# Texas Rising Star Four Year Review 2023

State Workgroup Meeting – October 25, 2023



## Agenda

Review and Consider Summary of Input

- Screening Form
- Screening Processes
- Categorical Measures



## Screening Form – Consideration Review

Consideration	Comments	
Increase Required Screening Frequencies from Quarterly to Monthly	<ul> <li>Working with CLI to fully automate this review to be a notification vs a formal review</li> </ul>	
<ul> <li>Remove or revise Probation B impact of total high/medium-high deficiencies</li> </ul>	<ul> <li>Revise Probation B to mimic points threshold for consistency</li> <li>Probation B = 50 or more points total (not to exceed 75)</li> </ul>	
Clarify Rule language §809.132(e) and (f) to ease regaining of status	<ul> <li>Revise rule to clarify that a program can return to their previous star level or request certification (from suspension) if they have not received any of the specific deficiencies that caused the drop</li> <li>Example: Program dropped from Three-Star to Two-Star due to 745.621; can return to Three-Star after 6-months if no other Star-Level Drop deficiencies incurred, but can get a Probation A or any other high/medium-high deficiency and placed on any additional impact, as applicable</li> </ul>	

## **Consideration Review continued**

Consideration	Comments
<ul> <li>Add Child/Caregiver Ratios deficiency to the Screening forms</li> <li>Centers 746.1601 (Medium-High)</li> <li>Homes 747.1701 (Medium-High)</li> <li>School-Age 744.1601 (Medium-High)</li> </ul>	Add Child/Caregiver Ratios deficiency as a Probation A impact for all facility types
<ul> <li>Revise Director's responsibilities deficiency on Screening forms</li> <li>Centers 746.1003 to indicate 1, 3, 4 and 5 only (remove 2 and 6)</li> <li>Homes 747.207 (1-3), (5-7) to indicate (1-3), (6), and (9-10)</li> </ul>	<ul> <li>Revise 746.1003 deficiency for Centers' Screening form to indicate only those marked as High (1, 3, 4, 5 and 6)</li> <li>Removing 2 as it is Medium weight</li> <li>Revise 747.207 deficiency for Homes' Screening form to indicate only those marked as High (1-3), (6), and (9-10)</li> <li>Removing 5 and adding 9 and 10</li> <li>No change to School-Age</li> </ul>

#### Texas Rising Star-Certified Screening Form—Centers Facility Name: Director Name: License #: Texas Rising Star-certified Licensed Child Care Centers Facility has CCR licensing history for the 12-month period before the date of the Texas Rising Star monitoring/recertification visit? Yes No Date of CCR Review: Review 12-month CCR licensing history On Corrective or Adverse Action with CCR? Yes No On Corrective Action with Board? ☐ Yes ☐ No On Notice of Freeze with TWC? Yes No Cited for 746.3707 (b -d) by CCR? ☐ Yes ☐ No Has 15 or more total CCR weighted High and/or Medium-High Deficiencies? ☐ Yes ☐ No Has incurred 3rd consecutive probation (any level)? Tes Solve No (If yes, denote previous probation start dates in last 3 years. Has incurred 5th probation (any level) within last 3 years? ☐ Yes ☐ No (If yes, denote previous probation start dates in last 3 years; \_\_\_\_) Place on suspension if "Yes" for any criterion above. STAR-LEVEL DROP Facility is dropped one star level for each occurrence if it has received any of the following deficiencies listed below. Two-Star facilities will be placed on suspension. Criminal Convictions or Central Registry Findings - Take Appropriate Action 745.635 ☐ 745.641 Background Checks Requirement - Providing Direct Care 746.1201(4) Responsibilities of Employees and Caregivers - Ensure No Child is Abused, Neglected, or Exploited Responsibilities of Employees and Caregivers - Report Suspected Child Abuse, Neglect, or Exploitation Date star level drop is effective: For any facility on a 6-month star-level reduction, no additional deficiencies denoted in this section can be incurred within that 6-month time frame to be reinstated at the previous certified star level. Facility is placed on Probation A if it has any of the following deficiencies listed below: ☐ 745.621 Background Checks Requirement ☐ 746.1003(1,3-6) Director Responsibilities ☐ 746.1201(1) Responsibilities of Employees and Caregivers - Demonstrate Competency, Good Judgment, Self-Control ☐ 746.1205(a)(4) 1203(4) Responsibilities of Caregivers - Supervision of Children ☐ 746.1315 First Aid and CPR Requirements ☐ 746.1601 Child/Caregiver Ratios ☐ 746.2805 Prohibited Punishments ☐ 746.3805(a) Administering Medication – How to Administer Medication ☐ 746.3805(b) Administering Medication - How to Administer Medication If facility is cited for any Probation A deficiencies within the 6-month probation, without exceeding 14 total High and/or Medium-High deficiencies, the facility loses a star level (Two-Star facilities will be placed on suspension) and a second 6-month Probation A is established at the point of discovery. If facility is cited for any Probation A deficiencies within the second 6-month probation, facility will be placed on suspension. Date probation is effective: Denote which probation: ☐ 1st ☐ 2nd For any facility on a 6-month star-level reduction due to consecutive Probation A, no additional deficiencies denoted in this section can be incurred within that 6-month time frame to be reinstated at the previous certified star level. PROBATION B Facility is placed on Probation B if it has 10 14 total received more than 50 total points (based on CCR weighted High and/or Medium-High deficiencies). Total points received: Total number of High and/or Medium-High Deficiencies: Total points of High Deficiencies (5 points each): Total number of Medium-High Deficiencies: If any additional CCR weighted High and/or Medium-High deficiencies are incurred but do not exceed 44-75 points total, within this 6-month probation, the facility loses a star level for 6-months (Two-Star facilities will be placed on suspension) and a second 6-month Probation B is established at the point of discovery. If new High and/or Medium-High deficiencies are incurred (not to exceed 75 points total) within the second 6-month probation, facility will be placed on suspension. Date probation is effective: Denote which probation: 1st 2nd

### **Revised Form**

- Clarification of reinstatement for star-level drops
- Revised Director Responsibilities standard
- Added Child/Caregiver Ratio standard
- Revised Supervision standard due to CCR change
- Probation B as a total points (50) impact

# Impacts to Certified Programs

Previous and Current Star-Level Impacts

2015-2019 Texas Rising Star Critical Deficiencies	Revised 2019 Texas Rising Star Star- Level Drop Deficiencies
Star Level Drop for 12 Months	Star Level Drop 6 months
745.641 Background Checks – Providing Direct Care	745.641 Background Checks – Providing Direct Care
745.635 Criminal Convictions – Take Appropriate Action	745.635 Criminal Convictions – Take Appropriate Action
746.201(9) – Permit Holder Resp. – Complying with CC Licensing Law in Ch. 42 Human Resources Code	N/A for Star-Level drop
746.1201(4) Ensure no child is abused/neglected	746.1201(4) Ensure no child is abused/neglected
746.1201 (5) Report suspected abuse/neglect	746.1201 (5) Report suspected abuse/neglect
746.1311(a) Director Annual Training (30 hrs.)	N/A for Star-Level drop
746.1315 First Aid/CPR	N/A for Star-Level drop
746.2805 Prohibited Punishments	N/A for Star-Level drop
746.3805 (a) Administering Medicine	N/A for Star-Level drop
746.3805 (b) Administering Medicine	N/A for Star-Level drop

## Consideration: Initial Screening Protocol

**REVISE** Initial Screening Form Protocol: Require a threshold to request certification instead of using the initial screening form

• Current Process: Programs determined ready for Initial Certification must comply with their facility specific Screening Form, which includes not having specified deficiencies within their most recent 12-month CCR history.

#### Question

 What would this look like and how does it compare to the current process?

#### Concerns

 (screening form) May be too easy to impact program's star level after years of work; need to consider minimizing impacts

#### **Benefits**

 Would allow programs who have a recent citation to be certified w/in the Entry Level timeframe.

#### Suggestions

none

#### 9/27:

Workgroup requested more information; TWC will provide a mockup of examples for both scenarios and rediscuss at future date.

#### Texas Rising Star Initial Screening Form—Centers

Facility Name:			Address:	
Director Name:			License #:	
			for Licensed Child Care Centers	
1.	Facility has CCR licensing Date of Review: Review 12-month CCR lice Stop process if "No"	history for the 12-month period? 🔲 Ye	es No	
2.	On Corrective or Adverse	Action with CCR? ☐ Yes ☐ No		
1	On Corrective Action with I	Board? □ Yes □ No		
1	On Notice of Freeze with T			
1	Cited for 746.3707 (b -d) b			
1	Has 15 or more total CCR	weighted High and/or Medium High De	eficiencies?  Ves No	
	Stop process if "Yes" for	rany of the above.		
	Total points received: Total number of High Def Total number of Medium-	thin the previous 12-months). iciencies: High Deficiencies: e than 50 total points? □ Yes □ No	ed 50 or more total points (when reviewing CCR weighted High and/or Medium-High  Total points of High Deficiencies (5 points each):  Total points of Medium-High Deficiencies (3 points each):	
	☐ 745.635 Criminal	Convictions or Central Registry Finding	ngs - Take Appropriate Action	
		und Checks Requirement Providing D	0 11 1	
	-		Ensure No Child is Abused, Neglected, or Exploited	
	□ 746.1201(5) Respon	sibilities of Employees and Caregivers	Report Suspected Child Abuse, Neglect, or Exploitation	
1		ound Checks Requirement		
1	☐ 746.1003 Director	Responsibilities		
1			s Demonstrate Competency, Good Judgment, Self Control	
1		sibilities of Caregivers Supervision of	<del>of Children</del>	
1	☐ 746.1315 First Aid			
1		ed Punishments		
1		tering Medication How to Administer I		
	□ 746.3805(b) Administering Medication How to Administer Medication		- Medication	
	Stop process if "Yes" any of the above have been received within the previous 12-months.			

## Revised Initial Screening Form

- Keep No Tolerance items
- Remove specific deficiencies and indicate total High and Medium-High deficiencies
- Stop process if the program exceeds 50 points

## **New Category 1 Measure**

Facility Type	Proposed NEW Measure	Description and/or supporting evidence or clarification for TSM
All Facilities	<ul> <li>P-CTQ-04 STAFF WORKFORCE REGISTRY</li> <li>Staff, not including the director, participate in the Texas Workforce</li> <li>Registry.</li> <li>Score of 0: Only the required center director account is created.</li> <li>Score of 1: All administrative accounts are created and utilized.</li> <li>Score of 2: All administrative accounts and at least 25% of total staff accounts are created and utilized.</li> <li>Score of 3: All administrative accounts and more than 50% of total staff accounts are created and utilized.</li> <li>N/A: for homes with no additional staff.</li> </ul>	Define <i>utilized</i> as has uploaded education and at least current and/or previous training year certificates; use of paper files is not needed to score category 1 measures.  Define <i>staff</i> as any employed person that is required to obtain annual training hours that is not considered administrative.  Define <i>administrative</i> as any employee that is considered administrative staff (assistant director, office, curriculum coordinator, school-age managers)

## Revised Category 1 Measure - Training

Facility Type	Proposed Revised and NEW Measure (SPLITTING OF MEASURE)	Description and/or supporting evidence or clarification for TSM
	S-COTQ-07 Primary Staff Training Plan Primary staff has an individualized written annual training plan that provides for a minimum of 36 clock hours of training. Of the 36 clock hours, a minimum of 12 clock hours must be instructor-led training.	Guidance provided to clarify within the measure how many hours can be self-instructional of the total.
	<u>Documentation/Evidence:</u> Annual Primary Staff Training Plan	
Home-based	N/A allowed if program is an initial applicant.	
only	S-COTQ-xx Primary Staff Annual Training Primary staff has obtained at minimum 36 clock hours of training within the previous or current training year. Only 24 hours may be self-instructional of the 36 hours counted.	
	<u>Documentation/Evidence:</u> Primary Staff Training Certificates	
	N/A allowed if program is an initial applicant.	

## Revised Category 1 Measure: P-CQT-01

Facility Type	Proposed Revised Measure	Description and/or supporting evidence or clarification for TSM
Center-based only	P-CQT-01 STAFF QUALIFICATIONS  Not counting the center director, any teaching staff that meets one of the following measures is counted in scoring:  A. Have a Child Development Associate (CDA) or a certified Child Care Professional (CCP) credential  B. Be currently working toward an Associate's or Bachelor's degree in child development or related field  C. Have successfully completed 12 college credit hours in child development or a related field and has 2 years of full-time paid experience as a teacher working with children in a licensed or registered child care facility  D. Have 2 years of full-time paid experience working with children as a teacher in a licensed or registered child care facility while presently working toward a CDA or a CCP credential  E. Have successfully completed 150 training clock hours within the last 5 years in child development or a related field and 2 years of full-time paid experience as a teacher working with children in a licensed or registered child care facility  F. Have a Bachelor's or Associate's degree  G. Have 10 years of full-time paid experience as a teacher in a TRS-certified program or TWC-recognized nationally accredited center  H. Have a Montessori Teaching Credential from an accrediting agency or completed the Texas School Ready program	No changes to the percentages of staff meeting qualifications and relation to scoring.  Clarified measure to indicate those that meet one of these are counted, not that it is required of staff.  Added any teaching staff, which will be defined in the Technical Scoring Manual and the last page of the FARF.  Combined CDA and CCP to be consistent in staff scoring.  Split current (C) to better clarify intent and specific situation; new (B) and (C).  Added the allowance of a Montessori Teaching Credential from specified accrediting agencies, which will be listed in the Technical Scoring Manual and the last page of the FARF.  Added the allowance of Texas School Ready program completion.

## Revised Category 1 Measure - Education

Facility Type	Proposed Revised Measure	Description and/or supporting evidence or clarification for TSM
	P-CQT-02 STAFF QUALIFICATIONS	No changes to the percentages of staff meeting qualifications and relation to scoring.
	following measures is counted in scoring:  A. Have a Child Development Associate (CDA) credential, or Child Care  Professional (CCP) credential  B. Be working toward a CDA or CCB gradential or an Associate's or Bachelor's	Clarified measure to indicate those that meet one of these are counted, not that it is required of staff.
		Added any teaching staff, which will be defined in the Technical Scoring Manual and the last page of the FARF.
School-Age only	C. Have successfully completed 12 college credit hours at an accredited university in child development or a related field  D. Have 2 years paid experience in a school-age program or working with children in a licensed child care program	Split current (A) to better clarify intent and specific situation.  Split current (B) to better clarify intent and specific situation; thus renumbered the remaining criteria.
	E. Have successfully completed 100 training clock hours within the last 5 years in child development or a related field <b>and</b> 2 years of full-time paid experience	Combined previous (C) and (D) to make new (D).
	as a teacher working with children in a licensed or registered child care facility F. Have a Bachelor's or Associate's degree	Added the allowance of 10 years' experience to be consistent in staff scoring.
	program or TWC-recognized nationally accredited center	Added the allowance of a Montessori Teaching Credential from specified accrediting agencies, which will be listed in the Technical Scoring Manual and the last page of the FARF.

## **New Category 3 Measure**

Facility Type	Proposed NEW Measure	Description and/or supporting evidence or clarification for TSM
All Facilities except School Age- Only Programs	S-FE-02 DEVELOPMENTAL CHECKLISTS  The program uses developmental checklists to support identifying developmental delays for children ages 0-5 years and shares those checklists with families.  Met Not Met  Documentation/Evidence: at least 1 completed (de-identified) checklist for each age group served	There is no N/A for this measure except for school-age based programs.  Within the measure, it removes the requirement for school-age children in care at a home or center.  Technical Scoring Manual will have prescribed guidance on which developmental checklists can be used and how they are shared with families.

## Revised Category 3 Measure

Documentation/Evidence: Parent Handbook

Facility Type	Proposed Revised Measure	Description and/or supporting evidence or clarification for TSM
All Facility Types	S-FE-01 PARENT HANDBOOK  Parents are provided with written policies and procedures, that are reviewed annually and updated as necessary, that include the following:  Program philosophy and goal  Curriculum goals  Family participation  Drop-off and pickup procedures  Parent conferences  Fee structure  Late payments and refund information  Absences  Clothing guidelines Inclement weather policy  Withdrawal from program procedures  Physical activity  Screen time policies  Nutrition education and procedures  Breastfeeding policies and resources (programs that serve infants ages 0—17 months)  Procedure to allow parents to update contact information at all times without staff assistance  Challenging behaviors (ongoing collaboration with parents to express concerns and discuss strategies)  Use of developmental checklists and early intervention support options	Removal of duplicative policies of CCR  Combine the challenging behavior measure into this measure for streamlining.  Clarify the requirement for annual review and updating within the measure.  Add the requirement to inform families about the program's use of developmental checklists and how they will inform families of early intervention options. Guidance will be added to the TSM to support understanding.

## Revised Timeline

ACTION	DATE
Workgroup	
Bi-Weekly Workgroup Conference Calls	September – December 2023 11/9/23, 11/15/23, 12/6/23, and 12/20/23
Draft Guidelines & Rule Changes	
Commission Briefing on Recommendations	January 2024
Rule Changes/Draft Texas Rising Star Guidelines	January 2027
Stakeholder Input on Draft Guidelines & Rule Changes	
Discussions/Input on draft guidelines	Late January-February 2024
(public stakeholder feedback)	Late January Tebruary 2024
Commission Action on Final Recommendations	
Commission Action – Approval / drafted Proposed Rules	April 23, 2024
Commission Action – Guidelines and Rule Change (Final Rule)	September 10, 2024
Implementation	
Rule Changes	Effective October 1, 2024
Conduct trainings and full implementation	By October 31, 2024

## **Next Steps**

• Next meeting is November 9<sup>th</sup> at 11:00 AM – 1:00 PM

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