

# **Table of Contents**

Overview	
Access to FTS Transfers Module	
Training	2
Backup Documentation	
EmailNotification	2
Accounting Services	2
Log into Financial Transaction Services (FTS)	3
Create a Transfer	
Approve a Transfer	
General FTS Features	18
Update User's Contact	18
Make Dropdown Menu (Preference List) Display for Chartfields as a Default	19
Add Values to Preference List (Dropdown Menu)	20
Search Feature	21
Forms	22
References	22
Resources	23
Contact	23

### **Overview**

The Financial Transaction Services (FTS) application was created by San Jose State University. Departments can use FTS for:

- transferring budget or expense between chartfield string.
- submitting a Requisiton for goods or services to Contracts and Purchasing Services.
- requesting Direct Pay to a supplier or employee reimbursement to Accounts Payable.
- employees to submit an authorization and reimbursement for business travel.

The Transfers module in FTS allows authorized users to transfer a budget or expense between chartfield strings. This guide will provide instructions to completing and approving an Hospitality Payment Transfer.

#### **Access to FTS Transfers Module**

Access to the FTS Transfer module can be requested by completing the <u>System Access Request</u> (SAR) form. Training is not required to receive access to the module.

FTS limits a user's access to the Department ID(s) that is requested on the SAR form. This means if DeptID 1042 (Finance) is requested, the user will only be able to create and view requests for that DeptID. Changes to a user's existing access can be made by completing a new SAR form.

## **Training**

Employees can enroll in the Budget and Expense Transfers class (Course No: GL002) which is conducted by Finance Support. Register in a session through MySJSU (PeopleSoft).

## **Backup Documentation**

Unlike the Travel and Purchasing/Payment modules in FTS, there is no upload feature in Transfers to attach support backup documentation. The department who completes the transfer is responsible for maintaining the backup documentation for it. Fiscal records are kept for four fiscal years per the <a href="CSU Chancellor's Office Records Retention & Disposition Schedules.">CSU Chancellor's Office Records Retention & Disposition Schedules.</a>

#### **EmailNotification**

Email notifications are sent to the Approving Official when a transfer needs to be approved and to the Requestor when the transfer has been approved. No notification is sent to the Requestor if the transfer is cancelled by the Approving Official.

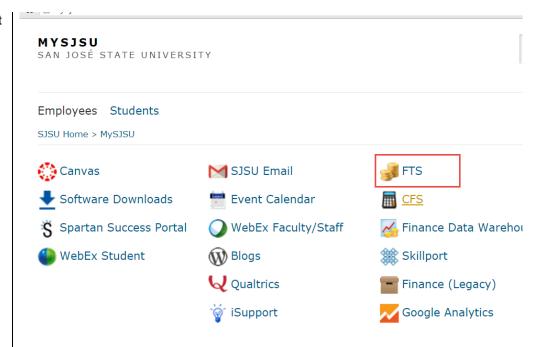
# **Accounting Services**

There may be instances when a transfer cannot be performed in FTS by the department (i.e. certain Account Codes are not available to select in FTS) or when there are many transactions involved. For these reasons, Accounting Services can assist department by performing the transfer through a journal upload. For more information, refer to Journal Entry Upload Requests.

# Log into Financial Transaction Services (FTS)

Users can log into FTS using their SJSUOne account. If you do not know your SJSUOne login information, contact IT Help Desk for assistance- website: https://sjsuone.sjsu.edu/sjsuone/ or email ithelpdesk@sjsu.edu/phone 4-1530.

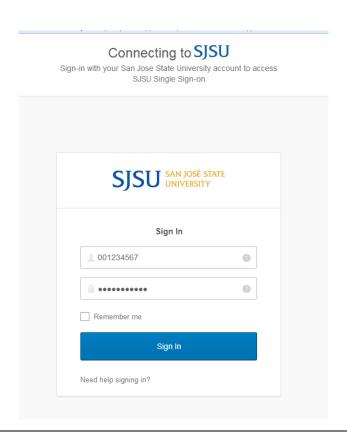
- Go to MySJSU website at <u>http://my.sjsu.edu/</u> .
- 2. Click the FTS hyperlink.



# The SJSU login page displays.

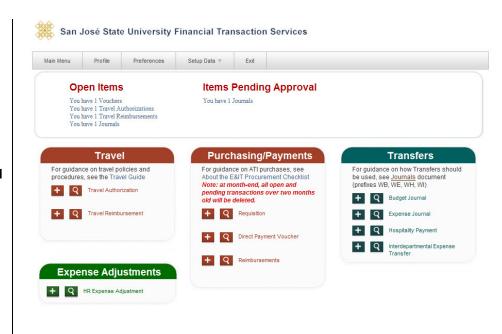
Using your SJSUOne account:

- Enter your SJSUID (Employee ID) and Password.
- 4. Click Sign In.



#### The Main Menu displays.

- Open Items displays a list of items associated to the DeptID(s) the user has access to that have been created and saved, but not submitted for approval.
- Items Pending Approval section displays if user is an Approving Official. Items in the list are associated to the the DeptID(s) the approver has access to.
- Depending on your system access, the Main Menu page also displays other modules:
  - Travel
  - Purchasing/ Payments
  - o Transfers
  - HR Expense Adjustments



## **Create a Transfer**

A requester can pay another campus department for services products/received (i.e. tickets for a campus event and accommodations from University Housing Services) by entering a Hospitality Payment. Hospitality Payment should not be used to pay an auxiliary (Associated Students, Research Foundation, Spartan Shops, Student Union or Tower Foundation); instead follow the <a href="Procurement Pathways">Procurement Pathways</a> for proper method to request purchase/payment.

There are some chartfield use restrictions to note when entering a Hospitality Payment:

- Transfer can be between different Funds
- Only an expense Account Code (6xxxxx) can be used for Payor (department paying).
- The default Account Code is 580094 (Other Operating Revenue-Cost Recovery CSU) for Payee.
- Cannot use Salary (601xxx or 602xxx), or Benefit (603xxx) Account Codes.
- DeptID selection for the debit side (**Payor**) is limited to Requester's access and credit side (**Payee**) can be outside of Requester's access.

# Create a Hospitality Payment.

1. Click the icon next to Hospitality Payment to create a new transfer.

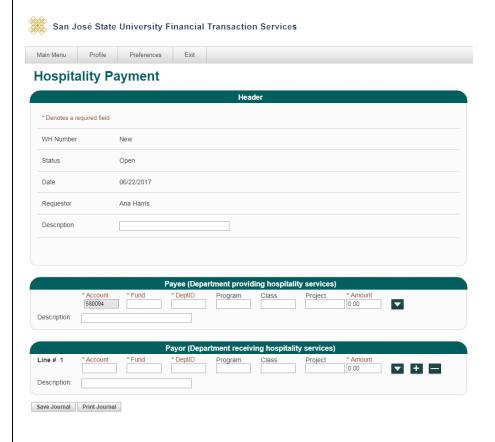


# The Hospitality Payment page displays.

The Hospitality Payment page has three sections:

- Header
- Payee
- Payor

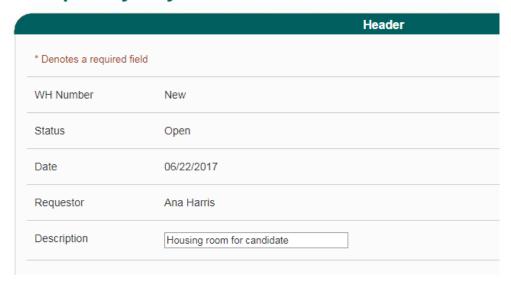
Note: Fields preceded by an asterisk indicate required fields.



#### **Header Section**

The following fields are populated by FTS:

- WH Number: Begins with New. A number with the WH prefix will be assigned by FTS when transfer request is saved.
- Status: Starts with Open and status will change during the transfer process to:
  - Pending Approval
  - Approved
  - Distributed
  - Cancelled (by the Requestor or Approving Offical)
- Date: The date transfer is created.
- Requestor: Name of user who created the transfer.
- 2. **Description:** Enter the purpose for the transfer. (Maximum 30 character in field.)



### **Payee Section**

This section refers to the chartfield string you want to pay (the credit side).

Important: The Payee cannot create this transfer request since they are receiving the funds. Transfer must be initiated by the Payor (the debit side).

For example: University
Housing provided a service to
Finance and requested
payment for it. Finance has to
create the transfer since they
are paying them.

3. By default the dropdown menu fields for chartfields are hidden.

Use the button to display the dropdown menu fields (preference list) or to hide them.

Tip: The chartfields dropdown menu can display by default. Refer to Set-Up Dropdown Menu for Chartfields as a Default section of this guide for instructions.



- Type in or select values from the preference list (dropdown menu) for required chartfield codes:
  - Account: Defaults to 580094 which represents Cost Recovery-Other. This field cannot be changed.
  - Fund
  - DeptID: DeptIDs
     <u>outside</u> the
     Requestor's access
     will appear for
     selection.

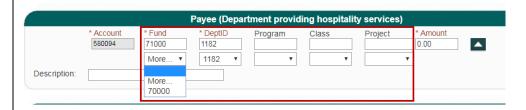
and if applicable, type in or select the optional codes:

- Program
- Class
- Project

Note: If chartfield value is not in your preference list (dropdown menu), then search for and add it to the list by going to **More** in field. Refer to <u>Add</u> <u>Chartfield Value to</u> <u>Preference</u> section of this guide for instructions.

- 5. Enter the **Amount** you want to transfer.
- 6. Enter a **Description** (Maximum 30 characters in field.)

Note: The information entered in this **Description** field will appear in Finance Data Warehouse.





#### **Payor Section**

 By default the dropdown menu fields for chartfields are hidden.

Use the button to display the dropdown menu fields (preference list) or to hide them.

Tip: The chartfields dropdown menu can display by default. Refer to Set-Up Dropdown Menu for Chartfields as a Default section of this guide for instructions.

A split distribution can be created when there are more than one chartfield string to transfer the expense to.

To do a split distribution:

8. Click to add a new line and enter values

or

to delete a distribution line, click .

Tip: There is no limit as to the number of distribution lines a transfer request can have. However, if there are several distribution lines. then it may be more efficient to complete the Journal Entry Upload Request and have Accounting Services complete the transfer instead of using FTS. For more information, see Journal Entry Upload Requests.





- 9. Type in or select values from the preference list required chartfield codes:
  - Account
  - Fund
  - DeptID: Only DeptIDs within Requestor's access will appear for selection.

and if applicable, type in or select the optional codes:

- Program
- Class
- Project

Note: If chartfield value is not in your preference list, you can search for and add to it by going to **More** in field. Refer to <u>Add</u> <u>Chartfield Value to</u> <u>Preference</u> section for instructions.

10. Enter the **Amount** to transfer.

Note: For split distributions, the Payor amount in each distribution line must equal the Amount in Payee.

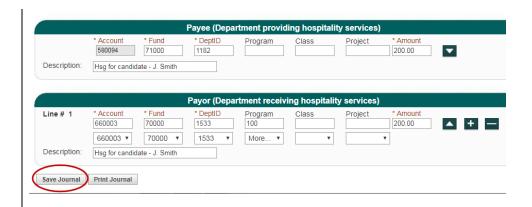
Enter a **Description** (Maximum 30 characters in field.)

Note: Information entered in this **Description** field will appear in the Finance Data Warehouse.



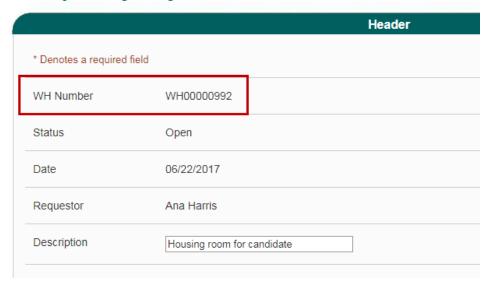


 After entries are completed, click Save Journal.



A WH Number is assigned when journal is saved.

# **Hospitality Payment**



# Additional buttons display at bottom of page.

13. When ready, select **Submit for Approval** to start the approval process

or

**Cancel**: Journal becomes a read-only page and the action cannot be reversed.



If submitted for approval, status will change to Pending Approval.

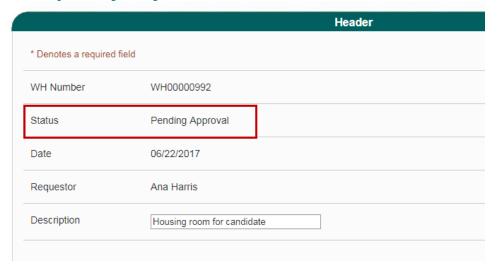
The Approving Official for the DeptID listed in the **Payor** section will receive an email to review and approve the request.

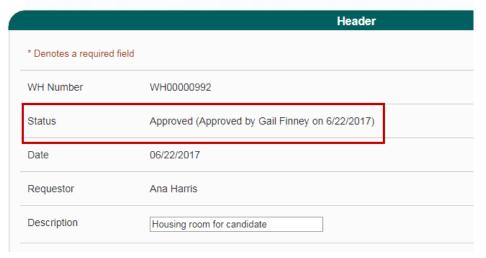
Important: The journal can still be modified in **Pending Approval** status by the Requestor. If changes are made and saved, the journal will return to **Open** status and it will have to be resubmitted for approval.

The Approving Official logs into FTS to review transfer, modify if needed, and selects an action:

- If Approving Official approves, the action is recorded as **Approved** with the name of approver and date of approval.
- If Cancel, journal status becomes Cancelled page read-only.

# **Hospitality Payment**





When transfer is approved, the Requestor will receive email notification of action completed.

Note: No notification will be sent to Requestor if transfer was cancelled by Approving Official. The Requestor can monitor the status by searching for request in FTS. Refer to Search section for instructions.

In a nightly batch process, approved status FTS transactions are fed to CFS. The transfer status will change to Distributed by next day.

#### Once in **Distributed** status:

- The request can no longer be modified.
- A new field appears on the journal- CFS Journal ID. The transaction feeds to CFS in a nightly batch process and posted in a CFS Journal.
- The journal will be reflected in Finance Data Warehouse in two business days under the Actuals column of report.

The transfer is completed.

## Your Hospitality Journal (WH00000992) has been approved



Financial Transaction Services <sjsutravel@gmail.com>

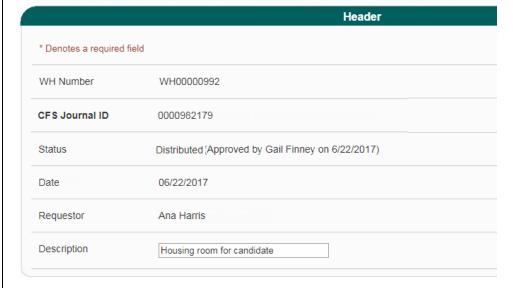
to me 🔻

Gail Finney has approved Hospitality Journal WH00000992

Click the following link to log in: http://ftstst.sjsu.edu

This is an informational message.

Do not reply to this email.



## **Approve a Transfer**

When a transfer has been submitted for approval by the Requestor, an email notification to approve is sent to all Approving Officials with access to the Payor's DeptID.

+ Q Travel Reimbursement

### **Email notification to** approve a transfer request.

The notice provides the following information:

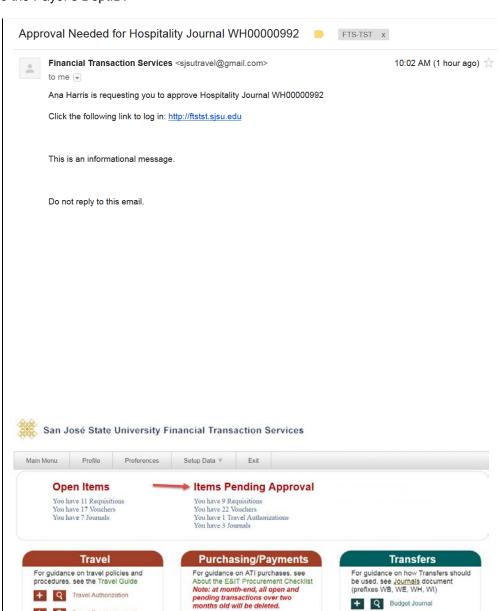
- Type of action needed.
- Type of request
- ID number
- Name of Requestor
- 1. Click on the FTS hyperlink in email to log into FTS with your SJSUOne account.

After successfully logging into FTS, the Main Menu page displays.

2. In the FTS Main Menu, a summary of requests can be found in the Items **Pending Approval** section.

> The summary provides the number and type of requests that require review and approval. Each line is a hyperlink.

3. Click on the Journals hyperlink to begin review of transfer requests.



+ Q Requisition

+ Q Direct Payment Voucher

+ Q Reimbursement Voucher

+ Q Budget Journal

+ Q Expense Journal

+ Q Hospitality Payment

+ Q Interdepartmental Expense Transfer

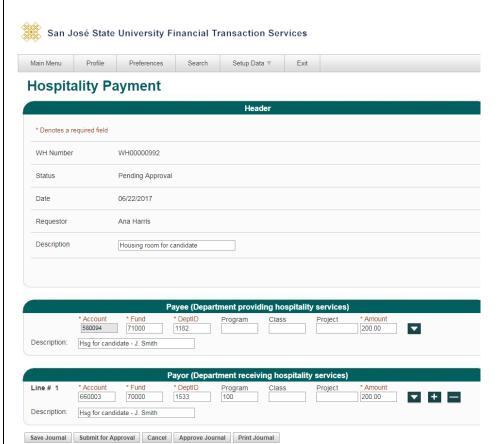
#### Results display.

The information provided on page are:

- Journal ID
- Entered By (Requestor)
- Entered Date
- Status
- 4. Transfers can be found under the **Journal ID** column. Each Journal ID is a hyperlink.Click on a link to begin review.
- 5. Review request for accuracy and modify as needed.

If modified, click **Save Journal** to save changes.





6. When ready, select:

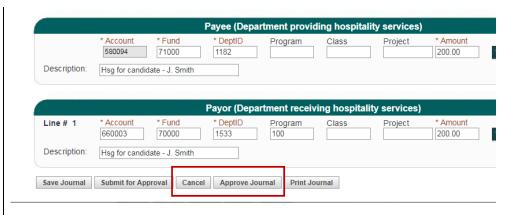
**Approve Journal** to approve transfer.

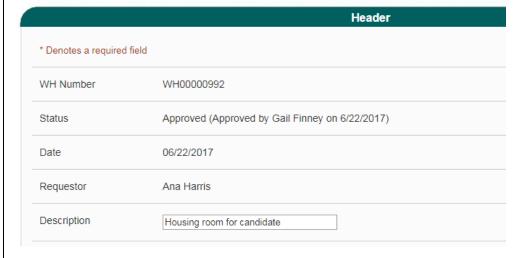
or

**Cancel**: Journal becomes a read-only page and the action cannot be reversed.

# Action is recorded on the transfer.

- If Approving Official approves, then the action is recorded as Approved with the name of approver, and date of approval.
- If Cancel, journal status becomes Cancelled page read-only.





In a nightly batch process, approved status FTS transactions are fed to CFS. The transfer status will change to Distributed by next day.

#### Once in **Distributed** status:

- The request can no longer be modified.
- A new field appears on the journal- CFS Journal ID. The transaction feeds to CFS in a nightly batch process and posted in a CFS Journal.
- The journal will be reflected in Finance Data Warehouse in two business days under the Actuals column of report.

The transfer process is completed.

	Header
* Denotes a required fie	eld
WH Number	WH00000992
CFS Journal ID	0000982179
Status	Distributed (Approved by Gail Finney on 6/22/2017)
Date	06/22/2017
Requestor	Ana Harris
Description	Housing room for candidate

### **General FTS Features**

## **Update User's Contact**

Users can update their contact information for FTS notifications in the **Change User Page** within **Profile**. *Important:* Do not use FTS Profile to update your contact information with Human Resources.

# To update contact information

- From the Main Menu page, click the Profile tab to get to Change User Page.
- 2. Enter Campus Contact Information for following the fields:
  - Phone Number
  - E-mail Address

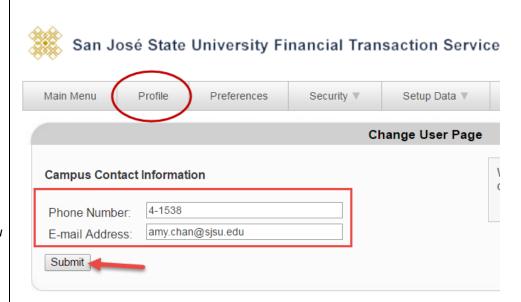
Note: We recommend you enter your work phone and email address to send FTS email notifications.

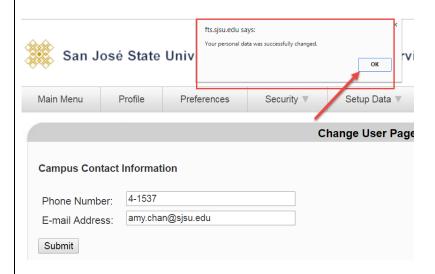
3. Click **Submit** to save changes.

Message "Your personal data was successfully changed" displays.

4. Click OK.

Campus Contact Information is changed.





## Make Dropdown Menu (Preference List) Display for Chartfields as a Default

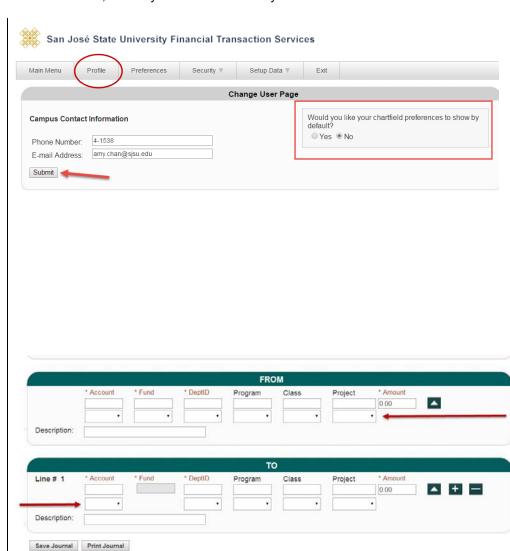
The dropdown menu for the chartfield are hidden, but they can be unhidden by default.

To have Chartfield dropdown menu fields show by default:

- 1. Click the **Profile** tab at the top of page.
- 2. In Change User Page, click the Yes radio button to show preferences.
- 3. Click the **Submit** to save change.

Change is completed.

Chartfield dropdown menu displays by default.



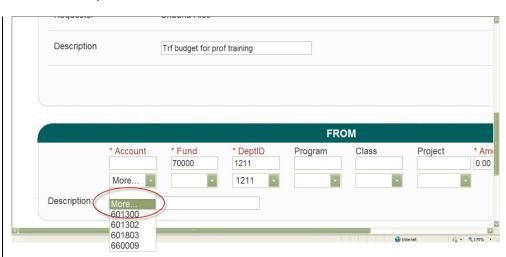
## Add Values to Preference List (Dropdown Menu)

All fields that have a dropdown menu pull data from tables in FTS. Users can select values to be used once or it can be added to the preference list and remain in dropdown menu for future use.

#### To select value for a field.

Important: Before proceeding and in order for the User Preferences window to appear, make sure your web browser's pop-up blocker is turned off.

 In a field, select the More option from the dropdown menu.



# The User Preferences window displays.

- Enter full or part of the code (or part of it) or description in the Criteria box
- 3. Click Search.

By default the first 20 rows of results display, but at bottom of page, you can:

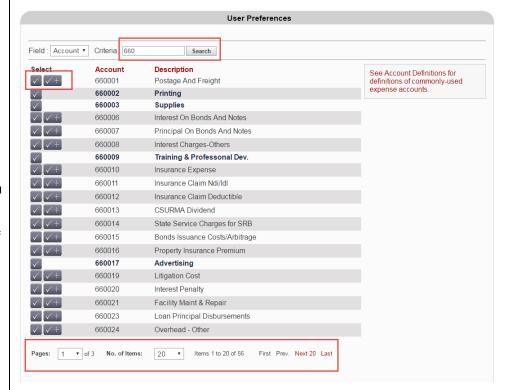
 expand the number of results to display by selecting from No. of Items.

or

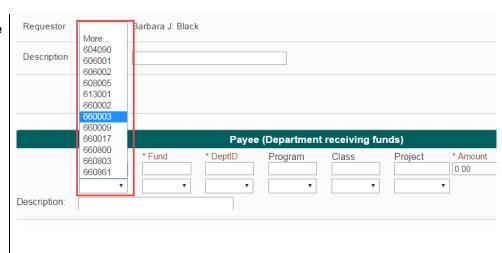
- navigate directly to a specific, first, next, and last page.
- Next, select value in the results by clicking the button to use selection for this transaction only

-or-

to add selection to your preference list for future use.



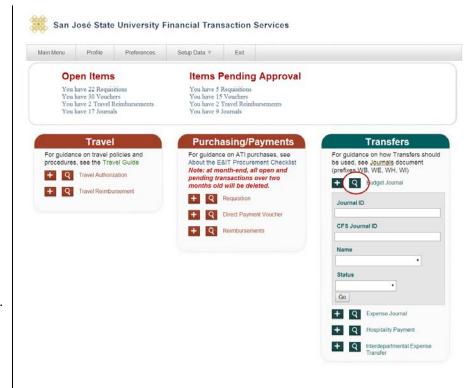
If is selected, the value will appear in the preference list when transfer is saved.



#### **Search Feature**

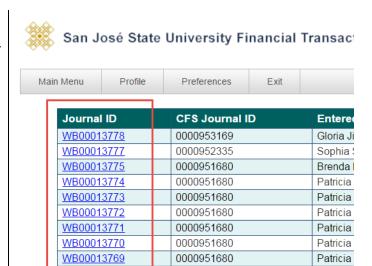
The FTS search feature is one method to find an existing transfer. Requestors and Approvers will only be able to view transfers for their DeptID access.

- In the Main Menu, click the for the transfer journal type.
- Search for journal by entering values in one or more of the following fields:
  - Journal ID: Number assigned when the transfer journal is saved.
  - CFS Journal ID:
     Number assigned when the approved journal has fed to the CFS system in a nightly batch process.
  - Name of Requestor
  - Status
- 3. Click the **Go** to begin search.



#### Results display.

4. Select a journal to view by clicking a **Journal ID** link.



0000951680

0000951680

WB00013768

WB00013767

 Click on a column header name to sort results in ascending or descending order.



Patricia

Patricia

### **Forms**

#### System Access Request

Form used to request access to the finance applications (FTS, CFS, and Finance Data Warehouse) from CMS Security. (http://my.sjsu.edu/docs/admin/FR\_System\_Access\_Request.pdf)

### References

CSU Records Retention and Disposition Schedules (http://www.calstate.edu/recordsretention/).

Journal Entry Upload Requests (http://www.sjsu.edu/finance/policies\_guidelines/journal\_upload/)

MySJSU (my.sjsu.edu)

Used to log into finance and other applications used on campus.

## **Resources**

#### Finance Open Lab Schedule

Open labs are informal sessions where qualified personnel are available to assist department users who have access to the finance systems: CFS, FTS and CFS Data Warehouse. (http://www.sjsu.edu/finance/financeconnect/training/openlab/)

#### FinanceConnect Blog

Subscribe to get updates pertaining to finance system upgrades and process changes from the Finance Service Group. (http://blogs.sjsu.edu/financeconnect/)

### Contact

Questions about performing transfer journals in FTS and Finance policies and processes, please contact Finance Support by email <a href="mailto:financeconnect@sjsu.edu">financeconnect@sjsu.edu</a>, phone 408-924-1558 or visit the Finance website at <a href="https://www.sjsu.edu/finance">www.sjsu.edu/finance</a>.