
CCO Operations Collaborative

June 13, 2023

The meeting will begin momentarily at 9:05 a.m.

The logo for the Oregon Health Authority. It features the word "Oregon" in a smaller, orange, serif font positioned above the word "Health", which is in a larger, blue, serif font. Below "Health" is the word "Authority" in a smaller, orange, serif font. A thin blue horizontal line is positioned between "Health" and "Authority".

Oregon
Health
Authority

Tips for Meeting Participation



Please remain muted when not speaking

- Teams: Use the microphone icon to mute/unmute
- Phone: Use *6 to mute/unmute if double muted



When possible, use the “raise hand” function in Teams under reactions to:

- Be recognized prior to speaking
- Participate in a vote

State your name prior to speaking

- This ensures all listeners can follow the conversation



CCO Operations Collaborative

Tuesday, June 13, 2023

9:05 a.m. – 10:55 a.m.

The meeting will begin momentarily at 9:05 a.m.

Microsoft Teams meeting

[Click here to join the meeting](#)

Meeting ID: 285 108 311 012

Passcode: vLzUUK

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 971-277-2343,,208092442#](#)

6/13 CCO Operations Collaborative Agenda

Topics	Time	Presenter
Introduction and Announcements • Workgroup Updates	5 min	Dave Inbody
NEMT Progress Status Report	5 min	Christina Irving
2023 Weather Event Activities	5 min	Awab Al-Rawe
Redetermination Update: Keep Oregon Covered Campaign Materials	20 min	Nicole Adams
New Palliative Care CCO Rule	20 min	Shannon Jasper
Healthier Oregon Program Update • Demographic Population • When CCOs should expect to receive files	20 min	Chris Ly
Open Discussion	10 min	All

Next meeting: July 11, 2023 [9:05 am – 10:55 am]

Workgroups Updates

CCO CEO 6/5

- HSAG Audit Questions
- MMLR Next Steps/Process
- HRSN Update
- Holding Company Comms Follow-up
- Administrative Streamlining
 - Improvement Plan Update
- CCO Legislation
 - Contingency Planning

CMS ALIGNMENT 6/7

- Redetermination Update
- Suicide Prevention: OHA Initiatives with Older Adults Living in Rural Areas
- Title change
- Collaborative workgroup Survey

QHOC 6/12

- DPP Prep Requirements
- Palliative Care Rules
- HERC Update
- PHE Unwinding Updates

APST 6/14

- Encounter Data Discussion
- Provider Enrollment
- FFSE Discussion
- EDI Updates
- Basic Health Program
- 2023 Weather Event Activities
- System Tracker

MEOC 6/14

- OHA & Integrated Eligibility Updates
- New Interactive Redetermination Tool
- In-Person Hybrid Meetings – Quarterly
- Member Handbook Survey Results & Criteria
- Redetermination: Keep Oregon Covered Campaign Update
- Waiver Update
- CCO Redetermination Workgroup Overview


Non-Emergency Medical Transportation (NEMT) Project

Updated: June 8, 2023

High Level Timeline

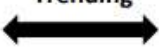
2022	2023				2024				2025	
	JAN - MAR	APR - JUN	JUL - AUG	OCT - DEC	JAN - MAR	APR - JUN	JUL - AUG	OCT - DEC	JAN	FEB
Planning Phase - Develop Scope	Execution Phase								Closeout Phase	

Project Status



G

Trending



Date	Status	Milestone – Task
April 18, 2023	C	NEMT Joint Quarterly Meeting
April 2023	C	Review current grievance system
May 2023	C	Conduct gap analysis of Fee for Service (FFS) grievance data
May 2023	C	Review other states' rules, policies, contracts, structures, and systems for NEMT
May 2023	C	Review current state structure, OARs, as well as CCO and FFS contracts
May 2023	Y	Contract a facilitator for the Technical Advisory Committee (TAC) <ul style="list-style-type: none"> The contract was sent for signature 6/7/23
July 13, 2023	C	NEMT Joint Quarterly Meeting
July 31, 2023	C	Develop guidance for CCOs & brokerages to serve members outside of their area
July 31, 2023	C	Develop secure transports frequently asked questions (FAQ)
August 2023	C	Stand up the NEMT Technical Advisory Committee (TAC)
September 1, 2023	C	NEMT Joint Quarterly Meeting
Dec 2023	C	Review and implement increase to member reimbursement rates

Legend:

- C – Complete
- G – Green, On track
- Y – Yellow, At Risk
- R – Red, Late

Focus Area	Overview	Health
Schedule	The schedule is in progress. The identified tasks are on track.	G
Scope	The scope is developed and there have been no changes to date.	G
Resources	Due to other priorities, resources are currently strained.	Y

Top Project Issues	Mitigation	Update
N/A	N/A	N/A
Top Project Risks	Mitigation	Update
If there are competing priorities which take precedence, resources may be as risk.	We will continue to track other priorities and monitor resource availability.	N/A

2023 Weather Event Activities

Title Slide only

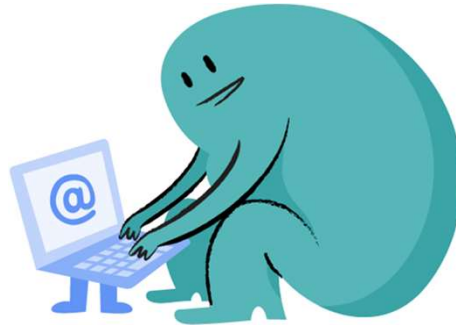
Presenter: Awab Al-Rawe



Questions?

Redetermination Update: Keep Oregon Covered Campaign Materials

Presenter: Nicole Adams
Met Group



Keep Covered

*Campaign to encourage people to renew
OHP & other Medicaid benefits*

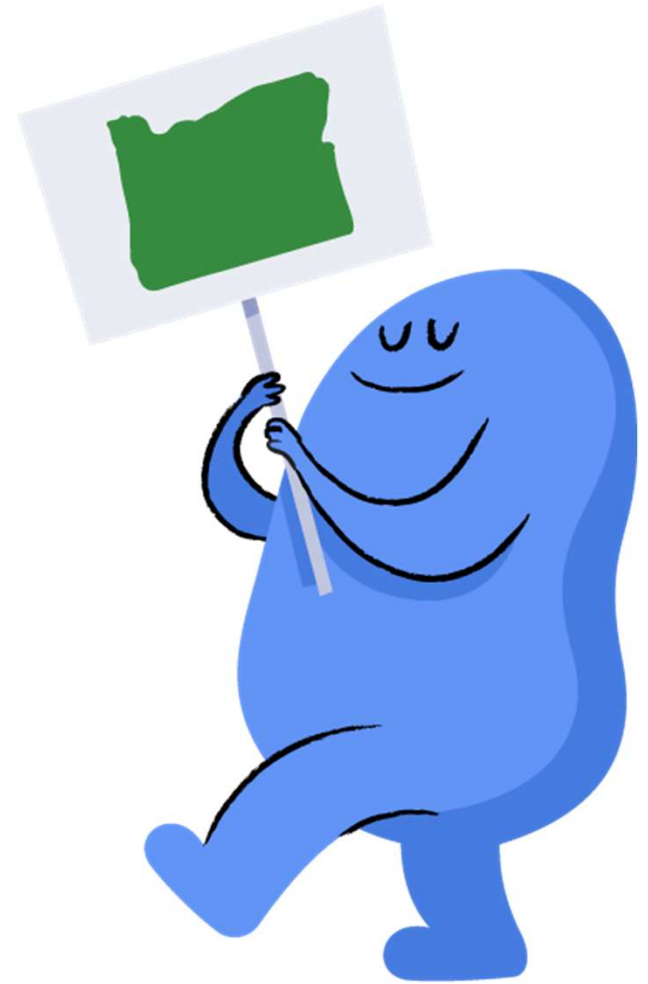
June 2023



Welcome and agenda

15-minute share

- The campaign: urgency + support
- What you'll see in communities
- The tools you can use to join us
- Action and support



Questions?

nadams@metgroup.com

Goal: Engage and support priority populations

Populations approved by Community Partners Working Group

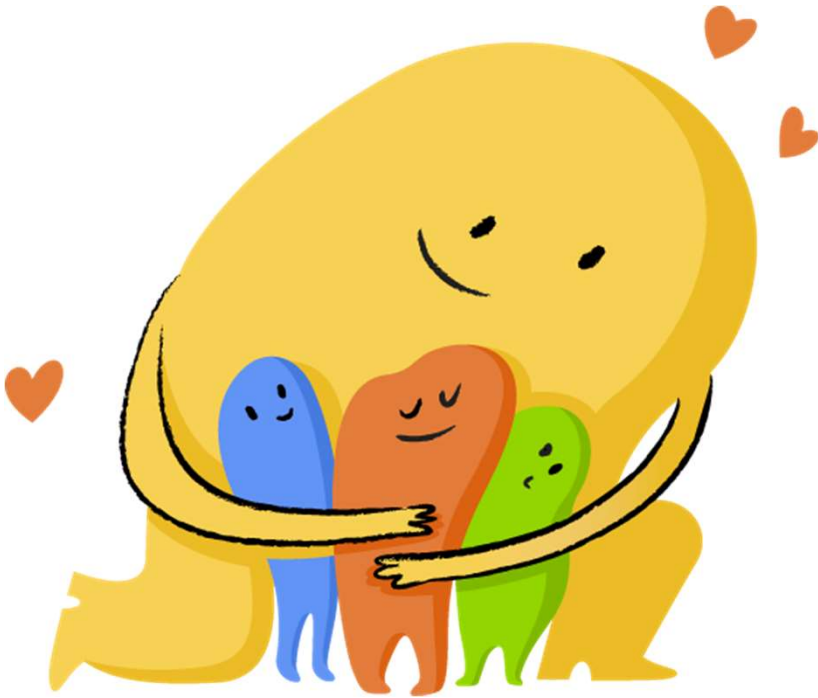
(Paid campaign advisor representing each population)

- American Indian or Alaska Native community members (not served by Tribal health clinics)
- Asian American and Pacific Islander community members
- Black, African, Pan-African, African American and Foundational Black American persons
- COFA Islander persons
- Hispanic or Latino, Latina, Latinx persons
- Migrant and seasonal farm workers
- Older adults (aged ≥ 65 years)
- People experiencing houselessness
- Formerly incarcerated persons
- People leaving private hospitals
- People who live in rural or frontier areas
- People identified as having intellectual or developmental disability
- People living with mental or emotional health condition or illness
- People living with physical disabilities (including people who are Deaf or Hard of Hearing, DeafBlind or who are blind or have low vision)
- People with low or no literacy skills who speak English
- People with substance use disorder
- Recent immigrants
- People who are undocumented (who are part of the Healthier Oregon program)
- Young adults, emancipated youth and youth aging out of foster care

(recognizing the intersectionality between and among these groups)



Community-informed campaign



- **Listening**

- Online survey: 1,115 people who get benefits
- Facebook ad testing
- 14 CBO input sessions
- Five OHP member listening sessions

- **Learning**

- Urgent AND supportive
- Positive messages
- Simple visual icons
- The message works across all the populations

Strategy

- **Broad-reach campaign meets shared needs across priority audiences**
 - Materials, in 14 languages, through trusted partners, locations
 - Advertising
 - [KeepCovered.Oregon.gov](https://www.KeepCovered.Oregon.gov)
 - Feedback loops
- **Audience-specific outreach with community-based organizations**

Messages

- **Take action to renew OHP and other Medicaid benefits.**
- **Keep your address up to date.**
 - You can get free help in many languages—online, in person and on the phone.
- **Keep checking your mail for letters from the state of Oregon.**
 - Your renewal letters will tell you what to do.
 - Letters are being mailed now through mid-2024.
 - Not everyone will get their letters at the same time.

14 languages:

- Arabic
- Chuukese
- English
- Hmong
- Marshallese
- Spanish
- Russian
- Korean
- Somali
- Simplified Chinese (written)
- Traditional Chinese (written)
- Vietnamese
- Tagalog
- Ukrainian

Advertising

Billboards launched statewide in May

Have OHP or other Medicaid?
Take action to protect your benefits

KEEP COVERED
Protect your medical benefits

KeepCovered.Oregon.gov



¿Tienes OHP o recibes otros servicios de Medicaid?
Haz lo necesario para mantener tu seguro médico.

KEEP COVERED
Protege tus beneficios de salud.

Consulta:
KeepCovered.Oregon.gov



Have OHP or other Medicaid?
Take action to protect your benefits

KEEP COVERED
Protect your medical benefits

KeepCovered.Oregon.gov



¿Tienes OHP o recibes otros servicios de Medicaid?
Haz lo necesario para mantener tu seguro médico.

KEEP COVERED
Protege tus beneficios de salud.

Consulta:
KeepCovered.Oregon.gov



- Paid media continues through February 2024
- Future waves include
 - Digital and social media
 - Radio
 - Select local in-language newspapers
 - Other TBD



Wave one campaign materials

English and Spanish up now; additional 12 languages by end of June

Take action to renew your medical benefits!

Renewals are happening for Oregon Health Plan (OHP) and other Medicaid benefits. Take these steps:

- 1. Keep your address up to date.**
Update your address or get free help. You can get help in many languages.
Call us weekdays from 7am to 6pm
800-699-9075
Find an office or community partner near you
KeepCovered.Oregon.gov
Report changes and respond to renewals online
Benefits.Oregon.gov
- 2. Keep checking the mail for your renewal letter.**
It will tell you what to do.
Letters are going out now through mid-2024. Not everyone will get their letters at the same time.

Take action to renew your medical benefits!

Renewals are happening for Oregon Health Plan (OHP) and other Medicaid benefits. Letters are going out now through mid-2024, and will tell you what to do.

- Update your address and check your mail.
- Get information or free help in many languages
KeepCovered.Oregon.gov
Call weekdays from 7am to 6pm
800-699-9075
- Report changes and respond to renewals online
Benefits.Oregon.gov

Health Oregon Department of Human Services

Poster and table tent

Take action to renew your medical benefits!

Renewals are happening for Oregon Health Plan (OHP) and other Medicaid benefits. Take these steps:

- 1. Keep your address up to date.**
Update your address or get free help. You can get help in many languages.
Call us weekdays from 7am to 6pm
800-699-9075
Find an office or community partner near you
KeepCovered.Oregon.gov
Report changes and respond to renewals online
Benefits.Oregon.gov
- 2. Keep checking the mail for your renewal letter.**
It will tell you what to do.
Letters are going out now through mid-2024. Not everyone will get their letters at the same time.

Health Oregon Department of Human Services

Flyer

It's time to renew your OHP and other Medicaid benefits.
Take action to protect your benefits!

If you have Oregon Health Plan (OHP) or other Medicaid benefits, follow the steps below if you had to renew benefits at any time during the COVID-19 pandemic.

- Step 1: Make sure your address is up to date.**
 - Find an office or community partner near you at KeepCovered.Oregon.gov
 - Report changes and respond to renewals online at Benefits.Oregon.gov
 - Call **800-699-9075** weekdays from 7 a.m. to 6 p.m. You can get help in many languages. We have staff who speak Spanish, Vietnamese, and Chinese.
- Step 2: Keep checking the mail for your renewal letter.**
 - Letters are going out now through mid-2024. Not everyone will be renewed at the same time. Check your mail often for your letters from the State of Oregon.

Health Oregon Department of Human Services

Fact sheet

Questions and answers about renewing OHP and other Medicaid benefits

Renewals are happening for Oregon Health Plan (OHP) and other Medicaid benefits. Use advice to protect your medical benefits.

- Update your address so we can reach you with important information. You can do that on your own or get help help online, by phone or in person.
- Check your mail often for letters from the State of Oregon. When they come, do what they say. If you have a question that is not answered here, you can get free help in many languages. Find an office or community partner near you: KeepCovered.Oregon.gov. Call us weekdays from 7 a.m. to 6 p.m. **800-699-9075**. Find the language line numbers at Benefits.Oregon.gov. It's better to call earlier in the day.

Health Oregon Department of Human Services

FAQ



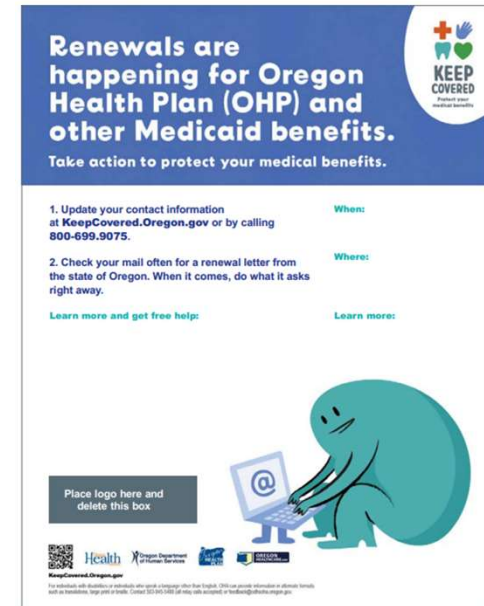
Customizable options

English and Spanish up now; additional 12 languages by July 14

All materials: Space to add your logo and three lines of contact information.

Partner toolkit: Talking points, web blurb, email and text messages, phone script, social media

Toolkit includes event flyer with large customizable content areas



Social media content

For use by OHA and partners; download online

Graphics (more to come)



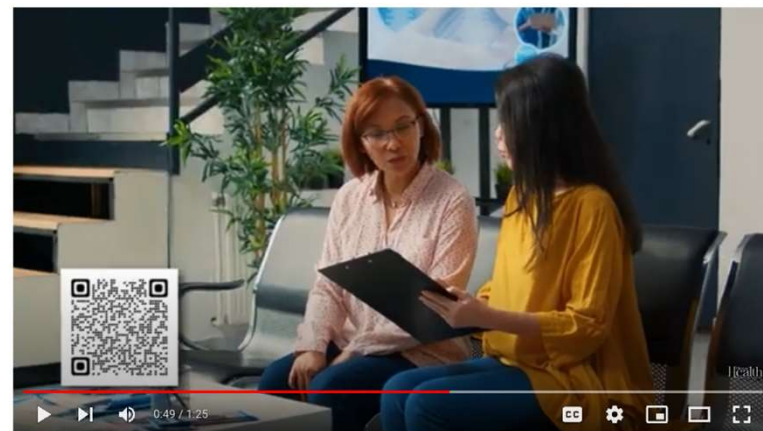
Five posts in 14 languages;
example below

Change is coming to Oregon Health Plan (OHP) and other Medicaid benefits. Make sure your mailing address is correct, so you get your renewal letters. Visit [KeepCovered.Oregon.gov](https://www.KeepCovered.Oregon.gov) to learn more about how you can protect your medical benefits. #KeepCovered

Additional materials

Currently available at KeepCoveredPartners.Oregon.gov

- “Understanding redetermination” video in English and Spanish
- FAQ for CBOs and for members
- English and Spanish OHA social media



Anticipated

- Radio PSA in English and Spanish
- OHA newsletter
- Noticias (TBC)

KeepCovered.Oregon.gov

Page for members

Make sure we can reach you


Home

Timeline for upcoming benefit changes

I have medical or food benefits

How Oregon is protecting health coverage

I am a partner



Update your contact information

Make sure we have your current mailing address, phone number, email, or other contact information. This way, we'll be able to contact you about your benefits.

You can update your contact information through any of the following ways:

- Online**
Log on or create a ONE account at benefits.oregon.gov.
- By phone**
1-800-699-9075 on Mondays through Fridays from 7 a.m. to 6 p.m. (PST). Hold times are lowest from 7 to 8 a.m. All relay calls accepted.
Interpreters are available. You also can connect with an interpreter in 16 different languages before being transferred to the Customer Service Center by selecting a [toll-free language line](#).
- In person**
People can visit any Aging and People with Disabilities, Area Agency on Aging (Type B) or Self-Sufficiency Programs Office for help. Interpretation is available. [Click here to find your local office.](#)
- Through your local community partner**
Visit OregonHealthCare.gov/GetHelp to find an OHP-Certified Community Partner.
- Through your Coordinated Care Organization**
Visit bit.ly/ccoplans to find CCO phone numbers.

[Get information](#)

Buttons with “for more information” in 14 languages, linking to fact sheet in each language. *E.g.:*

자세한 내용은

Чтобы получить

para más información



Wave two materials: June-July

Watch the newsletter for updates: KeepCoveredPartners.Oregon.gov

- “What to do” video + audio

- 15- and 30-second versions
- 16 languages (14 + Mam and Mixteco)
- Closed captions

- “How to read your letter” video and fact sheet



Other TBD based on opportunities

For example...

Take action to renew OHP and other Medicaid!

KEEP COVERED
Protect your medical benefits.

1. Update your address
2. Keep checking your mail from letters from the state, and do what they ask

KeepCovered.Oregon.gov
800-699-9075

Pop up banner for events

Health Oregon Department of Human Services

Shorter version of animation for drive in and movie screen ads



What to expect and what you can do

Thank you for helping reach people in Oregon!

- Be ready for phone and foot traffic
- Use the materials at KeepCoveredPartners.Oregon.gov
 - Download and customize materials
 - Order FREE printed copies of materials, delivered to you
 - Use the partner toolkit in your social, web, newsletter, other outreach
- Watch the Keep Covered newsletter for updates
 - Sign up:
<https://public.govdelivery.com/accounts/ORDHS/signup/35855>
- Suggestions or help needed?
 - feedback@odhsoha.oregon.gov



Palliative Care

Presented by Shannon Jasper
Policy Analyst
Medicaid Policy Division



AGENDA

- House Bill 2981
- Updates and Status
- Next Steps
- Questions

HOUSE BILL 2981

- This House Bill mandates the Oregon Health Authority to create new rules requiring CCO's to cover specific Palliative Care services for seriously ill clients.
- The Bill:
 - Defines terms required to be covered
 - Identifies services required to be covered
 - Identifies diagnostic requirement
 - Identifies patient choice
 - Directs CCO's to reimburse providers as mutually agreed upon rate

UPDATES AND STATUS

- Bill passed in 2021 and was intended to be implemented in 2022.
- January 2023 – Rules Advisory Committee convened
 - Comments and suggestions were implemented in the draft rule
 - CCO representatives were invited with some in attendance
- February 2023 – staff changes, resulting rule promulgation pause
- June 2023 – engage CCO partners
 - Understand how OHA can assist implementation
 - Covered under Statement of Intent 1: Palliative Care in HERC prioritized list
 - Seeking review and comments on language and documentation
- January 2024 – Covered service by CCO's
 - Current covered service, implementation to be effective January 1, 2024

NEXT STEPS

- Final review of draft rules:
 - To be sent to RAC members for updates and comments
 - Public comment period (once rule is filed with SOS)
 - Include outreach to our Tribal Partners of future state
 - Once filed, the rule will be sent to CCO partners to review for public comment (please include which staff are intended to receive and respond)
- While this is currently a covered service, additional requirements, compliant with House Bill 2981 will officially start 1/1/2024.

QUESTIONS

- Contact information:
 - Shannon Jasper – Policy Analyst
 - Shannon.d.jasper@oha.Oregon.gov
 - Cell: 971-375-8541

Thank you all for your participation.



Healthier Oregon

Better Care for More People

Free health coverage offered by the state of Oregon

Healthier Oregon
Program Expansion 2023

June 13 CCO Ops Meeting

Agenda

Introductions

Background

Expansion – Timeline

Expansion – A Look at the Numbers

Contract Highlights

Healthier Oregon Capitation Crosswalk 2023

External/Internal Communication

CCO Office Hours

Healthier Oregon

is a new pathway to OHP, long term care and other benefits.

 **14,000+** more people with full OHP

Newly eligible: ages 19–25 and 55+ in year 1.

The Oregon Health Authority and Oregon Department of Human Services are planning to expand the program, if funded.

Kids under 19 have been eligible since 2018 and keep their coverage under Healthier Oregon.

A community advisory work group helps guide all our decisions.

Almost 12,000 Citizenship Waived Medical (CWM) members moved to full OHP benefits right away.

CWM members continue to move automatically when they become eligible.

Healthier Oregon *Members*



Speak 69 Unique Languages
And most speak English less than very well.

Represent **more than 40** race or ethnic groups

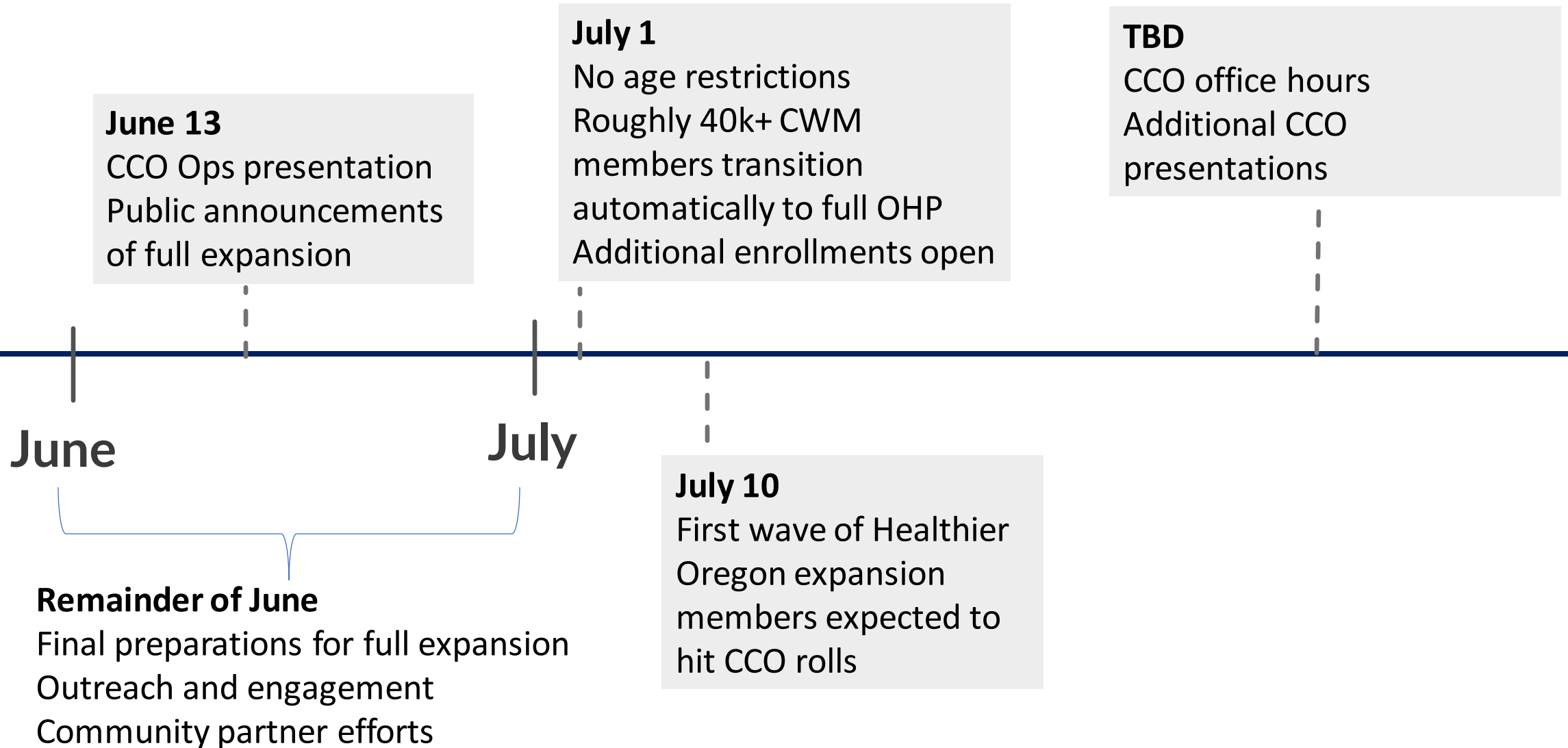
14% report one or more disabilities

More than **95%** Enrolled in CCOs

20+ non-profit grantee organizations supply one-on-one support and health system navigation

Community Partners provide support in a member's preferred language

Healthier Oregon program expansion timeline



Expansion – A Look at the Numbers

Estimated number of CWM members who are potentially eligible for Healthier Oregon program expansion to all age groups:

43,000

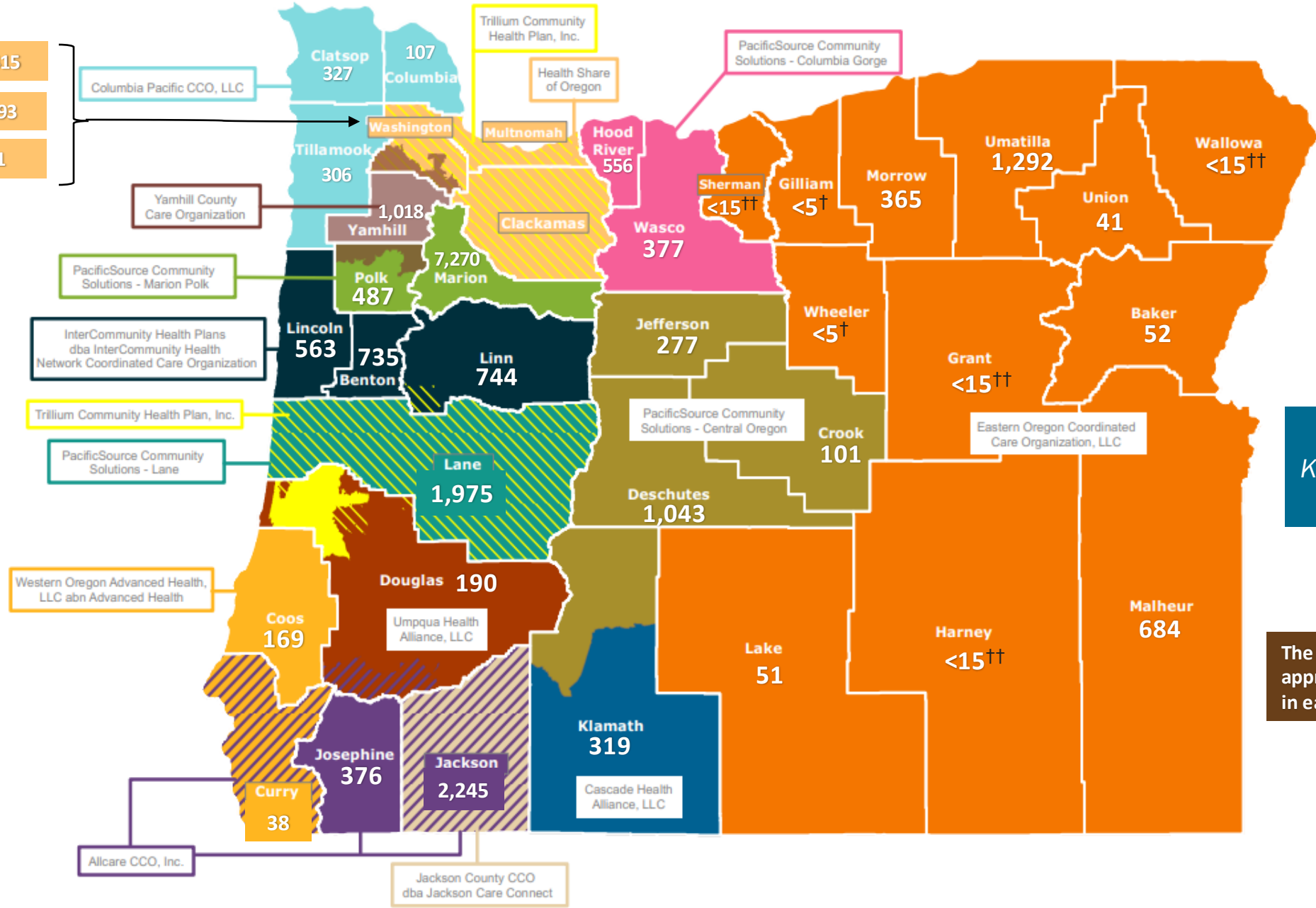
Note: these counts include MAGI and Non-MAGI current CWM members who are potentially eligible for Healthier Oregon coverage when the program expands to all age groups.

Additional Considerations:

- These Numbers do not reflect how redeterminations and new enrollees may impact numbers in the upcoming months.
- These numbers were from ONE. There is confirmation that in MMIS, there are about 44,000 CWM members who are potentially eligible for Healthier Oregon at Expansion.
- Small numbers in the following visual have been suppressed as staff in the office of Health Analytics have a responsibility to protect the confidentiality of people in Oregon while reporting reliable data.

CCO 2.0 Service Areas Map with Count of Healthier Oregon Eligible CWM Members by County

Washington County: 9,415
 Multnomah County: 9,693
 Clackamas County: 2,711



KEY

† Estimate suppressed due to small numbers
 †† Small number, interpret with caution

The numbers indicate approximate CWM members in each county

Predicted Healthier Oregon Members Expanding to CCO Coverage

Portland Metro

Health Share of Oregon

*Clackamas	2,711
*Multnomah	9,686
*Washington	9,413

TOTAL: 21,810 **

Yamhill County Care Organization

Yamhill	1,018
*Polk	487
*Washington	9,413

TOTAL: 10,918 **

Trillium Community Health Plans

*Clackamas	2,711
*Multnomah	9,686
*Washington	9,413
*Lane	1,975
*West Linn	744
*Douglas	190

TOTAL: 24,719 **

Eastern Oregon

EOCCO does not have any overlap in CCO coverage with other counties

Eastern Oregon CCO (EOCCO), LLC

Baker	52	Morrow	365
Gilliam	<5 [†]	Sherman	<15 ^{††}
Grant	<15 ^{††}	Umatilla	1,291
Harney	<15 ^{††}	Union	41
Lake	51	Wallowa	<15 ^{††}
Malheur	683	Wheeler	<5 [†]

TOTAL: 2,517

Central & Southern OR

Pacific Source - Central Oregon

Deschutes	1,043
Crook	101
Jefferson	277
*Klamath	319

TOTAL: 1,740 **

AllCare CCO, LLC

*Curry	38
Josephine	376
*Jackson	2,242
*Douglas	190

TOTAL: 2,846 **

Umpqua Health Alliance

*Douglas	190
----------	-----

TOTAL: 190 **

Pacific Source - Lane

*Lane	1,975
-------	-------

TOTAL: 1,975 **

Cascade Health Alliance, LLC

*Klamath	319
----------	-----

TOTAL: 319 **

Jackson County CCO

*Jackson	2,242
----------	-------

TOTAL: 2,242 **

Pacific Source - Marion Polk

Marion	7,268
*Polk	487

TOTAL: 7,755 **

Columbia River Gorge

Pacific Source – Columbia Gorge does not have any overlap in CCO coverage with other counties

Pacific Source - Columbia Gorge

Hood River	556
Wasco	377

TOTAL: 933

Oregon Coast

InterCommunity Health Plans

Benton	735
Lincoln	563
*Linn	744

TOTAL: 2,042 **

Columbia Pacific CCO does not have any overlap in CCO coverage with other counties

Columbia Pacific CCO, LLC

Clatsop	327
Columbia	107
Tillamook	306

TOTAL: 740

Western Oregon Advanced Health LLC

Coos	169
*Curry	38

TOTAL: 207 **

KEY

* county has overlapping CCO coverage

** MAX estimated count due to county with overlapping CCO coverage in service area

[†] Estimate suppressed due to small numbers

^{††} Small number, interpret with caution

CCO Contract Highlights

CCO Contract Highlights - Interpretation

- Providers must be reimbursed for the cost of an interpreter
- Providers must make a good faith effort to use OHA certified interpreters before using a non-certified service.
- All interpretation services and requests must be documented.

Reference: Non-Medicaid Contract Exhibit B Part 4, Access to Care, section q

CCO Contract Highlights – Member Needs

- CCOs must accommodate the following for the special needs of members with disabilities or limited English Proficiency
 - Facilities, Subcontractors, & Employees
- Any concerns to providing communication or access to Covered Services or facilities should be included in the Grievance and Appeal procedures described in Ex. I

Reference: Non-Medicaid Contract Exhibit B Part 4, Access to Care, section j

Reminder: Long Term Services & Supports have been expanded to Healthier Oregon kids. Please refer to Non-Medicaid contract Exhibit B Part 4, Access to Care, Section g

CCO Contract Highlights – Member Rights & Responsibilities under Medicaid

- OHA Certified or Qualified Health Care Interpreter services shall be made free of charge to each Potential Member and Member.
 - Applies to all non-English languages and sign language, not just those that OHA identifies as prevalent
- Members, Potential Members, & Provider Network shall be notified that oral and sign language interpretation services are available free of charge for any spoken language and sign language and that written information is available

Reference: Medicaid Contract Exhibit B Part 3, section 2e & 2h

CCO Contract Highlights – Requirements of Title II of the Americans with Disabilities Act and Title VI of the Civil Rights Act; Assuring communication and delivery of Covered Services to Members with diverse cultural and ethnic backgrounds

- May require Certified or Qualified Health Care Interpreter services for those who have difficulty communicating due to a medical condition, disability, or limited English proficiency, or where no adult is available to communicate in English, or there is no telephone and providing access to auxiliary aids and services.

Reference: Non-Medicaid Contract Exhibit B Part 4, Access to Care, section h

Healthier Oregon 2023 Capitation Crosswalk

- The new Healthier Oregon PERC codes will be uploaded on the Encounter Data site on July 1, 2023
 - We do not expect any more changes to be made
- New PERC Codes were shared on 5/17 at All Plan System Technical meeting – no changes made since then

CAPITATION CROSSWALK 2023
DRAFT

Capitation Category	PERC	Eligibility Category	Eligibility Description	Program Code	Case Descriptor	Group Code	MMIS Description	Contract Language
HOOAA	HJ	HOP	Healthier Oregon Parent, Other Caretaker, Relative age >= 65	P2	HOP, PCR CWM	H4		HOP Old Age Assistance
	HR		Healthier Oregon Old Age Assistance age >= 65	1, A1	HOP, OSP CWM			
	HS		Healthier Oregon Blind without Medicare	3, B3, 5	HOP, OSP CWM			
	HT		Healthier Oregon Disabled without Medicare	4, D4, 5	HOP, OSP CWM			
HOP19	HH	HOP	Healthier Oregon Adult age 19 - 44 w/child or unborn	P2	HOP, AMO CWM	H1		HOP MAGI age 19 - 44
	HI		Healthier Oregon Adult age 19 - 44 w/o child or unborn					
HOP45	HH	HOP	Healthier Oregon Adult age 45 - 54 w/child or unborn	P2	HOP, AMO CWM	HG		HOP MAGI age 45 - 54
	HI		Healthier Oregon Adult age 45 - 54 w/o child or unborn					
HOP55	HH	HOP	Healthier Oregon Adult age 55 - 64 w/child or unborn	P2	HOP, AMO CWM	H2		HOP MAGI age 55 - 64
	HI		Healthier Oregon Adult age 55 - 64 w/o child or unborn					


CAPITATION CROSSWALK 2023

DRAFT


Capitation Category	PERC	Eligibility Category	Eligibility Description	Program Code	Case Descriptor	Group Code	MMIS Description	Contract Language
HOPBH	H6	HOP	Healthier Oregon OSIPM Behavioral Health Postpartum 0 - 60 days	1, A1, 3, B3 4, D4, 5	HOP, CWM BHI	HF		HOP OSIPM Behavioral Health
	H7		Healthier Oregon OSIPM Behavioral Health Extended Postpartum 61 - 365 days		HOP, CWM BHI, EXP			
	HU		Healthier Oregon OSIPM Behavioral Health		HOP, CWM BHI			
	HZ		Healthier Oregon OSIPM Behavioral Health Pregnant		HOP, CWX BHI			
HOPCR	HJ	HOP	Healthier Oregon Parent, Other Caretaker, Relative age 19 - 64	P2	HOP, PCR CWM	H5		HOP MAGI Parent Other Caretaker Relative
HOPPG	HL	HOP	Healthier Oregon Parent, Other Caretaker, Relative Pregnant age >= 19	P2	HOP, PCR CWX	H6		HOP MAGI Pregnant
	HM		Healthier Oregon Pregnant age >= 19		HOP, PWO CWX			
	HW		Healthier Oregon OSIPM Pregnant CWX age >= 19		1, A1, 3, B3 4, D4, 5			

Capitation Category	PERC	Eligibility Category	Eligibility Description	Program Code	Case Descriptor	Group Code	MMIS Description	Contract Language	
HOPPP	H9	HOP	Healthier Oregon Extended Postpartum 61 - 365 days age >= 19	P2	HOP, OVFP EXP	H7		HOP MAGI Postpartum 0 - 365 days	
	HN		Healthier Oregon Parent, Other Caretaker, Relative Postpartum 0 - 60 days age >= 19		HOP, PCR CWM				
	HP		Healthier Oregon Parent, Other Caretaker, Relative Extended Postpartum 61 - 365 days age >= 19		HOP, PCR CWM, EXP				
	HO		Healthier Oregon Postpartum 0 - 60 days age >= 19		HOP, PWO CWM				
	HQ		Healthier Oregon Extended Postpartum 61 - 365 days age >= 19		HOP, PWO CWM, EXP				
	HX		Healthier Oregon OSIPM Postpartum 0 - 60 days age >= 19		1, A1, 3, B3 4, D4, 5				HOP, OSP CWM
	HY		Healthier Oregon OSIPM Extended Postpartum 61 - 365 days age >= 19		HOP, OSP CWM, EXP				

Healthier Oregon Communications

- Messaging about the Healthier Oregon program expansion will start going out this week to state staff and external audiences
 - Our media grantee partner, Lara Media Services, is updating our [Outreach Toolkit](#)
 - We'll be updating our [webpage](#) and [FAQ](#) document
 - TV, radio, digital and social ads will start running in multiple languages late July
 - We'll work closely with our OHP-certified community partners and grantees to support members
- 

CCO Office Hours: Healthier Oregon Program Expansion

- Dates and time will be scheduled after July 1 expansion
 - We heard positive feedback from CCOs last year
 - Focus on continuing partnerships to provide equitable treatment to Healthier Oregon members
 - Have a topic you'd like to see addressed?
Please reach out to:
LILIANA.VILLANUEVA@oha.oregon.gov or Brenna.Intemann-Milligan@oha.oregon.gov or Andrea.Lara@oha.oregon.gov
- 

Thank You

Program Manager: Christopher.Ly@oha.oregon.gov

Policy Leads: Amanda Peden & Devlin Prince

Communications: Maria Vargas

Community Partner Outreach Program (CPOP): Liliana Palomino

Equity & Inclusion: Brenna Intemann-Milligan

Healthier Oregon Policy Analyst: Courtney Sevey

Admin Assistant: Kelli Broessel



Oregon
Health
Authority

Questions?