

# DA Series of USB-to-Headset Adapters

### Harness the Power of Voice over IP

Cost savings, portability, a range of new providers and call features has made VoIP the ideal tool for phone-intensive organizations. Plantronics delivers a four-model series of USB-to-headset adapters to help contact centers and other businesses derive maximum value from their VoIP investments. Paired with a Plantronics professional headset, our adapters infuse digital-signal clarity into every VoIP softphone communication. A variety of features and pricing options ensure the right fit for all professional environments.

- Improve ROI. Benefit from VoIP economy and productivity while maintaining enterprise-class performance.
- Leverage existing investments. Migrating to a VoIP infrastructure?
   The DA series of adapters are compatible with your current
   Plantronics headsets.
- Enhance customer interactions. High-quality audio translates to smoother, more concise customer communications—and improved satisfaction.
- Experience wideband audio. The DA45™ and DA40™ adapters offer wideband compatibility for crisp audio sound and lower listener fatigue.
- Choose from a range of solutions. Entry-level, mid-range and premium solutions fit into contact centers and enterprises worldwide.



>>> DA60 USB-to-Headset Adapter



## DA60™ and DA55™Adapters Clearline™ Audio for Superior Voice Communications

Ideal for VoIP-based contact centers and offices using softphones, the DA60 features robust digital technology and PerSono Pro™ 2.0 software for unparalleled command over voice and audio quality. The DA55 adapter delivers digital audio excellence to contact centers, other VoIP-based organizations and to remote employees using softphones.

- •Clearline™ audio reduces the level of loud noise on incoming calls to a comfortable level.
- •Advanced echo cancellation ensures clear, natural conversations.
- Inline volume and mute provide convenient access and control. [DA60 only].
- •Quick Disconnect™ (QD) capability allows the headset to detach without losing the call.

# **DA45**<sup>™</sup> and **DA40**<sup>™</sup> Adapters

#### Wideband Audio

The DA40 and DA45 adapters work with all of Plantronics H-series headsets—including the latest wideband models—to deliver outstanding audio quality, reliability and a choice of wearing styles. The DA40 adapter is the most economical enterprise-class solution available, while the DA45 delivers superior sound with one touch controls.

- Wideband audio support provides clear, natural speech and lower listener fatigue.
- Echo management ensures natural conversation even with VoIP latency. (DA45 only).
- •Inline control offers volume, mute (with LED indicator), and easy call answer/end features. (DA45 only).
- Quick Disconnect™ (QD) capability allows the headset to detach without losing the call.









FEATURE	DA/O	DAFF	D4/5	D4/0
FEATURE:	DA60	DA55	DA45	DA40
USB II Standard	Yes	Yes	Yes	Yes
DSP	Yes	Yes	Yes	Yes
Clearline™ Audio	Yes	Yes	No	No
Echo Suppression Technology	Advanced Full Duplex Echo Cancelation	Advanced Full Duplex Echo Cancelation	Echo Management	No
Wideband	No	No	Yes	Yes
Value-Add Software	PerSono Pro™	No	PerSonoCall® (Enabling one push call answer/end)	No
Web Updates	Software, Firmware	Firmware	Software, Firmware	No
Inline Controls: Volume Mute Call Answer/End	Yes Yes No	No No No	Yes Yes Yes	No No No
Quick Disconnect™	Yes: 4-pin	Yes: 4-pin	Yes: 4-pin	Yes: 4-pin
Headset Compatibility	H-series and Polaris	H-series and Polaris	H-series <sup>1</sup>	H-series <sup>1</sup>

<sup>&</sup>lt;sup>1</sup>Although the DA40 and DA45 are compatible with all H-series headsets, choose a "Wideband" variant for best performance

#### PerSono Pro™ Software (DA60 only)

- Equalizes headset settings for optimal audio performance.
- Tracks agent noise exposure to ensure compliance with workplace safety standards.
- Secures customer information when agents leave their workstation.
- Displays transmit and receive volume to verify customer experience.





For more information about the DA Series or other Plantronics products, please visit our Web site at: www.plantronics.com

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