



Physical. Mental. Social Well-Being.



DEAR FRIENDS OF MERIDIAN,

At Meridian, we strive to advance our work to its highest potential thereby enhancing patient experience. From our exemplary physicians and clinicians to our nurses and mental health practitioners, each medical professional continued battling obstacles of the COVID-19 pandemic, but rose to every challenge.

In this year's annual report, you'll read about how we provided access to care for underserved communities with our integrated "whole-person" health services. With our expansion of dental programs, addictions and recovery services, and primary medical care and behavioral health in schools, our spectrum of care makes Meridian what it is.

We've opened several new in-school clinics in Muncie and Anderson, and will soon add more around the state. Besides medical services and school nursing, these Meridian school clinics offer behavioral health services and give children easy access to a full range of health services. Even more exciting - they are open to anyone. Our school clinics are neighborhood clinics, giving essential healthcare to families who may not have easy access otherwise.

Be sure to check out Home with Hope, one of our newest partnerships in addiction care. As well as our public awareness efforts in spotlighting our Speaker Series, which brings community stakeholders and statewide policymakers together, focusing on addiction recovery and mental health efforts.

The Meridian family serves over 38,000 patients in more than half the counties in Indiana. And we're growing. We do this by advancing the work, elevating our communities, advancing our expert medical staff, and by elevating our collaborative partnerships. I often say Meridian cannot be all things to all people. But we can do our part, with you by our side.

Sincerely,

Hank A. Milius President/CEO

Meridian Health Services

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WELCOME

This past year we have made great strides in advancing "whole-person" health and expanding access to care in our communities. Our dedicated Meridian team has worked together to provide our whole-person health services to rural and underserved communities while enhancing the patient experience. Meridian's impact continues to grow as we work to make our communities healthier through a focus on whole-person health.

Meridian's "Whole-Person" Healthcare provides integration of:



PHYSICAL

Our physical health services include a vast range of primary medical care specialties including – Family Medicine, Pediatrics, Dental, Women's Health OB/GYN, Internal Medicine, and School Health Clinics. Meridian continues to expand to meet the needs of communities throughout Indiana. Our telehealth services play a large part in expanding access to care for patients.



MENTAL

Mental wellness and physical well-being go hand-in-hand. Meridian offers a full spectrum of behavioral health services that include Psychiatry, Counseling, Inpatient/Outpatient Therapy, Addiction and Recovery, Children and Family Programs, and Crisis Services. We also provide Home and School-Based Programs, Skill Building, and Mental Health programs for those with intellectual and developmental disorders.



SOCIAL

Communities become healthy by addressing social health determinants through a number of services. The Suzanne Gresham Center's Child Advocacy Center for abused children, HIV Non-Medical Case Management, Foster Care Adoption, Supported Housing Programs, and other Meridian community resources help enable those in need to become independent, overcome challenges, and grow.

> Expanding Access to Care

Meridian Health Services is dedicated to expanding access to care for vulnerable, underserved communities. With new locations being added every day and new technology, we have been able to close the gap on who is able to access "whole-person" healthcare.

MEDICAL & BEHAVIORAL CARE

Meeting Children and Families Where They Are

Meridian's School-Based Health Centers are an

innovative, affordable model integrating behavioral and medical care for students, teachers, families, and anyone in the community. Convenient locations broaden access to care for those who otherwise may not seek services. Meridian's first School-Based Health Clinic opened in 2020 at Southside Middle School in Muncie. In just two

years, Meridian now has a presence in all Muncie Community Schools. In March 2022, Meridian opened its first School-Based Health Clinic at Compass Alternative School in Anderson. The program continues expanding with more schools partnering in the near future at Richmond Community Schools and Union School Corporation.





Dental Care is Vital to "Whole-Person" Health

A vital part of good physical health relies on oral health. The mouth is a window into the health of the body. Linking dental services to medical care gives patients a full spectrum of whole-person healthcare. Meridian Dental is located in Anderson, Elwood, Muncie and Richmond. New dental care locations are expected to open within the next year in Portland and Marion.



Since 2020, Meridian has provided 8,858 dental appointments to patients that may not have otherwise received this much needed care.

Virtual Appointments Expand Access to Care

COVID-19 may have given rise to virtual appointments, but telehealth is here to stay. Meridian sees the importance of remote virtual care and has built a successful program to extend its continuum of services to patients who previously may not have had access to vital health services.

Initially, virtual visits were a way for patients to maintain access to their healthcare provider through the pandemic without going to a physical office space. As more and more are vaccinated, some patients are choosing to return to in-person visits with providers. But we're also seeing how desirable virtual appointments have become, extending access and convenience to healthcare. Meridian has built a solid platform for the technology that provides virtual care much like in-person visits. For those without transportation, or whose health makes travel difficult, and for those who live in rural communities, virtual access to healthcare has been key to maintaining good health.

› Meridian provided 80,320 telehealth visits last year alone.



When Gregory D. Allen, of Anderson, was looking for a new doctor, the deciding factor for him was the idea of going to a "medical home" that offered the convenience of having high-quality healthcare services integrated and offered in one location.

"Since everything was in one place at Meridian, it made it all very convenient. In the past it was hard for me to get to a dentist, but now I am and they have my gingivitis under control. It's been a very positive experience. I've used their behavioral health services and I go to a family doctor there too," said Allen.

Partnerships Build Bridges

Meridian Health Services collaborates with community resource providers and seeks new trainings and innovation to improve patient outcomes and overall health and well—being of patients and the community at—large.



Home with Hope

Meridian builds bridges across the state as it creates a continuum of care for people with addictions. In August 2021, Meridian partnered with Home with Hope in Lafayette to extend



addiction recovery efforts. This partnership allows those seeking recovery to stabilize in the Addictions and Recovery Center, transition to a recovery residence upon discharge and continue to work on their recovery through outpatient services. Additionally, Home with Hope provides two residential homes for men



and women to live during recovery. Home with Hope is the only program of its kind in the Lafayette area that provides this continuum of care, often following primary treatment for men and women 18 and older.

The expansion is supported by North Central Health Services (NCHS), which awarded Meridian and Home with Hope with more than \$1.4 million to revitalize and increase services in the community.







Youth Mental Health First Aid

Meridian Health Services received a grant from the Muncie-Delaware County Community Foundation and Ball Brothers Foundation to fund the second phase of Youth Mental Health First Aid training for 50 Delaware County schools staff. The first phase of this project allowed for 175



THE COMMUNITY FOUNDATION of Muncie & Delaware Causty, Inc.

staff to be trained. Youth Mental Health First Aid introduces participants to identify common signs and symptoms of mental health and substance use-related challenges, builds understanding on their impact, and provides an overview of common supports. With Meridian's presence in schools throughout the state of Indiana, we have taken an active role in educating school staff on safety trainings and best practices to better serve students, families and our community.







Campaign of Community Awareness Emerges

Meridian Health Services provides community events and education to help further knoweldge on the importantce of "whole-person" health for the community.



Rialzo returned with a new look, venue and purpose on Saturday, May 14th, 2022 at the Scheumann Family Indoor Practice Facility on the campus of Ball State University. More than 700 of our greatest supporters attended Rialzo XI raising funds for Meridian's full spectrum of addictions and recovery programs. The Kentucky Derby-themed charity gala featured "The Greatest 2 Minutes in Fundraising" – the Meridian Derby – a virtual horse racing event that allowed guests to donate and pick from 10 horses representing different Meridian Addictions and Recovery programs.

Indiana Governor Eric Holcomb received the Spirit of Meridian Award, recognizing his commitment to promote healthier communities. On his first day in office in 2017, Gov. Holcomb appointed the state's first drug czar to tackle addiction and lead the state's anti-drug efforts. Additionally, he led the state of Indiana through the COVID-19 pandemic and implemented the Next Level Regional Recovery program intended to help the state's economy recover from the financial impact from the pandemic. He also has reinforced his healthcare initiatives to include recovery housing, mental healthcare services, tools to assess substance use disorder, and more to help make Indiana residents and communities healthier.









Care for Afghan Refugees

Meridian collaborated with community health partners providing integrated medical, behavioral and social health services for Afghan refugees who resettled in Muncie following the United States' withdrawal from Afghanistan in August 2021. Meridian provided case managers to help people get the



healthcare they needed during their transition to America. Meridian connected people to resources in the community and helped ensure all information could be completed with the help of a translator.

Community Speaker Series

In the last decade, nearly 4,000 Hoosiers have died from opioids. Overdose deaths are at epidemic proportions. Our Speaker Series, now in its fifth year, is part of a public awareness campaign, pairing high-profile individual speakers with a panel of Meridian experts, and local and statewide professionals who discuss what's being done to stem the tide. This past year the series included once top-rated athletes whose battles with addiction help inspire others.

Ryan Leaf, the second overall pick in the 1998 NFL draft, and former NBA player Chris Herren both shared their stories of addiction and recovery to audiences in Muncie, Richmond and Lafayette.

Panelist experts included the Director of the Indiana Division of Mental Health and Addiction, the State Executive Director of Drug Prevention, Treatment and Enforcement, physicians, mayors, law enforcement, deputy prosecutors, people in recovery, advocacy groups and Meridian experts.

"Thank you for allowing me to be part of the Meridian Speaker Series with Ryan Leaf. As I trudge the road to happiness one day at a time, it is easy to not look at accomplishments. That day allowed me to reflect on how much my life has changed since October 19, 2006! Thank you so very much for letting me help others and ultimately myself. It was truly a pleasure."
 Jim, Recovery Person, Speaker Series – Lafayette



Thank you to all of our generous supporters and donors for helping make Meridian's programs and services available to all who are in need.

CORPORATE GIVING

THE PARTNERS SOCIETY (LIFETIME CASH GIVING AS OF JUNE 30, 2022)

THE PARTNERS SOCIET	Y (LIFETIME CASH GIVING	3 AS OF JUNE 30, 2022)		
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Retired. RN

Brian Ring

Henry Community Health President/CEO

Brent WebsterUSI Insurance Group
Senior Consultant

John ColdrenColdren & Frantz
Retired, Attorney & Partner

Trent Dowling STAR Financial Bank Regional President

Steve SmithMidwest Metal Products
CEO

Dr. Terry Whitt Bailey

Center for Leadership Development VP/Chief Programs Officer

Chris Fancher

Muncie Power Products Retired, Senior VP IT & Admin

Scott McKeeFirst Merchants
Corporate Social Responsibility Director

Charlie Sursa - Director Emeritus Sursa Griner & O'Donovan Wealth Management of Raymond James Senior VP, Investments

Meridian Health Services

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Dr. Terry Whitt BaileyCenter for Leadership Development
VP/Chief Programs Officer

Wayne Shaffer Mancino's Restaurant Owner Julie Newhouse

Newhouse & Newhouse Attorney

Rick Kelly CMS/Pridemark President/VP

Sue Ann PflumWellpoint
Retired, RN

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Henry Community Health Physician

Rob Keisling

Indiana Michigan Power External Affairs Manager

Erica Graham

Moore Advanced Service Group Healthcare Operations Manager

Jamie MatthewsFirst Merchants
Market President

Meridian Health Services

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Midwest Metal Products CEO

Chris Fancher

Muncie Power Products Retired, Senior VP IT & Admin.

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Henry Community Health President/CEO Michael Galliher

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Wil Davis

Noble Why, LLC Chairman

John Littler

Littler Diecast Retired, President/CEO

Doug Inman

The Portland Foundation Executive Director

Mike Lunsford

Coldwell Banker Real Estate Group Broker, CCIM, CRB

Mark Hardwick

First Merchants CEO

FINANCIAL REPORT

July 1, 2021 - June 30, 2022

Revenue generated from serving 38,364 patients:	\$146,250,000
Patient charges	\$105,310,000
Federal, state and local government	\$21,960,000
Investment earnings	(\$2,240,000)
Other sources	\$21,220,000
We did not receive full payment from:	
Those unwilling or unable to pay	(\$13,250,000)
Other contractual agreements	(\$15,790,000)
TOTAL FUNDS AVAILABLE	\$117,210,000
We applied our funds to:	
Wages, Benefits and Contractual payments for 1,049 employees	\$73,400,000
Purchase services and supplies	\$7,950,000
Facilities, operating costs and the provision for future services	\$35,860,000
TOTAL FUNDS APPLIED	\$117,210,000

Meridian Awarded for Workplace Risk and Safety Measures

Meridian was recognized by USI Insurance Services with the Indiana Risk and Safety Excellence Award, acknowledging our focus on safety and policies and procedures that reduce risks to employees.

More than 350 behavioral clinicians, using their own vehicles, are on the road every day traveling for patient care. USI and Meridian worked



together to establish a program that helps encourage safe driving and gives a higher level of protection to Meridian, which translates to more dollars available for Meridian's mission to help make communities healthier through a focus on "whole-person" health.



MERIDIAN SERVED **38,364** PATIENTS



MERIDIAN PROVIDED
CARE TO
4,400
INDIVIDUALS
WHO WERE
UNABLE TO PAY



provided **534,665 OUTPATIENT VISITS**



FOR SERVICES
WHICH TOTALED **\$4 MILLION**IN CHARITY
CARE



in **52 Facilities**



MERIDIAN HAS
PARTNERED WITH

346 SCHOOLS
TO BRING SERVICES
TO STUDENTS



with **34 CLINICS**



I 5,026 CHILDREN RECEIVED SERVICES FROM MERIDIAN



\$146,250,000
in revenue
was generated
during fiscal
year 2021-22



\$73,400,000
WAS DEDICATED
TO OUR
1049
EMPLOYEES'
SALARIES & BENEFITS

"Whole-Person" Health for All Stages of Life.













Meridian

WOMEN'S HEALTH
Obstetrics and Gynecology



















MERIDIAN HEALTH SERVICES LOCATIONS.

Muncie - Main Office

240 N. Tillotson Ave. 765-288-1928

Muncie - Annex

130 N. Tillotson Ave. 765-254-5356

Anderson

1547 Ohio Ave. 765-641-7499

Anderson

2010 Brentwood Dr. 765-393-0063

Bluffton

303 S. Main St. 866-306-2647

Connersville

707 W. 3rd St.

Fort Wayne

4646 W. Jefferson Blvc 260-436-0932

Indianapolis

4755 Kingsway Dr., Ste 105 317-803-2270

Kokomo

424 E. Southway Blvd. 765-865-8914

Lafayette

1500 Salem St. 765-250-9212

Marion

323 E. 2nd St. 765-573-5567

Michigan City

219-688-1455

Mishawaka

1818 Went Ave. 574-254-0229

New Castle

930 N. 14th St. 765-521-2450

Portland

931 W. Water St. 260-726-9348

Richmond - Adults

520 S. 9th St. 765-935-5390

Richmond - Children

2300 Chester Blvd. 765-983-2220

Rushville

509 Conrad Harcourt Way 765-932-3699

Winchester

730 W. Washington St. 765-584-7820

SPECIALTY CENTERS.

Meridian Addictions & Recovery Centers

Richmond 498 N.W. 18th St., Bldg 417 765-373-8704

West Lafayette 2900 N. River Rd. 765-337-8855

Lafayette Home With Hope 1119 Ferry St. 765-807-0009

Women's Recovery Home

Muncie 1101 N. Wheeling Ave 866-306-2647

Lafayette 920 N. 11th St. 765-742-3246

Suzanne Gresham Center Children & Family Programs

Muncie 3620 W. White River Blvd. 765-288-1928 Meridian School Clinic

Muncie Southside Middle School 1601 E. 26th St. 866-306-2647

Anderson

Compass Alternative Schoo 2010 Brentwood Dr. 765-393-0063

Women's Health

Muncie 100 N. Tillotson Ave. 765-286-2000

Anderson 1547 Ohio Ave. 765-641-7499

Meridian Health Pediatrics

Anderson 1547 Ohio Ave. 765-641-7499

Bluffton 303 S. Main St. 260-888-2102

Muncie 205 N. Tillotson Ave. 765-291-5437 Meridian Dental

Anderson 1547 Ohio Ave. 765-641-7499

Elwood 1518 Main St. 765-552-3488

Muncie 110 N. Tillotson Ave. 866-306-2647

Richmond 520 S. 9th St. 765-935-5390

MeridianMD Medical Care Offices

Anderson 1547 Ohio Ave. 765-641-7499

Bluffton Internal Medicine 303 S. Main St. 260-888-2101

Connersville 707 W. 3rd St. 765-827-1164

Dunkirk 1150 S. Main St. 765-768-3188 MeridianMD cont.

Muncie 100 N. Tillotson Av 765-288-8770

New Castle 930 N. 14th St. 765-521-2450

Richmond 520 S. 9th St. 765-935-5390

Richmond 2300 Chester Blvd. 765-939-2395

Rushville 509 Conrad Harcourt Way

MeridianMD Convenience Care Portland

500 W. Votaw St. 260-726-4350

Richmond 520 S. 9th St. 765-935-5390



corporate address: 240 N. Tillotson Ave. Muncie, IN 47304

MeridianHS.org



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