



YOUR NEED TO KNOW ABOUT ADULT PROTECTIVE SERVICES

**You deserve honor, your dignity
and your respect.....
not mistreatment of any kind.**



Abuse, Neglect and Exploitation can happen to anyone. The Illinois Department on Aging's Adult Protective Services Program responds to reports of abuse, neglect and exploitation of adults age 60 years or older or adults with a disability age 18-59 living in the community.

If abuse, neglect or exploitation is happening to you or someone you know, it needs to stop. You do not have to live like this. **Enough is Enough!**

Is anyone inflicting physical pain or injury on you? This is **Physical Abuse**.

Is anyone forcing you to have sex, touching or fondling you when you don't want them to? This is **Sexual Abuse**.

Is anyone yelling at you, harassing or intimidating you with verbal assaults? This is **Emotional Abuse**.

Is anyone restraining or isolating you in your bed, room, apartment or home? This is **Confinement**.

Is your caregiver or homecare aide failing to give you things that you need...like food, shelter, medical care, or access to assistive devices such as hearing aids or a walker? This is **Passive Neglect**.

Is a caregiver, homecare aide or family member deliberately depriving you of things you need... like medication, shelter, food, or a therapeutic/assistive device which causes you harm to go without? This is **Willful Deprivation**.

Is a caregiver, homecare aide, or family member misusing or stealing your money or other resources? This is **Financial Exploitation**.

Please Report by calling the Illinois Department on Aging's 24-Hour Adult Protective Services Program Hotline: 1-866-800-1409 or 1-888-206-1327 (TTY)

Even if you identify yourself, the information you provide will be kept confidential and staff on the phone will explain how we can help you.

If you have experienced any kind of abuse, neglect or exploitation – even from loved ones – you are not alone. We can assist by stopping the abuse, neglect and/or exploitation by putting services in place. We want to protect you or assist someone you know who needs help. If you are unsure if your situation is abuse, neglect or exploitation, we encourage you to call to learn more. We will not do anything without your permission!

Please Report.

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Hotline: 1-866-800-1409 or 1-888-206-1327 (TTY)**



Even if you identify yourself, your name will be kept confidential.



**State of Illinois
Department on Aging
One Natural Resources Way, Suite 100
Springfield, Illinois 62702-1271
Senior HelpLine: 1-800-252-8966
1-888-206-1327 (TTY)**

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal statutes. If you feel you have been discriminated against, call the Senior HelpLine at 1-800-252-8966, 1-888-206-1327 (TTY).

This publication can be found at

<https://www.illinois.gov/aging/Resources/NewsAndPublications/Publications/Pages/default.aspx>

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