

Life Waiver of Premium Claim For Group Insurance

EB-LWOP-CLAIM (01/17)



Continental American Insurance Company (CAIC), a proud member of the Aflac family of insurers, is a wholly-owned subsidiary of Aflac Incorporated and underwrites group coverage. CAIC is not licensed to solicit business in New York, Guam, Puerto Rico, or the Virgin Islands. For groups situated in California, group coverage is underwritten by Continental American Life Insurance Company. For groups situated in New York, coverage is underwritten by American Family Life Assurance Company of New York.



LIFE WAIVER OF PREMIUM CLAIM FILING INSTRUCTIONS

HAVE YOU...

1. Completed the **Employee's Statement** in full?
2. Had the physician treating you complete the **Attending Physician's Statement**, and had it returned to you?
3. Had your Employer complete the **Employer's Statement**, and had it returned to you?
4. Read, signed and dated the **Authorization for Release of Information**?

You are responsible for ensuring all forms are completed and submitted to our office.

Forms can be sent to our Claims Team via:

Email: Aflacclaims@disabilityrms.com

Fax: 1 (866) 376-9480

**Regular Mail: Aflac Claims
300 Southborough Drive
Suite 200
South Portland, ME 04106**

If you have any questions, please call our Claims Team at 1 (888) 862-5732.



Employee Name: _____
 Employer Name: _____
 Group Number: _____

Fax 1 (866) 376-9480
 Toll Free Phone 1 (888) 862-5732

NOTICE OF CLAIM FOR LIFE WAIVER OF PREMIUM BENEFITS

EMPLOYEE'S STATEMENT

(To be completed by employee. To avoid delay, all questions must be answered)

Name of Employee		Employee's Social Security number	
Employee's street address		City	State Zip
Telephone number		Date of Birth / /	Gender <input type="checkbox"/> Male <input type="checkbox"/> Female
<input type="checkbox"/> Right-Handed <input type="checkbox"/> Left-Handed	Marital Status <input type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Single <input type="checkbox"/> Widowed	Is Spouse Employed? <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Dependent Children
List Names and Dates of Birth of Spouse and Dependent Children _____			
How many hours were you regularly working per week with your present employer? _____ hrs.	Gross Annual Salary: (During the 12 months just prior to your disability - for this employer only) \$ _____	Please indicate how you are paid (check all that apply): <input type="checkbox"/> Hourly <input type="checkbox"/> Hourly Rate: _____ <input type="checkbox"/> Salaried <input type="checkbox"/> Other _____ <input type="checkbox"/> Includes Commissions or Bonuses <input type="checkbox"/> Includes Overtime Pay	
Employer's Name and Policy Number		Employer's Telephone Number	
Employer's street address		City	State Zip
Your Occupation & Title	List essential duties of your job at the time of disability		
Date of Injury or Date First Noticed Symptoms of Sickness / /	Date you last worked because of Disability / /	Date you returned or expect to return to work on a Part-Time Basis / /	Date you returned or expect to return to work on a Full-Time Basis / /
Please describe all work activity, including Self-Employment, since the start of your disability. _____ If none, initial here. _____			
Is your injury or sickness related to your occupation? <input type="checkbox"/> Yes <input type="checkbox"/> No	If "Yes", explain: _____ _____		Did you file for Workers' Compensation? <input type="checkbox"/> Yes <input type="checkbox"/> No
Describe how and where injury occurred or describe the onset and nature of your medical condition including symptoms. If more space is needed, please attach sheet of paper. _____ _____ _____			
Date First Treated / /	If "Hospital confined", give Name and Address of Hospital Hospital Name Street Address City State Zip		
Confined From _____		Through _____	

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Have you ever had the same or similar condition in the past? <input type="checkbox"/> Yes <input type="checkbox"/> No If "Yes", when? _____	Treated By:				
	Hospital Name	Street Address	City	State	Zip
	Doctor Name	Street Address	City	State	Zip

Information about your training, education, and experience
 Please attach a copy of your resume, if applicable.

What is your level of education?
 Grade School High School Trade School College
 Other course (*please specify*) _____

List all previous occupations and the dates worked for each employer.

Employer's name	Dates of employment	Occupation/type of work

As a result of this disability, are you, your spouse or any of your dependent children receiving income from any of the following?

Yes	No	Type	Amount	Date Began	Date Term.	Paid Weekly	Paid Monthly
<input type="checkbox"/>	<input type="checkbox"/>	Sick Pay	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Salary Continuance	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Workers' Compensation	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Local, State or National Association or Society Disability Income Plan	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	No Fault	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Unemployment Compensation disability	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Social Security Benefits (<i>disability or retirement</i>)	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Retirement income (<i>normal, early, or disability</i>)	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Other STD/LTD Benefits	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Other (<i>describe</i>) _____	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>

Have you applied, or do you plan to apply for benefits described above? Yes No

Type _____ Date Application filed _____

Type _____ Date Application filed _____

I CERTIFY THAT THE ANSWERS I HAVE MADE TO THE ABOVE QUESTIONS ARE COMPLETE AND TRUE TO THE BEST OF MY KNOWLEDGE AND BELIEF. I ACKNOWLEDGE THAT I HAVE READ THE FRAUD NOTICE ON PAGE 3 OF THIS FORM.

New York Residents: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and stated value of the claim for each such violation.

Signature of Employee

Date



Employee Name: _____
 Employer Name: _____
 Group Number: _____

FRAUD NOTICE

Unless specific state language is provided below, the following general fraud notice applies: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Arizona – For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

Arkansas, Louisiana, New Mexico, West Virginia – Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

California – For your protection California law requires the following to appear on this form: “Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.”

Delaware, Florida, Idaho, Indiana, Oklahoma – Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

District of Columbia, Colorado – WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Kentucky – Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine, Tennessee, Virginia and Washington – It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

Maryland, Alabama, Rhode Island and Texas – Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota – A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Hampshire – Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

New Jersey – Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

Ohio – Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

New York – Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and stated value of the claim for each such violation.



Employee Name: _____
 Employer Name: _____
 Group Number: _____

AUTHORIZATION FOR RELEASE OF INFORMATION
 (excluding psychotherapy notes) (HIPAA Compliant) (to be signed and dated by the insured/claimant)

I authorize any licensed physician, any other medical practitioner or provider, pharmacist, pharmacy benefits manager, hospital, clinic, other medical or medically related facility, federal, state or local government agency, insurance or reinsuring company, the Social Security Administration, a Family Medical Leave Act (FMLA) vendor, consumer reporting agency or employer having information available as to diagnosis, treatment and prognosis with respect to any physical or mental condition and/or treatment of me, and any non-medical information about me (including any information, data or records regarding my Social Security FICA earnings history, Worker's Compensation, State Disability, pension, credit, earnings and employment history) to give any and all such information to authorized representatives of Aflac *excluding psychotherapy notes*, and including, but not limited to, any other mental or psychiatric records, medical, dental, hospital and pharmacy records (including psychiatric, alcohol, and drug abuse, and **HIV/AIDS*** information) which may have been acquired in the course of examination or treatment. I understand the information obtained by use of this authorization will be used by Aflac and the above-described representatives to evaluate and adjudicate my current disability claim, and may be re-disclosed to (a) any medical, investigative, financial or vocational specialist or entity, (b) a Social Security vendor that may assist me in filing a claim with the Social Security Administration, (c) an FMLA vendor that may assist me in filing an FMLA claim, and (d) other insurance companies or their representatives to help investigate and adjudicate other insurance claims related to me. I understand Aflac may release information to my treating physicians and current or prospective employers relating to restrictions, accommodations and possible return to work. I understand the information used or disclosed pursuant to this authorization may be subject to redisclosure by the recipient and may no longer be protected by HIPAA's Privacy rules.

This authorization is valid for two (2) years following the date of my signature. A photocopy of this authorization is as valid as the original. I understand my authorized representative or I have the right to request and receive a copy of this authorization and the information to which it pertains.

I understand I have the right to revoke this authorization by notifying Aflac in writing, of my revocation. However, such revocation is not effective to the extent Aflac has relied previously upon this authorization for the use or disclosure of my protected health information. I understand Aflac cannot condition the payment of a claim on my signing this authorization. However, I understand my revocation of, or my failure to sign this authorization may impair Aflac's ability to evaluate my current disability claim and as a result lack of required information may be a basis for denying that current disability claim for benefits.

- * If you reside in **California**: this authorization excludes the release of Human Immunodeficiency Virus (HIV) and Autoimmune Deficiency Disorder (AIDS) information and test results. Separate authorizations signed by the insured claimant, or employee-claimant (for self-insured business) are required each time results are released.
- * If you reside in **Connecticut, Maine, or Massachusetts**: this authorization excludes the release of information about Human Immunodeficiency Virus (HIV) and Autoimmune Deficiency Disorder (AIDS). A separate authorization signed by the insured claimant, or employee-claimant (for self-insured business) are required each time results are released.
- * If you reside in **Vermont**: This authorization EXCLUDES the release of any information about previously administered HIV-related tests, including but not limited to tests for HIV antibodies, T-Cell counts, AIDS or ARC. The proposed insured is NOT AUTHORIZING Aflac to forward the results from any new test, requested by us, to any outside, non-affiliated company or entity not under specific contract with us to perform underwriting services, and Aflac shall comply, as applicable with the provisions of Title 8, Section 4724 (20) of the Vermont Statutes.

Claimant Name	Date of Birth
Claimant Signature (or Authorized Representative)	Date

Description of Personal Representative's Authority (If applicable):
 (If signed by authorized representative, attach verification of identity)



Employee Name: _____
 Employer Name: _____
 Group Number: _____

Fax 1 (866) 376-9480
 Toll Free Phone 1 (888) 862-5732

NOTICE OF CLAIM FOR LIFE WAIVER OF PREMIUM BENEFITS

EMPLOYER'S OR ADMINISTRATOR'S STATEMENT

(All questions must be answered to avoid delay)

Name of Employee		Occupation		Is Disability due to employment? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Date employed / /	Date insured / /	Date last worked / /	Reason for stopping work <input type="checkbox"/> Disability <input type="checkbox"/> Dismissed <input type="checkbox"/> Resigned <input type="checkbox"/> Layoff <input type="checkbox"/> Retired <input type="checkbox"/> FMLA <input type="checkbox"/> Other LOA <input type="checkbox"/> Other _____		
Date returned to work / / <input type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time	If Part-Time, number of hours worked per week	If employee has not returned to work, estimated return to work date / /	Date employment terminated / /	Date disability insurance terminated / /	
Required number of hrs. per week _____ hrs.	Gross Annual Salary: (During the 12 months just prior to your employee's disability) \$ _____	Please indicate how the employee is paid (check all that apply): <input type="checkbox"/> Hourly <input type="checkbox"/> Hourly Rate: _____ <input type="checkbox"/> Salaried <input type="checkbox"/> Other _____ <input type="checkbox"/> Includes Commissions or Bonuses <input type="checkbox"/> Includes Overtime Pay			

Employee eligible for:

Yes	No	Type	Amount	Date Began	Date Term.	Paid Weekly	Paid Monthly
<input type="checkbox"/>	<input type="checkbox"/>	Sick Pay	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Salary Continuance Benefits	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Workers' Compensation	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Local, State or National Association or Society Disability Income Plan	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	No Fault	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Unemployment Compensation disability	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Social Security Benefits (disability or retirement)	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Retirement income (normal, early, or disability)	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Other STD/LTD Benefits	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Other (describe) _____	\$ _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>

Please attach a copy of the following documents to this form:

- The employee's Workers' Compensation claim(s) and Approval/Denial Notification if applicable
- The employee's current job description

I CERTIFY THAT THE ANSWERS I HAVE MADE TO THE ABOVE QUESTIONS ARE COMPLETE AND TRUE TO THE BEST OF MY KNOWLEDGE AND BELIEF. I ACKNOWLEDGE THAT I HAVE READ THE FRAUD NOTICE ON PAGE 3 OF THIS FORM.

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SIGNATURE		DATE	
NAME OF POLICYHOLDER (COMPANY) AND POLICY NUMBER		PRINT NAME & TITLE OF OFFICIAL REPRESENTATIVE	
MAILING ADDRESS OF POLICYHOLDER (COMPANY)	CITY	STATE	ZIP
TELEPHONE NUMBER / EXT	FAX NUMBER	EMAIL ADDRESS	

PLEASE RETURN THIS COMPLETED FORM TO THE EMPLOYEE



Employee Name: _____
 Employer Name: _____
 Group Number: _____

Fax 1 (866) 376-9480
 Toll Free Phone 1 (888) 862-5732

NOTICE OF CLAIM FOR LIFE WAIVER OF PREMIUM BENEFITS

ATTENDING PHYSICIAN'S STATEMENT

This statement must be filled-in completely by a physician without expense to insurance company.

(Please Print or Type)

Name of Patient (first, middle, last)		Gender <input type="checkbox"/> M <input type="checkbox"/> F	Date of Birth / /
Height	Weight	Blood Pressure (last visit) Systolic _____ / Diastolic _____	<input type="checkbox"/> Left-handed <input type="checkbox"/> Right-handed

1. HISTORY

a. Is condition due to Accident? Sickness?
 b. When did symptoms first appear or injury occur? Mo. _____ Day _____ Year _____
 c. Date patient was unable to work because of impairment Mo. _____ Day _____ Year _____
 d. Has patient ever had same or similar condition? Yes No If "Yes", state when and describe: _____

 e. Is condition due to injury or sickness arising out of patient's employment? Yes No Please explain: _____

 f. Was this patient referred to you? Yes No If "Yes", by whom and what is their specialty? _____

 g. Have you referred this patient to another treating provider? Yes No If "Yes", to whom and what is their specialty?

2. DIAGNOSIS

a. Diagnosis impacting function: _____ Diagnosis Code(s) _____
 Nature of treatment (including surgery with procedure code(s) and medications prescribed, if any, including dosage and frequency)

 b. Secondary diagnosis impacting function: _____ Diagnosis Code(s) _____
 Nature of treatment (including surgery with procedure code(s) and medications prescribed, if any, including dosage and frequency).

 c. Subjective symptoms: _____

 d. Objective findings (including current X-rays, EKGs, Laboratory Data and any clinical findings): _____

3. DATES OF TREATMENT FOR THIS CONDITION

a. Date of first visit Mo. _____ Day _____ Year _____
 b. Date of last visit Mo. _____ Day _____ Year _____
 c. Next office visit Mo. _____ Day _____ Year _____
 d. Frequency Weekly Monthly Other (specify) _____

4. PROGRESS

a. Has patient Recovered? Improved? Unchanged? Retrogressed?
 b. Is patient Ambulatory? House confined? Bed confined? Hospital confined?
 If "Hospital Confined", give Name and Address of Hospital _____
 Confined from _____ through _____

5. CARDIAC (if applicable)

Functional Capacity (American Heart Assoc. standards) Class 1 (No limitation) Class 2 (Slight limitation)
 Class 3 (Marked limitation) Class 4 (Complete limitation)

PLEASE COMPLETE BOTH SIDES OF THIS FORM

6. CURRENT FUNCTIONAL ABILITY

a. In an 8 hour day, what is the maximum number of hours your patient could perform each of these levels of activity? (please indicate appropriate number of hours):

<input type="checkbox"/> Hrs. Sedentary Activity	10 lbs. maximum lifting or carrying articles. Walking/standing on occasion. Sitting 6 to 8 hours.
<input type="checkbox"/> Hrs. Light Activity	20 lbs. maximum lifting, carrying 10 lbs. articles frequently, most jobs involving standing with a degree of pushing and pulling. Standing 6 to 8 hours.
<input type="checkbox"/> Hrs. Medium Activity	50 lbs. maximum lifting with frequent lifting/carrying of up to 25 lbs. Frequent walking and standing.
<input type="checkbox"/> Hrs. Heavy Activity	100 lbs. maximum lifting, frequent lifting/carrying of up to 50 lbs. Frequent walking and standing.

b. Please check appropriate box:

	<u>Occasionally (0% to 33%)</u>	<u>Frequently (33% to 66%)</u>	<u>Continuously (66% to 100%)</u>
Bending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Climbing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reaching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kneeling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Squatting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crawling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Push/pull	<input type="checkbox"/> No. of lbs. _____	<input type="checkbox"/> No. of lbs. _____	<input type="checkbox"/> No. of lbs. _____
Lifting (lbs.)	<input type="checkbox"/> No. of lbs. _____	<input type="checkbox"/> No. of lbs. _____	<input type="checkbox"/> No. of lbs. _____

What is this assessment based on? observed activity measured capacity physical therapy report

c. Please list current restrictions (activities which should not be performed) and limitations (activities which cannot be performed) from activities not addressed above (i.e. driving, working at heights, etc.) Please be specific. _____

d. Upper Extremity Function - Please indicate upper extremity functional capabilities:

Simple grasp	<input type="checkbox"/> Left <input type="checkbox"/> Right	Comments _____
Pinch	<input type="checkbox"/> Left <input type="checkbox"/> Right	Comments _____
Fine manipulation	<input type="checkbox"/> Left <input type="checkbox"/> Right	Comments _____
Power grip	<input type="checkbox"/> Left <input type="checkbox"/> Right	Comments _____
Repetitive motion	<input type="checkbox"/> Left <input type="checkbox"/> Right	Comments _____

7. MENTAL HEALTH ABILITY (if applicable)

Patient is able to function under stress and engage in interpersonal relations (no limitation)
 Patient is able to function in most stress situations and engage in most interpersonal relations (slight limitation)
 Patient is able to engage in only limited stress situations and engage in only limited interpersonal relations (moderate limitation)
 Patient is unable to engage in stress situations or engage in interpersonal relations (marked limitation)
 Patient has significant loss of psychological, physiological, personal, and social adjustments (severe limitation)

What behavior, attitudes or functional impairments are contributing to any restrictions and/or limitations related to a mental health condition?

8. RETURN TO WORK PLAN

a. Have you discussed a return to work plan with your patient? Yes No

b. Is this Patient motivated to return to his/her usual work or any work for which they are suited? Yes No
 If "No", please explain _____

c. The date you released patient to return to work: ____/____/____ Full-time Reduced hours Number of hours: _____
 Mo Day Year

d. Please identify your recommendations for any job modifications that would enable the patient to work. _____

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ATTENDING PHYSICIAN'S SIGNATURE			DATE	
PHYSICIAN'S NAME (PLEASE PRINT)			DEGREE/SPECIALTY	
TELEPHONE NUMBER	FAX NUMBER	TAX ID #		
OFFICE ADDRESS	CITY	STATE	ZIP	

PLEASE RETURN COMPLETED FORM TO YOUR PATIENT/THE EMPLOYEE