

## TigerTMS innLineV5 certified with OmniPCX Enterprise™



TigerTMS innLineV5 is a voicemail and automated attendant software for SIP connectivity. It can handle guest and staff mailboxes in either Alcatel Room or Guest modes and includes other functionality such as voice prompted Room\Maid Status control and Minibar billing.

TigerTMS innLineV5 has been designed to handle unlimited guest bedrooms, either as a stand-alone solution or as a clustered / centralized solution and can also be installed in a virtualized environment.

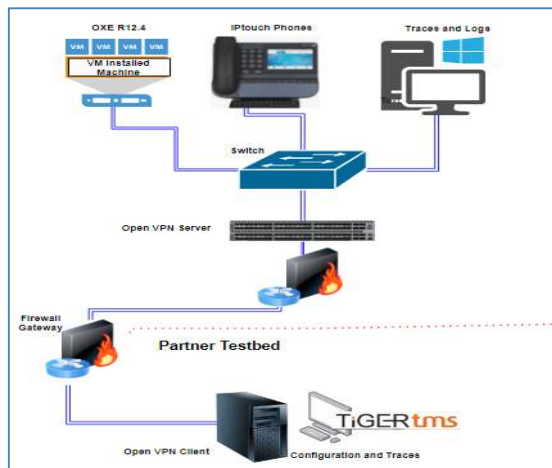
TigerTMS innLineV5 can be interfaced to the Property Management System directly or via the TigerTMS iCharge Enterprise \ iLink suite of applications.

### Integration Overview:

innLineV5 is a **Hospitality Voice mail system-VMS**. innLineV5 is interfaced to Alcatel OmniPCX Enterprise via SIP trunks and the AHL for allocating voice mail in Guest & Room management on Check In\Out.

innLineV5 uses iLink, the world's most widely deployed middleware solution, to connect to hundreds of PMS systems and provides efficient communications and a superior experience for guests with the world's leading voice messaging, wake-up management and room status solution.

For technical support, contact:  
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**Email:** support-uk@tigertms.com



### Integration Details:

The solutions enable the following functionalities:

- Multiple languages – our multilingual platform supports the most widely spoken languages
- Guest Voice Messaging – free up staff time by eliminating the need to deliver messages to rooms
- Wake-up Calls – automatically placed, reports are generated as standard
- Group Messaging – to facilitate tour leads to create and send voicemail messages to their own group

- Room Status – easy management of room stock for efficient housekeeping

### Technical Details:

Environment	
Partner	ALE
<ul style="list-style-type: none"> <li>• innLine V5</li> </ul>	<ul style="list-style-type: none"> <li>• OmniPCX Enterprise R12.4™</li> </ul>
Supported APIs/Protocols	
<ul style="list-style-type: none"> <li>• SIP Trunking, AHL via TCP/IP</li> </ul>	

**\*Certified solution is InnLine IP 5.0.0 Hospitality Voice mail system**

### Company Overview:

**TigerTMS Ltd**  
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Salisbury Road, Ringwood,  
Hampshire, BH24 3PB  
Headquarters - United Kingdom

TigerTMS has been servicing the hospitality industry for over 40 years. Headquartered in the United Kingdom, we have regional offices in Germany, United States and Dubai, plus hundreds of partners globally, to provide local presence to our valued clients across the world.

Tiger’s wealth of experience drive the delivery of world-class Hospitality Applications - transforming hotel operations and enhancing the guest experience for over 10,000 hotels.

Tiger’s range of market-leading applications and middleware cover communications and guest management systems, integrated voice and data solutions, as well as the latest technology for the guests’ mobile device.

CAUTION: This validation provides customers with confidence that a partner's integration with an Alcatel-Lucent Enterprise on-premises platform is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering. However, be aware, this document is associated with an InterWorking Report (IWR) available on the ALE Business Portal which give all possible restrictions and limits.



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