Annual Report



2017



2017 Annual Report Table of Contents

Board Chair's Letter	2
CEO's Report	3
Financial Highlights	4
Treasurer's Report	5
Board Committees and Leadership Staff	
Chapters Health System	6
Good Shepherd Hospice	7
HPH Hospice	7
LifePath Hospice	7
Remembering Clarence Prevatt	8
Organizational Structure	g
Chapters Health Weathers the Storm	10
Hospice Volunteers Show Love of Giving	14
POLST Protects Patients' Priorities	16
When Change Rises from the Grass Roots	17
Community Benefit: A Vital Part of the Mission	18
Economic Impact	19
Hospice Highlights	
Good Shepherd Hospice 2017 Facts and Figures	20
Good Shepherd Hospice Reorganizes, Achieves Deemed Status Recogn	nition21
HPH Hospice 2017 Facts and Figures	22
HPH Hospice: Going Above and Beyond in 2017	23
LifePath Hospice 2017 Facts and Figures	24
LifePath Hospice Steps up to Serve More	
HPH Home Health Improves Outcomes, Keeps Patients at Home	26
Chapters Health Expands Inpatient Palliative Care	27
New Opportunities Make 2017 a Blockbuster Year	28
Donor Listings	
Circle Giving Memberships	
Good Shepherd Hospice Donors	
HPH Hospice Donors	
LifePath Hospice Donors	
Locations	
In Loving Memory	inside back cover

CEO's Report



Gene Fogarty Board Chair Chapters Health

hen a long-time chief executive officer retires, it gives an organization the chance to take stock of where it's been and where it's going. Such was the case for Chapters Health System in 2017, as we prepared to say farewell to Kathy Fernandez, our president and CEO for 25 years.

Under Kathy's leadership, Chapters Health accomplished much for patients and families in our service area, including:

- The first Joint Commission accreditation survey and subsequent re-accreditations;
- Original expansion of LifePath Hospice into Polk, Highlands and Hardee counties;
- Subsequent affiliations with Good Shepherd Hospice and then HPH Hospice, which expanded our reach into Citrus, Hernando and Pasco counties, plus Pinellas County for home health;
- The construction of four freestanding hospice houses and the addition of our hospital-based palliative care consultation service, which brought more resources and care options to more people; and
- Development of our in-house durable medical equipment and pharmacy programs, which provide patients with the medical equipment and medications they need, quickly and conveniently.



All of these accomplishments helped transform Chapters Health into a nationally respected post-acute health system, caring for nearly 15,000 patients in 2017.

The scope of Kathy's achievements meant that Chapters Health had to look carefully for the right person to build upon them. After a thorough search, we were pleased to find that candidate in Andrew Molosky, a creative, equally engaged executive who came on board in mid-December. Andrew will provide a steady hand in Chapters Health's continuing pursuit of excellence.

So as we move forward, a look back: This annual report brings you the important events that became part of the Chapters Health story in 2017.

We attained "deemed" status from The Joint Commission for all affiliates, which recognized our standards and processes at the highest levels. We began laying the foundation for an inpatient hospice unit at Tampa General Hospital. Our children's bereavement camps marked milestone anniversaries of serving families coping with loss. And yes, we also survived the impact of Hurricane Irma. Throughout, our Board continued its pursuit of innovative, cost-effective solutions for delivering quality patient care and worked to ensure that our employees have the resources and tools they need to deliver that care.

We can't know what challenges are in store for us, but we can be confident we'll meet them from a position of strength. Kathy helped make that possible. All of us owe her a debt of thanks for the work she did and the great organization she built.

hat does a chief executive officer (CEO) say in an annual report when he's been on the job for just a few months? The answer's easy: I'm privileged to lead a post-acute healthcare provider that's in a strong position to deliver exceptional end-of-life care to the patients and families of West Central Florida.

This is exciting and gratifying, and I owe many thanks to my predecessor, Kathy Fernandez, who led Chapters Health with selflessness and integrity for 25 years. Kathy helped ensure that the organization moved forward so effectively that I could hit the ground running when I arrived. Any CEO would be thrilled for such an opportunity, and I'm looking forward to even further success in the coming years.

And there is no doubt that we will face challenges. The healthcare landscape is changing from fragmented to value-based — a world in which the quality of care, not just its quantity, counts. But the challenges these changes bring aren't insurmountable. Chapters Health will overcome and exceed them as we become more integrated — tearing down silos, reducing fragmentation — and as we continue to provide compassionate care in a way that other hospice organizations do not.

Four strategies will help us accomplish these goals:

Attracting the best employees – My
Listening Tour in early 2018 with visits to
every Chapters Health location showed
me just how outstanding Chapters Health
employees are. We want more just like them.

Retaining those employees by becoming an employer of choice – Engagement is paramount in ensuring the delivery of high-quality care. We need to support our employees' commitment to patients and families by providing a working environment that values diversity, transparency, flexibility and opportunity.

Offering chances to learn and grow – Hospice puts unique demands on every employee. It's a calling, not just a job. All employees, whether they touch patients and families or support a co-worker who does, deserve encouragement and guidance in their current positions and continuous opportunities to advance in their careers.

Providing technological tools that support the best care – Putting quality over quantity means we must have technology that frees us to focus on patients' and families' needs.

This 2017 Annual Report will show you the progress Chapters Health has already made toward these goals. I'm proud to say that we enter 2018 standing on a foundation of great leadership and sound financial performance. And looking to the future, I'm confident that Chapters Health will continue to make a difference in the lives of those we're honored to serve.



Andrew Molosky MBA, CHPCA President/CEO Chapters Health

Treasurer's Report

Summary Operating Results

Year ended December 31, 2017 (amounts in thousands)

Revenue, gains and other support:

otal revenue, gains and other support	
Other revenue and gains	\$15.175
Contributions	\$3,575
Net patient revenue	\$154,816

\$0.88 of every dollar earned was spent on programs and services.

Expenses:

Program services	\$127,547
Supporting services	\$27,979
Total expenses	\$155,526
Total change in net assets	\$18,040

The summary operating results and condensed balance sheet are derived from Chapters Health's December 31, 2017 financial statements.

Condensed Balance Sheet

Year ended December 31, 2017 (amounts in thousands)

Cash and investments	\$111,758
Accounts receivable	\$18,117
Property and equipment	\$65,794
Other assets	\$33,254
Total assets	\$228,923

Liabilities and net assets:

Accounts payable and accrued expense	s \$4,05
Accrued employee compensation	\$10,58
Long-term debt	\$30,866
Other liabilities	\$20,28
Total liabilities	\$65,789
Total net assets	. \$163,134
Total liabilities and net assets	\$228.923

Medicare

Medicaid

Insurance

and all other

89%

5%

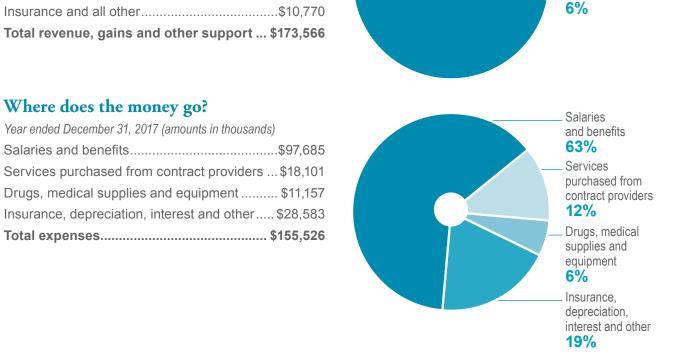
Who pays for our services?

Year ended December 31, 2017 (amounts in thousands)

Total revenue, gains and other support \$173,56
Insurance and all other\$10,77
Contributions, other revenues and gains\$18,75
Medicaid\$8,68
wiedicare

Where does the money go?

Year ended December 31, 2017 (amounts in thousands) Salaries and benefits.....\$97,685 Services purchased from contract providers ... \$18,101 Drugs, medical supplies and equipment \$11,157 Insurance, depreciation, interest and other..... \$28,583



hapters Health turned in a strong financial performance for fiscal year 2017, generating a \$3.5 million (2.3 percent) operating margin, primarily due to a 5.8-percent increase in the average number of hospice patients served.

In addition, our investment portfolio generated a \$10.9 million return on investment and the Development Department raised \$4.5 million, a 13.2-percent increase over 2016. As a result, Chapters Health's total revenue over expenses was \$17.5 million, or 11.3 percent.

Our solid balance sheet and cash position supported the successful restructuring of our long-term debt, which lowered our effective interest rate and provided additional funding for new and expanded programs.

Unrestricted cash and investments equal 274 days of operating cash requirements. Total assets are \$229 million, and we have net assets (equity) of \$163 million. Chapters Health manages more than \$90 million in long-term investments.

Our consistently strong financial position has allowed Chapters Health to weather

changes in reimbursement, regulations and competition. That was especially important when we had to deal with the impact of Hurricane Irma in September. Thanks to Chapters Health's investment of more than \$28 million in freestanding hospice houses, we were able to provide shelter, care and comfort to our most medically compromised patients. Our financial strength also allowed us to bring in additional staff to serve patients and families at our hospice houses, in shelters and in patients' homes.

As always, Chapters Health serves patients and their families regardless of their ability to pay. In FY2017, that meant providing more than \$2.6 million in charity care. We also offer a broad range of essential, but unfunded, services to assist patients, families and others in need in fulfillment of our notfor-profit mission. That cost exceeded \$1.2 million last year.

We look forward to a continued strong financial position in FY2018, as we continue to expand our post-acute care services throughout our service area.



Brian Hinton Treasurer Chapters Health

Board Committees and Leadership Staff

Chapters Health Board of Directors

Officers/Executive Committee/ **Executive Compensation** Committee

Gene Fogarty, Chair Kathy Fernandez, President/CEO Jack Kolosky, Immediate Past Chair William Becker Jr., Vice Chair Lilly Ho-Pehling, Secretary Brian Hinton. Treasurer Janet Davis Randy Woodruff

Directors

Thomas E. Conger Kristin E. DiMeo R. Fenn Giles Jr. James Joiner Rick Lentz Gayle Sierens Martin Susan McMillan Clifford Rhoades Mickey Smith Phillip Walker Philip Wegman

Honorary Board Members

Max Dertke Judith Smolk

Audit and Compliance Committee

Brian Hinton. Chair William Becker Jr. Gene Fogarty Jack Kolosky

Bioethics Committee

Susan McMillan, Chair Max Dertke Hana Osman Sean Powell Lori Roscoe Valerie Storms Robert Walker

By-Laws Committee

Jack Kolosky, Chair Kathy Fernandez Gene Fogarty William Haley Mary Beth Reardon Philip Wegman Darrell White

Development Committee

Rick Lentz, Chair **Thomas Conger**

Finance Committee

Brian Hinton. Chair William Becker Jr. Janet Davis Kathy Fernandez Gene Fogarty Lilly Ho-Pehling Jack Kolosky Mickey Smith Randy Woodruff

Investment Committee

R. Fenn Giles Jr., Chair William Becker Jr. Kathy Fernandez Lilly Ho-Pehling Bill Seiffert

Nominating Committee

Jack Kolosky, Chair William Becker Jr. **Thomas Conger** Kathy Fernandez Gene Fogarty

Chapters Health Leadership Staff

President/CEO (outgoing) Kathy Fernandez, BSN, MHA

President/CEO (incoming) Andrew Molosky, MBA, CHPCA

Chief Financial Officer David O'Neil, MHA

Chief Medical Officer

Ronald Schonwetter, MD, FACP, AGSF, FAAHPM

Chief Legal Officer

H. Darrell White, Esq.

Chief Compliance/Clinical Officer Pam Saucier, RN, BSN, MBA

Chief Human Resources Officer Audra C. Farish, JD. MBA

Chief Information Officer Sheryl Sypek, MHA

Chief Integration/Business Development Officer Don Evans

Vice President, Development Sharon Jones, FAHP, CFRE

Good Shepherd Hospice Board of Directors

Kathy Fernandez, Chair Phil Wegman, Vice Chair Martha Santiago, Secretary **Thomas Conger** Anne Furr Michele Heston Willie Mae Hogan David O'Neil Clifford Rhoades Ronald Schonwetter

Executive Committee

Kathy Fernandez, Chair Phil Wegman, Vice Chair Martha Santiago, Secretary David O'Neil Ronald Schonwetter

Development Committee

Michele Heston, Chair

Quality Assurance Performance Improvement Committee

Michele Heston, Chair

Good Shepherd Hospice Leadership Staff

Executive Director Kyle Zenkner

Medical Director Andrea Miller, MD

Clinical Administrator Mary Grindel, RN, MHA

HPH Hospice Board of Directors

Randy Woodruff, Chair Kathy Fernandez, Vice Chair Michael McHugh, Secretary Amanda Martin William McGavern David O'Neil Clarence Prevatt Jr. **Bradley Ruben** Mickey Smith

Executive Committee

Randy Woodruff. Chair Kathy Fernandez, Vice Chair Michael McHugh, Secretary David O'Neil

Quality Assurance Performance Improvement Committee

Amanda Martin, Chair

HPH Hospice Leadership Staff

Executive Director Jackie Kendrick, BBA, CHPCA

Medical Director Agron Ismaili, MD

Clinical Administrator Fay Van Fleet, BSN, MS

LifePath Hospice Board of Directors

Kathy Fernandez, Chair Mary Beth Reardon, Vice Chair Trish Melech, Secretary Janet Davis Valerie Goddard Rick Lentz David O'Neil Susan McMillan Ronald Schonwetter Monica Smiley

Executive Committee

Kathy Fernandez, Chair Mary Beth Reardon, Vice Chair Trish Melech, Secretary David O'Neil Ronald Schonwetter

Development Committee

Trish Melech, Chair

Quality Assurance Performance Improvement Committee

Janet Davis. Chair

LifePath Hospice **Leadership Staff**

Executive Director Paul Marois, RN, MBA

Medical Director Chad Farmer, MD

Clinical Administrator Kathleen Miller, MSHA, BSN, NEA-BC



Remembering Clarence Prevatt



larence Prevatt Jr. became a funeral director not just to follow in his father's footsteps but because he cared deeply about others.

"Clarence was probably one of the nicest, kindest people I ever met in my life," said Elaine Prevatt, Mr. Prevatt's wife of 33 years. "He was concerned with everybody."

When Mr. Prevatt, an HPH Hospice board member and chairman of the HPH Hospice Foundation, died in October 2017, the families served by Prevatt Funeral Home, HPH Hospice and Chapters Health all lost a good friend.

"He was a great listener," Mrs. Prevatt said. "He would sit forever with a family to discuss funeral arrangements. He had all the time in the world to spend with them."

Mr. Prevatt believed so strongly in this credo that in 1992 he co-founded the Independent Funeral Directors of Florida.

"Clarence wanted to look out for the little guy," Mrs. Prevatt said. "He knew that to be a successful funeral director you have to immerse yourself in the community, know your neighbors and make sure that things were done right for them."

"At HPH Hospice, Mr. Prevatt was a deeply involved and committed board member, treasurer and foundation board member," said Tom Barb, HPH Hospice's president and CEO at the time of its affiliation with Chapters Health.

"He was a very good steward and believed that joining Chapters Health was the right thing to do for the future of HPH Hospice," Mr. Barb said. "He was also very interested in our employees. He always tried to attend the employee recognition and service award ceremonies.

"Clarence had a natural empathy for the service hospice provides," he added. "Spending time with families who were planning funerals is much the same as a good hospice nurse, social worker or chaplain does when working with a patient."

Organizational Structure





GOOD SHEPHERD

A Chapters Health® Affiliate
Licensed Since 1984



HPH HOSPICE

A Chapters Health® Affiliate
Licensed Since 1984



LIFE PATH HOSPICE

A Chapters Health® Affiliate
Licensed Since 1983



Palliative Care



HOMEHEALTH

A Chapters Health® Affiliate





8 Chapters Health System 2017 Annual Report 9

Chapters Health Weathers the Storm

ow does a multi-site healthcare provider prepare for and ride out a dangerous hurricane? Chapters Health did so with planning, precision and teamwork — but above all, with a selfless commitment to putting patients and families first.

When Hurricane Irma struck southwest Florida in September 2017, Chapters Health employees came together to prepare patients, help them evacuate to shelters and hospice houses, care for them during the storm and reach out to them as soon as the skies and roads were clear.

To accomplish these goals, employees had to set aside personal concerns for their own comfort, homes and families. The hurricane actually brought them closer together than ever. Here are some of their stories.

The Week Before

Nobody knew for sure where in Florida Hurricane Irma would strike, but Chapters Health had to prepare as if its entire service area would take a direct hit. Its hurricane preparedness plan went into effect shortly after the long Labor Day weekend with Chief Clinical and Compliance Officer Pam Saucier in the lead.

"By the morning of September 6, what had started as preparations for a tropical storm became much more serious," Ms. Saucier said. "Now it was a hurricane, and we were dealing with evacuations."

Chapters Health had two chief concerns. The first was ensuring all patients had at least two weeks' worth of medications ahead of the storm. The other was determining where patients planned to ride it out so their care could be as seamless as possible.

Gathering this information was a massive logistical undertaking, with Chapters Health staff and volunteers spending hours on the phone.

"We called every single one of our patients to see what their plans were, if they had everything they needed and if they were going to a shelter or needed to come to a hospice house," said Allyson Moskowitz, Director of Volunteer, Bereavement and Support Services.

Once callers determined the status of patients' medications, Chapters Health Pharmacy swung into action to fill and deliver prescriptions. At the same time, the pharmacy began to set up medication carts for patients who were planning to evacuate to the special-needs shelter at the University of South Florida's (USF) Sun Dome.

Being able to rely on the resources of a parent organization like Chapters Health helped the affiliates get over any logistical bumps in the road.

"Having our own medical equipment service was fabulous," said Jackie Kendrick, Executive Director, HPH Hospice. "They were able to bring in extra beds. And the home office was always there for us."

With the hurricane forecast to hit late on Sunday, September 10, Chapters Health employees worked in shifts to have everything in place by Friday night so that by Saturday morning at the latest, those who were planning to work during the storm could take their places, batten down and be on duty around the clock.





"It was very stressful because we didn't know what would be left standing," Ms. Saucier said. "Everyone was feeling it on a personal and professional level."

Even in the midst of the stress, staff and volunteers were more than willing to make sacrifices.

"We never had to ask people to help during the preparations," said Paul Marois, Executive Director, LifePath Hospice. "They all volunteered. That kind of spirit is embroidered in our culture."

Irma Bears Down

On Saturday, with staff members and volunteers in place, Chapters Health executives fanned out across the service area, visiting hospice houses and other locations to check on preparations.

Team Sun Dome arrived at the USF arena and made a dismaying discovery: no blankets. The Red Cross' shipment hadn't arrived, which would have left hospice patients on bare cots. Chapters Health hospice houses, taking in additional patients and family members, were caught short, too.

"I said, go to Walmart, K-Mart and J.C. Penney and buy all the blankets you can," Ms. Saucier

said. "Whatever they needed, we supplied. There were no questions about whether we could afford it — we just did it."

"The linens were crucial to patients' privacy and dignity," said Diana Yates, Business Unit Director, LifePath Hospice, who worked at the Sun Dome. "Without blankets, you're just lying on the green cot. Chapters Health did a phenomenal job of getting them. There were some patients at the Sun Dome who weren't even ours, and we gave them blankets, too."

"Other than the blanket issue, preparations at the Sun Dome were impressive," said Chad Farmer, MD, Medical Director, LifePath Hospice. For the first time, a separate section was reserved for hospice patients only. Chapters Health's IT department ensured that every patient's medical record would be available with just a click of a laptop mouse. Crucially, the medication carts were stocked, locked and in place.

"Having our own Chapters Health pharmacy was incredible," Dr. Farmer said. "I can't describe what an advantage it was to have them in-house and able to work with us directly."

continued on page 12

Chapters Health Weathers the Storm continued

"Team Sun Dome was fully clinically staffed," Dr. Farmer added. "We had the medical staff, administrator, volunteers, a chaplain and a social worker, the full team," he said. "Every day we were there, we'd do a huddle at 8 a.m. and 8 p.m., reviewing what had happened during the previous 12 hours and getting prepared for the next 12."

Irma Hits Hard

Allyson Moskowitz and her husband, Dan, who was a patient at Good Shepherd Hospice, spent the hurricane at the Lakeland Hospice House.

"I have to say the care was wonderful," Ms. Moskowitz said. "My sons and I stayed with Dan in his room the whole time. Although the hurricane was all around us, the staff's attention was completely on us, not on the storm.

"If the staff was stressed, even I as a colleague didn't know it," she added. "They were always smiling. I'd ask them if they wouldn't rather be home, and they'd say, 'No, this is where I need to be."

At the Sun Dome, circumstances varied from dramatic to upbeat. Early in the admitting process, one patient began actively dying.

"We were able to move her to a more private area," Dr. Farmer recalled. "She was very close to her dog, which was in the kennel there. So we got permission to bring the dog in through a back hallway and let it lie with her as she took her last breath. It was very peaceful. I don't think anyone else was aware of what was going on."

By Sunday evening, with the hurricane at its height, the Sun Dome was buoyed when LifePath Hospice Chaplain Jerome Lowe, who had his keyboard and saxophone in his car, played during dinner for the entire shelter.



"The whole mood of that shelter changed," Ms. Yates said. "That's what we do — making the moment, wherever we are."

Beginning to Recover

After the hurricane, the biggest challenge was distributing the resources Chapters Health needed to continue serving patients and families: portable A/C units, generators, cash to buy food and supplies, and, most of all, gas.

"Our power infrastructure in Highlands County was almost completely wiped out, so the gas shortage was unbelievable," said Jennifer Forde, Regional Director, Good Shepherd Hospice.

"How can you get to your patients if you have to wait in line for gas for six hours? But Chapters Health bought every gas can they could, filled them and drove them down to us from northern Polk County. We triaged it so the nurses and other essential staff could continue to provide a continuum of care."

In the days that followed, employees and volunteers whose power at home had been knocked out were invited to the hospice houses for showers and hot meals (and some highly coveted time in the air conditioning). Chapters Health also footed the bill for food from the few area restaurants that were up and operating — in one case, buying 50 hamburgers to feed hungry workers.

"And because a lot of our people had lost power, we told them to bring what they had in their freezers to Lakeland Hospice House and make potluck for everybody," said Mary Grindel, Clinical Administrator, Good Shepherd Hospice. "As crowded and crazy as it was, everybody pitched in and had some fun."

Payday fell on the Friday after the storm, but without functional ATMs, some employees weren't able to access their money. "We took cash to them," Ms. Saucier said.

Chapters Health was able to get through the hurricane in large part because of its size and strong financial position, according to David O'Neil, Chief Financial Officer.

"Overall, we were able to absorb about \$500,000 in extra expenses," he said. "Our ability to prepare so thoroughly and recover so quickly reflects the capital investments that we've made through the years — like our hospice houses, which are hurricane-proof, and our in-house pharmacy and durable medical equipment services, which meant that we didn't have to rely on third-party vendors. If we were a smaller provider, we wouldn't have been able to do that at all."

As the recovery continued, Chapters Health asked all home office employees who had escaped the worst of the storm to donate their unused hurricane supplies for Good Shepherd Hospice employees and others who were hard-hit.

"We turned our boardroom into a collection center," Ms. Saucier said, "and we sent truckloads of batteries, bottled water, charcoal and bleach." Later, Chapters Health sent leftover supplies to Puerto Rico to help in the aftermath of Hurricane Maria.

Irma's Legacy

Every member of the Chapters Health family agreed: Hurricane Irma was stressful, but it brought out the best in everyone.

"Staff and volunteers wanted to help in any way possible," said Audra Farish, Chief Human Resources Officer. "They provided care during the hurricane and got back out to patients afterward any way they could, even in boats and canoes. They helped patients, families and staff who didn't have power or who couldn't get home right away. Everyone across the system stepped up."

At the debriefing sessions following the storm, the spirit of teamwork stayed steady and strong. "Everyone was giving kudos to each other and hugging," Ms. Saucier said. "I'm the compliance officer; nobody hugs me! But I got tons of hugs."

For Ms. Moskowitz, whose husband died the Friday after the storm, the experience was life-changing.

"I have such a renewed passion to make things right for patients," she said. "Going through the hurricane with my husband as a hospice patient made me so proud of the organization I work for."

Hospice Volunteers Show Love of Giving

ome hospice volunteers seek opportunities to get involved and meet new people. Others see a niche that they know they're perfect to fill. Still others had loved ones who were cared for by hospice, which inspired them to give back.

But one thing is true for everyone: Chapters Health's 1,700-plus volunteers help the organization fulfill its mission.

"Without our volunteers, we wouldn't be able to hold our grief and bereavement camps, conduct regular outreach to patients and families, run our thrift stores or officiate pinning ceremonies for veterans," Ms. Moskowitz said.

Spanning Generations

Chapters Health has opportunities for volunteers of any age, but if there's one age group that seems to be stepping up, it's teenagers.

"We have a group of teens at the LifePath Hospice Temple Terrace Resource Center that's very strong," Ms. Moskowitz said. "They provide companionship, sitting with patients, reading to them and helping with their meals if they need it."



Every week, Trey Hurt, 16, and Megan Ghillyer (pictured below, left), 19, devote afternoons to the Resource Center. One of their frequent duties is making regular calls to patients and families to ensure they have enough medications for the weekend ahead.

"The patients and families seem to enjoy having someone to talk to," said Trey, who is earning community service hours for high school. "It's good for me as well because it gives me a new perspective on how much I'm helping people."

USF student Megan had a family experience that inspired her. "My grandfather was in hospice in England, so when I got old enough to provide some support in return, I jumped at the chance," she said.

She urged her fellow teens to get involved. "Even if they're busy with work and school, everyone can make a contribution," she said.

On the other end of the age spectrum is Good Shepherd Hospice volunteer Betty Sutton (pictured below, right). At 95, she volunteers weekly at the Lakeland Hospice House, visiting with patients and families, talking with them and holding their hands.



"It helps me feel useful," Ms. Sutton said. "I'm giving comfort to others, and I'm also getting comfort from them."

Pet Therapy Brings Respite

Wrigley the "doodle" is a true celebrity at Good Shepherd Hospice. He and owner Bob Funk visit patients in the Bud and Donna Somers Hospice House and at nursing homes across the Sebring area every week.

"Wrigley is almost the perfect therapy dog," Mr. Funk said. "He has a pretty good understanding of what's going on with people. He can do tricks for them, or just let people pet him."

Mr. Funk said pet therapy is effective because it gives patients and families a welcome distraction.

"Wrigley takes their minds off things," Mr. Funk said. "He brings a little change of pace to everybody involved."

Mr. Funk began volunteering six years ago because he felt blessed. "I do this because of the grace that God has shown me in my life, and I want to give some of that grace back to other people," he said.

Can't Stop These Volunteers

For 10 years, a half-dozen dedicated Good Shepherd Hospice volunteers have come to the Auburndale office for four hours every week. They stuff and postmark envelopes for 40,000 mailings sent throughout the year to Polk, Highlands and Hardee county hospice families "in need of support, direction and love," said volunteer Faye Martin.

The mailings include hospice-related information, such as support group schedules, and grief and bereavement advice. Collectively, the volunteers

devote 750 to 800 hours every year to the project. "I hope our service provides comfort to people who have lost their loved ones." said Ms. Martin. who began volunteering after her husband died in 2008. "We get great satisfaction out of being able to give back and help."



Honoring Veterans

HPH Hospice volunteers Sherry and Richard Whitford (pictured above) have participated in nearly 4,000 "We Honor Veterans" pinnings since 2009.

The inspiration to help with the often-moving pinning ceremonies springs partly from Mr. Whitford's service in Vietnam.

"I'm not career military, but I got involved because what I go through isn't anywhere close to what those guys went through," he said. "We do it for the patient but also for the family, to give them something they can keep forever."

POLST Protects Patients' Priorities

ne of the benefits of hospice is it provides care that reflects the wishes and values of patients and families. Now, a Chapters Health initiative based on POLST (Physician Orders for Life-Sustaining Treatment) is another step forward in ensuring patient preferences are followed

at the end of life.

POLST is a type of advanced directive that not only outlines a patient's preferences but does so in specific detail aimed at the patient's particular condition and with the force of a physician's order behind it. It's designed to give patients more control in their end-of-life care, but it does so much more.

"POLST is meant to stimulate an ongoing conversation between the patient and provider," said Stewart Stein, MD, Associate Vice President of Medical Services, Chapters Health. "It's not a signthis-and-put-it-away kind of document. Instead, it fosters a meaningful conversation to help patients understand more about their particular diseases."

POLST is especially helpful for patients with progressive diseases such as cancer, dementia, amyotrophic lateral sclerosis (ALS), congestive heart failure (CHF), chronic obstructive pulmonary disease (COPD) or end-stage renal disease. That's because while traditional healthcare directives are necessarily long-term and vague, the morespecific POLST can be easily modified to reflect changes in treatment as a disease advances.

"In hospice, things can change quickly, and our goals don't always remain the same," Dr. Stein explained. "Once a POLST is in place, we can modify it or void it any time there's a change in the level of care, the location of care or the progression of the disease."

While a POLST carries the authority of a physician order, the conversation can take place with



nurses, nurse practitioners, social workers and chaplains to discuss treatment options, alternatives for care, goals of care, what to expect as the disease progresses and how the plan of care can best reflect the values of the patient. Signed by a physician, a completed POLST serves as a template for care going forward.

POLST documents are legally recognized in some states, but they have not been legislatively enacted in Florida. Nevertheless, Chapters Health completed its POLST pilot program in October 2015, and it generated nearly uniformly positive results.

"There's no obligation for other healthcare providers in Florida to honor a POLST," Dr. Stein said. "But we found that in the overwhelming majority of cases, it was. POLST works because it represents a patient's well-thought-out wishes."

Chapters Health now uses POLST in all three of its hospice affiliates: Good Shepherd Hospice, HPH Hospice and LifePath Hospice.

"POLST has provided patients and families with a better end-of-life experience," Dr. Stein said. "We took it upon ourselves to adopt POLST because doing what patients and families want is an important part of our job. The more people who understand what those wishes are, the better it is for everybody concerned."

When Change Rises from the Grass Roots

mployees who are highly engaged stay longer and perform better than employees who aren't. Focusing on employee engagement, Chapters Health made it a priority to provide programs and initiatives that reinforce the deep commitment that its employees have to patients and families — and keep them inspired on the job.

"We spend as much time at work as we do with loved ones, so we want employees to enjoy what they do," Ms. Farish said. "If team members take part in real, two-way communications with their leaders, it provides a foundation for increased engagement. In turn, this leads to enhanced productivity, job tenure and improvements in patient care quality."

Efforts in improved employee engagement link to Chapters Health's ongoing initiatives in leadership development and planned changes to the performance management process. To measure engagement, Chapters Health conducts confidential employee surveys, after which teams across the system develop action plans that reflect their priority needs and opportunities for improvement. In essence, it was making change happen from an "employee-centric" focus as opposed to top-down efforts.

The process relies extensively on twoway communication at all levels. "We want survey data to turn into meaningful conversations between employees and supervisors across the organization," said Ms. Farish.

At the end of 2017, Chapters Health conducted a guick-check survey to measure progress. The "pulse" survey showed statistically significant 4-percent increases in employee engagement levels across the system. Scores rose most dramatically at HPH Hospice,

thanks in part to efforts spearheaded by Clinical Administrator Fay Van Fleet and Ms. Kendrick.

One of those initiatives addressed implementation of the new electronic medical records system (EMR), which employees found difficult to use. Ms. Van Fleet convened a task force that developed a tool to simplify functions of the EMR. Their goal was improving patient care plans by making the EMR system more user-friendly.

"Care plans are communication vehicles between caregivers," Ms. Van Fleet explained. "You can open a care plan and instantly get a clear picture of what's going on. Our task force helped create a better experience for the nurses, which translated into even better care.

"Ideas about how to make things better can only come from our team members," Ms. Van Fleet said. "And our employees know that when they speak up about something, we're going to try to do something about it."



Community Benefit: A Vital Part of the Mission



he Chapters Health mission is to provide compassionate care to people at the end of life. And as a community-based, not-for-profit organization, it also helps make its service areas a better place to live, work and raise families.

The organization's community benefit is clear: Chapters Health creates jobs, attracts new residents, supports local businesses and provides services that contribute to the overall strength of families. Here are a couple of ways it made a difference in 2017.

Supporting Families in Need

LifePath Hospice and HPH Hospice both run food pantries that provide grocery baskets to needy hospice patients and families in Hillsborough, Pasco, Hernando and Citrus counties. The pantries, which are completely staffed by volunteers, are supported by Chapters Health employees and volunteers who contribute non-perishable groceries, paper products and cleaning supplies. During the holidays, needy families also receive gift cards so they can purchase fresh foods to help brighten their season.

Inspiring Community Volunteerism

After financial adviser Ana Gessman died under the care of LifePath Hospice at the Melech Hospice House last summer, 35 friends and co-workers from Raymond James Financial Services found a wonderful way to honor her: provide a day of service at the Melech Hospice House. Volunteers teamed up to clean the house's exterior and the chapel, plant a memory garden, fill bird feeders and distribute flowers to patients.

"The employees of Raymond James filled Melech Hospice House's hallways with love and laughter, honoring a young woman we were privileged to care for and making an environmental impact at the same time," said Sandy Cody, Volunteer Services Supervisor, LifePath Hospice. "Their volunteerism exemplifies the unique and sometimes unexpected ways in which hospice brings people together in our communities."



Economic Impact

hapters Health's community impact extends far beyond the patients and families it cares for, the services it provides, the volunteer opportunities it offers and the bargains customers find at the five Life's Treasures Thrift Stores.

As one of the largest not-for-profit hospice providers in the nation, Chapters Health has a significant impact on the economy of West Central Florida — just one more way to measure the value that Chapters Health delivers every day.

Economic Impact

Total Net Revenue and Other Revenue	Final Demand	Total Economic	Total Economic
	Multiplier Range	Impact (LOW)	Impact (HIGH)
\$162,463,422	2.1810 – 2.1546	\$350,043,689	\$354,332,723

Jobs

Total FTEs	Home Health Services Direct Effect Employment Multiplier Range	Total Impact on Jobs (LOW)	Total Impact on Jobs (HIGH)
1216.65	1.6030 – 2.2413	1,950	2,727

Household Income

Total Payroll and Benefits	Home Health Services Direct Effect Labor Income Multiplier Range	Total Impact on Household Income (LOW)	Total Impact on Household Income (HIGH)
\$99,007,386	1.5944 – 1.7906	\$157,857,376	\$177,282,625

Methodology

Chapters Health uses multipliers from the Regional Input-Output Modeling System (RIMS II), published by the Bureau of Economic Analysis of the U.S. Department of Commerce to estimate its impact on the community. There are detailed multipliers specific to home care services and hospitals, but none unique to hospice. Since Chapters Health includes a wide range of post-acute care services, multipliers for home health and hospitals are utilized to provide a range for the estimated economic impact of Chapters Health.

Hospice Highlights: Good Shepherd Hospice

2017 Facts and Figures



3,795 total number of patients



582 average number of patients each day



53% hospice market share*





patients served at **Good Shepherd Hospice Houses**



pharmacy prescriptions filled

Additional Highlights

Number of volunteers	383
Value of volunteer hours	\$603,360
Physicians who referred patients	490
Nursing home/assisted living referral sources	58
Home visits by Good Shepherd Hospice physicians and nurse practitioners	4,685
Medical equipment pickups and deliveries	9,582
Bereavement service contacts to hospice families and the community	5,379

*Good Shepherd Hospice is one of four total hospice providers in Polk, Highlands and Hardee counties.





Good Shepherd Hospice Reorganizes, Achieves Deemed Status Recognition

ood Shepherd Hospice took stock of its operations in 2017 and decided to reconfigure its hospice care teams to better serve patients and families. The reorganization, an eight-month project that took effect in November, resulted in more efficient delivery of care, Ms. Grindel said.

"We went to a six-team matrix and made our teams of equal size," she said, "Staff don't have to travel such long distances between patients now."

The fiscal year also brought good news to Good Shepherd Hospice in the form of deemed status accreditation from The Joint Commission. Announced in August, deemed status is official confirmation that Good Shepherd Hospice's care meets or exceeds federal standards for participation in Medicare and Medicaid

"Deemed status singles Good Shepherd Hospice out for our commitment to providing high-quality care," Ms. Grindel said. "As the oldest hospice provider serving Polk, Highlands and Hardee counties, deemed status helps assure our patients and their families that outstanding care is and will remain our top priority."

To Executive Director Kyle Zenkner, deemed status is official recognition of Good Shepherd Hospice's approach to end-of-life care.

"Deemed status recognizes something that's hard-wired into our culture," he said. "It reflects our commitment to high-quality care today, continuous quality improvement tomorrow, and compassion for patients and families coping with life-limiting illness, always."

HPH Hospice Goes Above and Beyond in 2017

2017 Facts and Figures



3,509 total number of patients



481 average number of patients each day



hospice market share*









pharmacy prescriptions filled

Additional Highlights

Number of volunteers	450
Value of volunteer hours	\$1.3 million
Physicians who referred patients	801
Nursing home/assisted living referral sources	58
Home visits by HPH Hospice physicians and nurse practitioners	4,068
Medical equipment pickups and deliveries	8,256
Bereavement service contacts to hospice families and the community	7,372

*HPH Hospice is one of two total hospice providers in Pasco and Citrus counties and the sole hospice provider in Hernando County.



fter a rigorous on-site Joint Commission survey and a nervous wait for final notification, HPH Hospice learned in 2017 that it had joined its fellow Chapters Health hospice affiliates in receiving deemed status accreditation, the highest level for the delivery of safe and effective hospice care.

"Deemed status reassures the community that we not only meet The Joint Commission's guidelines,

we go above and beyond them," Ms. Kendrick said.
"HPH Hospice staff rose to the occasion during The Joint Commission's survey.

"It was a great team-building opportunity," she added.
"We came together as a team and celebrated as a team. Deemed status gave everybody such a sense of pride."

The year saw expanded grief and bereavement programs: HPH Hospice grief experts visited 145 schools in Pasco, Hernando and Citrus counties to outline available services and support and hosted 75 grieving children at its renamed annual children's bereavement camp — Camp REACH OUT. HPH Hospice's grief and bereavement programs also benefited

from the renovation of the home office in Hudson, which freed up rooms at its Center for Grieving Children for teens, volunteers, support groups and one-on-one counseling.

Next on tap: HPH Hospice is looking toward expanding its reach in Citrus County. "With staff there who are local, we are deepening our ties in Citrus and becoming an active part of the community," Ms. Kendrick said.



LifePath Hospice Steps up to Serve More

2017 Facts and Figures



7,358 total number of patients



1,330 average number of patients each day



98.3% hospice market share*









86,378

pharmacy prescriptions filled

Additional Highlights

Number of volunteers	880
Value of volunteer hours	\$2.0 million
Physicians who referred patients	1,056
Nursing home/assisted living referral sources	180
Home visits by LifePath Hospice physicians and nurse practitioners	7,293
Medical equipment pickups and deliveries	22,296
Bereavement service contacts to hospice families and the community	9,621

^{*}LifePath Hospice is one of two hospice providers in Hillsborough County.



ifePath Hospice made its clinical mark on 2017 with a successful initiative to reduce and/or eliminate hospice patients' readmissions to Hillsborough County's hospitals. Sending skilled nurses to case-manage hospitalized patients helped shorten their stays. And changing communications protocols and speeding up response times helped prevent readmissions from happening in the first place.

"We want to be a patient's 911 call," said Kathleen Miller, RN, Clinical Administrator. "If a patient has an emergency at home, we strive to get there within 60 minutes."

As a further preventive measure, LifePath Hospice placed emergency medication kits in the homes of COPD and CHF patients to help deal with symptoms such as shortness of breath, dizziness or coughing.

"Our commitment is to get to the home immediately, but until we can, these kits allow us to start intervention over the phone," Ms. Miller explained.

The year was also one of growth. Extending its outreach to under-served communities and serving nearly 300 additional patients overall, LifePath Hospice added a 13th hospice team. And the children's grief camp, Camp Circle of Love, marked its 25th anniversary, hosting more than 110 children and teens.

"LifePath Hospice found every opportunity in 2017 to be proactive in delivering compassionate end-of-life and bereavement care to patients and families," Mr. Marois said.





HPH Home Health Improves Outcomes, Keeps Patients at Home

PH Home Health spent 2017 working to improve services and availability The affiliate is enhancing access in Pasco and Pinellas counties so patients can receive clinical care to remain independent in their homes and engaged with their families and friends.

Another goal of HPH Home Health is to help patients with progressive diseases transition safely between home health and another Chapters Health service.

"The objective is always to have patients come home and be among the things and people they most love," said Jane Witkowski, Director. "To help prevent hospitalizations, we provide education and support new skills that families and caregivers can use in their day-to-day lives."

The "Call Us First" program, implemented in 2017, helps HPH Home Health nurses work collaboratively to identify and address triggers that might otherwise send a patient to the ER.

"Call Us First is a priority for our nurses to help keep patients out of the hospital," Ms. Witkowski said.

"Home health is in a unique position to ensure patients are in supportive healthcare environments," she said. "Our goal going forward is to continue to explore ways to expand service to better meet patients' needs and keep them in their homes.

Chapters Health Expands Inpatient Palliative Care

wo years ago, Chapters Health made an important commitment: expand palliative care services to more hospital inpatients. This year, that commitment saw results, with a 75-percent increase in new patients seen at Florida Hospital Tampa and a new program about to launch at Florida Hospital Heartland Medical Center in Sebring.

"By the end of 2017, Chapters Health Palliative Care was serving more than 10 percent of all admitted patients at Florida Hospital Tampa," said Ronald Schonwetter, MD, Chief Medical Officer. "The patients and families are benefiting, and so is the hospital — through lowered costs, decreased lengths of stay, decreased mortality and better outcomes."

Palliative care is for patients who are coping with life-limiting and/or chronic illnesses such as CHF, COPD, dementia or cancer. While many are still receiving treatment, and can even go into remission, they can require palliative care because their symptoms, such as pain, shortness of breath or anxiety, are not being adequately addressed. They also want to understand their conditions and what they should expect as their illnesses advance.

"Palliative care seeks to give patients and their families a clear understanding of how their illness experiences are interrelated," said Mary Alfano-Torres, MD, Medical Director, Chapters Health Palliative Care. "Patients may see their experiences as isolated events. We have the complex conversations that will give them a more complete understanding of their disease."

Why is palliative care important in a hospital setting, and why is providing it to inpatients a goal of Chapters Health?

"Understanding where they are in the trajectory of their disease allows people to make choices and make realistic plans that are most consistent with their personal goals and values as their disease progresses," Dr. Alfano-Torres explained.

"The staff at the 475-bed Florida Hospital Tampa has received the program enthusiastically," Dr. Schonwetter said. "Acuity in patients is far greater today than it used to be, requiring doctors to provide more care and education in the areas of complex medical decision making, advance directives and end-of-life care. Those are the kinds of conversations we help with," he added. "Hospitals, regardless of their size or demographics, are beginning to understand the benefits of palliative care."

The success of the Chapters Health Palliative Care program at Florida Hospital Tampa caught the attention of the chief medical officer at Florida Hospital Heartland Medical Center in Sebring, leading to an agreement to launch a Chapters Health Palliative Care program there in early 2018.

"It's a smaller hospital, but our approach will be the same in terms of using our multidisciplinary Chapters Health team," Dr. Schonwetter said. "We're very excited to be starting that program."



New Opportunities Make 2017 a Blockbuster Year

hapters Health's Development team enjoyed a successful and productive 2017, netting \$3.1 million on gross receipts of \$4.7 million — a 26-percent increase over 2016.

"One of the reasons we did so well is that we were able to create exciting new opportunities for donors and volunteers to support the work we do," said Sharon Jones, Vice President, Development. "We combined those new opportunities with our existing ones; and together, they offered an array of ways in which people could help Chapters Health deliver compassionate hospice services to patients and families."

Caring for the Caregivers

The Hospice Women of Philanthropy helped LifePath Hospice care for the caregivers by spearheading a campfire chat for parents and guardians who sent 115 kids off to Camp Circle of Love, LifePath Hospice's long-running grief camp.

"The Caregiver Campfire Chat's purpose was to provide support to bereaved adults who, after



dropping off their children for camp, were going home for three days to an empty house." said Liz Anderson, Associate Vice President of Development.

The Hospice Women of Philanthropy conceived and funded the event and coordinated the on-site logistics. Eighty caregivers heard a presentation by Chapters Health Palliative Care pediatric physician Dr. Robert Bash, viewed a video about camp and received "self-care boxes" with small gifts and camp-related materials.

"We thank the dedicated Hospice Women of Philanthropy for funding the video and for assembling all the gift boxes," Ms. Anderson said.

Breakfast Hits a Home Run

Home Runs for Hospice, which debuted in May at The Pavilion at Tampa's George M. Steinbrenner Field, had a special mission — hospice education.

"We'd continued to hear from our donors that people don't understand the depth and breadth of

> hospice services, what hospice does and what it really means," Ms. Jones said. "So we wanted to educate the community on what we do and the power of their gifts in supporting us."

Emceed by Chapters Health **Board Member Gayle Sierens** Martin, the event featured a video and powerful testimonies from speakers who had benefited from hospice. The first-time breakfast raised \$194,000.

Comforts of Home

The Hospice Women of Giving put an inspired idea into motion this year: linen kits for patients and families cared for by Good Shepherd Hospice.

"Many patients don't have the kind of tall twin sheets that fit the hospital beds delivered to their homes," said Nikki Powers, Director of Annual Giving. "The Hospice Women of Giving funded linen kits that our nurses could keep in their cars and hand out to families who needed them."

With initial funding of the project in 2016, the Hospice Women of Giving bought and assembled 400 linen kits for distribution in this year. The kits were received so enthusiastically, the group immediately chose to fund the project again in 2017.

Life's Treasures Thrift Stores Break Records

Chapters Health's thrift stores recorded nearly \$2.5 million in gross revenue for the year — a 1.18-percent increase from 2016. LifePath Hospice's Life's Treasures stores in South Tampa, Carrollwood and Brandon brought in \$1,641,842, while the HPH Hospice thrift stores in New Port Richey and Zephyrhills totaled revenues of \$765,943.

"We must give credit not just to the increased amount of great merchandise we had but to all the volunteers who were and are consistently creative with layout and design in the stores," Ms. Jones said.

All thrift store revenues "stay local" by funding important services and programs, such as unfunded and charity care, for patients and families in their communities.



Festive Fundraising

Good Shepherd Hospice's annual Holidays for Hospice hosted 120 guests at the historic Hotel Jacaranda in Avon Park at the end of November. With wine tastings, delicious food from local chefs and a steel-band musician offering island-inspired music, the event raised \$22,585 to benefit the Bud and Donna Somers Hospice House in Sebring.

"We owe great thanks to Joan Hartt and our wonderful volunteers from Highlands and Hardee counties who, once again, beautifully decorated the Hotel Jacaranda," said Jolene Bryant, Special Events Coordinator.

More Donors and Supporters Join

Chapters Health's Sustaining Society, donors whose annual gifts support programs across the entire service area, increased to 65 members in 2017. Hospice Women of Giving at Good Shepherd Hospice finished the year with 40 members, and LifePath Hospice's Hospice Women of Philanthropy welcomed 26 new members for a total of 113.

Circle Giving Memberships

The hospices of Chapters Health can realize their mission only through generous support from individuals, foundations, corporations and the community. We are honored to count these friends among our partners in providing the widest array of cost-effective, post-acute care to all in the seven counties we serve. This list represents gifts through December 31, 2017. Please let us know of any errors by contacting us at (813) 871-8111.

Circle Giving Memberships include donors of Good Shepherd Hospice. HPH Hospice and LifePath Hospice.

Circle of Hope Member

Annual gifts from \$1,000 and up; excludes events and other

memberships Anonymous Mrs. Lavonna J. Adams Adaptive Methods Mrs. Elin Adcock Alpine Liquor, Inc. Mrs. Helen M. Amato Ancient Order of Hibernians Mr. Charles R. Augustus Mrs. Patricia H. Beck Mr. and Mrs. Monroe Berkman Mrs. Terry Blovsky Mr. and Mrs. Donald A. Brannon Brookridge Friday Bingo **Business Animation** Mr. David N. Campbell Mr. and Mrs. Nicholas Caramalis Mr. and Mrs. Doyle E. Carlton III Mr. Clayton S. Carter Mr. Dennis M. Chamberlain Chapters Health System - Revenue Cycle Dept. Mr. George E. Christensen Mr. William Christian Christian Church Foundation, Inc. Pat and Sally Clyde Charitable Foundation Mr. and Mrs. Joseph Colavolpe Convergent Management Mr. and Mrs. George A. Cottrell Mrs. Gale E. Craig Cypress Lakes Bloody Mary **Open Tournament** Mr. and Mrs. Cliff Davis Mrs. Margaret E. Davis Mr. Gilbert De Hamer Ms. Jo H. Deck

Mr. Raymond E. Dolman Mr. and Mrs. Michael J. Dubois The Frank E. Duckwall Foundation, Inc. Dr. Larry W. Dupree Mr. Scott K. Edinger ExxonMobil Foundation Matching Gift Programs Ms. Audra C. Farish Mrs. Hilda A. Fedak Mr. and Mrs. Sam S. Ferlita Mr. and Mrs. Daniel M. Fernandez The Linc "Woody" Fisher Memorial Fund Florida's Natural Growers Foundation, Inc. Mr. and Mrs. Ron W. Fogle John Fondecchia Estates Ms. Diane H. Forrester Dr. Roberto Garcia Mrs. Marie G. Garrett Ms. Debbie L. Gaston Miss Janet E. Gerow GFWC Valrico Service League Mrs. Barbara D. Gibson Mr. and Mrs. Robert F. Giles Jr. Mrs. Beverly R. Greenwell Mr. Chris B. Griffin Monique Groulx, PhD Mrs. Dorothy E. Guenther Mr. Kingston J. Harney Mr. James P. Harris Jr. Mr. Gary C. Hartlaub Mr. John P. Healv The William D. and Agnes Helmuth Foundation Mr. Robert M. Hendricks Mrs. Sally Henning Mrs. Jane Hiatt The Friends of John and Katherine Hierholzer Ms. Karen Hine Mr. Bradford L. Holcombe Mr. Richard I. Hornsby Mr. Robert J. Hrapchak Rev. Dewey Huffstutler Mr. Robert Huston Mr. Ernest J. Jodoin Mr. and Mrs. Garv J. Johnson Ms. Cleta M. Jones Mrs. Sharon A. Jones Mr. Mark A. Kalman Mrs. Connie M. Kersten Mr. Ned E. Kinzie Mr. Bernhard G. Kloppenburg Mr. Larry R. Knies Krahn Family Ms. Diane B. Kuhnly Mr. John P. Lally Mrs. Jeanne M. Lambert Ms. Judith F. LaMere Mrs. Marlene J. Larson Mrs. Jean E. Lee

Mrs. Charlotte N. Lehnherr

The Kevin and Renee Lewis Charitable Fund within the Raymond James Charitable Endowment Fund Mr. and Mrs. Robert S. Lichter Lions Club of Spring Hill, Inc. The Lord's Church at Lake Henry Mrs. Phyllis S. Lovelace Mr. Brian V. Ludwig Mr. and Mrs. Paul W. Marois Ms. Teresa L. Massaro Mr. Charles D. Mather Mrs. Mary Peggy Mathies Mr. and Mrs. Robert Matteucci Mr. Robert E. McCollough Mr. Larry L. McIver Mr. Kimble D. McKav The Grayce W. McNamara Foundation Mrs. Roberta McWatt Trussell Mr. Gerald Mellon MGB Development Group, LLC Mr. and Mrs. William T. Morgan III Mr. Ronald E. Myers and Ms. Kathy A. Kiefer Mrs. Jennifer M. Nelson The New York Yankees Tampa Foundation Mr. Khoa V. Nguyen Mr. and Mrs. Dennis W. Novak Mr. Kevin Ondechek Mr. Jerry W. O'Neal Mr. and Mrs. David J. O'Neil Mr. Egbert Palmer Mr. Edward Pemberton Mrs. Brenda L. Phelan Walter S. Pierce Foundation, Inc. Mr. and Mrs. David R. Pitts Ms. Elizabeth A. Plott Mr. Anthony Ragano Resurrection Lutheran Church Mrs. Lorraine Ryfun Mrs. Lisa S. Rvland Mr. and Mrs. John C. Sample The Saterbo Family Fund within the GiveWell Community Foundation Ms. Pamela Saucier Dr. and Mrs. Ronald S. Schonwetter Sea Ranch Civic Association Mrs. Marian E. Sharer-Fitzgerald Mr. and Mrs. Donald Shepherd Dr. and Mrs. Albert P. Sheppard Mr. and Mrs. Paul Shoemaker Mr. and Mrs. Oliver S. Shoemaker Showmen's Association Charities Corporation Mr. Russell A. Simcoe Ms. Susan M. Slavinski

Ms. Monica R. Smiley

Ms. Cindy Spahn

Mr. Tim Stewart

Ms. Aimee Stewart

Mr. Darrell A. Sullivan

Mr. and Mrs. R. Bob Smith III

Ms. Sheryl J. Sypek Tampa Palms Bible Fellowship, Inc. Mr. Vilmar F. Tavares Mrs. Anna M. Tercyak Timber Pines Tennis Club Mrs. Lovilla J. Townsend Trinchero Family Estates Tri-Tronics Drs. W. Mark and Bettina S. Tucker Mrs. Helen E. Varsalona Mr. and Mrs. Paul Verrecchia Ms. Karen S. Via Vorsheck Family Foundation, Inc. Mr. Robert G. Walker Ms. Deborah J. Wallace Wellington at Seven Hills HOA. Inc. Mr. Timothy A. Wells Mr. David A. Wheeler Mr. and Mrs. Darrell White Ms. Katherine R. White Mr. and Mrs. Scott M. Whitley Mrs. Edwina B. Wilks Dr. Christopher I. Wilson Mrs. Helga Winold Ms. Julie Ann L. Zimmerman Mr. Robert Zubee Jr.

Circle of Compassion Members

Annual gifts from \$500-\$999: excludes events and other memberships

Anonymous Ms. Kathryn D. Abels Accuform Angels Mr. Edward D. Adams Ms. Tracey E. Adipietro Mr. and Mrs. Phillip Alfieri Mrs. Susan W. Allen Mr. and Mrs. Robert E. Ambrose Mrs. Virginia Amburgey Ms. Elizabeth A. Anderson Ms. Rosemary E. Armstrong Mrs. Anita M. Badalian Mrs. Paulette W. Baker Mr. and Mrs. W. D. Barnes Mr. William Love Barnhill Jr. Dr. Robert O. Bash Jr. The Batt Family Fund at Fidelity Charitable BCT International. Inc. Beacon Woods Golf Club Mr. Frederick Becker Mr. and Mrs. Robert K. Beswick Drs. Brian and Nicole Bixler Mr. and Mrs. Michael B. Bliss Sr. Ms. Beberly J. Blose Mr. William A. Bodenheimer Sr. Mr. Albert D. Bowles Mrs. Lucille Brantley Mrs. Kathleen M. Brown Mr. Graeme Brown Ms. Carol H. Bunt

Mrs. Romona Burke Mr. Joseph Capitano Jr. Mr. and Mrs. Gerald J. Cassidy Ms. Linda Chidlow **Cloverleaf Forest Association** Recreation Fund Mr. Lawrence S. Cobb Dr. Carolyn L. Cooley Ms. Gina Corbin Mrs. Patricia B. Couturier Mr. Donald Croce Mr. Billy M. Crosier Mr. and Mrs. Thomas Crutchfield Mrs. Maria M. Cullen Ms. Angela K. Cunningham Mrs. Veronica J. Davolio Ms. Karen C. Diamond Mr. and Mrs. Justin Donohue Captain and Mrs. Michael Donovan Mr. and Mrs. Daniel F. Dorrell Mr. Robert Dube Mr. David E. Duncanson Mrs. Barbara S. Dunn Mrs. Nancy Dunstan Ms. Mary A. Dwyer Eastco Enterprise, Inc. The Elegant Gardeners Club of Sun City Center Mr. and Mrs. Samuel H. Ellis Mrs. Sarah M. Ellis Ms. Patricia P. Endicott FelCor Lodging Trust Mrs. Beverly Fields Mrs. Ela M. Finlason Ms. Jill M. Fitzpatrick Florida Citrus Sports Events, Inc. FOE Ladies Auxiliary # 4372 Mr. and Mrs. Frank M. Foster Jr. Fountainview Friendship Bingo Mr. Brad Frank Mr. Joseph H. Frey Frick Family Foundation, Inc. Mr. and Mrs. Rick Frisbie Mrs. Donelda M. Gallagly Mr. Larry M. Gee Mr. Larry J. Geohagan Mrs. Patricia S. Gillen Mr. and Mrs. Thomas F. Golden Mrs. Debra L. Grammer B.J. Graumlich Mac A. Greco Jr., PA Mr. Russell Hall Mrs. Joyce A. Hamilton Mr. William D. Hanger Ms. Wanda J. Hanson Lt. Col. and Mrs. C.E. Hatcher Heritage Pines Bingo Committee Highlands County Concert Band, Inc. Ms. Anne M. Hiley Mr. Robert F. Hoehl Ms. Rosemary S. Hope Mrs. Lilly Ho-Pehling Ms. Marian E. Horgan

Mr. William O. Horrell

Ms. Inez Hosford Mr. Paul Houser Mr. and Mrs. John M. Howell Sr. Mrs. Margot Hoyt Ms. Shirley Hughes Mr. and Mrs. Gary lannantuono Invisible Fence South, Inc. Mr. and Mrs. James A. Jahna Mr. and Mrs. Greg James Mrs. Sandra S. Jenkins Mr. Raymond Johnson Johnson Outdoors, Inc. Mrs. Karen P. Johnston Ms. Julia Jones Mr. Kenneth M. Karr Mrs. Diane M. Kattreh Mrs. Amariit Kaur Mr. and Mrs. Mark J. Kestner Dr. Bruce J. Keyser Ms. Susan M. King Mrs. Margaret Klein Mr. and Mrs. Melvin Klinghoffer Mrs. Marlilyn C. Kobulyar Mr. Jeffrey S. Krueger Mr. Edward E. Krzyscin Ms. Diane B. Kuhnly Mr. Alex Lang Mrs. Diana M. Lanning Ms. Jeannine Lazzara Mr. William P. Leach III Mrs. Ruth S. Leedom Mr. and Mrs. Russell E. Lethbridge Jr. LGI Homes Mrs. Marilyn E. Lindsay Mr. and Mrs. John Lingan Lions Club of Zephyrhills, Inc. Mr. and Mrs. Robert J. Lopez Ms. Jill Lopresto Joan H. Lynch DDS Mrs. Cassie N. Maciuk Mr. William B. Maciuk Ms. Lilly Madathil Manatee RV Park Community Church Mrs. Norma J. Marsh Mr. and Mrs. George E. Mayer Mrs. Maribel B. McCroskey Mr. and Mrs. Anthony F. McGlone Mr. Jackie E. McGowan Mrs. Carole McQuade Mr. Daniel M. Milam Mrs. Karin M. Miller Mr. and Mrs. Arlen A. Mohler Ms. Michelle S. Montague Mrs. Elizabeth D. Moore Mrs. Janice Mooty Mr. and Mrs. Alvin R. Murphy Jr. Ms. Dar-Ell Nash Needlecrafters of Sun City Center Nelson Westerberg of Texas, Inc. Ms. Huynh Nguyen Mrs. Kathleen D. O'Connell Mrs. Christie O'Halloran Old Republic National Title Insurance, Co.

IN MEMORY
MY PATIENTS
MY TEACHERS Mr. Robert W. Oliver Mrs. Doris Osburn Mr. and Mrs. Phillip N. Page Palma Ceia United Methodist Women Ms. Sissy Passarella Mrs. Charlotte L. Pember Mrs. Karen A. Perkovich Dr. Judith A. Ponticell Mr. James L. Porter Ms. Nena M. Powers Ms. Rebecca K. Primeau Ms. Sandra M. Pugliese The Jack and Pam Quinn a Donor Advised Fund at Fidelity Charitable Mrs. Rita Raenke Register Chevrolet-Oldsmobile, Inc. Mr. Gary Rippa Mr. Vermland J. Robinett Mrs. Jodi Rose Ms. Christine M. Ruettgers Sabal Trust Company Mr. Joseph R. Sabin Mr. and Mrs. Gray Sample Ms. Angela M. Sanders Sandpiper Golf & Country Club POA - Bingo Mr. Samuel Saporta Mr. and Mrs. Bruce E. Savage Mrs. Carol M. Schaefer Mr. Joseph B. Schambeau Mr. Michael Schreiber Ms. Lola J. Scoggins Mr. and Mrs. Charles W. Shell Ms. Bonnie Shelton Ms. Sherri Shepherd Mrs. Barbara Smith-Palinkas Mr. and Mrs. Robert L. Soliday Mr. Manny A. Sotelo Mr. Craig Spaak Ms. Sharon L. Speiser Ms. Betty L. Spicher Dr. Stewart W. Stein Mr. Herman L. Stephenson Mr. Leverett C. Stone Straughn & Turner, PA Mrs. Wilma Sturgill Sunshine Heat & Air, Inc. Ms. Deborah Swanev Swiss Golf & Tennis HOA Ms. Judy A. Tellis Ms Jeannie Tennison Ms. Francis V. Tesoriero

Ms. Beryl E. Thomas

Mr. Joseph F. True

Ms. Janis A. Tucci

Post # 8154

Turner Funeral Home

United Methodist Women

Mr. Robert M. VerSchure

Veterans of Foreign Wars

Mr. and Mrs. Henry Tickel

Mr. and Mrs. Paul Tomasino

Mr. and Mrs. Gary R. Trombley

Mr. and Mrs. Lawrence A. Villanueva Mrs. Carmen J. Vitadamo Mrs. Mary Jane Wagoner Mr. Roger A. Ward Waymore Transportation, Inc. Dr. and Mrs. Daniel W. Welch Mr. and Mrs. Sheldon Wexler Ms. Patricia Wilkinson Mr. and Mrs. Samuel Williamson Mrs. Diana L. Willis Mr. James A. Wilson Mrs. Maureen E. Yahrmatter Mr. and Mrs. Phillip M. Zee

Circle of Comfort Members

Annual gifts from \$250-\$499: excludes events and other memberships

Mrs. Alene R. Akman Mr. and Mrs. David Adams Ms. Joann M. Adams Mr. and Mrs. Jeffrey M. Aguiar Mrs. Margy Allen Mrs. Esperanza Alvarez American-Liberty Spirits & Wine Corporate Team American Municipal Securities Apex Advertising Mr. and Mrs. Frank Apollo Jr Array Networks Mr. Avery M. Bailey Ms. MariaElena V. Balmaseda Ms. Misty G. Barker Mr. David E. Barrett Mr. Michael Barwick Mrs. Jesslyn P. Bates Mrs. Teresa A. Bedford Mr. Byron V. Bell Mrs. Ruth A. Bergman Mr. Charles R. Best Ms. Janna E. Bevilacqua The Bill and David Charitable Fund at Schwab Charitable Mr. Timothy B. Bollinger Mr. and Mrs. Fred A. Boos -Blasters, Inc. Ms. Patricia L. Bosia Mrs. Louise S. Bray Broadband MDU Bunco Book Club Ms. Verna Burchett Mr. and Mrs. Tim Byrnes Mr. and Mrs. Christophe Cadiou Mrs. Barbara A. Cain Mr. and Mrs.John T. Cannon III Mr. Roy D. Carnall Mrs. Carolyn Castor-Newby Central Park II Residents

Chapters Health System 2017 Annual Report

Mr. Douglas D. Dickson

Mr. Harry Dennis

Donor Listings: Good Shepherd Hospice

Mrs. Linda S. Cerra Mr. Robert C. Charlier Mrs. Dorothy Clagg Mrs. Kathy Clark Clark, Campbell, & Lancaster & Munson, PA Mr. and Mrs. Jim Coffey Mrs. Shirley M. Colvin Mr. and Mrs. Bernard F. Conners Mr. and Mrs. Richard A. Corbett Ms. Cynthia Cortes Mrs. Jo Ann Crumbly Mr. Joseph Dahir Dawson Scenic Service, Inc. Ms. Dione DeBarry Mr. Sylester F. Dehn Ms. Elizabeth S. Del Rio Mrs. Ingrid H. Deleone Mr. Richard D. Demont Ms. Linda G. Deylitz Ms. Bonnie Dinger Mrs. Karolyn Dowell Mr. Donald A. Drawdy Ms. Marlene Drenth Ms. Jennifer R. Durbin Mrs. Bill M. Dutton OT/PT Department of Eastern Suffolk Boces Ms. Elizabeth J. Ellis Mrs. Mary Jo Engle The Eye Center Mrs. Shirley Farley Dr. Chad A. Farmer Mr. Rvan C. Farnworth Mr. John Felten Mr. and Mrs. J. Scott Fenimore Ms. Carolyn Field Mr. and Mrs. John J. Fitzhenry FLAMCO Mr. Thomas Flood Florida West Coast Area General Apprenticeship Council Mr. and Mrs.Jerry W. Ford Harry Franciscus Mrs. Arlene C. Frey Ms. Janice M. Fuller Furr & Wegman Architects, PA Ms. Lynn M. Garner Ms. Cathleen L. Gent Mr. Paul F. Gibson Mr. Clark Green Mr. James M. Green Mr. Glen D. Grey Mrs. Bernice Griego Mr. Emile Grossenbacher Ms. Maria J. Gumina Ms. Margot Gunther Mrs. Laurice Hachem Mrs. Jacqueline L. Halter Captain and Mrs. Troy B. Hamm, USMC. Ret. Mr. and Mrs. John B. Hangartner Mrs. Joyce E. Harrington

Mr. and Mrs. L. Paige Hatton Hawaiian Isles Summer Coffee Hour Group Mr. Marion L. Hearn Ms. Bonnie Helms Mr. and Mrs. David C. Hewitt Mrs. Hazel F. Hildebrand Mr. David M. Hill Mr. Roland O. Hiltz Mr. and Mrs.Ed Holloway Col. Henry R. Hosman, Ret. Mrs. Terry Hudson Mr. Gary M. Irvine Mrs. Carol Ann Jackson Mr. Thomas W. Jacobus Mrs. Sandra W. Jakeway JBT FoodTech Mr. and Mrs. James E. Jennings Jr. Johnson Outdoors Gear, Inc. Ms. Janet P. Joyce Mr. and Mrs. Raymond L. Judway The Juliet Club at Heritage Pines K & G Industrial Services Mr. Paul F. Kaufman Ms. Joan M. Keller Mrs. Karen Kensinger Mr. A. W. Kerce Mrs. Ann M. King Mrs. Rose M. Kloiber Mrs. Frances M. Knopke Ms. Elizabeth E. Knowles Mr. Shawn Knutt Ms. Stacey Kontos Mr. and Mrs. Dennis Kopec Mrs. Evelyn Koules Mr. Edward F. Kowalik Mrs. Ilse Krueger Mrs. Loyola E. Krueger Mr. and Mrs. Jason Kupperman Mrs. Lynette M. Lacoss Lakemont Worship Center Mr. Adam Lamb Mr. and Mrs. Russell Laney Mr. Robert Langlois Lanier Upshaw, Inc. Mrs. Beverly L. Larmon and Familiy Mr. and Mrs. Ed E. Latif III Ms. Treva D. Lawter Legacy Buying Group, LLC Mr. W. Bernard Lester Mrs. Kathryn M. Lewis Mr. Robert L. Lewis Ms. Sarah Linthicum Ms. Sandra M. Loheide Angel Lopez Jr., DMD Mrs. Jean Lopuch Ms. Jacqueline C. Lucier Mrs. Irena F. Lum Mrs. Judy L. Lundeen

Ms. Laura L. Lusa

Marie L. Martinkovic

Mr. Earl E. Maynard II

Mr. and Mrs. Charles T. Matthews

Marchon

Mrs. Arline F. McCartin Mr. Albert E. McCormick Jr. Chaplain Michael S. McCurdy Ms. Cheryl L. McElwee Mrs. Flora Medina and Mr. George Medina Mr. Robert W. Meier Mr. James J. Melko Ms. Delia B. Mercado Mr. and Mrs. Earnest B. Mercer Meridian Behavioral Healthcare, Inc. Metris LLC Mr. Stephen J. Meyer and Family Ms. Gertrude L. Mickler Ms. Reba Miller Mr. Dwight Moody Ms. Joan L. Morrison Mr. and Mrs. Jim Mueller Mr. and Mrs. William L. Murphy Mr. and Mrs. Jim Murtagh Mr. and Mrs. Rory Murtagh Mr. Cliff Myers Nature Coast Bridge Club NCOA Gateway Chapter #646 Neighborhood Restaurant Partners Mr. Howard Neitsch Mr. Leslie L. Neumeister Ms. Antoinette L. Newsome Mr. Robert S. Nichols Mrs. Donna B. Nophsker Ms. Cynthia A. Norris Mrs. Rosalie L. Owens Mr. and Mrs. Alvin W. Pals Mr. Juleen D. Parker Mr. and Mrs. Patrick E. Peterson Mrs. Linda S. Pierce Ms. Jacquelyn A. Pinckney Pink Dragon Ladies of Tampa Bay Ms. Mary C. Pond Mr. Varion L. Ponton Mr. and Mrs. Timothy J. Pospichal Ms. Linda L. Poston Mrs. Jean C. Powers Mr. Dale Prav Publix Mr. William C. Pullen Mr. Carlton N. Putnam Mr. and Mrs. Robert W. Quinn Mr. Joseph R. Raubolt Mr. James J. Reed Reeves Import Motorcars Reflections Christian Fellowship Mr. and Mrs. William F. Regis Mr. Raymond Reigel Mr. Alan C. Rice Ms. Judith K. Riggs Ms. Cathleen Rinehart Mr. Richard B. Ris Mr. Mario F. Rizzo Mr. Richard Roberts

Mr. Merle B. Rotherforth

Mrs. Susan Saiger Honig

Mr. Richard A. Sanchez

Mr. and Mrs. Milo L. Rozehnal Jr.

Ms. Kimberly Sandefer Ms. Michele J. Sandoval Ms. Andrea Sands Mr. Keith M. Schappert Ms. Kathrvn Sharp Mr. Robert R. Sharp Mrs. Patty J. Sharrock Mr. Edward C. Sillick Mr. and Mrs. Paul L. Silverman Ms. Nicky M. Simpson Mr. and Mrs. Tim Skamfer Mr. and Mrs.Dennis Slaughter Ms. Debborah F. Smith Ms. Debra D. Smith Ms. Patricia A. Smith Mr. Roger A. Southard Spanish Trails West Community Social Club Mr. James Spivey Spring Hill Foe. Inc. St. Landry-Evangeline United Way Dr. Michael Stabile Ms. Andrea Stephens-Hall Tall Pines Women's Club Tampa Armature Works, Inc. Tampa Chapter - NSDAR **TD Taxation Department** Mr. and Mrs. James Brady Thomas Dr. and Mrs. Pat Toselli Mr. and Mrs. Larry A. Totz Mr. William H. Tousey Mr. Michael Tripp Mr. and Mrs. Henry C. Ulrichs Mr. Anthony L. Urbano The Value Team Dr. Thomas Van Zandt Mr. Luis E. Vargas Viage Group Mr. and Mrs. G. Whitney Voiers Ms. Christine Wagenti Ms. Pamela Walker Mrs. Beulah M. Wassel Ms. Debra T. Watkins Mr. C. W. Webster Mrs. Tammie Whitcomb Ms. Ora L. White Mr. William A. Whittle Mrs. Ada Louise Wilkie Mr. Daniel C. Williams Ms. Lisa Willson Mrs. Jennifer L. Witzgall Mr. Ronald T. Wojewoda The Woman's Group Ms. Leslie V. Woods WRA LLC Mr. and Mrs.Forrest C. Wyckoff Mrs. Diana L. Yates YCC Support Services Mr. and Mrs. James E. Young Mr. Michael W. Youtsey Mr. and Mrs. Douglas C. Zahm Zampell Refractories Mrs. Jeanette E. Zheutlin

Champion (\$25,000+)

Anonymous The Ernest M. Smith Trust United Way of Central Florida, Inc.

Sustainer (\$10,000+)

Anonymous Mrs. Margy Allen Ms. Teresa J. Bray The Estate of Willard D. Campbell The Paul and Jean Cate Charitable Endowment Fund within the GiveWell Community Foundation Mr. Robert M. Hendricks George W. Jenkins Fund within the GiveWell Community Foundation

Advocate (\$5,000+)

Anonymous The Barney and Carol J. Barnett Fund within the GiveWell Community Foundation J.W. Crews Jr. and Jeraldine Farr Crews Foundation, Inc. The Mark C. and Lvnn D. Hollis Fund within the GiveWell Community Foundation The Lewis Family Cancer Fund within the GiveWell Community Foundation Mrs. Phyllis S. Lovelace Mr. Tim Stewart

Supporter (\$2,500+) Anonymous

Foundation, Inc. Cypress Lakes Bloody Mary **Open Tournament** Mr. and Mrs. Daniel M. Fernandez Florida's Natural Growers Foundation, Inc. John Fondecchia Estates William D. and Agnes Helmuth Foundation Mrs. Sally Henning Mrs. Jane Hiatt Mr. and Mrs. David J. O'Neil Publix Super Markets Charities, Inc. The Saterbo Family Fund within the GiveWell Community Foundation Ms. Deborah J. Wallace

Bartow Community Healthcare

Friend (\$1,000+)

Anonymous Mrs. Lavonna J. Adams Mrs. Terry Blovsky Mrs. Anne B. Botz Mr. Ivan Burris

Mr. and Mrs. Dovle E. Carlton III Mr. and Mrs. Thomas E. Conger The Estate of Anthony V. Del Pozzo Ms. Margaret Ellsworth and Family Mrs. Hilda A. Fedak Gerard & Associates, CPA Miss Janet E. Gerow Mrs. Palmira A. Good Mrs. Anna Clare Green Mr. Chris B. Griffin Mr. Gary C. Hartlaub

Mr. Robert E. McCollough Mr. Larry L. McIver Mr. Kimble D. McKay The Grayce W. McNamara Foundation Medline Industries, Inc. Mr. Khoa V. Nguyen Mr. Jerry W. O'Neal Mr. Edward Pemberton Mrs. Brenda L. Phelan Positive Medical Transport

S.Y. Hartt And Son, Inc. Hicks Oil Company, Inc. The Friends of John and Katherine Hierholzer Ms. Karen Hine Mr. Robert Huston Illinois Tool Works Foundation Mr. and Mrs. James T. Joiner Mr. Mark A. Kalman Mrs. Connie M. Kersten Mr. Ned E. Kinzie Mr. Larry R. Knies **Patron** The Krahn Family (\$250+)Ms. Diane B. Kuhnly Lake Ashton Bingo Concessions Anonymous The Kevin and Renee Lewis Charitable Fund within the Raymond James Charitable Endowment Fund

The Lord's Church at Lake Henry

Resurrection Lutheran Church Dr. and Mrs. Ronald S. Schonwetter Dr. and Mrs. Albert P. Sheppard Mr. and Mrs. Oliver S. Shoemaker Mr. and Mrs. Paul Shoemaker Mr. Russell A. Simcoe State Farm Companies Foundation Mr. and Mrs. Peter E. Sternlicht Mr. Darrell A. Sullivan Mrs. Lovilla J. Townsend Mr. Timothy A. Wells

Ms. Kathryn D. Abels Mr. and Mrs. David Adams Mr. Edward D. Adams Mrs. Susan P. Agre Mr. and Mrs. Donald W. Allen Ms. Jodie B. Aycock Bagwell Lumber Company Mrs. Paulette W. Baker Ms. Julie L. Bales Bank of Central Florida Dr. and Mrs. Glen A. Barden Ms. Misty G. Barker Mr. and Mrs. W. D. Barnes Mr. William Loye Barnhill Jr. Mr. Michael Barwick Mrs. Jesslyn P. Bates Mrs. Linda D. Beale Benevity, Inc. Ms. Juanita Bergfield Mrs. Ruth A. Bergman Mr. Charles R. Best The Robert and Rhonda Beswick Fund within the GiveWell Community Foundation Mr. William A. Bodenheimer Sr. Mr. Albert D. Bowles Mrs. Louise S. Brav Broadband MDU Mr. Graeme Brown Mrs. Unifay Brown Ms. Cynthia A. Burton Mrs. Ilse R. Buzzanca Mrs. Barbara A. Cain Mr. and Mrs. John T. Cannon III Mr. and Mrs. Steven B. Carter Dr. and Mrs. Robert H. Cassell Central Park II Residents Mrs. Linda S. Cerra Mrs. Joanne K. Chappel Clark, Campbell, & Lancaster & Munson, PA Mr. and Mrs. Jeffrey A. Clyne Mr. and Mrs. Mark M. Cochard Mrs. Katherine H. Cook Mr. Bradley Copeland Dr. Catherine P. Cornelius Mr. and Mrs. William E. Crenshaw Mr. and Mrs. Walton N. Crews Mr. Patrick W. Cronin Mr. Billy M. Crosier Mrs. Jo Ann Crumbly Mr. and Mrs. Thomas Crutchfield Ms. Angela K. Cunningham Mr. Joseph Dahir Mrs. Patricia M. Davis Dawson Scenic Service, Inc. Mr. George A. Deragon

Mrs. Donna Ames-Cassick

The Friends and Family of

Laura M. Amick



Mrs. Joan H. Hartt

Donor Listings: Good Shepherd Hospice continued

Mr. and Mrs. Ed Holloway

Mr. William O. Horrell

Ms. Inez Hosford

Ms. Karen C. Diamond Ms. Marty P. Dickey Ms. Bonnie Dinger Ms. Carole H. Donlon Captain and Mrs. Michael Donovan Mr. and Mrs. Daniel F. Dorrell Mrs. Karolyn Dowell Ms. Marlene Drenth Mr. David E. Duncanson Mrs. Barbara S. Dunn Ms. Jennifer R. Durbin Mrs. Sarah M. Ellis Everglades Farm Equipment Co., Inc. Falcon Construction & Remodeling Solutions Ms. Rita E. Fandrich Ms. Audra C. Farish Mrs. Nancy K. Fassler FelCor Lodging Trust Ms. Carolyn Field Mr. and Mrs. John W. Fitzwater Florida West Coast Area General Apprenticeship Council Mr. and Mrs. Frank M. Foster Jr. Four Lakers Charities Assoc. Mr. and Mrs. Rick Frisbie Ms. Janice M. Fuller Mr. and Mrs. Michael B. Furr Furr & Wegman Architects, PA Ms. Lynn M. Garner Mr. Larry J. Geohagan Mrs. Patricia S. Gillen Ms. Karen S. Girone Mrs. Jerry Goina Mr. and Mrs. Thomas F. Golden B.J. Graumlich Mr. Glen D. Grey Ms. Mary E. Grindel, RN Mr. Russell Hall Mrs. Jean D. Hancock Mrs. Joan H. Hartt Lt. Col. and Mrs. C.E. Hatcher The Laura Hawley and Family Fund within the GiveWell Community Foundation Mr. Marion L. Hearn Heartland Real Estate Corporation Heath Funeral Chapel, Inc. Ms. Alicia A. Henry Highlands County Concert Band, Inc. Highlands Ridge LGA Mrs. Hazel F. Hildebrand Mrs. Pat C. Hodges Mr. Robert F. Hoehl Ms. Beverly D. Holllis



Mrs. Jayne S. Hughes Invisible Fence South, Inc. Mr. and Mrs. James A. Jahna JBT FoodTech Mrs. Sandra S. Jenkins Mrs. Judy S. Joiner Mr. Kerry C. Jones Mrs. Sharon A. Jones K & G Industrial Services Mr. Kenneth M. Karr Mrs. Karen Kensinger Mr. A. W. Kerce Mr. and Mrs. Mark J. Kestner Mrs. Ann M. King Mrs. Rose M. Kloiber Mr. Edward F. Kowalik Mr. and Mrs. Gary Krahn Lakemont Worship Center Lanier Upshaw, Inc. Mrs. Diana M. Lanning Laye's Tire Service Mr. W. Bernard Lester Mr. and Mrs. Russell E. Lethbridge Jr. Mr. Robert L. Lewis LGI Homes Mr. and Mrs. John Lingan Mr. and Mrs. Robert J. Lopez Mrs. Irena F. Lum Ms. Laura L. Lusa Marchon Mr. and Mrs. Paul W. Marois Marie L. Martinkovic Mas Verde Mobile Home Association Mr. and Mrs. Charles T. Matthews Ms. Lisa D. Maxwell Mr. Albert E. McCormick Jr. Chaplain Michael S. McCurdy Ms. Frances M. McMichael Mr. Robert W. Meier Mr. and Mrs. Earnest B. Mercer Mr. Stephen J. Meyer and Family Mr. Daniel M. Milam Mr. and Mrs. Richard A. Miller Mrs. Elizabeth D. Moore Mr. Wavne Mundv Mr. and Mrs. Alvin R. Murphy Jr. Mrs. Diane B. Murphy Mr. Howard Neitsch Ms. Huynh Nguyen Mr. Robert S. Nichols Mrs. Donna B. Nophsker Mrs. Christie O'Halloran Mrs. Tisa L. Oldham Dr. Lawrence J. O'Rourke #4726 Ms. Tiffany P. Osler Mr. John F. Palmer Mr. and Mrs. Alvin W. Pals Mrs. Mary Pedone Greaser Mrs. Charlotte L. Pember Ms. Jacquelyn A. Pinckney



Mr. Varion L. Ponton Mr. James L. Porter Mr. and Mrs. Timothy J. Pospichal Ms. Rebecca K. Primeau Publix Mr. William C. Pullen Mr. Carlton N. Putnam Reflections Christian Fellowship Mr. Raymond Reigel Ms. Judith K. Riggs Ms. Christine M. Ruettgers Ms. Kimberly Sandefer Ms. Angela M. Sanders Sandpiper Golf & Country Club POA - Bingo Ms. Pamela Saucier Ms. Lola J. Scoggins Sedlock and Heston Construction, Inc. Ms. Lvnette M. See Seminole Feed Division of Branch Properties, Inc. Mr. Stanley V. Sheafer Ms. Sherri Shepherd Mr. and Mrs. Richard Shiller Ms. Leslie A. Sikora Ms. Nicky M. Simpson Dr. and Mrs. Alan L. Sizemore Ms. Debborah F. Smith Mr. and Mrs. Louis Smith Jr. Ms. Patricia A. Smith Mr. and Mrs. Robert L. Soliday Mr. James Spivey St. Landry-Evangeline United Way

Dr. Michael Stabile

Dr. Stewart W. Stein

Robin S. Stewart, PhD

Mrs. Pamela Stoner The Estate of Donna L. Stork Straughn & Turner, PA Swiss Golf & Tennis HOA Taylor Oil Company **TD Taxation Department** Ms Jeannie Tennison Mr. William H. Tousey United Methodist Women Ms. Pamela Walker Mr. Roger A. Ward Ms. Debra T. Watkins Waymore Transportation, Inc. Ms. Margaret E. Weinzirl Dr. and Mrs. Daniel W. Welch Mr. and Mrs. Darrell White Ms. Ora L. White Mr. William A. Whittle Mrs. Ada Louise Wilkie Mr. Daniel C. Williams Mrs. Diana L. Willis Mrs. Ernestine Willis Ms. Lisa Willson Mrs. Jennifer L. Witzgall Ms. Leslie V. Woods Mr. and Mrs. James E. Young Mr. Michael W. Youtsey

Sustaining Society Members `

Loval supporters who demonstrate their commitment to hospice through ongoing financial gifts of \$1,000 or more annually for five years

Anonymous William and Georga Bull Marty Dickey Judy and Jim Joiner Kerry Jones Wayne Mundy Cindy and Pete Sternlicht The Wegman Family

Camp Brave Heart and Bethany Center Anonymous

Mrs. Margy Allen Ms. Maribeth Allen Ms. Carmelita Amann Ms. Jodie B. Aycock Dr. and Mrs. Glen A. Barden Ms. Misty G. Barker **Bartow Community Healthcare** Foundation, Inc. Ms. Beverley A. Bennett Mrs. Anne B. Botz Ms. Teresa J. Bray Ms. Ingrid G. Burch Ms. Dianna L. Causey Ms. Diana M. Choate Mrs. Natalia B. Conner Ms. Kathy L. Darby Ms. Qiana C. Davidson Ms. Sarah J. Davis Ms. Marty P. Dickey Ms. Loretta Elmore Mrs. Robyn H. Ferguson Mr. and Mrs. Daniel M. Fernandez Mr. and Mrs. John W. Fitzwater Florida's Natural Growers Foundation, Inc. Ms. KaMekia L. Floyd Ms. Lesa O. Ford Four Lakers Charities Assoc Furr & Wegman Architects, PA Mr. Scott Gaffney

Ms. Deborah Garay

Ms. Karen S. Girone Ms. Michelle Gomez Mr. Clark Green Mr. James M. Green Mr. and Mrs. Anthony W. Hale Heath Funeral Chapel, Inc. Mr. Kristopher F. Higgins Ms. Ashley R. Hochadel Mrs. Pat C. Hodges Ms. Andrea G. Hollingsworth Chaplain John E. Holloway Ms. Suzanne Holzapfel Ms. Veronica S. Howard Mrs. Jayne S. Hughes Mr. and Mrs. Wiliam F. Jarrell The George W. Jenkins Fund within the GiveWell Community Foundation Mrs. Judy S. Joiner Ms. Jo A. Kelly Ms. Patricia K. Kiser Mrs. Kellie Kizis Mr. Kraig R. Kwilinski Ms. Tamatha R. Lanthrip Ms. Emily Layne Ms. Shara S. Margheim Ms. Sheila M. Marquart Mas Verde Mobile Home Association Ms. Mary A. McKinzie Ms. Telisha M. Mitravich Mrs. Allyson G. Moskowitz Ms Bindu S. Nair Mr. and Mrs. Gerald L. Newberry Ms. Beverly Nichols Mr. and Mrs. David J. O'Neil Dr. Lawrence J. O'Rourke #4726 Ms. Elisa R. Otis Ms. Rebecca D. Pate Ms. Barbara J. Perry

Ms. Shirley P. Gill

Ms. Michelle A. Rebello Ms. Angela M. Sanders Dr. and Mrs. Ronald S. Schonwetter Ms. Diana B. Scott Dr. and Mrs. Alan L. Sizemore Skirts Plus Corporation Ms. Constance S. Slattery Ms. Penny C. Smith Southern Automated Systems, Inc. Stanley Consultants, Inc. Ms. Aprille K. Steiner Ms. Andrea B. Taylor Ms. Anne C. Timmel Mr. and Mrs. Larry A. Totz Ms. Lori M. Trantham United Way of Central Florida, Inc. Ms. Dora K. Warren Ms. Mary White Mr. Daniel C. Williams Mr. and Mrs. John R. Wolbert Jr. 2017 Members Mrs. Joanne J. Allen Mrs. Margy Allen

Hospice Women of Giving

Mrs. Linda D. Beale Mrs. Anne B. Botz Ms. Teresa J. Brav Mrs. Ilse R. Buzzanca Mrs. Helen D. Cannon Mrs. Maryann W. Cassell Mrs. Joanne K. Chappel Mrs. Marilyn E. Clyne Mrs. Denise K. Crenshaw Ms. Joy B. Day Ms. Carole H. Donlon Mrs. Silviana Falcon Mrs. Kathy L. Fernandez Mrs. Lu C. Fitzwater Mrs. Anne B. Furr Ms. Karen S. Girone Palmira A. Good, PhD Anna Clare Green, PhD Ms. Laura J. Hawley Mrs. Pat C. Hodges Mrs. Virginia A. Houghton Mrs. Jayne S. Hughes Mrs. Judy S. Joiner Mrs. Sharon A. Jones Ms. Frances M. McMichael Mrs. Betty M. Miller Mrs. Diane B. Murphy Mrs. Lynn M. Oakley Mrs. Tisa L. Oldham Mr. Barbara Shiller Mrs. Deborah Sizemore Mrs. Cindy Sternlicht Robin S. Stewart. PhD Mrs. Pamela Stoner Mrs. Barbara A. Turner Mrs. Clare G. Wilson

Decade Club Members

Donors who have supported the programs and services of Chapters Health System-Good Shepherd Hospice for a minimum of 10 consecutive years

Anonymous

Mr. James A. Adcock Sr.

Mr. William H. Armstrong

Mr. Albert J. Barkman Mr. and Mrs. William L. Barnhill III Mr. William Loye Barnhill Jr. Mr. Edward A. Bartusch Mrs. Mary L. Boozer Mr. Allen C. Brock Mr. Ronald J. Buczkowski Ms. Cvnthia A. Burton Mr. and Mrs. Milburne C. Cassady Jr. Mr. and Mrs. Jeffrey A. Clyne Mr. and Mrs. Daniel V. Consula Mr. and Mrs. Keith A. Damkjer Mr. and Mrs. Vincent D. DePascale Mr. George A. Deragon Ms. Marty P. Dickey Ms. Clora O. DuBose Mr. and Mrs. Timothy P. Eichenberger Mr. Dennis P. Fahev Mr. and Mrs. Daniel M. Fernandez Mrs. Marilyn W. Fisher Florida's Natural Growers Foundation, Inc. Mr. and Mrs. William G. Freeman II Mr. and Mrs. Richard L. Galbreath Mrs. Patricia M. Garrard Mr. and Mrs. Thomas F. Golden Mrs. Kathryn A. Greever Mrs. Bobby J. Hagle Rev. Charles Harkala Mrs. Joan H. Hartt Mrs. Elizabeth E. High Mr. and Mrs. Paul E. Hinman Chaplain John E. Holloway Mr. and Mrs. Robert L. Hudson Mr. and Mrs. James T. Joiner Ms. Jackie M. Jones Mr. Kerry C. Jones Mrs. Sharon A. Jones Mrs. Carol O. Koppey Lakemont Worship Center Mrs. Lee Lance





Mr. Brenton N. Lowrey

Mrs. Irena F. Lum

Chapters Health System 2017 Annual Report

Donor Listings: Good Shepherd Hospice continued

Donor Listings: HPH Hospice



Chaplain Michael S. McCurdy Mr. and Mrs. Earnest B. Mercer Mr. Conrad A. Mertely Mr. and Mrs. Harry E. Nelson Mrs. Karin G. Nelson Ms. Jacquelyn A. Pinckney Mrs. Ellen M. Quackenboss Reflections Christian Fellowship Mrs. Betty B. Reisser Mr. and Mrs. David E. Roush Dr. and Mrs. Ronald S. Schonwetter Mrs. Barbara E. Searfoss

Mr. Stanley V. Sheafer Mr. and Mrs. Ed Sherman Jr. Ms. Constance S. Slattery Ms. Debborah F. Smith Mr. James W. Sullivan Mr. and Mrs. W. C. Tunno Jr. United Way of Central Florida, Inc. Mrs. Ada Louise Wilkie Mrs. Chervl Williams Mrs. Lee M. Windisman Mr. Edward A. Zufelt

Gibbons Pathway Society Members

This is a special group of friends and donors who have remembered Good Shepherd Hospice in their estate plans, through a bequest, life insurance, trust or charitable gift annuity. The society is named to honor former Congressman Sam Gibbons, who helped author the federal legislation establishing the Medicare Hospice Benefit.

Anonymous Mr. Lawrence A. Aamold The Estate of Grace G. Ackerman Mrs. Margy Allen The Estate of Thomas F. Arft The Helen S. Birch Revocable LivingTrust Ms. Patricia A. Boehm Ms. Gladys A. Borman Mr. and Mrs. Sparlin L. Brown Col. Charles B. Burdette, Retired The Estate of Rose A. Busch The Estate of Duwane J. Busse The Estate of Paul Cate The Paul and Jean Cate Charitable Endowment Fund within the GiveWell Community Foundation The Estate of Charmion B. Christy The Estate of Sandra Cochran Hulsey Mrs. June E. Cotrell Mrs. Virginia I. Darby The Estate of Gertrude Davies Ms. Martha P. Dean Ms. Marty P. Dickey The Estate of Bettina E. Dittman Mrs. Yolanda G. Dyer The Estate of Cecil C. Evers The Estate of Regina D. Garner The Estate of Catherine M. Gavin Mrs. Jeanne M. Gayhart Mrs. Sandra G. Geer The Estate of Ilse Giel The Estate of John G. Hein The Estate of Minnette L. Henderson The Estate of Phyllis J. Hicks The Estate of Geraldine E. Hofmeister The Estate of Elsie Jenkins The George W. Jenkins Fund

within the GiveWell Community

Foundation

The Estate of Gloria W. Jones Mr. Kerry C. Jones The Estate of Claire D. Kanaley The Estate of Bela E. Kennedy Mrs. Katherine O. Kennedy The Estate of Rachel Anne Keydoszius The Estate of Richard F. Knapp Rev. and Mrs. E. James Langham Ms. Lois R. Lewis The Francis I. Lightwine Trust The Estate of Frances C. Marsh Mr. and Mrs. Dennis E. Martin The Ruth H. May Revocable Trust The Estate of Carroll G. McDowell The Estate of Dorothy H. Neitzke The Markine T. Ostling Revocable Trust Mrs. Janice R. Peterson The Estate of Mary K. Richter The Estate of Leroy J. Riedy Mr. Wes Rogers The Estate of Wilma E. Ruman Mr. Francis Sage The Norman A. Schuler Revocable Trust Ms. Nellie E. Schweigart

Mrs. Edna E. Scott

Stephenson

Strausberger

Mr. Terry Taylor

Ms. Lillian Webb

Ms. Barbara A. Todd

Mr. Leonard C. Turrito

The Estate of Margaret Rose

The Estate of Lois M. Thomas

The Estate of Marlene B. Whitaker

The Estate of Eleanor C. Willison

The Estate of Lodesta Yancey

The Estate of Thomas D.

The GE Foundation Hernando Healthcare Foundation, Inc. The Maurice I. Hobson Trust The Estate of Leora M. Laubaugh The Carmelo J. LaVerme Living Trust The Edward W. and Elise Mason Trust The Jean P. Palmer Charitable Remainder Unitrust Vincent and Sylvia Titone Foundation within the Raymond James Endowment Fund

Advocate (\$5,000+)

Anonymous Tampa Bay The Estate of Natalie Pelo Ms. Aimee Stewart Ms. Doreen Stewart Surge Suppression, Inc. United Way Of Pasco County, Inc. Ms. Karen S. Via

Supporter

(\$2,500+)Anonymous Benevity, Inc. Brookridge Friday Bingo Mr. and Mrs. Daniel M. Fernandez The Revnolds H. Hancock Charitable Remainder Unitrust L.O. BBQ, Inc. Mr. and Mrs. Robert S. Lichter The Law Offices of Lucas Magazine, PLLC The Martin and Helen L. Olson Family Trust



URADCO, Inc. Vorsheck Family Foundation, Inc. Wellington at Seven Hills HOA, Inc.

Friend (\$1,000+)Anonymous

Mrs. Helen M. Amato

Mr. George F. Brown Jr.

Mr. and Mrs. David R. Barnes

The Nancy L. Brown Memorial

Fund within the Community

Foundation of Tampa Bay Ms. Carol A. Carroll Mr. Dennis M. Chamberlain Mr. George E. Christensen Mr. Gilbert De Hamer Mr. Harry Dennis Mr. Raymond E. Dolman Mrs. Dorothy E. Guenther Mr. James P. Harris Jr. Hogan Law Firm Fishing Tournament Mr. Robert J. Hrapchak Rev. Dewey Huffstutler Mrs. Susan M. Hunter Mrs. Jeanne M. Lambert Ms. Judith F. LaMere Mrs. Marlene J. Larson Mrs. Jean E. Lee Lions Club of Spring Hill, Inc. Mr. Brian V. Ludwig Ms. Flora D. McClain Mr. Gerald Mellon Myers-Kiefer Giving Account a Donor Advised Fund at Fidelity Charitable NCOA Gateway Chapter #222 Mr. and Mrs. David J. O'Neil Mr. Egbert Palmer

Dr. and Mrs. Joseph Pino The George M. and Maryann M. Revnolds Revocable Trust Mrs. Lorraine Ryfun Mr. and Mrs. Donald Shepherd Tampa Palms Bible Fellowship, Inc. Timber Pines Tennis Club Tracers Information Specialists, Inc. Tri-Tronics Mr. Robert G. Walker Ms. Katherine R. White Ms. Julie Ann L. Zimmerman Mr. Robert Zubee Jr.

Patron

(\$250+) Anonymous Accuform Angels Ms. Joann M. Adams Mr. and Mrs. Phillip Alfieri Mrs. Susan W. Allen AmazonSmile Foundation Mr. and Mrs. Frank Apollo Jr. Array Networks Mrs. Anita M. Badalian Mr. Avery M. Bailey Bayfront Health Brooskville Beacon Woods Golf Club Mr. Frederick Becker Drs. Brian and Nicole Bixler Mrs. Irma V. Blancato Ms. Beberly J. Blose Ms. Patricia L. Bosia Mrs. Kathleen M. Brown **Builders Automation** Machinery Co. LLC Ms. Carol H. Bunt Mr. and Mrs. Frank Burskey Mr. and Mrs. Tim Byrnes Mr. and Mrs. Christophe Cadiou

Ms. Linda Chidlow Mrs. Dorothy Clagg Mrs. Kathy Clark Cloverleaf Forest Association Recreation Fund Mr. Lawrence S. Cobb Mr. and Mrs. Jim Coffey Mrs. Barbara A. Colman Mrs. Shirley M. Colvin Ms. Gina Corbin Ms. Cynthia Cortes Creative Environmental Solutions Inc. Mr. Donald Croce Dr. and Mrs. Ronald L. Dalleske Davis Family Hearing, Inc. Mrs. Veronica J. Davolio Mrs. Elizabeth A. Decausemaker Mrs. Ingrid H. Deleone Mr. Richard D. Demont Mr. and Mrs. Charles Dietrick III Mr. Robert Dube Ms. Denice A. Dudek Mrs. Nancy Dunstan Ms. Heidi J. Edwards-Mitts Ms. Patricia P. Endicott Mrs. Mary Jo Engle The Eye Center Mrs. Shirley Farley Mr. Ryan C. Farnworth Mr. John Felten First United Methodist Church Mr. Thomas Flood Florida Citrus Sports Events, Inc. FOE Ladies Auxiliary # 4372 Harry Franciscus Mrs. Arlene C. Frey Mr. Joseph H. Frey Frick Family Foundation, Inc. Mr. Paul F. Gibson GIVE with Liberty Mr. Emile Grossenbacher Ms. Maria J. Gumina Hacienda Village Residents Tree of Hope Mrs. Joyce A. Hamilton Captain and Mrs. Trov B. Hamm. USMC, Ret. Ms. Wanda J. Hanson Heritage Pines Bingo Committee Hernando Pasco Primary Care, LLC Mrs. Pamela S. Higgins

Care One of Florida LLC

Cycle Dept.

Chapters Health System - Revenue





Mr. David M. Hill

Anonymous The Patricia K. Bird Trust The Estate of Douglas Calligar The Evans Family Trust The Estate and Trust of Adrian E. Kujawski The Estate of Muriel Kuntz The William S. Shacklette Trust The Angeline T. Wentz Trust

Sustainer (\$10,000+)

Anonymous The Community Foundation for The National Capital Region Mr. Frank C. Dorner

The Estate of Nadine R. Dehnicke The Frank L. and Carol D. Morsani Fund for Hernando Pasco Hospice at the Community Foundation of

Sea Ranch Civic Association Ms. Sheryl J. Sypek

Donor Listings: HPH Hospice continued

Mrs. Doris Osburn

Mr. Juleen D. Parker

Ms. Sissy Passarella

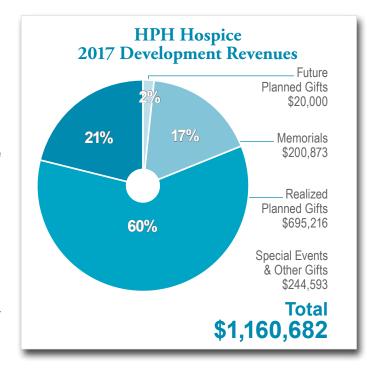
Ms. Rosemary S. Hope Ms. Marian E. Horgan Mrs. Margot Hoyt Mr. Gary M. Irvine Mr. Thomas W. Jacobus Mr. and Mrs. Greg James The Juliet Club at Heritage Pines Mrs. Kristine A. Johnson Ms. Julia Jones Ms. Janet P. Joyce Mr. and Mrs. Raymond L. Judway Mrs. Diane M. Kattreh Ms. Joan M. Keller Mrs. Marlilyn C. Kobulyar Ms. Stacey Kontos Mr. and Mrs. Dennis Kopec Mrs. Ilse Krueger Mrs. Loyola E. Krueger Mr. Edward E. Krzyscin Mr. and Mrs. Jason Kupperman Mrs. Lynette M. Lacoss Mr. and Mrs. Russell Laney Mr. Alex Lang Mr. and Mrs. Ed E. Latif III Ms. Jeannine Lazzara Ms. Beth E. Link Lions Club of Zephyrhills, Inc. Ms. Sandra M. Loheide Mrs. Jean Lopuch Ms. Jacqueline C. Lucier Joan H. Lynch, DDS Mrs. Cassie N. Maciuk William B. Maciuk Mr. and Mrs. George E. Maver Mrs. Arline F. McCartin Ms. Cheryl L. McElwee Mrs. Carole McQuade Mrs. Flora Medina and Mr. George Medina Mr. James J. Melko Ms. Delia B. Mercado Metris LLC Ms. Gertrude L. Mickler Ms. M. H. Miller Ms. Reba Miller Ms. Michelle S. Montague Mr. Dwight Moody Mrs. Janice Mooty Mr. and Mrs. William L. Murphy Mr. and Mrs. Jim Murtagh Nature Coast Bridge Club NCOA Gateway Chapter #646 Ms. Cvnthia A. Norris

Mrs. Linda S. Pierce Dr. and Mrs. John Pirrello Dr. Judith A. Ponticell Mr. and Mrs. Robert F. Postlethwait Ms. Linda L. Poston Mr. Dale Pray The Jack and Pam Quinn a Donor Advised Fund at Fidelity Charitable Mrs. Rita Raenke Dr. and Mrs. Anupama Ramireddy Register Chevrolet-Oldsmobile, Inc. Ms. Cathleen Rinehart Mr. Mario F. Rizzo Mr. Richard Roberts Mr. Vermland J. Robinett Mr. Merle B. Rotherforth Mr. Norman Rubenstein and Family Ms. Pamela Saucier Mr. Joseph B. Schambeau Dr. and Mrs. Ronald S. Schonwetter Mr. Michael L. Sears Mr. Robert R. Sharp Mr. and Mrs. Tim Skamfer Mr. Craig Spaak Spanish Trails West Community Social Club Spring Hill Foe, Inc. Mrs. Wilma Sturgill Sunshine Heat & Air, Inc. Tall Pines Women's Club Ms. Francis V. Tesoriero The Bill and David Charitable Fund at Schwab Charitable Mr. and Mrs. James Brady Thomas Mr. and Mrs. Derrel E. Tooman Ms. Margarita Torres-Montero Mr. Joseph F. True Turner Funeral Home United Way of Hernando County Mr. Anthony L. Urbano Ms. Janice J. VanDeWalker Veterans of Foreign Wars Post # 8154 Mr. and Mrs. Michael S. Vincent Mrs. Carmen J. Vitadamo Mr. and Mrs. G. Whitney Voiers Mr. and Mrs. Darrell White Ms. Patricia Wilkinson Mr. and Mrs. Phillip M. Zee Mrs. Jeanette E. Zheutlin Mrs. Maureen O'Brien

Sustaining Society Members `

Loyal supporters who demonstrate their commitment to hospice through ongoing financial gifts of \$1,000 or more annually for five years

Anonymous Dr. and Mrs. Ronald L. Dalleske



Camp REACH OUT Grieving Children

Anonymous Mr. Anthony C. Abbondanza Ms. Maribeth Allen Ms. Kristin Amato Ms. Jennifer Arcuri Mrs. Gloria Augresani Mrs. Helene F. Barduhn Ms. Sherri A. Barklev Ms. Evette Biavaschi Ms. Linda M. Bohm Ms. Bethany Brooks Mr. George F. Brown Jr. The Nancy L. Brown Memorial Fund within the Community Foundation of Tampa Bay Mrs. Jolene R. Bryant Ms. Toni L. Burns Ms. Paulette M. Burton Mrs. Dawn J. Byrd Ms. Vivian Candelaria Chapters Health System - Revenue Cycle Dept. Ms. Linda Chidlow Mrs. Evelyn J. Christensen Ms. Lisa Clark Ms. Dillette Clarke Comvest Builders, LLC Mrs. Carolyn Cote Mrs. Amanda Daigle Ms. Sarah J. Davis Ms. Heather M. Decker Ms. Narinie Deokaran

Ms. Seana Dignam

Ms. Gabriella Errichetto Mr. and Mrs. Daniel M. Fernandez Mr. Charles W. Filkins Mrs. Margaret T. Foley Mr. Juan X. Gallardo Franco Mr. and Mrs. Richard Gill Chaplain Darrel Goad Ms. Cristine Goff Ms. Linda M. Hajjar Mr. Wassef F. Hanna Mr. William J. Harrigan Ms. Sheena T. Hart Mr. Edwin L. Harter Ms. Marion J. Hearn Ms. Janet M. Hendricks Ms. Alona Hennebery Heritage Pines Bingo Committee Hernando Healthcare Foundation, Inc. Mrs. Barbara A. Hicks Mr. Stephen S. Holcomb Ms. Danielle M. Hossler Ms. Angela Hudson Mr. Joseph D. Jacobs Ms. Barbara E. Johnson Mr. and Mrs. Timothy J. Kobb Ms. Vala Labetti Carbee R. Lawrence Ms. Christine Lent Ms. Mandaly C. Louis-Charles Ms. Olga Martinez Mr. and Mrs. David A. Maul Mr. Sean C. McCart Ms. Gail E. McNultv Mr. and Mrs. David C. Miller Mrs. Helen T. Morgus Ms. Theresa J. Mullinax

Mrs. Trudy Domann

Mrs. Kymee Musumeci Ms. Patricia R. Myers Ms. Karen Nuzzi Chaplain Marie B. Ohaeri Mr. and Mrs. David J. O'Neil Ms. Mirna Parsons Ms. Adona Pearson Ms. Marian Pereira Ms. Gloria J. Pittman Mr. and Mrs. Larry B. Plank Ms. Flora P. Poggio Mr. and Mrs. James R. Poppelreiter Mrs. Rosemarie A. Quaranta Mr. Albert Ragan Jr. Ms. Dienne Ramlogan Mr. and Mrs. Bertram L. Rashley Mrs. Catherine Schmid Dr. and Mrs. Ronald S. Schonwetter Mr. and Mrs. Donald Shepherd Mrs. Maryan D. Shepley Mr. John J. Sherry Mrs. Marie Shomon Ms. Audrey Sigillo Ms. Lynette Singh Mr. and Mrs. Tim Skamfer Ms. Elaine Smeriglio Ms. Sally Sooknanan Ms. Laura T. Sorrentino Ms. Tamara A. Stockland Ms. Marie Strofield Ms. Linda M. Svoboda Mr. Richard L. Sweenev Mrs. Judith L. Swope Ms. Darlene Szewc Ms. Andrea B. Taylor Mr. and Mrs. Clinton Thaxton Timber Pines Tennis Club Mr. Thomas W. Uehlinger United Way Of Pasco County, Inc. Ms. Stephanie Valadez

Ms. Linda J. Murphy

Ms. Ariene A. Mury

Vision Builders Group & Development, Inc. Ms. Mayme A. Vogt Ms. Eva C. White **Decade Club Members**

Donors who have supported the programs and services of Chapters

Health System-HPH Hospice for a minimum of 10 consecutive years Anonymous Mrs. Marie Aitken Mr. John J. Albanese Mr. and Mrs. Louis Albanese Mr. Terry E. Albrecht Mr. and Mrs. Gary Allen Mr. and Mrs. Garrett D. Anguilm Jr. Mr. and Mrs. Edward J. Asselin Ms. Teresa A. Barchuk Ms. Marion Barclay Mr. and Mrs. Elliot C. Barnett Ms. Pat Barron Ms. Marie E. Bassano Mr. and Mrs. Wayne Beardsley Becker Family Mr. and Mrs. Lorne Benton Mrs. Lola M. Bingaman Dr. and Mrs. Leonard L. Bissonnette Mr. Paul S. Bonacasa Ms. Marta Borovec Mr. George Borruso Ms. Nancy Boughton Mrs. Rose V. Bouleris Mrs. Mary R. Bow Mr. Richard J. Brandenburger Jr. Mr. and Mrs. Francis J. Brierton Ms. Sandra J. Britton Mr. and Mrs. Ronald B. Brusseau Mr. Eric G. Bunzel Mr. and Mrs. Gregory P. Burmester

Ms. Irene Clark Mrs. Shirley M. Colvin Mrs. Josephine Conners Mrs. Mildred B. Corwin Mr. and Mrs. Edward J. Croissant Mr. James J. Crow Mr. Kenward L. Cummings Mr. Henry D'Agostino Mr. and Mrs. Ronald J. Dakin Ms. Karen F. Dallaire Dr. and Mrs. Ronald L. Dalleske Mr. and Mrs. Harold C. D'Apice Mr. Scott O. Davis Mr. William Dearstyne Mr. Richard D. Demont Mr. Harry Dennis Mr. and Mrs. Michael Dezik Ms. Lisa DiCioccio Mr. and Mrs. Joachim Diestel Ms. Patricia Dion Ms. Phyllis DiPilla Ms. Barbara Doerr Mrs. Trudy Domann Mrs. Jeannette L. Donahue Mr. and Mrs. Martin Doyle Mrs. Mary Ann Drobina Ms. Rose C. Dudics Ms. Christine Edwards Mrs. Ruth Ehrenberg Mr. Robert Ekelman Mrs. Aileen Eustice Mrs. Albina K. Fellini Mrs. Virginia E. Fellini Mr. Marvin F. Fink and Ms. Barbara Fink First United Methodist Church Ms. Thelma M. Fischer Mr. G. Earle Fletcher Mrs. Nancy Fling Mr. Stephen H. Fling Jr. Mr. and Mrs. James M. Foy Mrs. Theresa R. Francis Ms. Mary E. Frank Mr. and Mrs. Ronald W. Freize Mrs. Arlene C. Frev Mr. Joseph H. Frey Mr. and Mrs. Robert E. Friedman Ms. Ruth Gaffield Ms. Carrie L. Ganger Mr. Humberto Garcia Mrs. Beverly B. Gebhardt Ms. Elizabeth Gerena Mrs. Louise Germani Mrs. Carol A. Gibson Mr. and Mrs. Douglas B. Gilmore Ms. Lorraine Glimco Mrs. Mary K. Gnad Mrs. Helen Godfrey Mr. and Mrs. Arthur Golden Mr. Herbert P. Gotz

Ms. Carol Buskirk

Ms. Linda Button

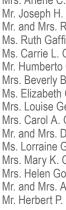
Mrs. Elizabeth Caffentzis

Mr. and Mrs. Raymond Cannata

Mr. and Mrs. Robert Gribble Mr. John L. Gross Mr. Robert Harrington Mr. and Mrs. Earl Harris Ms. Barbara Hauser Mr. John J. Heagney Ms. Rhonda Heckler Ms. Lila Henry Ms. Jo Ann Hockin Ms. Linette Hoesch Ms. Carol A. Ingram Mrs. Virginia J. Jackson Mr. Frederick J. Jakubow Mr. and Mrs. Kurt H. Jensen Ms. Harriet Johanning Mr. Jerry Judson Mr. Arthur G. Kelland Mr. and Mrs. Raymond Klemmer Ms. Carol A. Klimek Mr. and Mrs. Eric Krause Mrs. Elizabeth N. Krone Mr. and Mrs. Walter K. Krone Mr. Edward E. Krzyscin Mr. and Mrs. Richard Kuntz Ms. Judith F. LaMere Mr. and Mrs. Peter D. Lanzaro Mr. and Mrs. Salvatore J. LaRosa Mr. and Mrs. Michael H. Latuff Ms. Amy Lea Mr. and Mrs. Joel W. Leach Mrs. Shari LeDoux Mrs. Irene E. Leschak Ms. Lucille R. Leverone Mr. and Mrs. Robert R. Levesque Ms. Jaclyn Levine Mr. H. David Levinson Mr. and Mrs. Roy L. Liles Lions Club of Spring Hill, Inc. Mr. and Mrs. Andrew Litwak Jr. Mr. and Mrs. Alfred J. Logan Ms. Sandra M. Loheide Mrs. Monika Lokav Mr. and Mrs. Stanley R. Lund Mr. and Mrs. Frank Marino Mr. Anthony B. Mascia Mrs. Ann C. McCaffrey Mrs. Dolores McGuire Mr. Kevin C. McHuah Mrs. Nancy D. McKenzie Mr. and Mrs. Philip J. McLaughlin Mr. and Mrs. Billy Michaelides Ms. Lori Milano Mr. and Mrs. Thomas A. Miller Ms. Debra Minton

Mrs. Teresa Grasso







and Center for

A Chapters Health Affiliate

Chapters Health System 2017 Annual Report

HPH

HOSPICE

A Chapters Health® Affiliate

Mrs. Kathleen D. O'Connell

Donor Listings: HPH Hospice continued

Donor Listings: LifePath Hospice



Mr. Lawrence H. Mirkes Mr. and Mrs. Lester Morowski Ms. Rebecca J. Muck Ms. Marilynn Munro Mr. and Mrs. Edward J. Murphy III Mr. and Mrs. Gary Nauth NCOA Gateway Chapter #222 Mr. and Mrs. Fred W. Norton Jr. Ms. Teresa O'Meara Ms. Irmgard Panza Mr. and Mrs. Douglas D. Parker Mr. Michael Pepitone Ms. Evelvn B. Perrin Mrs. Palmina Peterson Mrs. Linda S. Pierce Mr. and Mrs. William C. Pierce Dr. Judith A. Ponticell Ms. Gloria Prezeczki Mr. and Mrs. Jeffrev R. Price Mrs. Mary J. Price Mr. and Mrs. Archie Provan Mrs. Betty Pugsley Mr. and Mrs. William A. Puls Mr. David Radell Mr. and Mrs. Kenneth L. Reber Ms. Suzanne Renczkowski Mr. Mario F. Rizzo Mr. Richard Roberts Mr. Darald Rose



Ms. Hilda Roy Mr. Norman Rubenstein and Family Mr. and Mrs. Ronald H. Ruppe Mrs. Joan Rush Mr. Thomas S. Ruth Mr. John M. Sanders Ms. Kali Sapounakis Ms. Marjorie A. Savona Mr. and Mrs. Billy J. Scarbrough Mr. Joseph B. Schambeau Mr. and Mrs. Ronald Schneider Mrs. Artvce R. Schulz Ms. Darlene Schurecht Mrs. Ellen Schweizer Mr. and Mrs. Anthony J. Selinski and Family Ms. Marv E. Serra-Jovenich Mr. Gerald K. Shaw Mrs. Martha F. Shine Mr. and Mrs. Leonard N. Sibley Jr. Ms. Mary A. Simone Mrs. Geraldine M. Simpson Mrs. Irene E. Smith Mrs. Elizabeth A. Snow Mrs. Betty L. Snyder Mrs. Doris South Spanish Trails West Community Social Club Mr. and Mrs. Joseph G. Sponton St. Frances Cabrini Council of Catholic Women Mr. and Mrs. Michael Stango Ms. Jeanne L. Sterzinger Mrs. Anna L. Stevens and Familiy Ms. Linda Stevens Sunnybrook Condo Association Sunshine Heat and Air, Inc.

Mr. Edward V. Rothmann

Mr. and Mrs. Roger C. Sweenev Mr. and Mrs. Paul E. Sweeny Mrs. Janice Talaba Ms. Joan G. Tate Mr. and Mrs. Clinton Thaxton Mr. and Mrs. Ronald J. Thompson Mr. and Mrs. Roger A. Trusty Ms. Anna Tsounis Mr. and Mrs. Walter Tytor United Way of Hernando County United Way Of Pasco County, Inc. Mr. William J. Unterberg Mr. and Mrs. Raymond Van Heck Ms. Janet L. Van Liere Ms. Mariana Vitorino Ms. Ann Marie Voloshin Mr. and Mrs. Donald B. Walter Mr. and Mrs. Michael F. Walters Ms. Ann J. Weaver Ms. Doris M. Weeks Mrs. Dorothy M. Weimar Mr. and Mrs. Mike Weir Mr. James G. Weisz Mr. Robert W. Weisz Wellington at Seven Hills HOA. Inc. Mr. and Mrs. Carl E. Wellman Mr. and Mrs. Michael S. Whaley Ms. Robin D. Wheelock Mr. and Mrs. Philip K. Whitehead Mr. and Mrs. Donald Wilson Ms. Marcelline Wilson Ms. Judy A. Wittey Mr. Marc Wood Mrs. Millicent Yates Mrs. Ruth E. Yoder Mrs. Paulette J. Zbikowski

Gibbons Pathway Society Members

This is a special group of friends and donors who have remembered HPH Hospice in their estate plans. through a bequest, life insurance, trust or charitable gift annuity. The society is named to honor former Congressman Sam Gibbons, who helped author the federal legislation establishing the Medicare Hospice Benefit.

Anonymous Mr. William Aponte and Ms. Nancy Angello Ms. Cynthia Lynn Bakish The Estate of Gladys A. Borman The Estate of Edythe B. Cook The Estate of Robert A. Cooper The Estate of Robert G. Cox The Estate of Nadine R. Dehnicke The Estate of Richard J. Diachuk Sr. Mr. Frank C. Dorner **Evans Family Trust** The Josephine G. Heimer Revocable Living Trust

Ms. Lisa Hubbard The Estate of Margaret M. Kerper The Estate of Ruth F. Kiefer The Estate of Muriel Kuntz The Estate of Leora M. Laubaugh The Estate of Roberta Lorenz The Estate of William F. Mathews The Estate of Irene S. Murphy Mr. Thomas Napier Mr. and Mrs. Raymond E. Passage The Estate of Natalie Pelo Ms. Carol D. Prescott The George M. and Maryann M. Reynolds Revocable Trust Mrs. Alexia J. Sherman Mr. and Mrs. Raymond C. Stoner The Vincent and Sylvia Titone Foundation within the Raymond James Endowment Fund The Estate of Patricia A. Traina Mrs. Ute G. Villain Mr. Gordon C. Voelbel The Angeline T. Wentz Trust The Estate of Dorothy Wilkinson The Estate of Monita R. Wollerton

LifePath Hospice Donors

Champion (\$25,000+)

Anonymous The Estate of Barbara A. Cole The Spurlino Foundation The Estate of Harry B. Stafford Tampa Bay Hospice Cup Foundation

Sustainer

(\$10,000+)Anonymous The Estate and Trust of Agnes C. Baker Construction Technology Group Foundation, Inc. DeBartolo Family Foundation, Inc. Cecilia Forbes Trust The Donald and Elizabeth Lau Endowment Fund for Education & Research at the Community Foundation of Tampa Bay The Dr. Charles W. and Iona A. Mathias for Benefit of LifePath Hospice Fund at the Community Foundation of Tampa Bay The New York Yankees Tampa Foundation Mr. and Mrs. Robert S. Orf PAR, Inc. Ms. Elizabeth A. Plott Regions Bank The Saunders Foundation

TECO Energy, Inc.

The Walter Foundation

Mrs. Nancy D. Allen Mr. and Mrs. Herbert J. Bell Mr. and Mrs. Fred A. Boos -Blasters, Inc. Carlton Fields, PA Caspers Company The Robert H. and Carolyn L. Cooley Fund within the Community Foundation of Tampa Bay Mrs. Anne H. Cook Cox Fire Protection, Inc. Mr. and Mrs. Ronald E. Cox The Christine G. Crump Estate – Agency Fund at the Community Foundation of Tampa Bay The Tony J. Curcio Fund at the Community Foundation of Tampa Bay Cutler Associates, Inc. Mr. Doyle E. Dudley Sr. Mr. and Mrs. Daniel M. Fernandez Mr. David B. Finkel Ms. Debbie L. Gaston The Estate of Danielle Goodwin Ms. Patricia Hall Linton The Henthorne Family Fund within the Community Foundation of Tampa Bay Mrs. Marie Hyman The Estate of Stephen C. Kahn Mr. and Mrs. John A. Kolosky Ms. Marty Lanahan The Estate of Carol M. Loibl The Lowry Murphey Family Foundation, Inc. Mr. and Mrs. Michael A. Martin Mayer Electric Supply Company, Inc.

Mr. Gregory J. Stinson St. John Greek Orthodox Church The Trombley Family Fund within the Community Foundation Tampa Bay Mrs. Edwina B. Wilks **Supporter** (\$2,500+) Anonymous Becker Communications, Inc. d/b/a **BCI Integrated Solutions** Mrs. Kathleen J. Belmonte Mr. and Mrs. Donald A. Brannon Buchanan Ingersoll & Roonev PC Mr. and Mrs. Michael J. Carney Christian Church Foundation, Inc. CliftonLarsonAllen, LLP Pat and Sally Clyde Charitable Foundation Cole. Scott & Kissane. PA Continental Mills, Inc. Ms. Janet H. Davis Ms. Jo H. Deck The Frank E. Duckwall Foundation, Inc. Dr. Chad A. Farmer Mr. and Mrs. Robert F. Giles Jr. Mr. and Mrs. Gary J. Johnson Mrs. Sharon A. Jones

Ms. Susan M. King Mrs. Charlotte N. Lehnherr Mr. Brvan A. Manlv Ms. Patricia A. Melech Mr. and Mrs. William T. Morgan III Mrs. Jennifer M. Nelson Mr. and Mrs. David J. O'Neil Ms. Pamela Saucier Dr. and Mrs. Ronald S. Schonwetter Mrs. Patty J. Sharrock Showmen's Association Charities Corporation Six Ten Brewing, LLC Spectra Contract Flooring Mr. and Mrs. William C. Taylor II

Tri-City Electrical Contractors, Inc.

Friend (\$1,000+)

Verizon Wireless

Anonymous Mr. and Mrs. Manuel E. Aquiar Adaptive Methods Mrs. Elin Adcock Mrs. Tracey E. Adipietro All Seasons Wealth Strategies Ms. Ann E. Allen Alpine Liquor, Inc. Ancient Order of Hibernians Ms. Elizabeth A. Anderson Mr. Charles R. Augustus Mr. and Mrs. Brent Bacon Mrs. Nancy L. Baily Williamson

Mrs. Patricia H. Beck Mr. and Mrs. Monroe Berkman Mr. Steven R. Brantley Mr. and Mrs. Anthony Bruno Mr. and Mrs. Stephen W. Busbee **Business Animation** Mr. David N. Campbell Mr. and Mrs. Nicholas Caramalis Mr. Clayton S. Carter Mr. William Christian Mr. and Mrs. Mark B. Cohen Mr. and Mrs. Joseph Colavolpe Convergent Management Mr. and Mrs. George A. Cottrell Mrs. Gale E. Craig Mrs. Helen Cranmer Halm Ms. Terry M. Crews Ms. Amber H. Crosby Crowe Horwath LLP Mr. Richard L. Culbertson Mrs. Teresa D. Curry Mr. and Mrs. Cliff Davis Mrs. Margaret E. Davis Mr. Douglas D. Dickson Mr. and Mrs. Michael J. Dubois Dr. Larry W. Dupree Mr. Scott K. Edinger Ms. Elizabeth J. Ellis Mr. and Mrs. Donald D. Evans Mr. Jeffrey H. Evans ExxonMobil Foundation Matching Gift Programs Mr. and Mrs. Sam S. Ferlita Mr. Gary A. Fineout Mr. and Mrs. Jerry E. Fogarty Jr. Mr. and Mrs. Ron W. Fogle Mr. and Mrs. Jerry W. Ford Ms. Diane H. Forrester Ms. Renee G. Furlong Mrs. Donelda M. Gallagly Dr. Roberto Garcia Mrs. Marie G. Garrett GFWC Valrico Service League Mrs. Barbara D. Gibson Ms. Patricia A. Ginley Mr. and Mrs. Daniel B. Goldberg Mrs. Kristin E. Greco Mrs. Beverly R. Greenwell Ms. Casey D. Griffiths Monique Groulx, PhD The Halfaker Family Foundation Fund

Mr. and Mrs. Donald J. Barnes



Advocate (\$5.000+)

AmeriCare Ambulance Service. Inc.

Mr. and Mrs. Anthony F. McGlone The Estate of Audrey B. Munguia Mr. Dennis R. Olden Mr. and Mrs. John C. Sample Mr. and Mrs. R. Bob Smith III



Mrs. Cheryl A. Hamilton Fried

Health Planning & Development, LLC

Mr. Kingston J. Harney

Anonymous

Chapters Health System 2017 Annual Report

Donor Listings: LifePath Hospice continued

Mr. John P. Healv Rev. and Mrs. Edward J. Henley Jr. Mr. Bradford L. Holcombe Mrs. Lilly Ho-Pehling Mr. Richard I. Hornsby Ms. Anita J. Humphrey Mr. Ernest J. Jodoin Mrs. Karen P. Johnston Ms. Cleta M. Jones Mr. Richard T. Jones Mr. and Mrs. Sidney J. Jordan Mr. Gregory J. Kent Mrs. Helen T. Kerr Mrs. Margaret L. Kilby Mr. Bernhard G. Kloppenburg Mr. John P. Lally Mr. Rick F. Lawrence Mr. and Mrs. Jeffrey Levines Litigation Support Advisors, PLC The Irby & Velma Long Revocable Magnolia Style, Inc. Marcus & Millichap Mr. and Mrs. Paul W. Marois Ms. Teresa L. Massaro Mr. Charles D. Mather Mrs. Mary Peggy Mathies Mr. and Mrs. Robert Matteucci Mr. Jack L. Mayer Mrs. Roberta McWatt Trussell Chaplain Edward L. McWilliams Medline Industries, Inc. MGB Development Group, LLC Military Family Support Trust Mr. and Mrs. David L. Mitchell Moffitt Cancer Center Mr. and Mrs. Charles H. Mulfinger II Mr. and Mrs. Robert Murphy Northern Trust Corporation Mr. and Mrs. Dennis W. Novak Ocean Mist Parks, Inc. Mr. Jack A. Olmstead Mr. Kevin Ondechek Mr. Kevin S. O'Shea P & J Graphics, Inc. Mr. Philip J. Pace Mr. Paresh S. Patel Mrs. Elizabeth B. Pettersson Mr. Harvey Petty Ms. Barbara Phethean The Joy J. Piehl Fund within the Community Foundation of Sarasota County, Inc. Walter S. Pierce Foundation, Inc. Mr. and Mrs. David R. Pitts



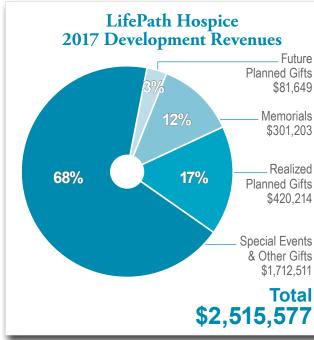
Mr. Luciano L. Prida Jr. Publix Super Markets Charities, Inc. Mr. Anthony Ragano Mr. and Mrs. Michael J. Reddington Mr. and Mrs. Calvin H. Reed Mr. and Mrs. James M. Roberts Ms. Linda W. Rounsaville Mrs. Lisa S. Ryland Mrs. Kathryn M. Salter Cardozo Mr. Bruce A. Samson Schneider Electric Mr. and Mrs. Adam P. Schwartz Seacoast Bank Mrs. Marian E. Sharer-Fitzgerald Mr. and Mrs. Edward M. Shaw Ms. Susan M. Slavinski Ms. Monica R. Smiley Mr. and Mrs. Tom Snyder Ms. Cindy Spahn Square D by Schneider Electric The Estate of Mary E. Sterling Sun City Center Lapidary Club, Inc. Ms. Sheryl J. Sypek Mrs. Anna M. Tercyak Trinchero Family Estates Drs. W. Mark and Bettina S. Tucker Tucker Paving, Inc. United Tissue Network Mr. and Mrs. Joseph L. Valenti Mrs. Helen E. Varsalona Mr. and Mrs. Paul Verrecchia Mrs. Nancy A. Viohl Mr. Steven L. Waters Mrs. Valerie A. Weeks Ms. Elizabeth M. Weems Mr. David A. Wheeler Mr. and Mrs. Darrell White Mrs. Lara E. White Mr. Paul L. Whiting Jr. Dr. Christopher I. Wilson Mrs. Helga Winold Mr. John M. Wolfe II Mr. James E. Wurdeman

Patron (\$250+)

Anonymous Mr. and Mrs. Jeffrey M. Aquiar AiCollaborative, Inc. Akerman, LLP Ms. Barbara B. Alling Mrs. Esperanza Alvarez Mr. and Mrs. Robert E. Ambrose Mrs. Virginia Amburgey American Municipal Securities American-Liberty Spirits & Wine Corporate Team Apex Advertising Ms. Rosemary E. Armstrong Mr. David Ayers Mrs. Sally J. Bailey Ms. MariaElena V. Balmaseda

Mr. and Mrs. Jeffrey Youngblood

Zeno Office Solutions, Inc.



Mr. Timothy D. Barber Mr. David E. Barrett Dr. Robert O. Bash Jr. The Batt Family Fund at Fidelity Charitable Ms. Linda M. Batten Dr. Marnie C. Bauer Ms. Sandra E. Bauer Ms. Catherine L. Baxley BCT International, Inc. Mrs. Teresa A. Bedford Mr. Byron V. Bell Benevity, Inc. Ms. Janna E. Bevilacqua Mr. and Mrs. Michael B. Bliss Sr. Mrs. Marjorie W. Boling Mr. Timothy B. Bollinger Mr. Forrest J. Boushall Mrs. Lucille Brantley Mr. and Mrs. Gaarie L. Breier Ms. Cathleen Bremmer Ms. Carolyn E. Brown Mrs. Crystal I. Bucciarelli Bunco Book Club Ms. Verna Burchett Mrs. Romona Burke Ms. Brenda J. Burroughs Mr. Joseph Capitano Jr. Mr. and Mrs. Gerald J. Cassidy Mrs. Carolyn Castor-Newby Chapters Health System - Revenue Cycle Dept. Mr. Robert C. Charlier Patricia Martini Clark, PhD, MBA Club Renaissance in Sun City Center Mr. Robert Conigliaro Mr. and Mrs. Bernard F. Conners

Ms. Cynthia Coolidge Mr. and Mrs. Richard A. Corbett Ms. Lauren H. Coup Mrs. Patricia B. Couturier Mr. Christopher Cox Mrs. Maria M. Cullen Ms. Kav M. Cunningham Mr. and Mrs. Clifton C. Curry Jr. Mrs. Barbara J. Curts Mr. Fletcher Davidson Ms. Dione DeBarry Ms. Candace DeHaven Mr. Sylester F. Dehn Ms. Elizabeth S. Del Rio Mr. James M. Desmond Ms. Linda G. Devlitz Ms. Debbie S. Dicus Ms. Robinne C. Dodd Ms. Marilyn L. Dowie Mr. Donald A. Drawdy Ms. Patricia Dunton Mrs. Bill M. Dutton Ms. Marv A. Dwver Eastco Enterprise, Inc. Ms. Kari L. Eichen The Elegant Gardeners Club of Sun City Center Mr. and Mrs. Samuel H. Ellis Ms. Sarah Ellis Ms. Audra C. Farish Mr. and Mrs. J. Scott Fenimore Mrs. Irene G. M. Ferguson Ms. Lauren Fernandez Mr. and Mrs. Orlando Fernandez Mrs. Beverly Fields Mrs. Ela M. Finlason Mr. and Mrs. John J. Fitzhenry

Ms. Jill M. Fitzpatrick FLAMCO Fountainview Friendship Bingo Mr. Brad Frank Mr. Scott Fraum Frese, Whitehead, Anderson, Anderson & Heuston, PA Ms. Theresa M. Gallion Ms. Judith W. Galloway Ms. Susan J. Gamble-Banks, RN Mr. Sonny Garza Mr. Larry M. Gee Ms. Cathleen L. Gent Mr. Robert Gill **GIVE** with Liberty Mr. and Mrs. Ronald A. Govin Mrs. Debra L. Grammer Mrs. Irene J. Gray Mac A. Greco Jr., PA Mrs. Bernice Griego Mr. and Mrs. Jim Griffin Ms. Deborah L. Grundel Marjorie E. Guildenzoph Ms. Margot Gunther Mrs. Laurice Hachem Mrs. Marla J. Hall Mrs. Jacqueline L. Halter Mr. and Mrs. John B. Hangartner Mr. William D. Hanger Mrs. Joyce E. Harrington Mr. and Mrs. L. Paige Hatton Hawaiian Isles Summer Coffee Hour Group Ms. Bonnie Helms Mr. and Mrs. David C. Hewitt Ms. Anne M. Hiley David M. Hillman Mr. Roland O. Hiltz Ms. Suzanne Holley Col. Henry R. Hosman, Ret. Mr. Paul Houser Mr. and Mrs. John M. Howell Sr. Mrs. Terry Hudson Ms. Shirley Hughes Mr. Larry Hundley Mr. and Mrs. Gary lannantuono Mrs. Sandra W. Jakeway Mr. and Mrs. James E. Jennings Jr. Dr. and Mrs. Camillus Johnpulle Mr. Carl Johnson and Ms. Mindy J. Snyder Johnson Outdoors Gear, Inc. Mr. Raymond Johnson Ms. Teresa A. Jones Mr. and Mrs. David Kamm Mr. Paul F. Kaufman Mrs. Amarjit Kaur Ms. Valerie Kendall The David C.G. Kerr Memorial Fund at the Community Foundation of Tampa Bay Ms. Julie R. Ketcham Dr. Bruce J. Keyser King's Point Lip Sync Neighborhood Restaurant Partners

Mrs. Margaret Klein Mr. and Mrs. Melvin Klinghoffer Ms. Janalee F. Klovos Mrs. Frances M. Knopke Ms. Elizabeth E. Knowles Mr. Shawn Knutt Mrs. Evelyn Koules Mr. Jeffrey S. Krueger Mrs. Elizabeth Krystyn Ms. Diane B. Kuhnly Mr. Adam Lamb Mr. Robert Langlois Mrs. Beverly L. Larmon and Familiy Ms. Treva D. Lawter Mr. William P. Leach III Mrs. Rosemary H. Leathers Mrs. Ruth S. Leedom Dr. and Mrs. David L. Leever Legacy Buying Group, LLC Mr. and Mrs. Michael W. Lentz Mr. Richard S. Lentz Mrs. Kathryn M. Lewis Mrs. Marilyn E. Lindsay Ms. Sarah Linthicum Dr. and Mrs. Aaron M. Longacre Angel Lopez Jr., DMD Ms. Jill Lopresto Mr. Neale M. Luft Sr. Mrs. Judy L. Lundeen Mrs. Sharon L. Lynch Ms. Heather MacLellan Ms. Lilly Madathil Majesty Title Services Mr. and Mrs. Jerome J. Maietich Dr. and Mrs. John I. Malone Manatee RV Park Community Church Mrs. Norma J. Marsh Mrs. Karen W. Matchus Mr. Andy May Mr. Earl E. Maynard II Mrs. Maribel B. McCroskey Mr. Jackie E. McGowan Mr. and Mrs. Donald L. Mellow Meridian Behavioral Healthcare, Inc. Mr. and Mrs. John C. Messer Mike's Pies, Inc. Mrs. Karin M. Miller Mrs. Kim B. Miller Mr. and Mrs. William L. Miller Mrs. Robin L. Moch Mr. and Mrs. Arlen A. Mohler The Estate of Alice Morales Mrs. Sarah J. Morris Ms. Joan L. Morrison Mrs. Linda L. Mortellaro Mrs. Lisa P. Moxley Mr. and Mrs. Jim Mueller Mr. and Mrs. Harold W. Mullis Jr. Mr. and Mrs. Rory Murtagh Mr. Cliff Myers Ms. Dar-Ell Nash Needlecrafters of Sun City Center

Mr. Keith M. Schappert Mrs. Kathleen K. Nelson Nelson Westerberg of Texas, Inc. Mr. Leslie L. Neumeister Ms. Nancy L. Newkirk Ms. Antoinette L. Newsome Ms. Holly O'Brien Mr. and Mrs. Daniel Ochman Old Republic National Title Insurance, Co. Mr. Robert W. Oliver Mrs. Rosalie L. Owens Mr. and Mrs. Phillip N. Page Mrs. Jenna L. Paladino Palma Ceia United Methodist Women Mr. and Mrs. Mark A. Panter Mr. James M. Pearson Mrs. Karen A. Perkovich Foundation Mrs. Dana Permuy Mr. and Mrs. Patrick E. Peterson Mr. John L. Pfuhler Pink Dragon Ladies of Tampa Bay Ms. Marv C. Pond Mrs. Jean C. Powers Ms. Nena M. Powers Ms. Cecelia Prater Ms. Jacqueline N. Preis Mrs. Beverly J. Price Proforma DHJ Promotions Protect U Guard, LLC Psychological Assessment Resources, Inc. Publix Super Markets, Inc. Ms. Sandra M. Pugliese Mr. and Mrs. Robert W. Quinn Dr. and Mrs. Henry M. Ramseur Ms. Judy A. Tellis Mr. Joseph R. Raubolt Ms. Mary Beth Reardon Redeemer Lutheran Church Women of the ELCA Mr. James J. Reed Reeves Import Motorcars Ms. Julia Rettiq Mr. Michael Tripp Mr. Alan C. Rice Ms. Roxanne T. Rilev Ms. Janis A. Tucci Mr. Gary Rippa Mr. Richard B. Ris Mr. and Mrs. Rene R. Rivas Ms. Margaret H. Rodebush of Tampa Bay Mrs. Kav H. Romaine Mrs. Jodi Rose The Value Team Ms. Madeline Rousseau Mr. and Mrs. Milo L. Rozehnal Jr. Sabal Trust Company Mr. Joseph R. Sabin Viage Group Mrs. Marcia Saffold Mrs. Susan Saiger Honig Mr. and Mrs. Gray Sample Mr. Richard A. Sanchez Ms. Cindy M. Sanders, PA Ms. Michele J. Sandoval Ms. Andrea Sands Mr. Samuel Saporta Mr. and Mrs. Bruce E. Savage

Mrs. Carol M. Schaefer

Mr. Michael Schreiber Ms. Yvette Segura Collette Ms. Kathryn Sharp Mr. and Mrs. Charles W. Shell Ms. Bonnie Shelton The Sheppard Family Giving Fund Mrs. Laura R. Sherman Mr. and Mrs. Joseph Sicilio Mr. Edward C. Sillick Mr. and Mrs. Paul L. Silverman Mr. and Mrs. Dennis Slaughter Ms. Debra D. Smith Mrs. Barbara Smith-Palinkas The Suzanne Smith Pratt Fund within the National Christian Mr. Manny A. Sotelo Mr. Roger A. Southard Ms. Cynthia Spahn Ms. Sharon L. Speiser Ms. Betty L. Spicher Mrs. Ludmila M. Spradlin Mr. and Mrs. Steven Stark Dr. Stewart W. Stein Ms. Andrea Stephens-Hall Mr. Herman L. Stephenson Mr. Leverett C. Stone Mrs. Claudia M. Strathman Ms. Deborah Swaney Tampa Armature Works, Inc. Tampa Chapter - NSDAR Ms. Alexandra Taylor Ms. Andrea B. Taylor The Paul and Sherrill Tomasino Fund within the Community Foundation of Tampa Bay Ms. Bervl E. Thomas Thrivent Financial for Lutherans Mr. and Mrs. Henry Tickel Mr. and Mrs. Gary R. Trombley Mr. and Mrs. Henry C. Ulrichs USAmeriBank Jeans Day Fund within the Community Foundation Ms. Victoria J. Vail. CPC Dr. Thomas Van Zandt Mr. and Mrs. David D. Vann Mr. Robert M. VerSchure Mr. and Mrs. Lawrence A. Villanueva





Donor Listings: LifePath Hospice continued

Ms. Christine Wagenti Mrs. Mary Jane Wagoner Ms. Suzanne L. Wall Ms. Julie Ward Mrs. Beulah M. Wassel Mr. C. W. Webster Mr. and Mrs. Sheldon Wexler Mrs. Tammie Whitcomb Mr. and Mrs. Samuel Williamson Mr. James A. Wilson Mrs. Linda M. Winchester Mr. Ronald T. Wojewoda Mr. John M. Wolfe II The Woman's Group WRA LLC

YourCause, LLC Mrs. Dixie L. Zacherl Mr. and Mrs. Douglas C. Zahm Zampell Refractories

Sustaining Society Members'

A special group of loyal supporters who demonstrate their commitment to hospice through ongoing financial gifts of \$1,000 or more annually for five years.

Anonymous Ann Allen



Mr. and Mrs. Forrest C. Wyckoff Mrs. Maureen E. Yahrmatter Mrs. Diana L. Yates YCC Support Services Ms. Sandra R. Young Mr. and Mrs. Jeffrey Youngblood



Don and Kathy Barnes Kathy Belmonte Steven Brantley Mr. and Mrs. Anthony Bruno Anne and Mike Carney Ron and Linda Cox Helen Cranmer Halm Terry Crews Elizabeth Ellis Kathy and Danny Fernandez Gary A. Fineout David Finkel Jane G. Ford Renee G. Furlong Donelda M. Gallagly

Sherre Henley Henthorne Family Fund Carl Johnson Gary and Olive Johnson Mr. and Mrs. Richard T. Jones Helen T. Kerr Marty Lanahan Rick Lawrence Brvan A. Manly Paul W. Marois Jack Mayer Tony and Kathy McGlone Patricia A. Melech Military Family Support Trust Charles and Lisa Mulfinger II Robert and Jennifer Murphy Stewart and Jennifer Nelson Denis Olden Jack and Tara Olmstead Philip J. Pace and Family Psychological Assessment Resources, Inc. Betty Pereira Elizabeth B. Pettersson Elizabeth Plott Ann and Mike Reddington Adam P. Schwartz Patty J. Sharrock Ed and Rita Shaw R. Bob and Cathy Smith Greg Stinson Donna and Bill Taylor Carol Tedder and Wayne Wolfe Nancy Viohl Jerry L. Warner Steve Waters Val Weeks Elizabeth M. Weems David and Loriann Wheeler John M. Wolfe II Jim Wurdeman Mr. and Mrs. Jeffrey Youngblood

Bette Gibson

Patricia Ginley and Jerry Schrader

Camp Circle of Love and

Circle of Love Center Anonymous AiCollaborative. Inc. Mr. Jacob B. Alagood Ms. Jennifer R. Allen Ms. Maribeth Allen Ms. Blair Alsup Ms. Kristin Amato Ms. Elizabeth A. Anderson Mr. Ronald Anderson Ms. Maureen E. Ashley Mr. and Mrs. Brent Bacon Mrs. Nancy L. Baily Williamson Mr. and Mrs. Russell O. Bakke Ms. Teresa D. Barfield, ARNP Ms. Christy A. Barker Dr. Robert O. Bash Jr. Mrs. Kathleen J. Belmonte

Ms. Samica A. Carr Mr. and Mrs. Thomas R. Carroll Ms. Dianna L. Causey Chapters Health System - Revenue Cycle Dept. Ms. Karina Y. Christine Ms. Selena Cobb Oglesby Ms. Sandra K. Codv Mrs. Irene Cohen Ms. Pselane Coney The Robert H. and Carolyn L Cooley Fund within the Community Foundation of Tampa Bay Mr. and Mrs. Brian J. Cornelius Mr. and Mrs. Christopher M. Cousins Ms. Ashley A. Crowe Crowe Horwath LLP Mr. and Mrs. Fred Cuneo Mr. and Mrs. Steve Daly Mr. and Mrs. Cliff Davis Ms. Sarah J. Davis Ms. Catherine R. Dawson DeBartolo Family Foundation. Inc. Ms. Sandra R. Dettori Mrs. Jeri-Lynn Devine Mr. and Mrs. Jay A. Dillinger Mr. and Mrs. Jason Dixon Ms. Charita M. Drew Mr. Scott K. Edinger Mr. Thomas Eicher Mr. and Mrs. Dennis R. Farley Dr. Chad A. Farmer Ms. LaDonna J. Farrell Mr. and Mrs. Daniel M. Fernandez Mr. and Mrs. Marshall C. Ferrell III Ms. Cheryl A. Ferris Mr. and Mrs. Jim Fisher Ms. Brigid C. Flood Ms. Widlyne Florissant Mr. and Mrs. Jerry E. Fogarty Jr. Mr. and Mrs. Jerry W. Ford Mrs. Corinne C. Gaertner Ms. Alisha R. Gaffney Mr. James E. Gainer

Mr. and Mrs. Leonard Garrett Ms. Stephanie Gecewicz GFWC Valrico Service League Mr. and Mrs. Daniel B. Goldberg Mr. Daniel Gonzalez Ms. Joelis M. Grant Graybar Electric Mrs. Laura C. Green Ms. Margaret A. Griffith Ms. Tracey M. Hamada Ms. Janet M. Hendricks Mr. Dyson Hickingbotham Ms. Carla L. Hicks Ms. Anne M. Hiley Ms. Kiayis S. Hinton Chaplain Deb Holton-Fischer Mrs. Lilly Ho-Pehling Mr. Joseph D. Jacobs Ms. Claudia P. Jaramillo Ms. Rebecca Jensen Ms. Cindy R. Johnson Ms. Madonna L. Johnson Ms. Maureen Johnson Ms. Saskia L. Johnson Mrs. Sharon A. Jones Ms. Hope Kennedy Ms. Jonna S. Kiesel Mr. and Mrs. Tom Kilmartin Ms. Sarah A. King Ms. Babette S. Klein Ms. Teresa A. Klingman Ms. Daria R. Klotz-Johnson Ms. Elizabeth E. Knowles Mrs. Simone A. Konner Ms. Mary Kramer Ms. Yamilka Largel Soca Ms. Sarah J. LaRose Mrs. Geraldine H. Leever Mr. and Mrs. Michael W. Lentz Ms. Deyanira E. Leon-Diaz Ms. Maria M. Linero Ms. Jill Lopresto Mrs. Judy L. Lundeen Ms. Antoinee D. Magwood Mr. Gregory H. Mandel Ms. Elizabeth E. Mandt Mr. Bryan A. Manly Mr. and Mrs. Michael A. Martin Ms. Teresa Mazza Ms. Malynda J. McCabe Mr. and Mrs. Anthony F. McGlone Ms. Samia Medina Rogers Ms. Patricia A. Melech Ms. Diana T. Melton Ms. Jill S. Miller Mrs. Carmen C. J. Milligan The Lowry Murphey Family Foundation, Inc. Ms. Tilarva M. Murphy Mrs. Carol E. Myers Ms. Latova R. Neal Mrs. Linda M. Winchester

Ms. Antoinette L. Newsome Mr. Christopher Nguyen Ms. Linda K. Nilsson Mr. and Mrs. Robert S. Orf Mrs. Pamela S. Orlosky Ms. Ilene Ostrander Mrs. Jenna L. Paladino Mrs. Trupti P. Parikh Ms. Cynthia F. Passafiume Ms. Kayon M. Peck Ms. Maria Pedreguera Ms. Lisa J. Peterson Mr. Harvey Petty Ms. Kody L. Philpott Ms. Elizabeth A. Plott Mary C. Pond. PA Ms. Nena M. Powers Ms. Alina E. Pressoir Ms. Sarah M. Price ProFound Allovs, LLC Mr. and Mrs. Robert W. Quinn Ms. Yvonne Ramirez-Omar Ms. Joanne L. Rashbaum Ms. Silvana G. Read Mrs. Cristina Rodriguez Ms. Wendy R. Rodriguez Ms. Felicia M. Rodriguez Sosa Ms. Veronica Y. Roldan Ms. Jequiel Y. Rose Ms. Debra D. Russell Mrs. Kathryn M. Salter Cardozo The Saunders Foundation Dr. and Mrs. Ronald S. Schonwetter Mrs. Patty J. Sharrock Ms. Joan C. Shepherd Mr. and Mrs. Simon Silverstein Mr. and Mrs. R. Bob Smith III Ms. Sharon L. Speiser Ms. Teresa G. Spiers, RN Mr. and Mrs. Steven Stark Mr. Mark L. Stewart Ms. Andrea B. Taylor Ms. Jessica Terry Mr. Hung Thai Mr. Steven D. Thelen Ms. Beverly A. Tobey Ms. Kimberly D. Tolbert Ms. Sharon Toro Ms. Mavelin Torres Mr. and Mrs. Larry A. Totz The Trombley Family Fund within the Community Foundation Tampa Bay Ms. Fritha D. Turner Mr. and Mrs. Henry C. Ulrichs Ms. Roxanne Vaughn Ms. Yvonne Wainwright Mr. Kenneth A. Weinstein Ms. Nina G. Whatley Ms. Mary L. Whitacre Mrs. Shannon T. Willis

Ms. Khadija York

Ms. Beverly A. Young

Hospice Women of Philanthropy 2017 Members Ms. Ann E. Allen Ms. Barbara B. Alling Mrs. Nancy L. Baily Williamson Mrs. Kathleen H. Barnes Dr. Marnie C. Bauer Ms. Sandy Bauer Mrs. Kathy Belmonte Mrs. Marjorie W. Boling Mrs. Connie Boos Ms. Carolyn E. Brown Mrs. Anne Carney Patricia Martini Clark, PhD, MBA Ms. Cynthia Coolidge Ms. Lauren H. Coup Mrs. Linda J. Cox Ms. Terry M. Crews Ms. Kay M. Cunningham Mrs. Teresa D. Curry Mrs. Barbara J. Curts Ms. Janet H. Davis Ms. Jo H. Deck Ms. Debbie S. Dicus Ms. Marilyn L. Dowie Ms. Patricia Dunton Mrs. Kathy L. Fernandez Ms. Lauren Fernandez Mrs. Lisa M. Fogarty Mrs. Jane G. Ford Ms. Theresa M. Gallion Ms. Judith W. Galloway Mrs. Ann S. Giles Mrs. Judy A. Govin Mrs. Irene J. Gray Mrs. Kristin E. Greco Mrs. Kim A. Griffin Ms. Casey D. Griffiths Ms. DeDe L. Grundel Ms. Patricia Hall Linton Mrs. Sherre M. Henley Ms. Kelly Hodges Ms. Anita J. Humphrey Mrs. Angela Johnpulle Mrs. Karen P. Johnston Mrs. Sharon A. Jones Mrs. Donna M. Jordan Ms. Susan M. King Mrs. Elizabeth Krystyn Ms. Marty Lanahan Mrs. Rosemary H. Leathers Mrs. Geraldine H. Leever Ms. Lea R. LeVines Mrs. Muffy Longacre Mrs. Sharon L. Lynch Mrs. Karen W. Matchus

Mrs. Kathy McGlone

Mrs. Joan M. Mellen

Mrs. Ellen B. Miller

Mrs. Kim B. Miller

Mrs. Robin L. Moch

Ms. Patricia A. Melech

Mrs. Dominique B. Mellow

Mrs. Linda L. Mortellaro Mrs. Jennifer L. Murphy Mrs. Nancy P. Newkirk Ms. Holly O'Brien Mrs. Donna M. Orf Mrs. Kelly L. Panter Mrs. Dana Permuy Ms. Elizabeth A. Plott Ms. Suzanne S. Pratt Ms. Jacqueline N. Preis Mrs. Jeanne L. Ramseur Mrs. Neva J. Reed Ms. Julia Rettig Mrs. Karen L. Riddle Ms. Roxanne T. Riley Mrs. Sarah A. Rivas Mrs. Christie D. Roberts Ms. Margaret H. Rodebush Mrs. Kay H. Romaine Ms. Linda W. Rounsaville Ms. Madeline Rousseau Mrs. Lisa S. Rvland Mrs. Marcia Saffold Mrs. Kathryn M. Salter Cardozo Ms. Pamela Saucier Mrs. Patty J. Sharrock Ms. Susan E. Sheppard Mrs. Laura R. Sherman Mrs. Maureen M. Sicilio Mrs. Cathy Smith Mrs. Bet Snyder Ms. Mindy J. Snyder Mrs. Claudia M. Strathman Mrs. Donna M. Taylor Mrs. Jacqueline Trombley Ms. Vickie Vail Mrs. Jill C. Valenti Mrs. Cynthia K. Vann Ms. Elizabeth M. Weems Mrs. Lara E. White Mrs. Linda M. Winchester Mrs. Jean A. Wurdeman Mrs. Dixie L. Zacherl

Decade Club Members

Donors who have supported the programs and services of Chapters Health System-LifePath Hospice for a minimum of 10 consecutive years

Anonymous Mrs. Rose M. Allen Mrs. Esperanza Alvarez AmeriCare Ambulance Service, Inc. Ms. Elizabeth A. Anderson



Ms. Laurie A. Beninati Ms. Sue Benson Ms. Irma L. Berghaus Ms. Janna E. Bevilacqua Mr. Eugene R. Biller Mr. Barnett V. Blair Mr. and Mrs. B. Wallace Blount Mr. and Mrs. Fred A. Boos -Blasters, Inc. Mr. and Mrs. Gaarie L. Breier Ms. Cathleen Bremmer Mrs. Toni Brewster and Family Ms. Mandy L. Brice Ms. Eve A. Brockington Ms. Christine D. Brooks Ms. Lenora Y. Buggs

Mr. and Mrs. Alfred J. Bru Mrs. Crystal I. Bucciarelli Ms. Verna Burchett Ms. Pamela Busonick

Mrs. Jennifer M. Nelson New York Yankees Tampa Foundation

Chapters Health System 2017 Annual Report

Donor Listings: LifePath Hospice continued

Mrs. Digna E. Angulo Ms. Rosemary E. Armstrong Mrs. Teresa A. Bedford Mr. and Mrs. Herbert J. Bell Mrs. Janice E. Bennafield Mr. Mark T. Boehnert Mr. and Mrs. Fred A. Boos -Blasters, Inc. Mr. and Mrs. William M. Brennan Ms. Deborah A. Brims Mrs. Sandra G. Burke and Family Mrs. Julie I. Cacciatore Mrs. Linda S. Camel Mr. David N. Campbell Dr. Louis A. Censullo Ms. Jeanne E. Clavton Construction Technology Group Foundation, Inc. Mrs. Catherine Cronin Cutler Associates, Inc. Mr. and Mrs. A. Barry Damiano Mrs. Margaret E. Davis Ms. Linda G. Deylitz Mr. Dale A. Dix Ms. Elizabeth J. Ellis Ms. Debra D. Fay Mr. and Mrs. Sam S. Ferlita Mr. and Mrs. Daniel M. Fernandez Mrs. Julia M. Fernandez Mr. and Mrs. Marshall C. Ferrell III Mr. and Mrs. Jerry E. Fogarty Jr. Ms. Diane H. Forrester Dr. and Mrs. Frank W. Freshour Ms. Susan J. Gamble-Banks. RN Mr. and Mrs. C. Roger Gilbert Mr. and Mrs. Joe T. Gleaton Ms. Sandra Guggino Ms. Patricia Hall Linton Mr. and Mrs. Kenneth W. Hamilton Dr. and Mrs. John B. Hampton Mr. William D. Hanger Mrs. Joyce E. Harrington Mr. and Mrs. Fred R. Hartlage Jr. Hawaiian Isles Summer Coffee Hour Group Ms. Margaret Hayes Mrs. Grace L. Higgins Mrs. Barbara J. Holm Ms. Cathy Horne Mrs. Terry Hudson Mrs. Anne L. Hunt Mrs. Cynthia G. Hurley Ms. Beverly J. Jones Mr. Richard T. Jones



Mrs. Sharon A. Jones

Mr. Paul F. Kaufman Mrs. Louise C. Keatts Ms. Janalee F. Klovos Mrs. Frances M. Knopke Mr. and Mrs. John A. Kolosky Ms. Pam Korotky Mr. Steven A. Kracik Ms. Diane B. Kuhnly Mrs. Charlotte N. Lehnherr Mrs. Kathryn M. Lewis Mrs. Mildred G. Lillard Litigation Support Advisors, PLC Dr. and Mrs. Aaron M. Longacre Mr. Neale M. Luft Sr. Judge Michael A. Marcionese Ms. Antonia Marino Ms. Teresa L. Massaro Mr. Jack L. Mayer Mr. Salvatore Mazzuca Ms. Linda A. McGann Mr. and Mrs. Anthony F. McGlone Mr. Vance L. McIlwaine Jr. Mrs. Roberta McWatt Trussell Mr. Robert J. Meckes Mr. and Mrs. Donald L. Mellow Mr. and Mrs. David L. Mitchell Mrs. Patricia A. Mixon Moffitt Cancer Center Mr. and Mrs. Arlen A. Mohler Mr. Robert C. Moore Mr. and Mrs. Harold W. Mullis Jr. New York Yankees Tampa Foundation Northern Trust Corporation Ms. Karen E. Odell Mrs. Dorothy I. Osting Mr. and Mrs. Gary D. Pailthorp Palma Ceia United Methodist Women Mr. and Mrs. Mark A. Panter Mrs. Karen A. Perkovich Mr. and Mrs. Patrick E. Peterson Mrs. Elizabeth B. Pettersson Ms. Elaine A. Pittman Mr. Theodore R. Pitts Ms. Elizabeth A. Plott Mrs. Marian A. Provenzano Publix Super Markets Charities, Inc. Ms. Linda E. Rademan Mr. Anthony Ragano Mr. and Mrs. John F. Ranon Mr. and Mrs. Michael J. Reddington Ms. Amy A. Reily Mr. and Mrs. Louis M. Reyes Jr. Dr. Ona Z. Riggin Ms. Andrea Sands Dr. and Mrs. Ronald S. Schonwetter Dr. and Mrs. Daniel J. Schwartz Dr. and Mrs. Stephen H. Schwartz Mr. Raymond W. Schwenk Mrs. Delia Senk

Mrs. Marian E. Sharer-Fitzgerald

Mr. and Mrs. Joseph Sicilio

Mr. and Mrs. Kenneth R. Smith

Ms. Lynette Singh

Mr. and Mrs. Leon R. Smith Mrs. Barbara Smith-Palinkas Ms. Arlene E. Snyder Mr. and Mrs. Paul A. Stammen Mr. and Mrs. Leonard H. Stanton Mrs. Geraldine Starnes Sun City Center Bunka Art Club Dr. and Mrs. Stephen J. Szabo Tampa Armature Works, Inc. Mr. and Mrs. William C. Taylor II Mr. and Mrs. Gary D. Thompson Mr. and Mrs. Paul Tomasino Ms. Rhonda H. Treppe Drs. W. Mark and Bettina S. Tucker Mr. Robert M. VerSchure Mrs. Nancy A. Viohl Mr. Don E. Walden Jr. Mr. Steven L. Waters Mr. and Mrs. Russell M. Williams Mrs. Ruth Williams Mrs. Jane M. Wilson Ms. Joan T. Winters Ms. Barbara N. Wurth Mrs. Diana L. Yates Mr. and Mrs. Alan Zale

Mr. William R. Cameron

The Estate of Carl Coley

Mr. Kenneth J. Connolly

Ms. Michael N. Crane

Foundation of Tampa Bay

Community Foundation of

Mr. and Mrs. Peter A. Daks

The Tony J. Curcio Fund at the

The Estate of Joan Day Rooney

The Estate of Armstid C. Dodson

The Estate of Robert M. Dowd

The Estate of Laura L. DuBois

The Estate of Patricia Dukat

The Estate of Roselyn T. Ellis

The Estate of Hazel A. Finch

Ms. Geralyn M. Fitzgibbons

The Estate of Thomas Flynn

The Estate of Earl O. Freeman

The Estate of Carmela M. Gardner

Col. and Mrs. Frederick E. Garman

Mr. Daniel P. Drobinski

Ms. Elizabeth J. Ellis

Mrs. Lorrain Enos-Pace

Mr. H. Spencer Faircloth

Mr. Gary A. Fineout

Mrs. Marianne Finke

Ms. Maxine O. France

Mrs. Donna M. Gardner

The Estate of Robert Gildart

The Estate of Myrtle M. Gildart

Mr. and Mrs. Ronald A. Govin

The Estate of Robert Gregory

The Estate of Herman A. Grill

The Estate of Violet E. Gura

Mrs. Gina S. Harris

Mr. Elveer B. Heiss

Mrs. Margaret Heiss

Mr. Robert E. Held

The Estate of Nancy Haggerty

The Estate of Mary S. Heckel

The Estate of Glennis F. Hamilton

The Estate of Helen A. Henderson

The Estate of Marquerite Hendricks

The Estate of Richard P. Herman

The Estate of Berneice A. Herron

Hickey Charitable Lead Trust

The Estate of Burley Hendricks

Mrs. Susan E. Garno

Ms. Bette Gibson

Mr. Vernon L. Drummond

The Estate of Raymond L. Donoghue

Ms. Clara C. Cox

Tampa Bay

Ms. Jo H. Deck

Mrs. Marv A. Dial

Gibbons Pathway Society Members

This is a special group of friends and donors who have remembered LifePath Hospice in their estate plans, through a beguest, life insurance, trust or charitable gift annuity. The society is named to honor former Congressman Sam Gibbons, who helped author the federal legislation establishing the Medicare Hospice Benefit.

Anonymous The John B. Allison Trust Mrs. Olga Alonso The Estate of Ruth M. Anderson Mrs. Caroline Andrews The Wilson H. Avers Trust The Estate and Trust of Agnes C. Baker Ms. Jo Anne Baum Mrs. Eleonora N. Bedran The Estate of Richard J. Bell Mr. Gideon H. Bender Ms. Shoshana Berman The Estate of John C. Bernard The Estate of Paul C. Bocka Ms. Elizabeth S. Bogdan The Estate of John R. Brainard The Estate of John Brierley The Estate of E. Lawrence Broggini The Estate of Margaret Broggini The Estate of Mary E. Brown Ms. Rhoda P. Brueggeman Mrs. Hannah G. Bryson The Estate of Robert W. Bryson Mrs. Madeline G. Bubenik

The Estate of Marguerite M. Burnett The Estate of Richard A. Hickman The Estate of William H. Bush The Estate of Beulah M. Hiller The Estate of Freda E. Holder The Estate of Martha M. Carle The Estate of Genevieve C. Holmes The Estate of Helen L. Chancey Mrs. Jean D. Hope The Estate of Evelvn Hulsebosch The Estate of Wilma E. Chiotti The Estate of Martha Hurley The Estate of Benjamin D. Hyman Mrs. Marie Hyman The Estate of Hayden A. Cox The Estate of Grace B. Incorvia The Estate of Bernice W. Crabtree Mrs. Peggy A. Inge The Estate of Bertram H. Ison The Christine G. Crump Estate -Agency Fund at the Community

The Estate of Jesse T. Kruse Sr. The Estate of Florian Kubuske The Florian and Sue Kubuske Family Foundation The Estate of Christine M. Langham The Estate of Rita B. Lassiter The Donald and Elizabeth Lau Endowment Fund for Education & Research at the Community Foundation of Tampa Bay Mrs. Marv T. Lauck The Michael Lechmanick Trust

Mrs. Roberta McWatt Trussell Bob and Sue Minthorn Mrs. Sandy Mohler Mr. Richard J. Molnar Mrs. Ann S. Monahan The Estate of Robert B. Monroe The Estate and Trust of Ashby M. Moody Mr. Jack T. Morton The Estate of Rita I. Mullen Mrs. Dean D. Nazor

Settlement Trust The Estate of Robert S. Reynolds Ms. Dorothy W. Rich Mr. Norman C. Ricker The Estate of Edsel L. Riopelle Mr. and Mrs. Teddy W. Roberts The Estate of John H. Rosenberg Mrs. Lisa S. Ryland Ms. Andrea Sands The Estate of Elizabeth S. Sawver Living Trust Mrs. Jeanette L. Schinelli Mr. and Mrs. Thomas Scott The Estate of Elinor Jane Short Mr. and Mrs. Joseph Sicilio The Estate of Charlotte R. Simon Mr. Andrew L. Sirna The Estate of Dr. Warren M. Slocum III Ms. Jacqueline L. Smith Mr. and Mrs. R. Bob Smith III The Estate of Sigurd E. Sorensen The Estate of Harry B. Stafford The Estate of Beulah P. Stanley The Estate of Louise Strickhorn The Estate of Leonard E. Sullivan The Estate of Sandra Summer The Estate of Isobel Taylor Hayes The Estate of Ann C. Thompson Mrs. June E. Tirsway Mrs. Grace A. Unrath The Estate of Marilyn G. Valentine The Estate of Dr. Marvin D. VerSchure The Estate of Doris S. Waltz McGurk

The Estate of David T. Widdoes

The Estate of Frederick E. Wiswall

The Estate of Elizabeth K. Yeomans

Mrs. Ruth Williams

Winston Moody

Mr. William M. Wilson

The Estate of Emily M.

Mrs. Christine H. Zewin

The Edwin A. and Mary C. Reising



Mr. and Mrs. Maril B. Jacobs The Estate of J. Elizabeth Jeffress. MD The Estate of Betty S. Johnson The Estate of Clifford W. Johnson The Estate of Goldie V. Johnson The Lora Johnson Trust The Estate of Wilhelmina Johnson Mr. Marvin G. Kastama The Estate of Patricia L. Kastama The Estate of Leona M. Kasten Mrs. Christine C. Kellogg The Estate of Charles M. Kelsea The Estate of Arthur W. Kerr Jr. The Estate of Corinne J. Kerr Mrs. Helen T. Kerr The Estate of Jesse D. Krehbiel The Estate of Richard Krewer

Mrs. Charlotte N. Lehnherr Mr. Erwin G. Leiss The Estate of Colin Lindsev The Estate of Winifred W. Lockwood The Estate of Edith M. Long Mr. Milton R. Lovelace Mr. and Mrs. Kurt L. Lvnch Mr. David S. Madden The Estate of Helen R. Magyar The Estate of Thomas Maslyn The Estate of Dr. Charles W. Mathias The Dr. Charles W. and Iona A. Mathias for Benefit of LifePath Hospice Fund at the Community Foundation of Tampa Bay Mr. Jack L. Maver Mr. and Mrs. Anthony F. McGlone The Estate of Marguerite McLaughlin

The Estate of Robert B. Ogg Mrs. Nancy P. Olds-Coady The Estate of Stefany J. Opprel The Estate of Kathryn Emily Pearce The Estate of Bernard A. Pelchier Mrs. Sofia Perera The Estate of January H. Petrie Mrs. Elizabeth B. Pettersson Mrs. Sharon L. Pinnev The Estate of Deloris Piotter Ms. Elizabeth A. Plott The Estate of Anne W. Purcell The Estate of Elizabeth Rankin Mr. and Mrs. Michael J. Reddington The Estate of William A. Reider



The Estate of Stewart L. Pomerov Jr. The Estate of Raymond I. Purcell Jr. The Estate of Ida Lucille Purviance

In Loving Memory



Home Office

12470 Telecom Drive • Suite 300 West • Temple Terrace, FL 33637 (813) 871-8111 • 1-866-204-8611 • www.chaptershealth.org



Lakeland Resource Center/ **Administrative Office**

3470 Lakeland Hills Boulevard Lakeland, FL 33805 (863) 682-0027 • 1-800-464-3994

Auburndale Resource Center/ George C. Forsythe Hospice House

450 Arneson Avenue Auburndale, FL 33823 (863) 297-1880

Bartow Resource Center

1239 E. Main Street Suite 3 Bartow, FL 33830 (863) 533-0203

Bud and Donna Somers Hospice House and Resource Center

1110 Hammock Road Sebring, FL 33870 (863) 402-1066

Lakeland Hospice House

3450 Lakeland Hills Boulevard Lakeland, FL 33805 (863) 297-1880

The Bethany Center

450 Arneson Avenue Auburndale, FL 33823 (863) 968-1707

Sun Room

3003 Herring Avenue Sebring, FL 33870 (863) 382-2542



CHAPTERS

Palliative Care

12470 Telecom Drive • Suite 300 W Temple Terrace, FL 33637 (813) 871-8200 • 1-866-204-8611



111 Kelsey Lane • Suite F Tampa, FL 33619 • (813) 353-8573 Chapters Health System 2017 Annual Report



Administrative Office

12107 Majestic Boulevard Hudson, FL 34667 (727) 863-7971 • 1-800-486-8784

West Pasco Resource Center

6807 Rowan Road New Port Richey, FL 34653 (727) 848-7160

East Pasco Resource Center

37445 Clinton Avenue Dade City, FL 33525 (352) 518-1400

Hernando Resource Center

12260 Cortez Boulevard Brooksville, FL 34613 (352) 597-1882

Citrus Resource Center

2939 W. Gulf to Lake Highway Lecanto, Florida 34461 (352) 527-4600

Marliere Hospice House

6801 Rowan Road New Port Richey, FL 34653 (727) 845-4004

Sturgill Hospice House

12242 Cortez Boulevard Brooksville, FL 34613 (352) 544-1181

Center for Grieving Children

12139 Majestic Boulevard Hudson, FL 34667 (727) 816-3647 • 1-855-465-8238



HOME HEALTH A Chapters Health® Affiliate

6807 Rowan Road New Port Richey, FL 34653 (727) 817-1804 • 1-888-508-5631



12470 Telecom Drive • Suite 300 W Temple Terrace, FL 33637 (813) 871-8171 • (863) 616-2571



South Tampa Resource Center/ Administrative Office

3010 W. Azeele Street Tampa, FL 33609 (813) 877-2200 • 1-800-209-2200

Fred E. Wiswall Resource Center

3725 Upper Creek Drive Ruskin, FL 33573 (813) 634-7621

Temple Terrace Resource Center

11150 N. 53rd Street Temple Terrace, FL 33617 (813) 908-7650

Melech Hospice House

11125 N. 52nd Street Temple Terrace, FL 33617 (813) 984-2200

Sun City Center Hospice House

3723 Upper Creek Drive Ruskin, FL 33573 (813) 642-1900

Circle of Love Center

3010 W. Azeele Street Tampa, FL 33609 (813) 383-5243 • (813) 357-5605



LIFE'S TREASURES

Benefiting HPH Hospice

6528 Massachusetts Avenue New Port Richey, FL 34653 (727) 841-7356

4910 Allen Road Zephyrhills, FL 33541 (813) 355-4830

Benefiting LifePath Hospice

1918 S. Dale Mabry Highway Tampa, FL 33629 • (813) 259-1028

4802 Gunn Highway Tampa, FL 33624 • (813) 969-2049

1335 W. Brandon Boulevard, Ste. C Brandon, FL 33511 • (813) 653-4616 We dedicate this report to our friends and colleagues who have died in the past year.

Chapters Health Employees

Stephanie Leamon

Corporate Learning Leader

Theresa Love Department Secretary

Good Shepherd Hospice Volunteers

Gwen Gregson Larry Lunn Elizabeth Morey

HPH Hospice Volunteers

Gary Griffin Sharon Griffin Dolores Kish-Theodore Margot Linins Valerie Machael **Hazel Waggoner**

LifePath Hospice Volunteers

Norma Dalton Donald Flynn Bunnie Gasperini Joshua Green **Janis Kepner** Irene Kuhling Virginia McCoy Joyce Reddish August (therapy dog)

Life's Treasures Thrift Store Volunteers

Virginia Kennedy Joyce Reddish **Dolores Kish-Theodore**



GOOD SHEPHERD HOSPICE • LIFEPATH HOSPICE HPH HOSPICE • HPH HOME HEALTH • PALLIATIVE CARE

www.chaptershealth.org