

Having troubling using the Student Login portal? Here is some help.

Below are some of the frequently asked questions received by STSWR over the summer. If you are still having issues logging in after reading this, please do not hesitate to contact us.

Note: The Student Login portal will be available the third week of August.

What is an OEN?

OEN stands for Ontario Education Number. The OEN is a student identification number that will be assigned by the Ministry of Education to elementary and secondary students across the province. The number, which is unique to every student, will be used as the key identifier on a student's school records, and will follow the student through his or her elementary and secondary education. The OEN is nine digits long randomly assigned, and tied to stable information about the student (name, gender, date of birth). Below is an image indicating where the OEN can be found on a report card.

The image shows two report card forms from the Ontario Ministry of Education. The top form is titled "Elementary Provincial Report Card" and includes fields for Student, Grade, Teacher, OEN, Days Absent, Total Days Absent, Times Late, Total Times Late, Board, School, Address, Principal, and Telephone. The OEN field is circled in red. Below this form is a callout box with the text "Your OEN can be found on your report card here". The bottom form is titled "Provincial Report Card, Grades 9-12" and includes fields for Student, OEN, Grade, Homeroom, Principal, Address, School Council Chair, School, Telephone, Fax, Board, and Email/Website. The OEN field is also circled in red.

Ontario Ministry of Education		Elementary Provincial Report Card		Date: _____	
Student:	OEN:	Days Absent:	Total Days Absent:		
Grade:	Teacher:	Times Late:	Total Times Late:		
Board:	School:				
Address:	Address:				
		Principal:	Telephone:		

Your OEN can be found on your report card here

Ontario Ministry of Education		Provincial Report Card, Grades 9-12		Semester	Reporting Period	Date	
STUDENT:	OEN:	Grade:	Homeroom:	Principal:			
Address:		School Council Chair:					
SCHOOL:	Telephone:	BOARD:	Email/Website:				
Address:	Fax:	Address:					

A few helpful tips when trying to login:

1. OEN numbers must be entered without dashes (ex. 123456789).
2. Do not use student number from registration booklets or student cards (student number is a school generated identification number which is separate from an OEN). **Note:** a student number usually begins with a 3.
3. If a report card is lost, contact the school and they will provide the OEN number.

What is the street number the login is asking for?

The street number is the numeric digits of your home address. The street address does not include the digits for your apartment or unit number.

Mouse, Mickey (123456789)
St. Agnes Grade 08

540 BINGEMANS CENTRE DR, KITCHENER
Elig: Out of Bounds TC:

General | Extended | **Addresses** | Enrollments | Contacts | Comments | Eligibility

Address	Effective	Retire	Number	Street	Municipality	PC/Zip	Location ID	Apt	Province/St
1 Home			540	BINGEMANS CENTRE DR	KITCHENER	N2B 3X9		602	ONT

Number: 540 Street: BINGEMANS CENTRE DR
Municipality: KITCHENER PC/Zip: N2B 3X9
Province/State: ONT Unit: 602 Location ID: Effective: 30/07/2019 Retire: 30/07/2019

Here are some tips if you are having issues logging in:

1. Use the home mailing address provided to the school.
2. If a student has multiple home addresses (joint custody), try the numerical digits of the student's main address.
3. Leave out the apartment or unit number when adding the street number.
4. Contact the school if your child's address has changed.

New to Province Students, Special Education Students and New Kindergarten Students

Junior Kindergarten (JK) students or NEW students that have not yet been assigned an OEN number cannot use the Student Login in August/September. Students without an OEN will be mailed a letter with transportation information to the address provided to the school. Students who are in a special education program or receiving special education transportation will also receive a letter with transportation information.

Students in Senior Kindergarten (SK) will receive a postcard. The postcard will provide information on how to login to the Student Login portal to assist families using the login portal for the first time. The Student Login portal will be available the third week of August.

All postcards and letters will be mailed out to eligible students during the middle of August. If you have not received your letter by the last week of school, please contact the school to ensure they have the correct mailing address.