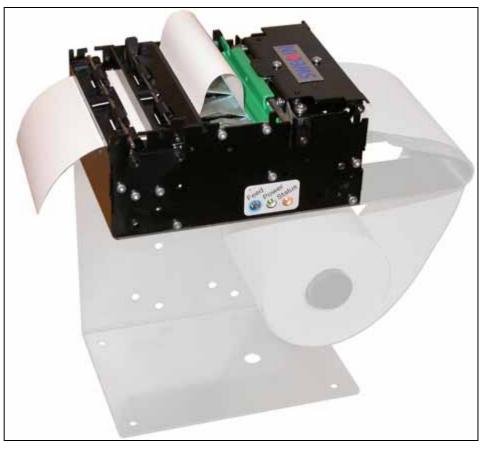
# TTP 2000 Kiosk Printer

## **Technical Manual**





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# CONTENTS

| 1 | Introdu  | ction   | 5  |
|---|--|---|--|
|   | 1.1  | About this manual   | 5  |
|   | 1.2  | Updating  | 5  |
| 2 | Product  | presentation  | 6  |
|   | 2.2  | Controls  | 8  |
| 3 | Installa   | ion   | 10   |
| J | 3.1  | Installing a paper guide  |  |
|   | 3.2  | Installation considerations   |  |
|   | 3.3  | Installing a paper-low sensor (option)  |  |
|   | 3.4  | Connecting to the computer  |  |
|   | 3.5  | Connecting the power  |  |
|   | 3.6  | Making a test printout  | 19   |
|   | 3.7  | Installing a printer driver   | 20   |
| 4 | Operatio   | on  | 22   |
|   | 4.1  | Installing a paper roll   |  |
|   | 4.2  | Clearing paper jams   |  |
| 5 | Drogram  | nming   | 25   |
| J | 5.1  | How the commands are described  |  |
|   | 5.2  | Summary of control codes & escape sequences   |  |
|   | 0.2  | cummary of control codes a codepe sequences   |  |
|   | 53   | Software command syntax   | 29   |
|   | 5.3<br>5.4   | Software command syntax   |  |
|   |  | Font loading  | 54   |
|   | 5.4  |   | 54<br>56   |
| 6 | 5.4<br>5.5<br>5.6  | Font loading<br>Logotypes<br>Status reporting   | 54<br>56<br>58   |
| 6 | 5.4<br>5.5<br>5.6<br><b>Default</b>  | Font loading<br>Logotypes<br>Status reporting<br>parameter settings   | 54<br>56<br>58<br>. <b>59</b>                                  |
| 6 | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1   | Font loading<br>Logotypes<br>Status reporting<br>parameter settings<br>How the parameters are described   | 54<br>56<br>58<br><b>59</b><br>59                              |
| 6 | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1<br>6.2  | Font loading<br>Logotypes<br>Status reporting<br>parameter settings<br>How the parameters are described<br>Summary of parameter settings  | 54<br>56<br>58<br><b>59</b><br>60                              |
| 6 | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1   | Font loading<br>Logotypes<br>Status reporting<br>parameter settings<br>How the parameters are described<br>Summary of parameter settings<br>Serial interface set-up   | 54<br>56<br>58<br><b>59</b><br>60<br>61                        |
| 6 | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1<br>6.2<br>6.3   | Font loading<br>Logotypes<br>Status reporting<br><b>parameter settings</b><br>How the parameters are described<br>Summary of parameter settings<br>Serial interface set-up<br>Parallel port setup   | 54<br>58<br><b>59</b><br>60<br>61<br>62                        |
|   | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1<br>6.2<br>6.3<br>6.4<br>6.5                                 | Font loading<br>Logotypes<br>Status reporting<br>parameter settings<br>How the parameters are described<br>Summary of parameter settings<br>Serial interface set-up<br>Parallel port setup<br>Print setup   | 54<br>58<br>59<br>60<br>61<br>62<br>62                         |
| 6 | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1<br>6.2<br>6.3<br>6.4<br>6.5<br><b>Page se</b>               | Font loading<br>Logotypes<br>Status reporting<br>parameter settings<br>How the parameters are described<br>Summary of parameter settings<br>Serial interface set-up<br>Parallel port setup<br>Print setup   | 54<br>58<br>59<br>60<br>61<br>62<br>62<br>62                   |
|   | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1<br>6.2<br>6.3<br>6.4<br>6.5<br><b>Page se</b><br>7.1        | Font loading<br>Logotypes<br>Status reporting<br>parameter settings<br>How the parameters are described<br>Summary of parameter settings<br>Serial interface set-up<br>Parallel port setup<br>Print setup<br>Printable area   | 54<br>58<br>59<br>60<br>61<br>62<br>62<br>62<br>69<br>69       |
|   | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1<br>6.2<br>6.3<br>6.4<br>6.5<br><b>Page se</b><br>7.1<br>7.2 | Font loading<br>Logotypes<br>Status reporting<br>parameter settings<br>How the parameters are described<br>Summary of parameter settings<br>Serial interface set-up<br>Parallel port setup<br>Print setup<br>Print setup<br>Printable area<br>Aligning preprint and thermal print | 54<br>58<br>59<br>60<br>61<br>62<br>62<br>62<br>69<br>69<br>70 |
|   | 5.4<br>5.5<br>5.6<br><b>Default</b><br>6.1<br>6.2<br>6.3<br>6.4<br>6.5<br><b>Page se</b><br>7.1        | Font loading<br>Logotypes<br>Status reporting<br>parameter settings<br>How the parameters are described<br>Summary of parameter settings<br>Serial interface set-up<br>Parallel port setup<br>Print setup<br>Printable area   | 54<br>58<br>59<br>61<br>62<br>62<br>62<br>62<br>69<br>70<br>71 |

| 8  | Interfac | ace75                   |    |  |
|----|----------|-------------------------|----|--|
|    | 8.1      | Serial, TTP 2010        | 75 |  |
|    | 8.2      | Parallel, TTP 2020      | 76 |  |
|    | 8.3      | USB, TTP 2030           | 77 |  |
| 9  | Mainten  | ance                    |    |  |
|    | 9.1      | Fault finding           |    |  |
|    | 9.2      | Cleaning the print head | 79 |  |
|    | 9.3      | Firmware                | 79 |  |
| 10 | Specific | ations                  | 86 |  |
|    | 10.1     | General                 |    |  |
|    | 10.2     | Paper                   |    |  |
|    | 10.3     | Text Mode               |    |  |
|    | 10.4     | Miscellaneous           |    |  |
|    | 10.5     | Life Expectancy         |    |  |
|    | 10.6     | Ordering number list    |    |  |
|    | 10.7     | Dimensions              |    |  |

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Registration date (for your own records):

## **REVISION HISTORY**

Edition A: This issue, describes TTP 2000 with firmware version 2.52
Edition B: This issue, describes TTP 2000 with firmware version 3.05+
Edition C: This issue, describes TTP 2000 with firmware version 3.10
Edition D: This issue, describes TTP 2000 with firmware version 3.20

## INTRODUCTION 1.1 About this manual

1

## 1.2 Updating

This manual will be updated as, from time to time, printer functions and features may be added or amended. You will always find the latest edition on our web site (http://www.swecoin.se). You can order printed copies of the current manual by e-mail, fax, or phone.

If you require functions not found in the manual edition at your disposal, you are welcome to consult one of our representatives for information.

2

## PRODUCT PRESENTATION

The TTP 2000 series are kiosk printers for 58 to 82.5 mm paper using direct thermal printing. It has integrated guillotine cutter, looping presenter with built in retract and retain function, and control board. The print speed is 150 mm per second, and the presenting speed 300 mm/s to ensure high throughput.

The printhead can easily be opened to give the operator access to the paper path, and print head, for maintenance purposes.

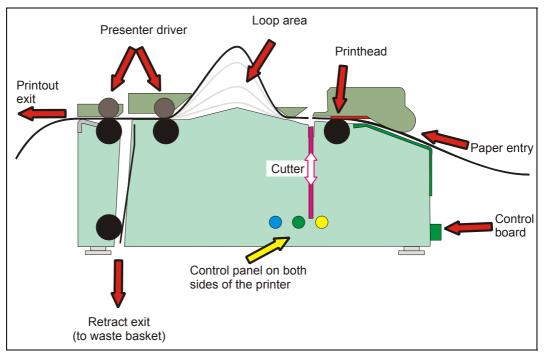


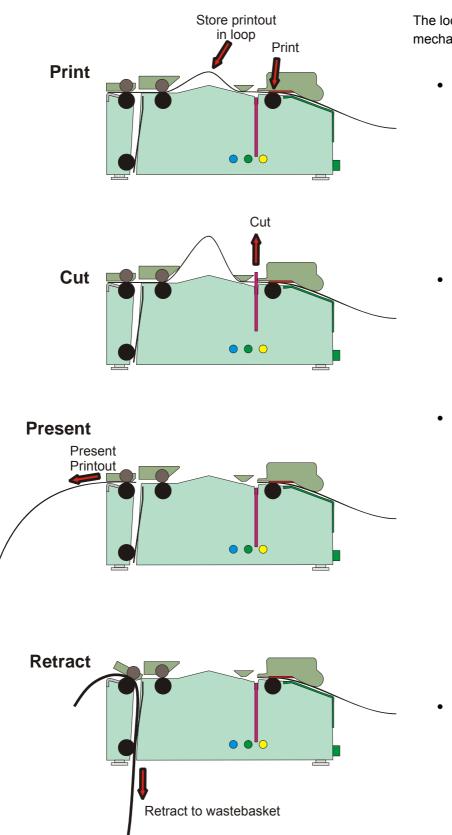
Figure 1 Principle of operation

The capability of the control board differs between the versions of TTP 2000:

|           | TTP 2010 | TTP 2020 | TTP 2030 |
|-----------|----------|----------|----------|
| Interface | Serial   | Parallel | USB      |

Printer drivers for Microsoft Windows<sup>™</sup> and Linux are available, and the printer is compatible with the Plug and Play standard.

The text capability makes it easier to print directly from the kiosk software without using a driver.



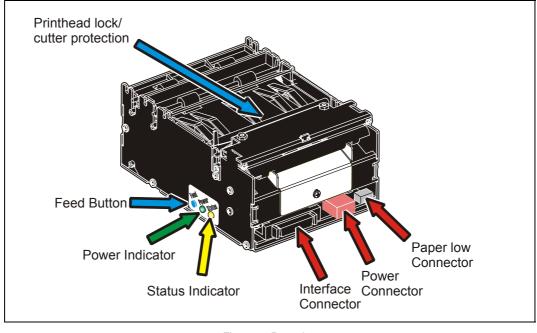
## 2.1.1 Looping presenter

The loop generating presenter mechanism has many benefits;

 It handles documents of various lengths by storing the printed paper in a loop.

- It holds the printout until fully printed and cut before presenting the completed printout to the customer.
- When presented, only the very end of the printout is held by the printer so the customer can easily take the printout no matter how long or short it is. You can also select to eject a portion of the printout and then use the pull detector to eject the rest when the customer pulls in the paper.
- The retract-and-retain function can retract uncollected printouts and throw them in a wastebasket inside the kiosk. Retracts are reported to the driver so any remaining data for that printout can be deleted.

Figure 2 The Swecoin looping presenter



## 2.2 Controls

Figure 3 Rear view

The controls are duplicated on both sides of the printer so that they are easily accessible regardless of how the printer is installed.

### 2.2.1 Feed button

The **Blue** feed-button has several functions:

• Short press; eject printout from presenter



Longer press; feed, cut, and present a complete page.
 Any data in the print buffer will be printed. If the buffer is empty the page will be blank.

In black mark mode, the page will be synchronized with the black mark.

• Press and hold while turning on the power, or while opening and closing the printhead to print a self-test printout. See page 19.

### 2.2.2 Status indicator

The status indicator has several functions:

**ON constantly** — the printer is operational

**Flashes rapidly** — indicates error. Hold down the feed-forward button and the number of blinks will reflect the *status-code*.

|   | 1            | Presenter jam, paper cannot be ejected / retracted |
|---|--------------|--|
| 2 Cutter cannot return to home position<br>3 Out of paper |              | Cutter cannot return to home position              |
|   |              | Out of paper                                       |
|   | 4            | Printhead lifted                                   |
|   | 5            | Paper feed error (under head)                      |
|   | 6            | Temp error, printhead is above 60°C                |
|   | 7            | Presenter jam, motor cannot rotate                 |
|   | 8            | Paper jam during retract                           |
|   | Fast flashes | Checksum error, firmware                           |
|   |              |  |

Steady light Wrong firmware type or target for firmware loading

Status-codes are reset:

- 1 When the conditions causing them are removed
- 2 When the printer is turned off/on
- 3 When the printhead is lifted and then lowered.

**Blink, blink, pause, blink, blink** — is the *warning-code* for paper low<sup>1</sup> The warning-code is reset automatically when the condition causing it is removed.

### 2.2.3 Voltage indicator

Green indicator constantly ON: 24 V present

<sup>&</sup>lt;sup>1</sup> This signaling is disabled by default. It can be disabled/enabled by setting parameter p52

3

# INSTALLATION 3.1 Installing a paper guide

The paper guide selects if the printer should use 58, 60, 80, or 82.5 mm paper width. The printer senses what paper guide is fitted and adjusts to it automatically. The TTP 2000 printers are delivered without paper guide fitted.

- 1. Select the paper guide you want to install<sup>1</sup>
- 2. Open the printhead by pushing green printhead lock plate backwards and lifting up the printhead, see page 24.
- 3. Enter the T-shaped tab of the paper guide into the "T"-hole, and fasten the screw.
- 4. Close the printhead

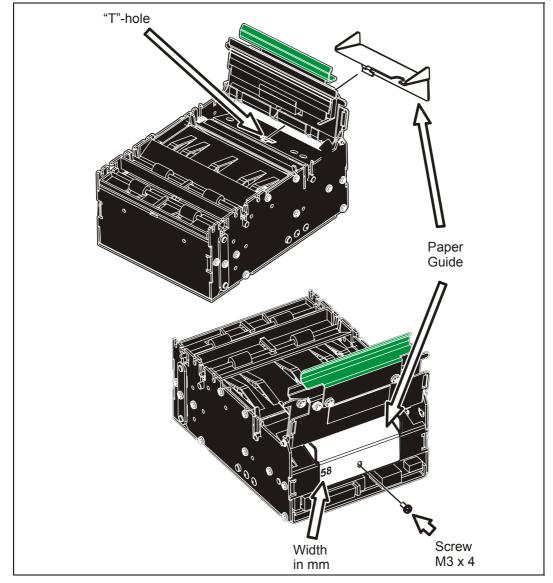


Figure 4 Fitting a paper guide

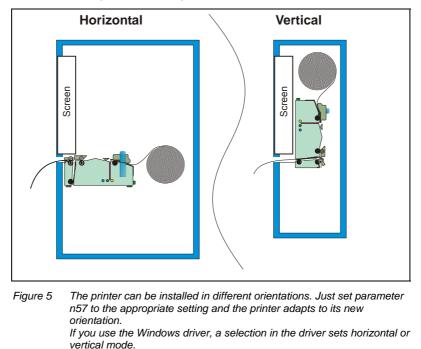
<sup>&</sup>lt;sup>1</sup> Evaluation kits contain all input guides available. Regular volume deliveries only contain the appropriate guide for the customer in question.

### 3.2 Installation considerations

The TTP 2000 printer should be installed in some kind of enclosure such as a self-service kiosk. The footprint and the paper output height is identical to the TTP 1020 /TTP 1030.

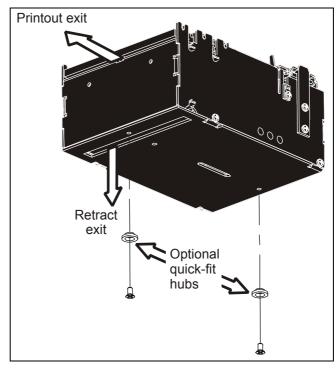
### 3.2.1 Orientation

The TTP 2000 can be installed horizontally or vertically<sup>1</sup>. Vertical installation is suitable for narrow kiosk designs. Here the printer swaps outputs; the normal output becomes the retract, and the retract output feeds the printout to the customer.



**NOTE!** — In vertical mode the printer does not loop the paper but stores it hanging down, then cuts and ejects vertically when the printout is ready.

<sup>&</sup>lt;sup>1</sup> Implemented in firmware version 3.20



### 3.2.2 Quick-fit hubs

Figure 6 Front, bottom view

The printers attach to the kiosk using two screws, or just slides in place using the quick-fit hubs.

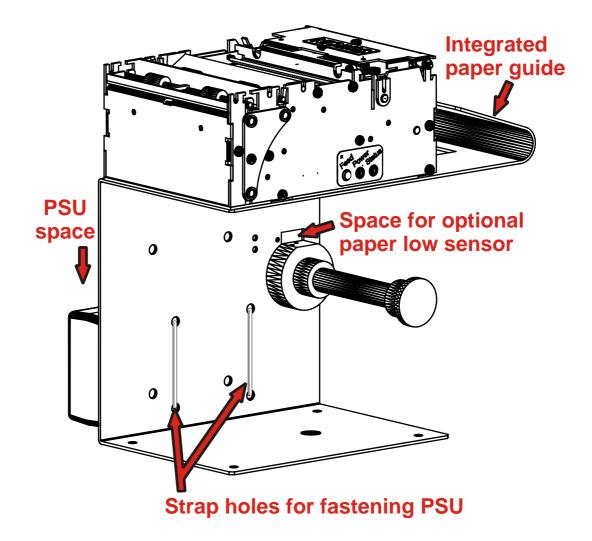
### 3.2.3 Using a Swecoin roll holder

The Swecoin roll holders fit paper widths, 58 mm, 60 mm, 80 mm, and 82.5 mm without adjustments, and takes minimum 150 mm rolls.

An example of a Swecoin roll holder is the shelf type that has the quick fit fastening so you just connect the cables to the printer then slide it onto the roll holder. It also has additional holes so that you can attach the 75 W PSU with straps, and fit an optional paper low sensor.

This roll holder both stands stable on your desktop, and can be fastened into your kiosk and used in normal installations.

More Swecoin roll holders can be found in chapter 10 of this manual.



### 3.2.4 Design you own mounting

The illustration below gives an example of a printer-mounting shelf. See also "printer Dimensions" on page 90, and the 3D solid models and outline drawings for CAD that are available on <u>www.swecoin.se</u>.

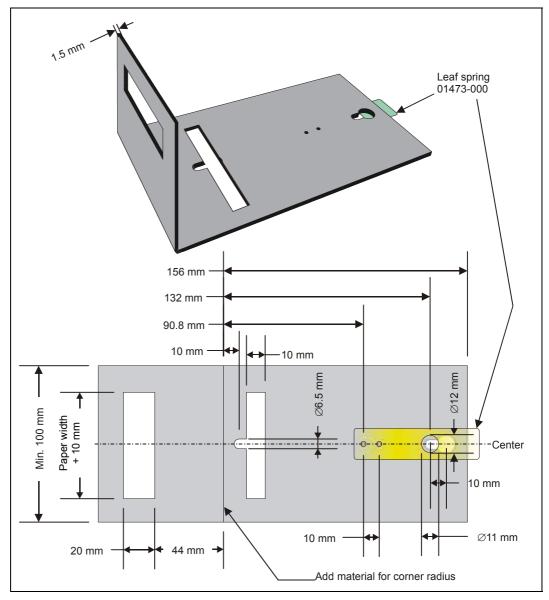


Figure 7. Example of a simple shelf for fastening a standard printer using quick-fit hubs and a leaf spring retainer (order No. 01473-000)

Additional space is required for paper loading and paper jam removal. Consider mounting the printer on a movable platform so that the printer can be maintained outside the printer enclosure.

**HINT!** — We recommend you to make the output slot and the retract slot 97 mm wide. This way you will have no problem using all paper widths that the TTP 2000 series of printers can handle.

### 3.2.5 Electrostatic discharges, and earth currents

Preventing ESD and earth currents from affecting the printer operation <u>requires</u> proper connection of the printer chassis to protective earth through a mounting platform or through a separate earth conductor.

### 3.2.6 Ambient light

There is an optical sensor 20 mm behind the paper exit at the front of the printer.

To ensure proper printer operation, design the printer enclosure so that it prevents direct sunlight or light from indoor lamps from reaching the sensor through the paper exit.

## 3.3 Installing a paper-low sensor (option)

A paper-low sensor alerts the system when a certain length of paper remains on the roll. The purpose of this sensor is to get an early alert so that you can replace the paper roll in time in remotely located kiosks.

All paper roll holders supplied by Swecoin can be equipped with paper-low sensors. Just install it, and connect the cable to the paper low connector at the back of the printer.

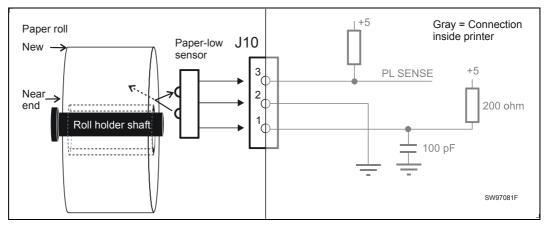


Figure 8. Paper-low sensor connection

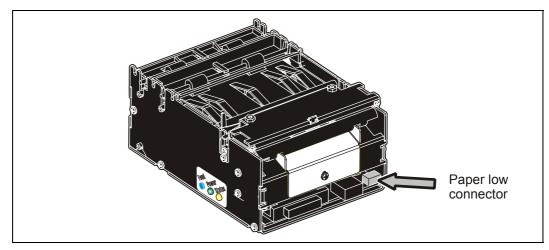
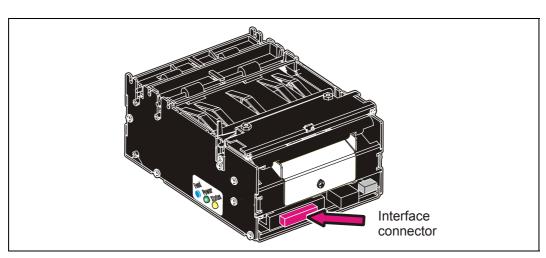


Figure 9. Location of paper-low connector



## 3.4 Connecting to the computer

Figure 10. Location of interface connector

### 3.4.1 TTP 2010

Connect a Swecoin serial cable, ordering No. 10825-000, between the printer and the computer to be used. We strongly recommend using the Swecoin cable because many incompatible cables are available.

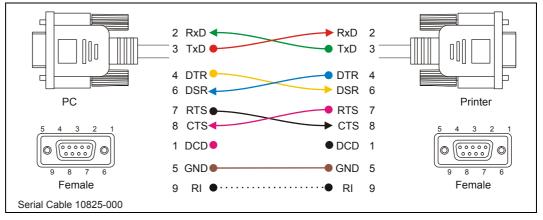


Figure 11. Serial interface cable 10825-000. Dotted leads are not connected in the printer. To be able to connect the cable in any direction, make symmetrical cables.

### 3.4.2 TTP 2020

Connect the printer to the parallel port of the computer to be used.

Use cables 01366-000 or 01366-090, see the illustration below.

The printer end of the cable should have an IEEE-1284 type C, 36-pole mini Centronics, with clip latches, see page 76 for pin assignment.

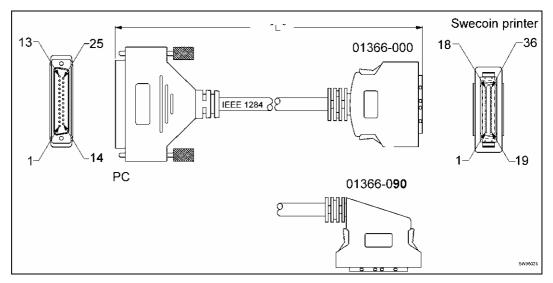


Figure 12. IEEE-1284 cable with type A and type C connectors

### 3.4.3 TTP 2030

Connect J13 of the printer to the USB port of the computer or the USB hub to be used. USB connectors can be recognized by the following symbol:

Connector J13 is a 4-pin USB type B connector. See Table 8 for pin assignment.

A suitable cable is available from Swecoin, ordering number 01542-000.

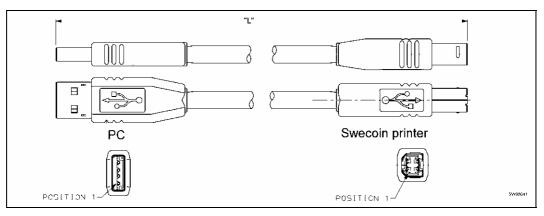
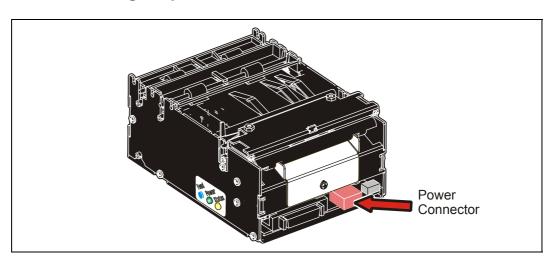


Figure 13. USB cable with type A and type B connectors



## 3.5 Connecting the power

Figure 14. Location of power connector

Using a Swecoin power supply (page 95):

- 1. On power supplies with line voltage selector, make sure it is set to your local line voltage.
- 2. Connect the cable from the power supply the power connector on the back of the printer.
- 3. Connect the power cable to the line outlet.
- 4. Turn ON the power.

If you use another type of power supply unit, 24 V cables are available from Swecoin AB, order No. 01370-000. If you make cables of your own, connect the voltages according to the following illustration. Note that protective ground and minus output should *not* be interconnected in the power supply. At the printer end of the cable, use an AMP Mate-N-Lok connector housing and two contact-sockets:

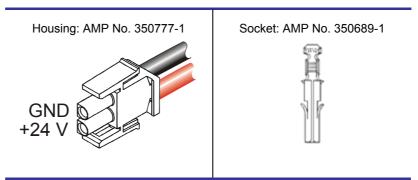


Figure 15. Power connection

| Mode                   | 58-60 mm<br>paper width | 80 – 82.5 mm<br>paper width |
|------------------------|-------------------------|-----------------------------|
| Idle                   | 150 mA                  | 150 mA                      |
| Standard text printing | 2 A average             | 3 A average                 |
| All black printing     | 6 A                     | 8.5 A                       |

Table 1. Current consumption

## 3.6 Making a test printout

- 1. Switch OFF the power.
- 2. Hold the feed-forward button depressed while powering ON the printer. Keep the button depressed until printing starts.

This produces a printout showing the firmware program version and date, control board revision number and serial number, name of loaded fonts and logotypes, and the parameter settings.

3. Each successive press of the button will produce a test printout.

Switch the printer OFF and ON again to exit self-test mode.

If a power button is not available for the printer, follow the below procedure:

- 1. Lift the printhead
- 2. Hold the FF-button pressed while lowering the head and hold it pressed while an auto load of paper is done
- 3. Release the button and a self-test printout will be printed
- 4. The printer exits self-test mode and goes on-line

### 3.6.1 Customizing the self test printout

The self test printout starts with a text line, and then a Swecoin logotype. This logotype is just a printout of logotype No. 0., so if you want to personalize the self test printouts in your installation, delete all logotypes and store your own logotype as No. 0. See also logotypes on page 56.

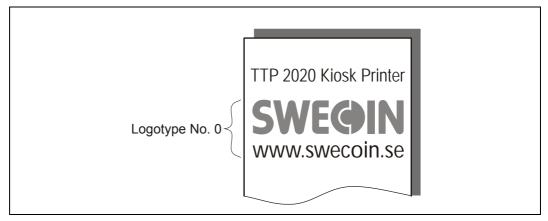
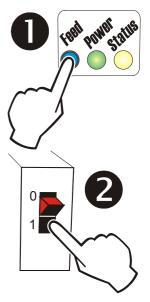


Figure 16. Logotype No. 0 is printed on the self test printout.

# Self-test



## 3.7 Installing a printer driver

Printer drivers for Linux, and Microsoft Windows<sup>™</sup> are available on the Swecoin web site <u>www.swecoin.se</u>, or on disk from Swecoin, see page 2 for address. Please follow the installation instructions that accompany the drivers.

### 3.7.1 Status monitoring through Windows<sup>1</sup>

Status can be fetched from a language monitor (20x0mon.dll) that is installed into Windows with the driver. Documentation of the language monitor is available on the drivers' page on the Swecoin web site.

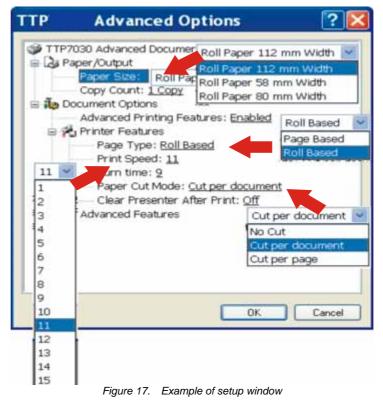
If you want to monitor status through the language monitor, *make sure that the printer is selected as default printer*, and that bi-directional support is enabled in the port section of the driver settings.

**NOTE!** – On TTP 2020, parameter p5 should be set to 1 to make status replies possible when paper is out. See page 62.

### 3.7.2 Settings available in the driver

The looks of the dialogue boxes vary between driver versions, but essentially the same settings can be made.

You start with the Printing Preferences window. Here you find the portrait/landscape setting, and an advanced button.



<sup>&</sup>lt;sup>1</sup> If a print server is used, it must support true binary communications, bi-directionally. If you use incompatible print servers, bidirectional support must be disabled in the driver properties.

The advanced button contain the Swecoin specific settings: Paper/Output

- Paper size: Roll paper 58 60 mm / 80 82.5 mm
- Copy Count: **1** to 9999

Document options

Advanced printing features: Enabled / disabled

Printer features:

- Page Type: Page based/Roll based/Black Mark<sup>1</sup>
- Printing Speed: 1 to 19
- Burn Time: 1 to15
- Retract Setting: Eject | Eject after x sec., Retract | Retract after x sec.<sup>2</sup>
- Paper Cut Mode: No Cut / Cut per document / Cut per page<sup>3</sup>
- Clear Presenter After Print: On / Off
- Hold Page After Print: On / Off<sup>4</sup>
- Vertical mount On / Off
- Slow present On / Off

Advanced features

- Advance After Print: 0-100 mm (**10 mm**)<sup>5</sup>
- Paper Eject: 0-100 mm (**30 mm**)<sup>6</sup>
- Reverse Before Print: 0-100 mm (**0 mm**)<sup>7</sup>
- Black mark Settings:<sup>8</sup>
  - Minimum black mark: 0-100 mm (**3 mm**)
  - Maximum black mark: 0-100 mm (16 mm)
  - Cut position: 0-100 mm (**25 mm**)
- Scaling: 10-400% (100%)<sup>9</sup>
- Contrast/brightness

<sup>7</sup> Paper reverse is reverse before print, and reduces the 9 mm top margin with the value entered here. So a setting of 4 gives 9 - 4 = 5 mm top margin.

<sup>&</sup>lt;sup>1</sup> Page based give the page size set in the Paper Size setting (in server preferences, forms). Roll based saves paper by cutting after the last print on the page. Black Mark synchronizes with preprinted marks on the back of the paper.

<sup>&</sup>lt;sup>2</sup> Interpret like; Retract page in presenter when a new page is printed, and retract uncollected pages after xx seconds.

<sup>&</sup>lt;sup>3</sup> "Cut per page" give three pages when a 3-page document is printed, while "Cut per document" give one long page with all information printed on it.

<sup>&</sup>lt;sup>4</sup> Holds printing of consecutive pages until the customer takes the presented page. If a page is not taken within the set retract timeout, the rest of the print job is deleted from the print queue in Windows This requires bidirectional communication.

<sup>&</sup>lt;sup>5</sup> Paper Advance is advance before cut, that is bottom margin.

<sup>&</sup>lt;sup>6</sup> This eject is in addition to the standard 50 mm, so a setting of 100 gives 150 mm total eject.

<sup>&</sup>lt;sup>8</sup> Black mark synchronization ON /OFF is selected with Page Type.

<sup>&</sup>lt;sup>9</sup> Scaling to e.g. 99% can be used when you need to print forms with fixed page length that otherwise would not fit on a page.

4

## OPERATION 4.1 Installing a paper roll

1. Turn the new paper roll as shown. The paper should be inserted into the printer with the temperature-sensitive side up.

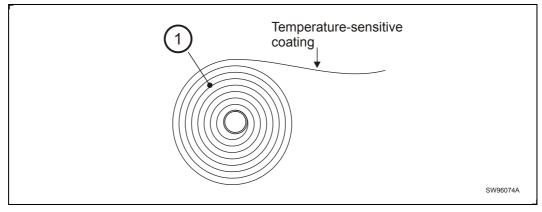


Figure 18. Turn the paper roll so that the paper leaves the roll from the top

2. Tear off a full turn of the paper from the new paper roll.

## 

This is important since the outer end of the paper is usually fixed to the roll with some type of glue or self-adhesive substance that might otherwise cause paper jam or even print head damage.

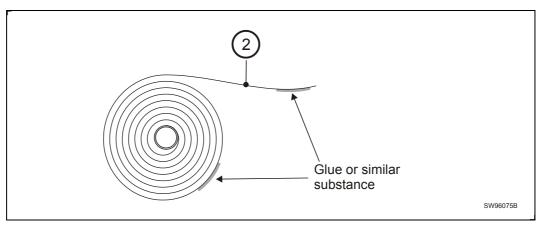
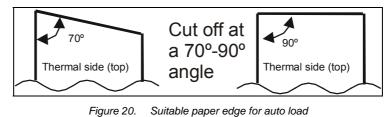
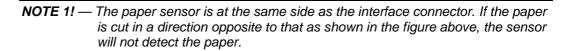


Figure 19. Tear off a full turn from the new paper roll

3. Make sure the printer is turned ON.

4. Cut the paper in a suitable angle:





5. Insert the paper through the paper entry opening at the back of the printer.

The printer will now feed, cut and eject a printout, and then automatically go on-line.

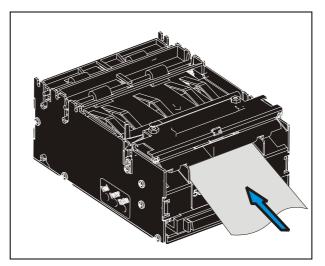


Figure 21. Insert the new paper

## 4.2 Clearing paper jams

Should a paper jam occur, follow the procedure below:

Open the printhead by:

- 1. Press the green release lever toward the rear of the printer.
- 2. Lift the head.

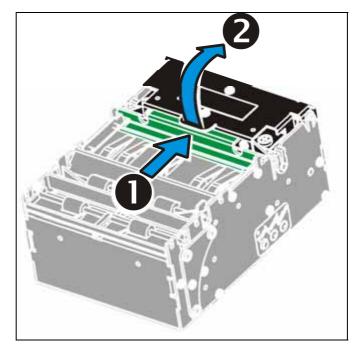


Figure 22. Opening the printhead

3. Remove any paper trash and close the printhead.

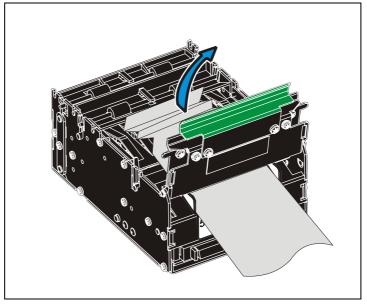


Figure 23. Remove paper trash

## PROGRAMMING

5

There are two completely different ways of setting up the printout: Text oriented and driver oriented style.

### Text oriented

The printout can be seen as the page of a simple word processor. You send text and graphics to the printer, which prints the information in the same sequence as the data is received. Design features are limited to the font stored in the flash PROM of the printer.

There are two text cursors, one for portrait, and one for landscape<sup>1</sup>. The start positions of the cursors are the upper left corner for the portrait cursor, and the upper left corner for the landscape cursor, see Figure 24. You can switch between these cursors at any time; the cursor will retain its last position on the ticket.

### Driver oriented

All TTP 2000 printers can print documents through a driver. When a Windows driver is used, you can use any Windows program to design the ticket with text, graphics, bar codes or whatever you want to print and in any orientation you want.

The Windows driver issues all the necessary commands. By setting up printing preferences in the driver you select how the printer should cut and present the printout.

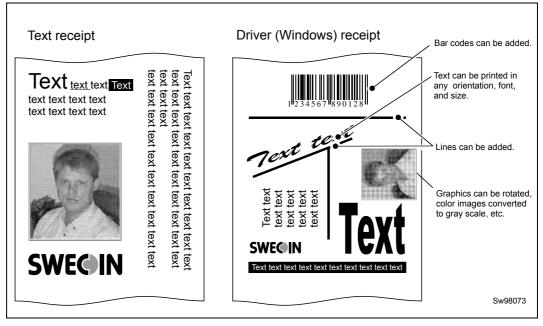
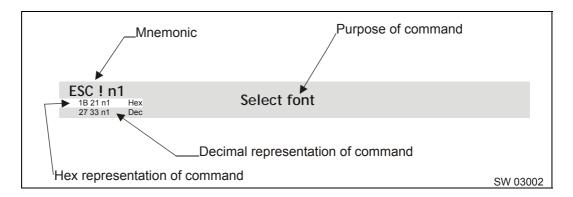


Figure 24. Printout styles

<sup>&</sup>lt;sup>1</sup> Only available in Fixed Document Mode. See parameter n36.



## 5.1 How the commands are described

### 5.1.1 Mnemonic

Is the popular command name that should be easy to remember.

### 5.1.2 Hex

Give the command in hex representation

### 5.1.3 Decimal

Give the command in decimal representation

### 5.1.4 Values

n1, n2, etc. represents values that you set with the commands. What you should enter here depends on what you want the command to do.

### 5.1.5 Examples

Command examples are formatted in Courier and typed in the same way as used in the Swecoin TTP editor:

### <ESC>&P<001><019>

Where < ESC > means the escape character 27 decimal (hex 1B). Numbers between lessthan and greater-than characters, for example < 001 > < 019 >, means 1 and 19 decimal. When the numbers indicate a hex value, h is appended to the number (< 01h > < 13h >).

### EXAMPLE:

<065>, <65d>, <41h> and A are four different ways of expressing the character A.

| Command     | Hex            | Decimal        | Function                       | Page |
|-------------|----------------|----------------|--------------------------------|------|
| BS          | 08             | 8              | Backspace                      | 32   |
| CAN         | 18             | 24             | Cancel                         | 32   |
| CR          | 0D             | 13             | Carriage return                | 32   |
| EM          | 19 n1          | 25 n1          | Enforced Clear Presenter       | 41   |
| ENQ         | 05             | 5              | Clear Presenter                | 41   |
| ESC ACK     | 1B 06 n1       | 276 n1         | Acknowledge Marker             | 53   |
| ESC !       | 1B 21 n1       | 27 33 n1       | Select Font                    | 30   |
| ESC #       | 1B 23          | 27 35          | Calibrate Blackmark Sensor     | 29   |
| ESC & 000   | 1B 26 00       | 27 38 0        | Load Font                      | 44   |
| ESC & 001   | 1B 26 01       | 27 38 1        | Load Logotype                  | 43   |
| ESC & 004   | 1B 26 04       | 27 38 4        | Store current Parameter Values | 43   |
| ESC & C     | 1B 26 43       | 27 38 67       | Erase all Fonts                | 44   |
| ESC & D     | 1B 26 44       | 27 38 68       | Erase Fonts 4 to 7             | 44   |
| ESC & F     | 1B 26 46       | 27 38 70       | Recall Parameter Profile       | 44   |
| ESC & L     | 1B 26 4C       | 27 38 76       | Erase all Logotypes            | 43   |
| ESC & P     | 1B 26 50 n1n2  | 27 38 80 n1n2  | Set Parameter Value            | 45   |
| ESC ?       | 1B 3F          | 27 63          | Reset (full)                   | 43   |
| ESC @       | 1B 40          | 27 64          | Reset (initialize)             | 43   |
| ESC b       | 1B 62 n1n5     | 27 98 n1n5     | Print Bitmap at XY-position    | 36   |
| ESC B       | 1B 42 n1       | 27 66 n1       | Bold                           | 31   |
| ESC B C     | 1B 42 43 n1    | 27 66 67 n1    | Barcode Clear                  | 35   |
| ESC B S     | 1B 42 53 n1n11 | 27 66 83 n1n11 | Barcode field Specify          | 34   |
| ESC B W     | 1B 42 57 n1    | 27 66 87 n1    | Barcode Write                  | 35   |
| ESC d       | 1B 64 n1       | 27 100 n1      | Make n Linefeeds               | 33   |
| ESC ENQ 001 | 1B 05 01       | 27 5 1         | Status Enquiry                 | 46   |
| ESC ENQ 002 | 1B 05 02       | 27 5 2         | Paper-near-end Enquiry         | 47   |
| ESC ENQ 004 | 1B 05 04       | 27 5 4         | Fonts and Logotype Enquiry     | 47   |
| ESC ENQ 005 | 1B 05 05       | 27 5 5         | Sensor Enquiry                 | 48   |
| ESC ENQ 006 | 1B 05 06       | 27 5 6         | Status Report                  | 49   |
| ESC ENQ 007 | 1B 05 07       | 27 5 7         | Firmware-version Enquiry       | 50   |
| ESC ENQ 009 | 1B 05 09       | 27 5 9         | Serial-number Enquiry          | 50   |
| ESC ENQ 010 | 1B 05 0A       | 27 5 10        | Control board revision Enquiry | 50   |
| ESC ENQ 011 | 1B 05 0B       | 27 5 11        | Head temperature Enquiry       | 50   |

## 5.2 Summary of control codes & escape sequences

### Programming

|             | 10.05.00    | 07 5 40     | Desturne version Enguine           | 50 |
|-------------|-------------|-------------|------------------------------------|----|
| ESC ENQ 012 | 1B 05 0C    | 27 5 12     | Bootware version Enquiry           | 52 |
| ESC ENQ c   | 1B 05 63    | 27 5 99     | Device ID Enquiry                  | 52 |
| ESC ENQ E   | 1B 05 45    | 27 5 69     | Read extended status               |    |
| ESC ENQ p   | 1B 05 50 n1 | 27 5 80 n1  | Parameter-setting data Enquiry     | 52 |
| ESC ENQ P   | 1B 05 50 n1 | 27 5 80 n1  | Parameter-setting data Enquiry     | 52 |
| ESC f       | 1B 66 n1    | 27 102 n1   | Presenter loop ON/OFF/max length   | 42 |
| ESC FF      | 1B 0C n1    | 27 12 n1    | Eject (run presenter)              | 41 |
| ESC g       | 1B 67 n1n5  | 27 103 n1n5 | Print Logotype                     | 38 |
| ESC h       | 1B 68 n1    | 27 104 n1   | Text Height                        | 31 |
| ESC i       | 1B 69 n1    | 27 105 n1   | Italics                            | 31 |
| ESC j       | 1B 6A n1    | 27 106 n1   | Paper Reverse                      | 39 |
| ESC J       | 1B 4A n1    | 27 74 n1    | Paper Advance                      | 39 |
| ESC L       | 1B 4C n1    | 27 76 n1    | Print Logotype at Current Position | 38 |
| ESC N       | 1B 4E n1    | 27 78 n1    | Align Text                         | 30 |
| ESC NUL     | 1B 00       | 27 0        | Load Firmware                      | 45 |
| ESC o       | 1B 6F n1    | 27 111 n1   | Text and logotype orientation      | 30 |
| ESC p       | 1B 70       | 27 112      | Print                              | 39 |
| ESC P       | 1B 50 n1    | 27 80 n1    | Print Self-test Printout           | 39 |
| ESC r       | 1B 72 n1n9  | 27 114 n1n9 | Print Ruler Line                   | 37 |
| ESC RS      | 1B 1E       | 27 30       | Cut only, no Eject                 | 40 |
| ESC s       | 1B 73 n1    | 27 115 n1   | Send dot-line, 203 dpi             | 36 |
| ESC t       | 1B 74 n1n5  | 27 116 n1n5 | Print Text at XY                   | 32 |
| ESC T       | 1B 54 n1    | 27 84 n1    | Reversed/Inversed Text             | 31 |
| ESC u       | 1B 75 n1    | 27 117 n1   | Underline                          | 31 |
| ESC w       | 1B 77 n1    | 27 119 n1   | Text Width                         | 31 |
| ESC Z       | 1B 5A       | 27 90       | Go to next Top of Form             | 29 |
| FF          | 0C          | 12          | Form Feed                          | 33 |
| HT          | 09          | 9           | Horizontal Tabulation              | 33 |
| LF          | 0A          | 10          | Linefeed                           | 33 |
| RS          | 1E          | 30          | Cut and Eject                      | 40 |
| US          | 1F          | 031         | Partial cut                        | 40 |
|             |             |             |                                    |    |

Table 2. Control codes & escape sequences in alphabetical order

**NOTE!** – In all responses from the printer the most significant byte (MSB) is transmitted first

## 5.3 Software command syntax

The commands in this section are grouped after what they do, and these groups are sorted in a theoretical usage sequence. It starts with commands for specifying the printed page — through text-and-graphics commands — to cut-and-present commands. System and status commands are presented at the end.

### 5.3.1 Black mark (top-of-form) commands

See also "Aligning preprint and thermal print" on page 69.

| E              | SC #        | Calibrata Blackmark Sancar   |
|----------------|-------------|--|
| 1B 23<br>27 35 | Hex decimal | Calibrate Blackmark Sensor   |
|                |             | ks for a black mark, measures the contrast of the mark and sets parameter n51 to a able value for the detected voltage, then reverses to the start position. |
|                | To r        | nake the calibration permanent, send Esc & 4h, store parameter values.   |
|                | NO          | <b>TE! –</b> Be sure to first set up the length of the black mark and the distance between two black marks in the parameter setup.                           |
|                |             |  |

| ESC Z<br>1B 5A Hex<br>27 90 Decimal<br>In bla |  | Go to next Top of Form  |  |
|---|--|---|--|
|   |  |   |  |
|   |  | ack mark mode, an ESC $z$ starts looking for a black mark at the current position and |  |

continues for one page length. If no black mark is found, the printer stops and bit 3 in status byte 2 is set to 1 (See ESC ENQ 6h).

When black mark mode is disabled, ESC Z will perform a form feed.

### 5.3.2 Text commands

Text received by the printer is printed with the currently selected font and font attributes. Text exceeding the page width is wrapped with the line spacing selected.

| ESC o n1              | 1              | Taut and Lanature Orientation  |
|-----------------------|----------------|--|
| 1B 6F n1<br>27 111 n1 | hex<br>decimal | Text and Logotype Orientation  |
| 2,                    |                | nges the orientation of text and logotypes.  |
|                       | n = 0          | Gives portrait orientation   |
|                       | n = 1          | Gives landscape orientation  |
|                       | Portr          | ait and landscape can be mixed on the same printout. There are two cursors, one fo |

Portrait and landscape can be mixed on the same printout. There are two cursors, one for portrait and one for landscape. The cursor always starts at the top left corner of the document. Looking at the paper when it exits the printer, the portrait cursor is at the top left corner of the printout, moving to the right as text is typed, while the landscape cursor is at the top right corner, moving downwards.

**NOTE!** — Landscape orientation can only be used with Fixed Document Mode.

| ESC N n<br>1B 4E n1<br>27 78 n1 | 1<br>hex<br>decimal                 | Align Text  |
|---------------------------------|-------------------------------------|---|
|                                 | Changes the alignment of text and   | logotypes.  |
|                                 | взс n o= Left взс n 1 = Center      | esc n 2 = Right   |
| ESC ! n<br>1B 21 n1<br>27 33 n1 | hex<br>decimal                      | Select Font   |
|                                 |                                     | fonts. The font design depends on which fonts have a test printout to see which fonts are available in your |
|                                 | ESC ! 0 selects normal font (font 0 | ) ESC ! 4 selects font 4  |
|                                 | ESC ! 1 selects font 1              | ESC 1 5 selects font 5  |
|                                 | ESC 1 2 selects font 2              | ESC ! 6 selects font 6  |
|                                 | ESC 1 3 selects font 3              | ESC ! 7 selects font 7  |
|                                 |                                     |   |

Table 3. Font selection commands

Lines, too long to be printed in the selected font, are automatically wrapped around.

Different fonts can be used on the same line.

Selecting an empty font location, will set bit 4 of byte 1 in the status enquiry response to "1". See "Parameter setting data enquiry" on page 52.

**NOTE!** If more than 379 characters are sent to the printer before an LF, the first part of the buffer contents is printed-out automatically. The text is formatted according to the already received formatting commands.

<sup>&</sup>lt;sup>1</sup> For font loading, see "Font loading" page 44.

|                                   | 1                        |   |                             |                  |
|-----------------------------------|--------------------------|---|-----------------------------|------------------|
| ESC B r<br>1B 42 n1<br>27 66 n1   | Hex<br>decimal           | Bold  | Normal Bold                 |                  |
| 27 00 111                         | n = 0                    | Turns OFF bold (Normal)   |                             |                  |
|                                   | n = 1                    | Turns ON <b>bold</b>  |                             |                  |
|                                   | Bold is de<br>increases. | signed for normal character width ar  | nd shows less and less as   | the width        |
| ESC i n                           | Hex                      | Italics   |                             | Normal Italics   |
| 27 105 n1                         | decimal<br>n = 0         | Turns OFF Italics (Normal)  |                             |                  |
|                                   | n = 1                    | Turns ON Italics  |                             |                  |
| ESC T r<br>1B 54 n1<br>27 84 n1   | Hex<br>decimal           | Reversed/   | Inversed Text               | Reverse print    |
| 2. 0.1                            |                          | ormal or reversed print.  |                             |                  |
|                                   | n = 0                    | Gives normal print, black on white  | e                           |                  |
|                                   | n = 1                    | Gives reversed print, white on bla  | ack                         |                  |
|                                   | Single wor               | rds, characters, or complete text line  | es can be reversed.         |                  |
|                                   | I                        | Reverse text and underline XOR's the means that the order in which the connertext overlaps another. |                             |                  |
| ESC u r                           | า1                       |   |                             |                  |
| 1B 75 n1<br>27 117 n1             | hex<br>decimal           |   | derline                     | <u>Underline</u> |
|                                   | n = 0                    | Turns OFF underline   |                             |                  |
|                                   | n = 1                    | Turns ON a 1 pixel wide underline   |                             |                  |
|                                   | n = 2                    | Turns ON a 2 pixel wide underline   |                             |                  |
| =                                 |                          | s, single words, or complete text line  | es can be underlined.       |                  |
| ESC h r<br>1B 68 n1               | hex                      | Text  | Height                      | Double height    |
| 27 104 n1                         | decimal<br>Applicable    | e n values are 000 — 015.   |                             |                  |
|                                   | n = 1                    | Increases the character height to   | 2 times the basic character | er height.       |
|                                   | n = 2                    | Increases the character height to   | 3 times the basic character | er height etc.   |
|                                   | n = 0                    | Resets the character height to the  | e basic character height.   |                  |
|                                   |                          | ation with variable character width (<br>g on the font to which the command                         | ,                           | le characters    |
|                                   | Different f              | onts and heights can be mixed on th   | e same print line.          |                  |
|                                   | NOTE! -                  | DO NOT use multiple height/width a  | ttributes when printing bar | codes .          |
| ESC w n1<br>1B 77 n1<br>27 119 n1 | hex<br>decimal           | Тех   | t Width c                   | ouble width      |
| 21110111                          |                          | e n values are 000 — 007.   |                             |                  |
|                                   | n = 1                    | Increases the character width to 2  |                             |                  |

n = 2 Increases the character width to 3 times the basic character width etc.

n = 0 Resets the character width to the basic character width.

In combination with variable character height (Esc h n), give highly legible characters depending on the font to which the command has been applied.

Different fonts and widths can be mixed on the same print line.

**NOTE! –** DO NOT use multiple height/width attributes when printing bar codes .

| ESC t n1r<br>1B 74 n1n5<br>27 116 n1n5                              | 15 data<br>data<br>data  | hex<br>decimal | Print Text at XY  |
|---|--|----------------|---|
|   |  |                | ng at the specified X-Y position. The string will use the formatting set by width, height, bold, italics, and underline commands. |
|   | n1n2   | Two by         | te definition of the X print position (in pixels).  |
|   | n3n4   | Two by         | te definition of the Y print position (in pixels).  |
|   | n5   | The nur        | mber of characters in the string.   |
|   | data<br>n5, oth  |                | t string. The length must be exactly the number of characters specified by<br>the printer will stop, waiting for more characters. |
|   | After the string has been printed, the cursor will return to the position it had before the string command was issued. |                |   |
| <b>NOTE 1!</b> — ESC t only works with fixed document mode (p36=0). |  |                | с t only works with fixed document mode (p36=0).  |

**NOTE 2!** — ESC t clears any text preceding it on the same line. Commands will not be cleared.

| <b>BS</b><br>08<br>8 | Hex<br>Decimal | Backspace  |
|----------------------|----------------|--|
|                      |                | Moves the print-position one step to the left. Backspace can be used to combine characters. For instance to print a $\emptyset$ , send text commands O $_{BS}$ / to the printer, and the slash will overprint the O. |
|                      |                | Only one backspace can be used at a time. Excessive backspaces will be ignored.  |

| <b>CAN</b> | hex     | Cancel  |
|------------|---------|---|
| 24         | decimal |   |
|            |         | Cancels text and attributes sent before the CAN command on the same line.<br>Commands, are not cancelled. |

| CR |   | Corriges Deturn                            |  |  |  |
|----|---|--|--|--|--|
| 0D | hex   | Carriage Return                            |  |  |  |
| 13 | decimal   |  |  |  |  |
|    |   | By default, carriage return is ignored.    |  |  |  |
|    |   | By changing the default settings, you can: |  |  |  |
|    | Interpret is as CR which returns print position to beginning of line without line feed. |  |  |  |  |

Interpret CR as CR/LF which inserts line space as specified by the line spacing setting (see parameter p13), and returns the print position to beginning of the line.

See "Carriage return and line feed behavior" on page 64.

| DA hex<br>10 decimal             | Linefeed  |  |  |  |  |  |
|----------------------------------|---|--|--|--|--|--|
|                                  | Linefeed is interpreted as CR/LF by default. This inserts line spaces as specified by the line spacing setting (see parameter p13), and returns the print position to beginning of the line. LF also converts text from the input buffer to pixel lines and stores them in the line buffer, ready to be printed.  |  |  |  |  |  |
|                                  | By changing the default settings, you can:  |  |  |  |  |  |
|                                  | Interpret LF as Linefeed. This inserts line space as specified by the line spacing setting (see parameter p13), without returning the print position to the beginning of the line.  |  |  |  |  |  |
|                                  | Ignore LF.  |  |  |  |  |  |
|                                  | See "Carriage return and line feed behavior" on page 64.  |  |  |  |  |  |
|                                  |   |  |  |  |  |  |
|                                  |   |  |  |  |  |  |
| ESC d n<br>1B 64 n1<br>27 100 n1 | 1<br>hex<br>decimal<br>Make n Linefeeds   |  |  |  |  |  |
| 1B 64 n1                         | hex Make n Linefeeds  |  |  |  |  |  |
| 1B 64 n1                         | hex         Make n Linefeeds           decimal         Executes the number of linefeeds as defined by variable n1. The length of each line feed   |  |  |  |  |  |
| 1B 64 n1                         | hex<br>decimal       Make n Linefeeds         Executes the number of linefeeds as defined by variable n1. The length of each line feed<br>is determined by the default value for selected font (see parameter p13 on page 63).         The print position is returned to the beginning of the line. Any text on the line is lost. To<br>avoid losing text, send an LF before sending Esc d n. |  |  |  |  |  |
| 1B 64 n1<br>27 100 n1            | hex<br>decimalMake n LinefeedsExecutes the number of linefeeds as defined by variable n1. The length of each line feed<br>is determined by the default value for selected font (see parameter p13 on page 63).The print position is returned to the beginning of the line. Any text on the line is lost. To   |  |  |  |  |  |

In fixed document length (FORM-mode) this command prints data in the input buffer and feeds the paper to the top of next page.

In variable document length mode **FF** advances to the minimum page length. If the printout already is longer than the minimum page length, FF does not feed the paper at all.

In black-mark mode, the FF command looks for a black mark, see ESC z

If "Auto cut" is set to 1 (see page 64), FF effects form-feed, cut, and eject.

**NOTE!** — Use parameter p37 and p38 to define page length.

| HT |         |
|----|---------|
| 09 | hex     |
| 9  | decimal |

### Horizontal Tabulation

Shifts the current print position to the next Tab position.

Set tab positions with parameters p15 – p30.

### 5.3.3 Barcode Commands

TTP 2000 can print EAN 8, EAN 13, UPC, 2-of-5 Interleaved, ISBN, Code39, Code128, and EAN128 barcodes.

Example:

| <esc>BS&lt;00h&gt;&lt;00h&gt;&lt;78h&gt;&lt;00h&gt;<br/>&lt;00h&gt;&lt;00h&gt;&lt;00h&gt;&lt;00h&gt;<br/>&lt;00h&gt;&lt;00h&gt;&lt;</esc> |
|---|
| <esc>BW&lt;00h&gt;733104000099&lt;00h&gt;</esc>   |
| <rs></rs>   |

The above will print an EAN barcode with height = 10 mm, 15 mm in from the right margin.

```
CODE 128 / EAN128
```

The following codes select function codes in Code 128:

 Name
 Dec
 Hex

 FNC1
 193
 C1h

 FNC2
 194
 C2h

 FNC3
 195
 C3h

 FNC4
 196
 C4h

Figure 25. Samples of barcodes

Starting the data string starts with FNC1 generates an EAN128 code.

| ESC B S n1n1   | 1             | Dereado field Creaifu  |
|----------------|---------------|--|
| 1B 42 53 n1n11 | hex           | Barcode field Specify  |
| 27 66 83 n1n11 | decimal       |  |
| Bar code       | es can only l | be printed in portrait mode unless Fixed Document Mode is selected |
| with para      | ameter n36.   |  |

The command reserves an information field as a bar code field. The command also identifies the type, number of digits, and the configuration of bars to be placed in the bar code field.

- n1 Specifies the bar code field No. (0—15). Bar code fields may be specified in any order.
- n2n3 Sets the X coordinate of the bar code field origin (n2 is the higher-order and n3 the lower-order byte).

n2 and n3 must be 1-byte hexadecimal or decimal numbers. The values must not place the bar code outside the total pixel count that can be handled by the printer.

1) EAN

2) UPC

3) 2-of

4) ISBN

5) Code

6) Code

- n4n5 Must be specified but the values are discarded by the printer.
- n6 Specifies the number of bar code digits, but is ignored by the printer.
- n7n8 Specifies the height of the bars.
- n9 Specifies the type of bar code. The following types are supported.
- n9 = 0 EAN 8 or 13 (auto detect). The printer calculates the necessary check digit.

- n9 = 1 UPC
- b9 = 2 2/5 Interleaved (even number of characters must be sent)
- n9 = 3 ISBN
- n9 = 4 Code128 (Start data string with C2h to encode EAN128)
- n9 = 6 Code39
- n10 Specifies the thickness of the narrow bar 0=1 pixel, 1=2 pixel, and so on.
- n11 Specifies the wide-bar-to-narrow-bar ratio. Only used in Code 39 and 2-of-5 interleaved where different ratios are allowed

| ESC         BW         n1 nx           1B         42 57         n1         nx         Hex           027         066 087         n1         nx         Decimal | Barcode Write   |  |  |
|---|---|--|--|
| Writes data to the bar code field reserved by the ESC BS command.   |   |  |  |
| n1  | Specifies the field No. Range 0 to 15. Fields can be specified in any order but other values than 0 to 15 are ignored.  |  |  |
| n2 n  | <ul> <li>Specifies bar code data bytes.</li> <li>To create a bar code add-on, insert a space character and then the data for the add-on. Two of five characters are allowed of the add-on.</li> </ul> |  |  |
| NUL   | must be placed at the end of the bar code data.   |  |  |
| Any inva<br>the print   | alid bar code character terminates the command, and print <invalid barcode=""> on rout.</invalid>   |  |  |
| 5.3.4   | Example:  |  |  |

```
<ESC>BS<h00><h00><h32><h00><h00><h00><h50><h00><h00><w><ESC>BW<h00>733104000099<h00>«»<RS>«»
```

Will print one barcode with height = 10 mm and moved 10 mm to the right

| ESC B C             | Dereede Clear |
|---------------------|---------------|
| 1B 42 43 n1 hex     | Barcode Clear |
| 27 66 67 n1 decimal |               |

Clears the bar code field reserved by command ESC BS.

n Specifies which bar code field to clear. The range is 0 to 15. The fields may be cleared in any order.

### 5.3.5 Graphics commands

| ESC b n1r<br>1B 62 n1n5<br>27 98 n1n5  | 15 da<br>Dat  | ta hex     | Print Bitmap at XY-position  |  |
|--|---|------------|--|--|
|  | positio   | n. The bit | white (1-bit color depth) Windows bitmap (BMP-file) at the specified X-Y<br>-map must be a complete uncompressed Windows bitmap where the data<br>Max size is limited to the free RAM printed on the self-test printout. |  |
|  | n1  | Always     | 0  |  |
|  | n2n3  | Two byt    | e definition of the X print position (in pixels).  |  |
|  | n4n5  | Two byt    | e definition of the Y print position (in pixels).  |  |
|  | data  | Bitmap     | data.  |  |
|  |   | -          | has been printed, the cursor will return to the X-position that it had before mand was issued.   |  |
| Selecting horizontal mode (with ESC o 0h) prints the image in portrait orientation, while selecting the vertical mode (with ESC o 1h) prints the image in landscape orientation. |   |            |  |  |
| <b>NOTE!</b> — The Y print-position and horizontal/vertical orientation only works if Fixed Document Mode is set with parameter n36.   |   |            |  |  |
|  |   |            |  |  |
| ESC s n1 dat<br>1B 73 n1 Data<br>27 115 n1 Data  | a Hex   | 4          | Send dot-line, 203 dpi   |  |
|  | Sends one line of dot data. This command is used to build images, one dot line at a time by the printer driver and should not be combined with text commands. |            |  |  |

- n Determines the number of bytes. Range: 1-255.
- <data> 1 x bytes, where x is the printhead width in bytes. The printhead width is in the spec. of the printer. For example:
  - 58 mm printers use 54 bytes
  - 80 mm printers use 72 bytes

### CAUTION! - Always send the No. of bytes that you specify!

If more than the specified No. of bytes are received, the rest of the bytes will be interpreted as text or commands. This can cause any kind of problems in the printer as graphics data can contain any hex value.

If you specify less data then the actual printhead width, the printer will fill the rest of the dot line with spaces.

| ESC r n1n9  |         | Deint Dulan Lina |
|-------------|---------|------------------|
| 1B 72 n1n9  | hex     | Print Ruler Line |
| 27 114 n1n9 | decimal |                  |

Prints a ruler line across the paper.

A ruler line is normally used to divide the printout into logical parts to make it easier to read. A ruler line is actually an area defined by a start X-Y position and a stop X-Y position. This area is filled with black or a checkered pattern.

- n1n2 Two byte definition of the X start position
- n3n4 Two byte definition of the Y start position
- n5n6 Two byte definition of the X stop position (must be larger than x1x2)
- n7n9 Two byte definition of the Y stop position (must be larger than y1y2)
- n9 Fill pattern, 0=black, 3= Checkered

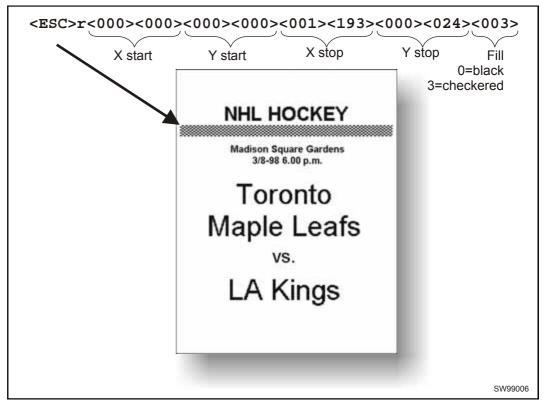


Figure 26 Printout with checkered ruler line

| ESC g n1<br>1B 67 n1n5<br>27 103 n1n5 | n5  | 0 51  |
|---------------------------------------|---|---|
|                                       | Prints a  | a customized logotype <sup>1</sup> stored in the flash PROM. See also "Logotypes" on page 56.   |
|                                       | n1  | One-byte logotype identification No. (0—15)   |
|                                       |   | Two-byte definition of desired print position in X-direction measured from left-<br>dge of the page (see page 69 regarding definition of "page"). X-direction is<br>dicular to the paper transport direction.   |
|                                       |   |   |
| ESCL n1<br>1B 4C n1<br>27 76 n1       | <b>1</b><br>Hex<br>Decimal                      | Print Logotype at Current Position  |
| 1B 4C n1                              | Hex<br>Decimal<br>Prints<br>bottom              | Print Logotype at Current Position<br>a customized logotype stored in the flash PROM at the position of the cursor. The<br>line of the logotype is positioned at the baseline of the text on the line. If the<br>be is higher than the text, the line spacing is increased. |
| 1B 4C n1                              | Hex<br>Decimal<br>Prints a<br>bottom<br>logotyp | a customized logotype stored in the flash PROM at the position of the cursor. The<br>line of the logotype is positioned at the baseline of the text on the line. If the   |

<sup>&</sup>lt;sup>1</sup> For logotype loading, see "ESC & 1" on page 43.

## 5.3.6 Print commands

| 1B 70<br>27 112 | Ср<br><sub>Hex</sub><br>Decimal | Print  |
|-----------------|---------------------------------|--|
| 27.112          | This<br>Text                    | command makes the printer print the contents of the line buffer.<br>s converted from text to pixel lines and stored in the line buffer when an LF is<br>/ed. If the line buffer is empty when ESC p is received, nothing is printed. |
|                 | Text                            | to be printed <lf><esc>p prints "Text to be printed" on the paper.</esc></lf>  |
|                 | Printe                          | out is effected automatically at:  |
|                 | Cut                             | (RS AND ESC RS)  |
| Forn            |                                 | feed (FF)  |
|                 | Clea                            | presenter (емд)  |
|                 | Run                             | presenter (ESC FF n)   |
|                 | Print                           | buffer full  |
|                 | Pres                            | on FF-button   |
|                 |                                 |  |

| ESC P    | Drint Solf tost Drinto |  |   |  | Drint Colf toot Drintout |  |                          |
|----------|------------------------|--|---|--|--------------------------|--|--------------------------|
| 1B 50 n1 | Hex                    |  |   |  |                          |  | Print Self-test Printout |
| 27 80 n1 | decimal                |  |   |  |                          |  |                          |
|          |                        |  | - |  |                          |  |                          |

This command makes the printer generate a self-test page based on the current parameter settings and print that page. The parameter values printed are the ones currently being used. They can differ from Power-ON default values if for example a printout from Windows has been done before ESC P is sent to the printer. To make a self test printout with the Power-ON default settings, power up the printer with the FF button pressed.

n = 0 Gives standard self-test printout.

n = 1 Gives a character set printout using the font selected by parameter p14.

| ESC J n<br>1B 4A n1<br>27 74 n1               | hex<br>decimal | Paper Advance  |
|---|----------------|--|
|   |                | value n represents the number of dot lines the paper is to be transported forwards.<br>ge: 1–255.  |
|   | A do           | t line is 0.125 mm, and 255 dot lines equal approximately 32 mm.                                   |
| ESC j n <sup>2</sup><br>1B 6A n1<br>27 106 n1 | hex<br>decimal | Paper Reverse  |
|   |                | value n represents the number of dot lines the paper is to be transported backwards.<br>ge: 1–255. |
|   | CAU            | <b>TION!</b> – NEVER reverse more than 6 mm at top of page!  |

**CAUTION!** – NEVER reverse more than 6 mm at top of page! You may lose grip of the paper.

A dot line is 0.125 mm, and 255 dot lines equal approximately 32 mm.

|                            | <b>NOTE!</b> – The printer does not receive data while cut and present commands are executed.   |
|----------------------------|---|
|                            |   |
| RS<br>1E Hex<br>30 Decimal | Cut and Eject   |
|                            | Effects a paper cut-off and an eject through the presenter module. The RS command auto-<br>matically give the eject length of 50 mm in addition to the factor stored in parameter p47.  |
|                            | If the printout length is too short, paper-feed is added until the minimum printout length (set by parameters 37 and 38) is reached, before execution of the Cut command.   |
|                            | NOTE! -       The cut position is 9 mm before the print line. This makes the last 2 lines on a page end up in the beginning of the next page. To get the cut after the text, Please have parameter 49 set to auto (default setting). If you do not use the auto setting you can use <rs> together with the paper advance command:         <esc>J&lt;110&gt;<rs>         Gives a cut &amp; eject after the last text line.</rs></esc></rs> |
| IB 1E Hex<br>27 30 Decima  | Cut only, no Eject  |
| 21 00 2001110              | Effects paper cut-off only.   |
|                            | Eject can be effected with the ESC FF n command (see 41).   |
|                            | To avoid thin strips of paper in the printer, multiple cut commands without paper feed in-<br>between will not be performed. If the printout length is too short, paper-feed is added unt<br>the minimum printout length is reached, before execution of the cut command.   |
|                            | See Also Note on cut position for the <rs> command above.</rs>  |

**NOTE 1!** – Use the cut command if you want full control over the printer from your system. But remember that you also must add commands to feed to the correct cut position and eject the paper so that the customer can get hold of it.

**NOTE 2! –** Top margin settings that move the paper count as paper feed

| US  |         | Dertial out (unit concrete)  |
|-----|---------|--|
| 1F  | hex     | Partial cut (unit separate)  |
| 031 | decimal |  |
|     |         | Prints a dotted line, a pair of scissors, and partially cuts the paper to make it easier to tear off the paper (a cut of about 5-mm in each edge). |

# 5.3.7 Cut and present commands

Eject n

n47

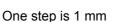
Kiosk

wall

## Eject (run presenter)

ESC FF ejects the document through the presenter module. Variable n represents the eject-length in steps. The setting of parameter n47 is always added to the eject n in all forms of eject.

The range for n is 1 to 127. The range 128-255 is reserved for future use.



Place this command after a cut command (ESC RS) to partially eject the printout to the customer. Set the eject length so that the customer sees that the printout comes out of the kiosk wall. The pull-detector gives motorized eject of the rest of the printout when the customer pulls the paper.

Printe

**NOTE! –** The cut and eject command **Rs**, automatically give the eject length of 50 mm <u>in addition to</u> the factor stored in parameter n47.



ESC FF n1

hex decimal

1B 0C n1

27 12 n1

## **Enforced Clear Presenter**

Same function as ENQ but overrides the Retract and Retain parameter (p45) with another presenter behavior. The function of n can be 0 to 255 0-99 ejects while 100-255 retracts (see the description of parameter 45). The command will clear the presenter immediately (with printing synchronization).

| <em>&lt;000&gt;</em> | Ejects the presented page |
|----------------------|---------------------------|
|----------------------|---------------------------|

<EM><100> Retracts the presented page

| ENO |         |  |
|-----|---------|--|
| ENQ |         |  |
| 05  | Hex     |  |
| 5   | Decimal |  |

## **Clear Presenter**

Clear the paper-path in the presenter of printouts. For example, to eject a document not removed during the previous print/cut/eject operation. Parameter No. 45 controls how the presenter is cleared.

| ESC f     | n1      |
|-----------|---------|
| 1B 66 n1  | Hex     |
| 27 102 n1 | decimal |

## Presenter loop ON/OFF/max length

**NOTE!** – Obsolete command, may disappear from future program releases. Use parameter p9 instead.

n is the loop length limit in 3.2 cm steps. If the printout length exceeds the max loop limit, it is partially ejected before the printer continues.

range 0 and 3 to 255.

- n = 0 The paper is fed straight through the presenter.
- n = 18 Default setting which gives a loop of just above 0.5 m.

**NOTE 1!** — The loop is limited to the value set by ESC f n to avoid paper jam. When the set length has been looped, the printer presents that part of the printout. Then, without cutting the paper, it continues to print the rest of the printout.

**NOTE 2! –** The loop is automatically disabled in vertical mode

| ESC ?<br>1B 3F<br>27 63         | Hex<br>Decimal | Reset (full)  |
|---------------------------------|----------------|---|
|                                 | Re             | starts the printer with a complete reset.   |
|                                 | Thi            | s is the same as power off/on and takes about a second to execute.  |
| ESC @<br>1B 40<br>27 64         | Hex<br>Decimal | Reset (initialize)  |
|                                 | def            | minates the processing and initializes the control board. The control board is reset to<br>ault-values (same as after power ON). Do not use this command as part of a print data<br>mmand string. |
| ESC & 00<br>1B 26 01<br>27 38 1 | Hex<br>decimal | Load Logotype   |
|                                 |                | pres a logotype bitmap in the flash PROM. The logotype is printed with the Esc g and L commands, see page 38. Also see Logotypes on page 56.  |
|                                 | NC             | <b>TE!</b> — If the logo width exceeds the print width, the operation is aborted.   |
|                                 |                |   |

| 5.3.8 | System related commands |
|-------|-------------------------|
|-------|-------------------------|

| ESC & L  | Hex     | Erase all Logotypes  |
|----------|---------|--|
| 27 38 76 | decimal | 5-51   |
|          | E       | rases all logotypes stored in the flash PROM.  |
|          | N       | <b>OTE!</b> — This command is only executed if at least one logotype has been loaded |

| ESC & 004 |         | Store current Deremeter Values   |
|-----------|---------|--|
| 1B 26 04  | Hex     | Store current Parameter Values   |
| 27 38 4   | decimal |  |
|           | par     | bres the current setting of all parameter values in the setting memory. These<br>rameters are then used as default parameters. Storing takes approximately 4 seconds.<br>e printer activates the presenter motor temporarily to indicate that storing is complete. |

| ESC & 000<br>1B 26 00<br>27 38 0  | hex<br>decimal   | Load Font  |  |  |
|-----------------------------------|--|--|--|--|
|                                   |  | s command is used to load a font to the printer flash PROM. The font is placed in the free address position in the order of load sequence.   |  |  |
|                                   |  | wecoin font-file consists of a header containing data describing the font as well as a for each individual character in the font.  |  |  |
|                                   | avai   | ts can be designed with the font editor and loaded or deleted with the software<br>ilable for free on the Swecoin web site. The font loading and deleting commands<br>cribed here should only be used if you do not work in the Windows environment. |  |  |
|                                   | For  | complete specification of the font format, see the Fonts section of <u>www.swecoin.se</u> .  |  |  |
|                                   | <b>NOTE!</b> – The available font memory is printed on the self-test printout. A maximum of 8 fonts can be addressed. Exceeding any of these limits will cause this command to fail. |  |  |  |
|                                   |  |  |  |  |
| ESC & C<br>1B 26 43<br>27 38 67   | Hex<br>decimal   | Erase all Fonts  |  |  |
|                                   | Eras   | ses all fonts stored in the flash PROM.  |  |  |
|                                   | NO   | TE! — This command is only executed if at least one font has been loaded   |  |  |
|                                   |  |  |  |  |
|                                   | ex<br>imal   | Erase Fonts 4 to 7   |  |  |
|                                   | Eras   | ses fonts number 4–7. Fonts 0–3 are not affected by this command.  |  |  |
|                                   |  | operation is complete when the printer resets automatically and activates the senter motor temporarily. Takes approximately 4 seconds.   |  |  |
| ESC & F<br>1B 26 46<br>27 38 70 d | hex<br>lecimal   | Recall Parameter Profile   |  |  |
|                                   |  |  |  |  |

This command resets the parameters of the printer to default or any previously stored setup.

Temporarily sets all parameters to predefined values that are stored in the printer. To keep the values as default, store them in the flash PROM with command Esc & 4. Unless you save the parameters, a reset command or power OFF/ON will return the parameters to the settings stored in the flash PROM.

# ESC & P n1...n2 hex Set Parameter Value 27 38 80 n1...n2 hex decimal A number of bytes in the flash PROM hold various parameter values called *default* parameters. One or several of them can be overridden temporarily with this command. n1 Parameter number, range 1 -255. n2 Parameter value. See "Default parameter settings" on page 27. The permanently stored parameters will be used again after a printer-reset command or at power ON. The temporary values can, however, be stored in the flash PROM as permanent values

The temporary values can, however, be stored in the flash PROM as permanent values with command ESC & 4.

#### SET SEVERAL PARAMETERS AT ONCE

ESC & P <000> <FromPar><ParCount><Data>

FromPar is the parameter number to start writing and ParCount is the number of bytes being sent. For every byte sent the parameter number is incremented.

Example:

```
<ESC>&P<000><015><005><010><015><020><025>«»
```

Sets the first 5 tabs to 5, 10, 15, 20, and 25. (FromPar 15, ParCount 5)

| 1E | <b>NUL</b><br>3 00<br>7 0 | Hex<br>Decimal | Load Firmware   |
|----|---------------------------|----------------|---|
|    |                           |                | nis command should be used when you integrate firmware loading into your kiosk rogram.                    |
|    |                           | N              | <b>OTE!</b> – Utility programs to load firmware into the printer are available from <u>www.swecoin.se</u> |

#### 5.3.9 Status reporting commands

See also "Status reporting" on page 58.

**NOTE!** – All status commands except for the acknowledge marker are immediate. That is they pass the print queue and are answered directly.

Status-codes are reset:

- 1 When the conditions causing them are removed.
- 2 When the printer is turned off/on or a reset command is received.
- 3 When the printhead is lifted and then lowered.

## ESC ENQ 001

1B 05 01 27 5 1

Hex decimal

#### **Status Enquiry**

A status enquiry results in response ACK (06h) if all sensors are clear, but NAK (15h) + code if one or more sensors report some condition.

| Status code | Meaning  |
|-------------|--|
| ACK         | OK (printer is operable)   |
| NAK 01h     | Paper left in presenter module. Attempt to clear the paper path failed.  |
| NAK 02h     | Cutter jammed  |
| NAK 03h     | Out of paper   |
| NAK 04h     | Printhead lifted   |
| NAK 05h     | Paper-feed error. No paper detected in presenter although 10 cm has been printed. Paper might be wound around the platen or, in some way, has been forced above the presenter module.      |
| NAK 06h     | Temperature error. The printhead temperature has exceeded the 60 °C maximum limit.   |
| NAK 07h     | Presenter not running  |
| NAK 08h     | Paper jam during retract   |
| NAK 0Ah     | Black mark not found   |
| NAK 0Bh     | Black mark calibration error   |
| NAK 0Ch     | Index error  |
| NAK 0Dh     | Checksum error   |
| NAK 0Eh     | Wrong firmware type or target for firmware loading   |
| NAK 0Fh     | Firmware cannot start because no firmware is loaded or firmware checksum is wrong.   |
| NAK 10h     | Retract function timed out. If the customer doesn't take the paper and the printer clears the presenter due to a timeout, the pending error bit is set and error code NAK 10h is reported. |
| NAK 11h     | Paused (ex. To avoid overheating of stepper motors)  |
| NAK FFh     | Undefined error  |

Table 4. Status codes

NOTE! — Errors 02h, 05h, and FFh are terminal faults that require you to reset the printer before it will be operable again. A reset means that any data in the buffer is lost.
 The printer automatically recovers from the other conditions as soon as the condition is corrected, without data loss.

A status enquiry command can only return one status code at a time. If there are two or more simultaneous conditions, each condition should be cleared and the status enquiry repeated in order to get a complete report of all status codes.

The host computer cannot be certain that all conditions have been cleared until an ACK is received.

The possible conditions are reported in the above order.

**NOTE!** – If you want to read out all status information directly, use ESC ENQ E.

| ESC ENQ 002<br>1B 05 02           | hex  | Paper-near-end Enquiry  |  |  |  |
|-----------------------------------|--|---|--|--|--|
| 27 5 2                            | decimal<br>This cor<br>1-byte fo                               | nmand requests a paper-near-end sensor (paper low) status from the printer in a ormat.  |  |  |  |
|                                   | Value =  | (01h) indicates "No paper"  |  |  |  |
|                                   | Value = (00h) indicates "Paper present" at the sensor position |   |  |  |  |
|                                   | NOTE!  | - The status of the sensor is sampled every time the printout is cut. If three succeeding samples show "no paper", the status reply changes to 00. This is to prevent false alarm if the side of the paper roll is not clean. If you want the momentary status of the sensor, use ESC ENQ 6 and extract the paper-near-end bit. |  |  |  |
|                                   |  |   |  |  |  |
| ESC ENQ 004<br>1B 05 04<br>27 5 4 | hex<br>decimal   | Fonts and Logotype Enquiry  |  |  |  |
|                                   | Reques   | ts multiple bytes of information regarding loaded fonts and logotypes.  |  |  |  |
|                                   | EXAMPL   | E (↓= CR LF)  |  |  |  |
|                                   | Send $\rightarrow$ esc enq 04d                                 |   |  |  |  |
|                                   | Read←<br>1: ↓  | 0:7862 ATM94  |  |  |  |
|                                   | لہ :2  |   |  |  |  |
|                                   | 3:↓<br>4:↓   |   |  |  |  |
|                                   | لہ :5<br>لہ :6   |   |  |  |  |
|                                   | 0. ₽<br>7: ↓   |   |  |  |  |
|                                   |  | ont memory:123082↓<br>117 Swecoin Logo ↓  |  |  |  |
|                                   | لہ :10   |   |  |  |  |
|                                   | لہ :02<br>لہ :03   |   |  |  |  |
|                                   | لہ:03<br>لہ:04   |   |  |  |  |
|                                   | لہ :05   |   |  |  |  |
|                                   | لہ :06<br>لم :07   |   |  |  |  |
|                                   | L :/0  |   |  |  |  |
|                                   | لہ :90   |   |  |  |  |
|                                   | لہ :10   |   |  |  |  |
|                                   | 11: J  |   |  |  |  |
|                                   | 12: ↓<br>13: ↓   |   |  |  |  |

لم :14 لم :15

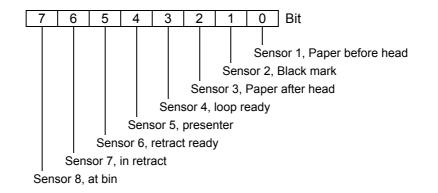
| ESC ENQ 005 |          | 5                    | Concer Enguine   |
|-------------|----------|----------------------|--|
|             | 1B 05 05 | hex                  | Sensor Enquiry   |
|             | 27 5 5   | decimal              |  |
|             |          | maintain<br>reported | n a 2-byte response, reflecting the status of all virtual sensors. Virtual sensors their functionality in all configurations of this printer, while physical sensors by ESC ENQ 6 signals differently depending on if for example horizontal or node is enabled. |

The same physical sensor give several virtual statuses depending on when, in the print cycle, the sensor is activated.

#### FIRST BYTE:

Reserved for future use.

#### SECOND BYTE:



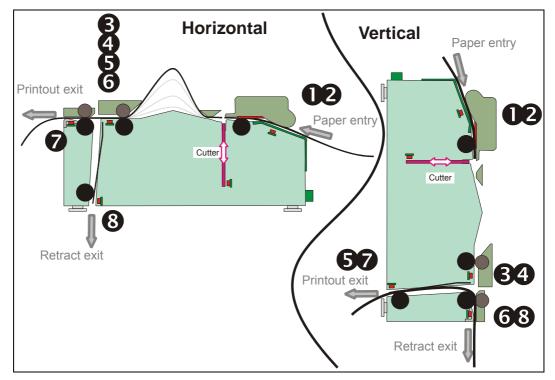


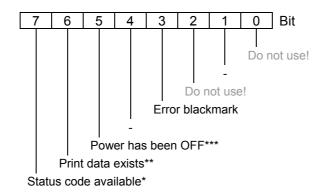
Figure 27. Physical-to-virtual sensor mapping

| ESC ENQ 006 |         | Ctatus Danant |
|-------------|---------|---------------|
| 1B 05 06    | hex     | Status Report |
| 27 5 6      | decimal |               |
|             |         |               |

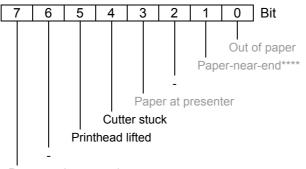
**NOTE!** – The sensor status reported it the status report are for compatibility with older printers. Please use ESC ENQ 5 in new applications.

Results in a 2-byte response, reflecting the status of each sensor. This command is intended as a go/no go indication.

#### FIRST BYTE:



#### SECOND BYTE:



Retract unit mounted

HINT! – Mask away the undefined bits in your application program to avoid having to change the application, if future firmware releases starts using them. Mask first reply byte with E8h, Mask second reply byte with BBh

#### Table 5. Sensor status

- \* This bit indicates that a status code is available. Use ESC ENQ 1 OF ESC ENQ E to fetch it.
- \*\* This bit tells you that there are data in the printer that have not yet been printed. There are two possible reasons for that:
  - 1) The last command received by the printer was not a command that triggers a printout.
  - 2) The printer is printing
- \*\*\* When parallel cable is connected, both printer and host computer must have been off to set this bit. This is because the interface powers the RAM in the printer.
- \*\*\*\* This paper-near-end bit differs from the ESC ENQ 2 response, see page 47.

Bit 4 and 5 in the first byte are reset when read.

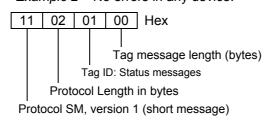
|                     | -                          |  |
|---------------------|----------------------------|--|
| ESC ENQ 007         |                            | Firmware-version Enquiry   |
| 1B 05 07<br>27 5 7  | Hex<br>decimal             |  |
|                     | Results in a 2-            | byte response representing the version of the installed firmware.                  |
|                     | The first byte r           | epresents major versions, and the second byte minor versions.                      |
|                     | -                          | is loaded, the printer will answer with oon.                                       |
|                     |                            |  |
|                     | EXAMPLE                    |  |
|                     | Send $\rightarrow$ esc e   | NQ 07d   |
|                     | Read← <02h>                | <29h>  |
|                     | That is, a resp            | onse with the value <02h><29h> indicates version 2.41.                             |
|                     |                            |  |
| ESC ENQ 009         |                            | Serial-number Enquiry  |
| 27 5 9              | hex<br>decimal             |  |
|                     | Results in an 6            | S-byte response representing the serial number.                                    |
|                     | EXAMPLE                    |  |
|                     | Send→ ssc s                |  |
|                     |                            | NÕ nag   |
|                     | Read←00h 0                 | Oh 02h 2Bh C6h 28h (hex), or 000 000 002 043 198 040 (dec)                         |
| ESC ENO 010         | 1                          |  |
| 1B 05 0A<br>27 5 10 | hex<br>decimal             | Control board revision Enquiry   |
| 27 3 10             |                            | byte response representing the control board revision. A minus sign                |
|                     |                            | no revision has been made, while A indicates the first revision, and so on.        |
|                     |                            |  |
|                     | EXAMPLE                    |  |
|                     | Send $\rightarrow$ esc e   | NQ 10d   |
|                     | Read←n                     | Where n can be 'A' (ASCII) or41h (hex) or 065 (dec)                                |
|                     |                            |  |
| ESC ENQ 01          | 1                          |  |
| 1B 05 0B            | hex                        | Head temperature Enquiry   |
| 27 5 11             | decimal<br>Results in a 1- | byte response representing the temperature of the Printhead.                       |
|                     |                            | byte response representing the temperature of the rinkhead.                        |
|                     | EXAMPLE                    |  |
|                     | Send $\rightarrow$ esc e   | NQ 11d   |
|                     | Read←n                     | Where $\mathbf{n}$ is a value representing the approximate temperature in Celsius. |
|                     |                            | The answer is an signed byte (two's complement). If bit7 is 1 than it's a          |
|                     |                            | negative value, invert all bits and add 1 the get the value.                       |
|                     |                            |  |

| ESC ENQ 01<br>1B 05 0C<br>27 5 12 | 2<br>hex<br>decimal | Bootware version Enquiry  |
|-----------------------------------|---------------------|---|
|                                   | Results             | in a 2-byte response representing the version of the installed bootware.  |
|                                   | The firs            | t byte represents major versions, and the second byte minor versions.   |
|                                   | EXAMPL              | E   |
| Read← <                           |                     | ESC ENQ 12d   |
|                                   |                     | -<001><030>   |
|                                   |                     | a response with the value <01h><30h> indicates version 1.48.  |
|                                   |                     |   |
| ESC ENQ C<br>1B 05 63<br>27 5 99  | hex<br>decimal      | Device ID Enquiry   |
|                                   |                     | in a string containing the device ID in the Windows Plug and Play string format.<br>In first bytes represent the string length. |

#### EXAMPLE

| $Send {\rightarrow} \mathtt{esc} \texttt{ eng} \texttt{ 99d}$ |   |
|---|---|
| Read←00a 106a   | This indicates that the string is 104 characters (plus two characters indicating the string length) |

| ESC ENO E<br>1B 05 45<br>27 5 69 | hex Read extended status  |
|----------------------------------|---|
| 21 0 00                          | Extended status is status from the printer together with devices connected to the $I^2C$                                    |
|                                  | options-bus available in some Swecoin printers (the TTP 2000 series does not have any                                       |
|                                  | $I^2C$ bus so these parts of the command are superfluous). The short message protocol                                       |
|                                  | gives replies up to 255 bytes. Other protocols may be defined in the future. Protocols are described in separate documents. |
|                                  | ESC ENQ E results in a variable length reply:   |
|                                  | n1 Protocol version, 11h = Short Message Protocol   |
|                                  | n2 Protocol length in bytes<br>n3-n255 Data specified by the protocol   |
|                                  | Data specified by the protocol  |
|                                  | SHORT MESSAGE STATUS EXAMPLES   |
|                                  |   |
|                                  | Example 1 – Out of paper presenter Jam, and shutter open error.   |
|                                  | <u>11 07 01 05 20 83 87 21 81</u> Hex   |
|                                  | Status and 1 (chutter device)   |
|                                  | Status code 1 (shutter device) Device Shutter   |
|                                  | Status code 7 (printer device)  |
|                                  | Status code 3 (printer device)  |
|                                  | Device local host (printer)   |
|                                  | Tag message length (bytes)  |
|                                  | Tag ID: Status messages   |
|                                  | Protocol Length in bytes  |
|                                  | Protocol SM, version 1 (short message)  |
|                                  | Example 2 – No errors in any device.  |
|                                  | · · ·   |



| ESC ENQ P   | n1      | Devenueter estima data Francisc   |
|-------------|---------|---|
| 1B 05 50 n1 | Hex     | Parameter-setting data Enquiry  |
| 27 5 80 n1  | Decimal |   |
|             | paramet | nmand requests information about the setting of parameter n1, that is, the<br>ter value stored in flash PROM or any parameter value temporarily set by other<br>mmands. |

n1= 1 gives the setting of parameter 1, etc. The parameter names are listed on page 61.

n1 = 0 gives a response where the first two bytes specifies the length of data to come, and then follows a block of data for all parameters in the temporary setup.

| ESC ACK n1 |         | Asknowladge Marker                |
|------------|---------|-----------------------------------|
| 1B 06 n1   | hex     | Acknowledge Marker                |
| 276 n1     | decimal |                                   |
|            | n1 =    | One-byte marker. Range 1h to 255h |

The "acknowledge marker" n is placed in the command queue and when the execution of commands reaches the marker it is sent back to the host computer. This is an addition to the status commands that pass the queue and are answered immediately when received.

## EXAMPLE:

"Print data" <LF><esc>p<ESC><ACK><01h>

Wait for <01h>

<RS><ESC><ACK><02h>

Wait for <02h>

The printer will send <01h> when <print data> has executed and <02h> when the ejecting has been performed.

**NOTE 1!** — You must wait for the acknowledge marker to return before sending any more data to the printer.

**NOTE 2!** — Acknowledge marker cannot be used for events that write to the flash PROM, for instance font loading. This is because the writing procedure erases the buffer, including the markers, and uses all RAM in the printer.

# 5.4 Font loading

The printer can store 8 fonts in its flash PROM. The memory available for fonts is printed on the self-test printout. The character size is fixed<sup>1</sup>, so you must load one font file for each character size you require. The fonts are given font numbers when they are loaded into the printer. The first font is assigned number 0 and the next font 1 etc. up to font 7. Parameter p14 "Font Selection" will determine what font to use when no font selection command has been received (see page 63).

You cannot erase a single font, but must erase font 4-7 with command  $\texttt{Esc} \And \texttt{D}$ , or all eight fonts with  $\texttt{Esc} \And \texttt{c}$ , then reload the fonts you wanted to keep.

Windows software for font generation and management is available on the Swecoin web site. If you need to load fonts in a non-Windows environment, use the ESC & NUL command.

The time required for processing the font data that is loaded is typically 15–20 seconds per font, excluding transfer time. During this time, any data sent to the printer will be lost.

**NOTE!** — The font processing ends with a reset. The presenter motor runs momentarily to indicate that the printer is ready to be used.

**CAUTION!** — Loading to the flash PROM will erase the RAM completely since the RAM is used during the loading process. Any print data residing in RAM will thus be lost.

#### 5.4.1 File format

A font consists of a header describing the font, then data for every character in the font. The header has to be downloaded even if the font consists of a single character only. Below is a description of the font header.

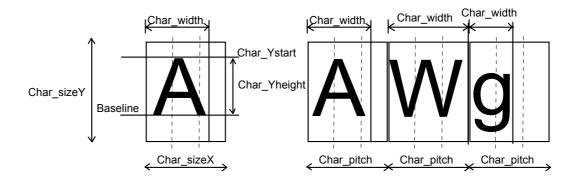
| 1 byte  | Reserved         | Should always be 0 (zero)  |
|---------|------------------|--|
| 1 byte  | Reserved         | Should always be 0 (zero)  |
| 1 byte  | Char. width (X)  | The number of bytes required for the width of one character, usually 2 or 3. Range 1 to 8.                                   |
| 1 byte  | Character pitch  | The maximum width of one character in the set. This value is used for tab position calculation. Range 1 to 255.              |
| 1 byte  | Char. height (Y) | The maximum height of one character matrix measured in pixels. This is also the minimum line spacing for this character set. |
| 27 byte | Font name        | String of characters used to identify the character set.<br>This will be printed on status printouts. (E.g. Swiss 10 cpi.)   |

Char\_matrix table: 256 records, each containing 3 bytes.

3 byte Char\_width (pixels) + Char\_Ystart(pixels) + Char\_Yheight(pixels)

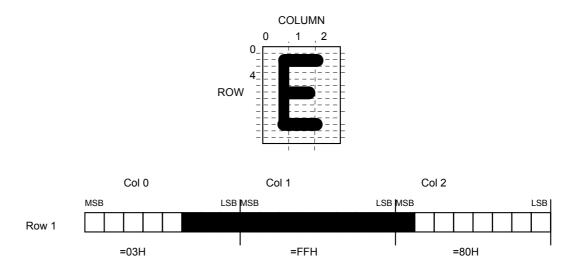
Char\_bitmap data: Bitmap data for all characters that are to be defined.

<sup>&</sup>lt;sup>1</sup> Multiple height and width commands can be used on all fonts.



Character bitmap data:

A character is made up of a bitmap the size of which is: Char. width (X) \* Char. Height (Y) bytes.



The bitmap data consists of bitmap patterns for each character in a character set for which the parameter Char\_width in the Char\_matrix table is set to a value between 1 and 24. A character that has its Char\_width set to zero, is not included in the bitmap data.

The bitmap for one character is then defined according to the following table:

(COL 0, ROW Ystart), (COL 1, ROW Ystart), (COL 2, ROW Ystart)

(COL 0, ROW Ystart+1), (COL 1, ROW Ystart+1), (COL 2, Ystart+1)

(COL 0, ROW Ystart+Yheight), (COL 1, ROW Ystart+Yheight ), (COL 2, ROW Ystart+Yheight)

In this example, each row consists of 3 columns equal to 3 bytes.

In order to minimize the required storage space, only rows between Ystart and Ystart+Yheight are included in the character bitmap.

## 5.5 Logotypes

Up to 16 logotypes can be stored in the flash PROM of the printer. The logotypes can be positioned and printed out with commands Esc g or Esc L.

The exact number of logotypes and their sizes is determined by the total amount of memory used for fonts, logotypes and loaded firmware. Make a test printout to see how much memory is available.

**NOTE!** – Logotype No. 0 is printed in the top of the self test printout, so this can be used to customize the self test printout.

## 5.5.1 Loading

Windows software that converts black and white BMP bitmap files to logotypes and load them into the printer is available on the Swecoin web site. If you need to load logotypes in a non-Windows environment, use the ESC & 1 command.

The time required by the printer to process logotype data, excluding transfer time from the PC, is typically 15 to 20 seconds, per logotype. During this time, any data sent to the printer will be lost.

## 5.5.2 File format

A header containing information about the logotype number, size and logotype name shall define each loaded logotype. Immediately after the header follows the actual bitmap of the logotype.

ESC & 01H <Header><Bitmap>

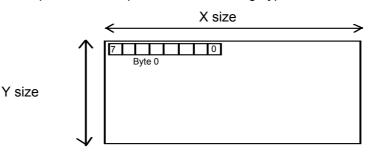
Header:

- Byte 0 Logotype number used to identify the logotype when printing.
- Byte 1 X size measured in bytes.
- Byte 2 Y size measured in pixels.

Byte 3—15 A logotype name that will be printed on test printouts.

#### Bitmap:

The bitmap **must** have exactly (X size \* Y size) number of bytes. 1=black, 0=white dot. Bit No. 7 in byte 0 represents the top left corner of the logotype.



## 5.5.3 Printing

To print a logotype you can use two commands, ESC L n1, prints the logotype at the current cursor position, just like any character. ESC g n1 n2n3 n4n5 prints the logotype at a specified X-Y position.

- n1 One byte logotype number, (0—15)
- n2n3 Two byte X position measured in pixels from the left hand edge of the print window.
- n4n5 Two byte Y position in pixels from top of the page. These bytes must always be inserted but they are ignored in variable-pagelength mode where logotypes are always printed at the current Y-position.

## 5.5.4 Erasing

All logotypes are erased with the ESC & L command.

| CAUTION! — | Loading to the flash PROM will erase the RAM completely since the      |
|------------|--|
|            | RAM is used during the loading process. Any print data residing in RAM |
|            | will thus be lost.   |

# 5.6 Status reporting

The printer is equipped with a number of sensors that report the printer status and various conditions such as out-of-paper, previous printout not removed, etc.

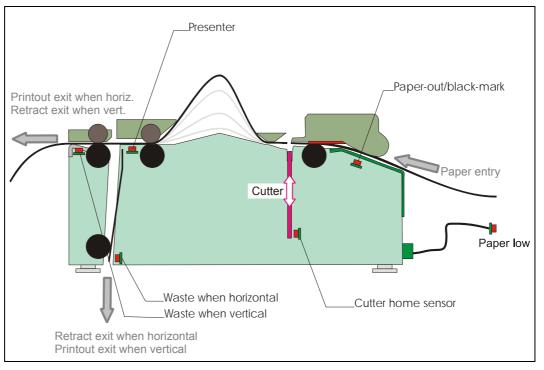


Figure 28. Sensor placement in the printer

A good practice in unattended printer applications is to check for errors and paper availability before printing.

- 1. Send a Status Report Query (ESC ENQ 6, page 49) and check that the answer is "No errors"
- 2. If "Status codes available" is indicated, read out the status message with Status Request (ESC ENQ 1, page 46), and take appropriate actions.
- 3. Send a paper-near-end query (ESC ENQ 2, page 47) to see if the sensor reports low paper level.
- 4. If paper-near-end is indicated, report the condition to the systems supervisor so that he can schedule a service visit to the printer.
- 5. Print the printout.
  - **NOTE 1!** A status reply must be read! Sending a second status query without reading the reply of the first query may lock the printer.
  - **NOTE 2!** When using a multitask OS, status queries and responses may not be transferred immediately from your application to the printer and vice versa. So write your program in such a way that it repeats the query if it gets a timeout or an invalid reply. Good practice is to ask once every ten seconds, five times before giving up.
  - **NOTE 3!** You should construct your application in such a way so as not to request status while printing, as this can result in loss of data

# DEFAULT PARAMETER SETTINGS

Some of the printer settings can be stored in the flash PROM so that they will be used also after power OFF.

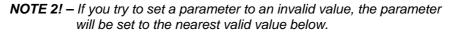
The stored parameter settings are printed out on the self-test printout.

The number in front of the function is the parameter number (n) used when setting the parameter with the command ESC & P n v.

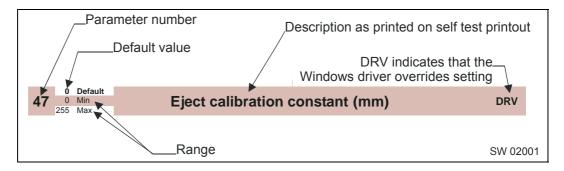
You can use the parameter settings pretty much like normal commands. Either send the parameter values with each printout, or set them up once and then send ESC & 4h to store all settings in the flash PROM.

You can always return to factory default settings by sending ESC & F 10, and then storing those settings with ESC & 4h.

**NOTE 1! –** The parameters can be locked so that no changes are possible. Check parameter 53 on the self-test printout to find out.



## 6.1 How the parameters are described



## 6.1.1 Default value

The default values indicated are "factory default settings" you get by sending ESC & F 10. These are not necessarily the settings that your printer was originally delivered with because many printers have customized settings when delivered.

## 6.1.2 Examples

Command examples are formatted in Courier and typed in the same way as used in the Swecoin TTP editor:

<ESC>&P<001><019>

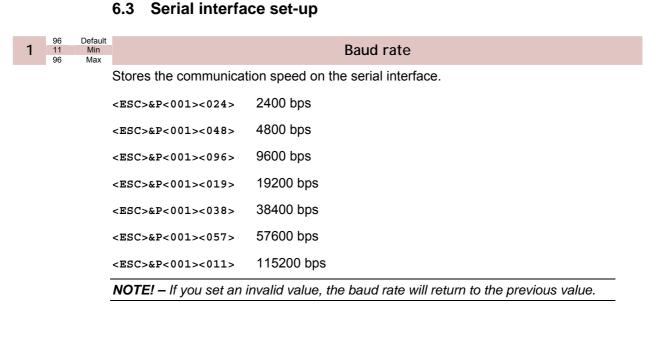
where <ESC> means the escape character 27 decimal (hex 1B). Numbers between lessthan and greater-than characters, for example <001><015>, means 1 and 15 decimal (hex 1 and 13).

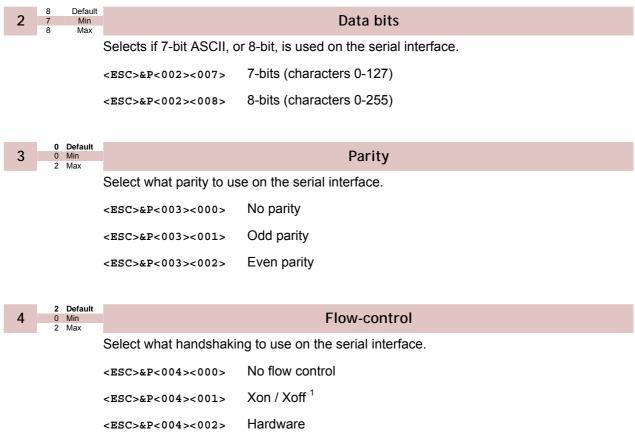
6

# 6.2 Summary of parameter settings

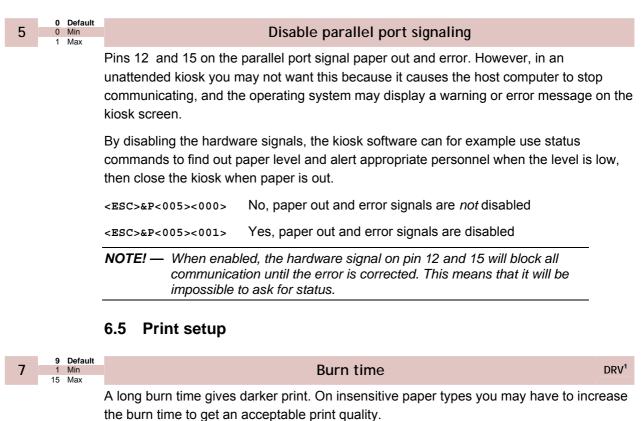
|           |                                   |                                  |      | тт   | P moo | lət  |
|-----------|-----------------------------------|----------------------------------|------|------|-------|------|
| Parameter | Description                       | ESC&F Default                    | Page | 2010 | 2020  | 2030 |
| 1         | Baud rate                         | 96 (9600 Baud)                   | 61   | Х    |       |      |
| 2         | Data bits                         | 8                                | 61   | х    |       |      |
| 3         | Parity                            | 0 (No parity)                    | 61   | Х    |       |      |
| 4         | Flow control                      | 2 (Hardware)                     | 61   | Х    |       |      |
| 5         | Disable parallel port signaling   | 0 (No)                           | 62   |      | Х     |      |
| 7         | Burn time                         | 9                                | 74   | Х    | Х     | Х    |
| 8         | Print speed                       | 19 (150 mm/s)                    | 62   | Х    | Х     | Х    |
| 9         | Presenter loop length             | 15 (48 cm)                       | 63   | Х    | Х     | Х    |
| 10        | Pulse control                     | 3 (2 burn pulses)                | 63   | Х    | Х     | Х    |
| 12        | Font attributes                   | 0 (off)                          |      | Х    | Х     | Х    |
| 13        | Line spacing                      | 0 (Auto)                         | 63   | Х    | Х     | Х    |
| 14        | Font selection                    | 0 (TTP Mono 9)                   | 63   | Х    | Х     | Х    |
| 15 to 30  | Tab stop                          | 4, 8, 12 etc.                    | 63   | Х    | Х     | Х    |
| 33        | CR/LF                             | 0 (LF = CR/LF, CR=Ignored)       | 64   | Х    | Х     | Х    |
| 34        | Auto cut after FF                 | 1 (Off)                          | 64   | Х    | Х     | Х    |
| 36        | Document mode                     | 1 (Variable)                     | 64   | Х    | Х     | Х    |
| 37 and 38 | Page length, Minimum / fixed / BM | 2, 88 (75 mm)                    | 65   | Х    | Х     | Х    |
| 39        | Max black mark length             | 80 (10 mm)                       | 66   | Х    | Х     | Х    |
| 40        | Min black mark length             | 24 (3 mm)                        | 66   | Х    | Х     | Х    |
| 41 and 42 | Black mark cut offset             | 0, 0 (0 mm)                      | 66   | Х    | Х     | Х    |
| 43 and 44 | Black mark top margin             | 0, 0 (Disabled)                  | 66   | Х    | Х     | Х    |
| 45        | Trash bin mode (Retract function) | 3 (Eject and retract after 30 s) | 66   | Х    | Х     | Х    |
| 47        | Wall compensation                 | 0                                | 67   | Х    | Х     | Х    |
| 49        | Advance before cut                | 0 (Off)                          | 67   | Х    | Х     | Х    |
| 51        | Black mark level                  | 75                               | 67   | Х    | Х     | Х    |
| 52        | Warning level                     | 0 (Off)                          | 67   | Х    | Х     | Х    |
| 56        | Max status code                   | 255                              | 68   | Х    | Х     | Х    |
| 57        | System                            | 255                              | 68   | Х    | Х     | Х    |
|           |                                   |                                  |      |      |       |      |

**NOTE!** – When the printer is set up the way you like it to be, you send ESC & 4h, and all settings will be stored.





<sup>&</sup>lt;sup>1</sup> DO NOT USE if you send any type of binary data like graphics data, status requests etc. Xon / Xoff only works when plain text is sent unidirectional <u>to</u> the printer. Graphics and status replies may well contain the Xon (11h) and Xoff (13h) characters and will obstruct the communication.

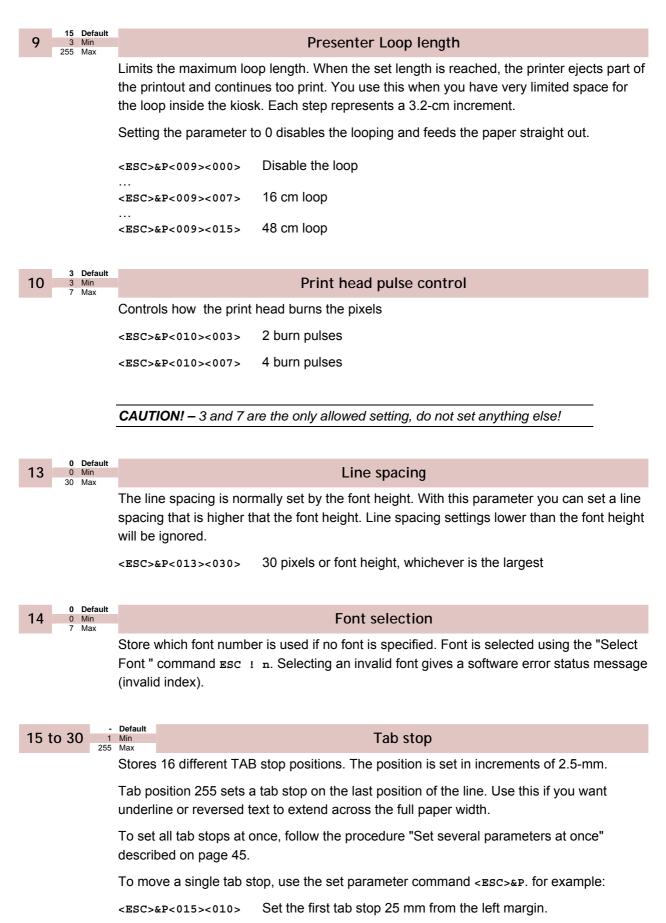


## 6.4 Parallel port setup

| 3 | 19Default1Min19Max |               |   |  |  |  |  | Ma | ax p | orin | t sp | eed |  |  |  | D |
|---|--------------------|---------------|---|--|--|--|--|----|------|------|------|-----|--|--|--|---|
|   |                    |               | he main reason to decrease the print speed is to enhance print quality, and to reduce verage current consumption. |  |  |  |  |    |      |      |      |     |  |  |  |   |
|   |                    | n 1<br>mm/s 4 | 2<br>7 48   |  |  |  |  |    |      |      |      |     |  |  |  |   |

**NOTE!** — Some settings result in printer chassis resonance causing increased noise and deteriorated print quality

<sup>&</sup>lt;sup>1</sup> DRV indicates that, when using Windows, the driver takes over this setting so please set appropriate value in the driver properties/document defaults.



Default positions are one TAB on each cm; that is parameter values 4, 8, 12 etc.

| 33<br>0 Default<br>0 Min<br>4 Max |  | CR/                                     | LF behavior <sup>1</sup>  |
|-----------------------------------|--|---|---|
|                                   | Carriage Return and Lin operating systems. | ne Feed can be in                       | nterpreted in five different ways to suit different                                     |
|                                   | <esc>&amp;P&lt;033&gt;&lt;000&gt;</esc>    | LF = CR/LF                              | CR = Ignored  |
|                                   | <esc>&amp;P&lt;033&gt;&lt;001&gt;</esc>    | LF = CR/LF                              | CR = CR   |
|                                   | <esc>&amp;P&lt;033&gt;&lt;002&gt;</esc>    | LF = LF                                 | CR = CR   |
|                                   | <esc>&amp;P&lt;033&gt;&lt;003&gt;</esc>    | LF = LF                                 | CR = CR/LF  |
|                                   | <esc>&amp;P&lt;033&gt;&lt;004&gt;</esc>    | LF = Ignored                            | CR = CR/LF  |
|                                   | no such chara                              | nput buffer to pix<br>octer has been re | eted as LF converts<br>rels on the paper. If<br>received after 379<br>ed automatically. |
| 34<br>1 Default<br>0 Min<br>1 Max | -  | Auto                                    | o cut after FF  |
|                                   | Decides if the printer sh the form length. | ould cut after ex                       | ecuting an FF command, or if it should just feed  |

<esc>&P<034><000> No cut

<ESC>&P<034><001> Cut

| Defau<br>0 Min<br>2 Max | lt                                      | Document mode  | DRV                   |
|-------------------------|---|--|-----------------------|
|                         | Determines what shoul                   | ld control the page length:  |                       |
|                         | <esc>&amp;P&lt;036&gt;&lt;000&gt;</esc> | Fixed Document Mode. Shorter documents will automa<br>extended, while longer documents will be divided into s<br>pages of the desired length.<br>Page length will be the length set by parameters 37 an  | several               |
|                         | <esc>&amp;P&lt;036&gt;&lt;001&gt;</esc> | Variable Document Mode. The length of the page varies<br>the contents (printouts shorter than the value specified<br>parameters 37 and 38 will be extended to that length)   |                       |
|                         | <esc>&amp;P&lt;036&gt;&lt;002&gt;</esc> | Black Mark Mode. Marks on the paper set the form len<br>Minimum one form length is always fed. If a black mark<br>before that, the printer feeds to the next black mark, th<br>and ejects. This ensures that no small paper stripes ar<br>and left in the printer. | k is found<br>en cuts |

NOTE! – Max page length in Fixed Document Mode is A5-size, which is 148.5 mm.

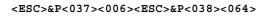
<sup>&</sup>lt;sup>1</sup> v=0 is suitable for Windows, v=1 for UNIX and Mac OS X, v=2 for DOS, and v=4 for Macintosh Classic

| 37 & 38 | <b>2,88</b><br>2,48<br>255,255 | Default<br>Min<br>Max | Page length | DRV |
|---------|--------------------------------|-----------------------|-------------|-----|
|         |                                |                       |             |     |

Defines three different things:

- 1) The minimum length of a page in variable document mode
- 2) The actual page length in fixed document mode
- 3) The distance between black marks in black mark mode

One step is 0.125 mm. Settings shorter than 70 mm, will be interpreted as 70 mm.



Set page length to 200 mm.

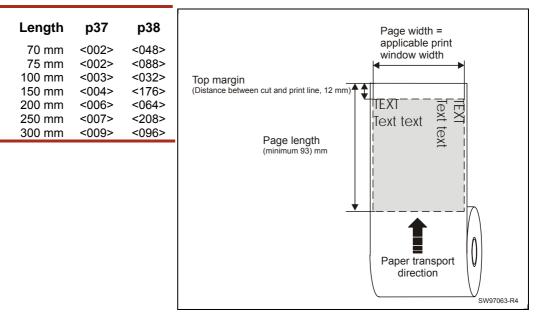


Figure 29. Definition of page size

## Fixed document mode

Max *fixed document mode* page length is depends of the amount of free ram. Make a self-test printout to check how much is available in your printer. (Depends on firmware version).

$$Page \ length = \frac{Free \ RAM \ in \ bytes - 1024}{Paper \ width} - top \ margin - bottom \ margin$$

Paper length, top, and bottom margins are in pixel lines. Paper width is in bytes or mm. (1 byte = 1 mm.)

*Example:* If Free RAM on a TTP 2000 is 114627 bytes, print width is 80 mm = 80 bytes, top margin is 20 mm, and bottom margin 10 mm (20 x 8 =160 and 10 x 8 = 80 pixel lines):

Page length = 
$$\frac{114627 - 1024}{80} - 160 - 80 = 1180$$
 pixel lines = 147 mm

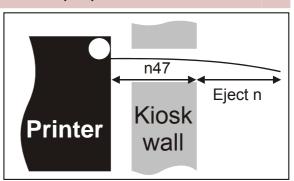
If a too large fixed page is specified the printout will be blank from memory full to the cut.

| n<br>N                            | mark on your paper and e  | BM (black mark) length<br>e black mark in 0.125-mm steps. Measure the length of the   | black |
|-----------------------------------|---|---|-------|
| Ν                                 |   |   | SIGOR |
|                                   |   | enter that value here.  |       |
| e                                 | Marks 5 mm longer than r<br>equals 10 mm.   | this value are interpreted as paper out. The default value of   | 80    |
| <                                 | ESC>&P<039><040>  | Sets max black mark length to 5 mm.   |       |
| 40 30 Default<br>1 Min<br>159 Max | Min BM  | (black mark) length "Garbage Filter"  | DRV   |
| S                                 | Specifies the minimum le<br>gnored. The default value   | ngth of the black mark in 0.125-mm steps. Shorter marks ar<br>e of 24 equals 3 mm.  | e     |
| <                                 | <esc>&amp;P&lt;040&gt;&lt;036&gt;</esc>   | Sets min black mark length to 4 mm.   |       |
| 41 & 42<br>255, 253               | Default<br>Min<br>5 Max   | BM (black mark) cut offset  | DRV   |
| [                                 | Defines the paper feed be   | etween the black mark detection and cut. One step is 0.125  | mm.   |
| <                                 | <pre><esc>&amp;P&lt;041&gt;&lt;001&gt;<esc< pre=""></esc<></esc></pre>  | S&P<042><144> Feeds 50 mm between black mark and  | cut.  |
|                                   |   |   |       |
| 43 & 44 0,0<br>255,25             | Default<br>Min<br>55 Max  | Top margin (mm)   |       |
| ir                                |   | veen the cut in Black mark mode and the top of the first text<br>top margin feed is effectuated when the presenter is cleared |       |
| C                                 | ) = disabled top margin.  | This gives the physical top margin of the printer, which is 9 r   | nm.   |
|                                   | -   | pecause then the printer must reverse the paper before star<br>paper jam, especially at small roll diameters.                 | ting  |
| <                                 | <esc>&amp;P&lt;043&gt;&lt;000&gt;<esc< td=""><td>:&gt;&amp;P&lt;044&gt;&lt;240&gt; Add 30-mm top margin.</td><td></td></esc<></esc> | :>&P<044><240> Add 30-mm top margin.  |       |
|                                   |   |   |       |
| 45 3 Default<br>0 Min<br>130 Max  | Tr  | ash bin mode (Retract function)   |       |
|                                   | Sets the function of the "r   | etract and retain" function.  |       |
| <                                 | <esc>&amp;P&lt;045&gt;&lt;000&gt;</esc>   | Eject page when new page is printed. (Retract disabled)   |       |
| <                                 | <esc>&amp;P&lt;045&gt;&lt;003&gt;</esc>   | Eject page when new page is printed. Page not taken after will be retracted. (Range 1-30, 1 step = 10 s)                      | 30s   |
| <                                 | <esc>&amp;P&lt;045&gt;&lt;100&gt;</esc>   | Retract page when new page is printed   |       |
| <                                 | <esc>&amp;P&lt;045&gt;&lt;103&gt;</esc>   | Retract page when new page is printed. Page not taken aft 30s will be retracted. (Range 101-130, 1 step = 10 s)               | er    |

#### Wall Compensation (mm)

When the printout is printed and cut, the presenter ejects 50 mm of the page so that the customer can grab it. If the kiosk wall is thick, or if you just want a longer part of the printout to be visible, this parameter adds extra eject length.

Adds 50 mm <ESC>&P<047><050> extra eject = 100 mm in total.





40 Default 0 Min 255 Max

255

47

#### Advance before cut

DRV

DRV

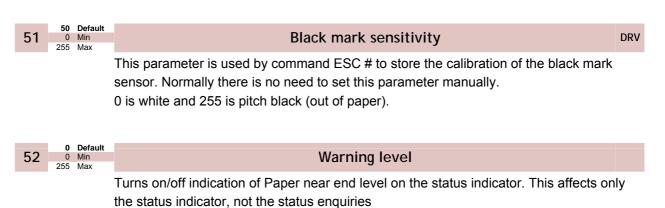
Selects if the cut command cuts at the position where the paper is at, or if the printer should advance the paper before cutting.

Off <ESC>&P<049><000>

Automatic Distance Calculation<sup>1</sup> <ESC>&P<049><001>

Set to 1 if the printer is used in text mode and 0 if it is used from a driver that takes care of this in the driver.

NOTE! - The paper is advanced before the FF command calculates the page length to see if the page length is longer than the set minimum length.



| <esc>&amp;P&lt;052&gt;&lt;000&gt;</esc> | No indication             |
|---|---------------------------|
| <esc>&amp;P&lt;052&gt;&lt;001&gt;</esc> | Paper Near End indication |

<sup>&</sup>lt;sup>1</sup> "Automatic Distance Calculation" means advancing the paper with the Head-To-Cutter distance (12 mm on the TTP 2000).



## Max status code

This will control the highest status code that is reported by ESC ENQ x06 and ESC ENQ x01 (Pending-status-code bit). You use this if your kiosk software is not written so it masks away unknown status messages.

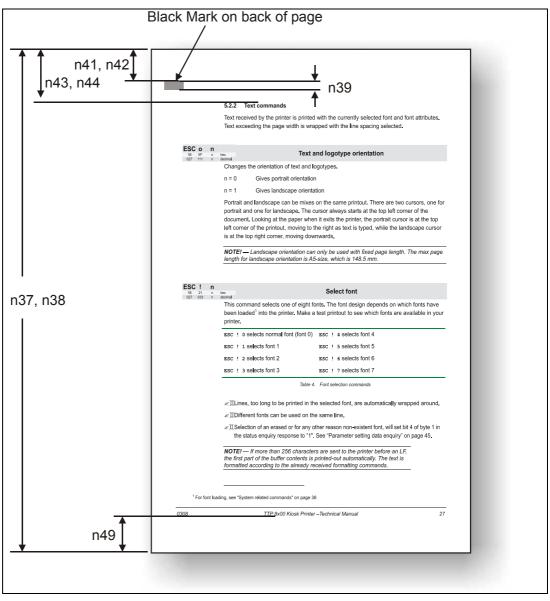
**Example:** If you want the TTP 2000 to be compatible with software written for TTP 1020, set parameter 56 to 6h and error codes 7 and up will not be reported.

| 57 | 255 Def<br>0 Mir<br>255 Ma | n | System  |  |  |  |  |  |
|----|----------------------------|---|---|--|--|--|--|--|
|    |                            |   | The system parameter will control up to eight system components in the printer.             |  |  |  |  |  |
|    |                            |   | Two are specified so far and those are:   |  |  |  |  |  |
|    |                            |   | Bit 0: Clear presenter at reset   |  |  |  |  |  |
|    |                            |   | Bit 1: Pull detector  |  |  |  |  |  |
|    |                            |   | Bit 2: Horizontal   |  |  |  |  |  |
|    |                            |   | Setting the bit to 1 enables the function and setting it to 0 disables it.                  |  |  |  |  |  |
|    |                            |   | <b>NOTE! –</b> Bits who's function are not yet specified must always be set to 1.           |  |  |  |  |  |
|    |                            |   | Example:  |  |  |  |  |  |
|    |                            |   | <esc>&amp;P&lt;057&gt;&lt;254&gt; Presenter will not be cleared at power ON and reset</esc> |  |  |  |  |  |

| <esc>&amp;P&lt;057&gt;&lt;254&gt;</esc> | Presenter will not be cleared at power ON and reset  |
|---|--|
| <esc>&amp;P&lt;057&gt;&lt;253&gt;</esc> | The pull detector is disabled  |
| <esc>&amp;P&lt;057&gt;&lt;252&gt;</esc> | The presenter will not be cleared at power ON and reset and the pull detector is disabled          |
| <esc>&amp;P&lt;057&gt;&lt;251&gt;</esc> | The printer is set to vertical mode, that is the retract output and the normal output are swapped. |
| <esc>&amp;P&lt;057&gt;&lt;255&gt;</esc> | The printer is reset to normal behavior  |

# 7

## PAGE SETUP 7.1 Printable area



Top margin, bottom margin, page length, and synchronization with preprint are set up with parameters in the printer.

# 7.2 Aligning preprint and thermal print

The printer can synchronize the cutting of the printout with black-marks printed on the back of the paper. You use this function when you have preprint on the printout and you don't want a cut in the middle of that preprint, or text printed on top of the preprint.

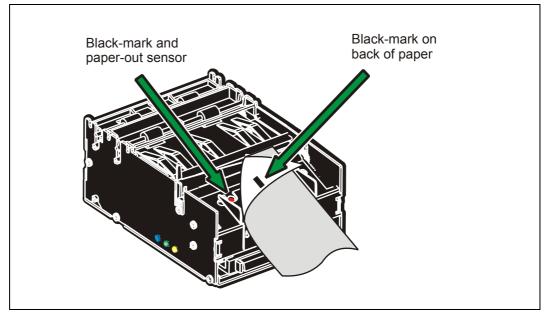


Figure 30. Black mark sensor

The sensor used to detect the black-marks is the same sensor as used for paper end detection. The sideways position depends on which paper guide is fitted. With 58 and 60 mm guides it is 22 mm to the left of the paper center, and with 80 and 82.5 mm guides, it is 30 mm to the right of the paper center. The distance from the sensor to the cutter is 25 mm. The sensor accuracy is about  $\pm 0.5$  mm so avoid designing receipts with too high demands for synchronization.

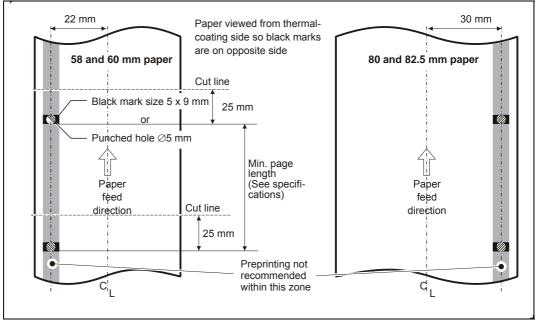


Figure 31. Recommended black mark size and position

The sensor triggers on the black-to-white transition of the black-mark, which is when the black print ends (trailing edge).

Since the same sensor is used for both paper end and black-mark detection, the printer must know the length of the black-mark to avoid signaling end-of-paper when it detects a black-mark. The default setting accepts black-marks in the range 3 –16 mm, and works perfectly with the recommended black-mark length of 5 mm. Marks shorter than 3 mm are interpreted as dirt, and marks longer than 16 mm as out-of-paper. You can change both these values by changing the printer default settings.

Black mark mode is selected by setting parameter 36 to 2, and storing the parameters.

**NOTE!** It is essential that you store the parameters in the printer for black mark synchronization even if you enable black marks in the Windows driver. This is because Windows is not used at paper loading, and feeding with the FF button on the printer.

## 7.3 Parameters used

## 7.3.1 Parameter n36 Document mode

Set to 2 to enables black mark check.

## 7.3.2 Parameters n37 and n38 - Page length minimum

Measure the distance from the trailing edge of one black mark to the trailing edge of the next. The resolution is 0.125 mm so multiply the distance by 8, then calculate the value to enter as n37 and n38.

Example: If the page length is 100mm,

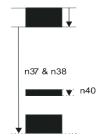
 $(100 \times 8) / 256 = 3.125.$ n37 is the integer value, that is 3, while n38 is the fraction, 0.125 x 256 = 32

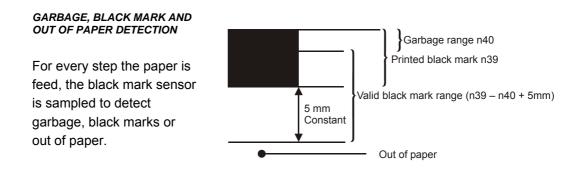
## 7.3.3 Parameter n39 – Max Black Mark length

Measure the height of the black mark. The resolution is 0.125 mm so multiply the black mark length (in millimeters) by 8 and enter the value as n39.

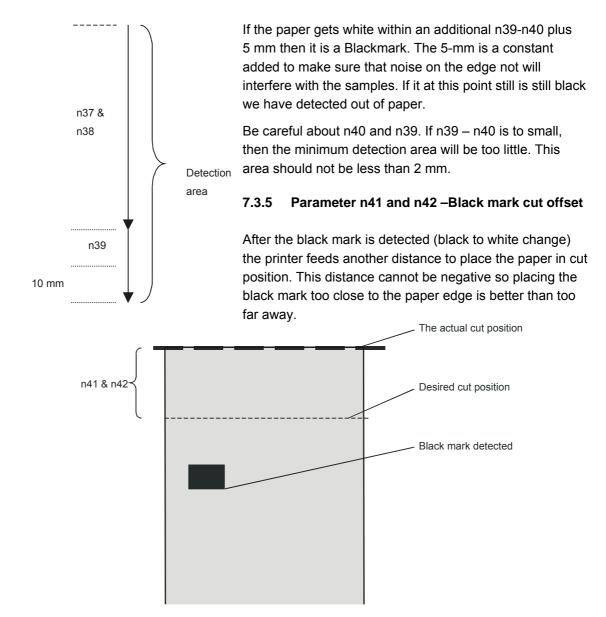
## 7.3.4 Parameter n40 – Min Black Mark length (Garbage Filter)

This parameter is actually a filter to filter-out garbage on the paper. If a spot is smaller than this value, it will not be regarded as a black mark. 1. About  $\frac{1}{3}$  of the black mark length is usually a suitable setting.





When the printer detects blackness is has to check if it is only garbage; if the paper gets white again within n40 x 0.125 mm, then it is garbage and the spot is ignored. If it is still black after n40 x 0.125 mm, it is probably a black mark.



(ESC x n1 n2 is an obsolete command that sets n41 and n42. It is implemented for backward compatibility with old drivers. Set parameters n41 and n42 with the ESC & P n1 n2 command instead.)

#### FF (FORM FEED)

Use FF to print the buffer content, go to the next top of form (black mark), and cut the paper.

#### ESC Z (GO TO NEXT TOP OF FORM)

Use ESC Z to move the paper to the next top of form. This is practically a Form-Feed without printing and cut. It searches for the next black mark for maximum one page length + black mark length ( $256 \times n37+n38 + n39$ )/8. An additional length of 20mm is added to be sure to pass the edge of the next black mark. If there is no black mark within the set distance plus 20 mm, an error is raised.

#### 7.3.6 Example

The commands are used together in the following way:

The following examples are not made for a specific programming language or editor, but can be implemented with the tools of your choice. The data sent **to the printer** are marked with "Send $\rightarrow$ ".

#### When setting up the printer:

| Send→          | ESC & P 35d 1d                     | Enables black mark sync  |
|----------------|------------------------------------|--|
| Send→<br>Send→ | ESC & P 37d 4d<br>ESC & P 38d 0d   | Sets distance between two black marks n37=4d and n38=0d gives 128 mm |
| Send→          | ESC & P 39d 80d                    | Sets max Blackmark to 80 x 0.125 = 10mm                              |
| Send→          | ESC & P 40d 24d                    | Sets max Blackmark to 24 x 0.125 = 3 mm                              |
| Send→<br>Send→ | ESC & P 41d 0d<br>ESC & P 42d 200d | Sets Blackmark offset to 200 x 0.125 = 25mm                          |
| Send→<br>Send→ | ESC & P 43d 0d<br>ESC & P 44d 0d   | Sets Blackmark top margin to 0mm                                     |
| Send→          | ESC & 4d                           | Stores the above parameters as default parameters.                   |

The above set up and stores the parameters in the flash prom of the printer, so this need only be sent once to the printer when setting it up for Blackmark sync.

#### Document:

Send  $\rightarrow$  the text and graphics

#### At the end of the document:

| $Send {\rightarrow}$ | ESC Z | Feeds the printout to the next black-mark + the additional feed |
|----------------------|-------|---|
|                      |       | specified by the ESC x command.                                 |
| $Send {\rightarrow}$ | RS    | Cuts and ejects the printout.                                   |

#### Simple calibration process:

1. Enable black mark mode by setting parameters n36 - n42 as described on the previous pages.

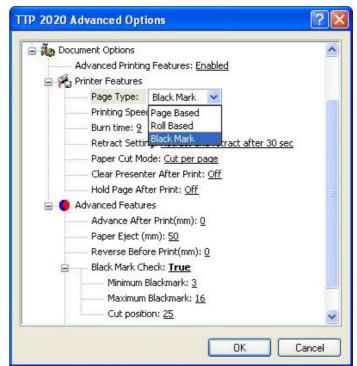
- 2. Load paper with black marks into the printer
- 3. Send the ESC # command and wait until the paper stops
- 4. If the paper has returned to it's original position, the calibration is finished
- 5. If not, it was not possible to distinguish the black mark. Check the n37 and n38 settings and try again).
- 6. Save the settings with ESC & 4

#### 7.4 Black-mark sensing from within "Windows"

In Windows, the printer driver controls when the paper is cut and ejected. Settings in the driver override the default parameter settings in the printer.

The settings are available in the Windows *Printing Preferences Menu*, in the Advanced Options window. The names of the options box differ between driver versions, but the same settings are available:

You set n36 to 2 by setting Page Type to Black Mark, and Black Mark Check: True.



#### You set n37, n38 by setting

Paper Size. If no standard paper size is corresponds to the page length you have, create a new form with that length in the Windows "Printer Server Properties".

You set n39 by setting Maximum Black mark: to the length of the black mark on your paper

You set n40 by setting Minimum Blackmark: to the value you want for garbage filter

#### You set n41, n42 by setting Cut Position: to the length of transport that you want between black mark and cut.

*HINT!* – When everything is set up correctly and the printer prints as it should; print a page, then without switching the power off, send the store parameters command ESC & 04h to the printer (for example using the PRTMON.EXE program from <u>www.swecoin.se</u>. If you do this, parameters that the driver uses are stored in the printer as default parameters. This way the printer synchronizes on black mark also when you load paper, if you press the FF button, etc.

## INTERFACE

8

The printer has one standard interface, and an optional serial interface. There are no selections to be made, but only one interface can be used at a time. The printer will not function properly if data is received on more than one interface at a time.

**NOTE!** — If you use the printer through a Windows driver, you need not read the rest of this chapter.

#### 8.1 Serial, TTP 2010

The RS-232 interface of the TTP 2010 printer has a transfer speed that can be set to between 2 400 and 115200 bits/s.

Applications where text-only printouts are to be printed are suitable for serial interface because of its easy to use bi-directional capability. The relatively low transfer speed limits the printing speed when printing graphics. Full-width graphics with 115 200 bits/s result in printing speeds of about 24 mm/s for the 80-mm version of the printer.

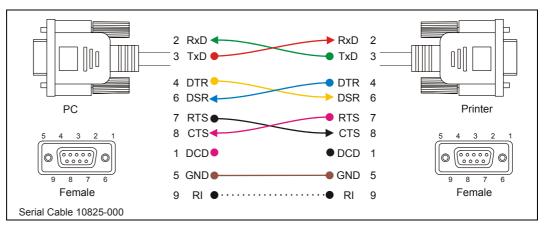


Figure 6. Serial connector pin assignment

#### Setup options

| Baud:         | 2 400, 4 800, 9 600, 19 200, 38 400, 57 600, and 115 200 bits/s |
|---------------|---|
| Flow control: | None, Xon / Xoff, or Hardware                                   |
| Data bits:    | 7/8   |
| Stop bits:    | 1 (fixed)   |
| Parity:       | None, Odd, or Even  |

Default settings: 9600 bits/s, 8-bits, No parity, 1 stop bit, and hardware flow control.

See also: Default parameter settings on page 27

## 8.2 Parallel, TTP 2020

The TTP 2020 parallel port is bi-directional and support Compatibility and Reverse-Nibble modes.

**NOTE!** – If you intend to use any other mode than Compatibility Mode, we recommend you to get the documents for the IEEE-1284 standards, and study them thoroughly.

| Pin Host<br>IEEE1284-A<br>(D-Sub) | Direction  | Pin Printer<br>IEEE1248-C | Compatible<br>Signal<br>names | Nibble and<br>byte mode<br>Signal<br>names |
|-----------------------------------|------------|---------------------------|-------------------------------|--|
| 1                                 | ⇒          | 15                        | nStrobe                       | HostClk                                    |
| 2-9                               | ⇒          | 6-13                      | Data                          | Data                                       |
| 10                                | $\Diamond$ | 3                         | nAck                          | PtrClk                                     |
| 11                                | 11 🗇       |                           | Busy                          | PtrBusy                                    |
| 12                                | 12 🗇       |                           | PError                        | AckDataReq                                 |
| 13                                | $\Diamond$ | 2                         | Select                        | Xflag                                      |
| 14                                | 14 🖒       |                           | nAutoFd                       | HostBusy                                   |
| 15                                | $\Diamond$ | 4                         | nFault                        | nDataAvail                                 |
| 16                                | ⇒          | 14                        | nInit                         | nInit                                      |
| 17                                | ⇒          | 16                        | nSelectIn                     | IEEE 1284 Active                           |
| 18-25                             | GND        | 19-35                     | Ground                        | Ground                                     |
|                                   | +⇒         | 18                        | Host                          | Logic High                                 |
|                                   | .⇔         | 36                        | Peripher                      | al Logic High                              |

Table 7.Signal names for the parallel port.Signal names starting with "n" are active LOW signals

#### 8.2.1 Error signaling

All errors that are not reset when status is read will set the nFault signal, for example:

- Head lifted
- Cutter not home
- Out of paper

This error also sets the Paper Out/End (PE) together with nFault:

• Out of paper

NOTE! - The signaling of nFault and PE can be switched on/off with parameter p5.

## 8.3 USB, TTP 2030

The USB (Universal Serial Bus) is an interface designed to handle peripherals daisy chained to a single connector. The transfer speed is up to 12 Mbits/s, which is quite adequate for the printer. Use this interface in operating systems with USB support, for instance Windows XP. USB devices are Plug and Play compatible and hot swappable, which means that they can be connected and disconnected without turning off the power, or rebooting the computer.

|        | Contact Number | Signal Name | Comment      |
|--------|----------------|-------------|--------------|
| í de 1 | 1              | VCC         | Cable power  |
|        | 2              | – Data      |              |
|        | 3              | + Data      |              |
|        | 4              | Ground      | Cable ground |

Table 8. USB connector (J13) pin assignment

9

## MAINTENANCE 9.1 Fault finding

In connection with service of the printer it is good practice to remove paper dust and lint from the paper path, cutter and sensor areas. Paper dust, when accumulated, may interfere with printer functions such as optical sensors.

To avoid smudging the paper, do not apply oil on the cutting knife.

| Symptom   | Suggested actions   |
|---|---|
| Nothing is printed when you press<br>the feed button in self-test mode,<br>but the document is transported, cut<br>and ejected. | <ul> <li>Check that the paper roll is turned the correct way with thermal sensitive layer facing up.</li> <li>Check that the paper used meets the paper</li> <li>Check that the printhead cable is fully inserted into the connectors at each end.</li> </ul> |
| Paper jam   | Check cutter-home sensor.   |
| Printer does not work at all  | <ul> <li>Check that the printhead is closed.</li> <li>Check that power is supplied to the printer.</li> <li>Check the function of the paper-out sensor.</li> </ul>  |
| Self-test prints OK, but the printer works strangely in normal operation.   | <ul> <li>Check that both ends of the interface cable are properly connected.</li> <li>Application program might be incorrect. Contact system manager.</li> </ul>  |
| No cutting  | Check that the connector for the cutting motor is fully seated on the control board.  |
| Bad cutting (uneven top and bottom document edges).   | Switch OFF printer and remove any obstructing paper particles in cutter and presenter modules.  |
| Inconsistent cutter operation   | Check/clean cutter-home sensor.   |
| Paper is fed straight through the printer. Paper does not loop.   | <ul><li>Check/clean presenter sensor.</li><li>Check setting of parameter p9.</li></ul>  |
| Missing print or irregular spots.   | <ul> <li>Paper may be too humid. Let it adapt to ambient temperature and humidity for approximately 24 hours before use.</li> <li>The paper used might not meet the paper specification.</li> </ul>   |
| White longitudinal lines in the printout.   | <ul> <li>Faulty print head, replace.</li> </ul>   |
| Faint print.  | <ul> <li>The paper used might not meet the paper specification.</li> <li>Clean print head with ethyl or isopropyl alcohol.</li> <li>Adjust print contrast, see page 74.</li> </ul>  |
| Strange characters or graphics<br>printed, or any kind of strange<br>printer behavior.  | <ul> <li>Might be caused by erroneous data sent from the host.<br/>Check validity of transferred data.</li> </ul>   |

Table 9. Faultfinding

## 9.2 Cleaning the print head

The print head can be cleaned without removal.

- 1. Open the printhead.
- 2. Clean the heat elements with a cotton swab immersed in ethyl or isopropyl alcohol.

### 9.3 Firmware

The firmware is stored in flash-PROM on the control board. A replacement control board may not contain the same firmware version that you are currently using, so if you replace control board for some reason, upgrade it to the firmware version you want to use.

#### 9.3.1 Loading

**REMEMBER!** – Always design your kiosk system so that remote upgrade of firmware is possible. If you need to upgrade firmware in the future, the kiosks can be spread over a vast area and upgrade can become very expensive.

Fetch the firmware from the Swecoin web site <u>http://www.swecoin.se</u>. There you will also find a loader program (Windows<sup>™</sup> software) facilitating the loading of the firmware into the printer.

The loader program contains a help file with detailed instructions on how to load the firmware into the printer.

In non-Windows environments, use the following procedure to load the firmware:

- 1. Send ESC NUL (1BH 00H) to the printer.
- 2. Wait 0.5 seconds.
- 3. Send the firmware file to the printer.
- 4. Wait until the printer buzzes to confirm that the loading is complete (the presenter motor runs for a second).

**CAUTION!** The loading and burning can take up to one minute. Do not abort before one minute by turning OFF the power to the printer. Doing so may leave the printer in a state where new firmware cannot be loaded.

#### 9.3.2 Firmware history

Functions and features are being added from time to time affecting the firmware in the printer. The following table lists the changes of general interest.

Notice that the list may not contain the latest firmware versions. Please visit our web site <u>http://www.swecoin.se</u> for current information.

The firmware number is divided into two section, the header and the version, separated by a dash.

Firmware header 1814-xxx is for TTP 2020 and TTP 2030

Firmware header 1818-xxx is for TTP 2010

Other headers are for customized versions of the printer and only available for the customer for whom this version was developed.

A printer can only be updated with firmware that has the same header as the original number.

The -xxx indicates the firmware version and for example 310 means firmware version 3.10.

| FW version           | Change   |
|----------------------|--|
| 1814-310<br>1818-310 | First released firmware version  |
| 1010-510             | Changes from last beta-release:  |
|                      | 1. Accept larger firmware.   |
|                      | 2. Hex mode detects how many bytes can be printed on each line.  |
|                      | <ol> <li>Power-on reset code, and reset code after firmware-, font-, logo- and<br/>parameter changes cleared up.</li> </ol>                              |
|                      | 4. Communication no longer locks up after loading an oversized font.   |
|                      | 5. USB improvements in register and fifo handling  |
|                      | <ol><li>Parameter selected font will now check if font is available, use font 0 if<br/>not.</li></ol>  |
|                      | 7. Quicker deletion of print nodes, when entered error state. Gives<br>quicker response of ACK-marker in queue.  |
|                      | <ol> <li>New fault code (08h) for retract-jam added to Status enquiry (ESC<br/>ENQ 01h), Extended status (ESC 'E'), and Status LED-indication</li> </ol> |
|                      | Improvements   |
| 1814-320             | 1. Added Vertical mode (parameter n57)   |
| 1818-320             | 2. Added Partial cut (US command).   |
|                      | <ol><li>New command (ESC END 05h) has been added to be able the read all print sensors.</li></ol>  |
|                      | <ol> <li>Supports new Parallel interface chip on TTP 2020(CPLD), in addition<br/>to the discontinued Intel chip.</li> </ol>                              |
|                      | 5. Improved the automatic speed reduction at low temperatures  |
|                      | Bug fixes  |
|                      | <ol> <li>Changed SoftReset to fix problems with request sent to printer<br/>during font/logotype/parameter burn.</li> </ol>                              |
|                      | <ol> <li>SELECT in the parallel interface will now go low during firmware<br/>burning.</li> </ol>  |
|                      | 8. PCA revision will be detected correctly   |
|                      | 9. Fixed a bug that disabled the loop in black mark mode.  |
|                      | 10. Fixed burn-time bug  |
|                      | 11. Fixed bug that made Autoload delay disappear after 22 minutes.   |

#### Replacement parts

Items coded SP are standard replacement parts.

- 1. Screws, washers, nuts etc. are available in a common hardware store, and are thus not supplied as replacement parts.
- 2. Parts that are considered as not being worn by normal printer use are not replacement parts, for example the printer chassis.

Should you require any of these "non-replacement parts", contact Swecoin for advice. Other price and delivery conditions may apply for non-coded items.

| Standard nardware      |  |              |                |  |
|------------------------|--|--------------|----------------|--|
| Designation example    | How to interpret the designation                     | Illustration | How to measure |  |
| Screw MRX-H M3x5       | Panhead screw. Thread: M3. Length: 5 mm              |              |                |  |
| Screw MFX-H M3x6       | Countersunk screw. Thread: M3. Length: 6 mm          |              |                |  |
| Screw M6S M6x16        | Hex head screw. Thread: M6. Length: 16 mm            |              | Length         |  |
| Screw MC6S M6x12       | Allen-head screw. Thread: M6. Length: 12 mm          |              |                |  |
| Screw FXS-H ST 2.9x6.5 | Countersunk. Self-threading. Ø2.9 mm. Length: 6.5 mm |              |                |  |
| Screw, RXK-H ST 2.9x8  | Panhead screw, Self-threading. Ø2.9mm. Length:8 mm   |              | , pl           |  |
| Screw RTK ST 2.9x6.5   | Torx panhead. Self-threading. Ø2.9mm. Length: 6.5 mm |              |                |  |
| Nut M6M M2             | Hex nut, M2 thread                                   |              |                |  |

## Standard hardware

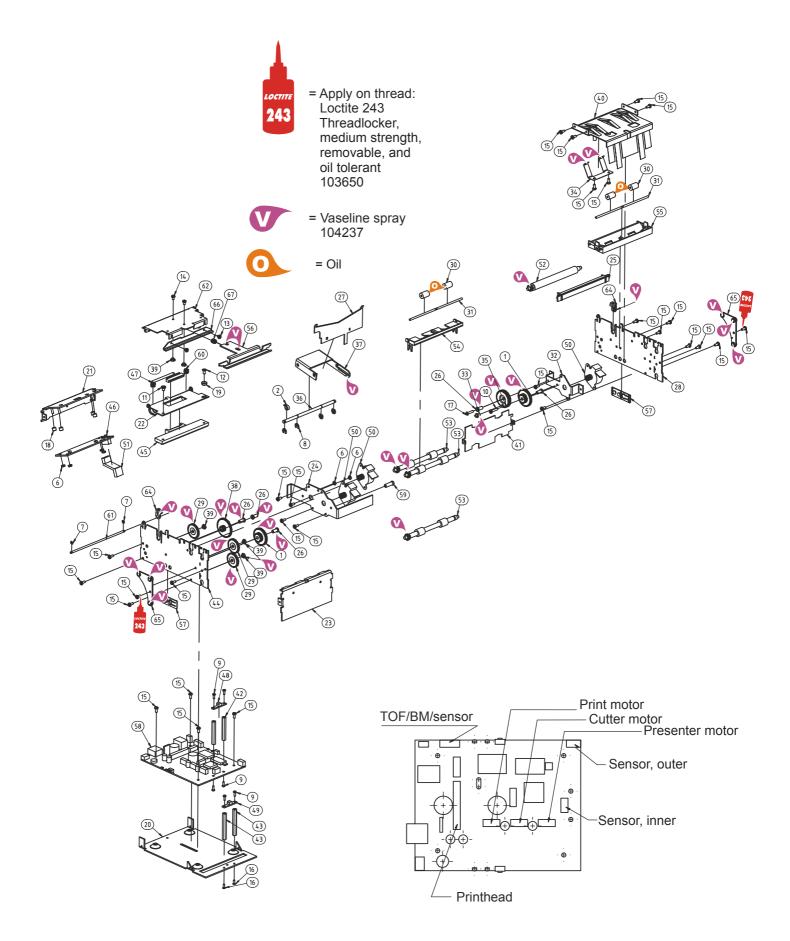
#### DO NOT OVER-TIGHTEN THE SCREWS!

The max torque for the different screw sizes are as follows: M2 = 0,13 Nm M2.5 = 0,26 Nm M3 = 0,46 NmM4 = 1.1 Nm

TOOLS, THREAD LOCKING AND LUBRICATION

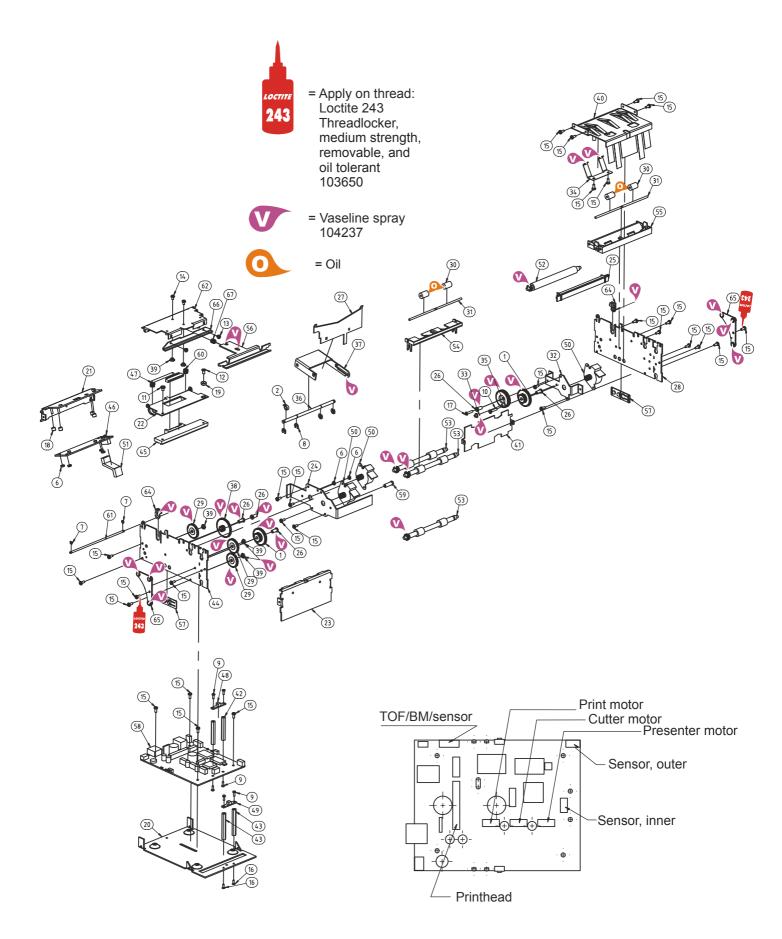
| Tools      |  | Swecoin Part No. |
|------------|--|------------------|
| Screwdrive | r Phillips No. 1                               | 02542-001        |
| Screwdrive | r Torx T9                                      | 02449-009        |
|            | Thread lock for screws that hold plastic parts | 103650           |
| V          | Vaseline spray to lubricate moving parts       | 104237           |

| ltem. | SP | Part No.  | Designation                        |    | Qty. |
|-------|----|-----------|------------------------------------|----|------|
| 1     | Х  | 00375-000 | Cog Wheel                          | 2  | Pcs. |
| 2     |    | 01268-000 | Tie wrap 71 x 1.8 mm               | 1  | Pcs. |
| 3     |    | 02096-001 | Label TTP 2000 Button L            | 1  | Pcs. |
| 5     | Х  | 02382-000 | Label, "Swecoin"                   | 1  | Pcs. |
| 4     |    | 02096-002 | Label TTP 2000 Button R            | 1  | Pcs. |
| 6     | Х  | 09022-309 | Nut M6M M2.5                       | 6  | Pcs. |
| 7     |    | 09045-105 | Circlip RS 1.9                     | 2  | Pcs. |
| 8     | Х  | 09045-107 | Circlip RS 3.2                     | 4  | Pcs. |
| 9     | Х  | 09100-121 | Screw MRX-H M2x6                   | 6  | Pcs. |
| 10    | Х  | 09100-197 | Screw MRX-H M2.5x12                | 1  | Pcs. |
| 11    |    | 09100-218 | Screw MFX-H M3x4                   | 1  | Pcs. |
| 12    |    | 09101-220 | Screw MFX-H M3x6                   | 1  | Pcs. |
| 13    |    | 09200-188 | Screw (TX) MRT M2.5x3              | 2  | Pcs. |
| 14    |    | 09200-189 | Screw (TX) MRT M2.5x4              | 2  | Pcs. |
| 15    |    | 09200-191 | Screw (TX) MRT M2.5x6              | 28 | Pcs. |
| 16    |    | 100060    | Screw MFX-H M2x6                   | 2  | Pcs. |
| 17    |    | 100479    | Screw MFX-H M2.5x12                | 1  | Pcs. |
| 18    | Х  | 100481    | Spacer DRM 2550x4                  | 4  | Pcs. |
| 19    |    | 101771    | Hub                                | 1  | Pcs. |
| 20    |    | 102938    | Bottom Protection                  | 1  | Pcs. |
| 21    |    | 102947    | Rear Plate                         | 1  | Pcs. |
| 22    |    | 102949    | Pressure Plate                     | 1  | Pcs. |
| 23    |    | 102950    | Front Plate                        | 1  | Pcs. |
| 24    |    | 102951    | Motor Bracket                      | 1  | Pcs. |
| 25    |    | 102952    | Stripper                           | 1  | Pcs. |
| 26    |    | 102956    | Hub                                | 5  | Pcs. |
| 27    | Х  | 102958    | Cutter Blade, Moving               | 1  | Pcs. |
| 28    |    | 102959    | Side Plate                         | 1  | Pcs. |
| 29    | Х  | 102963    | Cog Wheel 0.5x40                   | 3  | Pcs. |
| 30    | Х  | 102966    | Pressure Roll                      | 4  | Pcs. |
| 31    | Х  | 102967    | Pressure Roll Shaft                | 2  | Pcs. |
| 32    |    | 102970    | Cutter Drive Plate                 | 1  | Pcs. |
| 33    |    | 102971    | Drive pin                          | 1  | Pcs. |
| 34    |    | 102974    | Leaf Spring                        | 1  | Pcs. |
| 35    |    | 103082    | Cog Wheel 0.5x48                   | 1  | Pcs. |
| 36    |    | 103083    | Shaft Cutter                       | 1  | Pcs. |
| 37    | •  | 103084    | Cutter Link                        | 1  | Pcs. |
| 38    |    | 103090    | Cog Wheel 0.5x54                   | 1  | Pcs. |
| 39    |    | 103136    | Hub Nut M2.5x4.0x1.6               | 3  | Pcs. |
| 40    |    | 103140    | Cover Plate Assy                   | 1  | Pcs. |
| 41    | •  | 103142    | Guide                              | 1  | Pcs. |
| 42    |    | 103144    | Spacer M2x35.0                     | 2  | Pcs. |
| 43    | •  | 103145    | Spacer M2x40.0                     | 2  | Pcs. |
| 44    |    | 103146    | Side Plate                         | 1  | Pcs. |
| 45    | Х  | 104399    | Thermal Printhead with connector   | 1  | Pcs. |
| 46    | X  | 103273    | Sensor board Assy TTP 2000-80, PCA | 1  | Pcs. |



#### Maintenance

| ltem.  | SP  | Part No. | Designation                        |   | Qty. |
|--------|-----|----------|------------------------------------|---|------|
| 47     | Х   | 103274   | Printhead Cable assy               | 1 | Pcs. |
| 48     | Х   | 103275   | Opto Sensor Assy, inner            | 1 | Pcs. |
| 49     | Х   | 103276   | Opto Sensor Assy, outer            | 1 | Pcs. |
| 50     | Х   | 103289   | Stepper Motor Assy                 | 3 | Pcs. |
| 51     | Х   | 103306   | Cable, Sensor Board                | 1 | Pcs. |
| 52     | Х   | 103350   | Platen Assy                        | 1 | Pcs. |
| 53     | Х   | 103351   | Feed Roller Assy                   | 3 | Pcs. |
| 54     |     | 103361   | Exit Guide                         | 1 | Pcs. |
| 55     |     | 103362   | Guide front                        | 1 | Pcs. |
| 56     |     | 103688   | Guide                              | 1 | Pcs. |
| 57     | Х   | 103690   | Light Transmitter                  | 2 | Pcs. |
| 58     | Х   | 102677   | Controller Board TTP 2010 PCA      | 1 | Pcs. |
| 58     | Х   | 103015   | Controller Board TTP 2020, PCA     | 1 | Pcs. |
| 58     | Х   | 103716   | Controller Board TTP 2030 MKI, PCA | 1 | Pcs. |
| 59     |     | 103725   | Hub Nut M2.5x12.5                  | 1 | Pcs. |
| 60     |     | 103726   | Compression Spring SF-TF 0.5x5x9.4 | 2 | Pcs. |
| 61     |     | 103747   | Shaft                              | 1 | Pcs. |
| 62     |     | 103748   | Cover, Printhead Module            | 1 | Pcs. |
| 63     |     | 103845   | Label TTP 2030                     | 1 | Pcs. |
| 64     | Х   | 104029   | Bearing, Platen                    | 2 | Pcs. |
| 65     | Х   | 104030   | Bearing, Feed Roller               | 2 | Pcs. |
| 66     | Х   | 104032   | Cutter blade, fixed                | 1 | Pcs. |
| 67     |     | 104097   | Compression Spring 0.5x5x9.98      | 1 | Pcs. |
| Not sh | own | 103848   | Complete packaging for TTP 20x0    | 1 | Pcs. |



10

| SPECIFICATIONS             |                               | Specification subject to changes without notice.  |
|----------------------------|-------------------------------|---|
| 10.1 General               |                               |   |
|                            |                               | l Linux drivers.<br>I ESC commands for formatting.  |
| Print method               | Direct therma (no ink, no tor | l line printing<br>ner, no ribbons, just the paper)   |
| Resolution                 | 8 dots/mm (20                 | 03 dpi)   |
| Print speed                | Up to 150 mm                  | n/s   |
| Max print width            |                               |   |
| - 58 mm and<br>60 mm paper | 54 mm = 432                   | pixels  |
| - 80 mm and<br>82.5 paper  | 72 mm = 576                   | pixels  |
| Interfaces                 |                               |   |
| - TTP 2010                 | Serial RS 232                 | 2   |
| - TTP 2020                 | Parallel IEEE                 | 1284  |
| - TTP 2030                 | USB                           |   |
| Presenter                  |                               | enter with pull detector, and retract & retain function.<br>r control for exact positioning |
| Loop storage length        | 70 to 600 mm                  | (max length may be limited by space in kiosk)   |
| Cutter                     | Guillotine cutt               | er. Stepper motor driven.   |
|                            |                               |   |

Specification subject to changes without notice.

## 10.2 Paper

| Paper supply     | Roll paper  |
|------------------|---|
| Image life       | More than 25 years with appropriate paper quality.  |
| Roll diameter    | 250 mm max (can be less depending on roll holder design)  |
| Spindle diameter | 40 mm (25 mm minimum)   |
| Paper width      | 58, 60, 80, and 82.5 mm   |
| Paper weight     | 55 –110 g/m <sup>2</sup> (0.054 – 0.11 mm)  |
| Paper sensors    | Out of paper, paper in presenter, paper in retract path, black mark, and input for external paper-low sensor. |

## 10.3 Text Mode

| Orientation     | Horizontal (portrait mode) and Vertical (Landscape mode)   |
|-----------------|--|
| Standard fonts  | ATM9, 14 pixels/character fixed spacing font   |
| Characters/line | 30 characters on 58 mm and 60 mm paper using ATM9 font<br>(max 61 characters using 29 cpi font)<br>41 characters on 80 mm and 82.5 mm paper using ATM9 font<br>(Max 82 characters using 29 cpi font) |
| Text attributes | Underline, Bold, Italics, reverse print, multiple width and height   |
| Bar codes       | EAN, UPC, Interleaved 2-of-5, ISBN, Code 39, EAN128 and Code128  |
| Graphics        | Logotypes and b&w BMP-files  |

#### 10.3.1 Basic character set

|                   |                    |                    |                    | 0.3.1              |                    |                    |                     | cler               | Sei                |                    |                    |                    |                    |                    |                    |                    |
|-------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|---------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Dec<br>Hex<br>Key | 32<br>20           | 33<br>21<br>!      | 34<br>22           | 35<br>23<br>#      | 30<br>24<br>\$     | 37<br>25<br>%      | 38<br>26<br>&       | 39<br>27           | 40<br>28<br>(      | 41<br>29<br>)      | 42<br>2a<br>*      | 43<br>25<br>+      | 44<br>20           | 45<br>20           | 40<br>2e           | 47<br>2f<br>7      |
|                   |                    | !                  | "                  | #                  | \$                 | %                  | &                   | •                  | (                  | )                  | *                  | +                  | ,                  | -                  |                    | 1                  |
| Dec<br>Hex        | 48<br>30           | 49<br>31           | 50<br>32           | 51<br>33           | 52<br>34           | 53<br>35           | 54<br>36            | 55<br>37           | 56<br>38           | 57<br>39           | 58<br>3a           | 59<br>3b           | 60<br>3€           | 61<br>3d           | 62<br>3e           | 63<br>3f           |
| Key               | Ô                  | 1<br>1             | 2                  | з<br>З             | 4<br>4             | 5                  | 6                   | 7                  | 8                  | 9                  | ÷                  |                    | <                  | _                  | >                  | ?                  |
| Dec<br>Hex        | 64<br>40           | 65<br>41           | 66<br>42           | 67<br>43           | 68<br>44           | 69<br>45           | 70<br>46            | 71<br>47           | /2<br>48           | 73<br>49           | 74<br>4a           | 75<br>4b           | /6<br>4¢           | 77<br>4d           | 78<br>4e           | 79<br>4[           |
| Key               | a<br>C             | Â                  | B                  | č                  | D                  | Ē                  | Ē                   | ë<br>G             | ii<br>H            | i<br>I             | τ̈́<br>J           | K                  | î<br>I             | M                  | N<br>N             | Ö                  |
| Dec               | 80                 | 81                 | 82                 | 83                 | 84                 | 85                 | 86                  | 87                 | 88                 | 89                 | 90                 | 91                 | 92                 | 93                 | 94                 | 95                 |
| Hex<br>Key        | 50<br>P            | 51<br>Q            | 52<br>R            | 53<br>5            | 54<br>T            | 55<br>U            | 56<br>V             | 57<br>W            | 58<br>X            | 59<br>Y            | 5a<br>7            | 5 b<br>            | 5c<br>\            | Sch                | 5e<br>∧            | 5f                 |
|                   | Р                  | Q                  | R                  | S                  | Т                  | υ                  | V                   | W                  | Х                  | Y                  | Z                  | ]                  | ١                  | ]                  | ^                  | _                  |
| Dec<br>Hex        | 96<br>60           | 97<br>61           | 98<br>62           | 99<br>63           | 100<br>64          | 101<br>65          | 102<br>66           | 103<br>67          | 104<br>68          | 105<br>69          | 106<br>6a          | 107<br>6b          | 108<br>6c          | 109<br>6d          | 110<br>6e          | 111<br>6f          |
| Key               |                    | a                  | ь<br>b             | с<br>С             | d<br>d             | e<br>e             | f                   | 0                  | h<br>h             | i i                | ]<br>  ]           | k<br>k             | I                  | m                  | n                  | °                  |
| Dec               | 112                | 113                |                    | 115                | 116                |                    | 118                 | <u> </u>           | 120                | 121                | 122                | 123                | 124                | <u>m</u>           | n<br>126           | 0<br>127           |
| Hex<br>Key        | 70<br>12           | 71<br>9            | 72                 | 73<br>5            | 74<br>1            | 75<br>U            | 76<br>V             | 77<br>W            | 78<br>X            | 79<br>V            | 7a<br>∠            | 7b<br>1            | 7c                 | 7d<br>}            | 7e                 | 7t<br>A0127        |
|                   | p                  | q                  | r                  | S                  | t                  | u                  | v                   | W                  | х                  | ý                  | z                  | ł                  | Í                  | }                  | ~                  | E                  |
| Dec<br>Hex        | 128                | 129<br>81          | 130                | 131<br>83          | 132<br>84          | 133<br>85          | 134<br>86           | 135<br>87          | 136                | 137<br>89          | 138<br>8a          | 139<br>8b          | 140<br>8c          | 141<br>8d          | 142<br>80          | 143<br>8f          |
| Key               | A0128              | A0129              | A0130              | 40131              | A0132              | A0133              | A0134               | A0135              | 40136              | A0137              | A0138              | A0139              | A0140              | A0141              | 40142              | A0143              |
|                   | €                  |                    | ,                  | f                  | 33                 |                    | <u>†</u>            |                    |                    | ‰                  | Š                  | <                  | Œ                  | .                  | 11                 |                    |
| Dec<br>Hex        | 144<br>90          | 145<br>91          | 146<br>92          | 147<br>93          | 148<br>94          | 149<br>95          | 150<br>96           | 151<br>97          | 152<br>98          | 153<br>99          | 154<br>9a          | 155<br>9b          | 156<br>9c          | 157<br>9d          | 158<br>9e          | 159<br>9f          |
| Key               | A0144              | A0145              | A0146<br>7         | .40147<br><b>"</b> | A0148<br>"         | A0149              | A0150               | A0151              | A0152              | A0153<br>TM        | A0154              | A0155              | A0156              | A0157              | A0158              | A0159              |
| Dec               | 160                | 161                | 162                | 163                | 164                | 165                | 165                 | 167                | 168                | 169                | 170                | 171                | 172                | 173                | 174                | 175                |
| Hex<br>Key        | a0<br>A0160        | a1<br>A0161        | а2<br>А0162        | a3<br>40163        | a4<br>A0164        | a5<br>A0165        | a6<br>A0166         | a7<br>A0167        | a8<br>40168        | a9<br>40169        | аа<br>А0170        | ab<br>A0171        | ac<br>A0172        | ad<br>A0173        | ас<br>А0174        | af<br>A0175        |
|                   |                    | i                  | ¢                  | £                  | ¤                  | ¥                  |                     | §                  |                    | ©                  | a                  | «                  | ٦                  | -                  | ®                  | -                  |
| Dec<br>Hex        | 176<br>50          | 177<br>b1          | 178<br>12          | 179<br>1/3         | 180<br>54          | 181<br>ს5          | 1 82<br>b6          | 183<br>b/          | 184<br>18          | 185<br>U9          | 186<br>Da          | 187<br>50          | 188<br>Jx          | 189<br>Lxt         | 190<br>De          | 191<br>bf          |
| Key               | A0176<br>0         | A0177              | A0178<br>2         | ∆0179<br><b>3</b>  | A0180              | A0181              | A0182               | A0183              | A01.84             | A0185              | A0186              | A018Z              | A0188              | A0189              | A0190              | A0191              |
| Dec               | 192                | 1 93               | 194                | 195                | 196                | 197                | 198                 | -                  | <u>د</u><br>200    | 201                | 202                | »<br>203           | 204                | <u>1/2</u><br>205  | <b>3/4</b>         | <u>č</u><br>207    |
| Hex<br>Key        | c0<br>A0192        | c1<br>A0193        | c2<br>A0194        | (3)<br>40195       | (4<br>40196        | c5<br>A0197        | c6<br>A0198         | c7<br>A0199        | 200<br>c8<br>40200 | 69<br>40201        | ca<br>A0202        | cb<br>A0203        | 204<br>cc<br>A0204 | cd<br>A0205        | CC<br>40206        | cf<br>A0207        |
| Rey               | À                  | Á                  | Â                  | Ã                  | Ä                  | Å                  | Æ                   | Ç                  | È                  | É                  | Ê                  | Ë                  | ]                  | ĺ                  | Î                  | Ï                  |
| Dec<br>Hex        | 208<br>d0          | 209<br>d1          | 210<br>d2          | 211<br>d3          | 212<br>d4          | 213<br>d5          | 214<br>d6           | 215<br>dZ          | 216<br>d8          | 217<br>d9          | 218<br>da          | 219<br>db          | -<br>220<br>ck     | 221<br>dd          | 222<br>de          | 223<br>df          |
| Key               | A0208              | A0209              | A0210              | A0211              | A0212              | A0213              | A0214               | A0215              | A0216              | A0217              | A0218              | A0219              | A0220              | A0221              | A0222              | A0223              |
| Dec               | Đ<br>224           | Ň<br>225           | Ò                  | Ó<br>227           | Ô<br>228           | Õ<br>229           | <b>O</b>            | 231                | Ø<br>232           | Ú<br>233           | U<br>234           | Ü<br>235           | U<br>236           | Ý                  | Þ                  | <b>ß</b><br>239    |
| Dec<br>Hex<br>Key | 224<br>c0<br>A0224 | 225<br>el<br>A0225 | 226<br>d2<br>A0226 | 727<br>d3<br>40227 | 228<br>d4<br>A0228 | 229<br>d5<br>A0229 | 230<br>cl6<br>A0230 | 231<br>d7<br>A0231 | 232<br>d8<br>40232 | 233<br>d9<br>40233 | 234<br>ca<br>A0234 | 235<br>cb<br>A0235 | 236<br>nc<br>A0236 | 237<br>cd<br>A0237 | 238<br>ec<br>40238 | 239<br>cf<br>A0239 |
|                   | à                  | á                  | â                  | ã                  | ä                  | å                  | æ                   | Ç                  | è                  | é                  | ê                  | ë                  |                    |                    |                    |                    |
| Dec<br>Hex        | 240<br>t0          | 241<br>†1          | 242<br>12          | 243<br>t3          | 244<br>†4          | 245<br>†5          | 246<br>10           | 247<br>17          | 248<br>18          | 249<br>19          | 250<br>ta          | 251<br>tb          | 252<br>tc          | 253<br>td          | 254<br>te          | 255<br>11          |
| Key               | A0240              | ۸0241<br><b>ñ</b>  | A0242              | A0243              | A0244              | A0245<br>Õ         | A0246               | A0247              | A0248              | A0249              | A0250              | A0251              | A0252              | A0250              | A0254              | A0255              |
|                   |                    | n                  | Ò                  | Ó                  | Ô                  | 0                  | Ö                   | ÷                  | Ø                  | Ù                  | Ú                  | Û                  | ü                  | ý                  | р                  | ÿ                  |

The default fonts use Windows code page 1252 Western which contains ISO 8859-1 (ANSI) characters. You can use other character sets by creating and loading appropriate font files.

Characters 0 to 31 are control codes that cannot be changed, but 32 to 255 can be custom designed.

The table below shows the characters stored in flash PROM on the printer control board.

Table 10.Code page1252 character table

## 10.4 Miscellaneous

| Environment        | 0°C to +50°C, 35% to 75% RH, non-condensing       |
|--------------------|---|
| Size               | 107 x 68 x 144 mm (w x h x d)                     |
| Weight             | 1.1 kg  |
| Power requirements | 24 Vdc ±5% average 2 A when printing, 85 mA idle. |

## 10.5 Life Expectancy

| Printhead     | More than 100 km paper<br>More than 1x10 <sup>8</sup> pulse lines (typically) |
|---------------|---|
| Control board | 90 000 hours (typically)  |
| Cutter        | 1 000 000 cuts (typically)  |

# **10.6 Ordering number list** 10.6.1 Printer assembly

|  | Printer <sup>1</sup> | Evaluation<br>kit <sup>2</sup> |
|--|----------------------|--------------------------------|
| TTP 2010 (Serial)  | 01971-000            | 01971-800                      |
| TTP 2020 (Parallel)  | 01972-000            | 01972-800                      |
| TTP 2030 (USB)   | 01973-000            | 01973-800                      |
| 10.6.2 Accessories   |                      | Shown on page:                 |
| Paper Guide Kit 58 mm  | 01970-058            | 10                             |
| Paper Guide Kit 60 mm  | 01970-060            |                                |
| Paper Guide Kit 80 mm  | 01970-080            |                                |
| Paper Guide Kit 82.5 mm  | 01970-082            |                                |
| Paper-low sensor w. 300 mm cable (5-15 mm focal dist)                              | 01890-300            |                                |
| Serial cable RS232, 9-pin, 1.5m  | 10825-000            | 16                             |
| Boot Cable, 9-Pin, 1.5m  | 01902-000            |                                |
| Parallel Cable A-C IEEE-1284 1.8m  | 01366-000            | 17                             |
| Parallel Cable 90°A-C IEEE-1284 1.8m   | 01366-090            | 17                             |
| USB cable 1.8 m  | 01542-000            | 17                             |
| Roll holder for $arnothing$ 200 mm, adjustable position. 58-82.5 mm                | 103938               | 92                             |
| Mounting plate for the above roll holder   | 104208               | 92                             |
| Wall mount roll holder for $arnothing$ 150 mm roll below. 58-82.5 mm               | 104123               | 94                             |
| Shelf mount roll holder for $arnothing$ 150 mm roll below. 58-82.5 mm              | 104126               | 93                             |
| Paper roll 58 mm $arnothing$ $pprox$ 150 mm, 60g/m², length 300 m                  | 01942-058            |                                |
| Paper roll 60 mm $\varnothing$ ≈ 150 mm, 60g/m², length 300 m                      | 01942-060            |                                |
| Paper roll 80 mm $\varnothing$ $\approx$ 150 mm, 60g/m <sup>2</sup> , length 300 m | 01942-080            |                                |
| Paper roll 82.5 mm $arnothing pprox$ 150 mm, 60g/m², length 300 m                  | 01942-082            |                                |
| Technical manual   | 103471               |                                |
| Printer driver CD, Windows and Linux   | 101368               |                                |
| Quick-fit hub kit (2 pcs w. screws), see Figure 6                                  | 103939               | 12                             |
| Leaf-spring retainer for quick-fit hubs  | 01473-000            | 14                             |
| 75W Power supply unit with 1.8m secondary cable <sup>3</sup>                       | 01776-000            | 95                             |
| 150W Power supply unit with on/off switch, and 500 mm                              |                      |                                |
| secondary cable <sup>₄</sup>   | 01035-014            | 95                             |
|  |                      |                                |

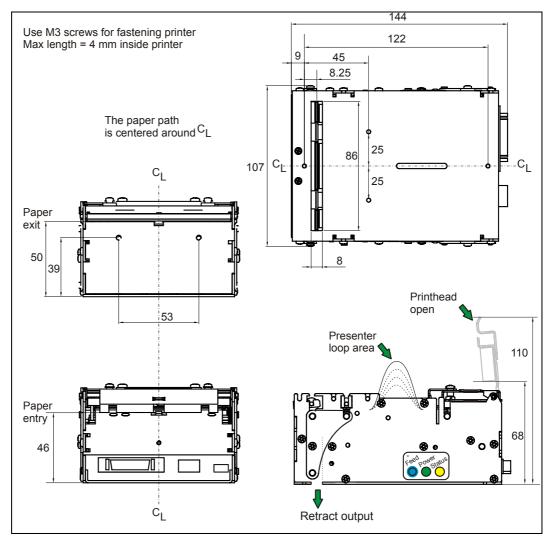
**NOTE!** – Mains cord is not included in the PSU's.

<sup>&</sup>lt;sup>1</sup> One paper guide is included with each printer. Please indicate what width you want on your orders.

<sup>&</sup>lt;sup>2</sup> Evaluation kits contain printer, all paper guides, roll holder with 58 and 80mm paper rolls and sensor, interface cable, power supply, documentation and drivers.

<sup>&</sup>lt;sup>3</sup> Mains cord is not included in the PSU's.

# 10.7 Dimensions 10.7.1 Printer



**NOTE! –** Additional space is required for paper roll and handling

Figure 32. Measurements drawing

#### 10.7.2 Universal roll holder

This roll holder can be fitted on the right or left side of the printer. The arm can be set in three different angles. This makes make integration in the kiosk easy.

58 mm, 60 mm, 80 mm, and 82.5 mm paper widths can be used without adjustments.

The universal roll holder takes Ø200 mm rolls in the two high and low positions of the arm, and 250 mm rolls in the "under" position.

The arm only is required in the high position, while the guide plate with integrated strainrelief is required in the two other positions.

The optional paper low sensor can be fitted.

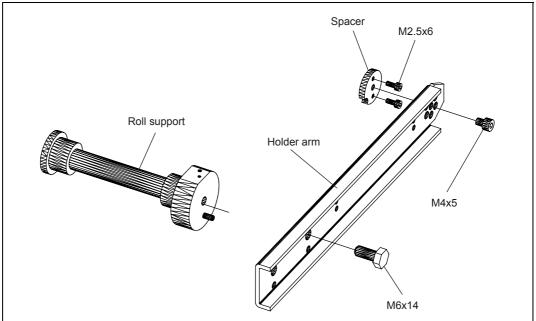


Figure 33. Universal roll holder

- 1) Fit the spacer on the side of the printer where you want the arm using the two M2.5x6 screws.
- Push the arm onto the spacer screw heads in one on the three usable angles (Note that if you use the arm without the guide plate, only the high position is possible to use.)
- 3) Fasten the arm with the M4x5 screw
- 4) Move the roll support to the outermost position if you want to use bigger rolls.
- 5) Fit the optional paper low sensor onto the roll support, fasten the cable with tie wraps, and connect it to the connector on the back of the printer.

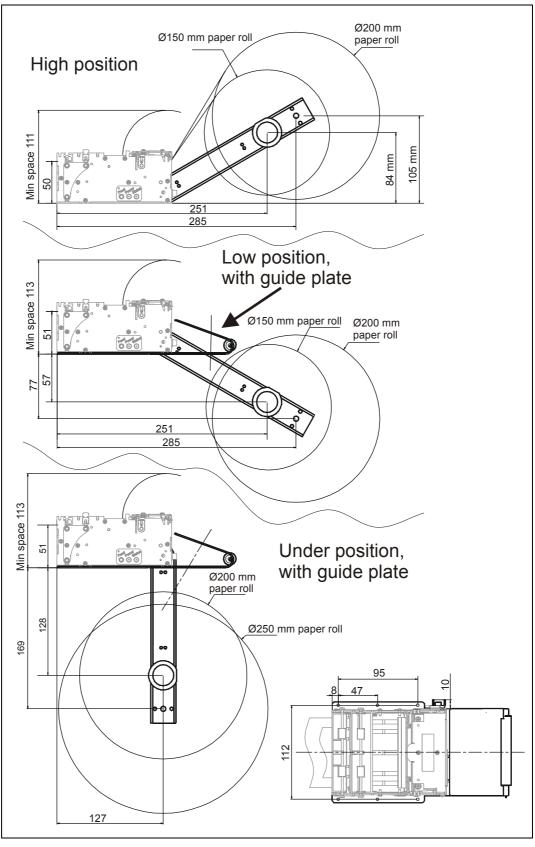


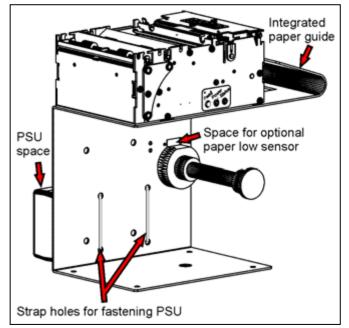
Figure 34. Universal roll holder, measurements drawing

#### 10.7.3 Shelf type roll holder below, Ø150 mm rolls

This roll holder fits all paper widths, 58 mm, 60 mm, 80 mm, and 82.5 mm without adjustments, and it takes Ø150 mm rolls.

It has the quick fit fastening so you just connect the cables to the printer then slide it onto the roll holder. It also has additional holes so that you can attach the 75W PSU with straps, and fit an optional paper low sensor.

This makes it an ideal evaluation roll holder, which stands stable on your desktop, but also can be fastened into your kiosk and used in normal installations.



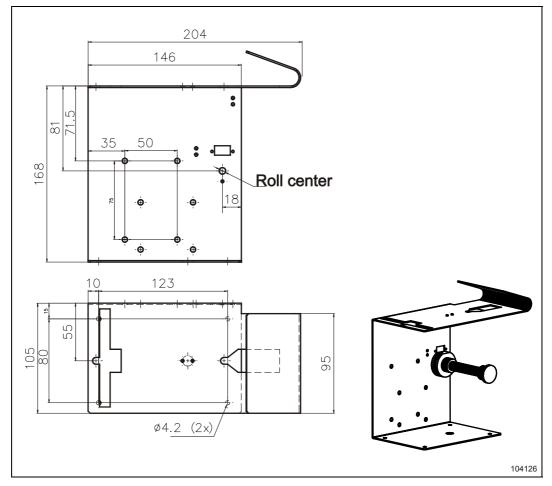
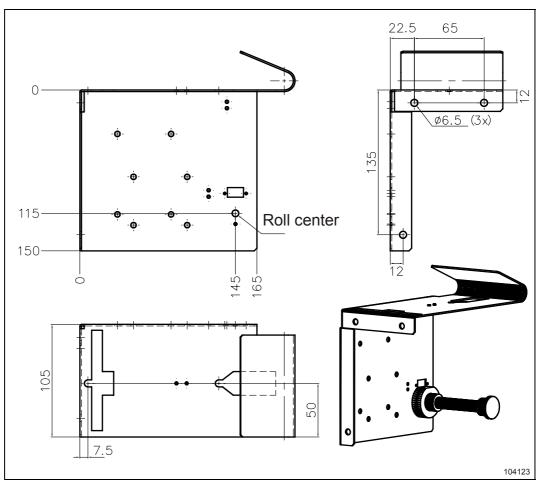


Figure 35. Roll holder 104126 measurements drawing

#### 10.7.4 Kiosk wall type roll holder below, Ø150 mm rolls



This roll holder fits the same holls as the above but attaches to the front kiosk wall instead of a shelf.

Figure 36. Roll holder 104123 measurements drawing

#### 10.7.5 75W Power Supply

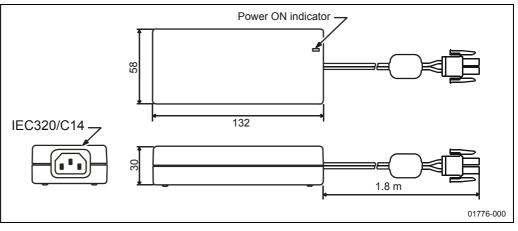


Figure 37. Measurements of 75W PSU

#### 10.7.6 150W Power Supply

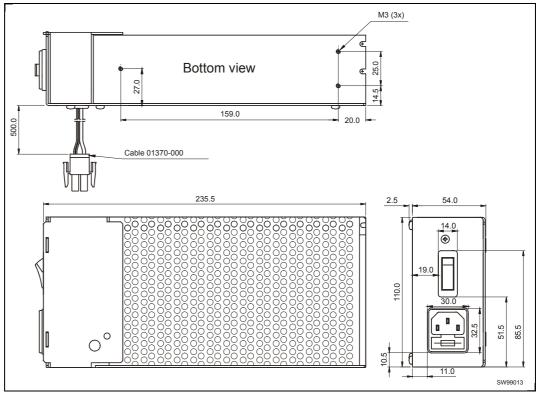


Figure 38. Measurements of 150W PSU

## Index

| 2                     |   |
|-----------------------|---|
| 2-of-5 Interleaved 34 | 1 |
| Α                     |   |
| Accessories 89        | 9 |
| ACK40                 | 6 |
| Acknowledge marker 53 | 3 |
| Add-on, bar code 3    | 5 |
| Aligning preprint and |   |
| thermal print70       | C |
| Alignment 30          | C |
| Ambient light1        | 5 |
| ANSI8                 | 7 |
| Auto cut after FF64   | 4 |

#### В

| Backspace          | 2 |
|--------------------|---|
| Barcodes 34        |   |
| Baud rate6         | 1 |
| Black-mark 29, 70  | С |
| Check 27           | 1 |
| Length60           | 6 |
| Sensitivity 67, 74 | 4 |
| BMP-file           | 3 |
| Bold               | 1 |
| Bootware 5         | 1 |
| Bottom margin6     | 7 |
| Brightness2        | 1 |
| Burn time 62       | 2 |
| Buttons            | 3 |

#### С

| Calibration            | 32<br>64<br>30<br>87<br>79<br>68<br>87<br>34<br>34 |
|------------------------|--|
| Commands summary       | 27   |
| Connecting to the      |  |
| computer 16,           | 17   |
| Connector              |  |
| Interface              | 16   |
| Paper Low              |  |
| Power                  |  |
| Contrast               |  |
|                        |  |
| Control board revision |  |
| CR/LF behavior         |  |
| Current consumption18, |  |
| Cut                    |  |
| Cut and eject          | 40   |
| Cut offset             | 66   |
| Cutter not in home     |  |
| position               | 46   |
|                        |  |
| D                      |  |
| Data bits              | 61   |
| Data DILS              | 01   |

| Data bits | 61 |
|-----------|----|
| Decimal   | 26 |

| Default settings   |
|--|
| Store  |
| Document Mode<br>BM64<br>Fixed64   |
| Variable 64<br>Dot-line  |
| Drawing<br>shelf14<br>Driver   |
| Installation       20         Mode       25         Settings       20         Status Monitoring       20 |
| E  |
| EAN128   |
| Eject  |
| Enforced clear presenter41<br>Error codes  |
| F  |
| Fault finding78<br>Feed button8, 19<br>File format   |
| Font   |
| Firmware   |
| Fixed Document Mode . 64<br>Flow-control 61<br>Fonts 30, 44, 47, 63, 87                                  |
| file format54<br>loading54   |
| Form feed 33   |
| <b>G</b><br>Garbage Filter 66<br>Ground See Earth  |
| H  |
| Hardware handshaking 61<br>Height31<br>Hex26   |
| Hex codes  |
| l <sup>2</sup> C options-bus   |

Decimal codes...... 27, 60

| Installation     | .11 |
|------------------|-----|
| paper roll       | .22 |
| paper-low sensor | .15 |
| printer driver   | .20 |
| Interface        | .75 |
| Connector        | .16 |
| Inversed         | .31 |
| ISBN             | .34 |
| ISO 8859-1       | .87 |
| Italics          | Se  |
|                  |     |

## Κ

Kiosk .....11

#### L Landscape ......30 Language monitor .......20 Leaf-spring retainer.14, 89 Left align ......30 Life Expectancy......88 Light ......15 Line spacing.....63 Lines. horizontal......37 Load paper.....22 Loading firmware ......79 Logotypes....38, 43, 47, 56 file format .....56 Loop Disable......42, 63 Length .....63 Presenter .....7

#### Μ

| IVI                       |
|---------------------------|
| Maintenance78             |
| Measurements drawing.90   |
| Minimum printout length40 |
| Mnemonic                  |
| Mounting shelf14          |
| N                         |
| n1, n2, etc26             |
| NAK                       |
| Noise, excessive62        |
|                           |
| 0                         |
| Operation22               |
| Options-bus52             |
| Ordering information89    |
| Orientation30             |
| Output slot14             |
| P                         |
| Page                      |
| Based21                   |
| Length65                  |
| Setup69                   |
| Type21                    |
| Paper                     |
| Advance21, 39             |
| Cut mode21                |

TTP 2000 Kiosk Printer-Technical Manual

Indicators.....9

| Eject         21           Feed backwards         39           Feed error         46           Feed forward         39           Guide         10, 70, 89           In presenter         46 |
|---|
| Jam24<br>Low sensor   |
| Near-end status 47<br>Ordering numbers 89   |
| Page length 40<br>Reverse 21, 39  |
| Roll installation 21, 39  |
| Sensitivity 21  |
| Specifications  |
| Paper-low 15<br>Connector 15  |
| Parallel  |
| Cable 17, 89  |
| Port  |
| Port setup 62   |
| Parameters59  |
| recall44  |
| reset to default 59   |
| set45<br>store43  |
| Parity  |
| Partial cut   |
| Pin assignment  |
| Serial port   |
| USB port77  |
| Pixel-line36  |
| Plug and Play 6, 51   |
| Portrait  |
| Power<br>Connection   |
| Connector   |
| Supply 18, 89, 95   |
| Present   |
| Slowly  |
| Presenter7  |
| Clear41, 68   |
| Print   |
| bitmap  |
| commands39<br>logotype38  |
| quality   |
| ruler line  |
| Speed 6, 21, 62   |
| Print head  |
| lifted46  |
| pulse control 63  |
| temperature 50  |
| Printable area 69<br>Printer  |
| driver 6, 20  |
| opening24   |
|   |

| operable   |
|--|
| Q<br>Quick-fit hubs 12   |
| R  |
| Replacement parts 81<br>Reporting status 58<br>Reset   |
| printer  |
| Holders  |
| S  |
| Scaling  |
| Cable89Serial cable16Serial interface75Serial number50Shelf14Short Message Protocol52Shutter52Specifications86 |
| Status<br>acknowledge  |

| codes & escape   |
|--|
| sequences27  |
| Syntax29   |
| т  |
| •  |
| Tab  |
| Stop positions63   |
| Temperature50  |
| Error  |
| Range  |
| Terminal faults46<br>Test printout19   |
| Test printout  |
| alignment  |
| bold   |
| commands   |
| height   |
| italicsSe  |
| Mode25, 87   |
| position   |
| reversed31   |
| underline  |
| width  |
| TOF mark See Black-mark  |
| Top margin   |
| Torque, screws81   |
| Trash bin  |
| See Retract  |
|  |
|  |
| U  |
|  |
| U  |
| Underline  |
| U<br>Underline   |
| U Underline  |
| U Underline 31 UPC 34 USB 77 Cable 89 Connector 17 Port 17 V Variable Document Mode 64 Vertical Installation 11 Mode 64 Vertical Voltage indicator 9 W Wall Compensation 67 Warning level 67, 68 Waste See Retract Width 31  |
| U Underline  |
| U Underline 31 UPC 34 USB 77 Cable 89 Connector 17 Port 17 V Variable Document Mode 64 Vertical Installation 11 Mode 64 Vertical Installation 11 Mode 64 Voltage indicator 9 W Wall Compensation 67 Warning level 67, 68 Waste See Retract Width 31 Windows 2, 6, 20, 51, 79 |
| U Underline  |
| U Underline 31 UPC 34 USB 77 Cable 89 Connector 17 Port 17 V Variable Document Mode 64 Vertical Installation 11 Mode 64 Vertical Installation 11 Mode 64 Voltage indicator 9 W Wall Compensation 67 Warning level 67, 68 Waste See Retract Width 31 Windows 2, 6, 20, 51, 79 |

Summary of control

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