Read Me First.

Please be sure to enable and set your unique password immediately upon first usage of the product. To set your unique password please refers to this user manual and FAQs on your applicable regional support site. The default password is null upon shipping of the product. Even if your unique password is set, your unique password will be reset in the following situations:

1. When the user resets the product by using the associated App or by depressing the Reset button to accomplish a reset.
2. When the option “Enable factory default after firmware upgrade” is selected and the user updates the firmware.

User's Manual

STOR.E WIRELESS ADAPTER

TOSHIBA

Leading Innovation >>>

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Regulatory statements

CE Compliance

This product is CE marked in accordance with the requirements of the applicable EU Directives. Responsible for CE marking is Toshiba Electronics Europe GmbH, Hansaallee 181, 40549 Düsseldorf, Germany.

Working Environment

The Electromagnetic Compliance (EMC) of this product has been verified typically for this product category for a so called Residential, Commercial & Light Industry Environment. Any other working environment has not been verified by Toshiba and the use of this product in these working environments is maybe restricted or cannot be recommended. Possible consequences of the use of this product in non verified working environments can be: Disturbances of other products or of this product in the nearby surrounding area with temporarily malfunction or data loss/ corruption as result. Example of non verified working environments and related advices:

- Industrial environment (e. g. where 3-phase 380V mains is being used mainly): Danger of disturbances of this product due to possible strong electromagnetic fields especially near to big machinery or power units.
- Medical environment: The compliance to the Medical Product Directive has not been verified by Toshiba, therefore this product cannot be used as a medical product without further verification. The use in usual office environments e.g. in hospitals should be no problem if there is no restriction by the responsible administration.
- Automotive environment: Please search the owner instructions of the related vehicle for advices regarding the use of this product (category).
- Aviation environment: Please follow the instructions of the flight personnel regarding restrictions of use.

Additional Environments not Related to EMC

- Outdoor use: As a typical home/office equipment this product has no special resistance against ingress of moisture and is not strong shock proofed.
- Explosive atmosphere: The use of this product in such special working environment (Ex) is not allowed.

Following information is only valid for EU-member States:

REACH - Compliance Statement

The new European Union (EU) chemical regulation, REACH (Registration, Evaluation, Authorization and Restriction of Chemicals), entered into force on 1 June 2007.

Toshiba will meet all REACH requirements and is committed to provide our customers with information about the chemical substances in our products according to REACH regulation.

Disposal of products

The use of the symbol indicates that this product may not be treated as household waste. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

The following information is valid only for Turkey:

Compliant with AEEE Regulation.

Copyright

This manual may not be reproduced in any form without the prior written permission of Toshiba. No liability is assumed with respect to the use of the information contained herein.

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Notice

The information contained in this manual, including but not limited to any product specifications, is subject to change without notice.

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STOR.E is a registered trademark of Toshiba Electronics Europe GmbH.

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Google, the Google logo, Android, Android Market, Google Maps, Google eBooks, Gmail, and YouTube are trademarks of Google, Inc.

Mac OS X, iPhone, and iPad are trademarks or registered trademarks of Apple Inc. in the United States and other countries.

Secure Digital, SD, and the SDHC logo are trademarks or registered trademarks of SD-3C, LLC in the United States, other countries or both.

Wi-Fi is a registered trademark of the Wi-Fi Alliance.

Microsoft, Outlook, Windows, and Windows Media are either registered trademarks or trademarks of Microsoft Corporation in the United States and/ or other countries.

All other brand and product names are trademarks or registered trademarks of their respective companies.

Safety icons

This manual contains safety instructions that must be observed to avoid potential hazards that could result in personal injuries, damage to your equipment, or loss of data. These safety cautions have been classified according to the seriousness of the risk, and icons highlight these instructions as follows:

Signal Words	Meaning
⚠DANGER	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
⚠WARNING	Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
⚠CAUTION	Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.
CAUTION	Indicates a potentially hazardous situation which, if not avoided, may result in property damage.
NOTE	Provides important information.

Safety information and Rules and Regulations for wireless LAN

⚠CAUTION *Wireless LAN devices may cause interference with medical equipment such as cardiac pacemakers. If you use personal medical equipment, consult with your physician and medical equipment instructions before using the Product. The Product should not be used in environments with medical equipment such as hospitals and medical offices, or near users of personal medical equipment, as use of this Product may cause injury in such environments.*

⚠CAUTION *Always turn off wireless functionality if the computer is near automatic control equipment or appliances such as automatic doors or fire detectors. Radio waves can cause malfunction of such equipment, possibly resulting in injury.*

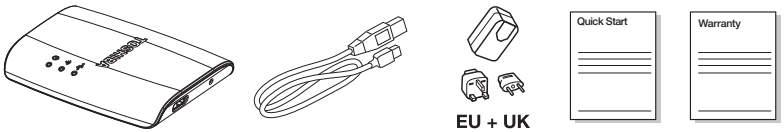
- Do not use the Wireless LAN functionality near a microwave oven or in areas subject to radio interference or magnetic fields. Interference from a microwave oven or other source can disrupt Wireless LAN operation.
- The transmission speed over the wireless LAN, and the distance over which the wireless LAN can reach, may vary depending on surrounding electromagnetic environment, obstacles, access point design and configuration, client design and software/hardware configurations. The transmission rate described is the theoretical maximum speed as specified under the appropriate standard – the actual transmission speed will be lower than the theoretical maximum speed.

Chapter 1

Getting Started

Box contents

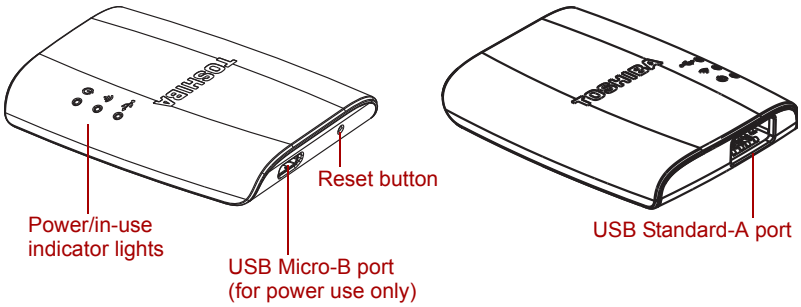
Check to make sure you have the following:



STOR.E Wireless Adapter | USB cable (for power use only) | AC adapter | Quick Start | Warranty document

(Sample Illustration) Included components

Product overview

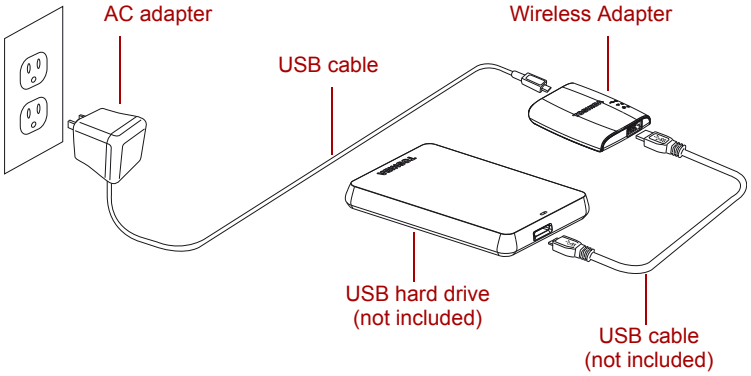


(Sample Illustration) Wireless Adapter ports and indicator lights

Setting up your device

1. Connect the AC adapter to the Wireless Adapter and to a working electrical outlet.

   The device turns on automatically.



(Sample Illustration) Connecting the Wireless Adapter

2. Connect your USB hard drive to the Wireless Adapter.

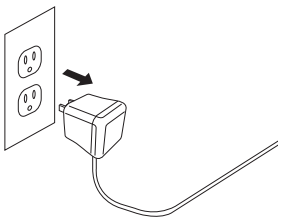
   The indicator lights flash for a few minutes while the device initializes. Wait for the lights to stop flashing before moving on to the next procedure.

3. Go to Apple Store® or Google Play™ to download the Wireless Adapter App, called “TOSHIBA Wireless Adapter”, and install it onto your Android™ or Apple® device. See "Installing and launching the App" on page 10.

   Performing this step allows you to connect to the STOR.E Wireless Adapter via one of the following three modes:

   - Connect to the Wireless Adapter from an Android™ or iOS Device
   - Connect to the Wireless Adapter from a Browser on a Computer
   - Connect to the Internet While Connected to the Wireless Adapter

4. To power off the STOR.E Wireless Adapter, unplug the AC adaptor from the power supply.



(Sample Illustration) Unplugging the Wireless Adapter

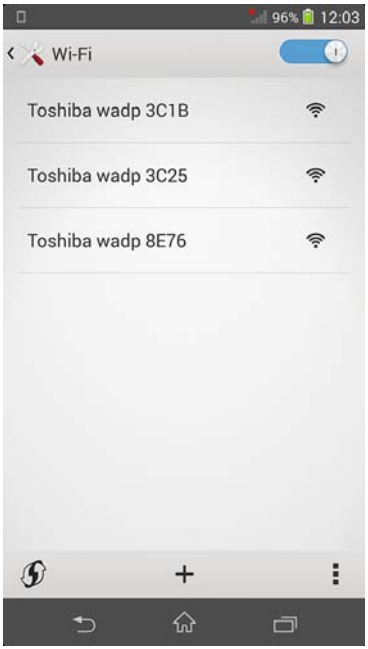
Chapter 2

The Toshiba Wireless Adapter App

Installing and launching the App

1. Go to Apple Store® or Google Play™ to download the Wireless Adapter App, called “TOSHIBA Wireless Adapter”, and install it onto your Android™ or Apple® device.
2. When the lights are solid, create a wireless connection to the Wireless Adapter from your Android™ or Apple® device.

   Please be sure to enable and set your unique password immediately upon first usage of the product.



Android™ device

Apple® device

(Sample Image) Wi-Fi® connection from your Android™ or Apple® device

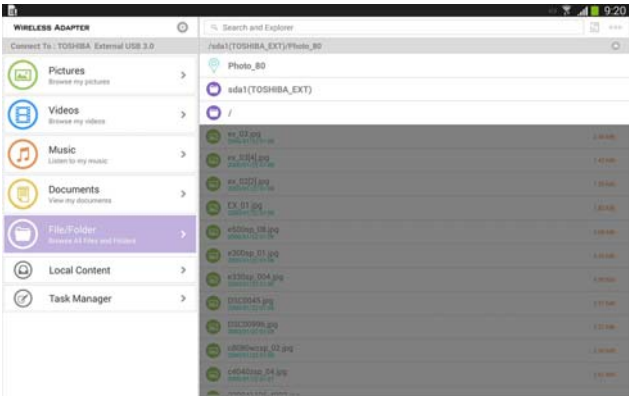
3. On your Apple or Android™ device, tap TOSHIBA Wireless Adapter to launch the App.
4. You can now run the Wireless Adapter App on your mobile device.

The information on the Toshiba Wireless Adapter application is divided into the following sections:

File/folder

You can view all files and folders from the home page of the Toshiba Wireless Adapter application. It maps the folder view of the HDD, allowing you to browse all the files located on the HDD and show them in their original structure.

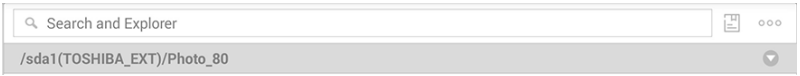
If you prefer to access your files from this view, the same playback controls are available to you.



(Sample Image) File/Folder window

Searching for files

If you have a lot of files stored on your HDD, you can use the search tool (located at the top of the window) to find a specific file.

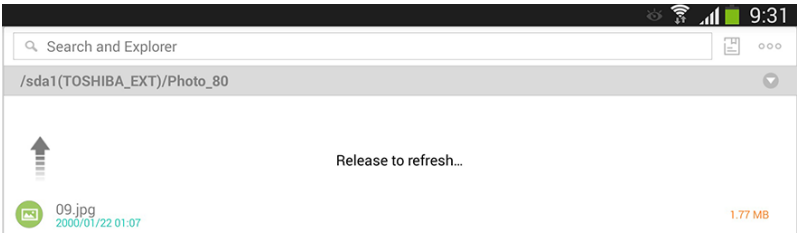


(Sample Image) Search tool (at the top of the window)

1. Touch the search field at the top of the screen.
2. In the search field, enter all or part of the file name and touch the search button on the keyboard.

Refresh

To refresh, pull down the table view of the content. When you see the up arrow, release it. This updates the data of the current document located on the HDD.

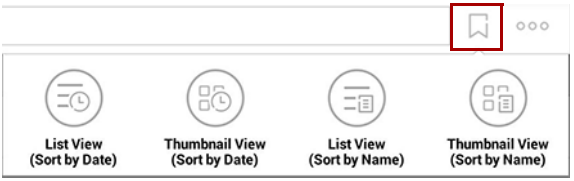


(Sample Image) Refresh the current view

View

You can switch between List and Thumbnail modes. Each mode provides two search methods:

- Sort by time
- Sort by name

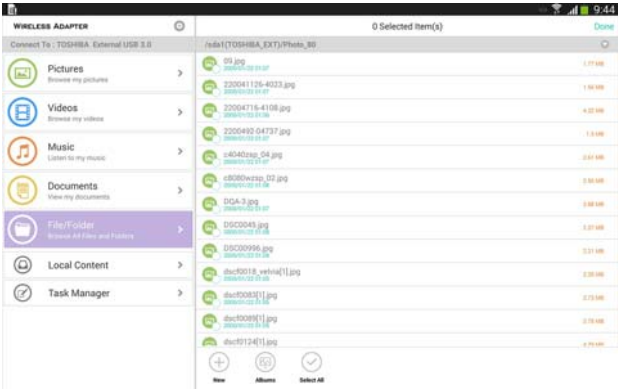


(Sample Image) View settings

1. Touch the **Show Mode** ( ) button (to the right of the search bar). The four available modes are displayed below it. The button then changes to the **Status Changed** ( ) button.
2. Select the desired mode.

Edit files

Touch the **Edit** ( ) button to enable the file action menus. A check box will appear next to each file name in the file list. In addition to the above operations, you can also long-press the file/folder in the list to enter the edit mode.



(Sample Image) File/Folder window - edit files

New button — Touch to create a new folder.

Album button — Touch to upload the album photos from your tablet/ phone. You can also take pictures through this functionality.

Select all/Deselect all button — Touch to place/remove check marks next to all of the files in the current window.

Download button — Touch to download the selected file(s). You can download the files located on the HDD to your tablet, phone, or other device. The download task is added to the task management module.

Delete button — Touch to delete the selected file(s)/folder(s).

Move to button — Touch to move the selected file(s)/folder(s) to the new folder you have created.

Rename button — Touch to rename the selected file/folder. (Available only when one file/folder is selected.)

Upload — When you touch the local content through the menu view, you can upload the local file to the HDD.

Done

Done button — Touch to recover the edit menus. The check boxes next to the selected file/folder names in the file list are removed.

Chapter 3

Media Playback

This chapter provides instructions on playing videos, listing to music, and viewing photos and documents using the Toshiba Wireless Adapter application.

Video, photos, music, and documents

The Toshiba Wireless Adapter application provides access to your media located on the external HDD device and on your mobile device.
For example, you can play videos and music that have been downloaded to your smartphone or tablet directly from the app.

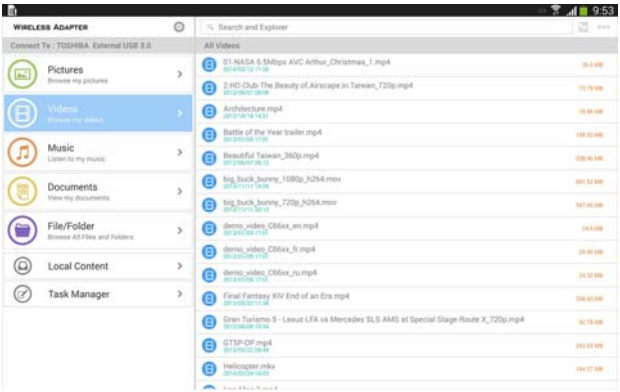
Organize and display all files by file type. You can quickly browse all files of each type located on the HDD.

In this module, use the letters in the search bar on the right side of the screen to quickly locate files alphabetically.

Video playback

To play a video you have copied to your HDD, follow the steps below:

1. Open the Toshiba Wireless Adapter application.
2. In the menu list on the left panel, select **Videos** to display the videos located on the HDD.



(Sample Image) Videos window

3. Touch the video you wish to play.

NOTE *While the video is playing, you can touch the screen again to display the **Pause**, **Fast-Forward**, and **Reverse** buttons.*

NOTE *When you pause a movie, the app automatically places a bookmark at the point in which you paused it. When you return to the movie, it automatically resumes from where you paused it. It also continues to play to the next movie in the list when the current movie ends. (You can change this setting through the **Breakpoint Play** and **Continue Play** switch buttons in the Application Setting.)*

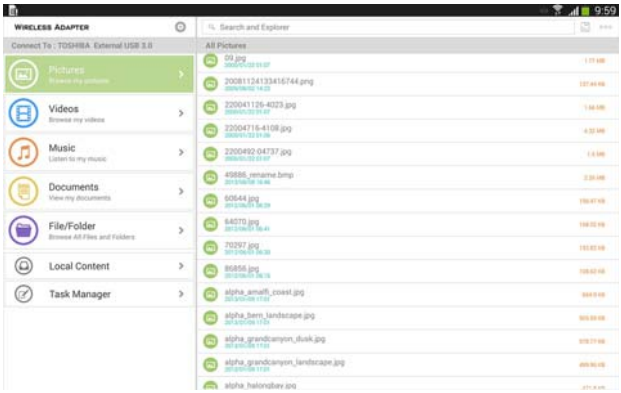
Your device's media player may be limited to playing only certain video formats. If a video you have copied to your HDD doesn't play, it may be a format that is not supported by your media player. You may be able to obtain a third-party media player from the app store for your device that will allow you to play the video.

4. To stop video playback, press the **Done** (Done) button on the device or close the media player.

Picture playback

To view the photo(s) that are stored on the attached storage device, follow the steps below:

1. Open the Toshiba Wireless Adapter app.
2. In the menu list on the left panel, select **Pictures** to display the pictures located on the HDD.



(Sample Image) Pictures window

3. To view photo(s), select the desired photo file (through the **File/Folder** menu, **Pictures** menu, or **Local Content** menu).

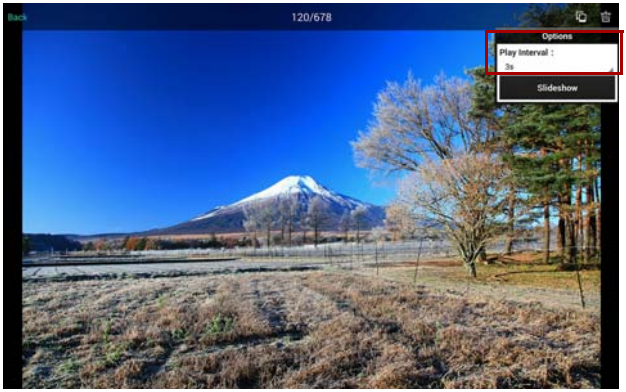
NOTE *Once displayed on your screen, swipe right/left to show the next or previous photo. All of the pictures located on the HDD or in the folder you changed/created can be displayed.*

NOTE *When listed in Thumbnail mode, you can zoom in on the thumbnail of a photo.*

To view a Slideshow

1. To start a Slideshow, touch the **Slideshow** button while viewing a photo.

   The Slideshow Options window appears.



(Sample Image) Slideshow Options window

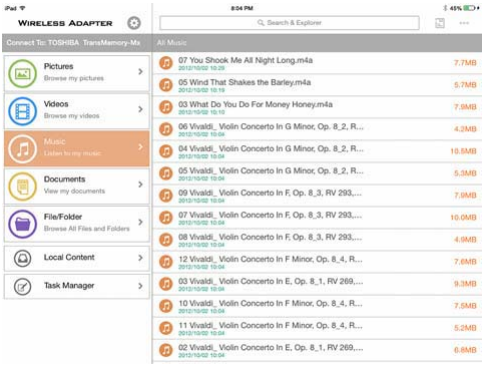
2. To play a slideshow, tap the **Play** ( ) button.
3. Select the desired play interval time before you begin the Slideshow.

NOTE *Shuffle effects may be observed when moving from one picture to another.*

Music playback

To play music that is stored on the attached storage device, follow the steps below:

1. Open the Toshiba Wireless Adapter app.
2. In the menu list on the left panel, select **Music** to display the music files you have stored on the attached storage device.



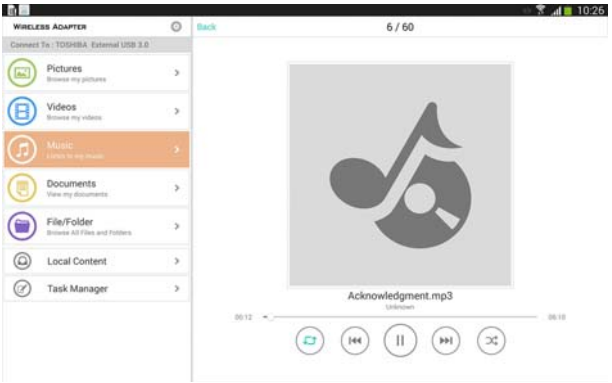
(Sample Image) Music window

3. To play a song, select the desired music file, and then touch the **Play** (▶) button.

NOTE

You can create a playlist.

To find a specific song, touch the Search Bar, and then type all or part of the song title in the Search field.



(Sample Image) Music window

4. To play music in the background, touch the **Back** (Back) button.

   Your music continues to play, and the “Now Playing” menu appears below the menu view.

(Sample Image) Music window

5. Touch the **Now Playing** ( ) button to display the controls for the currently playing song.
   - To pause the currently playing song, touch the **Pause** ( ) button.
   - To go back to the previous song in the selection, touch the **Back To** ( ) button
   - To move forward or back within the currently playing song, drag the bar at the top of the **Now Playing** screen.

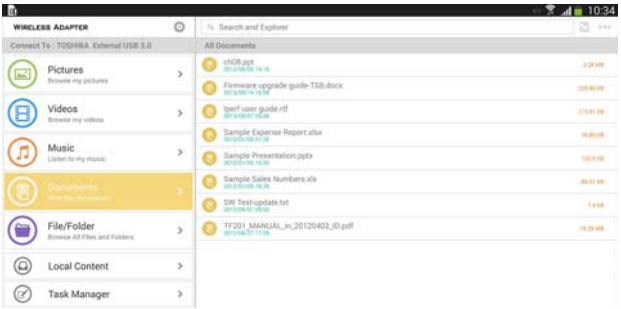
   - To continuously repeat the currently playing song, touch the **Repeat** ( ) button.
   - To play the songs within the selection in random order, touch the **Random** ( ) button.
   - To play the songs within the selection in the order in which they appear, touch the **Order** ( ) button.

Viewing documents

To view a document(s) that is stored on the attached storage device, follow the steps below:

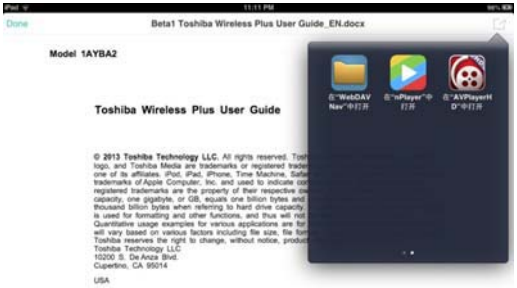
NOTE *Compatible file types are: pdf / txt / html / doc / docx / xlsx.*

1. In the menu list on the left panel, select **Documents** to display the document files located on the HDD.



(Sample Image) Document window

2. Select the desired document file to open it.



(Sample Image) .docx document window

3. The ".docx" file can be opened as shown above.

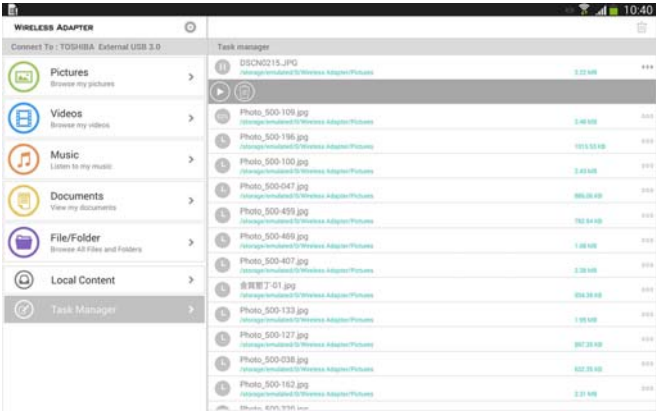
(Sample Image) .pdf document window

4. The ".pdf" file can be opened as shown above.
5. To view the page thumbnails of the .pdf file, touch the **Thumbnail** ( ) button.
6. To go back to the previous window, touch the **Done** (Done) button.

Task Manager

Manage uploading and downloading of files with the Task Manager and control the unified management of uploaded and downloaded tasks. Each task can be deleted or you can delete all tasks.

In the menu list on the left panel, select **Task Manager** to display the Task Manager options.



(Sample Image) Task Manager window

Chapter 4

Settings

When the Toshiba Wireless Adapter application is not connected to the Wi-Fi® adapter through your mobile device, you can only set the language of the Toshiba Wireless Adapter application. It currently supports Chinese and English. The default language will be based on the country in which the device was purchased.

When the Toshiba Wireless Adapter application is not connected to a Wi-Fi® adapter, obtain the wireless information and capacity information of the Wi-Fi® adapter (factory default is AP mode), and create the following settings.

Wireless Settings

Work mode: You can switch from **AP** to **Bridge**, (two kinds of work mode). In **AP** mode, you can connect by a Wi-Fi® adapter and then browse the data located on the HDD. In **Bridge** mode, you can connect to the Toshiba Wireless Adapter application through your mobile device while connecting to the external Internet, so that you can surf the Web.

Update SSID: Update the Wi-Fi® adapter network name.

Set password: Set a password for the Wi-Fi® network. Set the Wi-Fi® adapter to restrict access to the HDD to strengthen the protection.

In addition **AP/Station** mode can also scan through the network to select the AP/Station SSID.

Wi-Fi® adapter operations

Safe Remove: Remove the HDD

Restart: Restart the Wi-Fi® adapter

Power off: Power off the Wi-Fi® adapter

Reset: Reset the Wi-Fi® adapter.

Toshiba Wireless Adapter application settings

Application settings support language settings, and can clear the cache. Switch the button to set the **Breakpoint Play** mode or the **Continue Play** mode.

Chapter 5

Working with Chromecast™

Setting up your Chromecast™

Your Chromecast™ device allows you to play video content on your mobile device in high-definition by streaming via Wi-Fi® from the Internet or a local network. You can select the desired media using Chromecast™-enabled mobile apps (i.e. Toshiba Wireless Adapter app).

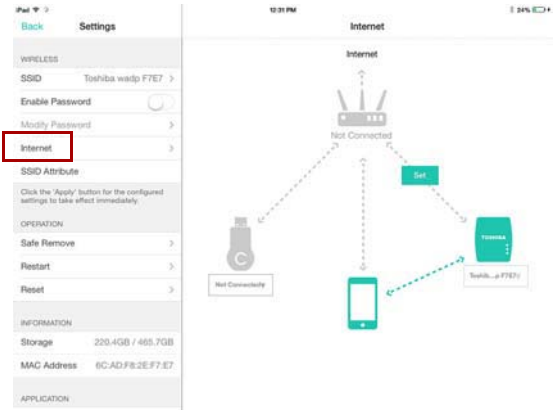
Begin by setting up your Chromecast™ device (sold separately) per the instructions provided with the device.

Chromecast™ and STA mode

To connect your Chromecast™ device, follow the instructions below:

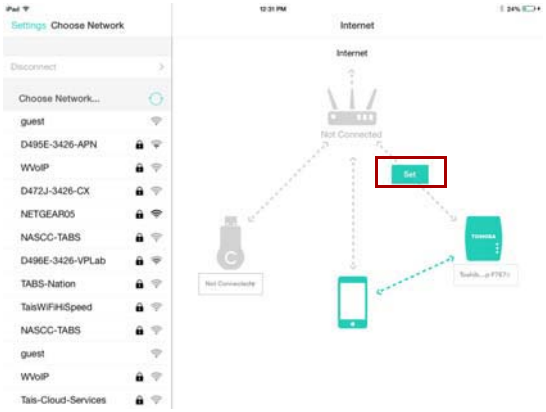
1. Go to the **Device Settings** page and choose the STOR.E Wireless Adapter network.

   The Settings window appears.



(Sample Image) Settings window (iOS)

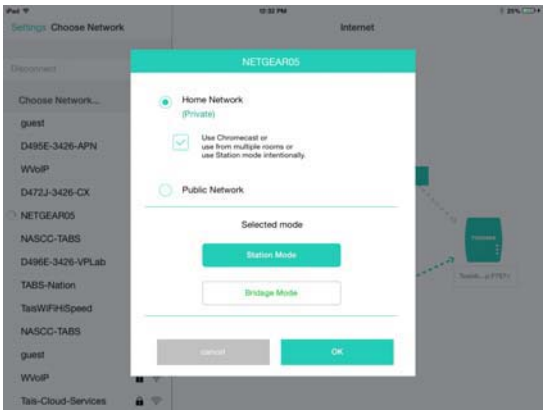
2. Tap the **Internet** button.



(Sample Image) Wi-Fi® connections window (iOS)

3. Connect the STOR.E Wireless Adapter to the router by tapping the **Set** (Set) icon that is located between the **Not Connected and TOSHIBA** icons within the network connection diagram.
4. Choose the wireless network you wish to connect to and enter the password.
5. Before choosing the STOR.E Wireless Adapter Work Mode, tap the SSID you wish to connect to, and then enter the password.

   You will see a window similar to the one below.



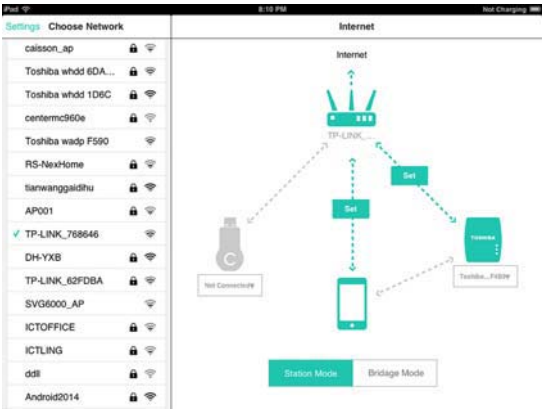
(Sample Image) SSID connection window (iOS)

6. There are two (2) STOR.E Wireless Adapter work modes to choose from:
   - **Public Network** (Bridge Mode)
   - **Home Network** (Station Mode)

Bridge Mode

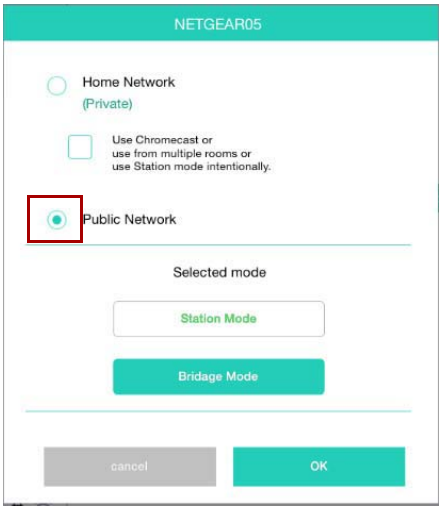
NOTE *You must be connected to the network to choose or switch to Public Network (Bridge Mode).*

The screen below displays a successful connection:



(Sample Image) Successful connection window (iOS)

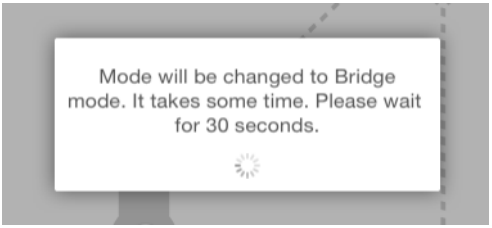
1. Select **Public Network** to run in Bridge Mode.



(Sample Image) Choosing Bridge Mode window (iOS)

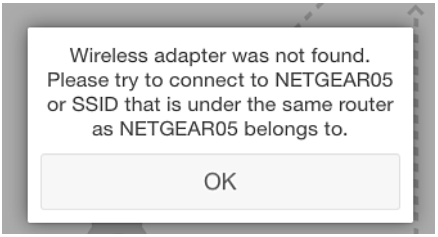
2. Tap the **OK** button.

   The following message appears when switching from Station Mode to Bridge Mode:



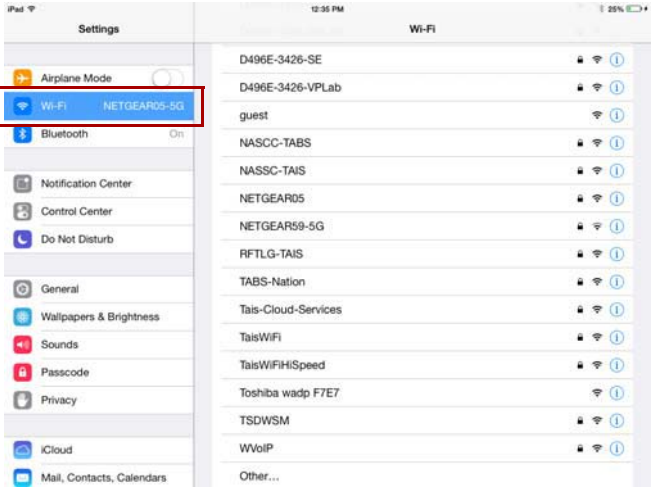
(Sample Image) Message window (iOS)

If the app cannot find the STOR.E Wireless Adapter, you may see the following message:



(Sample Image) Message window (iOS)

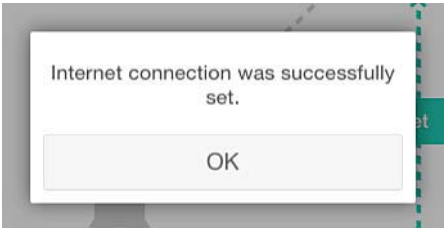
3. To change the WLAN to AP on the STOR.E Wireless Adapter, return to the Settings window.



(Sample Image) Settings window (iOS)

4. Select your router.

   If the app is successful at finding the STOR.E Wireless Adapter, you may see the following message:



(Sample Image) Message window (iOS)

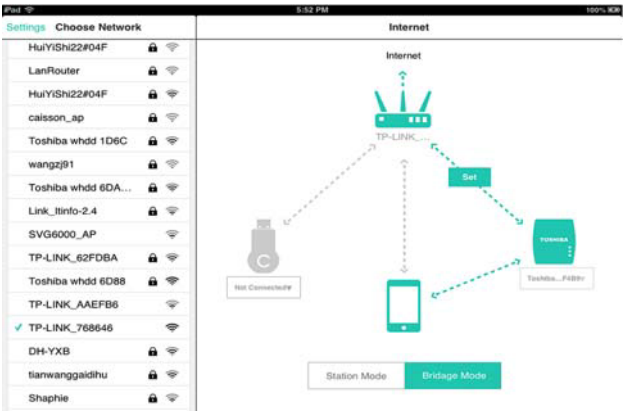
Station Mode

If you connect to the network via Station Mode, other people will have access to your attached storage device through the network.

Be careful when using “Station Mode” in a public place.

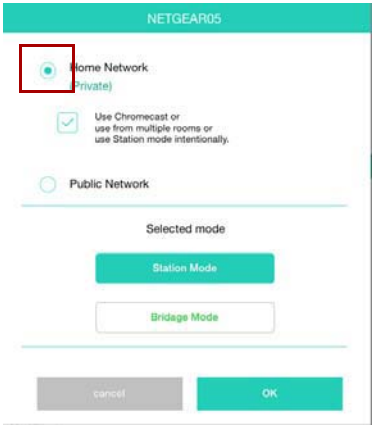
NOTE *You must be connected to the network to choose or switch to Home Network (Station Mode).*

The screen below displays a successful connection:



(Sample Image) Successful connection window (iOS)

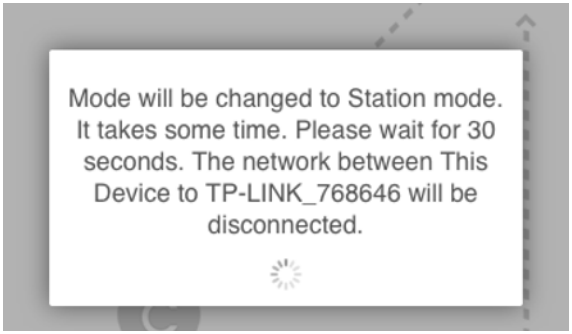
1. Select **Home Network** to run in Station Mode.



(Sample Image) Choosing Station Mode window (iOS)

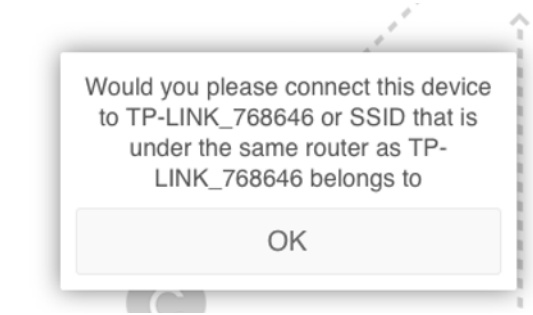
2. Tap the **OK** button.

   The following message appears when switching from Bridge Mode to Station Mode:



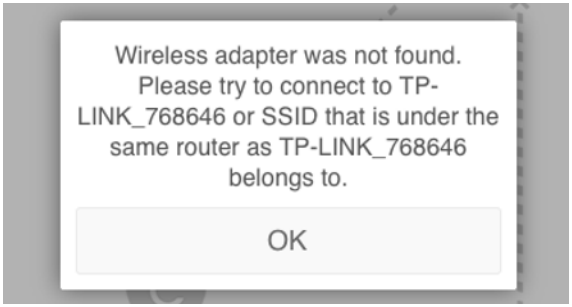
(Sample Image) Message window (iOS)

   You may see the following message:



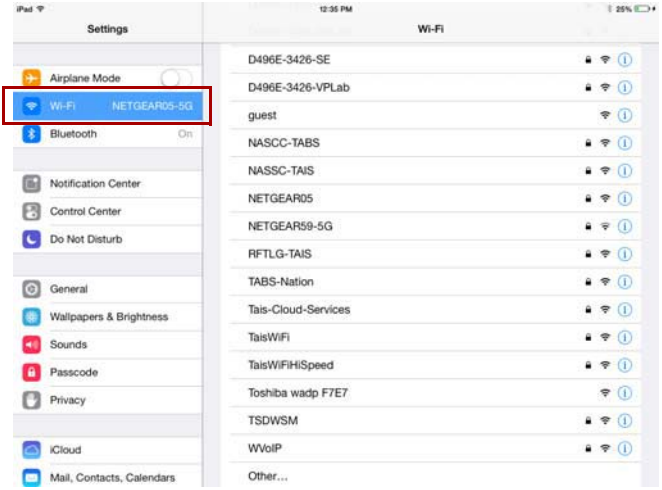
(Sample Image) Message window (iOS)

If the app cannot find the STOR.E Wireless Adapter, you may see the following message:



(Sample Image) Message window (iOS)

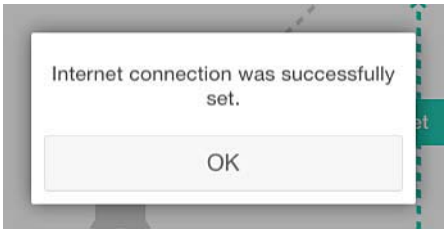
3. To change the WLAN to AP on the STOR.E Wireless Adapter, return to the Settings window.



(Sample Image) Settings window (iOS)

4. Select your router.

   If the app is successful at finding the STOR.E Wireless Adapter, you may see the following message:



(Sample Image) Message window (iOS)

Chapter 6

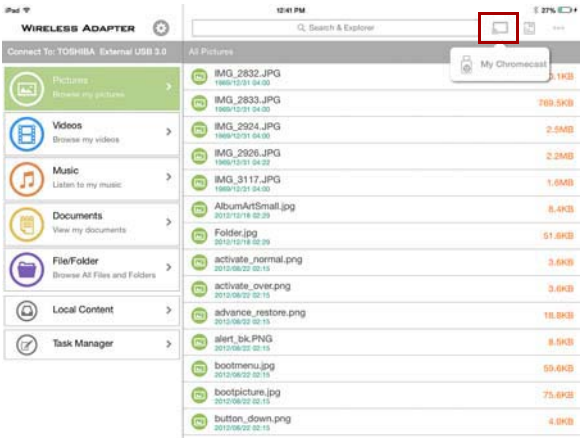
Chromecast™ Support

Chromecast™ connect

When changing the Work Mode on the STOR.E Wireless Adapter to Station Mode and your device is connected to a router, the Chromecast™ function can be used.

To connect to Chromecast™:

1. In the upper-right corner of the screen, tap the **Chromecast** ( ) icon.

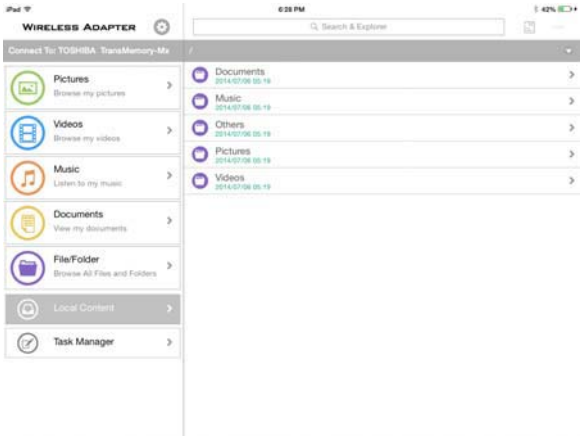


(Sample Image) Connecting Chromecast™ (iOS)

A pop-up menu appears.

2. Select **Chromecast**.

- You may also connect via the Setting Internet page.

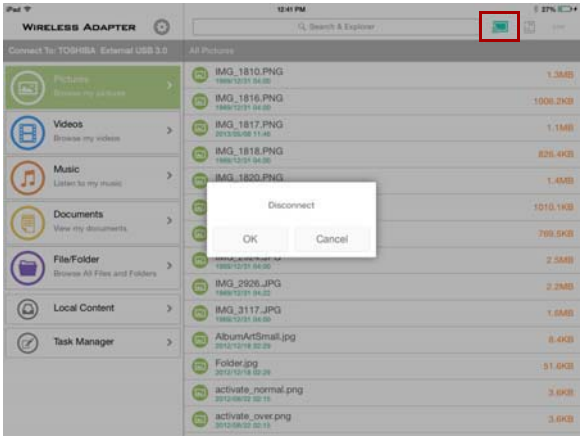


(Sample Image) Connecting Chromecast™ - Internet (iOS)

Chromecast™ disconnect

To disconnect Chromecast™:

1. In the upper-right corner of the screen, tap the **Chromecast** ( ) icon.



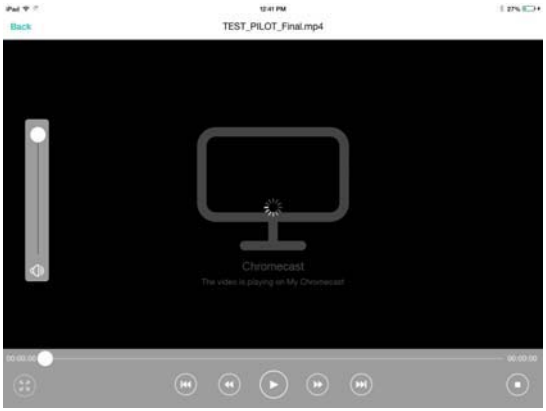
(Sample Image) Disconnecting Chromecast™ (iOS)

2. Tap **OK**.

Video support

If the **Chromecast** ( ) icon is displayed, Chromecast™ is functional.

1. Tap a video file.
   The video begins to load.



(Sample Image) Video loading (iOS)

While the video is playing, you can use the progress bar to move to a different location in the video playback. You can also use the following navigation buttons to manipulate the video playback:

Skip to Last button—Allows you to skip to the last track of the video.

Rewind button—Allows you to rewind the video.

Play button—Allows you to begin or resume playback of the video.

Fast Forward button—Allows you to fast forward the video.

Skip to Next button—Allows you to skip to the next track of the video.

Stop button—Allows you to stop the video playback.

Back

Back button—Allows you to play the video in the background.

Photo support

If the **Chromecast** ( ) icon is displayed, the photos can be mirrored to the TV. This also supports the slideshow function.

(Sample Image) Photo loading (iOS)

To play a slideshow, tap the **Play** ( ) button, and then tap the desired speed of the slideshow playback.

Chapter 7

Specifications

Product Specifications and supported devices

This chapter summarizes the technical specifications and supported devices for your STOR.E Wireless Adapter device.

System requirements

Your Toshiba STOR.E Wireless Adapter device can be used with the following devices:

Compatible devices	iPhone or iPad version 6.0 - 7.0
	Android™ platform based smartphones or tablets version 2.3 - 4.2
Operating System	Microsoft® Windows® 7, Windows Vista®, Windows® XP, Windows 8, Windows 8.1
	Mac OS X® Lion, Mac OS X Mountain Lion, Mac OS X Mavericks
Web browser	Microsoft® Internet Explorer® version 8 - 11
	Mozilla® Firefox® version 3 - 31
	Google Chrome™ version 13 - 33
	Apple Safari® version 5 - 7

NOTE *Use of the Time Machine® software is not supported.*

Supported file type

- Video: iOS: Support MOV/MP4/M4V
- Android™: Support MP4/M4V3GP/AVI/MTS/M2TS; link to external software
- Codecs: H.264/AVC, MPEG-4 SP, AVCHD
- Music: MP3, M4a, AAC, WAV
- Codecs: MP3 (VBR), AAC, HE-AAC, WAV

- Picture: JPG/BMP/PNG
- Document: pdf, doc, docx, ppt, pptx, xls, xlsx, txt, rtf

Hardware specifications

- Support Wi-Fi®: 11 b/g/n 2.4GHz
- Number of connections: 6, at a distance of 5m
- Drive format: NTFS

Additional specifications

Physical dimensions

Size	63 (W) x 48 (D) x 10 (H) mm (2.5 (W) x 1.9 (D) x 0.4 (H) in.
Weight	Approximately 24g (0.8 oz)

Environmental Requirements

Operating conditions	
Ambient temperature	5°C (41°F) to 35°C (95°F)

Power Requirements

AC Adaptor	100-240V AC 50 or 60 Hz (cycles per second)
Wireless adapter	Input: 5V DC/2A

TOSHIBA Support

Need help?

Please contact TOSHIBA's hard drive and storage products support page:

www.toshiba-storage.com/support

For warranty claims, please check: *www.externalhdd.storrepair.de*

Frequently Asked Questions

Basic

At what temperature is normal for my STOR.E Wireless Adapter?

We recommend that you avoid exceeding the environmental temperature at 35°C/95°F.

How many connections can be connected at the same time?

Your STOR.E Wireless Adapter can establish 8 connections at the same time. The distance of connection can reach to 5m.

Why does my STOR.E Wireless Adapter have lag situation while playing media content with many devices connected at the same time?

Your STOR.E Wireless Adapter supports up to 4.9Mbps video streaming with 3 devices connected simultaneously at 1m. The performance may be reduced when the adapter is beyond this range.

What types of external Hard Disk Drive are recommended?

The complete line of TOSHIBA STOR.E external hard drives.

What is "bridge mode"?

The bridge mode means the mobile device could access the wireless adapter while maintaining internet connection.

Compatibility

How can I play media or document files from my STOR.E Wireless Adapter on my computer?

Files can be played by mapping a network drive in any windows explorer on your PC or NB.

How can I access the wireless adapter setting from my computer?

You may type **192.168.65.1** by the web browser to access the setting page for your wireless adapter.

How can I play files from my STOR.E Wireless Adapter on my iPhone or iPad?

Media contents such as music, videos, pictures are compatible with iOS products. Besides, documents such as pdf., doc., ppt… are also compatible when the USB storage device connected with your STOR.E Wireless Adapter. Content (MOV/MP4/M4V) can be played back by APP default media player and also recommended to using external media player "OPlayer" for other video formats (3GP/AVI/MTS/M2TS).

How can I play files from my STOR.E Wireless Adapter on my Android smartphone or tablet?

Media contents such as music, videos, pictures are compatible with Android products. Besides, documents such as pdf., doc., ppt… are also compatible when the USB storage device connected with your STOR.E Wireless Adapter. Content (MP4/M4V) can be played back by APP default media player or other compatible third-party media player for the formats such as MOV/3GP/AVI/MTS/M2TS.

What operating systems are supported by my STOR.E Wireless Adapter APP?

Support for smartphone or tablet: iOS version 5 or higher, Android version 2.3 or higher.

Where can I get STOR.E Wireless Adapter APP?

The APP is available by searching "wireless adapter" on:

- Apple APP Store for iOS devices
- Google Play Store for Android devices

Is STOR.E Wireless Adapter DLNA compliant?

No, the STOR.E Wireless Adapter doesn't support UPnP & DLNA.

Why won't my media contents play from my STOR.E Wireless Adapter APP on my iOS/Android tablet or smartphone?

For STOR.E Wireless Adapter APP, there is a range of formats supported by default. If your media contents can't be played, you may need to check what format the media content is.

Video formats	iOS: support MOV/MP4/M4V (3GP/AVI/MTS/M2TS: link to external software) Android: support MP4/M4V (MOV/3GP/AVI/MTS/M2TS: link to external software)
Video codec	H.264/AVC, MPEG-4 SP, AVCHD
Music format	MP3, M4a, AAC, WAV
Music codec	MP3(VBR), AAC, HE-AAC, WAV
Pictures	JPG/BMP/PNG

Why won't my documents open from my STOR.E Wireless Adapter APP on my iOS/Android tablet or smartphone?

For STOR.E Wireless Adapter APP, there is a range of formats supported by default. If your documents can't be opened, you may need to check what format the document is.

Document	pdf, doc, docx, ppt, pptx, xls, xlsx, txt, rtf

How can I download or check the latest firmware version?

You may use the firmware upgrade function by APP or check by web browser.

As for the file which I downloaded from an HDD that I connected STOR.E-Wireless-Adapter, where is it stored?

The file can be found in "Local content" screen of Toshiba Wireless Adapter APP.

I have attached a new USB storage device to my wireless adapter and can't access my data using the APP. What should I do?

You have to refresh the APP data.

Usage

What kind of HDD file format is STOR.E Wireless Adapter supported?

Wireless adapter supports NTFS/FAT32 file system format.

Can I change the SSID on in my STOR.E Wireless Adapter?

Yes, it's possible to change or rewrite the SSID in your STOR.E Wireless Adapter instead of default value by using web browser or STOR.E Wireless Adapter APP.

Can I upload files to the USB storage device connected with my STOR.E Wireless Adapter?

Yes, you are able to upload the files through the STOR.E Wireless Adapter APP to the USB storage device connected with your STOR.E Wireless Adapter via Wi-Fi.

Do I need an internet connection for STOR.E Wireless Adapter to work?

No, you are able find the SSID of your STOR.E Wireless Adapter through its own wireless network. However, you have to connect to a reachable Wi-Fi network in bridge mode in order to surf on the browser and so on.

What's the encryption strength of my STOR.E Wireless Adapter?

Your STOR.E Wireless Adapter can be protected with a WPA & WPA2 level security.

How do I safely dismount USB storage device that connected to my STOR.E Wireless Adapter?

After you confirm that LED of your USB storage device is not blinking light, please use “Safe Remove” function in the wireless adapter APP or web browser. Then, you are able to dismount the USB storage device from wireless adapter.

LED

What does the LED color mean?

LED	Behavior	
Power	On	System ready
	Off	System turns off
	Blinking	System initialization before ready about six seconds
Storage Access	On	Ext-HDD mount
	Off	Ext-HDD mount un-mount
	Blinking	Ext-HDD mount access(Read/Write)
Wi-Fi Link	On	Wi-Fi ready for connection
	Off	Wi-Fi function disable ex: Un-mount the HD/ Memory Drive
	Blinking	Wi-Fi initialization before ready about six seconds

How could I use the reset button?

Reset Button	Behavior	
	Push 2 seconds to start the reset function.	System and Wi-Fi LED will be blinking, then system will reboot.

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