



## Deutsche Bank European Technology Conference September 11, 2009

# Nicolas Dufourcq, CFO

INNOVATION

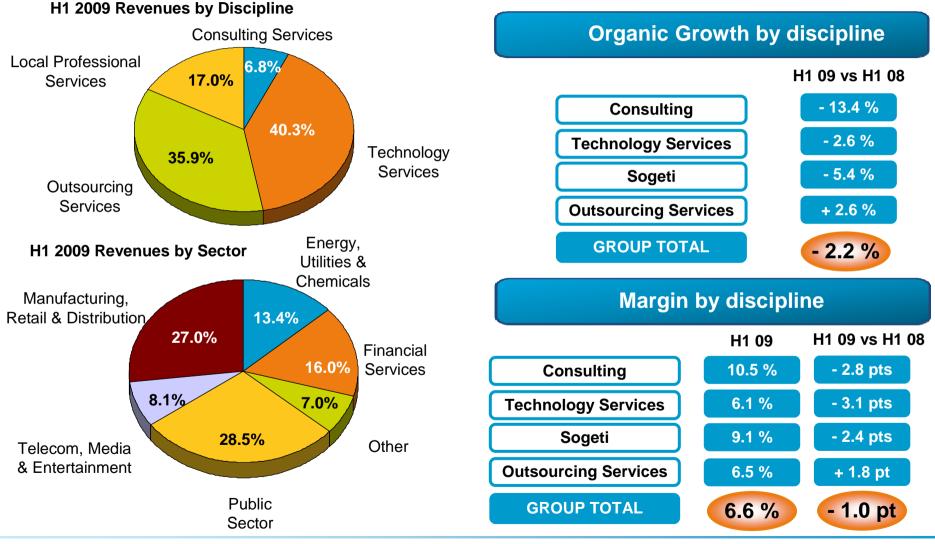


# Solid H1 Achievements in a Tough Environment

- H1 commitments delivered
  - Limited YoY revenue decrease, good margin protection
  - Positive momentum in Q2 with a 1.10 book-to-bill ratio in Projects and Consulting
  - Solid Outsourcing results: +2.6% revenue growth, margin progression +1.8 point
- Healthy financials
  - Strong cash collection
  - Successful financial operations demonstrating market confidence and management commitment
- Resilient assets proving their efficiency in the downturn
  - Robust client appetite for Outsourcing services
  - Benefits from significant footprint in the Public sector and Energy & Utilities
  - Solid offshore lever
- Rigor and agility through stringent resources management

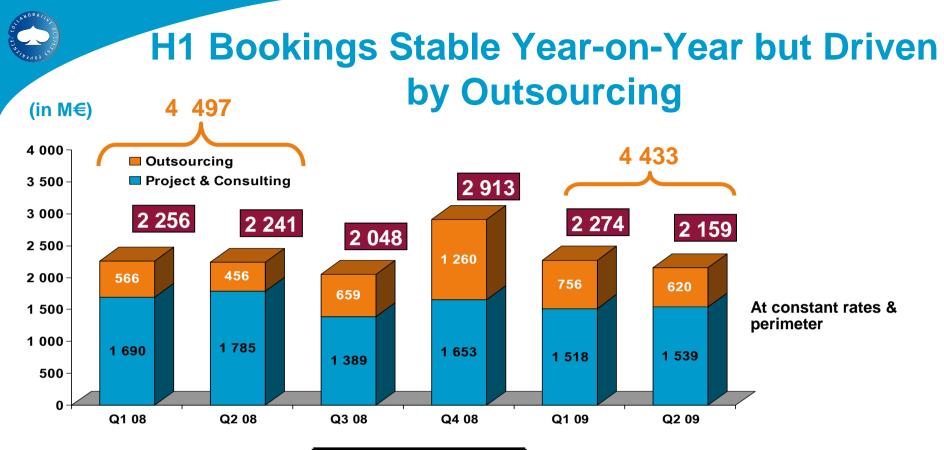


## A Balanced Portfolio Softens Adverse Market Conditions





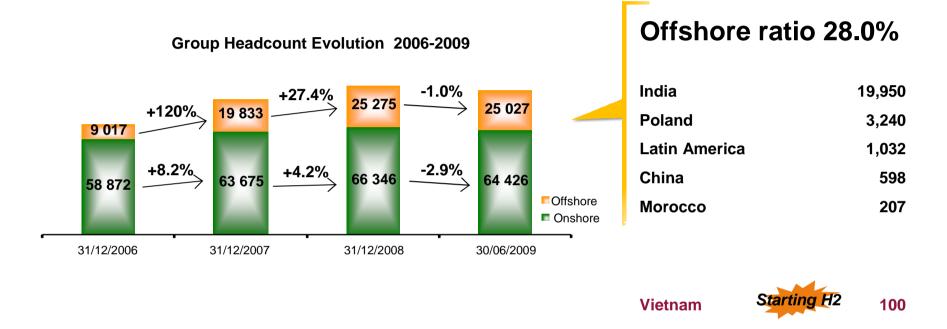
**Together. Free your energies** 



Change in bookings by sector	Evolution H1 09 vs H1 08		Book to Bill Ratio
Public Sector	+ 35 %	North America	1.09
Financial Services	- 11 %	Rest of the world	1.06
Telecom, Media & Entert.	+ 19 %	TOTAL	1.07
Manufacturing, Retail, Distrib.	- 20 %	At budget rates	
Energy & Utilities	stable		

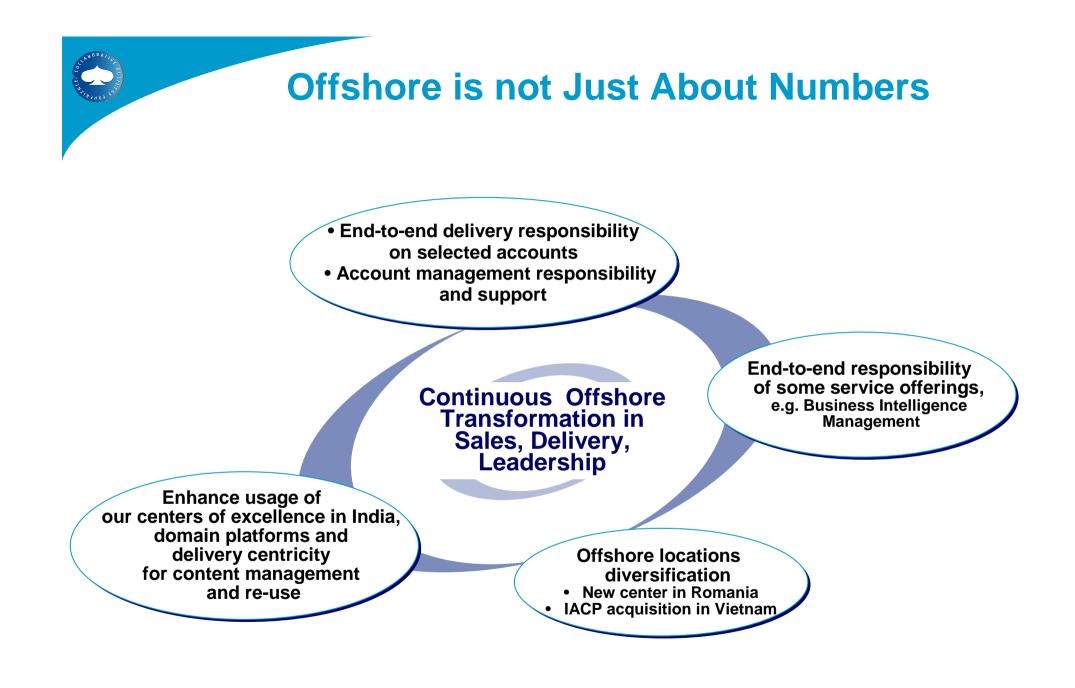


# **Offshore Remaining a Key Stabilizer**



- A slight decrease of offshore headcount in H1 fully linked to reduced business volumes in the Financial sector
- Some political constraints limiting offshore demand expansion locally
- But still appetite for Rightshore solutions confirming the model
  - Early signs of booking recovery in the Financial sector in Q2
  - Large demand in Infrastructure Management across sectors







# **No Surprise in Current trading**

#### An uneventful summer

- Activity in line with expectations
- No material change in late August forecast
- No collapse of the market but no clear sign of recovery yet
- Financial Services remains the only sector where a real change in attitude is noticeable

#### October remains key, as always

 Our clients to get their first glimpse at their 10 budgets, giving us near perfect visibility on 09, and the base for our budget process





## **Outlook for FY 2009**

# H2 year-on-year organic revenue decrease of 4% to 6% (full year -3% to -4%)

#### Full year operating margin of around 7% of revenues



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