



# ANNUAL REPORT 2006-2007



## From the Board President

I took over as President of the Board at a very propitious time. The Center for Grieving Children was wrapping up a highly successful capital campaign that saw us comfortably reach our full need of \$2,750,000 and secure a permanent home for The Center here on Forest Avenue. The Center smoothly relocated from York Street to Forest Avenue and the transition of services for families and the community has continued apace to enable us to accommodate new programs in the building and better accommodate existing services. So it falls to me to thank those who helped to make 2006-2007 a very successful year both in terms of children, teens and families served here at The Center and in our community.



*Will Stiles*

Thank you to all of you who made our Making Room for Hope Campaign a great success. First and foremost I want to thank our Campaign Co-Chairs Mike Dubyak and Gary Robinson who led an incredible team of campaign volunteers in a great community endeavor. Thank you to Executive Director, Anne Lynch and her staff who not only worked on the campaign and the relocation of The Center, but steadfastly delivered high quality services to our families with grace and compassion. Thank you to the volunteers who are the heart of our agency and give so much of themselves each and every week to ensure a safe and supportive environment for our work to flourish.

Most importantly of all, I want to thank every single donor who supported both the mission and aspiration of The Center to provide loving support for grieving children, teens, families and the community through peer support, education and outreach for as long as they need at no charge.



Our New Home -  
555 Forest Avenue  
Portland, ME 04101  
(207) 775-5216



Mike Dubyak, Anne Lynch,  
Governor Baldacci, Gary Robinson  
and Greg McCarthy at the  
Building Dedication

*Bill Hemmens (1945-1998)*  
Founder

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Development Assistant  
*Jodie Lane*  
Assistant Program Director  
*Linda Nerbak*  
Family Coordinator  
*Carol Sylvester*  
TLC Coordinator  
  
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*Christine Linnehan, M.S., L.C.P.C.*  
*Connie Palys, L.C.P.C.*  
*Marie Sheffield, L.C.P.C.*  
*Dr. Bruce St. Thomas, Ed.D., A.T.R.*  
*Beth Van Gorden, L.C.S.W.*

## From the Executive Director

It has been a tremendous year for The Center for Grieving Children with many positive changes. Last November we moved into our new home on Forest Avenue achieving a long held dream of having a permanent home for those who come to The Center to find support during illness or after loss.

The increased space allowed us to expand and better accommodate the hundreds of children, teens and families who attend The Center each week. Families, volunteers and staff have all remarked that they love the new center. We are proud of our new home.

The improved facility has made a huge difference in our ability to conduct intakes with families who are preparing to attend The Center having just lost a loved one. Having rooms with more privacy was just one of the many benefits that our new home has afforded us.

Whether it is the homely feel of the peer support rooms or the thoughtfully designed art areas that provide children and teens a better space to work with paint, clay and other art mediums we are delighted to hear that our dedicated program areas are serving families and volunteers better.

Consultants and volunteers have both commented that our new, expanded circle room makes the transition for those attending our peer support program a lot smoother. Doubling our space enabled us to bring on site our Bereaved Parents' Group and lastly, it has been clear that the new and much improved volcano room is a hit with children, teens and quite a few Moms and Dads too.

As this annual report goes to print we are planning the celebrations for our 20th Anniversary year. It is hard to imagine that so much has been possible since our founder Bill Hemmens had the profound idea that children needed a safe place to explore and express their grief. No matter where we have had our home we are proud that we have always stayed attuned to the needs of our community and they in turn have provided the resource to make our work possible.

We are also celebrating the publication of two books based on our work at The Center. Earlier this year Bruce St. Thomas and Paul Johnson published *Empowering Children through Art and Expression: Culturally Sensitive Ways of Healing Trauma and Grief*. The Center features prominently throughout the book as the authors explore the role of art therapy and peer support in helping children work through their grief and trauma. The book is a fascinating read that looks closely at the authors' findings over many years of working as consultants on our Multicultural Peer Support program and our joint work supporting America's Camp - a program for children who lost a loved one in the events of 9/11.

I am excited that our Outreach Director, Patricia Ellen, local author, Ginny Keegan and local artist, Frankie Odum are eagerly awaiting the December publication of their new book: *A Family Journey - a handbook for living with illness and finding hope*. This book is the culmination of many years work by staff and founding members of our Tender Living Care program. The book will provide the similar support and activities available here on-site at TLC nights for use at home for people who are unable to travel to The Center due to illness or distance. This is an important resource for our community and we are thrilled that it is arriving just ahead of our 20th anniversary.

There is always much to look back on in any year and this last year is one filled with accomplishments. What is always touching is the incredible love and support we receive from our generous donors, loving friends and dedicated volunteers. They form the web of support that enables our families to come through our doors and begin the process of finding hope in their pain and suffering. We are blessed to be in a community that truly cares. Thank you all for your kind hearts.



*Anne Lynch*

## The Watson Family

*"I liked that the volunteers were not experts; they listened and helped us rather than told us what to think or do."*

Roy Watson was diagnosed with Polycystic Kidney Disease (PKD). By the time his kidney function had reached 35% he was very sick, in a lot of pain and no longer able to work.

Roy and his wife Margaret were concerned about his serious illness and the toll it was taking on family life; specifically how it was affecting their two young sons, Francis and Owen. They were referred to The Center by their pediatrician who thought the boys might benefit from the Tender Living Care Program (TLC).

The Watson's called The Center and met with Carol Sylvester, Coordinator of TLC Program. Both Margaret and Roy were impressed during their intake with the care and attention they received at The Center. Margaret and Roy described their intake as, "Great, it really prepared us for what coming each week would be like and the volunteers did a great job getting the kids comfortable."

Once it was time to start group Roy admits, "I was reluctant to come at first. I'm a typical Maine guy; I tend not to talk about my feelings, but I am glad I came. I made a friend here and we connected around our pain and the medications we were taking." Roy's group often had sporadic attendance as each member's health was at a different stage each week. "Some people were much sicker than me; it was hard to lose friends but we were there for each other."

Margaret and Roy described their family's experience at The Center, "We found the groups incredibly supportive and the fact that people had different illnesses was very helpful since the challenges we faced were similar despite having different diagnoses. The support we needed was the same, no matter what illness or walk of life you came from. We were all in this together." Margaret said one of the things she took away from The Center was that, "You can be what you are, and you don't have to smile all the time. Coming to The Center took the pressure off all of us".

Owen, now in kindergarten and Francis, 3rd grade said they liked and "looked forward to" The Center from the start, especially the

Volcano Room. Francis said, "It was easy to talk to other people like me". He also said The Center was a place where he, "talked about good feelings and bad feelings." However Francis characterized his feelings we are glad that he felt The Center was a place where he could express all his feelings. The boys engaged in different activities from games to artwork to create an outlet for all their emotions. Margaret said, "We all got better at dealing with our feelings and sharing them."

Roy and Margaret had no prior knowledge about the Peer-Support Model before coming to The Center but when asked about it now they said, "I liked that the volunteers were not experts; they listened and helped us rather than told us what to think or do. It was amazing the empathy and perception that surrounded us. We always felt supported and safe, and this was during a very hard time for our family. They were here for us as we explored our own way to deal with our fears, pain, and hopes for the future. I could not believe something so good was here for us and that it was free!"

The Watson's attended The Center for about 18 months and left a while after Roy received a kidney transplant. He's doing much better and so are Margaret, Francis and Owen. Looking back Roy says, "You can't measure what we got here. Here, we had a release, we felt more positive, and it was good to be with others."



*Francis and Owen*

# Thank You to Our 2006-2007 Volunteers

## **Bereavement Facilitators**

Peter Arndt  
Sara Asch  
Paul Attardo  
Kim Ayre  
Allison Beck  
Mike Berkowitz  
Henry Bliss  
Phaedra Bond  
Sunny Bradford  
Carolyn Cameron  
Kimberly Carr  
Jo Chaney  
Malcolm Coates  
Liz Crane  
Stephanie Cushman  
Becky DeLois  
Andy Dixon  
Mark Doering  
Fred Durst  
Claudia Dwyer  
Hannah Edwards  
Kitty Ellyson  
Lynn Foley  
Kay Forte  
Marijo Hamilton  
Steve Hart  
Katharina Hartman  
Jackie Hawkins  
Ravinder Hayreh  
Liz Heard  
Ann Heath  
Quincy Hentzel  
Drew Hill  
Sharon (Reiser) Hill  
Claudette Hokanson  
Jean Jala  
Tricia Jamiol  
Noreen Jensen  
Valerie Jones  
Joan Kenyon  
Kathleen Kilbride  
Andrea Krasker  
Melissa Lamb  
Joanne Larman  
Rachel Levy  
Rob Long

Misty Mallar  
Joan Martay  
Glenda McKertich  
Rita McPhillips  
Tracie Millett  
Paul Mirto  
Gaie Mitchell  
Stephanie Morris  
Carol Morrison  
Stacy Morris-White  
Megan Nunery  
Cathleen O'Donnell  
Lori Parent  
Toni Parise  
Maureen Peters  
Ezra Poore  
John Reaman  
Kate Roberge  
Marie Roy  
Linda Siglock  
Julie Smith  
Donna Stackhouse  
Maura Sullivan  
Jeff Thaler  
Christine VanVoorhis  
Jessica Violette  
Jennifer Weber  
Shaw Wilhelm  
Leslie Wilkinson

## **Intakers**

Bunny Andrews  
Sara Asch  
Liz Crane  
Becky Delois  
Krista Doherty  
Kathleen Gibbons  
Steve Hart  
Ravinder Hayreh  
Liz Heard  
Barbara Hill  
Joe Hyatt  
Valerie Jones  
Misty Mallar  
Yvette Nadeau  
Megan Nunery  
Diane Price  
Kate Roberge

Marie Roy  
Sonja Solberg Potter  
Karen Stowe

## **TLC Facilitators**

Carolyn Baron  
John Baugher  
Deandra Clark  
Malcolm Coates  
Kerry Conway  
Stephanie Cushman  
Becky DeLois  
Ina Demers  
Debbie Deschambeault  
Ravinder Hayreh  
Kate Hebold  
Tatyana Herron  
Myra Hopkins  
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Abigaile Kane  
Solange LeBorgne  
Marcia Lowery  
Penny Nitis  
Frankie Odom  
Staci Olson  
Cathy Paglio  
Sierra Parker  
Weston Pease  
Catherine Perreault  
Sheryl Plummer  
Marie Roy  
Kristina Sobel  
Jennifer Stockless  
Karen Stowe  
Maida Uhlig

## **Multicultural Facilitators**

Angie Arndt  
Sara Asch  
Sally Bancroft  
Susan Coward  
Elizabeth Crane  
Becky DeLois  
Rich Fischer  
Ravinder Hayreh  
Elizabeth Heard  
Ori Kahn

Susan Leighton  
Lynn Lovett  
Megan Nunery  
Marie Roy  
Barbara Thompson  
Kate Westley  
Sarah Wolfberg

## **America's Camp**

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Sharon Hill  
Drew Hill  
Myra Hopkins  
Jodie Lane  
Shelly Lathrop  
Stacy Morris-white  
Carol Sylvester  
Jess Violett  
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## **Event Volunteers**

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Ruth Asch  
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Marty Corey  
Liz Crane  
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Kayla Farrante  
Lynn Foley  
Brendan Foley  
Molly Foley  
Frank Griffin  
Harborview Properties  
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Valerie Jones  
Emily Kidd  
Deena Kimball  
Andrea Krasker  
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Joe Loughlin  
Misty Mallar  
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Page Murray  
Lisa Naseef  
Shawna Ohm  
Toni Parise  
Weston Pease  
Kristen Pierce  
John Reaman  
Amber Roberge  
Leah Robertson  
Joyce Rogers  
Ed Rogers  
Barb Smith  
Jill Smith  
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Tim Seekamp  
Caty Smith  
Jessica Smith  
Paul Strassenburgh  
Alex Strout  
Louise Taylor

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Susan LoGiudice  
Kass Longley-Leahy  
Joseph Loughlin  
Greg McCarthy  
Julie McQuillan  
Eileen Minte  
Shawna Ohm  
Gary Robinson  
Sharon Sesling-Labonte  
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Andrew Stickney  
William Stiles  
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Anne Verrill

# Love Really Counts, Hearts Really Matter

We are often asked: How do you measure the effectiveness of your services? This is a perfectly valid question to ask –many of our funding sources do - and a hard question to answer if the question presupposes that there are ways to measure progress through individual grief in a non-clinical setting. So, what can we assess to ensure that we are meeting our community's needs and reassure those who support us that we are doing well.

Many people attend The Center precisely because they need a place where they will not be judged by the conventions of a society that hopes they will get back to normal in a few weeks or months after illness or death. We are committed to providing the resources for people to explore their grief in a safe and supportive way in a community of peers for as long as they need, free of charge.

After families leave a night of service we gently inquire how what they thought and how they felt about our services. In a simple and unobtrusive survey that we conduct on behalf of the United Way of Greater Portland, we learned last year that

- 90% of families reported being better able to express their feelings having attended our peer support programs
- 95% of families reported understanding that they were not alone in their feelings of grief and loss
- 100% of families stated they would recommend The Center for Grieving Children to others



*In the setting provided by the volunteers, we were able to share openly, deeply and privately about our own range of emotions.*

**The Libby Family**

Those numbers are reassuring. They indicate high customer satisfaction and suggest that we are clearly meeting our mission on a qualitative basis. As we look forward to celebrating our 20th Anniversary it is heartening to look at the range of services that we provide for hundreds of people here in Maine and elsewhere which can be reviewed in the following numbers.



*The first day at The Center was like the world taken off my shoulders.*  
**Lori Parent**

## Center Based Services

During the fiscal year ending June 30, 2007, our volunteers provided **21,928** service hours including program delivery, capital campaign and special events assistance, office work, and board service. Last year we served more than **3,922** children and over **1,685** adults through our center and none of it would be possible without the generosity of our financial supporters or the tireless energy of our volunteers.

Last year our **Bereavement Peer Support Program** served **120** children, **94** adults and more than **109** families through weekly peer support groups. That was accomplished by **9,457** service hours being delivered by volunteers to those grieving the death of a family member or friend. Our new home at 555 Forest Avenue allowed us to bring on site our Bereaved Parent Support Group which serves **14** adults and had previously been administered in partnership with Maine Medical Center at the Dana Center.

Our **Tender Living Care Program** which provides phone support and weekly peer support groups for children, teens and their families coping with a serious or life threatening illness served **39** children and **23** adults from **21** families.



Our **Multicultural Peer Support Program** continued to serve those children and their families who have relocated to Portland from war-torn countries having experienced multiple and/or traumatic loss. Last year we delivered services to **32** elementary and middle school pupils through **3,680** volunteer service hours.

### Community Based Services

For many people The Center for Grieving Children is the first place they call when loss or illness affects their families and loved ones. In addition to The Center based peer support programs we offer we also serve hundreds of families in person, on the telephone and via the web by providing consultations, program descriptions, support materials, referrals and direct phone support to children, teens and families, schools and other agencies.

Last year our **Bereavement Peer Support Program** handled **572** calls and provided **1260** services to community members dealing with loss and grief.

Our **Tender Living Care Program** supported **151** calls and provided **463**

services to those requesting information and support on dealing with a family member with a serious or life threatening illness.

Our Community Outreach and Education program responded to **11** crisis requests and provided **49** presentations to families, schools, workplaces, agencies and other centers reaching **1,582** adults and **3,731** children.

### Maine and Beyond

In October of 2006 our International Training Institute conducted its 4th training institute where we provided training for other community agencies from Maine and around the country. Throughout the year we provided training and support to help establish two new centers in Maine in partnership with the Maine State Suicide Prevention Task Force.



*The Center has been a wonderful experience; it's just magical what happens here.*  
**Maria Gilbert**



*Words cannot express how grateful we are to have had the opportunity to be a part of The Center.*  
**Jen Mull**

Our reputation over the last 20 years means that we are frequently called upon to consult and assist with organizations around the country. Last year our staff and volunteers participated in America's Camp and provided support and services to more than **250** children who attend the annual camp for those who lost a loved one in the events of 9/11 or lost a parent in the line of duty. Our staff was called in to provide grief support to more than **400** camp counselors in Pennsylvania when a camp counselor died just 3 days before the **800** children were due at camp.

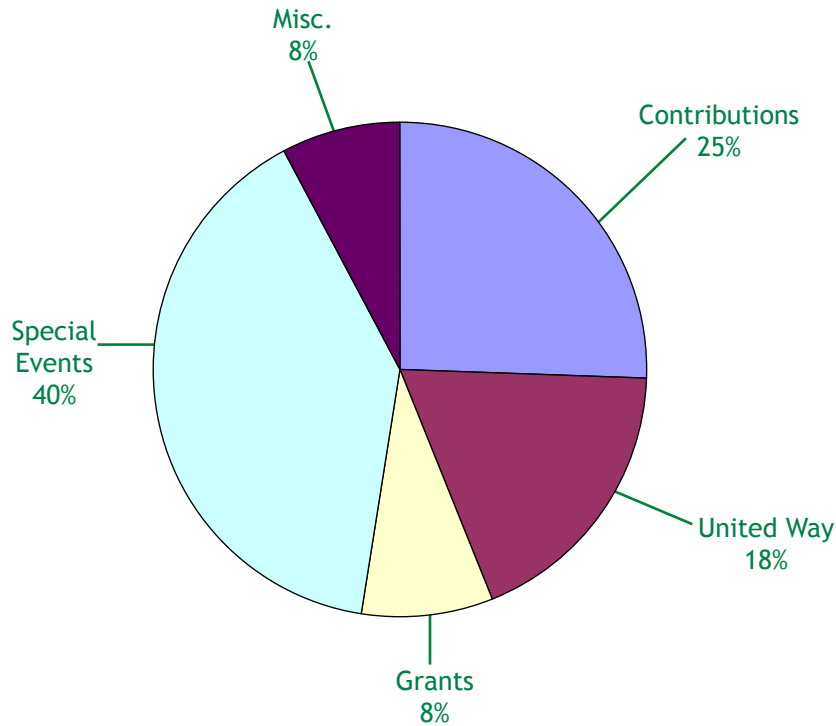
Executive Director, Anne Lynch, passed on the gavel this year as the President of the National Alliance for Grieving Children and now serves as Past President on the board of which she is a founding member. Anne and Assistant Program Director, Jodie Lane presented papers at *The National Symposium on Children and Grief* held in Birmingham, Alabama. Lastly, The Center acts as host and coordinator of the New England Network of Centers for Grieving Children.

For more information on our programs and services please call The Center at (207) 775-5216 or visit our website at [www.cgcmaine.org](http://www.cgcmaine.org).

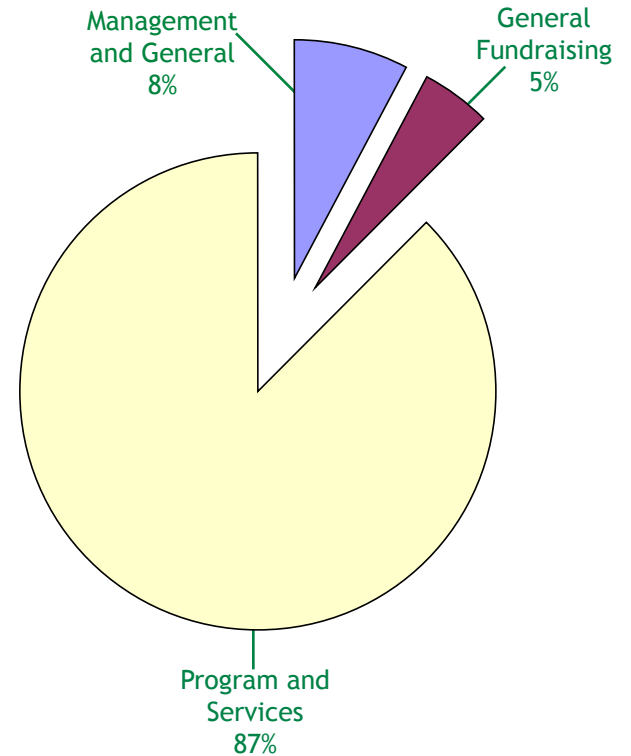
# 2006-2007 Financial Statistics

This does not include Capital Campaign revenue or expenses

## Revenue by Source



## Functional Expenses



Thank you to all of our donors who have supported us through their donations, United Way contributions, grants and at the following events:



10th Annual Auction & Dinner Gala



16th Annual Pet & People Walk



4th Annual Golf Tournament



# A sincere thank you to all who make it possible for us to do our work!

This list includes donations made from July 1st, 2006-June 30th, 2007. For Capital Campaign donations please see Capital Campaign Section.

## Benefactor Level \$25,000 & Above

United Way of Greater Portland

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Amy & Jeremy Lombardo  
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Barbie C Jones  
Joseph Long DDS  
Dorothy Kingsbury  
Austin Knight  
Sarah Kovarik  
Legacy Properties Sotheby's Intl.  
Realty  
William & Gail Legge  
Paul & Janet Letalien  
Scott & Tracy Libby  
Susan LoGiudice & Roger Long  
Gregory & Pamela Loring  
Anne Lynch  
Maine Course Hospitality  
Cornelius McGinn  
Julie McQuillan & Michael St.Clair  
Nathan & Stacy Morris-White  
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Peoples Choice Credit Union  
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Kenneth Spirer & Joan Litzer  
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Time Warner Cable  
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Triton Foundation  
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Cindy Williams & Lee Nelson  
Amy Hemmens-Wu & Jack Wu  
Yarmouth Lions Club

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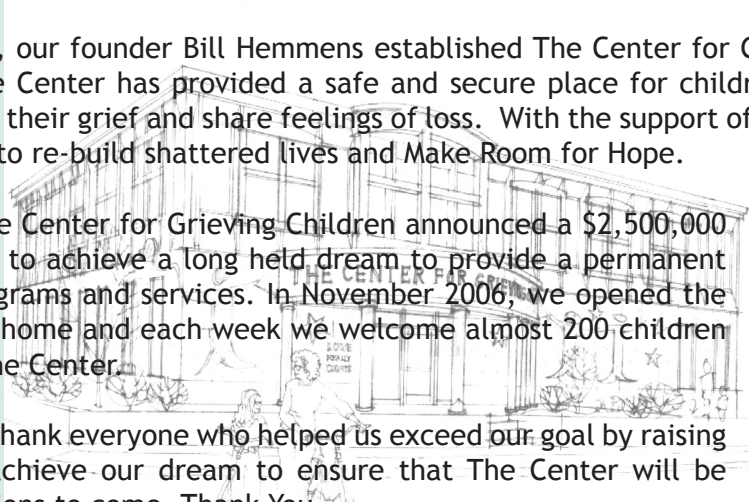
## Capital Campaign Report

*“The Center is a place bursting with kindness and love.” Sarah, 13*

Twenty years ago, our founder Bill Hemmens established The Center for Grieving Children. For two decades now, The Center has provided a safe and secure place for children, teens and families to come and explore their grief and share feelings of loss. With the support of a community of peers our families are able to re-build shattered lives and Make Room for Hope.

In June, 2006, The Center for Grieving Children announced a \$2,500,000 Capital Campaign to achieve a long held dream to provide a permanent home for our programs and services. In November 2006, we opened the doors to our new home and each week we welcome almost 200 children and families to The Center.

We would like to thank everyone who helped us exceed our goal by raising \$2,777,777 and achieve our dream to ensure that The Center will be there for generations to come. Thank You.



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