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# Alcatel omnipcx office installation manual

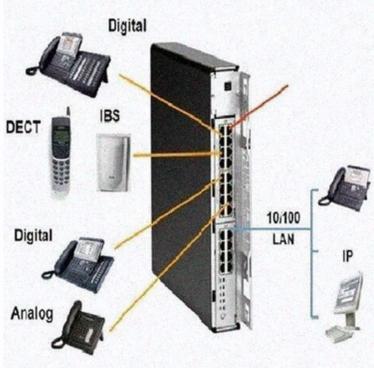
Page 1 Compact Edition, Advanced Edition, Premium Edition Installation Manual Release 7.0 - April 2008... Page 2 Legal notice: Alcatel, Lucent, Alcatel-Lucent and the Alcatel-Lucent logo are trademarks of Alcatel-Lucent. All other trademarks are the property of their respective owners. The information presented is subject to change without notice. [vojworanir](#) Alcatel-Lucent assumes no responsibility for inaccuracies contained herein. Copyright © ... Chapter 1 General Presentation Preliminary .....Overview ..... Security ..... Safety rules .....Chapter 2 Hardware: Platform and Interfaces Overview .....INSTALLING THE HARDWARE .....Racks .....Detailed description .....Installation .....Overview ..... Equipment .....Detailed description ..... Page 4 Chapter 3 System Services Software Licence Management .....SOFTWARE LICENCE MANAGEMENT .....Software Keys .....Overview ..... Chapter 4 Installation and Cabling Presentation ..... Overview ..... Connections and Cabling ..... Detailed description .....Power Supply .....4.19 Installation procedure .....4.19 Reflexes and e-Reflexes Terminals ..... Page 5 External connections .....4.64 Intelligent Base Stations .....4.66 Detailed description .....4.66 Safety rules .....4.74 Client PCs .....4.77 Installation procedure .....4.77 PIMphony .....4.82 Hardware aspects .....4.82 Software aspects .....4.82 Limits .....4.83 Extending Your Installation .....6.22 Chapter 7 Maintenance Services Maintenance Level 1 .....Maintenance .....Chapter 8 Glossary Glossary .....A .....B .....C .....D .....E .....F .....G .....H .....I .....J .....K .....L .....M .....N .....O .....P .....Q .....R .....S .....T .....U .....V .....W .....X .....Y .....Z .....A-Z ..... Preliminary 1.1.1 Overview 1.1.1.1 SYMBOLS USED IN THE DOCUMENTATION See note. See important information. 1.1.1.2 CLAUSES Copyright and Trademarks Datalight is a registered trademark of Datalight, Inc.



The information presented is subject to change without notice. Alcatel-Lucent assumes no responsibility for inaccuracies contained herein. Copyright © ... Chapter 1 General Presentation Preliminary .....Overview ..... Security ..... Safety rules .....Chapter 2 Hardware: Platform and Interfaces Overview .....INSTALLING THE HARDWARE .....Racks .....Detailed description .....Installation .....Overview ..... Equipment .....Detailed description ..... Page 4 Chapter 3 System Services Software Licence Management .....SOFTWARE LICENCE MANAGEMENT .....Software Keys .....Overview ..... Chapter 4 Installation and Cabling Presentation ..... Overview ..... Connections and Cabling ..... Detailed description .....Power Supply .....4.19 Installation procedure .....4.19 Reflexes and e-Reflexes Terminals ..... Page 5 External connections .....4.64 Intelligent Base Stations .....4.66 Detailed description .....4.66 Safety rules .....4.74 Client PCs .....4.77 Installation procedure .....4.77 PIMphony .....4.82 Hardware aspects .....4.82 Software aspects .....4.82 Limits .....4.83 Extending Your Installation .....6.22 Chapter 7 Maintenance Services Maintenance Level 1 .....Maintenance .....Chapter 8 Glossary Glossary .....A .....B .....C .....D .....E .....F .....G .....H .....I .....J .....K .....L .....M .....N .....O .....P .....Q .....R .....S .....T .....U .....V .....W .....X .....Y .....Z .....A-Z ..... Preliminary 1.1.1 Overview 1.1.1.1 SYMBOLS USED IN THE DOCUMENTATION See note. See important information. 1.1.1.2 CLAUSES Copyright and Trademarks Datalight is a registered trademark of Datalight, Inc. FlashFXtm is a trademark of Datalight, Inc. Copyright 1993 - 2000 Datalight, Inc., All Rights Reserved. Security 1.2.1 Safety rules... Page 10 Chapter Protective earthing This equipment must imperatively be connected to a permanent earth protection installed according to current legislation. Installation of the mains power The mains power must be installed as close as possible to the unit and must be easily accessible. Page 11 The EC labeling indicates that this product conforms to the EC directives currently in force, in particular: 89/336/EEC (Electromagnetic compatibility) 73/23/EEC (Low Voltage) R&TTE 1999/5/EC compliance 1999/519/EC (Specific Absorption Rate) 1.2.1.4 INTERFACE CLASSIFICATION 1.2.1.4.1 Alcatel-Lucent OmniPCX Office Communication Server SELV: Safety Extra Low Voltage TNV-3: Telecommunication Network Voltage 1.2.1.4.2 Alcatel-Lucent OmniPCX Office Compact Edition... Page 12 Chapter Figure 1.3: First Generation cabinet... Page 13 Figure 1.4: Second Generation cabinet Note: The Mini-MIX daughter board can be used only on a Compact Edition 2nd Generation with a CPU-3m or a CPU-4. Page 14 Chapter... Internet. This "multi-purpose" server provides a turnkey global communication solution for small and medium-scale businesses with 6 to 200 employees. For businesses with 6 to 12 employees, the Alcatel-Lucent OmniPCX Office Communication Server range has been expanded to include the Alcatel-Lucent OmniPCX Office Compact Edition module. Page 16 1 CPU slot + 4 general-purpose slots + 4 specific slots (no UAI16 and MIX boards) Energy consumption: 1,2 A (230 V) / 2,3 A (110 V) - 150 W. Dimension: H = 154 mm; W = 442 mm; D = 400 mm. Weight: 13 kg. 2.2.1.4 CE or Alcatel-Lucent OmniPCX Office Compact Edition... Page 17 Z accesses (SLI Analog Extension Access) and two additional ISDN / T0 accesses (ISDN Basic Rate Access). Starting with Alcatel-Lucent OmniPCX Office Communication Server release 5.1, the Mini-MIX daughter board is available on Compact Edition 2nd Generation with a CPU-3m or a CPU-4 ( ASPEN 133 MHZ and 128MB of flash). Page 18 Chapter Figure 2.5: Mini-MIX connections on CPU-3m RJ45 Equipment numbering: Slot 80 EN 01 for the first T0 access (80-001-01) Slot 80 EN 02 for the second T0 access (80-002-01) Slot 80 EN 09 for the first Z access (80-009-01) Slot 80 EN 10 for the second Z access (80-010-01) Installation 2.3.1 Overview 2.3.1.1 INSTALLATION GUIDE... Equipment shall be installed at the factory or in the field by submitter's trained personnel in accordance with the installation instruction provided with the equipment. Equipment 2.4.1 Detailed description The following table lists the boards available on Alcatel-Lucent OmniPCX Office Communication Server (S, M or L racks).



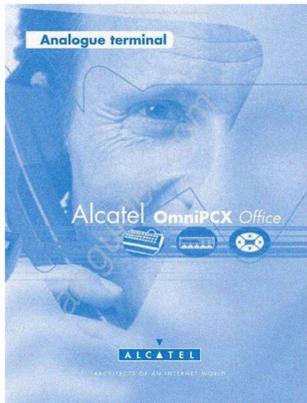
Equipment .....Detailed description ..... Page 4 Chapter 3 System Services Software Licence Management .....SOFTWARE LICENCE MANAGEMENT .....Software Keys .....Overview ..... Chapter 4 Installation and Cabling Presentation ..... Overview ..... Connections and Cabling ..... Detailed description .....Power Supply .....4.19 Installation procedure .....4.19 Reflexes and e-Reflexes Terminals ..... Page 5 External connections .....4.64 Intelligent Base Stations .....4.66 Detailed description .....4.66 Safety rules .....4.74 Client PCs .....4.77 Installation procedure .....4.77 PIMphony .....4.82 Hardware aspects .....4.82 Software aspects .....4.82 Limits .....4.83 Extending Your Installation .....6.22 Chapter 7 Maintenance Services Maintenance Level 1 .....Maintenance .....Chapter 8 Glossary Glossary .....A .....B .....C .....D .....E .....F .....G .....H .....I .....J .....K .....L .....M .....N .....O .....P .....Q .....R .....S .....T .....U .....V .....W .....X .....Y .....Z .....A-Z ..... Preliminary 1.1.1 Overview 1.1.1.1 SYMBOLS USED IN THE DOCUMENTATION See note. See important information. 1.1.1.2 CLAUSES Copyright and Trademarks Datalight is a registered trademark of Datalight, Inc. FlashFXtm is a trademark of Datalight, Inc. Copyright 1993 - 2000 Datalight, Inc., All Rights Reserved. Security 1.2.1 Safety rules... Page 10 Chapter Protective earthing This equipment must imperatively be connected to a permanent earth protection installed according to current legislation. Installation of the mains power The mains power must be installed as close as possible to the unit and must be easily accessible.



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Office Communication Server several types of devices may be offered and several applications may be offered. The purpose of the feature "Software License Management" is to define for a given system (i.e. Chapter the PRINC (PRINCIMAL) software key or MAIN for the system functions (voice, system feature, etc.) The CTI Software key for the CTI functions The software key corresponds to a text file where the name is the CPU hardware number with the .MSL (MAIN key) or .CSL (CTI key) extension. Software key -> Hardware serial number Send this serial number and the function levels required to Alcatel-Lucent Enterprise Load the key file Main.msl or CTI.csl from the Alcatel-Lucent Business Partner Internet site (this file can also be downloaded by the manufacturer) Downloading a new software key: ... Chapter 3.3.1 Services controlled by the "Main" software key The following table lists the functions controlled by the "Main" software key. If a software key is not present in the system, or is incorrect, the system starts in a limited state. The table also gives the limited state service levels, the granularity of upgrades, the maximum service level for each service, and if a hardware extension exists. Page 35 Controlled services Relevant Values in Modularity Hardware software limited extension version mode Number of VoIP channels From R8.0 Number of VoIP trunk channels From R8.0 VoIP RI,OR1.1 VoIP on application board From R8.0 NO VOICE MAIL UNIT AND AUTOMATED ATTENDANT Number of VMU ports 0 port Storage capacity... Page 36 Chapter Controlled services Relevant Values in Modularity Hardware software limited extension version mode PPU license validity date From R6.0 Displayed if PPU license is enabled. It is the license validity date. Number of users From R6.0 From R6: Not controlled by the system. Only used for information in OMC SWL RELEASE Required system release... Controlled services Relevant Values in Modularity Hardware software limited extension version mode PROXY H323 From R3 closed open MY TEAMWORK Version From R6.1 IGNORED BY THE SYSTEM Number of audio ports Number of data ports MOBILITY ON GSM Number of mobiles of any type For R7 IGNORED BY THE SYSTEM (MCE+NGCA+My IC Mobile for iPhone)... Page 38 Number of sessions 25 (R1) 0 (from R2) Number of monitors 250 (R1) 0 (from R2) Features None Alcatel-Lucent OmniPCX Office Communication Server CALL CENTER Number of sessions Number of monitors Features None CSTA DESKTOP CLIENT Number of sessions Number of monitors... From R7 RFFF (Hex) Descriptions 3.4.1 Introduction This section describes how the licenses affect the Alcatel-Lucent OmniPCX Office Communication Server. 3.4.2 Standard telephony The number of sets allowed can be changed to meet it, means that all the devices are accepted but the sets, which exceed the limit, are put out of service (as it would be done by OMC) due to a SWL reason. 0. This margin is only applied if the system is not in PPU mode. 3.4.6 Call handling features 3.4.6.1 The same as for Alcatel-Lucent OmniPCX Office Communication Server. 3.4.6.2 DISA / DISA Transit The same as for Alcatel-Lucent OmniPCX Office Communication Server. With this license, the conference master is able to activate a Meet-me conference. Up to now, the number of Meet-me conferences is limited to one. 3.4.6.6 Enhanced Automated Attendant It defines the license type chosen for Enhanced Automated Attendant: (No license, 1 tree license or 5 trees license) 3.4.7 Networking...

Chapter web mail voice mail dialer 3.4.9.2 Number of MyIC Office sessions (from R8.1) This application is used on a PC to access to some configuration parameters of the terminal (diversion,...), to access to the call log, to access to the voice mail and to make a call. The system controls the number of opened sessions in the mode of a "floating license". If the number of sessions is greater than the number of licenses, the number of sessions is limited to the number of licenses. The addition of the number of VoIP subscriber channels and Number of VoIP trunk channels is the number of VoIP channels paid for by the customer. Chapter configuration, external notification, mailbox configuration. All the services which need memory, can be reduced (message storage capacity, number of mailbox greetings, distribute list name, record on line) 3.4.15 Music on Hold (MOH) 3.4.15.1 MOH Length The MMC has to control the duration of the recording. 3.4.15.2 MOH for multiple entities If the value N of that service is greater to 1 and less or equal to 4, it is possible to create on the...

My IC Mobile is an application running on an Apple iPhone or an Android phone, which makes the Apple iPhone or Android phone become an OmniPCX Office subscriber. In OMC, the creation of a new My IC Mobile for iPhone subscriber or a new My IC Mobile for... Page 46 Chapter maximum value indicated by the present license item. 3.4.21.2 Number of SIP phone enhanced (from R8.1) The subscribers of type SIP phone enhanced can use more services that a SIP phone subscriber. In OMC, the creation of a new SIP phone enhanced subscriber is refused if the number of existing such subscribers has reached the maximum value indicated by the present license item. Compact platform which can also be fixed directly to the wall. In both cases, use the hole drilling template supplied with the platform. 2. Mounted in a rack: the OmniPCX Office RCE Small, Medium, Large platforms are mounted in the rack using the fixing brackets supplied by the rack manufacturer, or using the optional 19"... Page 48 Moreover, the weight of the equipment must be evenly distributed between the brackets. If mounting the Alcatel-Lucent OmniPCX Office Communication Server platform results in exceeding the load on the front supports (generally the total weight divided by two), the... When fixing the system directly to the wall using the wall-mounting kit (OmniPCX Office RCE Small and Medium platforms only), maintain a free space of at least 15 cm around the whole system.

Ensure that no objects are placed on the upper part of the system to restrict the extraction of hot air. Page 50 Chapter All outputs are made using Female RJ45 connectors. 4.2.1.1.1 PowerCPU Board RJ45 pin CenRg SLI1/SLI2 Ground +12 V CenRg A ZAI CenRg Ground +12 V CenRg A CONFIG RMTRES Ground MODULE1 ISDN T01 MODULE2 ISDN T02 Audio In Audio Audio Audio... Page 51 4.2.1.1.3 UA1 Board RJ45 pin 1 to 16 (UA1) 1 to 16: Connection of digital terminals or DECT 4070 IO/EO base stations. 4.2.1.1.4 UA1-1 Board RJ45 pin 2 to 16 : connection of an EP548 external power supply + connection of digital terminals or DECT 4070 IO/EO base stations.

Page 52 Chapter Ports 1 to 14: 10/100 BT ports. GE1, GE2: 10/100/1000 BT ports. 4.2.1.1.9 APA Board RJ45 pin Output 1 ZSETB ZSETA LB-Ring LA-Lap 1 to 8: connection of network line 1, SLI interface and callback terminal 2 to 8: connection of other analog trunk lines 4.2.1.1.10 DD1 Board RJ45 pin... Page 53 4.2.1.4 Connecting Terminals 4.2.1.4.1 Connection of Digital Terminals The terminals are equipped with a cable and a self-acting switch that plugs into the wall socket. Each terminal is connected up by a pair of 0.5 or 0.6 mm diameter wires. System - digital terminal distances: 0.5 mm SYT type cable: 800 m (station without option) or 600 m (station with SO or Z option). Page 54 Chapter Connection with External Power Supply A splitter allows the separation of the UA peripheral connection and the EP548 external power supply. 4.2.1.4.2 Connecting Analog Terminals The terminals are equipped with a cable and a self-acting switch that plugs into the wall socket. Page 55 Connection to the Public Network 4.2.1.5.1 Digital Public Network via TO Access (or DITO Private Network) The Alcatel-Lucent OmniPCX Office Communication Server system can be installed near the digital network termination or at a certain distance (up to 350 m), as required. Page 56 Chapter The ISDN-EFM box must be installed as close as possible to the system (3 m NT: connection of ISDN network termination.

SO: connection of forwarding SO station. Page 57 4.2.1.5.2 Digital Public Network by T1 or T2 Access The diagram below shows a PRA-T2 board, but is equally applicable for a PRA-T1 board. 4.11... Page 58 Chapter The PRA board is connected to a digital line termination (DLT) by 2 symmetrical twisted pairs. Cable impedance: 120 Ohms +/- 20% between 200kHz and 1MHz; 50 Ohms +/- 10% at 1 MHz. Remark: We recommend using an L120-series cable (or the L204 equivalent). The distance T1-DLT or T2-DLT is limited by the amount of loss between the DLT and T1/T2, which must not exceed 6 dB at 1024 kHz. Page 59 4.2.1.5.4 Analog Public Network - Direct Dialing In. 4.2.1.6 Lan Connections The LANX8/LANX16 is used to connect servers, PCs, IP terminals and external switches. 4-13... Page 60 Chapter Category 5 cable, FTP or STP, impedance 100 Ohms: maximum length 100 m. 4.2.1.7 Connecting Auxiliary Equipment All auxiliary equipment is connected via the AUDIO, AUX and DOORPHONE connectors of the PowerCPU board. 4.2.1.7.1 Connecting a Telephone Message Player This is connected via the AUDCTRL output (control contact open when idle) and the AUDIN input of the AUDIO connector. Page 61 Audio Input Characteristics: Aux. impedance : 600 Ohms Fuse Characteristics: Max. power : 10 W Max. voltage : 60 V Max. current : 500 mA The connectors of the alarm and doorphone controls have the same electrical characteristics as those indicated above. 4.2.1.7.2 Connecting a Background Music Player This is connected via the AUDIN input of the AUDIO connector. Page 62 Chapter 4.2.1.7.3 Connecting an Alarm The alarm is activated in the event of a false stopping of the system.

It is connected via the ALARM output (control contact closed when idle) of the AUDIO connector. 4.2.1.7.4 Connecting a Broadcast Loudspeaker Broadcast loudspeakers are connected via the AUDOUT output of the AUDIO connector. Page 63 4.2.1.7.6 Connecting a Doorphone 2 doorphone types are available, depending on the operating mode used: Type A: relay-controlled doorphones (e.g. NPTT) Type B: doorphones controlled by MF Q23 signals requiring an SLI interface (e.g. TELEMINI and UNIVERSAL DOORPHONE) The doorphone interface comprises an intercom and an optional latch powered by the mains supply through a SELV (Safety Extra Low Voltage) transformer. Page 64 Chapter A single doorphone with doorstrike may be connected to the system. The system also allows for the connection of 2 doorphones without latch. Connecting a Telemini and Universal Doorphone These doorphones require the use of a Z station interface. Several of these doorphones can be connected to the system;...

The battery fuse is located on the board and requires the back panel to be dismantled to gain access. It has the following characteristics: OmniPCX Office RCE Small and OmniPCX Office RCE Large: 6.3 A fast, low cutoff (F 6.3 A/1250 V). Page 66 OmniPCX Office 12V, 4-hour, stack version 1 battery 3EH 76177 AA RCE Compact 12V, 8-hour, stack version Up to 2 batteries 3EH 76177 AD Note: The external battery units for OmniPCX Office RCE Small, Medium, Large platforms are pre-wired and 4-20... Page 67 You will have to choose the appropriate preparation procedure, according to whether you have a rack or stack version of the external battery unit. The connection procedure is the same for OmniPCX Office RCE Medium and OmniPCX Office RCE Large platforms, but is different for OmniPCX Office RCE Small platforms. Page 68 Procedure for 12 V stack version (for OmniPCX Office RCE Small and OmniPCX Office RCE Medium platforms) The 12 V stack version of the external battery unit can be used with OmniPCX Office RCE Small and OmniPCX Office RCE Medium platforms only). maintain a free space of at least 15 cm around the whole system.

Either one battery or three batteries can be installed in the unit. Page 69 black) and that there is no cable connected to the J1 connector (see the figure below). 2. Open the unit by removing the four screws (ST3.5x32) with a screwdriver (Phillips PH2). 3. Insert the batteries in the open unit as follows (also see the figure below): a. Page 70 Procedure for 36 V stack version (for OmniPCX Office RCE Large platforms) The 12 V stack version of the external battery unit can be used with OmniPCX Office RCE Large platforms. It uses three 12V - 7Ah batteries. Two external battery units can be connected in parallel to obtain the autonomy achieved with six batteries. Page 71 1. Ensure that the ON/OFF switch on the external battery unit is set to the OFF position (0 or black) and that there is no cable connected to the unit (see the figure below). 2. Open the unit by removing the four screws (ST3.5x32) with a screwdriver (Phillips PH2). 3. Page 72 Mate-N-Lok 3-terminal connector must be connected to the principal unit and its Mate-N-Lok 2-terminal connector must be connected to the extension unit. Installation of External Batteries for the OmniPCX Office RCE Medium and OmniPCX Office RCE Large Platforms... Page 73 1. Stop the Alcatel-Lucent OmniPCX Office Communication Server system, and remove the power supply cord from the platform side. Disconnect the power supply cord on the platform side before handling the power supply. This operation disconnects the mains supply and the internal battery. Page 74 Ensure that the mains power cable is NOT connected, b. Ensure that the ON/OFF switch is set to the OFF position (0 or black), c. Ensure that the J1 Jack is NOT connected to the OmniPCX Office RCE Compact platform. Page 75 2. Insert the batteries in the open unit as follows (see the figure below): a. Place the first battery in the middle position (battery B1). b. If a second battery is to be used, place this battery in the remaining position (battery B2).

Page 76 Disconnect the mains adapter from the OmniPCX Office RCE Compact platform. c. Using a screwdriver, unscrew the power supply module (PSXS or PSXN) from the side of the OmniPCX Office RCE Compact platform and pull the module out of the cabinet. Note: If a hard disk is installed on an OmniPCX Office RCE Compact platform, it is MANDATORY to install the external battery unit, and the exBAT jumper of the PSXS-N MUST be set to YES. It is mandatory to use a power supply module PSXS-N with reference 3EH73072A-CXX on an OmniPCX Office RCE Compact platform equipped with a PowerCPU board and a hard disk. Page 78 Chapter It is connected via the mains socket at the rear of the platform: UPS Power: use the mains cable provided with the Alcatel-Lucent OmniPCX Office Communication Server module. UPS Connection - module: use the cable supplied with the UPS For an installation using 3 Alcatel-Lucent OmniPCX Office Communication Server modules, 2 UPSs are required: one feeds two of the modules, the other feeds the third module. Page 79 Protective grounding terminal shall be permanently connected to the ground.

4.3.1.5.2 OmniPCX Office RCE Compact OmniPCX Office RCE Compact platform is powered by an external power supply unit (100/240V). It is connected via a jack plug at the front of the module (right hand side). Chapter Audio test If this sequence is correct, the display on the dedicated terminals shows the system date: Monday 01 January 00h00. After powering up, you can activate the system from a dedicated terminal or by OMC (refer to the specific notice). SIP Terminals 4.4.1 8082 My IC Phone... Page 81 Figure 4.41: 8082 My IC Phone set connectors 4.4.1.1 8082 My IC Phone set connectors 4.4.1.2 8082 My IC Phone set connectors 4.4.1.3 8082 My IC Phone set connectors 4.4.1.4 8082 My IC Phone set connectors 4.4.1.5 8082 My IC Phone set connectors 4.4.1.6 8082 My IC Phone set connectors 4.4.1.7 8082 My IC Phone set connectors 4.4.1.8 8082 My IC Phone set connectors 4.4.1.9 8082 My IC Phone set connectors 4.4.1.10 8082 My IC Phone set connectors 4.4.1.11 8082 My IC Phone set connectors 4.4.1.12 8082 My IC Phone set connectors 4.4.1.13 8082 My IC Phone set connectors 4.4.1.14 8082 My IC Phone set connectors 4.4.1.15 8082 My IC Phone set connectors 4.4.1.16 8082 My IC Phone set connectors 4.4.1.17 8082 My IC Phone set connectors 4.4.1.18 8082 My IC Phone set connectors 4.4.1.19 8082 My IC Phone set connectors 4.4.1.20 8082 My IC Phone set connectors 4.4.1.21 8082 My IC Phone set connectors 4.4.1.22 8082 My IC Phone set connectors 4.4.1.23 8082 My IC Phone set connectors 4.4.1.24 8082 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