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URGENT CARE CLINICS

Bellevue – Downtown: 425.635.6550 Get in line for urgent care online at **Bellevue – Lake Hills:** 425.637.3280 overlakehospital.org/urgentcare Newcastle: 425.635.3020 Redmond: 425.635.6400 lssaquah: 425.688.5777

SPECIAL

2022 Annual Report to the Community

EMERGENCY ROOM

Entrance to the Overlake Emergency Room is now located off NE 10th St. If you are experiencing a very serious or life-threatening emergency, dial 9-1-1 immediately.

EDITION:

Bellevue – Overlake Medical Center

Overlake Medical Center & Clinics is a nonprofit regional healthcare system based in Bellevue serving the Eastside community since 1960. The health system includes a 349-bed hospital and a growing network of primary .urgent and specialty care clinics located throughout the region. Overlake is recognized locally and nationally for quality and a safety. Including recurring Leapfrog A ratings. Overlake offers comprehensive advanced services including a dedicated Cancer Center, Level III tranuma Center, Thildbirth Center and Level III U. ardiai, neurosciences, orthopedic and mental health services. As part of our commitment to deliver high-quality care and an exceptional patient experience for our fastside community, we collaborate with EvergreenHealth in cardiac services, neurosciences and quality and with Seattle Cancer Care Alliance for cancer services, neurosciences and quality, and with Seattle Cancer Care and an exceptional patient experience for our fastside community, we collaborate with EvergreenHealth in cardiac services, munosciences and quality and with Seattle Cancer Care Alliance for cancer services, mploying more than 3,000 people, Overlake is dedicated to its mission of **compassionate care for every life wetouch**. Overlake provided nearly **548** million in charity care over the last three years and is committed to providing exceptional patient care and If you would prefer not to receive communications from our organization, please email healthyoutlook@overlakehospital.org or call 425.467.3548. The information in this publication is not intended for the purpose of diagnosing or prescribing. If you have concerns about your health, please contact your healthcare provider. services. For more information, visit overlakehospital.org.

Art Direction and Design: Brad Roberts Photography on pages 3-4: Ben Schneider

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NEW CLASSES & SUPPORT GROUPS

OVERLAKE

MEDICAL CENTER & CLINICS



OVERLAKE MEDICAL CENTER & CLINICS

Bellevue, WA 98004 1035 116th Ave NE

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To sign up for our e-newsletter, please visit healthyoutlook.org.

Classes

Classes are offered in several formats, including in person, virtual and hybrid; visit our website for the most up-to-date status for individual classes. All classes are FREE, unless otherwise noted. Preregistration is required; please visit overlakehospital.org/classes to register. For questions, email classes@overlakehospital.org or call 425.688.5259.

Advance Care Planning

Visit overlakehospital.org/classes for upcoming dates, times and to register.

Advance Care Planning Workshop

Led by trained facilitators, participants are encouraged to explore and identify their goals and values for future healthcare decisionmaking. In this interactive, virtual workshop, we will walk you through the process of advance care planning and your preferences in the event of a serious illness or accident. Free.

Mental Health

Visit overlakehospital.org/classes for upcoming dates, times and to register.

Mental Health First Aid

Mental Health First Aid is an internationally recognized skills-based training that teaches participants (ages 18 and up) about mental health and substance use issues. The interactive training gives participants the skills they need to reach out and provide initial support to someone who may be developing a mental health or substance use problem and help connect them to the appropriate care. Specific training for adults or youth available. Free.

Mental Health Education & Support Groups

We are proud to partner with NAMI Eastside supporting families, friends and individuals living with mental health conditions. Visit: nami-eastside.org/education.

Childbirth

Visit overlakehospital.org/classes for upcoming dates, times and to register.

Childbirth Center Tour

Get a first-hand look at the Overlake Childbirth Center with this on-demand tour. Free.

Healthy Pregnancy, Healthy Baby

This course is designed to prepare expectant families for the journey through pregnancy. Taught by a certified educator, this class covers all aspects of early pregnancy, stressing the importance of nutrition, exercise and prenatal care. Live, virtual instruction. Free.

Understanding Birth

These courses are designed to help you prepare for labor and birth. On-demand course offered in English and Spanish: \$85; one- or two-day live, virtual instruction (English only). \$120.

Understanding Your Newborn

Learn skills and more information about caring for your newborn during the first three months of life. On-demand (offered in English or Spanish) or live, virtual instruction. \$45.

Breastfeeding Basics

Essential information to help prepare you for breastfeeding. Live, virtual instruction. \$45.

Labor Coping Skills

Learn comfort measures to use while laboring at home and in the hospital. Live, virtual instruction. \$45.

Infant Safety & CPR

For expectant and new parents, grandparents and family members. Completion cards not awarded. Live, virtual instruction. \$35.

Pelvic Floor Wellness: New & **Expectant Moms**

Learn ways to reduce pregnancy-related problems and strengthen pelvic floor muscles during pregnancy and beyond. On-demand instruction. Free.

Yoga for Pregnancy

Practice breathing exercises, easy postures and guided meditation in this six-week, prenatal yoga series. Live, virtual instruction. \$75.

New Parent

Visit overlakehospital.org/classes for upcoming dates, times and to register.

After Baby Comes

A group for new parents to talk about feeding, sleeping and navigating the complexities of parenthood. Live, virtual meeting. Classes divided by baby's age:

0–3 months, Tue., 10–11 a.m. Free. 3–6 months, Tue., 2–3 p.m. Free. 6–12 months, Tue., noon–1 p.m. Free.

La Leche League

Support and information for women who want to breastfeed their babies. Free.

Pumping Strategies

This class provides strategies for moms returning to work or who are continuing to provide breast milk for baby through pumping. Live, virtual instruction. Free.

Yoga & Strength: For After Birth & Beyond

This is a movement class for any parent looking to connect with other parents and to reconnect with their body. Pregnancy is a life-changing experience, and the challenges of becoming a parent don't stop at birth. Come at any stage for gentle stretching, playful movement and muscle engagement. Live, virtual instruction. Six-week series, Tuesdays 11:30 a.m.–12:30 p.m. \$75.

Teens & Tweens

Classes offered in partnership with Seattle Children's. Visit overlakehospital.org/classes for more information and registration links.

Better Babysitters

Better Babysitter classes are back—now being offered in a new online format! Does your tween or teen want to babysit? Our Better Babysitter classes teach kids, ages 11-14, skills to be responsible babysitters by learning basic child development, safety, business tips and more.

The Chat: Great Conversations About Growing Up

Seattle Children's-sponsored Great Conversations programs are all about change—changes in bodies, emotions and relationships during puberty. Great Conversations has been talking with preteens and families for over 30 years in our in-person classes for boys and for girls. We are now offering online classes for 10- to 12-year-olds and a grown-up.

CPR, First Aid & Safety

Visit overlakehospital.org/classes for more info and registration links.

Infant Safety & CPR

For expectant and new parents, grandparents and family members. Completion cards not awarded. Live, virtual instruction. \$35.

Car Seat Inspection

In partnership with Seattle Children's, inperson car seat inspections are available by appointment on Tuesdays, 10 a.m.-1 p.m. Please visit overlakehospital.org/classes for registration. Free.

Senior Health

Seated Yoga for Balance

For seniors to increase circulation, release tense muscles and strengthen core muscles while promoting better posture and balance. Live, virtual instruction online. Once a week, Monday-Friday, 12:15-1:30 p.m. To register, email classes@overlakehospital.org. Free.

Understanding Medicare

Get help understanding Medicare, including Medicare Advantage, Medicare Supplement and Medicare Prescription Drug plans. Seminars are designed for those turning 65 or anyone who wants a better understanding of the complex world of Medicare insurance. Visit overlakehospital.org/medicare for detailed information. Free.







Campaign FutureCare

This year marked the end of Campaign FutureCare, our six-year effort to raise \$50 million to support an expansive upgrade to our campus facilities. With the help of our community, we raised \$55 million—110% of our initial goal. Over six years, funds raised helped create state-of-the-art cardiac and vascular operating rooms, a gleaming new patient tower, our beautiful new Childbirth Center and a light-filled, healing environment for our inpatient psychiatric program.

The Norcliffe Foundation Behavioral Health Unit

The new Norcliffe Foundation Behavioral Health Unit opened in November 2021. Both staff and patients have been impressed by its features, including private treatment rooms, plenty of open space for patients to gather and interact, patient bedrooms with new safety and privacy features to ensure comfort, spaces for quiet reflection and added workstations for staff. Our 14-bed program includes treatment for all psychiatric disorders and includes a particular focus on individuals with co-occurring mental illness and substance use disorders.

Since opening, the Behavioral Health Unit has served over 500 patients. We now have substance use disorder professionals on the unit seven days a week. Everyone who is diagnosed with a substance use disorder receives resources for follow-ups, such as intensive outpatient care or community-based support groups. Nine out of 10 patients make a choice to follow through with their post-hospital care plans.

We are proud of the care we deliver to those in need and believe the enhanced environment contributes positively to every patient's experience.

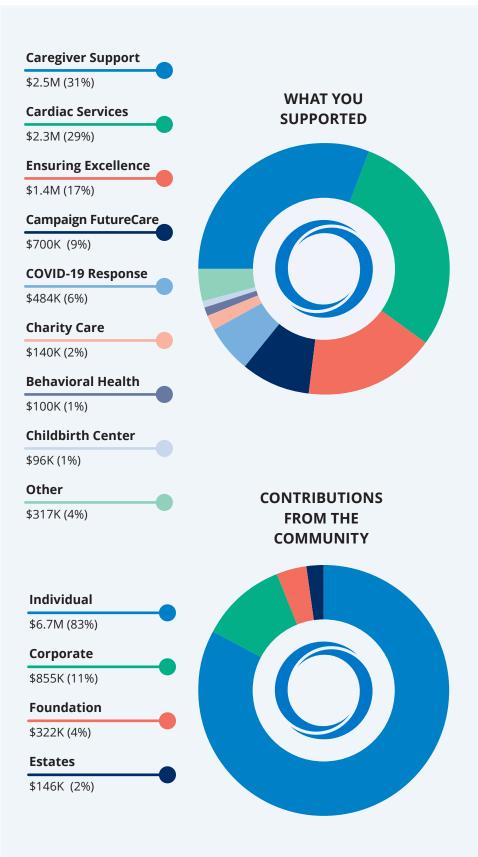
Still to Come

While most of Project FutureCare has been successfully completed, one more piece of the project remains. The Careage Connector, a glass-walled corridor connecting the two sides of our campus, is under construction and due to open in January 2023. The new structure will create a welcoming new entrance to the hospital, aid patients and visitors in finding their way around and add a new touch of modern elegance to our campus. Like all of the components of Project FutureCare, the Careage Connector has been built with the considerable support of the community and will benefit everyone who comes to Overlake for care.

2022 ANNUAL REPORT to the Community

Overlake Medical Center & Clinics plans its operations for a July–June fiscal year. In fiscal year (FY) 2022 (July 2021–June 2022), our incredible, generous community supported Overlake with cards and letters of thanks, recommendations to friends and family, rave reviews in surveys and social media and donations of all sizes. We are so proud to work together with our Eastside community to ensure that the world-class care we provide is second to none. Your support makes this possible.

Thank You.



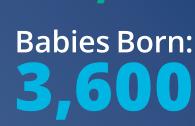
Overlake by the Numbers

FISCAL YEAR 2022











Total Donors:



Circle of Excellence Donors:



First-Time Donors:







Total Charity Care Distributed:



Total Charity Care Recipients:

The Impact of Philanthropy

Contributions from the community support every program and service Overlake offers. Here are just a few of the accomplishments you have helped make possible.

Award-Winning Maternity Care

Our new Childbirth Center, built as part of Project FutureCare, has received rave reviews from patients and staff. The spacious rooms, dedicated emergency care for pregnant patients, Neonatal Intensive Care Unit and antepartum unit have augmented the outstanding care for which we are known, and experts are taking notice. Overlake was named a Best Maternity Hospital by Newsweek and a Best Hospital for Maternity Care by U.S. News & World Report. In addition, our new expanded Parent & Baby Care Center offers baby-care classes, breastfeeding support, a boutique and postpartum care.

Advanced Treatment for Coronary Artery Disease

Overlake's new Complex Coronary Therapeutics Program launched in 2022. The program is led by Robert Riley, MD, one of the few physicians in the region trained to perform an advanced, catheter-based procedure for those with complex coronary artery disease. This type of procedure is an innovative and less invasive alternative to open-heart surgery. Amy Cheney, MD, a second physician with this specialized training, has recently joined the team.

Expanded Medical Services

Overlake offers a wide range of primary and specialty care services to meet the medical needs of the community. In 2022, we added 56 new Overlake Clinics providers to our network. In addition to complex coronary therapeutics, new specialties include foregut surgery and dermatology. We've also expanded services in endocrinology, concierge medicine, neurosurgery and electrophysiology. We've added an epilepsy monitoring unit and a specialized recovery unit for outpatient orthopedic procedures.

Engaging with Our Community

In spite of the ongoing COVID-19 pandemic, Overlake's Community Engagement team offered a robust slate of classes and support groups to serve our community. Last year, 8,100 participants took part in 820 classes, some in-person and some virtual. Activities included pregnancy, childbirth, and baby-care classes; cancer support groups; mental health first aid, weight loss surgery support; advance care planning and other topics.

Emergency Care When You Need It

Nearly 50,000 patients visited Overlake's Emergency Department (ED)—an average of 133 people every day. Our ED is a Level III Trauma Center as well as a thrombectomy-capable and primary stroke center. Overlake earned Gold Plus commendations from the American Heart Association for our top-quality care for patients with stroke and heart failure. Expert care in a wide range of specialties is available around the clock.

With Gratitude

Community contributions have helped Overlake accomplish our mission of compassionate care for every life we touch.



Overlake Medical Center extends our deepest gratitude to the individuals, corporations and foundations that generously supported our mission in FY 22.

Fred M. Lunki

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Thank you.

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Cancer Lifeline

All classes and support groups are free and held online. Open to cancer patients, survivors, friends and family. Register online at cancerlifeline.org or call 206.297.2500 or 800.255.5505.

Classes

Chemo Brain and Memory Support Are you frustrated by concentration and memory loss that seems to have worsened with treatment? Learn ways to manage cognitive changes associated with cancer treatment. Wed., Oct. 26, 11 a.m.-noon

Coping with Cancer:

Managing Isolation Many cancer patients experience isolation both physically and emotionally. Learn ways to get support and feel connected. Thu., Nov. 10, 10-11 a.m.

Coping with Cancer: Processing Grief

Grief and loss are inherent parts of living with cancer. Join others to discuss these challenges and how to manage such experiences. Thu., Nov. 17, 11 a.m.-noon

Feel More Like You: Beauty Support for Cancer

When you're going through treatment for any type of cancer, the side effects can impact not only how you feel on the inside, but how you see yourself in the mirror. When you look more like yourself, it can help boost your mood and your confidence. Thu., Oct. 20, 11 a.m.-noon

Gentle Yoga: Session I and II

Practice easy stretches, postures, guided meditation and breathing exercises in one of these gentle therapeutic yoga classes. Mondays through Dec. 19, 6:30–7:45 p.m. *No class on Nov. 28

How to Boost Energy Before

and After Treatment Cancer treatment can take a toll on our energy levels. Learn about simple additions you can make to your routine to boost your energy before and after treatment. Wed., Nov. 30, 11 a.m.-noon

Support Groups

Support groups are offered in several formats, including in person, virtual and hybrid; visit our website for the most up-to-date status. All support groups are FREE, unless otherwise noted. Preregistration is required; please visit overlakehospital.org/classes to register. For questions, email classes@overlakehospital.org or call 425.688.5259.

Support Groups

All support groups are free to attend. Please visit overlakehospital.org/classes to register, unless otherwise noted.

Aphasia Communication & Support

Overlake Medical Center has created this monthly group for people with aphasia to practice their individualized communication strategies, share their views on living with a communication disorder and provide an opportunity for independent communication in a supportive group environment. Every fourth Thursday, 1:30–2:30 p.m.

Caring for the Caregiver

Share experiences and gain emotional support in a safe, confidential, supportive environment with other caregivers, families and partners of those living with serious or life-limiting illnesses, such as Alzheimer's. Live, virtual support. Every third Monday, 3–4:30 p.m. Call Regina Bennett at 425.643.4943 to register.

RECOGNITIONS

Overlake is consistently rated one of the top healthcare providers locally and nationally. We're fueled by the world-class work of our staff. This is just a taste of the accolades the medical center and our staff received over the past year.

Overlake was honored with many quality awards and recognitions in FY 22, including:

- A Best Maternity Hospital by Newsweek.
- Top "A" rankings from Leapfrog Hospital Safety Grades in FY 22 and multiple years in a row.
- A Best Hospital for Maternity Care by U.S. News & World Report.
- American Heart Association Get with the Guidelines® awards for Neurology and Cardiovascular Care.



Life in Survivorship: Who Am I Now? Completion of initial treatment is a major

milestone that provides opportunities for personal growth and new challenges. In this class, we will explore issues that may arise with shifting identities as well as ways to help manage them.

Thu., Dec. 15, 11 a.m.–noon

Meditation Practices for Self-Care: Session I and II

Join us to learn simple ways to quiet the mind and learn how meditation can be beneficial to your overall health. You will learn a variety of meditation techniques that you can easily practice whenever you need it most. Thursdays through Nov. 17, 4–5 p.m.

Meditative Art Journaling Series Meditative art journaling lets you process the

experience of cancer in a carefree and artful way. You can choose to draw, focus on writing and/or use collage materials. You do not need any art or writing experience.

First and third Thu. of the month through Dec. 15, 2-3:30 p.m..

MELT Method: Natural Relief for Foot Pain

The MELT Method is a gentle self-treatment technique that can enhance mobility, stability and performance. It is clinically proven to reduce persistent pain while easing the mind and restoring overall well-being. This method includes exercises using soft balls, is easy to learn and is very effective in supporting healing. It may be done seated or standing. Tue., Oct. 18, 6:30-7:30 p.m.

Post-Menopausal Nutritional Support Learn about best nutritional practices to support you in post-menopause during and after cancer treatment. Thu., Nov. 3, 11 a.m.-noon

Practicing Mindfulness through Easy Drawing

Zentangle© is an easy-to-learn, relaxing and fun way to create beautiful images by drawing structured patterns. It can increase focus and creativity and provide artistic satisfaction along with an increased sense of personal well-being. Tue., Nov. 15, 4–5:30 p.m.

Support Groups

Living with Cancer

Whether you are just diagnosed, in treatment or post-treatment, join us to get support and learn from educational presentations and discussions. This group is open to those with any type of cancer diagnosis. Second Thu. of the month through Dec. 8, 10 a.m.–noon

SWELL Lymphedema

Talking with others and getting needed support is key to living with lymphedema. Meetings provide a safe and non-judgmental environment for support and education. Third Tue. of the month through Dec. 20, 6:30-8 p.m.



Path of Grief

Six-week support group for those who are grieving the death of a loved one. Receive support, learn how to process grief and develop strategies for going forward with others who have suffered loss.

Live, virtual support. Call 425.688.5308 to register

Weight Loss Surgery – Pre- & Post-Op Join those who have similar goals, want to celebrate your successes and support you in challenging times. Choose the pre-op group for your journey before your surgery and the postop group for five months after surgery. *Visit overlakehospital.org/classes for details.*

P. S. of Puget Sound

Support for those dealing with miscarriage, stillbirth and infant loss. Online support and monthly support groups. *Visit overlakehospital.org/classes for details.*





Thank you for your support.

OVERLAKE FOUNDATION

We're hiring.

Join our growing team of compassionate healthcare professionals bringing world-class care to the Eastside community.



Clinical career opportunities:

- Nursing (RN, LPN)
- Surgical Technologist
- Imaging (Radiology, MRI, CT, Ultrasound)
- Social Work
- Medical Assistant (MA-C)
- Patient Care Tech (CNA)

Non-clinical career opportunities:

- Management
- Finance, IS, HR
- Housekeeping, Food Service, Security and Distribution
- Customer Service, Administrative Support

View all our open positions at:

overlakehospital.org/careers

OVERLAKE |MEDICAL CENTER

OVERLAKE IS AN EQUAL OPPORTUNITY EMPLOYER.

Who are you getting your cancer screening for?

You live a busy and full life, but don't forget to make cancer screening a part of it. Talk to your primary care provider about the screenings that are right for you.

At Overlake, we see it every day: Early detection saves lives.



Visit cancerscreening.overlakehospital.org for information on cancer screening guidelines.



OVERLAKE MEDICAL CENTER & CLINICS

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