

Shqip

Nëse e doni në gjuhën tuaj këtë letër paralajmërimi të punëve, ju lutem shënjoni ✓ kutinë, plotësoni emrin dhe adresën tuaj dhe dërgojeni formularin tek adresa e mëposhtme me postim falas.

Polski

Osoby, które chcą otrzymać kopię informacji dotyczącej wykonywanych robót w swoim języku ojczystym, powinny wpisać swoje imię i nazwisko, zaznaczyć odpowiednie miejsce fajką i odesłać formularz na adres znajdujący się poniżej.

Français

Pour obtenir cette lettre d'avis de travaux dans votre langue, veuillez cocher la case, compléter votre nom et votre adresse et renvoyer le coupon, sans affranchir, à l'adresse ci-dessous.

Soomaali

Haddii aad jeceshahay warqadani kugu wargalinaysa shaqo laguugu soo turjumo afkaaga hooyo, fadlan calaamadee sanduuqa buuxina foomka kadibna dib ugu soo dir cinwaanka hoos ku xusan. Dib u soo dirista foomku lacag laagama baahna.

Kurdî Kurmancî

Ev name ji bo daxuyanîya kar e. Heke hun wê bi zimanê xwe dixwazin, ji kerema xwe qutîkê îşaret bikin, nav û navnîşana xwe binivîsin, û formê ji navnîşana posta bêpere ya jêrîn re bişînin.

Türkçe

Yapılacak çalışmalara ilişkin uyarı içeren bu mektubu kendi dilinizde istiyorsanız, kareyi işaretleyip isim ve adresinizi yazarak formu aşağıda verilen, posta ücreti gerektirmeyen adrese gönderiniz.

Please tell us if you would like a copy of this leaflet in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.

- In large print On audio tape In Braille
- In another language, please state: _____



Name: _____ Tel: _____

Address: _____

Email: _____

Please return to: Freepost RLXS-XZGT-UGRJ, Haringey Council, Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ

Haringey Council offers this translating and interpreting service to Haringey residents. We can translate this document into one language per resident ONLY.

Customer Satisfaction Survey – Tottenham Lane/Church Lane

Customer Satisfaction Survey

Please give us your view on the Planned Footway Works on Tottenham Lane/Church Lane

Dear Resident,

Works were recently carried out in your road by our **contractors**; this company was employed by Haringey Council to carry out road works on our behalf. In order to monitor their performance, we would like you to tell us your opinions on the work they carried out and how they behaved.

All forms received will be entered into a prize draw for £100 in March 2008!

The road works we are referring to happened between dates **20 August 2007 to 25 August 2007**.

Please complete and return this survey form by **4 March 2008** to the following address, using the enclosed prepaid envelope:

Haringey Council
Highways Maintenance
River Park House
1st Floor South
225 High Road
Wood Green
London N22 8HQ

If you have any questions on the survey please call Laurence Pratt on 020 8489 1710 or Email streetscene.consultation@haringey.gov.uk.

Yours faithfully

Mike Tobin
(interim) Head of Highways

Your details are kept confidential within the council and separate from your replies. They will not be given to anyone else unless you have been asked for your permission and you have explicitly given it.

Name (Optional) _____

Address (Essential) _____

Postcode (Essential) _____

Instructions: Please tick ✓ one response only unless otherwise stated

1 During the works, were information boards displayed telling you who was carrying out the works and how long they would be working in the area?

Yes No Can't remember

2 Were contractors polite and informative when dealing with requests?

Yes No Don't know

3 Was the area left clean and free of hazardous material...

a. At the end of each day?

Yes No Can't remember

b. At end of the scheme?

Yes No Can't remember

4 Overall, how satisfied are you with the completed works?

Very satisfied Fairly satisfied Neither satisfied nor dissatisfied

Fairly dissatisfied Very dissatisfied Don't know

5 Any additional comments or feedback

To make sure that we are reaching all sectors of the community, please answer the following questions about yourself. This information will be used for analysis purposes only.

About You

6 Are you? Male Female

7 Your age 16 and under 17-19 20-34 35-50
 51-65 Over 65

8 Do you have a disability you want to tell us about? Yes No

If 'Yes' what is it? _____

9 What is your ethnic origin?

White

British Irish Greek/Cypriot Turkish/Cypriot

Turkish Greek Kurdish Other

Please specify _____

Asian or Asian British

Indian Bangladeshi Pakistani

East African Asian Other

Please specify _____

Black or Black British

Caribbean African Other

Please specify _____

Mixed

White and Black Caribbean White and Black African

White and Asian Other

Please specify _____

Chinese or other ethnic group

Chinese Other

Please specify _____

Other ethnic group

Please specify _____

Thank you for taking the time to complete this questionnaire. Please return this questionnaire to the Council in the freepost envelope provided no later than 4 March 2008.