



an ciste náisiúnta um cheannach cóireála
the national treatment purchase fund

2008

TUARASCHÁIL BHLIANTHÚIL
ANNUAL REPORT



Ag Cóireáil Othair Níos Tapa
Treating Patients Faster

Who We Are?

The National Treatment Purchase Fund (NTPF) is an independent statutory agency established by Government with the primary aim of providing faster treatment for public patients who have been waiting longest on public hospital in-patient waiting lists for surgery.

What We Do?

For those public patients who are eligible, we arrange **FREE** treatment mainly in private hospitals in Ireland.

How To Contact Us?

Simply phone **Lo-Call 1890 720 820** where our Patient Care Team will be delighted to assist you with your query.

Ag Cóireáil Othair Níos Tapa Treating Patients Faster

Cé muidne?

Eagraíocht neamhspleách reachtúil is ea an Ciste Náisiúnta um Cheannach Cóireála (CNCC) a bhunaigh an Rialtas agus é de phríomhaidhm aige cóireáil níos tapúla a sholáthar do na hothair phoiblí sin ab fhaide a bhí ag fanacht ar liostaí na n-othar cónaitheach sna hospidéil phoiblí go ndéanfaí gnáthaimh mháinliachta orthu.

Cad a Dhéanaimid?

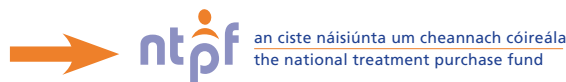
Socraímid go bhfaighidh na hothair sin atá incháilithe cóireáil **SAOR** in aisce agus is in ospidéil phríobháideacha in Éirinn is mó a fhaigheann siad í.

Conas is Féidir Dul i dTeagmháil Linn?

Níl le déanamh agat ach gaoch ar **Íosghlao 1890 720 820** agus beidh áthas ar ár bhFoireann Cúraim Othar do cheist a fhreagairt.

Ag feitheamh go himníoch
Faisnéis faoi obráid

Waiting and worrying
about an operation



Ná bí ag breathnú siar, tá do shaol amach romhat

Get on with life

Fill ar scoil

Back to school

Fill ar do chuid oibre

Back to work



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Mission Statement

In keeping with the Government's Health Strategy the mission of the National Treatment Purchase Fund is to reduce the length of time public patients are on hospital waiting lists by offering choice in obtaining access to treatment promptly, safely and to a high standard of patient satisfaction.

The NTPF will fulfil this mission by:

- Putting patient needs first
- Assuring quality of patient care
- Measuring results and performance
- Operating a reliable National Patient Treatment Register as a basis for quantifying waiting times
- Maintaining co-operative relationships with hospitals, consultants and patients
- Operating efficiently
- Obtaining value for money

Examples of the most common operations/surgery arranged by the NTPF include:

Cataract removal

Tonsils / Adenoids removal

Colonoscopy

Vascular surgery

Hip replacement

Knee replacement

Hernia repair

Gall bladder removal

Ráiteas Misin

Is é misean an Chiste Náisiúnta um Cheannach Cóireála cloí le Straitéis Sláinte an Rialtais agus am feithimh na n-othar poiblí atá ar liostaí feithimh ospidéal a laghdú trí rogha a thabhairt dóibh maidir le cóireáil a fháil go tapa slán agus ardchaighdeán sástachta a bheith acu mar othair.

Comhlíonfaidh an CNCC an misean seo trí:

- Thús áite a thabhairt do riachtanais an othair
- Chaighdeán an chúraim othar a chinntiú
- Thorthaí agus feidhmíocht a thomhas
- An Clár Náisiúnta don Chóireáil Othar a choinneáil chun amanna feithimh a thomhas
- Chaidreamh comhoibritheach a choinneáil le hospidéal, le lianna comhairleacha agus le hothair
- Fheidhmiú go héifeachtach
- Luach ar airgead a fháil

Ar na hobráidí nó na gnáthaimh mháinliachta is minice a shocraigh an CNCC bhí:

Fionna a bhaint

Céislíní / Adanóidí a bhaint

Ionscópacht ar an drólann

Máinliacht shoithíoch

Athchur cromán

Athchur glún

Maidhmeanna seicne a chur ina gceart

Máilíní domlais a bhaint

Performance Highlights 2008

-  **2.6 Months** - The median waiting time for both medical and surgical patients nationally, at December 2008
-  **44** - All targeted public hospitals now reporting to the Patient Treatment Register (PTR)
-  **66%** - Was the reduction in the longest waiters for surgery in 2008 when compared to the previous year
-  **135,691** - Total number of patients treated since mid 2002 to end 2008
-  **36,269** - Total number of patients treated in 2008, up 11% on 2007
-  **20,829** - In-patients treated up, 5% on last year
-  **12,342** - Out-patients consultations arranged, up 17% on 2007
-  **3,098** - MRI consultations arranged in 2008, up 35% on previous year
-  **26,565** - Calls made to Lo-Call, up 36% on last year

Buaicphointí Feidhmíochta 2008

-  **2.6 mhí** - Ba é seo an méan-am feithimh ag othair míochaine agus máinliachta araon ar fud na tíre ag Mí na Nollag 2008
-  **44** - Tá na hospidéil phoiblí go léir a díriodh orthu ag cur tuairiscí chuig an gClár um Chóireáil Othar (CCO)
-  **66%** - Ba é seo an laghdú a rinneadh ar na daoine ab fhaide a bhí ag feitheamh ar obráid i 2008 i gcomparáid leis an mbliain roimhe sin
-  **135,691** - Líon iomlán na n-othar a ndearnadh cóireáil orthu ó lár 2002 go deireadh 2008
-  **36,269** - Líon iomlán na n-othar a ndearnadh cóireáil orthu in 2008, méadú 11% ar líon 2007
-  **20,829** - Líon na n-othar cónaithe a ndearnadh cóireáil orthu, méadú 5% ar líon na bliana seo chaite
-  **12,342** - Comhairliúchán socraithe le haghaidh othar seachtrach, méadú 17% ar líon na bliana 2007
-  **3,098** - Comhairliúchán íomháite athshondais mhaighnéadaigh (ÍAM) socraithe i 2008, méadú 35% ar líon na bliana roimhe sin
-  **26,565** - Glaonna chuig an uimhir Íosghlao, méadú 36% ar líon na bliana seo chaite



John O'Dwyer
Cathaoirleach
Chairman

Chairman's Statement

I am very pleased to introduce the 2008 Annual Report on the performance and activities of the National Treatment Purchase Fund. This Report demonstrates yet again our continued success, and looks forward to the emerging challenges that we have planned, and prepared for in 2009.

Performance in 2008

I am delighted that the goals and results we achieved in 2008 matched what was agreed in our Annual Corporate Plan. This plan gives the Fund a clear strategic direction, and an extensive review of our activity throughout 2008 is set out in the rest of this report. It gives me great pleasure to comment on some of the key performance indicators that are critical to our continued success.

We were established to reduce waiting times for public patients and I am happy to report that at the end of 2008 the median wait time for medical and surgical patients was at 2.6 months. However we must be cautious when we speak in terms of averages, as there are still hospitals that have long waiting times for patients on their waiting lists, and as I am already on record as saying, "this is not good enough". I would again appeal to all those hospitals that have patients still on surgical waiting lists over 12 months, to work with us, in reducing these unnecessary high waiting times.

The total number of patients treated by us in 2008 was 36,269 which was up 11% on the previous year. Since 2002 the NTPF has arranged treatment for 136,000 public patients.

Another milestone was achieved when in 2008 we celebrated our 100,000th treated patient, which is a notable achievement when you consider that in 2004 we celebrated the treatment of our 10,000th patient.

Long Waiters

A lot of good work was undertaken in 2008. More co-operation from the public hospital system was evident and significant inroads were made into the number of long waiters in particular. The question has to be asked if hospitals are in a position to provide operations for so many people on waiting lists of between three and six months, why are the same hospitals not treating those patients waiting over twelve months on their waiting lists? Having said that, progress can be reported during the year because at the end of 2007, there were 4,637 patients waiting for surgery for over twelve months while at the end of 2008 the comparable figure was 1,576, a reduction of two thirds. However, the question remains as to why these 1,576 patients were not

Ráiteas an Chathaoirligh

Cúis áthais dom Tuarascáil Bhliantúil 2008 a sheoladh faoi fheidhmiú agus gníomhaíochtaí an Chiste Náisiúnta um Cheannach Cóireála. Léiríonn an Tuarascáil seo an rath atá orainn i gcónaí agus tugann sí aghaidh ar na dúshláin atá ag teacht chun cinn a ndearnamar pleanáil agus ullmhúcháin dóibh i rith 2009.

Feidhmíocht 2008

Cuireann sé gliondar orm gur éirigh linn na spriocanna agus na torthaí sin a bhaint amach in 2008 ar tháingamar ar chomhaontú fúthu inár bPlean Corparáideach Bliantúil. Tugann an plean seo treo straitéiseach soiléir don Chiste agus tá athbheithniú forleathan ar ár ngníomhaíochtaí i rith 2008 le fáil sa chuid eile den tuarascáil seo. Cúis mhór pléisiúir dom tagairt a dhéanamh do chuid de na príomhtháscairí feidhmíochta atá rithábachtach le go mbeidh rath leanúnach orainn.

Bunaíodh muid chun amanna feithimh na n-othar poiblí a laghdú agus is cúis áthais dom a bheith in ann a rá gurb é 2.6 mhí an meán-am feithimh a bhí ag othair míochaine agus máinliachta. Ní mór dúinn a bheith cúramach, áfach, agus muid ag caint faoi mheánrátaí mar tá ospidéal ann fós a bhfuil amanna fada feithimh ag na hothair sin atá ar a liostaí feithimh, agus faoi mar a dúirt mé cheana, "níl sé sin sásúil". Ba mhaith liom impí a dhéanamh arís ar na hospidéal sin a bhfuil othair ar a liostaí acu agus iad ag fanacht breis agus 12 mhí le dul faoi scian, oibriú i gcomhar linn chun na hamanna fada feithimh seo nach bhfuil gá leo a laghdú.

Ba é 36,269 líon iomlán na n-othar a ndearnadh cóireáil orthu in 2008, agus ba mhéadú 11% é sin ar líon na bliana roimhe sin. Rinne an CNCC socrúithe le cóireáil a chur ar 136,000 othar poiblí ó 2002 i leith.

Ba gheall le cloch mhíle ag an eagraíocht é a nuair a rinneamar ceiliúradh ar an 100,000ú othar a cóireáladh. Ba mhór an éachta é sin go mór nuair a chuimhníonn tú gur cuireadh cóireáil ar ár 10,000ú othar in Eanáir 2004.

Daoine ag Fanacht le Fada

Rinneadh mórchuid dea-oibre in 2008. Ba léir go raibh na hospidéalí poiblí ag comhoibriú níos mó linn agus rinneadh dul chun cinn suntasach ag déileáil le líon na daoine a bhí ag fanacht le fada. Ní mór an cheist seo a chur - má tá sé ar chumas ospidéal obráidí a chur ar fáil don líon mór daoine sin a bhí ar liostaí feithimh ar feadh tréimhsí idir trí agus sé mhí, cén fáth nach bhfuil na hospidéalí chéanna ag cóireáil na n-othar sin atá ar a liostaí feithimh ar feadh tréimhsí breis ag dhá mhí dhéag. In ainneoin sin is uile, is féidir a rá go ndearnadh dul chun cinn i rith na bliana mar bhí 4,637 othar ag fanacht breis agus dhá mhí dhéag le dul faoi scian ag deireadh 2007 agus ag deireadh 2008 ní raibh ach 1,576 acu ann. Ba laghdú de dhá thrian é sin. Ní mór ceist a chur fós, áfach, cén fáth nár cuireadh cóireáil ar

treated by either the public hospital system or referred to the NTPF especially when it was not a matter of money.

National Patient Treatment Register

I am delighted that finally all targeted hospitals are now submitting details to the Patient Treatment Register (PTR), and to all those involved from its inception to its conclusion, whether hospital staff or Fund staff a very big thank you for your persistence. This is how we report waiting list times. It is, in simple terms an online register of patients on in-patient and day case surgical and medical waiting lists in Ireland. This register is a working document that can be used by all concerned. If you are a doctor, consultant, patient, or hospital administrator, you can now access up to date information on wait times for treatments, and compare median wait times in different hospitals.

Access the website at: www.ptr.ie

Funding

The NTPF is an independent statutory body whose aim is to reduce the length of time public patients wait for surgery. We are driven by an ongoing commitment to delivering high quality care for NTPF patients. For the taxpayer we endeavour to achieve value for money and to treat as many patients as possible for the funding received from the Department of Health and Children. The NTPF covers a wide spectrum of surgery ranging from minor to complex procedures. Our average surgical cost in 2008 was €3,717, and ninety five percent of funding went to direct patient care. Administrative costs accounted for less than 3% of allocation, while pay costs amounted to approximately 2% of allocation. The 2008 NTPF budget equated to approximately 0.7% of Government public health spend.

Outlook

In these challenging economic times, it will be our overriding goal to continue to invest in quality care and getting value for money we spend. We expect that the new Nursing Home Bill ("Fair Deal") will be passed, which will give us new responsibilities of agreeing prices that the State will pay in the private nursing home sector as announced by the Minister for Health and Children in October 2008.

I would like to thank the Minister for her encouragement and support, along with all in her Department for the assistance and guidance throughout 2008. A special word of thanks to all those whose co-operation is essential to the smooth running of the NTPF, whether you are a nurse, consultant, administrator or whether you work in a public or private hospital, but in particular to all the hospital liaison personnel throughout the country. To the management and staff of the NTPF a sincere note of appreciation for their hard work and dedication.

Finally, it has been an honour to work with the Board throughout 2008, and I look forward to delivering another successful year in 2009.

John O'Dwyer

an 1,576 othar sin i gcóras na n-ospidéal poiblí nó nár cuireadh ar aghaidh iad chuig an CNCC, go mór mór nuair nach raibh ganntanas airgid i gceist.

An Clár Náisiúnta Cóireála Othar

Cúis áthais dom go bhfuil na hospidéal sin ar díriodh orthu ag seoladh sonraí chuig an gClár Cóireála Othar (CCO) anois agus ba mhaith liom mo mhíle buíochas a ghabháil libhse go léir a raibh baint agaibh leis óna thús go dtí a dheireadh, idir fhoirne ospidéal agus fhoirne an Chiste. Seo é an chaoi a ndéanaimid tuairisciú ar amanna na liostaí feithimh. Is éard atá ann go bunúsach ná clár ar líne ar a bhfuil na hothair atá ar liostaí feithimh máinliachta agus míochaine mar othair chónaithe nó mar othair lae. Doiciméad oibre is ea an clár agus is féidir le gach duine a bhfuil baint acu leis é a úsáid. Tá sé ar do chumas anois, más dochtúir, lia comhairleach, othar nó riarthóir ospidéal thú, faisnéis cothrom le dáta a rochtain faoi amanna feithimh le haghaidh cóireála agus comparáid a dhéanamh idir meán-amanna feithimh na n-ospidéal éagsúil.

Is féidir an láithreán gréasáin a rochtain ag: www.ptr.ie

Cistiú

Eagraíocht neamhspleách reachtúil is ea an CNCC a bhfuil sé d'aidhm aige an t-am a chaitheann othair phoiblí ag fanacht le hobráid a laghdú. Táimid á ngríosú ag an rún buan atá againn cúram ardchaighdeán a sholáthar d'othair an CNCC. Déanaimid ár ndícheall a chinntiú go bhfaigheann an cáinócóir luach ar airgead agus an oiread othar agus is féidir a chóireáil leis an gcistiú a fhaighimid ón Roinn Sláinte agus Leanáí. Bíonn an CNCC ag déileáil le réimse leathan obráidí ó ghnáthaimh bheaga go gnáthaimh chasta. Ba é €3,717 an méanchostas máinliachta in 2008 agus caitheadh 95% den chistiú go díreach ar chúram othar. Caitheadh 3% den bhuiséad ar chostais riaracháin agus 2% ar phá. B'ionann buiséad an CNCC in 2008 agus thart faoi 0.7% den mhéid a chaith an Rialtas ar shláinte phoiblí.

A bhfuil i ndán dúinn

Is mór iad na dúshlán eacnamaíochta atá le sárú faoi láthair agus is é ár bpríomhaidhm ná leanúint ar aghaidh ag infheistiú i gcúram ardcháilíochta agus luach ar airgead a fháil. Measaimid go reáchtálfar An Bille um Thithe Banaltrais ("Cothrom na Féinne") agus go mbeidh freagracht bhreise orainn teacht ar chomhaontú faoi na praghsanna a íocfaidh an Stát in earnáil na dtithe banaltrais príobháideacha faoi mar a d'fhógair an tAire Sláinte agus Leanáí i nDeireadh Fómhair 2008.

Ba mhaith liom mo bhuíochas a ghabháil leis an Aire as an spreagadh agus as an tacaíocht a thug sí dúinn agus leo siúd go léir ina Roinn as ucht na cabhrach agus na treorach a thugadar dúinn i gcaitheamh 2008. Ba mhaith liom focal buíochais speisialta a ghabháil libhse go léir a raibh bhur gcomhoibriú fíorriachtanach d'fheidhmiú éifeachtach an CNCC biodh tú i d'altra, i do lia comhairleach nó i do riarthóir, agus biodh tú ag obair in ospidéal poiblí nó in ospidéal príobháideach, agus thar gach rud eile mo bhuíochas a ghabháil le pearsanra idirchaidrimh na n-ospidéal ar fud na tíre. Ba mhaith liom buíochas ó chróí a ghabháil le lucht bainistíochta agus le foireann an CNCC as a ndianobair agus as a ndúthracht.

Mar fhocal scoir ba mhaith liom a rá go mba mhór an onóir dom a bheith ag obair leis an mBord i gcaitheamh 2008 agus go bhfuil mé ag súil go mbeidh sé ar mo chumas a chinntiú go mbeidh rath orainn arís in 2009.

John O'Dwyer



Pat O'Byrne,
Príomhfheidhmeannach
Chief Executive

Chief Executive's Report

Overview

The National Treatment Purchase Fund has two broad functions, to reduce waiting list times for public patients, and to manage and upkeep the National Patient Treatment Register. I am happy to report that the year under review was a good one, on both fronts, and 2008 is highlighted for the following reasons.

- The NTPF arranged treatment for its 100,000th patient
- At the end of the year the average median wait time for a procedure in Ireland was reduced to 2.6 months
- The number of patients waiting over twelve months for surgery had fallen by 66% over the previous twelve months
- Throughout the public hospital system a new urgency was brought to bear on patients awaiting diagnostic scopes
- All 44 targeted acute hospitals are now reporting to the National Patient Treatment Register

Performance

A total of 36,269 patients were facilitated by the NTPF in 2008, 20,829 in-patient procedures, 12,342 out-patient consultations, and 3,098 MRIs were provided. This compares with 19,769 in-patients (+5 %), 10,569 out-patients (+17 %) and 2,300 MRIs (+35 %) in the previous year.

Lo-Calls

The NTPF Lo-Call line received 26,565 calls in 2008 (Over 100 calls a day). This was an increase of +36% on 2007. These were calls from patients on waiting lists, from family members and GP's. The Lo-Call line (1890 720 820) can be accessed directly by patients who can then ascertain if they are eligible for treatment. At this time approximately 1 in 30 of the population have been successfully facilitated by the NTPF, and I have no doubt that their experiences have been recounted to family and friends. We encourage people to phone our Lo-Call line.

Tuarascáil an Phríomhfheidhmeannaigh

Forbhreathnú

Tá dhá fheidhm leathan ag an gCiste Náisiúnta um Cheannach Cóireála - an méid ama a chaitheann othair poiblí ar liostaí feithimh a laghdú agus an Clár Náisiúnta um Chóireáil Othar a bhainistiú agus a choinneáil cothrom le dáta. Cúis áthais dom a bheith in ann a rá go mba bhliain mhaith an bhliain atá faoi athbhreithniú againn ó thaobh an dá fheidhm sin agus ní miste béim a leagan ar 2008 ar na fáthanna seo a leanas.

- Shocraigh an CNCC go gcuirfí cóireáil ar a 100,000ú othar
- Bhí laghdú déanta ag deireadh na bliana go 2.6 mhí ar an meán-am feithimh le haghaidh gnáthaimh
- Bhí laghdú 66% tagtha ar fhigiúr na bliana roimhe sin ar líon na n-othar ag fanacht dhá mhí dhéag le haghaidh obráide.
- Tá práinn nua le sonrú sa chóras ospidéal poiblí maidir leis na hothair sin atá ag fanacht ar scópáil fáthmheasa
- Tá gach ceann de na 44 ospidéal géarmhíochaine a díriodh orthu ag seoladh tuairiscí anois chuig an gClár Náisiúnta um Chóireáil Othar

Feidhmíocht

Chuidigh an CNCC le 36,269 othar i rith 2008. Rinneadh gnáthaimh ar 20,829 díobh mar othair chónaithe, bhí comhairliúcháin ag 12,342 díobh mar othair sheachtracha, agus rinneadh 3,098 ÍAM. Is féidir na figiúirí sin a chur i gcomparáid le 19,769 othar cónaithe (+ 5 %), 10,569 othar seachtrach (+17 %) agus 2,300 ÍAM (+35 %) sa bhliain roimhe sin.

Íosghlaonna

Cuireadh 26,565 glao ar líne íosghlao an CNCC i rith 2008, rud ab ionann agus os cionn 100 glao sa lá. Ba mhéadú +36% é sin ar fhigiúr 2007. Ba ghlaonna iad sin a rinne othair ar na liostaí feithimh, baill teaghlaigh agus dochtúirí ginearálta. Is féidir le hothair an líne íosghlao (1890 720 820) a rochtain go díreach agus is féidir leo a fháil amach an bhfuil siad i dteideal cóireáil a fháil. Tá an CNCC tar éis cabhrú go rathúil le thart faoi duine as gach 30 de dhaonra na tíre agus níl amhras dá laghad orm gur inis siad faoin gcaoi ar éirigh leo dá muintir agus dá gcairde. Gníosaímid daoine le glaoch a chur ar ár líne íosghlao.

Waiting List Guidelines

The NTPF is responsible for the collection and publication of waiting list data. This happens through the National Patient Treatment Register which collects data relating to public hospital in-patient and day-cases in Ireland. National guidelines have been developed to support this project to ensure consistency across hospitals in the management of waiting lists in public hospitals. These guidelines have been approved by the National Hospitals Office of the Health Service Executive. They have been implemented in 2008 in a number of public hospitals and it is important that the remainder of the 44 hospitals also implement these guidelines. In future this is the way hospital in-patient waiting lists will be managed.

Quality of Care

The National Treatment Purchase Fund consistently puts patient care issues first by insisting that care delivered to patients is of a high quality. A number of criteria relating to hospitals and to consultant surgeons and anaesthetists, are required to be in place before any treatment takes place. In addition to this we engage with patients to ascertain their views on their experience of care under the NTPF. One of the main vehicles for this is the NTPF Patient Satisfaction Survey where each patient who has had surgery receives a survey. Current levels of satisfaction are at 98%-99%. Where patients outline concerns or issues, we follow these up vigorously with the relevant institutions and insist that these are addressed in a timely manner.

The Year Ahead

As we look ahead to 2009, we are aiming to treat in excess of 37,000 patients. Challenges lie ahead in treating the longest waiters. Many extra demands are being made on the NTPF and this is likely to increase as 2009 progresses. In addition, the NTPF is looking forward to fulfilling its role under the "Fair Deal" initiative where it will assume responsibility for negotiating prices which the state will pay for accommodation in private nursing homes.

The realities of the economic downturn will no doubt put added pressure on our services, and evidence of this was the 26,565 calls made to our Lo-Call line, which was up 7,000 on 2007. This highlights the ever increasing public awareness of the option of treatment via the fund. As a result we expect the Lo-Call volumes to increase further in 2009.

I would not like to conclude without thanking the various people in different hospitals throughout the country, for their continued co-operation and assistance. To the staff of the NTPF who continue to "make it happen", Thank You.

Pat O'Byrne

Treoirínite faoi Liostaí Feithimh

Tá an CNCC freagrach as sonraí faoi liostaí feithimh a thiomú agus a fhoilsiú. Is tríd an gClár Náisiúnta um Chóireáil Othar a dhéantar é seo. Tiomsaítear sonraí anseo faoi othair chónaithe agus cásanna lae in ospidéal phoiblí in Éirinn. Forbraíodh treoirínite náisiúnta chun tacú leis an tionscadal seo le cinntiú go ndéantar na liostaí feithimh a bhainistiú go comhsheasmhach sna hospidéal sin. D'fhaomh Oifig na nOspidéal Náisiúnta de chuid Fheidhmeannacht na Seirbhíse Sláinte na treoirínite seo. Cuireadh i bhfeidhm iad i roinnt ospidéal phoiblí in 2008 agus tá sé tábhachtach go gcuirfidh an chuid eile den 44 ospidéal i bhfeidhm iad freisin. Seo é an chaoi a dhéanfar liostaí feithimh othar cónaithe na n-ospidéal a bhainistiú amach anseo.

Caighdeán an Chúraim

Tugann an Ciste Náisiúnta um Cheannach Cóireála tús áite do chúram othar trína chinntiú ar an gcéad dul síos go dtugtar cúram ardchaighdeán d'othair. Tá roinnt critéir ann a bhaineann le hospidéal, le máinlianna comhairleacha agus le hainéistéisithe a gcaithfeadh a shásamh sula ndéantar aon chóireáil. Lena chois sin téimid i dteagmháil le hothair chun a ndearcadh a fháil faoin gcúram a tugadh dóibh faoin CNCC. Tá an Suirbhé ar Shástacht Othar an CNCC ar cheann de na príomhbhealaí ina ndéanamid é seo. Tugtar ceistneoir do gach othar a chuaigh faoi obráid. Tá leibhéil sástachta idir 98% agus 99% faoi láthair. Má tharraingíonn othar anuas ceist nó ábhar imní téimid i dteagmháil leis an institiúid bhainteach agus áitimid orthu aghaidh a thabhairt ar na fadhbanna sin go tapa.

An Bhliain Seo Chugainn

Táimid ag súil le breis agus 37,000 othar a chóireáil i rith 2009. Is iomaí dúshlán atá le sárú maidir le cóireáil a thabhairt dóibh siúd is faide atá ag fanacht. Tá rudaí breise á n-éileamh ar an CNCC i láthair na huairé agus is dócha go dtiocfaidh méadú orthu sin i gcaitheamh 2009. Lena chois sin atá an CNCC ag súil lena ról a chomhlíonadh faoin tionscnamh "Cothrom na Féinne" nuair a ghlacfaidh sé freagracht as dul i mbun caibidlíochta faoi na praghsanna a íocfaidh an stát as cóiríocht i dtithe altranais príobháideacha.

Níl aon amhras ann ach go gcuirfidh fadhbanna an choir chun donais eacnamaíoch brú ar ár seirbhísí, agus mar chruthúnas ar sin, cuireadh 26,565 glao ar ár líne Íosghlao, sin méadú 7,000 ar fhigiúr na bliana 2007. Léiríonn sé seo go dtuigeann níos mó agus níos mó daoine go bhfuil sé de rogha acu cóireáil a fháil faoin gCiste. Measaimid go gcuirfeadh níos mó glaonna fós ar ár líne Íosghlao i rith 2009 dá bharr sin.

Níor mhaith liom críochnú gan buíochas a ghabháil le daoine éagsúla in ospidéal éagsúla ar fud na tíre a bhí ag comhoibriú linn agus ag tabhairt cúnamh dúinn i gcónaí. Ba mhaith liom mo bhuíochas a ghabháil freisin le foireann an CNCC a fhéachann chuige "go dtarlaíonn sé" i gcónaí. Go raibh míle maith agaibh go léir.

Pat O'Byrne

Corporate Governance

Members of the Board



John O'Dwyer,
Cathaoirleach
Chairman



Rita Hayes



Dermot Mullane



John Horan



Victor Boyhan



Mary Brazil



Dr. Tony O'Sullivan



Dr. Sean McCarthy



John Stephens

Rialachas Corparáideach

Comhaltaí an Bhoird

Board of Directors' Role

The Board is responsible for setting the strategic direction and policies of the NTPF and delegates to management and sub-committees the responsibility for their implementation. In its own activities and its use of committees the Board operates towards best practice with corporate governance principles.

Patient Care Sub Committee

Members: Mary Brazil (Chairperson), John Stephens, Dr. Tony O'Sullivan, Dr. Sean McCarthy and Anna Lloyd, (Director of Patient Care).

The Patient Care Sub Committee has responsibility for overseeing the patient care function. Its terms of reference are:

- To provide oversight for the Patient Care division of the National Treatment Purchase Fund
- To work, as part of the Board, to continuously review and develop the Patient Care function of the National Treatment Purchase Fund
- To advise on matters relating to customer care and service, quality assurance and systems and processes underlying the Patient Care function
- To liaise with the Board, Chief Executive, Director of Patient Care and Chief Medical Adviser in the execution of these terms of reference

Ról an Bhoird Stiúirthóirí

Tá an Bord freagrach as treo straitéiseach agus beartais a cheapadh don CNCC agus tarmligeann siad an fhreagracht maidir lena gcur i bhfeidhm don lucht bainistíochta agus d'fhochoistí. Déanann an Bord a dhícheall gníomhú de réir an cleachtais is fearr agus de réir prionsabal rialachais corparáidigh ina ghníomhaíochtaí féin agus sa chaoi a úsáidtear coistí.

An Fochoiste um Chúram Othar

Comhaltaí: Mary Brazil (Cathaoirleach), John Stephens, An Dr. Tony O'Sullivan, An Dr. Sean McCarthy agus Anna Lloyd (Stiúirthóir Chúraim Othar).

Tá an Fochoiste um Chúram Othar freagrach as maoirsiú a dhéanamh ar an bhfeidhm cúraim othar. Is iad seo a leanas a théarmaí tagartha:

- Maoirseacht a dhéanamh ar rannán Cúraim Othar an Chiste Náisiúnta um Cheannach Cóireála
- Oibriú mar chuid den Bhord chun athbhreithniú leanúnach agus forbairt a dhéanamh ar fheidhm Cúraim Othar an Chiste Náisiúnta um Cheannach Cóireála
- Comhairle a thabhairt faoi rudaí a bhaineann le cúram agus le seirbhís custaiméirí, faoi dhearbhu agus chórais cáilíochta agus faoi na próisis sin ar a bhfuil an fheidhm Cúraim Othar bunaithe
- Dul i mbun idirchaidrimh leis an mBord, leis an bPríomhfheidhmeannach, leis an Stiúirthóir Cúraim Othar agus leis an bPríomhchomhairleoir Míochaine maidir le cur i bhfeidhm na téarmaí tagartha seo

Finance and Audit Sub Committee

Members: John Horan (Chairman), Victor Boyhan, Rita Hayes, Dermot Mullane and David Allen (Director of Finance)

The Finance and Audit Committee assists the Board in discharging its legal, financial and accounting responsibilities and its terms of reference are:

- To review internal controls and their effectiveness
- To review internal audit and evaluate its reports
- To review reports from the office of the Comptroller and Auditor General and ensure its recommendations are implemented
- To review and approve interim and annual financial statements
- To approve changes in accounting policies, compliance with legislation and any other matters that relate to the financial and internal control of the NTPF

Board meetings and attendance

The attendance of the individual Directors at Board and Committee meetings during 2008 was as follows:

Note: N/A means that the specified Board Member is not on that committee

An Fochoiste Airgeadais agus Iniúchta

Comhaltaí: John Horan (Cathaoirleach), Victor Boyhan, Rita Hayes, Dermot Mullane agus David Allen (Stiúrthóir Airgeadais)

Cabhraíonn an Fochoiste Airgeadais agus Iniúchta leis an mBord a chuid freagrachtaí dlíthiúla, airgeadais agus cuntasáiochta a chomhlíonadh agus is iad seo a leanas a théarmaí tagartha:

- Athbhreithniú a dhéanamh ar na rialacháin inmheánacha agus ar a n-éifeacht
- Athbhreithniú a dhéanamh ar an iniúchadh inmheánach agus a thuarascálacha a mheas
- Tuarascálacha oifig an Ard-Reachtair Cuntas agus Ciste a athbhreithniú agus a áirithiú go gcuirtear a moltaí i bhfeidhm
- Athbhreithniú a dhéanamh ar ráitis airgeadais eatramhacha agus bhliantúla agus iad a fhaomhadh
- Athruithe sna beartais cuntasáiochta, agus athruithe maidir le géilliúlacht don reachtaíocht, agus aon rud eile a bhaineann le rialú airgeadais agus le rialú inmheánach an CNCC a fhaomhadh

Cruinnithe Boird agus láithreachas

Ba mar seo a leanas a d'fhreastail na Stiúrthóirí faoi leith ag cruinnithe an Bhoird agus na gCoistí i rith 2008:

Tabhair faoi ndeara: Ciallaíonn N/A nach bhfuil an ball sin den Bhoird ar an gcoiste sin

	Cruinnithe an Bhoird 8 Board Meetings 8	Cruinnithe Airgeadais & Iniúchta 4 Finance & Audit Meetings 4	Cruinnithe Cúraim Othar 4 Patient Care Meetings 4
John O Dwyer	8	N/A	N/A
Mary Brazil	6	N/A	4
Victor Boyhan	6	3	N/A
John Stephens	8	N/A	4
John Horan	8	4	N/A
Dr. Sean McCarthy	8	N/A	4
Dermot Mullane	8	4	N/A
Dr. Tony O Sullivan	5	N/A	3
Rita Hayes	7	3	N/A



Foireann Bainistíochta an CNCC

Ó chlé ; Anna Lloyd, Stiúrthóir Cúraim Othar, Pat O'Byrne, Príomhfheidhmeannach, Liz Lottering, Bainisteoir an Chláir Náisiúnta Cóireála Othar, David Allen, Stiúrthóir Airgeadais, María Tyrell, Bainisteoir TF.

The NTPF Management Team

From L to R; Anna Lloyd, Director of Patient Care, Pat O'Byrne, Chief Executive, Liz Lottering, National Patient Treatment Register Manager, David Allen, Director of Finance, María Tyrell, IT Manager.



Anna Lloyd,
Stiúrthóir Cúraim Othar
Director of Patient Care

Patient Care Team

Introduction

The Patient Care Team is the hub of all patient related activity within the NTPF. Team members are experienced nursing professionals and healthcare administrators. The overall function of the team is to facilitate faster access to safe, high quality care for those who have been waiting longest on public hospital in-patient waiting lists. We also oversee the NTPF out-patient pilot programme.

The high level objectives of the team that govern all activities are:

- To maintain and develop effective communications and partnerships with all stakeholders e.g. patients, GP's, public and private hospitals and other health agencies
- To ensure systems and processes that underpin patient care are robust and are continually assessed and refined
- To develop and promote a culture of consciously putting patient needs first in all decision making processes
- Quality assurance and improvement

It is our experience that using these objectives as a constant backdrop and benchmark for the day-to-day processes, tasks and work, proves to be a motivating if sometimes challenging force for the team. We continually learn that where communication is optimal, the safest and most robust partnerships exist to support quality care for patients. Furthermore we have found that the need to routinely and frequently refine all systems, has helped immeasurably in the development of a flexible and adaptive approach within the team.

Patient Care Team Functions

The team, in effect, co-ordinates all activity with patients, GPs and hospitals to ensure that individual patients receive safe and professional care. During 2008 we received in excess of 26,000 phone calls via our Lo-call system, and we also have constant contact with NTPF Liaison Officers in the public and private hospital systems throughout the country. Our team also manages patient referrals from the public hospitals. In 2008 there were approx. * 40,000 referrals and 36,309 discharge summaries processed. Each individual referral and discharge summary is checked and recorded on an information system designed

An Fhoireann Cúraim Othar

Réamhrá

Tá an Fhoireann Cúraim Othar lárnach ó thaobh gach gníomhaíocht a bhaineann le hothair san CNCC. Is gairmithe altrachta agus riarthóirí chúram sláinte iad baill na foirne agus taitní mhaithe acu. Is í feidhm fhoriomlán na foirne ná éascú a dhéanamh chun go mbeidh na daoine sin is faide atá ag fanacht mar othair chónaithe ar liostaí feithimh na n-ospidéal poiblí in ann cúram slán ardchaighdeán a fháil níos tapúla. Chomh maith leis sin déanaimid maoirsiú ar chlár píolótach othar seachtrach an CNCC.

Is iad cuspóirí ardleibhéil na foirne a rialaíonn na gníomhaíochtaí go léir ná:

- Caidreamh éifeachtach agus comhpháirtíochtaí a choinneáil agus a fhorbairt leis na páirtithe leasmhara go léir, le hothair, mar shampla, agus le dochtúirí ginearálta, le hospidéil phoiblí agus phríobháideacha agus le gníomhaireachtaí sláinte eile
- A chinntiú go bhfuil na córais agus na próisis sin a bhfuil cúram othar ag braith orthu láidir go maith agus go ndéantar measúnú agus coigeartú leanúnach orthu
- Cultúr a fhorbairt agus a chur chun cinn ina smaoineoidh daoine ar thús áite a thabhairt do riachtanais an othair nuair a bheidh cinntí á ndéanamh
- Dearbhú agus feabhsú cáilíochta

Thugamar faoi deara go spreagann sé an fhoireann (agus go dtugann sé dúshlán dóibh uaireanta) má bhíonn na cuspóirí seo ann mar thagamharc agus mar chúlra buan i gcás na bpróiseas, na hoibre agus na dtascanna laethúla. Is éard atá á fhoghlaim againn i gcónaí ná nuair a bhíonn an chumarsáid is fearr ann go mbíonn na comhpháirtíochtaí is treise agus is sábháilte ann le tacú le cúram d'ardchaighdeán a sholáthar d'othair. Fuaireamar amach lena chois sin gur cabhair iontach é an riachtanas atá ann na córais go léir a choigeartú go minic agus sa ghnáthchúrsa ó thaobh cur chuige oiriúnach solúbtha a fhorbairt sa bhfoireann.

Feidhmeanna na Foirne Cúraim Othar

Is éard a bhíonn ar siúl go bunúsach ag an bhfoireann ná gach gníomhaíocht le hothair, le dochtúirí ginearálta agus le hospidéil a chomhordú le cinntiú go bhfaigheann gach othar cúram slán gairmiúil. Fuaireamar breis agus 26,000 glaonna teileafón ar ár gcóras íosghlao, agus lena chois sin bímid i dteagmháil leanúnach le hOifigigh Idirchaidrimh an CNCC sna hospidéil phríobháideacha agus phoiblí ar fud na tíre. Déanann ár bhfoireann bainistiú freisin ar atreorú othar ó na hospidéil phoiblí. Atreoraíodh thart faoi * 40,000 othar i rith 2008 agus próiseáladh

* Not every referral results in a treatment and some patients require more than one procedure.

*Ní chuirtear cóireál ar fáil i gcónaí de bharr atreoraithe agus uaireanta bíonn breis agus gnáthamh amháin riachtanach d'othar.

specifically for this purpose. One major task completed during 2008 in conjunction with our IT department was the specification and delivery of an enhanced reporting system. This system allows us to more effectively track and monitor the whole patient referral and treatment process from start to finish. This in turn assists the team in the delivery of an improved service to NTPF patients.

Outline of Patient Care Team Functions:

- Co-ordination of all patient referrals
- Liaison with patients, GPs and public and private hospitals to facilitate faster treatment
- Develop and manage NTPF Quality Programme
- Manage and operate NTPF Lo-Call line
- Management and operation of care authorisation systems
- Development and maintenance of high quality referral pathways
- Development/review of patient care processes and policies

Quality Programme

During 2008, as with every other year, we placed a very large emphasis on our Quality Programme. The Quality Programme is implemented with the guidance and assistance of the NTPF medical advisory panel. This programme is integrated and embedded into both our strategic goals and our day to day systems and processes. This programme has 5 major components and serves as a framework that drives our review, monitoring and measuring of quality. The outline below illustrates examples of quality assurance activities that took place during 2008.

A. Provider Assessment:

- 2 New providers were approved during 2008
- 5 Existing providers were re-assessed
- 287 New consultant details were registered with the NTPF
- External accreditation status monitored with 100% of providers

B. Patient Feedback/Communication:

- The content of the Patient Satisfaction Survey along with the process of administering the survey was reviewed and a new process/system specified and agreed
- Complaints Process updated and implemented
- Patients now receive a personalised letter to notify them of their referral, in addition to contact from the relevant hospitals

36,309 achoimre um scaoileadh abhaile. Déantar gach atreorú agus achoimre um scaoileadh abhaile a sheiceáil agus a thairfead ar chóras faisnéise atá deartha go sonrach don obair seo. Tasc mór amháin a críochnaíodh i rith 2008 i gcomhar lenár rannán TF ab ea córas tuairiscithe níos fearr a shainiú agus a sholáthar. Cuireann an córas seo ar ár gcumas monatóireacht agus rianú níos fearr a dhéanamh ar an bpróiseas go léir ó thús go deireadh maidir le hothair a atreorú agus a chóireáil. Cabhraíonn sé seo leis an bhfoireann seirbhís níos fearr a sholáthar d'othair an CNCC.

Gearrchuntas ar Fheidhmeanna na Foirne Cúraim Othar:

- Comhordú a dhéanamh ar gach atreorú othar
- Dul i mbun idirchaidrimh le hothair, le dochtúirí ginearálta agus le hospidéal idir phríobháideach agus phoiblí chun cóireáil níos tapúla a éascú
- Clár Cáilíochta an CNCC a fhorbairt agus a bhainistiú
- Líne íosghlao an CNCC a bhainistiú agus a oibriú
- Bainistiú agus oibriú na gcóras údaraithe cúraim
- Bealaí atreoraithe d'ardchaighdeán a fhorbairt agus a chothabháil
- Forbairt/athbhreithniú a dhéanamh ar phróisis agus ar bheartais um chúram othar

An Clár Cáilíochta

Leagamar béim an-mhór i gcaitheamh na bliana 2008, faoi mar a dhéanaimid gach bliain, ar ár gClár Cáilíochta. Cuirtear an Clár Cáilíochta i bhfeidhm le treoir agus le cabhair painéil míochaine an CNCC. Tá an clár seo ina dhlúthchuid dár gcuspóirí straitéiseacha agus dár gcórais agus próisis laethúla. Tá 5 mórchuid sa chlár seo agus úsáidimid é mar chreat chun cáilíocht a athbhreithniú agus a thomhas agus monatóireacht a dhéanamh air. Tá léiriú sa chuntas imlíne thíos ar chuid de na gníomhaíochtaí um dhearbhu cáilíochta a bhí ar siúl i rith 2008.

A. Measúnú ar Sholáthraithe:

- Rinneadh 2 sholáthraí nua a fhaomhadh i rith 2008
- Rinneadh athmheasúnú ar 5 sholáthraí a bhí ann cheana féin
- Cláraíodh sonraí 287 lia comhairleach nua leis an CNCC
- Rinneadh monatóireacht ar stádas creidiúnaithe sheachtraigh 100% de na soláthraithe

B. Aiseolas/Cumarsáid ó Othair:

- Rinneadh athbhreithniú ar an Suirbhé ar Shástacht Othar agus ar an bpróiseas ina ndearnadh an suirbhé. Sainíodh próiseas nó córas nua agus thángthas ar chomhaontú faoi
- Tugadh an Próiseas Gearán cothrom le dáta agus cuireadh i bhfeidhm é
- Faigheann na hothair litir phearsanaithe anois ag insint dóibh faoina n-athchur, agus téann na hospidéal bhainteacha i dteagmháil leo freisin

C. Monitoring:

- Q2 and Q4 - routine overall review of clinical care
- Implementation of a new quarterly model of referral to maximise activity and utilisation of capacity across the system
- Value for Money (VFM) programme operated in conjunction with Finance Team
- 12 reviews of care completed
- New system of tracking patient referrals implemented. This will increase the scope and depth with which we can review and monitor patient care
- New standards in relation to Resident Medical Officers and cut-off point for Consultants treating NTPF patients and introduced

D. Communication:

- Liaison Officer workshops held – public and private hospitals
- Annual Symposium
- Training provided for 13 new Liaison Officers
- Updating of website and patient information booklet

E. Patient Care Team Developments:

- Personal Development plans completed for each team member
- Journal Club, Clinical update sessions and Reference Library available
- Internal communications focus – development and communication of corporate and departmental service plan

In addition to this the report of the Commission on Patient Safety and Quality Assurance was published in Autumn 2008. During Q4 the team extensively reviewed this report and it will inform the 2009 NTPF Quality Programme.

Summary of 2008 Patient Care Team Activity Statistics

1. In-patients treated	20,829
2. MRI's provided	3,098
3. Out-patients referred	12,342
4. Total referrals received (not all referrals resulted in treatment)	39,527
5. % of in-patient referrals who were waiting > 12 months	24%
6. Lo-Calls received	26,565
7. Patient Satisfaction Surveys sent/returned	19,969/7,131
8. Discharge summaries received	36,309
9. New Providers approved	2
10. New Consultant registrations	287
11. Current provider re-inspections	5
12. Team development events	8

The celebration early in 2008 of the treatment of the NTPF's 100,000th patient was particularly relevant for the Patient Care Team. Staff who work in the health services do not always enjoy the opportunity to meet former patients who are recovered and back to health and in doing so to see the value of their work in very concrete terms. The opportunity to meet a large group of patients and families on the day was much enjoyed and appreciated by the team.

C. Monatóireacht:

- An 2ú Ráithe agus an 4ú Ráithe - Rinneadh gnáth-athbhreithniú foriomlán ar chúram clínicíúil
- Cuireadh modh ráithiúil nua i bhfeidhm chun an líon othar is mó a chóireáil
- Cuireadh clár luach ar airgead i bhfeidhm i gcomhar leis an bhFoireann Airgeadais
- Críochnaíodh 12 athbhreithniú ar chúram
- Cuireadh Córas nua um rianú atreoruithe othar i bhfeidhm. Cuirfidh sé seo ar ár gcumas monatóireacht agus athbhreithnithe níos doimhne agus níos leithne a dhéanamh ar chúram othar
- Tugadh isteach caighdeán nua i gcás na nOifigeach Cónaitheach Míochaine agus pointe scoite i gcás Lianna Comhairleacha ag cóireáil othar an CNCC

D. Cumarsáid:

- Eagraíodh ceardlanna le haghaidh Oifigigh Idirchaidrimh na n-ospidéal príobháideach agus poiblí
- Siompóisiam Bliantúil
- Cuireadh oiliúint ar fáil do 13 Oifigeach Idirchaidrimh nua
- Tugadh an láithreán gréasán agus an leabhrán faisnéise d'othair cothrom le dáta

E. Forbairtí i gcás na Foirne Cúraim Othar:

- Cuireadh bailchríoch ar phleananna forbartha pearsanta le haghaidh gach ball foirne
- Tá Club Irisleabhar, seisiúin faoi nuashonruithe clínicíúla agus Leabharlann Tagartha ar fáil anois
- Béim ar chumarsáid inmheánach - forbraíodh plean um seirbhísí corparáideacha agus rannacha agus táthar i mbun cumarsáide faoi

Chomh maith leis sin foilsíodh tuarascáil an Choimisiúin um Shábháilteacht Othar agus Dhearbhú Cáilíochta i bhfómhar na bliana 2008. Rinne an fhoireann athbhreithniú forleathan ar an tuarascáil seo i gcaitheamh an 4ú ráithe agus beidh sé mar bhunsraith ag Clár Cáilíochta an CNCC na bliana 2009.

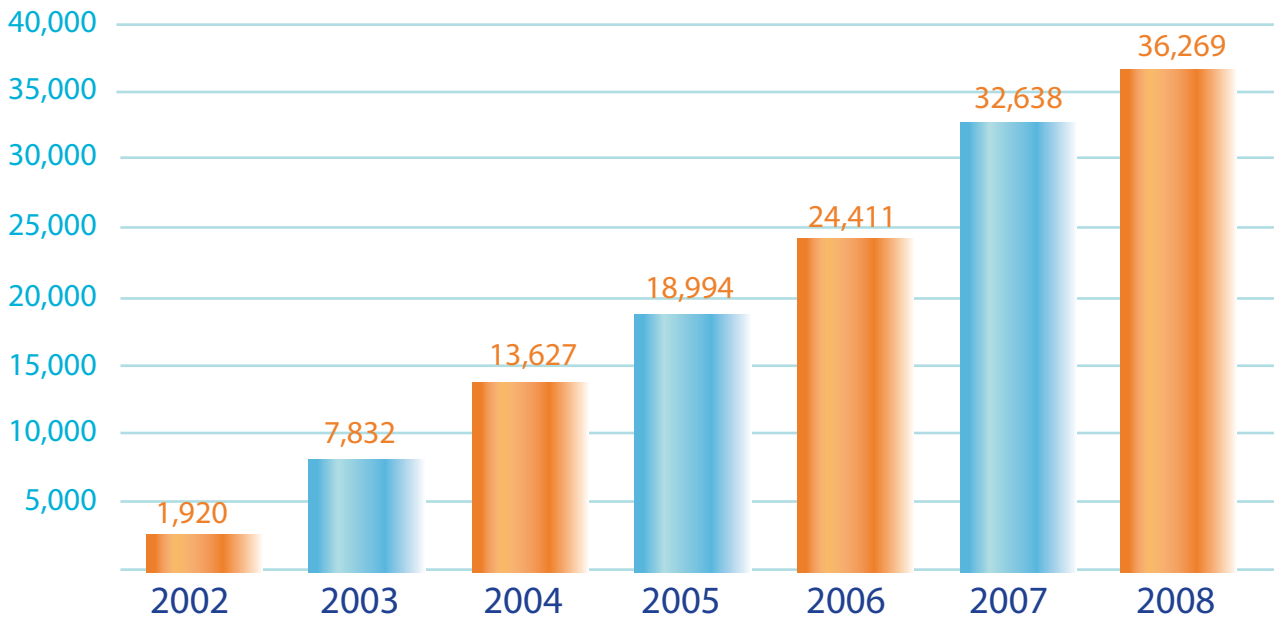
Staitisticí faoi Ghníomhaíochtaí na Foirne Cúraim Othar i rith 2008

1. Cóireáladh	20,829 othar cónaithe
2. Soláthraíodh	3,098 ÍAM
3. Atreoraíodh	12,342 othar seachtrach
4. Líon iomlán na n-othar atreoraíthe (Níor cóireáladh gach othar a atreoraíodh)	39,527
5. % na n-othar a atreoraíodh a bhí ag fanacht > 12 mhí	24%
6. Íosghlanna a fuarthas	26,565
7. Líon na gCeistneoirí a seoladh/a fuarthas maidir le Sástacht Othar	19,969/7,131
8. Líon na n-achoirní um scaoileadh abhaile a fuarthas	36,309
9. Líon na Soláthraithe Nua a faomhadh	2
10. Líon na Lianna Comhairleacha nua a cláraíodh	287
11. Líon na soláthraithe reatha a ndearnadh athchigireacht orthu	5
12. Líon na n-imeachtaí forbartha foirne	8

Bhí an-bhaint ag ceiliúradh 100,000ú othar an CNCC go luath in 2008 leis an bhFoireann Cúraim Othar. Ní i gcónaí a bhíonn deis ag an bhfoireann a oibríonn sna seirbhísí sláinte bualadh le hiar-othair atá tagtha chucu féin agus i mbarr a sláinte arís, ach nuair a bhíonn an deis sin acu feiceann siad go soiléir cad is fiú a gcuid oibre. Bhí an deis acu an lá sin bualadh le slua mór othar agus lena dteaghlaigh agus ba mhór ag an bhfoireann é. Bhain siad an-taitneamh as an ócáid.

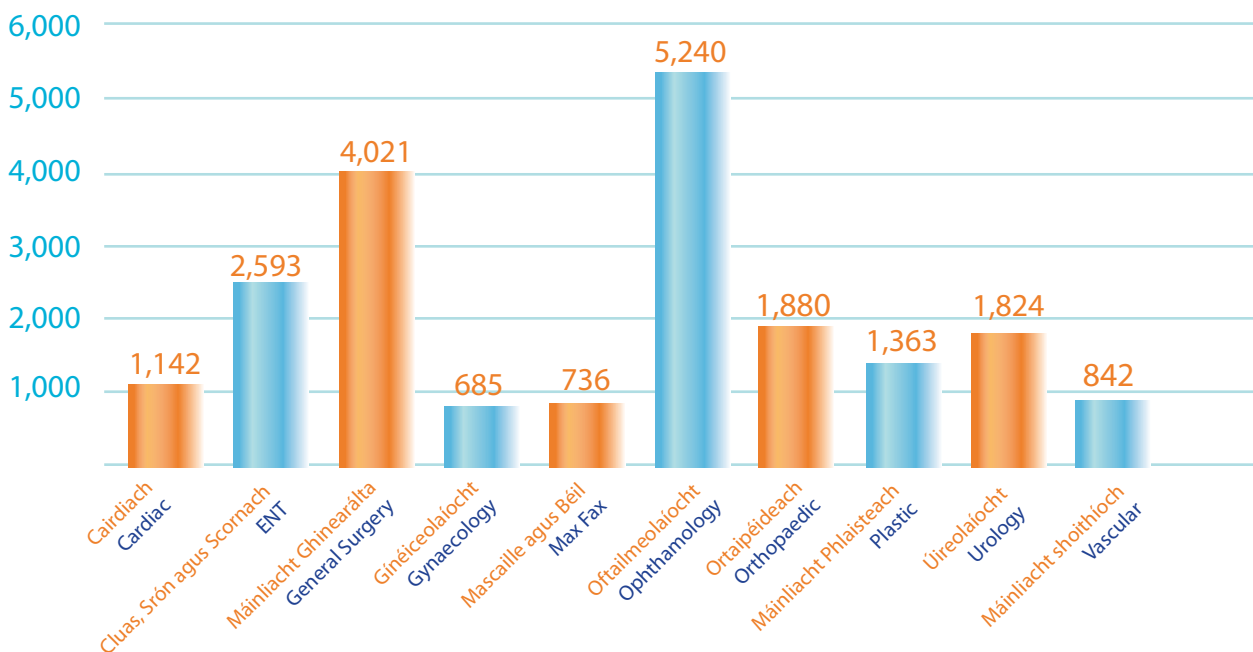
Líon iomlán na nOthar a Cóireáladh in aghaidh na bliana 2002-2008
(othair chónaithe agus othair sheachtracha)

Total Patients Treated Per Year 2002- 2008 (In-patients + Out-patients)



An 10 Speisialtacht Mháinliachta ba mhó Éileamh (Othair chónaithe 2008)

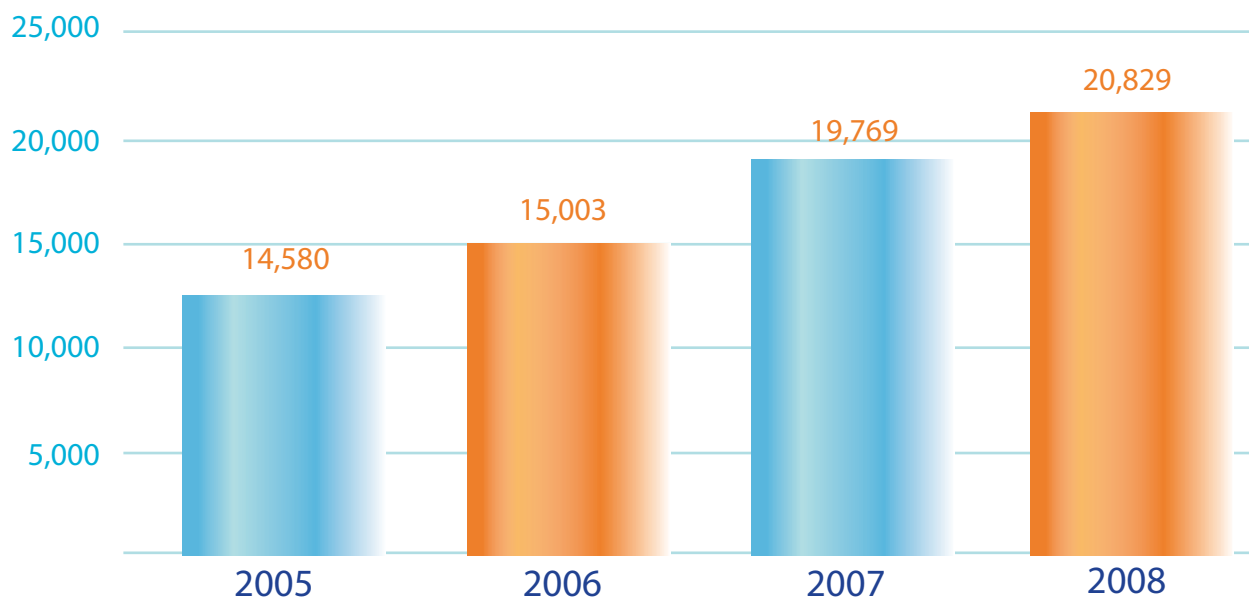
Top 10 Surgical Specialties (In-patients 2008)



Achoimre ar Staitisticí na nOthar Cónaithe In-Patient Statistics Summary

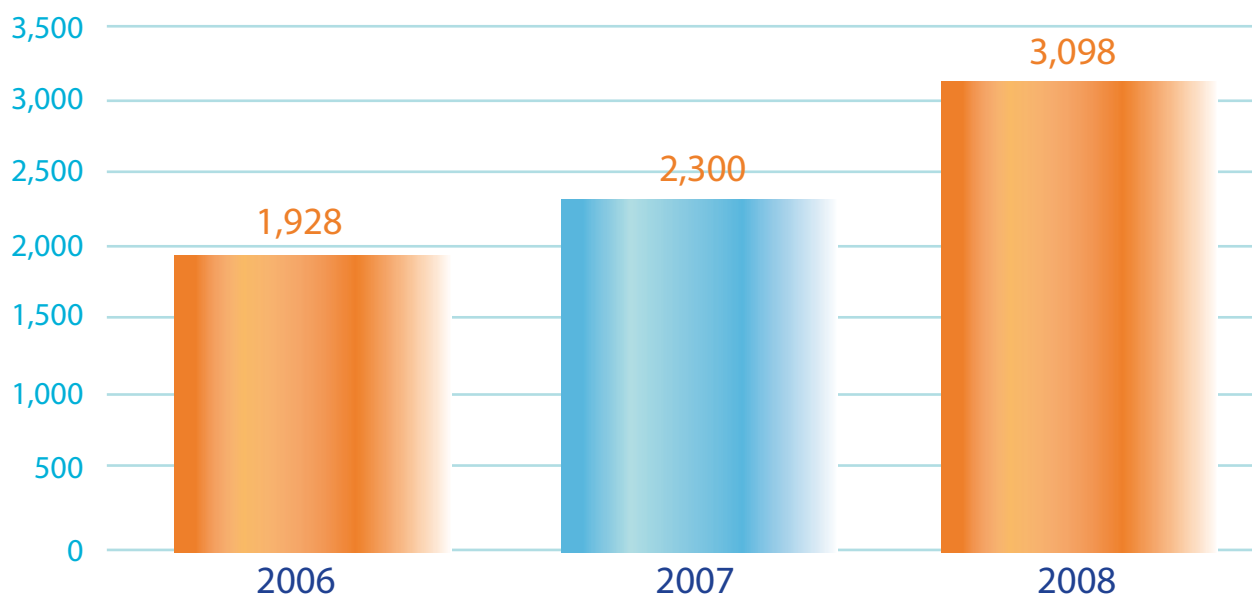
Líon Iomlán na nOthar Cónaithe a Cóireáladh de réir na Bliana

In-Patients Treated by Year



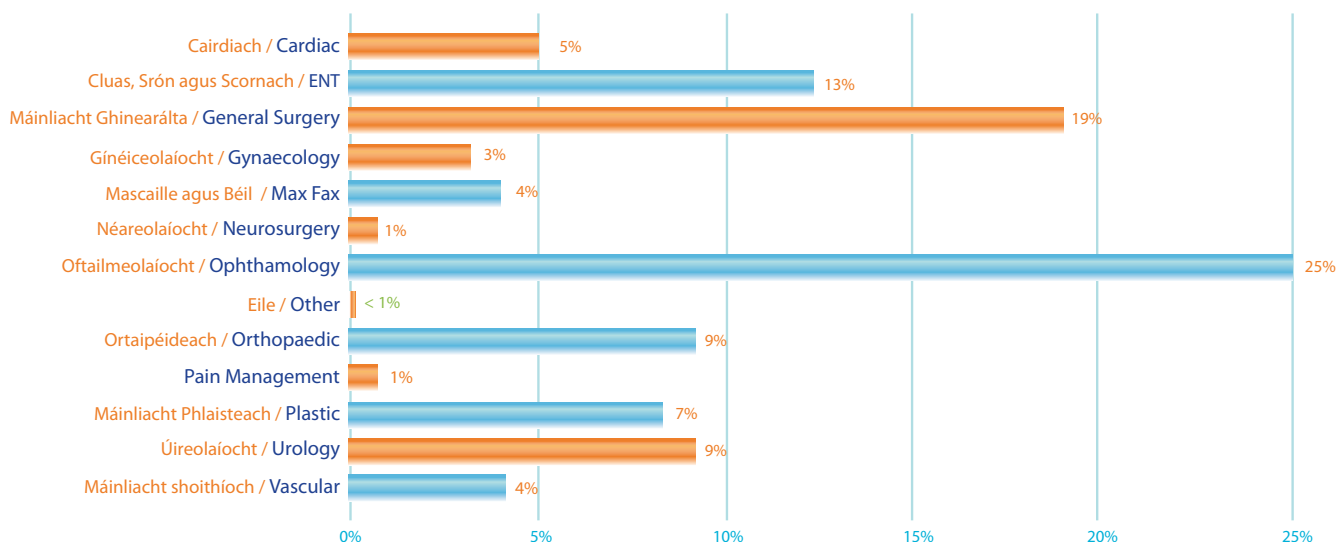
Líon Othar ÍAM Atreoraithe de réir na Bliana

MRI Referrals by Year

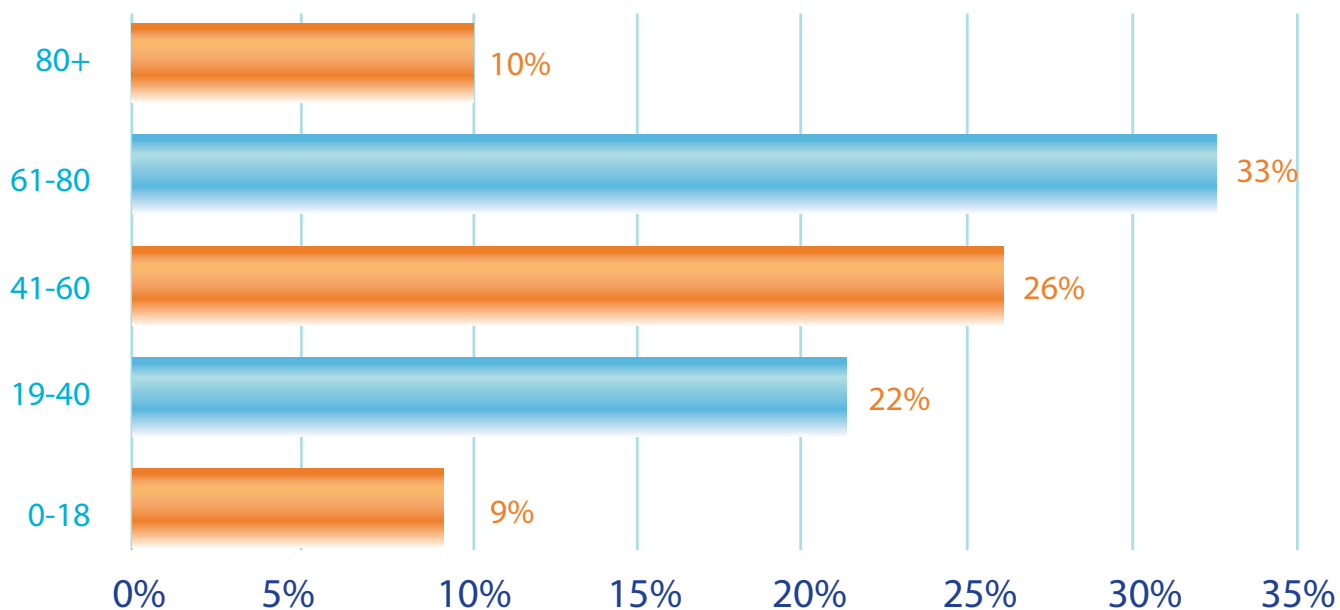


Achoimre ar Staitisticí na nOthar Cónaithe In-Patient Statistics Summary

Iomlán na nOthar Cónaitheach de réir Speisialtachta a Cóireáladh i rith 2008 20,829 2008 In-Patients Treated by Speciality Total 20,829



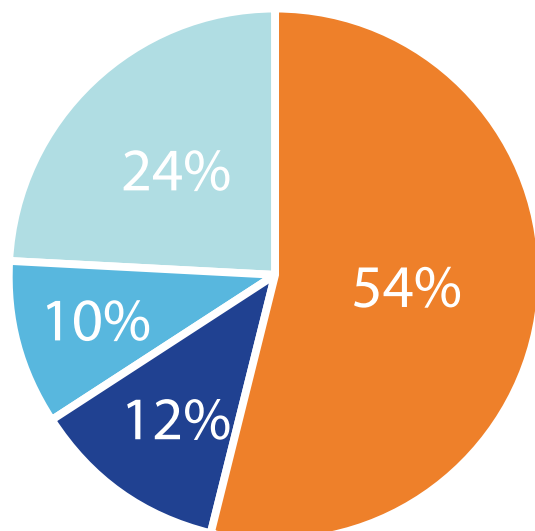
Próifíl Aoise na nOthar Cónaitheach a Cóireáladh i rith 2008 Age Profile of In-Patients Treated in 2008



Tionscnamh na nOthar Seachtrach / Out-Patient Initiative

2008 Torthaí Foriomlán A

2008 Overall Results A



23,056 Iomlán na nOthar a nDearnadh Teagmháil Leo
Total Patients Contacted

12,342 A Ghlac le Tairiscint Coinne
Accepted Offer of Appointment

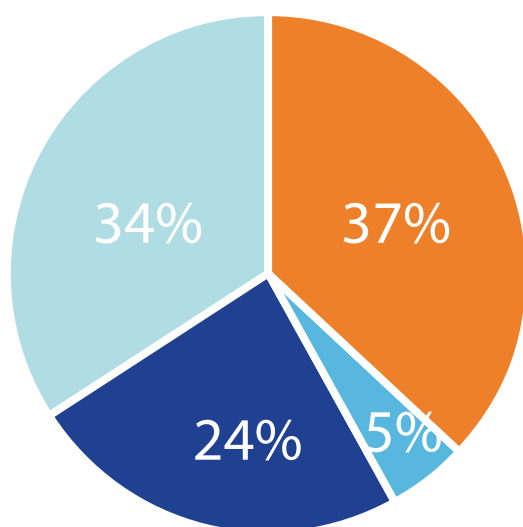
5,579 A Baineadh de Liosta Feithimh
Removed from Waiting List

2,881 A Dhiúltaigh do Thairiscint Coinne
Declined Offer

2,254 Gan Freagra/Ateagmháil Déanta
No Response/Re-contacted

2008 Torthaí Foriomlán B

2008 Overall Results B



12,342 Othair ar Tairgeadh Coinní Dóibh
Patients Offered Appointment

4,567 Obráid Riachtanach
Required Surgery

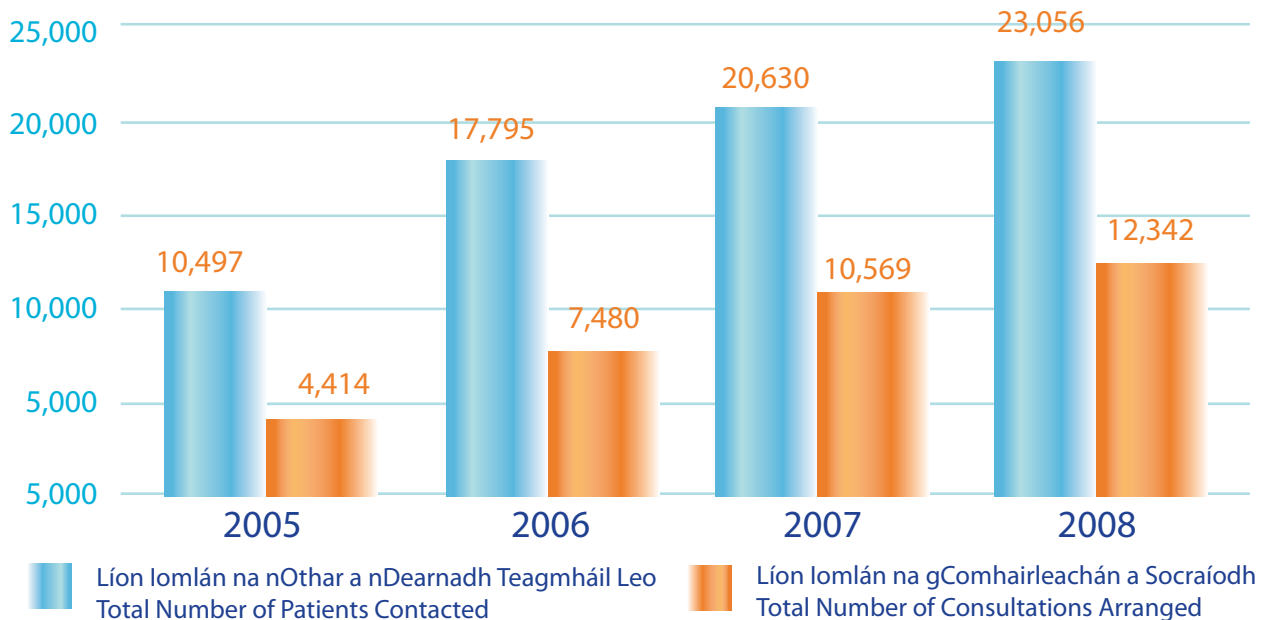
4,196 Seoladh ar ais chuig Dochtúir Ginearálta
Discharged to GP

2,962 Iniúchadh Breise ag Teastáil
Required Further Investigation

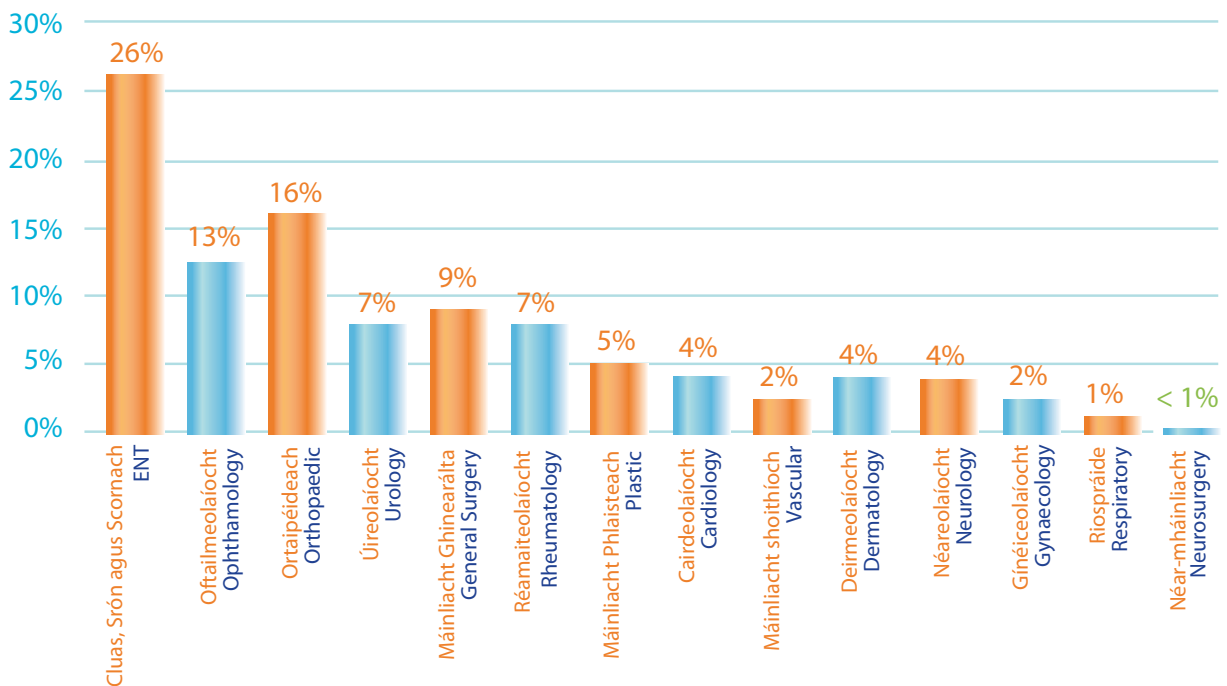
617 Níor Fhreastal ar Dhá Ócáid -
Baineadh den Liosta
Did not Attend on Two Occasions
Removed From List

Tionscnamh na nOthar Seachtrach / Out-Patient Initiative

Líon Comhairliúchán a Socraíodh d'Othair Sheachtracha de réir Bliana
Number of Out-Patient Consultations Arranged by Year

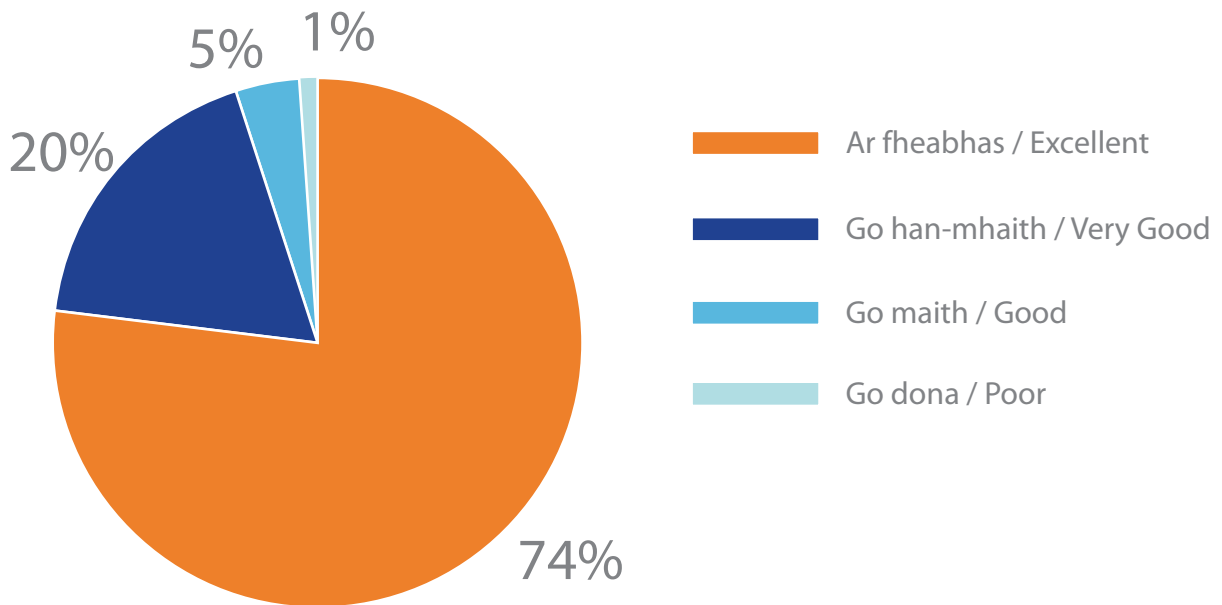


Atreorú na nOthar Seachtrach de réir Speisialtacha i rith 2008 - Iomlán 12,342
Out-Patient Referrals by Specialty 2008 - Total 12,342

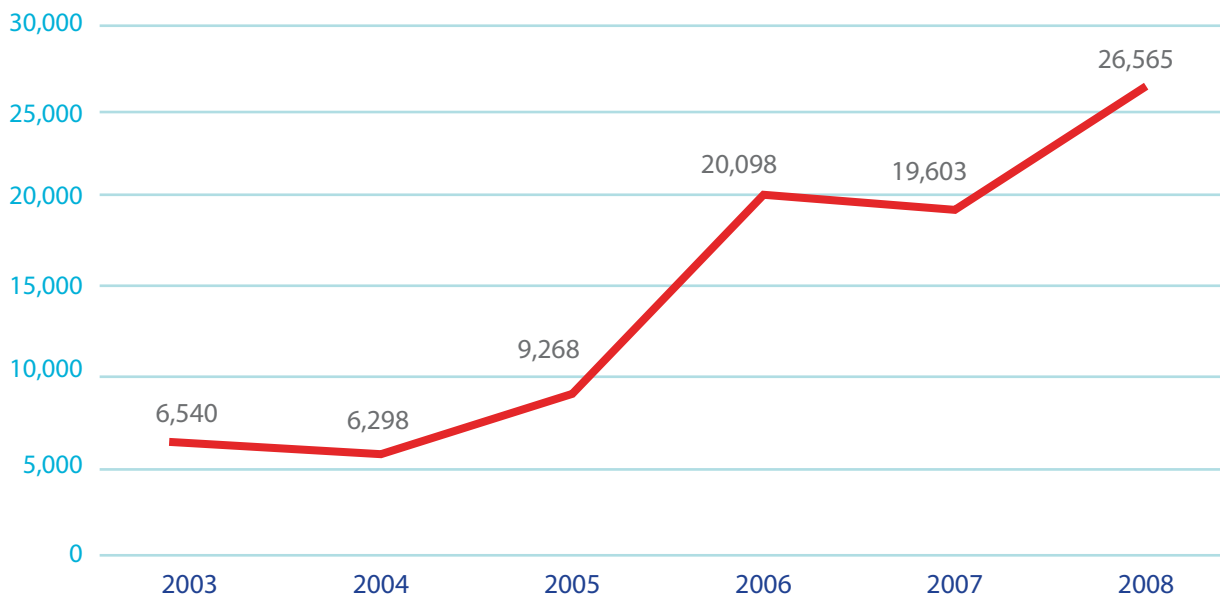


**Leibhéal Sástachta Othar Bunaithe ar 7,131 Suirbhé
(Tugadh amach 19,969 ceistneoir. Tugadh 36% díobh ar ais)**

**Patient Satisfaction Levels Based on 7,131 Surveys
(19,969 Surveys issued - return rate 36%)**



**Íosghlaonna a Fuarthas
Lo-Calls Received**



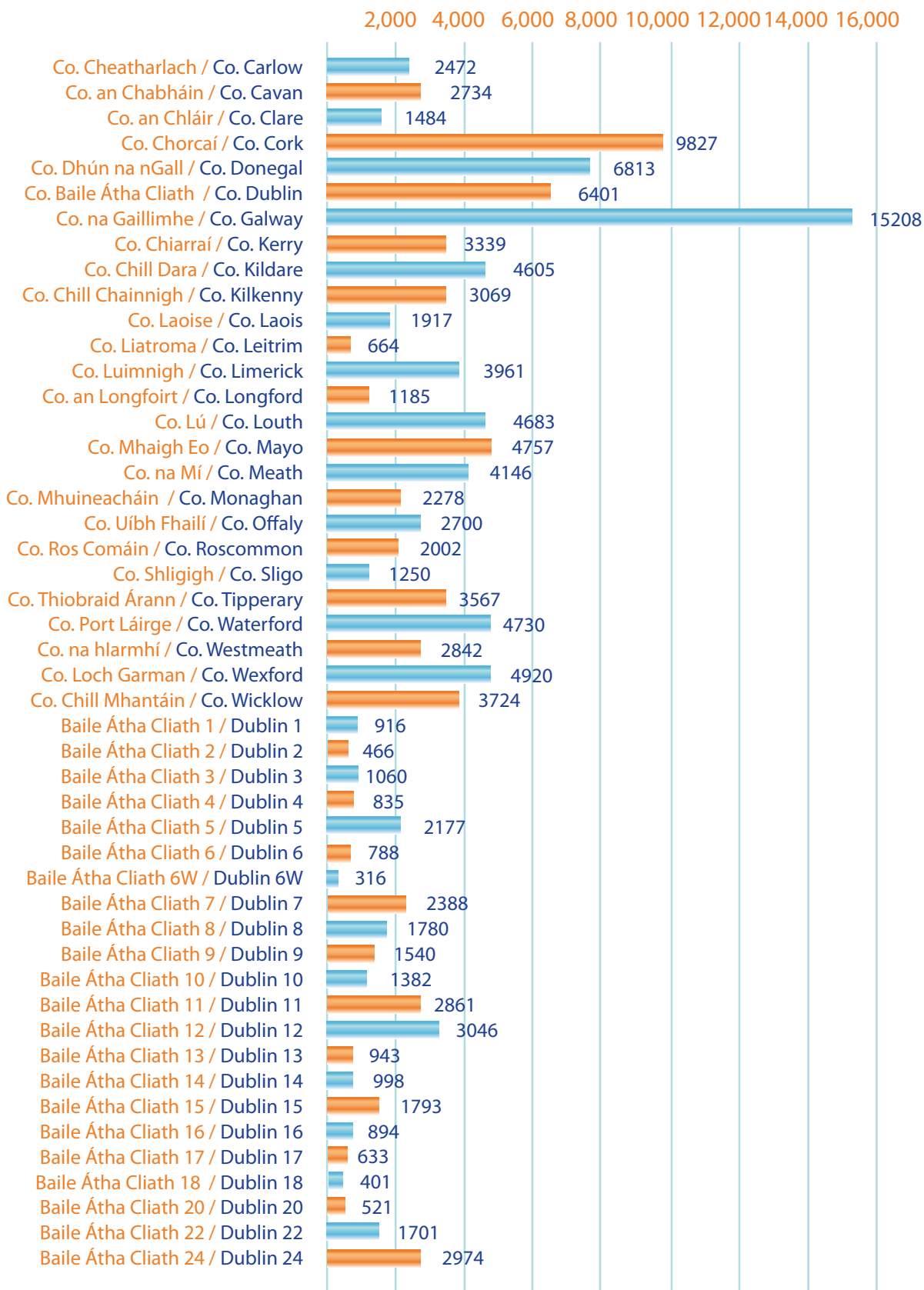
Ospidéil Fhaofa Chóireála

Approved Treating Hospitals



Baile Átha Cliath:	Ospidéal Beacon, Clinic na Carraige Duibhe, Ospidéal Bon Secours, Clinic Hampton, Clinic an Hermitage, Ospidéal Príobháideach an Mater, Ospidéal Mount Carmel, Clinic Northbrook, an Clinic Máinliachta Spóirt, Ospidéal Príobháideach Naomh Uinsinn.	Dublin:	Beacon Hospital, Blackrock Clinic, Bon Secours, Hampton Clinic, Hermitage Clinic, Mater Private Hospital, Mount Carmel Hospital, Northbrook Clinic, Sports Surgery Clinic, St. Vincent's Private Hospital.
An Iarmhí:	Ospidéal Príobháideach San Proinsias, an Muileann gCearr.	Westmeath:	St. Francis Private Hospital, Mullingar.
Corcaigh:	Ospidéal Bon Secours, Ospidéal Príobháideach Shanakiel.	Cork:	Bon Secours, Shanakiel Private Hospital.
Ciarraí:	Ospidéal Bon Secours, Trá Lí.	Kerry:	Bon Secours, Tralee.
Cill Chainnigh:	Ospidéal Aut Even.	Kilkenny:	Aut Even Hospital.
Luimneach:	Ospidéal Barrington.	Limerick:	Barringtons Hospital.
Gaillimh:	Ospidéal Bon Secours, Clinic na Gaillimhe.	Galway:	Bon Secours, Galway Clinic.
Sligeach:	St. Joseph's Garden Hill.	Sligo:	St. Joseph's Garden Hill.
Port Láirge:	Clinic Bhaile an Fhuitialaigh (Whitfield).	Waterford:	Whitfield Clinic.
Tuaisceart Éireann		Northern Ireland	
Aontroim:	Clinic All Clear Bhéal Feirste, Clinic Hillsborough.	Antrim:	Belfast All Clear Clinic, Hillsborough Clinic.
Doire:	Northwest Independent Hospital, Ballykelly.	Derry:	Northwest Independent Hospital Ballykelly.

Anailís de réir Contae ar 135,691 Othar Breakdown by County of 135,691 Patients



Iomlán / Total 135,691

Ag Cóireáil Othair Níos Tapa Treating Patients Faster

Our 100,000th Patient

Ár 100,000ú Othar



The National Treatment Purchase Fund marked its achievement of providing treatment for its 100,000th public patient on Monday 3rd March 2008.

Pictured at the event were NTPF Chairman John O'Dwyer, The 100,000th patient Mrs Catherine Kennedy being presented with good wishes by The Minister for Health and Children Mary Harney T.D and NTPF Chief Executive Pat O' Byrne.

Rinne an Ciste Náisiúnta um Cheannach Cóireála ceiliúradh ar an ngaisce atá déanta aige ag soláthar cóireála le haghaidh a 100,000ú othar ar an Luan 3 Márta 2008.

Sa phictiúr a tógadh ag an imeacht bhí Cathaoirleach an CNCC, John O'Dwyer, an tAire Sláinte agus Leanaí, an tUasal Mary Harney T.D. ag guí gach rath ar an tUasal Catherine Kennedy, an 100,000ú othar, agus Príomhfheidhmeannach an CNCC, Pat O' Byrne.



St. Vincent's University Hospital

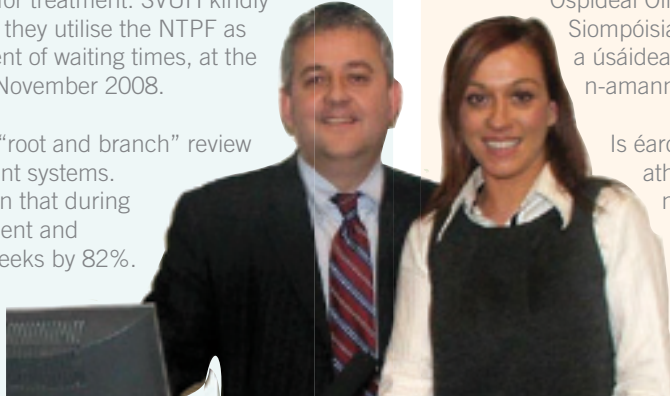
'Reducing the Waiting List – An Integrated Approach'

St. Vincent's University Hospital (SVUH) is a major Dublin teaching hospital and is one of the public hospitals with whom we work in partnership to achieve our mutual goal of reducing the time that public patients wait for treatment. SVUH kindly presented an overview of how they utilise the NTPF as a resource in their management of waiting times, at the NTPF Annual Symposium in November 2008.

Essentially SVUH instituted a "root and branch" review of their waiting list management systems. Their results were significant in that during 2008 they reduced the in-patient and daycase waiting list over 26 weeks by 82%.

As a vital starting point for their work the Board of Directors set the following target:

- No in-patient or day case patient should wait over 26 weeks



An tUasal Bill Maher, Stiúrthóir Oibríochtaí agus an tUasal Niamh Gaffney, Comhordaitheoir na Liostaí Feithimh

Mr Bill Maher, Director of Operations & Ms Niamh Gaffney Waiting List Co-Ordinator

The SVUH Integrated Approach to Managing Waiting Lists

A: An Integrated Approach

The success of the project was based on the setting of clear measurable targets, with supporting tools that empowered staff to take ownership of the project. They also decided that there would be a review mechanism which would allow for further adjustment and development. Targets were openly advertised throughout the hospital and on the hospital intranet.

B: Review of Waiting List Policy

A high level waiting list project team was established which included the Director of Operations, Clinical Services Manager, Waiting List Co-ordinator, Medical Records Manager, Outpatients Supervisor and the IT Manager. This team worked to a focused agenda that included such items as: in-patient and out-patient waiting list policies, validation, reporting and the ensuring of compliance with local and national guidelines.

C: Improving Reporting and Ownership

An indicator set was developed linked to target delivery and "owners" for each target identified. It then proved vital to ensure that each "owner" had the information required to manage the process to successful delivery. This resulted in the in-house specification and design of a new information system. This system produced good focused information that was widely

Ospidéal Ollscoile Uinsinn

'Laghdú na Liostaí Feithimh - Cur Chuige Comhtháite'



Ospidéal mór oiliúna i mBaile Átha Cliath is ea Ospidéal Ollscoile Uinsinn agus tá sé ar cheann de na hospidéil phoiblí sin a n-oibrímid i gcomhpháirtíocht leo chun an aidhm atá againn aron a bhaint amach maidir le laghdú ar an am a chaitheann othair phoiblí ag fanacht ar chóireáil. Ba dheas ag an

Ospidéal Ollscoile an chaoi ar thug siad forléargas ag Siompóisiam an CNCC i Samhain 2008 ar an gcaoi a úsáideann siad an CNCC mar acmhainn chun a n-amanna feithimh a bhainistiú.

Is éard a rinne an Ospidéal go bunúsach ná athbhreithniú ó bhun go barr a dhéanamh ar na córais a bhí acu chun a liostaí feithimh a bhainistiú. Bhí na torthaí chomh suntasach sin gur éirigh leo laghdú 82% a dhéanamh ar na liostaí feithimh os cionn 26 seachtain i gcás na n-othar cónaithe agus na n-othar lae.

Leag Bord na Stiúrthóirí síos an sprioc rithabhachtach seo i dtosach báire:

- Ní chóir go mbeadh othar cónaithe nó othar lae ag fanacht níos faide ná 26 seachtain

Cur chuige Ospidéal Ollscoile Uinsinn maidir le Bainistiú Liostaí Feithimh

A: Cur Chuige Comhtháite

D'éirigh leis an tionscnamh toisc gur leagadh amach spriocanna soiléire sothomhaiste, mar aon le bealaí tacaíochta a chuir ar chumas na foirne a sciar féin a dhéanamh sa tionscnamh. Cinneadh freisin go mbeadh modh athbhreithnithe ann chun go bhféadfaí breis coigeartaithe agus forbartha a dhéanamh. Fógraíodh na spriocanna go soiléir ar fud an ospidéil agus ar inlín an ospidéil.

B: Athbhreithniú ar Bheartas i leith Liostaí Feithimh

Bunaíodh foireann ardleibhéil le haghaidh tionscadal na liostaí feithimh ar a raibh an Stiúrthóir Oibríochtaí, an Bainisteoir Seirbhísí Cliniciúla, Comhordaitheoir na Liostaí Feithimh, Bainisteoir na dTaifead Míochaine, Maoirseoir na nOthar Seachtrach agus an Bainisteoir TF. D'oibrigh an foireann ar chlár a bhí dírithe ar nithe cosúil le: beartais i leith liostaí feithimh na n-othar cónaithe agus na n-othar seachtrach, bailíochtú, tuairisciú agus leanúint na dtreoirínte náisiúnta agus áitiúla.

C: Tuairisciú agus Úinéireacht níos Fearr

Forbraíodh foireann táscairí a raibh nasc acu le spriocanna a bhaint amach agus aithníodh cé a bheadh ag déileáil le gach sprioc díobh ('úinéireacht'). Fuarthas amach ansin go raibh sé fíor-riachtanach go mbeadh an t-eolas ag gach 'úinéir' chun an próiseas a bhainistiú agus an sprioc a bhaint amach. B'éigean sonraíocht inmheánach a sholáthar agus córas nua faisnéise a

distributed to the stakeholders and throughout the whole hospital.

D: Improving Waiting List Validation

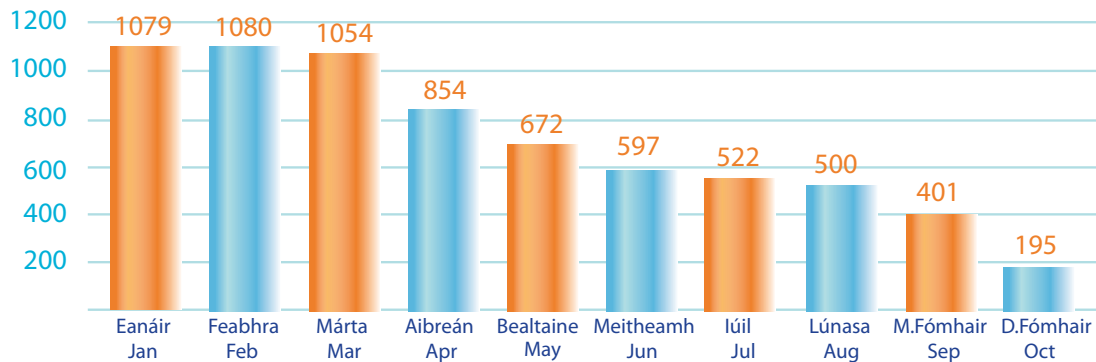
The system for validating in-patient and daycases was streamlined and this resulted in over 3,000 patients being removed from waiting lists during 2008 as they no longer needed or wanted treatment. A system has also been introduced where out-patient lists are validated on a routine basis, quarterly.

dhearadh. Chuir an córas seo faisnéis mhaith ar fáil a bhí dírithe ar an réimse oibre agus scaipeadh é go forleathan ar na páirtithe leasmhara agus ar fud an ospidéal go léir.

D: Bailíochtú Liostaí Feithimh a Fheabhsú

Simplíodh an córas chun othar cónaithe agus othair lae a bhailíochtú agus baineadh breis agus 3,000 othar ó na liostaí feithimh i rith 2008 toisc nár mhian leo cóireáil a fháil nó toisc nach raibh sí riachtanach dóibh. Tugadh isteach córas ina ndéantar liosta feithimh na n-othar seachtrach a bhailíochtú sa ghnáthchúrsa uair sa ráithe.

Liostaí feithimh Othar Cónaithe agus Othar Lae Ospidéal Ollscoile Uinsinn > 26 Seachtain SVUH 2008 In-patient and Day Case Waiting List > 26 Weeks



E: Increased usage of NTPF

- Targets set for NTPF Referrals
- Focused on longest waiting patients, re-offered NTPF to patients who had previously refused
- In-house initiative set up to focus on specific specialties and long outpatient waiting list
- Meetings with NTPF to resolve any arising issues and maximise utilisation
- 2,516 patients were referred via the NTPF (Dec 08)

F: Outcomes

- Inpatients/ Day Cases over 26 weeks reduced by 82% since January (Nov 08 see graph above)
- No patients waiting over 3 months in Radiology for any Diagnostic Test
- In most categories targets were met or exceeded

G: Lessons Learned

- Engagement and involvement of staff is key at all stages
- Ownership of targets is vital
- Validation is an integral part of Waiting List Management.
- Effective and meaningful reporting is essential
- Participation of Consultants, Nursing staff, Bed Manager and Hospital Management is vital
- Integrated approach is fundamental
- Partnership with NTPF is extremely important for continual success

E: Leas níos mó a bhaint as an CNCC

- Spriocanna socraithe maidir le hatreoruithe an CNCC
- Díriodh ar na hothair sin ab fhaide a bhí ag fanacht agus tairgeadh seirbhísí an CNCC arís do na hothair sin a dhiúltaigh dóibh roimhe sin
- Ceapadh tionscnamh inmheánach dírithe ar speisialtóireachtaí faoi leith agus ar liostaí fada feithimh na n-othar seachtrach
- Cruinnithe leis an CNCC le déileáil le fadhbanna a bhí fós gan réiteach agus chun an leas ab fhéarr a bhaint as acmhainní
- Atreoraíodh 2,516 othar trí bhíthin an CNCC (Nollaig 08)

F: Torthaí

- Rinneadh laghdú de 82% ar Othair Chónaithe nó Othair Lae a bhí ag fanacht breis agus 26 seachtain ó Eanáir (Samhain 08 féach an graf thuas)
- Ní raibh aon othar ag fanacht breis agus 3 mhí ar Thástáil Fáthmheasa sa Roinn Raideolaíochta
- Baineadh amach nó sáraíodh na spriocanna i bhformhór na gcatagóirí

G: Ceachtanna a Foghlaimíodh

- Tá sé ríthábhachtach go mbeadh an fhoireann rannpháirteach agus gníomhach ann ag gach céim
- Tá sé ríthábhachtach go mbeadh daoine faoi leith ag déileáil le spriocanna faoi leith
- Dlúthchuid de Bhainistíú Liostaí Feithimh is ea bailíochtú
- Tá tuairisciú éifeachtach fiúntach ríthábhachtach
- Tá sé ríthábhachtach go mbeadh Lianna Comhairleacha, altraí, lucht Bainistithe Leapacha agus lucht Bainistíochta an Ospidéal páirteach ann
- Tá cur chuige comhtháite ríthábhachtach
- Tá sé fíorthábhachtach go n-oibreofaí i gcomhpháirtíocht leis an CNCC má tá rath leanúnach le bheith air



Liz Lottering,
Bainisteoir An Chláir Náisiúnta
Cóireála Othar

National Patient Treatment
Register Manager

The National Patient Treatment Register

Waiting Lists at a Glance December 2008

- ALL 44 TARGETED HOSPITALS NOW PARTICIPATING WITH THE REGISTER
- NATIONAL MEDIAN WAIT TIME AT IT'S LOWEST OF 2.6 MONTHS
- LONGEST WAITERS DOWN BY 66% ON THE PREVIOUS YEAR
- OVERALL WAITING LISTS DOWN BY OVER 20% ON THE PREVIOUS YEAR
- OVER 11,000 PATIENTS HAVE BEEN WRITTEN TO DIRECTLY BY THE NTPF WITH AN OFFER OF TREATMENT

Introduction

The National Patient Treatment Register (PTR) is an on-line register of patients on in-patient and day case waiting lists in Ireland. Through the register the NTPF collects, collates and publishes information on waiting lists and waiting times for public patients in Ireland. Waiting times are published monthly by procedure to the Patient Treatment Register website which can be accessed at www.ptr.ie. More detailed analysis is reported bi-annually.

National Waiting List Guidelines

An agreed standard of definitions and measurements "National Guidelines for Management of In-patient and Day Case Waiting List Data" have been agreed by all hospitals, the Health Services Executive and the Department of Health and Children. These guidelines have been adopted by the National Hospitals Office, as the way in-patient waiting list data is to be managed effectively and consistently.

Supporting the guidelines is a National Guidelines Group with representation from all hospital regions, in addition to this, a training and development module is available to all hospitals. Last year 15 hospitals availed of this program. A copy of the guidelines or access to the program is available, by contacting Liz Lottering liz.lottering@ntpf.ie or by phone at 01-6427124.

An Clár Náisiúnta Cóireála Othar

Sracfhéachaintí ar Liostaí Feithimh amhail Nollaig 2008

- TÁ AN 44 OSPIDÉAL AR DÍRÍODH ORTHU AG GLACADH PÁIRTE SA CHLÁR
- BA É 2.6 MHÍ AN FAD IS GIORRA DON MHEÁN-AM FEITHIMH NÁISIÚNTA
- LAGHDÚ 66% AR LÍON NA BLIANA SEO CHAITE I gCÁS NA nOTHAR IS FAIDE A BHÍ AG FANACHT
- LAGHDÚ FORIOMLÁN DE 20% AR NA LIOSTAÍ FEITHIMH ÓN mBLIAIN SEO CHAITE
- SCRÍOBH AN CNCC GO DÍREACH CHUIG BREIS AGUS 11,000 OTHAR AG TAIRISCINT CÓIREÁLA DÓIBH

Réamhrá

Is éard atá sa Clár Náisiúnta um Chóireáil Othar (CCO) go bunúsach ná clár ar líne de na hothair atá ar liostaí feithimh máinliachta agus míochaine mar othair chónaithe nó mar othair lae. Úsáideann an CNCC an Clár chun faisnéis faoi liostaí feithimh agus amanna feithimh na n-othar poiblí in Éirinn a bhailiú, a thiomsú agus a fhoilsiú. Foilsítear na hamanna feithimh gach ráithe ar láithreán gréasáin an Chláir Cóireála Othar agus is féidir é a rochtain ag www.ptr.ie. Déantar anailís níos mionsonraithe a fhoilsiú faoi dhó sa bhliain.

Treoirínte faoi Liostaí Feithimh

Tháinig na hospidéal go léir, Feidhmeannacht na Seirbhíse Sláinte agus an Roinn Sláinte agus Leanaí ar chomhaontú faoi bhuntomhas agus faoi shainmhínte maidir le Treoirínte Náisiúnta um Bhainistiú Liostaí Feithimh na nOthar Cónaithe agus nOthar Lae. Ghlac Oifig Náisiúnta na nOspidéal leis an treoirínte sin mar bhealach chun sonraí faoi liostaí feithimh na n-othar cónaithe a bhainistiú go héifeachtach comhsheasmhach.

Tugann Grúpa na dTreoirínte Náisiúnta tacaíocht do na treoirínte. Tá ionadaí ó gach réigiún ospidéal ar an nGrúpa, agus chomh maith leis sin tá modúl oiliúna agus forbartha ar fáil do gach ospidéal. Bhain 15 ospidéal leas as an gclár seo anuraidh. Is féidir cóip de na treoirínte a fháil nó an clár a rochtain trí dhul i dteagmháil le Liz Lottering ag liz.lottering@ntpf.ie nó ag an uimhir theileafóin 01-6427124.

Consistent and Accurate Reporting

A Review and Analysis program was established in 2007 to ensure consistent and accurate reporting and ensure that waiting list information was reported by hospitals in line with National Waiting List Data Management Guidelines. Data samples in 34 hospitals were reviewed with hospitals in 2008.

Tuairisciú Comhsheasmhach Cruinn

Bunaíodh clár Athbhreithnithe agus Anailíse in 2007 le cinntiú go ndéanfaí tuairisciú comhsheasmhach cruinn agus le cinntiú go dtuairisceodh na hospidéil faisnéis faoina liostaí feithimh de réir na dTreoirínte um Bhainistiú Sonraí faoi Liostaí Feithimh Náisiúnta. Rinneadh athbhreithniú i 34 ospidéal ar shamplaí dá sonraí.



The Patient Treatment Register Team

Left to right – Laura Maher, Jason Sibley, Liz Lottering, Elva Powell, Kerrie-Anne Galvin

Foireann an Chláir Chóireála Othar

Ó chlé – Laura Maher, Jason Sibley, Liz Lottering, Elva Powell, Kerrie-Anne Galvin

Summary Analysis Waiting Lists December 2008 -v- December 2007

- 3 MONTHS SURGICAL BY VOLUME - REDUCED FROM 17,747 TO 13,863 BY YEAR END 2008
- 12 MONTHS SURGICAL BY VOLUME - REDUCED FROM 4,637 TO 1,576 BY YEAR END 2008
- SURGICAL MEDIAN WAIT TIME BY HOSPITAL NOW AT IT'S LOWEST AT 2.6 MONTHS

Surgical Waiting List Volumes By Region Waiting > 3 Months

DUBLIN NORTH/NORTH EAST AREA	3,677
MIDLANDS DUBLIN EAST COAST/ DUBLIN SOUTH WEST	3,610
SOUTHERN	2,077
NORTH WEST/WEST AND MID-WEST	4,499

Achoimre ar Anailís na Liostaí Feithimh Nollaig 2008 i gcomparáid le Nollaig 2007

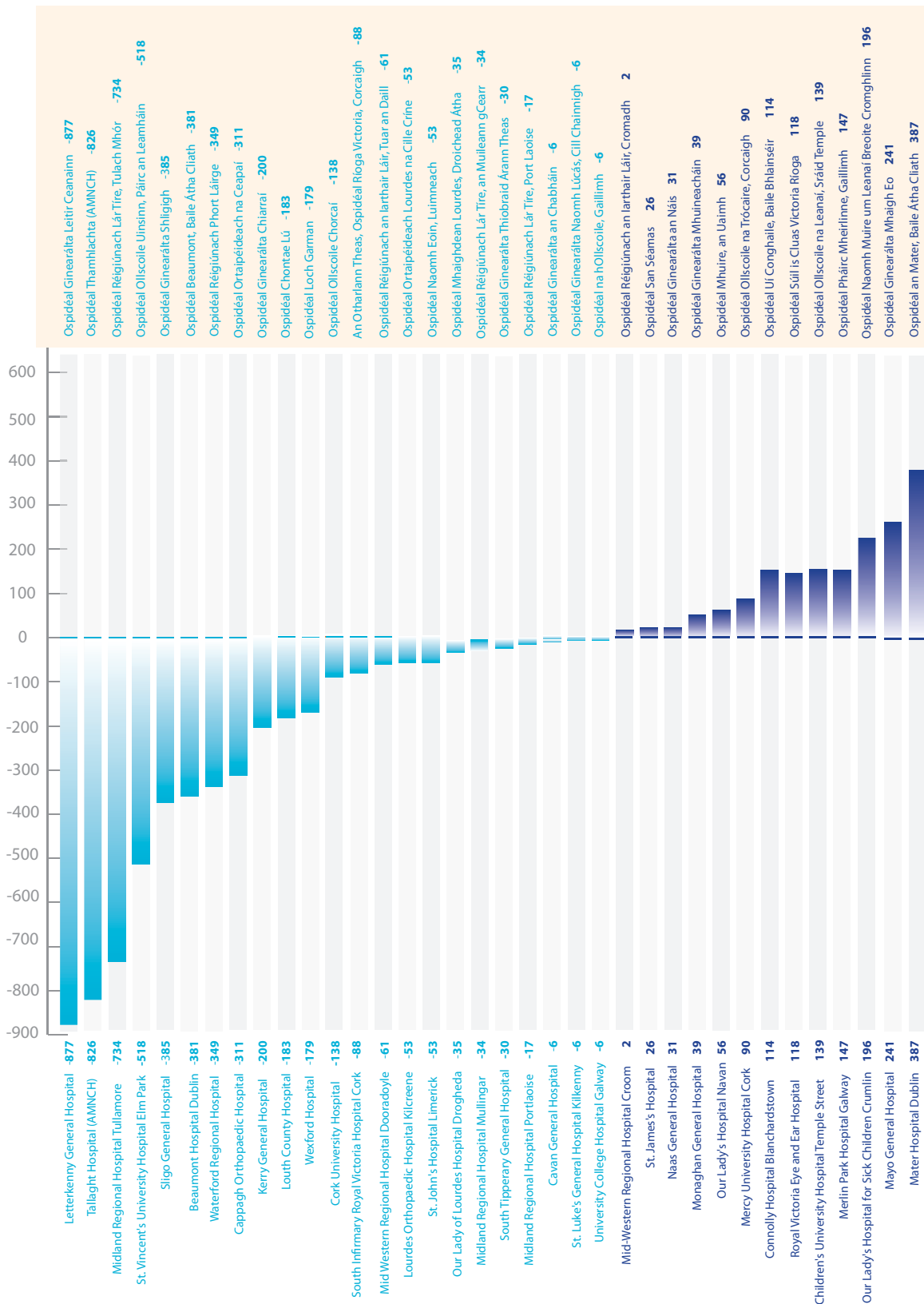
- LÍON NA nOTHAR MÁINLIACHTA 3 MHÍ - LAGHDÚ Ó 17,747 GO 13,863 ROIMH DHEIREADH NA BLIANA 2008
- LÍON NA nOTHAR MÁINLIACHTA 12 MHÍ - LAGHDÚ Ó 4,637 GO 1,576 ROIMH DHEIREADH NA BLIANA 2008
- TÁ AN MEÁN-AM FEITHIMH AR LIOSTA MÁINLIACHTA AG 2.6 MHÍ AG AN bPOINTE IS ÍSLE - 2.6

Líon na nOthar Máinlíochta Náisiúnta de réir Réigiún. Ag fanacht > 3 mhí

BAILE ÁTHA CLIATH THUAIDH/ AN LIMISTÉAR THOIR THUAIDH	3,677
AN LÁR TÍRE BAILE ÁTHA CLIATH AN CÓSTA THOIR/ BAILE ÁTHA CLIATH THUAR THEAS	3,610
AN DEISCEART	2,077
AN TIAR-THUAISCART/ AN TIARTHAR AGUS AN TIATHAR LÁIR	4,499

Anailís ar an Athrú ar Líon na nOthar Máinliachta > 3 Mhí 2007 i gcomparáid le 2008

Analysis of Variation in Surgical Volumes > 3 Months 2007 Vs 2008

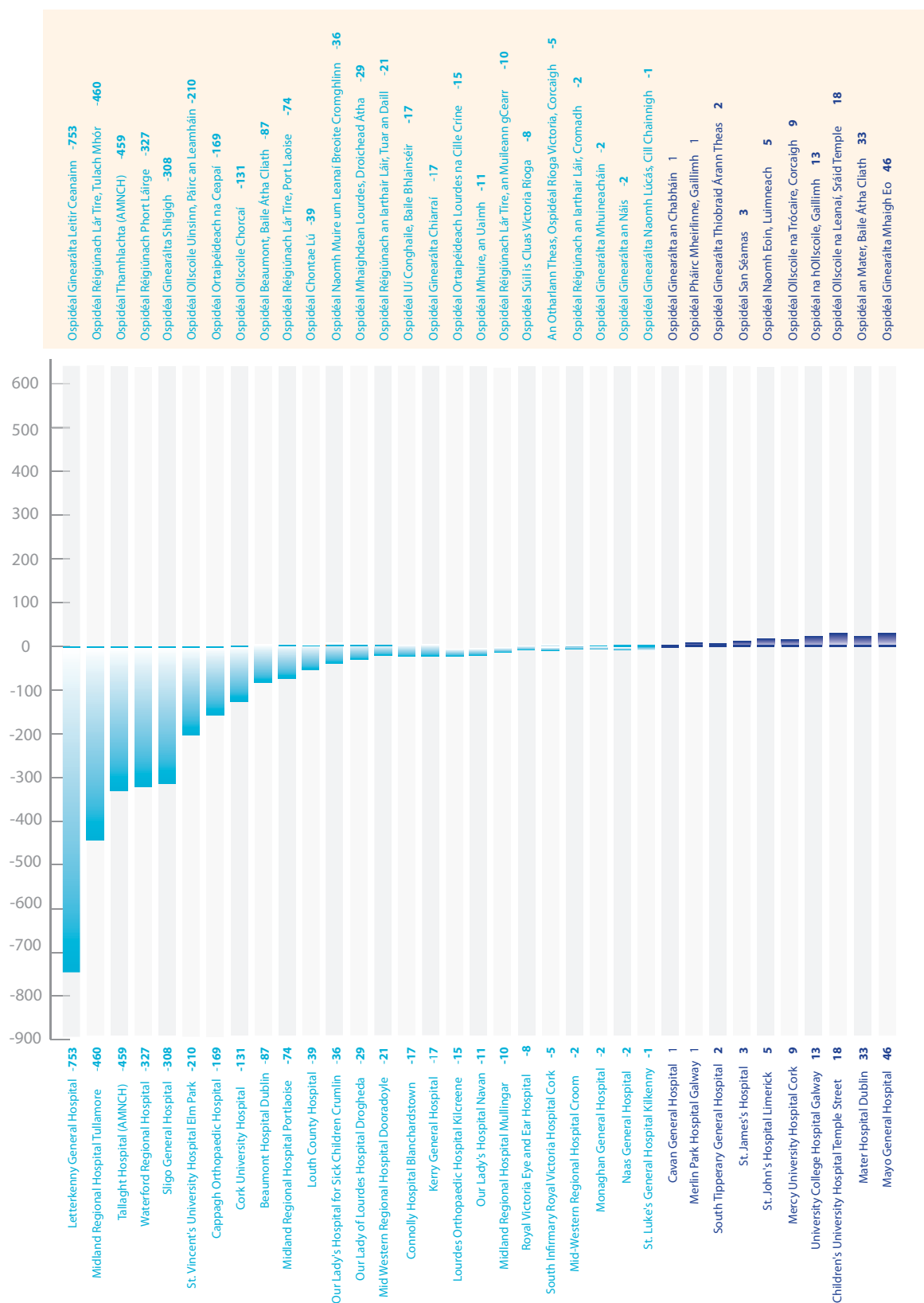


Ráiteas: Tharla laghdú 22% san iomlán orthu siúd a bhí ag fanacht breis agus 3 mhí i gcomparáid le líon na bliana roimhe.

Comment: Overall in the greater than 3 months - there was a 22% reduction in those waiting, when compared to the previous year.

Anailís ar Íón na nOthar Máinliachta > 12 Mhí 2007 i gcomparáid le 2008

Analysis of Variation in Surgical Volumes > 12 Months 2007 Vs 2008



Ráiteas: Tharla laghdú laghdú 66% orthu siúd a bhí ag fanacht breis agus 12 mhí i gcomparáid le líon na bliana roimhe.

Comment: Overall in the greater than 12 months - there was a 66% reduction in those waiting, when compared to the previous year.

Líon Náisiúnta na nOthar Máinliachta de réir Réigiún Nollaig 2008

National Surgical Volumes by Region December 2008

DUBLIN NORTH/NORTH EAST AREA	3 - 6 mhí	6 - 12 mhí	os cionn 12 mhí	iomlán	LIMISTÉAR THUAISCEART BHAILE ÁTHA CLIATH/ AN tOIRTHUAISCEART
	3 - 6 mths	6 - 12 mths	12 mths+	TOTAL	
Beaumont Hospital	311	125	101	537	Ospidéal Beaumont
Cappagh National Orthopaedic	273	198	27	498	Ospidéal Náisiúnta Ortaipéideach na Ceapaí
Connolly (Blanchardstown)	209	28	1	238	Ospidéal Uí Conghaile (Bhaile Bhlainséir)
Mater Misericordiae Hospital	605	422	124	1151	Ospidéal Mater Misericordiae
Children's University Hospital, Temple Street	151	204	160	515	Ospidéal Ollscoile na Leanaí, Sráid Temple
Cavan General Hospital	22	14	4	40	Ospidéal Ginearálta an Chabháin
Louth County Hospital Dundalk	44	42	9	95	Ospidéal Chontae Lú, Dún Dealgan
Monaghan General Hospital	55	29	0	84	Ospidéal Ginearálta Mhuineacháin
Our Lady of Lourdes Hospital Drogheda	179	175	13	367	Ospidéal Mhaighdean Lourdes, Droichead Átha
Our Lady's Hospital Navan	102	36	14	152	Ospidéal Mhuire, An Uaimh
IOMLÁN / TOTAL	1,951	1,273	453	3,677	

MIDLANDS/ DUBLIN EAST COAST/ DUBLIN SOUTH WEST	3 - 6 mhí	6 - 12 mhí	os cionn 12 mhí	iomlán	AN LÁR TÍRE/ CÓSTA THOIR BHAILE ÁTHA CLIATH/ IAR-DHEISCEART BHAILE ÁTHA CLIATH
	3 - 6 mths	6 - 12 mths	12 mths+	TOTAL	
AMNCH (Tallaght)	310	247	122	679	AMNCH (Tamhlacht)
Naas General Hospital	11	20	1	32	Ospidéal Ginearálta Náas
Our Lady's Hospital, Crumlin	321	287	93	701	Ospidéal Mhuire, Cromghlinn
Royal Victoria Eye and Ear	260	128	12	400	Ospidéal Súil is Cluas Victoria Ríoga
St. James's	292	75	4	371	Ospidéal San Séamas
St. Colmcille's Loughlinstown	0	0	0	0	Ospidéal Naomh Colmcille, Baile Uí Lachnáin
St. Michael's Dunlaoghaire	0	0	0	0	Ospidéal Naomh Mícheál, Dún Laoghaire
St. Vincent's	248	61	21	330	Ospidéal Ollscoile Uinsinn
Midland Regional Mullingar	60	14	0	74	Ospidéal Réigiúnach Lár Tíre, an Muileann gCearr
Midland Regional Portlaoise	122	110	40	272	Ospidéal Réigiúnach Lár Tíre, Port Laoise
Midland Regional Tullamore	320	377	54	751	Ospidéal Réigiúnach Lár Tíre, Tulach Mhór
IOMLÁN / TOTAL	1,944	1,319	347	3,610	

SOUTHERN AREA/SOUTH EAST	3 - 6 mhí	6 - 12 mhí	os cionn 12 mhí	iomlán	LIMISTÉAR AN DEISCIRT/AN OIRDHEISCIRT
	3 - 6 mths	6 - 12 mths	12 mths+	TOTAL	
Bantry General Hospital	0	0	0	0	Ospidéal Ginearálta Bheantraí
Cork University Hospital	352	300	118	770	Ospidéal Ollscoile Chorcaí
Kerry General Hospital	99	50	5	154	Ospidéal Ginearálta Chiarraí
Mallow General Hospital	0	0	0	0	Ospidéal Ginearálta Mhala
Mercy University Hospital	166	92	20	278	Ospidéal Ollscoile na Trócaire, Corcaigh
South Infirmary - Victoria Hospital	67	22	13	102	An Otharlann Theas - Ospidéal Victoria, Corcaigh
Kilcreene Orthopaedic Hospital	30	9	20	59	Ospidéal Ortaipéideach na Cille Críne
South Tipperary General	2	5	2	9	Ospidéal Ginearálta Thiobraid Árann Theas
St. Luke's Kilkenny	149	40	10	199	Ospidéal Naomh Lúcas, Cill Chainnigh
Waterford Regional Hospital	242	122	32	396	Ospidéal Réigiúnach Phort Láirge
Wexford Regional Hospital	50	46	14	110	Ospidéal Réigiúnach Loch Garman
IOMLÁN / TOTAL	1,157	686	234	2,077	

NORTH WEST/WEST/MID-WEST	3 - 6 mhí	6 - 12 mhí	os cionn 12 mhí	iomlán	AN tIARTHUISCEART/AN tIARTHAR/AN tIARTHAR LÁIR
	3 - 6 mths	6 - 12 mths	12 mths+	TOTAL	
Letterkenny General Hospital	358	403	207	968	Ospidéal Ginearálta Leitir Ceanainn
Mayo General Hospital	126	69	46	241	Ospidéal Ginearálta Mhaigh Eo
Merlin Park Hospital Galway	184	60	1	245	Ospidéal Pháirc Mheirlinne, Gaillimh
Mid-West Regional Hospital, Doordadoyle	323	311	131	765	Ospidéal Réigiúnach an Iarthair Láir, Tuar an Daill
Mid-West Regional Hospital, Croom	14	6	1	21	Ospidéal Réigiúnach an Iarthair Láir, Cromadh
Mid-West Regional Hospital, Ennis	0	0	0	0	Ospidéal Réigiúnach an Iarthair Láir, Inis
Mid-West Regional Hospital, Nenagh	0	0	0	0	Ospidéal Réigiúnach an Iarthair Láir, An tAonach
Sligo General Hospital	342	273	126	741	Ospidéal Ginearálta Shligigh
University College Hospital Galway	859	601	25	1485	Ospidéal na hOllscoile, Gaillimh
Portiuncula General Hospital	0	0	0	0	Ospidéal Ginearálta Portiuncula
Roscommon County Hospital	0	0	0	0	Ospidéal Chontae Ros Comáin
St. John's Hospital, Limerick	22	6	5	33	Ospidéal Naomh Eoin, Luimneach
IOMLÁN / TOTAL	2228	1729	542	4499	

OVERALL	3 - 6 mhí	6 - 12 mhí	os cionn 12 mhí	iomlán	FORIOMLÁN
	3 - 6 mths	6 - 12 mths	12 mths+	TOTAL	
	7,280	5,007	1,576	13,863	

"Is é an sainmhíniú a thugtar ar othar ar liosta feithimh ná othar cónaithe atá ag fanacht breis agus trí mhí. Déantar amanna feithimh a mheas ón dáta a chuirtear othar ar liosta feithimh chun cóireáil mhíochaine nó mháinliachta a fháil mar othar cónaithe nó mar othar lae."

"A patient is defined as being on an in-patient waiting list if they are waiting over three months. Waiting times i.e. medians are measured from the date a patient is placed on a waiting list for in-patient or day-case hospital treatment, surgical or medical."

What Patients say about the NTPF

Limerick Patient:

"I couldn't have been treated better. Very thoughtful care."

Waterford Patient:

"I was more than happy with the treatment I received. I meant every word of it. It was excellent and I am very grateful to you. For the first time in a long time I feel so good. Again many thanks."

Cork Patient:

"Words fail to express my gratitude to the NTPF for funding my hip operation as I was in great pain and discomfort and scarcely able to walk. The doctors and nurses were kind and caring at all times and I am exceptionally grateful to all I came in contact with."

Carlow Patient:

"I will be eternally grateful to the NTPF for allowing me to have my operation under the scheme. I had a serious heart problem without the operation I could have died suddenly. Many thanks for saving my life."

Wexford Patient:

"Very satisfied and indeed very grateful to have such a service as the National Treatment Purchase Fund and many thanks."

Dublin Patient:

"My entire experience with the NTPF was more than excellent. I cannot recommend them all enough. They are an excellent team of people who showed me courtesy and care throughout both operations. It was the most straightforward and easy agency of the state that I have ever dealt with. A complete pleasure."

Westmeath Patient:

"I found the Treatment that my daughter had under the National Treatment Purchase Fund was excellent and I would have no bother telling family and friends about the NTPF. Thank you for everything you have done."

Louth Patient:

"I have only praise for this scheme and everyone who helped me. I think it is a shame everybody can't have the same."

Kildare Patient:

"The operation I had under the NTPF although minor, compared to some, has greatly improved my life. I just want to say thank you for providing me with the opportunity of not having to suffer anymore."

Cad a deir Othair faoin CNCC

Othar ó Luimneach:

"Ní fhéadfaí cúram ní b'fhearr a thabhairt dom. Bhíodar an-chásmhar ar fad."

Othar ó Phort Láirge:

Bhí mé thar a bheith sásta leis an gcóireáil a cuireadh orm. Ní bréag ar bith é sin. Bhí sé ar fheabhas agus táimse fíorbhuíoch daoibh. Airím go bhfuilimse i mbláth na sláinte don chéad uair le fada. Míle buíochas agaibh go léir.

Othar ó Chorcaigh

"Ní féidir cur síos a dhéanamh ar a bhuíche is atá mé don CNCC as maoiniú a chur ar fáil don obráid cromáin a rinneadh orm. Bhí mé céasta le pian agus ba ar éigin a bhí siúl na gcós ionam. Bhí na dochtúirí agus na haltraí cneasta comhbhách i gcónaí agus táim fíorbhuíoch amach is amach do na daoine go léir a raibh mé i dteagmháil leo."

Othar ó Cheatharlach:

"Beidh mé buíoch go deo don CNCC toisc gur cheadaigh siad go ndéanfaí obráid orm faoin scéim. Bhí fadhb thromchúiseach ag cur as do mo chroí agus d'fhéadfaí bás obann a fháil murach na hobráide sin. Go raibh míle maith agaibh as mo bheatha a shábháil."

Othar ó Loch Garman:

"Táimse lánsásta agus fíorbhuíoch go bhfuil a leithéid de sheirbhís agus an Ciste Náisiúnta um Cheannach Cóireála ann. Go raibh míle maith agaibh."

Othar ó Bhaile Átha Cliath:

"Bhí an CNCC go hiontach i gcónaí agus mé ag déileáil leo. Ní féidir liom moladh ard go leor a thabhairt dóibh. Is foireann iontach iad a léirigh cúirtéis agus cúram dom nuair a rinneadh an dá obráid orm. Ba é an CNCC an ghníomhaireacht stáit ab fhusa le déileáil leo ar bhuail mé riamh leo. Ba mhór an pléisiúr é."

Othar ón Iarmhí

"Cuireadh cóireáil den scoth ar m'iníon faoin gCiste Náisiúnta um Cheannach Cóireála agus ní bheidh bac ar bith orm ag insint do mo theaghlach is do mo chairde faoin CNCC. Go raibh míle buíochas agaibh as gach a ndearna sibh."

Othar ó Lú

"Ní féidir liom gan an scéim seo agus gach duine a chabhraigh liom a mholadh go spéir. Measaim gur mór an trua é nach féidir le gach duine an rud céanna a fháil."

Othar ó Chill Dara:

"Rinneadh obráid orm faoin CNCC, agus cé nach mórbháid a bhí inti i gcomparáid leis na hobráidí a dhéantar ar dhaoine eile, chuir sé feabhas mór ar mo shaol. Ba mhaith liom mo bhuíochas a ghabháil libh nach bhfuil orm a bheith ag fulaingt a thuilleadh."



David Allen,
an Stiúrthóir Airgeadais
Director of Finance

Summary Financial Information

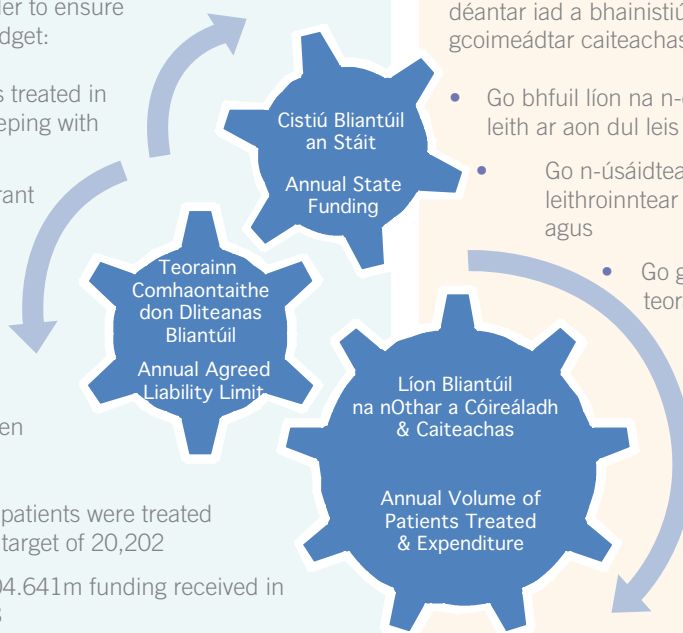
2008 has also been a satisfactory year from a financial perspective with all key objectives achieved. Broadly speaking there are three key interdependent targets that are actively managed and controlled in order to ensure NTPF expenditure is within budget:

- That the volume of patients treated in any particular year is in keeping with the agreed service plan
- That the annual revenue grant allocated to the NTPF is fully utilised before year end and
- That liabilities are within agreed limits

We are pleased to report that all three NTPF targets have been achieved for 2008 as follows:

- A total of 20,829 public in-patients were treated against an initial in-patient target of 20,202
- Substantively all of the €104.641m funding received in 2008 was paid out in 2008
- Overall average care liabilities are within limits

Expenditure is controlled by way of examining each episode of care and once NTPF is satisfied that each patient's treatment has been delivered as required (and consequently falls due for payment) NTPF will request funds from the Department of Health and Children.



Forbhreathnú Faisnéise Airgeadais

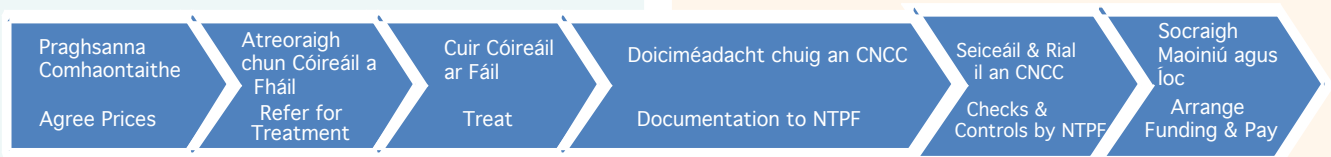
Bliain shásúil ab ea 2008 ó thaobh airgeadais de freisin agus baineadh amach na príomhspricanna go léir. Tríd is tríd is féidir a rá go bhfuil trí phríomhspric ann atá spleách ar a chéile agus déantar iad a bhainistiú agus a rialú go gníomhach le cinntiú go gcoimeádtar caiteachas an CNCC laistigh den bhuiséad:

- Go bhfuil líon na n-othar a chóireáiltear in aon bhliain faoi leith ar aon dul leis an bplean comhaontaithe seirbhíse
- Go n-úsáidtear iomlán an deontais bhliantúil ioncaim a leithroinntear ar an CNCC roimh dheireadh na bliana agus
- Go gcoimeádtar na dliteanais laistigh de na teorainneacha a comhaontaíodh

Cúis áthais dúinn a bheith in ann a rá gur baineadh amach trí spric an CNCC don bhliain 2008 mar seo a leanas:

- Cóireáladh 20,829 othar cónaithe poiblí i gcomparáid le spric de 20,202 othar cónaithe a leagadh síos ar dtús
- Fuarthas cistiú de €104.641m in 2008 agus caitheadh beagnach an t-iomlán i rith na bliana sin
- Tá na meándlíteanais chúraim foriomlán laistigh de na teorainneacha

Déantar an caiteachas seo a rialú trí gach eipeasóid chóireála a scrúdú, agus nuair a bhíonn an CNCC sásta gur cuireadh an chóireáil riachtanach ar gach othar (agus go bhfuil íocaíocht dlite dá bharr) iarrann an CNCC cistí ón Roinn Sláinte agus Leanáí.



This tried and trusted approach of only paying after treatment has been delivered, means that State funds channelled to NTPF 'follow the patient'. Consequently, the cost of every patient's treatment can be individually assessed and checked to prices agreed with the treating hospitals.

Prices are negotiated in advance of treatment and include costs for the entire episode of care (routine visits before and after surgery, medical professional fees and hospital accommodation are all included in NTPF prices). While the treatment is provided free of charge to eligible public patients getting maximum value for taxpayer's money is a priority. Prices offered by hospitals are subjected to a number of tests to help make sure this is achieved.

These tests include comparing prices offered against:

- Cost information for similar treatments in public hospitals
- Prices offered to NTPF for similar treatments in other peer hospitals
- An NTPF estimate of a reasonable price based on the component parts of the particular treatment (e.g. likely medical professional fees, theatre costs, whether prosthesis costs are likely, drugs etc). NTPF have built up a database of typical patterns of treatment costs that helps with this comparison
- Where publicly available, prices paid by private medical insurers for the professional fee and hospital accommodation elements of hospital care
- Where relevant international data on treatment prices

In recent years additional capacity in the Irish private health sector has provided further value opportunities to NTPF and these have been availed of. We continue to work with those hospitals that provide both quality and value for in-patient care as well as innovation in the structure of pricing contracts.

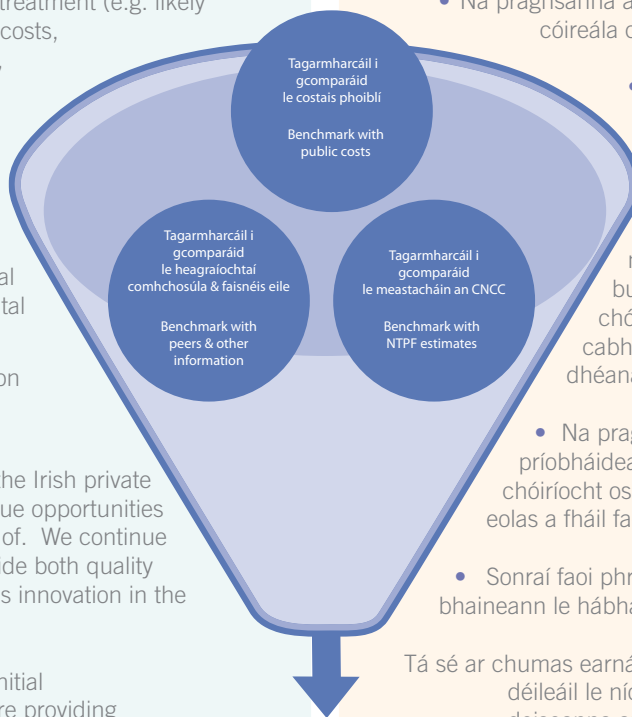
Efficiency is also a key objective and initial investments in systems and training are providing dividends. Despite a growth in the number of patients treated (+89% since 2005) our overall administration ratio remains modest over that period. That ratio has fallen to 4.3% in 2008 (2007 was 4.5%) and approximately 1.5% relates to facilitating patient care.

Is é an cur chuige a úsáidtear ná nach n-foctar as cóireáil go dtí go gcuirtear ar fáil é. Córas maith iontaofa é seo a chinntínn i gcás na gcistí stáit a thugtar don CNCC go 'leanann siad an t-othar'. Sa chaoi sin is féidir costas cóireála gach othar a mheas agus a sheiceáil i gcomparáid leis na praghsanna a comhaontaíodh leis na hospidéil chóireála.

Déantar caibidlíocht maidir le praghsanna roimh ré agus áirítear leo costais iomlán na heipeasóide cúraim (áirítear cuairteanna gnáthaimh roimh dhul faoi scian agus ina dhiaidh, táillí gairmiúla míochaine agus cóiríocht ospidéil i bpraghsanna an CNCC). Cé go gcuirtear cóireáil ar fáil saor in aisce d'othair phoiblí incháilithe tugtar tús áite do luach ar airgead a thabhairt don cháiniócoir. Déantar roinnt tástálacha ar na praghsanna a thairgeann ospidéil le cinntiú go bhfaighidh na cáiniócoirí é sin.

Áirítear leis na tástálacha sin na praghsanna sin a chur i gcomparáid le:

- Faisnéis faoin gcostas do chóireáil dá leithéid in ospidéil phoiblí
- Na praghsanna a thairgtear don CNCC le haghaidh cóireála cosúil leis in ospidéil eile.
- Tuairim an CNCC faoi cad is praghas réasúnta ann bunaithe ar chodanna éagsúla na cóireála (m.sh na táillí gairmiúla míochaine, mar shampla, costais obrádlainne, an dócha go mbeidh costas próistéise nó drugaí i gceist, agus mar sin de). Tá bunachar sonraí faoi na gnáthchostais chóireála tiomsaithe ag an CNCC agus cabhraíonn sé sin leo comparáid a dhéanamh
- Na praghsanna a íocann árachóirí míochaine príobháideacha ar tháillí gairmiúla agus ar chóiríocht ospidéal nuair is féidir leis an bpobal eolas a fháil faoina leithéid de phraghsanna
- Sonraí faoi phraghsanna cóireála i dtíortha eile má bhaineann le hábhar



Praghsanna Comhaontaithe Agreed Prices

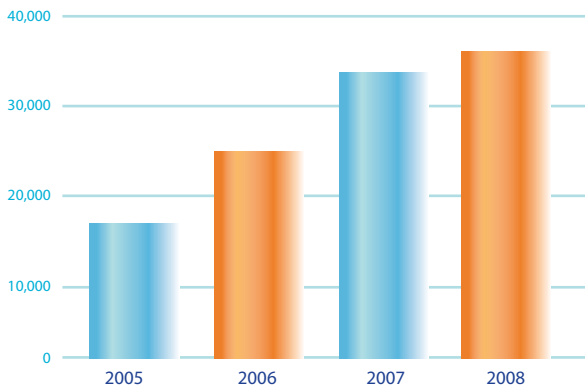
Tá sé ar chumas earnáil sláinte príobháideach na hÉireann déileáil le níos mó othar agus chuir sé seo deiseanna ar fáil don CNCC luach níos fearr a fháil ar airgead agus thapaigh siad na deiseanna sin. Leanaimid ar aghaidh ag obair i gcomhar leis na hospidéil sin a chuireann luach ar airgead agus cúram ardchaighdeáin araon ar fáil maidir le hothair chónaithe chomh le nuálaíocht i struchtúr na gconarthaí ó thaobh praghsanna de.

Táimid ag díriú ar éifeachtúlacht mar phríomhaidhm freisin agus táimid ag baint tairbhe ón infheistiú tosaigh sna córais agus in oiliúint. In ainneoin gur tháinig fás ar líon na n-othar a cóireáladh (+89% ó 2005) d'fhan ár gcóimheas riaracháin foriomlán íseal i rith na tréimhse sin. Thit an cóimheas sin go 4.3% i 2008 (4.5% in 2007) agus baineann 1.5% den mhéid sin le cúram othar a éascú.

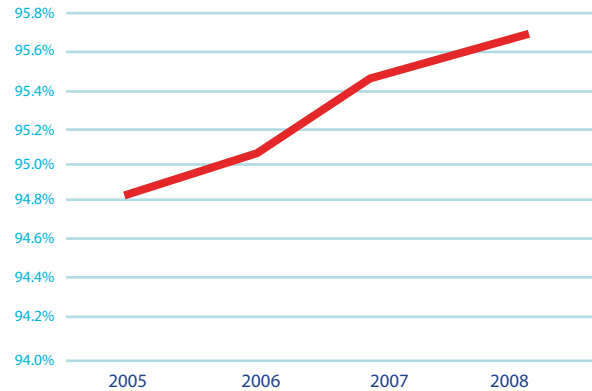
On average in 2008 it cost the NTPF €152 per patient (2007 was €158) to collect waiting list information from 44 public hospitals, administer applications to the fund, arrange treatment referrals, check patient treatment details and arrange payment to treating hospitals.

Ba é €152 meánchostas an CNCC in aghaidh gach othar chun faisnéis faoi liostaí feithimh a fháil ó 44 ospidéal, iarratais ar an gciste a riaradh, atreoraithe cóireála a shocrú, sonraí cóireála na n-othar a sheiceáil agus socruithe a dhéanamh go n-íocfaí na hospidéil chóireála. Ba é €158 an meánchostas i 2007.

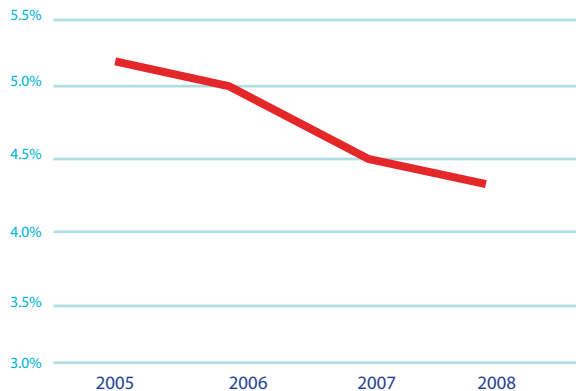
Líon Othar an CNCC
NTPF Patient Volumes



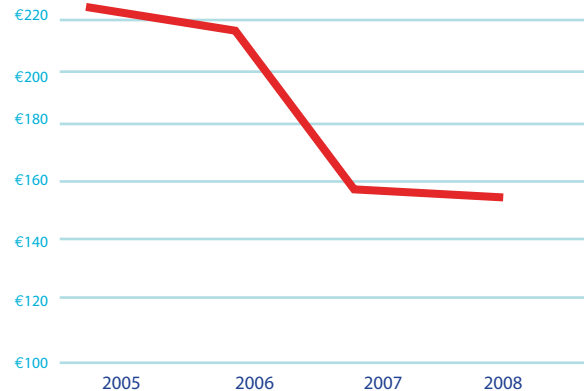
Cóimheas Riaracháin an CNCC
NTPF Care Expenditure Ratio



Cóimheas Cúraim agus Caiteachais an CNCC
NTPF Administration Ratio



Costais Riaracháin an CNCC in aghaidh an Othair.
NTPF Admin Cost per Patient



Summary

Looking to 2009 we remain focused on quality, value and efficiency. In addition to our role and dealings with private hospitals NTPF will provide an important contribution to the new Nursing Homes Support Scheme (Fair Deal) whereby NTPF will negotiate prices with private nursing homes on behalf of the State.

In conclusion summary (unaudited) financial information for 2008 is set out in pages 32-34.

Annual financial statements are subject to audit by the Office of the Comptroller and Auditor General. Once this audit has been completed separate financial statements will be submitted and presented to the Minister for Health and Children (in accordance with Section 11 of the Comptroller and Auditor General (Amendment) Act 1993.

Praghsanna Comhaontaithe

Táimid ag díriú ar ardchaighdeán, ar luach ar airgead agus ar éifeachtúlacht agus muid ag breathnú romhainn ar 2009. Mar aon le bheith ag déileáil le hospidéil príobháideacha beidh mórchuid á dhéanamh ag an CNCC maidir le Scéim Tacaíochta Tithe Banaltrais (Cothrom na Féinne) trína dhéanfaidh an CNCC caibidlíocht faoi praghsanna thar ceann an stáit le tithe banaltrais príobháideacha.

Mar fhocal scoir, tá achoimre (nach ndearnadh iniúchadh air) ar fhaisnéis airgeadais don bhliain 2008 le fáil ar leathanaigh 32-34.

Iniúchann Oifig an Ard-Reachtair Cuntas agus Ciste na ráitis airgeadais bliantúla. Cuirfear ráitis airgeadais ar leithligh ar fáil agus tabharfar don Aire Sláinte agus Leanaí iad (de réir Alt 11 d'Acht an Ard-Reachtair Cuntas agus Ciste (Leasú), 1993 nuair a chríochnófar an t-iniúchadh sin.

Achoimre ar Fhaisnéis Airgeadais

Summary Financial Information

Iniúchann Oifig an Ard-Reachtair Cuntas agus Ciste ráitis airgeadais bliantúla Bhord an CNCC. Cuirfear ráitis airgeadais ar leithligh ar fáil agus tabharfar ar lámh iad (de réir Alt 11 d'Acht an Ard-Reachtair Cuntas agus Ciste (Leasú), 1993 nuair a chríochnófar an t-iniúchadh sin. Tugann na figiúirí thíos achoimre ar an stádas airgeadais (nach ndearnadh iniúchadh air) don bhliain 2008.

The annual financial statements of the NTPF Board are subject to audit by the Office of the Comptroller and Auditor General. Once this audit has been completed separate financial statements will be submitted and presented (in accordance with Section 11 of the Comptroller and Auditor General (Amendment) Act 1993. The attached figures shown summarise the financial position (unaudited) for 2008.

Cuntas Fáltas agus Íocaíochtaí Bhord an Ciste Náisiúnta um Cheannach Cóireála amhail 31 Nollaig 2008

National Treatment Purchase Fund Board Receipts and Payments Account as at 31 December 2008

	2008	2007
	€	€
Deontas a fuarthas ón Oireachtas:		
Oireachtas grant received:		
Ioncam - Revenue	104,641,000	91,744,000
Caipitiúil - Capital	218,100	718,748
	104,859,100	92,462,748
 Caiteachas íoctha:		
Expenditure paid:		
Ioncam - Revenue	104,500,392	91,681,474
Caipitiúil - Capital	218,100	720,480
	104,718,492	92,401,954
 Glanmhéadú airgid don bhliain		
Increase in net cash for the year	140,608	60,794

**National Treatment Purchase Fund Board
Capital Income and Expenditure Account
For the Year ended 31 December 2008**

**Cuntas Ioncaim agus Caiteachais Bhord
an Ciste Náisiúnta um Cheannach Cóireála
don bhliain dar críoch 31 Nollaig 2008**

	2008	2007
	€	€
Ioncam Caipitil - Capital Income		
Deontais an Oireachtais - Caipitiúil - Oireachtas Grant - Capital	218,100	718,748
Cistiú Ioncaim a cuireadh i leith Caiteachas Caipitiúil - Revenue Funding applied to Capital Expenditure		1,732
Ioncam Caipitiúil Iomlán - Total Capital Income	218,100	720,480
Caiteachas Caipitiúil - Capital Income		
Trealamh Ríomhaireachta agus Bogearraí - Computer Equipment and Software	214,749	695,688
Costais Oifige - Office Equipment	599	13,711
Troscán, Daingneáin agus Feistis - Furniture, Fixtures and Fittings	2,752	11,081
	218,100	720,480
Caiteachas caipitiúil na tréimhse reatha - Current period capital expenditure	218,100	720,480
Ráiteas faoi Ghluaiseacht sna Cistí Carntha - Statement of Movement in Accumulated Funds		
Iarmhéid Tugtha ar Aghaidh ag Tús na Bliana - Balance Brought Forward at Beginning of the Year	2,682,499	2,958,414
Caiteachas caipitiúil na tréimhse reatha - Current period capital expenditure	218,100	720,480
Gnóthachan (Cailteanas) ar dhíol sócmhainní seasta - Gain (Loss) on the sale of fixed assets	(724)	0
Méid amúchta de réir dímheasa sócmhainní - Amortisation in line with Asset Depreciation	(1,015,878)	(996,395)
Iarmhéid Tugtha ar Aghaidh ag Deireadh na Bliana Balance Carried Forward at End of the Year	1,883,997	2,682,499

Ceannlínte Nuachta 2008

News Headlines 2008

Publication: Munster Express
 Date: Friday, October 17, 2008
 Page: 7
 Extract: 1 of 1
 Circulation: 10,857
 Author: John O'Connor
 Headline: National Treatment Purchase Fund: Relief for thousands of patients

National Treatment Purchase Fund: Relief for thousands of patients

■ John O'Connor
 A total of 234 of public patients from Waterford have now benefited from treatment through

the National Treatment Purchase Fund (NTPF) since its establishment in 2002 as part of the Health Strategy and Programme for Government. The NTPF arranges treatment for patients who have been waiting for surgery in Waterford and elsewhere throughout the country. Many of these patients could still be waiting if the support of the Fund was not available.

Publication: Roscommon Herald
 Date: Tuesday, October 7, 2008
 Page: 18
 Extract: 1 of 1
 Circulation: 9,328
 Author:
 Headline: Patients benefit from treatment fund

Patients benefit from treatment fund

NEARLY 1,900 of Roscommon's longest waiting public patients have now benefited from faster treatment through the work of the National Treatment Purchase Fund.

Established in 2002 as part of the Government's Health Strategy and Programme for Government, the NTPF

arranges treatment for patients awaiting surgery in Roscommon and elsewhere throughout the country. Patients have benefited from the opportunity of faster treatment and we have

seen a significant reduction in waiting times. The NTPF would like all public patients awaiting surgery to know that irrespective of which county you live in, the NTPF is there to help those

Publication: The Kingdom
 Date: Tuesday, December 30, 2008
 Page: 13
 Extract: 1 of 1
 Circulation: 10,580
 Author: MURRY MURPHY
 Headline: Waiting lists cut as fund aids treatment

Waiting lists cut as fund aids treatment

BY MURRY MURPHY
 2,337 more Kerry patients had surgery in 2008 thanks to the National Treatment Purchase Fund (NTPF) compared to 2007, says the NTPF chief executive, Pat O'Shea.

"As the latest patient count comes in, it is clear that the NTPF is making a significant impact on waiting lists and by the end of 2008, the number of longest waiting patients in Kerry will be significantly lower than in 2007," said National Treatment Purchase Fund chief executive Pat O'Shea.

"A lot of good work has been done by the core majority of hospitals which is reflected in the reduced waiting times and by the fact that the number of longest waiting patients in Kerry has

Publication: Longford News
 Date: Tuesday, November 4, 2008
 Page: 7
 Extract: 1 of 1
 Circulation: 7,226
 Author:
 Headline: National Treatment Purchase Fund benefits 1,023 Longford people

National Treatment Purchase Fund benefits 1,023 Longford people

Whereas the shortcomings of the Department of Health are often pointed out, some of the success stories are occasionally overlooked. However, the 1,023 Longford's longest waiting public patients

Established in 2002 as part of the Government's Health Strategy and Programme for Government, the NTPF arranges treatment for those public patients who have been waiting longest for surgery

waiting years for treatment, and could still be waiting if the option of the Fund was still not available", said National Treatment Purchase Fund Chief Executive, Pat O'Shea.

Publication: Orlin
 Date: Thursday, October 16, 2008
 Page: 20
 Extract: 1 of 1
 Circulation: 6,479
 Author:
 Headline: Public patients getting faster treatment through NTPF

Public patients getting faster treatment through NTPF

800 of Cork's longest waiting public patients have now benefited from faster treatment through the work of the National Treatment Purchase Fund (NTPF), according to fund managers.



Treating Patients Faster

The National Treatment Purchase Fund (NTPF) was set up by the Government to treat patients, who have been longest on public hospital waiting lists for an operation. The Minister for Health and Children has given special funding to the NTPF for this specific purpose. The NTPF is there to reduce the waiting time for public patients. Treatment is arranged mainly in private hospitals in Ireland.

As a result of the NTPF 136,000 patients (December 2008) have been treated and taken off public waiting lists.

It is entirely your choice to take part in this initiative. Patients who choose treatment with the NTPF will receive their operation or procedure **FREE** of charge. Medical card entitlements are not affected in any way. Some people think because they are not seriously ill or waiting years for an operation that the NTPF is not for them. This is not the case. The NTPF treats young and old and will help patients who require major as well as minor operations.

If you have any more questions, or are not sure if you are entitled to this service, please get in touch with the NTPF directly on **Lo-Call Telephone Number 1890 720 820**.

Ag Cóireáil Othair Níos Tapa

Bhunaigh an Rialtas an Ciste Náisiúnta um Cheannach Cóireála chun cóireáil a sholáthar do na hothair sin ab fhaide a bhí ar liostaí na n-ospidéal poiblí ag fanacht ar obráid. Thug an tAire Sláinte agus Leanaí maoiniú speisialta don CNCC chuige seo. Tá an CNCC ann chun am feithimh na n-othar poiblí a laghdú. Cuirtear an chóireáil ar fáil don chuid is mó in ospidéal phríobháideacha in Éirinn.

Cuireadh cóireáil ar bhreis agus 136,000 othar (faoi Nollaig 2008) de bharr an CNCC agus baineadh de liostaí feithimh na n-ospidéal poiblí iad.

Braitheann sé ortsa go hiomlán an nglacfaidh tú páirt sa tionscnamh seo nó nach nglacfaidh. Beidh sé **SAOR** in aisce do na hothair a roghnaíonn cóireáil a fháil leis an CNCC. Ní chuirfidh sé isteach ar bhealach ar bith ar a dteidlíochtaí maidir le cártaí leighis. Ceapann roinnt daoine nach dóibh an CNCC toisc nach bhfuil siad go dona tinn nó ag fanacht ar obráid leis na blianta. Ní amhlaidh atá. Cuireann an CNCC cóireáil ar fáil do dhaoine idir óg agus aosta agus cabhraíonn sé le daoine a bhfuil obráidí móra agus obráidí beaga riachtanach dóibh.

Má tá a thuilleadh ceisteanna agat, nó mura bhfuil tú cinnte an bhfuil tú i dteideal an tseirbhís seo a fháil, téigh i dteagmháil go díreach leis an CNCC ag an Uimhir **Theileafóin Íosghlao 1890 720 820**.



an ciste náisiúnta um cheannach cóireála
the national treatment purchase fund

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