SOP – Jeevan Pramaan Interface



Version 1.0 (last updated on 22nd Nov' 2022)

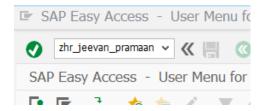
Introduction:

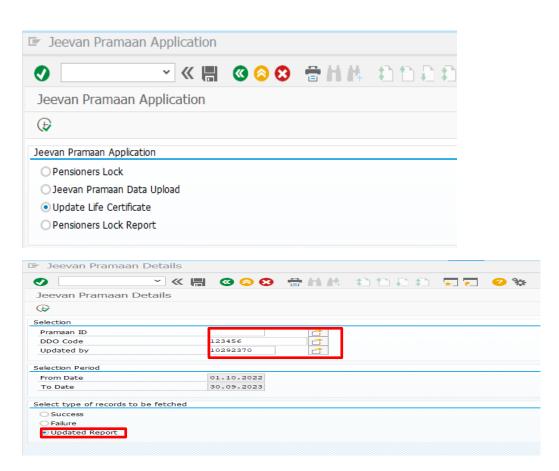
Main purpose: To process the life certificates of pensioners submitted through Jeevan Pramaan Portal in CSI HRMS for default dates or as per the dates specified by GOI every year. The Digital Life Certificates (DLC) data will be consumed directly by CSI HRMS through interface from NIC server to facilitate the DDOs for updating Life Certificate of the pensioners.

Pre-requisite: Availability of correct Aadhaar Number in IT0185 (SType 06).

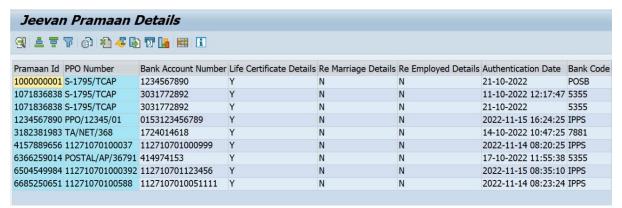
Step 1: DDOs to check 'Updated Report':

DDOs to check and ensure the correctness of the updated report with that of the data downloaded by DDO from Jeevan Pramaan portal through ZHR_JEEVAN_PRAMAAN→Update Life Certificate→Updated Report





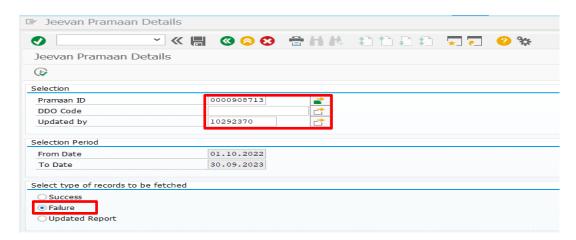
Enter the required data like Pramaan ID or DDO Code or DDO/User ID who uploaded the data (For manual life certificate cases).

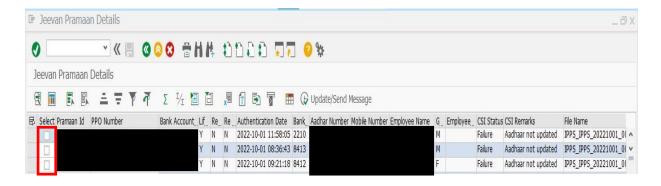


DLCs received from NIC and processed in CSI HRMS for the pensioners will be shown in this report. These records will be updated in IT9090 and SMS will be triggered by CSI HRMS to the pensioners centrally, to the mobile number provided in IT0105 subtype 0010. If no data is available in IT0105, SMS will be triggered to the mobile number received from Jeevan Pramaan.

Step 2: DDOs to check 'Failure Report':

Once files from NIC is consumed by CSI HRMS, the failure records due to mismatch in Aadhaar number, control record 'release' status etc. can be seen in this report.





Step 3: DDOs to resort to manual upload in respect of the following scenarios:

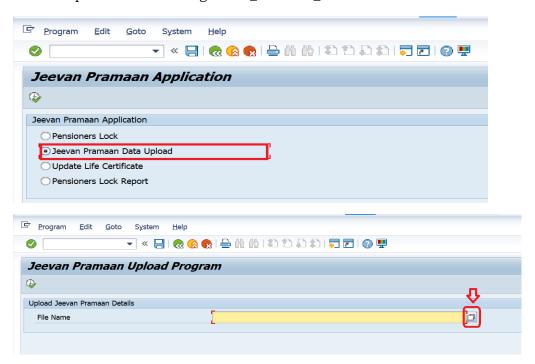
- a. Extract the failed cases and filter the records which contain pensioner ID.
- b. Not-updated/Duplicate Aadhaar number cases wherein pensioners to provide correct Aadhaar Number.
- c. Pensioners providing Life Certificate through other means as per the existing rules on the subject.

Step 4: Manual upload process by DDOs

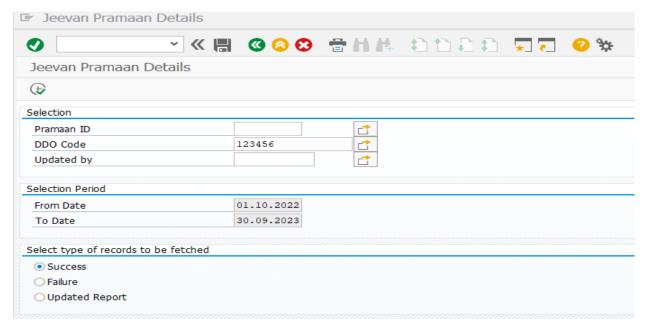
For the above-mentioned scenarios (a to c) in step 3, prepare excel document as shown in the below template.

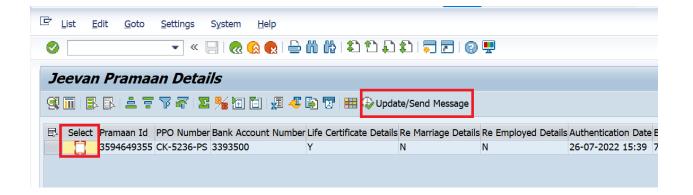
Note: In respect of scenario 'c', a unique ID in place of Pramaan ID to be assigned by the DDO - for future reference to DDO/Audit.

DDO to upload the file through ZHR_JEEVAN_PRAMAAN->Jeevan Pramaan Data Upload



Choose the file and click on execute button. Once executed, DDO will get the message 'Data successfully uploaded'. The uploaded data will be stored in CSI HRMS table and DDOs have to update the success cases as shown below.





Once executed, data will be updated in Info type 9090 and SMS will be triggered to the pensioner's mobile number provided in IT0105 subtype 0010 simultaneously. If no data is available in IT0105, SMS will be triggered to the mobile number provided during upload.

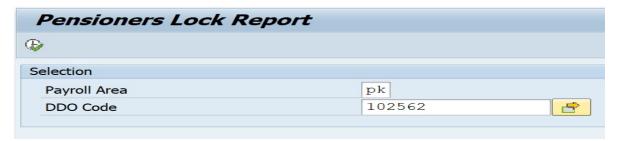
Manual Upload Template:

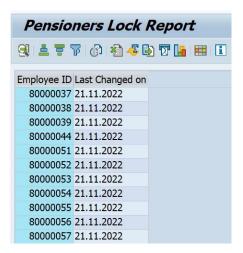
BANK_ CODE	PPO NUMBE R	BANK ACCOUN T	LIFE CERTIFIC ATE	RE_MA RRIAGE	RE_EMP LOYED	AUTHENTICA TION DATE	PRAMA AN ID	AADHA AR	MOBIL E	NAM E	GEN DER	DATE OF BIRTH
POSB	A- 123/PP O	1234567 890	Υ	N	N	21-10-2022	100000 0001	1234567 89012	98765 43210	Test User	M	15-08- 1967

Note: 'Pensioners lock program' will be executed centrally in respect of those pensioners who have not submitted their Life Certificate on or before the dates specified by GOI. DDOs to check and ensure the correctness in this regard. If there is any discrepancy, DDO shall escalate it to CEPT HRMS/CSI HR.

Step 5: Pensioners Lock Report

DDOs can check this report for extracting remaining pensioners list who have not submitted the life certificate till date based on DDO code.





FAQ:

- 1. Is Aadhaar number mandatory? *Aadhaar number is required to identify the pensioner ID in CSI HRMS.*
- 2. What is the role of DDO in updating the Jeevan Pramaan Life Certificate?

 As per the existing rules, Pensioners can either submit the LC through Jeevan Pramaan portal or they can directly approach DDO for updating the LC details.
- 3. Can DDO modify pensioner data for failure cases and update the data again? Yes. Manually uploaded data by DDO for manually submitted LC cases can be edited and reuploaded.
- 4. Whether Jeevan Pramaan process DLC update process is automated? Yes. Files from NIC will be consumed on daily basis and updated in CSI HRMS.
- 5. What might be the reason for not receiving SMS by the pensioner even after successful submission of Life Certificate through Jeevan Pramaan Portal?

 It is due to non-availability/incorrect mobile number maintained in CSI HRMS.