



# Off-the-Cuff



a publication from



Featuring  
**Carson**  
Industrial Plant



# Happy Holidays

## What's inside:

- Dan Clark's Holiday Message
- Service Anniversaries
- **DOUBLE ISSUE:** Special Safety Report
- Portland, OR Opening
- San Antonio Plant Underway



VPP Safety Recognition at Prudential Phoenix Plant

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December 2013

To Our Friends,

As one year ends and another is about to begin, Prudential is busy setting budgets and financial plans. This process helps us to better utilize our people and our capital resources at the corporate level and for each facility.

The next step in the plan is setting wage and benefit increases. This is always a difficult and challenging assignment. There are only so many dollars to stretch among all employees while keeping the corporation healthy and sustainable. Financial and wage plans are tools to help guide POS during the year; however it is the discipline, perseverance and execution of our employees that get us the results. Prudential has developed a good leadership team and all our employees are our most important asset.

I thank all employees for their continued effort to give customers good products, service and value and their understanding of the importance of this to Prudential's success.

I am happy to say that we are continuing to grow. We recently completed an acquisition in Oregon and have two new plants scheduled to go into operation late 2014 and mid 2015.

At this time of year I cherish the privilege of expressing the company's sincere thanks to each of our employees, customers, suppliers and friends for the meaningful things they have done for us in 2013, and to extend our heartfelt best wishes for 2014. It is my hope that we may keep the holiday spirit of faith, love and goodwill towards all alive throughout the year. May God grant each of you joy, peace and happiness in this holiday season and the coming year.

Merry Christmas to All!

Dan Clark  
Chairman of the Board



Dan Clark (09/23/68)



## Prudential Overall Supply Updates its Iconic Logo with a Smile :)

Prudential Overall Supply, an industry leader in image work apparel, announced that it has updated its corporate logo to include a smile.

For decades Prudential Overall Supply has been associated with its iconic logo, the "Prudential Man" proudly positioned on all of Prudential's route delivery vehicles.

In a recent evaluation of Prudential's brand guidelines, the idea to update Prudential's logo was put forth by the marketing firm EOS Media. The concept was to better communicate the friendly culture demonstrated by the 81 year old company's employees.

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*The date of hire is listed after each employee name throughout Off-the-Cuff.*

### **A Quarterly Publication of Prudential Overall Supply**

*Dedicated to the improvement of employee morale and the broadening of customer relationships.*

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#### *About Prudential Overall Supply:*

*Family owned and operated since 1932, Prudential Overall Supply is dedicated to enhancing our customers' image at the best dollar value. By providing premium work wear uniforms, career apparel and casual wear, Prudential is able to outfit your entire organization. This on-time weekly service also addresses your facility's image and safety requirements by offering floor mats, wiping towels and restroom paper products and related supplies.*

*Prudential Cleanroom Services is a division of Prudential Overall Supply. Since 1960, Prudential Cleanroom Services is recognized as a world leader in cleanroom laundry processing services. Prudential's network of ISO 9001:2008 certified ISO Class 3 cleanroom laundry processing facilities extend service programs throughout North America, Puerto Rico and Malaysia.*

# 2013 Service Anniversaries

## 25 YEARS OR MORE

Name	Plant	Job Title	Hire Date
Bain Dale	00	Personnel Director	03/21/60
Lahn Donald C.	00	Vice Chairman	08/28/67
Clark J. Daniel	00	Chairman of Board	09/23/68
Dennis Juanita C.	02	Office Manager	11/30/71
Cabrera Manuela	15	All Other Empl	12/13/72
Monjaraz David	03	Laundry Worker	09/17/73
Pinon Esthela	05	Head Distributor	09/19/74
Watts Thomas C.	00	President	09/08/75
De Leon Felisa	05	Distributor	10/16/75
Monjaraz Luis A.	03	Laundry Worker	11/08/76
Verduzco Elpidia	15	Stock Rm Supervisor	03/07/77
Sanchez Francisco	06	Laundry Worker	05/12/77
Garcia Maria E.	04	Counter	07/12/77
Mora Yolanda	05	Stock Rm Clerk	07/26/77
Mota Juan C.	22	Washer	08/09/77
O'Leary Marc E.	00	Regional Vice President	12/07/77
Corral Maria M.	03	Plant Supt	07/31/78
Garcia Hermelinda	04	Alterations	09/12/78
Martinez Ramon R.	02	Washer	10/26/78
Sotolongo Jorge L.	00	System Analyst Senior	11/13/78
Corona Alberto B.	02	Maint Mechanic	01/16/79
Mota Pedro C.	05	Mechanic	01/22/79
Pelayo Ricardo R.	09	Maintenance Supv	02/27/79
Arce Antonia	06	Laundry Worker	05/03/79
Fierro Elvira	15	All Other Empl	06/04/79
Loredo Maria T.	10	Garment Coord	06/26/79
Lecair Laura A.	10	Plant Supt	08/09/79
Ruiz Modesta	06	Laundry Worker	10/01/79
Torres Alicia	05	Distributor	04/07/80
Garcia Felipa	04	Presser	04/07/80
Reyes Juana	02	Asst Supv	04/23/80
Carrillo Javier H.	05	Presser	04/30/80
Mercado Adelaida	04	Head Distributor	05/12/80
Rubio Francisco	05	Head Washer	05/12/80
Cummins Mitch	21	General Manager	07/21/80
Stillwagon Thomas	12	Service Center Manager	07/28/80
Olguin Francisco	02	Asst Supv	08/08/80
Freese Charles K.	00	System Analyst Senior	09/29/80
Garcia Teresa	04	Presser	12/10/80
Garcia Jose J.	05	Customer Sales Rep.	05/11/81
Blanco Juventino	06	Laundry Worker	05/15/81
Sanchez Enrique H.	91	Fleet Mechanic	08/07/81
Herrera Benigno C.	06	Laundry Worker	08/12/81
Robles Enrique	05	Customer Sales Rep.	11/16/81
Ortiz Miguel	06	Service Attendant	01/25/82
Geer Douglas E.	00	Dir. of Fleet Operations	02/01/83
Balaam Robert Lee	00	Controllor	03/28/83
Maurer Dan R.	05	Customer Sales Rep.	06/27/83
Opon Maria	10	Folder	11/16/83
Bielefeld Bret A.	00	Director of Purchasing	02/06/84
Boyer Jr. Jimmy	02	General Manager	02/07/84
Togonan Janice C.	09	Distributor	02/18/84
Valdez Magdalena	10	Soil Sort	04/07/84
Hoang Kim T.	00	Accts Rec Clerk	05/02/84
Blanco Martha A.	15	All Other Empl	05/21/84
Herrera Rodolfo M.	05	Washroom Utility	08/08/84
Perez Lomberto	04	Presser	09/04/84
Lopez Efrain N.	17	Production Mgr	11/05/84
Soto Rachel	02	Distributor	11/12/84
Bigler Marlan L.	00	System Analyst	11/26/84
Orcutt Charles E.	05	Customer Sales Rep.	12/31/84
Roque Noel	04	Head Washer	03/04/85
Hernandes Jose F.	13	Maintenance Supv	03/25/85
Bernal Roselia	05	Stock Rm Mgr.	06/18/85
Tamayo Jose F.	21	Maintenance Supv	07/15/85
Mota Santiago	04	Maintenance Supv	07/22/85
Cesario Robert	02	Sr. Sales & Service Mgr	10/07/85
Escobar Ernesto R.	04	Fleet Mechanic	11/04/85
Kopicka Karen L.	02	Office Clerk	01/06/86
Jimenez Antonio	04	Customer Sales Rep.	01/21/86
Cordova Irma	05	Distributor	02/07/86
Ocegueda Maria G.	05	Folder	02/14/86
Dominguez Alberto M.	15	Maint Mechanic	03/04/86
Rodriguez Vicente A.	04	Customer Sales Rep.	04/30/86
Lopez Micaela	06	Laundry Worker	05/27/86
Sandoval Alma D.	15	Distributor	06/03/86
Jenkins David L.	15	Maintenance Supv	07/21/86
Sanchez Maria T.	15	All Other Empl	08/04/86
Uribe Humberto	04	Plant Suprv	09/02/86
Murray James K.	00	Secretary/Treasurer	09/02/86
Lara Yolanda	05	Stock Rm Clerk	09/16/86
Bickel Mark A.	06	Sales & Service Manager	10/08/86
Figueroa Rosa N.	15	All Other Empl	11/05/86
Chavez Catalina	05	Presser	11/13/86
Estrada Regina	17	Asst Supv	11/17/86
Kekua Darren	04	Customer Sales Rep.	11/24/86
Burish Clarence	00	Corp Prod Mgr	03/09/87

## 25 YEARS cont.

Name	Plant	Job Title	Hire Date
Arellano Carmen	15	All Other Empl	05/19/87
Davis Dean	06	Customer Sales Rep.	07/15/87
Fonseca Victoria	15	All Other Empl	08/18/87
Garcia Michael	02	Route Manager	09/02/87
Reyes Aurelio C.	04	Soil Sort	10/12/87
Rennegarbe Charles	02	Office Clerk	10/26/87
Tafoya Estela	04	Presser	12/08/87
Ordaz Fabiola	02	Distributor	02/10/88
Elberson Mark W.	00	General Manager	02/16/88
Marcum Dwayne C.	04	Corporate Sales Rep.	02/28/88
Brooks Gary L.	13	Customer Sales Rep.	03/14/88
Berruecos Ruth	05	Folder	04/11/88
Terry Lee D.	00	Env & Safety Dir	05/09/88
Ivester Katherine D.	00	Accts Rec Mgr	05/23/88
Delgado Arthur D.	21	Asst General Manager	06/06/88
Flores Michael R.	13	Customer Sales Rep.	06/13/88
Mora Ana R.	15	All Other Empl	08/05/88
Stoner William R.	00	Cleanroom Purchasing Mgr.	09/15/88
Toler Desiree L.	21	Plant Supt	10/12/88
Valencia Lourdes	08	Laundry Worker	10/24/88
Virues Jose L.	02	Head Washer	11/21/88

## 20 YEARS

Name	Plant	Job Title	Hire Date
Tran Lonnie Thi	00	Personnel Clerk	01/04/93
Campbell Martin W.	05	Relief Driver	01/19/93
Flores Cecilia S.	02	Accts Rec Clerk	01/25/93
Thompson John David	00	Vice President Finance	02/16/93
Contreras Alma M.	22	Presser	03/15/93
White Ana	23	Qual Assur Supervisor	04/19/93
Vang Lue	08	Maint Mechanic	04/19/93
White Ernest D.	91	Parts Person	04/19/93
Nieto Ana C.	15	Distributor	05/05/93
Villanueva Lilia M.	15	Head Distributor	05/11/93
Reed Robert M.	12	Customer Sales Rep.	06/01/93
Magana Rosa	05	Office Manager	06/07/93
Zazueta Ronaldo G.	21	Customer Sales Rep.	06/14/93
Ramirez Maria E. M.	08	Laundry Worker	06/16/93
Loza Regina D.	15	Distributor	07/06/93
Cooper Geoffrey A.	26	Line Driver	07/19/93
Alcantar Fabiola	15	Stock Rm Clerk	08/03/93
Go Alice Lee	00	Accts Rec Clerk	08/16/93
Armenta Miguel A.	21	Stock Rm Mgr.	10/04/93
Benavides Ana Maria	08	Laundry Worker	10/18/93
Contreras Leonardo	03	Auto Mechanic	10/27/93
Torres Georgina	15	Office Manager	11/18/93

## 15 YEARS

Name	Plant	Job Title	Hire Date
Estrada Maria	15	All Other Empl	01/20/98
Johnson Jawando	23	General Manager	01/26/98
Phan Co	00	Accts Rec Clerk	02/02/98
Murillo Maria	15	All Other Empl	03/31/98
Kohlman Stacey	45	Sales & Service Manager	04/13/98
Guy Nathan	13	Customer Sales Rep.	04/13/98
Trevizo Alfonso	05	Customer Sales Rep.	04/20/98
Baltazar Juan	06	Janitor	04/21/98
Johnson Betty	00	Sales & Marketing Admin.	04/27/98
Perez Susana	13	Distributor	05/11/98
Sommers Eileen S.	00	Accts Rec Clerk	05/11/98
Heras Adela	22	Presser	05/11/98
Vega Leticia	15	Garment Coord	05/18/98
Ponce Richard	21	Sales & Service Manager	05/27/98
Rodriguez Lidia M.	06	Laundry Worker	05/30/98
Flores Roberto H.	50	Prod Supervisor	06/08/98
McGee Jr. Harry S.D.	09	Customer Sales Rep.	06/22/98
Duran Maria E.	09	Presser	06/29/98
Uribe Amparo	04	Distributor	06/30/98
Gamez Karina	02	Stock Rm Supervisor	07/13/98
Martinez Rosa	21	Stock Rm Clerk	07/20/98
Cervantes Oscar	05	Truck Unloader	07/30/98
Ramos Maria Lourdes	09	Folder	08/11/98
Flores Lucia V.	21	Laundry Worker	08/17/98
Scarlett Maria	22	Lead Person	09/08/98
Tiznado Susana	21	Laundry Worker	09/14/98
Kinsella John F.	22	Plant Supt	09/21/98
Deblasio Jr. Louis	03	Utility CSR	09/28/98
Palacio Gonzalo	04	Washer	10/06/98
Rankins Rabon	03	Customer Sales Rep.	10/19/98
Navarro-Ayala Hortencia	22	Laundry Worker	11/16/98
Pouvave Asa	03	Utility CSR	11/17/98
Santiago Marcela G.	02	All Other Empl	11/23/98
Chmielewski Thomas Francis	26	Route Manager	12/01/98

# 2013 Service Anniversaries

## 10 YEARS

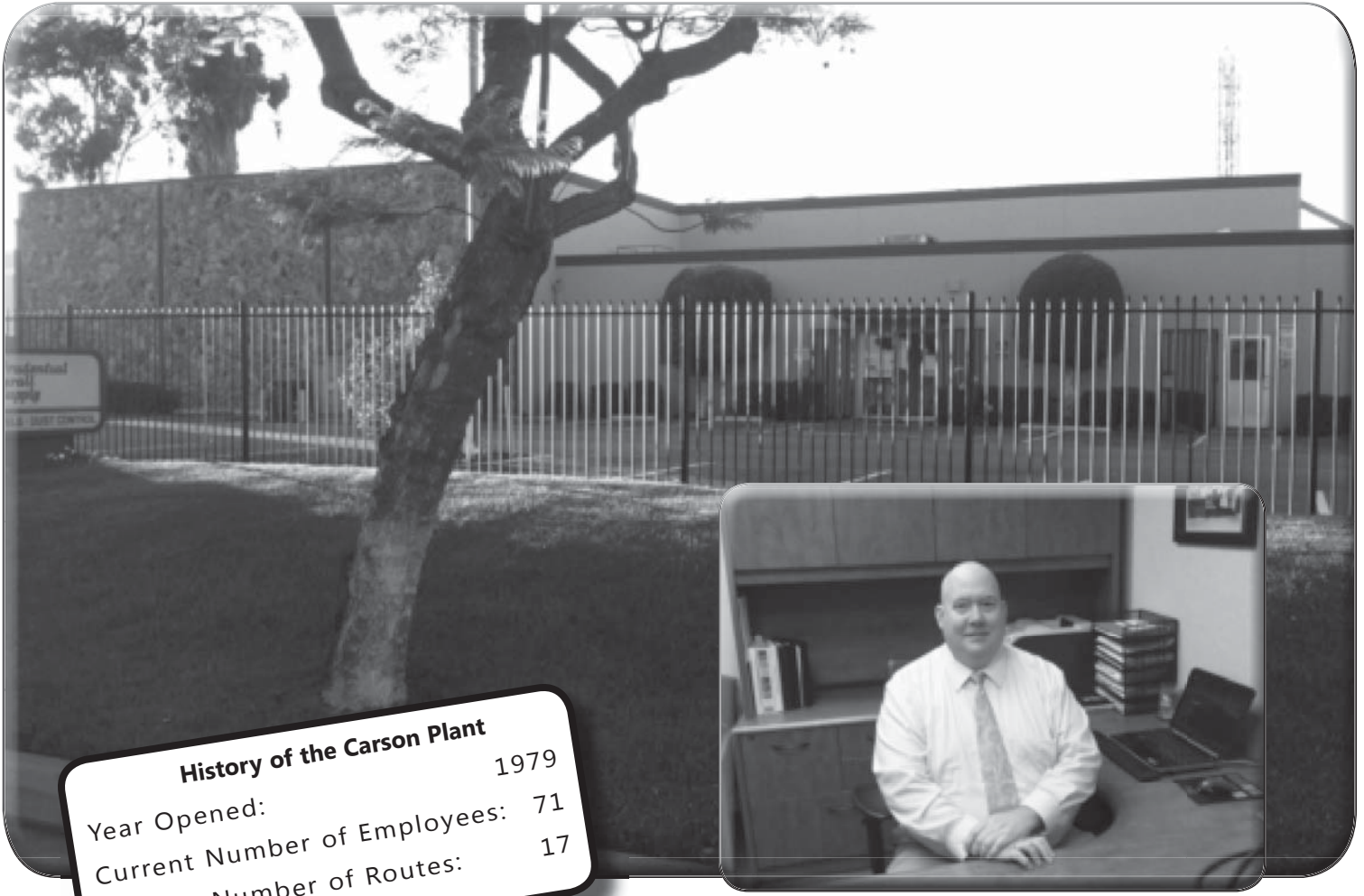
Name	Plant	Job Title	Hire Date
Phelps Heidi	17	Office Clerk	01/06/03
Ruiz Jaime	06	Floor Supervisor	02/10/03
Hernandez-Sandoval Elisa	02	Distributor	02/17/03
Hernandez Gumecinda S.	02	Distributor	02/17/03
Buczowski John	15	Customer Service Rep.	03/10/03
Zurita Gregory G.	08	Customer Sales Rep.	04/07/03
Madribejos Jr. Antonio	09	Customer Sales Rep.	04/28/03
Arreola Marisol	50	Folder	06/20/03
Gonzalez Rafael	02	Customer Sales Rep.	06/23/03
Clark Jr. Donald R.	04	Customer Sales Rep.	08/18/03
Webb Timothy A.	08	Laundry Worker	08/19/03
Ibarra Francisco J.	08	Prod Supervisor	08/20/03
De Nunez Abigail R.	22	Stock Rm Clerk	09/29/03
Gonzales Santiago	08	Washer	10/30/03
Holliday Andrew	05	Corporate Sales Rep.	11/10/03
Rodriguez Esperanza	50	Folder	11/25/03
Hoyos Leonel	21	Route Manager	12/01/03

*Thank you all  
for your  
commitment  
and  
contribution  
to help us  
grow and  
prosper.*

## 5 YEARS

Name	Plant	Job Title	Hire Date
Rocha Edilia	21	Distribution Lead Person	01/02/08
Magana Eduardo D.	15	Garment Coord	01/03/08
Warn Michael James	06	Sales & Service Manager	01/07/08
Urena Priscillia A.	21	Accts Rec Clerk	01/21/08
Young Kenny Joseph	10	Washer	01/21/08
Morris Matthew Ryan	15	Customer Service Rep.	01/23/08
Vasquez Rosa M.	15	Asst General Manager	01/28/08
Shaver Robert R.	13	Auto Mechanic	02/04/08
Venzor De Solis Victoriana	45	Folder	02/05/08
Trice Robert Eugene	13	Customer Sales Rep.	02/18/08
Juarez Martha Alicia	50	Garment Coord	02/25/08
Barnes Stephen M.	21	Corporate Sales Rep.	02/25/08
Dominguez Lina Marcela	00	Personnel Supervisor	02/25/08
Smith Jaron J.	70	Customer Service Rep.	03/03/08
Jenkins Laura T.	15	All Other Empl	03/10/08
Rivera Maria F.	23	Stock Rm Clerk	03/10/08
Sandoval Rodriguez Manuel	00	Personnel Clerk	03/17/08
Joushghani Jena Z.	00	Accts Rec Clerk	03/24/08
Bowen Shawna Kay	00	Executive Admin	03/31/08
Lopez Andrew R.	17	Customer Sales Rep.	04/07/08
Reyna Jr. Jose L.	03	Customer Sales Rep.	04/21/08
Bautista Charles A.	09	Sales & Service Manager	04/21/08
Reyes Alvarado Felipe	02	Distributor	04/21/08
Casillas Miguel S.	23	Maintenance Supv	04/29/08
Weatherford Loran Lee	50	Garment Coord	04/29/08
Castaneda Delfina	05	Office Clerk	05/15/08
Covarrubias Rodriguez Joel	04	Presser	05/27/08
Mela Usmaan A.	00	DPSI Sys Admin	05/30/08
Thin Sao	70	Folder	06/02/08
Gurrola Gonzalez Pablo	22	Mats	06/02/08
Tirado Serna Felipe	02	All Other Empl	06/03/08
Manjarrez Baudelia S.	15	Distributor	06/09/08
Sells Terry P.	50	Maintenance Supv	06/09/08
Peay Lashawn P.	70	Distributor	06/10/08
Sanchez Ivan	51	Customer Sales Rep.	06/11/08
Meza Michael Angel	03	Customer Sales Rep.	07/14/08
Ortiz Muniz Ana C.	23	Stock Rm Clerk	07/22/08
Gomez Jr. Sergio	15	Garment Coord	07/23/08
Ramos Jr Adalberto P	21	Customer Sales Rep.	07/31/08
VanZandt Peter A.	17	Customer Sales Rep.	08/18/08
Garcia Antonio Arturo	21	Customer Sales Rep.	08/25/08
Perry II Joseph Edward	06	Sales & Service Manager	08/25/08
Cordova Alex R.	21	Lead Washer	08/27/08
Perea Raymond Edward	45	Sales & Service Manager	09/02/08
Brown Andra Demon	70	Customer Service Rep.	09/12/08
Murillo Alberto	51	Line Driver	09/22/08
Vasquez Jr. Dallas Wayne	70	Line Driver	10/13/08
Pearsall Johnnie A.	70	Washer	10/14/08
Rodrigues Gary Michael	09	Customer Sales Rep.	10/20/08
Harding Anthony G.	02	Customer Sales Rep.	10/27/08
DiGiovanna Michael V.	05	Sales & Service Manager	11/10/08
Melendez Lopez Jose W.	70	Garment Coord	11/24/08
Villa Jr. Robert J.	17	Customer Sales Rep.	12/02/08

# Meet the Carson Team



**History of the Carson Plant**

Year Opened: 1979

Current Number of Employees: 71

Current Number of Routes: 17



**Ronald Baublitz** (09/19/94) General Manager  
Originally from Pennsylvania, Ron graduated from Shippensburg University and was hired as the Las Vegas Sales & Service Center Manager. Ron was later promoted and transferred to Cerritos as a General Manager in 1996. In August 2010, Ron transferred to Carson. "In my 19 years with Prudential, I have been fortunate to lead a great group of individuals. I am very appreciative of the opportunity Prudential Overall Supply has given me to hire, teach, train and promote employees to their fullest potential." In my spare time, I enjoy spending time with my wife of 20 years, Jennifer. I am an avid 49ers fan and enjoy taking my dogs to the beach."

## Sales & Service Managers



**Jaime Miramontes** (09/25/06)  
Sales & Service Manager  
Jaime graduated from The University of California, Santa Barbara, and was hired as an MPTP. During his training he spent time at Commerce, Van Nuys and Cerritos before being promoted to Sales & Service Manager at the Carson Plant. He is an avid Dodger fan and enjoys traveling to watch the San Francisco 49ers play.



**Marcos Velasquez** (10/04/10)  
Sales & Service Manager  
Marcos graduated from California State University, Fresno, and was hired as an MPTP before being promoted to Sales & Service Manager at the Carson Plant. He enjoys all things sport related and is an avid Dodgers fan.

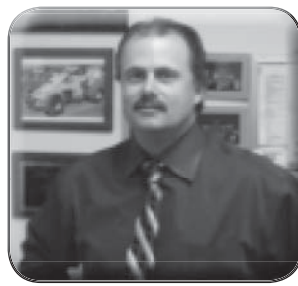


**Jon Marts** (05/30/00)  
Sales & Service Manager  
Jon is a graduate of Ohio University and was hired as an MPTP at the Tucson Plant in May of 2000. He was promoted to Sales and Service Manager at the Milpitas plant and worked at the Austin plant before coming to the Carson plant. Jon has recently achieved new life accomplishments such as becoming a recent homeowner and newlywed.

## Corporate Sales



**Marlon Wilkins**  
(12/30/96)  
District Sales Manager  
Marlon Volunteers as a big brother mentor for a high risk youth program and also studies men's fashion trends and is a father of two.



**Dwayne Marcum**  
(02/28/88)  
Corporate Sales Representative  
Dwayne has worked for Prudential Overall Supply for 25 years. He is a proud parent of 21 year old son and 17 year old daughter. In his spare time he enjoys golfing and racing sprint cars and spending time with family.

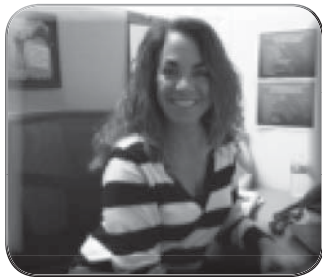


**Kami Stoops**  
(07/30/12)  
Corporate Sales Representative  
Kami is from Lake Havasu City, Arizona. She graduated from the University of Arizona in 2012. (GO WILDCATS!) She enjoys cooking and baking in her spare time.

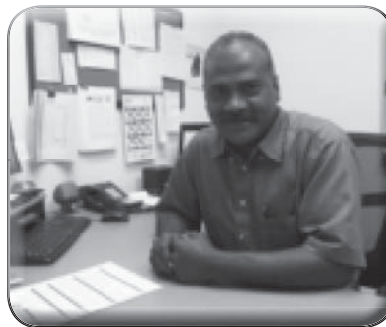


**Michael Rios**  
(05/06/13)  
Corporate Sales Representative  
Mike has been married for 16 years and has four children including two daughters and identical twin boys. He graduated from Azusa Pacific University where also played football. His hobbies and interests include watching USC football, the Dodgers, and playing poker and golf.

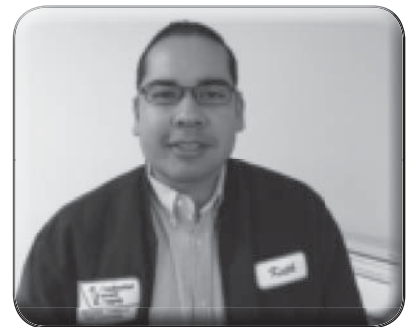
## Route Manager



**Jackie Delcid**  
(03/09/09)  
Corporate Sales Representative  
I enjoy early morning, it's so peaceful and quiet. I love spending time with family and friends going camping, car shows, movies, cooking, baseball games and playing poker.

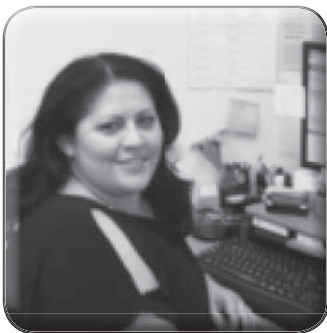


**Shaylendra Nair**  
(12/01/97) Route Manager  
Hired at Cerritos as a Customer Sales Representative. Promoted to Route Manager in 2000. He transferred to the Carson Plant in January 2009. Shaylendra came to California 26 years ago from the Fiji islands. He has been married for 33 years with a boy and girl. He enjoys restoring cars.



**Keith Ortega**  
(09/24/12) Route Manager  
Keith is from Los Angeles, California. He graduated from the University of California, Riverside. He was hired as an MPTP. Keith was recently promoted to Route Manager at Carson. In his spare time he enjoys spending time with family and friends, going to the gym and following pro basketball.

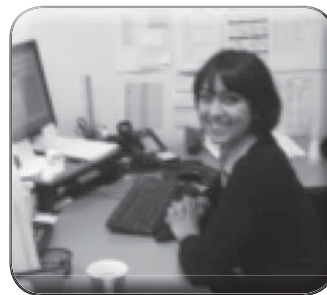
## Office Staff



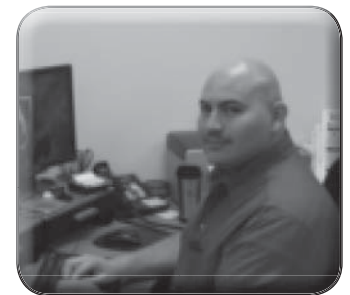
**Juana Ruiz**  
(04/07/97) Office Manager  
I am proud single Mother of four children. I love spending time with my family and friends. I enjoy camping, watching sports, I bleed blue... Go Dodgers! I'm a Lakers fan and cheer for the 49ers!!! Movies and reading are also my hobbies.



**Liliana Espinoza**  
(07/13/04) Office Clerk  
She is a Mother of four children. I enjoy cooking and love spending time with my kids.



**Melissa Flores**  
(11/01/10) Office Clerk  
Melissa enjoys biking. Her hobbies include street photography and art at many different levels and mediums. Quality time with family and friends is her pastime at its best!



**Erik Hernandez**  
(06/11/07) Office Clerk  
My passion is futbol (soccer)!. I enjoy spending time with family, friends and my dog.

## — Plant Superintendent —



**Christopher Egnozzi**  
(06/06/11)  
Plant Superintendent  
Chris is a father of four and has five grand kids. He enjoys wood working and surfing.

## — Plant Supervisor —



**Humberto Uribe**  
(09/02/86)  
Plant Supervisor  
Rudy is married and has four children. He loves futbol(soccer)! In his spare time he coaches youth soccer.

## Customer Sales Representatives



Customer Sales Representatives  
(left to right):  
**Sean Eubank** (04/04/05), **Isaac Hernandez** (02/04/13),  
**Michael Wall** (10/18/10), **Omar Torres** (08/30/10).



Customer Sales Representatives  
(left to right):  
**Richard Foulk** (11/11/96), **Darrin Reed** (10/24/05),  
**Brian Steinbrenner** (10/31/05), **Donald Razim** (09/10/12).



Customer Sales Representatives  
(left to right):  
**Donald Clark Jr.** (08/18/03), **Raul Borrayo** (05/28/02),  
**Vince Maraccini** (05/07/07), **Arturo Magana** (10/29/90).



Customer Sales Representatives  
(left to right):  
**Wesley Horner** (05/08/00), **Darren Kekua** (11/24/86),  
**Jose Espinoza** (08/07/92), **Dennis Tan-Torres** (02/19/01),  
**Vicente Rodriguez** (04/30/86).



**Joe Davis**  
(09/04/90)  
Customer Sales Representative



**Antonio Jimenez**  
(01/21/86)  
Customer Sales Representative



## Wash Room



(left to right):  
**Noel Roque** (03/04/85),  
**Gonzalo Palacio** (10/06/98),  
**Ramon Contreras** (07/09/96).



Washroom floor

## Mending



Mending Department (left to right):  
**Felisa Cadenas** (06/19/89),  
**Hermalinda Garcia** (09/12/78).

## Supply Room & Alterations



Supply Room & Alterations (left to right):  
**Elidia Vargas** (08/14/06),  
**Maria Jimenez** (01/23/89),  
**Irma Serrano** (09/05/89),  
**Luz Posada** (08/13/07) Not Pictured.

## Distributors



Distributors (left to right):  
**Amparo Uribe** (06/30/98), **Fidelia Sanchez** (09/30/91), **Susana Menchaca** (03/20/01),  
**Rosa Trejo** (05/03/10), **Beatriz Cortez** (04/25/05), **Elvira Marmolejo** (02/19/90),  
**Adelaida Mercado** (05/12/80) Not Pictured.

## Soil Sort, Truck Loaders, Unloaders



Soil Sort Department/Truck Loaders/Unloaders (left to right):  
**Marty Smith** (07/12/94), **Aurelio Reyes** (10/12/87), **Roberto Monterrosa** (04/04/05), **Ricardo Hernandez** (10/24/11),  
**Zeferina Herrera** (02/14/00) and **Octovia Trejo** (11/28/11).

# Pressing Department



## Pressers

(left to right):

**Maria Jimenez** (01/23/89), **Estela Tafoya** (12/08/87), **Teresa Garcia** (12/10/80),  
**Joel Covarrubias Rodriguez** (05/27/08), **Paula Abarca** (05/14/01),  
**Lomberto Perez** (09/04/84), **Maria Corona** (02/26/90),  
**Rosa Zepeda Montes Deoca** (05/08/89), and **Felipa Garcia** (04/07/80) Not pictured.

# Maintenance Department

# Janitor



## Maintenance Department

(left to right):

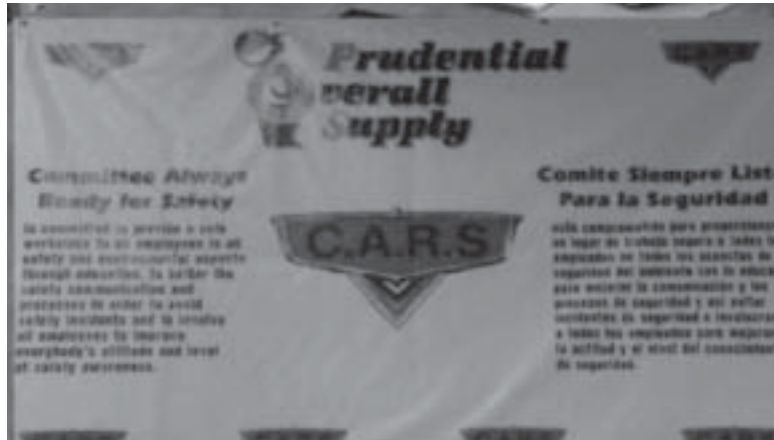
**Ernesto Escobar** (11/04/85) Fleet Mechanic,  
**Beni Holguin** (08/13/12) Maintenance Mechanic,  
**Santiago Mota** (07/22/85) Maintenance Supervisor.



**Natalia Cabrera**  
(09-04/97)  
Janitor

# C.A.R.S. Carson Plant Safety Team

(Committee Always Ready for Safety)



The Carson Always Ready for Safety (C.A.R.S.) celebrated the official start of their new safety journey on February, 25, 2009. The landmark occasion was instrumental in allowing the C.A.R.S. to formally introduce the new Safety Process plant-wide, so that everyone could understand that safety is everyone's responsibility from the most senior leader to the newest associate and everyone in-between.



The C.A.R.S. team meets to discuss Carson's safety program.  
Carson Always Ready for Safety, C.A.R.S. Safety Committee: (left to right):  
**Noel Roque** (03/04/85), **Amparo Uribe** (06/30/98), **Elidia Vargas** (08/14/06),  
**Irma Serrano** (09/05/89), **Liliana Espinoza** (07/13/04), **Felipa Garcia** (04/07/80),  
**Humberto Uribe** (09/02/86), **Joe Davis** (09/04/90)  
and **Wesley Horner** (05/08/00) Not Pictured.



On October 1, 2013 The C.A.R.S Safety Committee thanked the employee's for 365 days without a recordable incident! Congratulations C.A.R.S. Team for keeping a safe working environment!!

# Carson Plant's Featured Customer



Mercedes-Benz

Mercedes-Benz of Encino



## Mercedes-Benz of Encino

16721 Ventura Blvd, Encino, CA 91436  
Sales (888) 280-0902 [www.mbencino.com](http://www.mbencino.com)

Mercedes-Benz has serviced Encino and the surrounding neighborhoods, since 1964. And in 2012 we expanded our growing facility. Stop by see the place and we'll gladly share a cup of coffee, tea, or mocha. We have a boutique full of gift ideas and a showroom full of the newest sedans, coupes, cabriolets, SUVs, and super cars from Mercedes-Benz.

## Four Different Showrooms!



### Street Level New Car Showroom

You'll find our expansive Street Level New Car Showroom the perfect place to start your visit. Visible directly from Ventura Blvd., here you'll find all the newest body styles and models — including some of our featured AMG® vehicles, like the SLS supercar.



### Street Level Pre-Owned Showroom

This smaller, boutique-like setting features our most notable and exceptional used vehicles.

From here you can easily walk through our extensive inventory of Certified Preowned Mercedes-Benz, non-certified used Mercedes and our hand-picked selection of other exceptional cars and SUVs.



### 2nd Level — All AMG® — Supercar Showroom

Performance fans will enjoy spending time with our full complement of AMG® V8 and V12 race-tuned vehicles.

Take a close look at the full spectrum of AMG® Coupes, Sedans, Roadsters, and SUVs.



### Value and Specialty Car Pre-Owned Showroom

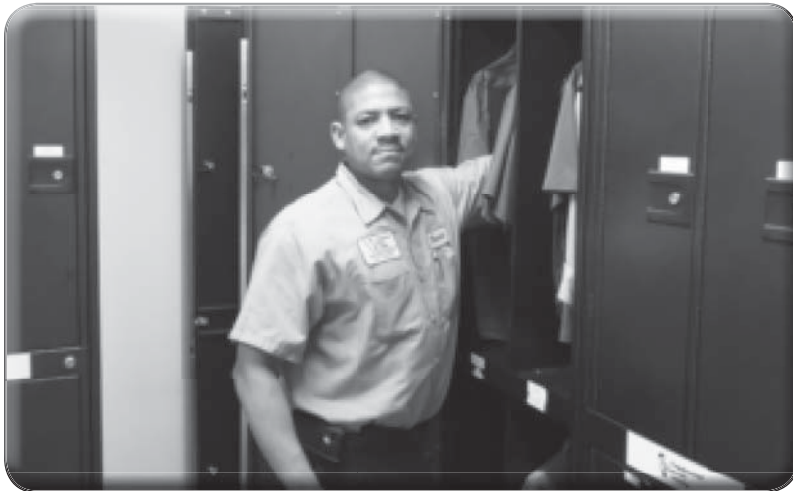
The majority of our Mercedes-Benz certified pre-owned (CPO) vehicles, non-certified Mercedes and all our other non-Mercedes vehicles are available for you here in our multi-level showroom. Find the perfect fit from our large and diverse selection of cars and SUVs. These used vehicles have many of the most important and satisfying characteristics of a new vehicle—most are typically 1-owner vehicles with remarkably low mileage.



(left to right):  
**Jon Marts** (05/30/00) Sales and Service Manager, **Ben Criscuolo** Director of Service and Parts and **Ronald Baublitz** (09/19/94) General Manager



**Donald Clark Jr.** (08/18/03) servicing the mats and towels at the dealership.



**Donald Clark Jr.** (08/18/03) Customer Sales Representative provides a garment control list (GCL) to verify that all garments are delivered.



**Ben Criscuolo** Director of Service and Parts, Mercedes-Benz of Encino

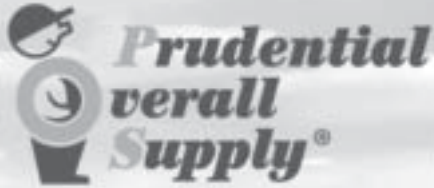
Mercedes-Benz owners across Los Angeles benefit from our state-of-the-art service facility. This expansive service area offers you the latest in diagnostic equipment—to save you time and increase the effectiveness of our maintenance efforts.

You also benefit from the most talented technicians that Los Angeles has to offer. Our award winning Mercedes-Benz service technicians are led by our Master Guild Certified Shop Foreman, and provide you the highest degree of Mercedes-Benz excellence. Who else would you rather trust to service your Mercedes-Benz?

You want your Mercedes-Benz maintenance to be a breeze. That's our top priority for you. Call to make an appointment. Or just come on by. Whether it's an oil change, brake flush, standard maintenance, or something just isn't right, we know what to do.

# Prudential News

## New Plant Planned in San Antonio!



**Coming Soon to San Antonio, TX**  
our newest location to better serve you!



### Facility Features

Prudential's First LEED certified industrial laundry facility.

Strengthening Prudential's Clean Green sustainability program.

LEED, or Leadership in Energy & Environmental Design, is transforming the way we think about how our buildings and communities are designed, constructed, maintained and operated across the globe. Comprehensive and flexible, LEED is a green building tool that addresses the entire building lifecycle recognizing best-in-class building strategies.

Prudential's LEED building will:

- Conserve energy, water and other resources
- Lower operating costs
- Be healthier and safer for occupants

Creating local jobs for the Greater San Antonio community.

The largest and newest Industrial Laundry project in Texas.

Encompasses over 50,000 square feet of building space.

Contains all customer support functions including a dedicated stockroom, route distribution and customer service support.



**CLEAN GREEN**  
100% CERTIFIED

# San Antonio MGO (Marketing Group One)



San Antonio MGO is in the books, and the MGO sales team has executed our best MGO start ever. Some of the most encouraging news is that every MGO Corporate Sales Representative (CoSR) contributed. You are the best! We will keep pushing for more growth!



**Brian Cole** (08/11/94)  
District Sales Manager,  
Corporate Office



The MGO Team conducted an extensive sales blitz throughout the Greater San Antonio market area. The team brought in 2,127 New Prospects, 528 Service Surveys, and 334 Proposals plus over 100 New Customers!



MGO Weeks 1 & 2 Attendees (left to right):

**Jerry Martin** (04/20/92) Vice President Sales & Marketing, Corporate Office, **Dwayne Marcum** (02/28/88, CoSR, Carson Plant, **Andy Holliday** (11/10/03) CoSR, Los Angeles Plant, **Raul Isassi** (08/05/13) CoSR, Austin Plant, **Mike Ray** (08/06/07) CoSR, Riverside Plant, **Jason Adamson** (10/01/12) CoSR, Moorpark Plant, **Mike Topete** (11/22/10) CoSR Phoenix Plant, **Chris Weston** (08/05/13) CoSR, San Antonio Service Center, **Jennifer Shearer** (08/14/07) CoSR, Riverside Plant, **Gene LeClair** (03/15/99) CoSR Chula Vista Plant, **Anthony Frumusa** (02/02/09) District Sales Manager, Corporate Office, **Ryan Heffner** (01/28/13) CoSR, Albuquerque Plant, **Steven Roberts** (09/16/13) CoSR, Austin Plant, **Jose Montes** (02/19/01) CoSR, Tucson Plant, **Mark Stanton** (07/13/92) District Sales Manager, Corporate Office, **Jeff Nelson** (08/08/89) Regional Manager, Corporate Office, **Dean Killion** (03/06/95) Director of Sales, Corporate Office, **Brian Cole** (08/11/94) District Sales Manager, Corporate Office.



MGO Week 3 Attendees (left to right):

**Keith Loitz** (05/06/13) CoSR, Moorpark Plant, **Frank Gomez** (06/18/12) CoSR, Irvine Plant, **Jeff Gross** (01/14/13) CoSR, Las Vegas Service Center, **Frank Rich** (01/29/90) District Sales Manager, Phoenix Plant, **Nick Miranda** (04/16/07) CoSR, Indio Service Center, **Mike Whalen** (07/30/12) CoSR, West Sacramento Service Center, **Mike Russo** (02/28/00) CoSR, Phoenix Plant, **Steve Barnes** (02/25/08) CoSR, Tucson Plant, **Ed Smith** (09/05/95) CoSR, Prescott Service Center, **Bruce Arola** (12/29/97) CoSR, Milpitas Plant, **Raul Isassi** (08/05/13) CoSR, San Antonio Service Center, **Brian Cole** (08/11/94) District Sales Manager, Corporate Office, **Marlon Wilkins** (12/30/96) District Sales Manager, Corporate Office, **Robert Bossardet** (08/23/10) District Sales Manager, Corporate Office.

# PCS Acquires MSR-FSR's Cleanroom Laundry in the Portland, OR area serving the Pacific North West

## Prudential Cleanroom Services®

Prudential Cleanroom Services, an industry leader in cleanroom garment rental laundry services, announced that it has acquired MSR-FSR's cleanroom laundry in the Portland, Oregon area, serving customers throughout the Pacific North West.

Tom Watts, President of Prudential Overall Supply, says, "We are excited to offer MSR-FSR's customers the best possible service experience. The depth and experience of our production and service teams along with our product and service offering will help us meet this goal."

Mr. Watts continued, "by being a conservatively held and debt free Company, it has put Prudential in a position to execute strategic acquisition opportunities that will put Prudential in the best possible position to provide our customers with world class service."



Prudential Cleanroom Services  
Portland, Oregon  
Laundry Workers

(left to right):

**Maria De La Luz Godinez-Mendoza** (09/27/13),  
**Lilia Torres** (09/24/13),  
**Hilda Chavez** (11/18/13),  
**Elena Mancilla** (09/25/13),  
**Teresa Soto** (09/23/13),  
**Marissa Rios** (11/18/13).

Good Morning Prudential Team,

I like to congratulate the Portland, OR team for an outstanding 3rd week. Yesterday, I was able to observe improved efficiency, training, better gowning and processing habits, much improved housekeeping, and many smiles throughout the plant.

A fine team effort. I met current Milpitas, Mesa, Austin, and LA Cleanroom team members assisting. Folks from Corporate are finishing their 3rd long week. Industrial and Cleanroom Maintenance supervisors came full strength with equipment, tools, supplies, new washers, dryers, RO systems, valves, spare parts and more. Many times my question: "Do you miss your home plant yet?" was answered with "Wow, only now I see what we have in comparison, but don't worry boss, we will get this right too!" and off they went, proud in their Prudential Uniforms.

Thanks to all of you who supported us, sending paperwork, answering questions over the phone, sparing supplies to keep us processing these first few days and weeks. The plant, from running behind for months, in only 3 short weeks, is running a day ahead, guaranteeing complete, orderly and timely deliveries to every of our customers, no matter how large they are. We had to purchase a second Route Truck, a good thing don't you think?

The previous company did not have the financial strength of Prudential, did not have the means to order what was needed, but only what they could afford, which made it almost impossible to run. We are blessed to work for a financial strong company, one that has the means to pay for what is needed. I see this now again.

Dan, thanks for trusting and reinvesting in us. It's our pleasure.

Again, congratulations on our newest sister Portland, Plant 60. A plant already 50 team members strong, servicing with direct route service the growing North Western Markets. Go Prudential!

**Stefan Schurter** (10/26/92) Senior Vice President



# Training Programs

## Professional Selling Skills® (PSS) Training Achieve Global Training

Professional Selling Skills® provides an effective and flexible approach to learning, applying, evaluating, and continuously improving the skills that result in strong customer relationships.



### PSS Training Virginia Attendees *(left to right):*

**Robert Bossardet Jr.** (08/23/10) District Sales Manager, Corporate Office,  
**Myles Reukema** (01/05/04) Director of Cleanroom Sales, Corporate Office,  
**Nate King** (05/24/04) Senior Account Executive, Austin Cleanroom Plant,  
**Mark Estrada** (04/26/10) Corporate Sales Representative, Los Angeles Plant,  
**Peter Basham** (08/19/13) Corporate Sales Representative, Las Vegas Service Center,  
**Kristine Huey** (08/19/13) Corporate Sales Representative, Irvine Plant,  
**Rich Perry** (04/30/07) Senior Account Executive, Richmond Cleanroom Plant,  
**Ken Kappelmann** (10/26/10) Account Executive, Milpitas Cleanroom Plant,  
**Joe Tramontano** (10/03/11) Account Executive, Boston Cleanroom Service Center,  
**Dean Killion** (03/06/95) Director of Sales, Corporate Office.



### PSS Training Texas Attendees *(left to right):*

**Dean Killion** (03/06/95) Director of Sales, Corporate Office,  
**Bill Evans** (08/20/07) District Sales Manager, Corporate Office,  
**Mark Staub** (05/09/05) Corporate Sales Representative, Denver Service Center,  
**Steve Roberts** (09/16/13) Corporate Sales Representative, San Antonio Service Center,  
**Tim Maldonado** (07/02/12) Corporate Sales Representative, Austin Plant,  
**Raul Isassi** (08/05/13) Corporate Sales Representative, San Antonio Service Center,  
**Chris Weston** (08/05/13) Corporate Sales Representative, San Antonio Service Center,  
**Karolina Gonzalez** (08/12/13) Corporate Sales Representative, Austin Plant,  
**Ted Efstathion, Jr.** (03/11/13) Corporate Sales Representative, Denver Service Center,  
**Brian Cole** (08/11/94) District Sales Manager, Corporate Office.



### PSS Training Riverside Attendees:

*(Front row left to right:)*

**Pamela Helper** (02/28/11) Corporate Sales Representative, Riverside Plant,  
**Kerri Vanderveldt** (03/05/12) Corporate Sales Representative, Vista Plant,  
**Jennifer Shearer** (08/14/07) Corporate Sales Representative, Riverside Plant,

*(Back row left to right:)*

**Jay Boyer** (02/07/84) General Manager, Riverside Plant,  
**Tim Miller** (01/05/99) Corporate Sales Representative, Vista Plant,  
**Ron Baublitz** (09/19/94) General Manager, Carson Plant,  
**Kurt Jones** (07/01/13) Corporate Sales Representative, Irvine Plant,  
**Mike Ray** (08/06/07) Corporate Sales Representative, Riverside Plant,  
**Chris Welch** (12/14/95) Regional Manager, Corporate Office,  
**Nick Miranda** (04/16/07) Corporate Sales Representative, Indio Service Center,  
**Bill Evans** (08/20/07) District Sales Manager, Corporate Office.



### PSS Training Sacramento Attendees *(left to right):*

**Bill Evans** (08/20/07) District Sales Manager, Corporate Office,  
**Mike Whalen** (07/30/12) Corporate Sales Representative, West Sacramento Service Center,  
**Chris Miller** (07/02/12) Corporate Sales Representative, West Sacramento Service Center,  
**David Meacham** (07/23/12) Corporate Sales Representative, Milpitas Plant,  
**Robert Bossardet** (08/23/10) District Sales Manager, Corporate Office,  
**Bruce Arola** (12/29/97) Corporate Sales Representative Milpitas Plant,  
**Emma Wendt** (03/05/12) Corporate Sales Representative, West Sacramento Service Center,  
**Dean Killion** (03/06/95) Director of Sales, Corporate Office,  
**Winson Wong** (08/11/97) Corporate Sales Representative, Milpitas Plant.

# Training Programs continued

## Oracle Software Team



The Corporate Office and Irvine Plant team who upgraded the Oracle software from version R11 to R12. Thank you!

*Front row (left to right):*

**Karen Truax** (04/10/89) Business System Analyst, **Patti Ward** (05/03/95) Buyer, **Kathy Ivester** (05/23/88) Accounts Receivable Manager, **Meaghen Balaam** (08/29/11) Office Clerk, Irvine Plant, **Jeny Gil** (11/12/12) Office Manager, Irvine Plant, **Fawn Tao** (07/12/95) Network Information Manager

*Back row (left to right):*

**Jorge Sotolongo** (11/13/78) Senior System Analyst, **Rob Balaam** (03/28/83) Contoller, **Merriam Wong** (07/01/91) Accounts Payable Supervisor, **Jim Murray** (09/02/86) Secretary/Treasurer, **Prabhakar Mallampalli** AT&T Project Manager, **Gary De Vine** (04/30/10) Plant Superintendent, Irvine Plant, **Marlan Bigler** (11/26/84) System Analyst, **James Grady** (10/16/06) PC Specialist, **Hack Hughes** (09/26/05) Director of MIS.

## Cleanroom Route to Success Training Program



Mesa Cleanroom Customer Service Representatives holding their Cleanroom Route to Success Training Program certificates of completion.

*(left to right):*

**Al Magiera** (02/14/00),  
**Emmett Frederick** (01/26/04),  
**Jose Rodriguez** (3/15/00).



Our very first Customer Service Representatives Cleanroom Route to Success graduating class held today at the Boston Service Center.

*(left to right):* **Tom Watts** (02/14/00), President,

**Matthew Biron** (12/14/09) Customer Service Representative, **Dan Clark** (03/15/00) Chairman of the Board and **Darrin Richer** (12/21/09) Customer Service Representative.



Richmond Cleanroom Plant Route to Success Group successfully completes the training!

*(left to right):*

**Jay Smith** (03/03/08) Customer Service Representative, **Drew Brown** (09/12/08) Customer Service Representative, **Keith Mann** (04/16/07) Route Manager, **Kenny Lee** (12/12/05) Customer Service Representative, **Curtis Green** (08/13/12) Line Driver, **Russell West** (10/31/06) Customer Service Representative, **Dallas Vasquez** (10/13/08) Line Driver, **George Williams** (08/29/11) Line Driver, **Mike Randolph** (10/18/04) Sales & Service Manager, **Casey Starr** (03/19/12) Route Manager, **Marc Ryan** (07/06/09) General Manager.



SPECIAL SAFETY REPORT Article by Tom Watts

### Editorial on Safety

#### Providing a Safe, Clean and Efficient Work Environment

Prudential Overall Supply's Mission Statement includes "Providing a Safe, Clean and Efficient Work Environment." This statement has always been important to all of us at Prudential since it helps us to focus on safety, cleanliness and efficiencies in every location. However, we felt this message wasn't defined enough to communicate the safety vision that could lead Prudential to achieve a world class safety culture.

Over five years have passed since Prudential embarked on our safety journey. The process began by engaging one of our long time partner / suppliers, Milliken & Company, who is highly regarded worldwide for their safety culture. This work led Prudential to our goal; achieve OSHA's Voluntary Protection Program's (VPP) Star site certification at all Prudential locations.

VPP enhances OSHA's mission by focusing on employee driven continuous improvement and innovation. Each Prudential site voluntarily goes above and beyond what is called for by OSHA regulations through an emphasis on management support and employee direction, worksite analysis, hazard prevention and control, and safety and health training. This yields injury and illness rates that are way below industry averages resulting in VPP sites being more competitive in the global marketplace but most importantly, far fewer employee workplace injuries.

I am proud to report that OSHA has recognized Prudential's Phoenix, Arizona laundry processing plant as a VPP Star site. Our Phoenix team has proven it possesses a superior safety and health management system that is dedicated to safeguarding its employees from injuries and illnesses both at work and at home.

The Phoenix plant is the first Prudential location to be recognized as a VPP Star site. Our vision continues to be that all Prudential locations stay on the same safety path as our Phoenix team. This achievement is the culmination of countless hours focused on ensuring that our safety and health programs are among the absolute best in any industry.

In this special safety report of Off The Cuff, we highlight each plant's safety journey. Prudential, supported by our many talented people and suppliers, remains committed to safety, so each associate finishes each work day and goes home safe.

We hope you enjoy this publication, and we thank you for making safety a priority.

**Tom Watts** (02/14/00) President

### SAFETY

## 'Friends of Phoenix' Prudential Plant Certified as VPP 'Star'

Prudential Overall Supply's Phoenix plant was recently certified as a VPP 'Star' site.



Illustration



By Dawn Rainbolt

The soulful strains of a mariachi band combined with the roar of applause during a recent ceremony in which the Arizona Department of Occupational Health and Safety (ADOSH) recognized Prudential Overall Supply's plant in Phoenix as a Voluntary Protection Program (VPP) "Star" site.

One staff member at the awards program on June 20 laughed, noting that at the start of the VPP certification process, Prudential managers had told staff that if the Phoenix plant could attain the prestigious VPP Star status, they'd hire a mariachi band to help them celebrate.

"Safety is no accident," said plant manager Mark Rasmussen, addressing the crowd of nearly 150 people gathered at the Phoenix plant for a ceremony honoring Prudential's VPP recognition. "And our safety journey doesn't stop here, this is just the beginning," he added.

### BUILDING AWARENESS

The VPP Star process began over two years ago. Achieving the highest recognition available for safety from ADOSH took the combined efforts

of the corporate office, local managers, agency representatives and—most importantly—the 77 employees who work at the Phoenix plant. "We realized we had a problem when we looked at the attendance and injuries," said Tom Watts, president of Prudential, to the crowd of employees, ADOSH officials, customers and guests. "Getting VPP-certified was the right thing to do.

We want to send people home in the same condition they came to work."

Prudential has created a work culture of safety where everyone goes home safe. We appreciate the hard work that everyone has done. It's all a result of the employees' hard work.

Obtaining status as a VPP-certified facility isn't easy. It requires applications, inspections, new-employee training sessions across all fields, and the implementation of new safety features and procedures. Yet, the team at Prudential was determined. And after more

than two years' effort, they've earned the coveted "Star" status. "We took management out of the picture," Watts said. "It was difficult for us to stand aside, but we realized that the local people, the managers and floor employees themselves could take control, take responsibility and take the process on."

None of this could have happened without the support, participation and determination of each employee. "At the end of the day, it's all

## SAFETY

about the employees," said safety coordinator Aaron Ellerson. "To me, the most touching part of the ceremony was when Maria got up and made her speech in Spanish. It shows that they all know and they all care; it's not just a façade."

Maria Barrajas, part of the CHAMPS (Changing Habits and Making People Safe) committee, was one of the three committee members who spoke during the ceremony. "Before VPP, it seemed like nobody was concerned with safety, and most employees weren't actively involved," she said in her native Spanish. "Since we began VPP, we learned how to change our safety habits. I am more conscious about my safety today, even in my personal life."

### INCIDENT RATE PROGRESS

CHAMPS is an employee-driven group of volunteers dedicated to educating and training employees to work safely. Instead of safety notices e-mailed or posted by management, CHAMPS encourages the employees themselves

to implement their own safety features, to discuss new ideas for improving their work environment, and to address and mitigate all safety concerns. Under CHAMPS, there are five employee-run subcommittees. Each one focuses on a different aspect of safety such as ergonomics and fire and safety. The committees work together to ensure safer conditions through training and awareness.

Before VPP, it seemed like nobody was concerned with safety, and most employees weren't actively involved.

Rasmussen congratulated them, "The real heroes are the CHAMPS. What a phenomenal job they've done."

"It's employee driven," said Stephanie Leibick, marketing manager for Prudential. "They're the most important part of the whole process." And that's why, of Prudential's 15 plants and 10 service centers, Phoenix was chosen. Even before the start of the VPP process, Phoenix already had a lower-than-average TCIR. (Total Case Incident Rate), and the employees and managers were a solid team. Now two years later, after applying new safety programs and limiting hazards, the facility is 70% below the industry average.

(L/R) GM Mark Rasmussen (right) gets a VPP Star; below, CHAMPS celebrates



### EMPLOYEE STEP UP

On a tour of the facility, staff members proudly pointed out many of the improved safety features installed, such as anti-fatigue floor mats, yellow warning labels on obtrusive objects, metal guards covering moving parts, easy-access emergency shut-off switches and floor-to-ceiling poles painted in red to show the location of every fire extinguisher in the plant.

As part of the certification process, ADOSH officials interviewed more than 40 employees, and according to the agency's report, every interviewee was comfortable answering questions, and reported that they felt safe in their work environment.

"What's really the big issue is how we can work together to mitigate problems and make everything safer," said Jessie Atencio, assistant director of ADOSH. The agency's report said that overall, employees seemed content with management involvement: they were visible during all aspects of the workday, but not overbearing, creating an environment where everyone felt comfortable working together. "Prudential has created a work culture of safety where everyone goes home safe. We appreciate the hard work that everyone has done. It's all a result of the employees' hard work," added ADOSH representative William Warren.

During the ceremony, two other plant employees also shared their experiences with the VPP process. "It allows us to be more aware of our surroundings," said Jason Bogar. "It's all about the leadership and confidence you see in people as they step out of their comfort zones to speak at the meetings and learn to do new things." Co-worker Alejandro Mota added, "At first, I wasn't really involved at all. As time progressed with training, I learned how to do safety audits, JSAs, and (make) recommendations. When the time came to train other employees, I felt up to the task, and confident in the training I'd received."

The ceremony concluded with Atencio presenting a commemorative flag to the employees. "The flag literally

embodies what you've done, and all of your accomplishments," he said, handing the flag to the members of CHAMPS. A framed award also was presented to Watts; every employee had signed it. The city of Phoenix also recognized Prudential with the "Friends of Phoenix Award," on behalf of all they've done to make Prudential a safer working environment.

Watts offered his thanks at the conclusion of the ceremony, "I want to congratulate all employees in Phoenix for working safely. *Todos los empleados, muchas gracias,*" he added in Spanish. "We've come a long way." TS

Dawn Rainbolt is a summer intern for Textile Services. Contact her at [drainbolt@trsa.org](mailto:drainbolt@trsa.org).

(clockwise, from top/left) A supervisor gives instructions to employees; an employee gathers garments for movement through a tunnel finisher; managers and "CHAMPS" team members show off their VPP flag from the Arizona Division of Occupational Safety and Health (ADOSH); employees feed textiles into a flatwork ironer.



# SPECIAL SAFETY REPORT



## C.H.A.M.P.S.

Name	Hire Date	Job Title
Mota, Juan C.	(08/09/77)	Washer
Gonzalez, Pedro	(10/14/96)	Washer
Valdez, Carmen	(02/21/94)	Lead Person
Bustillo, Jorge	(04/26/95)	Lead Person
Scarlett, Maria	(09/08/98)	Lead Person
Navarro-Ayala, Hortencia	(11/16/98)	Laundry Worker
Caballero, Vilma A.	(08/22/05)	Soil Sort
Guillen, Douglas B.	(07/31/06)	Truck Loader
Gurrola Gonzalez, Pablo	(06/02/08)	Mats
Elizalde, Andrey A.	(06/23/11)	Mats
Loera Medina, Jose L	(07/25/11)	Mats
Rolando, Jose Joel	(06/19/13)	Mats
De Razo, Maria L.	(04/10/00)	Towel Folder
Medina, Sandra P.	(04/17/00)	Towel Folder
Leyva, Sabas	(01/03/05)	Towel Folder
Trujillo, Enedina	(07/11/05)	Towel Folder
Garcia, Blanca D.	(08/23/06)	Towel Folder
Barajas, Maria D.	(02/22/07)	Towel Folder
Garcia Escorihuela, Maria	(11/16/09)	Towel Folder
Lane, Violet	(03/04/13)	Towel Folder
Leon, Marisol	(04/01/13)	Towel Folder
Saucedo, Adriana Cruz	(06/18/13)	Towel Folder
Contreras, Alma M.	(03/15/93)	Presser
Ramirez, Leticia	(11/20/95)	Presser
Heras, Adela	(05/11/98)	Presser
Romero, Celia S.	(06/12/00)	Presser
Garcia, Veronica	(11/14/05)	Presser
Ward, Tracy	(01/03/05)	Presser
Sanchez De La Torre	(07/21/05)	Presser
Escobedo, Laura	(02/24/10)	Presser
Dominguez, Maria E.	(03/04/13)	Presser
Campuzano, Alisma	(05/28/13)	Presser
Mota, Verence	(06/10/13)	Presser
Valdez, Florencia	(12/05/05)	Alterations
Reyes, Bertha I.	(08/08/95)	Distributor
Madrid, Luz	(09/04/96)	Distributor
De Torres, Carolina S.	(02/21/05)	Distributor
Kinsella, John F.	(09/21/98)	Plant Superintendent
Carrillo, Irene	(10/22/01)	Stock Room Supervisor
Reyes, Oralia R.	(08/31/00)	Stock Room Clerk
De Nunez, Abigail R.	(09/29/03)	Stock Room Clerk
Venegas, Elizabeth	(03/07/11)	Stock Room Clerk
Garnica Jr., Ezequiel	(05/10/91)	Maintenance Mechanic
Elizalde, Jorge	(10/06/97)	Maintenance Mechanic
Navarro, Ruben	(02/28/11)	Maintenance Supervisor
Gonzalez, Ezequiel	(08/13/12)	Garment Coordinator
Beavers, Troy K.	(01/15/99)	Customer Sales Representative
Burton, Kevin J.	(11/20/00)	Customer Sales Representative
Beasley, Bryant I.	(02/02/04)	Customer Sales Representative
Nguyen, David Van	(07/10/06)	Customer Sales Representative
Echevarria, Miguel A.	(12/03/07)	Customer Sales Representative
Ruan, Arnold Rene	(05/11/09)	Customer Sales Representative
Ballew, Aaron P.	(05/11/09)	Customer Sales Representative
Chacon, Dominic J.	(10/11/10)	Customer Sales Representative
Oliver, David A	(07/25/11)	Customer Sales Representative
Armstrong, Michael	(07/25/11)	Customer Sales Representative
James, Alexander F	(07/25/11)	Customer Sales Representative
Rogers, Jeff	(07/25/11)	Customer Sales Representative
Turino, John C.	(08/05/13)	Cust Sales Trainee
Aguirre, Fabian	(05/09/05)	Auto Mechanic
Gutierrez, Anthony	(07/30/07)	Auto Mechanic
Russo, Michael J.	(02/28/00)	Corporate Sales Representative
Hough, James A.	(01/09/06)	Corporate Sales Representative
Topete, Michael R.	(11/22/10)	Corporate Sales Representative
Bloom, Chelsea Nicole	(08/15/11)	Corporate Sales Representative
Mickle, Walter	(01/18/95)	Route Manager
Munoz, Raul	(10/06/04)	Route Manager
LaBelle, Nicholas D	(07/25/11)	Route Manager
Schmucker, Randall	(05/29/97)	Sr. Sales & Service Manager
Castellano, Brandon C.	(09/24/07)	Sales & Service Manager
Hull, Lydia A.	(09/10/01)	Accounts Receivables Clerk
Martinez, Josie C.	(12/17/01)	Office Manager

## Team Leaders who helped make it all come together



**Mark Rasmussen** (04/13/09)  
General Manager  
Phoenix Plant



**Jason Bogar** (10/02/00)  
Sales & Service Manager  
C.H.A.M.P.S. Leader



**Robbie Garibay** (09/05/06)  
ABS Clerk  
C.H.A.M.P.S. Leader



**Anthony Gutierrez** (07/30/07)  
Auto Mechanic  
C.H.A.M.P.S. Chair



**Oralia R. Reyes** (08/31/00)  
Stockroom Clerk  
C.H.A.M.P.S. Member



**Maria Barrajas** (02/22/07)  
Towel Folder  
C.H.A.M.P.S. Member



**Florencia Valdez** (12/05/05)  
Alterations  
C.H.A.M.P.S. Member



**Alejandro Mota** (06/06/05)  
Washer  
C.H.A.M.P.S. Member

The Corporate Office has been instrumental in obtaining our first VPP Certification at the Phoenix Plant. They plan for every plant to have the same certification in the years to come!



*Left to right:*  
**Hector Durand** (01/12/11)  
Safety Coordinator, Corporate Office  
**Carmen Berrelleza** (10/26/09)  
Senior Human Resources Manager,  
Corporate Office  
**Aaron Elbersen** (02/07/11)  
Customer Sales Representative Safety  
Coordinator

# SPECIAL SAFETY REPORT



## PPE Sub-Committee

This sub committee is responsible for assessing the use of personal protective equipment for each employee at their jobs to keep them safe.

*Left to Right:*

**Ruben Navarro** (02/28/11) Maintenance Supervisor,  
**Irene Carillo** (10/22/01) Stock Room Supervisor,  
**Tracy Ward** (01/03/05) Presser,  
**Carolina De Torres** (02/21/05) Distributor,  
**Elizabeth Venegas** (03/07/11) Stock Room Clerk,  
**Enedina Trujillo** (07/11/05) Towel Folder,  
**Lydia Hull** (09/10/01) Accounts Receivables Clerk,  
**Fabian Aguirre** (05/09/05) Auto Mechanic,  
**Carmen Valdez** (02/21/94) Lead Person,  
**Pablo Gurrola Gonzales** (06/02/08) Mats.



Soil Sort Before with Cloth Aprons

*Left to Right:*

**Vilma Caballero** (08/22/05) Soil Sort,  
**Pablos Gurrola Gonzales** (06/02/08) Mats.



Soil Sort After with Rubber Aprons

*Left to Right:*

**Pablos Gurrola Gonzales** (06/02/08) Mats,  
**Vilma Caballero** (08/22/05) Soil Sort,  
**Douglas B. Guillen** (07/31/06) Truck Loader.

## Ergonomics Committee

Is responsible for work examining how we can make our work space more efficient and safe for employees to work in.



*Left to Right:*

**Alma Contrera** (07/15/95) Presser, **Jorge Elizalde** (10/06/97) Maintenance,  
**Maria D. De Razo** (04/10/00) Towel Folder, **Bertha Reyes** (08/08/95) Distributor,  
**Luz Madrid** (09/04/96) Distributor, **Leticia Ramirez** (11/20/93) Presser,  
**Fred Perez** (08/22/05) Mats, **Jim Hough** (01/09/06) Corporate Sales Representatives,  
**Sergio Torres** (09/12/05) Supervisor, **Raul Munoz** (10/06/04) Route Manager.



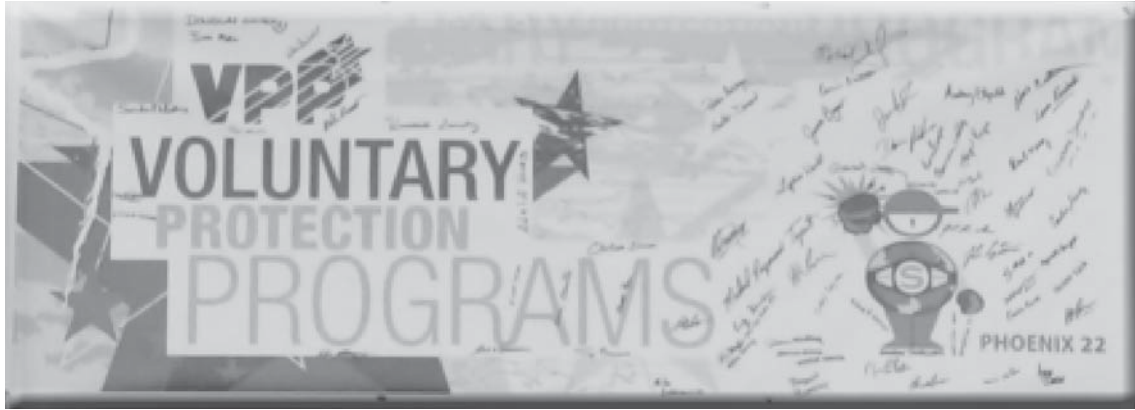
Ergonomics Project - Before



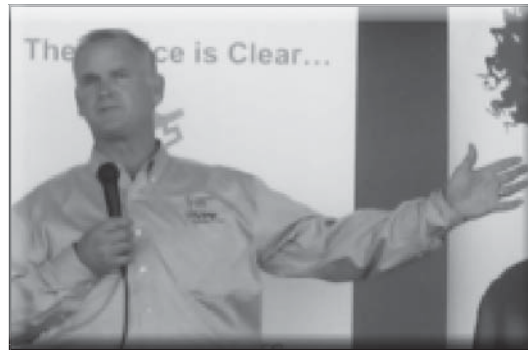
Ergonomics Project - After



# —The VPP Recognition Ceremony Begins—



On the day of the VPP ceremony, all employees, production, office staff, management and Customer Sales Representatives stopped working to enjoy a two hour lunch and flag presentation ceremony to celebrate the Phoenix Plant's VPP STAR certification. All employees were treated to lunch, dessert, entertainment from mariachis and prizes and gifts as a thank you to all employees who worked so hard at making VPP at Phoenix a reality. THANK YOU!!



**Mark Rasmussen**  
(04/13/09)  
General Manager,  
Phoenix Plant gives a  
warm welcome to  
everyone and then  
informs everyone of the  
plant safety tours,  
ceremony, luncheon,  
awards and live  
entertainment.



Phoenix Plant employees waiting for ceremony to begin.



All Phoenix Plant employees participate in the safety process.



Lunch and dessert was served to all guests.



# SPECIAL SAFETY REPORT

## Attendees Included Arizona Division of Occupational Safety and Health (ADOSH)

THANK YOU!!!



Left to right:

**William Warren**,  
Director of ADOSH

**Jessie Atencio**,  
Assistant Director of ADOSH

**Hector Durand** (01/12/11)  
Safety Coordinator

**Babak Emami**,  
Consultation Supervisor of ADOSH



Left to right:

**Mark Rasmussen** (04/13/09) General Manager, Phoenix Plant, **Tom Watts** (09/08/75) President, Corporate Office, **Steven Weberman**, Industrial Hygienist of ADOSH, **Dawn Rainbolt**, Contributing Writer, TRSA, **Caitlyn Mitchell**, Arizona District 7 Event Representative, **Jessie Antencio**, Assistant Director of ADOSH, **Bill Cooper**, Consultant/Trainer of ADOSH, **Babak Emami**, Consultation Supervisor of ADOSH, **William Warren** Director of ADOSH.



Standing in the middle is Alex Navarro, Title (former POS Human Resources Manager) and Dreamworld Australia send their heartfelt congratulations to the entire POS Team and especially Phoenix, AZ C.H.A.M.P.S.!

Los Embajadores de Seguridad de Dreamworld Australia les envian felicitaciones de todo corazón al entero equipo de POS y especialmente a los miembros del equipo C.H.A.M.P.S. de la Phoenix, AZ.

So Congratulations again and keep moving forward!  
Una vez mas, los felicito mucho y que siguan adelante!

### Congratulation wishes from all over..



**WAYNE PUNCH**  
Corporate Emeritus Director  
of Safety & Health for  
Milliken & Company

Congratulates  
the Phoenix  
Plant on  
obtaining the  
VPP  
CERTIFICATION!



Congratulations on your  
VPP Certification!

"A safe work environment takes people who look out for themselves and each other. It results from a mutual respect and a common goal: every task is done right the first time. Safety policies, procedures and programs are important - but the award was achieved by the associates of Plant 20. You earned it every day, with attention to every task, and a constant of working out for yourselves and each other."

"Congratulations to each and every one of you!"



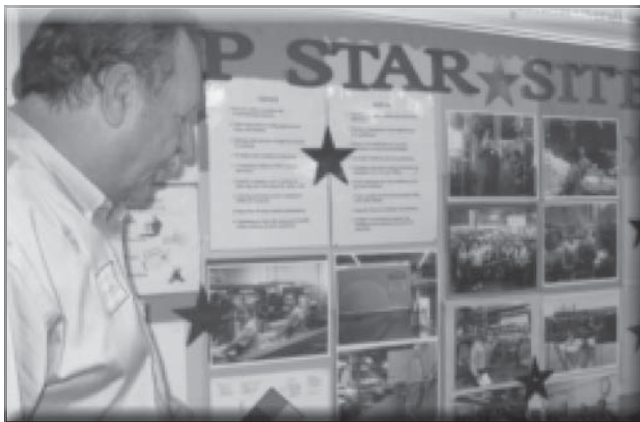
# Join Us on a Safety Tour — SPECIAL SAFETY REPORT



**Frank Rich** (01/29/90) District Sales Manager leads safety tours before the ceremony began to give everyone a glimpse of the safety process that the Phoenix plant follows every day.



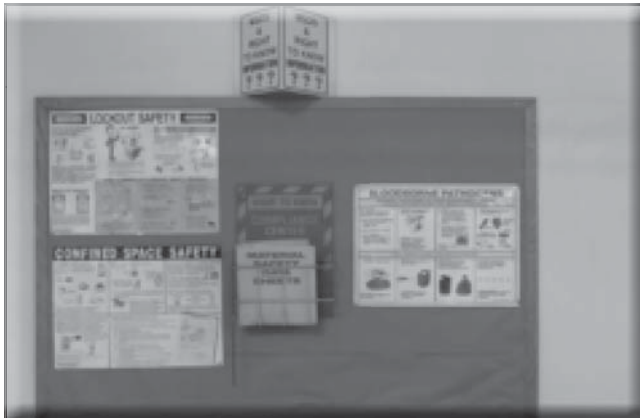
One of the boards on the tour that post the safety ergonomics and fire and emergency information to follow.



**Frank Rich** (01/29/90) District Sales Manager discusses one of the C.H.A.M.P.S. safety booth during the tour.



(L-R): **Jeff Nelson** (08/08/89) Regional Manager and **Tom Watts** (09/08/75) President both attended from the Corporate Office.



One of the safety boards in the facility for the employees to refer to throughout the day.



A photo presentation was being shown throughout the entire event. Many other plants sent their congratulations!



Phoenix plant monthly safety banners.



A safety tour group learning more about the safety process.

# SPECIAL SAFETY REPORT



The Phoenix team presented **Tom Watts** (09/08/75) President, the very first VPP poster to hang at the corporate office. Every Phoenix employee signed it to show their commitment to safety. They challenge each of the plants to get certified and a poster hanging at corporate office too!

*Left to right front row:*

**Jason Bogar** (10/02/00) Sales and Service Manager, **Raul Munoz** (10/06/04) Route Manager, **Oralia Reyes** (08/31/00) Stock Clerk, **Maria Barajas** (02/22/07) Towel Folder, **Josie Martinez** (12/12/01) Office Manager, **Robbie Garibay** (09/05/06) ABS Clerk, **Florencia Valdez** (12/05/05) Alterations.

*Left to right back row:*

**Nicolas LaBelle** (07/25/11) Route Manager, **Michael Russo** (02/08/00) Corporate Sales Representative, **Brandon Castellano** (09/24/07) Sales and Service Manager, **Mike Topete** (11/22/10) Corporate Sales Representative, **Mark Rasmussen** (04/13/09) General Manager, **James Hough** (01/09/06) Corporate Sales Representative, **Craig Mickle** (01/18/95) Route Manager, **Aaron Elberson** (02/17/10) Customer Service Safety Coordinator, **Randall Schmucker** (05/29/97) Sr. Sales and Service Manager, **Frank Rich** (01/29/90) District Sales Manager.

## Prudential offers a variety of safety products to help our customer's safety initiatives



100% FR Cotton



Cool Touch 2

### PROTECTIVE APPAREL

Workers in virtually any industrial setting can potentially be exposed to a variety of hazards. From splashing chemicals to areas with low visibility, the proper protective apparel is crucial in maintaining a safe and productive work environment. Prudential Overall Supply carries a wide variety of pants, work shirts, lab coats, and other apparel that will protect your workers from the everyday risks of an industrial setting.



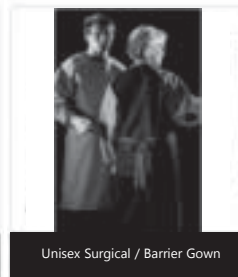
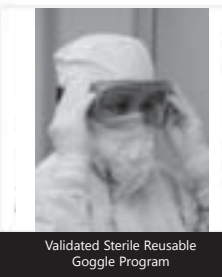
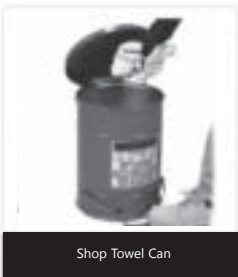
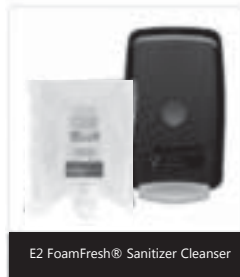
National Floor Safety Institute

### SAFE IN ALL MATS

As part of Prudential's comprehensive approach to facility services products, we carry a diverse assortment of floor mats for different situations. From wet weather safety mats to welcome mats, we have a solution to meet any of your needs. All of our mats are durable, long-lasting, and designed to make your facility safer and visually complete.

### PROTECT YOURSELF AND OTHERS WITH SOAP AND HAND SANITIZERS

Every facility requires restroom products for either patrons or employees, and it's important to have soaps and hand sanitizers to protect everyone. Our antibacterial foam hand wash is the easiest way to clean hands. While our non-alcohol instant foam hand sanitizer kills 99.9% of most common germs that can cause disease. This foam hand sanitizer is designed to be used on clean, non-soiled hands any time where rinsing with water is not available. Benefits from alco-free vs. alco-based are nonflammable and have better skin compatibility and is safer!



## Special guests and other POS plant employees join in on the fun!



(left to right): **Josie Martinez** (12/17/01) Office Manager, **Virginia Bolivar**, Customer, **Jason Bogar** (10/02/00) Sales & Service Manager, **Olga Gutierrez**, Customer and **Robbie Garibay** (09/05/06) ABS Clerk.



(left to right): **Jason Bogar** (10/02/00) Sales & Service Manager, **Robbie Garibay** (09/05/06) ABS Clerk and her husband Abraham.



(left to right): **Stephanie Leibick** (01/15/96) Marketing Manager, Corporate Office and **Tiffany Medina** (10/08/07) Office Clerk at the Tucson Plant joined in congratulating the Phoenix Plant.



(left to right): **Aaron Elberson** (02/17/11) Customer Service Safety Coordinator, **Edilia Rocha** (01/02/08) Lead Distribution at the Tucson Plant, **Hector Durand** (01/12/11) Safety Coordinator, **Tiffany Medina** (10/08/07) Office Clerk at the Tucson Plant and **Leo Hoyas** (12/01/03) Route Manager at the Tucson Plant enjoyed reviewing the safety boards that the Phoenix plant employees created.



(left to right):

**Mike Topete** (11/22/10) Corporate Sales Representative is wearing the VPP t-shirt that was handed out to all the employees during the ceremony as a token of appreciation.

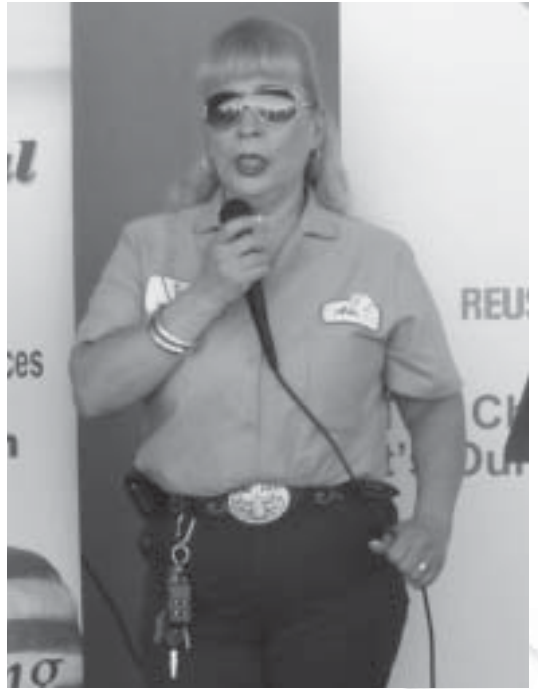
**Brandon Castellano** (09/24/07) Sales & Service Manager is wearing the VPP oxford shirt that was given to management and sales departments so that they would have a team look for when guests arrive.

# SPECIAL SAFETY REPORT

## The Luncheon & Festivities...



The mariachi band entered with excitement and played all through lunch for everyone to celebrate and to enjoy what they have accomplished!



Our very own **Adela Heras** (05/11/98) Presser serenaded us with her beautiful voice! Thank you!



Lunch begins.



A barbecue feast was enjoyed by all!



**Randy Schmucker** (05/29/97) Sr. Sales & Service Manager serves the cake to everyone!



Enjoying the Annual Conference Awards Dinner



Of course more music and dancing!



The Prudential trucks were the perfect background! Also, each table was beautifully decorated with a centerpiece that **Robbie Garibay** (09/05/06) ABS Clerk personally designed! Nice job!

## Safety Training Programs

### Monthly Plant Training

### The road to VPP Certification!



The Phoenix Plant excels in utilizing the monthly safety training calendar to train all of its employees. ADOSH commended the C.H.A.M.P.S. team for covering such a diverse range of safety topics and for the quality and consistency in which the training was delivered.

### All New Signs



The C.H.A.M.P.S. team carefully recognize where the hazards are in the plant and go to great lengths to see that they are properly identified with signs, stickers and posters.

### Back & Spine Safety Training



Safety and health experts are often invited to perform training for our employees. Here, a physical therapist uses **Mark Rasmussen** (04/13/09) General Manager at the Phoenix Plant to demonstrate how to properly stretch the back at a "Back Safety Lifting Safety Training Program".

### Stretching & Ergonomics Training



The Ergonomics Sub-committee team lead routine stretching exercises to minimize the risk of incidents associated with working in the plant.

### Fork Lift Training & Driving Test



Fork lift training was improved by including a driving assessment to the classroom portion of the training. The Phoenix Plant follows ANSI B56.1-2005 safety standard of all its low lift and high lift trucks.

# More Safety Training Programs

### Proper Lifting Techniques



Proper lifting training is an important and crucial element within the Phoenix Plant safety process. Lifting training is done regularly and involves objects and items common to our industry.

### Fire & Emergency Safety Training



The Fire and Emergency Sub-committee developed a detailed emergency response plan that all employees practice at least twice a year to ensure a quick and effective reaction.

### Eye Wash Station Training



All eyewash stations are audited on a weekly basis to ensure effectiveness and reliability. One new station was added so all at-risk employees could be near one in case of an emergency.

### Training on Industrial Equipment



All new employees are properly and thoroughly trained on their equipment or machine before beginning work. In addition to operational training, they are made aware of the hazards of the equipment and how to recognize if or when it is locked and tagged out.

### MSDS Training



The Material Safety Data Sheets (MSDS) are reviewed on a yearly basis to inform employees of the type of chemicals used in the plant as well as information on how to react in case of exposure. Each employee carries a card to help them read a fire diamond.



## VPP Path To Certification Underway At All Prudential Operating Locations...



### Riverside, CA Plant S.T.O.P. Team

The Safety Team Of Prudential (STOP) committee was one of the first groups to trained on our safety process. While the original group has moved on to other roles within the plant, the new STOP committee looks forward to keeping people safe.



### Chula Vista, CA Plant S.T.E.P. Team

The Safety Team Empowering People (STEP) strives to reduce incidents within their plant while increasing communication and awareness for all its co-workers.



### Carson, CA Plant C.A.R.S. Team

Committee Always Ready for Safety (C.A.R.S.) celebrated the official start of their new safety journey. The landmark occasion was instrumental in allowing the C.A.R.S. to formally introduce the new Safety Process plant-wide, so that everyone could understand that safety is everyone's responsibility from the most senior leader to the newest associate and everyone in-between.



### Los Angeles, CA Plant P.U.S.H. Team

The Prudential Utilizing Safety Habits (PUSH) committee excels at keeping its people safe. Their plant boasts one of the lowest incident rates in the company.



### Irvine, CA Plant B.R.A.K.E.S. Team

Becoming Responsible Associates Keeping Each other Safe This name properly recognizes the committee's safety contributions and value. The Becoming Responsible Associates Keeping Each other Safe (BRAKES) committee was Prudential's first safety committee. Their name properly recognizes the group's contributions and values, while their actions lead them toward becoming VPP STAR.



### Fresno, CA Plant S.W.I.F.T. Team

The Safe Work is First Task (SWIFT) committee are the new kids on the block as they are currently undergoing training. They might be new, but potential is limitless.

## Empowering Prudential Employees Safety Leaders...



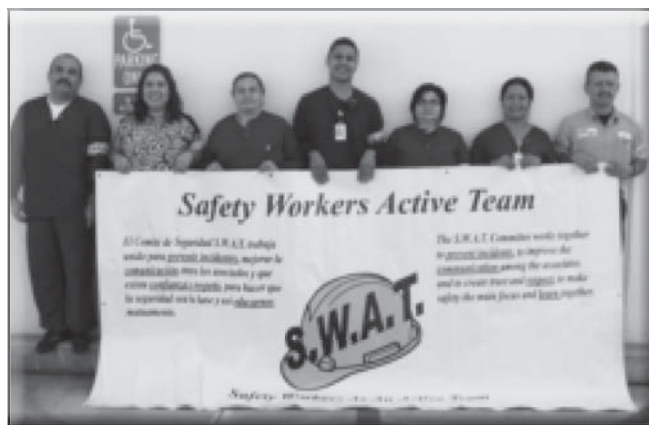
**Milpitas, CA Industrial Plant S.H.I.N.E. Team**  
The Safety Helping Individuals Now and Everyday (SHINE) committee's main focus is working as a team to help their co-workers stay safe. As they work toward making positive change within their plant, their future looks bright.



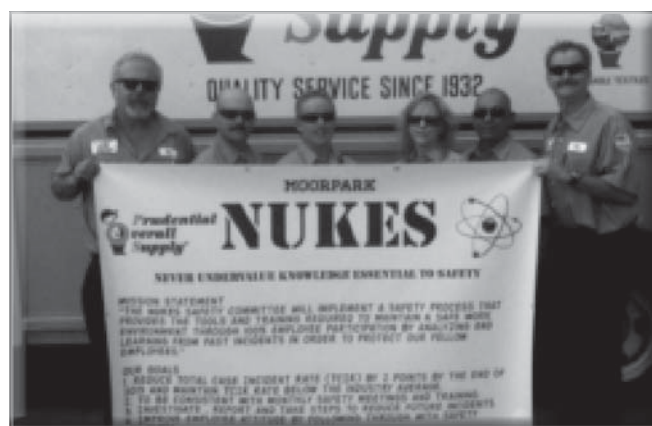
**Milpitas, CA Cleanroom Plant S.P.A.R.K. Team**  
The Safety Progress Always Reinforcing Knowledge (SPARK) committee since its launch has been very successful in reducing the number of work place incidents. Strong leadership and their commitment to safety excellence have helped this group be successful.



**Vista, CA Plant A.L.E.R.T. Team**  
Always Learning Education Responsibility and Team Work has officially kicked off. The special day highlighted the team's efforts to significantly elevate safety by empowering our associates through education, training and management support.



**Los Angeles, CA Cleanroom Plant S.W.A.T. Team**  
Safety Workers as an Active Team officially kicked off their new safety journey. Since beginning their safety journey back in the S.W.A.T. has undergone a rigorous safety training and education regimen to develop their skills in identifying safety discrepancies, performing incident investigations and audits, and recommending preventive measures to reduce the potential for mishaps and injuries.



**Moorpark, CA Plant N.U.K.E.S. Team**  
The Never Undervalue Knowledge Essential to Safety (NUKES) committee coolly strives to keep its employees engaged and safe. Awarding their co-workers for doing the right thing and working safely has been vital to their success.



**Tucson, AZ Plant C.A.T.S. Team**  
The Committed Always to Safety committee has been truly committed themselves to making their plant safer. Since then, they have worked hard at living up to their mission statement that expresses their dedication to safety.

## Individual Teams...with one GOAL in mind!



**Phoenix, AZ Plant C.H.A.M.P.S. Team**

"The Phoenix VPP STAR team"



**Mesa, AZ Cleanroom Plant P.U.M.A.S. Team**

The Prudential United Members Always Safe (PUMAS) committee started with a roar. The group has made great strides in making changes and keeping people safe.



**Albuquerque, NM Plant S.A.F.E. Team**

The Safety Always For all Employees (SAFE) committee works towards raising safety awareness. They are currently on track to have zero recordable incidents for 2013.



**Austin, TX Industrial and Cleanroom G.P.S. Team**

The Guardians of Prudential for safety (GPS) committee works hard at overcoming safety challenges as they strive for continuous improvement.



**Richmond, VA Cleanroom Plant R.A.M.S. Team**

The Richmond Always Mindful of Safety (RAMS) committee works towards maintaining a long history of working safely at the Richmond plant. Working together as a group, they have managed to make their safe plant, even safer.

Our Service Centers are also undergoing the Safety Training!

- Indio Service Center
- Sacramento Service Center
- Prescott Service Center
- Denver Service Center
- Vegas Service Center
- El Paso Service Center
- Boston Service Center
- Central Garage Service Center

# Management Assignments



**David Radmilovich (11/18/13)**  
Senior Director of Production, to the Corporate Engineering team reporting directly to **Stefan Schurter (10/26/92)** Sr. Vice President. David comes with almost 13 years in Marine Corps, where he retired as a Major. His duties included, Intelligence Officer and Helicopter Test Pilot just to name a few. He also comes to us with over 25 years of leadership experience, most in the Operational, Technical and Analytical arena. 15 of those years he spend as Operations Manager, Director of Industrial Engineering and Senior Director of Process & Systems Engineering with a large company in our industry. David's main focus will be plant operations, maintaining quality processes while reducing costs, allowing us all to meet or exceed our profit goals.



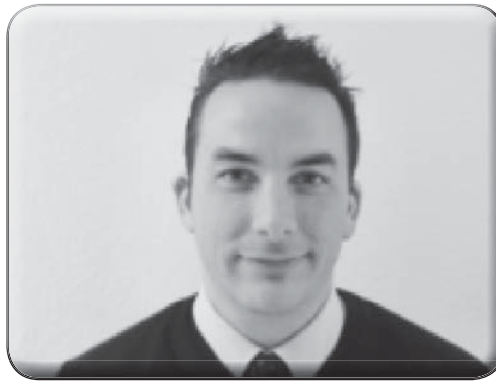
**Ira Jacobs (04/15/13)**  
Senior Manager of Engineering at the Corporate Office with initial emphasis on stockrooms and special projects. Ira brings thirty five, yes 35, years of industry experience with him. 10 years he spent as a General Manager, in cleanroom and industrial, 25 years with various projects in Engineering.



**Kwangee (KG) Lee (09/16/02)**  
has accepted the responsibility as General Manager for the Milpitas Industrial facility. KG is originally from Malaysia but moved to the United States to finish his education and start his career. He received his BS degree from Southern Illinois University and moved to the west coast. KG was hired in August of 2002 to participate in the MPTP program in Milpitas. After finishing his orientation, he spent time in all facets of the business including sales, service and production in both the industrial facility as well as the cleanroom facility. He has spent time on both sides of the business as a Sales & Service Manager and has proven himself as a successful leader in both. His dual experience will be a great asset to help us grow our business in the Bay area.



**Phillip Kramer (10/21/13)**  
has been promoted to Assistant General Manager of our newest Cleanroom Plant in the Portland, Oregon area. Phillip originally joined Prudential in 2009 as Sales & Service Manager supporting the Portland Service Center. Phillip was also extremely helpful to the Milpitas team during the 2009 Cleanroom acquisitions. Phillip holds a degree in Sociology from University of Oregon (go Ducks), and before moving to Oregon, Phillip was the General Manager for an Industrial Laundry for 5 years, on the beautiful island of Maui. Philip is married to his wife Lindsey for 13 years and has two kids.



**Joshua Miller (09/12/11)**  
has been promoted to Sales and Service Manager at the Milpitas Cleanroom Plant. Joshua started with POS in 2011 as Route Manager for the Cleanroom division. In 2013, Joshua chose to expand his knowledge and experience by transferring to Milpitas Industrial (Plant 9). Joshua has done a tremendous job learning both the Cleanroom and the Industrial side of the laundry business, and has decided to take the next step with the Cleanroom Division. He attended San Diego State University and earned his Bachelor's Degree in Psychology. Joshua has been married to his wife Allie for 4 ½ years, and they have a 6 month old son Logan. He is a hardcore SF Giants and SF 49er fan and enjoys watching the teams win championships. He also loves to travel and experience new places with his family.



**Rafael Gonzalez (12/02/13)**  
comes to us with a background in pharmaceutical sales and has ranked within the top 10% of sales producers nationwide. He was born in the Midwest and was raised in East Chicago. Rafael graduated from Purdue University with a Bachelors in Kinesiology. In his personal time, Rafael loves to be active by hiking, running, and going to the gym. He has been living in California for about 8 years now and enjoys photography. Being raised in Chicago, Rafael is also a fan of the Cubs, the Bears, and the Bulls.

# Management Assignments



**Casey Starr** (03/19/12) has accepted the position of Route Manager in Richmond Virginia. Casey started in the MPTP program in March of 2012 shortly after graduating from Virginia Commonwealth University with a degree in Advertising.



**Able Castaneda** (2/22/10) was promoted to Route Manager in the El Paso Service Center.



**Aaron Ballew** (05/11/09) was promoted to Route Manager in the Denver Service Center.



**Keith Ortega** (09/24/2012) was promoted from MPTP to Route Manager at Carson.



**Rose Graber** (08/01/13) accepted the position of Quality Assurance Manager at the Corporate Office reporting to **Dianne Knitter** (09/20/04) Director of Quality Assurance.



**Kevin Diec** (04/03/13) was promoted to Quality Assurance Supervisor at Los Angeles Cleanroom Plant.

## Did you Hear the News?

### Anniversaries

#### 40 Years!



**David Monjarraz** (09/17/73) celebrated his big 40th anniversary as Laundry Worker at the Chula Vista Plant. He celebrated with **Bryan Harris** (07/31/00) General Manager, Chula Vista Plant and employees.

#### 35 Years!



**Nena Corral** (07/31/78) celebrated her 35th anniversary as Plant Superintendent at the Chula Vista Plant. She celebrated with **Bryan Harris** (07/31/00) General Manager, Chula Vista Plant and employees.

#### 35 Years!



**Jorge Sotolongo** (11/13/78) celebrated his big 35th anniversary as Senior System Analyst at the Corporate Office. He celebrated with a beautiful cake with his POS family.

# Did you Hear the News?

## More Anniversaries

**25 Years!**



**Mitch Cummins** (07/21/80) General Manager at the Tucson Plant presents a 25th anniversary watch to **Art Delgado**, Assistant General Manager (06/06/98).

**25 Years!**



**Desi Toler** (10/12/88) Plant Superintendent receives her 25 year watch from **Mitch Cummins** (07/21/80) General Manager at the Tucson Plant.

**20 Years!**

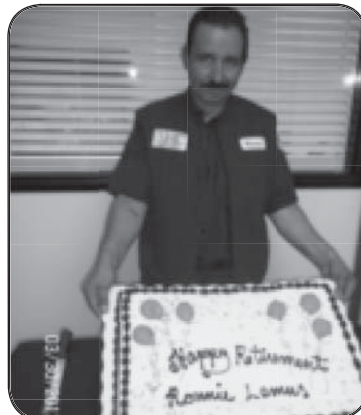


**Mike Armenta** (10/4/93) Stockroom Manager receives his 20 year pin from **Mitch Cummins** (07/21/80) General Manager at the Tucson Plant.

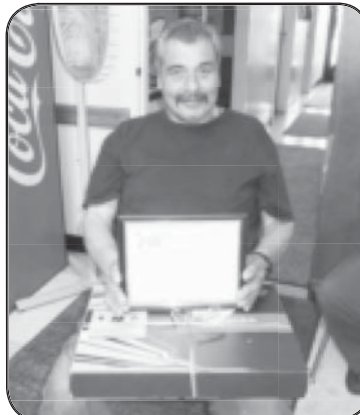
## Retirees



**Dan Ellison** (12/19/84) had a retirement party on October 11th, 2013. Dan is a 29 year employee that started with POS in the towel department and moved up to Customer Sales Representative at the Tucson Plant. **Mitch Cummins** (07/21/80) General Manager at the Tucson Plant presents Dan his gifts and beautiful cake.



**Ronald Lemus** (06/30/86) Maintenance Mechanic retired after 27 years at he Los Angeles Plant. The plant threw him a party and gifts with cake! Enjoy your retirement.



**Louis Martinez** (11/10/98) Washer retired from the Fresno Plant this year. He celebrated with a luncheon with his Fresno Plant POS family. Enjoy your retirement!



**Juana Alvarado** (11/13/00) Laundry Worker, retired from the Los Angeles Cleanroom Plant with a nice party with all her PCS family. Thank you for your commitment to PCS all these years!

## Congratulations!



**Donald Pyne** (04/22/13) MPTP welcomes his precious baby daughter!



**Bryan Harris** (07/31/00) General Manager at the Chula Vista Plant welcomed their new baby boy to their family!



**Kyle Stowers** (04/06/09) Customer Service Representative at the Austin Cleanroom Plant welcomes his precious daughter!

# Did you Hear the News?

## Special Events Attended



The Chula Vista Plant sponsored the Soroptimist event.



(left to right): **Anthony Frumusa** (03/02/09) District Sales Manager, **Jeff Gross** (01/14/13) Corporate Sales Representative at Las Vegas Service Center and **Chad Royal** (07/12/10) Sales & Service Manager at Las Vegas Service Center work the POS booth at the Specialty Equipment Market Association (SEMA) Automotive tradeshow in Las Vegas this year!



Our Corporate Sales Representatives are busy with potential customers at the Western Food Show held in Los Angeles, CA this year. Next year it will be in Anaheim!

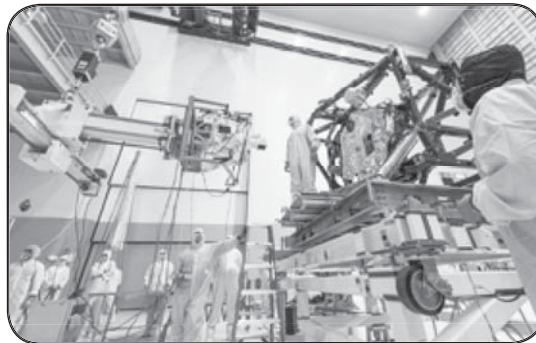


(left to right): **Rich Perry** (04/30/07) Senior Account Executive, **Joe Tramontano** (10/03/11) Account Executive at the Boston Cleanroom Service Center and **Myles Reukema** (01/05/04) Director of Cleanroom Sales at the Corporate Office work the PCS booth at the Interphex tradeshow in New York, NY this year!

## Customer News



Astrogenetix division of Astrotech is the first biotech developing drugs in space! Astrotech one of our customers in Florida and California which is serviced by our Prudential Cleanroom Services Richmond Cleanroom at ASO processing facility in Titusville, FL and soon our Cleanroom location in Los Angeles, California at Vandenberg AFB.



NASA completes first part of Webb Telescope's 'Eye Surgery' operation. Engineers in the cleanroom at NASA's Goddard Space Flight Center are working to implant part of the eyes of the James Webb Space Telescope. They are all wearing Prudential Cleanroom Services apparel which is serviced from our Richmond, Virginia location.

## Citizenship



"**Esperanza**" **Maria Ovale De Rodriguez** (11/25/03) received her citizenship! Congratulations!

## OAA Recognition



(left to right): **Chris Welch** (12/14/95) Regional Manager, **Nicole Palmer** (08/19/09) General Manager at the Fresno Plant, **Marc O'Leary** (12/07/77) Regional Vice President celebrate Nicole's first Outstanding Achievement Award (OAA) after just her first year as a General Manager and Fresno's first OAA in years and years! Thank you for your leadership Nicole.

## Tuition Reimbursement Program



**Veronica Caldera** (08/22/11) Distribution lead Person at the Mesa Cleanroom Plant using Prudential's Tuition Reimbursement program to earn her GED. **Juan Johnson** (01/26/98) General Manager at the Mesa Cleanroom Plant presents a letter to Veronica from **Tom Watts** (09/08/75) President who is acknowledging Veronica's commitment. We in Mesa are also very proud of Veronica with her dedication in accomplishing her goals. We encourage more employees to take advantage of this benefit. This benefit is inline with Prudential's Mission to assist employees to reach their full potential. Congratulations Veronica and thank you for leading in example for the Mesa team.

# Did you Hear the News?

## Halloween Fun!



Los Angeles Cleanroom held an open house and Halloween Party on October 26, 2013.

Above (left to right):

**Sandra Sepulveda** (09/21/11)

Plant Superintendent,

**Rosa Vasquez** (01/28/08)

Assistant General Manager

**Sandra Lieu** (07/11/11)

General Manager at the Los Angeles Cleanroom Plant



One of our customers, HM Electronics in Poway CA, was updating their employee safety videos and chose a zombie theme. They wanted it to be authentic and so we provided some old coats that matched what they use at their account for the video.



Mesa Stockroom Department ready for TRICK OR TREAT (left to right):

**Rafael Munoz** (03/17/2010) Stock Room Clerk

**Billy LaFountain** (02/13/2012) Stock Room Supervisor

**Lourdes Vargas** (10/20/1997) Stock Room Clerk

**Jesus Garibay** (03/13/2007) Stock Room Clerk

**Reyna Buck** (12/20/2010) Stock Room Clerk

**Maria Rivera** (03/10/2008) Stock Room Clerk

**Maria Villagran** (11/06/2009) Stock Room Clerk

**Rebecca Koury** (11/06/2009) Plant Superintendent

## Ready, Set, Go!!!



Our employees took the plunge and finished the ROC race in Irvine, CA this summer! Way to go guys! (left to right):

**Clarissa Corona** (03/26/07)  
Receptionist,  
Corporate Office

**Eva Cesario** (01/09/89)  
Direct Sales Administrator,  
Corporate Office

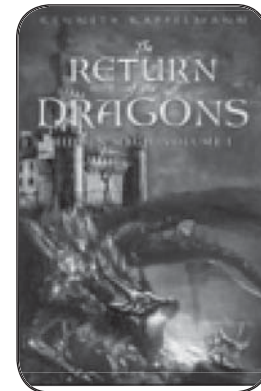
**Shawna Bowen** (03/31/08)  
Executive Administrator,  
Corporate Office

**Johanna Kalert** (09/01/05)  
ABS Cleanroom Lead,  
Corporate Office

**Joe Perry** (08/25/08) Sales &  
Service Manager, Irvine Plant

**Jeff Nelson** (08/08/89)  
Regional Manager, Corporate  
Office

**Michael Warn** (01/07/08)  
Sales & Service Manager,  
Irvine Plant



## Best Seller!

The Return of the Dragons  
Hidden Magic Volume 1  
by **Kenneth Kappelmann**

Our very own **Ken Kappelmann** (10/26/10) Account Executive at the Milpitas Cleanroom Plant has written a book that was picked up by a publishing company – Tate Publishing - the link to the book is below.

It was officially released on July 23rd, 2013 where it is available in bookstores, Kindle, Amazon, etc. He has just worked out an agreement where an additional \$8.00 per book has been added to the retail price and this money is going 100% to the families affected by the bombings in the Boston Marathon. The charity being used is The One Fund Boston which was set up by the Governor of Massachusetts and the Mayor of Boston.

To Learn more: <http://www.tatepublishing.com/bookstore/book.php?w=978-1-62295-471-1>





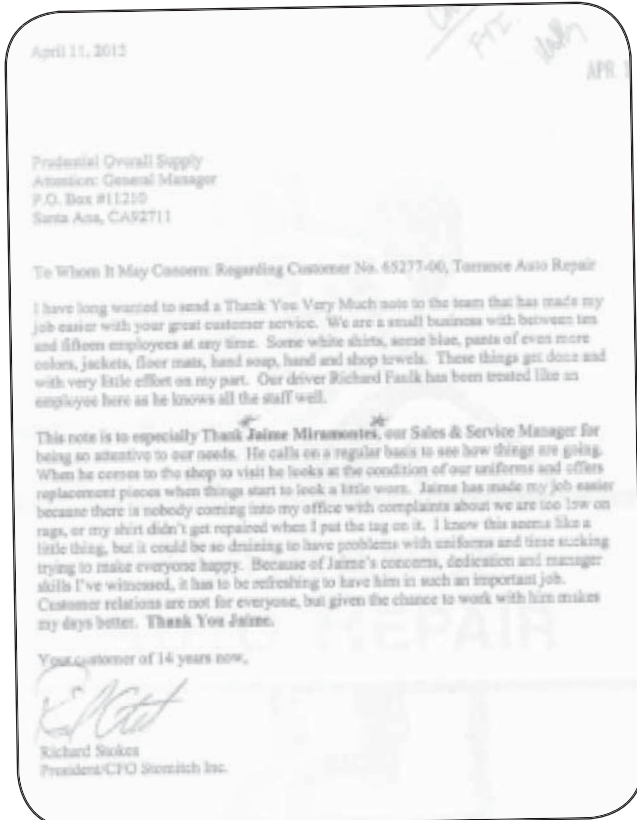
# Did you Hear the News?



Wedding bells rang.  
**Sylvia Williams (formerly Sagarnaga)** (03/20/02) Stock Room Manager, Fresno Plant was married to Brett Williams on July 13, 2013 in Rancho Cucamonga, CA. They have been together for over 12 years.

Congratulations to **Jon Marts** (05/30/00) Sales & Service Manager, Carson Plant and **Sandra Lieu** (07/11/11) General Manager, Los Angeles Cleanroom Plant were married on a lucky day...11/12/13!

## —From the Prudential Mail Bag...



**Jaime Miramontes** (09/25/06) Sales & Service Manager, Carson Plant.

From: Tom Jacobson  
 Sent: Wednesday, October 02, 2013 3:43 PM  
 To: Lee Terry  
 Subject: Shalen Nair

Lee the guys came into today and put up the towel holders and soap dispensers. There was a guy named Shalen Nair that was helping do the job. As he was leaving he handed me a 100 dollar bill that he said he found in the bathroom. I can't believe how honest this guy was. I would say 99% of the population would have stuck it in their pocket. I do believe the money was mine as it's the rest room in the sales hanger that I use. I would like you to forward this email to his boss and tell him what a great thing that he did. He's deserves some credit. I tried to give him 20 bucks as a reward and he wouldn't take. Prudential better hang on to this guy. Thanks for the great service.

Tom Jacobson  
 President  
 Tom's Aircraft Maintenance, Inc.

**Lee Terry** (05/09/88) Environmental & Safety Director, Corporate Office and **Shalen Nair** (12/01/97) Route Manager, Carson Plant.

From: Hildur Vera  
 Sent: Wednesday, May 29, 2013 2:55 PM  
 To: Sergio Lopez (P05)  
 Subject: Complements for services performed to this company.

We would like to thank Sergio Lopez for the great years of service he has provided to our company. He and his team of Victor Covarrubias and Dan Maurer have shown excellent customer service skills. They have responded to our questions and needs in a timely and professional manner. We have been a loyal customer to Prudential for 18 years thanks to the great efforts of people like Sergio, Victor and Dan. We are sad to hear that Sergio will be leaving the Commerce facility but wish him all the best in his future endeavors with Prudential Overall Supply.

Sincerely,  
 Parsec, Inc.  
 Commerce, CA 90040

Riverside Plant's **Sergio Lopez** (07/24/06) Sales & Service Manager, **Victor Covarrubias** (09/10/92) Wholesale Customer Sales Representative and **Dan Maurer** (06/27/83) Customer Sales Representative.

# From the Prudential Mail Bag...

November 20, 2013



**PACIFIC COAST PRODUCERS**


**Letter of Recommendation**

Adnan Isovich is Prudential's Route Rep here at Pacific Coast Producers in Lodi, CA. He is responsible for three accounts on a weekly basis, as well as a total of seven on a bi-weekly basis. The guy is GREAT! Everything from his service to his attitude is second to none. When I first met him, prior to signing with POS, he promised me that he would take care of all of our needs. And, he has. He has gone above and beyond the definition of Supreme Customer Service. At times, I forget we have a uniform company. Which is awesome compared to our last uniform vendor. Adnan is an asset to POS. I'm very glad we went with Prudential. I hope they keep him happy. People like him are hard to find.

Thank you for your time.

Nasser 'Mo' Abdallah  
Superintendent  
Pacific Coast Producers  
Lodi, CA

**Adnan Isovich** (02/16/09) Customer Sales Representative, West Sacramento Service Center.



**THOMPSON TANK, INC.** ASME - D.O.T. CERTIFICATION  
D.O.T. INSPECTION - TESTING  
DESIGN ENGINEERING - CONSTRUCTION

**THOMPSON VACUUM-PRESSURE UNITS**

July 30, 2013

TO: WHOM THIS MAY CONCERN

Please accept this letter of reference on behalf of our vendor, Prudential Overall Supply.

My name is Mary Barrasa and I am the accounting department for Thompson Tank, Inc. and am also responsible for all transactions with Prudential Overall Supply Co. I personally have dealt with this high caliber vendor for over 18 years. Four months at this current employment and 18+ years at my previous employment.

When I first started working for Thompson Tank, Inc., Amerigrid was the uniform company that we were under contract with. Invoicing was a disaster and discrepancies were not being dealt with. Calls and e-mails were not being responded to. Several months passed and we gave written notice of our desire to end our contract with this vendor; it was then that we heard from our rep's manager. By this time we had begun looking for a new uniform company.

The name Prudential Overall Supply was mentioned as a possible new vendor for our uniform and shop needs. When this vendor was chosen I was extremely happy because I knew that the relationship between customer and vendor would be a great one, and I am not wrong. Though, as I said, Thompson Tank, Inc. has only been with Prudential Overall Supply four months, we are looking forward to a lifelong business relationship with this awesome vendor.


There isn't enough time or paper for me to let anyone know how wonderful a vendor Prudential Overall Supply Co. is. The Service Department and Mark Estrada, our Sales Representative have made themselves readily available when a concern needs to be addressed, and address it they do, and always to our satisfaction. Mr. Dan Clark, President of Prudential Overall sets a high standard by example; one that I have witnessed through the years that I have dealt with the staff at Prudential Overall Supply.

Prudential Overall Supply Co. will be a vendor you will be proud to call a preferred vendor. Should you like to discuss this by phone you may reach me at: (562) 869-7711 and/or e-mail at: [mbarrasa@thompsonstank.com](mailto:mbarrasa@thompsonstank.com)

Sincerely,  
*Mary Barrasa*  
Mary Barrasa  
Accounting Department

**Mark Estrada** (04/26/10) Corporate Sales Representative, Los Angeles Industrial Plant, **Dan Clark** (09/23/68) Chairman of the Board.

No one tells Prudential's story of customer loyalty better than CLA-VAL with over 50 years of documented Prudential service and friendship.



Since 1936, CLA-VAL has produced the world's highest quality automatic control valves for a diverse array of industries. Beginning with just five employees in South Pasadena, CLA-VAL has earned a reputation for excellence around the world, now employing hundreds in its nine U.S. and European facilities.

Prudential Overall Supply has grown with CLA-VAL over the years; supplying uniforms, towels and floor mats to its headquarters in Costa Mesa and to additional CLA-VAL facilities throughout Southern California. CLA-VAL Manager Michael Castaldo has been there for most of this time. Michael started at CLA-VAL in 1955 and fondly remembers Prudential CSR Dick Vosburgh who served CLA-VAL from 1966 through 2000 when Dick retired from Prudential. In commenting on the CLA-VAL - Prudential half century relationship Michael simply states that "Prudential's service has been outstanding!"

**Irvine Plant Team.**

Good Morning Joe,

I recently learned about the exciting news of your renewing one of our long term customers; CLA-VAL in Costa Mesa, CA who has been a customer of Prudential Overall Supply now approaching 60 years.

The Irvine plant has a long history of providing outstanding product quality AND service to our customers and this is no doubt the cornerstone of why CLA-VAL has chosen Prudential Overall Supply for over a half century.

I want to personally congratulate you and the Irvine team on the outstanding service that all of you have provided to CLA-VAL. I know that retired CSR Dick Vosburg (who I worked with years ago) and who personally served CLA-VAL for 34 years would be proud of you and your team, as we all are.

Attached is a picture of a letter from CLA-VAL to us in 2007 from the special edition Silver Anniversary 75th edition Off-the-Cuff that I thought you would enjoy reading.

I also wanted to forward this to entire team within Prudential as a testament of when we take care of our customers they will honor us with their continued business, and their loyalty.

Best Regards,

Marc O'Leary | Regional Vice President | Prudential Cleanroom Services | Prudential Overall Supply

**Joe Perry** (08/25/08) Sales & Service Manager, Irvine Plant, **Marc O'Leary** (12/07/77) Regional Vice President, Corporate Office.

# From the Prudential Mail Bag...

From: Vang, Josephine  
Sent: Tuesday, October 01, 2013 12:47 PM  
To: Ashley Carroll  
Subject: RE: Prudential follow up

Hi Ashley,

I appreciate you reaching out to me. Service from Prudential has been great! We've been very pleased, so I don't feel there is a need to discuss service at this time. I just have to say a huge "Thank You" to Craig for making the entire uniforms process so much easier for me to manage and track.

Anyway, I hope you enjoy your stay in California the next couple of days.

Josephine Vang  
HR Lead  
Quad/Graphics  
Innovative People Redefining Print  
Merced, California  
www.QG.com

**Ashley Carroll** (05/14/07) Key Account Manager, Corporate Office,  
**Craig Jorgensen** (07/09/12) Customer Sales Representative, Fresno Plant.

From: Larrie.L.Osuna  
Sent: Monday, October 07, 2013 3:42 PM  
To: Ashley Carroll  
Cc: Nicole Palmer (GM P08)  
Subject: Acknowledgment

Hello Ashley and Nicole,

Just wanted to take the time to let you know that I have had excellent service with David Nieto, Alejandra Olivarez, and Jeff Craddock.

They are quick to respond to me, letting me know they have received my inquiry or request. They are all very personable and a pleasure to work with. They are also very reliable taking care of issues quickly and letting me know when the issue is resolved.

Thank you,

LARRIE OSUNA  
Continuing Care Department

**Ashley Carroll** (05/14/07) Key Account Manager, Corporate Office and  
**Nicole Palmer** (08/19/09) General Manager, Fresno Plant  
**David Nieto** (10/11/10) Route Manager, Fresno Plant,  
**Alejandra Olivarez** (08/22/12) Laundry Worker, Fresno Plant,  
**Jeff Craddock** (12/18/12) Sales & Service Manager, Fresno Plant.

From: JoAnn Ross  
Sent: Friday, July 26, 2013 3:40 PM  
To: Sandra Lieu (GM P15)  
Cc: Marc O'Leary  
Subject: Commendation: Rosa Vasquez for Excellent Customer Support

Hello Ms. Lieu.

Attached is my commendation letter addressing Rosa Vasquez' excellent Customer Service to Lucix through the years since Lucix came on board as a Customer of Prudential Cleanroom Services.

She always responds to our questions quickly and very professional.

We appreciate Rosa's valued support!

Thank you and best regards,

JoAnn Ross  
Deputy Director, Quality Assurance  
Lucix Corporation

**Rosa Vasquez** (01/28/08) Assistant General Manager,  
Los Angeles Cleanroom Plant,  
**Sandra Lieu** (07/11/11) General Manager,  
Los Angeles Cleanroom Plant and  
**Marc O'Leary** (12/07/77) Regional Vice President,  
Corporate Office.

From: Handley, Cheryl (ES)  
Sent: Tuesday, May 28, 2013 11:30 AM  
To: Rich Perry  
Subject: Northrop Grumman #4403410

Hi Rich –

I just received the latest Off-the-Cuff POS publication and upon reviewing it I noticed your multiple awards: President's Club, Dan Clark, and Annual Clean Pro! I wanted to make sure that I took the time to send my congratulations to you on these awards as they are a testament to a person's true character.

It has been almost three years now that you and I met to discuss the possibility of Northrop Grumman (ATL) switching services to Prudential Cleanroom Services for meeting our cleanroom garment needs. I have to say that the decision I made was a good one. Not only was the transition seamless, but the superior customer service provided by Prudential over the last three years has been outstanding. Be it garment deliveries (Russell), invoice issues (Keith), or account follow up/visits (Mike), I could not ask for a better team. Such a commitment to great customer service is to be commended. With a commitment such as this, it is a pleasure doing business with Prudential.

Cheryl Handley  
NORTHROP GRUMMAN CORPORATION  
ATL Production Material Control Mgr.

**Rich Perry** (04/30/07) Senior Account Executive, Richmond Cleanroom Plant,  
**Russell West** (10/31/06) Customer Service Representative,  
**Keith Mann** (04/16/07) Route Manager and  
**Michael Randolph** (10/18/04) Sales & Service Manager, Richmond Cleanroom Plant.

Follow Prudential on:      [www.PrudentialUniforms.com](http://www.PrudentialUniforms.com)

## Prudential's First Voluntary Protection Program (VPP) Certification for Safety goes to...



our PHOENIX, ARIZONA Plant!



### SERVICE. INTEGRITY. TRADITION.

Since 1932, Prudential Overall Supply has provided best-in-class solutions for businesses with our uniform and textile programs. We provide our customers with the best possible products and service at a fair price, today and into the future.