

*an .*  
**Amazing  
year**

**Metropolitan Family Services**

*2006 - 2007*



## To Our Donors and Friends

*Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has.*

~ MARGARET MEAD

In 1857 a group of dedicated and determined visionary leaders knew in their hearts the importance of helping families struggling to get by in the burgeoning young city of Chicago. From these early roots as the Chicago Relief and Aid Society, Metropolitan Family Services has been at the heart of Chicago's city and suburban communities, marshalling vital resources to help families facing devastating obstacles and overwhelming odds.

This year Metropolitan Family Services has much to celebrate. Thanks to you – our donors, volunteers, supporters and partners – Metropolitan continues its distinguished 150-year tradition of being a powerful voice for families and a champion for building strong communities.

On the pages that follow, Metropolitan recognizes the many corporations, foundations and individuals whose belief and commitment to our work have enabled us to lead the way in helping families realize their amazing strengths to achieve their greatest potential.

# thank you

Your support has made possible vital counseling programs, initiatives to prevent child abuse and neglect, expanded learning opportunities for at-risk youth through school-based programs, a continuum of services for older adults to keep them a vibrant force in our communities, and social policy advocacy on behalf of lower-income families.

Your generosity also has played a significant role in enabling Metropolitan to begin building early childhood classrooms at the North Children's Center, scheduled to open in 2008. This facility will benefit preschoolers living in the neighborhoods of Portage Park, Belmont Cragin, Irving Park and Hermosa. With your help, Metropolitan is expanding its Legal Aid Bureau into the communities we serve to meet the overwhelming and increasing needs of Chicago families in the areas of poverty and family law.

Indeed this has been a milestone year for Metropolitan Family Services, and we are blessed to have so many benefactors collectively making a tremendous difference in the lives of so many Chicago-area families. A gift to Metropolitan Family Services is a gift to the greater good, and we invite you to share in the sense of civic pride and responsibility that comes with helping families realize their amazing strength.

*Richard L. Jones, Ph.D.  
President and CEO*

*Frank M. Clark  
Chairman*

# *Programs and Services*

**Child and Youth Development and School-based Services** help to strengthen the capacities of children and their families to achieve developmental milestones and to obtain the skills needed to make positive choices. Programs foster healthy growth and development, increase problem-solving abilities, promote student achievement and decrease high-risk behaviors.

**Violence Prevention and Intervention Services** address key issues such as bullying, domestic violence, teen dating violence and child witnessing of violence.

*we succeed together*

**Counseling and Mental Health Services** offer counseling and case management to families and individuals of all ages. Services build on individual and family strengths and capacity for change and growth, while addressing behavioral problems and developmental needs. Specific needs related to mental health issues are handled in our specialized Children's and Adult Mental Health programs. Additional services include psychiatric evaluation, medication monitoring and crisis intervention.

**Child Welfare Services** address issues that emerge in families brought together by adoption, subsidized guardianship or foster care. Challenges in adjustment, grief and loss, attachment, education and emotional upsets are addressed in order to strengthen relationships and help children and their families function at the highest possible level.

**Employee Assistance Programs** provide counseling and management consultation services to help troubled employees create balance in their lives and to enable management to effectively address their employees' personal problems and productivity issues.

## *History*

*In 2007, Metropolitan Family Services celebrates its 150th anniversary. Founded as the Chicago Relief and Aid Society in 1857, Metropolitan Family Services has been a resource for families and a champion for building strong communities – helping families recover and revive from the Great Chicago Fire, three depressions and two World Wars. In the 20th century, Metropolitan assumed a leadership role in developing social policies to benefit families such as the Social Security Act, Domestic Violence Act and the creation of the Community Fund of Chicago, now the United Way. In the 21st century, Metropolitan Family Services continues to provide high quality services to help families realize their full potential.*

**Legal Aid Bureau** provides legal assistance in the areas of family law, elder abuse and poverty law. The Legal Aid Bureau offers free legal services to protect the elderly against abuse and financial exploitation and to protect victims of domestic violence. It also assists families with housing and consumer issues, and provides advice on public benefits. The Bureau also offers essential violence intervention programs to help families rebuild their lives.



## Staff

*Metropolitan Family Services employs 559 social workers, lawyers, financial counselors, educators and administrative staff. All work together to continue the 150-year tradition of providing counsel and programs to support and strengthen families and communities.*

**Services for Older Adults and Their Families** support seniors through individual, family and group counseling, case management and psychiatric services. In addition, services help address the challenge of caregiving through counseling and referrals, in-home respite and overnight accommodations. Some services provide support and resources for seniors who are victims of elder abuse and their families. Additional programs provide and mobilize services to maximize the strengths of well-functioning seniors and help them to meet the challenges and opportunities of life's later years.

**Community Development** helps to create partnerships that increase the community's capacity to sustain healthy families. Activities include community planning, coalition building and public education campaigns around issues such as violence prevention and creating elder-friendly communities.

**Social Policy** advocates with government, primarily at the state level, for public policies that strengthen families, with a focus on the needs of low-income individuals and families. Topics include predatory lending, custody and guardianship laws, and expansion of the earned income tax credit. Activities include policy analysis, coalition building and lobbying. Hundreds of thousands of families and individuals benefit from Metropolitan Family Services' social policy efforts.

# Metropolitan Family Services

# *financials & statistics*

## Statement of Financial Position

June 30, 2007 and 2006

Amounts in 000's

	2007	2006
<b>Assets</b>		
Cash	\$ 4	252
Receivables	3,120	3,905
Investments	48,948	43,907
Interest in trusts	14,613	13,169
Property and equipment	17,017	17,710
Other	494	1,337
<b>Total Assets</b>	<b>84,196</b>	<b>80,280</b>
<b>Liabilities &amp; Net Assets</b>		
Accounts payable and accruals	1,797	2,259
Line of credit	500	400
Notes payable	1,688	2,084
Bonds payable	12,700	12,700
Pension liability	3,391	1,579
Other	984	838
<b>Total Liabilities</b>	<b>21,060</b>	<b>19,860</b>
<b>Net Assets</b>	<b>63,136</b>	<b>60,420</b>
<b>Total Liabilities &amp; Net Assets</b>	<b>84,196</b>	<b>80,280</b>

Note: Amounts for 2007 are unaudited. Audited financial statements for 2007 will be available after October 15, 2007.

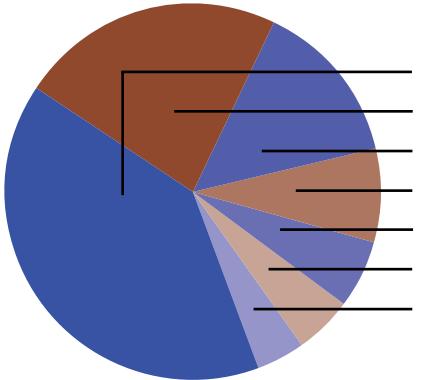
## Statement of Activities

Years Ended June 30, 2007 and 2006

Amounts in 000's

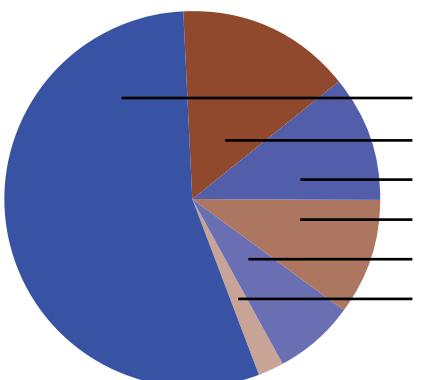
	2007	2006
<b>Operating Revenue</b>		
Government Grants	\$ 17,892	17,776
Program Service Fees	3,465	3,729
Contributions	5,054	3,920
United Way	3,243	3,407
Endowment Payout	2,350	1,904
Income from Trusts & Other Income	717	962
<b>Total Operating Revenue</b>	<b>32,721</b>	<b>31,698</b>
<b>Operating Expenses</b>		
<i>Program Expenses</i>		
Counseling & Mental Health	10,802	10,209
Child & Youth Development	6,862	6,395
Child Welfare	3,593	3,434
Legal Aid	1,267	1,137
Violence Prevention & Intervention	621	643
Older Adults	2,287	2,499
Social Policy & Community Development	516	474
<b>Total Program Expenses</b>	<b>25,948</b>	<b>24,791</b>
Management & General	4,661	4,583
Fund Raising	1,748	1,504
<b>Total Operating Expenses</b>	<b>32,357</b>	<b>30,878</b>
<b>Operating Surplus (Deficit)</b>	<b>364</b>	<b>820</b>
<b>Other Changes in Net Assets</b>		
Depreciation & Amortization	(950)	(1,278)
Net Investment Gains	6,252	2,345
Recognition of Pension Liability Under New Accounting Standard	(2,727)	
Excess of Required Minimum Pension Liability over Unrecognized Prior Service Cost		1,670
Other	(223)	(597)
<b>Non-Operating Activity</b>	<b>2,352</b>	<b>2,140</b>
<b>Total Change in Net Assets</b>	<b>2,716</b>	<b>2,960</b>
<b>Net Assets at Beginning of Year</b>	<b>60,420</b>	<b>57,460</b>
<b>Net Assets at End of Year</b>	<b>63,136</b>	<b>60,420</b>

### Clients Served by Program



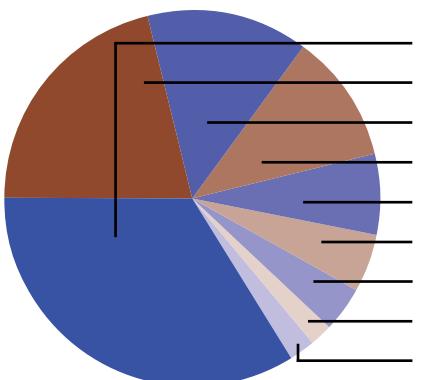
40%	Counseling & Mental Health . . . . .	21,509
23%	Child & Youth Development . . . . .	12,030
14%	Legal Aid Bureau . . . . .	7,712
8%	Services for Older Adults & Their Families .	4,465
6%	Child Welfare . . . . .	3,370
5%	Information & Referral . . . . .	2,656
4%	Violence Prevention & Intervention . . . . .	1,982
<i>Total Clients Served.</i>		53,724

### Operating Revenue



55%	Government Grants
15%	Contributions
11%	Program Service Fees
10%	United Way
7%	Endowment Payout
2%	Income from Trusts & Other Income

### Operating Expenses



34%	Counseling & Mental Health
21%	Child & Youth Development
14%	Management & General
11%	Child Welfare
7%	Older Adults
5%	Fund Raising
4%	Legal Aid
2%	Social Policy & Community Development
2%	Violence Prevention & Intervention



# Metropolitan Family Services 2006-2007 donors

Metropolitan Family Services wishes to recognize the many corporations, foundations and individuals whose financial support of the Annual Fund during fiscal year 2007 helped us to support and strengthen thousands of families throughout metropolitan Chicago.

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# *an Amazing year*

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# *mission*

Metropolitan Family Services' mission is to provide and mobilize the services needed to strengthen families and communities.

For more than 150 years, Metropolitan Family Services has responded to the evolving and critical needs of Chicago's families. Operating seven centers in communities with underserved populations, Metropolitan provides the help and hope needed to encourage and empower families.

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Human Resources

Thomas Remakel, Jr.  
Vice President,  
Information Systems

Suzanne F. Strassberger  
Vice President, Government  
Affairs and Strategic Initiatives

## Headquarters

One North Dearborn  
Chicago, Illinois 60602  
312.986.4000

*Employee Assistance Network*  
312.663.5600  
800.905.0994

*Legal Aid Bureau*  
312.986.4200  
Kendra Reinshagen,  
Executive Director

## City Centers

### *Calumet*

*Serving Roseland, Pullman, West Pullman, Riverdale, Washington Heights, Morgan Park, Chatham, 7367 clients served in 2007.*  
235 East 103rd Street  
Chicago, Illinois 60628  
773.371.3600  
Andrena Spence, Executive Director

#### *Additional locations:*

*South Loop/Urban Systems of Care*

### *Midway*

*Serving Chicago Lawn, Englewood, West Englewood, West Lawn, Gage Park, Clearing, 8865 clients served in 2007.*  
3843 West 63<sup>rd</sup> Street  
Chicago, Illinois 60629  
773.884.3310  
Laurie Sedio, Executive Director

### *Midway Head Start*

*6422 South Kedzie  
Chicago, Illinois 60629  
773.737.4790*

### *Midway Children's Center*

*3215 West 63rd Street  
Chicago, Illinois 60629  
773.884.2350*



### *North*

*Serving Belmont Cragin, Hermosa, Irving Park, Portage Park, 3501 clients served in 2007.*  
3249 North Central Avenue  
Chicago, Illinois 60634  
773.371.3700  
Sandra Stumme, Executive Director

### *Southeast Chicago*

*Serving South Chicago, Calumet Heights, South Deering, Hegewisch and the East Side, 6283 clients served in 2007.*  
3062 East 91st Street  
Chicago, Illinois 60617  
773.371.2900  
Michael Brady and Laurie Sedio, Co-executive Directors

## Suburban Centers

### *DuPage*

*Serving DuPage County; additional offices: Arlington Heights, Elmhurst, Naperville, Woodridge, 8533 clients served in 2007.*  
222 East Willow Avenue  
Wheaton, Illinois 60187  
630.784.4800  
Theresa Nihill, Executive Director

### *In-Home Senior Respite*

*630.784.4875*

### *Suzanne Knuepfer Guest House for Seniors*

*375 South West Avenue  
Elmhurst, Illinois 60126  
630.653.2397*

### *Treasure House Resale Shop*

*497 Pennsylvania Avenue  
Glen Ellyn, Illinois 60137  
630.469.6907*

### *Evanston/Skokie Valley*

*Serving Evanston, Niles, Maine Townships, 2192 clients served in 2007.*  
820 Davis Street, Suite 450  
Evanston, Illinois 60201  
847.425.7400  
Sandra Stumme, Executive Director

### *Skokie Office*

*5210 Main Street  
Skokie, Illinois 60077  
847.425.7400*

### *Southwest*

*Serving Calumet, Lemont, Orland, Palos, and Worth Townships; Blue Island and Oak Forest, 6719 clients served in 2007.*  
10537 South Roberts Road  
Palos Hills, Illinois 60465  
708.974.2300  
Michael Brady, Executive Director



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