# Annual Report 2019-2020





# Dear Friends of Encompass,

Each year we are overcome with gratitude to all of you who wholeheartedly support young children and their families through Encompass. In the pages that follow, you will get a glimpse of the powerful impact that Encompass makes in our community... one family at a time.

For over half a century, Encompass has offered a wide variety of programs and services to all families, regardless of ability to pay. These programs are of the highest quality, based on the latest research, and use the most proven methods to positively impact children's health and development.

Our programs include free toddler play groups, family support such as our Kinship Care and Connected Caregivers programs and many more. We are the only organization in the area that is a Nationally Accredited Preschool and the only to offer behavioral health programs for very young children.

At Encompass, we serve children of all abilities and backgrounds, and we are often the only option for children in foster care or for families in crisis. In this report you will get to read about one such family whom we were able to help.

The world changed drastically for all of us this year, and it really impacted our children. True to our mission, Encompass continued to provide services, virtually and in person when necessary. You will get to learn more in this report about how our remarkable team of professionals adapted to meet the needs of families despite the challenges of the pandemic.

The needs of our community are growing, and so are we. Four years ago, we embarked on a capital campaign to build a new state of the art facility that will serve children and the community. Encompass Snoqualmie is under construction and projected to open in the Summer of 2021. The facility is designed to serve more children than ever before and will deepen our impact in the community for many years to come. What does all of this add up to? Steadfast progress towards our vision...a community where ALL children thrive.

On behalf of the 1,351 children served by Encompass last year, thank you for your continued support. Encompass would not be Encompass without you!

In gratitude,





**Nela Cumming, MSW**Executive Director



Tavish MacLean
President of the Board

# FINANCIAL RESULT SUMMARY

\$3.373.039

% of

56.0%

Revenue

Fiscal Year 2019-2020\*

**SUPPORT & REVENUE** 

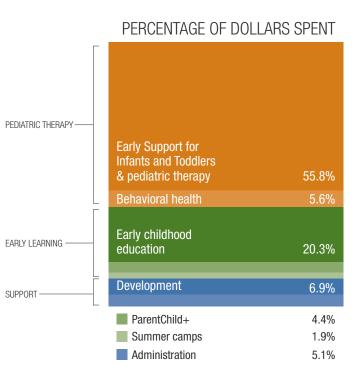
Government sources

Excess of support & revenue over expenses	\$344,483	5.7%
Total expenses	\$5,676,156	100.0%
Total supporting services	\$682,102	12%
Administration	\$289,837	5.1%
Development	\$297,643	6.9%
Supporting services		
Total program services	\$4,994,045	88.0%
Summer camp programs	\$110,582	1.9%
ParentChild+	\$248,464	4.4%
Behavioral health	\$315,186	5.6%
therapy Early childhood education	\$3,168,602 \$1,151,220	55.8% 20.3%
Early Support for Infants and Toddlers (ESIT) & pediatric	ФО 100 000	FF 00/
Program services		·
EXPENSES		% of Expenses
Total support & revenue	\$6,020,639	100.0%
Interest & miscellaneous	\$24,399	0.4%
Non-cash donations	\$50,958	0.8%
United Way	\$213,319	3.5%
Contributions & fundraising (net of event expenses)	\$1,027,631	17.1%
Fee for service	\$1,331,293	22.1%
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<sup>\*</sup>Figures agree with the audited financial reports for the fiscal year ending 6/30/2020

### SUPPORT & REVENUE BY SOURCE

Government sources	56.0%
Fee for service	22.1%
Contributions and fundraising	17.1%
United Way	3.5%
Non-cash donations and interest & miscellaneous	1.2%



# **ENCOMPASS PROGRAMS\***

### Early Learning

### Offered onsite at Encompass

- Toddler groups
- Preschool and ECEAP Preschool
- Summer camps

### Offered in the home

ParentChild+

### **Pediatric Therapy**

### Offered onsite at Encompass

- Behavioral health\*\*
- Feeding therapy
- Motor therapy
- Speech and language therapy\*\*

### Offered in the home

• Early Support for Infants and **Toddlers** 

### **Family Enrichment**

For parents and caregivers

- Parenting groups
- Free parenting workshops
- Parents' Night Out

For siblings and older children

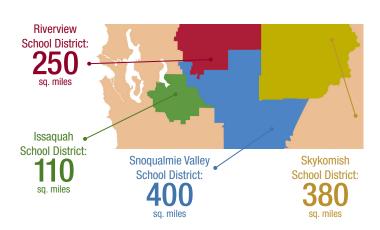
Sibshops

\*service offerings July 1, 2019 - March 19, 2020. Most services were provided virtually March 20 - June 30, 2020

\*\*service also offered at community locations in our Mobile Therapy Unit

# Service Area

Our in-home programs serve a 1,140 square mile radius



# **Service Numbers\***





Total services provided

"Doing online therapy seemed daunting but it's worked out really well. The therapists are always prepared and it's something my child can look forward to each week. I am so thankful Encompass made this available to our family during this challenging time."

- S., Encompass Parent

# SHIFTING TO REMOTE SERVICES

When COVID-19 hit and lockdowns began in mid-March of 2020, Encompass, like much of the world, was faced with a new challenge. How can we continue providing services while all staff and families are safe at home? Staff quickly began preparing for remote services. Laptops were purchased and distributed to staff and telehealth training began. In order to serve our most vulnerable families throughout the pandemic, therapists, specialists and teachers began learning and creating the skills needed for providing best-in-class services completely online. By early April, families who had been enrolled in our programs were seeing their therapists and specialists via Zoom.

For families who did not have access to the technology needed for remote services, Encompass helped arrange the distribution of tablets and hotspots to families in need. Later in this report you will read about one Encompass child, Mia, and how Encompass helped provide support to her and her family as they dealt with a wave of set-backs due to the pandemic.



# **Online Service Numbers\***



3,687 Telehealth sessions



Staff training hours



312 Virtual circle and story times



Online Parenting Workshops

\* July 1, 2019 - June 30, 2020 \* March 20 - June 30, 2020

# A FAMILY IN CRISIS

At Encompass, the wellbeing of our families is top of mind. We are witnessing those enrolled in our income eligible programs are some of the hardest hit economically by the pandemic. Many families are working multiple low wage jobs, have no safety net and have lost work due to business closures.

### Mia's Family

Two-year old Mia is part of our ParentChild+ early literacy program. She, her parents, and three siblings are living in a two-bedroom apartment in the Issaquah area. Mia's dad had two jobs. He was laid off from one job and his hours were reduced at his second job. He was then relocated to work in Bremerton resulting in toll charges and increased gas expenses. The family was in desperate need of April rent, food, and diapers. Despite accessing the food bank and the older children going to their school for food, it still was not enough for the whole family.

To make matters worse, the property manager in their complex terminated their leasing contract because they have a newborn and the apartment was rented for five persons instead of six. They had to move out of their apartment on April 30.

Encompass was able to secure funds for April rent, food and diapers. We were also able to connect the family with a tenant's rights lawyer who advocated for them, and secured an extension until mid-June, pro bono. The attorney also agreed to review the lease agreement.

While this family came to us to receive early literacy services for their daughter, Encompass was able to support them in other ways when a crisis hit. It's part of what partnering with families to build healthy foundations for children is all about.

Thank you for being there for families like Mia's.



Mia playing and learning from home with a ParentChild+ Early Learning Specialist. Encompass was able to provide tablets and hotspots to families like Mia's to provide access to remote services.

# FY19 PROGRAM NUMBERS\*

Early Learning

Toddler Groups, Preschool, Summer Camps, ParentChild+



286
Individuals enrolled in early learning programs



45,396
Total educational hours for all early learning programs



Pediatric Therapy





3,600
n-home sessions pro
through Early Suppo

Infants & Toddlers



Mobile Therapy Uni visits

**Family Enrichment** 



509
Participants in family enrichment programs

Parenting Groups, Workshops, Parents' Night Out Sibshop.



937
Family Talks podcast



\* July 1, 2019 - March 19, 2020 \*\* July 1, 2019 - June 30, 2020

# CAPITAL CAMPAIGN

It Starts Here
OUR CAMPAIGN FOR ENCOMPASS

The *It Starts Here* campaign received tremendous support from the community this year and met significant milestones toward our goal of building a new state-of the-art early learning and pediatric therapy center in Snoqualmie.

With funding from private donors, foundations and government grants, we surpassed the \$6 million mark in contributions, putting us within reach of our \$7 million fundraising goal. Throughout the spring, we prepared for building permits and finalized building plans. In June, we broke ground on the property and began earthwork and preparing for the laying of the foundation.

It's been an incredible year of progress and collaboration on this project. We look forward to opening our doors in 2021 to serve more children and families as we work toward our vision of a community where ALL children thrive.

### **Encompass Snoqualmie Highlights**

- Child-centered space designed to promote growth and development
- A designated outdoor garden space where children can go to find calm, fresh air, and healing during their therapy
- LEED certified building design to foster sustainability
- Meeting space available for the community to gather and collaborate



Ground breaking June 29, 2020. Left to right: Charlotte Rempfer, Capital Campaign Co-Chair, Nela Cumming, Executive Director and Joan Vaughn, Capital Campaign Co-Chair. Earthwork begins at the Encompass Snoqualmie site.



"Encompass provides wonderful, vital and life changing services to our families and children in our community. Helping support the capital campaign helps ensure Encompass will continue these all important services into the future."

- Katherine & Victor Ross, Capital Campaign Donors

# A New One-Of-A-Kind Center

30%
More children served

Lululului

36
Additional half-day preschool students



XZ
Behavioral Health programs,
including Parent-Child
Interaction Therapy



Encompass Snoqualmie site Feb. 2020

# CAMPAIGN DONOR HONOR ROLL

We extend our sincere gratitude to the following individuals and foundations for their generous gifts and commitment to helping Encompass realize their dream of a new, joyful space for children and families in our communities

### Visionary Gifts \$500,000+

Norcliffe Foundation Carol Ann O'Mack and John Deininger Julie Razwick Washington State Building Communities Fund

### Leadership Gifts \$100,000-\$249,000

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# Community Gifts \$1,000-\$9,999

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### Supporting Gifts Under \$1,000

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Families attending the Dine Out for Encompass event benefiting the Capital Campaign

10

# 2019 PARTNERS IN GIVING

Encompass Partners in Giving lead the way in providing sustaining support for our programs throughout the year. Thank you for your generous support.

### Champion \$25,000+

Carol-Ann O'Mack and John Deininger Anne and Darren Shakib

### Idealist \$10,000-\$24,999

Keri and Vince Bailey
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2019 family speakers, Lyone and Sara York.Paisley, center, began in the Early

Lyone and Sara
York.Paisley, center,
began in the Early
Support for Infants &
Toddlers program in
2013 and continues
to participate in
Encompass Summer
Camps.

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2019 Autumn Gala "All that Glitters" Left to right: Katherine Ross, Tavish MacLean, Rebecca MacLean, Jason Cole

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15

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"Encompass is a great organization doing tremendous work in the Snoqualmie Valley. - 2019 Gala Volunteer



# Volunteer Impact



Alex Rendelman

TOTAL HOURS DONATED: 4,121

Jodi Stalter

\$ VALUE OF TIME DONATED: \$130,718

16 17

# **MEMORIAL & HONORARY DONATIONS**

### **Memorial Donations**

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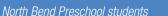
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