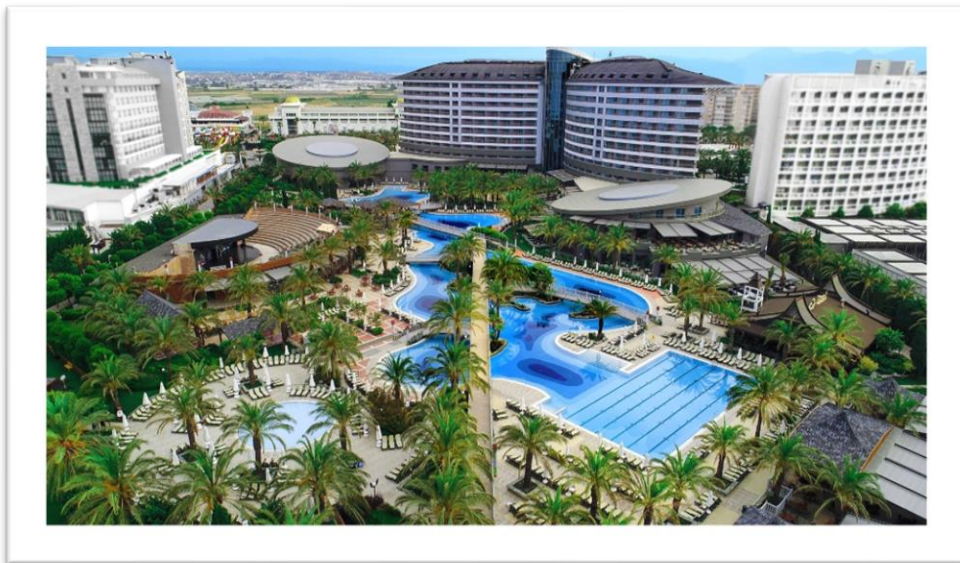


ROYAL WINGS HOTEL



SUSTAINABILITY REPORT 2022-2023

We continue to protect our world and our future with the awareness of our responsibilities on this long journey we set out to ensure sustainability in tourism.



Royal Wings Hotel

1.HISTORY



Our facility Royal Wings Hotel, located in Lara, the pearl of tourism, continues to maintain its high service understanding and quality within Royal Group Hotels with its stylish rooms with magnificent views and all the colours of nature. Built on 63.166 m2,

our facility started its operations in Kundu/Lara region in April 2005 with 457 rooms and 996 bed capacity.

2. MANAGEMENT SYSTEM

As Royal Wings Hotel, we are moving forward with our management approach that values human and nature while carrying out our activities.

Together with our sustainability management team, we endeavour to raise awareness among all employees and guests.

We implement ISO 22000 Food Safety Management System and Sustainability Management System in our facility.

3.POLICIES

➤ Sustainability Policy

We comply with all applicable environmental, food safety, human rights, labour safety laws and regulations.

Together with our sustainability team, we encourage our guests and staff to participate in sustainability efforts.

We ensure that our employees have equal rights and work in a healthy and safe environment.



Royal Wings Hotel

➤ **Food Safety Policy**

We offer physically, chemically, microbiologically and allergenically clean foods for the healthy nutrition of our guests and staff.

➤ **Sustainable Purchasing Policy**

We try to make environmentally friendly purchases that give importance to recycling. '92% of our suppliers consist of local (Antalya region) suppliers.

➤ **Child Protection Policy**

We respect children's rights and take measures against child abuse. We regularly provide training on "Child Abuse" to our staff and stakeholders in our facility.

➤ **Open Door Policy**

We always keep communication channels open between employees and managers.

4.SUSTAINABLE TOURISM

➤ **Environmentally Friendly Product Selection**



When choosing the materials and equipment to be used in our facility, we pay attention to the fact that it is recyclable and eco-labeled.

By supplying 92% of our products from local companies, we aim to reduce the carbon footprint generated during transportation.

➤ **Waste Management**



By implementing the Zero Waste System in our facility, we support the prevention of waste, the more efficient use of resources and the recycling of waste in the most efficient way.



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Recyclable Wastes



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PLASTIC

By sending 33,370 kg of plastic packaging waste to recycling facilities in 2022;

- ✓ 1368.17 kg of greenhouse gas emissions were prevented.
- ✓ 192678.38 Kwh of energy was saved.
- ✓ 543.93 barrels of gasoline were saved.



PAPER

By sending 51,650 kg of paper packaging waste to recycling facilities in 2022;

- ✓ 9142.05 kg of greenhouse gas emissions have been prevented.
- ✓ 21.1765 Kwh of energy was saved.
- ✓ 878.05 trees were saved.



GLASS

By sending 92,110 kg of glass packaging waste to recycling facilities in 2022;

- ✓ 2763.30 kg of greenhouse gas emissions have been prevented.
- ✓ 3868.62 Kwh energy savings were achieved.
- ✓ 110.53 kg of raw material was saved.



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METAL

By sending 21.080 kg of metal packaging waste to recycling facilities in 2022;

- ✓ 2002,60 kg of greenhouse gas emissions were prevented.
- ✓ 13.533,36 Kwh energy savings were achieved.
- ✓ 27,40 kg of raw materials savings have been achieved.



1 liter of waste oil pollutes
1 million liters of drinking water.

We contribute to the prevention of pollution of our water resources by raising awareness of our personnel with our regular environmental trainings.

Thanks to the oil traps in our facility, waste oils are collected and disposed to a licensed recycling company.

In 2022, 5547 kg of waste oil from oil traps was delivered.

Vegetable waste oils used as frying oil are collected in our hazardous waste storage area and delivered to a licensed recycling company.

5530 kg of vegetable waste oil was delivered in 2022.



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Hazardous Waste

These are wastes that have the potential to be harmful to human health and the environment.

Hazardous wastes; may have burnable, inflammable, corrosive, reactive and toxic properties.

Hazardous wastes generated in our facility are stored locked in the hazardous waste temporary storage area and delivered to licensed recycling companies within 180 days.

The hazardous wastes seen in the schedule below were received from our facility by licensed recycling companies and were disposed.

Hazardous Waste	Amount(kg)
Fluorescent lamp and other waste containing mercury.	52
Empty pressure container	25
Contaminated packaging with hazardous material	235
Leaded batteries and accumulators	189
Waste containing harmful silicone	33
Discarded electronic equipment	260
Waste paint and varnish	300
Lubricating oil	250
Grease filter	40
Antifreeze liquids containing hazardous substances	330
Agrochemical waste containing hazardous materials	7
Medical waste	122
Waste batteries	63
Total	1906



➤ Energy Management

We monitor our energy consumption in our facility and implement energy saving practices by considering guest satisfaction.

- ✓ We use motion sensitive sensor lighting in public areas (such as WC).
- ✓ In many areas within the facility, we aim to shorten the working time of air conditioning devices by opening the curtains in winter and utilizing daylight.
- ✓ We use revolving doors at the entrance doors of the facility in order to prevent the air-conditioned air from escaping.
- ✓ With the Vrf system, the air conditioning devices of the unused sections in the kitchen and other working areas are turned of to save energy.
- ✓ It is aimed to increase energy efficiency by performing routine maintenance of all materials and equipment such as air conditioners, dishwashers, ovens, etc.



- ✓ Guiding information is provided to our guests and staff for energy saving.
- ✓ All devices such as tea and coffee makers that are not used outside the service hours are switched off.

In the rooms of our facility, electrical energy is activated using the ‘energy saver’ electronic card system. It saves energy by switching off automatically when not in use.



Royal Wings Hotel

➤ **Water Management**

When you look at the world map, only 2.5 percent of the blue water you see is fresh water. 70 percent of this water is in the glaciers.

Contrary to popular belief, our country is not a water-rich country. It is a 'water-stressed' country with 1,519 m³ of water per capita per year.

Turkey's population is projected to reach 100 million in 2030 and the amount of water per capita will decrease to 1,120 m³. In other words, with its increasing population and growing cities, Turkey is on its way to becoming 'water poor'.



In our facility, we are working to use our water resources economically, taking into account health, hygiene and guest satisfaction.

- ✓ Photocell taps are used in hand washing sinks in our kitchen departments.
- ✓ Photocell armature is used in public toilets.
- ✓ Dual flush system is used in public and room toilets.
- ✓ All faucets in public areas and rooms are equipped with aerators to increase the flow density with less water consumption. The aerators are regularly maintained and water is saved.



Royal Wings Hotel

- ✓ We try to raise awareness of our guests about water saving by using information cards and info channels in the rooms.
- ✓ We change towels and sheets daily upon guest request. If there is no guest request, we change every two days.
- ✓ In the landscaping of our garden, we mostly prefer drought-resistant plants. We try to reduce water consumption by using drip and spring system in garden irrigation.



➤ **Biodiversity Conservation**

Our nature and the ecological services it provides are rapidly deteriorating. 75 percent of terrestrial areas have been significantly altered by humans and have lost their naturalness. More than 60 percent of marine areas are under intense human influence and we have lost 85 percent of wetlands. In Turkey, the number of globally endangered species has quadrupled in the last 10 years to 400.

We attach importance to the protection of biodiversity in our facility. We share endemic species specific to the Antalya region with our guests and staff and aim to increase their awareness.



Sea Daffodil (Pancratium maritimum)

When sea daffodils are seen in our facility, they are maintained and protected by our garden staff.



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Serik Armudu (*Pyrus serikensis*)



Kemer Orkidesi (*Ophrys climacis*)



Side Canavar Otu (*Orobancha sideana*)



Kangay (*Rhaponticoides hierroi*)



Olimpos Safrani (*Crocus wattiorum*)



Kaputas Andızotu (*Inula sechmenii*)



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We grow most of our landscape plants in our on-site greenhouse.



We try to avoid using pesticides against invasive plant species as much as possible.

We try to prevent the uncontrolled proliferation of weeds such as thistle, nettle, puncture vine, barnyard grasses, chenopodium album by physically collecting them by hand.

We use low doses of pesticides in the fight against pests such as whitefly, cotton bollworm, red spider mite, mealybug, taking into account the safety data sheets.

Caretta Caretta



For more than 100 million years, sea turtles have logged miles in the world's oceans, playing an indispensable and complementary role in the health of marine and coastal ecosystems.

Antalya coast is one of the most important nesting areas

of *Caretta Carettas* in the Mediterranean Basin. When a *Caretta Caretta* nest is seen in our facility, we take it under protection and try to increase the chance of survival of the offspring.





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Our Eco-Friendly Energy Projects

Konya – Cumra 27 MW Solar Power Plant

- ✓ The first renewable nature-friendly energy investment was made in 2019. We have realized the first investment as a Solar Power Plant on an area of approximately 350 decares in Çumra district of Konya.
- ✓ Çumra Solar Power Plant, built in 2019 using the latest solar power generation technologies, is the largest solar power plant in Turkey and the region.
- ✓ It is Turkey's first solar power plant operating with 1500 Volts.
- ✓ Its productivity is 95%.
- ✓ 18 MW annual Production 45 Million KWh/year, annual production per MW is 2.5 Million KWh.



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Mersin – Sertavul 30 MW Wind Power Plant



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- ✓ 30 Mw License Power (32 MW Installed Power)
- ✓ 30 MW Annual Production 105 Million KWh/Year
- ✓ Annual Production per MW: 3.5 Million KWh
- ✓ Project Site: +2300 Meter Altitude and 8 Km Length
- ✓ Turbines: 8 Enercon Turbines
- ✓ Productivity: %98



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➤ **Good and Respectable Work**

- ✓ We attach importance to our staff working in healthy and safe conditions.
- ✓ Occupational health and safety practices in our facility are carried out in the presence of an occupational safety specialist.
- ✓ We regularly provide occupational health and safety trainings to our staff.



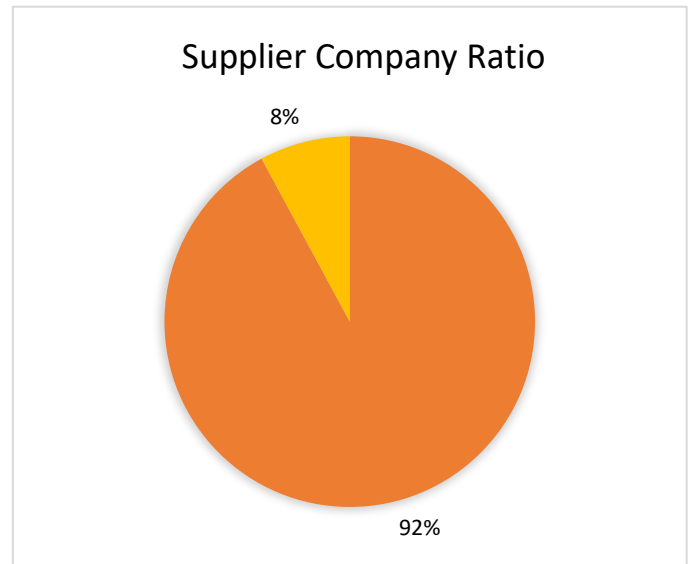
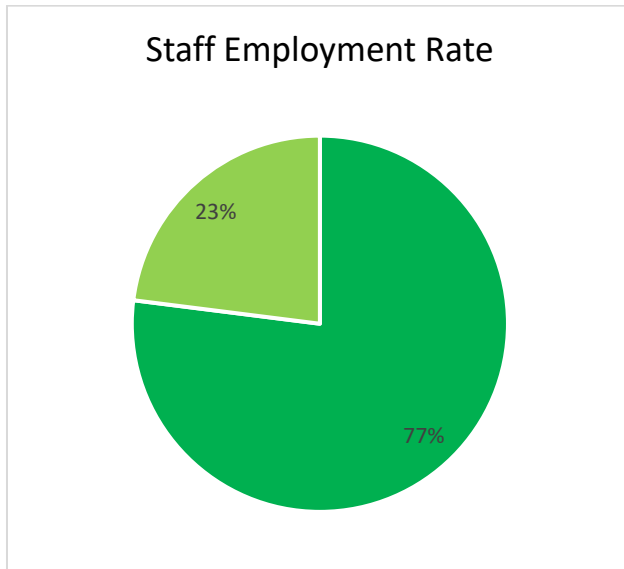
- ✓ We offer equal opportunities to our employees regardless of gender, race, age and ethnicity.
- ✓ We support gender equality. Our female employee employment rate in 2022 is 32%.
- ✓ Our employees are regularly trained according to their annual training plans in order to support their personal and professional development.
- ✓ With our open-door policy to our staff, we aim to keep the communication channels between them and their managers open. We try to improve working conditions by evaluating the complaints and suggestions of our employees.
- ✓ We implement our child protection policy to protect our guests and staff against child abuse. We increase the awareness of our staff and stakeholders within the facility with child abuse trainings.



Royal Wings Hotel

➤ **Social Responsibilities**

- ✓ In order to increase the employment and initiatives of our local people, we take care to select our personnel to work in our facility from the Antalya region. 78% of our personnel are selected from Antalya. 92% of our suppliers are located in Antalya.



- ✓ We work in cooperation with Tez-Tur Vocational and Technical Anatolian High School. We offer practical training opportunities in our facility in order to enable students to gain basic knowledge and skills related to the field and branch, to adapt to innovation and change, to communicate healthily with the people around them, to determine their goals and to take initiatives to achieve them and to raise them as individuals with professional competencies.



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✓ Plastic Cap Collection Campaign

By collecting plastic caps of all colors and sizes in our facility, we also support the plastic cap campaign that the Spinal Cord Paralysis Association of Turkey (Türkiye Omurilik Felçlileri Derneği) has been successfully conducting since 2011.



- ✓ In order to introduce Turkish culture to our guests, we organize open buffets and events with the theme of Turkish Night on one day of the week.
- ✓ With our Sahan restaurant, we bring together the unique tastes of Turkish cuisine with our guests with our hospitality.
- ✓ With our Turkish tent, we offer our popular local delicacies such as Turkish pancake and Turkish pide with meat.



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As a member of AKTOB and LATUYAB, with the hotels in Lara Tourism center together, we are working to improve tourism in our region.

- ✓ By directing our guests to local public markets and public transportation use, we aim the regional development as well as to reduce the carbon footprint.



- ✓ With the support of TEMA Foundation, we raise awareness among our employees about Climate Change, Energy and Water Conservation.





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- ✓ We aim to increase our environmental awareness and social solidarity by regularly planning activities such as beach cleaning with our staff and guests.



- ✓ We celebrate International Women's Day on March 8 every year with the working women in our facility.



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- ✓ We organize staff entertainment to increase the motivation of our staff and improve our social relations.



- ✓ In order to make beautiful touches to the lives of our children with disabilities, we organize environmental education and sapling planting activities with our environmental engineers.



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- ✓ On March 21, World Down Syndrome Awareness Day, we aim to raise social awareness with a visit to the Love Workshop and a bazaar event.



- ✓ We organize recycling and planting activities for our little guests to raise environmental awareness and have a pleasant time.



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- ✓ We turned the lights that we have turned off for one hour since 2007 to draw attention to the steps that need to be taken for the future of our world off this time to commemorate our lost ones. For a healthier and safer future, we are joining the call for #GreenGrowth mobilization, saying that it is time to take nature with us, not against us..



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➤ **Targets**

For 2023, some targets have been set for ensuring sustainability, taking into account factors such as the physical conditions of our facility and guest satisfaction.

- ❖ In order to reduce plastic consumption;
 - Straws will not be used in bar areas and restaurants unless requested by guests.
 - Bulk jam products will be used instead of picnic jams in the open buffet.
- ❖ Polycarbonate products that can be washed in the dishwasher and reused will be used instead of cardboard plates / cups in areas such as poolside and beach.



- ❖ In the main restaurant, the portions of the products in the buffet will be reduced in order to reduce organic plate leftovers.
- ❖ Stickers informing our staff and guests about energy and water saving will be used in public areas.
- ❖ With the environment board, information will be given to protect our world.
- ❖ A sensor light system will be installed in the restaurants and lobby to save energy.
- ❖ Failed lamps will be replaced with LED light system.



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HOW ABOUT PROTECTING OUR WORLD TOGETHER?



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