SAP Intelligent Asset Management SAP Asset Strategy and Performance Management

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PUBLIC



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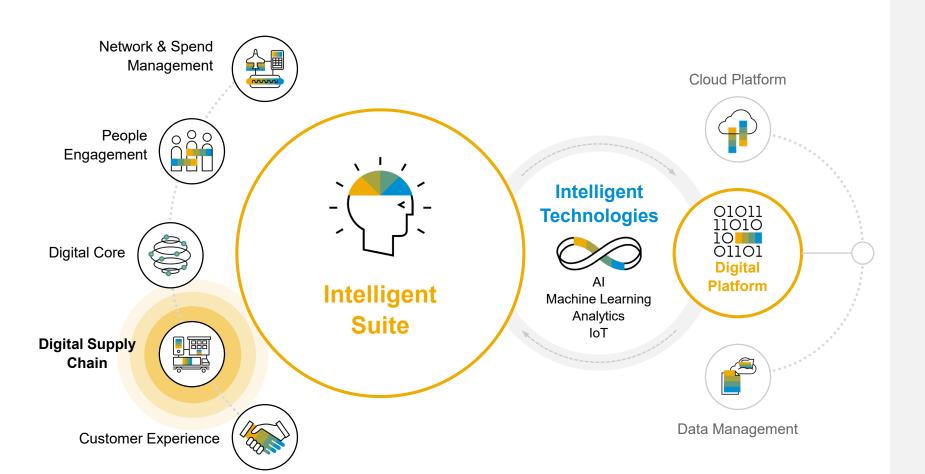
Agenda

- Business Background and Drivers
- Solution Overview
- Summary

Business Background and Drivers

The Intelligent Enterprise

The Foundation of a Digital Supply Chain



The Intelligent Enterprise features 3 key components:

1 Intelligent Suite

Intelligent Technologies

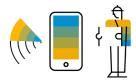
3 Digital Platform

Digital Supply Chain

Enabling a Digitally Connected Product Lifecycle

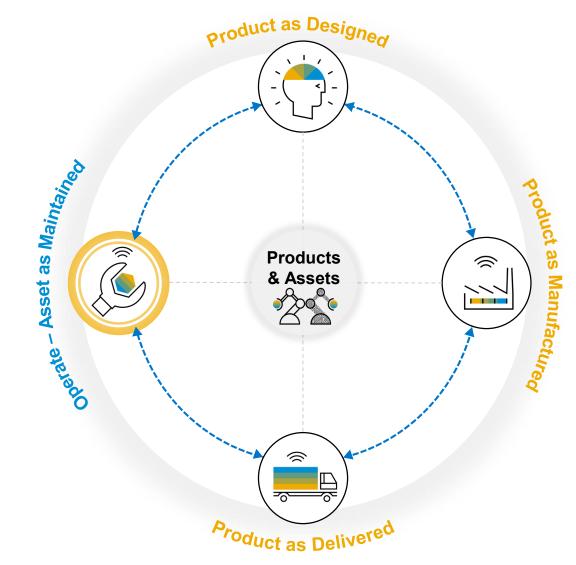


Operator

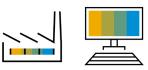


Asset Intelligence

Enterprise Asset Management
Asset Performance Management
Asset Information Management



Manufacturer



Product Intelligence

R&D

6

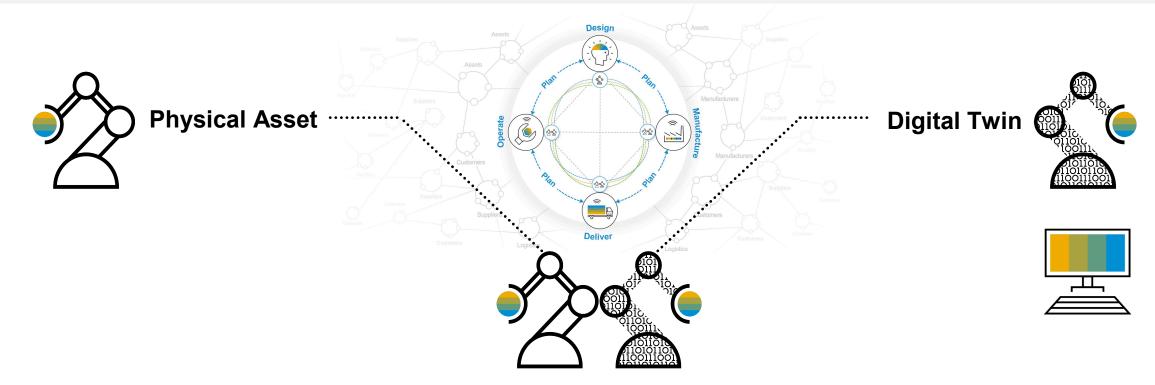
Engineering

Manufacturing

The Physical Asset and the Digital Twin

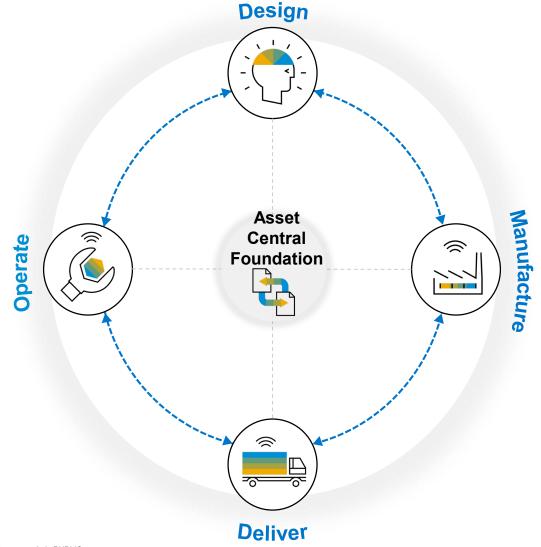
Connect Digitally to Perfect Reality for Your Asset Management

Full digital representation of connected assets along their lifecycle delivering an embedded, collaborative and real-time set of next generation processes and systems



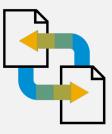
Intelligent Asset Management

Asset Central Foundation as One Common Data Set



Asset Central Foundation

One Common Data Set



Connect to Assets

Asset Central Foundation: SAP's digital twin for physical assets, is the foundation layer across the SAP portfolio.

Technology Enablers for Intelligent Asset Management



The Internet of Things

Provide sensor-enabled condition monitoring for real-time insights and new value-added services.



Big Data and analytics

Enable real-time analysis of data streaming from assets that are getting smarter and can communicate status and performance data.



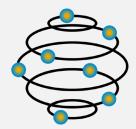
Cloud computing

Reduce IT operations and maintenance effort while providing scalability to support changing business needs and growth.



Mobile solutions

Provide workers in the field with easy access to necessary information they would otherwise need to access in the office.



Augmented reality and virtual reality

Provide unmatched situational awareness and enhanced perception for better decision-making.



Artificial intelligence and machine learning

Bring unprecedented insights and automation of knowledge work across the enterprise.



Business networks

Simplify collaboration and sharing of information among asset management stakeholders and their equipment and service providers.



Real-time engineering simulation

Use physics-based digital twins for predictive engineering analysis in product development and operations

Asset Strategy and Performance Management



Risk-based maintenance approach enables better decision making for maintenance planning and to reduce the probability of asset failure.



Adopt Reliability Centered Maintenance (RCM) processes, including Failure Modes and Effects Analysis (FMEA).

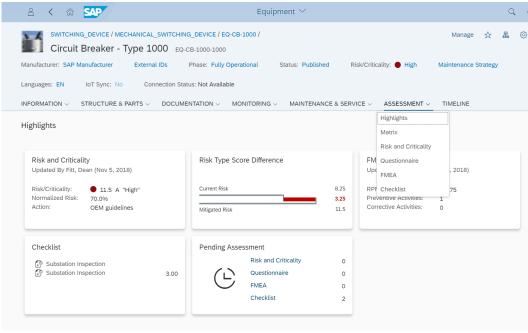


Manage performance to optimize return on assets across lifecycles. Monitor, review, and improve maintenance strategies.



Reduce bottlenecks, improve decision making, and prevent incidents using a holistic view of asset types and maintenance strategies.





SAP Asset Strategy and Performance Management

Determining the Correct Maintenance Strategy

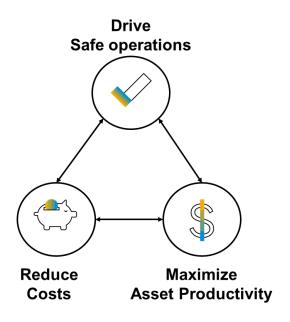
Asset Strategies:

- Preventive
- On-Condition
- Predictive
- Failure Finding
- Run to Failure
- Modification

Methodologies:

- Risk & Criticality Analysis (RCA)
- Reliability Centered Maintenance (RCM)
- Failure Modes and Effects Analysis (FMEA)
- Structured Review (PM Review)
- Root Cause Analysis (RCA)

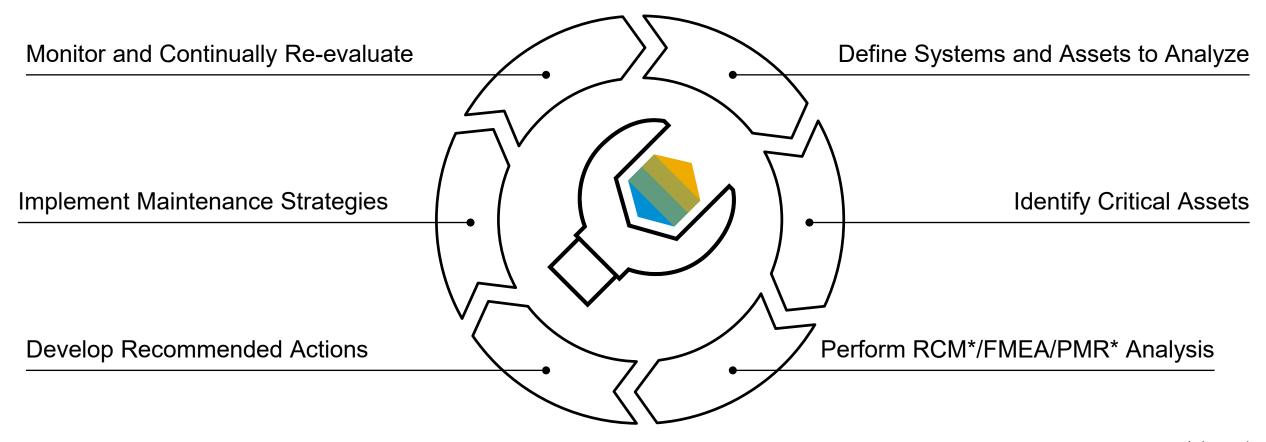
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Solution overview

SAP Asset Strategy and Performance Management

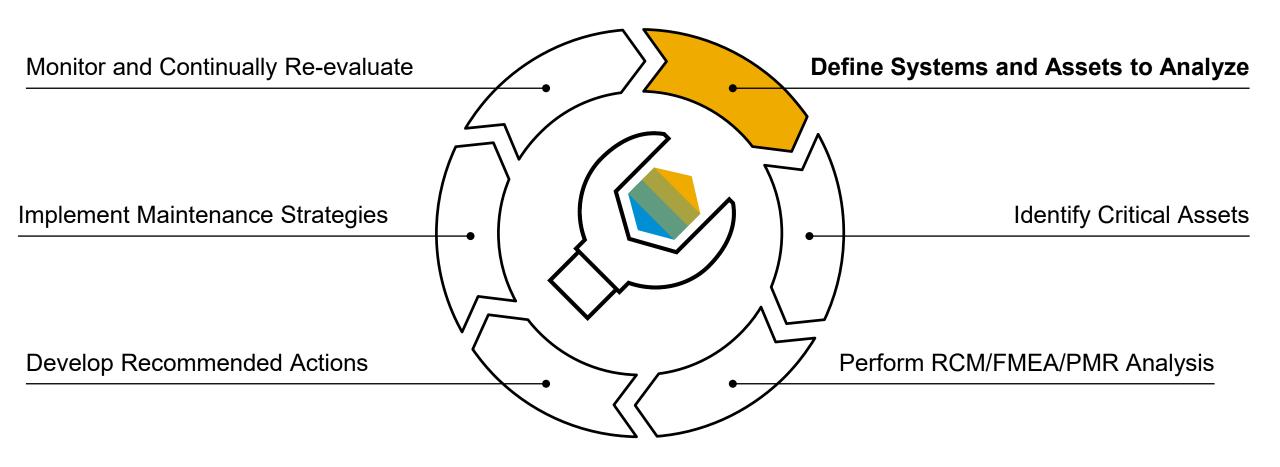
Solution Overview



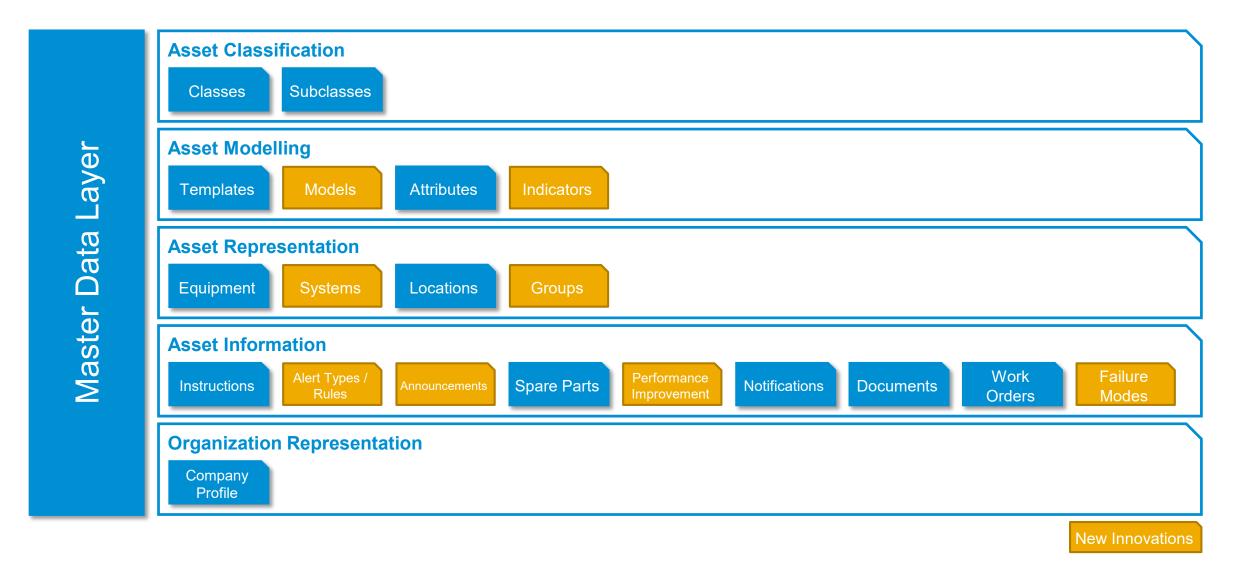
*planned

SAP Asset Strategy and Performance Management helps companies achieve good asset management. It provides (Asset) Risk and Criticality Analysis and proven methodologies like RCM* and FMEA to develop recommended maintenance strategies e.g. preventive or corrective tasks actions.

SAP Asset Strategy and Performance ManagementSolution Overview

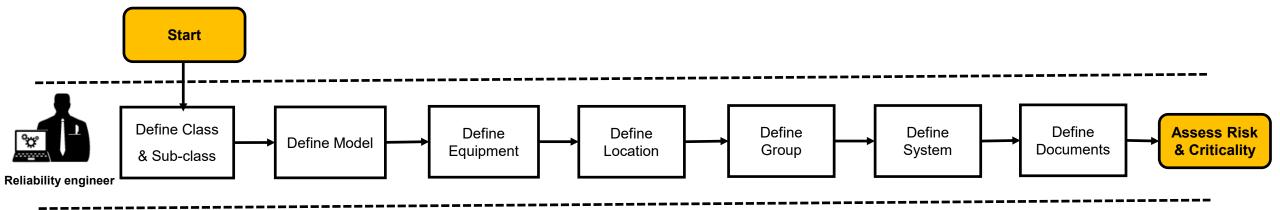


SAP Asset Central - Next-Generation Master Data Layer



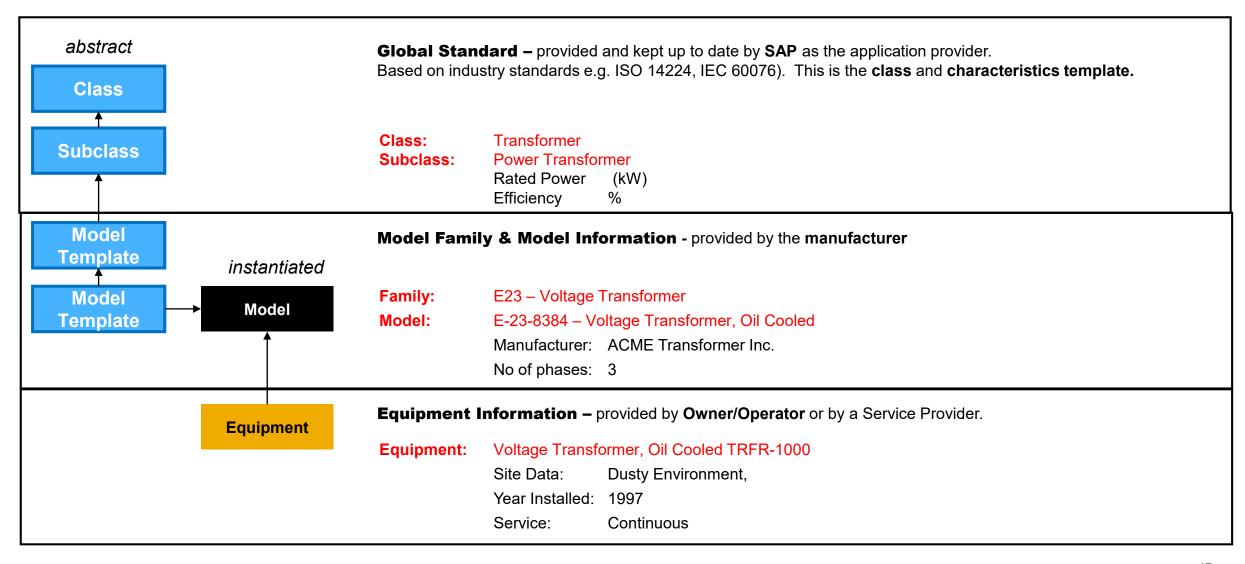
SAP Asset Strategy and Performance Management Process:

Define Asset Information and Scope



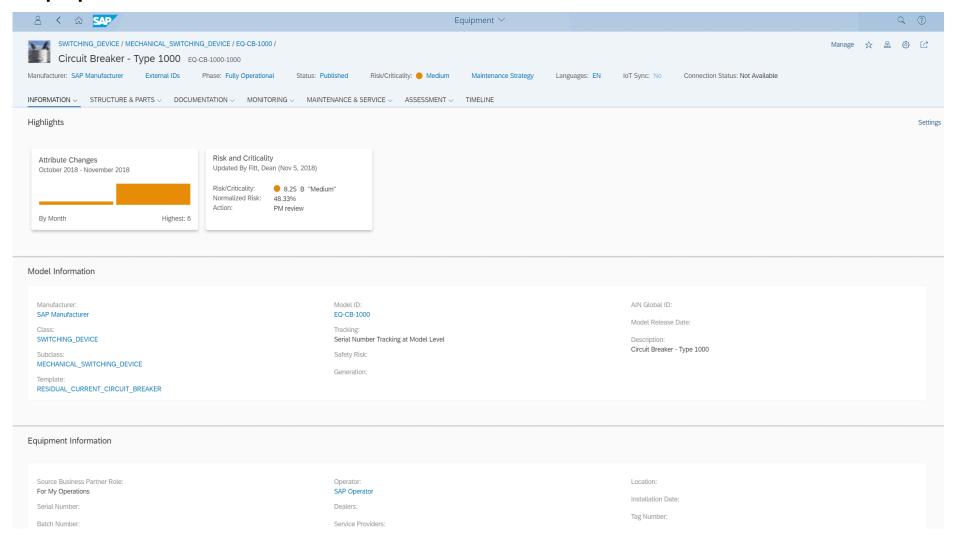
- Asset Classes & Subclasses are used to utilise Templates based on ISO standards and also assist in defining the asset model
- An asset model represents a specific product or object identified by the manufacturer. The entire model information will be used as template when creating a new equipment.
- Equipment in ASPM represents an individual maintainable object that requires asset strategy maintenance
- Location in ASPM is used to structure Equipment in a hierarchical manner to support the analysis of the asset maintenance strategy
- Group in ASPM is used to group multiple objects to support the assessment of Risk and Criticality and the FMEA analysis, e.g. a group of transformers in a certain location, a group of poles/towers & under ground structures built from a certain capital project
- System in ASPM is used to link or connect objects in a logical way for additional analysis purposes, e.g. the under ground transmission system on a certain geographical zone.
- Risk and Critical Assessment and FMEA can be processed at any level above
- Documents can be used to support store asset information, firmware, instructions and failures to support the entire ASPM process

Template Concept: Class, Subclass and Model Template



SAP Asset Strategy and Performance Management

Equipment: Features



Information

- Highlights
- Attributes
- Model Information
- InstallationInformation
- Life CycleInformation

Structure and Parts

- Structure
- Spare Parts

Documentation

- Documents
- Instructions
- Announcements

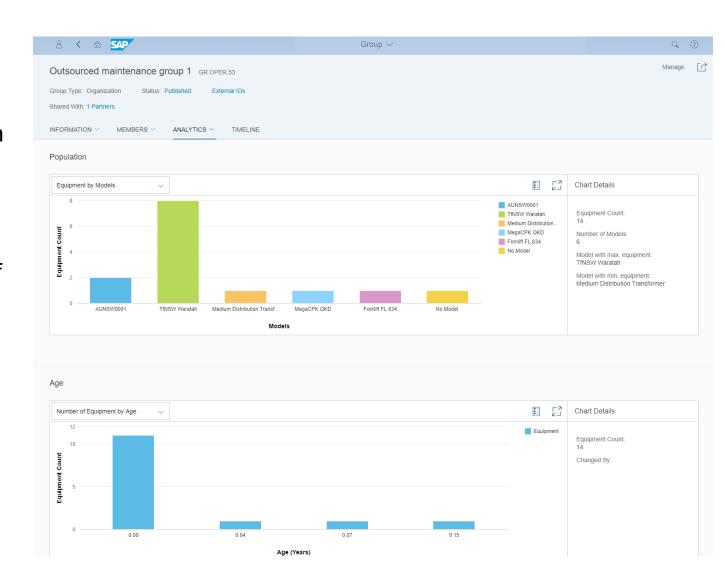
Monitoring

- Measuring Points
- Error Codes
- Improvement Cases

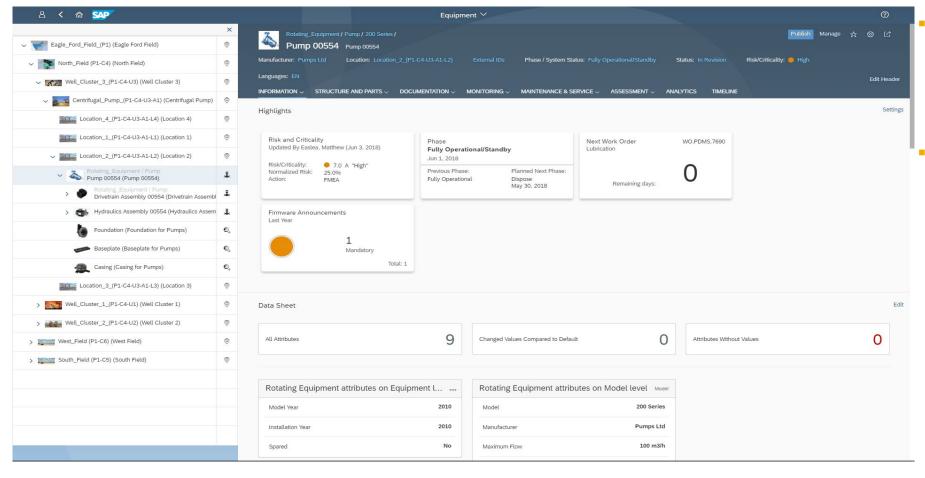
Time Line

Groups

- Models, Equipment and Locations can be arranged in Groups
- There are different types of groups e.g. assign equipment into different groups based on risk and criticality assessment.
- Objects that are grouped can be analyzed by population or age. You can filter by all kinds of objects (Equipment, Model, Subclass, Manufacturer etc.)
- An FMEA Assessment can be performed on a group

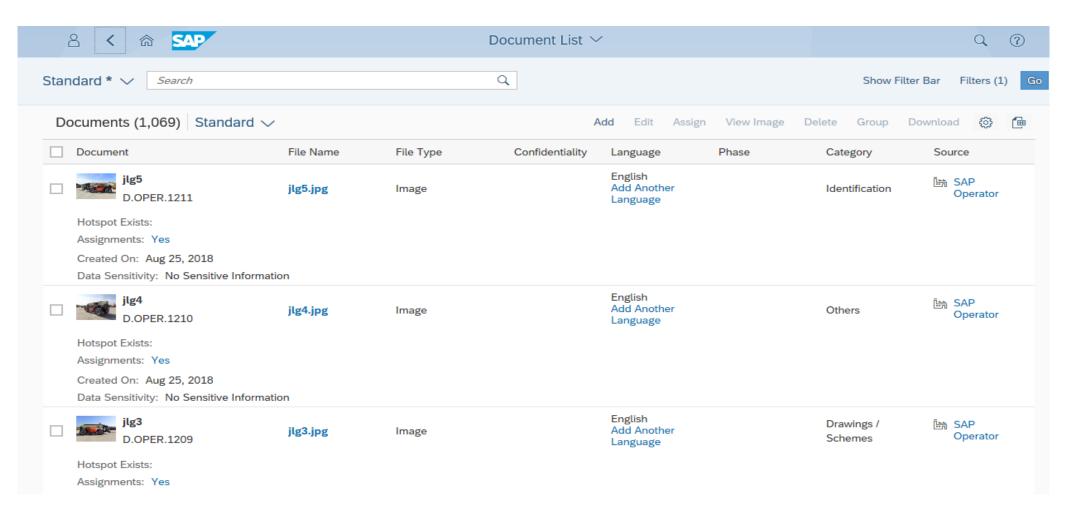


Location - Asset Hierarchies



- Flexible configuration of naming conventions for master data standardization
- Parent/child relationships for master data inheritance

Documents



The Document application stores and shares multiple documents across objects

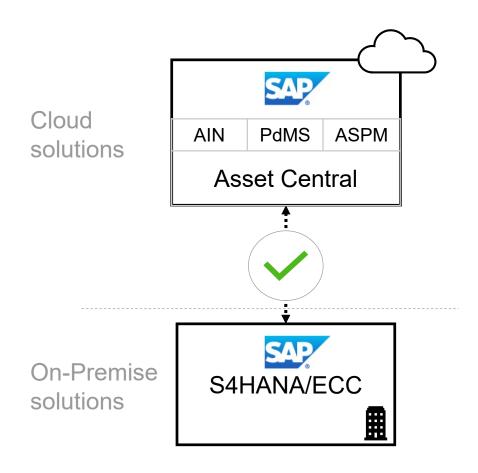
Asset Central Foundation

ERP Integration

Checkout the new integration guide!

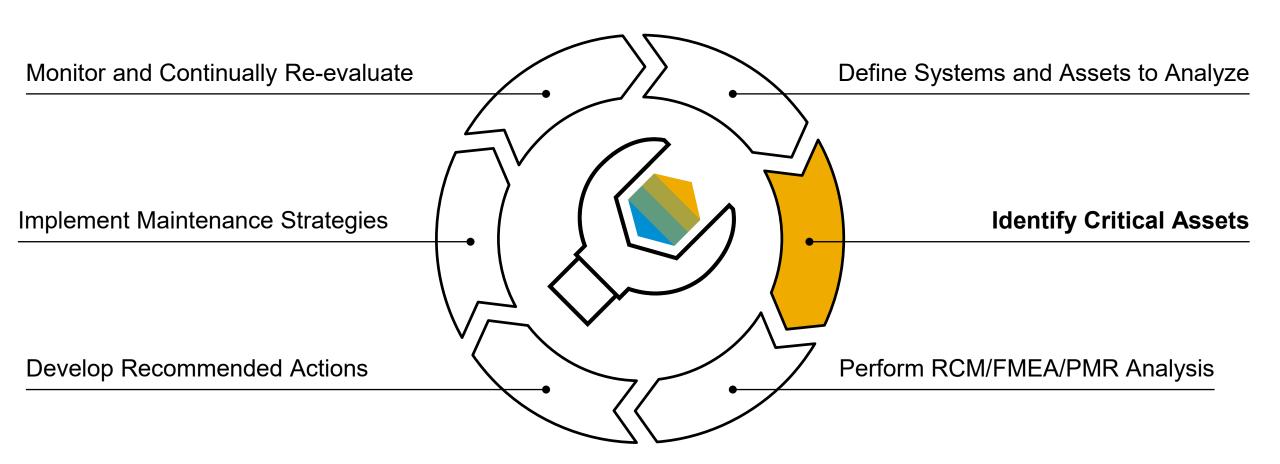


- Integration scenario ensures asset information is kept current between Asset Central (AC) and Enterprise Asset Management (EAM).
- Integration between AC & EAM, covers both data and user experience improvements.
- Integration provides Bi-directional synchronization of asset information for technical objects –
 - Equipment
 - Functional Location
 - Documents
 - Notifications
 - Work orders

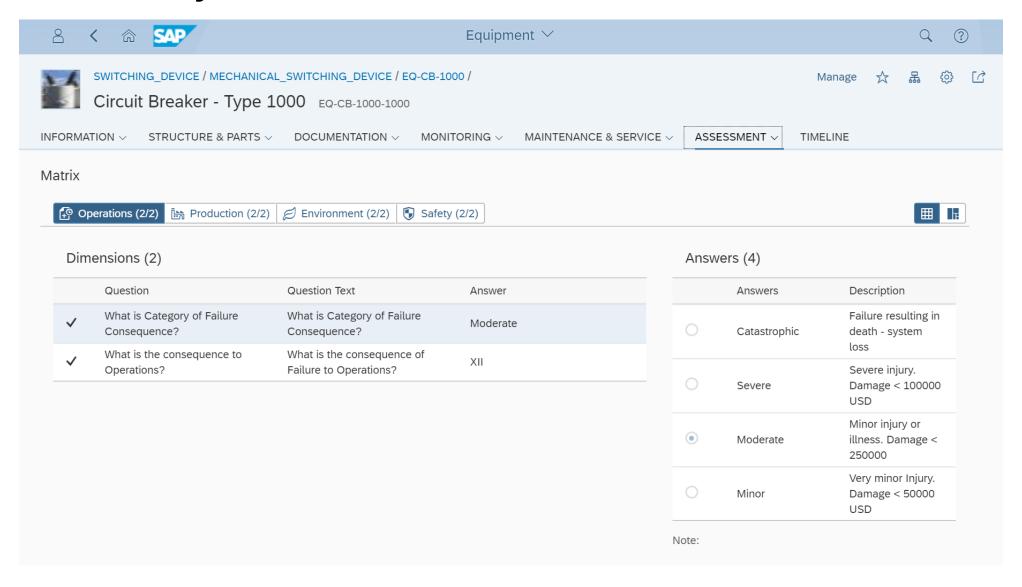


Supported Releases – S/4 HANA On Premise 1709 & above, ERP Enhancement package 6 & above.

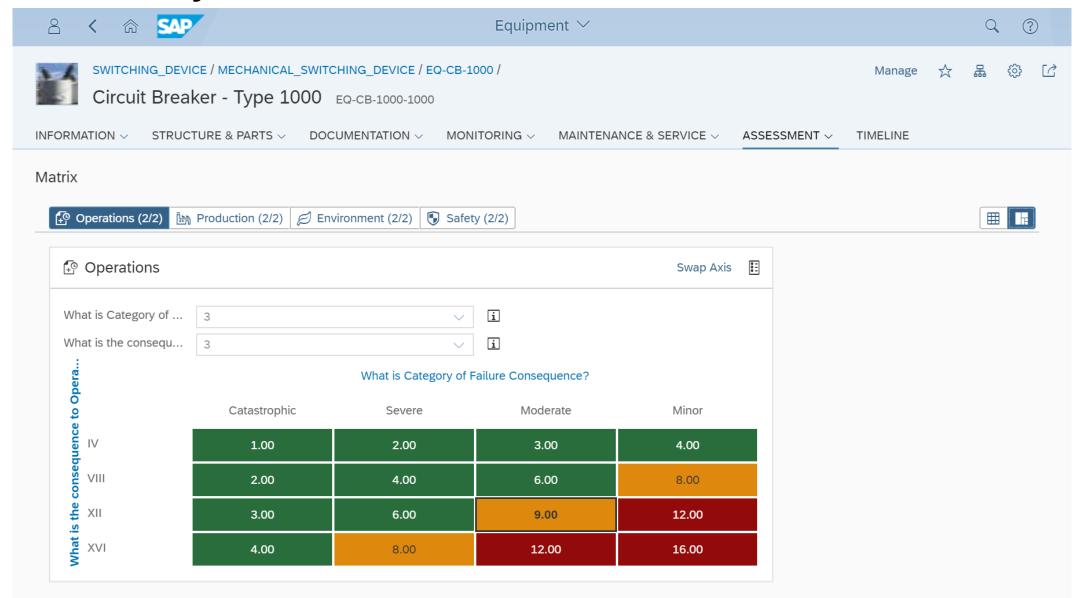
SAP Asset Strategy and Performance ManagementSolution Overview



Risk and Criticality Assessment: Questions & Answers

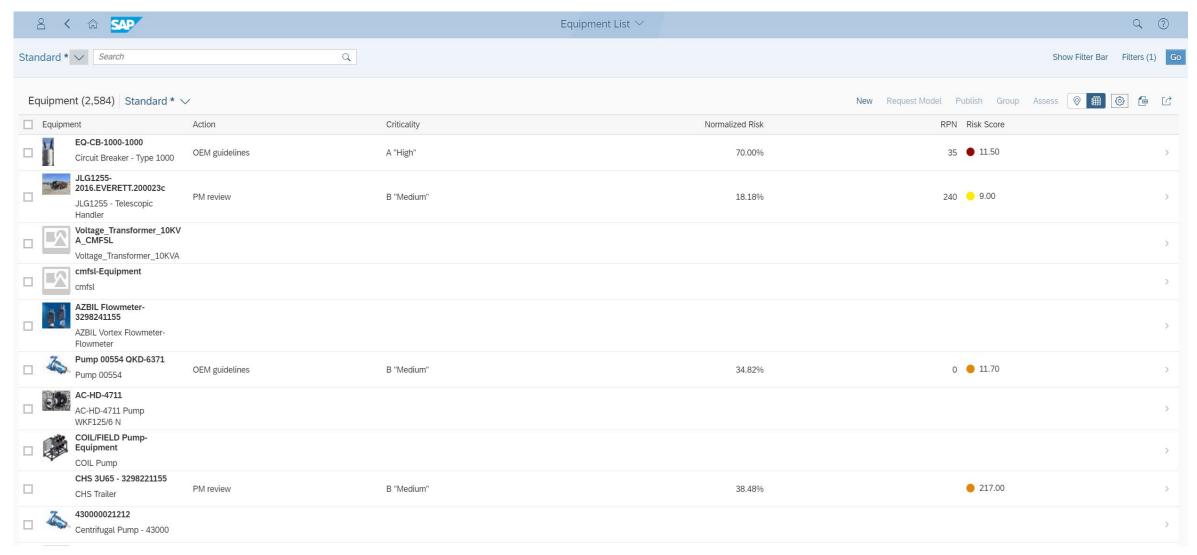


Risk & Criticality Assessment: Matrix



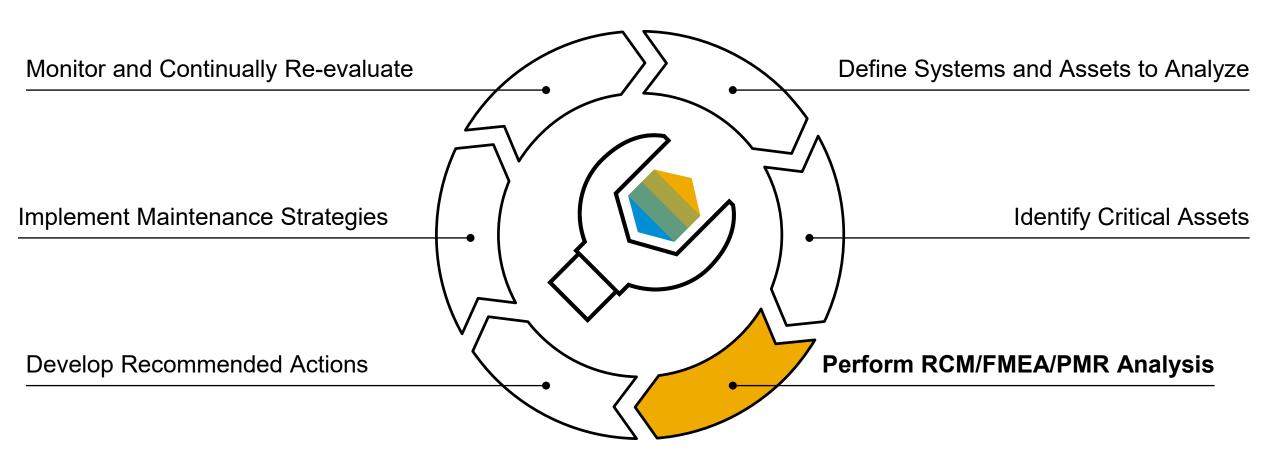
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Equipment List: Showing Risk, Criticality, RPN and Recommended Action



Use case: Get list of all safety critical assets, select and create a group for follow-up activities

SAP Asset Strategy and Performance ManagementSolution Overview



Reliability Centered Maintenance (RCM) – a brief history

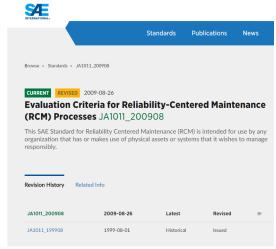
Efforts to understand non-structural aircraft components failure patterns led **Stanley Nowlan and Howard Heap**, both from United Airlines, to develop a new approach towards maintenance. They documented their methodology for developing failure consequence management policies in a report published by the U.S. Department of Defense in 1978.

Their process was called Reliability Centered Maintenance (RCM) and was based on a common-sense procedure with a decision diagram for creating Maintenance strategies to protect assets functions. RCM is defined as a process to determine what must be done to keep assets doing what their operators want them to do in their current operating context. Since its origins, RCM has been used in many industries, and in almost every industrialized country in the world. There have been many individual interpretations of Nowlan and Heap's report leading to the creation of a variety of methods that differ widely from the original Process.

The purpose of the standard SAE JA1011, published in 1999, is to set out the criteria that any process must comply with in order to be called "RCM." The twelve pages' document, revised in august 2009, describes the minimum criteria for a process to be considered an RCM-compliant method. The standard provides the criteria to establish if a given process follows the creeds of RCM as originally proposed. It can also serve as a guide for organizations seeking RCM training, facilitation or consulting.

Document SAE JA1011, AUG 2009, establishes that for a Process be acknowledged as RCM it must follow the seven steps in the order shown below:

- 1. What are the functions and associated desired standards of performance of the asset in its present operating context (**functions**)?
- In what ways can it fail to fulfill its functions (functional failures)?
- What causes each functional failure (failure modes)?
- 4. What happens when each failure occurs (failure effects)?
- 5. In what way does each failure matter (failure consequences)?
- 6. What should be done to predict or prevent each failure (**proactive tasks and task intervals**)?
- 7. What should be done if a suitable proactive task cannot be found (**default actions**)?





Reliability Centered Maintenance (RCM**)

7 + 1 Leading Questions

- Which Assets or Systems do I want to Analyze?
 Scope Boiler System
- What are the desired functions and performance in it's operating context?
 Functions Generate Steam at 60% Efficiency
- In what ways does it fail to fulfil its functions?
 Functional Failures Operating below 60% Efficiency
- What causes each functional failure?
 Failure Modes Scale Formation inside Boiler water Tubes
- What happens when each failure occurs?
 Failure Effects For the same output more Fuel is consumed, adding to the fuel cost
- In what way does each failure matter?

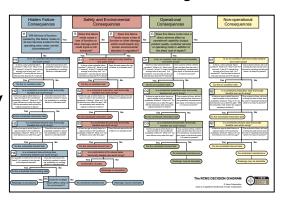
 Failure Consequences Production Impacted, 3 Hr Down time required for Repair
- What can be done to predict or prevent each failure?
 Proactive Tasks & Task Intervals Regular Boiler Blow down to avoid Scale Deposit
- What can be done if the failure cannot be predicted or prevented?

 Default Actions Take Shutdown of Boiler & Shift the load to other Boiler

Risk & Criticality Assessment



RCM2* Decision Diagram



Recommended Tasks (Instructions)

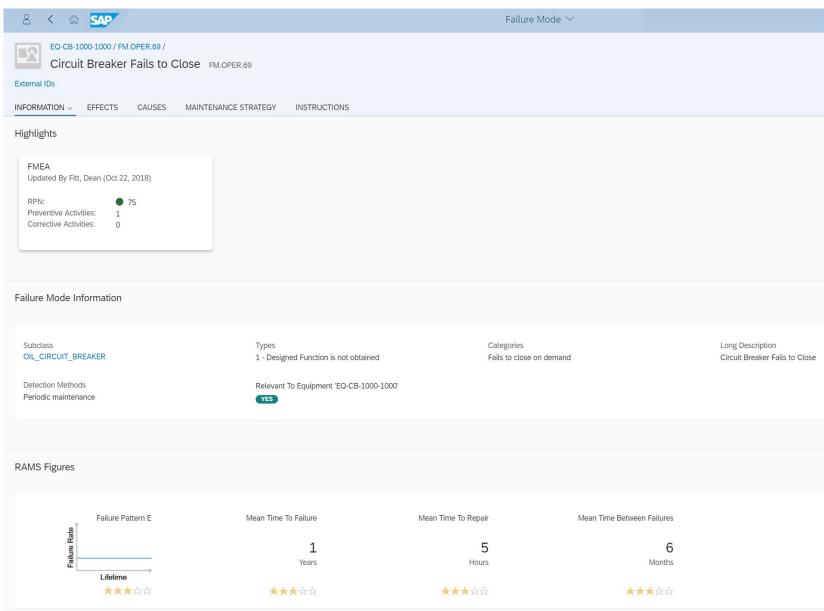


*RCM2 and RCM3 are TM by Aladon

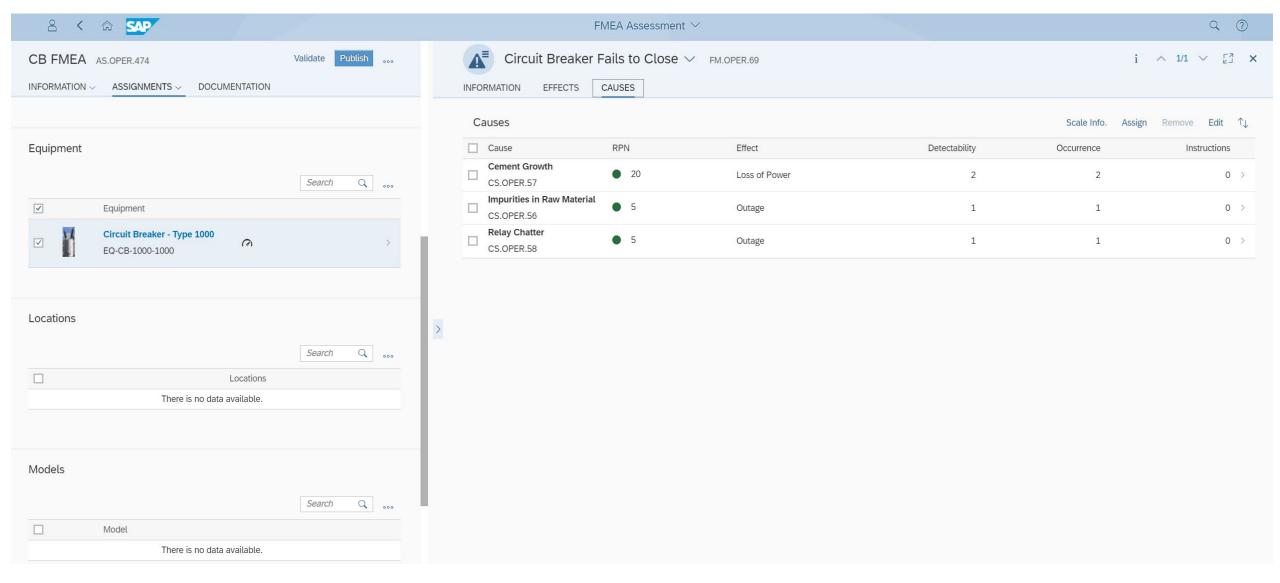
** Based on SAE JA1011 Evaluation Criteria for Reliability Centred Maintenance (RCM) Processes 33

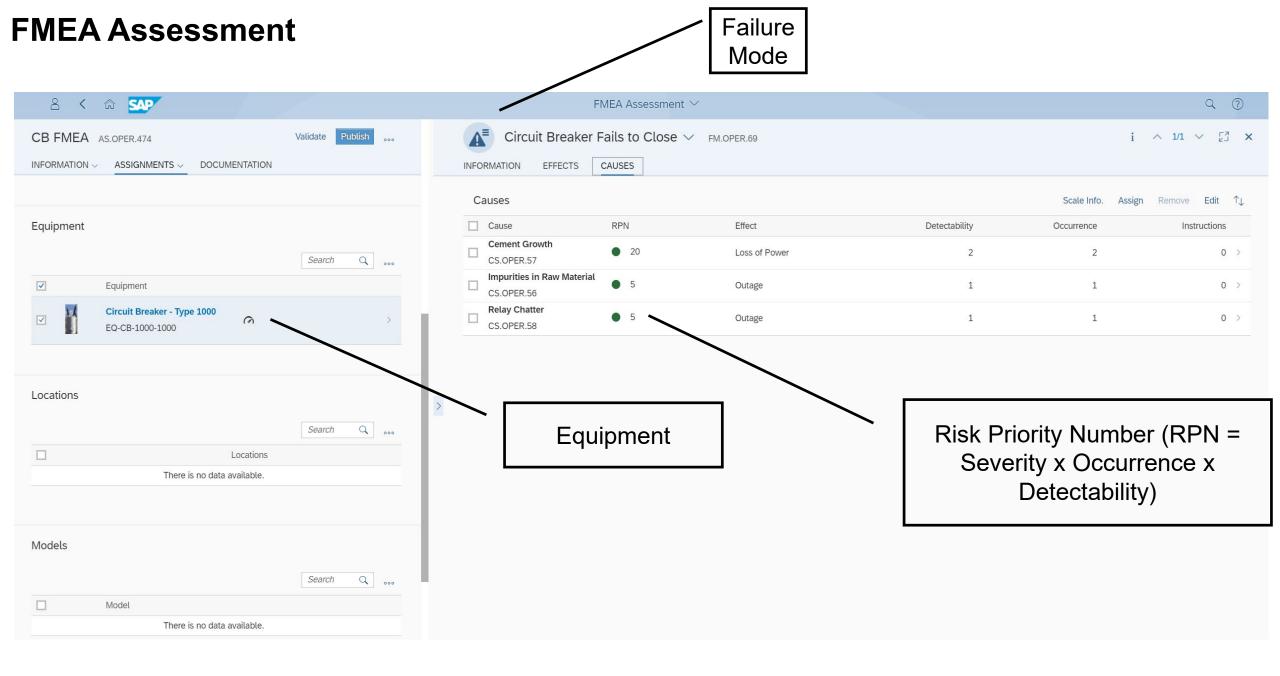
Failure Modes

- The optimal maintenance strategy can be defined at the level of single failure mode
- Failure Modes can be assigned to Models, Equipment, Locations, Spare Parts and Groups.
- They are based on a subclass and have different categories and types.
- RAMS Figures (Reliability, availability, maintainability and safety) and KPIs (MTTF, MTTR, MTBF).

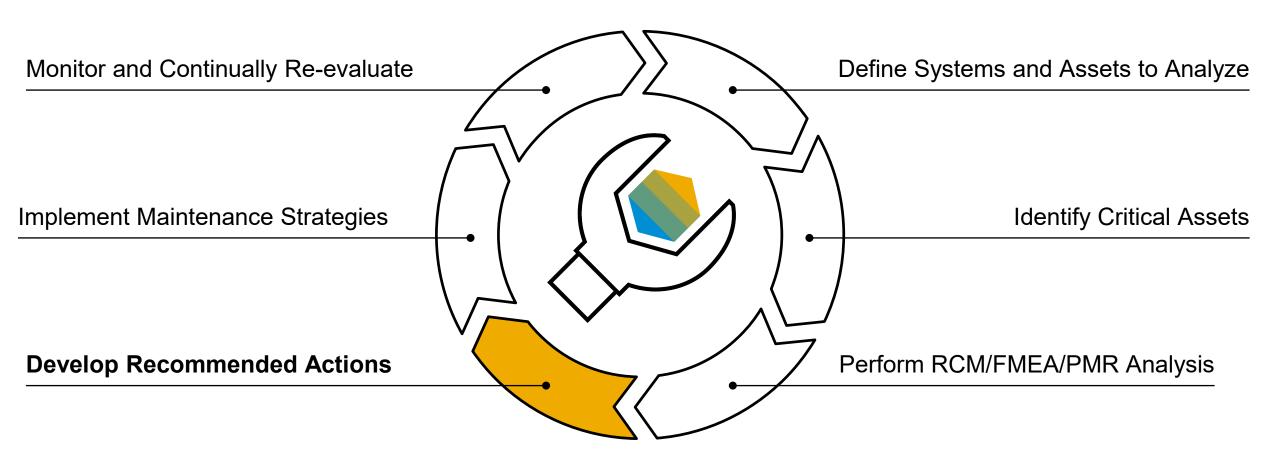


FMEA Assessment



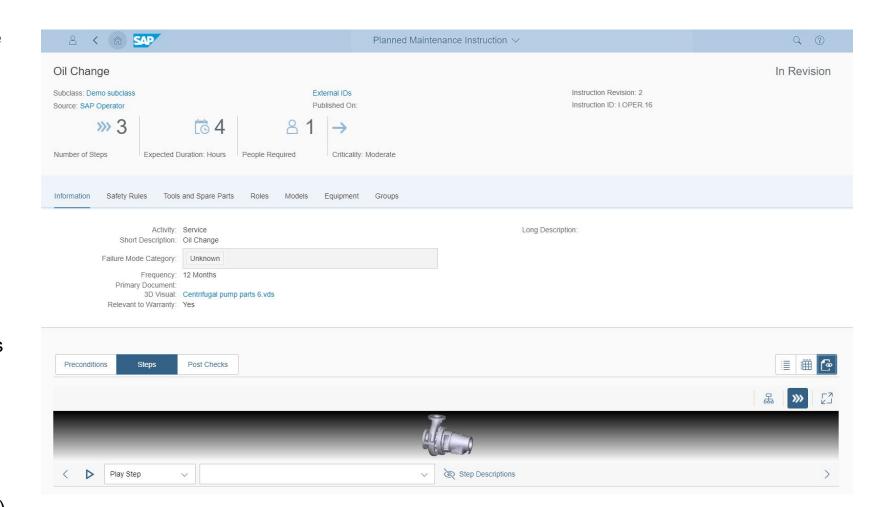


SAP Asset Strategy and Performance ManagementSolution Overview



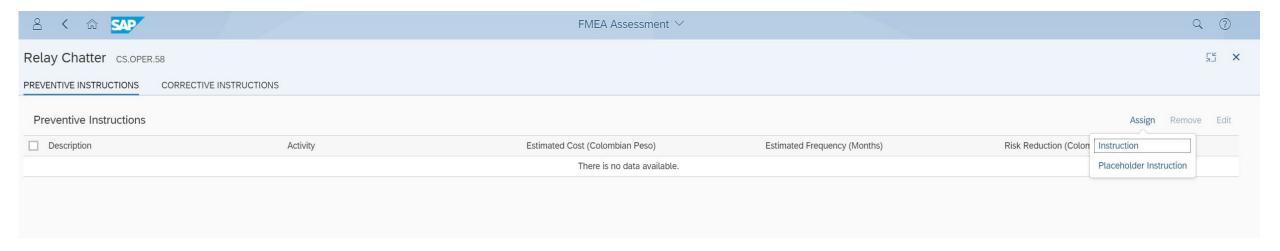
Instructions

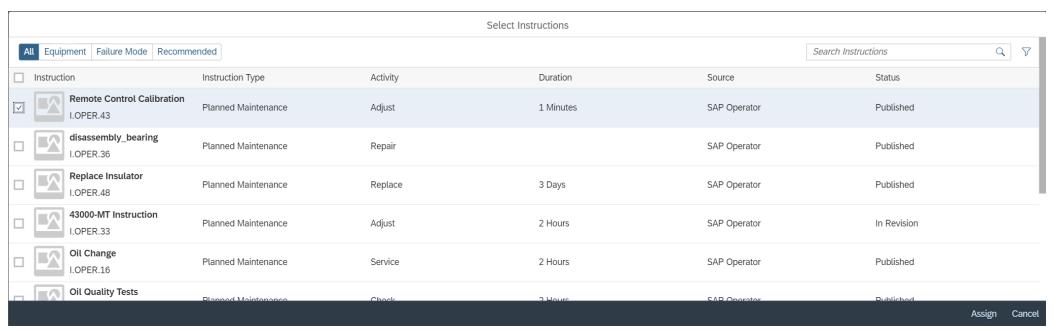
- Instructions describe how to execute maintenance
- There are different types of Instructions e.g. Breakdown, Installation, Operations, Planned Maintenance
- Instructions can be assigned to Models, Equipment and Groups
- Failure Modes can only be assigned to Breakdown Instructions.
- You can define the number of steps, duration, criticality, safety rules, tools and required spare parts.
- Additionally you can define preconditions, the steps themselves and post checks.
- You can add different documents. If you added an animated 3D file (.vds) the end user can view the sequences.



Develop Recommended Actions

Assign Preventive, Corrective or Placeholder Instructions





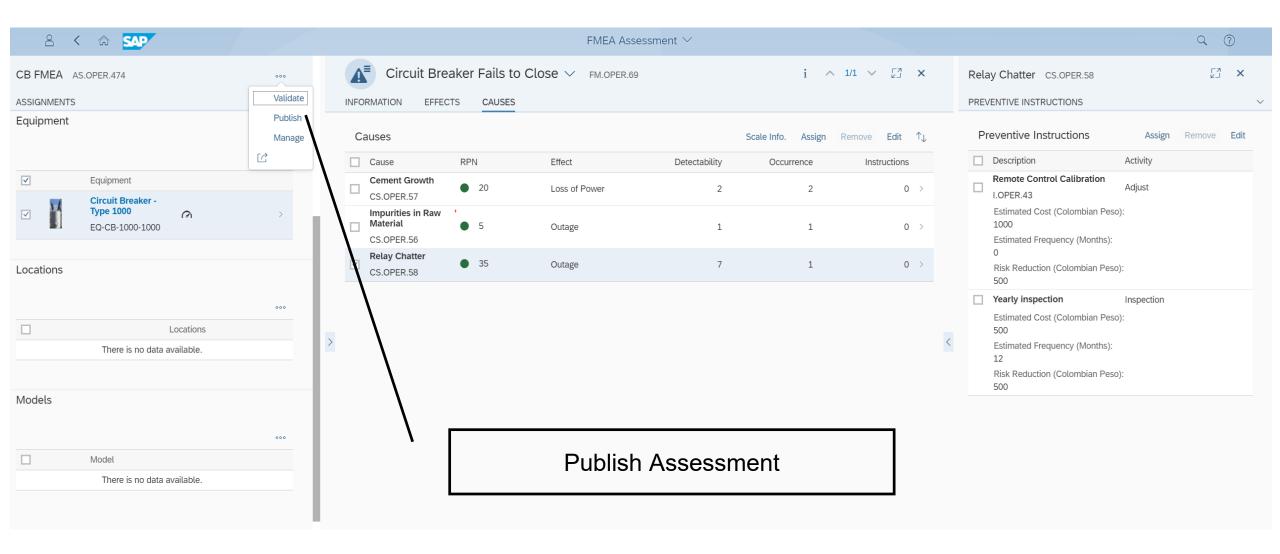
Develop Recommended Actions

Assign Preventive, Corrective or Placeholder Instructions

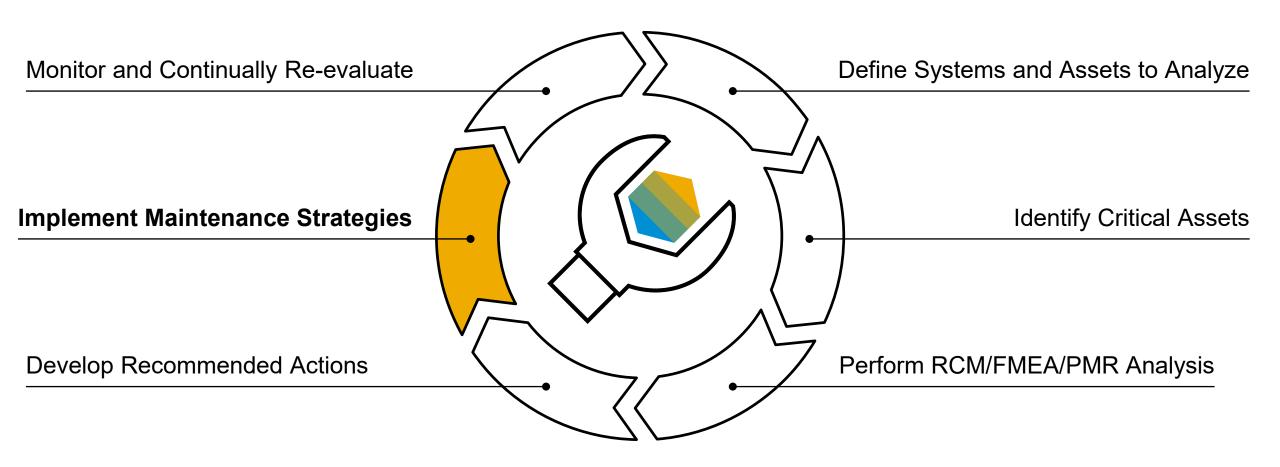


Develop Recommended Actions

Publish Assessment



SAP Asset Strategy and Performance ManagementSolution Overview



Asset Central – ERP Integration

Asset data involved in the integration

Equipment

Functional Location

Documents

Notifications

Work orders

Equipment Header

Functional Location Header Document Type Mapping

Notification Header

Work order Header

Equipment Hierarchy

Functional Location Hierarchy

Document contents

Notification Items

Assignment Information

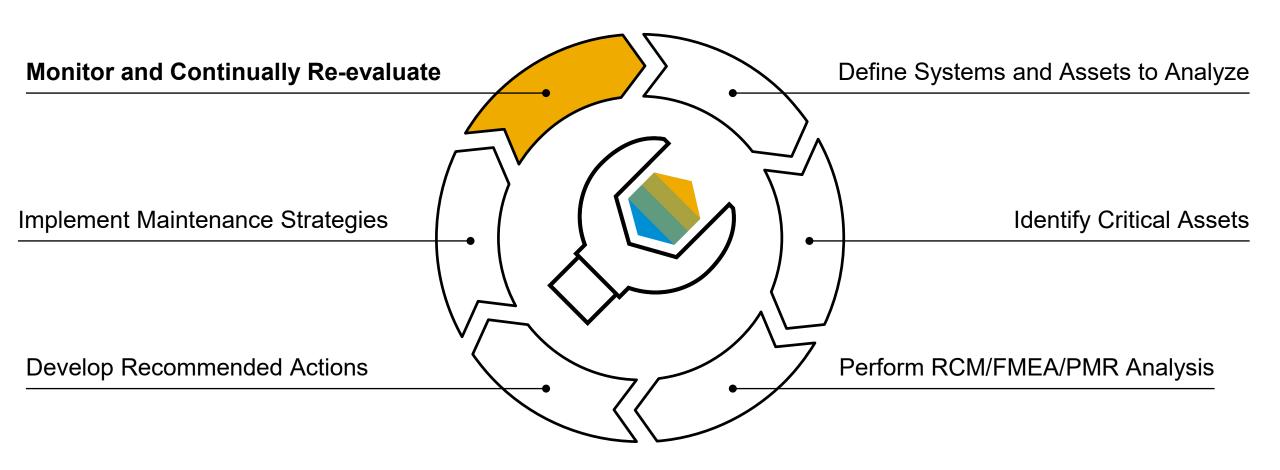
· Equipment Details

Assignment Information

- Plant, Organization data.
- Object status, Class, Characteristics, and more...

Mapping configuration is mandatory

SAP Asset Strategy and Performance ManagementSolution Overview



Analytical Apps and BW Extractors for S/4HANA Asset Management



Object Page

- Find Technical object
- Find Notifications
- Find Orders and Operation
- Find Task list and Operation
- Find Documents
- Find Class



Overview Page

- Maintenance Planning Overview
- Scheduling Overview



Analytics List Page

Breakdown Analysis

Damage Analysis

Actual Cost Analysis*



BW extractors

- Equipment*
- Functional locations*
- Maintenance order*
- Maintenance order/Operation*
- Maintenance notification*
- Maintenance
 Notification Items*
- Preventive
 Maintenance Item*



CDS views for Strategic analysis

- Location Analysis +
- Damage Analysis +
- Maintenance order
 Analysis +
 - Breakdown Analysis +

Analytical List PageActual Cost Analysis

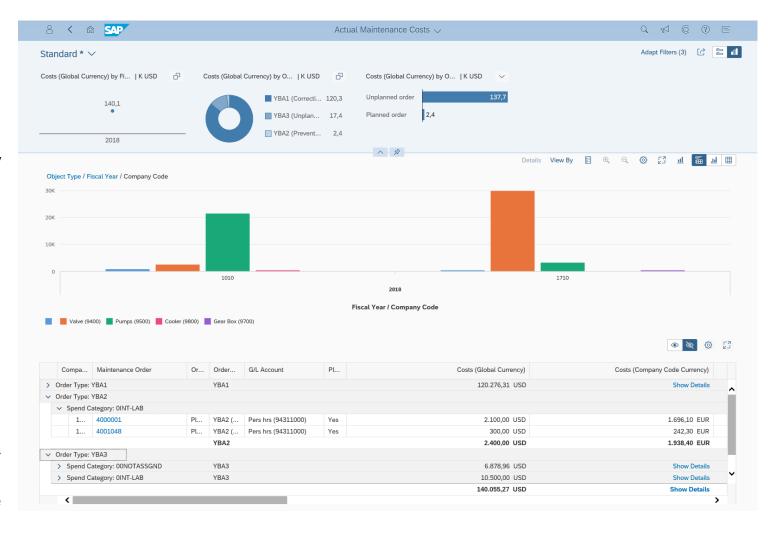
The SAP Fiori app *Actual Cost Analysis* supports the *Maintenance Planner* in monitoring and evaluating actual costs resulting from current maintenance orders.

Value Proposition

- Easily identify the maintenance activities leading to the highest costs or parts of the asset that were particularly costly on inspections
- Evaluate actual maintenance costs stored in the Universal Journal Entry
- Seamless navigation within one page that combines transactional and analytical data using chart and table visualization

Capabilities

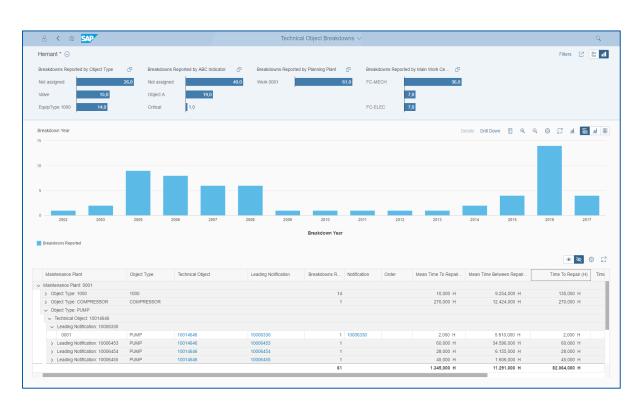
- Analyze the actual costs for materials and labor in maintenance
- Compare the total maintenance cost for unplanned, corrective and preventive maintenance activities
- Filters allow you to analyze critical costs in a fiscal year from different perspectives, such as the order type, the construction type, the location, the planner group or the manufacturer



Analytical List Page

Technical Object Breakdowns

- Analyze Breakdown and its impact on Reliability
- Evaluate effective time to repair and time between repair
- Evaluate Mean and Total time between repair as well time to repair
- Real time evaluation of statistical KPIs without storing aggregates
- identify where the equipment was installed if the breakdown is identified after the equipment was dismantled.
- Identify equipment that fails often or long time to repair
- Identify location where equipment fails quite often
- Compare reliability of the equipment from different manufacturers
- Identify repair frequencies for a type or make of an equipment



Analytical List Page

Damage Analysis

Main KPIs

- Detailed failure mode analysis
- Number of damages recorded, related causes and activities
- Covers all the features covered by MCI5 / IW69

High-level innovation description

For malfunction report and activity reports, it is critical to records parts that were observed as damaged. Number of damages and corresponding causes could help in analyzing reliability of equipment.

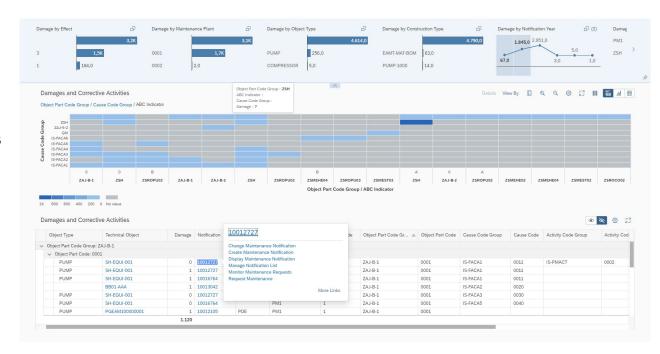
Value Proposition

Increased reliability due to

- Identify failure modes of an equipment
- Identify parts that gets damaged and activities that are needed to repair or replace them
- Identifying main causes observed by technicians and plan preventive or inspections activities to avoid future unplanned breakdown.
- Identify parts that are over maintained and remove them from preventive activities.

Capabilities

- Analyze frequent offenders that create reliability issues for an equipment
- Identify relation between Failure mode, damages, causes and effect it has on operation of asset



Improvements over PMIS

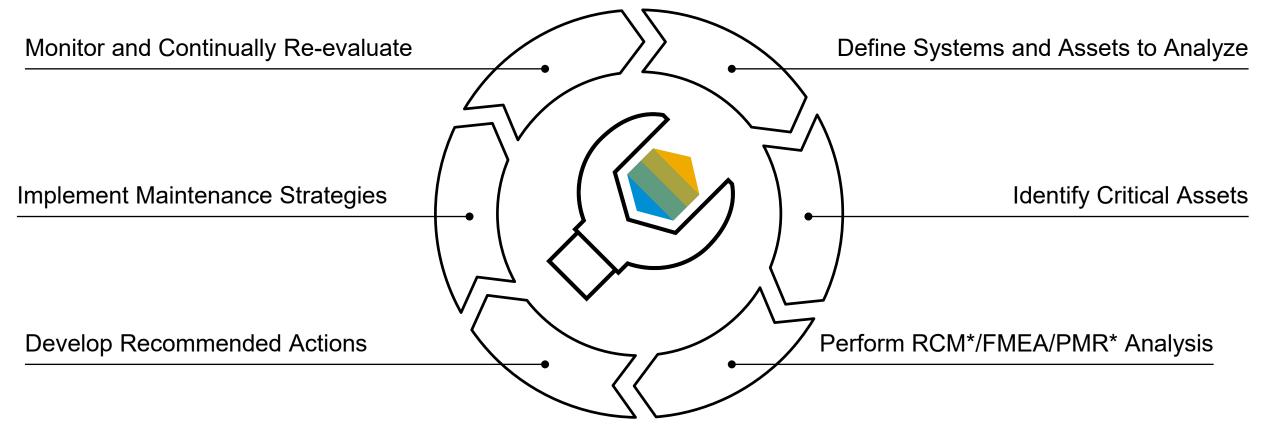
- Calculation and aggregation is in real time with transactional data and not stored in S-structure.
- KPIs can be aggregated at equipment type, manufacturer, model or any other critical attributes.
- Much easy navigation that lets user drill down to notification or order and get better visibility for historical failures.



Summary

SAP Asset Strategy and Performance Management

Solution Overview

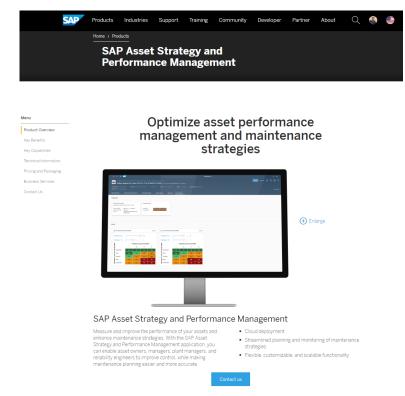


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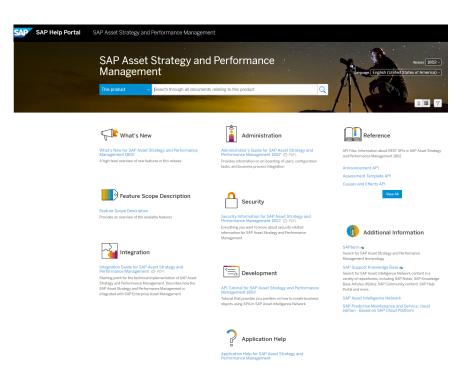
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How do I get further information?

SAP.com



SAP Help Portal



Roadmap



Thank you.

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