# Past, Present, Future of System Administration

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LISA.18

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#### Social Media

#### **Women In Linux**

- @womeninlinux
- www.youtube.com/womeninlinux





# TOPICS

#### PAST

- Infrastructure/Automation Engineer
- System Architect

#### PRESENT

- Site Reliability Engineer
- Blockchain Infrastructure Engineer
- Cloud Architect/Engineer

#### FUTURE

- Chaos/Intuition Engineer
- Quantum Computing
- Quantum Key Distribution and Cryptography





# **Common Skills**

- Problem Solving/Analytical Skills
- Virtualization
- Cloud
- AI/ML/Block Chain/Big Data
- Communication
- Scripting/Programming language
- Repositories (git/github/gitlab)
- Networking/DNS/DHCP/SDN
- Automation
- Performance/Tuning
- Testing
- Security





#### SCRIPTS

- Perl
- Bash
- PHP

#### NO AUTOMATION TOOLS

Building RPMS

#### FILESERVERS

- NFS
- SAMBA
- Window File Shares
- ISCSI





#### AUTHENTICATION

- Nis/OpenLdap
- IDM

#### METHODOLOGIES

Waterfall Methodology

#### **ADMINISTRATION**

- Web Admin
- PXE Booting Bare Metal Machines





- Security was an after thought
- Backups
  - o Bacula
  - o Commvault
  - o Symantec
- System Monitoring
  - ∘ Zabbix
  - o Zenoss
  - Nagios
- Databases
  - Xml
    Mysql
    Postar

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Postgres



- File systems and Raids
  - o Ext2, ext3, ext4
  - o Raids
    - Raid 0, 1, 5, 6, 10, 50, 60
- Virtualization
  - $\circ$  Jails
  - o HyperV
  - o Kvm
  - o VMware

#### What is Virtualization?





### Forms of Communication

- Slack
- IRC
- Mailing lists
- Newsletters
- YouTube
- Github
- Rocket
- Facebook groups
- Forums
- Wikis

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#### Sector Dependent





### PRESENT





### Infrastructure/Automation Engineer (PRESENT)

- Infrastructure/Automation Engineer
  - App development
  - Backend Engineer
  - Creating APIs
  - Service Discovery
  - Automated Documentation
  - Hybrid Cloud
  - Distributed Systems
  - Big Data





### Infrastructure/Automation Engineer (PRESENT)

- System Monitoring
  - Prometheus
  - Grafana
- Logging
  - ElasticSearch/Machine Learning
- Security on levels





# Infrastructure/Automation Engineer

#### Public

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- Virtualization
  - Vmware
  - Hyper V
  - Kvm
- System Monitoring
- Backups
  - Netbackup
  - Commvault
- Documentation
  - Webhooks
  - Pages of documents
- Sometimes no documents LISA18

- **Automation** •
  - Salt Stack
  - Puppet
  - Chef
- CI/CD •
  - o Jenkins
  - o Gitlab
- Security •
  - STIGS
  - EVSS Scans
  - Compliance Ο

- **Single Point of Failure**
- **On premise Cloud** •
  - Openstack
  - Openshift
  - Kubernetes
  - Vcloud
- Public Cloud
  - o AWS
  - o Azure
  - o GCP

# System Architecture

#### System Architecture

- Design and Deploy Architecture
- Design Backup Strategies
- Design Security Strategy
- o ITIL
- o Agile
- Evaluate Public and OnPrem Cloud
- Plan and Coordinate with Vendors
- Leadership to Engineering Teams
- Provide Technology Roadmap
- Define Metrics and KPIs
- Technical Ownership
- TOGAF
  - Architecture Development Method
    - □ Architecture Development Phases
    - □ Ensure Business Needs Are Met
    - Costs are met

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# TOGAF

#### **Architecture Development Method**

- Architecture Development Phases
- Ensure Business Needs Are Met
- Costs are met





### Finance

- App development
- Backend Engineer
- Creating APIS
- Service Discovery
- Automated Documentation
- Hybrid Cloud
- Distributed Systems
- Big Data
- System Monitoring
  - o Prometheus
  - o Grafana

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- Machine Learning



#### • Gaming

- Auto
- Bloomberg

# Private





#### FUTURE





# Site Reliability Engineer

- Resources
- Books
- Weblinks
- CAP Theorem
  - o Capacity
  - o Availability
  - Partition Tolerance
- Reduce Silos
- Accept Failure as Normal
- Reduce costs of Failures
- Measure Reliability
  - o SLO
  - o SLA
  - Time to Mitigate
    - Time To Detect
    - Time to Fix
    - Time to Engage

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# Site Reliability Engineer

- Incident Management
- Postmortem
- Distributed Systems
  - Understand what it is
    - Example clustered databases
    - Scaling vertically is upgrading hardware
  - Ability to Scale Horizontally
    - Adding more databases
    - Fault Tolerance
    - Low Latency



Niall Richard Murphy, David K. Rensin, Kent Kawahara & Stephen Thorne



# Site Reliability Engineer

- Distributed Computing
- Distributed Filesystems
  - o IPFS
- Distributed Messaging
- Understanding System Architecture
- Kubernetes
- Golang
- Scientific Principles
- Overall User Experience
- Why be an SRE
  - What is the role of a Site Reliability Engineer?
  - Cloud Academy Blog <u>https://cloudacademy.com/blog/what-is-the-role-of-a-site-reliability-engineer/</u>



# **Chaos/Intuition Engineer**

- Role of Chaos Engineer
  - Simulating workloads
  - Testing hardware conditions
  - Identify performance issues
  - Collaboration skills
  - Data Analytics
  - Understanding microservices
  - Auditing

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# **Chaos/Intuition Engineer**

- Breaking the steady state
  - How applications are built
  - Introduce problems
    - Break/ Fix
- Basic Linux understanding
- How networks work and packets flow
- Log/Analysis management
- Scripting/Programming
  - o **Python**
  - o Go

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#### CHAOS IN PRACTICE

To specifically address the uncertainty of distributed systems at scale, Chaos Engineering can be thought of as the facilitation of experiments to uncover systemic weaknesses. These experiments follow four steps:

1. Start by defining 'steady state' as some measurable output of a system that indicates normal behavior.

Hypothesize that this steady state will continue in both the control group and the experimental group.
 Introduce variables that reflect real world events like servers that crash, hard drives that malfunction, network connections that are severed, etc.

4. Try to disprove the hypothesis by looking for a difference in steady state between the control group and the experimental group.

The harder it is to disrupt the steady state, the more confidence we have in the behavior of the system. If a weakness is uncovered, we now have a target for improvement before that behavior manifests in the system at large.

# **Chaos/Intuition Engineer**

- Testing
  - Applications
  - o Hardware
- CI/CD
- Distributed Systems
- Networking
- Principles
- Log analysis
- Traffic flow
- Performance
- Network issues
- FluxDB
- Gremlin

Chaos Engineering Tools: BUILD VS. BUY



# **Blockchain Engineer**

- Blockchain Infrastructure Engineer
  - o Jobs
    - Blockchain Enterprise Architect
  - o Private Blockchain
  - Public Blockchain
  - Hyperledger Fabric/Sawtooth/Indy
  - Understanding distributed systems
  - Description distributed computing
     https://www.ethos.io/understand-
    - https://www.ethos.io/understandblockchains-from-a-distributedcomputing-perspective

We are seeking a Blockchain Architect to help drive the responses to RFPs, evaluate different Blockchain Platforms and advise on the most suitable platform with a detailed solution overview and technical architecture for a given Business Problem. Blockchain Architects will become trusted Technical and Architectural advisors and help the practice to create a portfolio of potential Technical solutions and conduct experiments to prove value in the marketplace and oversee the implementation of scalable blockchain solutions.

Successful candidates will have in-depth knowledge on the different blockchain platforms, blockchain based solution designing expertise and the ability to work on multiple projects simultaneously in a fast paced, fluid environment. They will have good experience in interacting with clients and business partners. Senior Enterprise Blockchain Architect with experience providing advisory, strategy, and architecture services in the use of Blockchains in enterprises. Experience with multiple Blockchain platforms a must. Responsibilities:

- 1) Provide Strategy & Advisory services to Clients in the Blockchain space.
- 2) Architect solutions using various tools in the Blockchain space

Qualifications:

- 1) Experience with Hyperledger, Ethereum, Corda and other Blockchain Plaftforms
- 2) Experience provide consulting services
- 3) 15-20 years + experience in IT
- 4) Progressive growth from Development into distributed systems development



### **Quantum Computing**

#### **Worldwide Investment**

PHiT

#### Canada

- Inst. for Quantum Computing (est. 2002)
  - U. Waterloo and Perimeter Institute
  - Funding: \$300M start-up (+ outside grants)
  - QIS theory & experiments

#### (intel)

#### Microsoft

#### Google

#### United States

- Joint Quantum Institute (est. 2007)
  - Maryland / NIST / LPS (NSA)
  - lons, neutral atoms, optical, superconductors

IBM

- Multi-agency government investments
  - Universities, DOE, DOC, DoD, NSA, industry ...
  - Basic research and systems programs
- Companies (Google, Microsoft, Intel, IBM, ...)

#### Singapore

- Research Center on Quantum Information Science and Technology (est. 2007)
  - Funding: \$150M start-up

Superconducting aubits

- Q-comm, theory, experiment

#### Europe

- Germany: Max Planck Institute for Quantum Optics (est. 1976) – Quantum optics, quantum dynamics, quantum gases
- Austria: Institute for Quantum Optics and Information (est. 2003)

   lons, atoms, quantum optics
- Netherlands: Kavli Institute for Nanoscience (est. 2005); QuTech (2014)
   Superconducting gubits, guantum dots, nanotechnology
- Sweden: EU fabrication facility, Chalmers
- Superconducting gubits, guantum dots
- Russia: Nanotechnology initiative (2008)

#### \_\_\_<u>Japan</u>

- RIKEN & Universities
  - Supercond. & quantum dot qubits; RSFQ
- National Institute of Informatics

#### **China**

Key Lab, Quantum Information (2001)

 CAS

 Key Lab, Solid-State Microstruct, (2004)

– Nanjing U.

#### Australia

- Center for Quantum Computing Technology (est. 2000)
  - Australian Research Council, Centers of Excellence
    - -Managed research and engineering focus
    - QIS theory, Si (Kane), quantum optics, diamond, electrostatic dots

#### Potential value of quantum computing for economic and information security is driving significant worldwide investment

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# **Quantum Computing**

- Qubits
- HPC
- Diversity of cores
- Entanglement
- Dwarves, NASA, Google, IBM
- Lincoln labs and William Oliver
  - Classical vs Quantum
  - o Parallelism and interference
- PKI encryption and classical methods
  - Double the encryption key
- Data analytics



# **Quantum Computing**

- Architectural Leadership
- Lead new technology solutions
- Mentoring
- CPU Architecture
- Power and Performance Tradeoff
- Compiler Development and Optimization
- Quantum Information Science



### Entanglement

**Quantum entanglement** is a physical phenomenon which occurs when pairs or groups of <u>particles</u> are generated, interact, or share spatial proximity in ways such that the <u>quantum state</u> of each particle cannot be described independently of the state of the other(s), even when the particles are separated by a large distance—instead, a quantum state must be described for the system as a whole

Source: https://en.wikipedia.org/wiki/Quantum\_entanglement



# Quantum Cryptography Example





# **Other Thriving Areas**

- HPC Computing
  - OpenMosix, Beowulf, Rocks, OpenHPC
  - <u>https://sc18.supercomputing.org/</u>, insidiehpc.com
  - 1.8 billion dollar plan to expand HPC in Europe
  - MIT Makes Billion-Dollar Bet on Ai and Machine Learning
- DevSecOps
  - CiscoDevNet, APIs, Appliances
- IOT
- VMware, Cloud(Aws, GCP, MS), IBM, Redhat
- Gaming
- Automotive Grade Linux



# **Common Skills**

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- Testing
- Security

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# Summary

- Your skillsets still apply today but you have to evolve
- Look at problems from a 30,000 ft view
- Try the opensource version of product
- Read the documentation
- You don't always have to work at big names to gain valuable experience
- Check out market trends
  - TechCrunch/Opensource/LinuxJournal/Webinars
  - Create a tutorial of a product/Build a product

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