



ועידת התביעות  
Claims Conference  
Conference on Jewish Material Claims  
Against Germany



# 2020 WORLDBOOK

A Guide to Claims Conference Programs Worldwide

**2020**

**CLAIMS CONFERENCE  
WORLDBOOK**

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Programs Worldwide**



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# INTRODUCTION

We are pleased to present the “2020 Worldbook: A Guide to Claims Conference Programs Worldwide,” a comprehensive overview of Claims Conference activities in each of the 83 countries and territories in which we operate. While the range and scope of Claims Conference activities vary widely around the globe, our priorities and the focus of our efforts are to advocate for the well-being of Holocaust survivors and to provide them with a measure of justice.

As time passes, the Claims Conference mission has become ever more important in helping Holocaust survivors live in dignity and comfort. We are committed to ensuring that survivors who were abandoned by the world in their youth are cared for and supported through the end of their lives.

2020 was an especially challenging year for this fragile population, which was at the greatest risk of contracting coronavirus. In response to the devastating COVID pandemic, the Claims Conference established a COVID Urgent Response Fund in early April with approximately \$4.32 million in funding, which was made available to our network of social service agency grantees. Our agency partners best understand the local survivor communities that they serve, the priorities in those communities, and how to most effectively use local resources to support survivors directly. Of the more than 300 agency partners we work with globally, 71 were able to utilize the COVID Urgent Response Fund in 2020.

Agency staff quickly mobilized to meet survivors’ needs with additional food and medical packages and personal protective equipment (PPE) for survivors as well as agency staff and caregivers, so they could continue providing necessary services as safely as possible during the pandemic. Some agencies were able to shift their current funding to the areas of increased need, such as transportation for home care workers in locations where public transportation systems were forced to shut down, so they could continue serving survivors in their homes. Many agencies were able to quickly pivot their in-person socialization programs to a virtual format, and some provided technological devices to survivors who did not own computers, enabling isolated and vulnerable survivors to participate in online socialization programs while under quarantine.

In negotiations with the German government in 2020, the Claims Conference achieved two supplemental payments - each €1,200 (approximately \$1,400) - for Holocaust survivors eligible for the Hardship Fund. These payments, made effective as of December 1, 2020, will be made over two years for a total of €2,400 (\$2,800) per survivor. The Claims Conference estimates that approximately 240,000 survivors will be eligible for these additional payments. The largest populations to receive this money reside in Israel, North America, the former Soviet Union, and Western Europe. At €2,400 over two years, that is a new overall commitment of €564 million (\$664 million) for some of the poorest survivors alive.

Additionally, the Claims Conference achieved an increase of €30.5 million in funding (approximately \$36 million) for social welfare services in 2021, to provide vital support as Holocaust survivors faced greater financial precarity and isolation during the COVID pandemic. This increase brings the total global allocation for 2021 for social welfare services funded by Germany to €554.5 million (over \$643 million). The Claims Conference currently funds in-home care for over 81,000 frail Holocaust survivors around the world, enabling them to live in dignity and in their own homes. An additional 62,900 survivors receive other vital services including food, medicine, transportation to doctors, and programs to alleviate social isolation.



In the negotiations with the Claims Conference, the German government also agreed to expand the categories of survivors receiving direct compensation. Specifically, they accepted the findings of the United States Holocaust Memorial Museum regarding “open ghettos” in Bulgaria and the report by Yad Vashem about “open ghettos” in Romania. Taken together, 27 specific locations were recognized as ghettos, thus enabling survivors who were in those places to receive Claims Conference compensation payments.

Additionally, the German government will directly provide to spouses of BEG recipients who died after January 1, 2020, and did not get a BEG spouse pension, a “transitional payment” of up to nine months.

Also, on January 1, 2020, pensions from the Article 2 and Central and Eastern European Fund rose to €513 and will increase again to €580 by January 1, 2021. These increases affect approximately 53,000 Holocaust survivors worldwide and will have a marked material impact on the lives of aging survivors, many of whom face financial precarity.

The payments listed in this book do not include the approximately 25,000 Holocaust survivors who continue to receive pensions directly from Germany through an indemnification program negotiated by the Claims Conference in 1952. Under that first agreement, 278,000 survivors received pensions, and hundreds of thousands more received one-time payments. All subsequent compensation agreements negotiated by the Claims Conference have built on the principles established in those first negotiations.

As Holocaust survivors age, home care and other social services remain a top priority. Allocations for home care funding for Holocaust survivors have substantially increased in recent years as a result of negotiations with the German government, largely through considerable efforts to illustrate the increased needs of elderly, poor and disabled survivors. We have presented the German government with data establishing that a considerable number of survivors who are eligible for home care do not receive such care, or the care they are receiving is inadequate to meet their increasing needs.

As the reports that follow indicate, several factors shape the Claims Conference’s strategy in caring for Holocaust survivors in different countries. In some countries, almost all Jewish elderly are Holocaust survivors while Holocaust survivors in Israel total roughly 20% of the elderly population, affecting the priorities in funding infrastructure or capital projects. The amounts of allocations are also affected by the level of governmental social support, with the elderly in Western countries having benefits and care that Holocaust survivors in the former Soviet Union cannot even imagine. Costs of medicine and home care, as well as living standards, vary widely globally, affecting survivor needs.

Although our focus and priorities in individual countries have evolved, the core mission of the Claims Conference has remained the same for 70 years. Every Holocaust survivor in every country deserves to live in dignity. We continue to work toward that goal and will continue for as long as there are Holocaust survivors.



Gideon Taylor  
President



Greg Schneider  
Executive Vice President



Holocaust survivor Frieda, at her home in Sofia, Bulgaria on her 102<sup>nd</sup> birthday. Frieda receives home care services from Shalom, the Organization of Jews in Bulgaria. Her banner reads, “Look forward with faith. ‘Shalom’ is with us, and Shalom from me.” This photo was taken by volunteer Bernard Sidi with a drone as part of an initiative organized by Shalom to allow survivors an opportunity to share messages with fellow community members while isolating during the COVID pandemic.

Photo: Bernard Sidi

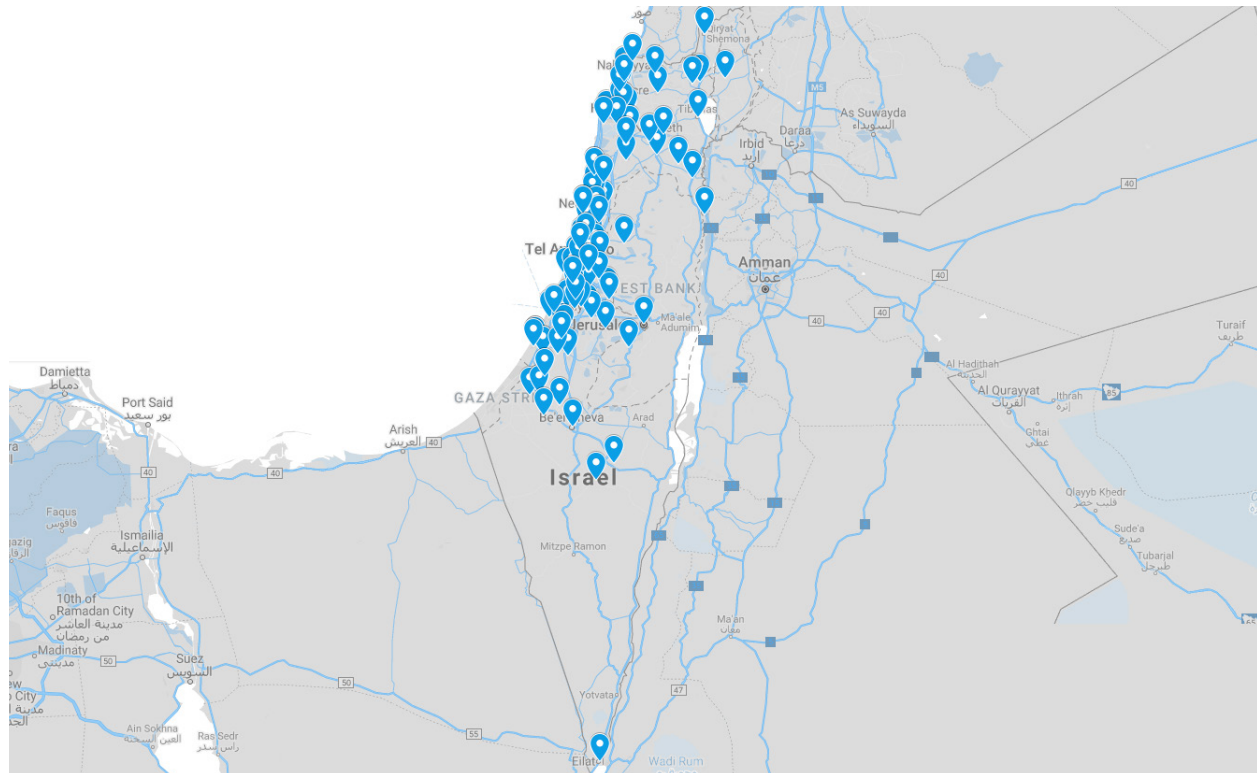


# ISRAEL



Capital	Jerusalem
Chief of State	President Reuven Rivlin
Head of Government	Prime Minister Binyamin Netanyahu
Country Population	8,787,045
Estimated Jewish Population	6,451,000

<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$142,279,676
Allocations: Social Services	\$141,548,326
Allocations: Shoah Education, Documentation, and Research	\$4,224,183
<b>TOTAL</b>	<b>\$288,052,185</b>



The largest population of Holocaust survivors in the world resides in the Jewish state, comprising approximately 20% of the elderly population in Israel over 70. These demographic considerations, along with the extensive cooperation of the Israeli government, shape the Claims Conference's operations in Israel.

The Claims Conference provides a wide range of services in Israel and has been the primary body developing specialized care for elderly Holocaust survivors in Israel since 1995. Claims Conference funding and initiatives have revolutionized geriatric care in Israel, spurred a recognition of the unique needs of survivors, and enabled the network of care providers to meet survivors' special needs with more dignified and modernized care.

## **ACTIVITY HIGHLIGHTS**

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

In Israel, the Claims Conference works closely with the government and national agencies to distribute direct compensation payments, provide information about available programs and benefits, and support institutions and organizations that care for elderly Holocaust survivors.

Claims Conference allocations in Israel are designed to help Holocaust survivors address the full range of circumstances they may face at all stages of health and need. Some elderly survivors can travel with greater ease and have more autonomy in their daily care, utilizing only psychological counseling services and day centers. Due to health complications, some opt to use the modern hospital facilities partly funded by Claims Conference allocations. Those too frail to fully care for themselves are provided with supplemental home care, while Holocaust survivors unable to remain in their own homes are able to live in comfort and dignity in Claims Conference-funded institutional settings. For over 20 years, the Claims Conference supported building and renovating facilities that assist elderly Holocaust survivors such as nursing homes, geriatric institutions, sheltered housing and day centers. The Claims Conference has funded such projects only in Israel and has been a major contributor to raising the standards of living and care for Holocaust survivors in these institutions. While the Claims Conference no longer contributes funding to new capital projects in Israel, it continues to provide substantial support for direct social service assistance for Holocaust survivors.

## **PRIORITIES IN ISRAEL**

### ***Enabling Holocaust Survivors in Need to Remain in Their Homes***

The vast majority of Claims Conference allocations in Israel is used to enable Holocaust survivors to remain in their own homes for as long as possible. Being uprooted from their familiar surroundings and living in an institutional setting can be acutely traumatic for elderly survivors of Nazi persecution. However, many Holocaust survivors seeking to remain in their homes are financially unable to provide for their needs, necessitating Claims Conference support to cover the services they require. In strictly financial terms, helping Holocaust survivors stay in their homes is far less costly to the state than providing care in nursing homes.



The Foundation for the Benefit of Holocaust Victims in Israel (Keren) received approximately ILS 452 million in Claims Conference funding in 2020. The organization was founded with a Claims Conference grant in 1995 and now provides in-home services to more than 36,000 Holocaust survivors throughout Israel who are unable to fully care for themselves at home. Through the Keren alone, effectively 35 percent of all Holocaust survivors in Israel receive home care. Many beneficiaries of the Keren are disabled and unable to perform basic activities of daily living, such as bathing, dressing, walking outside, and using the bathroom. The Claims Conference also provided an additional ILS 1 million to the Keren to provide emergency food assistance to home care clients during the COVID pandemic.

Since 2014, the Israeli government allowed clients who have full-time, live-in care to choose whether they prefer to receive home care services funded by way of the National Insurance Institute or an approximate cash equivalent to purchase home care services directly. Any Holocaust survivors choosing the cash option from the government also received Claims Conference funding for the equivalent of an additional nine hours of weekly care. Due to the COVID pandemic, the National Insurance Institute expanded the cash program to include any client who is eligible to receive home care, not only clients who have full-time care. The Claims Conference followed suit and expanded its own program eligibility due to COVID from March 2020 through March 2021. The 2020 budget for this program was approximately ILS 59 million, with 3,500 Holocaust survivors benefiting from cash assistance in lieu of home care services.

### ***Supportive Communities***

The Claims Conference provides funds to subsidize membership fees for approximately 9,700 needy Holocaust survivors in local supportive communities for the elderly, which provide emergency alert systems, home repair, counseling support, and socialization programs. The Claims Conference covers the entire fee for Holocaust survivor households in the Otef Gaza region due to the continued conflicts in Gaza. Clients continued to benefit from the Supportive Communities program during the pandemic.

### ***Day Center Memberships***

These programs offer a range of combined health and social services designed to prevent premature placement into long-term care facilities and ease the isolation and loneliness of old age. The centers provide personal services, including the following: transportation to and from the site, hot lunch, bathing, grooming and laundry, physical and occupational therapy, medical care, counseling to Holocaust survivors and their families, social activities and trips. These services also serve as a respite to family members, caregivers, and staff who engage with participants regularly should placement in a long-term care facility become necessary. The Claims Conference subsidizes memberships for approximately 4,500 of the low-income Holocaust survivors who attend one of the many centers across Israel. Significant Claims Conference funds have also been used to construct, renovate, and maintain day centers around the country. Throughout 2020, Israel had several lockdowns during which day centers were inaccessible to clients. To ensure that clients remained cognitively and physically engaged, some of the day centers shifted their funding to purchase “smart and sport kits.” Smart kits included items such as puzzles, crosswords, and other activities. Sport kits included items such as strengthening balls and bands, as well as instructional materials and guides to ensure proper usage.

### ***Hunger Relief***

Approximately ILS 6.2 million was allocated in 2020 to agencies providing hot meals, meals-on-wheels, and food packages to Holocaust survivors in need. This hunger relief also assures Holocaust survivors that they are remembered and cared for, including during holidays. The Israeli Ministry of Welfare recommended and approved all agencies receiving such allocations from the Claims Conference.

### ***COVID Urgent Response Funding***

To address Holocaust survivors' essential needs during the pandemic, the Claims Conference allocated approximately ILS 7.7 million in 2020 to several agencies, including the ILS 1 million to the Keren referenced above. These funds were used for food packages, virtual socialization opportunities including the necessary technological support, and personal protective equipment such as gloves, masks, sanitizer, and disinfectant.

### ***Sheltered Housing***

Certain Holocaust survivors, particularly many arriving in Israel from the former Soviet Union, lack the financial means to purchase or rent an apartment. To assist them in finding homes, the Claims Conference invested significant funds in "sheltered housing" apartment units, which are designed to meet the needs of elderly people and are subsidized by the Ministry of Housing. Sheltered housing units provide special services, such as a "house mother" who looks after residents, social activities, emergency buttons in apartments, and support devices in bathrooms.

### ***Health Issues of Holocaust Survivors***

The Claims Conference has worked extensively with health institutions throughout Israel to ensure that Holocaust survivors requiring hospital care and rehabilitation receive the most up-to-date treatment and that the treatment is administered in modern, dignified facilities. Hospital units have been renovated, reducing the number of patients per room, from between five and ten to two or three patients, and upgraded to include the most modern equipment and treatment options.

In addition, hospitals in or near conflict zones have received Claims Conference allocations to build secure treatment areas or fortify existing departments against rocket attacks.

### ***Institutional Care***

With Claims Conference funding, dignified and appropriate facilities have been built to care for Holocaust survivors needing full-time residential care. Nursing units on kibbutzim allow residents to remain in their longtime homes and communities, while survivors of the Shoah requiring in-patient psychiatric care can live out their last days in bright and modern accommodations. Nursing homes throughout Israel have also been built, upgraded, and expanded with Claims Conference funds.

## ISRAEL BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	1,937	\$1,475,478
Cumulatively Since 1980	268,875	\$746,670,409
Article 2 Fund	16,291	\$127,982,771
Cumulatively Since 1992	47,649	\$2,492,088,537
Child Survivor Fund	4,539	\$12,821,427
Cumulatively Since 2015	39,795	\$104,669,599
Direct Compensation Payments 2020		\$142,279,676
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$3,343,428,545</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	82,053	\$782,851,030
Fund for Victims of Medical Experiments and Other Injuries	777	\$6,251,397
Swiss Refugee Program	1,079	\$2,522,536
Budapest Fund	1	\$2,592
Closed Programs Cumulatively		\$791,627,555
<b>CUMULATIVELY 1980-2020</b>		<b>\$4,135,056,100</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$133,261,548
Romanian Emergency Assistance Program	\$2,697,255
Claims Conference Successor Organization	\$3,299,181
Austrian Holocaust Survivor Emergency Assistance Program	\$407,099
Swiss Banks Settlement Looted Assets Class	\$1,245,380
Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund	\$176,875
Landecker Fund	\$460,988
<b>TOTAL</b>	<b>\$141,548,326</b>
<b>SERVICE PROVIDED</b>	
Home Care	\$128,972,437
Emergency Assistance	\$3,574,156
Food Programs	\$3,005,465
Day Center	\$1,533,309
Medical Programs	\$1,465,276
Administration	\$1,439,203
Social Programs	\$539,221
Supportive Communities	\$527,665
Other Services*	\$200,575
Friendly Visiting	\$191,616
Case Management	\$87,752
Client Transportation	\$11,652
<b>TOTAL</b>	<b>\$141,548,326</b>

\*Please see Guide to Services on page 155.





On the eve of Rosh Hashanah, the Claims Conference sponsored a special celebration for the residents of Alma nursing home in Nof HaGalil. The gathering, which helped alleviate feelings of isolation and loneliness among survivors, included separate concerts on each floor from singer Yoni Eilat, who delighted all with songs in Hebrew and Yiddish. Photo: Oren Izre'el





## **NORTH AMERICA**

After Israel, together, the United States and Canada have the second largest population of Holocaust survivors in the world. Survivors come from many different backgrounds and have different needs. The Claims Conference supports a variety of services including in-home care, socialization programs, food, medical assistance and emergency assistance.

# CANADA



Capital	Ottawa
Chief of State	Queen Elizabeth II
Head of Government	Prime Minister Justin Trudeau
Country Population	37,943,231
Estimated Jewish Population	390,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$12,927,651
Allocations: Social Services	\$28,280,240
Allocations: Shoah Education, Documentation, and Research	\$85,090
<b>TOTAL</b>	<b>\$41,292,981</b>

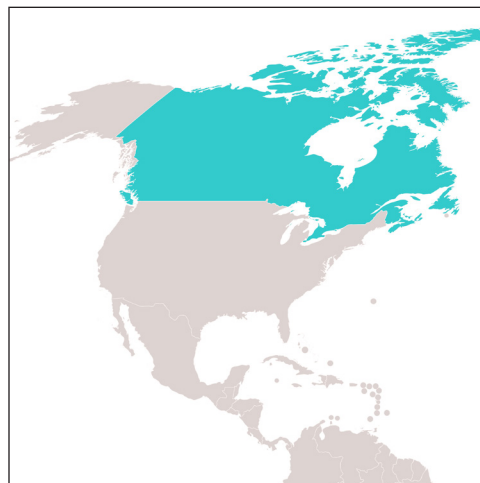
## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund, and the Child Survivor Fund.

Partner agencies in Canada quickly adapted and transitioned service delivery models when the country went into lockdown as a result of COVID in March 2020. The agencies continued providing ongoing services to Holocaust survivors. Circle of Care, JFCS, CJCS, and JFS of Edmonton, applied for and received additional financial support through the Claims Conference's COVID Urgent Response Fund to provide assistance with PPE, personnel costs, remote socialization, food programs and technology for staff. Additionally, JFS Ottawa started providing food programs, PPE for clients and employees, and remote socialization programs.

### *Toronto*

Claims Conference grants to home care provider Circle of Care enable Holocaust survivors to remain in their own homes. Services provided include home care, case management, medical programs, transportation for medical appointments and kosher meal delivery.



Jewish Family and Child Service (JFCS) served approximately 800 Holocaust survivors in 2020, providing case management and emergency assistance.

The Claims Conference also supports socialization programs run by B'nai B'rith Canada, which transitioned to virtual programs during COVID.

### ***Montreal***

The Cummings Jewish Centre for Seniors (CJCS) is the central location for services to Jewish elderly in Montreal and the surrounding area. Claims Conference funding enables CJCS to develop and maintain services specific to the needs of Holocaust survivors, including home care, food cards, food packages, financial assistance with medications, medical equipment, dental care and case management. A national program run by CJCS and supported by the Claims Conference provides aid to Holocaust survivors living in smaller communities throughout Canada. These agencies are Jewish Child and Family Service Winnipeg, Windsor Jewish Federation, Jewish Family Services of Victoria and Vancouver Island, Jewish Social Services of Hamilton, Atlantic Jewish Council of Halifax, and Jewish Family Service Calgary.

### ***Edmonton***

Jewish Family Services (JFS) of Edmonton provides client transportation, dental care, food vouchers and packages, case management, medicine, medical program and equipment, home care and emergency assistance to Holocaust survivors.

### ***Ottawa***

Jewish Family Services (JFS) of Ottawa provides financial assistance for medical equipment, medical programs, dental services, home care services and case management to Holocaust survivors.

### ***Vancouver***

The Holocaust survivor social service program of the Jewish Family Service Agency of Vancouver provides home care, food vouchers, case management, funds for dental services, medical assistance and equipment and adult day programs.

During the COVID pandemic, the agency applied and was awarded funding from the Claims Conference's COVID Urgent Response Fund to assist Holocaust survivors with food programs.

With the help of Claims Conference funds, the Vancouver Holocaust Education Centre coordinates educational programs on the Holocaust and provides services to Holocaust survivors such as virtual socialization, case management and restitution assistance.

In 2020, the Education Centre coordinated virtual socialization events for survivors to ensure they were staying connected and supported during the COVID pandemic.

### ***Winnipeg***

In 2020, the Jewish Child and Family Service of Winnipeg operated a virtual Café Europa program for Holocaust survivors. In addition, the agency benefited from Claims Conference funding through the national program administered by the Cummings Jewish Centre for Seniors for essential social services, such as home care.



## CANADA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	54	\$146,506
Cumulatively Since 1980	10,491	\$29,738,368
Article 2 Fund	1,704	\$12,526,920
Cumulatively Since 1992	2,941	\$252,988,689
Child Survivor Fund	90	\$254,225
Cumulatively Since 2015	2,335	\$6,106,298
Direct Compensation Payments 2020		\$12,927,651
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$288,833,355</b>
<b>CLOSED PROGRAMS</b>		
Romanian Survivor Relief Program (RSRP)	503	\$108,186
Program for Former Slave and Forced Laborers	7,852	\$75,097,072
Fund for Victims of Medical Experiments and Other Injuries	127	\$1,011,578
Swiss Refugee Program	172	\$522,000
Closed Programs Cumulatively		\$76,738,836
<b>CUMULATIVELY 1980-2020</b>		<b>\$365,572,191</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	ALLOCATED FOR 2020
German Government	\$27,637,077
Claims Conference Successor Organization	\$603,287
Landecker Fund	\$39,875
<b>TOTAL</b>	<b>\$28,280,240</b>
SERVICE PROVIDED	AMOUNT
Home Care	\$20,351,719
Food Programs	\$2,979,881
Administration	\$1,899,379
Case Management	\$1,690,901
Emergency Assistance	\$517,305
Medical Program	\$412,208
Client Transportation	\$146,339
Other Services*	\$129,930
Dental Program	\$101,141
Social Programs	\$51,436
<b>TOTAL</b>	<b>\$28,280,240</b>

\*Please see Guide to Services on page 155.

# UNITED STATES

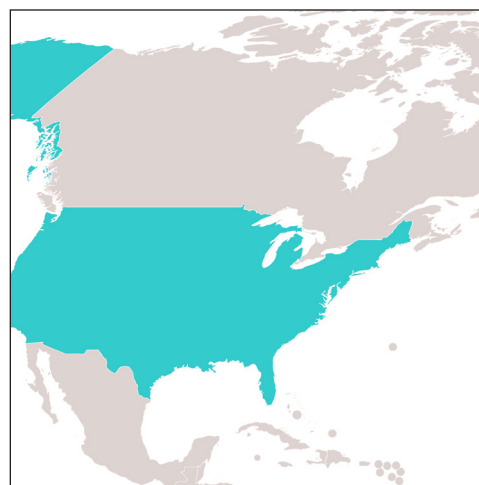


Capital	Washington, D.C.
Chief of State and Head of Government	President Donald J. Trump
Country Population	331,449,281
Estimated Jewish Population	5,700,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$58,971,943
Allocations: Social Services	\$228,750,093
Allocations: Shoah Education, Documentation and Research	\$1,986,012
<b>TOTAL</b>	<b>\$289,708,048</b>

## OVERVIEW

The Claims Conference funds almost 100 Jewish organizations (primarily Jewish Family Service agencies) in more than 20 states that provide critical social welfare services for Holocaust survivors.

The vast number of Holocaust survivors in the mid-Atlantic region, Southern California and South Florida raises distinct challenges as they live in metropolitan areas where housing costs are high relative to median gross income. Moreover, despite extensive public transportation systems in some of these metropolitan areas, there is a shortage of reliable transportation to accommodate this aging population, many of whom are too frail to travel on their own or no longer drive. Due in part to these challenges, emergency assistance requests for housing expenditures and transportation costs continue to grow despite increased Claims Conference funding.



## **Activity**

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

The Claims Conference practices a “Continuum of Care” model with our funding, relying on partnerships among the Claims Conference, local Jewish Family Service agencies and other Jewish organizations. Working together, this network creates and sustains services responsive to the particular conditions and needs of Holocaust survivors in their communities. These varying conditions include the availability of public funding (like Medicaid) for home and community-based services. Continuum of Care includes case management services, home care, medical and dental care, provision of transportation, food programs, and emergency assistance.

### ***Case Management***

Despite the availability of public programs offering home and community-based services, medical care, prescription drug coverage, dental care, housing assistance, and food assistance, Holocaust survivors often do not fully benefit from these programs. Case management begins with a comprehensive assessment of the client’s situation. Case workers connect survivors with public and private programs and family resources, striving to provide seamless service delivery. Case workers receive cultural competency training to understand the sensitivities of Holocaust survivors.

### ***Home Care***

Home care services allow Holocaust survivors to remain in their homes as long as possible. They include assistance with activities of daily living such as bathing, dressing, and eating, administering medication, light housekeeping and cooking, friendly visiting and respite care, and chores such as shopping.

### ***Health Care***

Despite near universal health care coverage through Medicare and/or Medicaid, co-payments for medical visits can prove financially untenable for needy Holocaust survivors. Medical devices like eyeglasses, hearing aids, orthotics, prosthetic devices, incontinence pads, bed pans, wheelchairs and orthopedic beds, chairs and shoes are often excluded from public coverage. Through its allocations program, the Claims Conference has worked with local agencies to provide subsidies to Holocaust survivors for their health care needs.

### ***Dental Services***

Poor dental health is particularly acute in the Holocaust survivor population. Dental care is not covered by the Medicare program and is severely limited under Medicaid. With Claims Conference funding, many local Jewish agencies have worked with local area dentists and oral surgeons to establish pro bono dental programs. The Claims Conference pays full costs for most dental procedures and covers supplies and laboratory fees, providing further assistance for Holocaust survivors who cannot afford cost-sharing requirements of other dental care programs.

### ***Psychological Services***

The exceptional psychological needs of Holocaust survivors have been noted and studied by clinicians for decades. Many Claims Conference partner agencies provide therapeutic interventions, including counseling, Jewish spiritual care, and Holocaust survivor support groups.



### ***Food Programs***

Despite eligibility for the federally-funded Supplemental Nutrition Assistance Program, many needy Holocaust survivors remain at risk of hunger and food insecurity due to the limited or uncertain availability of – or ability to acquire – adequate and safe foods. Food programs funded by the Claims Conference often combine food with socialization or case worker attention. For example, having a case worker or trained volunteer deliver hot meals to a survivor's home or inviting survivors to dine at a local Jewish organization offer Holocaust survivors both physical and spiritual nutrition by alleviating their isolation. Other food programs include gift cards for supermarkets, vouchers for local kosher food pantries, and special holiday packages for Rosh Hashanah and Passover.

### ***Emergency Assistance***

Emergency assistance programs provide short-term financial assistance to Holocaust survivors in acute or crisis situations. Funds are applied toward eviction prevention housing costs, shut-off prevention utility costs, emergency relocation, dental care, medical care, short-term home care, client transportation, and other services such as clothing and funeral expenses. Emergency funds are used as a stopgap measure until a survivor can receive public funds or a long-term solution can be found. For example, emergency home care includes short-term nursing hours after a hospital stay but not long-term care. Optimally, the emergency assistance program should be flexible enough to respond to individual short-term problems.

### ***Client Transportation***

Client transportation programs allow survivors more mobility and allow survivors to obtain services outside of the home such as medical appointments, participation in social, recreational and cultural events, religious services and Café Europa programs so aging survivors are not strictly homebound.

### ***Socialization Programs***

While the search for meaning and connectivity is a universal journey, the holistic health and well-being of Holocaust survivors increases when they are in community with other survivors who understand the traumas of the past and can join together to celebrate the joys of the present. Most agencies serving Holocaust survivors – and often survivors themselves – formed socialization programs known colloquially as “Café Europas.” Programs frequently include informative speakers discussing compensation and restitution issues, older-adult health care issues, and general interest topics. These programs provide Holocaust survivors with a social framework and comfortable environment where they can be entertained and make friends among their peers.

The sense of participating in events collectively is extremely important to the Holocaust survivor population, as the isolation many feel now is in complete contrast to how they felt when they were younger, even in the worst of circumstances. As one Holocaust survivor noted, “When we had to stand at attention for hours, we stood together, propping up one another when weak. When we dug ditches, we did it together, one holding and moving the arms and shovel for another who didn't have strength that day. We were desperate, but never alone.”

Due to the COVID pandemic, many of these programs could not be held in person for most of 2020. However, many agencies were able to offer virtual socialization programs to engage survivors through speakers, music and holiday celebrations, while providing an opportunity for survivors to connect with their peers and feel a necessary sense of community. Virtual socialization programs also allowed caseworkers to meet with survivors on a regular basis to help them stay connected and improve their mental health.



From left: Holocaust survivors Regina and Helena dance the Hora with Sandee Brawarsky at a Cafe Europa socialization event held by Selfhelp Community Services in Brooklyn, New York through a grant from the Claims Conference. Photo: Selfhelp Community Services



## UNITED STATES BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	422	\$1,184,591
Cumulatively Since 1980	119,079	341,211,190
Article 2 Fund	7,958	\$56,940,735
Cumulatively Since 1992	23,511	\$1,381,357,831
Child Survivor Fund	295	\$833,294
Cumulatively Since 2015	11,452	\$29,740,524
Romanian Survivor Relief Program (RSRP)	5	\$970
Cumulatively Since 2018	6,864	\$1,490,138
Direct Compensation Payments 2020		\$58,971,943
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,753,799,683</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	39,162	\$375,983,096
Fund for Victims of Medical Experiments and Other Injuries	1,048	\$8,522,790
Swiss Refugee Program	1,433	\$4,421,160
Closed Programs Cumulatively		\$388,927,046
<b>CUMULATIVELY 1980-2020</b>		<b>\$2,142,726,729</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	ALLOCATED FOR 2020
German Government	\$224,533,310
Claims Conference Successor Organization	\$2,299,225
Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund	\$592,326
Landecker Fund	\$497,732
Austrian Holocaust Survivor Emergency Assistance Program	\$502,340
Swiss Banks Settlement Looted Assets Class	\$325,161
<b>TOTAL</b>	<b>\$228,750,093</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$183,171,945
Administration	\$15,929,376
Case Management	\$12,924,973
Food Programs	\$5,544,953
Other Services*	\$2,822,940
Emergency Assistance	\$2,595,320
Medical Program	\$2,373,795
Client Transportation	\$1,444,997
Social Programs	\$895,698
Dental	\$858,387
Friendly Visitor Program	\$130,000
Minor Home Modifications	\$57,710
<b>TOTAL</b>	<b>\$228,750,093</b>

\*Please see Guide to Services on page 155.



# CALIFORNIA

State Population	39,538,223
Estimated Jewish Population	1,182,990

## ACTIVITY

The Claims Conference funds social service agencies in and around Los Angeles, San Francisco, Berkeley, Orange County, Long Beach, Los Gatos, and San Diego. In response to the COVID pandemic, partner agencies in California swiftly transitioned to working remotely to ensure survivor client needs were met by continuing to provide critical services and emotional support. In addition, Jewish Family and Children's Services of Orange County, Jewish Family and Children's Services of San Francisco and Jewish Family & Community Services East Bay applied and were awarded the Claims Conference's COVID Urgent Response Fund to assist Holocaust survivors with additional case management, emergency assistance, food programs, and medical supplies.

Though there is a higher concentration of agencies in Southern California, agencies in Berkeley and San Francisco extend their services to survivors throughout the Bay Area, as far north as Marin County and throughout the South Peninsula. This wider catchment area illustrates California survivors' unique need for transportation; unlike more densely populated eastern cities, California survivors are spread across expanding suburbs surrounding the major cities of Los Angeles, San Diego, and San Francisco, where public transportation options are few. For survivors with restricted mobility, traveling to medical appointments would prove quite challenging and costly without transportation assistance from their local agency.

While the need for client transportation may be more acutely necessary in California, home care remains the primary priority for social service agencies in California. Home care can include chore and housekeeping assistance, personal nursing care, and skilled nursing services. Case management services assist survivors in accessing dental and medical care, either funded through the Claims Conference or managed by the state or a trusted third-party program. During the COVID pandemic, survivors who receive services from Jewish Family and Children's Services of San Francisco (JFCS) benefitted from virtual adult day care services through the L'Chaim Adult Day Health Medical Care center. JFCS also administers the regional home care program for the Western Region.

With the ever-increasing cost of living, emergency expenses pose a formidable challenge for survivors living on a fixed income. California agencies assist survivors with short-term financial support, often covering unexpected medical costs or rent to prevent eviction. To combat food insecurity, agencies offer a range of services including food vouchers for local grocery stores and meals-on-wheels programs to ensure that survivors have access to nutritious food.

Jewish Federation and Family Service Orange County, Jewish Family Service of Los Angeles, Jewish Family & Community Services East Bay, and Jewish Family and Children's Services San Francisco arranged virtual socialization programs with Claims Conference funding. They engaged survivors with programs that included speakers, music and holiday celebrations, enabling them to connect with their peers and feel a necessary sense of community. These virtual socialization programs allowed caseworkers to meet with survivors on a regular basis, help clients stay connected and improve their mental health.

In addition to social service agencies, a number of survivor-run Café Europa programs provided additional virtual socialization programming for survivors. Jewish Family Service of Los Angeles administers Claims Conference funding to two survivor-led programs, the Los Angeles Association of Holocaust Survivors from the Former USSR and Child Survivors of the Holocaust, Los Angeles. In San Diego, the New Life Club organizes Café Europa events in the area. Throughout the COVID pandemic, the New Life Club offered online virtual events and programs.

Finally, the Claims Conference funds a legal assistance program in California. The Holocaust Services Project of Bet Tzedek Legal Services provides free assistance in obtaining public benefits, health care, safe housing and caregiver support.

In 2020, the Claims Conference provided funding to the following social service agencies in California:

- Jewish Family and Children's Services of Greater Long Beach and West Orange County, Long Beach
- Jewish Family and Children's Service of San Francisco
- Jewish Family & Community Services of East Bay, Berkeley and Walnut Creek
- Jewish Family Service of Los Angeles
- Jewish Family Service of San Diego
- Jewish Federation and Family Service of Orange County
- Jewish Federation Service of Silicon Valley, Los Gatos
- The New Life Club, San Diego

## CALIFORNIA ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$24,999,560
Claims Conference Successor Organization	\$250,028
Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund	\$103,887
Landecker Fund	\$20,784
Swiss Banks Settlement Looted Assets Class	\$59,451
<b>TOTAL</b>	<b>\$25,433,710</b>
SERVICE PROVIDED	AMOUNT
Home Care	\$20,587,855
Administration	\$1,815,830
Case Management	\$1,449,582
Food Programs	\$676,017
Other Services*	\$411,560
Emergency Assistance	\$295,330
Social Programs	\$104,524
Client Transportation	\$72,511
Medical Program	\$19,868
Dental Program	\$633
<b>TOTAL</b>	<b>\$25,433,710</b>

\*Please see Guide to Services on page 155.

# FLORIDA

State Population	21,570,527
Estimated Jewish Population	643,895

## ACTIVITY

Florida is home to the third-largest Holocaust survivor population in the United States, following New York and California. Approximately 97 percent of the state's survivors live in the southeastern tri-county area of Miami-Dade, Broward, and Palm Beach. The proportion of Holocaust survivors who are "snowbirds" continues to decrease, and many now reside in the state year-round. This is especially true since many have opted to stay in Florida during the COVID crisis. Many agencies in Florida have seen a staggering increase in demand for food assistance. As survivors chose to limit the number of people in their homes, the demand for chore and housekeeping assistance decreased across the board, and many agencies opted to shift funding to provide increased food packages and meals-on-wheels. Funding was also used to purchase personal protective equipment for both clients and agency staff working with clients to ensure services could continue safely. Additionally, many socialization programs were moved to a virtual platform, which enabled survivors to feel more connected and less isolated.

Compared to other Jewish households in Florida, Holocaust survivors disproportionately live below the poverty line and have a health-limited household member. Publicly funded home and community-based care in Florida is extremely limited.

The following agencies provide services to Holocaust survivors with Claims Conference funding, including case management, home care, client transportation, emergency cash assistance, food assistance, medication assistance, minor home modifications and socialization programs:

- Ferd & Gladys Alpert Jewish Family & Children's Service of Palm Beach County, West Palm Beach
- Goodman Jewish Family Services of Broward County, Fort Lauderdale
- Gulf Coast Jewish Family and Community Services, Clearwater
- Jewish Community Services of South Florida, Miami
- Jewish Family and Community Services, Jacksonville
- Ruth & Norman Rales Jewish Family Services, Boca Raton/Delray Beach



## FLORIDA ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$54,966,051
Claims Conference Successor Organization	\$334,946
Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund	\$44,152
Landecker Fund	\$125,777
<b>TOTAL</b>	<b>\$55,470,926</b>
SERVICE PROVIDED	AMOUNT
Home Care	\$45,207,020
Administration	\$3,792,984
Case Management	\$2,686,971
Food Programs	\$1,799,275
Medical Program	\$993,846
Emergency Assistance	\$300,563
Client Transportation	\$228,722
Dental Program	\$220,643
Other Services*	\$188,811
Social Programs	\$47,740
Minor Home Modifications	\$4,352
<b>TOTAL</b>	<b>\$55,470,926</b>

\*Please see Guide to Services on page 155.

# NEW JERSEY

State Population	9,294,493
Estimated Jewish Population	545,450

## ACTIVITY

New Jersey has the fourth-largest population of Holocaust survivors in the U.S., after New York, California, and Florida. Survivors primarily live in the northern New Jersey suburbs of New York City — including Bergen, Hudson, Union, and Middlesex counties — and the southern New Jersey suburbs outside of Philadelphia — including Burlington, Camden, and Gloucester counties.

New Jersey is “older” than the U.S. as a whole (16 percent of the population is elderly, compared to the national average of 14 percent), and the state’s commitment to services for the elderly has been stronger than most, particularly through its Medicaid programs for in-home services.

The following 11 Jewish Family Service agencies provide services to Holocaust survivors such as home care, comprehensive case management, client transportation, adult day center services, emergency financial assistance, meals-on-wheels, medical equipment and medications, as well as a medical program and socialization programs:

- Jewish Family & Children’s Service of Greater Mercer County, Princeton
- Jewish Family & Children’s Service of Monmouth County, Asbury Park\*
- Jewish Family & Children’s Services of Northern New Jersey, Teaneck\*
- Jewish Family & Children’s Service of Ocean County, Lakewood
- Jewish Family Service of Atlantic County, Margate City
- Jewish Family Service of Central New Jersey, Elizabeth\*
- Jewish Family Service & Children’s Center of Clifton/Passaic, Passaic\*
- Jewish Family Service of Somerset, Hunterdon and Warren Counties, Somerville\*
- Jewish Family Services of MetroWest New Jersey, Florham Park\*
- Jewish Family & Vocational Service of Middlesex County, Milltown
- Samost Jewish Family and Children’s Service of Southern New Jersey, Cherry Hill\*

In response to the COVID pandemic in 2020, the agencies denoted by an asterisk above utilized additional funding to provide case management, food and medical programming, as well as virtual socialization.

## NEW JERSEY ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$16,129,092
Claims Conference Successor Organization	\$71,992
Landecker Fund	\$41,700
<b>TOTAL</b>	<b>\$16,242,784</b>
SERVICE PROVIDED	AMOUNT
Home Care	\$13,698,751
Administration	\$1,364,042
Case Management	\$397,862
Food Programs	\$377,867
Social Programs	\$104,229
Medical Program	\$75,114
Client Transportation	\$72,699
Other Services*	\$65,657
Emergency Assistance	\$62,692
Dental Program	\$21,372
Minor Home Modifications	\$2,500
<b>TOTAL</b>	<b>\$16,242,784</b>

\*Please see Guide to Services on page 155.



# NEW YORK

State Population	20,215,751
Estimated Jewish Population	1,771,320

## ACTIVITY

Nearly half of all U.S. Holocaust survivors live in New York State, and of those, the overwhelming majority live in Brooklyn. Holocaust survivors comprise about 15 percent of all elderly Jewish New Yorkers. They are amongst the neediest of all U.S. Holocaust survivors.

The Claims Conference provides funding to 37 Jewish organizations in New York State to aid Holocaust survivors, ranging from survivor-run socialization programs (Café Europa) to comprehensive services including case management, emergency assistance, food programs, legal services, in-home nursing and housekeeping services, and medical programs. The Claims Conference has dramatically increased funding for home care services including chore and housekeeping assistance and personal nursing care so that New York's Holocaust survivors can remain safe and healthy in their homes.

Case management services comprise a significant portion of Claims Conference funding in New York, managing access to the home and community-based services to which survivors are entitled. Case management provides individual assistance to Holocaust survivors to obtain social services from government and non-profit agencies, including home care, meals and food assistance, medical coverage, and payment of medical and dental bills. Caseworkers also work with Holocaust survivors to apply for Holocaust-era compensation payments for which they may be eligible.

The needs of New York Holocaust survivors, and their significant demographic representation in the elderly Jewish community, requires agencies to provide a wider array of survivor-specific services. For example, the Claims Conference funds legal service programs. The New York Legal Assistance Group's Holocaust Compensation Assistance Project helps survivors in the New York metropolitan area navigate the legal complexities of the compensation process. Brooklyn Legal Services provides legal representation to survivors requiring eviction prevention services and advocates for the continuation of Medicaid funding and other public benefits. Pesach Tikvah in Brooklyn has implemented a unique program called "Supportive Communities" that hires staff — from therapeutic arts workers to handymen — to regularly check in on their clients and provide much appreciated services for many isolated survivors.

The Claims Conference also funds services tailored to certain subsets of the New York survivor population, such as the Hasidic and Haredi communities, and Holocaust survivors from the former Soviet Union.

Finally, during the COVID pandemic, New York City was particularly hard hit, and social welfare agencies in the city reacted quickly to protect their clients and change their programming to address the realities of life in a pandemic epicenter. This included utilizing existing funds and new COVID-specific funds to provide critically needed personal protective equipment to clients, as well as to caregivers and social welfare agency staff. In addition, agencies pivoted their existing work to remain functional during the pandemic and continue to provide services to clients. Many agencies began providing virtual socialization events, which reached clients in New York City and beyond. Guardians

of the Sick/Bikur Cholim Chesed Organization in Brooklyn continued their robust socialization programming in a fully online and virtual format; they held events where clients completed crafts together over Zoom and continued offering a full slate of programming for their diverse groups of clients. The Jewish Community Council of Greater Coney Island began providing home delivered meals — delivered with the highest safety standards — to clients who previously enjoyed those meals together in their senior centers but were no longer able to meet in person. Each social welfare agency demonstrated that they could, and would, continue to serve their clients and meet their ongoing and changing needs during a pandemic. All provided services with the utmost concern for the safety of the clients and their own staff.

- Association of Holocaust Survivors from the Former Soviet Union, Brooklyn
- Bikur Cholim of Rockland County, Monsey
- Blue Card, New York
- Boro Park YM-YWHA, Brooklyn
- Brooklyn Legal Services, Brooklyn
- Community Improvement Council, Spring Valley
- Community Outreach Center, Monsey
- Edith and Carl Marks Jewish Community House of Bensonhurst, Brooklyn
- Guardians of the Sick Alliance/Bikur Cholim Chesed Organization, Brooklyn
- Hidden Child Foundation - ADL, New York
- Holocaust Survivors Charity, Inc., Brooklyn
- Jewish Community Center of Greater Buffalo and Holocaust Resource Center of Buffalo, Getzville
- Jewish Community Center of Starrett City, Brooklyn
- Jewish Community Center of Staten Island, Staten Island
- Jewish Community Council of Canarsie, Brooklyn
- Jewish Community Council of Greater Coney Island, Brooklyn
- Jewish Community Council of the Rockaway Peninsula, Far Rockaway
- Jewish Community Council of Washington Heights – Inwood, New York
- Jewish Survivors of Latvia, Flushing
- K’hal Adath Jeshurun, New York
- Kindertransport Association, New York
- Kings Bay YM-YWHA, Brooklyn
- Manhattan Chapter of Women Holocaust Survivors, New York
- Metropolitan Council on Jewish Poverty, New York
- Metropolitan Jewish Health System Hospice and Palliative Care, New York
- Nachas Family Health Network, Brooklyn
- New Cracow Friendship Society, Seaford
- New York Association of Holocaust Survivors, Brooklyn
- New York Legal Assistance Group, New York
- Pesach Tikvah/Door of Hope, Brooklyn
- Queens Chapter of Holocaust Survivors, Whitestone
- Riverdale YM-YWHA, Bronx
- Rockland Jewish Family Services, West Nyack
- Selfhelp Community Services, New York
- The Marion and Aaron Gural Jewish Community Center, Cedarhurst
- United Jewish Organization of Williamsburg, Brooklyn
- Westchester Jewish Community Services, White Plains

## NEW YORK ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$80,216,072
Claims Conference Successor Organization	\$1,108,167
Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund	\$264,117
Austrian Holocaust Survivor Emergency Assistance Program	\$502,340
Landecker Fund	\$161,771
Swiss Banks Settlement Looted Assets Class	\$209,224
<b>TOTAL</b>	<b>\$82,461,690</b>
SERVICE PROVIDED	AMOUNT
Home Care	\$64,941,876
Case Management	\$5,372,709
Administration	\$5,133,363
Other Services*	\$2,001,486
Emergency Assistance	\$1,495,564
Food Programs	\$983,294
Client Transportation	\$832,458
Medical Program	\$587,530
Dental Program	\$532,527
Social Programs	\$404,326
Friendly Visitor Program	\$130,000
Minor Home Modifications	\$46,558
<b>TOTAL</b>	<b>\$82,461,690</b>

\*Please see Guide to Services on page 155.



## FORMER SOVIET UNION

Elderly Holocaust survivors residing in the former Soviet Union (FSU) are among the neediest Jews in the world, living in countries lacking structured public welfare programs or adequate health care systems. Pensions for the elderly are below subsistence levels and are often not paid on time. The ever-widening disparity between pensions and the cost of living leaves many Holocaust survivors in the FSU without the ability to obtain adequate food, medicine, and winter supplies.





Holocaust survivor Fania (pictured right) with her caregiver Elena Radkevich (left). Fania receives personal and nursing care from the Lithuanian Jewish Community in Vilnius through a grant from the Claims Conference. Photo: Lithuanian Jewish Community

### ***Regional Hesed Centers***

Heseds (local community centers) provide urgently-needed care. The Claims Conference allocates substantial funding to Heseds for programs that help needy, elderly Holocaust survivors meet the most basic survival needs. For survivors living far from Hesed centers, Hesed staff travels to remote regions to provide care and services. These centers have been a literal lifeline for elderly survivors in the FSU for three decades. Many of these Holocaust survivors would otherwise have no assistance, no resources, and no hope for a dignified life in their advanced age. By providing in-home assistance to fill the gaps in the social safety net, the Hesed centers have maintained a successful social welfare model in regions lacking state support.

The Claims Conference funds 90 Heseds which work across the FSU to assist survivors, providing home care, hunger relief, winter relief, medical assistance, and socialization. The American Jewish Joint Distribution Committee (JDC) monitors the implementation of Claims Conference grants by providing budgeting and administrative support as well as oversight via its extensive audit structure. In 2020, JDC had 14 representative field offices throughout the FSU to assist with program implementation and reporting.

In 2020, JDC applied for and received funding from the Claims Conference's COVID Urgent Response Fund. JDC utilized this funding for a range of services that were needed during the pandemic including emergency food assistance, emergency medical supplies and equipment, medicine, and virtual socialization programs.

### ***Home Care***

Home care services that allow Holocaust survivors to remain in their homes as long as possible include assistance with activities of daily living, such as bathing, dressing, eating, housekeeping, and personal nursing care for assistance with medications or medical equipment.

### ***Hunger Relief***

Hunger relief is addressed with food packages, food vouchers and prepaid debit cards for use in grocery stores.

### ***Winter Relief***

Winter relief includes coal, wood or gas, materials for sealing windows, warm blankets, coats and clothes, as well as grants for utilities. This assistance enables recipients to maintain adequate heat through the bitter winter months.

### ***Medical Assistance***

Hesed centers subsidize the cost of medicines, loan medical equipment, and provide volunteer doctors for Holocaust survivors.

### ***Socialization***

During a regular year, Holocaust survivors are invited to attend day programs and cultural events at their local Heseds where they can enjoy a sense of community and friendship. Due to the COVID pandemic, Heseds shifted their socialization programs to an online format. Program managers organized activities on Zoom and livestreamed programs on YouTube, including lectures on history and Jewish traditions. Some Heseds have set up chat rooms for Hesed clients on platforms such as Viber where they can exchange information and news. Volunteers from various communities have worked with the Heseds to train elderly clients on how to use the technology.

The Claims Conference also support a program that distributed smartphones to clients. These smartphones were adapted with an operating system designed for older adults and were distributed to Hased clients who did not already have or could not afford a smartphone or device to access virtual programs. Using these smartphones, survivors are able to access Hased Digital Clubs and lead or participate in activities with small groups of older adults via Zoom.

In 2014, the Claims Conference made its first payment from the Hardship Fund to Holocaust survivors living in the FSU, more than three decades after the fund was originally established to make payments to certain survivors living in the West. This long-sought agreement enabled more than 57,000 Holocaust survivors to receive a German compensation payment for the first time.

# AZERBAIJAN



Capital	Baku
Chief of State	President Ilham Aliyev
Head of Government	Prime Minister Ali Asadov
Country Population	10,205,810
Estimated Jewish Population	8,100
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$7,031
Allocations: Social Services	\$104,543
<b>TOTAL</b>	<b>\$111,574</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund.

Hesed Gershon in Baku provided services to 21 Holocaust survivors in 2020, including food cards, home care, and medicine.





## AZERBAIJAN BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Central and Eastern European Fund	1	\$7,031
Cumulatively Since 1992	3	\$77,253
Direct Compensation Payments 2020		\$7,031
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$77,253</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	1	\$1,450
Payments Administered for International Fellowship of Christians and Jews	1	\$300
Hardship Fund	28	\$78,509
Child Survivor Fund	2	\$2,768
Closed Programs Cumulatively		\$83,027
<b>CUMULATIVELY 1980-2020</b>		<b>\$160,280</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$99,766
Claims Conference Successor Organization	\$4,502
Landecker Fund	\$275
<b>TOTAL</b>	<b>\$104,543</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$36,525
Food Programs	\$31,571
Administration	\$14,604
Medical Program	\$13,926
Social Programs	\$5,701
Winter Relief	\$1,851
Emergency Assistance	\$275
Other Services*	\$90
<b>TOTAL</b>	<b>\$104,543</b>

\*Please see Guide to Services on page 155.

# BELARUS



Capital	Minsk
Chief of State	President Aleksandr Lukashenko
Head of Government	Prime Minister Roman Golovchenko
Country Population	9,500,000
Estimated Jewish Population	10,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$3,175,173
Allocations: Social Services	\$8,720,592
Allocations: Shoah Education, Documentation and Research	\$15,000
<b>TOTAL</b>	<b>\$11,910,765</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

Claims Conference allocations in Belarus enable many of the country's elderly and physically disabled Holocaust survivors to have access to life-saving care. In 2020, 3,083 Holocaust survivors received services, including food cards, medicine, meals-on-wheels, home care, and winter relief.



## BELARUS BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	13	\$37,551
Cumulatively Since 1980	4,702	\$13,026,754
Central and Eastern European Fund	454	\$3,106,550
Cumulatively Since 1992	1,435	\$37,311,746
Child Survivor Fund	11	\$31,072
Cumulatively Since 2015	508	\$1,411,406
Direct Compensation Payments 2020		\$3,175,173
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$51,749,906</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	304	\$582,830
Payments Administered for International Fellowship of Christians and Jews	198	\$59,400
Additional Labor Distribution Amount	210	\$126,610
Romanian Emergency Assistance Program	16	\$3,456
Closed Programs Cumulatively		\$772,296
<b>CUMULATIVELY 1980-2020</b>		<b>\$52,522,202</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$8,301,964
Claims Conference Successor Organization	\$375,558
Landecker Fund	\$43,070
<b>TOTAL</b>	<b>\$8,720,592</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$6,448,807
Medical Program	\$777,067
Administration	\$753,808
Food Programs	\$303,790
Other Services*	\$180,984
Social Programs	\$163,124
Emergency Assistance	\$43,070
Client Transportation	\$40,878
Winter Relief	\$7,217
Dental Program	\$1,847
<b>TOTAL</b>	<b>\$8,720,592</b>

\*Please see Guide to Services on page 155.

# ESTONIA



Capital	Tallinn
Chief of State	President Kersti Kaljulaid
Head of Government	Prime Minister Jüri Ratas
Country Population	1,228,624
Estimated Jewish Population	2,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$110,686
Allocations: Social Services	\$2,180,930
<b>TOTAL</b>	<b>\$2,291,616</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund.

The Claims Conference provides funding to the Jewish Community of Estonia to assist Holocaust survivors with an array of much-needed social services. The Estonian social welfare system is extremely limited and does not offer significant home care services for survivors. It is very difficult for survivors to live off their pensions alone. In 2020, due to the economic impact of the pandemic, many survivors' relatives lost their sources of income and are no longer able to provide financial support to the survivors.

In 2020, in addition to home care, the Jewish Community of Estonia provided survivors with food, medicine, necessary medical services and equipment, and winter relief. The in-person socialization programs that survivors have come to rely on to combat isolation were suspended due to the pandemic. However, the agency was able to develop a robust virtual socialization program, connecting clients through Zoom calls and similar technology.

The Jewish Community of Estonia received additional funding through the Claims Conference's COVID Urgent Response Fund, which was mostly used to provide survivors with additional food and medical packages. The agency also sourced and provided much-needed medical supplies including gloves and masks and other personal protective equipment, for both caregivers their clients, to keep them safe during the pandemic.





## ESTONIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Central and Eastern European Fund	16	\$110,686
Cumulatively Since 1992	51	\$1,532,282
Direct Compensation Payments 2020		\$110,686
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,532,282</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	368	\$1,219,693
Child Survivor Fund	18	\$48,499
Romanian Emergency Assistance Program	2	\$432
Program for Former Slave and Forced Laborers	15	\$30,094
Payments Administered for International Fellowship of Christians and Jews	14	\$4,200
Additional Labor Distribution Amount	14	\$8,344
Closed Programs Cumulatively		\$1,311,262
<b>CUMULATIVELY 1980-2020</b>		<b>\$2,843,544</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$2,101,265
Claims Conference Successor Organization	\$8,721
Landecker Fund	\$70,943
<b>TOTAL</b>	<b>\$2,180,930</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$1,214,364
Medical Program	\$370,635
Administration	\$189,771
Food Programs	\$134,900
Case Management	\$122,629
Social Programs	\$93,286
Other Services*	\$27,041
Winter Relief	\$17,458
Emergency Assistance	\$10,845
<b>TOTAL</b>	<b>\$2,180,930</b>

\*Please see Guide to Services on page 155.

## GEORGIA (AND ARMENIA)



Capital	Tbilisi
Chief of State	President Salome Zourabichvili
Head of Government	Prime Minister Giorgi Gakharia
Country Population	7,018,324
Estimated Jewish Population	1,700
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$19,279
Allocations: Social Services	\$250,417
<b>TOTAL</b>	<b>\$269,696</b>

### ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund.

In 2020, Hesed Eliyahu in Tbilisi provided services to 46 Holocaust survivors, including food cards, meals-on-wheels, home care, medical consultations, medicine, and winter relief. In addition, Holocaust survivors in Armenia received winter relief and home care through the Hesed in Georgia.



## GEORGIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Central and Eastern European Fund	3	\$19,279
Cumulatively Since 1992	8	\$143,587
Direct Compensation Payments 2020		\$19,279
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$143,587</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	45	\$128,041
Child Survivor Fund	4	\$8,360
Romanian Emergency Assistance Program	1	\$432
Program for Former Slave and Forced Laborers	1	\$1,450
Payments Administered for International Fellowship of Christians and Jews	1	\$300
Closed Programs Cumulatively		\$138,583
<b>CUMULATIVELY 1980-2020</b>		<b>\$282,170</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$239,005
Claims Conference Successor Organization	\$10,784
Landecker Fund	\$628
<b>TOTAL</b>	<b>\$250,417</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Food Programs	\$114,411
Home Care	\$61,224
Administration	\$34,639
Medical Program	\$30,701
Winter Relief	\$6,455
Client Transportation	\$1,160
Social Programs	\$991
Emergency Assistance	\$628
Other Services*	\$208
<b>TOTAL</b>	<b>\$250,417</b>

\*Please see Guide to Services on page 155.

# KAZAKHSTAN



Capital	Astana
Chief of State	President Kassym-Jomart Tokayev
Head of Government	Prime Minister Askar Mamin
Country Population	19,100,000
Estimated Jewish Population	2,800
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$138,924
Allocations: Social Services	\$1,096,563
<b>TOTAL</b>	<b>\$1,235,487</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

In 2020, Claims Conference allocations enabled 265 Holocaust survivors throughout Kazakhstan to receive services including home care, food cards, medicine and winter relief.





## KAZAKHSTAN BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	2	\$5,777
Cumulatively Since 1980	351	\$958,988
Central and Eastern European Fund	19	\$124,673
Cumulatively Since 1992	64	\$1,474,291
Child Survivor Fund	3	\$8,474
Cumulatively Since 2015	22	\$61,491
Direct Compensation Payments 2020		\$138,924
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$2,494,770</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	5	\$1,102
Program for Former Slave and Forced Laborers	26	\$37,700
Payments Administered for International Fellowship of Christians and Jews	13	\$3,900
Closed Programs Cumulatively		\$42,702
<b>CUMULATIVELY 1980-2020</b>		<b>\$2,537,472</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$1,045,531
Claims Conference Successor Organization	\$47,224
Landecker Fund	\$3,808
<b>TOTAL</b>	<b>\$1,096,563</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$757,113
Administration	\$138,441
Food Programs	\$109,519
Medical Program	\$72,350
Social Programs	\$11,968
Emergency Assistance	\$3,808
Other Services*	\$1,743
Dental Program	\$977
Client Transportation	\$644
<b>TOTAL</b>	<b>\$1,096,563</b>

\*Please see Guide to Services on page 155.

# KYRGYZSTAN



Capital	Bishkek
Chief of State	President Sooronby Jeenbekov
Head of Government	Prime Minister Kubatbek Boronov
Country Population	6,000,000
Estimated Jewish Population	400
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$14,063
Allocations: Social Services	\$138,392
<b>TOTAL</b>	<b>\$152,455</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund.

Conditions for pensioners in Kyrgyzstan, including Holocaust survivors, continue to be extremely difficult due to the increased cost of living and an unstable political environment. The support provided by the Hesed is crucial for the elderly of the Jewish community. The Hesed's food and medical programs are working to meet the most basic, vital needs of Holocaust survivors.

In 2020, the Bishkek Jewish Charity Foundation "Hesed Tikva" provided services to 44 Holocaust survivors, including home care, food cards, meals-on-wheels, medicine, and winter relief.



## KYRGYZSTAN BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Central and Eastern European Fund	2	\$14,063
Cumulatively Since 1992	4	\$64,678
Direct Compensation Payments 2020		\$14,063
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$64,678</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	2	\$5,650
Hardship Fund	56	\$161,757
Romanian Emergency Assistance Program	4	\$667
Program for Former Slave and Forced Laborers	1	\$2,825
Closed Programs Cumulatively		\$170,899
<b>CUMULATIVELY 1980-2020</b>		<b>\$235,577</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$131,804
Claims Conference Successor Organization	\$5,960
International Commission on Holocaust Era Insurance Claims	\$628
<b>TOTAL</b>	<b>\$138,392</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Food Programs	\$63,168
Home Care	\$43,130
Administration	\$19,628
Winter Relief	\$5,631
Medical Program	\$3,218
Client Transportation	\$1,779
Socialization	\$642
Emergency Assistance	\$628
Other Services*	\$568
<b>TOTAL</b>	<b>\$138,392</b>

\*Please see Guide to Services on page 155.

# LATVIA



Capital	Riga
Chief of State	President Egil Levits
Head of Government	Prime Minister Krisjanis Karins
Country Population	1,800,000
Estimated Jewish Population	4,800
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$377,610
Allocations: Social Services	\$6,534,364
Allocations: Shoah Education, Documentation and Research	\$42,152
<b>TOTAL</b>	<b>\$6,954,126</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund and the Hardship Fund.

Latvia has the largest Jewish population of the three Baltic States with over 500 Holocaust survivors receiving services, which are provided by the Latvian Council of Jewish Communities/Riga Jewish Community and funded by the Claims Conference.

In 2020 the Latvian economy suffered as a result of the pandemic while its medical and social welfare system went beyond its full capacity. Medical and other services that clients depend upon suffered from price increases, making these clients more dependent on social welfare support.

Services that were provided to survivors in 2020 included home care, food packages and vouchers, meals-on-wheels, necessary medical services and equipment, medicine and winter relief. Due to the pandemic, the socialization program shifted to a virtual platform. Some of the most isolated survivors were provided with tablets to allow them to access the virtual socialization programs online.



## LATVIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	4	\$11,554
Cumulatively Since 1980	1,070	\$3,525,636
Central and Eastern European Fund	53	\$366,056
Cumulatively Since 1992	193	\$4,652,529
Direct Compensation Payments 2020		\$377,610
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$8,178,165</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	52	\$141,724
Romanian Emergency Assistance Program	5	\$1,058
Program for Former Slave and Forced Laborers	74	\$161,122
Payments Administered for International Fellowship of Christians and Jews	48	\$14,400
Additional Labor Distribution Amount	62	\$36,952
Closed Programs Cumulatively		\$355,256
<b>CUMULATIVELY 1980-2020</b>		<b>\$8,533,421</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$6,523,559
Landecker Fund	\$10,805
<b>TOTAL</b>	<b>\$6,534,364</b>
SERVICE PROVIDED	AMOUNT
Home Care	\$5,125,027
Administration	\$456,649
Food Programs	\$391,766
Case Management	\$225,245
Medical Program	\$183,616
Social Programs	\$110,464
Winter Relief	\$28,300
Other Services*	\$10,805
Client Transportation	\$1,360
Minor Home Modifications	\$1,133
<b>TOTAL</b>	<b>\$6,534,364</b>

\*Please see Guide to Services on page 155.



# LITHUANIA



Capital	Vilnius
Chief of State	President Gitanas Nausėda
Head of Government	Prime Minister Ingrida Simonyte
Country Population	2,700,000
Estimated Jewish Population	2,600
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$591,640
Allocations: Social Services	\$1,649,594
<b>TOTAL</b>	<b>\$2,241,234</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund and the Child Survivor Fund.

Although the social welfare system in Lithuania is more generous compared to its other Baltic neighbors, many Holocaust survivors still need additional support, especially considering the socio-economic impact of the pandemic in 2020.

The Claims Conference's primary social welfare partner in Lithuania is the Lithuanian Jewish Community, which ensures that clients throughout the country receive much-needed services funded by the German government. In addition to personal nursing home care, the Lithuanian Jewish Community provides clients with food and medicine cards, medical services, winter relief, and socialization, which took place on a limited basis in 2020 due to the pandemic.



The Lithuanian social welfare system did not offer any significant benefits for Holocaust survivors during the pandemic. In the early stages of the pandemic, it was very difficult to obtain personal protective equipment (PPE). Funding from the Claims Conference helped the agency to buy PPE for its employees and caregivers, who are employees of the Lithuanian Jewish Community.

## LITHUANIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Central and Eastern European Fund	84	\$588,815
Cumulatively Since 1992	349	\$9,643,324
Child Survivor Fund	1	\$2,825
Cumulatively Since 2015	102	\$280,200
Direct Compensation Payments 2020		\$591,640
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$9,923,524</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	513	\$1,663,650
Romanian Emergency Assistance Program	6	\$1,296
Program for Former Slave and Forced Laborers	184	\$359,271
Payments Administered for International Fellowship of Christians and Jews	113	\$33,900
Swiss Refugee Program	1	\$3,625
Additional Labor Distribution Amount	141	\$84,036
Closed Programs Cumulatively		\$2,145,778
<b>CUMULATIVELY 1980-2020</b>		<b>\$12,069,302</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$1,647,381
Claims Conference Successor Organization	\$2,213
<b>TOTAL</b>	<b>\$1,649,594</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$1,226,582
Food Programs	\$125,632
Administration	\$107,159
Medical Program	\$85,660
Case Management	\$70,587
Social Programs	\$26,001
Winter Relief	\$5,759
Emergency Assistance	\$2,213
<b>TOTAL</b>	<b>\$1,649,594</b>

# MOLDOVA



Capital	Chişinău
Chief of State	President Igor Dodon
Head of Government	Prime Minister Maia Sandu
Country Population	3,360,000
Estimated Jewish Population	3,400
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$629,706
Allocations: Social Services	\$2,462,925
<b>TOTAL</b>	<b>\$3,092,631</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

Moldova is considered the poorest country in Europe, and elderly Holocaust survivors there are destitute.

In 2020, approximately 403 Holocaust survivors throughout Moldova received services funded by the Claims Conference, including home care, food cards, meals-on-wheels, emergency assistance, medicine, dental care and winter relief.



**MOLDOVA BUDGET**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	4	\$11,554
Cumulatively Since 1980	562	\$1,517,641
Central and Eastern European Fund	85	\$601,010
Cumulatively Since 1992	544	\$11,215,676
Child Survivor Fund	6	\$16,948
Cumulatively Since 2015	114	\$317,210
Romanian Emergency Assistance Program	1	\$194
Cumulatively Since 2018	288	\$62,252
Direct Compensation Payments 2020		\$629,706
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$13,112,779</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	296	\$542,026
Payments Administered for International Fellowship of Christians and Jews	156	\$46,800
Additional Labor Distribution Amount	161	\$95,956
Closed Programs Cumulatively		\$684,782
<b>CUMULATIVELY 1980-2020</b>		<b>\$13,797,561</b>

**ALLOCATIONS SOCIAL SERVICES**

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
German Government	\$2,351,440
Claims Conference Successor Organization	\$106,067
Landecker Fund	\$5,418
<b>TOTAL</b>	<b>\$2,462,925</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$873,014
Food Programs	\$665,298
Medical Program	\$422,720
Administration	\$244,619
Winter Relief	\$153,304
Social Programs	\$79,765
Other Services*	\$15,824
Emergency Assistance	\$5,418
Dental Program	\$1,500
Client Transportation	\$1,463
<b>TOTAL</b>	<b>\$2,462,925</b>

\*Please see Guide to Services on page 155.

# RUSSIA



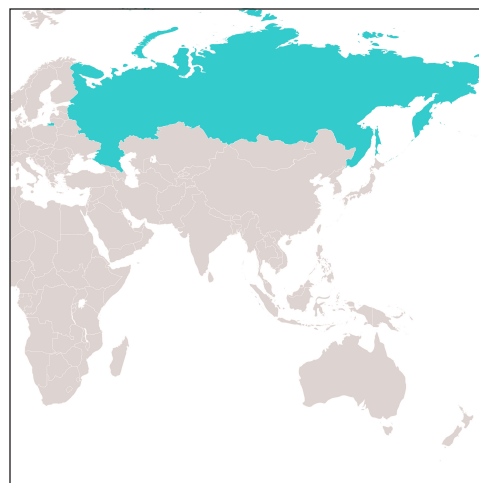
Capital	Moscow
Chief of State	President Vladimir Vladimirovich Putin
Head of Government	Premier Mikhail Vladimirovich Mishustin
Country Population	141,700,000
Estimated Jewish Population	176,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$9,531,118
Allocations: Social Services	\$59,771,349
Allocations: Shoah Education, Documentation and Research	\$90,000
<b>TOTAL</b>	<b>\$69,392,467</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

In 2020, Claims Conference funds aided 21,291 Holocaust survivors located in communities across the vast expanse of Russia, including the following regions:

St. Petersburg, Moscow, Kaliningrad, Rostov-on-Don, Siberia and the Urals. The Heseds in these regions provided home care, food cards, food packages, meals-on-wheels, medicine, medical consultations, emergency assistance, dental care and winter relief for needy Holocaust survivors.





## RUSSIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	349	\$1,008,093
Cumulatively Since 1980	37,361	\$111,295,839
Central and Eastern European Fund	1,166	\$8,168,427
Cumulatively Since 1992	3,631	\$94,406,757
Child Survivor Fund	122	\$344,616
Cumulatively Since 2015	1,326	\$3,691,299
Romanian Emergency Assistance Program	51	\$9,982
Cumulatively Since 2018	432	\$93,708
Direct Compensation Payments 2020		\$9,531,118
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$209,487,603</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	1,262	\$2,436,961
Swiss Refugee Program	2	\$7,975
Payments Administered for International Fellowship of Christians and Jews	863	\$258,900
Budapest Fund	1	\$2,592
Additional Labor Distribution Amount	961	\$572,756
Closed Programs Cumulatively		\$3,279,184
<b>CUMULATIVELY 1980-2020</b>		<b>\$212,766,787</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$56,847,570
Claims Conference Successor Organization	\$2,646,092
Landecker Fund	\$277,687
<b>TOTAL</b>	<b>\$59,771,349</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$38,968,996
Food Programs	\$10,075,182
Administration	\$5,251,031
Medical Program	\$2,483,279
Other Services*	\$1,854,608
Social Programs	\$681,066
Emergency Assistance	\$277,687
Winter Relief	\$95,222
Dental Program	\$49,981
Client Transportation	\$34,297
<b>TOTAL</b>	<b>\$59,771,349</b>

\*Please see Guide to Services on page 155.

# UKRAINE



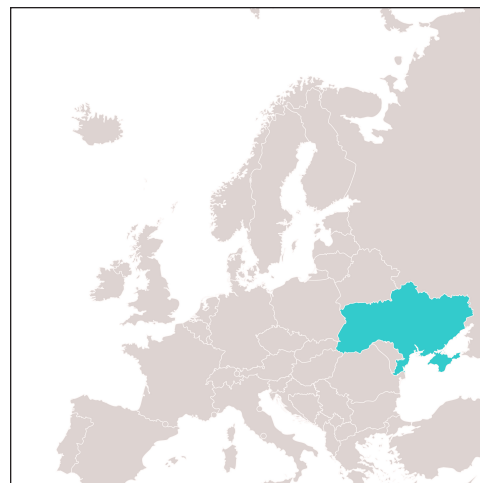
Capital	Kyiv
Chief of State	President Volodymyr Zelensky
Head of Government	Prime Minister Denys Shmyhal
Country Population	43,900,000
Estimated Jewish Population	53,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$14,871,870
Allocations: Social Services	\$47,334,649
Allocations: Shoah Education, Documentation and Research	\$144,461
<b>TOTAL</b>	<b>\$62,350,980</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

Recent years have seen political turmoil and social unrest in Ukraine. As the conflict with Russia continues, the situation remains unstable and, therefore, the services provided by the Hesed centers are more crucial than ever. Inflation in Ukraine has made basic food items, including milk and bread, particularly expensive for older adults living on pensions.

12,376 Jewish victims of Nazi persecution live across Ukraine in hundreds of outlying communities. The Claims Conference's funding of Hesed centers throughout the country allowed many to receive much-needed home care, medicine, emergency assistance, winter relief and access to food programs in 2020.



## UKRAINE BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	69	\$199,308
Cumulatively Since 1980	17,335	\$47,997,885
Central and Eastern European Fund	2,057	\$14,319,471
Cumulatively Since 1992	8,931	\$215,246,150
Child Survivor Fund	125	\$353,091
Cumulatively Since 2015	2,612	\$7,265,930
Direct Compensation Payments 2020		\$14,871,870
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$270,509,965</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	1,596	\$343,064
Program for Former Slave and Forced Laborers	2,295	\$4,407,419
Payments Administered for International Fellowship of Christians and Jews	1,371	\$411,300
Budapest Fund	1	\$2,592
Additional Labor Distribution Amount	1,670	\$995,320
Closed Programs Cumulatively		\$6,159,695
<b>CUMULATIVELY 1980-2020</b>		<b>\$276,669,660</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$45,129,276
Claims Conference Successor Organization	\$2,038,497
Landecker Fund	\$166,876
<b>TOTAL</b>	<b>\$47,334,649</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$20,823,736
Food Programs	\$17,520,806
Administration	\$4,032,155
Medical Program	\$2,154,480
Social Programs	\$970,949
Other Services*	\$950,965
Winter Relief	\$642,082
Emergency Assistance	\$166,876
Client Transportation	\$59,177
Dental Program	\$12,291
Minor Home Modifications	\$1,132
<b>TOTAL</b>	<b>\$47,334,649</b>

\*Please see Guide to Services on page 155.

# UZBEKISTAN



Capital	Tashkent
Chief of State	President Shavkat Mirziyoyev
Head of Government	Prime Minister Adbulla Aripov
Country Population	30,565,411
Estimated Jewish Population	3,400
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$237,290
Allocations: Social Services	\$392,888
<b>TOTAL</b>	<b>\$630,178</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

In 2020, the country's Hesed system provided services to 122 Holocaust survivors throughout Uzbekistan, including home care, food packages, fresh food sets, food cards, medicine, dental care, programs, emergency assistance and winter relief.



**UZBEKISTAN BUDGET**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$199,308
Cumulatively Since 1980	174	\$670,137
Central and Eastern European Fund	5	\$35,157
Cumulatively Since 1992	46	\$774,510
Child Survivor Fund	1	\$2,825
Cumulatively Since 2015	9	\$25,048
Direct Compensation Payments 2020		\$237,290
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,469,695</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	4	\$864
Program for Former Slave and Forced Laborers	27	\$47,585
Payments Administered for International Fellowship of Christians and Jews	13	\$3,900
Closed Programs Cumulatively		\$52,349
<b>CUMULATIVELY 1980-2020</b>		<b>\$1,522,044</b>

**ALLOCATIONS SOCIAL SERVICES**

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
German Government	\$374,358
Claims Conference Successor Organization	\$16,920
Landecker Fund	\$1,610
<b>TOTAL</b>	<b>\$392,888</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$179,910
Food Programs	\$138,609
Medical Program	\$37,451
Administration	\$30,733
Client Transportation	\$3,273
Emergency Assistance	\$1,610
Winter Relief	\$614
Other Services*	\$508
Social Programs	\$180
<b>TOTAL</b>	<b>\$392,888</b>

\*Please see Guide to Services on page 155.





## EASTERN EUROPE

The nine Eastern European countries in which survivors and social service agencies receive Claims Conference funding have weathered divergent economic circumstances despite the similar economic stresses of market liberalization in the region and global recessional trends. Many survivors in Eastern Europe continue to struggle with meager pensions and inadequate services – even in countries that have joined the European Union.



Holocaust survivor Sofia receives a Pesach package with matzah and a Haggadah at her home in Bulgaria while isolated during the COVID pandemic. The packages were provided by Shalom, the Organization of the Jews in Bulgaria through a grant from the Claims Conference.

Photo: Organization of the Jews in Bulgaria

# BOSNIA-HERZEGOVINA



Capital	Sarajevo
Chiefs of State	Chairman of the Presidency Milorad Dodik
Head of Government	Chairman of the Council of Ministers Zoran Tegeltija
Country Population	3,800,000
Estimated Jewish Population	500
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$529,087
Allocations: Social Services	\$861,790
<b>TOTAL</b>	<b>\$1,390,877</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund.

The Claims Conference works with La Benevolencija, the Jewish humanitarian aid society of the Jewish Community of Sarajevo, to provide home care and medical care. The agency is a licensed home care provider and operates a program that includes a team of social workers and caregivers who assist vulnerable Holocaust survivors with all aspects of their basic activities of daily living, allowing them to remain in their homes. Medical teams consist of a full-time physician and nurse, offering consultations, in-home medical treatment for the homebound and post-hospital rehabilitation for less severe cases.

The agency also provides transportation, medical equipment, dental care, emergency assistance, food programs, minor home modifications, socialization programs and a medical program that reimburses the costs of surgeries and other medical treatments.

In 2020, through the Claims Conference's COVID Urgent Response Fund, La Benevolencija distributed much needed food packages, medical supplies and medicine to help Holocaust survivors weather the countrywide lockdown. In addition, funds were allocated toward virtual socialization programs so that Holocaust survivors were able to participate online.



**BOSNIA-HERZEGOVINA BUDGET**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Central and Eastern European Fund	76	\$529,087
Cumulatively Since 1992	180	\$6,900,647
Direct Compensation Payments 2020		\$529,087
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$6,900,647</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	84	\$232,932
Hardship Fund	8	\$24,471
Program for Former Slave and Forced Laborers	50	\$454,271
Payments Administered for International Fellowship of Christians and Jews	27	\$8,100
Additional Labor Distribution Amount	32	\$19,072
Closed Programs Cumulatively		\$738,846
<b>CUMULATIVELY 1980-2020</b>		<b>\$7,639,493</b>

**ALLOCATIONS SOCIAL SERVICES**

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
German Government	\$846,942
Claims Conference Successor Organization	\$12,722
Landecker Fund	\$2,125
<b>TOTAL</b>	<b>\$861,790</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$581,711
Medical Program	\$85,615
Administration	\$83,933
Food Programs	\$63,024
Case Management	\$37,367
Emergency Assistance	\$8,247
Social Programs	\$880
Dental Program	\$741
Client Transportation	\$251
Minor Home Modifications	\$21
<b>TOTAL</b>	<b>\$861,790</b>



# BULGARIA



Capital	Sofia
Chief of State	President Rumen Radev
Head of Government	Prime Minister Boyko Borisov
Country Population	7,000,000
Estimated Jewish Population	2,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$2,315,734
Allocations: Social Services	\$3,486,756
<b>TOTAL</b>	<b>\$5,802,490</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

The Claims Conference supports Shalom, the representative and operational body of all 16 local Jewish community branches in Bulgaria, including: Bourgas, Dupritsa, Haskovo, Kyustendil, Lom, Pleven, Plovdiv, Ruse, Shumen, Silistra, Sliven, Sofia, Starazagora, Varna, Vidin and Yambol. Shalom funds and operates a senior day center in Sofia that provides a place where older adults living at home can enjoy social, cultural, and therapeutic activities while receiving ongoing medical assistance. Unfortunately, in 2020 the center had to temporarily close due to the COVID pandemic. Shalom in Sofia also provides daily hot meals to homebound Holocaust survivors. The number of meals delivered to survivors' homes increased significantly during the pandemic, as the kosher canteen needed to close for a period of time and shifted primarily to a meals-on-wheels program.

Shalom provides essential medicine, medical equipment and dental care, and reimburses Holocaust survivors for certain medications and medical procedures. The agency also arranges transportation for clients.

Home care, including skilled nursing, is provided in all the functioning Jewish communities for clients who are both isolated and homebound. An emergency assistance program provides short-term help to vulnerable Holocaust survivors to ease immediate financial burdens.





Categories of assistance often include housing-related costs, emergency medical care and medical equipment such as wheelchairs, hearing aids and food vouchers.

Due to the pandemic, many socialization events such as the Golden Age Camp were canceled. However, Shalom managed to keep its survivors engaged by offering them the opportunity to participate in online classes and events. Holocaust survivors also received special “Neshama-bags” containing food vouchers and items to keep them physically and mentally fit during the countrywide lockdown.

The Claims Conference assisted Shalom with the purchase of a new van after their old one broke down. During the pandemic, Shalom relied heavily on the van to maintain services and deliveries to their clients, such as an increased demand for kosher meals-on-wheels.

## BULGARIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	1	\$2,889
Cumulatively Since 1980	497	\$1,687,250
Central and Eastern European Fund	285	\$2,174,434
Cumulatively Since 1992	709	\$12,923,872
Child Survivor Fund	49	\$138,412
Cumulatively Since 2015	155	\$573,906
Direct Compensation Payments 2020		\$2,315,734
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$15,185,027</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	2	\$432
Program for Former Slave and Forced Laborers	413	\$3,658,204
Swiss Refugee Program	3	\$10,875
Payments Administered for International Fellowship of Christians and Jews	212	\$63,600
Budapest Fund	1	\$2,592
Additional Labor Distribution Amount	293	\$174,628
Closed Programs Cumulatively		\$3,910,331
<b>CUMULATIVELY 1980-2020</b>		<b>\$19,095,358</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$3,407,405
Claims Conference Successor Organization	\$61,730
Landecker Fund	\$17,621
<b>TOTAL</b>	<b>\$3,486,756</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$2,378,561
Medical Program	\$388,328
Administration	\$270,986
Food Programs	\$210,452
Social Programs	\$155,202
Emergency Assistance	\$39,747
Client Transportation	\$24,631
Dental Program	\$11,782
Other Services*	\$7,067
<b>TOTAL</b>	<b>\$3,486,756</b>

\*Please see Guide to Services on page 155.

# CROATIA



Capital	Zagreb
Chief of State	President Zoran Milanovic
Head of Government	Prime Minister Andrej Plenković
Country Population	4,200,000
Estimated Jewish Population	1,700
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$1,440,374
Allocations: Social Services	\$1,146,726
Allocations: Shoah Education, Documentation and Research	\$27,500
<b>TOTAL</b>	<b>\$2,614,600</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund and the Child Survivor Fund.

The Croatian health insurance system has reduced benefits in recent years, severely affecting healthcare for the elderly. The Claims Conference supports the Jewish Community of Zagreb, providing health and medical services for elderly Holocaust survivors throughout the country who are not covered by health insurance.

Claims Conference funding is largely used to provide home care, meals-on-wheels, and food for homebound Holocaust survivors. Funds are also used to reimburse for the cost of medicines and specialty medical treatments that pensioners cannot afford. The community provides case management, medical equipment, dental assistance including devices and equipment, transportation and emergency assistance to Holocaust survivors residing in their own homes.

During the first wave of the COVID pandemic, Croatia was also hit by a severe earthquake that caused extensive damage throughout the country, particularly in the capital city of Zagreb. Many buildings became uninhabitable, and several Holocaust survivors were forced to seek shelter in the Jewish Old Age Home. Emergency funding was provided to the agency from the Claims Conference's



COVID Urgent Response Fund to assist Holocaust survivors residing throughout the country with temporary shelter, a food program, and medical supplies.

In addition, the Claims Conference supports a Café Europa program operated by the Association of Holocaust Survivors in Croatia, an organization established in 2001 that offers educational and cultural services to Holocaust survivors residing in Croatia. During the COVID pandemic, the socialization program shifted to an online platform so that Holocaust survivors could participate while isolated in their homes.

## CROATIA BUDGET

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Central and Eastern European Fund	205	\$1,420,601
Cumulatively Since 1992	692	\$17,655,318
Child Survivor Fund	7	\$19,773
Cumulatively Since 2015	220	\$630,490
Direct Compensation Payments 2020		\$1,440,374
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$18,285,808</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	12	\$37,992
Program for Former Slave and Forced Laborers	177	\$1,624,069
Fund for Victims of Medical Experiments and Other Injuries	4	\$33,376
Swiss Refugee Program	10	\$18,850
Payments Administered for International Fellowship of Christians and Jews	108	\$32,400
Budapest Fund	1	\$2,592
Additional Labor Distribution Amount	129	\$76,884
Closed Programs Cumulatively		\$1,826,163
<b>CUMULATIVELY 1980-2020</b>		<b>\$20,111,971</b>

## ALLOCATIONS SOCIAL SERVICES

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
German Government	\$1,095,526
Claims Conference Successor Organization	\$20,502
Landecker Fund	\$30,698
<b>TOTAL</b>	<b>\$1,146,726</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$709,676
Medical Program	\$151,844
Food Programs	\$113,484
Administration	\$91,773
Case Management	\$41,231
Social Programs	\$14,050
Emergency Assistance	\$9,875
Dental Program	\$8,381
Other Services	\$5,476
Client Transportation	\$936
<b>TOTAL</b>	<b>\$1,146,726</b>

\*Please see Guide to Services on page 155.

# CZECH REPUBLIC



Capital	Prague
Chief of State	President Miloš Zeman
Head of Government	Prime Minister Andrej Babiš
Country Population	10,700,000
Estimated Jewish Population	3,900
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$4,273,874
Allocations: Social Services	\$1,763,763
Allocations: Shoah Education, Documentation and Research	\$73,000
<b>TOTAL</b>	<b>\$6,110,637</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

The Claims Conference allocates funds to the Federation of Jewish Communities in the Czech Republic (FJC), an umbrella organization supporting nine Jewish communities, including the Jewish Community of Prague; Ezra, Jewish Community of Prague; Social Department; the Jewish Community of Brno; Jas, the Jewish Community of Ostrava; TIKVAH, the Jewish Community of Olomouc; the Jewish Community of Liberec; the Jewish Community of Teplice; the Jewish Community of Karlovy Vary; and the Jewish Community of Plzeň. These communities provide home care, medical programs, medical equipment, medicine, dental programs, meals-on-wheels, client transportation, minor home modifications and socialization programs. In 2020, the agency was able to hold in-person socialization meetings when COVID restrictions were lifted during the summer.



A Café Europa program operated by Hidden Child Prague holds meetings throughout the year, including lectures on Jewish tradition and culture, films, music and concerts as well as trips to the theater and sites connected to Jewish life. Due to the COVID pandemic, Hidden Child Prague did not



have any socialization events during 2020.

During the COVID pandemic, the agency applied for the Claims Conference's COVID Urgent Response Fund and assisted Holocaust survivors and the agency staff with personal protective equipment (PPE).

## CZECH REPUBLIC BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	3	\$8,666
Cumulatively Since 1980	287	\$962,412
Central and Eastern European Fund	591	\$4,180,466
Cumulatively Since 1992	2,890	\$79,562,249
Child Survivor Fund	30	\$84,742
Cumulatively Since 2015	624	\$1,715,787
Direct Compensation Payments 2020		\$4,273,874
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$82,240,448</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	8	\$1,728
Program for Former Slave and Forced Laborers	1,370	\$2,654,889
Swiss Refugee Program	12	\$35,888
Budapest Fund	1	\$2,592
Payments Administered for International Fellowship of Christians and Jews	871	\$261,300
Additional Labor Distribution Amount	1,079	\$643,084
Closed Programs Cumulatively		\$3,599,481
<b>CUMULATIVELY 1980-2020</b>		<b>\$85,839,929</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$1,721,081
Claims Conference Successor Organization	\$20,469
Landecker Fund	\$22,213
<b>TOTAL</b>	<b>\$1,763,763</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$1,338,796
Administration	\$177,116
Medical Program	\$123,884
Client Transportation	\$43,024
Food Programs	\$41,389
Emergency Assistance	\$17,316
Dental Program	\$13,343
Social Programs	\$7,518
Minor Home Modifications	\$1,376
<b>TOTAL</b>	<b>\$1,763,763</b>

# HUNGARY



Capital	Budapest
Chief of State	President János Áder
Head of Government	Prime Minister Viktor Orbán
Country Population	9,800,000
Estimated Jewish Population	47,500
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$33,681,466
Allocations: Social Services	\$20,829,780
Allocations: Shoah Education, Documentation and Research	\$142,978
<b>TOTAL</b>	<b>\$54,654,224</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

Hungary has the largest Holocaust survivor population in Central and Eastern Europe. MAZS, the Hungarian Social Support Foundation (“the Foundation”) provides thousands of the survivors in the greatest need with extensive social welfare services. Based on careful research of Holocaust survivors’ needs, the Foundation has prioritized four service areas, including financial support, a food program, home care and emergency assistance.

Financial support is provided for those who cannot afford the rapidly rising cost of medications. This program is coordinated with pharmacies throughout the country. A pharmaceutical courier service is also offered to deliver medications and medical supplies directly to the homes of homebound and isolated Holocaust survivors, ensuring that they do not have to wait in long lines at pharmacies.

The Foundation, in cooperation with the Federation of Jewish Communities in Hungary, operates a food program to assist the most vulnerable Holocaust survivors. The agency provides dry food packages for those survivors who are able to cook for themselves; for those who cannot, hot meals are delivered to their homes.



Providing home care is another critical component of the Foundation's social welfare program. Home nursing is offered in Budapest and throughout the provinces. The program includes nursing, physiotherapy, rehabilitation and specialized care, implemented in cooperation with the Hungarian Health Authority. Due to the COVID pandemic, physiotherapy sessions were provided online. Home care is provided throughout the country to assist Holocaust survivors who are unable to perform basic activities of daily living. In Budapest, where most survivors reside, a small team of caregivers is trained and employed annually by the Foundation to provide critical care. However, for the majority of Holocaust survivors, home care services are contracted out with local vendors in Budapest and in the provinces and are closely monitored by the Foundation to ensure proper care.

The emergency assistance program provides short-term help to ease immediate financial burdens. Categories of emergency aid include medical supplies, housing-related assistance and utility reimbursement.

The Foundation also provides housing-related assistance, psychological counseling, transportation, medical products (including medical supplies and equipment), dental care and case management for Holocaust survivors.

The Foundation additionally operates a socialization program serving Holocaust survivors residing in Budapest, organizing many social and cultural events each year. Due to the COVID pandemic, most of the programs were shifted online so that Holocaust survivors could participate during the countrywide lockdown.

The Central Europe Center for Research and Documentation (Centropa) is a non-profit organization based in Vienna, Austria that is dedicated to preserving Jewish history in Central and Eastern Europe and disseminating its findings. The Claims Conference allocates funds for its "Café Centropa" socialization program for Holocaust survivors residing in Budapest, which provides a number of social events each year. Due to the COVID pandemic, these events were shifted online in 2020.

## HUNGARY BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	2	\$5,777
Cumulatively Since 1980	205	\$651,425
Central and Eastern European Fund	4,856	\$33,506,205
Cumulatively Since 1992	20,284	\$445,079,678
Child Survivor Fund	60	\$169,484
Cumulatively Since 2015	5,515	\$15,291,417
Direct Compensation Payments 2020		\$33,681,466
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$461,022,520</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	19	\$4,126
Program for Former Slave and Forced Laborers	16,368	\$153,438,449
Fund for Victims of Medical Experiments and Other Injuries	193	\$1,509,608
Swiss Refugee Program	141	\$508,225
Budapest Fund	5,886	\$15,254,945
Payments Administered for International Fellowship of Christians and Jews	9,988	\$2,996,400
Additional Labor Distribution Amount	11,693	\$6,969,028
Closed Programs Cumulatively		\$180,680,781
<b>CUMULATIVELY 1980-2020</b>		<b>\$641,703,301</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$20,665,924
Claims Conference Successor Organization	\$76,291
Landecker Fund	\$87,565
<b>TOTAL</b>	<b>\$20,829,780</b>
SERVICE PROVIDED	AMOUNT
Home Care	\$15,930,514
Administration	\$1,567,047
Food Programs	\$890,061
Medical Program	\$851,990
Other Services*	\$787,994
Case Management	\$313,526
Client Transportation	\$253,917
Emergency Assistance	\$163,855
Social Programs	\$70,876
<b>TOTAL</b>	<b>\$20,829,780</b>

\*Please see Guide to Services on page 155.

# POLAND



Capital	Warsaw
Chief of State	President Andrzej Duda
Head of Government	Prime Minister Mateusz Morawiecki
Country Population	38,282,325
Estimated Jewish Population	3,200
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$3,568,866
Allocations: Social Services	\$1,872,939
Allocations: Shoah Education, Documentation and Research	\$46,385
<b>TOTAL</b>	<b>\$5,488,190</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund and the Child Survivor Fund.

Social conditions in Poland remain difficult for the elderly. The Claims Conference's primary social welfare partner in Poland is the Central Jewish Welfare Commission, an umbrella group comprising major Polish Jewish organizations, including the Association of Children of the Holocaust in Poland, the Social and Cultural Association of Jews in Poland, the Jewish Religious Communities of Poland, and the Association of Jewish Combatants and Victims of the Second World War.

The Central Jewish Welfare Commission has prioritized four service areas for Holocaust survivors, including home care, a food program, a medication program and emergency assistance.

Home care is provided by caregivers who assist with housekeeping, shopping, laundry, cooking and errands. Personal care is provided for survivors who have recently undergone surgery or suffer serious illness and are no longer mobile.

The Commission operates a food program that reimburses the cost of basic food items for the neediest and most vulnerable Holocaust survivors. The medication program helps beneficiaries who





cannot afford the growing cost of prescription drugs. An emergency assistance program provides short-term help to ease immediate financial burdens. Categories of assistance often include housing-related costs, medical care, medical products such as wheelchairs and hearing aids, funds to prevent utility shut-off, clothing needed for the winter, emergency food and medicine.

For Holocaust survivors, this organization also provides case management, winter relief, socialization programs, minor home modifications and emergency repairs of apartments, medical supplies and equipment, rehabilitation in the home or at local clinics, medical and dental care, and a volunteer program to visit homebound clients. However, in 2020, visits were limited due to the COVID pandemic. A transportation program allows clients with limited mobility to attend doctor appointments and rehabilitation sessions.

During the COVID pandemic, the Commission established a meals-on-wheels program to provide survivors with regular warm and nutritious meals after many of them became isolated.

The Claims Conference has also funded the Association of Children of the Holocaust in Poland Café Europa program for many years. Unfortunately, in 2020 the group was unable to hold events because of the COVID pandemic. They hope to resume programs in 2021.



Jozef is a Holocaust survivor and a survivor of the Boryslaw Ghetto. Living in Wroclaw, Poland, he receives home care and medical assistance from The Jewish Social Welfare Commission through a grant from the Claims Conference. The monthly pension Jozef receives from the Central and Eastern European Fund provides him with a small measure of justice, but nothing can make up for the persecution and suffering he endured during the Holocaust. Photo: Yehuda Swed

**POLAND BUDGET**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Central and Eastern European Fund	504	\$3,537,794
Cumulatively Since 1992	2,119	\$63,110,410
Child Survivor Fund	11	\$31,072
Cumulatively Since 2015	570	\$1,581,994
Direct Compensation Payments 2020		\$3,568,866
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$64,692,404</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	129	\$420,766
Romanian Emergency Assistance Program	1	\$238
Program for Former Slave and Forced Laborers	1,521	\$2,971,583
Swiss Refugee Program	1	\$3,625
Closed Programs Cumulatively		\$3,396,212
<b>CUMULATIVELY 1980-2020</b>		<b>\$68,088,616</b>

**ALLOCATIONS SOCIAL SERVICES**

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
German Government	\$1,807,293
Claims Conference Successor Organization	\$49,286
Landecker Fund	\$16,360
<b>TOTAL</b>	<b>\$1,872,939</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$1,333,022
Administration	\$152,337
Case Management	\$123,439
Medical Program	\$88,691
Other Services	\$48,797
Emergency Assistance	\$44,018
Food Programs	\$26,111
Social Programs	\$23,826
Client Transportation	\$13,856
Winter Relief	\$9,998
Dental Program	\$7,350
Minor Home Modifications	\$1,493
<b>TOTAL</b>	<b>\$1,872,939</b>

\*Please see Guide to Services on page 155.

# ROMANIA



Capital	Bucharest
Chief of State	President Klaus Werner Iohannis
Head of Government	Prime Minister Ludovic Orban
Country Population	21,302,893
Estimated Jewish Population	9,300
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$4,862,468
Allocations: Social Services	\$6,329,025
<b>TOTAL</b>	<b>\$11,191,493</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund, the Hardship Fund and the Child Survivor Fund.

The Federation of Jewish Communities of Romania (FEDROM), the representative and operational body of all Jewish communities in Romania, provides a wide range of social and medical services to roughly 600 Holocaust survivors in need.

FEDROM has identified the five most critical social service needs for Holocaust survivors, including home care, dental and medical care, food programs, medication reimbursement, winter relief and emergency assistance.

Home care is provided for survivors who are isolated and homebound in functioning Jewish communities around the country and in additional locales where no formal community exists. Food programs include meals-on-wheels and hot meals in kosher canteens in the largest Jewish communities in Romania. FEDROM's food voucher program operates in all Romanian Jewish communities and provides participants the flexibility to shop at local supermarkets instead of relying on monthly food packages. Survivors are reimbursed for the purchase of medications not covered by their pensions. Winter relief provides financial assistance to help purchase warm clothing, and emergency assistance includes short-term aid toward paying for medical care and emergency food needs. Other social services funded by the Claims Conference include dental and medical care, and packages with Passover holiday food and supplies.

In 2020, FEDROM received funding from the Claims Conference's COVID Urgent Response Fund to assist Holocaust survivors with food vouchers, medical supplies, medical equipment and medicines.



## ROMANIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	4	\$11,554
Cumulatively Since 1980	1,465	\$4,894,287
Central and Eastern European Fund	428	\$4,418,731
Cumulatively Since 1992	887	\$35,141,201
Child Survivor Fund	153	\$432,183
Cumulatively Since 2015	424	\$1,186,435
Direct Compensation Payments 2020		\$4,862,468
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$41,221,923</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	1,317	\$12,713,117
Fund for Victims of Medical Experiments and Other Injuries	8	\$60,644
Swiss Refugee Program	5	\$18,125
Payments Administered for International Fellowship of Christians and Jews	614	\$184,200
Budapest Fund	5	\$12,959
Additional Labor Distribution Amount	804	\$479,184
Closed Programs Cumulatively		\$13,468,229
<b>CUMULATIVELY 1980-2020</b>		<b>\$54,690,152</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$6,135,493
Claims Conference Successor Organization	\$171,922
Landecker Fund	\$21,610
<b>TOTAL</b>	<b>\$6,329,025</b>
SERVICE PROVIDED	AMOUNT
Home Care	\$4,835,913
Food Programs	\$544,630
Administration	\$454,112
Medical Program	\$300,137
Emergency Assistance	\$93,521
Winter Relief	\$51,390
Other Services*	\$47,640
Dental Program	\$1,682
<b>TOTAL</b>	<b>\$6,329,025</b>

\*Please see Guide to Services on page 155.

# SERBIA



Capital	Belgrade
Chief of State	President Aleksandar Vučić
Head of Government	Prime Minister Ana Brnabić
Country Population	7,012,165
Estimated Jewish tPopulation	1,400
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$1,444,693
Allocations: Social Services	\$1,070,888
<b>TOTAL</b>	<b>\$2,515,581</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund and the Child Survivor Fund.

The Federation of Jewish Communities in Serbia is the representative body of all local Jewish community branches in Serbia. The organization coordinates a healthcare project to provide services for Holocaust survivors who are not covered by government health insurance. The public health services in the region are in critical condition due to a lack of funds, causing a severe shortage of medications in public and private facilities and the inability to offer proper medical care.



The healthcare project focuses on reimbursing needy Holocaust survivors' medical services, including medical consultations and examinations, basic medical care, surgical procedures, rehabilitation, dental care, medical devices, equipment and supplies. Holocaust survivors are also reimbursed for medications that are otherwise too expensive. A commission consisting of three physicians, a pharmacist and a Holocaust survivor representative supervises the healthcare project. The agency is a licensed provider of home care services for frail and homebound Holocaust survivors in Belgrade and the provinces. Additional services offered include case management, emergency assistance and a food program in Novi Sad.

The Claims Conference also allocates funds for daily hot meals and meals-on-wheels from the community-run kosher kitchen in the central synagogue in Belgrade. During the COVID pandemic, the kitchen was operational between countrywide lockdowns.

Through the Claims Conference's COVID Urgent Response Fund, the Federation assisted with the distribution of food packages and medical supplies to help survivors weather the lockdowns.

## SERBIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Central and Eastern European Fund	205	\$1,410,796
Cumulatively Since 1992	780	\$19,101,781
Child Survivor Fund	12	\$33,897
Cumulatively Since 2015	227	\$630,260
Direct Compensation Payments 2020		\$1,444,693
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$19,732,041</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	36	\$115,521
Program for Former Slave and Forced Laborers	173	\$1,417,024
Fund for Victims of Medical Experiments and Other Injuries	5	\$38,666
Swiss Refugee Program	3	\$7,975
Payments Administered for International Fellowship of Christians and Jews	111	\$33,300
Budapest Fund	2	\$5,183
Additional Labor Distribution Amount	131	\$78,076
Closed Programs Cumulatively		\$1,695,745
<b>CUMULATIVELY 1980-2020</b>		<b>\$21,427,786</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$1,024,383
Claims Conference Successor Organization	\$41,383
Landecker Fund	\$5,123
<b>TOTAL</b>	<b>\$1,070,888</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$721,602
Medical Program	\$133,464
Administration	\$95,276
Food Programs	\$58,471
Other Services	\$27,038
Case Management	\$16,666
Emergency Assistance	\$16,472
Dental Program	\$1,899
<b>TOTAL</b>	<b>\$1,070,888</b>

\*Please see Guide to Services on page 155.



# SLOVAKIA



Capital	Bratislava
Chief of State	President Zuzana Caputova
Head of Government	Prime Minister Igor Matovic
Country Population	5,400,000
Estimated Jewish Population	2,600
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$2,425,154
Allocations: Social Services	\$1,593,210
<b>TOTAL</b>	<b>\$4,018,364</b>

## ACTIVITY

Direct compensation payments are made from the Central and Eastern European Fund and the Child Survivor Fund.

The Claims Conference, in cooperation with our partner organization in Budapest, the Hungarian Social Support Foundation (MAZS) conducts home visits throughout Slovakia to assess the home care needs of Holocaust survivors in the country. The Claims Conference conducted extensive outreach to contact all potentially eligible individuals. As a result, the Claims Conference is now making direct cash payments for home care to Holocaust survivors throughout the entire country. Assessments were conducted in 2020 when lockdown for the COVID pandemic was not in enforcement.

The Claims Conference funds the socialization programs of The Hidden Child Slovakia, an organization operated by Holocaust survivors. These events help alleviate the isolation often experienced by survivors. Due to the COVID pandemic, most of the programs were shifted online so that Holocaust survivors could safely participate during the countrywide lockdown.

The Jewish Community of Bratislava received funding through the Claims Conference's COVID Urgent Response Fund and assisted Holocaust survivors with food programs and medical supplies.



## SLOVAKIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Central and Eastern European Fund	349	\$2,411,030
Cumulatively Since 1992	1,771	\$47,139,121
Child Survivor Fund	5	\$14,124
Cumulatively Since 2015	387	\$1,071,502
Direct Compensation Payments 2020		\$2,425,154
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$48,210,623</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	104	\$345,357
Program for Former Slave and Forced Laborers	805	\$7,832,477
Fund for Victims of Medical Experiments and Other Injuries	75	\$563,301
Swiss Refugee Program	7	\$23,563
Budapest Fund	6	\$15,550
Payments Administered for International Fellowship of Christians and Jews	435	\$130,500
Additional Labor Distribution Amount	494	\$288,464
Closed Programs Cumulatively		\$9,199,212
<b>CUMULATIVELY 1980-2020</b>		<b>\$57,752,303</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$1,566,928
Claims Conference Successor Organization	\$26,283
<b>TOTAL</b>	<b>\$1,593,210</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$1,472,900
Emergency Assistance	\$46,442
Case Management	\$43,054
Medical Program	\$15,402
Food Programs	\$6,601
Administration	\$4,532
Social Programs	\$4,280
<b>TOTAL</b>	<b>\$1,593,210</b>



## WESTERN EUROPE

Many Holocaust survivors in Western Europe benefit from state investment in social services, reducing medical costs incurred by the survivors. However, the rising cost of living in Western Europe has greatly affected survivors' ability to afford unexpected expenses as a greater portion of their pensions are required for subsistence expenses.





Claims Conference support for Zentralwohlfahrtsstelle der Juden in Deutschland helps the organization provide social gatherings and other enriching activities for survivors in Wiesbaden, Germany. Photo: Marco Limberg

# AUSTRIA



Capital	Vienna
Chief of State	President Alexander Van der Bellen
Head of Government	Chancellor Sebastian Kurz
Country Population	8,859,449
Estimated Jewish Population	9,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$800,555
Allocations: Social Services	\$33,278
Allocations: Shoah Education, Documentation and Research	\$144,772
<b>TOTAL</b>	<b>\$978,605</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

A landmark agreement in 2001 to benefit survivors capped an intensive effort by the Claims Conference to compel Austria to confront its wartime role in the persecution of its former Jewish community, resulting in property restitution measures and various social welfare benefits.

The Claims Conference initiated the Austrian Holocaust Survivor Emergency Assistance Program (AHSEAP) in 2003 to provide short-term financial assistance to needy Austrian Holocaust survivors. Program funding came as a result of a legal settlement with Bank Austria/Creditanstalt and negotiations with the Austrian government. Since 2008, the AHSEAP has been funded exclusively by the Austrian Labor and Social Policy Ministry through a series of ongoing negotiations.



In addition, Holocaust survivors in Austria receive restitution, compensation and government pension payments from a number of programs established through decades of government negotiations with the Claims Conference. Negotiations in 2016 resulted in the Austrian government's commitment to continue the AHSEAP, totaling approximately \$1.8 million for 2020. Furthermore, the government agreed that Austrian Holocaust survivors who receive an Austrian pension may apply for a

supplemental care allowance (“Pflegegeld”) using a simplified application process. This simplified process allows applicants to submit the required medical form from their own doctors rather than from an Austrian government-appointed doctor.

This was a significant achievement to benefit survivors. Many survivors found the requirement to make an appointment with the Austrian government-recognized doctor onerous and therefore did not apply for this supplemental care allowance. In addition, the Austrian Pension Authority reached out to approximately 4,500 Austrian Holocaust survivors who receive an Austrian pension but who do not receive a supplemental care allowance.

Today, the Claims Conference is still engaged in talks with Austria to continue care and benefits for the remaining survivors.

Claims Conference allocations in Austria are made to the Jewish social-welfare agency ESRA, which provides a wide range of social services to Holocaust survivors. With a grant from the Claims Conference, the agency runs an emergency assistance program, assists survivors with food, dental and medical needs.

In 2020, ESRA applied for and was granted funding from the Claims Conference’s COVID Urgent Response Fund to assist clients with food vouchers.



## AUSTRIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	2	\$5,706
Cumulatively Since 1980	222	\$560,459
Article 2 Fund	106	\$760,953
Cumulatively Since 1992	353	\$11,079,030
Child Survivor Fund	12	\$33,897
Cumulatively Since 2015	192	\$534,373
Direct Compensation Payments 2020		\$800,555
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$12,173,861</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	3	\$670
Program for Former Slave and Forced Laborers	545	\$5,104,230
Fund for Victims of Medical Experiments and Other Injuries	8	\$57,590
Swiss Refugee Program	35	\$96,425
Budapest Fund	1	\$1,699
Closed Programs Cumulatively		\$5,260,614
<b>CUMULATIVELY 1980-2020</b>		<b>\$17,434,475</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
Claims Conference Successor Organization	\$33,278
<b>TOTAL</b>	<b>\$33,278</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Food Programs	\$25,002
Emergency Assistance	\$5,533
Medical Program	\$2,486
Administration	\$256
<b>TOTAL</b>	<b>\$33,278</b>

# BELGIUM



Capital	Brussels
Chief of State	King Philippe
Head of Government	Prime Minister Alexander De Croo
Country Population	11,720,716
Estimated Jewish Population	29,300
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$6,018,429
Allocations: Social Services	\$1,698,743
Allocations: Shoah Education, Documentation and Research	\$4,519
<b>TOTAL</b>	<b>\$7,721,691</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Service Social Juif is the central Jewish welfare agency in Brussels. Chore and housekeeping services and home care are key elements of Service Social Juif's programs. Transportation services enable survivors to get to medical appointments. The agency also distributes food vouchers to eligible Holocaust survivors. Additionally, Claims Conference funds provide case management and emergency assistance to survivors living throughout Brussels. In 2020, Service Social Juif also provided personal protective equipment, additional case management services and meals-on-wheels to Holocaust survivors in need related to the pandemic. The agency also developed extensive virtual socialization programs to address the pervasive isolation felt among its clients.

The Forum of Jewish Organizations (FJO) in Antwerp is the designated partner agency that coordinates the program throughout the Flemish part of Belgium. The agency oversees home care assessments of Holocaust survivor clients and provides case management services throughout Antwerp.

As a result, the Antwerp community has benefited from a significant increase in Claims Conference funding which has enabled many survivors to obtain additional support throughout the pandemic.



**BELGIUM BUDGET**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	15	\$30,676
Cumulatively Since 1980	263	\$702,038
Article 2 Fund	855	\$5,945,382
Cumulatively Since 1992	2,610	\$96,880,679
Child Survivor Fund	15	\$42,371
Cumulatively Since 2015	1,462	\$4,071,022
Direct Compensation Payments 2020		\$6,018,429
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$101,653,739</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	10	\$2,160
Program for Former Slave and Forced Laborers	796	\$7,532,659
Fund for Victims of Medical Experiments and Other Injuries	16	\$114,707
Swiss Refugee Program	166	\$354,164
Closed Programs Cumulatively		\$8,003,690
<b>CUMULATIVELY 1980-2020</b>		<b>\$109,657,429</b>

**ALLOCATIONS SOCIAL SERVICES**

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
German Government	\$1,656,730
Claims Conference Successor Organization	\$9,224
Austrian Holocaust Survivor Emergency Assistance Program	\$16,813
Landecker Fund	\$15,975
<b>TOTAL</b>	<b>\$1,698,743</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$1,209,028
Case Management	\$163,129
Administration	\$113,868
Food Programs	\$85,542
Emergency Assistance	\$42,013
Medical Program	\$27,026
Other Services*	\$22,964
Client Transportation	\$16,995
Social Programs	\$11,380
Dental Program	\$6,798
<b>TOTAL</b>	<b>\$1,698,743</b>

\*Please see Guide to Services on page 155.

# DENMARK



Capital	Copenhagen
Chief of State	Queen Margrethe II
Head of Government	Prime Minister Mette Frederiksen
Country Population	5,900,000
Estimated Jewish Population	6,400
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$442,661
Allocations: Social Services	\$22,126
<b>TOTAL</b>	<b>\$464,787</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund and the Hardship Fund.

While state support for home care is provided in Denmark, governmental assistance for other services is insufficient. To fill this gap, the Jewish Community plays an increasingly important role in addressing needs the government no longer addresses. The Jewish Community in Denmark, located in Copenhagen, is a small community without a professional social service department. The Claims Conference aids Holocaust survivors by funding meal deliveries, medical equipment, medicine, dental care, transportation and a caseworker to look after their daily needs. Throughout the COVID pandemic, the agency has maintained regular contact with clients and continued to process requests for assistance.



## DENMARK BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	1	\$2,889
Cumulatively Since 1980	1,148	\$3,005,249
Article 2 Fund	65	\$439,772
Cumulatively Since 1992	257	\$9,414,995
Direct Compensation Payments 2020		\$442,661
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$12,420,244</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	79	\$219,300
Program for Former Slave and Forced Laborers	198	\$1,839,682
Fund for Victims of Medical Experiments and Other Injuries	9	\$55,354
Closed Programs Cumulatively		\$2,114,336
<b>CUMULATIVELY 1980-2020</b>		<b>\$14,534,580</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
Claims Conference Successor Organization	\$22,126
<b>TOTAL</b>	<b>\$22,126</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Case Management	\$12,749
Medical Program	\$5,144
Administration	\$2,213
Dental Program	\$1,940
Client Transportation	\$80
<b>TOTAL</b>	<b>\$22,126</b>

# FRANCE



Capital	Paris
Chief of State	President Emmanuel Macron
Head of Government	Prime Minister Jean Castex
Country Population	67,848,156
Estimated Jewish Population	456,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$57,006,737
Allocations: Social Services	\$7,468,086
Allocations: Shoah Education, Documentation and Research	\$430,912
<b>TOTAL</b>	<b>\$64,905,735</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

In recent years, there has been a demographic shift in the Holocaust survivors receiving assistance from French agencies. Previously, most of the survivors supported by the agencies had been in concentration camps in Europe or were Jews who were hidden in France during the war. Increasingly, survivors receiving aid in France are newly-recognized Holocaust survivors from North Africa. Claims Conference negotiations in recent years have opened the potential for many of these survivors to become eligible for compensation payments from Germany under expanded program criteria.

ADIAM Solidarité provides case management and home care services for Holocaust survivors residing in Paris and the surrounding area. CASIP-COJASOR in Paris provides multiple services, including home care, transportation, minor home modification for safety and security, medical and dental programs, food programs and emergency assistance. CASIM in Marseille provides home care, food programs and emergency assistance in the southern city and the surrounding area.





France was heavily impacted by COVID in 2020. The three social welfare agencies quickly transitioned to remote work and overhauled their programs in order to safely continue providing ongoing services to survivors. CASIP-COJASOR and CASIM applied for, and received, additional financial support through the Claims Conference's COVID Urgent Response Fund to provide assistance with food programs.

Oeuvre de secours aux enfants (OSE) organizes socialization events and activities for the elderly, especially Holocaust survivors. Typically, many of these events take place in the organization's own coffee house, the "Café des Psaumes," which is a unique way to provide a daily socialization environment. The coffee house was closed for half of the year when France was in lockdown in the spring and fall. During this time, the agency transitioned its programming to virtual socialization to enable survivors to participate from home. Fondation pour la Mémoire de la Shoah (FMS) was established in 2000 by the Government of France with an initial €393 million endowment as part of the recognition of the country's role in the persecution and deportation of its Jews during the Shoah. Among other activities, FMS funds social welfare services for Holocaust survivors in France. The initial endowment for the organization came from the restitution by the government and certain financial institutions, and from dormant accounts expropriated from French Jews who had been killed. With the funds generated from this endowment, FMS subsidizes the Shoah Memorial in Paris, supports projects on research and the history of the Shoah, provides assistance to survivors in need and encourages the transmission of Jewish culture and heritage.

The Claims Conference has worked closely with FMS for years, sharing information on projects that both organizations support so that full advantage can be taken of the respective resources. This strategic partnership ensures that France's Holocaust survivors benefit from the maximum available funding.

## FRANCE BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	263	\$752,079
Cumulatively Since 1980	23,499	\$70,709,982
Article 2 Fund	7,900	\$55,582,373
Cumulatively Since 1992	20,349	\$619,262,422
Child Survivor Fund	238	\$672,285
Cumulatively Since 2015	8,939	\$24,839,937
Direct Compensation Payments 2020		\$57,006,737
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$714,812,341</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	5	\$1,102
Program for Former Slave and Forced Laborers	2,781	\$26,775,516
Fund for Victims of Medical Experiments and Other Injuries	16	\$339,995
Swiss Refugee Program	166	\$865,288
Closed Programs Cumulatively		\$27,981,901
<b>CUMULATIVELY 1980-2020</b>		<b>\$742,794,242</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$6,967,009
Claims Conference Successor Organization	\$239,534
Austrian Holocaust Survivor Emergency Assistance Program	\$36,316
Landecker Fund	\$225,227
<b>TOTAL</b>	<b>\$7,468,086</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$4,982,562
Case Management	\$654,466
Administration	\$606,972
Food Programs	\$581,374
Emergency Assistance	\$243,889
Other Services*	\$174,774
Medical Program	\$155,047
Social Programs	\$33,990
Client Transportation	\$16,473
Dental Program	\$12,641
Minor Home Modification	\$5,897
<b>TOTAL</b>	<b>\$7,468,086</b>

\*Please see Guide to Services on page 155.

# GERMANY



Capital	Berlin
Chief of State	President Frank-Walter Steinmeier
Head of Government	Chancellor Angela Merkel
Country Population	80,159,662
Estimated Jewish Population	116,500
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$8,233,016
Allocations: Social Services	\$373,768
Allocations: Shoah Education, Documentation and Research	\$47,244
<b>TOTAL</b>	<b>\$8,654,028</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Zentralwohlfahrtsstelle der Juden in Deutschland (ZWST) serves as the central social service umbrella organization for 104 Jewish communities across Germany. With Claims Conference funding, ZWST administers a program with 27 Jewish communities providing case management and “Treffpunkte” to Holocaust survivors. Treffpunkte are meeting places and social care centers for Holocaust survivors, operating several times a week to provide meals and socialization opportunities for survivors. Many of the Holocaust survivors in Germany today emigrated from the former Soviet Union, requiring many Russian-language Treffpunkte events.



During the COVID pandemic, ZWST, in close cooperation with Jewish communities and state associations, provided the following support to members of the communities: organized 480 online events, processed 2,100 advisory inquiries, provided 2.3 million masks, delivered 500 liters of disinfectant and coordinated 40 round tables and networking conversations with communities and their departments. Over 2,000 Holocaust survivors were among those who benefited from these actions. In addition, direct support was offered for Holocaust survivors through an acute COVID action program funded in part through the Claims Conference.

The Claims Conference also directly funds programs operated by nine Jewish communities in the following German cities: Potsdam, Kiel, Hannover, Wuppertal, Mönchengladbach, Offenbach, Würzburg, Lörrach and Munich. These communities provide socialization programs for Holocaust survivors, most of them immigrants from the former Soviet Union. The community in Munich also provides case management services. Due to the coronavirus pandemic and recurring lockdowns, all of the communities were forced to shift from typical socialization programs to more frequent meetings with fewer participants employing social distancing. Additional shifts included online virtual events and programs, increased outreach by staff and volunteers to check in on homebound survivors, delivery of food and PPE and transportation to appointments.

Additionally, the Claims Conference supports Child Survivors Deutschland, a Café Europa program in Berlin that holds regular events and activities for survivors. Due to the coronavirus pandemic, Child Survivors Deutschland did not have any socialization events during 2020.

## GERMANY BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	17	\$49,105
Cumulatively Since 1980	29,843	\$84,515,811
Article 2 Fund	1,168	\$8,136,537
Cumulatively Since 1992	2,658	\$163,612,758
Child Survivor Fund	16	\$45,196
Cumulatively Since 2015	75	\$204,841
Romanian Emergency Assistance Program	10	\$2,178
Cumulatively Since 2018	1,436	\$310,726
Direct Compensation Payments 2020		\$8,233,016
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$248,644,136</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	3,614	\$33,351,335
Fund for Victims of Medical Experiments and Other Injuries	164	\$1,325,659
Swiss Refugee Program	46	\$132,676
Closed Programs Cumulatively		\$34,809,670
<b>CUMULATIVELY 1980-2020</b>		<b>\$283,453,806</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$365,240
Claims Conference Successor Organization	\$8,529
<b>TOTAL</b>	<b>\$373,768</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Social Programs	\$233,664
Other Services*	\$67,081
Case Management	\$44,343
Administration	\$23,725
Food Programs	\$4,955
<b>TOTAL</b>	<b>\$373,768</b>

# GREECE



Capital	Athens
Chief of State	President Ekaterini Sakellaropoulou
Head of Government	Prime Minister Kyriakos Mitsotakis
Country Population	10,607,051
Estimated Jewish Population	4,200
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$2,588,089
Allocations: Social Services	\$3,498,662
<b>TOTAL</b>	<b>\$6,086,751</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Although the financial situation in Greece began to improve in 2019, the Central Board of Jewish Communities in Greece (KIS), the umbrella organization of Greek Jewry, continues to fall short of supporting its institutions' and members' needs. Pensions have been severely reduced in recent years. As a result, the number of applicants for social services provided by KIS continues to grow.

In this dire economic situation, Holocaust survivors have particular difficulties, as many lack financial support from their families. Instead, due to high levels of unemployment and strict austerity measures, survivors must often support their children and grandchildren despite being barely able to meet their own basic needs. Such circumstances often result in survivors living alone, unable to fully care for themselves. Each retired person now receives a minimal monthly pension from the government, but the amount has diminished due to recently enacted taxes. This reduced pension is expected to cover all expenses, though it is substantially less than what is actually needed. The national health care system has deteriorated to the point that seniors face serious difficulties receiving proper medical care and cannot purchase basic medications. Through the Claims Conference's COVID Urgent Response Fund, KIS distributed much-needed food packages and medical supplies to help Holocaust survivors in the central and southern region of the country through the nationwide lockdown.





The Jewish Communities of Athens and Thessaloniki provide case management services to Holocaust survivors residing throughout the country who receive cash payments from the Claims Conference.

In 2020, the Claims Conference allocated funds from the COVID Urgent Response Fund to the Jewish Community of Thessaloniki to assist Holocaust survivors in the northern region of the country during the pandemic, providing food packages and medical supplies.

## GREECE BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	1	\$2,889
Cumulatively Since 1980	64	\$201,969
Article 2 Fund	365	\$2,568,252
Cumulatively Since 1992	654	\$19,280,693
Child Survivor Fund	6	\$16,948
Cumulatively Since 2015	363	\$1,008,788
Direct Compensation Payments 2020		\$2,588,089
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$20,491,450</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	179	\$1,770,522
Fund for Victims of Medical Experiments and Other Injuries	6	\$47,010
Closed Programs Cumulatively		\$1,817,532
<b>CUMULATIVELY 1980-2020</b>		<b>\$22,308,982</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$3,118,583
Claims Conference Successor Organization	\$380,080
<b>TOTAL</b>	<b>\$3,498,662</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$3,076,095
Emergency Assistance	\$199,137
Food Programs	\$135,635
Case Management	\$32,375
Administration	\$25,672
Social Programs	\$16,719
Other Services*	\$9,868
Medical Program	\$3,162
<b>TOTAL</b>	<b>\$3,498,662</b>

# ITALY



Capital	Rome
Chief of State	President Sergio Matterella
Head of Government	Prime Minister Giuseppe Conte
Country Population	62,402,659
Estimated Jewish Population	27,300
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$11,643,759
Allocations: Social Services	\$2,174,403
<b>TOTAL</b>	<b>\$13,818,162</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

The Union of Italian Jewish Communities (Unione) in Rome is an umbrella organization for the country's Jewish communities outside of Rome and Milan. These communities are located in Ancona, Bologna, Ferrara, Firenze, Genova, Livorno, Mantova, Modena, Napoli, Padova, Pisa, Torino, Trieste, Venezia and Verona. With Claims Conference funding, Unione has developed programs throughout Italy for home care, food programs, medical equipment, medical care, medicine, dental care and emergency assistance for Holocaust survivors.

The Jewish Social Service Agency of Rome (JSSA) was established in 1885 by royal decree. The agency uses Claims Conference allocations to provide home care, case management, client transportation, food programs, medical programs, medical equipment, dental services and emergency assistance to Holocaust survivors living in Rome.

The Jewish Community of Milan has used Claims Conference allocations to better develop its home care program for Holocaust survivors and to provide transportation, food vouchers, case management, dental services and emergency assistance. The agency is in close contact with the survivors residing in Milan to best address their concerns and needs.



Italy was the first European country seriously impacted by COVID in 2020. The agencies swiftly reacted and transitioned to remote work while ensuring that their clients were well cared for while in isolation. JSSA and Unione applied for and received additional financial support through the Claims Conference's COVID Urgent Response Fund to provide assistance with food vouchers, food packages, personal protective equipment for clients and home care providers, medical equipment and medicine, and remote socialization programs.

## ITALY BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	4	\$11,554
Cumulatively Since 1980	485	\$1,575,723
Article 2 Fund	1,670	\$11,578,535
Cumulatively Since 1992	4,174	\$71,905,794
Child Survivor Fund	19	\$53,670
Cumulatively Since 2015	1,160	\$3,224,693
Direct Compensation Payments 2020		\$11,643,759
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$76,706,210</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	4	\$864
Program for Former Slave and Forced Laborers	154	\$1,522,835
Fund for Victims of Medical Experiments and Other Injuries	4	\$30,322
Swiss Refugee Program	33	\$84,100
Closed Programs Cumulatively		\$1,638,121
<b>CUMULATIVELY 1980-2020</b>		<b>\$78,344,331</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$2,110,862
Claims Conference Successor Organization	\$36,751
Landecker Fund	\$26,790
<b>TOTAL</b>	<b>\$2,174,403</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$1,625,569
Administration	\$184,589
Food Programs	\$148,733
Medical Program	\$70,088
Case Management	\$57,782
Emergency Assistance	\$43,464
Dental Program	\$22,166
Client Transportation	\$8,073
Social Programs	\$7,141
Other Services*	\$6,798
<b>TOTAL</b>	<b>\$2,174,403</b>

\*Please see Guide to Services on page 155.

# NETHERLANDS



Capital	Amsterdam
Chief of State	King Willem-Alexander
Head of Government	Prime Minister Mark Rutte
Country Population	17,280,397
Estimated Jewish Population	29,900
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$11,507,363
Allocations: Social Services	\$794,641
Allocations: Shoah Education, Documentation and Research	\$885,582
<b>TOTAL</b>	<b>\$13,187,586</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Stichting Joods Maatschappelijk Werk/Dutch Jewish Social Services (JMW) provides a range of social services to the Jewish elderly in the Netherlands, many of whom are Holocaust survivors. JMW is one of five agencies worldwide participating in a Cash for Services (CFS) pilot program where clients receive direct payments at a discounted rate in lieu of home care services. The Claims Conference supports JMW's home care program for survivors as well as case management services. JMW transitioned swiftly to remote work during the pandemic and increased its case management time to contact each survivor regularly to ensure their welfare. The agency applied for and received additional financial support through the Claims Conference's COVID Urgent Response Fund to provide assistance with food programs.



Two social service organizations in Amsterdam - the Liberal Jewish Community of Amsterdam and the Jewish Community of Amsterdam - provide socialization events for Holocaust survivors living in the Amsterdam area. During the COVID pandemic, these organizations worked tirelessly to ensure their survivor communities felt connected while being isolated in their homes. With access to virtual concerts, virtual socialization activities and food baskets on holidays, survivors in Amsterdam have been able to come together while staying apart.



## NETHERLANDS BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	7	\$19,366
Cumulatively Since 1980	175	\$515,420
Article 2 Fund	1,649	\$11,414,554
Cumulatively Since 1992	2,358	\$108,317,877
Child Survivor Fund	26	\$73,443
Cumulatively Since 2015	1,912	\$5,310,996
Direct Compensation Payments 2020		\$11,507,363
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$114,144,293</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	992	\$9,711,356
Fund for Victims of Medical Experiments and Other Injuries	30	\$223,652
Swiss Refugee Program	56	\$86,275
Closed Programs Cumulatively		\$10,021,283
<b>CUMULATIVELY 1980-2020</b>		<b>\$124,165,576</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$787,140
Claims Conference Successor Organization	\$7,501
<b>TOTAL</b>	<b>\$794,641</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$563,669
Case Management	\$176,533
Administration	\$38,183
Social Programs	\$8,756
Food Programs	\$7,501
<b>TOTAL</b>	<b>\$794,641</b>

# SWEDEN



Capital	Stockholm
Chief of State	King Carl XVI Gustaf
Head of Government	Prime Minister Stefan Löfven
Country Population	10,202,491
Estimated Jewish Population	15,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$909,945
Allocations: Social Services	\$23,386
<b>TOTAL</b>	<b>\$933,331</b>

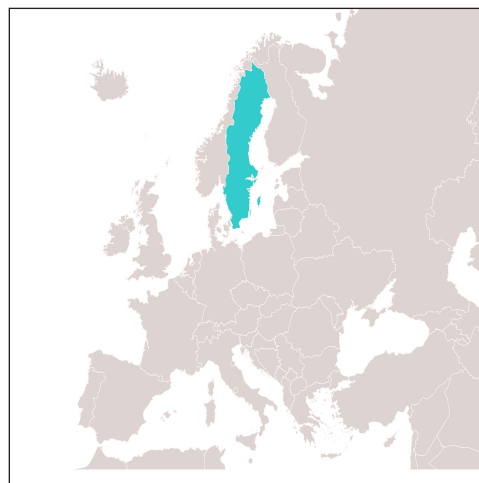
## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

State support is provided for many social services in Sweden; however, the support is insufficient to meet many of Holocaust survivors' emergency needs, such as medicine and food bills. With funding from the Claims Conference, the Jewish Community of Gothenburg provides Holocaust survivors with emergency financial assistance and case management. Throughout the COVID pandemic, the agency has maintained regular contact with clients and has continued to process emergency assistance requests.

The Association of Holocaust Survivors in Sweden organizes multiple Café Europa events every year, including gatherings on International Holocaust Remembrance Day and on Chanukah.

Throughout the COVID pandemic, the Association of Holocaust Survivors in Sweden did not offer online virtual programs but continued their annual gathering on International Holocaust Remembrance Day.



## SWEDEN BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	4	\$10,399
Cumulatively Since 1980	1,038	\$2,370,892
Article 2 Fund	129	\$888,247
Cumulatively Since 1992	467	\$23,831,698
Child Survivor Fund	4	\$11,299
Cumulatively Since 2015	185	\$514,128
Direct Compensation Payments 2020		\$909,945
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$26,716,718</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	2	\$432
Program for Former Slave and Forced Laborers	1,198	\$11,506,942
Fund for Victims of Medical Experiments and Other Injuries	67	\$529,735
Swiss Refugee Program	19	\$63,075
Closed Programs Cumulatively		\$12,100,184
<b>CUMULATIVELY 1980-2020</b>		<b>\$38,816,902</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
Claims Conference Successor Organization	\$23,386
<b>TOTAL</b>	<b>\$23,386</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Emergency Assistance	\$8,187
Case Management	\$7,744
Social Programs	\$5,685
Administration	\$1,770
<b>TOTAL</b>	<b>\$23,386</b>

# SWITZERLAND



Capital	Bern
Chief of State and Head of Government	President Simonetta Sommaruga
Country Population	8,403,994
Estimated Jewish Population	18,700
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$989,542
Allocations: Social Services	\$838,743
<b>TOTAL</b>	<b>\$1,828,285</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

In 2008, the Claims Conference began a partnership with the Swiss Jewish Welfare Organization (VSJF), founded in Zurich in 1908, to establish an emergency assistance program for Holocaust survivors throughout the country. Switzerland has one of the highest costs of living in Europe, and expenses for the elderly frequently exceed the amount of their pensions. Holocaust survivor services expanded in 2011 with the provision of in-home services throughout the entire country. Survivors receive home and community-based services, such as home care, case management, client transportation, medical and dental assistance and meal delivery.



Between 1933 and 1945, the VSJF cared for 23,000 refugees who had fled to Switzerland. In the immediate post-war period, survivors of several Nazi death camps and other Jewish refugees came to Switzerland for medical treatment and received political asylum. There was also an influx of Jewish refugees from Hungary and Poland in 1956 and 1957, respectively. The Holocaust survivor population is concentrated primarily in French and German-speaking cantons. Currently, the agency serves 60 clients across Switzerland.

The Holocaust survivors in Switzerland are located across the country, and some are extremely isolated as they live in the mountains and in more remote areas. Since the COVID pandemic, many survivors in Switzerland have been in isolation. As a result, VSJF experienced an increased demand for food delivery and transportation. Because of this, the agency paid volunteer workers to call the clients on a regular basis to check in on them. The demand for food, private transportation and medical equipment such as PPE grew during the pandemic, but the agency didn't utilize the COVID flexibility offered to them and was able to manage with the allocation of funding they were granted. The majority of clients have been vaccinated, and the program director has been able to start client visits again.

**SWITZERLAND BUDGET**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,898
Cumulatively Since 1980	379	\$951,237
Article 2 Fund	131	\$978,170
Cumulatively Since 1992	243	\$11,439,396
Child Survivor Fund	3	\$8,474
Cumulatively Since 2015	162	\$447,725
Direct Compensation Payments 2020		\$989,542
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$12,838,358</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	268	\$2,570,623
Fund for Victims of Medical Experiments and Other Injuries	8	\$63,698
Swiss Refugee Program	23	\$53,650
Closed Programs Cumulatively		\$2,687,971
<b>CUMULATIVELY 1980-2020</b>		<b>\$15,526,329</b>

**ALLOCATIONS SOCIAL SERVICES**

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
German Government	\$838,743
<b>TOTAL</b>	<b>\$838,743</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$638,470
Administration	\$83,119
Medical Program	\$45,320
Case Management	\$29,459
Dental Program	\$16,995
Client Transportation	\$14,049
Food Programs	\$11,330
<b>TOTAL</b>	<b>\$838,743</b>



# UNITED KINGDOM



Capital	London
Chief of State	Queen Elizabeth II
Head of Government	Prime Minister Boris Johnson
Country Population	66,052,076
Estimated Jewish Population	289,500
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$2,674,316
Allocations: Social Services	\$12,394,283
Allocations: Shoah Education, Documentation and Research	\$33,259
<b>TOTAL</b>	<b>\$15,101,858</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Britain's exit strategy from the European Union has affected the country's economy since 2016, with many issues compounded by the COVID pandemic. The National Health System (NHS) promises full medical coverage, but increased wait times for acute medical visits has resulted in many Britons turning to the private market to meet those needs. Local authorities (councils) do provide some homecare assistance, but there is inconsistency in the range of services provided. As a result, the Association of Jewish Refugees (AJR) and its member agencies utilize funding from the Claims Conference to provide chore and housekeeping services<sup>3</sup> and personal nursing care to survivors in need. The agency also offers a wide array of supplemental services to their clients, including medical programming, dental services, transportation assistance and a meals-on-wheels program.



In 2020, AJR modified their service delivery model to alleviate many of the COVID-specific challenges faced by their clients, including the provision of PPE and hygiene supplies for use by clients and caregivers; the purchase of specialized medical equipment for clients to deal with acute medical symptoms caused by the disease; and the implementation of a volunteer shopping initiative to enable

clients to remain in quarantine. The agency was also a recipient of the Claims Conference's COVID Urgent Response Fund to provide food packages and medical supplies to survivors in need.

AJR is an umbrella organization composed of Jewish social service agencies throughout the UK. Its members are AJR, Agudas Israel, Bikur Cholim, Jewish Care/Shalvata and North London Bikur Cholim. These five community-based organizations together offer social services to approximately 470 Jewish victims of Nazi persecution. Despite losing a significant number of survivors in 2020, AJR still faces a tremendous demand for additional homecare services and has also seen a number of new clients join the program.

AJR has an outreach program that enables it to identify and provide social services to survivors living in communities outside of greater London and Manchester, where the vast majority of Holocaust survivors reside. Social work teams make home visits to assess current needs, provide appropriate referrals and monitor follow-up for survivors.

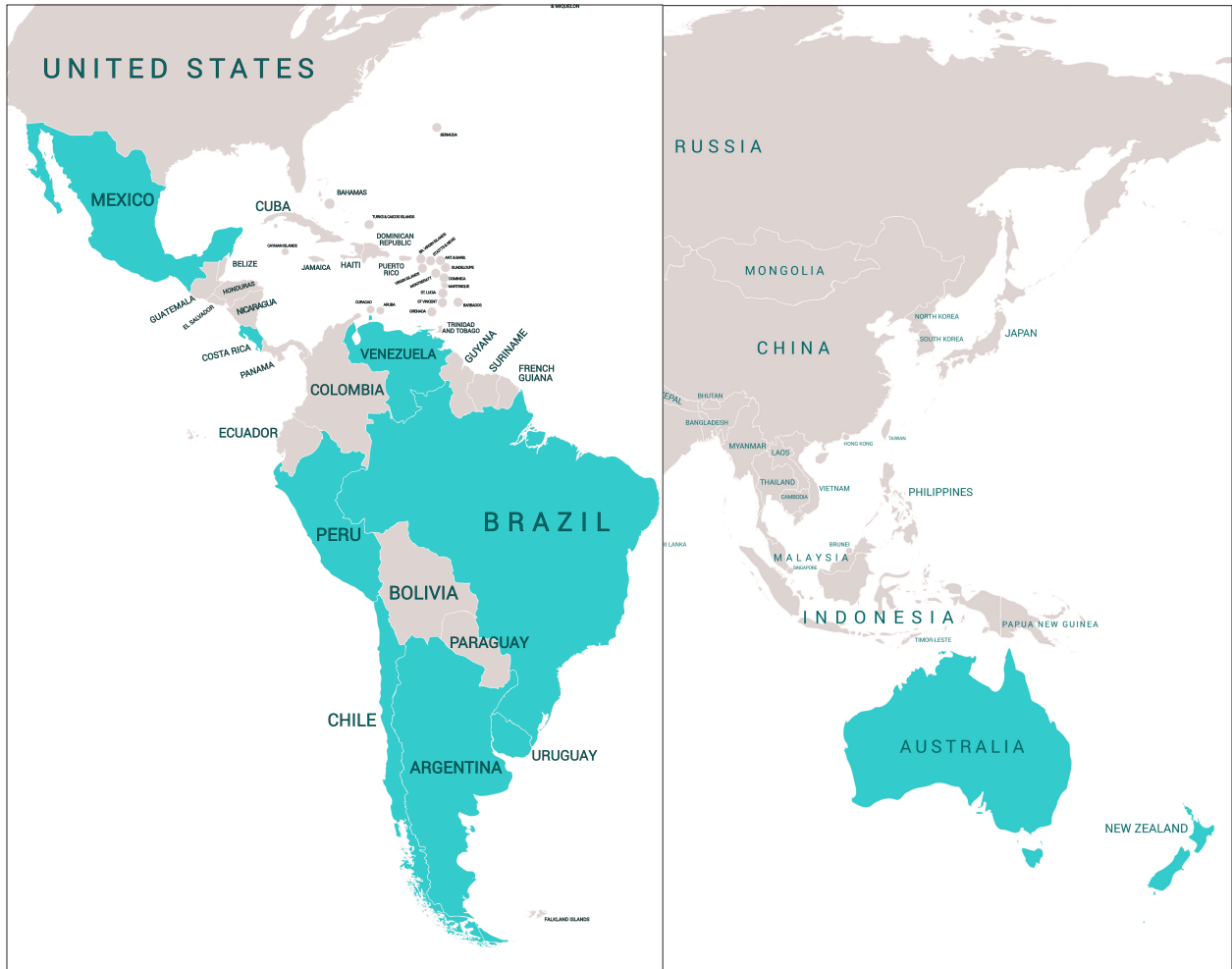
## UNITED KINGDOM BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	105	\$290,255
Cumulatively Since 1980	860	\$2,218,931
Article 2 Fund	322	\$2,316,268
Cumulatively Since 1992	566	\$28,572,035
Child Survivor Fund	24	\$67,793
Cumulatively Since 2015	958	\$2,663,363
Direct Compensation Payments 2020		\$2,674,316
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$33,454,329</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	18	\$3,888
Program for Former Slave and Forced Laborers	929	\$8,822,042
Fund for Victims of Medical Experiments and Other Injuries	18	\$144,084
Swiss Refugee Program	116	\$337,850
Closed Programs Cumulatively		\$9,307,864
<b>CUMULATIVELY 1980-2020</b>		<b>\$42,762,193</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$11,832,963
Claims Conference Successor Organization	\$86,401
Austrian Holocaust Survivor Emergency Assistance Program	\$413,559
Landecker Fund	\$61,360
<b>TOTAL</b>	<b>\$12,394,283</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$9,680,279
Administration	\$929,303
Emergency Assistance	\$522,090
Case Management	\$351,685
Food Programs	\$317,879
Medical Program	\$273,862
Other Services*	\$144,456
Client Transportation	\$97,139
Dental Program	\$52,211
Minor Home Modifications	\$25,378
<b>TOTAL</b>	<b>\$12,394,283</b>

\*Please see Guide to Services on page 155.



## LATIN AMERICA & OCEANIA





Holocaust survivor Larissa receives a “gift and pamper” pack during the COVID pandemic. 11,000 such packs were assembled for people in the Melbourne Jewish community by elder volunteers at JewishCare-Victoria as part of an effort to spread some cheer during the difficult days of isolation. Photo: JewishCare-Victoria

# ARGENTINA



Capital	Buenos Aires
Chief of State and Head of Government	President Alberto Angel Fernandez
Country Population	45,500,000
Estimated Jewish Population	180,500
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$800,236
Allocations: Social Services	\$2,200,605
<b>TOTAL</b>	<b>\$3,000,841</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

The Argentine state health care system has not been able to provide the necessary social services to care for the elderly. Retirement pensions are very low and often inadequate for maintaining even subsistence living, and many seniors lost their life savings in the financial crisis of the previous decade. Compounding these issues, the country continues to experience severe devaluation of its currency.

To combat these conditions, the Claims Conference supports Fundación Tzedaká's Holocaust Survivor Assistance Program, designed to meet the diverse needs of vulnerable and aging Holocaust survivors. With the country's financial health so precarious, Fundación Tzedaká is preparing to assist even more survivors in the coming year, with particular focus on home care, food cards, transportation, emergency assistance programs and lowering prescription costs.

Combating an exponential increase in prescription costs, Fundación Tzedaká has a program that purchases (at discounted rates) or acquires through donation, medications that have increased in cost substantially due to inflation and devaluation. Fundación Tzedaká has established a unique national community pharmacy that fills monthly prescriptions for thousands of Jews living below the poverty line. These medications are distributed by social welfare assistance centers throughout the country so that Holocaust survivors may easily access the medications they require. The agency also operates a program that reimburses the cost of critical medications for needy survivors that the





community pharmacy cannot acquire.

The emergency assistance program provides short-term help to ease immediate financial burdens. Categories of assistance often include eviction prevention rent payments, medical care, medical products such as wheelchairs and hearing aids, funds to prevent utility shut-off, food and funeral expenses.

The program also includes financial assistance for trained nursing staff and in-home caregivers who assist with medication management, shopping, meal preparation, nutrition management, light household chores, personal care and hygiene, and companionship. Caregivers also help with errands, and they enable otherwise isolated Holocaust survivors to attend medical appointments and social events.

Food debit cards ensure that daily nutritional and dietary needs are properly met for Holocaust survivors in need.

Financial assistance for transportation enables survivors to visit medical facilities, take care of urgent errands and partake in the various programs offered at the Fundación Tzedaká headquarters.

The Holocaust Survivor Assistance Program also offers supportive counseling, mental health treatment, case management and medical equipment.

During the COVID pandemic in 2020, the agency continued its socialization program virtually so Holocaust survivors would not feel isolated during the countrywide lockdown. In addition, the agency shifted its Claims Conference funding to allow for the purchase of tablet computers to be provided to vulnerable Holocaust survivors who could not afford to purchase these devices. The technology allowed Fundación Tzedaká and the survivors to stay connected during the pandemic.

## ARGENTINA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	11	\$31,774
Cumulatively Since 1980	252	\$736,344
Article 2 Fund	122	\$754,338
Cumulatively Since 1992	245	\$13,527,237
Child Survivor Fund	5	\$14,124
Cumulatively Since 2015	146	\$406,237
Direct Compensation Payments 2020		\$800,236
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$14,669,818</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	24	\$5,184
Program for Former Slave and Forced Laborers	651	\$6,218,005
Fund for Victims of Medical Experiments and Other Injuries	6	\$50,064
Swiss Refugee Program	39	\$125,425
Payments Administered for International Fellowship of Christians and Jews	82	\$24,600
Closed Programs Cumulatively		\$6,423,278
<b>CUMULATIVELY 1980-2020</b>		<b>\$21,093,096</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$1,648,012
Claims Conference Successor Organization	\$245,000
Landecker Fund	\$23,313
Austrian Holocaust Survivor Emergency Assistance Program	\$284,280
<b>TOTAL</b>	<b>\$2,200,605</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$990,747
Emergency Assistance	\$341,227
Food Programs	\$272,628
Administration	\$160,068
Other Services*	\$144,551
Medical Program	\$131,878
Case Management	\$115,286
Social Programs	\$38,553
Client Transportation	\$5,666
<b>TOTAL</b>	<b>\$2,200,605</b>

\*Please see Guide to Services on page 155.

# BRAZIL



Capital	Brasilia
Chief of State & Head of Government	President Jair Bolsonaro
Country Population	211,715,973
Estimated Jewish Population	93,800
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$1,472,329
Allocations: Social Services	\$1,885,578
<b>TOTAL</b>	<b>\$3,357,907</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

União Brasileiro-Israelita do Bem-Estar Social (UNIBES) has provided social welfare services to the needy members of the Jewish community in São Paulo for nearly a century. Since the establishment of its partnership with the Claims Conference in 2004, UNIBES has been the primary organization providing social services to Holocaust survivors in Brazil. Using Claims Conference allocations, the agency has prioritized areas of care for this population with the goal of helping survivors remain in their homes for as long as possible. UNIBES reimburses Holocaust survivors for the purchase of medications that are not covered by the national health insurance plan and provides a medical program enabling surgery, eye care and specialty treatments. The organization also offers ongoing home care to assist vulnerable Holocaust survivors with the basic activities of daily living and provides transportation, dental care and medical equipment. UNIBES also has an emergency assistance program that offers short-term help to Holocaust survivors in order to ease their immediate financial burdens, including funds for housing and related costs, food, medical care and medical products. Due to the COVID pandemic, UNIBES funded the provision of medical supplies for Holocaust survivors and helped needy families cover the cost of funerals for Holocaust survivors who passed away, as the virus struck Brazil particularly hard.



The Claims Conference also supports Instituição Beneficente Israelita Ten Yad (Ten Yad) in São Paulo, which delivers weekly packages of dairy foods to Holocaust survivors including important proteins that they cannot afford to purchase. Due to the pandemic, Ten Yad volunteers delivered additional kits to the homes of Holocaust survivors.



A Holocaust survivor in Brazil receives a Pesach food package from Unibes through a grant from the Claims Conference.



**BRAZIL BUDGET**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	12	\$30,532
Cumulatively Since 1980	165	\$455,562
Article 2 Fund	179	\$1,402,252
Cumulatively Since 1992	468	\$23,743,309
Child Survivor Fund	14	\$39,546
Cumulatively Since 2015	223	\$621,051
Direct Compensation Payments 2020		\$1,472,329
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$24,819,921</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	34	\$7,388
Program for Former Slave and Forced Laborers	891	\$8,448,677
Fund for Victims of Medical Experiments and Other Injuries	11	\$85,676
Swiss Refugee Program	23	\$68,875
Payments Administered for International Fellowship of Christians and Jews	139	\$41,700
Closed Programs Cumulatively		\$8,652,316
<b>CUMULATIVELY 1980-2020</b>		<b>\$33,472,237</b>

**ALLOCATIONS SOCIAL SERVICES**

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
German Government	\$1,732,667
Claims Conference Successor Organization	\$40,644
Austrian Holocaust Survivor Emergency Assistance Program	\$80,889
Landecker Fund	\$21,378
Swiss Banks Settlement Looted Assets Class	\$10,000
<b>TOTAL</b>	<b>\$1,885,578</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$1,081,257
Medical Program	\$313,681
Administration	\$172,041
Emergency Assistance	\$134,906
Food Programs	\$91,935
Other Services*	\$50,000
Dental Program	\$34,668
Client Transportation	\$7,091
<b>TOTAL</b>	<b>\$1,885,578</b>

\*Please see Guide to Services on page 155.

# CHILE



Capital	Santiago
Chief of State & Head of Government	President Sebastián Piñera Echenique
Country Population	18,200,000
Estimated Jewish Population	18,300
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$144,826
Allocations: Social Services	\$78,945
Allocations: Shoah Education, Documentation and Research	\$7,200
<b>TOTAL</b>	<b>\$230,971</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Allocations are made to Reshet, a Santiago-based agency providing emergency financial assistance to Holocaust survivors. These grants help pay for medical and dental expenses, housing-related assistance, food and short-term home care.





**CHILE BUDGET**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,889
Cumulatively Since 1980	16	\$41,645
Article 2 Fund	21	\$139,112
Cumulatively Since 1992	57	\$3,279,720
Child Survivor Fund	1	\$2,825
Cumulatively Since 2015	26	\$72,310
Direct Compensation Payments 2020		\$144,826
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$3,393,675</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	4	\$864
Program for Former Slave and Forced Laborers	122	\$1,190,780
Fund for Victims of Medical Experiments and Other Injuries	1	\$8,344
Swiss Refugee Program	4	\$14,500
Payments Administered for International Fellowship of Christians and Jews	20	\$6,000
Closed Programs Cumulatively		\$1,220,488
<b>CUMULATIVELY 1980-2020</b>		<b>\$4,614,163</b>

**ALLOCATIONS SOCIAL SERVICES**

<b>FUND</b>	<b>AMOUNT ALLOCATED FOR 2020</b>
Claims Conference Successor Organization	\$30,000
Austrian Holocaust Survivor Emergency Assistance Program	\$48,945
<b>TOTAL</b>	<b>\$78,945</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Emergency Assistance	\$74,125
Administration	\$4,820
<b>TOTAL</b>	<b>\$78,945</b>

# MEXICO



Capital	Mexico City
Chief of State and Head of Government	President Andrés Manuel López Obrador
Country Population	128,649,565
Estimated Jewish Population	40,000
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$93,155
Allocations for Social Services	\$76,450
Allocations: Shoah Education, Documentation and Research	\$800,000
<b>TOTAL</b>	<b>\$969,605</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Memoria y Tolerancia provides home care and case management for Holocaust survivors in the Mexico City area. Additionally, the Claims Conference funds an emergency assistance program administered by Memoria y Tolerancia. These individual grants typically assist with housing-related expenses, food, transportation and dental and medical needs. The agency applied for and received additional financial support through the Claims Conference's COVID Urgent Response Fund to provide assistance with food programs, medicine and medical equipment, and personal protective equipment (PPE) for survivors.



## MEXICO BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	4	\$11,299
Cumulatively Since 1980	14	\$46,942
Article 2 Fund	9	\$70,557
Cumulatively Since 1992	27	\$1,131,443
Child Survivor Fund	4	\$11,299
Cumulatively Since 2015	11	\$30,746
Direct Compensation Payments 2020		\$93,155
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,209,131</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	67	\$628,547
Swiss Refugee Program	10	\$27,550
Payments Administered for International Fellowship of Christians and Jews	7	\$2,100
Closed Programs Cumulatively		\$658,197
<b>CUMULATIVELY 1980-2020</b>		<b>\$1,867,328</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
Claims Conference Successor Organization	\$76,450
<b>TOTAL</b>	<b>\$76,450</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$33,947
Emergency Assistance	\$14,366
Medical Program	\$14,087
Administration	\$5,700
Case Management	\$5,000
Food Programs	\$3,250
Dental Program	\$100
<b>TOTAL</b>	<b>\$76,450</b>

# URUGUAY

## (COSTA RICA, PERU, AND VENEZUELA)



Capital	Montevideo
Chief of State & Head of Government	President Luis Alberto Lacalle Pou
Country Population	69,000,000
Estimated Jewish Population:	16,900
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$92,709
Allocations: Social Services	\$271,324
Allocations: Shoah Education, Documentation and Research	\$13,875
<b>TOTAL</b>	<b>\$377,908</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Fundación Tzedaká del Uruguay in Montevideo is the social welfare partner of the Claims Conference in Uruguay. The agency provides social services for vulnerable Holocaust survivors. These services include home care and an emergency assistance program that covers the costs of medications, medical care and housing-related assistance. Due to the COVID pandemic, the agency was unable to hold its typical socialization programs and instead transitioned to providing food packages to survivors in their homes.



With the support of the Claims Conference, Fundación Tzedaká del Uruguay administers an emergency assistance program to address the needs of Holocaust survivors residing in communities in Central and South America that do not currently offer Claims Conference funded social services. Since the start of the program, Fundación Tzedaká del Uruguay has been able to provide emergency assistance to Holocaust survivors residing in Peru, Venezuela, Curacao and Costa Rica with Claims Conference funding.

## URUGUAY BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	1	\$2,889
Cumulatively Since 1980	33	\$93,715
Article 2 Fund	12	\$86,995
Cumulatively Since 1992	44	\$2,163,279
Child Survivor Fund	1	\$2,825
Cumulatively Since 2015	30	\$83,755
Direct Compensation Payments 2020		\$92,709
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$2,340,749</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	27	\$76,500
Program for Former Slave and Forced Laborers	153	\$1,411,732
Fund for Victims of Medical Experiments and Other Injuries	1	\$8,344
Swiss Refugee Program	8	\$21,025
Payments Administered for International Fellowship of Christians and Jews	17	\$5,100
Closed Programs Cumulatively		\$1,522,701
<b>CUMULATIVELY 1980-2020</b>		<b>\$3,863,450</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$121,682
Claims Conference Successor Organization	\$84,641
Austrian Holocaust Survivor Emergency Assistance Program	\$59,170
Landecker Fund	\$5,831
<b>TOTAL</b>	<b>\$271,324</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Emergency Assistance	\$139,336
Home Care	\$84,782
Administration	\$22,206
Food Program	\$16,500
Medical Program	\$8,000
Other Services*	\$500
<b>TOTAL</b>	<b>\$271,324</b>

\*Please see Guide to Services on page 155.

# AUSTRALIA



Capital	Canberra
Chief of State	Queen Elizabeth II
Head of Government	Prime Minister Scott Morrison
Country Population	25,500,000
Estimated Jewish Population	113,200
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$6,625,614
Allocations: Social Services	\$12,317,198
Allocations: Shoah Education, Documentation and Research	\$54,553
<b>TOTAL</b>	<b>\$18,997,365</b>

## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.

Holocaust survivors constitute a majority of the older adults that Australian Jewish communal agencies serve. Holocaust survivors reside mainly in New South Wales and Victoria (the Sydney and Melbourne metropolitan areas), though there are smaller populations in Perth, Brisbane, the Gold Coast, Adelaide, Canberra and Hobart. Aside from Jewish immigrants from the United Kingdom, most Jews who immigrated to Australia between 1955-1988 were Holocaust survivors. Further, between 1956 and 1960, there were arrivals from Hungary and Poland. In the late 1980s, survivors began to arrive from the Soviet Union. In 2020, a total of 1,346 clients were served throughout the country.



The two JewishCare organizations provide services to Holocaust survivors throughout the Sydney and Melbourne areas. During the COVID pandemic, Australia had multiple lockdowns, a government-mandated curfew and strict infection control protocols such as mask and distance requirements. These agencies met the new needs of survivors during this time by increasing food delivery services, adjusting socialization programs to a virtual platform and ensuring safe home care services by providing personal protective equipment to their home care workers.



JewishCare-New South Wales (JCNSW) has provided social services to Holocaust survivors for more than two decades. In 2020, 281 clients were served in the Sydney area. JCNSW's Community Aged Services provides extensive home and community-based care for survivors, including home care, case management, a medical program and emergency assistance. The emergency assistance program provides individual grants on an as-needed basis for unanticipated costs related to dental and medical care. JCNSW sponsors numerous socialization programs for this population, including multiple groups under the auspices of the Russian Community Development Program and day programs for those suffering from senile dementia. Some of these programs were temporarily paused due to the COVID pandemic and are slowly resuming at limited capacity and following all safety protocols.

JewishCare-Victoria (JCV) in Melbourne has assisted Holocaust survivors with Claims Conference funding since the early 2000s, and in 2020, 1,002 clients were served in Victoria State. Like its counterpart in Sydney, JCV offers extensive in-home services, case management, client transportation, dental and medical assistance, emergency assistance, food programs and minor home modifications. The Melbourne branch of the National Council of Jewish Women, JCV and the Association of Former Inmates of Concentration Camps and Ghettos from the Former Soviet Union all sponsor socialization programs. Although these programs moved to a virtual platform or were paused due to the pandemic, JCV had also implemented a "COVID task force" to ensure government infection controls are met to keep survivors safe when programs resume.

COA Sydney (formerly the Centre on Ageing) has provided the only kosher meal service in New South Wales for the past 30 years. It has received Claims Conference funding since 1998 and provides home-delivered meals to approximately 91 survivors in the Sydney area. Due to the pandemic, demand for food has increased as more clients have requested meals to avoid leaving their homes.

## AUSTRALIA BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	32	\$88,764
Cumulatively Since 1980	5,273	\$14,787,975
Article 2 Fund	858	\$6,423,860
Cumulatively Since 1992	2,538	\$145,621,179
Child Survivor Fund	40	\$112,989
Cumulatively Since 2015	1,115	\$2,892,609
Direct Compensation Payments 2020		\$6,625,614
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$163,301,764</b>
<b>CLOSED PROGRAMS</b>		
Romanian Emergency Assistance Program	425	\$90,810
Program for Former Slave and Forced Laborers	4,010	\$38,309,582
Fund for Victims of Medical Experiments and Other Injuries	58	\$477,844
Swiss Refugee Program	81	\$232,000
Closed Programs Cumulatively		\$39,110,236
<b>CUMULATIVELY 1980-2020</b>		<b>\$202,412,000</b>

## ALLOCATIONS SOCIAL SERVICES

FUND	AMOUNT ALLOCATED FOR 2020
German Government	\$12,084,613
Claims Conference Successor Organization	\$20,901
Austrian Holocaust Survivor Emergency Assistance Program	\$81,713
Landecker Fund	\$129,970
<b>TOTAL</b>	<b>\$12,317,198</b>
<b>SERVICE PROVIDED</b>	<b>AMOUNT</b>
Home Care	\$9,116,822
Administration	\$1,024,117
Medical Program	\$840,634
Case Management	\$488,943
Dental Program	\$349,494
Emergency Assistance	\$232,585
Food Programs	\$118,021
Other Services*	\$75,160
Social Programs	\$68,528
Minor Home Modifications	\$2,893
<b>TOTAL</b>	<b>\$12,317,198</b>

\*Please see Guide to Services on page 155.

# NEW ZEALAND



Capital	Wellington
Chief of State	Queen Elizabeth II
Head of Government	Prime Minister Jacinda Ardern
Country Population	4,925,477
Estimated Jewish Population	7,500
<b>Approved 2020 Total Budget</b>	
Direct Compensation Payments	\$106,243
Allocations: Shoah Education, Documentation and Research	\$41,476
<b>TOTAL</b>	<b>\$147,719</b>

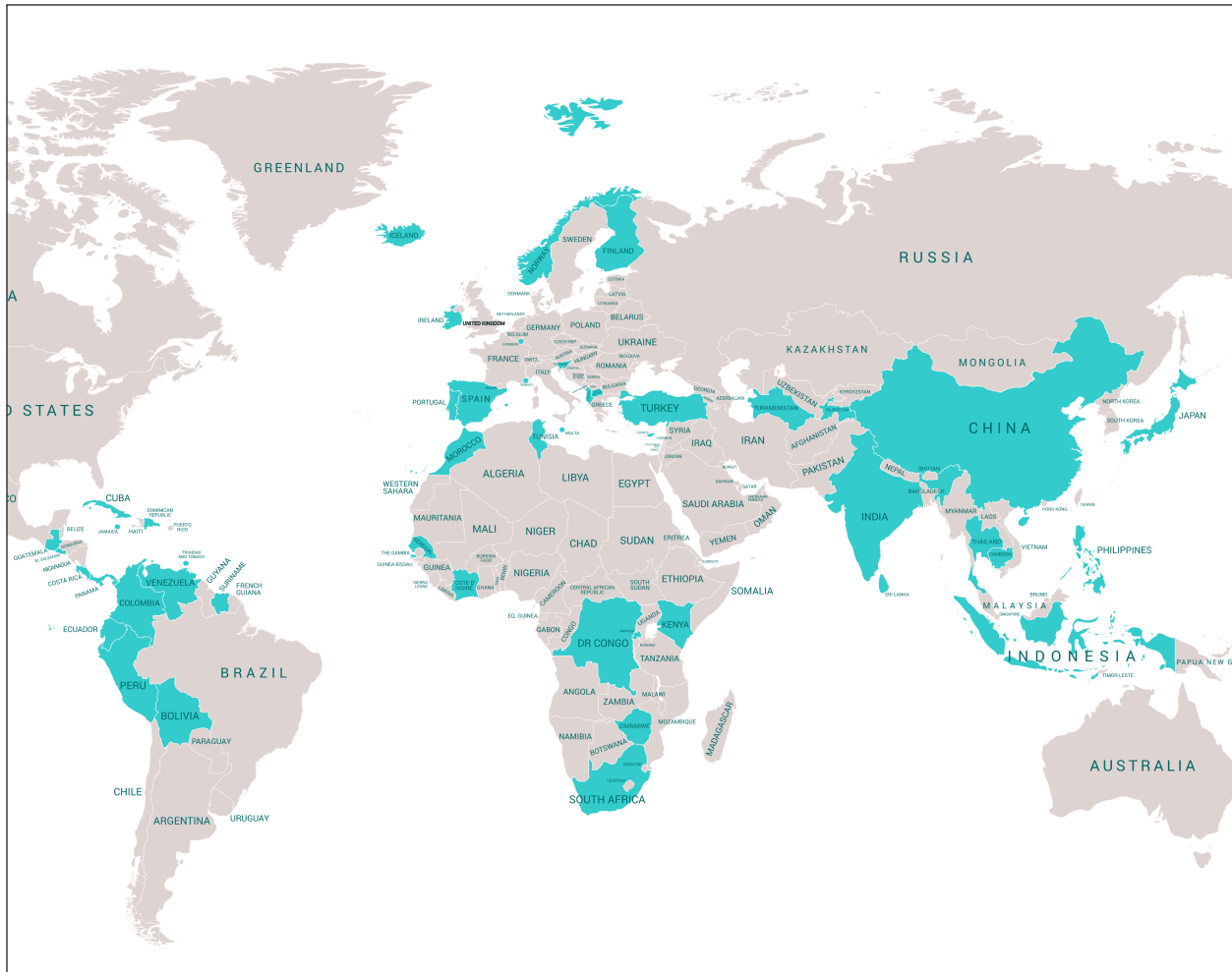
## ACTIVITY

Direct compensation payments are made from the Article 2 Fund, the Hardship Fund and the Child Survivor Fund.



## NEW ZEALAND BUDGET

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	1	\$2,889
Cumulatively Since 1980	88	\$233,501
Article 2 Fund	14	\$97,705
Cumulatively Since 1992	26	\$1,440,349
Child Survivor Fund	2	\$5,649
Cumulatively Since 2015	17	\$47,344
Direct Compensation Payments 2020		\$106,243
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,721,194</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers	40	\$379,090
Fund for Victims of Medical Experiments and Other Injuries	2	\$16,688
Swiss Refugee Program	2	\$4,350
Closed Programs Cumulatively		\$400,128
<b>CUMULATIVELY 1980-2020</b>		<b>\$2,121,322</b>



## COMPENSATION: OTHER COUNTRIES

The Claims Conference administers compensation payments to Holocaust survivors around the world, wherever they live. In some cases, the recipient may be the only Holocaust survivor in their country of residence. This complex process ensures that survivors receive timely and secure payments.

**ALBANIA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Central and Eastern European Fund	1	\$7,031
Cumulatively Since 1992	1	\$54,965
Direct Compensation Payments 2020		\$7,031
Direct Compensation Payments Cumulatively		\$47,934
<b>CUMULATIVELY 1980-2020</b>		<b>\$102,899</b>

**ARUBA**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Program for Former Slave and Forced Laborers	1	\$9,885
Closed Programs Cumulatively		\$9,885
<b>CUMULATIVELY 1980-2020</b>		<b>\$9,885</b>

**BAHAMAS**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Program for Former Slave and Forced Laborers	1	\$9,885
Closed Programs Cumulatively		\$9,885
<b>CUMULATIVELY 1980-2020</b>		<b>\$9,885</b>

**BERMUDA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,956
Cumulatively Since 1992	3	\$104,243
<b>DIRECT COMPENSATION PAYMENTS 2020</b>		<b>\$6,956</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	1	\$2,888
Child Survivor Fund	1	\$2,825
Program for Former Slave and Forced Laborers		\$1,450
Closed Programs Cumulatively		\$7,163
<b>CUMULATIVELY 1980-2020</b>		<b>\$111,406</b>



**BOLIVIA**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	6	\$278,722
Child Survivor Fund	1	\$5,593
Hardship Fund	3	\$9,321
Program for Former Slave and Forced Laborers	20	\$180,828
Fund for Victims of Medical Experiments and Other Injuries	1	\$5,290
Payments Administered for International Fellowship of Christians and Jews	1	\$300
Closed Programs Cumulatively		\$480,054
<b>CUMULATIVELY 1980-2020</b>		<b>\$480,054</b>

**CAMBODIA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,956
Cumulatively Since 1992	1	\$26,367
Direct Compensation Payments 2020		\$6,956
<b>CUMULATIVELY 1980-2020</b>		<b>\$26,367</b>

**CHINA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$18,173
Cumulatively Since 1992	2	\$73,007
Direct Compensation Payments 2020		\$18,173
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$73,007</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	3	\$5,601
Closed Programs Cumulatively		\$5,601
<b>CUMULATIVELY 1980-2020</b>		<b>\$78,608</b>

**COSTA RICA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	7	\$48,689
Cumulatively Since 1992	18	\$1,037,355
Direct Compensation Payments 2020		\$48,689
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,037,355</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	8	\$25,057
Program for Former Slave and Forced Laborers	25	\$247,122
Swiss Refugee Program	1	\$725
Closed Programs Cumulatively		\$272,904
<b>CUMULATIVELY 1980-2020</b>		<b>\$1,310,259</b>

**CURACAO**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	2	\$13,911
Cumulatively Since 1992	2	\$38,155
Direct Compensation Payments 2020		\$13,911
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$38,155</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	1	\$2,768
Closed Programs Cumulatively		\$2,768
<b>CUMULATIVELY 1980-2020</b>		<b>\$40,923</b>

**CYPRUS**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,956
Cumulatively Since 1992	2	\$97,316
Direct Compensation Payments 2020		\$6,956
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$97,316</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	2	\$6,234
Child Survivor Fund	1	\$4,765
Program for Former Slave and Forced Laborers	1	\$9,885
Closed Programs Cumulatively		\$20,884
<b>CUMULATIVELY 1980-2020</b>		<b>\$118,200</b>

## DEMOCRATIC REPUBLIC OF THE CONGO

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Article 2 Fund	1	\$8,467
Cumulatively Since 1992	1	\$52,244
Direct Compensation Payments 2020		\$8,467
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$52,244</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	1	\$2,768
Closed Programs Cumulatively		\$2,768
<b>CUMULATIVELY 1980-2020</b>		<b>\$55,012</b>

## DOMINICAN REPUBLIC

CLOSED PROGRAMS	NAZI VICTIMS	AMOUNT PAID
Program for Former Slave and Forced Laborers	5	\$24,120
Closed Programs Cumulatively		\$24,120
<b>CUMULATIVELY 1980-2020</b>		<b>\$24,120</b>

## ECUADOR

CLOSED PROGRAMS	NAZI VICTIMS	AMOUNT PAID
Hardship Fund	1	\$2,356
Article 2 Fund	9	\$346,018
Child Survivor Fund	2	\$5,593
Program for Former Slave and Forced Laborers	20	\$197,697
Fund for Victims of Medical Experiments and Other Injuries	1	\$5,290
Payments Administered for International Fellowship of Christians and Jews	3	\$900
Closed Programs Cumulatively		\$557,854
<b>CUMULATIVELY 1980-2020</b>		<b>\$557,854</b>

**EL SALVADOR**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,889
Cumulatively Since 1980	1	\$2,889
<b>DIRECT COMPENSATION PAYMENTS 2020</b>		<b>\$2,889</b>
<b>CLOSED PROGRAMS</b>		
Article 2 Fund	1	\$36,868
Closed Programs Cumulatively		\$36,868
<b>CUMULATIVELY 1980-2020</b>		<b>\$39,757</b>

**FRENCH POLYNESIA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	4	\$27,822
Cumulatively Since 1992	4	\$170,169
Direct Compensation Payments 2020		\$27,822
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$170,169</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	6	\$17,731
Child Survivor Fund	3	\$8,320
Closed Programs Cumulatively		\$26,051
<b>CUMULATIVELY 1980-2020</b>		<b>\$196,220</b>

**FINLAND**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,956
Cumulatively Since 1992	3	\$145,574
Direct Compensation Payments 2020		\$6,956
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$145,574</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	10	\$32,092
Child Survivor Fund	3	\$8,311
Program for Former Slave and Forced Laborers	4	\$47,974
Closed Programs Cumulatively		\$88,377
<b>CUMULATIVELY 1980-2020</b>		<b>\$233,951</b>

**GUATAMALA**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Program for Former Slave and Forced Laborers	8	\$79,079
Payments Administered for International Fellowship of Christians and Jews	3	\$900
Hardship Fund	1	\$2,889
Article 2 Fund	6	\$271,491
Child Survivor Fund	1	\$2,825
Closed Programs Cumulatively		\$357,184
<b>CUMULATIVELY 1980-2020</b>		<b>\$357,184</b>

**HAITI**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$7,166
Cumulatively Since 1992	1	\$13,798
Direct Compensation Payments 2020		\$7,166
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$13,798</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	1	\$2,825
Closed Programs Cumulatively		\$2,825
<b>CUMULATIVELY 1980-2020</b>		<b>\$16,623</b>

**ICELAND**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,839
Closed Programs Cumulatively		\$2,839
<b>CUMULATIVELY 1980-2020</b>		<b>\$2,839</b>

**INDIA**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,222
Article 2 Fund	1	\$20,797
Program for Former Slave and Forced Laborers	1	\$1,450
Closed Programs Cumulatively		\$24,469
<b>CUMULATIVELY 1980-2020</b>		<b>\$24,469</b>

## INDONESIA

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Article 2 Fund	5	\$32,812
Cumulatively Since 1992	5	\$169,110
Child Survivor Fund	1	\$2,825
Cumulatively Since 2015	2	\$5,601
Direct Compensation Payments 2020		\$35,637
Direct Compensation Payments Cumulatively		\$174,711
<b>CUMULATIVELY 1980-2020</b>		<b>\$174,711</b>

## IRELAND

OPEN COMPENSATION PROGRAMS: 2020	NAZI VICTIMS	AMOUNT PAID
Article 2 Fund	4	\$27,822
Cumulatively Since 1992	4	\$183,181
Direct Compensation Payments 2020		\$27,822
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$183,181</b>

### CLOSED PROGRAMS

Hardship Fund	6	\$19,799
Child Survivor Fund	2	\$5,593
Program for Former Slave and Forced Laborers	5	\$49,424
Closed Programs Cumulatively		\$74,816
<b>CUMULATIVELY 1980-2020</b>		<b>\$257,997</b>

## IVORY COAST

CLOSED PROGRAMS	NAZI VICTIMS	AMOUNT PAID
Article 2 Fund	1	\$40,117
Program for Former Slave and Forced Laborers	1	\$9,885
Closed Programs Cumulatively		\$50,002
<b>CUMULATIVELY 1980-2020</b>		<b>\$50,002</b>



**JAMAICA**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,038
Child Survivor Fund	1	\$2,776
Closed Programs Cumulatively		\$8,814
<b>CUMULATIVELY 1980-2020</b>		<b>\$8,814</b>

**JAPAN**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,956
Cumulatively Since 1992	1	\$30,455
Direct Compensation Payments 2020		\$6,956
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$30,455</b>
<b>CLOSED PROGRAMS</b>		
Program for Former Slave and Forced Laborers		\$19,770
Closed Programs Cumulatively		\$19,770
<b>CUMULATIVELY 1980-2020</b>		<b>\$50,225</b>

**KENYA**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$25,524
Closed Programs Cumulatively		\$25,524
<b>CUMULATIVELY 1980-2020</b>		<b>\$25,524</b>

**LUXEMBOURG**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	15	\$104,544
Cumulatively Since 1992	23	\$1,214,869
Direct Compensation Payments 2020		\$104,544
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,214,869</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	7	\$22,203
Child Survivor Fund	27	\$75,142
Program for Former Slave and Forced Laborers	8	\$79,079
Fund for Victims of Medical Experiments and Other Injuries	1	\$8,344
Swiss Refugee Program	2	\$700,938
Closed Programs Cumulatively		\$885,706
<b>CUMULATIVELY 1980-2020</b>		<b>\$2,100,575</b>

**MACEDONIA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Central and Eastern European Fund	2	\$14,063
Cumulatively Since 1992	17	\$452,906
Direct Compensation Payments 2020		\$14,063
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$452,906</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	1	\$2,889
Child Survivor Fund	3	\$8,311
Program for Former Slave and Forced Laborers	1	\$2,046
Payments Administered for International Fellowship of Christians and Jews	1	\$300
Closed Programs Cumulatively		\$13,546
<b>CUMULATIVELY 1980-2020</b>		<b>\$466,452</b>

**MALAWI**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,889
Cumulatively Since 1980	1	\$2,889
Direct Compensation Payments 2020		\$2,889
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$2,889</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund		\$2,825
Closed Programs Cumulatively		\$2,825
<b>CUMULATIVELY 1980-2020</b>		<b>\$5,778</b>

**MALTA**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$57,636
Program for Former Slave and Forced Laborers	2	\$1,450
<b>CLOSED PROGRAMS CUMULATIVELY</b>		<b>\$59,086</b>

**MARTINIQUE**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	2	\$13,911
Cumulatively Since 1992	3	\$99,120
Direct Compensation Payments 2020		\$13,911
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$99,120</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	4	\$11,505
Child Survivor Fund	2	\$2,768
Closed Programs Cumulatively		\$14,273
<b>CUMULATIVELY 1980-2020</b>		<b>\$113,393</b>

**MONACO**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	2	\$13,911
Cumulatively Since 1992	4	\$230,984
Direct Compensation Payments 2020		\$13,911
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$230,984</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	3	\$9,125
Child Survivor Fund	3	\$8,328
Program for Former Slave and Forced Laborers	3	\$38,089
Fund for Victims of Medical Experiments and Other Injuries	1	\$8,344
Swiss Refugee Program	1	\$725
Closed Programs Cumulatively		\$64,611
<b>CUMULATIVELY 1980-2020</b>		<b>\$295,595</b>

**MOROCCO**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,889
Cumulatively Since 1980	221	\$677,664
Article 2 Fund	5	\$36,290
Cumulatively Since 1992	6	\$290,657
Direct Compensation Payments 2020		\$39,179
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$968,321</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	1	\$2,825
Closed Programs Cumulatively		\$2,825
<b>CUMULATIVELY 1980-2020</b>		<b>\$971,146</b>

**NETHERLANDS ANTILLES**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,956
Cumulatively Since 1992	2	\$180,810
Direct Compensation Payments 2020		\$6,956
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$180,810</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	2	\$5,552
Program for Former Slave and Forced Laborers		\$9,885
Closed Programs Cumulatively		\$15,437
<b>CUMULATIVELY 1980-2020</b>		<b>\$196,247</b>

**NEW CALEDONIA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	2	\$13,911
Cumulatively Since 1992	2	\$56,906
Direct Compensation Payments 2020		\$13,911
Direct Compensation Payments Cumulatively		\$56,906
<b>CUMULATIVELY 1980-2020</b>		<b>\$56,906</b>

**NORWAY**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,889
Cumulatively Since 1980	14	\$42,150
Article 2 Fund	12	\$83,467
Cumulatively Since 1992	25	\$1,357,603
Direct Compensation Payments 2020		\$86,356
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,399,753</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	14	\$38,796
Fund for Victims of Medical Experiments and Other Injuries	3	\$25,032
Program for Former Slave and Forced Laborers	62	\$570,688
Closed Programs Cumulatively		\$634,516
<b>CUMULATIVELY 1980-2020</b>		<b>\$2,034,269</b>

**PANAMA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	2	\$16,935
Cumulatively Since 1992	4	\$202,368
Direct Compensation Payments 2020		\$16,935
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$202,368</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	2	\$6,236
Child Survivor Fund	3	\$8,369
Program for Former Slave and Forced Laborers	3	\$29,655
Swiss Refugee Program	1	\$3,625
Payments Administered for International Fellowship of Christians and Jews	2	\$600
Closed Programs Cumulatively		\$48,485
<b>CUMULATIVELY 1980-2020</b>		<b>\$250,853</b>

**PERU**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	7	\$50,201
Cumulatively Since 1992	22	\$1,615,532
Direct Compensation Payments 2020		\$50,201
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$1,615,532</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	4	\$11,896
Child Survivor Fund	11	\$30,648
Romanian Emergency Assistance Program	2	\$432
Program for Former Slave and Forced Laborers	19	\$162,508
Fund for Victims of Medical Experiments and Other Injuries	1	\$8,344
Swiss Refugee Program	3	\$10,875
Payments Administered for International Fellowship of Christians and Jews	10	\$3,000
Closed Programs Cumulatively		\$227,703
<b>CUMULATIVELY 1980-2020</b>		<b>\$1,843,235</b>

**PHILIPPINES**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,956
Cumulatively Since 1992	1	\$27,386
Direct Compensation Payments 2020		\$6,956
Direct Compensation Payments Cumulatively		\$27,386
<b>CUMULATIVELY 1980-2020</b>		<b>\$27,386</b>

**PORTUGAL**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	13	\$88,684
Cumulatively Since 1992	13	\$577,106
Child Survivor Fund	1	\$2,825
Cumulatively Since 2015	10	\$25,074
Direct Compensation Payments 2020		\$91,509
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$602,180</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	1	\$2,889
Program for Former Slave and Forced Laborers	5	\$24,120
Closed Programs Cumulatively		\$27,009
<b>CUMULATIVELY 1980-2020</b>		<b>\$629,189</b>

**PUERTO RICO**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	2	\$43,412
Cumulatively Since 1992	3	\$105,328
Direct Compensation Payments 2020		\$43,412
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$105,328</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	4	\$11,194
Closed Programs Cumulatively		\$11,194
<b>CUMULATIVELY 1980-2020</b>		<b>\$116,522</b>

**RWANDA**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Program for Former Slave and Forced Laborers	1	\$1,450
Closed Programs Cumulatively		\$1,450
<b>CUMULATIVELY 1980-2020</b>		<b>\$1,450</b>

**SENEGAL**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$3,396
Article 2 Fund	1	\$6,813
Closed Programs Cumulatively		\$10,209
<b>CUMULATIVELY 1980-2020</b>		<b>\$10,209</b>

**SLOVENIA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Central and Eastern European Fund	7	\$49,219
Cumulatively Since 1992	31	\$839,748
Direct Compensation Payments 2020		\$49,219
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$839,748</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	5	\$13,863
Program for Former Slave and Forced Laborers	20	\$186,788
Fund for Victims of Medical Experiments and Other Injuries	1	\$8,344
Swiss Refugee Program	1	\$725
Payments Administered for International Fellowship of Christians and Jews	9	\$2,700
Closed Programs Cumulatively		\$212,420
<b>CUMULATIVELY 1980-2020</b>		<b>\$1,052,168</b>

**SOUTH AFRICA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	27	\$228,605
Cumulatively Since 1992	75	\$3,735,294
Child Survivor Fund	2	\$5,649
Cumulatively Since 2015	32	\$94,737
Direct Compensation Payments 2020		\$234,254
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$3,830,031</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	43	\$121,632
Romanian Emergency Assistance Program	8	\$1,728
Program for Former Slave and Forced Laborers	93	\$895,119
Fund for Victims of Medical Experiments and Other Injuries	3	\$25,032
Swiss Refugee Program	5	\$15,225
Closed Programs Cumulatively		\$1,058,736
<b>CUMULATIVELY 1980-2020</b>		<b>\$4,888,767</b>



**SPAIN**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	2	\$5,777
Cumulatively Since 1980	63	\$194,304
Article 2 Fund	35	\$234,752
Cumulatively Since 1992	54	\$3,275,367
Direct Compensation Payments 2020		\$240,529
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$3,469,671</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	43	\$119,329
Program for Former Slave and Forced Laborers	27	\$284,892
Fund for Victims of Medical Experiments and Other Injuries	4	\$30,322
Swiss Refugee Program	5	\$18,850
Closed Programs Cumulatively		\$453,393
<b>CUMULATIVELY 1980-2020</b>		<b>\$3,923,064</b>

**SRI LANKA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$6,956
Cumulatively Since 1992	1	\$33,427
Direct Compensation Payments 2020		\$6,956
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$33,427</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	1	\$2,768
Closed Programs Cumulatively		\$2,768
<b>CUMULATIVELY 1980-2020</b>		<b>\$36,195</b>

**SURINAME**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	1	\$34,197
Child Survivor Fund	1	\$2,768
<b>CUMULATIVELY 1980-2020</b>		<b>\$36,965</b>

**TAJKISTAN**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	5	\$14,443
<b>CUMULATIVELY 1980-2020</b>		<b>\$14,443</b>

**THAILAND**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	6	\$48,789
Cumulatively Since 1992	8	\$267,921
Direct Compensation Payments 2020		\$48,789
<b>DIRECT COMPENSATION CUMULATIVELY</b>		<b>\$267,921</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	1	\$2,830
Child Survivor Fund	5	\$13,978
Closed Programs Cumulatively		\$16,808
<b>CUMULATIVELY 1980-2020</b>		<b>\$284,729</b>

**TRINIDAD & TOBAGO**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Swiss Refugee Program	1	\$3,625
Closed Programs Cumulatively		\$3,625
<b>CUMULATIVELY 1980-2020</b>		<b>\$3,625</b>

**TURKEY**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	2	\$13,911
Cumulatively Since 1992	3	\$133,906
Direct Compensation Payments 2020		\$13,911
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$133,906</b>
<b>CLOSED PROGRAMS</b>		
Child Survivor Fund	2	\$5,552
Program for Former Slave and Forced Laborers	1	\$9,885
Closed Programs Cumulatively		\$15,437
<b>CUMULATIVELY 1980-2020</b>		<b>\$149,343</b>

**TURKMENISTAN**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Central and Eastern European Fund	1	\$7,031
Cumulatively Since 1992	1	\$38,215
Direct Compensation Payments 2020		\$7,031
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$38,215</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	9	\$23,109
Child Survivor Fund	1	\$2,768
Closed Programs Cumulatively		\$25,877
<b>CUMULATIVELY 1980-2020</b>		<b>\$64,092</b>

**VENEZUELA**

<b>OPEN COMPENSATION PROGRAMS: 2020</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Article 2 Fund	28	\$200,141
Cumulatively Since 1992	153	\$8,096,518
Direct Compensation Payments 2020		\$200,141
<b>DIRECT COMPENSATION PAYMENTS CUMULATIVELY</b>		<b>\$8,096,518</b>
<b>CLOSED PROGRAMS</b>		
Hardship Fund	18	\$50,570
Child Survivor Fund	18	\$50,185
Program for Former Slave and Forced Laborers	199	\$1,740,478
Fund for Victims of Medical Experiments and Other Injuries	2	\$16,688
Swiss Refugee Program	5	\$15,950
Payments Administered for International Fellowship of Christians and Jews	66	\$19,800
Closed Programs Cumulatively		\$1,893,671
<b>CUMULATIVELY 1980-2020</b>		<b>\$9,990,189</b>

**ZIMBABWE**

<b>CLOSED PROGRAMS</b>	<b>NAZI VICTIMS</b>	<b>AMOUNT PAID</b>
Hardship Fund	1	\$2,895
Article 2 Fund	3	\$79,585
Program for Former Slave and Forced Laborers	3	\$38,089
Closed Programs Cumulatively		\$120,569
<b>CUMULATIVELY 1980-2020</b>		<b>\$120,569</b>



While survivors were not able to meet in person in 2020 due to the COVID pandemic, many of our social service agencies reached out to survivors via video chat to ensure they remained socially connected during these difficult times.

- 1) The Russian-speaking survivor group at the Vancouver Holocaust Education Centre transitioned its regular socialization meetings to a virtual format during the COVID pandemic.
- 2) The English-speaking survivor group at Vancouver Holocaust Education Centre adapted to meeting via Zoom to ensure survivors remained connected and safe during the pandemic. Top center in both photos and highlighted with a green frame is survivor group leader Donna Cantor. Photo: Vancouver Holocaust Education Centre

# COMPENSATION PROGRAMS

## PROGRAMS OPEN IN 2020

### ***Hardship Fund, Est. 1980***

€2,556 one-time payment to certain Jewish victims of Nazism. In November 2012, the program opened to applications from residents of the former Soviet Union who had previously been ineligible.

### ***Article 2 Fund, Est. 1992***

€513 monthly payment to certain Holocaust survivors living outside the former Soviet bloc and who meet all other eligibility criteria.

### ***Central and Eastern European Fund, Est. 1998***

€513 monthly payment to certain Holocaust survivors living in the countries of the former Soviet bloc and who meet all other eligibility criteria.

### ***Child Survivor Fund, Est. 2014***

€2,500 one-time payment to certain Holocaust survivors who were born January 1, 1928, or later and who meet all other eligibility criteria.

### ***Romanian Emergency Assistance Program, Est. 2014***

Provides emergency assistance services for vulnerable Holocaust survivors of Romanian origin who reside in Israel and meet all other eligibility requirements.

Full eligibility criteria are at [www.claimscon.org](http://www.claimscon.org).

## PREVIOUS COMPENSATION PROGRAMS

### ***Program for Former Slave and Forced Laborers, Est. 2001 – German Foundation***

The Claims Conference made one-time payments to qualified Jewish survivors of €7,669 for former “slave laborers” and €2,556 for former “forced laborers” in all countries except Poland, the Czech Republic, and the former Soviet Union, whose applications were processed by their respective national Reconciliation Foundations.

### ***Romanian Survivor Relief Program, Est. 2018***

Provides payment to certain Holocaust survivors who currently live outside of Israel and Romania, and who lived within the modern borders of Romania, Northern Bukovina and Bessarabia, Southern Dobruja and Transnistria between 1937 and 1944 and who meet all other eligibility requirements.

### ***Fund for Victims of Medical Experiments and Other Injuries, Est. 2001 – German Foundation***

€4,243 initial payment, €2,450 second payment, made after Claims Conference negotiations.

### ***Swiss Banks Settlement, Slave Labor Class I, Est. 2001***

Payments of \$1,450 made to Jewish and other former slave and forced laborers as compensation for Nazi profits transacted through Swiss banks, under the \$1.25 billion settlement reached in U.S. District Court in 1998.

**Swiss Refugee Program, Est. 2001**

One-time payments made to certain former Jewish refugees to Switzerland, under the \$1.25 billion Swiss Banks Settlement reached in U.S. District Court in 1998.

\$3,625 paid to certain former refugees expelled from or denied entry into Switzerland.

\$725 paid to certain former refugees who plausibly demonstrated that they were admitted into Switzerland and were detained, mistreated or abused there.

**Additional Labor Distribution Amount, 2007**

\$596 one-time payment made in 2007 to 19,119 survivors in 19 countries of the former Soviet Union and Eastern Europe, from an Austrian slave labor compensation fund established through Claims Conference negotiations.

**Budapest Fund, Est. 2008**

€1,900 one-time payment to certain survivors of Nazi-occupied Budapest who live in countries of Eastern Europe or the former Soviet Union. Payment amount was later increased to €2,556.

**Payments Administered for International Fellowship of Christians and Jews (IFCJ), 2008**

One-time payments to Jewish victims of Nazism in need living in the former Soviet Union, Eastern Europe, and Latin America. IFCJ asked the Claims Conference to implement distribution of funds.

Additional information on each of these programs is available at [www.claimscon.org](http://www.claimscon.org).

**DISTRIBUTION OF FUNDS FOR 2020**

<b>FUND/PURPOSE</b>	<b>AMOUNT FOR 2020</b>
Article 2 Fund	\$308,499,299
Central and Eastern European Fund	\$81,127,709
Child Survivor Fund	\$16,826,887
Hardship Fund	\$5,475,723
Romanian Emergency Assistance Program	\$13,324
<b>TOTAL</b>	<b>\$411,942,942</b>

Unaudited, based on approximate exchange rates. The full audited financial report can be found at: [www.claimscon.org/financials](http://www.claimscon.org/financials).



# SOURCES OF ALLOCATIONS

## *Austrian Holocaust Survivor Emergency Assistance Program*

Following negotiations with the Claims Conference, the Austrian government agreed to provide funding for social welfare needs of Austrian Jewish victims of Nazi persecution around the world.

## *Claims Conference Successor Organization*

Proceeds from unclaimed Jewish assets in the former East Germany recovered by the Claims Conference. In 1990, when the Claims Conference negotiated for the right of former Jewish owners and heirs to file claims for properties in the former East Germany, it also negotiated for the right to recover unclaimed formerly Jewish-owned assets in order to prevent them from reverting to the state or wartime “aryanizers.”

## *German Government*

Funds negotiated by the Claims Conference from the German government for social services for Holocaust survivors.

## *Swiss Banks Settlement Looted Assets Class*

As part of the \$1.25 billion settlement reached in U.S. District Court in 1998, Looted Assets Class funds were designated for emergency assistance and social welfare programs for Jewish victims of Nazi persecution. The Claims Conference, under the direction and approval of the Court, administered these funds in certain countries.

## *Harry & Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund*

In 2010, the Weinberg Foundation, one of the largest private foundations in the United States, made a five-year, \$10 million grant to the Claims Conference for emergency assistance for Holocaust survivors in North America. The foundation contributed an additional \$5.5 million through 2020.

## *Landecker Fund*

In 2020, the Reimann family in Germany made a three-year, €5 million grant to the Claims Conference for emergency assistance for Holocaust survivors. The grant was made through their new humanitarian arm, the Alfred Landecker Foundation.

## *Romanian Emergency Assistance Program, Est. 2014*

Provides emergency assistance services for vulnerable Holocaust survivors of Romanian origin who reside in Israel and meet all other eligibility requirements.

## **SOURCES OF CLAIMS CONFERENCE ALLOCATIONS FOR 2020**

<b>FUND</b>	<b>AMOUNT FOR 2020</b>
German Government	\$591,760,072
Claims Conference Successor Organization	\$13,289,266
Romanian Emergency Assistance Program	\$2,697,255
Alfred Landecker Fund	\$2,293,502
Austrian Holocaust Survivor Emergency Assistance Program	\$1,931,124
Swiss Banks Settlement Looted Assets Class	\$1,580,541
Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund	\$769,201
<b>TOTAL</b>	<b>\$614,320,961</b>



# DESCRIPTION OF SERVICES FUNDED BY CLAIMS CONFERENCE ALLOCATIONS

## ***Home Care***

Personal care provided to Holocaust survivors in their homes, to enable them to live at home for as long as possible. Includes assistance with activities of daily living such as bathing, dressing, and eating; administering medication; light housekeeping and cooking; friendly visiting and respite care and chores such as shopping.

## ***Food Program***

Hot meals in a communal setting, home delivery of meals or delivery of staple items to Holocaust survivors who are able to cook at home.

## ***Medical, Dental & Psychological Services and Care***

Medical examinations and consultations; medical items such as walkers, wheelchairs, canes or other necessary aids; assistance with the cost of medication; dental exams and psychological care.

## ***Emergency Assistance***

Cash grants given to Holocaust survivors in need to help meet necessary expenses, including but not limited to rent to prevent eviction, medical care, medical products such as wheelchairs and hearing aids, eyeglasses, housekeeping, utility payments, clothing needed for winter, food and funeral expenses.

## ***Day Centers and Social Programs***

Gatherings and events where Holocaust survivors can meet and talk with each other, finding companionship and care; assistance with legal matters such as landlord/tenant disputes; socialization programs for Holocaust survivors at centers in the former Soviet Union; and subsidies for membership in a senior day center program, which provides socialization, meals, activities, and the opportunity to connect on a regular basis with a social service agency.

## ***Other Services***

“Other Services” refers to miscellaneous or one-time allocations for services providing assistance and care to Jewish victims of Nazi persecution.

## ***Capital Projects in Israel***

Building or renovating institutions in Israel that care for Holocaust survivors, such as nursing homes, day centers and hospital wards.

## ***Supportive Communities***

In Israel, a network for Holocaust survivors that provides emergency alerts, home repairs and other services.

## ***Client Transportation***

Providing transportation for Holocaust survivors to go to medical appointments, communal meals, social events and day centers; and the purchase of vehicles to transport Holocaust survivors or deliver services to them.

### ***Winter Relief***

Assistance with items such as firewood, coats, and blankets and with home modifications designed to better protect against cold.

### ***Case Management***

The ongoing involvement of an agency's social worker in the lives of Holocaust survivors in order to help them obtain assistance and services they need and to which they are entitled. Case workers connect survivors with public and private programs, such as applying for government benefits; arranging for services such as meal delivery, transportation, medical care and home repairs; filing claims for Holocaust-related compensation programs; and helping with payment of certain expenses when needed. Case workers assisting Holocaust survivors are specially trained to handle the sensitivities involved.

### ***Minor Home Modifications***

Minor adaptive modifications to the homes of Holocaust survivors to improve safety and handicap accessibility such as shower rails and non-slip surfac



Claims Conference Chief Investment Officer Joe Berger (left) with New York City Mayor Bill de Blasio (right) at a COVID-19 pop-up vaccination clinic for Holocaust survivors in Borough Park, Brooklyn. The Claims Conference collaborated with the Mayor's Office and local agency partners to ensure that survivors did not fall through the cracks of the vaccine distribution plan.

Photo courtesy of the Office of the Mayor, New York City.

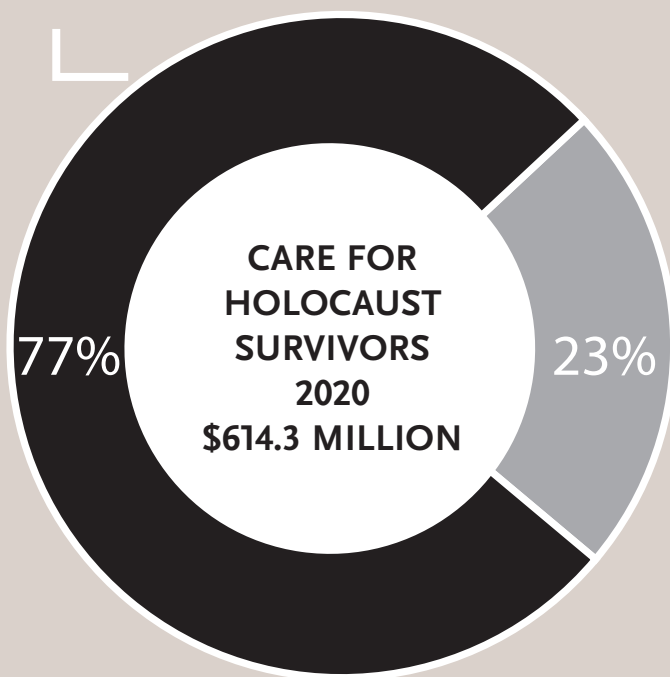


Photo: Alex Balabko

## SOCIAL SERVICES FUNDED BY THE CLAIMS CONFERENCE IN 2020

● 77% Home Care (\$470.6 Million)

● 23% Other Programs (\$143.7 Million)



7% Food Programs (\$45 Million)

6% Administration (\$37 Million)

3% Case Management (\$18 Million)

2.7% Medical Care (\$16.5 Million)

1.6% Emergency Assistance (\$9.7 Million)

1.3% Other Services (\$7.8 Million)

1% Socialization Programs (\$5.9 Million)

<1% Transportation (\$2.3 Million)

<1% Winter Relief (\$1 million)

<1% Supportive Communities Israel (\$527,665)

<1% Minor Home Modifications (\$97,033)



# NOTES

- 1) Payments were made originally in Euros (Deutschmarks where applicable) from the Article 2 Fund, Hardship Fund, Central and Eastern European Fund, Child Survivor Fund, Budapest Fund, Program for Former Slave and Forced Laborers (German Foundation payments), and the Fund for Victims of Medical Experiments and Other Injuries. Funds were converted each calendar year from Euros or Deutschmarks into U.S. dollars at an average of the daily prevailing rates of exchange.
- 2) Compensation and allocation amounts are as of December 31, 2020. Due to rounding, numbers may reflect a minor variance.
- 3) Numbers of people paid include some heirs to Holocaust survivors entitled to payments.
- 4) Jewish population figures were taken from the Berman Jewish DataBank publication, “World Jewish Population, 2019,” using its “Core Jewish Population” figures. Nazi victim populations are estimates, as there is no formal yearly census of these populations. However, the Claims Conference has embarked on gathering updated demographic information regarding the largest Jewish Nazi victim populations around the world and aims to make those findings available for distribution when the project is completed. The Claims Conference welcomes additional data or sources of information on Nazi victim population numbers.
- 5) Amounts are unaudited and are based on approximate exchange rates. The full audited financial report can be found at: [www.claimscon.org/financials](http://www.claimscon.org/financials).