

# Montefiore Update

May 11, 2015 KEEPING ASSOCIATES IN THE KNOW

## Montefiore Receives Susan G. Komen Grant to Expand BOLD Living Program



BOLD Buddies at their fall outing to the New York Botanical Garden with BOLD Living Program Manager/Supervisor Evelyn Kolidas, PhD, Program Manager, Psychosocial Oncology Program/ BOLD Living Program, Clinical Supervisor, BOLD Buddies/Woman to Woman Program, Montefiore, and Department of Epidemiology and Population Health, Division of Health Promotion and Nutrition Research, Einstein (pictured center)

The Montefiore Einstein Center for Cancer Care was recently awarded a \$200,000 grant from Susan G. Komen, a non-profit organization dedicated to raising money for breast cancer research and awareness, to expand its Bronx Oncology Living Daily (BOLD) Living program. The program's goal is to create and utilize a peer-based support network for inner-city women and to increase the rates at which women with abnormal findings in their breast imaging pursue follow-up diagnostic consultations.

The Bronx has one of New York City's highest rates of late-stage breast cancer diagnosis at 44 percent, according to the grant investigators. The Montefiore Breast Imaging Program performs 45,000 breast screening studies annually. Of these, 550 women do not return for their prescribed diagnostic mammograms, as well as an additional 100 who have been recommended for biopsies. In an effort to reduce these numbers, the BOLD Living program is building upon the existing BOLD Buddy Program to expand the role of the buddies to that of "screening companions." The volunteers will offer support to those facing barriers to diagnostic follow-up. Through the initiative, the buddies will expand beyond the walls of the Cancer Center and assume a new role within the Breast Imaging Clinic.

Alyson Moadel-Robblee, PhD, Director, Psychosocial Oncology/BOLD Program, Department of Medicine, Division of Oncology, Montefiore, and Associate Professor, Department of Epidemiology & Population Health, Division of Health Promotion and Nutrition Research, Einstein, expressed her team's optimism for the program. "The program has the potential to reduce cancer disparities from the point of screening onward through peer outreach and navigation for patients for whom fear, limited health literacy and lack of support may be barriers."

## Your Montefiore ID: Always in Style

You wouldn't leave home without your wallet or handbag. So, why begin your day without donning your Montefiore ID? Wearing your ID consistently and properly—above the waist, with your photo visible—is essential for several reasons: it identifies you as an associate to patients and visitors and is necessary for Joint Commission compliance. Join your fellow associates as we kick off the "Always in Style" Campaign. The goal of this campaign is 100 percent participation. Make sure that you're on trend—always wear your Montefiore ID while at work.



## Montefiore Announces Regional Eye Surgery Center at Westchester Square

Montefiore's Department of Ophthalmology and Visual Sciences recently announced the opening of a new Eye Surgery Center at Montefiore's Westchester Square Campus. The state-of-the-art facility features the most advanced eye-operation equipment in the New York City area, with five operating rooms available to all Montefiore accredited ophthalmologists.

"We have created a complete, state-of-the-art facility that is second to none in the region, right around the corner from where our patients work and live," said Roy S. Chuck MD, PhD, Professor and Chair, Department of Ophthalmology and Visual Sciences at Montefiore and Einstein. "Patients in the New York City area will benefit from the new equipment, along with the team of ophthalmologists and staff who uphold our mission of providing excellent and efficient experiences for our patients."

All five operating rooms are outfitted with the same equipment, including intraoperative diagnostics; advanced microsurgical scopes based on space age platforms; premium intraocular cataract surgery lenses in stock on-site; and powerful retina microscopes. Additionally, the facility will house advanced glaucoma surgical equipment that was pioneered by Montefiore faculty, such as the Trabectome and ECP. As one of the nation's largest ophthalmology departments, Montefiore has 34 full-time faculty members, nationally recognized researchers with 13 National Institutes of Health grants, and award-winning community service programs to prevent blindness.

## Epic@Montefiore Live!

As of May 8, approximately 2,500 associates at Montefiore Medical Group (MMG) are using Epic@Montefiore, the new, fully integrated electronic health record system to take care of Montefiore patients. Front desk associates and schedulers are leveraging Epic@Montefiore's integrated scheduling templates to directly manage provider schedules, delivering greater efficiency and increased capacity. Clinicians are applying their integrated clinical and operational workflow training to provide superior levels of coordinated patient care. And, revenue cycle teams have access to enhanced visibility across the entire patient experience, connecting clinical care, documentation and financial management. Epic@Montefiore is also live at CMO, Montefiore Care Management, Sound Shore Cardiology Associates, Montefiore Occupational Health Services, Montefiore Health Information Management and various ancillary areas.

To ensure a smooth workflow process of the Epic@Montefiore system, Super Users, credentialed trainers, and various members of the Epic project team are providing at-elbow support to all sites. Also, there are tools in place for associates using the new system to share feedback and experiences that will enable further workflow process improvement. This go-live is truly groundbreaking, as it sets the foundation for Epic@Montefiore to be rolled out throughout the Montefiore Health System and underscores Montefiore's values by enabling associates to provide patients with a seamless, patient-centered healthcare experience.

EPIC@Montefiore

## Montefiore's Voter Registration Project Gives Bronx Residents a Voice

Montefiore's Department of Family and Social Medicine published the results of a clinician-led, nonpartisan voter registration drive in the *Annals of Family Medicine* in 2014. The project was inspired by the National Association of Community Health Centers' (NACHC) successful voter registration campaign in 2008, which utilized community health centers as

access points to underrepresented voter populations. Previous studies have shown that the most impactful factors on voter turnout are low household income, young age and residential mobility.

With the Bronx ranked as the nation's poorest urban county at the time of the study, and 12 percent of residents changing addresses more than once a year, the community's participation in elections was counted among the nation's lowest.

To test the viability of the NACHC's voter registration campaign, two Montefiore Medical Group sites—the Williams Bridge Family Practice and the Family Health Center—were chosen as voter registration sites. Clinic staff, nurses, physicians, Bronx Community Health Network board members, and Bronx area college students were recruited as volunteers, who then approached patients in the clinics' waiting areas and educated them on voting procedures. The volunteers registered willing patients in a non-partisan manner, with no instruction on candidate's positions. The voter registration took place between August 1 and October 12, 2012. During that period, volunteers directly engaged with 128 patients who were eligible to vote and not previously registered. Of these individuals, 114 (89 percent) registered to vote through the project. Considering the small scale of the study, the project's organizers considered it to be a great success. Alisha Liggett, MD, one of the study's authors and former Family and Social Medicine fellow, explained the broader implications of the results. "This project is an instructive example of how healthcare professionals can address broader social determinants of health through clinic interventions," she says.



### Clinical Trial Spotlight

#### Bacterial Vaginosis (BV) Research Study

Bacterial Vaginosis (BV) is the most common form of vaginal infection. The most common symptoms are:

- Thin white-grey vaginal discharge
- An unpleasant odor

If you have these symptoms, call 718-430-3253 or email [microbicide@einstein.yu.edu](mailto:microbicide@einstein.yu.edu) to learn more about a clinical research study at Albert Einstein College of Medicine and Montefiore. Reimbursement will be provided.

#### Bronx Week Health Day

Join Montefiore and Bronx Borough President Ruben Diaz Jr. for a full day of physical activity across the Bronx.

**Friday, May 15, 2015**

**Events run all day**

**8:00 am–7:00 pm**

Visit the Intranet for more information.

#### 2015 Walk to Cure Arthritis

Join Neil J. Cobelli, MD, Professor and Chair, Orthopaedic Surgery, Montefiore and Einstein, this year's medical honoree, and the Department of Orthopaedic Surgery, as they participate in the New York City Walk to Cure Arthritis.

**Saturday, May 16, 2015 | Foley Square Park**

**8:30 am | Registration begins**

**10:00 am | Walk across the Brooklyn Bridge begins**

For more information, visit [www.montefiore.org/surgery-orthopaedic](http://www.montefiore.org/surgery-orthopaedic).

#### Wakefield Community Advisory Board Symposium – Endometriosis and Uterine Cancer

Come learn about endometriosis and uterine cancer from guest speaker:

**Nanci F. Levine, MD, FACOG**

Assistant Professor

Obstetrics & Gynecology and Women's Health

Montefiore and Einstein

**Tuesday, May 19, 2015 | 2:00–4:00 pm**

**George Link Education Center Room A, Wakefield Campus**

**600 E. 233<sup>rd</sup> Street**

**Bronx, New York**

For more information, contact Helene Mayo at [hmayo@montefiore.org](mailto:hmayo@montefiore.org).

#### BOLD Oncology Living Daily (BOLD Living) May Events

Sponsored by the EIF-Revlon Run/Walk & the New Yankee Stadium Community Benefits Fund

##### Art Workshop: Photo Frame Collage

**Thursday, May 14, 2015 | 6:00–7:30 pm**

**Montefiore Medical Park**

**1695 Eastchester Road, 2<sup>nd</sup> Floor Conference Room**

##### Scrapbooking & Cardmaking

**Monday, May 18, 2015 | Noon–2:00 pm**

**Einstein Center for Cancer Care**

**1521 Jarrett Place, 2<sup>nd</sup> Floor Conference Room B**

##### Rejuvenate Yourself at the BOLD Mini-Spa Night

*In collaboration with Patient Advocate Connection*

**Wednesday, May 20, 2015 | 5:30–7:30 pm**

**Center for Radiation Therapy**

**1625 Poplar Street, 2<sup>nd</sup> Floor Conference Room**

##### Laughter Meditation

**Wednesday, May 27, 2015 | 6:00–7:00 pm**

**Montefiore Medical Park**

**1695 Eastchester Road, 2<sup>nd</sup> Floor Conference Room**

To register for workshops, please call 718-430-3613 or email [cancersupport@einstein.yu.edu](mailto:cancersupport@einstein.yu.edu).