

 AMAWATERWAYS™
LEADING THE WAY IN RIVER CRUISING



WELCOME ABOARD

HELPFUL PRE-DEPARTURE
INFORMATION FOR YOUR CRUISE

Dear Traveler,

Thank you for choosing AmaWaterways. Your itinerary has been meticulously planned to ensure that you have the most memorable vacation possible. We hope you enjoy your trip as much as we enjoyed putting it together.

This booklet contains some important tips to help you prepare for your European river cruise. We encourage you to review it carefully and to bring it along as a handy reference during your travels.

Wondrous experiences await you on your upcoming AmaWaterways adventure, including different lifestyles, cuisine and cultural traditions – prepare to be amazed! Our friendly and resourceful overseas staff will be with you every step of the way to ensure you have the journey of a lifetime.

Bon Voyage! We look forward to welcoming you aboard soon.

Rudi Schreiner
President



AMALEGRO CRUISING IN PARIS, FRANCE



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PREPARATIONS FOR YOUR TRIP

Passports & Visas

A passport is required for all AmaWaterways river cruises and it must be valid for at least six months after you return home. It is your responsibility to ensure your passport is valid and contains all required visas. Please check your itinerary carefully and consult with the appropriate consulates to determine if any visas are needed. Vacations can be disrupted or altered if the correct documents cannot be presented at airports or border crossings. We recommend photocopying the first page of your passport, airline tickets, driver's license and/or birth certificate to expedite the process of replacing any documents lost while traveling. Keep the originals separate from the copies and pack some extra passport photos as well. Another option is to scan your passport, airline tickets and credit card numbers and e-mail them to yourself as attachments. Please be sure to fill out the "Emergency Next of Kin" section in your passport (in pencil) as well.

Online Check-in

AmaWaterways' online cruise check-in process is intended for the convenience of our valued guests. We kindly ask all guests to complete their online check-in at least 7 days prior to your trip by visiting our website at www.amawaterways.com/welcome-check-in. In addition to providing the mandatory information required for embarkation, the cruise check-in process helps to ensure smooth sailing. The entire process takes about ten minutes to complete and provides many benefits.

- » Ensures your personal information, as it appears on your passport, is correct
- » Provides us with an emergency contact in the unlikely event of an emergency
- » Allows you to sign up for Special Interest Tours once final payment has been made

TSA Secure Flight Program

The Transportation Security Administration (TSA) requires all passengers to provide Secure Flight passenger data when booking airline travel. This includes your full name, date of birth and gender as it appears on non-expired government-issued travel documents (e.g., passport, re-entry permit, alien registration card, "green card," photo ID, etc.). Any missing or incorrect information can cause unnecessary delays at the airport. If you booked your airline tickets through AmaWaterways and have not yet provided us with this Secure Flight passenger data, please contact our office as soon as possible at 800-626-0126 or 818-428-6198 (if dialing from outside of the U.S.). Please refer to your local transportation authorities for more information.

Travel Protection Insurance

If you purchased travel protection insurance, please make sure to write down important information such as the insurance company's telephone number and your policy number.

Baggage

International air carriers are often very strict about the size and weight of baggage and carry-on luggage. Please contact your air carrier or visit its website for specific requirements prior to your departure, as size and weight limitations vary according to the airline and destination. It is also important to check European domestic flight regulations as these too may vary. Passengers on international flights are usually allowed one piece of checked luggage and one carry-on bag per person. Some airlines limit each checked bag to a maximum of 62 linear inches (158 linear cm, length + width + height) and 50 lbs. (23 kg). Your carry-on should not exceed 22 x 14 x 9 inches (55 x 35 x 22 cm) or weigh more than 17 lbs. (8 kg). International air carriers may impose fees for baggage that is too large or heavy and/or require you to remove certain articles in order to meet weight restrictions.

Note: Please check airline websites for specific baggage weight, baggage size, carry-on regulations, and excess or overweight baggage charges all your flights (both international and intra-Europe).

Important: AmaWaterways is not responsible for any additional fees imposed by air-carriers. In addition, during your cruise and when traveling by motor coach, storage space may be limited and porters may decline to carry extra heavy suitcases for health and safety reasons. We recommend bringing only one suitcase and one carry-on bag per guest. Luggage tags are included with your travel documents. Guests receiving e-documents may request luggage tags on board. We also suggest putting your contact information, such as your name, cell phone number and e-mail as well as the hotel and/or ship contact information inside your bags, just in case they are delayed.

HEALTH & WELL-BEING

Physical Requirements

AmaWaterways itineraries are as varied and active as you want them to be. Cruising days provide ample opportunities to relax on board, while shore excursions require a moderate amount of walking, often along Europe's uneven cobblestone streets, inclines, and up and down stairs. To better accommodate our guests and their individual fitness levels, we offer three levels of walking tours whenever possible: "Regular Walkers" go at an average pace, "Gentle Walkers" proceed in a more relaxed manner and "Active Walkers" walk at a faster pace, covering more sights and locations in the same amount of time. Whenever possible, we also offer a "Late Starters" group for guests who prefer to sleep in a bit.

Medical Conditions

Please advise us before your departure date if you have any medical conditions requiring special attention during your trip.

Special Diets

Please let us know prior to your departure date if you have any special dietary requirements (e.g., vegan, diabetic, gluten-free, etc.). We will make every effort to accommodate your request with the resources available to us.



AMAPRIMA CRUISING IN PASSAU, GERMANY

MONEY MATTERS

ATM (Automated Teller Machine) / ABM (Automated Banking Machine)

Our ships do not have cash machines, but ATMs and ABMs are widely available throughout Europe and readily accessible during shore excursions. Please be sure to bring your personal pin number or security code for your card(s). Prior to your departure, we recommend notifying your bank of your travel plans, so they can inform you of any applicable foreign transaction fees and/or restrictions.

Credit Cards

Major credit cards (Visa/MasterCard/American Express) are accepted in most European shops, hotels and restaurants. Please make sure your credit cards are valid for at least 30 days after you return home and activate them before you travel. Some places may require a minimum charge for using credit cards and others may not accept certain cards, so it's best to bring more than one. As with your ATM card, we recommend informing your credit card company that you will be traveling abroad, so they can expect overseas charges on your account.

Note: We recommend you bring a chip style credit card and memorize your PIN number as most European countries use chip-and-pin credit cards. Cards with magnetic strips on the back (commonly used in North America) are used less frequently and may not work. You might want to carry some extra cash in your wallet to use in these situations just in case.

Travelers Checks

Travelers Checks can be exchanged for local currency on board in limited amounts (Mexican Travelers Checks, neither \$USD or Pesos, are accepted). There may be a foreign transaction fee for this service and daily conversion rates apply.

Settling Your Bill On Board

The day before your cruise ends, you will receive an invoice for any onboard charges you may have made. Please review it carefully before settling your bill. All onboard charges will be in Euros, payable with cash (Euros) or credit card. Pre-paid charge cards are not accepted. Your credit card company will convert your onboard charges into your home country's currency at the current exchange rate and service fees may apply. Please note that your onboard charges will not be referenced as "AmaWaterways Los Angeles" on your credit card statement, rather it will list the ship name.



AMACERTO MAIN LOUNGE



OUR CREW WELCOMES YOU ABOARD

TRAVEL ESSENTIALS

What to Wear

Our best advice is, “if in doubt, leave it out.” Adopt a simple color scheme for your travel wardrobe to reduce the amount of clothing required. Pack wrinkle-resistant, easy-care cotton/polyester clothing and bring enough underwear and socks so frequent laundry is not necessary. You may wish to bring a few smart casual outfits and something a little dressier to wear to the Captain’s Dinner or an evening concert. Bring comfortable walking shoes for shore excursions and one pair of dressier shoes. Pack comfortable work out clothing if you will be participating in any wellness activities.

You may be traveling through different climates and altitudes, so layering is advisable. Europe can be quite warm in the summer, so short sleeve shirts; shorts, skirts, sundresses and a wide-brimmed hat are good items to pack. Bring a raincoat and warm sweater for chilly evenings, especially in the spring and fall, and warmer clothing and a heavy coat for winter cruises.

What to Pack

Current airport security regulations require that any liquids and semi-liquids (e.g., lotions, gels, etc.) stored in your carry-on bag MUST be in a container no larger than 3 oz. (88 ml) and all items must fit into a clear quart-sized plastic bag. Any items exceeding this limit may be confiscated by TSA personnel. Please refer to your local transportation authorities for more information. Some suggestions for what to pack:

- » Toothbrush, toothpaste, deodorant, comb or hair brush, razor, feminine products and cosmetics
- » Sunscreen and sunglasses
- » Tissues and antibacterial wipes
- » Basic first aid kit: medications for upset stomach, prescriptions, aspirin, antiseptic cream, cold medicine, vitamins and bandages
- » Prescription eyeglasses or contact lenses
- » Mini flashlight
- » Small calculator (for currency conversions)
- » Converters, adapters, chargers and power cords
- » Travel umbrella
- » Camera and extra memory cards
- » Smart phone

Important: Pack a sufficient supply of any medications you are taking, copies of the prescriptions and the telephone/fax numbers of your doctor. Some countries require prescription drugs be carried in their original container with the label clearly visible.

Note: Europe uses 220v and 2-pin adapters. Be sure to inspect your chargers and power cords (for cell phones, cameras, electric shavers, iPads, laptops, MP3 players, e-readers, etc.) to determine specific converter and/or adapter requirements to ensure their safe operation aboard the ship. Every stateroom has a USB charger should you need to use it (USB charger may be located in the TV monitor).

TRAVEL LOGISTICS

Airport Security and Check-in

It is recommended you be at the airport at least three hours before international flights and two hours before domestic flights. This allows enough time to check your baggage, present your passport and ticket, confirm seat assignments and boarding passes, and clear security procedures before proceeding to the boarding area. Most airlines offer online check-in 24 hours prior to departure, which can help you avoid long lines once at the airport. If permitted, this is also a chance to request seating assignments or buy an upgrade if available. Airport security regulations require that sharp objects of any kind be stored inside your checked luggage, not in your carry-on bag. You may be asked to put your shoes and/or coat through an X-ray scanner, so be prepared to remove them.

Tips for Long Flights

- » Wear loose-fitting clothing and comfortable shoes.
- » Avoid caffeine, alcohol and carbonated drinks and drink plenty of water to stay hydrated.
- » Alleviate ear pressure by chewing gum, yawning, swallowing or gently blowing your nose.
- » Periodically walk up and down the aisle to stretch your legs and get blood circulating. You can also do a few isometric exercises while seated.
- » Try to sleep during your overnight flight, so you can acclimate to the local time more quickly.
- » Avoid wearing contact lenses during your flight, as recirculated cabin air tends to dry them out.

Late or Missed Flights

If you miss a flight, immediately advise an airline representative that you are a cruise guest bound for a specific location/date/time to meet your ship. If your flight is cancelled, await instructions from the airline regarding alternate travel arrangements. Typically airlines will do everything in their power to get you on the next available flight. Once you know your new flight information please call the emergency contact number listed within this Travel Document.

Delayed Baggage

Baggage can sometimes be delayed during air transport. Pack a change of clothing in your carry-on bag or your traveling companion's bag just in case. Place a copy of the hotel and ship contact info inside each piece of checked luggage, as this will help the airline locate you should your bags be delayed. Please note it is the responsibility of the airline to deliver any delayed bags to you. Claims for reimbursement for delayed luggage should be submitted directly to the airline. Fill out a claim form at the appropriate airline desk before leaving the airport. If you need assistance later regarding your delayed luggage, please ask your Cruise Manager or local host to contact the airline for information.

AIRPORT INFORMATION

AMSTERDAM: Schiphol Airport (AMS)

Please proceed to the AmaWaterways Welcome Desk located in Arrivals 3. As you exit the gate of Arrivals 3, you will see The Grand Café Plaza - the Welcome Desk is located just to the left of it, near the Victoria's Secret store. The Welcome Desk is available from 7:30 a.m. to 4:30 p.m. on the day of embarkation.

If your flight arrives outside of these hours (due to flight delays, additional/reduced nights, or pre-arranged private transfer as noted in your transfer voucher), please collect your baggage and proceed towards the arrivals gate exit, where you will be met by an AmaWaterways representative holding a sign with your ship name. There is no AmaWaterways Welcome Desk in operation on these dates.

Schiphol International Airport is located 10 miles (16 km) southwest of the city center, approximately 45 minutes from the ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer. However, the AmaWaterways Welcome Desk is available for all arriving AmaWaterways guests in need of information.



BARCELONA: Barcelona-El Prat Airport (BCN)

There is no AmaWaterways Welcome Desk at this airport. Upon arrival, please pass through Passport Control, collect your baggage and proceed through Customs. Please proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your name and your ship name who will provide instructions regarding your transfer.

If you are arriving in Terminal 2 and purchased an AmaWaterways transfer, a representative holding a sign with your ship name will meet you at your exit gate and will provide further instructions regarding your transfer. Guests who did not purchase a transfer with AmaWaterways may leave the airport directly from Terminal 2 and make their own way to the hotel.

If you purchased additional nights in Barcelona and arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit, where you will be met by an AmaWaterways representative holding a sign with your ship name.

Barcelona-El Prat Airport is located 8 miles (12 km) southeast of the city center and 10 miles (16 km) from the hotel, an approximately 30 minute ride.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



BARCELONA - EL PRAT AIRPORT BARCELONA, SPAIN



BARCELONA AIRPORT BARCELONA, SPAIN

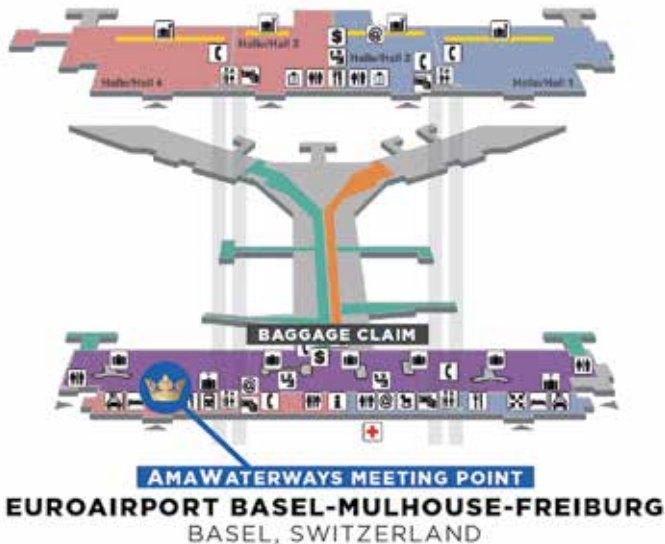
BASEL: EuroAirport Basel-Mulhouse-Freiburg (BSL)

There is no AmaWaterways Welcome Desk at this airport. Once you pass through Customs and collect your baggage, please proceed to the Swiss side of the arrivals hall, located outside Baggage Claim past Swiss Customs. You will be met by an AmaWaterways representative holding a sign with your ship name who will provide instructions regarding your transfer.

If you have arranged a private transfer (as noted on your transfer voucher), please pass through Swiss Customs, collect your baggage and proceed towards the arrivals gate exit on the Swiss side. You will be met by an AmaWaterways representative holding a sign with your ship name.

EuroAirport Basel-Mulhouse-Freiburg Airport is located 6 miles (9 km) from the port, approximately 20 minutes from the ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



BORDEAUX: Bordeaux Merignac Airport (BOD)

Once you pass through Customs and collect your baggage, please exit the Arrivals Hall and proceed to the AmaWaterways Welcome Desk as indicated on the map below. The Welcome Desk is located outside of the Arrivals Hall in Terminal B and operates from 7:30 a.m. to 4:30 p.m. on embarkation day.

If you arrive outside of Welcome Desk hours, or if you arranged a private transfer (as noted on your transfer voucher), please collect your baggage and proceed through Customs. Exit the Arrivals Hall where you will be met by an AmaWaterways representative holding a sign with your ship name.

Bordeaux Merignac Airport is located 12 miles (19 km) from the port, approximately 30 minutes from the ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



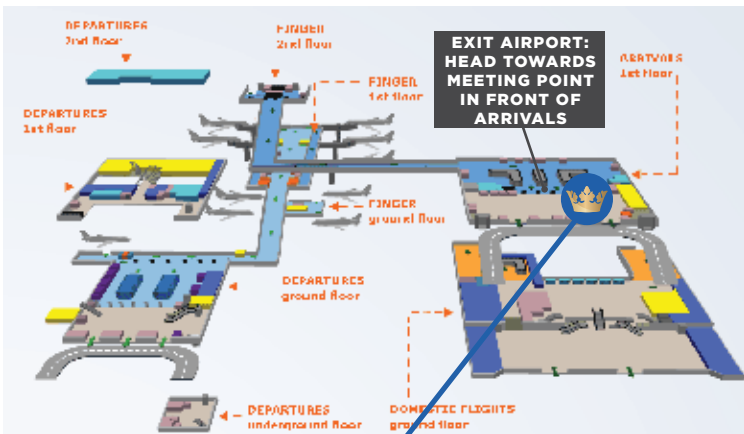
BUCHAREST: Henri Coandă International Airport (OTP)

There is no AmaWaterways Welcome Desk at this airport. Upon arrival, please pass through Customs, collect your baggage and proceed to the AmaWaterways Meeting Point. The Meeting Point is located in the center of the International Arrivals area outside Customs, as shown on the airport map below. An AmaWaterways representative holding a sign with your ship name will provide further instructions regarding your transfer.

If you have arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

Henri Coandă International Airport is located 62 miles (99 km) from the port, approximately 2 hours from the ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



AMAWATERWAYS MEETING POINT

HENRI COANDĂ INTERNATIONAL AIRPORT BUCHAREST, ROMANIA



AMAWATERWAYS MEETING POINT

HENRI COANDĂ INTERNATIONAL AIRPORT BUCHAREST, ROMANIA



BUDAPEST, HUNGARY

BUDAPEST: Budapest Ferenc Liszt International Airport (BUD)

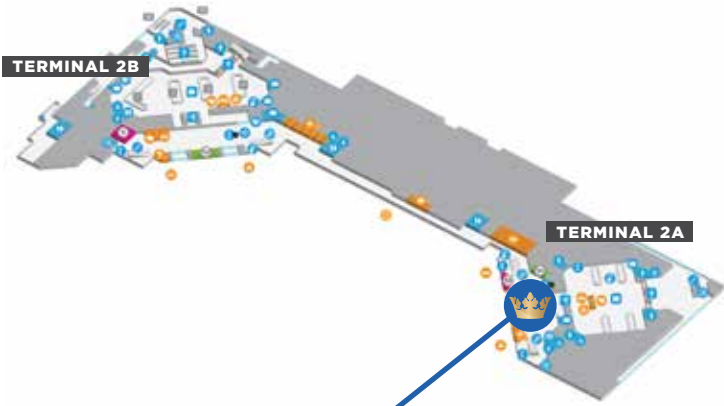
Upon arrival, please pass through Customs, collect your baggage and proceed to the AmaWaterways Welcome Desk. The AmaWaterways Welcome Desk is located in Terminal 2A near the information desk between the two exits, as indicated on the map on the next page. If you arrive at Terminal 2B, please follow the airport signs towards Terminal 2A; the terminals are connected by a covered walkway. The AmaWaterways Welcome Desk is available from 7:30 a.m. to 4:30 p.m. on the day of embarkation or on the scheduled arrival day for guests who booked the 2-night pre-cruise land program.

If your flight arrives outside of these hours or if you arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

If you purchased an AmaWaterways transfer with additional or reduced nights in Budapest (i.e., different from what is presented in our brochure), or if you did not purchase a pre-cruise land program for your specific itinerary (if available), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name. There is no AmaWaterways Welcome Desk in operation on these dates.

Budapest Ferenc Liszt Airport is located 12 miles (19 km) southeast of the city center, approximately 30-40 minutes from the ship or hotel.

Note: The instructions on the previous page apply only to guests who purchased an AmaWaterways transfer. However, the AmaWaterways Welcome Desk is available for all arriving AmaWaterways guests in need of information.



AMAWATERWAYS WELCOME DESK

BUDAPEST FERENC LISZT INTERNATIONAL AIRPORT
BUDAPEST, HUNGARY



AMAWATERWAYS WELCOME DESK

BUDAPEST FERENC LISZT INTERNATIONAL AIRPORT
BUDAPEST, HUNGARY

LUXEMBOURG: Luxembourg Findel Airport (LUX)

There is no AmaWaterways Welcome Desk at this airport. Upon arrival, please pass through Customs, collect your baggage and proceed to the AmaWaterways Meeting Point outside Baggage Claim as indicated on the map below. Between the hours of 10:30 a.m. and 6:30 p.m. on embarkation day, an AmaWaterways representative holding a sign with your ship name will greet you and provide further instructions regarding your transfer.

If you arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

Luxembourg Findel Airport is located 10 miles (16km) northwest of the Port of Luxembourg, approximately 30 minutes from the ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



UNWIND ON THE SUN DECK



LYON, FRANCE

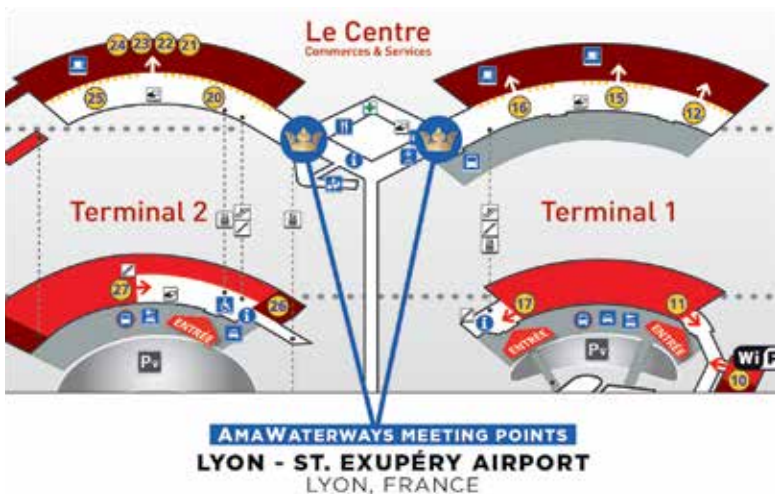
LYON: Lyon-St. Exupéry Airport (LYS)

There is no AmaWaterways Welcome Desk at this airport. Once you pass through Customs and collect your baggage, proceed past the Customs Arrivals area. You will be met by an AmaWaterways representative holding a sign with your ship name who will provide instructions regarding your transfer.

If you arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed past the Customs area, where you will be met by an AmaWaterways representative holding a sign with your ship name.

The Lyon-St. Exupéry Airport is located 17 miles (27 km) from the port, approximately 40 minutes from the ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



MARSEILLE: Marseille Provence Airport (MRS)

There is no AmaWaterways Welcome Desk at this airport. Upon arrival, please pass through Customs, collect your baggage and proceed past the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name who will provide instructions regarding your transfer.

If you arranged a private transfer (as noted on your transfer voucher), collect your baggage and proceed past the Customs area. You will be met by an AmaWaterways representative holding a sign with your ship name.

The Marseille Provence Airport is located 47 miles (75 km) from the port, approximately 1 hour from the ship in Arles.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



MUNICH: Franz Josef Strauss International Airport (MUC)

There is no AmaWaterways Welcome Desk at this airport. Upon arrival in Terminal 1, please pass through Customs, collect your baggage and proceed to the AmaWaterways Meeting Point (Treffpunkt) at the appointed time indicated on your transfer voucher.

The Meeting Point is located in front of Café Leysieffer in the Central Area (Zentralbereich), Munich Airport Centre (MAC) – Level 03, as indicated on the airport map below.

If you arrive in Terminal 2, please proceed towards Terminal 1 and the AmaWaterways Meeting Point. Between the hours of 9:30 a.m. and 5:30 p.m. on embarkation day, an AmaWaterways representative holding a sign with your ship name will greet you and provide further instructions regarding your transfer.

If you arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

Franz Josef Strauss International Airport is located 90 miles (144 km) from the ship in Vilshofen, approximately 2 hours from the ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.





NUREMBERG, GERMANY

NUREMBERG: Albrecht Dürer Airport Nuremberg (NUE)

There is no AmaWaterways Welcome Desk at this airport. Upon arrival, please pass through Customs, collect your baggage and proceed towards the AmaWaterways Meeting Point. The Meeting Point is located just past the Customs area as indicated on the airport map. You will be met by an AmaWaterways representative holding a sign with your ship name who will provide instructions regarding your transfer information.

If you arranged a private transfer (as noted on your transfer voucher), please collect your baggage and proceed past the Customs area, where you will be met by an AmaWaterways representative holding a sign with your ship name.

Albrecht Dürer Airport Nuremberg is located 10 miles (16 km) from the port, approximately 25 minutes from the ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



PARIS: Charles De Gaulle Airport (CDG)

There is no AmaWaterways Welcome Desk at this airport. Upon arrival, please pass through Customs and collect your baggage, please proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name who will provide instructions regarding your transfer.

If you purchased additional or reduced nights in Paris (i.e., different from what is presented in our brochure) and/or have arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

Charles de Gaulle Airport is located 20 miles (32 km) northeast of the city center, approximately 45 minutes from the hotel or ship.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.



CHARLES DE GAULLE AIRPORT
PARIS, FRANCE



PARIS, FRANCE

PRAGUE: Prague Václav Havel Airport (PRG)

Upon arrival, please pass through Customs, collect your baggage and proceed to the AmaWaterways Welcome Desk. The AmaWaterways Welcome Desk is located in the arrivals hall of Terminal 2, Floor 0, before the exit as you pass through Baggage Claim and Customs, as indicated on the airport map. The AmaWaterways Welcome Desk is available from 7:30 a.m. to 4:30 p.m. on scheduled arrival days for guests who purchased the 2-night pre-cruise land program or 3-night pre-cruise land program.

If your flight arrives outside of these hours or if you arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name. There is no AmaWaterways Welcome Desk in operation on these dates.

If you purchased additional or reduced nights in Prague (i.e., different from what is presented in our brochure) and/or have arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

There is no AmaWaterways Welcome Desk in operation on these dates.

Prague Václav Havel Airport is located 10 miles (16 km) west of the city center, approximately 30 minutes from the hotel.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer. However, the AmaWaterways Welcome Desk is available for all arriving AmaWaterways guests in need of information.



VIENNA: Vienna International Airport (VIE)

Upon arrival, please pass through Customs, collect your baggage and proceed to the AmaWaterways Welcome Desk. The Welcome Desk is located in the Arrivals Lobby to the left of Baggage Claim in the area marked “Limousinen Service Transfer,” as indicated on the airport map below. After you collect your bags, exit Baggage Claim and turn to your left. The entrance to the “Limousinen Service Transfer” area will be a short way down the hall on the right hand side. The AmaWaterways Welcome Desk is available from 7:30 a.m. to 4:30 p.m. for guests who purchased the 2-night pre-cruise land program.

If your flight arrives outside of these hours or if you arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name. There is no AmaWaterways Welcome Desk in operation during these hours.

If you purchased additional or reduced nights in Vienna (i.e., different from what is presented in our brochure) and/or have arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

There is no AmaWaterways Welcome Desk in operation on these dates.

If you arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed past the Customs Area, where you will be met by an AmaWaterways representative holding a sign with your ship name.

Vienna International Airport is located 15 miles (24 km) southeast of the city center, approximately 25 minutes from the hotel.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer. However, the AmaWaterways Welcome Desk is available for all arriving AmaWaterways guests in need of information.



ZURICH: Zurich-Kloten Airport (ZRH)

There is no AmaWaterways Welcome Desk at this airport. For flights arriving at Arrival 1, collect your baggage, pass through Customs and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name who will provide instructions regarding your transfer.

For flights arriving at Arrival 2, collect your baggage, pass through Customs, and proceed to the AmaWaterways Meeting Point, as indicated on the airport map. The Meeting Point is located in the center of the main area outside of Customs in the Arrival 2 area. You will be met by an AmaWaterways representative holding a sign with your ship name who will provide instructions regarding your transfer.

If you arranged a private transfer (as noted on your transfer voucher), please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

If you purchased an AmaWaterways transfer with additional or reduced nights in Zurich (i.e., different from what is presented in our brochure), or if you did not purchase a pre-cruise land program, please pass through Customs, collect your baggage and proceed towards the arrivals gate exit. You will be met by an AmaWaterways representative holding a sign with your ship name.

Zurich-Kloten Airport is located 6 miles (10 km) north of the city center, approximately 15 minutes from the hotel.

Note: The instructions above apply only to guests who purchased an AmaWaterways transfer.





Departure Transfers

Guests with AmaWaterways departure transfers will be informed of their transfer pick up time by the Cruise Manager. If you do not have a pre-arranged transfer, the Cruise Manager or ship reception desk staff will be happy to arrange transportation to the airport by taxi or private car.



MEMORIES TO LAST A LIFETIME

HOTEL LAND PROGRAMS

AmaWaterways Hotel Welcome Desk

For itineraries that include a hotel stay, you will find an AmaWaterways Welcome Desk located in or near the hotel lobby attended by the Cruise Manager and/or a local host. They can provide helpful information about the city, suggestions for your free time as well as information pertaining to your hotel to ship / hotel to airport transfer. If you booked an extra night stay at our hotel, please note that no AmaWaterways Welcome Desk will be available. The hotel reception staff or Concierge Desk can provide information about the city and suggest activities you might enjoy during your stay.

For pre-cruise land programs, the AmaWaterways Welcome Desk is open from 9 a.m. to 5 p.m. on the scheduled arrival day and at posted hours during the rest of your stay. For post-cruise hotel land programs, the desk is typically open for two hours on arrival day and at posted hours during the remainder of your stay.

If you arrive outside of these operating hours, please proceed to the hotel's reception desk to check in. A Welcome Packet will await you at reception or in your room, with information about your Cruise Manager, his/her phone number and the schedule for the next day. There will be no AmaWaterways Welcome Desk outside of scheduled land program dates.

Hotel Arrival Information

Hotel check-in time is typically 3 p.m. If your flight arrives in the morning, luggage can be stored at the hotel before check-in and delivered to your room later. Upon arrival to the hotel, please proceed to the AmaWaterways Welcome Desk (usually located in the lobby area). There is no guaranteed early check-in and requesting early check-in may involve an extra fee. Please check with your specific hotel to confirm the check-in time.

Hotel Departure Information

Check-out time varies but is generally between 10 a.m. and 12 noon. If you have a late afternoon or evening flight, most hotels will store your bags until you depart for the airport. Guests with AmaWaterways departure transfers will be informed of their transfer pick up time by the Cruise Manager or local host. If you do not have a pre-arranged transfer, the hotel reception staff will be happy to arrange transportation to the airport by taxi or private car.

Note: If you are transferring to the ship, the Cruise Manager or local host will inform you of the arrangements prior to check-out.

HOTEL CONTACT INFORMATION

AMBOISE (LOIRE VALLEY): Hotel Novotel Amboise

17 rue des Sablonnières
37400 Amboise, France
Tel: +33 (0) 2 47 57 42 07; Fax: +33 (0) 2 47 30 40 76

AMSTERDAM: Sofitel Legend The Grand Amsterdam

Oudezijds Voorburgwal 197
1012 EX Amsterdam, The Netherlands
Tel: +31 (0) 20 555 3111; Fax: +31 (0) 20 555 3222

BARCELONA: Le Méridien Barcelona

La Rambla 111
08002 Barcelona, Spain
Tel: +34 (0) 93 318 62 00; Fax: +34 (0) 93 301 77 76

BASEL: Grand Hotel Les Trois Rois

Blumenrain 8
4001 Basel, Switzerland
Tel: +41 (0) 61 260 50 50; Fax: +41 (0) 61 260 50 60

BORDEAUX: InterContinental Bordeaux - Le Grand Hotel

2-5 Place de la Comedie
33000 Bordeaux, France
Tel: +33 (0) 5 57 30 44 44; Fax: +33 (0) 5 57 30 44 45

BUCHAREST: Athenee Palace Hilton Bucharest

1-3 Episcopiei St, District 1
010292 Bucharest, Romania
Tel: +40 (0) 21 303 3777; Fax: +40 (0) 21 315 2121

BUDAPEST: Sofitel Budapest Chain Bridge

Széchenyi István tér 2
1051 Budapest, Hungary
Tel: +36 (0) 1 235 1234; Fax: +36 (0) 1 235 1361

BUDAPEST: Four Seasons Hotel - Gresham Palace

Budapest, Széchenyi István tér 5-6
1051 Budapest, Hungary
Tel: +36 (0) 1 268 6000; Fax: +36 (0) 1 268-5000

LUCERNE: Radisson Blu Hotel, Lucerne

Lakefront Centre, Inseliquai 12
6005 Lucerne, Switzerland
Tel: +41 (0) 41 369 9000; Fax: +41 (0) 41 369 9001

LUCERNE: Hotel Continental Park Luzern

Murbacherstrasse 4,
6002 Lucerne, Switzerland
Tel: +41 (0) 41 228 90 50; Fax: +41 (0) 41 228 90 59

LUCERNE: Hotel Schweizerhof Lucerne

Schweizerhofquai
6002 Lucerne, Switzerland
Tel: +41 (0) 41 410 04 10; Fax: +41 (0) 41 410 29 71

HOTEL CONTACT INFORMATION - CONTINUED

LUCERNE: Ameron Hotel Flora

Seidenhofstrasse 5
6002 Lucerne, Switzerland
Tel: +41 (0) 41 227 66 66; Fax: +41 (0) 41 227 66 77

LUCERNE: Art Deco Hotel Montana Luzern

Adligenswilerstrasse 22
6002 Lucerne, Switzerland
Tel: +41 (0) 41 419 00 00; Fax: +41 (0) 41 419 00 01

LUCERNE: Park Weggis

Hertensteinstrasse 34
6353 Weggis, Switzerland
Tel: +41 (0) 41 392 05 05; Fax: +41 (0) 41 392 05 28

LYON: Cour des Loges Hotel

6 Rue du Bœuf
69005 Lyon, France
Tel: +33 (0) 4 72 77 44 44; Fax: +33 (0) 4 72 40 93 61

MUNICH: Hotel Bayerischer Hof

Promenadepl. 2-6
80333 Munich, Germany
Tel: +49 (0) 89 2120 0; Fax: +49 (0) 89 2120 906

NUREMBERG: Le Meridien Grand Hotel

Bahnhofstrasse 1-3
90402 Nuremberg, Germany
Tel: +49 (0) 911 23 220; Fax: +49 (0) 911 23 22 444

PARIS: InterContinental Paris Avenue Marceau

64 Avenue Marceau
75008 Paris, France
Tel: +33 (0) 1 44 43 36 36; Fax: +33 (0) 1 42 84 10 30

PARIS: Renaissance Paris Arc de Triomphe Hotel

39 Avenue de Wagram
75017 Paris, France
Tel: +33 (0) 1 55 37 55 37; Fax: +33 (0) 1 55 37 55 38

PARIS: Renaissance Paris Le Parc Trocadero Hotel

55-57 Avenue Raymond Poincaré
75116 Paris, France
Tel: +33 (0) 1 44 05 66 66; Fax: +33 (0) 1 44 05 66 00

PARIS: Hotel Pullman Paris Roissy CDG Airport

3 Bis Rue de la Haye, Roissypôle CS 10008
93290 Tremblay-en-France, France
Tel: +33 (0) 1 70 03 11 63; Fax: +33 (0) 1 70 03 11 62

PARIS: Marriott Opera Ambassador Hotel

16 Boulevard Haussmann
75009 Paris, France
Tel: +33 (0) 1 44 83 4040; Fax: +33 (0) 1 44 83 4097

HOTEL CONTACT INFORMATION - CONTINUED

PRAGUE: InterContinental Prague

Pařížská 30
110 00 Prague 1, Czech Republic
Tel: +420 (0) 296 631 111; Fax: +420 (0) 224 811 216

PRAGUE: Four Seasons Hotel

Vešleslavinova 2A/1098
110 00 Prague 1, Czech Republic
Tel: +420 (0) 221 427 000; Fax: +420 (0) 221 426 000

PRAGUE: Prague Old Town Hilton

V Celnici 7
110 00 Prague 1, Czech Republic
Tel: +420 (0) 221 822 100; Fax: +420 (0) 221 822 200

PRAGUE: Art Deco Imperial Hotel

Na Pórici 15
110 00 Prague 1, Czech Republic
Tel: +420 (0) 246 011 600; Fax: +420 (0) 246 011 699

PRAGUE: Cosmopolitan Hotel Prague

Zlatnická 3
110 00 Prague 1, Czech Republic
Tel: +420 (0) 295 563 000

VIENNA: InterContinental Vienna

Johannesgasse 28
1030 Vienna, Austria
Tel: +43 (0) 1 711 22 0; Fax: +43 (0) 1 713 44 89

VIENNA: Ritz Carlton, Vienna

Schubertring 5-7
1010 Vienna, Austria
Tel: +43 (0) 1 311 88; Fax: +43 (0) 1 311 88 889

ZURICH: Hotel Schweizerhof Zurich

Bahnhofplatz 7
8001 Zurich, Switzerland
Tel: +41 (0) 44 218 88 88; Fax: +41 (0) 44 218 81 81

ZURICH: Zurich Marriott Hotel

Neumühlequai 42
8006 Zurich, Switzerland
Tel: +41 (0) 44 360 70 70; Fax: +41 (0) 44 360 70 77

ZURICH: Steigenberger Hotel Bellerive au Lac

Utoquai 47
8008 Zurich, Switzerland
Tel: +41 (0) 44 254 40 00

ZURICH: Eden au Lac

Utoquai 45
8008 Zurich, Switzerland
Tel: +41 (0) 44 266 25 25

EMBARKATION & DISEMBARKATION

Official embarkation time is 3 p.m. for all ships. This allows the staff and crew enough time to prepare your stateroom and have the ship ready for your cruise. If you arrive earlier, you may check your luggage on board and relax in the Main Lounge or explore the local area.

Official disembarkation time is 9 a.m. You may disembark earlier if the ship is moored in your final destination. You may disembark later provided you have vacated your stateroom and have checked out no later than 9 a.m.

DURING THE CRUISE

Reception

The ship's reception desk is open 24 hours a day. Should you need any assistance, simply stop by anytime or call from your stateroom by dialing 9.

Onboard Language

The official language on board is English. All staff, crew and local guides speak English and all announcements and lectures will be presented in English. Occasionally, a foreign language guide will be aboard for specific groups, but all important onboard communication (spoken or printed) will continue to be presented in English for the benefit of all guests.

Smoking

Smoking (including e-cigarettes) is not permitted anywhere inside the ship, only at the rear of the Sun Deck. For the safety and comfort of all guests on board, your cooperation in observing the no-smoking policy is greatly appreciated.

Ship Schedule

The ship departs promptly from each port in accordance with its cruising schedule. Safety Cards containing important contact information for the ship and your Cruise Manager are handed out prior to every excursion and will be collected upon return. The ship is unable to delay departure for guests who may not be on board.

Unless you are on a shore excursion accompanied by an AmaWaterways guide, it is your responsibility to make your own way to rejoin the ship at a subsequent stop. Without limitation, AmaWaterways is not liable for any costs incurred if you miss the ship's departure for any reason.

Gratuities

Gratuities to your Cruise Manager and the ship's crew for services rendered are not included in your cruise fare. While the amount of these gratuities depends upon your degree of satisfaction, many guests have asked us for some general tipping guidelines. For good service, we recommend 3 Euros per guest/per day for the Cruise Manager and 12 Euros per guest/per day for the crew (to be divided among all ship personnel). It is also customary to tip a particularly good local guide and motor coach driver with 1-2 Euros per guest/per tour. Gratuities to your Cruise Manager and the ship's crew may be paid with credit card (charged in Euros) by adding them to your onboard bill or with cash. Tips for local guides and motor coach driver may only be paid with cash direct to them at the end of the tour.

STATEROOM INFORMATION

Entertainment-On-Demand

High-speed Internet and Wi-Fi access make it easy to keep up with the latest news and stay connected with friends and family back home throughout your voyage. Our Entertainment-On-Demand system offers recent Hollywood releases, as well as classic films, travel videos relevant to your destination, English-language news, sports, satellite TV programs and a selection of music channels, all available via your flat-screen TV. If you have questions about navigating the system or accessing the Internet, please contact the reception desk for assistance. Please note the ship's television reception and Internet operate via satellite and may be temporarily restricted or unclear depending on the ship's location.

Telephone

Your stateroom has a telephone that may be used to call the reception desk and other staterooms. Please refer to the operating instructions provided. Calls may also be made from ship to shore. Charges will be billed to your onboard account. Please inquire at reception for rates.

Climate Control

Your stateroom is equipped with adjustable climate control. Please refer to the instructions provided or check with the reception desk should you have any questions regarding its use.

Electricity

Electricity on board is 220v with European 2-pin power outlets. You may need a European adapter and/or converter for any electrical appliances you bring with you. Stateroom bathrooms are equipped with electric shaver outlets. You may like to bring with you a multi port USB charger.

Ironing

For safety reasons, the use of travel irons is prohibited on board the ship. Clothes may be pressed for you for an additional fee.

Curling Irons

For safety reasons, the use of your personal curling iron is restricted on board the ship. A limited number of curling irons are available at reception.

Bathroom Amenities

Your stateroom is equipped with a hair dryer and spa-quality toiletries, including soap, body wash, shampoo, conditioner and body lotion.

Safe

Your stateroom is equipped with a small safe (12 x 14 in / 30 x 35 cm) for your personal use. We recommend placing valuables in the safe whenever you are away from your room. Oversized items may be stored in the ship's safe at the reception desk.

Additional Stateroom Amenities

Your stateroom has two sets of robes and slippers for your use during the cruise. Complimentary bottled water is replenished daily.

ONBOARD FACILITIES & AMENITIES

Salon & Massage Services

Hair styling services and massage treatments are available on board. Please inquire at the reception desk for a menu of services and to schedule an appointment. Please note, these services are available for a fee and can be paid for in cash or with a credit card at the time of purchase or at the time you settle any of your onboard charges prior to disembarkation from the ship.

Medical Facilities

There are no onboard medical facilities. Medical assistance can easily be called from shore if required. If medical services are required, such assistance is the financial responsibility of the guest.

Bicycles

Each ship carries a limited number of complimentary bicycles and helmets for guests to use whenever the ship is docked. You can explore the riverside bikeways on your own or join a guided bike tour (available in select ports). There is a sign-up sheet to reserve bikes and/or space on guided bike tours. Use of the bicycles is at your own risk and AmaWaterways and its affiliates are not responsible for any injuries sustained during use.

Fitness Room

Each ship has a fitness room with a selection of exercise equipment, as well as towels and bottled water. Please inquire at the reception desk about hours of operation. There is no attendant on duty and use of this equipment is at the sole risk of the user. AmaWaterways and its affiliates are not responsible for any injuries sustained during the use of the fitness room.

Whirlpool, Pool and Sauna

All ships are equipped with a whirlpool or heated swimming pool, perfect for a refreshing dip. Saunas are available on select ships. There is no attendant on duty and use of these facilities is at the sole risk of the user. AmaWaterways and its affiliates are not responsible for any injuries sustained during the use of the whirlpool, pool or sauna.

Gift Shop

The gift shop sells accessories, souvenirs, gifts and a limited selection of toiletries. Opening hours vary according to the itinerary, but the hours are usually from 8 a.m. to 10 p.m. daily except on embarkation and disembarkation days.

Ice Machine

For your convenience, an ice bucket is provided in your stateroom. Ice is available from the bar or a self-service ice machine.

Key Cards

At check-in your photo will be taken, this is registered within our onboard computer system, and synchronized to your magnetic key card. This key card is used for onboard purchases, entering and exiting the ship and for your stateroom.

Laundry & Ironing

Onboard laundry service and ironing is available for an additional fee. A price list is provided in your stateroom. Please note dry cleaning is not available during your cruise.

Library & Games

The ship has a small collection of books for guests to enjoy during the cruise. Puzzles and board games are also available. Please return any borrowed items before disembarkation. We are happy to accept any books or magazines you may decide to leave behind.



VENTURE OUT ON YOUR OWN AND EXPLORE CHARMING TOWNS

Mail

Stamps and postcards are available at the reception desk and mail is sent out from port each day. We offer a selection of complimentary AmaWaterways branded postcards. These can be found at the reception desk or near the library. The reception desk staff is happy to stamp and mail these AmaWaterways branded postcards for you free of charge. Stamps are also available for purchase.

Main Lounge

All ships have a large, comfortably furnished Main Lounge with a full-service bar and dance floor. It's a place to gather with friends and family, listen to lectures, be entertained and enjoy live music by the onboard pianist who plays every afternoon and evening.

Printer

Each ship is equipped with a dedicated laser printer for printing airline boarding passes. You may send the print job from your stateroom computer. Please ask the reception desk for information about the printer.

Sun Deck

Each ship features an expansive Sun Deck offering 360-degree views of the passing scenery. There is a heated swimming pool or whirlpool and ample sun loungers, tables, chairs and a shaded section where you can read, relax or gaze out at the view. For safety reasons, there may be times when access to the Sun Deck is temporarily restricted, such as when passing through locks and under low bridges.

Wi-Fi

Complimentary Wi-Fi is available throughout the ship. To access the ship's secure Wi-Fi on your personal device (such as a laptop, tablet or cell phone), you simply choose the shipname@Guest network and agree on the terms and conditions. Please note, the ship's Internet service operates via GSM networks similar to your mobile phone with Satellite as a back up and may be temporarily restricted or unclear depending on the ship's location.

Additional Onboard Commentary

On very select rivers and itineraries the Personal Audio Device used for shore excursions can also be used for additional commentary while cruising. This is pre-recorded commentary that plays through the device, based on your current GPS location. Your Cruise Manager will explain more when applicable.

ONBOARD DINING

All onboard meals are included in your cruise fare. Meals are served in single seating in the Main Restaurant. We have an open seating policy in our Main Restaurant and table reservations are not accepted. However, for dinner at our "Chef's Table" specialty restaurant, reservations are required as there is a limited seating capacity. Please contact the reception desk staff for reservation before 2:00 PM on your preferred day (first come, first serve basis).

All meals are skillfully prepared by European chefs and consist of continental cuisine made with fresh, locally sourced ingredients whenever possible. Breakfast is buffet-style with selections available from the menu as well. Lunch is also buffet-style with salads, soups and a selection of hot buffet items, hot entrées and desserts. Dinner is a multi-course meal with a choice of delicious entrées, including a vegetarian option. If you have special dietary requirements (e.g., vegan, diabetic, gluten-free, etc.) please advise AmaWaterways prior to your departure date. We will make every effort to accommodate your request with the resources available to us.

We also offer a variety of alternative dining experiences, including early-riser breakfast; light lunch dining in the Main Lounge; and a selection of refreshments, tapas, snacks and sandwiches served throughout the day.

Beverages

Water on board is potable and we also restock the bottled water in your stateroom on a daily basis. Specialty coffees and teas are available free of charge any time of day and night via a self-serve machine in the Main Lounge. At lunch and dinner, fine wines, beer, soft drinks and specialty coffees and teas are available on an unlimited and complimentary basis. Soft drinks and alcoholic beverages are also available outside of meal times for an additional charge.

ONBOARD STAFF

Captain

The ship's highly qualified and licensed Captain was carefully selected for his/her vast knowledge of the European waterways, attention to safety and ability to command the ship and crew.

Cruise Manager

Specifically selected for their knowledge, experience and friendly personalities, AmaWaterways Cruise Managers are resourceful, well-traveled and multilingual travel professionals. They are responsible for coordinating all daily activities both on and off the ship.

Hotel Manager

The ship's Hotel Manager oversees all hotel operations on board, including the dining room, reception and housekeeping.

Ship Crew

All AmaWaterways crew members, from the nautical crew to stateroom stewards, are thoroughly trained to ensure you enjoy the best vacation possible.

SHORE EXCURSIONS

Sightseeing Shore Excursions

As you have varied tastes, we have developed a selection of shore excursions in every port of call. These excursions may be on foot, via motor coach or a combination of both. Each shore excursion is led by a qualified English-speaking local guide. In most locations you can also choose your activity level: gentle, regular or active pace tours. If you prefer to sleep in there are even some options for late risers.

Special Interest Tours (aka Limited Edition Tours)

In select cities, we offer one or more alternative excursions known as Special Interest Tours, unique shore excursions with a very specific focus. These Special Interest Tours are ideal if you have already visited a certain destination or simply want to do something a little different. Space may be limited on these tours, so if you are interested, we encourage you to reserve a spot online (www.amawaterways.com/check-in) by completing our online cruise check-in at least 7 days prior to your departure. You will need your booking number and your reservation must be paid in full in order to pre-register. You may also sign up for these tours once aboard your ship, provided space is still available. Please note: Special Interest Tours may not be available on all itineraries.

Biking and Hiking Excursions

With AmaWaterways, you have the option to explore a destination more actively. We have created a variety of guided bike rides and hikes designed to take you off-the-beaten path and through Europe's timeless countryside.

Personal Audio "Quietvox" Device

We will provide you with a sophisticated, lightweight audio headset device to take along on shore excursions, so you never have to miss a word of your guide's insightful commentary.

Motorcoach Safety

For safety please remain seated with your seat belt fastened at all times. We strongly advise against using the onboard washroom while in motion, please be advised that doing so will be at your own risk. AmaWaterways and its affiliates are not responsible for any injuries sustained for failing to heed these safety precautions. Carry-on bags, purses and other bulky items should be safely stowed in the overhead luggage racks or under your seat to keep the aisles clear. Please do not stow heavy items overhead. Take a moment to note all emergency exits and please be careful whenever entering and exiting the motor coach.

Bicycle Safety

You may sign-up for our guided bicycle tours on board. Safety helmets are provided and must be worn by every participant. Please follow the safety instructions provided by our bike tour guides. Your Cruise Manager will provide more information and further instruction on board. Please be advised the use of bicycles will be at your own risk; AmaWaterways and its affiliates are not responsible for any injuries sustained during their use.

Daily Cruiser Newsletter

We recommend carrying each day's onboard newsletter with you whenever going ashore, as it contains the ship's docking address, All Aboard times and your Cruise Manager's and ship telephone numbers.

Water Levels

In the event of fluctuating water levels on certain stretches of the river, it may be necessary to operate part of your planned itinerary by motor coach or to alter the daily program as determined by the ship's Captain.

DOCKING LOCATIONS

Some European ports have more than one docking location, so please refer to your cruise voucher for the exact address. Local river authorities are responsible for allocating docking spaces and locations may vary depending upon the number of ships in port on any given day. Ships typically moor facing upstream, against the current. There may be times when multiple ships are tied together and views from your stateroom are temporarily restricted. These are typical situations beyond the control of AmaWaterways. Docking locations may also change without notice. For guests making their own way to the ship, please contact the ship on the day of your embarkation to verify its exact location.

Amsterdam, The Netherlands

There are two possible docking locations in Amsterdam. Please refer to your cruise voucher for the exact location.

Docking area: de Ruyterkade Oost

Street address: de Ruyterkade

Docking area: Westerdoksdijk

Street address: Westerdoksdijk

In Amsterdam, river cruise vessels usually dock behind the Central Train Station either along De Ruyterkade Street or Westerdoksdijk Street. The waterfront faces the back side of the Central Train Station. Please refer to your cruise voucher for the exact location.

The closest international airport is Schiphol Airport, approximately 10 miles (16 km) from the ship.



Arles, France

Docking area: Quai Lamartine

Street address: Between Rue Marius Jouveau and Quai du 8 Mai 1945

The ship is located on the east bank of the Rhone River, across from the Place la Martine and just north of the city center.

The closest international airport is the Marseille Provence Airport, approximately 47 miles (75 km) from the ship.



Basel, Switzerland

There are two possible docking locations in Basel. Please refer to your cruise voucher for the exact location.

Docking area: Dreiländereck

Street address: Westquaistrasse

The ship is located north of the Three Roses Bridge (Dreirosenbrücke) on the east bank of the river.

Docking area: St. Johannis-Park

Street address: St. Johannis-Ring

The ship is located between the Three Roses Bridge (Dreirosenbrücke) and Johanniter Bridge, along a street called St. Johannis-Ring.

For all three ports the closest international airport is Basel-Mulhouse-Freiburg (BSL), approximately 6 miles (9 km) from the ship.



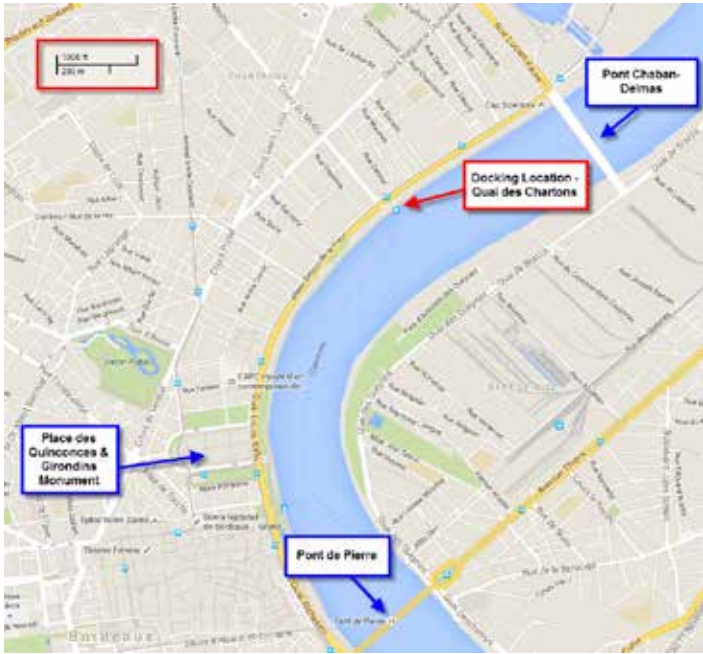
Bordeaux, France

Docking area: Quai des Chartrons

Street address: Between Rue Borie and Rue Lucien Faure

The ship is located on the west bank of the Garonne River, south of the Pont Jacques Chaban Delmas.

The closest international airport is the Bordeaux Merignac Airport (BOD), approximately 12 miles (19 km) from the ship.



BORDEAUX, FRANCE

Budapest, Hungary

There are two possible docking locations in Budapest. Please refer to your cruise voucher for the exact location.

Docking area: Mahart - International Passenger Port

Street address: Belgrad Rakpart

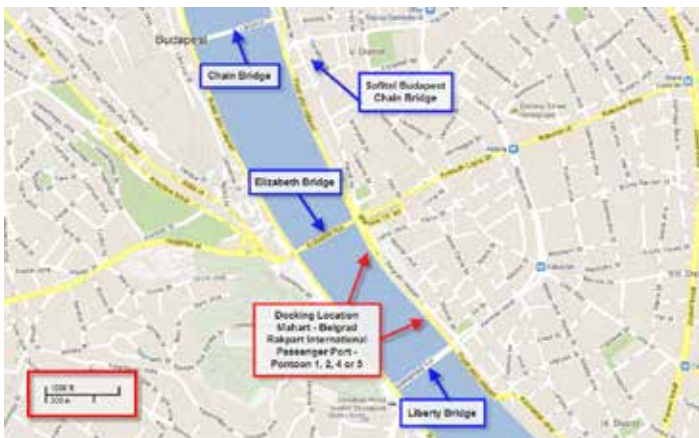
The ship is located on the Pest side between the Elizabeth Bridge and the Liberty Bridge.

Alternate Docking area: Mahart - Drava St. Pier 2

Street address: Pesti alsó rakpart at the corner of Carl Lutz Rakpart & Dráva utca

The ship is located on the Pest side between the Arpad Bridge and the Margaret Bridge, across from Margaret Island.

The closest international airport is the Ferenc Liszt International Airport (BUD), approximately 12 miles (19 km) from the ship.



Giurgiu, Romania

Docking area: Pontoon Karpaten ANR 1414

Street address: Șoseaua Portului St. Giurgiu, Romania

GPS Coordinates: 43°52'11.4"N 25°57'58.4"E

The closest international airport is Bucharest Henri Coandă Airport (OTP), approximately 62 miles (99 km) from the ship.



Lyon, France

Docking area: Quai Claude Bernard

Street address: Quai Claude Bernard

Quai Claude Bernard is located on the left bank of the Rhone River, between Pont de l'Université and Pont Gallieni.

The closest international airport is the Lyon-St. Exupéry International Airport (LYS), approximately 17 miles (27 km) from the ship.





NUREMBERG, GERMANY

Nuremberg, Germany

Docking area: Nuremberg Harbor

Street address: Europakai, Main-Donau-Kanal Km 71

The ship docks along the Main-Danube Canal, located outside the city center.

The closest international airport is Albrecht Dürer Airport Nuremberg (NUE), approximately 10 miles (16 km) from the ship.



Paris, France

There are two possible docking locations in Paris. Please refer to your cruise voucher for the exact location.

Docking area: Port de Javel Bas

Street address: Quai André Citroën

Quai André Citroën is located by Pont du Garigliano.

Alternate Docking area: Port de Grenelle

Street address: Quai de Grenelle

Quai de Grenelle is located on the right bank of the Seine River, by Pont de Bir-Hakeim.

For both ports the international airport used by most arriving guests is Charles De Gaulle Airport, approximately 25 miles (40 km) from the ship.



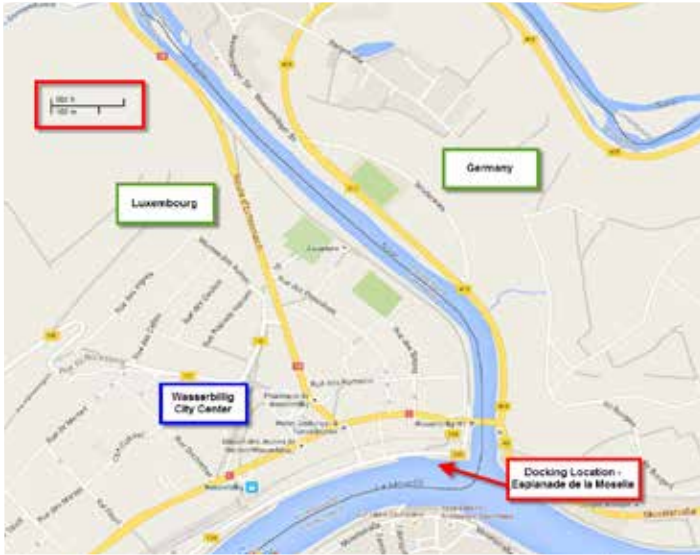
Port of Luxembourg, Luxembourg

Docking area: Wasserbillig

Street address: Esplanade de la Moselle

The closest international airport is Luxembourg Findel Airport (LUX). Luxembourg Airport is located 15 miles (24km) northwest of the Port of Luxembourg, approximately 30 minutes from the ship.

Port of Luxembourg, Luxembourg - *Continued*



Vilshofen, Germany

Docking area: Schiffsanlegestelle Donaupromenade
Street address: Untere Donaulände

The closest international airport is Franz Josef Strauss Airport (MUC), approximately 90 miles (144 km) from the ship.



CONTACT INFORMATION

Your final travel documents contain important phone numbers and other information you may need during your vacation. Some tips for making calls:

Helpful Calling Information

Calling Europe from the US and Canada:

1. Dial the US/CAN long distance code 011
2. Dial the country code (such as 41 for Switzerland)
3. Dial the area code (drop the leading zero)
4. Dial the number

For example to dial a Swiss phone number, such as 061 639 6080, you dial the following:
011 41 61 639 6080

Common Calling Questions:

Do I Drop the Leading Zero in the Area Code?

Yes. When dialing to any European country from another country, drop the leading zero in the area code. When dialing from within a European country to the same country, dial the leading zero.

Why is There a Plus Sign (+) at the Start of the European Phone Number?

European phone numbers are frequently written in the format +44 07981 555555. The plus indicates you have to dial your long distance code first (in the US or Canada the code is 011, in Europe it is 00).

Calling the US and Canada from Europe:

1. Dial the Europe long distance code 00
2. Dial the country code (1 for the US and Canada, 44 for the UK)
3. Dial the area code and number

Please refer to the phone numbers below and/or on your travel documents and advise the ship of any delays or changes to your schedule. If for any reason you require assistance, our representatives are at your service:

AmaWaterways Headquarters

1-800-626-0126 or 1-818-428-6198

Monday-Friday: 6 a.m. - 6 p.m. Pacific Standard Time

Saturday: 7 a.m. - 1 p.m. Pacific Standard Time

AmaWaterways European Office

+41 (0) 61 639 6080

Monday-Friday: 9 a.m. - 6 p.m. Central European Time

EMERGENCY CONTACT INFORMATION

In the event of a travel emergency please use the following numbers:

If you are still within the US or Canada, please call:

1-818-428-6198 or 1-800-626-0126

From Monday-Friday, 6 a.m. - 6 p.m. P.S.T.; and Saturday, 7 a.m. - 1 p.m. P.S.T.

Outside of these times please call the US emergency phone number:

1-818-398-1921

If a travel emergency occurs once you have arrived in Europe, please call:

+41 79 955 7320

Emergency email address: emergency@amawaterways.com (Please put "EMERGENCY" in the subject line of your email.) Our Emergency email is monitored 24 hours a day.

SHIP CONTACT INFORMATION

AmaCello

1 323 410 0142 (U.S. - West Coast)
1 240 507 5577 (U.S. - East Coast)
1 613 519 0106 (Canada)
+61 (0) 28 607-8516 (Australia)
+31 (0) 20 208 9941 (The Netherlands)
+49 (0) 30 5679 6929 (Germany)
+33 (0) 1 86 65 19 28 (France)

AmaCerto

1 213 929 5644 (U.S. - West Coast)
1 240 507 5477 (U.S. - East Coast)
1 613 801 0209 (Canada)
+61 (0) 28 417 2169 (Australia)
+49 (0) 30 3080 8285 (Germany)
+31 (0) 20 471 1040 (The Netherlands)

AmaDante

1 323 410 1019 (U.S. - West Coast)
1 240 507 5583 (U.S. - East Coast)
1 613 519 0183 (Canada)
+61 (0) 28 607 8517 (Australia)
+31 (0) 20 208 9937 (The Netherlands)
+49 (0) 30 5679 6930 (Germany)

AmaDolce

1 323 410 1247 (U.S. - West Coast)
1 240 507 5593 (U.S. - East Coast)
1 613 519 0184 (Canada)
+61 (0) 28 607 8518 (Australia)
+49 (0) 30 5679 6930 (Germany)
+31 (0) 20 208 9936 (The Netherlands)
+33 (0) 6 32 97 77 63 (France)

AmaKristina

1 415 226 1359 (U.S. - West Coast)
1 954 271 8897 (U.S. - East Coast)
1 778 382 7804 (Canada)
+61 (0) 26 145 0041 (Australia)
+49 (0) 322 21 09 45 47 (Germany)
+31 (0) 20 808 4454 (The Netherlands)

AmaLyra

1 323 375 2689 (U.S. - West Coast)
1 240 507 5532 (U.S. - East Coast)
1 613 519 0104 (Canada)
+61 (0) 28 417 2381 (Australia)
+49 30 5679 6578 (Germany)
+31 (0) 20 208 9956 (The Netherlands)
+33 (0) 18 665 1929 (France)

AmaPrima

1 323 375 2629 (U.S. - West Coast)
1 240 507 5512 (U.S. - East Coast)
1 613 519 0103 (Canada)
+61 (0) 28 015 5295 (Australia)
+49 (0) 30 2150 2937 (Germany)
+31 (0) 20 208 9943 (The Netherlands)

AmaReina

1 323 375 0711 (U.S. - West Coast)
1 240 200 4786 (U.S. - East Coast)
1 613 519 1109 (Canada)
+61 (0) 28 015 5513 (Australia)
+49 (0) 30 8967 79705 (Germany)
+31 (0) 20 890 0952 (The Netherlands)

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AmaSerena

1 213 394 2787 (U.S. - West Coast)
1 202 599 9683 (U.S. - East Coast)
1 613 519 1210 (Canada)
+61 (0) 28 607 8467 (Australia)
+49 (0) 30 5679 4995 (Germany)
+31 (0) 20 208 2135 (The Netherlands)

AmaSonata

1 323 486 0922 (U.S. - West Coast)
1 240 200 4787 (U.S. - East Coast)
1 613 519 1121 (Canada)
+61 (0) 28 417 2671 (Australia)
+49 (0) 30 8967 79709 (Germany)
+31 (0) 20 262 9853 (The Netherlands)

AmaStella

1 954 707 4615 (U.S. - East Coast)
1 415 963 4777 (U.S. - West Coast)
1 778 650 9886 (Canada)
+61 (0) 26 111 2995 (Australia)
+49 (0) 32 2210 90717 (Germany)
+31 (0) 20 808 7105 (The Netherlands)

AmaViola

1 954 707 4625 (U.S. - East Coast)
1 415 963 4775 (U.S. - West Coast)
1 778 650 9891 (Canada)
+61 (0) 26 152 8664 (Australia)
+49 (0) 32 2210 90740 (Germany)
+31 (0) 20 808 7106 (The Netherlands)

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