



2021

Prefinished Premium Annuals



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NEW Prefinished Plants for 2021

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Coleus Le Freak



Brachyscome Neon Lights



Crazytunia Peach Bellini



Hamelia Red



Petunia Headliner Crystal Sky



Petunia Bee's Knees



Petunia Pink Diamond



Petunia Surprise Sparkle Red



Abutilon Bella Mix

Abutilon striatum

Partial sun 14-18" x 15". A bright and unique flower that was a "Made for Shade" selection. Compact and great for color in shade containers.



Alternanthera Brazilian Red Hots

Alternanthera dentata

Full sun – part shade 10-12" x 18-20". Stunning bright pink foliage that is slightly variegated. Loves humidity and can be heat tolerant.



Alternanthera Little Ruby

Alternanthera dentata

Full sun – part shade 8-10" x 18-20". Deep burgundy foliage is enhanced by lighter colored new leaves, spreading plant.



Alternanthera Party Time

Alternanthera dentata

Partial sun 12" x 12". Green and pink foliage interest. Great low maintenance plant.



Alternanthera True Yellow

Alternanthera dentata

Shade 14" x 12



Arygranthemum Pink Halo

Argyranthemum frutescens

Sun 12-24" tall. Has more profuse flowering and a larger bloom. Rich pink color, great in the spring.



Arygranthemum Yellow

Argyranthemum frutescens

Sun 18-24" tall. Bright yellow that screams spring and pops in any container or landscape.



Variegated Brugmansia Peach Parfait

Brugmansia candida

Sun 6-10' tall. Broad variegated foliage contrasts nicely with the nodding peach blooms. Fragrant at night!



NEW! Brachyscome Neon Lights

Violet colored flowers with chartreuse colored foliage. Constant bloomer all summer long, quick to grow.

Begonias



Ameriybrid Flamenco Picottee
Begonia tuberosa

Shade 12"x12"



Ameriybrid Sunburst Picottee
Begonia tuberosa

Shade 12"x12"



Ameriybrid White/Red Picottee
Begonia tuberosa

Shade 12"x12"



Amstel Blitz Yellow
Begonia hiemalis

Shade 12" x 9". Abundant bright yellow blooms, perfect for shade containers and beds.



Amstel Carnival
Begonia hiemalis

Shade 12" x 9". A mix of peach colored blooms edged in darker orange. Great color for shade.



Amstel Dark Britt
Begonia hiemalis

Shade 12" x 9". If you want a deep orange color, 'Dark Britt' is the begonia for you. It has a warm pleasing color.



Amstel Netja Dark
Begonia hiemalis

Shade 12" x 9". A darker shade of pink with multiple blooms



Amstel Veronica
Begonia hiemalis

Shade 12" x 9". A pleasant double red begonia bloom.



Angel Wing Lana
Begonia coccinea

Shade or filtered light. 24" x 18"
Grown for silvery green angel wing shaped leaves. Flowers bloom pink.



Angel Wing Looking Glass
Begonia coccinea

Light shade 18-24" tall. A smooth textured plant with silver gray foliage, with dark pink under the leaves.



Angel Wing Miss Mummy
Begonia coccinea

Light shade 18-24" tall. This beauty has pink and silver foliage. Great in shade combinations.



Angel Wing My Special Angel
Begonia tuberosa

Shade 18" x 24". Large angel wing shaped leaves covered in silver spots



Angel Wing Torch Pink
Begonia tuberosa

Shade 14-16" x 12". Blush pink flowers stand out against the dark colored foliage.

Begonias



Bossa Nova Orange

Begonia boliviensis

Sun to part shade 12-16" x 16-20".



Bossa Nova Rose

Begonia boliviensis

Sun to part shade 12-16" x 16-20".
Great plant all year. Likes hot and dry conditions. Prolific bloomer.



Bossa Nova White

Begonia boliviensis

Sun to part shade 12-16" x 16-20". A well branched plant that looks awesome in containers or landscape.



Bossa Nova Yellow

Begonia boliviensis

Sun to part shade 12-16" x 16-20".
Great creamy yellow color.



Brazilian

Begonia incarnata

Shade to sun 6" x 18". Trailing Begonia with attractive dark colored leaves. Small white flowers will appear, but are not showy.



Dragon Wing Red

Begonia hybrida

Part shade to shade 14" – 18" tall.
Heat tolerant plant that blooms all season. Great in containers or landscape.



Dragone Champagne

Begonia hiemalis

Shade 12" x 9" Light pink color with multiple blooms throughout late spring and summer.



Dragone Dusty Rose

Begonia hiemalis

Shade 12" x 9" A bright pink begonia that will light up the shade landscape and containers.



Dragone Sunset

Begonia hiemalis

Shade 12" x 9" A subtle but warm color that pairs well with most shade plants.



Escargot

Begonia rex-cultorum

Part shade to shade 12" – 16" tall.
Spiral leaves resemble snail shells.



Gryphon

Begonia hybrida

Part sun 14" – 16" x 16" – 18". Nicely fills landscape plantings. More tolerant of stressful conditions and gives a tropical appearance to containers.



Rex Non Patented

Begonia rex-cultorum

Assortments include (if available): Aurora, Fireworks, Eugene, Raspberry Crush, Redmond, Silverto, and Woodburn.



Rex Patented

Begonia rex-cultorum

Assortments include (if available): Shadow King Cherry Mint, SK Cool White, SK Rose Explosion, SK Black Cherry, Jurassic Watermelon, Silver Swirl, Greenstreak

Caladiums



ASSORTMENTS INCLUDE: CAROLYN WHORTON, FANNIE MUNSON, KATHLEEN, AND FLORIDA ELISE

Pink Assortment

Red Assortment



ASSORTMENT INCLUDES: BLAZE, POSTMAN JOYNER, FREIDA HEMPLE, AND FLORIDA ELISE



ASSORTMENT INCLUDES: CANDIDUM, JUNE BRIDE, MISS MUFFET, WHITE QUEEN, AND WHITE CHRISTMAS

White Assortment

* See Page #18 for PW Caladium Varieties *

Coleus



Alabama Sunset



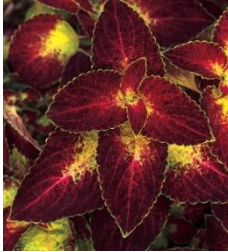
Carnival



Colissima Papaya



Dark Star



Dipt in Wine



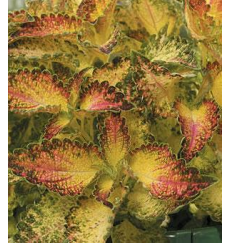
Electric Lime



Finger Paint



Gay's Delight



Glennis



Gold Edge



Grape Expectations



Henna



Hipsters Zooey



Kingwood Torch



Kiwi Fern



NEW! Le Freak



Magilla Perilla



Peters Wonder



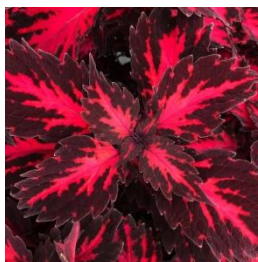
Pineapple Beauty



Rustic Orange



Saturn



Stained Glassworks Royalty



Stained Glassworks Velvet



Songbird



Tilt a Whirl



Trailing Plum



Wasabi



Great Falls Yosemite



Calocephalus Bed Head

Sun 8" x 10". Heat tolerant. Great accent plant for containers. When dried it can be used for wreaths and crafts.



Canna Cannova Rose

Full sun 24" x 15". A soft to medium pink flower.



Canna Cannova Bronze Scarlet

Full sun 20" x 15". Bronze foliage combines well with red flowers that bloom in the summer.



Canna Cannova Yellow

Full sun 24" x 15". A bright but warm and pleasing yellow bloom. A very tropical looking plant.



Canna Cannova Orange Shades

Full sun 24" x 15". A beautiful tropical color to add another dimension to your plant inventory.



Chenile Cat Tails

Sun to shade 3" x 12". Distinctive flower display provides an interesting touch to containers.



Canna Cannova Red Shades

Full sun 24" x 15". Provides warm color for the garden Dependable plant for the landscape.



Chenile Copperleaf Bronze

Full sun 2'x3'. This plant is gaining popularity as a container item. The bright copper leaves compliment the surrounding flowers.



Citronella Mosquito Plant *SEE DISCLAIMER – PAGE 17*

Sun 12" x 12". Citronella scented plant that helps repel mosquitoes and other insects in the summer. Comes with a COOL tag! *Not responsible for any disease issues with this plant*



Colocasia Blue Hawaii

3'x4'. Part in partial sun.



Colocasia Hawaiian Punch

3'x4'. Part in partial sun or full shade.



Colocasia Illustris

Part sun to shade 4'x3'.
Grown as annuals for their outstanding leaves that can be 2 feet long and 1 foot wide.



Colocasia Royal Hawaiian Maui Sunrise

Shade 24" x 18"



Confetti Garden Supermom

A combo for baskets that includes Royal Pink, Rose Quartz, and Empress Sun Cherry



Confetti Garden Shocking Blue

A combo for baskets that includes Aloha Midnight Blue, Surprise Blue Sky Petunia & Wicked Cool Blue Verbena



Confetti Garden Pirates Beauty

A combo for baskets that includes Johnny Flame, Aloha Kona Tiki Soft Pink, Empress Flair Pink Charme



Confetti Garden Hawaiian Hilo

All Calibrachoa combo for baskets! Includes Aloha Kona Dark Red, Aloha Kona Pineapple, and Aloha Kona True Blue



Craspedia Golf Beauty

Sun 20" x 18". A globe shape that adds interest to any container or plant display.



Green Leaf Cotton
Gossypium hirsutum

Sun 36"x12". Easy and fun to grow! Late season interest of fluffy cotton balls.



Cuphea Bat Face

Sun 12" x 12-15". Red flower with a black center that most certainly resembles a bat's face.



Crazytunia Cosmic Purple

Sun 10" x 10".



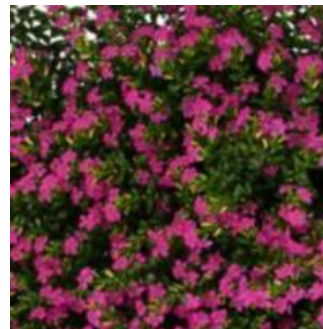
Cuphea Candy Corn

Sun 3' x 1'. Upright plant that produces candy corn shaped flowers.



NEW! Crazytunia Peach Bellini

The unique combination of rosy-pink and yellow gives way to orange tones under cooler conditions.



Cuphea FloriGlory Diana
Cuphea hyssopifolia

8"x12" Sun. Five times the flower power and vigor of standard Mexican heather.



Crazytunia Tiki Torch

Sun 10" x 10".



Cuphea Honey Bells
Cuphea hybrida

10-12" x 14-20". This boasts eye popping bicolor rose and light yellow tubular shaped flowers. Semi trailing habit.



Crossandra Apricot Sun
Gossypium hirsutum

Sun 36"x12". Easy and fun to grow! Late season interest of fluffy cotton balls.



Cuphea Mexican Heather
Cuphea hyssopifolia

Sun or part sun 12"x 20". Loves hot conditions, dainty flowers last all season!



Cuphea Vermillionaire

Sun 18-24" tall. Blooms all summer long with yellow to orange flowers. Hummingbirds love it!



Dianthus Green Ball

Sun to part shade 24" x 12". Interesting ball shape flower is great in containers and can be used for cut flowers.



Dahlia Starsister Red/White

Sun 12" x 12". Double flower with red being the bottom accent and white on top.



Didelta Fancifiller Silver Strand

Part sun or shade 24" x 12".



Dahlia Starsister Scarlet & Yellow

Sun 12" x 12". Deep scarlet petals highlighted by bright yellow petals.



Dichondra Silver Falls

Sun or shade 3' x 15". Silver foliage that creeps and spills over containers



Datura Ballerina Double Purple

Sun 3'x 2'. Light and dark purple mix together to produce a show stopping flower.



Dipladenia Madinia Pink

Full sun 24" x 15". Bright trumpet shaped blooms. Excellent for growing on a trellis.



Datura Ballerina Double Yellow

Sun 3'x 2'. A baby yellow double swirl trumpet flower. Stunning in the garden.



Duranta Gold Edge

Sun to part shade 20' x 18". Foliage is drought tolerant and bright yellow.



Evolvulus Blue My Mind

Sun 10" x 12". True blue dainty blooms that are good as ground cover.



Fuchsia Gartenmiester

Shade or part sun 12x10". Has long, thin brick red flowers.



Eucalyptus Silver Blue

Full sun 36" x 15". Fragrant gray green foliage.



Gaura Belleza Dark Pink

Sun 18" x 24". Loads of dainty pink flowers.



Farfugium Japonicum Wavy Gravy

Sun or shade 24" x 18".



Gaura Belleza White

Sun 18" x 24". A bright white flower.



Fuchsia Upright Rose Purple

Shade to part sun 10" x 12". Colorful bell shaped flowers. Use in containers.



Geranium Bullseye Salmon

Sun 12" x 15". Unique color and long season performer.



Fuchsia Upright Lilac Rose

Shade to part sun 10" x 12". Purple and lilac contrast colors!



Geranium Vancouver

Full sun 10-12" x 12-18". Bright orange flowers contrast well with the brick red foliage.



Fuchsia Firecracker

Part shade 18" x 12". Variegated foliage with hot pink flowers.



Geranium Wilhelm Langguth
Pelargonium hortorum

Produce silvery green leaves that are bordered in creamy white and topped with large clusters of double scarlet-red flowers.



Gerbera Festival Series

Full sun to part shade 12" x 12".



Golden Candles Plant
Pachystachys lutea

Bright shade 24" x 36-48". Unique flowers and all around nice plant for shade combinations.



Hemzygia Candy Kisses

Sun to part sun 12" x 18". Delicate foliage and lavender flower spikes.



Iresine Blazin' Lime

Part sun to shade 20" x 18". Bright green foliage that contrasts great in containers.



Iresine Blazin' Rose

Part sun to shade 20" x 18". Colorful rose foliage accented by burgundy variegation.



NEW! Hamelia Red

Sun 3' x 3-4'. Rich red flower buds at branch tips, followed by small black fruit.



Isotoma Pop N Fizz Violet

Sun to part sun 12" x 12". Bright violet flowers.



Heliotrope Fragrant Delight
Heliotrope aborescens

Sun to part sun 12" x 18". Clusters of vanilla scented flowers.



Justicia Hollanda

Shade to part shade 15" x 20". A must have! Dark leaves with large coral pink blooms.



Lantana Samantha

Sun 24" x 18". Unique variegated lantana.



Ornamental Pepper Calico
Capsicum annuum

Variegated green purple and cream leaves with small pointed purple fruits that mature red.



Mandevilla Alice Dupont

Sun to part sun 18" x 36". Showy tropical flowers on a strong vine. Trellis climber!



NEW! Petunia Pink Diamond

Sun to partial sun 2-10" x 20-26" Features huge double blooms that are great for hanging baskets.



Ornamental Oregano Kirigami

8" x 24". Non culinary oregano. Used in dry flower arrangements.



NEW! Petunia Headliner Crystal Sky

Petunia cultivars

10-16" x 20-30". Features florescent colors, medium vigor and a mounding habit.



Peek A Boo Spilanthes

Sun to part sun 12" x 18". A fun an interesting plant! Always a customer favorite.



Petunia Lucky Lilac

Full sun 6" x 12". White star burst over a dark blue. Heat tolerant.



Ornamental Pepper Black Pearl

Capsicum annuum

Sun. Black foliage, eventually produces clusters of black pearl-like shiny peppers.



Petunia Midnight Gold

Sun 8" x 10".



Petunia Night Sky

Full sun 10" x 24". Unique flower with white spots that vary with sun exposure.



Pseuderanthemum Rubrum Shooting Star

Shade – part shade 12" x 36". A stand alone.



NEW! Petunia Surprise Sparkle Red

Shiny flowers with novelty white sparkle pattern.



Purple Heart Setcreasea

Shade or part shade 16" x 10".



Pilotus Joey

Sun to part sun 12" x 15". Distinctive flower shape adds interest to any landscape.



Purple Heart Setcreasea Variegated

Shade or part shade 16" x 10".



Plectranthus Fancifillers Guacamole

Sun or shade 12" x 20".



Purple Heart Passion Velvet

Shade or part shade 18" x 12". Velvety leaves.



Plectranthus Variegated

Sun to part sun 36" x 18". A lemon scented trailing plant.



Salvia Cathedral Blue

Sun 12" x 18". Deep blue, profuse flowering.



Salvia Amistad
Salvia guarantica

Sun 18" x 24". A hummingbird delight!



Senecio Angel Wings

Full Sun 18" x 18". Can be used outside or as an indoor plant. Silvery and silky appearance



Salvia Black and Blue

Sun 15" x 20". A very popular plant that does well in hot conditions.



Shrimp Plant Fruit Cocktail

Part sun or shade 10" x 18". Green spike flower accented by bright petals.



Salvia Hot Lips

Sun 16" x 24". As the name implies this flower resembles bright red lips. Likes it hot and dry.



Solanum Variegated Potato Vine

Part sun or part shade 15" x 8". Great yellow vine for containers or hanging baskets.



Salvia Wendy's Wish

Sun 24" x 36". Hot pink flowers that bloom from May to October.



Streptocarpus Grape Ice

Shade 12" x 12". A grape pop of color!



Sanchezia Ellen

Shade to part shade 12" x 15". An attractive foliage plant that has a tropical appearance.



Streptocarpus Pink Cap

Shade 12" x 12". Lacy pink and cream bloom.

Sweet Potato Vine



Flora Mia

10" x 48". Heart shaped leaves in shades of bronze, rose, and brown. Sun or shade.

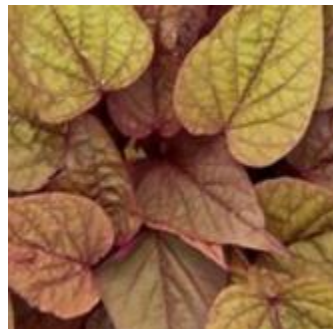


Sweet Georgia Light Green

12" x 30". Lobed leaves remain light green in color, with a trailing habit. Coarse texture helps it to stand apart.



Sweet Heart Light Green



Sweet Heart Red



Sweet Georgia Purple

Ipomeoea batatas

Deep purple lobed leaves, great for trailing from baskets and containers.



Sweet Heart Purple

12 x 30". Attractive heart shaped leaves start chartreuse and turn deep purple in color with distinctive red veins



Sweet Georgia Bronze



Streptocarpus White Ice

Shade 12" x 12". White flower, blue centre



Verbena Bonariensis 'Cloud Nine'

Sun 2' x 18". Clusters of lilac colored flowers. Good attractant for bees, butterflies, and hummingbirds.



Strobilanthes Persian Shield

Shade to part shade 15" x 20". A purple and silver shade plant that is gaining popularity each year.



Wandering Jew Purple

Shade or part sun 18" x 6". Great for hanging baskets and houseplants.



Talinum Limon

Shade to part sun 10" x 12". Bright green foliage lights up your landscape.

****Citronella Disclaimer*- Due to the lack of commercially available, clean, citronella stock we propagate and grow our own Citronella plants. Citronella has been known to be infected with "leafy gall" (Rhodococcus fascians) and we are currently selecting mother stock that does not show symptoms. However, this is no guarantee that the plants are bacteria free. We have instituted higher sanitation practices for our mother stock and propagation and keep them separate from all other propagation. If at any time symptoms appear, including at time of shipping, plants will be discarded and not shipped. When purchasing Citronella from Trail, it is at YOUR OWN risk. We will do our best to eliminate symptomatic plants, but once you have received our plants, please notify us within 24 hours to claim any material. No additional claims after 24 hours will be honored.***

Proven Winner Plants in Proven Winner Pots



Angelonia
Angelface Blue



Argyranthemum
Golden Butterfly



Browallia
Endless Illumination



Caladium
Heart to Heart
Dawn to Dusk



Caladium
Heart to Heart
Flatter Me



Caladium
Heart to Heart
Lemon Blush



Caladium
Heart to Heart
Splash of Wine



Caladium
Heart to Heart
Va Va Violet



Caladium
Heart to Heart
White Wonder



Calibrachoa
Superbells Doublette
Love Swept



Calibrachoa
Superbells Holy Cow!



Calibrachoa
Superbells Holy Moly!



Calibrachoa
Superbells Rising Star



Calibrachoa
Superbells Tropical
Sunrise



Chrysocephalum
Flambe Yellow



Euphorbia
Diamond Frost



PW
PROVEN
WINNERS®
The #1 Plant Brand.™



Gomphrena
Truffula Pink



Lobelia Laguna
Dark Blue



Salvia Rocking
Fuchsia



Salvia Rockin' Blue
Suede Shoes



Scaevola
Whirlwind Pink



Supertunia Sharon



Superbena
Scarlet Star



Asparagus Fern

Asparagus aethiopica

Part shade to part sun 1-2' x 2-3'. Fine foliage leaves that are an attractive green in shade



Varigated Basket Grass

Oplismenus hirtellus

Full sun or shade 6-10" x 18-24". A spreading foliage plant with accents of pink



Cordyline Red Sensation

Cordyline australis

Sun or shade 2' x 1'
Deep burgundy color



Cordyline Torbay Dazzler

Cordyline australis

Plant in part sun to full sun.
36" - 72" tall.



Carex Red Rooster

Carex buchananii

Sun 12" x 24".
Adds great texture to landscapes



Grass Fiber Optic

Isolepis cernua

Part sun to shade 8" x 15".
Low maintenance plant



Grass Juncus Blue Arrows

Juncus inflexus

Sun to part sun 10" x 20".
Gray-blue color.

Grasses



Grass Juncus Big Twister

Juncus effuses spiralis

Sun or shade 15" x 20".
Grass like plant with wiry, twisted stems.



Grass Juncus Twisted Arrows

Juncus effuses spiralis

Sun 18" x 24".
The best of both worlds! Curled and straight stems.



Pennisetum Fireworks Grass

Pennisetum setaceum

Beautiful full season color



Pennisetum Rubrum Grass

Pennisetum setaceum

Large plums in late summer with interest for fall



Pennisetum Sky Rocket

Pennisetum setaceum



Ribbon Bush

Shade or sun 12" x 18".
Looks like bamboo!

Prefinished Homegrown Harvest Vegetable Collection

4" Square Pot, Pack of 18 per tray



Eggplant Black Beauty



Pepper California Wonder



Pepper Whopper



Pepper Sweet Banana



Pepper Red Bell



Pepper Jalapeno



Tomato Big Boy



Tomato Brandywine Red



Tomato Red Grape



Tomato Lemon Boy



Tomato Roma



Herb Sweet Basil



Herb Chives



Herb Cilantro



Herb Oregano



Herb Curly Parsley

TRAIL NURSERIES 'PLANTS FOR PLANTERS' PREFINISHED PROGRAM

Overview

Product: 'Plants for Planters', is a collection of premium annuals and choice vegetables. The annuals are proven to be useful in combination planters and landscape plantings. We use our best horticulture judgment to grow the best, brightest, and most interesting in the annual category.

Product detail: The annuals are grown in 4.5" round, terra cotta pots. We put in enough cuttings, plants, or bulbs to make full pots when finished. The vegetables are grown in 4" square terra cotta pots. Proven Winner pots are grown in a 4.5" round PW branded white pots packed 10 per tray (with the exception of Proven Winner Caladiums, which are packed 8 per tray).

Timing: The prefinished plants are scheduled to finish in April and May for prime sales, 4 to 5 weeks after delivery. This is not an exact science, so no claims are made as to size or degree of flowering. We finish warm (62 to 64 degree nights). Growing below 60 degree nights will delay the crops. All Caladiums will have 6 weeks of growing time- the foliage will just be emerging at the time of delivery.

Packing: The annuals are pre-spaced in a flat that holds eight pots upright. The vegetables are in a flat that holds eighteen pots upright. The Proven Winner pots are packed in a flat of 10 pots (with the exception of Proven Winner Caladiums, which are packed in a flat of 8 pots).

Substitutions: Minor substitutions (such as a different color within a variety or species) will be made within categories, if necessary.

Labeling: Each pot will have a tag with the plant name and short description. Pots are labeled to meet labeling requirements of volume and producer name.

Minimum Order: The minimum order is 30 flats total for truck delivery, approximately 1 full cart. All orders must be placed as full flats.

Price: All plant categories are priced as required based on input costs.

DISCOUNTS AND SHIPPING

EARLY ORDER DISCOUNT: If ordered by Friday, October 2, 2020 you will receive a \$1.20 per flat discount.

NO DISCOUNT: Orders placed on or after Saturday, October 3, 2020 will be at list price.

ORDERING DEADLINE: NO PREFINISHED ORDERS WILL BE TAKEN AFTER NOVEMBER 27, 2020.

SHIPPING TERMS: The flats of eight plants will be delivered by our truck on carts with 30 flats average per cart. Delivery cost is \$125.00 per stop in our local area of 60 miles. After 60 miles, the delivery charge is outlined below.

Mileage is determined using Mapquest from our address at 4912 Harmony Grove Rd. Dover, Pa 17315 to the customers' full address.

Three main shipping dates are available in 2021:

Week 10 (Mar. 8), Week 11 (Mar. 15), Week 12 (Mar. 22)

Deliveries to the Pittsburgh, PA area will be Week 12 ONLY.

Deliveries to the Hartford, Connecticut area will be Week 13 ONLY.

Deliveries to Long Island NY will be Week 13 ONLY.

Customer pick up is available ONLY on Monday or Saturday of the shipping week.

In the event that fuel prices escalate, we reserve the right to add a fuel surcharge if needed.

Shipping Charges Based on Miles and # of Carts

<u>Miles</u>	<u>Drop Charge</u>	<u>Mileage Charge</u>	<u>1-8 Carts</u>	<u>9-16 Carts</u>
0-60	\$125	No charge	No charge	No charge
61-199	\$125	\$1.10 per mile after 60 miles	No charge	No charge
200-250	\$250	No charge	\$55	\$50
251-300	\$300	No charge	\$65	\$60
301-350	\$350	No charge	\$75	\$70

CLAIMS: We are committed to shipping your orders on time and in excellent condition. In the unfortunate event that weather or mishandling damages the plant material, these procedures will be followed:

Transit damage must be reported within 24 hours of delivery. **Credits will not be issued for damage reported after 24 hours.**

Quality or shortage claims must be reported within 48 hours of order receipt. **Credits will not be issued for quality or shortages reported after 48 hours.**

Photos or digital images will be required to process any claims.

Truck Deliveries: Please review your paperwork and plant quality at the time of delivery. Concerns or shortages need to be noted in writing on the acknowledgement before signing for plant material. **Credits will not be issued if discrepancy is not noted at time of delivery.**

Customer Pickup: Please review your paperwork and plant quality prior to leaving Trail Nurseries. Concerns or shortages must be noted on the acknowledgement before signing for the plant material. **Credits will not be issued if discrepancy is not noted at time of pick up.**

Orders not picked up are subject to cancellation and will be charged in full to customer.

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Failure to notify Trail Nurseries of claims within the above time frames will result in automatic denial of claims.

