



# Wurli Radar

“To move forward as one, to heal our people and improve our health”

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## Wurli's Community Day in July



On the 7<sup>th</sup> July, we held our Community Day, which was a successful event with over 300+ visitors who were able to learn about Wurli's vision: "To move forward as one, to heal our people and improve our health."

The event was held to coincide with NAIDOC Week 2022. The NAIDOC theme to Get Up, Stand Up, Show Up is exactly what the community and staff did on the day.

Our staff came together to provide interactive displays, activities of all our services to engage and focus on personal health. Our partners provided activities for Social and Emotional Wellbeing to bring joy and a sense of feeling wellness through free haircuts to the community, face painting, petting zoo and a healthy hot lunch which was well received.

In keeping it local, the event supported all local Katherine businesses. We would like to thank every business that displayed our flyers in the weeks leading up to the event.

Our event also provided a direct community insight for our funders, both local, State and Federal that visited on the day.

A big thank you to all those that visited, our staff, and all our key stakeholders including, Hoops 4 Health, Deadly Hair Dude, Kalano Community Association, Juanita Tabe Face Painting, Mama J's Kitchen, Barnyard Mobile Petting Zoo, Katherine Cinema, Charles Darwin University, Office of Jo Hersey and the NAIDOC Committee for their support.

# Message from the CEO

Time for another update, how quick is this year going.

In the last Radar I left you hanging on what the next infrastructure project was. Well I can share some news in that area now. We submitted two proposals for grant funding, one being the new Gudbinji Clinic on our Fourth Street block and one fit for purpose Administration Building on 23 Third street.

We have been successful in being requested to apply to the second stage of the application for the Admin Building proposal so the teams are busy working on that now. We will also be looking at other grant opportunities for the Gudbinji Clinic as we feel this would help make Wurli more cohesive and sustainable.

Corporate Services have been busy, lots of work in the recruitment and retention of staff. They also completed the external staff survey work. Thank you to all that participated and provided your views on what is not working and how we can work to improve the workplace. Included in the newsletter is a brief summary provided by Mark Uwarow as Corporate Services Manager.

A few key changes have taken place in the management roles, my previous position of Primary Health Care Systems Manager has been filled after more than 6 month's, thanks to all that have assisted taking on bits of this role during this time. We welcomed back Hector Certeza who commenced on the 25th July 2022.

Ronnie Ogilvie has returned to Wurli and holds the Primary Health Care Operations Manager Role. With these two appointments it is hoped that better support can be provided to staff.

The Community Services Manager position is being recruited to at the time of this message. We have also had many other staff recruited in Community Services as well as Clinical area's.

We still have some vacancies however nowhere near the number we had.

We were lucky to receive notification that all the funded programs will be refunded this financial year, which has provided relief for staff employed in those programs.

ISO Accreditation went well, and we were assessed as having no non-conformities which is a great outcome with all the changes that have occurred. It shows we have robust systems that are being used.

Thanks to all that have taken on extra duties over the last few months. It is great to have people stepping up and helping each other out. I appreciate that we have had considerable staff shortages due to unplanned leave and can reassure everyone that management have been looking at ways to reduce the impact this has on our service, clients and staff.

Before you know it we will be planning an end of year function that might just have to be a bit special this year.

Peter Gazey,

Chief Executive Officer





# NAIDOC Day March

Ending of NAIDOC Week, Get Up, Stand Up, Show Up was demonstrated in the NAIDOC March in Katherine. Wurli staff participated in the march finishing at Lyndsay Street Complex. Organisations such as NAIDOC Committee, Kalano Association, Team Health, Salvation Army and Wurli worked in collaboration to provide BBQ Lunch, Water and Fruit that was available for participants coming into the Lyndsay St complex for post day refreshments and gathering as a community.

Wurli gave out 450 designed water bottles, and these were popular with the community and Defence Force members participating in the day. Our organisation was honoured to work with our community and stakeholders in what was an outstanding NAIDOC Week.



## 2022 Wurli Staff Survey

Thank you to all team members that completed the survey which allowed an insight into what we are doing well and some key focus areas moving forward.

**You said some of the Top-ranking items we are doing well included:**

- Team Leadership
- Work, Health, and Safety

- Understanding Wurli’s long term goals

- Building trust within the teams

**What our team members said (verbatim):**

- *Connect with local Aboriginal people around health and social welfare*
- *Good diversity of staff with*

*different skills and knowledge*

- *Culturally appropriate care*
- *Working in a collaborative environment*
- *Attracts caring staff who want to contribute*
- *Supportive Team Leaders*
- *Opportunities for training and professional development*
- *Work-life balance*

**What next?**

*We will have several focus groups as a follow-up to the survey and continue to listen and share further insights.*





## COVID Care at Home Hampers



Wurli’s clinical services staff and community services staff worked in conjunction to help provide health care services and food hampers to clients in isolation due to having COVID-19. This was a coordinated effort to ease the burden off clients who needed their medications, health care and food supplies which were delivered by staff members. A great team effort by everyone involved!

### Katherine High Mural

Congratulations to the students at Katherine High School who designed and participated in the school mural which is about making healthy choices for healthy minds.

This project is thanks to Wurli Wurlinjang AOD and Katherine Regional Arts.



## FASD Yarning Circle Sessions



On 1<sup>st</sup> and 2<sup>nd</sup> June 2022, our Alcohol and Other Drugs team, in conjunction with NOFASD Australia, organised the FASD Community Yarning Circles at our communities of Rockhole and Binjari. The event at Binjari was supported by Wurli’ Binjari clinic team who encouraged participation.

If you would like to know more about FASD, call the team on 89729180.



## Wurli-Wurlinjang Family Partnership Program update

The Family Partnership Program were excited to have a small group activity. We haven't been able to have group sessions because of Covid. The team were just as excited as the clients and babies, a fun time was had by all.

Micheala had the great idea to stimulate the babies senses with messy play, we had fake mud with farm animals, colourful spaghetti, crushed up cereal and jelly with sea animals stuck inside to imitate the beach and ocean. The babies enjoyed touching and tasting all the different textures.

The family partnership program supports new parents to reach their goals and raise healthy happy babies. If you are pregnant with your first baby and would like to join please call our friendly team on 89729302 or drop in and say hi.

### New WWFPP merch

The WWFPP staff have been working on their new merch, after months of discussion and design ideas going back and forth, it has all arrived and ready for use. WWFPP clients are given gifts to help them raise healthy bubs and join in on program activities.



## Staff Cultural Experience Activity



Wurli staff attended Top Didj & Art Gallery on the 15th June 2022 for a Wednesday afternoon cultural experience activity. The staff got to meet the Cultural Guide Manuel Pamkal who told them about his story and his journey in life that brought him to where he is today, before teaching them how to do traditional Aboriginal paintings. Manuel then taught them how to start a fire by rubbing sticks and then spear throwing.

## Four years in Partnership with Wurli



In 2022 Swan Podiatry and Orthotics have been delivering podiatry services to our clients for the past 4 years. We interviewed Cable Mills to find out why he and Stella Cox chose to provide Podiatry Services and the importance to our patients.

### Its your fourth year in partnership with Wurli to provide your services, why Wurli?

We really enjoy working with Wurli's patients and feel as though we make a difference to their daily lives with the services we provide. We hope we have been able to educate people on better foot health and how to look after their feet, particularly if they have diabetes.

### Why is it important to be a part of this partnership?

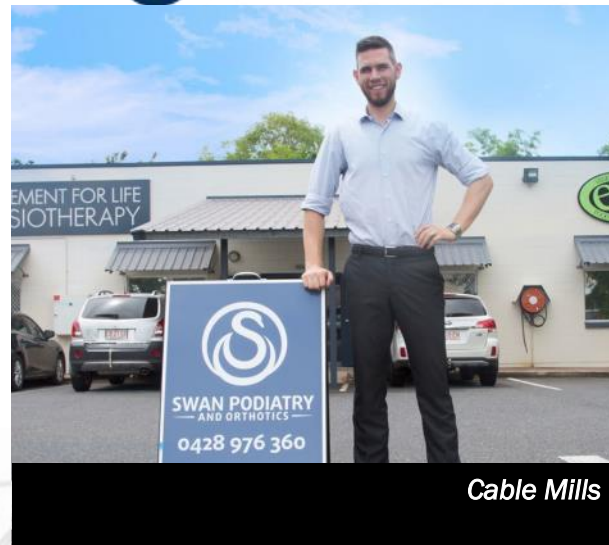
Good foot health and access to Podiatry care when required is crucial to everyone, and in particular, people who have diabetes. Unfortunately, there is a high rate of diabetes-related complications and lower limb amputations in the Northern Territory. It is very important that people are educated on good foot health and can take steps to prevent amputations and other complications occurring.

### How does it feel to help patients that Wurli support accessing Podiatry?

We really enjoy the work we do with Wurli patients, and it is rewarding to know that we are making a difference to the patients' health both short and long term. Podiatry is just one of the many important services that are made accessible to people through Wurli, and we are pleased to be part of this partnership.

### What's the importance of Podiatry to people in aged care?

Podiatry is extremely important for people of all ages, especially the elderly. As we get older, there are a number of foot health issues that people can face, such as reduced blood flow and changes to feeling in our feet, foot deformities, changes to nail shape and ingrowing nails, and our skin tends to get thinner and can break more easily. These issues can happen at any



Cable Mills

age, however there is an increased risk as one gets older. This is why it is important to have access to regular podiatry care.

### How do our patients respond to their treatments?

I hope that all patients enjoy seeing the 'foot doctor'! Many of the patients we treat have had long term issues with their feet due to diabetes and as a result of a lack of access to a Podiatrist in the past. I hope that we are making a difference to these people's lives now they are seeing us regularly.

### Is there a health message you would like to share with readers about looking after our feet?

Please look after your feet! We can all take small steps to assist with good foot health by wearing shoes outside, washing and drying our feet well, checking our feet each day for cuts and injuries and seeing a Podiatrist regularly.

If you notice something wrong with your feet, see your Podiatrist, GP or Nurse for assistance.



Stella Cox

# New Program at Community Services



## HOW TO ACCESS US

You can contact us by phone at 89729180, send us an email at [wellbeing@wurli.org.au](mailto:wellbeing@wurli.org.au) or come in and visit us at 9 Second Street.

OR

You can ask for a referral from a:

- Wurli worker
- Territory Families worker
- Correctional Officer
- Lawyer or solicitor
- Venndale worker
- Katherine Hospital worker
- School teacher
- Headspace worker
- Police Officer

The Connecting Pathways Program provides a 13-week personal development program assisting men, women, and youth. They can assist with accessing accredited and non-credited training opportunities, including resumes, job interviews, and accessing licensing such as Working with Children approval.

Coordinated and supported internal and external referral pathways, including to clinical and allied health services to establish a holistic client care plan.

### Men's Group

- Linking in with the Strongbala Justice Program
- Family Violence Education
- Meeting with the Elders in the Katherine Community
- Money Management
- Cultural Activities
- Health Education
- Camps

### Youth Groups

- Working with Existing Partnerships like the YMCA and schools around Katherine
- Cultural Activities
- Holiday Activities
- Narrative Therapy through Yarning Circles or Creative Arts
- Health Education
- Youth Camps

### Women & Children's Group

- Empowering Workshops
- Family Violence Education
- Parenting Education—Strategies, School Challenges, Positive Parenting
- Home Management
- Cultural Activities
- Health Education
- Healthy Cooking

Wurli requirement for referring services is to obtain the client's written consent before making the referral. For referrals for clients under the age of 16 years, the referrer is to obtain written Guardian Consent.



**Connecting Pathways Program holds an information session on the 23rd June for local stakeholders.**

**2022 Deadly Choices Footy shirts available after you get a Health Check**



## Wurli Community Day







**2022 Deadly Choices Footy shirts available after you get a Health Check**



# Out and About with AOD and Community Services

## AFL Gala Day



On 28<sup>th</sup> July, AOD setup a stall at showgrounds for health promotion and AOD education/information for AFL Gala Day.

## FASD Signs



Installation of signboards at local communities to raise awareness about FASD along with a QR code to link to NO-FASD Australia website.

## Kalano Fun Day



Wurli AOD team other CS teams attended Kalano Fun Day on 6<sup>th</sup> of July and setup a stall to provide information and resources.

## FASD Awareness Campaign

Two vehicles have been wrapped to raise awareness about FASD and a QR code that is linked to the Wurli website with NOFASD information.



## Youth Summit

Youth Summit was a massive success, workshops with Jeffrey Amatto and Adam drake were the highlight of the day. In total we had 90 people attend the workshops and information stalls with 60 of them being youth.

Managing youth at cinema was a challenge and in future we may spilt the day up over two or more days as to give young people time to regulate as a single day event is clearly overwhelming, and having some youth's parents attend the event.

## World Tobacco Day

Wurli staff held an information stall at the town square to share information about AOD and FASD



## FASD Coasters

Distribution of coasters to local pubs and clubs, community organisations, community health centres, two local cafes and Wurli clinics. The coasters were designed and developed by the AOD team to raise awareness about FASD. The QR code on the coaster is a quick link to the Wurli website with NO FASD information and links.



# WHO CAN ACCESS WURLI SERVICES?

## You are an eligible client of Wurli if:

1. You meet any ONE of the following criteria:

- You are of Aboriginal and/or Torres Strait Islander descent;
- You are the legal guardian of an Aboriginal and/or Torres Strait Islander child including women who are pregnant with an Aboriginal and/or Torres Strait Islander child;
- You are currently employed by Wurli; OR
- You are the child or current spouse/partner of an existing client.

AND you

2. Live in Katherine or within a 40-kilometer radius of Katherine.

What does this mean for existing clients that do not meet the eligibility criteria?

If you do not meet the client eligibility criteria explained above but HAVE visited Wurli in the last 24 months, you can continue to access Wurli's Services as normal. However, if you do not visit for 24 months, Wurli reserves the right to refuse you service again.

### Proof of Aboriginality

Wurli reserves the right to request proof of Aboriginality of individuals before granting access to Wurli services as required. Please enquire at reception if you need assistance.



## Mary G and Wurli

Mary G and her team came to Katherine to work with Wurli in May to create advertisements for our Community Services programs.

These advertisements are still being edited and produced by the awesome Ethan from Infinity Prism Entertainment.

Watch this space and keep an eye on Imparja Television!

# Welcome to all New Employees



**Annlyn Dolono** returned 11<sup>th</sup> April as a Support Worker with KISP



**Shirley Garlett** started 11<sup>th</sup> April as SIF Coordinator



**Jasmine Rahman** returned 11<sup>th</sup> April as the CPP Coordinator



**Manraj Nagra** started 11<sup>th</sup> April as a Senior AOD Case Manager



**Charis Parks** returned 11<sup>th</sup> April as a Family Home Visitor with WWFPP



**Maureen Strehlow** started 26<sup>th</sup> April as the KISP Coordinator



**Chris Rosas** started 26<sup>th</sup> April as a Community Engagement Officer



**Ronald Ogilvie** returned 14<sup>th</sup> June as the Primary Health Care Operations Manager



**Maxine Keighran** started 27<sup>th</sup> June as a Support Worker with SEWB



**Lihini Kotuwegoda** started 13<sup>th</sup> July as a Case Manager with CPP



**Cleveland Plummer** started 14<sup>th</sup> July as a Receptionist/Admin Officer with SIF



**Hector Certeza** returned 25<sup>th</sup> July as the Primary Health Care Systems Manager



Chelsea Coutts started 25<sup>th</sup> July as a Receptionist



Artemis Twidale returned 25<sup>th</sup> July as a Receptionist



Lauren Kaiserman started 25<sup>th</sup> July as a Receptionist



Tullan Chedzey started 27<sup>th</sup> July as a Dental Assistant

### Congratulations to these current employees who accepted new positions at Wurli



Kayla Willika accepted her new position as the Community Engagement Support Officer with SIF



Codey Dingwall accepted his new position as the Client Intake/Administration Worker with SEWB



Ronisha Tinu Cherian accepted her new position as a Trauma Informed Counsellor with CPP

To find out about all our current vacancies head to our website [www.wurli.org.au](http://www.wurli.org.au)

Call us on 89729100

Email: [hr@wurli.org.au](mailto:hr@wurli.org.au)

Come in and see us at 25 Third Street, Katherine.



## STAFF MILESTONES

Congratulations to our most recent milestone recipients who were honoured at the Board meeting in May and Thank you for your commitment to Wurli!

Dr Andrew McKerracher 10 years, Lisa Lecouteur 10 years and Hilary Sinfield 5 years. CONGRATS TO YOU ALL.



## Wurli After Hours Outreach

Every Thursday night out in the clinical van, rotating between Kalano and Rockhole. Check our Facebook page for updates.

**Time:** 6pm-9pm

Contact 89729 157 for more information

facebook



**Wurli-Wurlinjang Aboriginal Health Service**

@wurliwurlinjang · Non-Governmental Organization (NGO)

Follow us on Facebook for listings of our current job vacancies, important health information and current or upcoming events.



## Feedback Corner

### Please give us your Feedback

At Wurli, we encourage feedback about our service whether it be compliments, complaints or general feedback. Please ask our Reception staff at any of our program areas or clinics to submit your feedback.

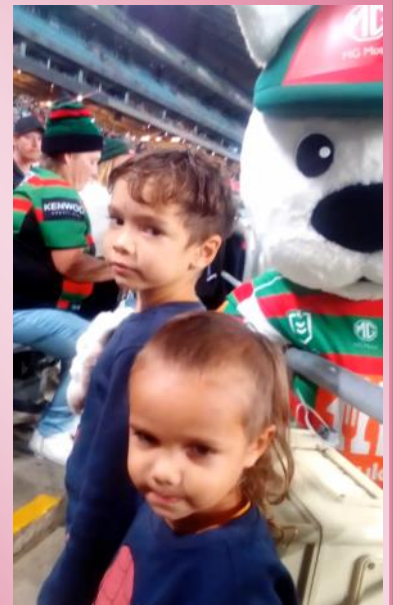
BIG THANK YOU to Codey, Hope and Veleesha for doing reception, and thanks to all drivers for stepping up when we have been down with staff.

Thanks  
Debra 23/6/2022

**Date:** 13/5/2022  
**From:** David

Simran went out of his way to support a Wurli client to access laundry and get to school, clinic and optometry for glasses. The school were very appreciative of the service and support.

John Jones, our Transport Officer says thank you to Wurli for his sympathy card and shares a photo of his sons at a Rabbitoh's VS Broncos game while they was away in Sydney.



**From:** Mark  
**Sent:** Tuesday, 10 May 2022  
**Subject:** Vehicle wraps

Hi Peter, just letting you know your Vehicle wraps look fantastic. Well done.



# Our services to you

## Main Clinic (Acute/General care)

Including StrongBala Men’s Health, and Dental Health

**25 Third Street, Katherine. Ph. 8972 9100**

**FRECALL 1800 WURLIS (1800 987547)**

8:15am - 4:00pm

Mondays, Tuesdays, Thursdays & Fridays

8:15am - 11:30am on Wednesdays

Appointments available

Flu vaccinations available

COVID vaccinations available



## Community Services Programs

StrongBala Justice, AOD, KISP, SIF & SEWB/Mental Health and Connecting Pathways Programs

**9 Second Street, Katherine**

**Ph. 8972 9180**

8am - 4:30pm

Mon, Tue, Thurs & Fri

8am - 12pm on Wednesdays

## Wurli Family Partnership Program

**21 Third Street, Katherine**

**Ph. 89729302**

8am - 4:30pm all week

## Syphilis Enhanced Response Program

**Ph. 89729312**

**Health Promotions Ph. 89729160**

**Tackling Indigenous Smoking**

8am - 4:30pm all week

## After Hours Clinic

Wednesday from 6pm-9pm

**After Hours Outreach**

**Thursdays** to communities between 6-9pm

## Binjari Health Service

**Binjari Community**

**Ph. 89729330** 8:30am—4pm

Mondays, Tuesdays and Thursdays

## Women’s & Children’s Health

**21 Third Street, Katherine**

**Ph. 8972 9118**

**Mondays:** 8:30am - 4pm: Children’s Health

**Tuesdays:** 8:30am - 4pm: Women’s Antenatal

**Wednesdays:** 8:30am - 11:30am: Outreach

Appointments may be available, contact the clinic

**Thursdays:** 8:30am - 4pm: Children’s Health

**Fridays:** 8:30am - 4pm: Women’s Health

Walk-ins welcome. Kids COVID vaccines available

## Gudbinji Clinic (Chronic Conditions)

**6 Kintore Street, Katherine**

**Ph. 89729157**

**Mon, Tue, Thurs & Fri:** 8:30am - 4pm

**Wed:** 8:30am - 11:30am on

## Appointments

**Monday, Tuesday, Thursday, Friday**

**AM:** 9:00, 9:30, 10:00, 10:30, 11:00 & 11:30

**PM:** 1:30, 2:00, 2:30, 3:00, 3:30

**Wednesdays:**

**Mornings only:** 9:00, 9:30, 10:00, 10:30 & 11:00

No walk-ins available until further notice





# July School Holidays Fun Day and Colour Run with the YMCA



**Proudly AGPAL Accredited**

Our commitment to your safety and care

Wurli Wurlinjang is an Accredited Aboriginal Community Controlled Health Service



**2022 Deadly Choices Footy shirts available after you get a Health Check**