

THE ICC, BIRMINGHAM 1-3 DECEMBER

Access Role Management

December 2nd, 2019

ENGAGING MINDS | EMPOWERING SUCCESS

#UKISUGCONNECT

Access Role Management: the most important aspects of Access Control

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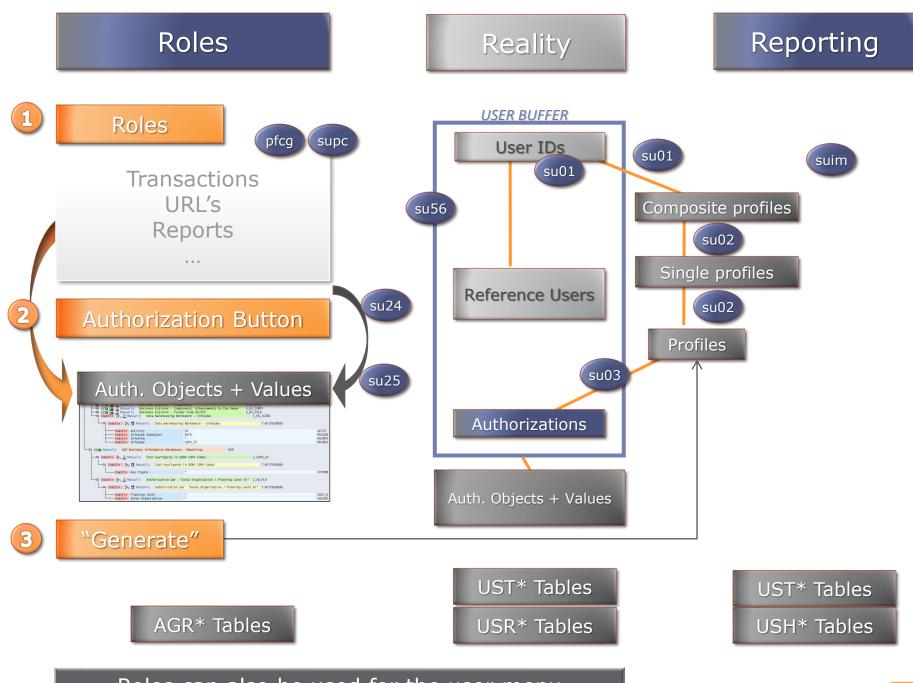


- The European Commissions' regulation for data protection rules (GDPR - General Data Protection Regulation) shall apply from 25 May 2018
- Is nothing new since it replaces 25 local privacy laws
- 4 initial steps
 - Step 1 Analyze your environment (→ Data Register)
 - Step 2 Audit who has access to the personal data
 - Step 3 Remove access to personal data for unauthorized users (> Role Concept is needed)
 - Step 4 Stay compliant (→ It is not a project)
 - Tip: Deletion of data can be helpful



Role Concept Stakeholders: Their requirements







Role Concept Criteria

- User Provisioning
- Role Maintenance
- Overall Transparency
- Ownership

Overview of Authorization Concepts

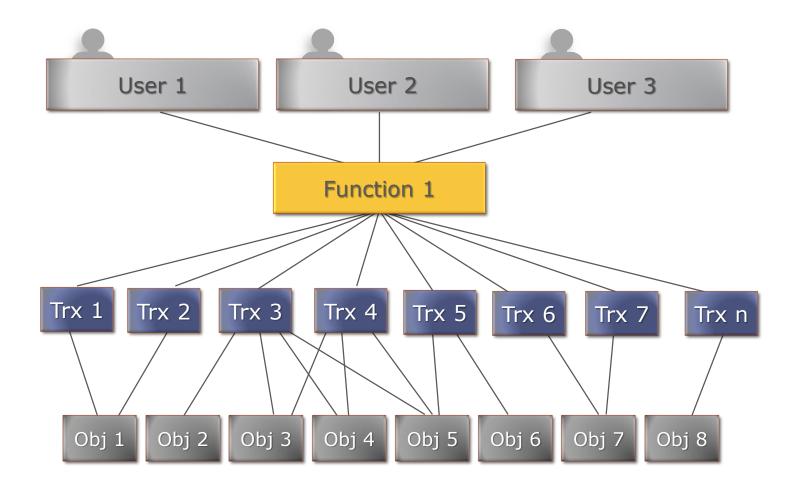
- One-layered function-based concept
- One-layered task-based concept
- Two-layered function-task-based concept
- Hybrid authorization concept
- Complementary concept

Definition

- Function is for example: sales manager; accounting clerk; ...
- Task is for example: vendor master maintenance; printing; ...

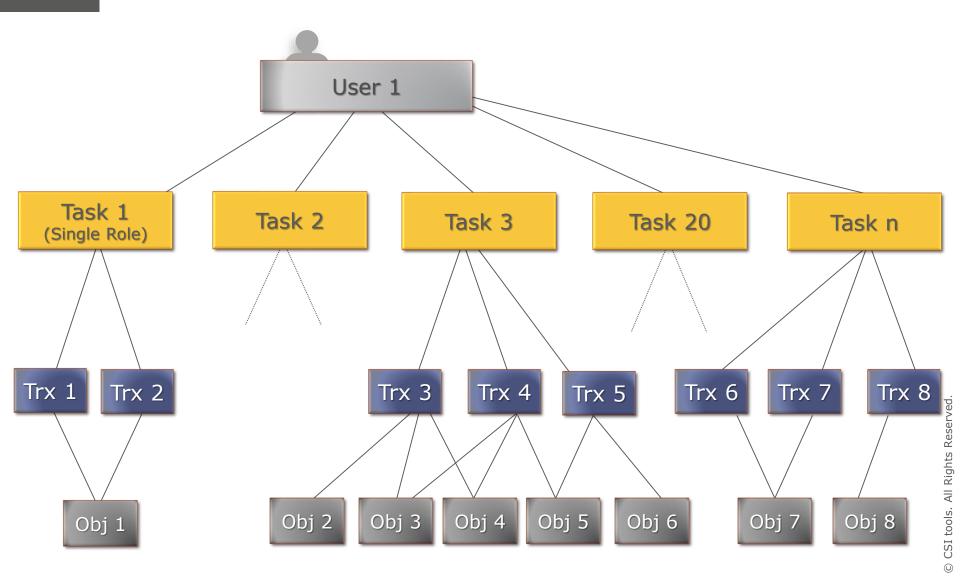


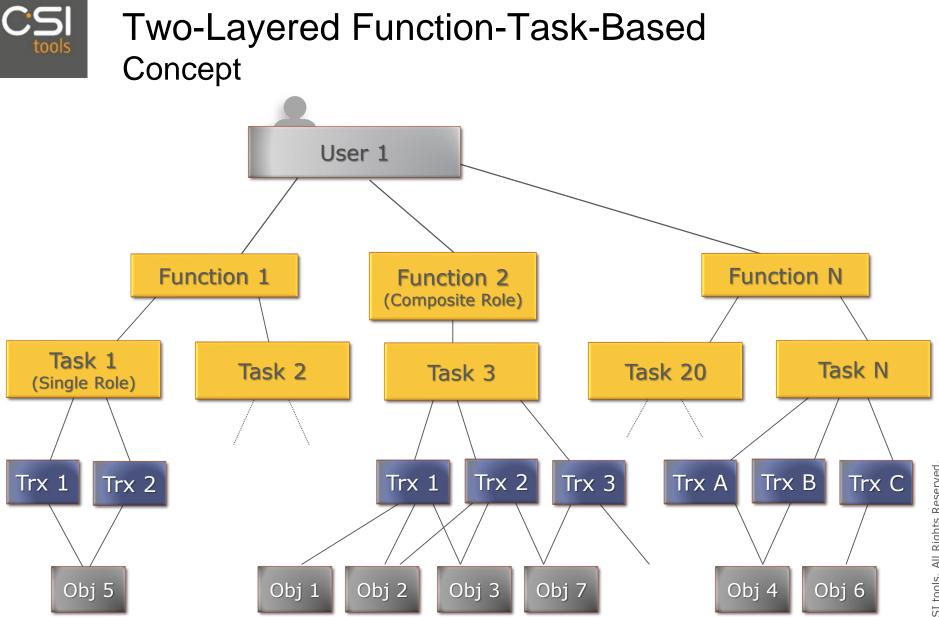
One-Layered Function-Based Concept





One-Layered Task-Based Concept





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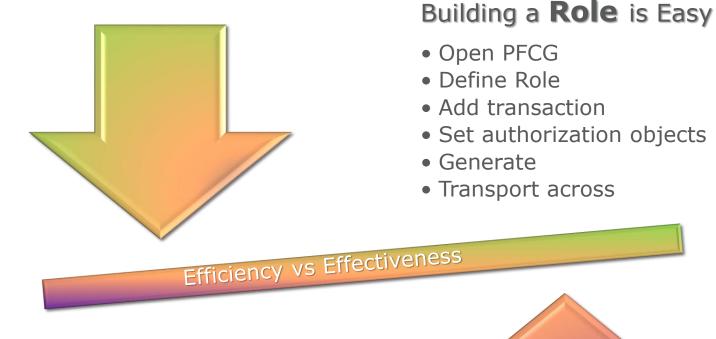


Comparison Authorization Concept Types

Auth. Concept Criterion	One-Layered Function-Based	One-Layered Task-Based	Two-Layered Function-Task
User Provisioning	"Impossible": a change requires modification of the role in development	Difficult: large number of roles	Easy: small number of roles
Role Maintenance	Every change (request) impacts technical layer	Easy: Changes will rather impact user provisioning	Clear split between business responsibility and IT responsibility
Overall Transparency	"Impossible": a function is different per operating company	Transparent: content of a role is clear	Single role ~ one sub- process / composite role ~ business function
Ownership	Mixed Ownership	Easy on data \ business process level;	Easy on data \ business process level; Easy on user level

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Role Concept Considerations



Building a Concept is Difficult

Being In Control of

- Access Rights and Provisioning
- Change Management
- Anticipating Change
- Coping with Technical & Functional Constraints



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Role Concept Challenges

Average number of Used Transactions within a Company Can Vary Over Time from 2000 to 8000

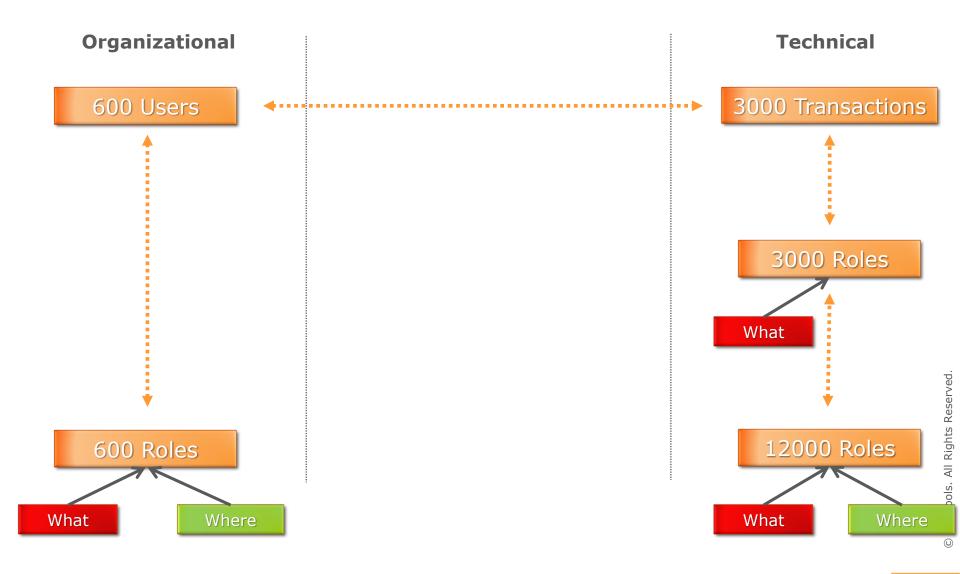
The Number of

SAP has > Users can Vary 100.000 from 20 Transactions to 1.000.000 Users need only access to Specific Data in Display or Multiple Let's make a case ... Maintenance Users mode. need Multiple They use Transactions Transactions to get there.

Se ... 3000 tcodes 600 users 0



Possible Scenarios : Extreme Cases





Possible Scenarios : 1 Role per User

600 Users

600 Roles

-

	Advantages	Disadvantages
Technical	Easy to Build: Group Transactions and Create Role	Cannot Separate "create for company code 1000" and "display for company code 3000" without breaking PFCG best practices
Functional	Nice Overview of all Transactions per User	 No automated user provisioning is possible Nightmare from change management perspective Grouping is needed for S/4HANA Unclear ownership (access to multiple (sub)processes and organizational data in one the role) SoD Rules Changes have major impact on the roles



Possible Scenarios : 1 Role per Transaction

3000 Transactions

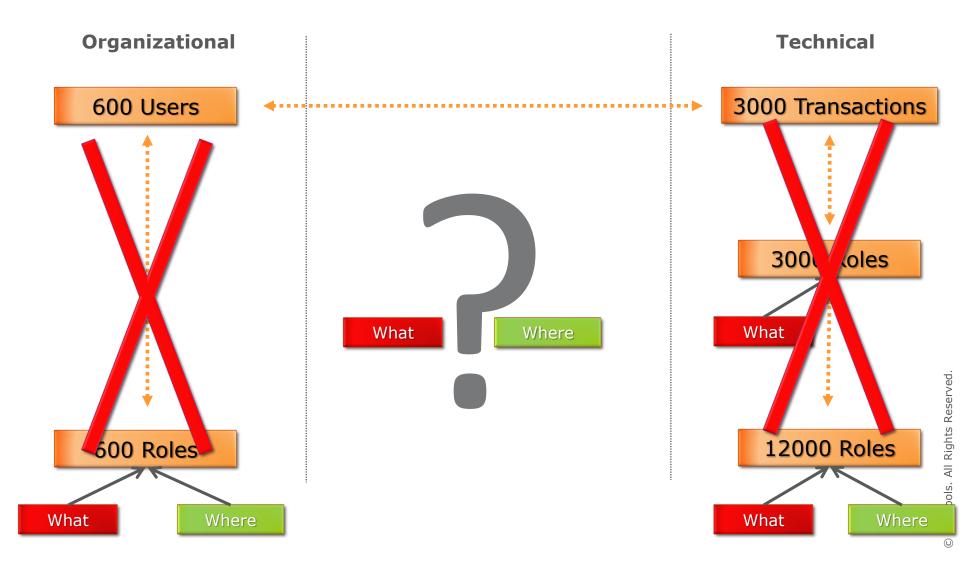
3000 Master Roles

	Advantage	Disadvantage
Technical	Very easy to build: put each transaction in separate role	 Huge Amount of Roles to initially create and to maintain after data restriction changes User cannot have not more than 300 assigned roles (*)
Functional	Very transparent: all is at user assignment level	 Grouping is needed for S/4HANA No automated user provisioning is possible Nightmare from change management perspective Heavy User Request Procedure: user needs to request 300 to 400 roles and does not have this knowledge

(*) Simplified: real limit is 312 profiles in user-id, unless OSS note is implemented

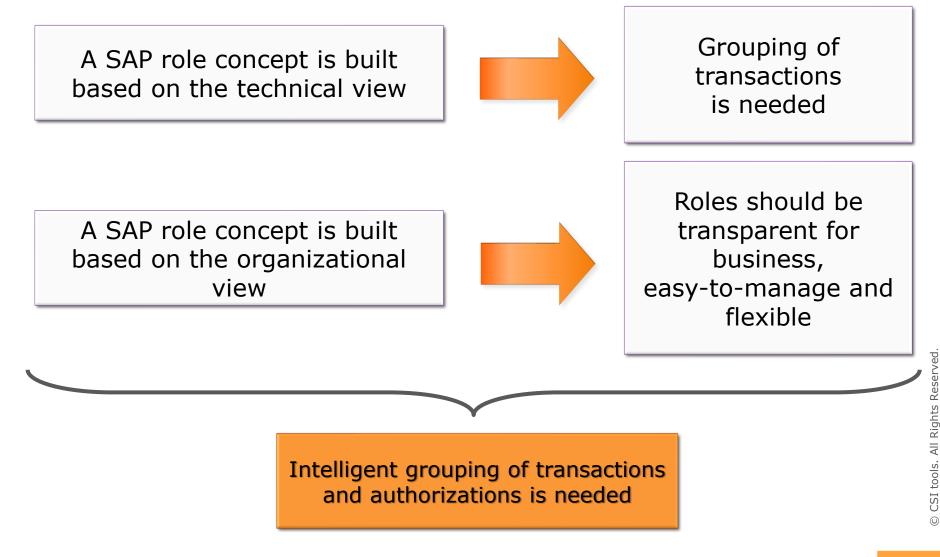


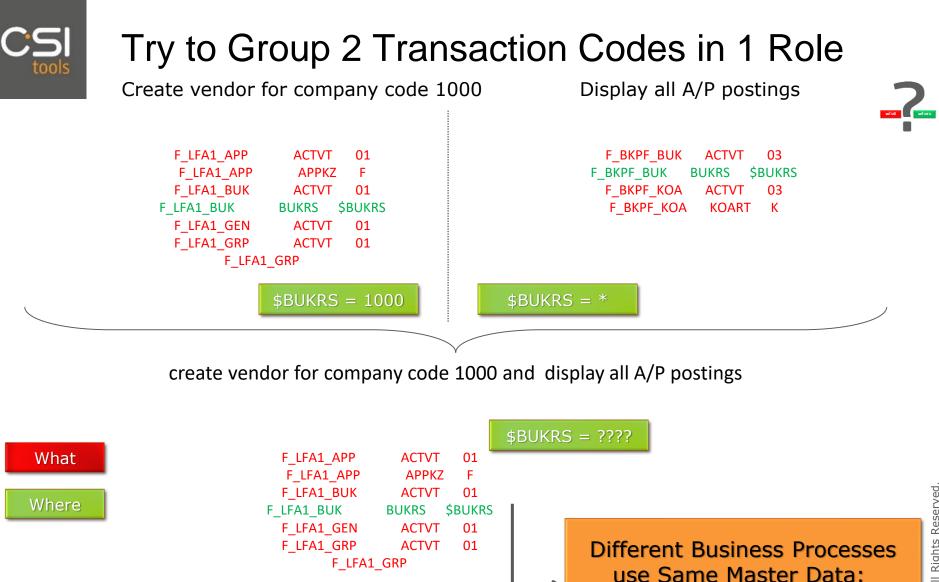
Possible Scenarios : Solution in Between





Possible Scenarios: Intermediate Conclusion





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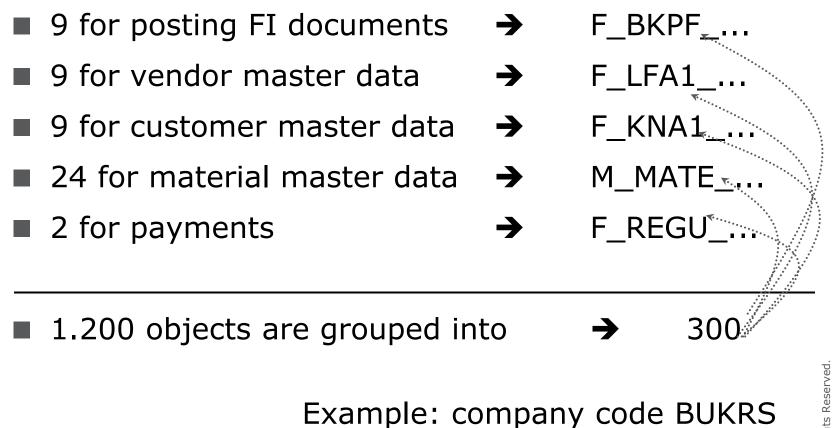
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so process based grouping

is NOT the Solution



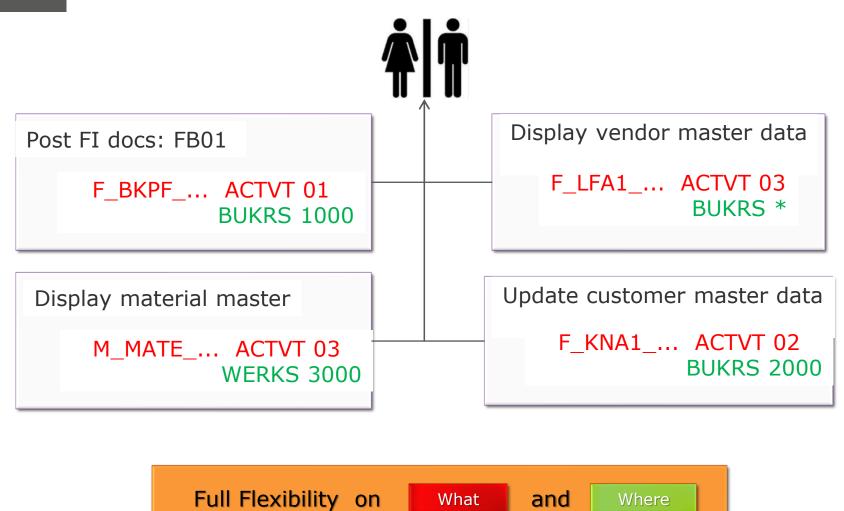
Possible Scenarios : Data Level Based !



Your authorizations requirements need to be simplified into 300 one-liners

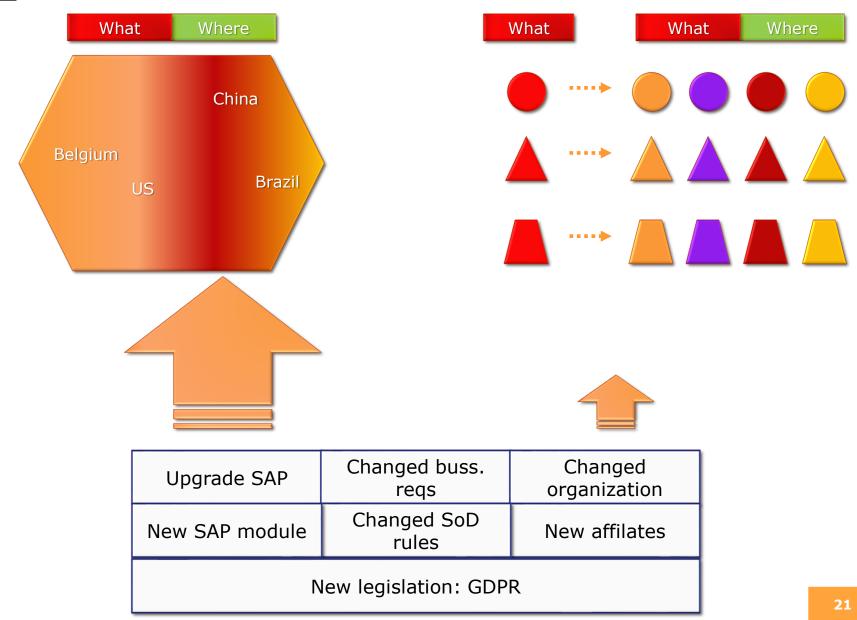


Possible Scenarios: Data Level Based?





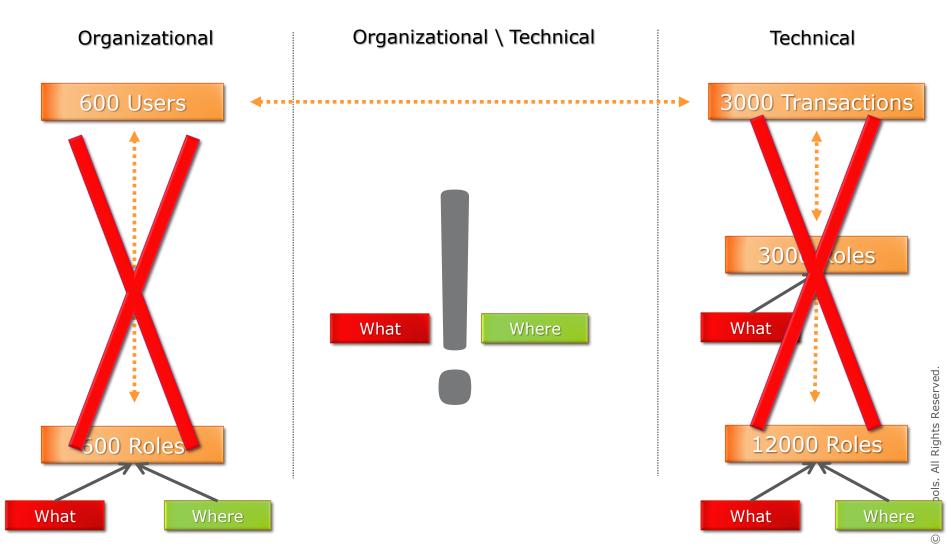
More Roles but Much Less Work





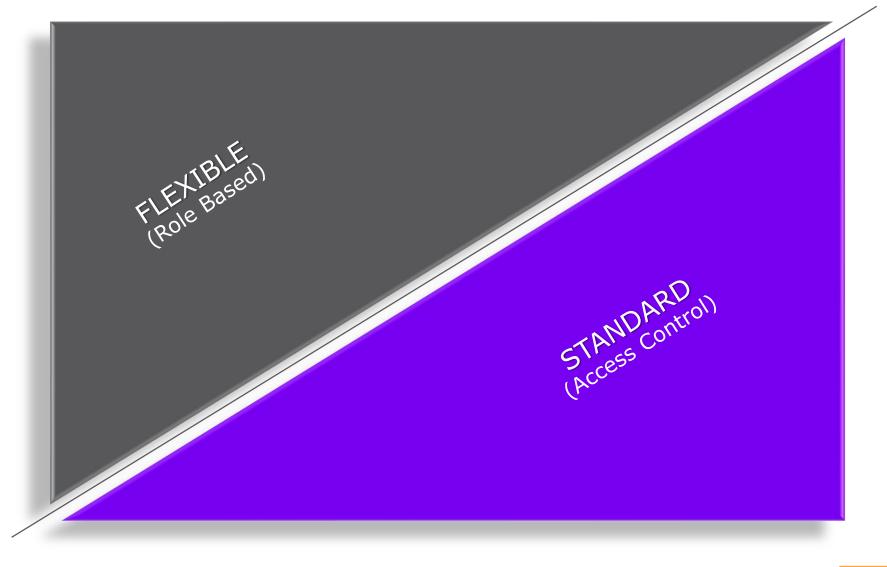
Possible Scenarios: Best of Both Worlds

1 role / transaction



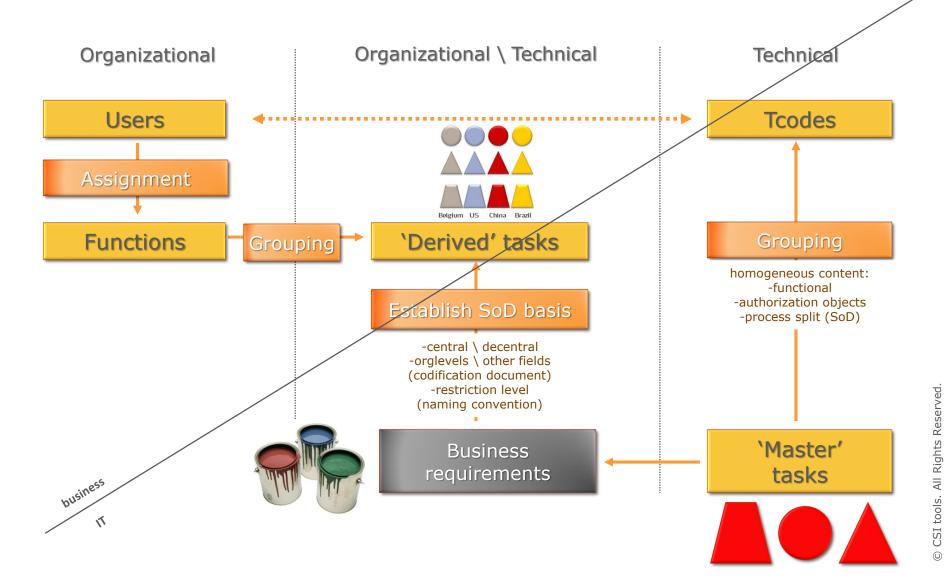


RBAC Concept Implementation

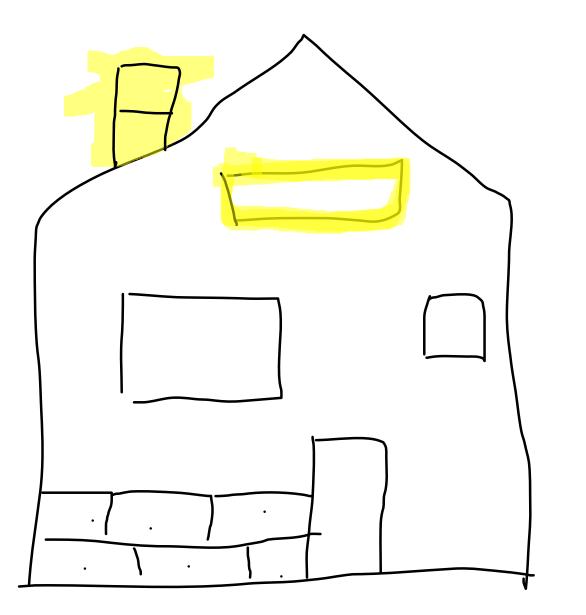




RBAC Concept Implementation



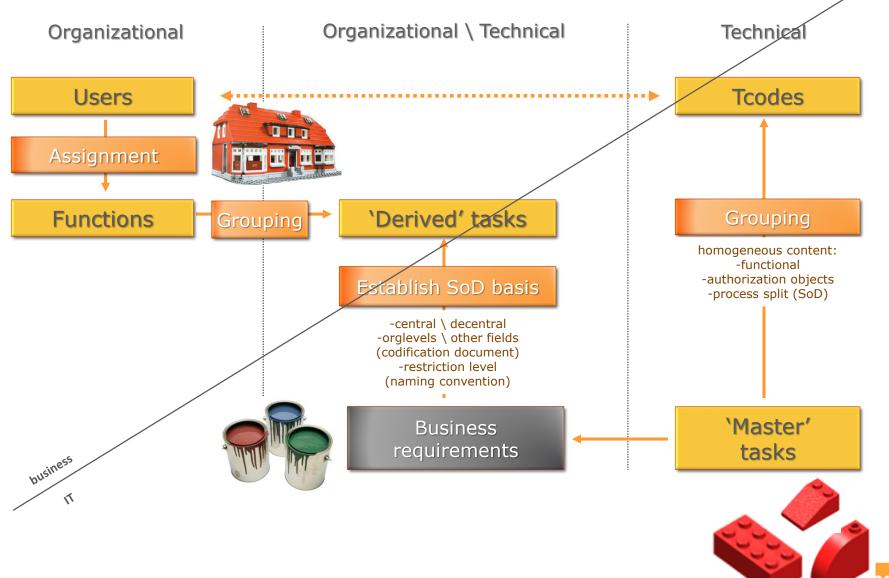




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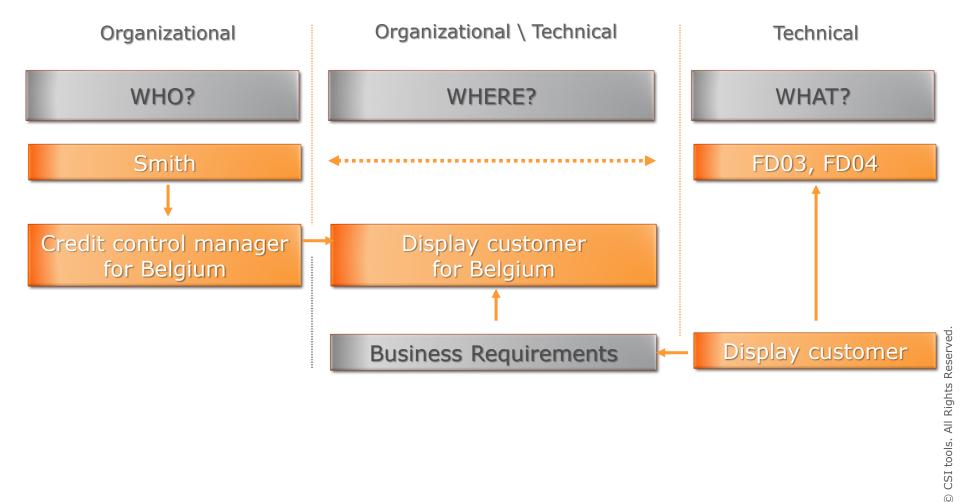


RBAC Concept Implementation





Grant Access to a User





This (Authorization Object Based) RBAC concept ...

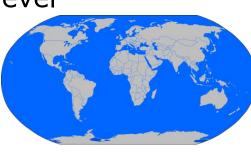
- is a proven concept that is per definition SoD free
- works for small and big companies
- supports acquisitions and mergers
- supports departmental consolidation
- is used in a SaaS model (Software as a Service)
- supports the definition of clear responsibilities
- supports central role concept
- can be used for APO, BI, ...
- display roles are isolated





Automate Role Maintenance: who – what – where !

- Organizational perspective
 - Define Requirements on data level
 - Define Requirements on process level
- System perspective
 - Codify the WHAT requirements
 - Codify the WHERE requirements
 - Build all SAP roles fully automated





Assign roles using business language

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Codification documenting the business requirements

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Automated Translation of documentation into roles

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Context & ABAC (Attribute Based Access) Direct insight in impact of affected domains and roles



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The change of one value in the codification will trigger a change in all applicable roles!

<u>A change in an organization</u> <u>is only seconds of work!</u>

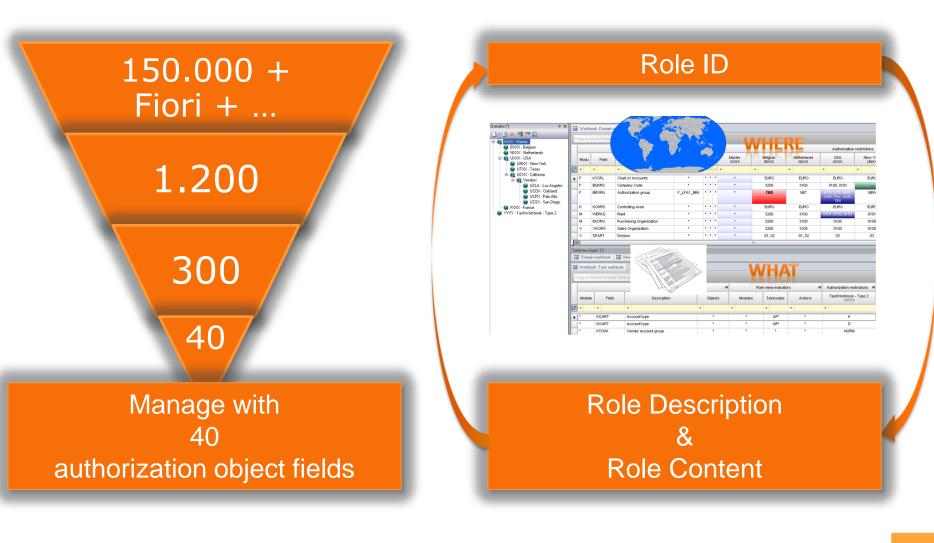
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	BBBFUXXXAPSPA	Demo VNSG USA	
	CSIFUXXXAPSPA	Demo CSI USA	
	CUPFUXXXAPSPA	Demo CUP USA	
	CUQFUXXXAPSPA	Demo CUP 15 Feb USA	
	EBYFUXXXAPSPA	Demo 17:26 ebay USA	
	EPCFUXXXAPSPA	Demo for Carla USA	
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Close



Simplification & Automation = 100% Accuracy since role description maps role content





Role Content is deviating from documentation

systems can have millions of authorization lines

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	V		NRBFUCLAAPSPA	NRB demo Los Angeles	Maintained	F_LFA1_BEK	BRGRU	00	HIHI, LOS, NRB	CUSTOMER	V	Authorizations need to be updated
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	V		AAAFUCXXAPSPA	Demo IIA California	Maintained	F_LFA1_BEK	BRGRU	00	LOS, OAK, PAL,	CUSTOMER,	V	Authorizations need to be updated
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Which authorization are needed?

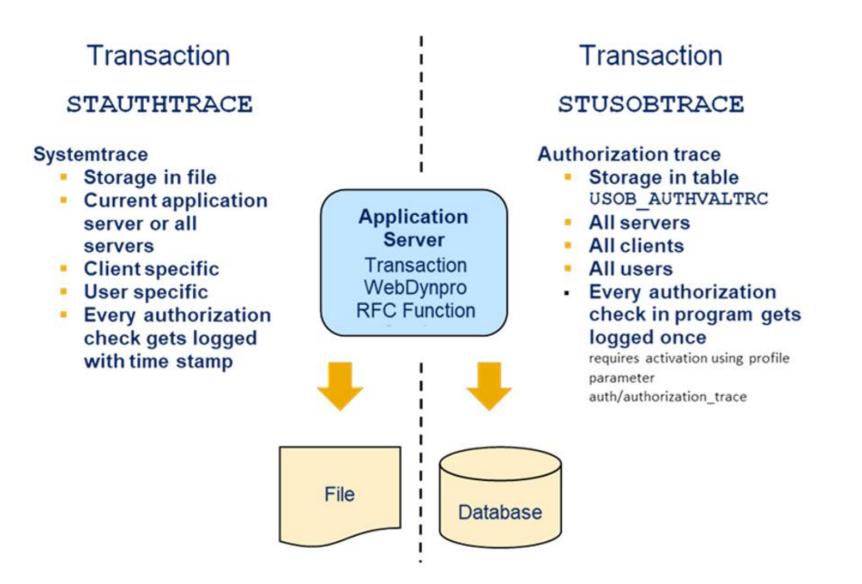
- Use SU24
 - But data is not always correct
 - Usually not documented for own developed coding
- Use SAP ABAP scanner to improve SU24
 - Transaction ATC (ABAP Test Cockpit)
 - Disadvantages ABAPs are nested so too many authority checks will be listed

Also the double / conditional authority checks

- Better: Perform an authorization check trace with transaction ST01
 - This will list exactly what a user need
- Best solution: Use the SAP new way of tracing
 - Reduces testing to zero and fully supports our concept



SAP New way of tracing





SAP New way of tracing

Transaction

STUSERTRACE

Authorization trace

- Storage in table SUAUTHVALTRC
- All servers
- Client specific
- User specific
- Every authorization check in program gets logged with time stamp once per client and user

Transaction

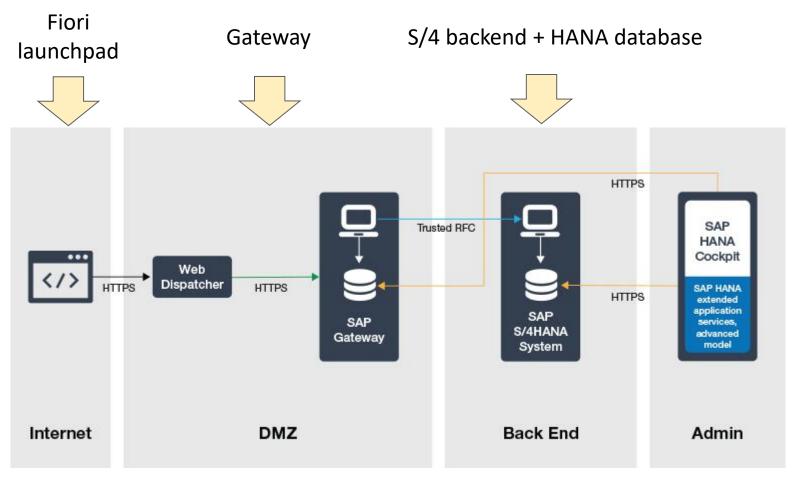
STRFCTRACE

Analysis of statistic records for RFC

- All servers
- Client specific
- User specific
- Logging of external RFC calls



S/4HANA architecture adds multiple layers



Copyright – SAP

Insider





Supports: Context, RBAC, ABAC & derivation on non-organizational levels !

Thank you!

Johan Hermans

johan.hermans@csi-tools.com

Observe. Think. Act.



Acknowledgements

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Complementary Roles

- Complementary roles is not a concept but a principle that can be applied on every concept. We have seen two-tier, threetier and even four-tier layer concepts
- The idea of a complementary roles is that certain access rights (usually organizational levels) are granted separately, using the SAP pitfall of accumulation of access rights
- We are not in favor of this principle for the following reasons:
 - Using a pitfall as principle will cause unexpected access rights and create bigger pitfalls
 - Only four-tier layer concepts will partially prevent this, but is then way too technical for end-users, so no transparency/..

Note that CSI Role Build & Manage does support complementary roles !



Complementary Roles

- CSI tools is not in favor of this principle for the following reasons:
 - ./..
 - SU24 / USOBT settings are no longer respected causing difficult and costly maintenance and upgrade effort
 - For some modules the organizational level access give enough access
 - Ownership is difficult to define, which is a key item in provisioning
 - Focus is set on reducing the number of roles.
 - This gives the impression that the role building process generates the main costs. Our experience learns, however, that the main cost of an authorization concept is in maintenance, roll out, adaption and re-use of a concept, not the building phase.
 - Automated tooling cannot per definition identify SoD conflicts on role level

<u>Note that CSI Role Build & Manage does support complementary roles !</u>