

# **ANNUAL REPORT** 1996 / 1997

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73rd financial year

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# INFORMATION TO SHAREHOLDERS

### Annual General Meeting

The Annual General Meeting of Finnair Oy will convene on August 21, 1997 at 3.00 p.m. in the Hotel Inter-Continental Helsinki, Mannerheimintie 46-48, Helsinki.

Shareholders desiring to attend must be registered with the Finnish Central Securities Depository Ltd. by August 11, 1997. Shareholders whose shares have not been transferred to the book-entry securities system may also attend the AGM on condition that such shareholders were registered in the Company's shareholder register before June 11, 1993. In such a case, shareholders must at the AGM present their share certificates or other evidence that their shareholding rights have not been transferred to the book-entry system.

Shareholders wishing to attend the AGM must notify the Company by August 18, 1997.

### **Dividend proposal**

The Board of Directors of Finnair Oy proposes to the Annual General Meeting that shareholders be paid a dividend for the 1996/97 financial year of FIM 1 per share. The Board proposes that the dividend be paid on August 29, 1997, to those shareholders who were registered on the record, August 26, 1997.

### **Financial Information**

The Annual Report is published in August and is available in Finnish and English.

During the financial year 1997/98, Finnair Oy will publish one Interim Report for the period April 1 - September 30, 1997, and it will be released on November 28, 1997.

These reports can be ordered from Finnair Oy, telephone +358 (9) 818 4951, fax +358 (9) 818 4092

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Petri Pentti, Assistant Vice President telephone +358 (9) 818 4950 fax +358 (9) 818 4092

#### Internet http://www.finnair.fi

Covers: The Finnish national bird whooper, *Cygnus, cygnus,* photographed in Inari, Lapland, May 10,1997 by Matti Kolho.

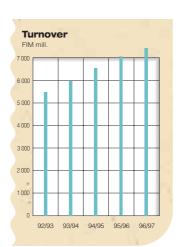


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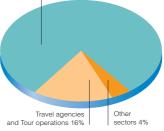
# HIGHLIGHTS

FINNAIR GROUP		1996/1997	1995/1996	Change %
Passengers	1 000	6 280	5 963	5.3
Cargo and mail	1 000 kg	66 668	60 484	10.2
Revenue tonne km	mill.	1 254	1 192	5.1
Turnover	FIM mill.	7 403	7 186	3.0
Operating margin	FIM mill.	784	1 055	- 25.7
Operating margin of turnover	%	10.6	14.7	
Operating profit	FIM mill.	326	624	- 47.8
Operating profit of turnover	%	4.4	8.7	
Profit before incidental items and taxes	FIM mill.	310	533	- 41.8
Profit for the financial year	FIM mill.	323	372	- 13.2
Earnings/share	FIM	2.48	4.56	- 45.6
Equity/share	FIM	33.54	31.74	5.7
Share price on March 31	FIM	36.9	37.7	- 2.1
Gross capital expenditure	FIM mill.	1 055	567	86.1
Interest-bearing liabilities	FIM mill.	1 676	2 253	- 25.6
Equity	FIM mill.	2 752	2 590	6.3
Equity ratio	%	41.7	37.9	
Net debt-to-equity (Gearing)	%	12.8	25.3	
Return on investment (ROI)	%	9.4	15.7	
Personnel on average		10 533	10 105	4.2
(USD 1 = FIM 4.99)				

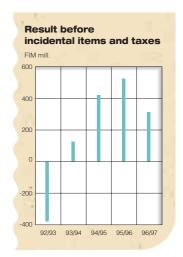












# INFORMATION ON FINNAIR OY SHARES AND SHAREHOLDERS

# SHARES AND SHARE CAPITAL

On March 31, 1997, the Company's paid up share capital, entered in the trade register, was FIM 410,265,090 and comprised 82,053,018 shares. Each share has one vote at the Annual General Meeting and its nominal value is FIM 5.

The minimum and maximum values of Finnair Oy's share capital are FIM 300 million and FIM 1,200 million, within the limits of which the share capital can be raised or lowered without amending the Articles of Association. The Company's shares were converted to the book entry securities system in June 1993.

# SHARE QUOTATIONS

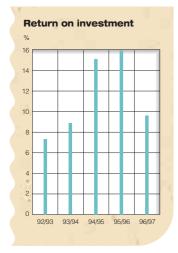
Finnair Oy's shares are quoted on the Helsinki Stock Exchange. Since January 1995, they have also been traded in the SEAQ (Stock Exchange Automatic Quotation) system on the London Stock Exchange.

# PAYMENT OF DIVIDEND

The Board of Directors of Finnair Oy proposes to the Annual General Meeting that a dividend of FIM 1 per share, or a total of FIM 82,053,018 be paid for the 1996/97 financial year.

# **GOVERNMENT OWNERSHIP**

At the end of the financial year on March 31, 1997, the Finnish Government owned 60.3% of the Company's shares and votes. On June 20, 1994, Parliament decided to maintain the Government's majority holding and gave its consent to reduce that holding to less than two-thirds. Should all the convertible bonds in circulation be exchanged for Finnair Oy shares, the Government's holding would be 57.5%.



# CONVERTIBLE BONDS

Finnair Oy has issued two convertible bonds. In March 1992 the Company Board of Directors issued a convertible bond for FIM 150 million on the basis of the authorization it had received at the Annual General Meeting in August 1991. The bond in question will mature in 1999. The bonds can be converted to Company shares as follows: a bond with a nominal value of FIM 1,000 entitles the holder to 54.4 Finnair Oy shares with a nominal value of FIM 5 each. The bonds can be exchanged annually between April 1 and October 30. By March 31, 1997 a total of 113,407,000 in bonds had been converted to 5,773,303 shares. Should all the bonds still unexchanged on March 31, 1997 be converted into shares, the Company's share capital would rise by FIM 9,953,295 which corresponds to 1,990,659 shares.

In February 1994, the Company's Board of Directors issued a perpetual convertible subordinated bond for FIM 230 million on the basis of authorization received from the Annual General Meeting of Shareholders in August 1993 and from an extraordinary meeting of shareholders in November 1993. The bond in question is by nature a capital loan and has features comparable to equity items. Bonds can

# FINNAIR OY SHAREHOLDERS AS AT MARCH 31,1997

	-	
Shareholder	Number of shares	% of shares
Government of Finland	49 510 682	60.34
Pension Insurance Company Ilmarinen Ltd	2 235 000	2.72
The Local Government Pensions Institution	1 121 500	1.37
Industrial Insurance Company Ltd	1 100 000	1.34
Neste Corporation	1 097 620	1.34
Pension-Varma Mutual Insurance Company	966 800	1.18
Suomi Mutual Life Insurance Company	880 000	1.07
Salama Life Insurance Company	843 000	1.03
Otso Loss of Profits Insurance Company Ltd	612 002	0.75
Alfred Berg Investment Fund	609 600	0.74
Registered in the name of a nominee, total	14 305 417	17.43
Other, total	8 771 397	10.69
Total	82 053 018	100.00

# **DIVISION OF FINNAIR OY SHARE OWNERSHIP AS AT MARCH 31,1997**

Shares held	Shareholders	Number of shares	% of shares
1 - 100	4 100	191 487	0.23
101 - 1 000	2 564	861 857	1.05
1001 - 10 000	453	1 209 468	1.48
10 001 - 100 000	72	2 882 548	3.52
100 001 - 1 000 000	24	7 476 696	9.11
1 000 001 -	5	55 064 802	67.11
Registered in the name of a nominee	6	14 305 417	17.43
Not converted to the book entry secur	ities system	60 743	0.07
Total	7 224	82 053 018	100.00

# FINNAIR OY SHAREHOLDERS BY TYPE AS AT MARCH 31,1997

ders	%	Number of shares	% of shares
28	0.39	55 051 493	67.09
46	0.64	610 592	0.74
756	93.52	1 810 919	2.21
59	0.82	7 207 687	8.79
308	4.26	2 950 537	3.60
21	0.29	55 630	0.07
6	0.08	14 305 417	17.43
		60 743	0.07
224	100.00	82 053 018	100.00
	28 46 756 59 308 21 6	28         0.39           46         0.64           756         93.52           59         0.82           308         4.26           21         0.29           6         0.08	28         0.39         55 051 493           46         0.64         610 592           756         93.52         1 810 919           59         0.82         7 207 687           308         4.26         2 950 537           21         0.29         55 630           6         0.08         14 305 417           60 743

be converted to Company shares as follows: a bond with a nominal value of FIM 10,000 entitles the holder to 271 shares in Finnair Oy with a nominal value of FIM 5 each. The bonds can be converted annually between January 1 and 31 and between April 1 and December 31. By March 31, 1997, a total of FIM 156,550,000 in bonds had been converted to 4,242,505 shares. Should all the bonds still unexchanged on March 31, 1997 be converted to shares, the Company's share capital would rise by FIM 9,952,475, which corresponds to 1,990,495 shares.

For more detailed information on the convertible bonds, see sections 21 and 23 of the Notes to the Financial Statements.

# SHARE OWNERSHIP BY MANAGEMENT

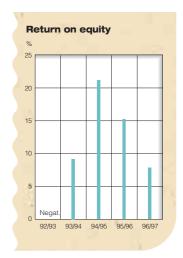
On March 31, 1997, members of the Com-

pany's Supervisory Board and Board of Directors and the Chief Executive Officer owned 2,424 shares, which represented 0.003 % of all the shares and votes.

# SHARE PRICES AND TRADING

Finnair Oy's share was quoted at FIM 36.90 on the Helsinki Stock Exchange on the last day of the financial year. The market value of the Company's shares was FIM 3,028 million (3,076). The highest trading price during the financial year was FIM 40.00 (39.50) and the lowest FIM 30.30 (28.30).

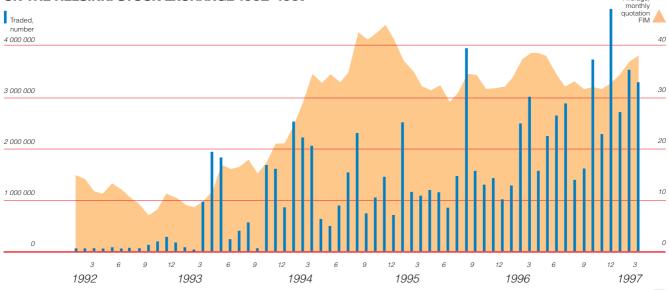
A total of 32.7 million shares (20.8) were traded on the Helsinki Stock Exchange for a value of FIM 1,126.2 million (709.6) during the financial year. The total number of shares traded in the SEAQ system on the London Stock Exchange was 23.3 million (11.2).



# **KEY FIGURES AND SHARE PRICES**

	1 <i>992/93</i>	1993/94	1994/95	1995/96	1996/97
FIM	- 6.67	1.93	5.10	4.56	2.48
FIM	21.69	22.72	27.68	31.74	33.54
		17.4	5.7	8.3	14.9
rage	53 223 480	59 509 008	71 649 571	81 584 480	82 053 018
ncial year	53 223 480	64 537 260	81 556 420	81 584 480	82 053 018
	49 281 000	64 537 260	81 556 420	81 584 480	82 053 018
ighest FIM	12.96	38.00	46.00	39.50	40.00
lowest FIM	5.09	7.87	28.00	28.30	30.30
FIM mill.	472	2 175	2 365	3 076	3 028
pc.	1 919 383	15 518 144	14 319 356	20 849 877	32 667 714
es %	3.60	26.10	20.00	25.60	39.81
	FIM rage ncial year ighest FIM lowest FIM FIM mill. pc.	FIM         - 6.67           FIM         21.69           rage         53 223 480           ncial year         53 223 480           49 281 000         49 281 000           ighest FIM         12.96           lowest FIM         5.09           FIM mill.         472           pc.         1 919 383	FIM         - 6.67         1.93           FIM         21.69         22.72           17.4         17.4           rage         53 223 480         59 509 008           ncial year         53 223 480         64 537 260           49 281 000         64 537 260           ighest FIM         12.96         38.00           lowest FIM         5.09         7.87           FIM mill.         472         2 175           pc.         1 919 383         15 518 144	FIM         - 6.67         1.93         5.10           FIM         21.69         22.72         27.68           17.4         5.7           rage         53 223 480         59 509 008         71 649 571           ncial year         53 223 480         64 537 260         81 556 420           49 281 000         64 537 260         81 556 420           ighest FIM         12.96         38.00         46.00           lowest FIM         5.09         7.87         28.00           FIM mill.         472         2 175         2 365           pc.         1 919 383         15 518 144         14 319 356	FIM         - 6.67         1.93         5.10         4.56           FIM         21.69         22.72         27.68         31.74           17.4         5.7         8.3           rage         53 223 480         59 509 008         71 649 571         81 584 480           mcial year         53 223 480         64 537 260         81 556 420         81 584 480           49 281 000         64 537 260         81 556 420         81 584 480           ighest FIM         12.96         38.00         46.00         39.50           lowest FIM         5.09         7.87         28.00         28.30           FIM mill.         472         2 175         2 365         3 076           pc.         1 919 383         15 518 144         14 319 356         20 849 877

# FINNAIR OY SHARE QUOTATIONS AND TRADE ON THE HELSINKI STOCK EXCHANGE 1992-1997



# **ADMINISTRATIVE BODIES APRIL 1,1997**

### SUPERVISORY BOARD

Markku Hyvärinen Chairman President. Sampo Pension Insurance Company Ltd.

**Riitta Backas** Vice President, Thomesto Oy

Jouko K. Leskinen President & CEO, Sampo Group

Jaakko Pohjola Ministerial Counsellor, Ministry Member of Parliament of Transport and Communications

**Peter Stenlund** Counsellor for Foreign Affairs, Ministry for Foreign Affairs

Personnel representatives Tapani Huovilainen

### **BOARD OF DIRECTORS**

Harri Holkeri Chairman Member of the Board, Bank of Finland

Robert G. Ehrnrooth Chairman. Metra Corporation

**Eva-Christina Mäkeläinen** Ambassador. Embassy of Finland in Vienna Jaakko Ihamuotila Deputy Chairman Chairman & CEO, Neste Corporation

Felix Björklund

Tarja Kautto

Pekka Perttula

Virpa Puisto

**Ralf Sund** 

Secretary General,

Secretary General,

Markku Kaukanen

The Left-wing Alliance

Centre Party of Finland

CEO.

Deputy Chairman

Karl Fazer Corporation

Member of Parliament

Ari Heiniö LL.B., Managing Director, OY Stockmann AB

Antti Potila President and CEO. Finnair Oy

Pekka Kivelä M.Sc. (Econ.)

Mikko Pesälä Member of Parliament

Jussi Ranta Project Manager,

liro Viinanen President, Chairman of the Boards, The Pohjola Group

Aino Laaksonen

Markku Koskenniemi Managing Director, Tammerneon Ov

Matti Piuhola Group Secretary, Centre Party of Finland

Pertti Salolainen Ambassador, Regional Council of South Karelia Embassy of Finland in London

Juhani Sinisalo

Leif Lundström

Marketing Division

Executive Vice President,

**Raimo Hertto** President, Rautakirja Oy

Helena Terho Quality Director, Kone Corporation

Jorma Eloranta

Marja Vaitti

Executive Vice President,

Seppo Härkönen President, Finnish Foreign Trade Association

**BOARD OF MANAGEMENT** 

Antti Potila Chairman President and CEO

Mauri Annala Executive Vice President, Accounting, Subsidiares, Finnair Catering

Jouko Malén Executive Vice President, **Technical Division** 

**Henrik Arle** Executive Vice President, Financing, International Relations, Operations Division Information Management

Juhani Suomela Executive Vice President, Human Resources and Service Quality

Nilgün Josipov Henry Johansson

have been invited to the meetings of the Board of Management as representatives of the personnel.

# **AUDITORS**

Erkki Mäki-Ranta Audit Councillor, AA, State Audit Office

**DEPUTY AUDITORS** Tauno Haataja APA

Pekka Nikula Authorized Public Accountant, APA, SVH Coopers & Lybrand Oy

Jorma Heikkinen Senior Auditor, APA

# REVIEW BY THE CHIEF EXECUTIVE OFFICER

The past financial year was a satisfactory one with respect to traffic. A new record was achieved in the number of passengers. In relative terms, scheduled domestic traffic and charter traffic recorded the fastest growth. Despite the growth the number of passengers in domestic traffic, however, still remained below the peak reached seven years ago. Growth in international traffic was modest. In contrast, the volume of cargo grew rapidly. The operating profit was considerably below that of 1995/96. The balance sheet structure, however, was strengthened.

The year 1996/97 was a significant year primarily because the Company undertook a more active programme of expansion into new markets. There are several reasons for this, the most important of which are the transformation of the market brought about by liberalization of European air traffic and the opportunities arising from it.

For decades our country's location on the periphery of Europe has meant that other European airlines have been able to carry passengers from Finland to their own hubs and further on to third countries. Finnair, however, has not had a similar right to take passengers from their hubs and fly them to third countries. Liberalization has now created an opportunity and action has been taken to exploit it.

The most natural focus for expansion has been Sweden, and we have begun to build up a second hub for our traffic in Stockholm. We are co-operating in this effort with several other airlines.

Our Company is already well known in Sweden. The busy Helsinki-Stockholm route provides a solid foundation for building up a hub and Stockholm is a gateway to Western Europe. Stockholm is also a major centre for business and culture in the northern part of our continent. The future will determine how successful we are in building up our Stockholm traffic. From the very outset, we have felt that Finnair was a welcome addition to the Swedish market. The achievements of the past financial year were offset by a declining trend in financial performance, which gives cause for concern. This phenomenon was already apparent during the first part of the financial year. A slump occurred in the Finnish economy in spring 1996, and its effects were also visible in demand for air transport services. Growth in the important countries of Europe was also modest, and demand did not pick up until the beginning of 1997.

The number of passengers increased by 5.3 %, compared with the 10 % of the previous two financial years. Apart from the slower rate of growth, stiff competition and especially the rise in jet fuel prices had a negative effect on operational results. The fuel bill for the entire year was up by some FIM 150 million from 1995/96 even though the increase in consumption was modest. Writeoffs of bad debts were exceptionally large due to the bankruptcies of two Spanish airlines which had purchased technical services from Finnair.

Programme 2, a special action plan aimed at increased profitability, was initiated. The goal is to achieve a significant improvement in the Group's financial performance by year 2000.

A decision to sell the Company's hotel operations was made during the year under review. The strategy according to which the Company invested in quality hotel operations to support its air traffic because such capacity was not available on the main market is no longer relevant. The capital freed from the hotel sector can now be used to meet the needs of air traffic.

At the beginning of the financial year a decision was made to acquire four Boeing 757 aircraft for the Company's charter traffic. The first of the aircraft will be available for service in autumn 1997. Lengthy preparations for selection of a new aircraft type for the Company's European traffic and for placement of the basic order culminated at the end of the financial year when the Company requested bids for 12 aircraft from the principal manufacturers. The selection

was made in June 1997 and deliveries are scheduled to begin in early 1999.

Alliance structures between airlines change rapidly. The globalization of air traffic is in the offing, in other words the emergence of groupings composed of large worldwide airlines. Smaller airlines will seek to join those groupings that best serve their interests. It is very likely that co-operation within these alliances will become closer over the years and also lead to changes in ownership; otherwise, the benefits of such restructuring will remain limited.

Competition in the Nordic countries has evolved into a contest between two groups of airlines. Alongside SAS, a group composed of Finnair, the Norwegian Braathens SAFE and the Danish Maersk Air and also the Swedish Transwede, Estonian Air and Lithuanian Airlines has taken shape. The market shares of these two groupings within the Nordic countries and between them are approximately the same.

Finnair must also review its other alliances in response to the changing market.

With respect to the future, our Company is now undergoing a crucial period of change. This process includes improvements in flight operations and profitability, development of the Stockholm hub, renewal of the fleet, and most importantly, new forms of international co-operation. A new framework is being constructed for our Company. We are creating an airline for the 21<sup>st</sup> century.

Our starting position is strong. The Company's financial situation is sound and demand for the services we offer is growing. The Finnish economy is expanding, and recovery is visible elsewhere in Europe. It is only realistic, however, to bear in mind that success does not depend on volume alone, but also on profitability. Intense competition combined with our efforts to enter new markets make achievement of improved profitability a demanding task. It is, nevertheless, our goal.

Antti Potila

# FINANCIAL STATEMENTS APRIL 1,1996 TO MARCH 31,1997 REPORT ON OPERATIONS BY THE BOARD OF DIRECTORS

The Finnair Group's air traffic increased during the year under review in terms of both the number of passengers and the volume of cargo. Operational profitability declined, although the financial results were improved by major non-recurring items. The balance sheet structure was strengthened and the Company's position with respect to financing remained stable.

During the year under review the Company merged its subsidiaries Finnaviation Oy and Karair oy - both operators of turboprop fleets- with the Parent Company, and divested its hotel operations.

A programme aimed at the acquisition of a new type of aircraft primarily for European traffic began at the end of the year.

Now that the liberalization of European air traffic is complete, the Company has taken steps to exploit the new opportunities available to it and to benefit from co-operation with other airlines.

Despite more intense international competition, our aim is an improvement in financial results for the current financial year compared with 1996/97.

### THE MARKET

Despite a minor downturn in the Finnish economy, demand for domestic air transport services increased during 1996. In contrast, visits by foreign travellers to Finland declined after the strong growth of recent years. The decline began during the first half of 1996 and was apparent from the fact that growth in the number of passengers in international scheduled traffic stopped almost entirely while growth in domestic and charter traffic picked up substantially.

Liberalization of European air traffic and Finland's EU membership have increased interest on the part of foreign airlines in the Finnish market. They have put more capacity on the market and intensified price competition. Finnair has responded by increasing its traffic abroad, especially through the hub established in Stockholm. Co-operation between airlines has also contributed significantly to this process, and the Company now serves most of the key destinations in Europe, North America and the Far East as well. Finnair has arrangements of this kind with more than 10 airlines.

Finnair's market share in Finland's international scheduled traffic decreased, while growth was recorded both in Sweden and elsewhere in Scandinavia. Alliances between airlines have become a noteworthy factor. In recent years leasing of transport capacity among airlines has expanded rapidly on the basis of the code sharing principle, according to which one airline leases a quota of seats and cargo space from another airline. The lessee sells the quota with its own code and based on its own pricing, and assumes the financial risk.

In 1996/97, the total number of passengers carried by the Finnair Group rose by 5.3% and the number of revenue passenger kilometres by 2.5%. Because of a small (1.6%) increase in available passenger kilometres, the passenger load factor improved on the previous year by 0.6 percentage points to 69.0%. The number of passengers in international scheduled traffic rose only 2%. while growth for the previous financial year was 16%. The slower growth was due to reductions on the previous year in available capacity in Far Eastern and Middle Eastern traffic. The number of passengers carried in North Atlantic traffic dropped 6%, in the Far East 2% and in the Middle East 40%. The growth in European traffic was 4%. The number of passengers in domestic traffic increased by 9% compared with 5% for the previous year. Charter traffic increased by 10% compared with a 3% decrease for the previous year. Growth in cargo traffic picked up on the previous year and amounted to 10%. To meet the growth in demand for long-haul cargo traffic and to offset the Company's own shortage of cargo transport equipment, capacity was purchased from foreign air freight carriers.

During the financial year 1996/97, Finnair's share of the number of passengers in Finland's international scheduled traffic was 62.7% compared with 65.2% the previous year. The market share of holiday traffic during the calendar year 1996, including charter flights and holiday routes, was approximately 75% compared with 73% during the previous year.

Relatively strong overall growth continued throughout 1996 in European air traffic. The number of passengers carried by AEA member companies in scheduled international traffic rose by 7%. The passenger load factor improved by 0.3 percentage points and was 70.4%. The growth in cargo traffic was 4%.

# CHANGES IN THE GROUP STRUCTURE

As part of a programme to consolidate Group structure, the subsidiary Aero O/Y was merged with the Parent Company on August 20, 1996 and the carriers Finnaviation Oy on September 2, 1996 and Karair oy on October 22, 1996.

Hotel operations were divested on December 31, 1996 when the Company sold a 60% holding in Nordic-Hotel Oy, to Arctia Ltd, a subsidiary to Alko Group Ltd, a specialist in the sector. The restructuring process included the sale of the Finnair-owned Hotel Inter-Continental property to a property company in which Alko Group Ltd has a 41% holding, the Finnair Oy pension fund a 40% holding and Metra Oy Ab a 19% holding.

### Turnover

#### Sector, FIM mill. 1996/97 1995/96 Change % **Flight Operations** 6 491.2 6 4 2 0.2 11 **Travel Agencies** 292.0 270.6 7.9 Tour Operations 1 050.8 926.3 13.4 Other Sectors 318.4 - 1.1 314.8 2.7 Total 8 148.8 7 935.6 - Internal adjustments - 745.6 - 749.7 - 0.5 7 403.2 7 185.8 3.0 Total

#### **Operating profit**

Sector, FIM mill.	1996/97	1995/96	Change %
Flight Operations	302.9	597.9	- 49.3
Travel Agencies	5.6	15.7	- 64.3
Tour Operations	0.3	- 0.7	142.9
Other Sectors	15.8	12.2	29.5
Total	324.6	625.1	- 48.1
- Internal adjustments	1.5	- 1.3	
Total	326.1	623.8	- 47.7

The above-mentioned property company also acquired the Hotel Strand Inter-Continental property, which was owned by the Metra Corporation. Nordic-Hotel Oy is continuing its business operations under the new ownership arrangements by leasing the hotel premises from the property company. The Töölönranta Restaurant property was also acquired from Finnair by Nordic-Hotel Oy.

On December 31, 1996 Finnair established Finnair Gateway Ravintolat Oy, a restaurant sector subsidiary. The new subsidiary will continue the restaurant operations at Helsinki-Vantaa Airport previously conducted by Nordic-Hotel Oy.

#### **FINANCIAL PERFORMANCE**

Consolidated turnover increased by 3.0% on the previous year and amounted to FIM 7,403.2 million. Operating costs rose 8.4%. The operating profit declined by 47.7% and amounted to FIM 326.1 million. The profit before extraordinary items and taxes was FIM 310.4 million and the profit for the financial year was FIM 322.8 million. The operating profit for the previous year was FIM 623.8 million. The profit before extraordinary items and taxes was FIM 533.1 million and the profit for the financial year FIM 372.2 million. On the basis of the market situation and cost trend at the beginning of the year, a decline in the financial results from operations in comparison with the previous year could already be foreseen.

The Parent Company financial statements include gains from the sale of fixed assets totalling FIM 344.1 million. They mainly comprise gains from the sale of aircraft, the Hotel Inter-Continental property and shares in Nordic-Hotel Oy. After a non-recurring depreciation of FIM 135.5 million on A300 Airbus aircraft acquired by the Company was made in the Parent Company financial statements, the balance sheet values of aircraft correspond to their market values. The value of the shares and receivables for the Infa Hotel located in Moscow, which total FIM 42.3 million, were entered as expenses. In excess of planned depreciation, depreciation in fixed assets of FIM 204.1 million, the maximum allowed under the Business Taxation Act, was made in the form of a change in depreciation difference. The depreciation difference in the consolidated financial statements was divided between imputed tax liability and unrestricted shareholders' equity.

Air transport revenues per tonne kilometre declined by 2 % on the previous financial year. There was no change on the previous year in the unit costs of air transport per available tonne kilometre. The rise in fuel costs for air traffic had a significant effect on the cost trend and the financial results. The financial results were also reduced by FIM 35.5 million in write offs arising from the bankruptcies of two foreign airlines that were maintenance service customers of Finnair. Fuel costs rose by 29% and FIM 150 million on the previous year. The average rise in costs was 26%. An average increase of 7.5% in the US dollar against the Finnish markka was a contributing factor.

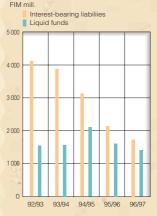
The financial results for the Group's individual sectors conformed with those for the Group as a whole. The figures for hotel operations and for Finnair Gateway Ravintolat Oy (airport restaurants) were included under other sectors. Since they did not operate for the entire financial year, the figures are not entirely comparable with those for 1995/96.

#### **CAPITAL EXPENDITURE**

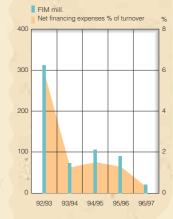
Total Group capital expenditure less advance payments amounted to FIM 1,055 million (567). Acquisitions of aircraft, including spare parts and equipment, totalled FIM 811 million (424). They comprise purchase of two Finnair operated Airbus A300 aircraft previously under financial leases and the acquisition costs of five MD-82/83 aircraft, two of which had previously been on lease to the Company. One of the MD-82 aircraft acquired is leased out to a foreign airline until the end of October 1997. One DC-10 aircraft and one DC-9-41 were sold. The total number of aircraft used by the Company increased by two in comparison with 1995/96 before the end of the financial year and stood at 54. Capital expenditure on building projects totalled FIM 78 million (26) and included an extension to the cargo terminal and a new logistic center for the Technical Division. Both projects are currently under construction. Capital expenditure on other fixed assets totalled FIM 166 million (117).



#### Interest-bearing liabilities and liquid funds



### Net financing expenses



### FINANCING

The operational cash flow before capital expenditure was FIM 905 million (816). Aircraft acquired during the financial year were purchased out of cash flow.

The equity ratio at the end of the financial year was 41.7% (37.9%). A decline in liabilities and sales of fixed assets contributed to the stronger balance sheet. The consolidated net debt was FIM 353 million (655). Interest-bearing current asset receivables and liquid assets were deducted from interestbearing debt in calculating the net debt. The gearing ratio fell to 12.8% (25.3%). Net financial expenses decreased. They amounted to FIM 16 million (91) and were 0.2% of turnover (1.3%).

Group liquidity remains strong. In addition, a credit facility agreement providing approximately FIM 1000 million in unsecured credit for 4-6 years was concluded during the past financial year with an international banking syndicate. This facility has not yet been used.

### SHARE CAPITAL AND SHARES

Finnair Oy's share capital totalled FIM 407,922,400 at the beginning of the financial year and the number of shares was 81,584,480; at the end of the year the figures were FIM 410,265,090 and 82,053,018. A total of FIM 8,613,000 of the 1992 convertible subordinated bond for FIM 150 million was converted to shares during the financial year. As a result of the conversion, the share capital was increased by FIM 2,342,690. No conversions were made during the year from the 1994 FIM 230 million subordinated loan. The Board of Directors is not currently authorized to effect a share issue.

During the financial year 32.7 million shares (20.8) with a trading value of FIM 1,126.2 million (709.6) were traded on the Helsinki Stock Exchange. The number of shares traded in the SEAQ system on the London Stock Exchange was 23.3 million (11.2). The market value of the Company's shares at the end of the financial year was FIM 3,028 million (3,076). On March 31, 1997, 17.4% (18.5%) of the Company's shares were registered in the name of a nominee. Shareholders numbered 7,224 (7,318). The highest trading price for the financial year was FIM 40.00 (39.50), the lowest FIM 30.30 (28.30) and the average price FIM 34.47 (34.03).

The members of the Company Supervisory Board and Board of Directors and the Chief Executive Officer held a total of 2,424 shares on March 31, 1997. This figure represented 0.003% of the total number of shares and votes.

# CHANGES IN THE ADMINISTRATION

The Annual General Meeting of Finnair Oy on August 21, 1996, re-elected five of the six members of the Supervisory Board due to resign. Magnus Nordling, resigned and liro Viinanen, was elected. The previous auditors were re-elected.

At its meeting on March 21, 1997, the Supervisory Board appointed Harri Holkeri the new chairman of the Finnair Oy Board of Directors and elected Helena Terho to the Board of Directors. Both Kalevi Sorsa, past chairman of the Board, and Ahti Hirvonen resigned. Markus Hyvärinen was elected the new chairman of the Supervisory Board from April 1, 1997.

#### **PERSONNEL AND SALARIES**

Growth in air traffic and maintenance of a high standard of service created a need to increase personnel in functions closely related to air transport. Group personnel at the end of the financial year totalled 10,364, which represents an increase of 151 persons on the previous year. Parent Company personnel numbered 8,319. Due to changes in the Group structure, the numbers of personnel are not entirely comparable with the figures for the previous year.

Group personnel costs totalled FIM 2,254.8 million for an increase on the previous year of 2.4%. Personnel costs accounted for 30.5% of turnover as opposed to 30.6% the previous year.

# OUTLOOK FOR THE 1997/98 FINANCIAL YEAR

Growth in demand for air transport services is expected to continue during the current financial year on at least the level of the previous year. The number of passengers carried in both domestic and international traffic during the first months of the current financial year have been substantially higher than those for the previous year. The overall operating environment supports this trend. Steady growth is forecasted for the Finnish economy. Private consumption has picked up substantially and consumer confidence in the economic recovery has strengthened. Surveys show that an increasing number of consumers are also planning greater use of travel services. Traffic will also be increased by expansion of the Stockholm hub

Plans are for an overall increase in available capacity of only four per cent measured in passenger kilometres. The aim is to curb the rise in costs and improve capacity utilization. The most significant increases will take place in Europe, as traffic in Stockholm is expanded.

Financial results are greatly dependent on the volume and cost trend, for competition prevents increased earnings through price hikes. Numerous measures are being taken to improve the profitability of operations through changes of a permanent nature. The measures will be directed broadly on increasing the net revenue from sales, improving operational productivity and efficiency, and rationalizing administration. They will be implemented within the framework of a three-year programme.

A concerted effort to improve the standard of service and quality will also con-

#### Average Group personnel by financial year and sector

	1996/97	1995/96	Change	
Flight Operations	8 267	7 907	360	
Travel Agencies	1 177	1 105	72	
Tour Operations	461	428	33	
Other Sectors	628	665	- 37	
Total on average	10 533	10 105	428	

The average personnel figures were adjusted only for part-time personnel.

tinue. Expansion at Helsinki-Vantaa Airport, both completed and in progress, and improved facilities for cargo traffic will substantially upgrade operating conditions for customers and the Company's own air traffic and significantly improve prospects for transit traffic.

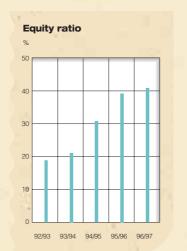
Improvement in the financial results from operations compared with 1996/97 is the goal for the current financial year. Turnover is expected to increase, although it will be affected by divestment of hotel operations and also by change in competitive picture in duty-free sales. Capital expenditure will remain below the level of the previous year and is expected to total approximately FIM 500 million. It will include purchase of one aircraft currently leased to the Company.

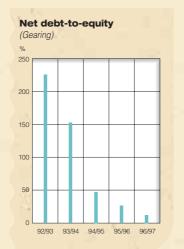
Finnair requested bids from two aircraft manufacturers – Airbus and Boeing – for 12 new aircraft to replace the DC-9s scheduled for gradual retirement. The decision to select 12 Airbus aircraft was made on June 13, 1997 and delivery of the new aircraft is scheduled to begin in 1999.

As a result of the liberalization of air traffic in Europe, major changes have taken place in the Group's operating environment. The opportunities afforded by these changes are being actively exploited. These developments also call for a review and clarifying of the Company's international co-operation.

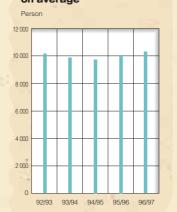
# Exchange rates for the principal foreign currencies

Currency	March 31,	March 31,	Change
	1997	1996	%
USD	4.9947	4.6327	7.8
DEM	2.9660	3.1385	- 5.5
SEK	0.6573	0.6917	- 5.0
JPY	0.0404	0.0435	- 7.2
GBP	8.1340	7.0650	15.1
FRF	0.8799	0.9201	- 4.4
CHF	3.4189	3.8921	- 12.2
ECU	5.7650	5.8200	- 0.9
CAD	3.6380	3.3970	7.1











Development index of fuel price (1996/97) Index 100 = 1995/96

# FINANCIAL STATEMENT PRINCIPLES

Apart from the Parent Company Finnair Oy, the consolidated financial statements include all those companies in which the Parent Company holds more than 50% of the votes, either directly or indirectly.

Inter-company transactions, receivables and debts and the internal distribution of profit were eliminated. Mutual share ownership was eliminated with the acquisition cost method. The elimination difference between the acquisition price of subsidiary shares and the equity of the subsidiary at acquisition arising in conjunction with elimination was allocated primarily to those asset items which caused the elimination difference and was removed in accordance with the depreciation plan for fixed assets. The unallocated elimination difference, i.e. the consolidated goodwill, was eliminated at the moment of acquisition. To the extent possible, the financial statements of the foreign subsidiaries were harmonized with the principles used by the Group before consolidation. Translation to markkas took place at the official Bank of Finland rate on the day the books were closed. The translation differences caused by elimination of equity were treated as adjustment items for consolidated unrestricted equity.

Portions of the earnings of companies in which the Group owns from 20-50% of the shares and votes were combined in the consolidated financial statements using the equity method. The portion of the profit for the financial year corresponding to the Group's holding is presented in the consolidated statement of profit and loss under financial income and expenses. The consolidated goodwill for the other associated companies was entered as a non-recurring expense.

### ITEMS DENOMINATED IN FOREIGN EXCHANGE

Receivables, debts and liabilities were translated into markkas at the official Bank of Finland rate on the day the books were closed. Advance payments made and received were entered in the balance sheet at the rate on the date of payment. Exchange rate differences related to business operations were treated as adjustments of sales and purchases. Exchange rate differences related to hedging for financial and foreign currencies positions were entered as exchange rate differences under financial income and expenses. Accumulated exchange rate differences were entered in their entirety in the profit and loss statement.

## DERIVATIVE AGREEMENTS

Interest related to derivative agreements made to hedge against foreign exchange and interest rate risks was entered on an accrual basis as either interest income or expense. Exchange rate differences were entered as exchange rate differences under financial income and expenses. However, exchange rate differences on separate derivative financial instruments that provided hedging for specific offbalance sheet items were deferred until recognition of the underlying item.

### FIXED ASSETS AND DEPRECIATION

The balance sheet values for fixed assets are based on original acquisition costs less planned depreciation.

Planned depreciation is based on the economic service life of the asset and on the book acquisition cost. Depreciation is calculated with the following principles, depending on the type of asset:

– buildings in accordance with the maximum percentages under the Business Taxation Act, 4-7% of the undepreciated residual value.

– aircraft and aircraft engines depending on the type so that the straight-line depreciation period for new jet aircraft is 15 years to a residual value of 10% and for turboprop aircraft 12 years to a residual value of 10%. The depreciation period for used jet aircraft more than six years old is 10 years to a residual value of 10%.

– straight-line depreciation is 10 years for aircraft simulators and five years for computers worth more than FIM 1 million.

 depreciation of other tangible fixed assets is 23% of the undepreciated residual value.

Capitalized long-term expenditures are depreciated in 5-10 years, depending on their nature.

The difference between planned and booked depreciation was entered in the profit and loss statements of the separate companies as a change in depreciation difference. In the balance sheet the depreciation difference is included in reserves under liabilities. The depreciation difference in the consolidated financial statements was divided in the balance sheet into unrestricted equity and imputed tax liability.

#### **INVENTORIES**

Inventories comprise the spare parts and materials needed for aircraft repair and maintenance and stocks for customer services. Inventories were evaluated at the average acquisition cost. The value of work in progress includes average salary costs, excluding salary-related costs, used stocks of materials and supplies and subcontracting work.

### CASH AND BANK RECEIVABLES, CURRENT ASSET SECURITIES

Securities entered under current assets are evaluated at the lower of original acquisition cost or market value. Valuation differences are entered as financial expenses.

#### LEASING

Lease payments for Group aircraft are significant. Annual lease payments are treated as rent expenses. Lease payments due in future years under aircraft lease contracts are presented as offbalance sheet items in section 27 of the Notes to the Financial Statements.

### EXPENDITURE ON RESEARCH AND DEVELOPMENT

Research and development on aircraft, systems and operating is conducted primarily by manufacturers. Company development ventures related to aircraft and other fixed assets are capitalized at acquisition cost and depreciated over the period for which they are current. Research and product development expenditure for marketing and customer service is entered as an annual expense for the year in which it is incurred.

### TAXES AND THE CHANGE IN IMPUTED TAX LIABILITY

Estimated taxes on profits for the financial year, adjustments in taxes for previous financial years and imputed taxes were entered in the profit and loss statement as taxes. The imputed tax liability is computed according to the tax rate in effect during the financial year.

# PENSION SCHEMES

In the Group's domestic companies mandatory and other pension coverage for personnel has primarily been arranged through the Finnair Oy pension fund and partly through domestic insurance companies.

The Finnair Oy pension fund is a joint fund including the Parent Company and six subsidiaries. Both mandatory employment pension coverage and additional pension security are arranged by the fund for the Parent Company and two subsidiaries. Since 1991, the pension fund has no longer accepted employees other than pilots for additional pension coverage.

The Finnair Oy pension fund's pension liability is fully paid up with respect to basic and additional coverage except for the compulsory liability deficit of FIM 20.5 million required by the Ministry of Social Affairs and Health. Area Travel Agency's share of the pension fund deficit with respect to additional security was FIM 2.9 million. The Company's liability for pensions paid directly is FIM 17.6 million.

The retirement ages of the managing directors of the Parent Company and its subsidiaries vary between 60-65, based on agreements.

Pension fund liabilities are presented in sections 12 and 28 of the Notes to the Financial Statements.

# CONSOLIDATED PROFIT AND LOSS STATEMENT (FIM 1 000)

April 1,1996 - M	larch 31,1997	April 1,1995 - March 31,1996	Change %	Notes
<b>TURNOVER</b> Production for Company use Other revenue from business operations	7 403 238 13 469 79 603	7 185 848 12 644 51 582	51.5	2 #3 =1
TOTAL REVENUE FROM BUSINESS OPERATIONS	7 496 310	7 250 074	3.4	
EXPENSES FROM BUSINESS OPERATIONS Materials and supplies	3	-		
Purchases during financial year Increase (-), decrease (+) in inventories Outside services Personnel expenses Rents and lease payments Traffic charges Other expenses	1 284 901 - 14 089 1 087 882 2 254 823 565 803 788 554 744 798	1 084 636 - 16 667 1 015 348 2 202 311 534 764 722 494 652 157		2 3 4 5 6 7
	- 6 712 672	- 6 195 043	8.4	
OPERATING MARGIN	783 638	1 055 031	- 25.7	R
DEPRECIATION ON FIXED ASSETS AND OTHER LONG-TERM EXPENDITURE	- 457 503	- 431 228	6.1	8
OPERATING PROFIT	326 135	623 803	- 47.7	
FINANCIAL INCOME AND EXPENSES	- 15 734	- 90 671	- 82.6	9
PROFIT BEFORE EXTRAORDINARY ITEMS AND TAXES	<mark>310</mark> 401	533 132	- 41.8	
<b>EXTRAORDINARY INCOME AND EXPENSES</b> Extraordinary income Extraordinary expenses	285 198 - 166 109	<u>-</u>		
E 41.5	119 089	-		31
PROFIT BEFORE TAXES	429 490	533 132	- 19.4	
DIRECTTAXES				
Taxes for the financial year Change in imputed tax liability	- 51 522 - 54 436	- 40 626 - 119 712		
	- 105 958	- 160 338	- 33.9	10
MINORITY SHARE	- 691	- 561	23.1	
PROFIT FOR THE FINANCIAL YEAR	322 841	372 233	- 13.3	252

# CONSOLIDATED BALANCE SHEET (FIM 1 000)

ASSETS Ma	rch 31,1997		%	March 31,1996		%	Notes
FIXED ASSETS AND OTHER		0.75	10			1 i	
LONG-TERM INVESTMENTS Intangible assets							8
Intangible rights Other deferred expenditure	8 612 50 994	59 606	0.9	8 977 51 665	60 642	0.9	
Tangible assets Land Buildings Flight equipment Other property Advance payments	4 751 413 149 3 070 950 340 946 113 817	3 943 613	58.9	4 751 609 094 2 752 611 333 747 141 668	3 841 871	55.4	8
Fixed assets securities and other long-term investments Shares in affiliated companies Other stocks and shares Loan receivables	1 893 35 560 5 206	42 658	0.7	26 271 39 157 75 138	140 566	2.0	11 11 14
VALUE ADJUSTMENTS Liability for Company pensions Pension fund liability deficit	17 593 23 452	41 045	0.6	29 247 31 952	61 199	0.9	
INVENTORIES AND CURRENT A Inventories Materials and supplies Other inventories	SSETS 195 784 6 338	202 122	3.0	179 516 8 517	188 033	2.7	13
Receivables Trade receivables Deferred receivables Other receivables	589 722 371 861 124 564	1 086 147	16.2	564 590 354 689 123 234	1 042 513	15.0	14, 30 14,15, 30 14
Investments Short-term investments Cash and bank receivables	5	1 193 326 129 719	17.8 2.0	×	1 515 495 82 576	21.9 1.2	16 17
		6 698 236	100.0		6 932 895	100.0	
LIABILITIES Ma	rch 31,1997		%	March 31,1996			Mataa
			70	March 01, 1990		%	Notes
EQUITY Restricted equity Share capital General reserve Revaluation fund	410 265 860 591	1 270 856	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	407 922 854 321 88 085	1 350 328	%	18
Restricted equity Share capital General reserve	410 265	1 270 856 1 480 861		407 922 854 321	1 350 328	%	
Restricted equity Share capital General reserve Revaluation fund Unrestricted equity Profit from previous years Profit for the financial year Total equity	410 265 860 591 - 1 158 020	1 480 861 2 751 717	41.1	407 922 854 321 88 085 867 319	1 239 552 2 589 880	37.3	
Restricted equity Share capital General reserve Revaluation fund Unrestricted equity Profit from previous years Profit for the financial year Total equity MINORITY SHARE LIABILITIES Convertible subordinated bond iss	410 265 860 591 – 1 158 020 322 841	1 480 861 2 751 717 1 694 73 450	41.1	407 922 854 321 88 085 867 319	1 239 552 2 589 880 1 423 73 450	37.3	21
Restricted equity Share capital General reserve Revaluation fund Unrestricted equity Profit from previous years Profit for the financial year Total equity MINORITY SHARE LIABILITIES	410 265 860 591 – 1 158 020 322 841	1 480 861 2 751 717 1 694	41.1	407 922 854 321 88 085 867 319	1 239 552 2 589 880 1 423	37.3	21 20, 23
Restricted equity Share capital General reserve Revaluation fund Unrestricted equity Profit from previous years Profit for the financial year Total equity <b>MINORITY SHARE</b> LIABILITIES Convertible subordinated bond iss Subordinated loan Long-term liabilities Convertible bond issue Loans from financial institutions Pension fund loans Imputed tax liability Other long-term debt Short-term liabilities Loans from financial institutions Pension fund loans Advance payments received Trade payables Deferred credits	410 265 860 591 - 1 158 020 322 841 - - - - - - - - - - - - - - - - - - -	1 480 861 2 751 717 1 694 73 450 229 600 1 549 715	41.1 1.1 3.4 23.1	407 922 854 321 88 085 867 319 372 233 372 233 45 206 676 573 1 070 646 287 190 61 199 54 600 1 885 91 511 430 914 1 217 797	1 239 552 2 589 880 1 423 73 450 233 481 2 140 814	37.3 1.1 3.4 30.9	21 22, 23 20, 23 20 20
Restricted equity Share capital General reserve Revaluation fund Unrestricted equity Profit from previous years Profit for the financial year Total equity <b>MINORITY SHARE</b> LIABILITIES Convertible subordinated bond iss Subordinated loan Long-term liabilities Convertible bond issue Loans from financial institutions Pension fund loans Imputed tax liability Other long-term debt Short-term liabilities Loans from financial institutions Pension fund loans Imputed tax liability Other long-term debt	410 265 860 591 	1 480 861 2 751 717 1 694 73 450 229 600	41.1 1.1 3.4	407 922 854 321 88 085 867 319 372 233 45 206 676 573 1 070 646 287 190 61 199 54 600 1 885 91 511 430 914	1 239 552 2 589 880 1 423 73 450 233 481	37.3 1.1 3.4	18 21 22, 23 20, 23 20 20 20 20 20 20 20 20 20 20

# CONSOLIDATED STATEMENT OF SOURCE AND APPLICATION OF FUNDS (FIM 1 000)

	1996/97	1995/96	
BUSINESS OPERATIONS	57 4 <i>0</i>	W _ 2	C 2 4
Funds from operations Operating margin	783 638	1 055 031	
Financial income and expenses (net)	- 15 734	- 79 071	
Extraordinary items	242 989	0	
Taxes	- 105 958	- 160 338	
	904 935	815 622	8
CHANGE IN WORKING CAPITAL			
Inventories, increase (-), decrease (+)	- 14 089	- 16 668	
Current receivables, increase (-), decrease (+)	- 43 634	- 14 051	
Non interest-bearing short-term liabilities, increase (+), decrease (	-) <b>+ 182 379</b>	+ 34 953	24
	124 656	4 234	
CASH FLOW FROM OPERATIONS	1 029 591	819 856	
Investments			
Investment in flight equipment	- 810 705	- 424 010	
Investment in buildings	- 78 044	- 26 220	
Other investments	- 166 256	- 116 863	
Change in predelivery payments	27 851	- 26 260	
Capital expenditures, total	- 1 027 154	- 593 353	
Sales of fixed assets	372 383	49 373	i i i i i i i i i i i i i i i i i i i
Cash flow of investments	- 654 771	- 543 980	
Long-term receivables, increase (-), decrease (+)	+ 69 932	- 4 736	
Cash flow before financing	444 752	271 140	
FINANCING			
Increase of long-term debts	17 130	0	
Decrease of long-term debts	- 591 956	- 833 231	
Short-term debts, increase (+), decrease (-)	+ 16 104	- 13 573	
Dividends	- 81 584 - 79 472	- 40 778 + 516	
Restricted equity, increase (+), decrease (-)			
Cash flow of financing	- 719 778	- 887 066	
Change in liquid funds, increase (+), decrease (-) in statemen	t - 275 026	- 615 926	
Liquid funds, April 1	1 598 071	2 213 997	
Liquid funds, increase (+), decrease (-) in balance sheet	- 275 026	- 615 926	
Liquid funds, March 31	1 323 045	1 598 071	

# FINNAIR OY PROFIT AND LOSS STATEMENT (FIM 1 000)

April 1,1996 - M	arch 31,1997	April 1,1995 - March 31,1996	Change %	Notes
TURNOVER Production for Company use Other revenue from business operations	6 307 381 13 469 100 367	6 047 611 12 364 80 449	V <sup>2</sup> 2 - <sup>0</sup>	Щ 1
TOTAL REVENUE FROM BUSINESS OPERATIONS	6 421 217	6 140 424	4.6	100
EXPENSES FROM BUSINESS OPERATIONS Materials and supplies		1		
Purchases during financial year	1 285 011	1 037 835		2
Increase (-), decrease (+) in inventories	- 38 561	- 15 054		
Outside services	676 925	660 446		3
Personnel expenses Rents and lease payments	1 881 887 511 804	1 779 503 480 434		4
Traffic charges	769 548	679 027		6
Other expenses	590 819	511 265		7
	- 5 677 433	- 5 133 456	10,6	
OPERATING MARGIN	743 784	1 006 968	- 26,1	
DEPRECIATION ON FIXED ASSETS AND OTHER LONG-TERM EXPENDITURES	- 435 611	- 407 323	6,9	8
OPERATING PROFIT	308 173	599 645	- 48,6	
FINANCIAL INCOME AND EXPENSES	5 624	- 68 630	- 108,2	9
PROFIT BEFORE EXTRAORDINARY ITEMS, RESERVES AND TAXES	313 797	531 015	- 40,9	
EXTRAORDINARY INCOME AND EXPENSES Extraordinary income Extraordinary expenses	291 811 - 177 709	6 C - 1	a a 11	
5 S	114 102			31
PROFIT BEFORE RESERVES AND TAXES	427 899	531 015	- 19,4	
CHANGE IN DEPRECIATION DIFFERENCE	- 204 085	- 355 767	-	8
TAXES	- 45 051	- 35 200	28,0	10
PROFIT FOR THE FINANCIAL YEAR				

# FINNAIR OY BALANCE SHEET (FIM 1 000)

ASSETS	March 31,1997		%	March 31,1996		%	Notes
FIXED ASSETS AND OTHE LONG-TERM INVESTMENT Intangible assets							8
Intangible rights Other deferred expenditure	8 415 e 40 723	49 138	0.8	8 695 31 284	39 979	0.6	
Tangible assets Land Buildings Flight equipment Other property Advance payments	4 280 407 609 3 070 950 289 316 113 817	3 885 972	60.5	4 280 602 842 2 749 252 275 842 141 000	3 773 216	56.6	8
Fixed assets securities and other long-term investme	anto				- S		
Shares in affiliated compar Subsidiary shares Other stocks and shares Loan receivables	nies 2 189 48 079 25 987 9 342	85 597	1.3	37 345 41 405 30 439 115 163	224 352	3.4	11 11 11 14
VALUE ADJUSTMENTS	9 342	00 097	1.3	115 105	224 332	3.4	14
Liability for Company pens Pension fund liability defici		35 182	0.5	12 426 22 702	35 128	0.5	
INVENTORIES AND CURRE Inventories Materials and supplies Other inventories	ENT ASSETS 193 898 6 036	19 <mark>9 93</mark> 4	3.1	155 490 5 883	161 373	2.4	13
Receivables Trade receivables Deferred receivables Other receivables	440 162 326 369 101 409	867 940	13.5	444 251 312 117 90 629	846 997	12.7	14 14, 15 14
Investments Short-term investments Cash and bank receivables		1 193 326 110 374	18.6 1.7		1 515 495 64 192	22.8 1.0	16 17
	×	6 427 463	100.0		6 660 732	100.0	
LIABILITIES	March 31,1997		%	March 31,1996		%	Notes
EQUITY Restricted equity Share capital General reserve Revaluation fund	410 265 860 591 –	1 270 856		407 922 854 321 88 085	1 350 328	4	18
Unrestricted equity Profit from previous years Profit for the financial year	411 467 178 763	590 230		353 004 140 048	493 052		
Total equity		1 861 086	29.0		1 843 380	27.7	
RESERVES Accelerated depreciation Voluntary reserves	<mark>1 075 301</mark>			871 216			8
Other reserve	144 600	1 219 901	19.0	144 600	1 015 816	15.3	
LIABILITIES Convertible subordinated bo Subordinated loan Long-term liabilities	nd issue	73 450 229 600	1.1 3.6		73 450 233 481	1.1 3.5	21 22
Convertible bond issue Loans from financial institu Pension fund loans Other long-term debt	36 593 tions 429 736 668 429 35 263	1 170 021	18.2	45 206 676 030 986 226 35 128	1 7 <mark>42 5</mark> 90	26.2	20, 23 20 20 20
Short-term liabilities Loans from financial institu Trade payables Deferred credits Other short-term debt	tions 71 991 368 637 1 150 362 282 415	1 873 405	29.0	53 069 317 142 1 079 425 302 379	1 752 015	26.3	20 19 19, 25 19, 26
	202 110	6 427 463	100.0	002 010	6 660 732	100.0	.0, 20

# FINNAIR OY STATEMENT OF SOURCE AND APPLICATION OF FUNDS (FIM 1 000)

	1996/97	1995/96	
USINESS OPERATIONS	+8		- 10 E
unds from operations			+
Operating margin	743 784	1 006 968	
Financial income and expenses (net)	5 624	- 68 630	
Extraordinary items	249 602	0	
Taxes	- 45 051	- 35 200	
	953 959	903 138	2
HANGE IN WORKING CAPITAL			
ventories, increase (-), decrease (+)	- 38 561	- 15 054	
Current receivables, increase (-), decrease (+)	- 20 944	+ 42 566	
Non interest-bearing short-term liabilities, increase (+), decrease	(-) <b>+ 102 470</b>	- 28 094	
	42 965	<mark>- 58</mark> 2	
ASH FLOW FROM OPERATIONS	996 924	902 556	
vestments			
Investment in flight equipment	- 814 405	- 423 330	11
Investment in buildings	- 64 862	- 26 220	
Other investments	- 146 377	- 106 349	
Change in predelivery payments	27 183	- 26 260	
apital expenditure, total	- 998 461	- 582 159	
Sales of fixed assets	338 368	46 569	12
ash flow of investments	- 660 093	- 535 590	
ong-term receivables, increase (-), decrease (+)	+ 105 821	+ 631	
ash flow before financing	442 652	367 597	
NANCING			
crease of long-term debts	23 904	0	
ecrease of long-term debts	- 600 408	- 931 324	
nort-term debts, increase (+), decrease (-)	+ 18 921	- 14 927	
vidends	- 81 584	- 40 778	
estricted equity, increase (+), decrease (-)	- 79 472	+ 516	
ash flow of financing	- 718 639	- 986 513	
nange in liquid funds, increase (+), decrease (-) in stateme	nt - 275 987	- 618 916	
guid funds, April 1	1 579 687	2 198 603	U 2 5
quid funds, increase (+), decrease (-) in balance sheet	- 275 987	- 618 916	10 C
	210 001	010010	

# NOTES TO THE FINANCIAL STATEMENTS

	Group 1996/97 FIM mill.	Group 1995/96 FIM mill.	Parent Company F 1996/97 FIM mill.	Parent Company 1995/96 FIM mill.
1. Other revenue from business operations				
Capital gain on flight equipment	59.1	33.8	59.1	33.8
Other items	20.5	17.7	41.3	46.6
Total	79.6	51.6	100.4	80.4
Capital gain on flight equipment is the difference betw	een the sale prid	ce and the book va	alue after planned depi	reciation.
2. Meterials and sumplies				
2. Materials and supplies Purchases of materials and supplies				
for aircraft maintenance and overhaul	210.2	189.5	225.9	179.8
Purchases of materials and supplies for passenger se		322.2	404.1	361.7
Fuel purchases for flight operations Other items	663.7	514.4	655.0	496.3
	49.5	58.6	-	-
Total	1 284.9	1 084.6	1 285.0	1 037.8
3. Outside services				
Ground handling charges	252.6	238.4	252.1	237.7
Ground service expenses for tour operations Aircraft maintenance and overhaul	371.0 159.1	299.5 157.8	- 144.2	- 125.7
Expenses for seat reservation systems	102.0	89.1	101.2	88.2
Other items	203.3	230.5	179.5	208.8
Total	1 087.9	1 015.3	676.9	660.4
4. Development of the second				
4. Personnel expenses Accrual-based salaries				
Administration and managing directors	4.1	4.3	2.0	1.9
Other	1 790.6	1 662.8	1 493.1	1 332.5
Total	1 794.7	1 667.2	1 495.0	1 334.4
Pay for sick leave	- 36.4	- 34.9	- 33.8	- 30.2
Total	1 758.3	1 632.3	1 461.3	1 304.2
Salary-related expenses				
Mandatory salary-related expenses	226.0	242.2	198.1	205.7
Payments for arrangement of pension security	220.5	276.5	182.7	233.4
Pay for sick leave	36.4	34.9	33.8	30.2
Other items	13.7	16.4	6.0	5.9
Total	496.5	570.0	420.6	475.3
Personnel expenses in the profit and loss statement	2 254.8	2 202.3	1 881.9	1 779.5
Tax values of fringe benefits	23.0	23.4	18.2	18.0
Expenses incurred in the acquisition of fringe benefits	are not included	d in salary-related	expenses.	
5 Ponts and loase normants				
5. Rents and lease payments Lease payments for aircraft	205.4	207.1	205.4	207.1
Short-term leases for aircraft	88.4	57.5	88.3	57.5
Rent for land and premises	146.3	145.8	99.6	98.6
Rent for computer hardware and transmission lines	32.7	35.7	32.2	35.6
Other items	93.0	88.6	86.2	81.8
Total	565.8	534.8	511.8	480.4
6. Traffic charges				
Passenger charges	246.9	235.8	233.6	208.7
Landing charges	260.5	238.8	255.0	225.4
Navigation charges	256.8	223.9	256.8	223.8
Other items	24.3	24.0	24.1	21.1
Total	788.6	722.5	769.5	679.0

	Group 1996/97 FIM mill.	Group 1995/96 FIM mill.	Parent Company 1996/97 FIM mill.	Parent Company 1995/96 FIM mill.
7. Other expenses				
Sales and marketing expenses	222.9	209.5	155.6	144.0
Daily allowances, hotel and other travel expenses	146.7	143.8	136.9	128.8
Maintenance of premises excluding rent	60.4 52.1	62.8 44.0	55.4 39.1	50.8 32.3
Communications expenses Other items	224.8	188.2	166.7	153.6
Bad debts	38.0	3.9	36.9	1.8
Total	744.8	652.2	590.8	511.3
<b>8. Fixed assets and depreciation</b> Planned depreciation in the profit and loss statemer				
On other long-term expenditure	13.0	14.8	9.0	9.3
On buildings	29.6	30.9	29.4	30.7
On flight equipment	311.6	291.3	311.2	290.3
On other equipment	103.3	94.1	86.0	77.0
Total	457.5	431.2	435.6	407.3
Change in depreciation difference			010.0	005.0
Flight equipment Other equipment		_	213.3 - 9.2	365.0 - 9.2
	_	-	204.1	355.8
Intangible assets Acquisition cost April 1	9.0	8.8	8.7	8.6
Increases April 1 - March 31	0.1	0.2	0.1	0.1
Decreases April 1 - March 31	- 0.4	_	- 0.4	_
Book value March 31	8.6	9.0	8.4	8.7
Other long-term expenditure			100 C	
Acquisition cost April 1	141.9	127.9	80.6	72.8
Increases April 1 - March 31	25.7	14.0	18.5	7.7
Decreases April 1 - March 31	- 13.4	_	-	_
Accumulated planned depreciation April 1- March 31 from decreases	- 14.1			
Acquisition cost March 31	140.1	141.9	99.0	80.6
Accumulated planned depreciation March 31 Book value March 31	- 89.1 51.0	- 90.2	- 58.2	- 49.3 31.3
	51.0	51.7	40.7	31.3
Land Acquisition cost April 1	4.7	4.4	4.3	4.0
Increases April 1 - March 31	-	0.3		0.3
Decreases April 1 - March 31	_	_	-	-
Book value March 31	4.7	4.7	4.3	4.3
Buildings				· · · · · · · · · · · · · · · · · · ·
Acquisition cost April 1	999.8	973.6	990.9	964.6
Increases April 1 - March 31	79.6	26.2	66.3	26.2
Decreases April 1 - March 31	- 245.9	-	- 232.2	-
Accumulated planned depreciation April 1 - March 31 from decreases	- 54.7	_	- 54.7	_
Acquisition cost March 31	778.9	999.8	770.3	990.9
Accumulated planned depreciation March 31	- 365.7	- 390.7	- 362.8	- 388.0
Book value March 31	413.1	609.1	407.6	602.8
Revaluations included in the acquisition cost of build	dings –	110.0		110.0
Flight equipment				
Acquisition cost April 1	5 082.6	4 700.4	5 073.3	4 691.8
Increases April 1 - March 31	810.7	424.0	814.4	423.3
Decreases April 1 - March 31 Accumulated planned depreciation	- 46.0	- 41.8	- 46.0	- 41.8
Accumulated planned depreciation April 1 - March 31 from decreases	- 142.9	-	- 142.9	
Acquisition cost March 31	5 704.4	5 082.6	5 698.9	5 073.3
Accumulated planned depreciation March 31	- 2 633.5	- 2 330.0	- 2 627.9	- 2 324.1
Book value March 31	3 070.9	2 752.6	3 070.9	2 749.3
Accumulated difference between total and planned depreci Increase in the depreciation difference April 1 - March		-	849.7 213.3	484.8 365.0
Difference between total and planned depreciation Ma			1 063.0	849.7
			. 000.0	5 10.1

	Group 1996/97 FIM mill.	Group 1995/96 FIM mill.	Parent Company 1996/97 FIM mill.	Parent Company 1995/96 FIM mill.
Other equipment				21 22
Acquisition cost April 1	1 037.0	946.3	864.5	794.5
Increases April 1 - March 31	135.3	98.2	101.6	74.7
Decreases April 1 - March 31	- 24.8	- 7.5	- 2.1	- 4.8
Accumulated planned depreciation April 1 - March 31 from decreases	- 34.1	· W_		E _ #
Acquisition cost March 31	1 113.5	1 037.0	964.0	864.5
Accumulated planned depreciation March 31	- 772.5	- 703.3	- 674.7	- 588.6
Book value March 31	340.9	333.7	289.3	275.8
Accumulated difference between total and planned depreciat Decrease in the depreciation difference April 1 - March		1	21.5 - 9.2	30.7 - 9.2
Accumulated difference between total and planned depreciation	n March 31 –	-	12.3	21.5
Share of machines and equipment in book value March 3	1 3 381.6	3 031.5	3 331.9	3 001.1
Predelivery payments				
Acquisition cost April 1	141.7	114.7	141.0	114.7
Increases April 1 - March 31	-	26.9	-	26.3
Decreases April 1 - March 31	- 27.9	-	- 27.2	-
Aquisition cost March 31	113.8	141.7	113.8	141.0
Accumulated planned depreciation March 31	_	-	-	-
Book value March 31	113.8	141.7	113.8	141.0
Insurance values of fixed assets				
Balance sheet values of aircraft and spare engines	3 070.9	2 752.6	3 070.9	2 749.3
Insurance value FIM	6 221.8	4 975.9	6 221.8	4 975.9
Insurance value USD	1 245.7	1 074.1	1 245.7	1 074.1

Insurance values of Group assets are based on repurchase values. Insurance values for flight equipment are USD-based. Repurchase values for fixed assets were not specified in detail.

Tax values of fixed assets					
Buildings		357.2	466.9	346.3	453.9
Affiliated company shares		1.4	37.3	1.4	37.3
Subsidiary shares			-	63.1	80.3
Other stocks and shares		28.5	33.9	19.1	24.4
Total	02	387.1	538.1	429.9	596.0

For foreign companies the book value has been used as the tax value and it has also been used for domestic companies when the tax value has not been separately defined.

<b>9. Financial income and expenses</b> Dividends from Group companies Dividends from other companies Share of affiliated company profit Interest income on long-term investments Interest income on short-term investments Interest income from Group companies	0.4 - 1.1 11.4 78.8 -	0.3 - 10.8 8.3 133.8 -	24.0 0.3 - 11.2 74.1 2.6	15.9 0.6 – 8.3 128.7 2.8
Exchange rate differences - realized exchange rate gains - unrealized exchange rate gains - realized exchange rate losses - unrealized exchanged rate losses	17.7 2.4 - 0.7 - 7.7	2.1 18.0 - 14.3 - 4.8	17.3 2.4 6 - 7.7	1.9 18.0 - 14.2 - 4.8
Total exchange rate differences in the profit and loss stateme	nt 11.7	0.9	11.3	0.8
Interest expenses Interest expenses to Group companies Other expenses on liabilities Other financial expenses Value adjustments on investments	- 107.0 - 2.4 - 7.8 0.3	- 240.9 - 4.4 14.7 7.4	- 103.0 - 5.8 - 2.1 - 7.3 0.3	- 233.7 - 10.7 - 3.3 14.7 7.4
Financial expenses, net in profit and loss statement	- 15.7	- 90.7	5.6	- 68.6
<b>10. Taxes</b> Taxes from previous years Taxes for the financial year Change in imputed tax liability	51.6 54.4	40.6 119.7	- 45.1 -	35.2
Taxes in the profit and loss statement	106.0	160.3	45.1	35.2

# 11. Fixed asset securities and other long-term investments

					Group	Protit/loss	Group	
Affiliated Companies	Number	Group	Parent	Nominal value	book	of financial	share	Closing
	of shares	ownership %	Company	of shares	value	year	of equity	date
			ownership %	FIM 1 000	FIM 1 000	FIM 1 000	FIM 1 000	
AO Infa - Hotel, Russia	9 633 400	49.0	49.0	SUR 9 633	- Si -	N.A.	N.A.	Dec. 31,96
Nordic-Hotel Oy	9 600	40.0	40.0	960	1 760	- 2 015	490	Mar. 31,97
Finnish American			1.11					
International Trade Inc.,	USA 1 000	20.0	20.0	USD 100	429	- 125	303	Dec. 31,96
Suomen Jakelutiet Oy	15	47.5	-	15	15	342	478	Dec. 31,96
Amadeus Estonia	98	33.3	-	EEK 98	39	18	46	Dec. 31,96
Toivelomat Oy	500	48.3	-	500	50	20	575	Mar. 31,97
Total	N 22	1			2 293	- 1 761	1 893	

Subsidiary shares Numb		Parent Company ownership %	Nominal value of shares FIM 1 000	Group book value FIM 1 000	Profit/loss of financial year FIM 1 000	Equity FIM 1 000	Closing date
Kiinteistö Oy Aerolan A-talot 7 50	00 100.0	100.0	75	1 320	-	223	Mar. 31,97
Kiinteistö Oy Aerolan B-talot 20	100.0	100.0	200	200	-	154	Mar. 31,97
Malmilento Oy 5 00	100.0	100.0	500	500	416	916	Mar. 31,97
Amadeus Finland Oy 19		95.0	1 900	1 900	6 357	8 794	Mar. 31,97
Area Travel Agency Ltd 400 00		100.0	4 000	8 976	1 225	6 376	Mar. 31,97
Area Baltica Reisibüroo AS, Estonia 85		100.0	EEK 850	400	37		Dec. 31,96
	10 100.0	100.0	-	10	- 33	- 137	Dec. 31,96
A/S Estravel Ltd, Estonia 91	10 72.0	72.0	911	1 666	736	1 668	Mar. 31,97
BMR Balti Meediareklaami AS,							
Estonia 10		-	EEK 10	4	0 -	4	Mar. 31,97
Oy Aurinkomatkat - Suntours Ltd Ab 2 9		79.3	1 456	1 356	2 551	5 256	Mar. 31,97
Finlandia Travel Agency Ltd, UK 50 00	00 100.0	96.7	GBP 50	222	246	1 228	Mar. 31,97
Finlandia Agence					10	10.1	
de Voyages S.A.R.L., France 49		99.8	FRF 50	39	12	134	Mar. 31,97
Finnair Travel Services Oy 50 00		100.0	5 000	5 980	193	7 013	Mar. 31,97
Finncatering Oy 4 47		100.0	3 464	6 094	4 464	10 456	Mar. 31,97
Norvista Travel Ltd, Canada 1 00		100.0	CAD 1	4	4	106	Mar. 31,97
Oy Finnmatkat - Finntours Ltd Ab 15		100.0	150	590	1 035	1 312	Mar. 31,97
Finnway Inc., USA 20 Karair Ab. Sweden 10	-4	100.0	USD 400	10	7	- 595	Mar. 31,97
		100.0 100.0	SEK 100	80		81	Mar. 31,97
Business Flight Center Oy Mikkelin Matkatoimisto Oy 1 22		100.0	1 122	1 163	131	1 537	Mar. 31,97 Mar. 31,97
Finnair Gateway Ravintolat Oy 10 00		100.0	10 000	10 000	.38	10 038	Mar. 31,97
Norvista Travel AB, Sweden 1 26		100.0	SEK 126	600	15	835	Mar. 31,97
Norvista S.R.L, Italy	100.0	100.0		504	-	505	Mar. 31,97
Norvista GmbH, Germany	100.0	100.0	DEM 300	931	- 33	857	Mar. 31,97
Kuopion Matkatoimisto Oy 75		- 100.0	150	800	- 178	1 048	Mar. 31,97
Varkauden Matkatoimisto Oy 1 12			56	696	244	487	Mar. 31,97
Suomen Matkatoimisto Oy 300 64		99.8	3 006	6 899	9 542	16 163	Mar. 31,97
Group total	St. 15			49 946	27 009	73 506	
./. subsidiary shares owned by subsidi	aries			- 1 867			100 K

Parent Company total

Other shares	Number of shares	Group ownership %	Parent Company ownership %	Nominal value of shares FIM 1 000	Group book value FIM 1 000
Finnlandhaus GmbH, Germany	1	4.4	5.6	DEM 100	119
Polygon Insurance Company Ltd.	644 500				9 460
Sampo Insurance Company	1 394				271
Finnish Central Securities Depository Ltd	4				280
Helsinki Stock Exchange Cooperative	20 000				170
Oy TEN-MAR Fastighets Ab	854	12.8	10.9	- 54	2 227
Helsinki Halli Oy	12				1 200
Golfsarfvik	1				105
Asunto Oy Joensuun Kirkkokatu 21	228				610
Asunto Oy Koitere Bostads Ab, Laivanvarustaja	nkatu 4 3				864
Asunto Oy Mannerheimintie 100	59	1.4	1.4		137
Asunto Oy Metsätorppa, Kauppalantie 48	63	4.4	4.4	1 23	131
Asunto Oy Neitsytpolku 9	70	X 8.			471
Asunto Oy Neitsytpolku 11	65				1 016
Asunto Oy Octavus, Mannerheimintie 84	8	6.5	6.5		250
Asunto Oy Peter, Raatimiehenkatu 4	8				435
Asunto Oy Pietarinkatu 11	7				508

48 079

Other shares	Number of shares	Group ownership %	Parent Company ownership %	Nominal value of shares FIM 1 000	Group book value FIM 1 000
Asunto Oy Pietarinkatu 12	70		owneromp 70	01101001111110000	696
Asunto Oy Tenholantie 4	912	9.1	9.1		152
Asunto Oy Pehesaari	506				1 144
Kiinteistö Oy Citykulma	8 861				349
Kiinteistö Oy Heikintori	1 640	1.5			234
Kiinteistö Oy Lentäjäntie 1	2 804	19.5	19.5		5 846
Kiinteistö Oy Tapiolan Säästötammi	237				807
Vicksol S.A., Spain	25				3 121
Sita Telecommunications Holding N.V	1.1				613
Other companies with a book value of less than	FIM 100,000				932
Telephone company shares	1 601				3 413
Total				5%	35 560

Loan receivables included in other long-term investment of the Parent Company, FIM mill.	1996/97	1995/96
From Group companies	4.7	41.2
From other companies	4.6	74.0
Total	9.3	115.2

12. Value adjustments under assets	Group 1996/97 FIM mill.	1995/96 FIM mill.	Parent Com <mark>pany</mark> 1996/97 FIM mill.	1995/96 FIM mill.
Liability for pensions paid directly by the compan	ies 17.6	29.2	16.8	12.4
Compulsory liability deficit of the pension funds	20.5	26.4	18.4	22.7
Uncovered liability of the pension funds	3.0	5.5		
Total	41.0	61.2	35.2	35.1
<b>13. Inventories</b> Inventories were evaluated at average acquisition	i cost.			÷.
14. Receivables from Group companies				
Loans receivable	-		4.7	41.2
Trade receivables			104.1	125.7
Deferred receivables		-	1.3	15.6
Total	-	_	110.0	182.4
15. Deferred receivables			11 - I	
Leasing payments made in advance	38.6	52.2	38.6	52.2
Other items	333.3	302.5	287.8	259.9
Total	371.9	354.7	326.4	312.1

Other items include undue interest and other deferred receivables for the financial year.

## 16. Short-term investments

The investments include certificates of deposit, commercial papers and bonds.

# 17. Cash and bank receivables

Cash and bank receivables comprise funds in Group bank accounts.

# 18. Change in equity

Restricted equity Share capital at the beginning of the financial year Conversion of convertible subordinated bond Conversion of bonds Share issue	407.9 _ 2.3 _	407.8 _ 0.1 _	407.9 - 2.3 -	
Share capital at the end of the financial year	410.3	407.9	410.3	407.9
Revaluation fund General reserve April 1 Issue premium	- 854.3 6.3	88.1 853.9 0.4	- 854.3 6.3	
Total restricted equity at the end of the financial year	1 270.9	1 350.3	1 270.9	1 350.3
<b>Unrestricted equity</b> Unrestricted equity at the beginning of the financial year Dividend payment Change in translation differences Profit for the financial year	1 239.6 - 81.6 0.1 322.8	907.8 - 40.8 0.3 372.2	493.1 - 81.6 178.8	- 40.8
Total unrestricted equity at the end of the financial year	1 480.9	1 239.6	590.2	493.1
Total equity at the end of the financial year	2 751.7	2 589.9	1 861.1	1 843.4

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Distributable equity	Group 1996/97 FIM mill.	1995/96 FIM mill.	Parent Company 1996/97 FIM mill.	1995/96 FIM mill.
Unrestricted equity Voluntary reserves in unrestricted equity	1 480.9 - 878.5	1 239.6 - 738.5	0	1.1
Distributable equity March 31 Voluntary reserves March 31 Accumulated depreciation	602.4 1 075.5	501.1 871.2		
Imputed tax liability of voluntary reserves	144.6 1 220.1 - 341.6	154.5 1 025.7 - 287.2		+
Voluntary reserves in unrestricted equity 31 March 19. Liabilities to Group Companies	878.5	738.5	e.	
Trade payables Deferred credits Other short-term liabilities Other long-term liabilities			17.1 3.3 155.5 0.1	54.8 3.0 209.1
Total	-		175.9	266.9

## 20. Long-term liabilities

Repayment of long-te	erm loans					1.00	
Financial year	1997/98	1998/99	1999/2000	2000/01	2001/02	2002 -	Total
FIM mill.	72.5	79.5	236.6	45.9	38.9	1069.3	1542.7

### 21. Convertible subordinated bonds

Convertible subordinated bonds of FIM 230,000,000 were issued on February 28, 1994,

with an annual interest rate of 7 per cent until the year 2004.

Thereafter, the interest rate will be five percentage points above the 12-month Helibor. The bonds are undated. The bond issue in question is by nature a capital loan and has the following features in common with this type of credit:

1. Receivables based on the loan are in a less preferential position than other Company commitments;

 The loan can be repaid only in the event that the Company's restricted equity, computed in accordance with the Parent Company balance sheet and consolidated balance sheet approved for the previous financial year, is fully covered;

3. Annual interest cannot be paid in excess of non-restricted equity on an interest payment date as reported in the accounts of the Company confirmed by the previous Annual General Meeting of Shareholders, or distributable non-restricted equity as reported in consolidated Group accounts for the same period; the payment of interest is in preference to the payment of dividends.

4. The loan is unsecured;

5. The holder of the bond is not entitled to give notice or demand early repayment unless the Company is in liquidation.

According to the terms of the bonds, Finnair Oy is entitled, provided that the repayment terms are met, to pay back the principal in part or in full as of September 2, 2004, and also from the beginning of the loan period whenever the price of a Finnair Oy share on the Helsinki Stock Exchange exceeds the computed conversion price by 40 per cent for the period specified in the terms. The holder of the bond is entitled to convert the bond to shares before repayment.

One debenture with a nominal value of FIM 10,000 can be converted to 271 Finnair Oy shares at a nominal price of FIM 5 each. The computed conversion price of a share is therefore FIM 36.90. The annual conversion period is January 1 to January 31 and April 1 to December 31.

By March 31, 1997 bonds worth FIM 156,550,000 had been converted to 4,242,505 shares, after which the amount of the convertible bond is FIM 73,450,000. Should all the unconverted bonds on March 31, 1997 be exchanged for shares, the Company's share capital would increase by FIM 9,952,475, which is the equivalent of 1,990,495 shares.

#### 22. Subordinated loan

During the financial year 1990/91 Finnair took a perpetual undated subordinated loan of 21 billion Japanese yen on the Japanese capital market. A repayment of JPY 15.5 billion was made on the loan in May 1994. The lender is in a less preferential position than the other creditors although he is in a more preferential position than the holders of the convertible subordinated bond (see Note 21).

#### 23. Convertible bonds

A convertible bond of FIM 150,000,000 was issued on March 13, 1992. The maturity is from 1992 to 1999 and the annual interest rate on the loan is 11.25%. In conversion to shares, one FIM 1,000 bond is the equivalent of 54.4 shares in Finnair Oy with a nominal value of FIM 5 each. The computed conversion price of a share is therefore FIM 18.38. The annual conversion period is April 1 to October 30.

By March 31, 1997 convertible bonds worth FIM 113,407,000 had been exchanged for 5,773,303 shares, after which the amount of the convertible bond is FIM 36,593,000. Should all the unconverted bonds on March 31, 1997 be exchanged for shares, the Company's share capital

would rise by FIM 9,953,295, which is the equivalent of 1,990,659 shares.

#### 24. Advance payments

Advance payments in liabilities mainly comprise advance payments by customers for hotel and ground services.

25. Deferred credits	Group 1996/97 FIM mill.	1995/96 FIM mill.	Parent Company 1996/97 FIM mill.	1995/96 FIM mill.
Unearned air transport revenues and liablity for frequent flyer bonus system <sup>1)</sup> Holiday pay reserve Other items	500.7 321.9 431.1	491.6 308.2 418.0	500.7 288.9 360.8	491.6 255.7 332.1
Total	1 253.7	1 217.8	1 150.4	1 079.4

<sup>\*)</sup> FIM 97,2 million in unused airline tickets from at least two years ago was entered as turnover. The item includes a liability of FIM 34,5 million for the Finnair Plus Frequent Flyer Bonus System. Other items include undue interest and other deferred credits for the financial year.

### 26. Other short-term debts

The item includes among other things liabilities to the Group companies.

#### 27. Aircraft lease payments

Financial year	1997/98	1998/99	1999/00	2000/01	2001/02	2002 -	Total
FIM mill.	145.0	145.5	95.8	78.6	58.3	20.9	544.1

The above lease payments comprise unpaid rentals under outstanding finance leases (FIM 292.3 million)

and operating leases (FIM 251.8 million). With respect to certain of the finance leases,

Finnair Oy has paid in advance, or made a respective deposit,

either all or a portion of the future lease payments,

including the agreed purchase option payment.

As at March 31, 1997, the present value of the maximum remaining finance lease payments,

including the agreed purchase option payments, was FIM 441.2 million.

The table of the Finnair Group fleet is on page 33 of this annual report.

Under operating leases, unlike finance leases, Finnair Oy is only obliged

to pay rent for the relevant lease term with no liability on termination,

the economic risk of ownership remaining with the lessor.

Under finance leases, Finnair Oy pays rentals to cover the finance costs,

has an option to purchase the relevant aircraft at an agreed price, and bears the residual value risk.

Therefore, Finnair Oy may be subject to certain additional payments arising on the termination

of the relevant finance leases, depending on the future resale value of the aircraft.

No provisions have been made by Finnair Oy for any such payments, as these risks cannot,

in Finnair's opinion, be quantified. Should the future market value of an aircraft held on

a finance lease be higher than its agreed purchase option value,

Finnair Oy would realize a profit on its resale after the end of the relevant lease period.

28. Pension liabilities	Group 1996/97 FIM mill.		Parent Company 1996/97 FIM mill.	1995/96 FIM mill.
Total liability of pension fund - Mandatory portion covered Non-mandatory benefit covered	2 700.9 - 1 294.8 - 1 382.7	2 656.4 - 1 208.0 - 1 416.4	2 529.6 - 1 168.1 - 1 343.0	2 434.4 - 1 057.3 - 1 354.4
Uncovered liability of pension fund Liability for pensions paid directly by the comp	23.5 panies 17.6	32.0 29.2	18.4 16.8	22.7 12.4
Liability included in other long-term liabilities	41.0	61.2	35.2	35.1
<b>29. Securities pledged</b> <b>and guarantees given</b> Parent Company guarantees on behalf of subs Pledges and mortgages for own commitments		209.7 672.0	138.5 306.7	209.7 669.4
Total securities pledged and guarantees given		881.8	445.2	879.2
30. Receivables from affiliated companies a Receivables from affiliated companies	Ind liabilites to affi	liated companies		- × <sub>o</sub>
Loans receivable Trade receivables Deferred receivables	0.5 0.7 -	0.5 1.7 5.1	0.3 	- 0.8 5.1
Total	1.2	7.4	0.3	5.9
Liabilites to affiliated companies Trade payables	1.9	0.1	<b>1</b> .0	
Total	1.9	0.1	1.0	_

31. Extraordinary income and expenses	Group 1996/97 FIM mill.	1995/96 FIM mill.	Parent Company 1996/97 FIM mill.	1995/96 FIM mill.
<b>Extraordinary income</b> Gains on sale of shares Gains on sale of buildings Gains of merger	62.1 223.1 -		61.9 223.1 6.8	
Extraordinary income, total	285.2	-	291.8	-
Extraordinary expenses Infa, depreciation of shares Infa, bad debt of receivables Airbus, depreciation	- 24.5 - 6.2 - 135.5	Ē	- 36.1 - 6.2 - 135.5	
Extraordinary expenses, total	- 166.1	-	- 177.7	_
Total	119.1	1 N -	114.1	

### 32. Disputes and litigation

In 1993 Finnair Oy, which was already the parent company of Karair oy, bought out most of Karair oy's other shareholders and thereby increased its holding in the company to 96.4 per cent of the shares and 97.6 per cent of the voting rights provided by the shares. Finnair subsequently exercised its right of redemption and on December 1,1993 deposited FIM 305,460 in the Uusimaa Provincial Cashier's Office as security for redemption of the 1,697 Karair oy shares which had not yet been relinquished for this purpose. Finnair Oy is of the opinion that on completion of the redemption process stipulated in the Companies Act, it became the owner of all the Karair oy shares still untransferred at the moment the redemption price was deposited. A court of law granted permission to merge the two companies and Karair oy was merged with Finnair Oy on October 22, 1996. There is a dispute about the lawfulness of the above-mentioned measures pending between Finnair Oy

There is a dispute about the lawfulness of the above-mentioned measures pending between Finnair Oy and certain plaintiffs who are holders of Karair oy shares.

There is a case before the Helsinki District Court in which two shareholders demand revocation and amendment or nullification of the decision to approve the financial statements, to the extent relevant,

made at the Annual General Meeting of Finnair Oy on August 25, 1994. According to the plaintiff's claim,

the value of the subsidiary shares in the financial statements is incorrect.

The case has not yet been resolved.

One of the above plaintiffs had demanded confirmation in the Vantaa District Court that the company owns 12 shares in Karair oy. The claim was accepted on February 2, 1997 and an appeal is pending before the Helsinki Court of Appeals. The other of the above mentioned shareholders is demanding a higher price for his share in Karair oy through arbitration. The price offered and accepted by a trustee on behalf of unknown shareholders is FIM 180. The arbitration process has not been completed.

Finnair Oy's subsidiaries Oy Aurinkomatkat-Suntours Ltd Ab and Oy Finnmatkat-Finntours Ab face litigation regarding payment of guides. Applicability of the travel agency sector wage settlement to foreign staff is at issue here.

### 33. Principles of financial risk management

The operations of the Finnair Group are by nature very international and require significant amounts of capital. This means exposure to risks related to exchange rates, interest rates, credit, liquidity and raw material prices. It is the policy of the Group to minimize the negative effect of such risks on cash positions, financial performance and equity. Financial risk management is concentrated in the Treasury Department of the Parent Company, which co-ordinates operations in the Group and provides various internal banking services such as group accounts and netting services. Financial risk management is based on risk management policy approved by the Finnair Board of Directors, which beside hedging activities enables the keeping of open foreign exchange and interest positions within the framework of set risk limits. In its financial risk management, the Company uses a wide range of hedging instruments and methods such as foreign currency loans, forward contracts, currency and interest swaps, foreign exchange and interest options and futures.

### Foreign exchange risks

Some 35 % of Group turnover is denominated in currencies other than the Finnish markka. The key foreign currencies are the US dollar, the Swedish krona, the German mark and the Japanese yen. Approximately 35 % of the Group's operating costs are denominated in foreign currencies. The main purchasing currency is the US dollar, which accounts for almost half of all operating expenses denominated in foreign exchange. Acquisition of aircraft and the spare parts for them also takes place mainly in US dollars. The Group's policy is to eliminate the identified foreign exchange risk caused by a foreign currency surplus or deficit. Apart from receivables and payables and other commercial commitments, the estimated 6-12-month cash flows denominated in foreign exchange are as a rule included in exposed foreign exchange positions. At the end of the 1996/97 financial year 83% of the Group's interest-bearing liabilities were denominated in markkas.

### The fuel price risk in flight operations

Various hedging instruments such as forward contracts and swaps are used to manage the price risks involved in acquiring fuel for flight operations. Time-wise, hedging is limited in general to less than 12 months. In the 1996/97 financial year fuel used in flight operations accounted for 11% of the Group's operating costs. Fuel costs are dependent on fluctuations in oil markets and the US dollar.

### Interest risks

In order to manage interest risks, the Group's loans and investments are dispersed into fixed and variable interest-rate instruments so that most of the Group's interest-bearing loans have variable interest rates. Finnair hedges against interest rate changes by investing most of its cash reserves on the money markets for less than 12 months. At the end of the 1996/97 financial year the average interest on the Group's interest-bearing loans was 5.0%.

## **Credit risks**

The Group is exposed to credit risks in investing its cash reserves and in using derivative instruments. Credit risks are managed by making contracts within the framework of credit risk limits only with leading domestic and foreign banks, financial institutions and brokers. Cash is also invested in interest bearing securities issued by selected companies.

# Liquidity risk

The goal of the Finnair Group is to maintain good liquidity. Liquidity is ensured through cash reserves, account limits, liquid money market investments and credit limits. With respect to aircraft acquisitions, the Company's policy is to ensure financing at least 6 months before delivery, for example with promises of loans. The Group's liquid funds were FIM 1.3 billion at the end of the 1996/97 financial year. Moreover, FIM 1 000 million in unsecured credit limits are available to the Group for four to six years.

# Derivative contracts March 31, 1997, FIM mill.

Currency derivatives	Nominal value	Fair value	
Forward contracts	481.6	0.5	
Currency swaps	584.9	- 18.0	
Interest rate derivatives			
Intererest rate options	200.0	- 0.3	
Forward rate derivatives	30.0	0.4	10
Derivative contracts, total	1 296.5	- 17.4	

The nominal values of the derivative contracts presented in the table depict the extent of the hedging employed by the Group and as such do not necessarily indicate the cash flows from them or the credit risks involved. Closed forward contracts are also included in nominal values.

Fair values are based on market valuation on the date of reporting for the instruments which are publicly traded. Other instruments have been valued based on net present values of future cash flows.

A valuation model has been used to estimate the fair values of options.

#### 34. Personnel fund

On June 14, 1996, the Company Board of Directors made a decision concerning the incentive bonus scheme for the 1996/97 financial year. Company employees established a personnel fund which was registered on August 23, 1996. The financial statements do not include a bonus because two of the three criteria for payment were not met.

# PROPOSAL BY THE BOARD OF DIRECTORS CONCERNING DISPOSAL OF THE PROFIT

The Group's total unrestricted equity according		
to the consolidated balance sheet on March 31, 1997 was	FIM	1 480 861 577,12
The distributable unrestricted equity is	FIM	602 394 222,23
The Parent Company Finnair Oy's unrestricted equity according		
to the balance sheet on March 31,1997 is	FIM	590 230 437,84
The distributable unrestricted equity:	12	
- Profits retained from previous financial years	FIM	411 467 297,08
- Profit for the financial year April 1,1996 - March 31,1997	FIM	178 763 140,76
Total	FIM	590 230 437,8 <mark>4</mark>

The board proposes to the Annual General Meeting that a dividend of 20%, which is FIM 1.00 per share, be paid on the share capital from the retained profits

Retained in the profit and loss account

FIM 508 177 419,84

82 053 018,00

FIM

Helsinki, June 13, 1997

THE BOARD OF DIRECTORS OF FINNAIR OY

.....

Harri Holkeri Jaakko Ihamuotila Ari Heiniö Seppo Härkönen Antti Potila

Robert G. Ehrnrooth Raimo Hertto Eva-Christina Mäkeläinen Helena Terho

# **AUDITORS' REPORT**

## to the shareholders of Finnair Oy

We have examined the accounts, the financial statements and the administration of Finnair Oy for the financial year April 1,1996 to March 31,1997.

The financial statements prepared by the Board of Directors and the President include the review of operations and the statements of profit and loss, the balance sheets and the notes to the financial statements for the Group and the Parent Company.

On the basis of our audit, we issue the statement below on the financial statements and the administration.

We have conducted the audit in accordance with Finnish Standards on Auditing.

Those standards require that we perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

An audit includes examining on a test basis evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by the management as well as evaluating the overall financial statement presentation. The purpose of our audit of the administration is to examine whether the members of the Supervisory Board,

the Board of Directors and the President have legally complied with the rules of the Companies Act.

In our opinion the financial statements have been prepared in accordance with the Accounting Act and other rules and regulations governing the preparation of financial statements. The financial statements give a true and fair view, as defined in the Accounting Act, of both the Group and the Parent company's results of operations and the financial position. The financial statements, including those of the Group, can be adopted and the members

of the Supervisory Board and the Board of Directors and the President can be discharged from liability for the period audited by us.

The proposal by the Board of Directors concerning disposal of the profit for the financial year complies with the Companies Act.

We have examined the interim report published during the financial year. In our opinion it was drafted in accordance with the relevant regulations.

Helsinki, June 17,1997

Pekka Nikula APA Erkki Mäki-Ranta AA

# STATEMENT OF THE SUPERVISORY BOARD

At its meeting held today, the Supervisory Board of Finnair Oy has examined the financial statements of the Parent Company and of the Group and the Auditors' Report for the financial year April 1,1996 - March 31,1997. The Supervisory Board has decided to recommend that the Annual General Meeting approve the financial statements of the Parent Company and the Group and that the profit shown in the Balance Sheet be disposed of in the manner proposed by the Board of Directors.

The Supervisory Board states that its decisions and instructions have been followed and that it has received the information it deems necessary from the Company Board of Directors and the President.

The terms of service on the Supervisory Board of Ms. Riitta Backas, Mr. Markku Koskenniemi, Mr. Jouko K. Leskinen, Mr. Matti Piuhola, Mr. Jussi Ranta and Mr. Ralf Sund are due to expire at the Annual General Meeting.

Helsinki, June 19,1997

Riitta Backas
Pekka Kivelä
jouko K. Leskiner
Mikko Pesälä
Jaakko Pohjola
Jussi Ranta
Peter Stenlund
liro Viinanen

# REVIEW OF FINNAIR GROUP SECTORS

Consolidation of the Finnair Group structure continued during the financial year. Flight operations were combined in their entirety with the Parent Company in September-October 1996 through mergers of Finnaviation Oy and Karair oy. On December 31, 1996 during the year under review, hotel operations were divested and a new company was set up for restaurant operations at Helsinki-Vantaa Airport. The Finnair Group comprised the following sectors at the end of the financial year: flight operations, travel agencies, tour operations, catering, travel information and distribution system functions, and restaurants.

# **FLIGHT OPERATIONS**

## Air Transport

Finnair's flight operations serve 45 destinations outside Finland. The number of charter flight destinations varies between the summer and winter traffic seasons; the destinations total more than 60. Finnair's routes serve 21 cities in Finland and the network formed by these routes is one of the world's most comprehensive in relation to population.

International traffic, including scheduled international and charter traffic, account for 90% of total revenue tonne kilometres and for 83% of the air traffic revenues. Domestic traffic accounts for 10% of the revenue tonne kilometres and for 17% of the air traffic revenues. The structure of domestic traffic departs significantly from that of international traffic with respect to flight length and aircraft used. This also affects the ratio between revenue tonne kilometres and revenue.

Some 50 % of the air transport services are sold in Finland, 30 % elsewhere in Europe, 10 % in Asia and 10 % in North America.

# Fleet

Apart from aircraft used in its own flight operations, the Company has a leasing contract for a DC-10 aircraft. The contract expires in 1999. The aircraft is leased to the French airline Air Liberté. One of the three DC-10 aircraft owned by the Company was sold during the past financial year and another was sold at the beginning of the current financial year. The third DC-10 aircraft was sold in May 1997. Repairs and maintenance for these aircraft are performed by the Finnair Technical Division on the basis of a long-term agreement. One MD-83 aircraft has also been leased to the Spanish airline Spanair until the end of October 1997.

# Co-operation between airlines and air traffic policy

Co-operation between airlines known as code-sharing has increased significantly in recent years both within the European Union and in North Atlantic traffic through worldwide alliances. Finnair has also taken part in this development. Code-sharing means sharing capacity either by purchasing seats from another airline or through an exchange whereby the non-operating party is entitled to use its own codes and flight numbers on the aircraft of the 'operating' airline. Through co-operation of this kind Finnair has been able to





Finnair's Goodbuy! prices are the latest and most economical way to reach destinations in Europe.

### **FINNAIR GROUP**

# **FINNAIR OY**

Parent Company Flight operations

# Travel agencies

Area Travel Agency Ltd Finland Travel Bureau Ltd Norvista Group

# Tour operations

- Finnair Travel Services Oy
- Oy Aurinkomatkat Suntours Ltd Ab
- Oy Finnmatkat Finntours Ab
- Top Club

# Other sectors

Amadeus Finland Oy Finncatering Oy Finnair Gateway Ravintolat Oy Real estate companies Other companies



The "Air Force One" at Helsinki Airport during the summit meeting between President Clinton and President Yeltsin in March 1997.

expand its range of destinations and offer its passengers more flights. Finnair's code-share flights are all on specific routes and are therefore not part of more extensive alliances. During the financial year Finnair concluded code-sharing agreements for example with Estonian Air and Lithuanian Airways and thus improved its prospects in the Baltic region. Closer cooperation with Delta Airlines was achieved with a code-sharing agreement for the New York-Boston route. Service to Geneva has been maintained through a code-sharing arrangement with Sabena via Brussels after Finnair discontinued its flights to Geneva. Finally, a code-sharing agreement was made with Israeli El Al for the Helsinki-Tel Aviv route, with El Al as the operating party. There was discussion of co-operation with other European airlines during the spring of 1997 to explore the prospects for further code-sharing at the beginning of summer 1997.

A concerted effort to develop Stockholm as Finnair's secondary hub continued. During the winter season Finnair began co-operation with Alitalia on the Stockholm-Milan route, with Sabena on the Stockholm - Brussels route and with Maersk Air on the Stockholm-Billund route. Also, the long-awaited connection from Oulu to Stockholm was inaugurated in March 1997. During the 1996/97 financial year, Finnair served a total of 14 destinations from Stockholm, including destinations in Finland. With respect to both traffic and financial performance, the Swedish capital has become a crucial hub for Finnair through which the airline carries a large number of passengers annually to and from various destinations in Europe. Further development of the Stockholm hub is also being planned with summer 1997 in mind.

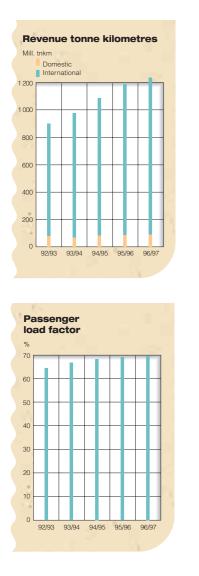
Liberalization of domestic traffic within the EU, which took effect on April 1, 1997,

# Group passenger and cargo traffic and load factors, 1996/97

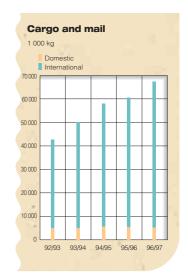
	Passenger t	raffic	Load	Cargo and mail			Overall load factor	
	Passenger	Change %	%	Change %-p.	1 000 kg	Change %	% Ch	ange %-p.
Scheduled traffic								
International	3 330 676	2.1	67.4	- 0.1	59 838	11.5	57.6	- 0.4
Domestic	2 230 951	8.8	56.5	2.3	5 606	- 2.8	45.0	- 0.1
Total	5 561 627	4.7	66.0	0.2	65 444	10.1	56.2	- 0.4
Charter traffic	718 241	10.4	85.1	1.0	1 224	15.7	78.7	0.2
Total traffic	6 279 868	5.3	69.0	0.6	66 668	10.2	58.9	- 0.2

## Group available capacity and revenue tonne and passenger kilometres 1996/97

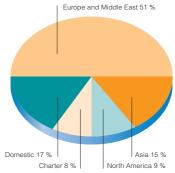
	Tonne kilometres mill.			Passenger kilometres mill.				
	Available	Change %	Revenue	Change %	Available	Change %	Revenue	Change %
Scheduled traffic								
International	1 680	4.1	967	3.3	11 612	- 0.7	7 828	- 0.8
Domestic	195	8.7	88	8.4	1 769	4.5	1 000	8.8
Total	1 875	4.5	1 055	3.7	13 381	- 0.1	8 828	0.2
Charter traffic	253	13.1	199	13.3	2 550	11.6	2 170	13.0
Total traffic	2 128	5.5	1 254	5.1	15 931	1.6	10 998	2.5







Distribution of traffic revenues



### Financial performance and personnel, flight operations

	1996/97	1995/96	Change	
Turnover, FIM mill.	6 491.2	6 420.2	1.1 %	
Operating profit, FIM mill.	302.9	597.9	- 49.3 %	
Personnel/change in persons	8 267	7 907	360	

The number of personnel are averages and the figures are adjusted for part-time employees.

# Aircraft used in Finnair Group traffic, May 31,1997

Aircraft	Number	Owned	Financial leasing	Operating leasing	Average age
MD-11	4	4			4.9
Airbus A300	2	2			10.7
MD-82	10	5	3	2	8.7
MD-83	11	7	2	2	8.4
MD-87	3	3			9.2
DC-9-51	12	12			19.2
ATR 72	6	5	1		6.9
Saab 340	6	2	4		9.4
Total	54	40	10	4	10.6



that is the opening of 'cabotage' traffic, will not appreciably alter Finland's position with respect to traffic policy. It should be born in mind that limited cabotage has been possible within the EU since the third air transport package took effect on January 1, 1993.

# PERSONNEL AND SERVICE

At the beginning of the financial year, quality management was assigned to the Human Resources Division. By linking human resources and service quality in this manner both can be developed more coherently in the future.

# Personnel

In autumn 1995 all parties to Finnair Oy's labour-management agreements entered into an overall settlement between national federations concerning economic, employment and labour market policy. These agreements will be in effect until the end of January 1998.

Efforts were made during the financial year to find new forms of co-operation between the Company and personnel groups. Co-operation aimed at development of a far-reaching and realistic personnel policy based on values shared by the Company and its personnel was started. The significance of personnel to the Company's success will be emphasized.



New staff uniforms were introduced on April 1, 1997.

### **Finnair quality**

Finnair quality consists of safety, punctuality and good customer service. Finnair is committed to adopt the flight safety practices required by the JAR-OPS 1 pan-European aviation regulations. The Company will also start development of a quality system. In the initial stage of the process, the quality system will be introduced to the extent required by the aviation authorities. The system will eventually be extended so that all the Company's key functions are competitive.

### Punctuality

Punctuality was developed systematically in all divisions. As a result, the Company became one of the most punctual airlines in Europe during the financial year. This improvement is based on ensuring the punctuality and precision of operative processes, on making the traffic programme less vulnerable to disruption, on technical departure reliability and the overall capacity to handle daily traffic.

# **Customer service quality**

A customer service training programme known as the 'Service Puzzle' was completed. The training dealt with interaction along the entire service chain. During the last two years 1540 Finnair employees in service positions attended the training and 91 seminars were held. The training programme reached the front line of customer service at airports and on flights. Trainers from the Finnair customer service ranks also received coaching.

The groundwork required for improvement of service quality was carried out in each division. A working group representing a cross section of the Company organization made preparations for extensive projects to develop service concepts and improve quality in all service functions. One of the main aims of the effort was to improve the European Business Class with respect to both the consept and the service itself.

Changes in the competitive environment influenced service planning. Catering will be adapted to individual routes, thus providing the basis for simultaneous improvements in cost effectiveness and service efficiency.

# Training provided by the Finnair Training Center

Finnair flights and service functions require a high standard of professional knowledge and a substantial amount of specialist expertise in several areas, including flight operations, aircraft maintenance and service functions. Professional training at Finnair is supervised by the Training Center. The civil aviation authorities also ensure that a high standard of professionalism is actually realized. Special organizations in each division implement training. During 1996 a substantial increase in both basic and advanced professional training was achieved; the main personnel groups affected were pilots, flight attendants and stewards, aircraft mechanics and ground service personnel.



Apart from actual skills and knowledge, training for supervisory personnel has emphasized the significance of team work and appropriate attitudes and the importance of co-operation in developing supervisory-level operations and eventually the service processes as well.



# AN ACTION PLAN FOR MAINTAINING PROFITABILITY

A seven-point action plan known as 'Programme 2' was announced in February 1997. This programme seeks to improve the Company's financial performance by FIM 500 million during the next three years through structural changes. Programme 2 is a crucial element in efforts to sustain operational profitability as international competition becomes more intense.

By means of this programme, Finnair will attempt to exert a permanent longterm effect on profitability. The constantly changing environment for air traffic requires a sound basic structure and the ability to adapt quickly to changes taking place in the Company's markets.

The programme seeks both to increase revenues and reduce costs. Benefit will be sought from all expertise that contributes to earnings. Expenditures will also be subjected to extensive restructure; every function and the costs generated by it will be examined.

As Finnair's basic organization functions efficiently, personnel cuts do not have priority. Nevertheless, the Company must develop new modes of operation. Growth must be assured as far as possible with present staff. The Group's annual personnel costs amount to over FIM 2 billion.

Considerable investment will be made in the Finnair service standard in the future, too. A high standard of service is one of the Company's key resources.

Financial control and monitoring will be improved to ensure correct allocation of resources. Distribution costs – a major cost item in air traffic – and the optimization of revenues will be monitored. Commission contracts with travel agencies and marketing fee systems will also be reviewed.

Programme 2 will focus attention on operational planning for air traffic. Flight

schedules and shifts will be arranged so that crews and aircraft are in the right place at the right time. The annual costs caused by delays are substantial. The processes involved in individual functions will also be examined. Job descriptions and the time spent in performing various functions will be subject to continuous review. Prices for internal services will be set.

The choice of aircraft for European traffic will have a significant effect on costs and revenues. Special attention will be given to the uniformity of equipment and to reduction of the number of aircraft types.

# ENVIRONMENTAL PROTECTION - PRINCIPLES AND PROGRAMMES

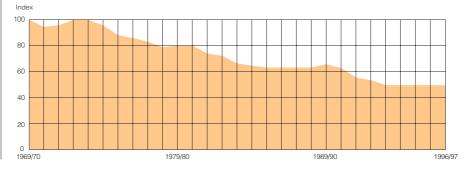
Environmental, health and safety factors are an integral part of Finnair operations and concern every employee on a daily basis. Finnair recognizes its responsibility for protection of its operating environment and the related laws and regulations in its operations.

As a member of the IATA, Finnair recognizes the key role played by the ICAO in developing and setting environmental regulations for aviation. Through its environmental policy, Finnair is committed to the IATA goal of minimizing the environmental impact of its operations in an economically feasible manner without jeopardizing flight or occupational safety. Finnair is committed to efficiency in its energy consumption and use of water and other natural resources, and places special priority on the conservation of non-renewable natural resources. The level of emissions, energy consumption and volume of waste in relation to air transport operations will be

reduced. The most hazardous sub-

Development of fuel consumption in Finnair air traffic, 1969/70 - 1996/97

Litres per/available tonne kilometre (1969/70=100)





stances will be replaced whenever this is a reasonable alternative. Reuse and recycling will be increased.

In its choice of materials, processes and equipment, Finnair will minimize the risk to customers, employees and the environment. Finnair is committed to constant reassessment of the risk posed to the environment by its operations and is prepared when necessary to alter its methods. With respect to pressures for changes regarding environmental protection in its aircraft and other equipment, Finnair considers the following conditions necessary:

the change must be technically feasible
the change must make sense in both operational and economic terms

- the benefit to the environment must be incontestable.

Finnair recognizes the problems caused by aircraft noise in its operating environment and focuses special attention on this factor in selecting aircraft. Finnair also considers it important to recognize that aircraft noise is a significant regional factor in the vicinity of airports and that more effective consideration should be given to it in land-use planning. The most significant decision with respect to environmental protection in the 1996/97 financial year was to acquire Boeing 757 aircraft for the Company's holiday traffic. These aircraft meet the environmental regulations of the ICAO with respect to noise and emissions by a considerable margin. It was also decided to fit the aircraft with systems to make in-flight waste sorting more efficient.

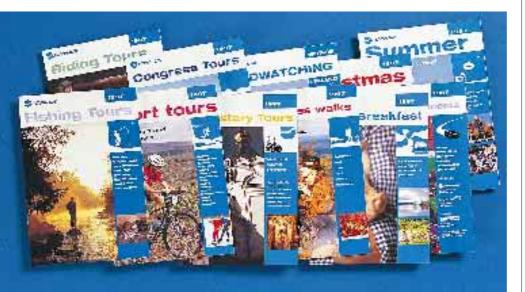
A decision was made to modernize the washing line at the engine repair facilities; this will reduce the volumes of hazardous organic solvents released into the air. The results of extensive tests at the aircraft repair facilities with dichlorine-methane-free paint removal agents were encouraging.

An agreement concerning the recycling of used tyres was reached and the collection of aluminium cans for reuse began. A new washing line for utensils used in in-flight catering was opened. The new line increases the reuse of waste and reduces the volume of waste delivered to sanitary fills. The problems caused by odour were also alleviated.





The first of four **Boeing 757** aircraft ordered for holiday traffic will be delivered to the Company in September 1997 and the second in October. Service to southern holiday destinations with the new aircraft will begin in October 1997. Finnair will take delivery of the third Boeing 757 in February 1998 and the fourth in April. The Boeing 757s seat a maximum of 238 passengers. To increase passenger comfort, Finnair is limiting the number of seats to 219.



Package tours designed for customers with special leisure-time interests have been increased substantially in recent years. Information on these tours is also available on Finnair's Internet pages.

#### Travel agencies, financial performance and personnel

	1996/97	1995/96	Change
Turnover, FIM mill.	292.0	270.6	7.9 %
Operating profit, FIM mill.	5.6	15.7	- 64.3 %
Personnel/change in persons	1 177	1 105	72

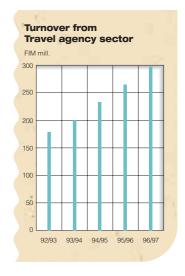
The numbers of personnel are averages and are adjusted for part-time employees.

## TRAVEL AGENCIES

The largest of the Group's full service travel agencies are Area Travel Agency Ltd and Finland Travel Bureau Ltd. They account for approximately 90% of the turnover in the entire sector. The Group also includes ten smaller travel agencies operating in Finland and abroad. The travel agencies operating abroad are combined under the Norvista organization. Their purpose is to produce Finnair-based tours to Finland and via Finland to other countries. They also produce local services. Outside Finland Finnair's own offices sell and market all products based on scheduled Finnair flights. Norvista's offices provide competitive holiday and other package tours. The operations of the Norvista chain are still in the development stage. Once development is complete, operations are expected to generate total sales of around FIM 250 million.

In 1996 Finland Travel Bureau Ltd acquired Kuopion Matkatoimisto Oy, the majority of Varkauden Matkatoimisto Oy and the business operations of Karhula and Hamina agencies, which formerly belonged to Onni Vilkas Oy. Pertti Pirskanen, who formerly served in an executive capacity at the Kuopio and Varkaus travel agencies, was appointed the new managing director of Finland Travel Bureau Ltd on August 1, 1996. He succeeded Carl Nyberg, who retired.

Area Travel Agency and Finland Travel Bureau offer diverse services and expertise related to business and leisure



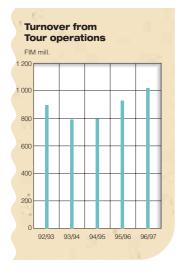
travel. Business travel accounts for some 80% of total sales and holiday tours for around 20%. Sales are divided approximately as follows: air travel some 70%, package tours 15%, hotels 10% and ship travel 5%.

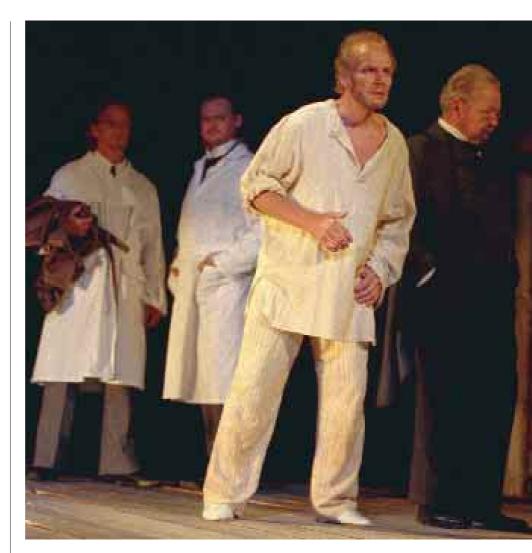
The status of travel agencies and the nature of their work is changing as the rapid development of information technology makes new information and booking systems available. In 1996 Finland Travel Bureau invested in development of a new type of business travel centre. The goal is to enhance the advisory nature of business travel operations and to support it with a diverse range of technical development. This new operational model was applied at business travel centres in the Company's headquarters and the Pitäjämäki district of Helsinki, at Spektri Trio in Espoo and at the Turku World Trade Center

Growth in business travel slowed during the past financial year while holiday travel picked up considerably. Leisure travel is expected to grow more rapidly than business travel toward the end of this century.

#### **TOUR OPERATIONS**

Suntours and Finntours are the Group's domestic tour operators. These and the tour organizer Top Club operate under Finnair Travel Services (FTS). In addition, the Group includes one small tour operator in the United States and one in Canada, both of which are part of the Norvista chain.





In 1996, some 800,000 tours were made from Finland on charter flights. Growth on the previous year was 12 %. The number of passengers still fell considerably short of the 1989 peak, when there were 1.2 million passengers. In the financial year 1996/97 tour organizers operating under Finnair Travel Services provided tours for a total of 380,000 passengers. Growth on the previous financial year was 13 %. Growth is expected to pick up during the 1997/98 financial year and rise to around 15%.



The range of cultural tours offered in summer 1997 includes the world premiere of Einojuhani Rautavaara's opera 'Aleksis Kivi' at the Savonlinna Opera Festival.

# Tour operations, financial performance and personnel

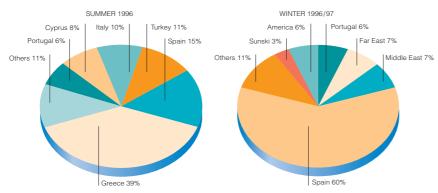
	1996/97	1995/96	Change	
Turnover, FIM mill.	1 050.8	926.3	13.4 %	
Operating profit, FIM mill.	0.3	- 0.7	142.9 %	
Personnel/change in persons	461	428	33	

The numbers of personnel are averages and are adjusted for part-time employees.





#### Tour production by country (Suntours and Finntours)



The market share of FTS tour organizers is around 50%. The remainder is held almost entirely by the three major tour operators: the Swedish Nordpool group (Fritidsresor and Hassen Matkat), a British-owned Swedish group SLG (Tjäreborg and Spies) and the Turkish Tursem group (Kymppi-Matkat).

The FTS tour operators serve approximately 200 destinations. They offer nearly 1000 hotels abroad and overnights total around four million annually. Their nine sales outlets account for 45% of the tours and the remaining 55% are handled by 400 travel agencies.

Finnair Travel Services purchased air transport services from Parent Company Finnair worth FIM 513 million during the year under review. The tour operators' passenger load factor on flights was 98%. The market in the sector is very susceptible to change. Our own tour organizers are essential, especially when adjusting to excess air transport capacity and ensuring employment in Finland.

## **OTHER SECTORS**

Other sectors include Amadeus Finland Oy, Finncatering Oy, Nordic-Hotel Oy for the period April 1 - December 31, 1996 and Finnair Gateway Ravintolat Oy as of January 1, 1997.

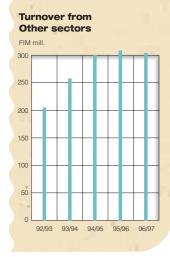
Amadeus Finland Oy is responsible in Finland for the development and updating of an information and distribution system founded by international airlines. Amadeus preserved its leading position as the world's largest booking system. Revenues from bookings account for 44% of Amadeus Finland Oy's total sales and operating fees for travel agency systems, equipment sales and leasing account for the remainder. Turnover during the past financial year was FIM 61 million. Competition between booking systems is intense and new equipment spreads rapidly; constant investment in development is therefore required.

# Other sectors, financial performance and personnel

	1996/97	1995/96	Change
Turnover, FIM mill.	314.8	318.4	- 1.1 %
Operating profit, FIM mill.	15.8	12.2	29.5 %
Personnel/change in persons	628	665	- 37

The number of personnel are averages and are adjusted for part-time employees.





Finncatering Oy mainly produces cold servings for flights and also bakery goods, prepared foods, frozen foods and lunch and banquet products. Its turnover during the past financial year was FIM 53 million.

Nordic-Hotel Oy and Finnair Gateway Ravintolat Oy (airport restaurants) operated for only part of the financial year. As a result, the combined turnover of the sectors declined. In June 1997, the Company chose **the Airbus 320 series** as the new aircraft type for its European traffic. The aircraft chosen are the 126-seater A319, the A320 with 153 seats and the A321 with 188 seats. Twelve Airbus aircraft have been ordered and the contract also includes options on an additional 24. Delivery will begin in 1999.

# **KEY FIGURES**

		1992/93	1993/94	1994/95 <sup>1)</sup>	1995/96 <sup>1)</sup>	<b>1996/97</b> 1)
Consolidated financial results		5 450	5.0.44	0.050	7 400	7 400
Turnover - change	FIM mill. %	5 456 0.3	5 941 8.9	6 653 12.0	7 186 8.0	7 403 3.0
Operating margin - in relation to turnover	FIM mill. %	351 6.4	588 9.9	945 14.2	1 055 14.7	784 10.6
Operating profit - in relation to turnover	FIM mill. %	- 40 - 0.7	189 3.2	522 7.8	624 8.7	326 4.4
Net financial expenses - in relation to turnover	FIM mill. %	310 5.7	69 1.2	103 1.5	91 1.3	16 0.2
Profit before incidental items and taxes - in relation to turnover	FIM mill. %	- 349 - 6.4	120 2.0	419 6.3	533 7.4	310 4.2
Profit before taxes - in relation to turnover	FIM mill. %	- 367 - 6.7	120 2.0	419 6.3	533 7.4	429 5.8
Consolidated balance sheet						
Fixed assets and other long-term investment	FIM mill.	4 031	4 132	3 937	4 043	4 046
Value adjustments	FIM mill.	37	43	66	61	41
Inventories	FIM mill.	191	171	171	188	202
Current assets	FIM mill.	2 395	2 454	3 242	2 641	2 409
Total assets	FIM mill.	6 654	6 800	7 416	6 933	6 698
Share capital	FIM mill.	246	323	408	408	410
Other equity and minority holding	FIM mill.	909	1 144	1 850	2 183	2 343
Liabilities	FIM mill.	5 499	5 333	5 158	4 342	3 945
Total liabilities	FIM mill.	6 654	6 800	7 416	6 933	6 698
Gross investment less advance payments	FIM mill.	854	699	278	567	1 055
Gross investment in relation to turnover	%	15.6	11.8	4.2	7.9	14.3
Return on equity (ROE)	%	negat.	8.7	21.2	15.4	7.7
Return on investment (ROI) Increase in share capital	% FIM mill.	7.2	8.7 76	15.1 85	15.7	9.4 2
Dividend for the financial year <sup>2)</sup>	FIM mill.	_	19	41	82	82
Earnings/share	FIM	- 6.67	1.93	5.10	4.56	2.48
Equity/share	FIM	21.69	22.72	27.68	31.74	33.54
Dividend/share <sup>2)</sup>	FIM		0.30	0.50	1.00	1.00
Dividend/earnings	%	-	15.53	9.81	21.92	40.27
Effective dividend yield	%	-	0.89	1.72	2.65	2.71
Equity ratio Net debt-to-equity (Gearing)	% %	17.5 225.8	21.8 153.6	30.9 43.0	37.9 25.3	41.7 12.8
Interest-bearing debt	FIM mill.	4 127	3 792	3 185	2 253	1 676
Liquid funds	FIM mill.	1 519	1 539	2 214	1 598	1 323
Net interest-bearing debt	FIM mill.	2 608	2 253	971	655	353
- in relation to turnover	%	47.8	37.9	14.6	9.1	4.8
Net financing expenses	FIM mill.	310	69	103	91	16
- in relation to turnover	%	5.7	1.2	1.5	1.3	0.2
Net interest expenses	FIM mill.	87	139	103	99	17
- in relation to turnover Operational cash flow <sup>3)</sup>	% FIM mill.	1.6 35	2.3 514	1.6 825	1.4 816	0.2 905
Operational cash flow in relation to turnover	۲۱۱۷۱ ۲۱۱۱۱۱. %	0.6	8.6	12.4	11.4	12.2
Average number of shares adjusted for the share issue		53 223 480	59 509 008	71 649 571	81 584 480	82 053 018
Number of shares adjusted for the share issue at the end of the financial yea	ar	53 223 480	64 537 260	81 556 420	81 584 480	82 053 018
Number of shares corresponding to share capital at the end of the financial year <b>P/E ratio</b>		49 281 000	64 537 260 17.44	81 556 420 5.69	81 584 480 8.26	82 053 018 14.86
Personnel, on average		10 259	9 677	9 539	10 105	10 533
		10 200	0.011	0.000	10 100	.0.000

The numbers of personnel are averages and are adjusted for part-time employees.

<sup>1)</sup> The voluntary reserves during the financial years 1994/95,1995/96 and 1996/97 have been altered so that the voluntary reserves of Group Companies were divided in the balance sheet between equity and imputed tax liability. In the profit and loss statement, the change in voluntary reserves during the financial year was divided between the profit for the financial year

and the change in imputed tax liability. The index figures for 1992/93 and 1993/94 have not been changed.

<sup>2)</sup> The proposal of the Board of Directors to the Annual General Meeting.

<sup>3)</sup> The 1996/97 operational cash flow includes the impact of imputed tax liability and the previous year was restated accordingly.

# FORMULAS FOR RATIOS

Return on equity % (ROE) =		Result before incidental items - taxes					
		Equity + minority holding (average at the beginning and end of the financial year)					
Return on investment % (ROI)		Result before incidental items + interest and other financial expenses					
		Balance sheet total - non-interest bearing liabilities (average at the beginning and end of the financial year)	- x 100				
Earnings / share (FIM)	=	Result before incidental items + / - minority holding - taxes					
		Average number of shares during the financial year, adjusted for the share issue					
Equity / share (FIM)	=	Equity					
		Number of shares at the end of the financial year, adjusted for the share issue					
Equity ratio, %		Equity + minority holding	- x 100				
		Balance sheet total - advances received					
Net debt-to-equity, (Gearing), %	=	Net interest-bearing debt - liquid funds	- x 100				
		Equity + minority holdings					
Dividend / earnings %	=	Dividend per share	x 100				
		Earnings per share					
Effective dividend yield %	=	Dividend per share	x 100				
-		Share price at the end of the financial year, adjusted for the share issue					
P/E Ratio	=	Final trading price at the end of the financial year					
		Earnings per share					

# **SUBSIDIARIES**

	Total sales (FIM 1 000) <b>1996/97</b>	Change %	Turnover (FIM 1 000) <b>1996/97</b>	Change%	Personnel N <b>1997</b>	March 31 1996	Finnair Oy holding % (direct or indirect)
Malmilento Oy							
Survey flights Pekka Välimäki, Managing Directo	or 3 005	_	3 005	_	_	_	100.0
Area Travel Agency Ltd	000		5 005				100.0
Complete travel agency services							
Timo Mannermaa, Managing Direc		+10	103 605	+ 7	427	399	100.0
Area Baltica Reisibüroo AS, Esto Complete travel agency services	onia						
Tuula Hyvönen, Managing Directo	r –	_	_		-	_	100.0
ZAO Norvista, Russia							
Complete travel agency services	~ 0.640	+ 100	935	+ 87	17	16	100.0
Tuula Hyvönen, Managing Director Estravel AS, Estonia	r 9640	+ 100	935	+ 0/	17	10	100.0
Complete travel agency services							
Aivo Takis, Managing Director	79 994	+ 23	10 939	-	98	80	72.0
BMR Balti Meediareklaami AS, E	stonia						
Advertising agency Tiia Raidma, Managing Director	1 494	+193	1 494	_	11	3	72.0
Finlandia Agence de Voyages S.						-	
Complete travel agency services					_		
Leena Uurala, Managing Director	22 302	+ 26	3 805	+ 20	7	11	99.8
<b>Finlandia Travel Agency Ltd,</b> UK Complete travel agency services							
Antero Lahtinen, Dep. Managing [	Director 88 915	+ 48	9 250	+ 23	27	26	100.0
Mikkelin Matkatoimisto Oy							
Complete travel agency services Heleena Mutanen, Managing Direc	ctor 20 027	+ 6	2 097	- 26	10	7	51.0
Norvista Travel AB, Sweden	20 021	+ 0	2 007	20	10	1	51.0
Complete travel agency services							
Billy Carlsson, Managing Director	14 074	+ 5	3 650	+ 66	9	10	100.0
Finland Travel Bureau Ltd Complete travel agency services							
Pertti Pirskanen, Managing Directo	or 1 414 626	+ 5	147 104	- 1	573	563	99.8
Kuopion Matkatoimisto Oy							
Complete travel agency services	or 46 656		5 775		45		100.0
Pertti Pirskanen, Managing Directo Varkauden Matkatoimisto Oy	40 000	—	5775		40	_	100.0
Complete travel agency services							
Leena Torvinen, Managing Directo		-	1 348		14	-	69,6
Oy Aurinkomatkat - Suntours Lte Tour operations	d Ab						
Timo Heinonen, Managing Directo	r 715 117	+ 19	672 258	+ 12	242	237	97,1
Finnair Travel Services Oy							
Support services							
for tour operations Timo Heinonen, Managing Directo	r 80 190	+ 151	76 035	+ 146	102	96	100,0
Oy Finnmatkat - Finntours Ltd A						00	100,0
Tour operations					100		(00.0
Timo Heinonen, Managing Directo	or 314 773	- 8	294 089	+ 4	139	142	100,0
Norvista Travel Ltd, Canada Tour operations							
Jyrki Eriksson, Managing Director	9 546	- 15	1 494	- 80	4	8	100,0
Norvista Ltd, USA							
Tour operations Anneli Karppinen, Managing Direc	ctor 26 087	_	6 893	_	15	9	100,0
Norvista S.R.L., Italy	20 001		0.000		10	0	100,0
Complete travel agency services							
Marisa Impellizeri, Managing Direc		-	1 504	-	3	-	100,0
Norvista Reisen GmbH, Germany Complete travel agency services	ý						
Merja Pollok, Managing Director	2 007	—	2 007	_	7	_	100,0
Finnair Gateway Ravintolat Oy							
Hotel and restaurant services Anssi Komulainen, Managing Dire	ctor 15 324	_	15 324	_	164	_	100,0
Finncatering Oy	10 024		10 024		104		100,0
Catering operations							
Leo Eerikas, Managing Director	52 791	+ 11	52 791	+ 11	126	124	100,0
Amadeus Finland Oy Automated distribution and inform	ation systems for the	travel indu	istry				
Kari Koli, Managing Director	61 119	+ 7	61 119	+ 7	39	37	95,0
Real estate companies	1 966	+ 0	1 966	+ 0	1	1	100,0
TOTAL	4 065 811	+ 13	1 478 487	+ 13	2 080	1 769	

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# FINNAIR GROUP AIR TRANSPORT

SCHEDULED INTERNATIONAL TRAFFIC           Flight huins         6         9158         71 118         84 301         100 130         102 215           Flight kilometres         7 044 568 000         7 914 545 000         10 02 1335 000         11 696 404 000         163 280 000           Available seat kilometres         3 33 7948 000         4 81 165 1000         6 617 67 4000         7 892 862 000         17 822 782 3000           Passenger komet kilometres         978 05 000         1136 434 000         1413 745 000         1614 000 00         168 017 000           Revenue tonne kilometres         978 05 000         138 643 000         481 7000         1614 000 00         168 017 000           Revenue tonne kilometres         1857 737         2 144 340         2 802 980         3 261 879         3 330 676           Cargo (1 000 kg)         2 843         3 562 1         43 335         45 820         51 81 81           Mail (1 000 kg)         5 724         6 718         6 932         7 740         8 220           ScheDuLE DOMESTIC TRAFFIC         Flight kilometres         1 807 657 000         1 647 980 000         1 648 074 000         1 693 606 000         1 769 312 000           Passenger load factor         4 8.4         4 9.7         7 5 5.2         5 4.2		1992/93	1993/94	1994/95	1995/96	1996/97			
Flight klometres         69 158         71 118         84 301         100 130         102 213           Available seat klometres         7 044 668 000         7 914 545 000         16 021 335 000         17 664 040 000         1 612 422 000           Passenger load factor         55.9         60.8         661 7 674 000         7 892 862 000         7 827 823 000           Available tonne klometres         978 052 000         11 36 434 000         1 413 745 000         9 603 000         967 191 000           Overall bad factor         49.3         53.7         56.8         58.0         57.6           Passengers         1 857 737         2 144 340         2 802 3900         3 261 879         3 330 676           Cargo (1 000 kg)         2 8 943         35 621         43 335         45 920         51 618           Mail (1 000 kg)         5 724         6 718         6 932         7 740         8 220           SCHEDULED DOMESTIC TRAFFIC         Flight klometres         19 757 000         18 33 000         18 81200         1 918 500         919 8300         998 010         998 912 100         938 068 000         198 519 000         938 068 000         998 017 000         939 017 000         939 017 000         939 017 004         910 900         918 509 000         998 017 000 <td colspan="9">SCHEDULED INTERNATIONAL TRAFFIC</td>	SCHEDULED INTERNATIONAL TRAFFIC								
Passenger load factor         55.9         60.8         66.0         67.5         67.4           Available tonne kilometres         978 052 000         11 61 44 000         14 13 745 000         1614 600 000         160 401 000           Revenue tonne kilometres         42.3 51 000         610 242 000         802 337 000         936 603 000         967 191 000           Passengers         18 57 737         21 44 340         2 802 980         32 61 879         330 676           Cargo (1 000 kg)         28 943         35 621         43 335         45 920         51 618           Mail (1 000 kg)         5724         6718         6 932         7740         8 220           SCHEDULED DOMESTIC TRAFFIC         Flight kilometres         19 780 000         16 43 980 000         16 433 000         16 933 000         16 936 060 00         176 931 2000           Available seat kilometres         19 633 000         16 27 980 000         77 405 200         198 509 000         197 982 000         177 045 200         195 015 000           Revenue tonne kilometres         77 81 4000         72 890 000         77 405 200         80 77 08 020         87 730 000         24 24 500         20 50 72         23 951         53 01 72         23 951         54 71         45.0           Passen	Flight hours Flight kilometres Available seat kilometres	69 158 42 379 000 7 044 568 000	45 550 000 7 914 545 000	52 474 000 10 021 335 000	62 250 000 11 696 404 000	63 450 000 11 612 462 000			
Available tonne kilometres         978 052 000         1 136 434 000         1 413 745 000         1 614 600 000         1 680 417 000           Overall load factor         49.3         53.7         6 02 337 000         936 039 000         967 191 000           Overall load factor         49.3         53.7         2 144 340         2 802 980         3 261 879         3 330 676           Cargo (1 000 kg)         2 8 943         3 56 1         4 3 335         4 5 920         51 618           Mail (1 000 kg)         5 724         6 718         6 332         7 740         8 220           SCHEDULED DOMESTIC TRAFFIC           Flight hours         48 215         44 759         45 185         45 787         47 523           Passenger load factor         48.4         49.7         52.7         54.2         56.5           Available stat kilometres         170 63 000         169 780 000         170 445 000         198 509 000         980 800         170 645 000         172 462 000         195 015 000           Overall load factor         40.8         42.9         45.5         45.1         45.0           Passenger lonne kilometres         173 22 005 828         1864 355         1 957 486         2050 172         22 30 951									
Overall load factor         49.3         53.7         56.8         58.0         57.6           Passengers         1857 737         2 144 340         2 802 980         3 261 879         3 330 676           Cargo (1 000 kg)         2 8943         3 5621         4 3 335         4 5 920         51 618           Mail (1 000 kg)         5 724         6 718         6 932         7 740         8 220           SCHEDULED DOMESTIC TRAFFIC           Flight hours         48 215         44 759         45 185         45 787         4 7 523           Passenger kilometres         19 789 000         164 7980 000         168 36 000         1769 312 000         Passenger kilometres         1769 312 000           Passenger kilometres         19 789 000         164 7980 000         179 482 000         198 509 000         999 617 000           Passenger kilometres         19 633 000         77 452 000         80 928 000         877 68 000         000 80 928 000         877 68 000           Povaral load factor         40.8         4.29         45.5         45.1         45.0           Passengers         2 050 828         1864 355         1957 498         2 050 172         2 230 951           Cargo (1 000 kg)         4 316         4 248	Available tonne kilometres								
Cargo (1 000 kg)         28 943         35 621         43 335         45 920         51 61 81           Mail (1 000 kg)         5 724         6 718         6 932         7 740         8 220           SCHEDULED OMESTIC TRAFFIC         E         E         19 789 000         18 333 000         18 612 000         19 131 000           Available seat kilometres         19 789 000         1647 980 000         1648 074 000         1639 606 000         1769 312 000           Passenger toad factor         48.4         49.7         52.7         54.2         56.5           Available seat kilometres         190 633 000         160 798 000         170 045 000         179 462 000         195 015 000           Passenger toad factor         40.8         42.9         45.5         45.1         45.0           Cargo (1 000 kg)         4 316         4 248         4 624         4 608         4 657           Mail (1 000 kg)         732         898         1 214         1 158         949           Chargo (1 000 kg)         732         898         1 214         1 158         949           Chargo (1 000 kg)         732         898         1 214         1 158         949           Chargo (1 000 kg)         732         898 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>									
Schepulzeb poMestric TRAFFIC           Flight hours         48 215         44 759         45 185         45 787         47 523           Flight kilometres         1 807 657 000         1 647 980 000         1 643 074 000         1 693 606 000         1 769 312 000           Available seat kilometres         1 807 657 000         1 647 980 000         1 648 074 000         1 693 606 000         1 769 312 000           Passenger load factor         48.4         49.7         52.7         54.2         56.5           Available tonne kilometres         190 633 000         169 788 000         170 045 000         179 462 000         186 01 900           Revenue tonne kilometres         77 814 000         72 890 000         77 452 000         80 928 000         87 708 000           Overall load factor         40.8         42.9         45.5         45.1         45.0           Passengers         2 050 828         1 864 355         1 957 498         2 050 172         2 230 951           Cargo (1 000 kg)         4 316         4 248         4 624         4 608         4 657           Flight kiometres         16 403 000         12 956 000         10 006 000         11 000 000         12 269 000           Available tone kilometres         4 157 932 000         3 59	0								
Flight hours         48 215         44 759         45 185         45 787         47 523           Flight kilometres         1 9789 000         18 393 000         18 293 000         18 612 000         19 131 000           Available seat kilometres         1 807 657 000         1 647 980 000         1 648 074 000         1 693 606 00         1 769 312 000           Passenger load factor         4 8.4         4 9.7         52.7         54.2         56.5           Available tonne kilometres         190 633 000         169 798 000         170 045 000         179 462 000         187 080 00           Revenue tonne kilometres         77 814 000         72 890 000         77 452 000         80 928 000         87 708 000           Overall load factor         4 0.8         4 2.9         4 5.5         4 5.1         4 5.0           Cargo (1 000 kg)         4 316         4 248         4 624         4 608         4 657           Mail (1 000 kg)         732         898         1 214         1 158         949           CHARTER TRAFIC         Flight kilometres         1 6 403 000         1 2 66 000         1 0 006 000         1 2 269 000         2 284 557 000         2 549 558 000           Revenue passenger kilometres         3 157 330 000         3 12 078 000	Mail (1 000 kg)	5 724	6 718	6 932	7 740	8 220			
Flight kilometres         19 789 000         18 393 000         18 293 000         18 612 000         19 131 000           Available seat kilometres         1 807 657 000         1 647 980 000         1 648 74 000         1 633 606 000         1 769 312 000           Passenger load factor         48.4         49.7         52.7         54.2         56.5           Available tonne kilometres         190 633 000         169 798 000         170 045 000         179 462 000         195 015 000           Devenue tonne kilometres         170 7 814 000         72 890 000         77 452 000         80 708 000         87 708 000           Overall load factor         40.8         42.9         45.5         45.1         45.0           Cargo (1 000 kg)         4 316         4 248         4 624         4 608         4 657           Mil (1 000 kg)         732         898         1 214         1 158         949           CHARTER TRAFFIC         Flight kilometres         1 640 3000         12 956 000         10 006 000         2 284 557 000         2 549 558 000           Passenger load factor         85.8         86.8         84.4         84.4         84.1         85.1           Available tonne kilometres         3 153 000         289 956 000         236 391 000	SCHEDULED DOMESTIC TRA	FFIC							
Available seat kilometres         1 807 657 000         1 647 980 000         1 648 074 000         1 693 606 000         999 617 000           Passenger kilometres         875 725 000         818 313 000         869 019 000         918 509 000         999 617 000           Passenger load factor         48.4         49.7         52.7         54.2         56.5           Available tonne kilometres         77 814 000         72 890 000         77 452 000         80 928 000         87 708 000           Overall load factor         40.8         42.9         45.5         45.1         45.0           Passengers         2 050 828         1 864 355         1 957 498         2 050 172         2 230 951           Chargo (1 000 kg)         4 316         4 248         4 624         4 608         4 657           Mail (1 000 kg)         732         898         1 214         1 158         949           Charter RAFFIC         Flight kilometres         1 640 3000         12 956 000         10 006 00         11 000 000         12 286 000           Available seat kilometres         3 568 793 000         3 594 812 000         2 248 597 000         2 549 558 000           Revenue passenger kilometres         3 119 000         355 604 000         236 391 000         223 448 000 <td>9</td> <td></td> <td></td> <td></td> <td></td> <td></td>	9								
Passenger load factor         48.4         49.7         52.7         54.2         56.5           Available tonne kilometres         190 633 000         169 798 000         170 045 000         179 462 000         195 015 000           Revenue tonne kilometres         77 814 000         72 890 000         77 452 000         80 928 000         87 708 000           Overall load factor         40.8         42.9         45.5         45.1         45.0           Passengers         2 050 828         1 864 355         1 957 498         2 050 172         2 230 951           Cargo (1 000 kg)         4 316         4 248         4 624         4 608         4 657           Mail (1 000 kg)         732         898         1 214         1 158         949           CHARTER TRAFFIC         E         E         16 403 000         12 956 000         10 006 000         11 000 00         2 549 558 000           Available seat kilometres         4 157 932 000         3 594 812 000         2 426 299 000         2 284 557 000         2 549 558 000           Passenger load factor         858         86.8         84.4         84.1         85.1           Available tonne kilometres         313 53 000         283 956 000         187 981 000         123 448 000	Available seat kilometres	1 807 657 000	1 647 980 000	1 648 074 000	1 693 606 000	1 769 312 000			
Available tonne kilometres         190 633 000         169 798 000         170 045 000         179 462 000         195 015 000           Revenue tonne kilometres         77 814 000         72 890 000         77 452 000         80 928 000         87 708 000           Overall load factor         40.8         42.9         45.5         45.1         45.0           Passengers         2 050 828         1 864 355         1 957 498         2 050 172         2 230 951           Cargo (1 000 kg)         4 316         4 248         4 624         4 608         4 657           Mail (1 000 kg)         732         898         1 214         1 158         9499           CHARTER TRAFFIC         Flight kilometres         1 6403 000         1 2 956 000         10 006 000         11 000 000         12 269 000           Available tonne kilometres         4 157 932 000         3 594 812 000         2 448 529 000         2 248 557 000         2 549 558 000           Passenger kilometres         3 568 793 000         3 122 078 000         2 048 929 000         1 921 114 000         2 170 417 000           Passengers         1 044 479         911 158         671 287         650 478         78.7           Passengers         1 084 479         911 158         671 287         65									
Overall load factor         40.8         42.9         45.5         45.1         45.0           Passengers         2 050 828         1 864 355         1 957 498         2 050 172         2 230 951           Cargo (1 000 kg)         4 316         4 248         4 624         4 608         4 657           Mail (1 000 kg)         732         898         1 214         1 158         949           CHARTER TRAFFIC         Flight hours         2 2945         1 8 359         14 767         16 356         1 7 832           Flight kilometres         1 6 403 000         1 2 956 000         10 006 000         11 000 000         12 669 000           Available seat kilometres         4 157 932 000         3 594 812 000         2 428 299 000         1 921 114 000         2 170 417 000           Passenger load factor         85.8         86.8         84.4         84.1         85.1           Available tonne kilometres         313 93 000         289 956 000         187 981 000         175 445 000         198 817 000           Overall load factor         80.8         81.5         79.5         78.5         78.7           Passengers         1 084 479         911 158         671 287         650 478         718 241           Cargo (1 000 k	Available tonne kilometres								
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Flight kilometres         16 403 000         12 956 000         10 006 000         11 000 000         12 269 000           Available seat kilometres         4 157 932 000         3 594 812 000         2 426 299 000         2 284 557 000         2 549 558 000           Revenue passenger kilometres         3 568 793 000         3 122 078 000         2 048 929 000         1 921 114 000         2 170 417 000           Passenger load factor         85.8         86.8         84.4         84.1         85.1           Available tonne kilometres         31 10 19 000         355 604 000         236 391 000         223 448 000         252 681 000           Revenue tonne kilometres         331 953 000         289 956 000         187 981 000         175 445 000         198 817 000           Overall load factor         80.8         81.5         79.5         78.5         78.7           Passengers         1 084 479         911 158         671 287         650 478         718 241           Cargo (1 000 kg)         2 971         2 654         1 424         1 009         148 241           Mail (1 000 kg)         70         29         35         49         35           Flight kilometres         18 0318         134 236         144 253         162 273         167 570	CHARTER TRAFFIC								
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Cargo (1 000 kg)2 9712 6541 4241 0091 189Mail (1 000 kg)7029354935TOTAL AIR TRANSPORTFlight hours140 318134 236144 253162 273167 570Flight kilometres78 571 00076 899 00080 773 00091 862 00094 850 000Available seat kilometres13 010 157 00013 157 337 00014 095 708 00015 674 567 00015 931 332 000Revenue passenger kilometres8 382 466 0008 752 042 0009 535 622 00010 732 485 00010 997 857 000Passenger load factor64.466.567.668.569.0Available tonne kilometres1 579 704 0001 661 836 0001 820 181 0002 017 510 0002 128 113 000Revenue tonne kilometres892 118 000973 088 0001 067 770 0001 192 412 0001 253 716 000Overall load factor56.558.658.759.158.9Passengers4 993 0444 919 8535 431 7655 962 5296 279 868Cargo (1 000 kg)36 23042 52349 38351 53757 464	Overall load factor		81.5	79.5	78.5	78.7			
Mail (1 000 kg)7029354935TOTAL AIR TRANSPORTFlight hours140 318134 236144 253162 273167 570Flight kilometres78 571 00076 899 00080 773 00091 862 00094 850 000Available seat kilometres13 010 157 00013 157 337 00014 095 708 00015 674 567 00015 931 332 000Revenue passenger kilometres8 382 466 0008 752 042 0009 535 622 00010 732 485 00010 997 857 000Passenger load factor64.466.567.668.569.0Available tonne kilometres1 579 704 0001 661 836 0001 820 181 0002 017 510 0002 128 113 000Revenue tonne kilometres892 118 000973 088 0001 067 770 0001 192 412 0001 253 716 000Overall load factor56.558.658.759.158.9Passengers4 993 0444 919 8535 431 7655 962 5296 279 868Cargo (1 000 kg)36 23042 52349 38351 53757 464	0								
TOTAL AIR TRANSPORT           Flight hours         140 318         134 236         144 253         162 273         167 570           Flight kilometres         78 571 000         76 899 000         80 773 000         91 862 000         94 850 000           Available seat kilometres         13 010 157 000         13 157 337 000         14 095 708 000         15 674 567 000         15 931 332 000           Revenue passenger kilometres         8 382 466 000         8 752 042 000         9 535 622 000         10 732 485 000         10 997 857 000           Passenger load factor         64.4         66.5         67.6         68.5         69.0           Available tonne kilometres         1 579 704 000         1 661 836 000         1 820 181 000         2 017 510 000         2 128 113 000           Revenue tonne kilometres         892 118 000         973 088 000         1 067 770 000         1 192 412 000         1 253 716 000           Overall load factor         56.5         58.6         58.7         59.1         58.9           Passengers         4 993 044         4 919 853         5 431 765         5 962 529         6 279 868           Cargo (1 000 kg)         36 230         42 523         49 383         51 537         57 464									
Flight hours140 318134 236144 253162 273167 570Flight kilometres78 571 00076 899 00080 773 00091 862 00094 850 000Available seat kilometres13 010 157 00013 157 337 00014 095 708 00015 674 567 00015 931 332 000Revenue passenger kilometres8 382 466 0008 752 042 0009 535 622 00010 732 485 00010 997 857 000Passenger load factor64.466.567.668.569.0Available tonne kilometres1 579 704 0001 661 836 0001 820 181 0002 017 510 0002 128 113 000Revenue tonne kilometres892 118 000973 088 0001 067 770 0001 192 412 0001 253 716 000Overall load factor56.558.658.759.158.9Passengers4 993 0444 919 8535 431 7655 962 5296 279 868Cargo (1 000 kg)36 23042 52349 38351 53757 464		70	29		49				
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Available seat kilometres13 010 157 00013 157 337 00014 095 708 00015 674 567 00015 931 332 000Revenue passenger kilometres8 382 466 0008 752 042 0009 535 622 00010 732 485 00010 997 857 000Passenger load factor64.466.567.668.569.0Available tonne kilometres1 579 704 0001 661 836 0001 820 181 0002 017 510 0002 128 113 000Revenue tonne kilometres892 118 000973 088 0001 067 770 0001 192 412 0001 253 716 000Overall load factor56.558.658.759.158.9Passengers4 993 0444 919 8535 431 7655 962 5296 279 868Cargo (1 000 kg)36 23042 52349 38351 53757 464	0								
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Passengers4 993 0444 919 8535 431 7655 962 5296 279 868Cargo (1 000 kg)36 23042 52349 38351 53757 464	Revenue tonne kilometres								
Cargo (1 000 kg)         36 230         42 523         49 383         51 537         57 464									
Cargo (1 000 kg)36 23042 52349 38351 53757 464	Passengers	4 993 044	4 919 853	5 431 765	5 962 529	6 279 868			
Mail (1 000 kg)         6 526         7 645         8 181         8 947         9 204	Cargo (1 000 kg)								
	Mail (1 000 kg)	6 526	7 645	8 181	8 947	9 204			

#### **DEFINITIONS FOR FINNAIR GROUP AIR TRANSPORT**

#### Available seat kilometres

Total number of seats available for passengers, multiplied by the number of kilometres flown\*

#### Revenue passenger kilometres

Number of revenue passengers carried, multipled by the number of kilometres flown\*

#### Passenger load factor %

Share of revenue passenger kilometres of available passenger kilometres

#### Available tonne kilometres

Number of tonnes of capacity available for carriage of passengers, cargo and mail, multiplied by number of kilometres flown\*

# Revenue tonne kilometres

Total tonnage of revenue load carried, multiplied by the number of kilometres flown\*

# **Overall load factor %**

Share of revenue tonne kilometres of available tonne kilometres (passenger, cargo and mail)

\* Kilometres flown are based on IATA Great Circle distances.

# SCHEDULED FLIGHT DESTINATIONS





COMPANY, LAND

11000

ANNUAL REPORT 1996 / 1997