



Nutzfahrzeuge

The Crafter





BUILT FOR THE MOST EXTREME JOBS: **THE CRAFTER.**

You are familiar with the Crafter as one of the largest and most versatile light commercial vehicles. Now get to know it as one of the most economical, powerful and reliable. Developed specifically for heavy-duty use, its durable common rail TDI engines set standards in terms of the output to fuel consumption ratio. They are even more economical in the Crafter with BlueMotion Technology as an option, making a further saving of up to 0.8 l per 100 km. The Crafter is available in three weight classes with various choices of an increased or reduced GVW, three wheelbases and five different versions: as a Delivery Van, as a Kombi, as a Dropside Van, as a Chassis and as a "Hannover" Crafter Bus.

Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

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UNIQUE IN ITS CLASS:

A FOLLOW-ON WARRANTY FREE OF CHARGE FOR THE 3RD YEAR OF OPERATION.

2+1 WARRANTY

You receive a follow-on warranty from us free of charge for the third year of operation (max. 250,000 km) in addition to the statutory warranty. You therefore benefit from the same range of coverage included in your statutory warranty and the expert service provided by your Volkswagen Commercial Vehicles dealership for a further year. Your new Crafter does, of course, also come with a 12-year warranty against rusting through.

Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.





TAKES THE LEAD WHERE IT COUNTS MOST.

CONSUMPTION, TORQUE, VARIABILITY.

Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

The Crafter delivers top performance every time it takes to the road. With torque of up to 400 Nm (120 kW engine*) yet extremely low fuel consumption, it sets standards in its class. You are also given help on both short and long journeys by an extensive range of modern assistance systems, such as optional cruise control and the standard gear recommendation.

The exceptional variability of the Crafter gives you almost unlimited possibilities: from the 17 m³ load compartment in the Crafter Delivery Van to nine comfortable seats in the Crafter Kombi. The standard preparation for additional power take-offs also makes the Crafter the optimal basis for a variety of special bodies and conversions.

*Crafter, 2.0 l BiTDI engine with 120 kW, fuel consumption in l/100 km: urban 10.3 to 8.9; extra-urban 7.9 to 7.0; combined 8.4 to 7.7. CO₂ emissions in g/km: combined 221 to 203; efficiency class D to C. Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in g/km: combined, from 255 to 184; efficiency class E to B.



EXTREMELY EFFICIENT, MORE POWERFUL THAN EVER BEFORE: THE COMMON RAIL TDI ENGINES.

Modern engines have to fulfil exacting requirements: they should be powerful, deliver high torque and have a low maintenance requirement for many years to come. We have taken up this challenge – and developed four state-of-the-art 2.0 l TDI engines. Their low cubic capacity and efficient common rail technology make these engines especially economical. For example, the 120 kW engine¹⁾ with BlueMotion Technology consumes an average of only 7.2 l per 100 km and has CO₂ emissions (combined) of only 189 g per km. The Crafter therefore even fulfils the strict EEV (Enhanced Environmentally Friendly Vehicle) and Euro 5 exhaust emission standards. Another new feature is that, with immediate effect, all output categories are prepared as standard for power take-offs – and can therefore be fitted more easily with refrigerant compressors and generators.

1) Crafter, 2.0 l BiTDI engine with 120 kW and BlueMotion Technology, fuel consumption in l/100 km: urban 8.5 to 7.8, extra-urban 7.5 to 6.7, combined 7.9 to 7.2. CO₂ emissions in g/km: combined 208 to 189; efficiency class D to B. 2) Crafter, 2.0 l TDI engine with 80 kW, fuel consumption in l/100 km: urban 11.3 to 7.9, extra-urban 8.6 to 6.5, combined, 9.4 to 7.0. CO₂ emissions in g/km: combined 247 to 184; efficiency class E to C. 3) Crafter, 2.0 l TDI engine with 100 kW, fuel consumption in l/100 km: urban 10.8 to 7.9, extra-urban 8.6 to 6.5, combined 9.4 to 7.0. CO₂ emissions in g/km: combined 247 to 184; efficiency class E to C. 4) Crafter, 2.0 l BiTDI engine with 105 kW, fuel consumption in l/100 km: urban 11.1 to 9.9, extra-urban 8.1 to 7.6, combined 9.2 to 8.4. CO₂ emissions in g/km: combined 242 to 221. 5) Crafter, 2.0 l BiTDI engine with 120 kW, fuel consumption in l/100 km: urban 10.3 to 8.9, extra-urban 7.9 to 7.0, combined 8.4 to 7.7. CO₂ emissions in g/km: combined 221 to 203; efficiency class D to C. 6) Crafter, 2.0 l TDI engine with 80 kW and BlueMotion Technology, fuel consumption in l/100 km: urban 10.0 to 8.3, extra-urban 7.9 to 7.1, combined 8.6 to 7.6. CO₂ emissions in g/km: combined 227 to 199; efficiency class E to C. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

↓ **CONSUMPTION REDUCED:**
by up to 2.6 l per 100 km.

Through the use of efficient 4-cylinder engines with common rail technology and many BlueMotion Technology measures, it has been possible to reduce fuel consumption by between 1.7 l per 100 km (80 kW⁶⁾) and 2.6 l per 100 km (120 kW¹⁾).

↓ **CUBIC CAPACITY REDUCED:**
from 2,461 cm³ to 1,968 cm³.

Downsizing is a decisive factor for the lower consumption of the engines. After all, when less fuel is injected, less fuel is consumed – yet the output is the same: the 2.0 l TDI is available with 80 kW²⁾, 100 kW³⁾, 105 kW⁴⁾ and 120 kW⁵⁾.

↑ **TORQUE INCREASED:**
from 360 Nm to 400 Nm.

High torque is particularly important for everyday driving, e.g. for powerful acceleration even in low gears. Torque for the 120 kW⁵⁾ Crafter has therefore again been increased – to 400 Nm. Together with average fuel consumption of only 7.2 l per 100 km with BlueMotion Technology, this is a best-in-class figure.

↑ **PAYLOAD INCREASED:**
by as much as 90 kg depending on model.

The lighter the vehicle, the higher the payload: this was another consideration that spurred us on to make the common rail units as compact as possible – so that you can transport even more on each and every trip.

↓ **OPERATING COSTS LOWERED:**
by as much as 25 % per annum.

The reduction in fuel consumption together with reliable engines, and maintenance and inspection expenses that are now even lower, all help to reduce operating costs by up to 25 % per annum.

BLUEMOTION

— TECHNOLOGIES —

**ADDITIONAL SAVINGS OF UP TO 0.8 L
PER 100 KM:**

THE CRAFTER WITH BLUEMOTION TECHNOLOGY.

A further reduction in fuel consumption, less emissions – and nevertheless an increase in output. We have achieved this objective with the Crafter with a 120 kW engine* and BlueMotion Technology. It has torque of 400 Nm and average consumption of only 7.2 l per 100 km – i.e. 0.5 l per 100 km less in comparison with a Crafter model of the same output but without BlueMotion Technology. This is achieved by a clever combination of several energy-saving measures. These include the start/stop system, intelligent energy management that conserves battery power, and regenerative braking whereby effective use is made of energy released during braking. Other features that help you to drive efficiently are cruise control, a high final drive ratio, and a gear recommendation. The latter is standard on every Crafter.

*Crafter, 2.0 l BITDI engine with 120 kW and BlueMotion Technology, fuel consumption in l/100 km: urban 8.5 to 7.8, extra-urban 7.5 to 6.7, combined 7.9 to 7.2. CO₂ emissions in g/km: combined 208 to 189; efficiency class D to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.


**CONCENTRATED ALL-WHEEL EXPERTISE –
FOR JOURNEYS OFF THE BEATEN TRACK.**

THE CRAFTER 4MOTION WITH FOUR-WHEEL DRIVE BY ACHLEITNER.

For police and fire brigade forces, for maintenance and public utility services, for construction companies and for other experts with particularly high requirements – the new Crafter 4MOTION with four-wheel drive by Achleitner is ideal for those with jobs that take them to extremely remote places. Its permanent heavy duty four-wheel drive system has been specially designed for extreme off-road use and journeys off the beaten track. The extremely powerful 2.0 l TDI BiTurbo engine has an output of 120 kW* and delivers maximum torque of 400 Nm. Combined with a 6-speed manual gearbox and an additional gear reduction ratio of 1 : 2.5, this results in optimal thrust, which means that the Crafter 4MOTION can transport employees, material and heavy machinery safely and comfortably, even over difficult terrain – whilst fulfilling the stringent EEV emission standard (Enhanced Environmentally Friendly Vehicle).

*Crafter 4MOTION with four-wheel drive by Achleitner (Delivery Van, Kombi, Dropside Van) 2.0 l TDI BiTurbo engine with 120 kW, fuel consumption in l/100 km: urban 10.2/extra-urban 7.8/combined 8.7. CO2 emissions in g/km: combined 229; efficiency class C. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.





**YOU WILL APPRECIATE THE SPACE IN
THE COCKPIT IMMEDIATELY AND THE
HIGH QUALITY
EVEN AFTER A GREAT MANY YEARS.**

Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

Generously dimensioned, extremely durable and nevertheless comfortable: the Crafter's cab meets all of the requirements made on a light commercial vehicle – particularly in terms of ergonomics. Both the dual instrument cluster and the control panel have been specifically revised and now combine a clear layout with the comfort, convenience and high quality of a Volkswagen cockpit.

The gear lever, with the classic Volkswagen design, changes gear smoothly and is within easy reach beside the steering wheel. Ergonomic seats plus effective insulation against engine and outside noise ensure relaxing driving for many years to come as only high-quality, hard-wearing materials are used – just as you would expect from a Volkswagen Commercial Vehicle.



**GREATER VARIABILITY AND LOAD CAPACITY
THAN EVER BEFORE:
THE LOAD COMPARTMENT
VOLUME OF UP TO 17 M³.**

If you decide on a Crafter, a unique range of transport options is open to you. In the Delivery Van, for example, up to 17 m³ can be loaded quickly and easily through the large rear wing doors and the widest sliding door in its class – and up to 83 kg more can be carried than before. The well thought out securing system offers many standard and optional lashing facilities that ensure that everything remains securely in its place. You also have a choice of partitions, load compartment trim and flooring – and many other features that simply make the best use of space in the Crafter.

Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

EXTREMELY COMFORTABLE: THE SEATS IN THE INVITING INTERIOR.

Look forward to a passenger compartment offering every conceivable comfort and which you can arrange to suit the individual job in hand. The rows of seats in the Crafter Kombi can be removed individually, for instance, creating additional cargo space for materials and tools. The bench seats have comfortable, durable cloth upholstery – dirt-resistant “Tasamo” cloth as standard, “Timo” cloth as an option, or with easy-to-clean leatherette – each with a timeless design. No wonder that you will enjoy spending time in this vehicle: on your way to work in the morning, during your lunch break and on your way home in the evening.

Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.



PERFECT FOR ALL SPECIAL BODIES AND CONVERSIONS:

THE CRAFTER, THE BASIS FOR UNLIMITED POSSIBILITIES.

LOW VEHICLE WEIGHT

for heavy bodies.

The Crafter is also the ideal basis for heavy bodies. Even when it is combined with a heavy body, the low weight of the actual vehicle means that there is still enough payload available for high loads. And even more flexibility.

SPECIFIC CONVERSIONS

for the Kombi and Delivery Van.

Whichever load compartment volume and weight class you choose: each Crafter can be specifically adapted. The Kombi, for example, can be converted into a fully-equipped fire service vehicle and the Delivery Van into a mobile workshop for heating engineers.

LARGE CHOICE

of body builders.

From ambulances to refrigerated vehicles, from hoists to towing equipment: our associates with long-standing professional experience offer you numerous tailor-made solutions for special bodies and conversions.

ELECTRICAL INTERFACE

for external use.

The interface ensures automated interaction between individual functions, such as precise control of the power take-off's rotational speed. The interface is available as an option and can be individually configured by the body builder to control auxiliary functions.

FOR POWER TAKE-OFFS

prepared as standard.

Each engine is prepared as standard for installing a power take-off, and can be easily combined with a refrigerant compressor, a 230 V generator for stationary operation or a 14 and 28 V generator for vehicle operation.

FURTHER PREPARATION OPTIONS

for body builders.

The Crafter can as an option be prepared ex factory for fitting: retarders, drop-sides, 3-way tippers, shelf fittings or side marker lights, for example. Load compartment lighting, rotating beacons, a low-loader platform, tail lights and additional turn signals are also available.

VERSATILE BODIES

for the Chassis and Dropside Van.

If you require a box body or a multifunctional platform with a swivelling crane, the Crafter is the right choice for you. Bodies can easily be secured on the level, strong frame. The Crafter is also available as a cowl or platform version.

EXTENDED ENGINE IDLING FUNCTION

for special vehicles on duty.

If a large number of electric consumers is fitted, the extended engine idling function enables the ignition key to be removed and the vehicle locked while the engine is running. Continuous charging of the battery is therefore assured while the vehicle is stationary.

ONE CRAFTER. AN EXTREMELY LARGE NUMBER OF SPECIAL BODIES AND CONVERSIONS.

The Crafter is compatible with a multitude of bodies. As a result of close cooperation with leading bodybuilders, we make the necessary preparations in advance. Each chassis is therefore fitted with standardised mounting points to which bodies can be fitted quickly and securely. An optional terminal strip ensures that all system components are supplied with the requisite power, and we adapt the running gear in line with the relevant special body or conversion. You will find examples of the professional conversions and special bodies for Volkswagen Commercial Vehicles at www.umbauportal.de, which offers a comprehensive overview of various transport solutions and special body manufacturers who work closely with Volkswagen Commercial Vehicles.



Crafter with load securing system



Crafter workshop van



Crafter glass transporter



Crafter refrigerated van



Crafter Multicab



Crafter motor sports escort vehicle



Crafter Bus



Crafter forestry vehicle



Crafter fire service vehicle



Crafter laboratory van



Crafter 3-way tipper



Crafter 3-way tipper

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THE CRAFTER DELIVERY VAN.



Destined for big things. Thanks to its three weight classes (up to 5.0 t GVW), various choices of an increased or reduced GVW, three wheelbases (up to 4,325 mm) and four load compartment lengths (up to 4,700 mm), you can adapt the Crafter Delivery Van entirely according to your requirements and load it with up to five euro pallets. Depending on the type of roof – normal, high or super-high roof – this results in load compartment volumes of up to 17 m³.

Rear wing doors with an optional opening angle of up to 270°, plus the extra-wide sliding door with a through-loading width of 1,300 mm for the medium and long wheelbase vehicles, help take the effort out of loading and unloading – and this is even easier with the second sliding door available as an option. Once your packages are on board, they can be fastened securely to the lashing eyes or optional lashing rails using the load securing net and tensioning straps that are also available. A robust partition – which can be supplied with an optional window or sliding window – is fitted as standard between the load compartment and cab to protect the driver and front passenger. Upon demand, we can align the suspension to match the vehicle's intended use for even more safety.

Tradesmen who need plenty of helping hands can transport up to six employees in the Delivery Van with its double cab and still have sufficient load space as well.



Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

THE CRAFTER BLUEMOTION.



BLUEMOTION

Coming up with a common denominator for sustainability and economic efficiency is one of the most significant corporate goals here at Volkswagen Commercial Vehicles. The Crafter BlueMotion takes a big step in the right direction: with an average fuel-consumption of just 7.0 l per 100 km, it is among the most economical vehicles of its class. This is ensured by an efficient 2.0 l TDI engine with 80 kW* or 100 kW* and optimised motorisation as well as various BlueMotion measures. These include: a start/stop system, regenerative braking (recuperation) and low rolling resistant tyres, and make a significant contribution to easing the burden in an economic sense while minimising the impact on the environment at the same time.

*Crafter BlueMotion, 2.0 l TDI engine with 80 kW and 100 kW, fuel consumption in l/100 km: urban 8.0 to 7.9, extra-urban 6.6 to 6.5, combined 7.1 to 7.0. CO₂ emissions in g/km: combined 187 to 184. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.



Whether you need a comfortable shuttle bus for hotel guests, transport to and from construction sites for your employees, or a vehicle for freight only – take advantage of the versatility of the Kombi’s passenger compartment for your specific purposes.

The wide range of interior trims with high-quality workmanship, optional privacy glass, and stylish seat upholstery enable you to design the passenger compartment of the Kombi according to your individual wishes. Eleven different ventilation, heating and cooling systems ensure satisfied passengers. The Kombi has a supplementary electric heater as standard to rapidly heat the interior for your passengers in winter weather, and to ensure good visibility. To make sure that heat – or refreshing cool air in summer – really does reach the passenger compartment, the Crafter Kombi is fitted with footwell vents. Side windows with electric vents are available as an option for additional ventilation.

The Crafter Kombi excels with a generous amount of space for both comfortable passenger transport and commercial use. Tall passengers in particular benefit from this: the Kombi’s high roof and medium wheelbase has an entrance height of 1.82 m, and even people who are 1.94 m tall can stand up comfortably inside. When sitting you enjoy optimum leg-room, and safety is assured by 3-point seat belts and 4-way head restraints. The Kombi offers plenty of room for you, for your bags and suitcases – or alternatively, for equipment and sacks of materials. Should you need even more load space at any time, the seats can be removed quickly and easily.

THE CRAFTER KOMBI.



Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

THE “HANNOVER” CRAFTER BUS.

Whether for club or school outings, city tours or holiday trips, you can convey 13, 16 or 19 passengers in comfort in the “Hannover” Crafter Bus – and plenty of luggage as well. Even more space for suitcases and bags can be created by removing the rear bench seat.

A step extends automatically to give you easy access and this is just one example of the comfort and convenience offered that make even long journeys pleasant. The ergonomic single seats with 3-point seat belts and armrests are also available with partial leather trim. Small items can be stowed on the optional hat shelf. A pleasant climate is ensured by a supplementary water heater and thermal insulation. You can protect your passengers’ privacy with privacy glass available as an option, and make announcements using the intercom system. A folding hatch in the roof provides a breath of fresh air and also serves as an emergency exit. Should the worst come to the worst, four emergency hammers and a fire extinguisher are also on board.



Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

THE CRAFTER CHASSIS.

Build your business on a particularly firm foundation – ideally on the robust frame of the Crafter Chassis. Whether you need an enclosed single or double cab, a cowl without a roof or back panel, or a platform for integrated bodies – there is a wide range to meet your requirements. You can select the right combination for the vehicle body of your choice from various weight classes and body lengths plus three wheel-base versions. In addition, super-single tyres are available for the 4.6 tonne vehicle.

An electrical interface to the vehicle electronics can be integrated as an option. This forms the intelligent link between the basic vehicle and the body, and can be configured to control auxiliary functions. The necessary power is provided by optional power take-offs – preparation for the engine power take-off is fitted as standard for all output categories. Power take-offs from the gearbox are available as options. The latter offers a max. continuous output of 28 kW at 2,500 rpm and max. torque of 140 Nm at 1,000 to 1,200 rpm.



Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.



The Crafter Dropside Van with a single or double cab combines comfort with functionality. The double cab offers plenty of space for up to seven colleagues – four of them can sit on the rear bench seat. There is comfortable access through the additional rear doors which have vent windows to provide fresh air. Folding up the rear bench seat reveals ample space for tools, etc. Work gloves, lunch boxes and many other small items can be stowed in practical pockets in the cab. An additional stowage compartment is created if you opt for a 2-seater front passenger bench seat. This is of course also available for the single cab.

The Crafter Dropside Van offers not only plenty of space in the cab. Whether you have to transport two euro pallets and additional sacks of material or large items of equipment – the robust platform has room for everything you need while working on construction sites. As the engine is lighter, you can now transport up to 90 kg more, up to a maximum of 2,793 kg. On the single cab there is a choice of interior load platform lengths of 2,850, 3,400, 3,600 and 4,300 mm; and of 2,120, 2,700, 3,400 and 3,600 mm on the double cab. A folding step is fitted on the tailboard to give easier access to the platform for loading and unloading.

THE CRAFTER DROPSIDE VAN.



Online configurator: Step 1 for the Dropside Van is to select the Chassis. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.



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The new Crafter 4MOTION with four-wheel drive by Achleitner

No matter which Crafter model – Delivery Van, Dropside Truck, Kombi or Chassis – you select as the basis vehicle for the conversion by Achleitner, the Crafter 4MOTION offers the ideal preparation for professional special bodies and conversions. The basis vehicle is ideal for driving in difficult terrain thanks to the running gear raised by approx. 100 mm¹⁾ as standard, standard differential locks in the transfer case and for the rear axle as well as an optional differential lock for the front axle. This allows businesses in sectors such as the construction industry, forestry, energy providers or rescue services to align the vehicle with their own specific requirements. However, an Electronic Stabilisation Programme is not available due to the design of the vehicle. The Crafter 4MOTION with four-wheel drive by Achleitner as well as further examples of professional special bodies and conversions for Volkswagen Commercial Vehicles can be found at www.umbauportal.de, which offers a comprehensive overview of various transport solutions and special body manufacturers who work closely with Volkswagen Commercial Vehicles.



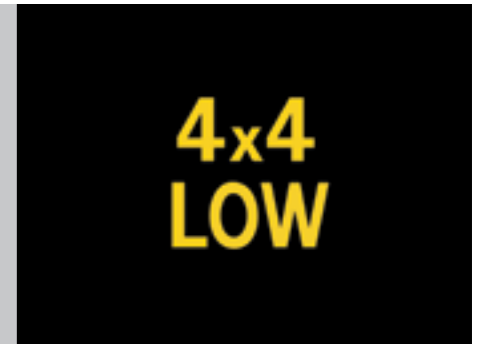
Front axle. The front axle can also be equipped with a 100% differential lock upon demand. To ensure optimal brake force distribution, it has an additional hydraulic dual-circuit brake with a vacuum booster.

V KO DV CH



Front axle suspension. In contrast to the standard Crafter model with leaf springs, the Crafter 4MOTION has independent suspension with coil springs. These are compression springs with integrated shock absorbers and a reinforced anti-roll bar.

V KO DV CH



Operating controls for the differential locks and the control lamps. The operating controls are integrated in the instrument panel on the left-hand side directly next to the steering column. This allows you to switch the gear reduction as well as the respective differential locks on and off easily and comfortably when needed. ABS is automatically deactivated when the rear axle differential lock is activated and switches itself on again once the differential lock is switched off. A control lamp in the instrument cluster lights up when gear reduction is selected.

V KO DV CH



Transfer case. A separate 3-speed transfer case has been implemented for the permanent four-wheel drive in addition to the 6-speed manual gearbox. This transfer case distributes the engine power 50 : 50 between the front and rear axle. The integrated gear reduction level of 1 : 2.5 as well as the 100% differential lock can be actuated electrically from the cab when needed. The transfer case is mounted behind the front axle.

V KO DV CH



Rear axle. The rigid rear axle has reinforced parabolic leaf springs. It has also been equipped with a differential housing, axle parts with ABS sensors and a new stabiliser for extreme off-road use. With the help of the integrated differential lock (100%), differences in wheel rotations due to road surfaces with varying traction can be avoided. This ensures excellent power transfer. The differential lock can be activated when the vehicle is stationary and when driving at a speed of up to approx. 10 km/h.

V KO DV CH



Hill-climbing ability: 45°²⁾. On difficult terrain and construction sites, the Crafter 4MOTION with four-wheel drive by Achleitner takes steep ascents and descents – and even 100% inclines (45°) – almost effortlessly in its stride.

V KO DV CH



Ramp angle: 25°²⁾. To ensure that your journey over difficult terrain does not come to an abrupt end, the Crafter 4MOTION can even cope with hillcrests and ridges with a ramp angle of up to 25° in off-road conditions.

V KO DV CH



Side slope angle: 43°²⁾. The Crafter 4MOTION has a side slope angle of up to 43°. Driving on surfaces with a lateral tilt, earth banks, or through sand and gravel pits therefore poses no problems.

V KO DV CH



Approach and departure angles and wading depth²⁾. With approach and departure angles of up to 28° and a wading depth of approx. 600 mm you can, for example, cross shallow standing water in the Crafter 4MOTION.

V KO DV CH

standard Delivery Van Bus "Hannover" Chassis (single/double cab)
 optional extra Kombi Dropside Van (single/double cab) BlueMotion

Chassis (single/double cab)
 BlueMotion

1) Please bear in mind that, as a result, the height of the entrance and of the optional tow bar is also increased by 100 mm. 2) The angle and inclination values vary according to equipment, vehicle body, wheelbase and load status. Please bear in mind that these figures result from static calculations. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

Exterior and wheels.

The robust exterior of the Crafter has a functional design and not only helps to take the effort out of loading and unloading the load compartment or load platform, but also makes it easier to get in and out of the vehicle. Tailor-made special bodies, automatic steps and various tow bars all meet the requirements of a professional commercial vehicle, and the alloy wheels available as options ensure a high-grade appearance.



Ladder holder. Front and rear ladder holders can be supplied for the safe transport of bulky items. Each holder has a carrying capacity of 100 kg. The rear ladder holder is secured on the load platform and has a 3-stage height adjustment.

DV



Sliding door with intermediate latch. If the full opening width is not required, the sliding door has an intermediate latching position for a width of 780 mm for ease of loading and unloading.

V KO



Tool box. A storage box can be fitted on both sides of the vehicle. It is available for all wheelbases and can be locked separately. There is a choice of two sizes: 90 l and 150 l. Maximum load: 40 kg.

May result in longer delivery periods.

DV



Stowage box on load platform. The stowage box has a volume of approx. 765 litres. Its aluminium construction with robust plastic sides affords protection from wind and weather at all times. The aluminium chequer plate lid has gas springs for easy opening and closing. The box is firmly secured to the load platform and is designed for a load capacity of up to 370 kg.

May result in longer delivery periods.

DV



Rear step. The 1,600 mm x 300 mm step provides easy access. It is made of hot-dip galvanised steel and has solid rubber mouldings to protect the outer corners when manoeuvring the vehicle.

V



Rear step. The robust step makes for safer, easier access through the open rear wing doors.

V KO BU



Step tread integrated in rear bumper. The rear step extends across the entire vehicle width and makes for easier loading and unloading. It can also be combined with a tow bar for a trailer weight of up to 2.0 t.

V KO BU BM



Ball head tow bar. This tow bar with a ball head extends the transport capability of the Crafter. Trailers and carrier systems up to 3,500 kg can be operated safely and reliably.

V KO BU DV CH BM



Tow bar preparation. A number of tow bar preparation options are available for the Crafter. These are suitable for trailer weights of between 2.0 t and 3.5 t so that individual solutions can easily be implemented.

V KO BU DV CH



Side windows with electric vents. The rear side vent windows in the passenger compartment can be opened up to 40 mm. They can be opened and closed by operating a switch integrated in the driver's door.

V KO



Sliding window. The sliding windows on the left and right of the vehicle can easily be opened to provide a breath of fresh air.

V KO



Pin-type tow bar. This tow bar is designed for trailer weights of up to 2,000 kg. Every vehicle with a tow bar is supplied with the Electronic Stabilisation Programme including trailer stabilisation.

V KO DV CH



Front and rear mudflaps.* These are secured to the inside of the wheel housings to protect your vehicle and vehicles driving behind you from dirt and stones from the road.

V KO BU DV CH



Steel rims. Steel rims for 16" wheels.

V KO DV CH BM

standard Delivery Van

Bus "Hannover" Dropside Van (single/double cab)

Chassis (single/double cab) BlueMotion

*Front mudflaps are standard on the "Hannover" Crafter Bus. Rear mudflaps can be ordered as an option. Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.



Full wheel trim.
Full wheel trim for 16" wheels.

V KO DV CH



"Altamont" alloy wheels.
6½ J x 16. With size 235/65 R 16 C tyres.

V KO DV CH



"Hedemora" alloy wheels.
6½ J x 17. With size 235/60 R 17 C tyres.

V KO DV CH



Partition behind passenger compartment. The robust panel between the C pillars separates the load area from the passenger compartment. This creates a Delivery Van in which you can transport any amount of equipment, and up to six people.

V



Partition with sliding window. The partition is accordant with DIN 75410-3 and is available on request with a fixed window or as a full partition. A roof storage compartment above the cab can be ordered for the high-roof version.

V



Protective grille for partition window. The mesh grille, size 25 mm, is made of powder-coated sheet steel and provides additional protection for the pane, driver and front passenger, for example during abrupt braking.

May result in longer delivery periods.

V

Interior.

The interior of the Crafter is ideally equipped to meet the diverse needs and requirements of tradesmen and service providers. In addition to hard-wearing seat upholstery and robust floor coverings, the Crafter offers various practical storage compartments, including a DIN A4 stowage tray in the centre console, three cup holders and a bottle holder for 1.5 l bottles in the door panel trim as standard. These provide ample space both for business documents and for food and refreshments.



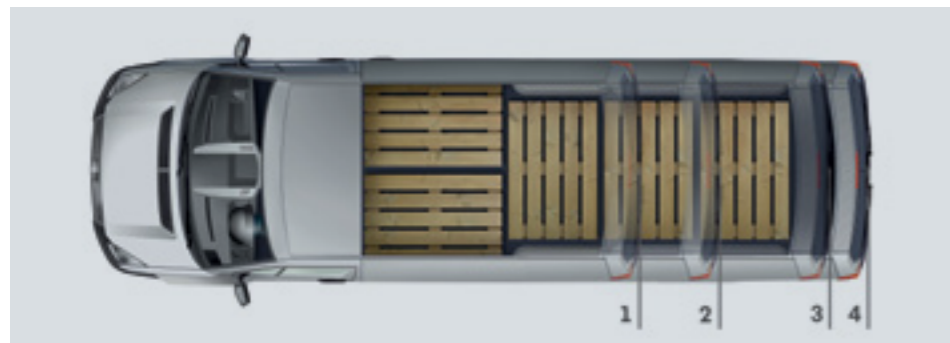
Partition with sliding door. A partition with an aluminium sliding door is available to provide fast access from the cab to the load compartment. A practical folding front passenger seat can be ordered as an option.

V



Armrests. The seats facing the centre aisle can be equipped with armrests on all Crafter models to ensure a relaxed sitting posture during your journey. Additionally the inner door panel trim also has upholstered arm pads for added comfort.

V KO DV CH BM



Loading options. There is space for up to five euro pallets in the load compartment of the Crafter Delivery Van with long wheelbase and overhang. With a length of 7,340 mm (4) and a load compartment volume of 17 m³, you can even transport your working equipment in addition to the euro pallets. (1) Short wheelbase: 5,240 mm length. (2) Medium wheelbase: 5,905 mm length. (3) Long wheelbase: 6,940 mm length.



2-seater front passenger bench seat. The comfortable robust bench seat has a table surface which folds out of the backrest. The surface has an integrated pen holder and two cup holders.

V KO DV CH BM



"De luxe" side panel trim. This side panel trim incorporates one ashtray for each row of seats, elegant dark fabric inserts, and window frame trim. This enhances the appearance of the passenger compartment on the Kombi in particular.

V KO



Hardboard side panel trim (half-height). Hard fibre panels made of plastic and painted grey are available as side panel trim. They protect the side walls of the load compartment from scratches and dents, and are easy to clean.

V



Side panel trim made of plastic-coated hardboard (half-height). The plastic surface has an attractive appearance and is particularly suitable for vehicles used for passenger transport.

V KO

□ standard
 Delivery Van
 Bus "Hannover"
 optional extra
 Kombi
 Dropside Van (single/double cab)

Chassis (single/double cab)
 BlueMotion

Our vehicles are equipped with summer tyres as standard. Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.



Plywood side panel trim. This consists of plywood panels with a thickness of 5 mm and an exact fit. They are robust, impact resistant, and reliably protect the inner surface of the vehicle body.



Plastic side panel trim. Polypropylene plastic panels fitted up to roof height protect the load compartment's walls from dents and deep scratches. The plastic used is food safe, abrasion-resistant, can be wiped clean, and is not susceptible to moisture.



Plastic headlining. This protects the interior of the Delivery Van with a high roof from damage. The panels are made of 4 mm thick plastic and are UV- and chemical-resistant.

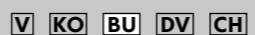
May result in longer delivery periods.



Glass roof. Skylights integrated in the roof provide more light in the load compartment, making loading and unloading safer and more convenient for you. Natural light coming through the roof makes working inside the vehicle easier.



Digital tachograph. The digital tachograph registers the distance travelled and vehicle speed for two drivers, and gives an automatic warning if the permissible driving time is about to be exceeded. The data recorded can be printed using an integrated printer or downloaded via the download interface. In accordance with EC regulation 3820/85, a tachograph is mandatory for the commercial use of vehicles with a gross train weight of 3.5 t upwards. All vehicles can be retrofitted with a tachograph.



Wooden floor. The wooden flooring for the load compartment is 8 mm thick and provides an optimum surface for your load.



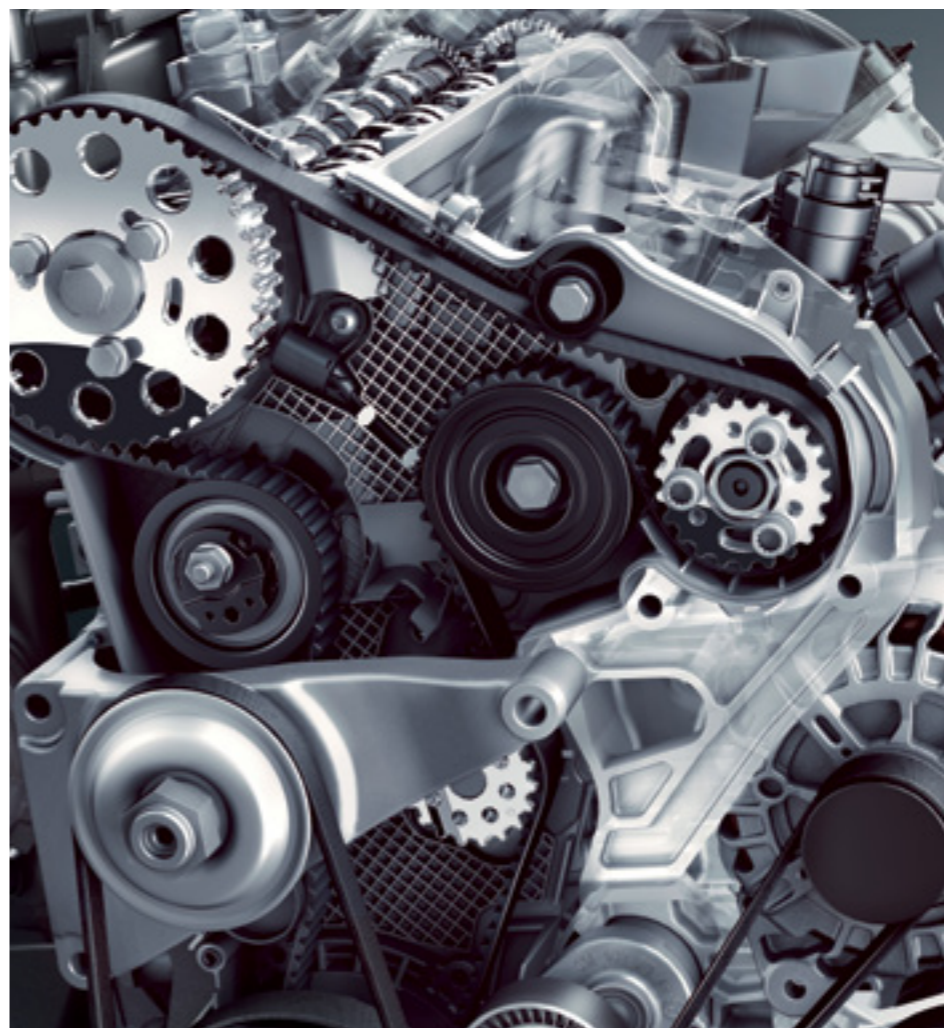
Plastic flooring. The easy-to-clean plastic flooring has a noise- and heat-insulating effect thanks to the robust rubber floor covering. It also enhances the look of the load/passenger compartment.



Engines, running gear and transmission.

The efficient and exceptionally reliable common rail TDI engines are now even more economical and place less of a burden on the environment. The 105 kW¹⁾ and 120 kW²⁾ versions have, in addition, bi-turbo charging for powerful acceleration, even at low engine speeds. Various running gear adjustments are available: for example, for poor road surfaces or for special bodies with a higher centre of gravity.

Preparation for power take-offs (not illustrated). Engines in all output categories have standard preparation for retrofitting auxiliaries. In addition, conversion kits are available for refrigerant compressors and for 14 V, 28 V and 230 V alternators.



Common rail TDI engines. The mono turbo 2.0 l TDI versions with 80 kW³⁾ (300 Nm) or 100 kW⁴⁾ (340 Nm) as well as the 2.0 l TDI 105 kW¹⁾ (340 Nm) or 120 kW²⁾ (400 Nm) bi-turbo versions are powerful, pleasantly smooth-running engines. Fuel is injected under high pressure and burnt efficiently. All vehicles are supplied as standard with a diesel particulate filter and 6-speed manual gearbox.

Final drive ratios (not illustrated). The choice of final drive ratio is decisive as to whether the Crafter is optimally suited to its operating conditions. Drivers who frequently travel on motorways or dual carriageways will have different requirements from those who need a vehicle for mountainous terrain. The Crafter is therefore offered with a choice of six final drive ratios ranging from 3.692:1 to 5.1:1. The higher the ratio, the better the pulling power when driving uphill or when towing a trailer. The smaller the ratio, the less strain is placed on the engine by the engine speed and consequently consumption figures are more favourable. Please refer to the technical data for information on the final drive ratios available for the individual engines. The wide choice enables you to find the ideal ratio for your Crafter.



- standard
- Delivery Van
- optional extra
- Kombi

- Bus "Hannover"
- Dropside Van (single/double cab)

- Chassis (single/double cab)
- BlueMotion

1) Crafter, 2.0 l BiTDI engine with 105 kW, fuel consumption in l/100 km: urban 11.1 to 9.9, extra-urban 8.1 to 7.6, combined 9.2 to 8.4. CO₂ emissions in g/km: combined 242 to 221. 2) Crafter, 2.0 l BiTDI engine with 120 kW, fuel consumption in l/100 km: urban 10.3 to 8.9, extra-urban 7.9 to 7.0, combined 8.4 to 7.7. CO₂ emissions in g/km: combined 221 to 203; efficiency class D to C. 3) Crafter, 2.0 l TDI engine with 80 kW, fuel consumption in l/100 km: urban 11.3 to 7.9, extra-urban 8.6 to 6.5, combined 9.4 to 7.0. CO₂ emissions in g/km: combined 247 to 184; efficiency class E to C. 4) Crafter, 2.0 l TDI engine with 100 kW, fuel consumption in l/100 km: urban 10.8 to 7.9, extra-urban 8.6 to 6.5, combined 9.4 to 7.0. CO₂ emissions in g/km: combined 247 to 184; efficiency class E to C. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

Crafter with BlueMotion Technology.

The umbrella brand BlueMotionTechnologies combines all technologies and products which contribute to saving fuel and reducing pollutants, such as CO₂ and nitrogen oxides. The start/stop system is one of the most important developments in this respect. It is the basis for the BlueMotion Technology measures and is supplemented by many other innovations, such as energy management and cruise control. Independent of the Crafter with BlueMotion, the start/stop system and the Long-distance package can also be ordered for all other Crafter models upon demand.



Long-distance package (not illustrated). If you have to drive on motorways every day or often cover long overland distances, you can save fuel with the Long-distance package. It includes tyres with optimised rolling resistance, a tyre-pressure-monitoring display, cruise control and a high final drive ratio.

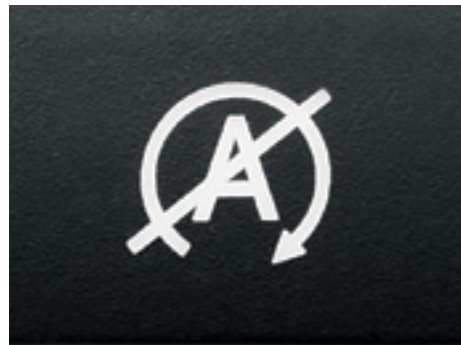
V KO BU DV CH

Crafter BlueMotion.

Thanks to the combination of an efficient 2.0 l TDI engine with either 80 kW²⁾ or 100 kW²⁾ and numerous fuel-reducing technologies, the Crafter BlueMotion has an average fuel consumption from just 7.0 l per 100 km. This model was developed based on the Crafter Delivery Van with a short wheelbase and normal roof. The “Timo” cloth upholstery inside the vehicle rounds off the distinctive appearance of the Crafter BlueMotion.

The **BlueMotion badge**. The “BlueMotion” lettering at the rear and on the radiator grille shows that this is a vehicle driven by a responsible and forward-thinking person.

BM



Start/stop system. When the start/stop system is activated, it automatically switches off the engine when the driver brakes the vehicle to a standstill, shifts into neutral and releases the clutch. The corresponding display lights up in the instrument cluster. When the driver again operates the clutch, the system restarts the engine. The fuel and cost-saving start/stop system is combined with other innovations: the energy management system switches off consumers not in use in order to prevent breakdowns should this be necessary. Regenerative braking achieves direct fuel savings through a special battery-recharging method and energy recovery during braking. With the help of this package of measures, consumption can be reduced overall by up to 0.3 l per 100 km.

V KO BU DV CH



The Crafter with BlueMotion Technology. The start/stop system, including energy management and regenerative braking, is supplemented by other fuel-saving measures such as long final drive ratios and cruise control. Depending on the engine version, these features can reduce consumption by as much as 0.8 l per 100 km. For instance, the Crafter with BlueMotion Technology and a 120 kW engine¹⁾ has average consumption of only 7.2 l per 100 km and, with an average of 189 g per km, significantly lower CO₂ emissions.

BU Bus “Hannover” CH Chassis (single/double cab)
 DV Dropside Van (single/double cab) BM BlueMotion



The Crafter BlueMotion. A comprehensive package of innovative technologies reduces the fuel consumption of the Crafter BlueMotion to an average of 7.0 l per 100 km. These include a start/stop system combined with intelligent energy management and regenerative braking (recuperation), an optimised engine control unit, low rolling resistance tyres and cruise control.

1) Crafter, 2.0 l BiTDI engine with 120 kW and BlueMotion Technology, fuel consumption in l/100 km: urban 8.5 to 7.8, extra-urban 7.5 to 6.7, combined 7.9 to 7.2. CO₂ emissions in g/km combined 208 to 189; efficiency class D to B. 2) Crafter BlueMotion, 2.0 l TDI engine with 80 kW and 100 kW, fuel consumption in l/100 km: urban 8.0 to 7.9, extra-urban 6.6 to 6.5, combined 7.1 to 7.0. CO₂ emissions in g/km: combined 187 to 184. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

Safety.

The Crafter has a comprehensive safety system so that you have a reassuring feeling of safety and can be completely at ease. The cab can be equipped with up to six airbags in the front, side and head area. The high quality of workmanship and materials contributes to a high level of body stiffness on the Crafter. The optimised 16" running gear with a wider track results in greater cornering stability and the adaptive Electronic Stabilisation Programme with trailer stabilisation ensures your safety when your Crafter is towing a trailer and in differing load conditions.



Electronic anti-theft warning system. A warning signal is triggered automatically in the event of unauthorised entry into the Crafter. The system is also available with interior monitoring as an option.

V KO BU DV CH



Tyre pressure monitoring display. This enables tyre pressures to be checked from the comfort of the cab. Should there be changes in pressure on any of the tyres, a symbol is displayed to warn the driver to check tyre pressures as soon as possible.

V KO BU DV CH



Lashing rails. For optimal load security, robust metal rails can be supplied for the load compartment floor (only in conjunction with wooden floor), side panels and roof frame.

V



Lashing eyes. The Crafter is equipped with up to twelve lashing eyes in the load compartment floor. Lashing straps can be used to safely secure your load to the lashing eyes which comply with DIN 75410-02 (Kombi) and DIN 75410-03 (Delivery Van) standards.

V KO DV BM



Hazard warning strips. Red/white reflective warning strips have been attached at the front and rear and – depending on the model – on the sides of the vehicle to significantly increase visibility.

May result in longer delivery periods.

V KO DV



Load securing net. Heavy and bulky goods are transported safely and securely with this net. It facilitates fast loading and unloading as it can be secured and released in a few easy steps thanks to an ingenious tensioning system. A size 2,800 mm x 1,250 mm net is available for a medium wheelbase and a size 3,500 mm x 1,250 mm net for long wheelbase models. It complies with the requirements of the DIN EN 12195-2 standard.

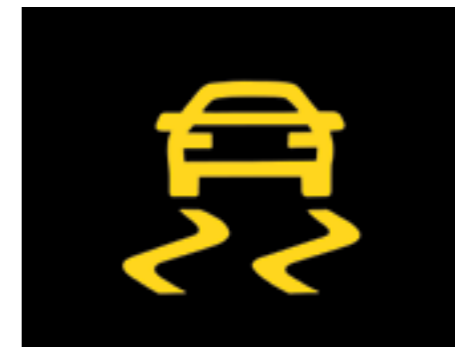
May result in longer delivery periods.

V



Anti-lock braking system (ABS). ABS prevents complete wheel lock and therefore significantly improves the vehicle's manoeuvrability when full braking is applied.

V KO BU DV CH BM



Adaptive Electronic Stabilisation Programme. The electronics adapt automatically to the load status of the vehicle and take countermeasures in critical situations to prevent the vehicle breaking away.*

V KO BU DV CH BM

Traction control system (TCS) (not illustrated). For the high-torque engines, the traction control system offers more comfort and safety, particularly when driving on slippery roads or surfaces with differing degrees of grip. The traction control system facilitates smooth starting and acceleration over the entire engine speed range without wheelspin or fishtailing.

V KO BU DV CH BM

Electronic differential lock (EDL) (not illustrated). This ensures a smooth start when driving off on surfaces with differing degrees of grip. Should a wheel start to spin, the electronic differential lock brakes the specific wheel and directs power to the wheel with better traction.

V KO BU DV CH BM

Acoustic reversing warning system (not illustrated). When reverse gear is engaged, an audible signal is triggered to warn pedestrians accordingly. As an option, the reversing warning can be deactivated manually.

V KO BU DV CH

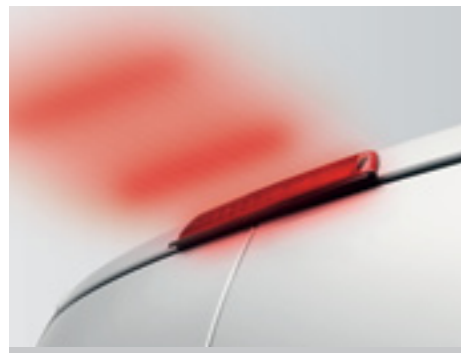
Hill Start Assist (not illustrated). This prevents the Crafter rolling back on inclines and ensures good handling when driving off.

V KO BU DV CH

standard Delivery Van Bus "Hannover"
 optional extra Kombi Dropside Van (single/double cab)

CH Chassis (single/double cab)
 BM BlueMotion

*The Electronic Stabilisation Programme cannot however overcome the limits set by physics. Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.



Emergency stop signal. In case of an emergency stop as of 50 km/h the brake lights start to flicker. If the vehicle comes to a standstill, the hazard warning lights are activated. These are switched off at a speed of 10 km/h when the journey is continued.

V KO BU DV CH BM



Roof-mounted turn signals. The roof-mounted rear turn signals make a significant contribution to road safety. Please bear in mind that the vehicle height is then increased by 60 mm.

V KO BU



Fog lights. They ensure optimum visibility and therefore a high level of safety in poor weather conditions. The fog lights are integrated into the bumper.

V KO BU DV CH BM



Headlight cleaning system. When high or low beams are switched on, the headlight lenses are cleaned every time the windscreen is washed. The tank for the washer fluid has a capacity of approx. 7 l.

V KO BU DV CH



Light and rain sensor. A photosensitive diode on the windscreen automatically regulates windscreen wiper speed – depending on the amount of rainfall – as well as the driving light control function.

V KO BU DV CH

Comfort.

The cab of the Crafter features robust, high-quality, durable materials. The ergonomic driver's seat with height and angle adjustment, the steering wheel position – similar to that of a passenger car – and the dashboard-mounted joystick gear lever facilitate fatigue-free driving. Other standard features include: electric windows and central locking with radio remote control. Optional assistance systems put the finishing touches to the comfort and convenience offered by the Crafter.



Multifunction steering wheel. The multifunction display, mobile phone with a hands-free facility, radio and radio/navigation system all have convenient operation via the rocker switches on the multifunction steering wheel.

V KO BU DV CH



Cruise control. As of a speed of approx. 30 km/h the speed required can be set and kept at a constant level at the touch of a button. The system can be deactivated by operating the lever or briefly depressing the brake pedal.

V KO BU DV CH BM



Multifunction display. The information supplied by the on-board computer includes the distance driven, outside temperature and average consumption. Only available in conjunction with a multifunction steering wheel.

V KO BU DV CH



Gear recommendation. Integrated in the instrument cluster, the gear recommendation shows the optimum moment in time to shift up or down and therefore helps you to drive in the most energy-efficient gear.

V KO BU DV CH BM



Reversing camera. The reversing camera provides more safety when reversing and gives you help when parking. The lens is fitted centrally above the rear wing doors and images are transmitted to the colour monitor of the navigation system or to a monitor that can be ordered additionally as an option.

V KO BU



Roof-mounted control unit. This is fitted in the centre of the cab roof storage compartment. It has a practical pocket for spectacles and, as an option, two reading lamps.

V KO BU DV CH BM



ParkPilot. Ultrasonic sensors in the front and rear bumper together with warning lamps on the door mirrors and instrument panel give acoustic and visual signals to make parking easier.

V KO BU



Electrically heated and adjustable door mirrors. The door mirrors have convenient adjustment and the integrated heating function helps to quickly de-ice the mirrors on frosty days to ensure safe winter driving.

V KO BU DV CH BM



Automatic driving light control. Low beams are activated automatically at twilight or when driving through tunnels for even greater safety on the road.

V KO BU DV CH

□ standard

V Delivery Van

BU Bus "Hannover"

CH Chassis (single/double cab)

□ optional extra

KO Kombi

DV Dropside Van (single/double cab)

BM BlueMotion

Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

Air conditioning.

A number of heating and air conditioning systems are offered for the Crafter to meet the varying requirements of the driver, passengers and freight. The air conditioning systems can be combined with additional heating systems: a supplementary water heater, an auxiliary air heater and a supplementary electric air heater. Two additional air ducts are available to distribute the heated air evenly in the passenger compartment.



Supplementary water heater (5 kW). This additional heater, which is powered by diesel fuel, supports the vehicle's heating system when the engine is running to reach higher temperatures faster. In conjunction with the auxiliary heating function available as an option for the supplementary water heater, it is possible to pre-heat the vehicle for up to 60 minutes prior to starting your journey. The system can be programmed via the instrument cluster or the multifunction steering wheel. Radio remote control can be supplied on request.

V KO BU DV CH

Supplementary water heater (10 kW) (not illustrated). Heat output can be increased to 10 kW by using a second heater which runs on diesel fuel. The load/passenger compartment can therefore be heated even at very low outside temperatures. The supplementary water heater is ideal when combined with the options of a floor-mounted air duct and second heat exchanger. If required, one of the two heaters can be used as an auxiliary heater (output of 5 kW) when the engine is switched off. The maximum pre-heating time is 60 minutes and can be programmed via the instrument cluster or multifunction steering wheel.

V KO BU



Auxiliary air heater (2 kW/3.5 kW). Equipped with a timer and air vents in the load/passenger compartment, the auxiliary heater has an output of 3.5 kW in the Delivery Van and Kombi, and 2 kW in the Dropside Van with a double cab. A recirculating air system together with a separate fan allows rapid heating of the interior. The auxiliary air heater is ideal for vehicles that are stationary for long periods, e.g. building site and hotel shuttle vehicles, etc. On the Delivery Van and Kombi the vents are in the load/passenger compartment. On the Dropside Van with double cab, heat is distributed from the seat base in the footwell of the second row of seats. The temperature and switch-on times can be programmed via a timer. The maximum heating period that can be selected is 120 minutes.

Only available for Dropside Van with double cab. V KO BU DV

Auxiliary air heater with supplementary water heater (5 kW) (not illustrated). The fuel-powered auxiliary heater with a timer heats the air flowing into the vehicle directly and can quickly supply heat to the load/passenger compartment via the vents. In addition to the comfort offered by the auxiliary heater, a supplementary water heater supports the vehicle's heating system when the engine is running to ensure a pleasant temperature in the interior during the journey. This heating system is available with the option of radio remote control for the Delivery Van and Kombi.

V KO BU

Second heat exchanger (not illustrated). In conjunction with the supplementary water heaters it ensures optimal air flow and therefore heat distribution when the engine is running. The vents are fitted in the load/passenger compartment.

V KO BU

Supplementary electric air heater (not illustrated). This supplementary heater serves to optimise the heating comfort at the front of the vehicle. It ensures fast heating during the cold ignition phase and significantly improves de-icing of the windows.

V KO BU DV CH

Footwell vents (not illustrated). Warm air is conducted to the passenger compartment via a floor-mounted air duct between the single seats for the driver and front passenger, and through a footwell vent in the first row of seats.

Only available for Dropside Van with double cab. V KO BU DV CH



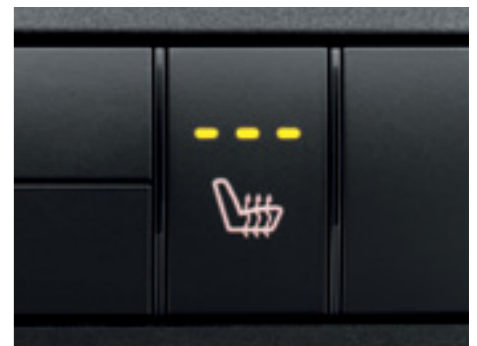
“Climatic” air conditioning system. The temperature and air flow are adjusted manually on this mechanical system. An integral dust and pollen filter helps to keep the air clean in the interior. A digital outside temperature display, which can also be ordered separately, is available with the air conditioning system. A roof-mounted air conditioning system can be supplied for the passenger compartment as an option.

V KO BU DV CH BM



Air conditioning system for the passenger compartment. If the Crafter is used for commercial passenger transport, the passenger compartment can also be air conditioned. The vents are in the headlining and the second evaporator is fitted on the roof in a space saving way.

V KO BU



Seat heating. This is integrated in the seat and backrest surfaces and can be ordered separately for the driver's and for the front passenger's seat. There is a choice of three heating settings when the ignition is switched on.

V KO BU DV CH

□ standard
 □ optional extra
 V Delivery Van
 KO Kombi
 BU Bus "Hannover"
 DV Dropside Van (single/double cab)

CH Chassis (single/double cab)
 BM BlueMotion

Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

Multimedia.

The wide range of radio and radio/navigation systems in the new Crafter meet almost all requirements. From the practical features of the “RCD 2001” radio system to the modern radio/navigation system with a 6-disc DVD changer and high-resolution TFT display, every multimedia system delivers excellent sound and has controls for intuitive operation.



“RCD 2001” radio system. The radio has a high-grade tuner and a MP3-compatible CD player.

V KO BU DV CH BM



“RNS 4010” radio/navigation system. This model features an MP3-compatible 6-disc DVD changer, DVD arrow navigation system, colour display, and Bluetooth hands-free equipment.

V KO BU DV CH



“RCD 3002” radio system. The RDS stereo audio system has all functions of the “RCD 2001”. In addition, it has a colour display and integrated Bluetooth hands-free equipment.

V KO BU DV CH



“RNS 5010” radio/navigation system. This system offers all functions of the “RNS 4010” plus a high-resolution TFT display and dynamic map navigation which, for example, indicates the right lane to take at motorway exits. As the system has DVD hard disk navigation with pre-installed data, a CD is not necessary to operate the navigation function. Audio data such as MP3s can be copied onto and managed by the 4 GB music register.

V KO BU DV CH



“RCD 4002” radio system. This has the many functions of the “RCD 3002” radio system together with an integrated MP3-compatible 6-disc CD changer.

V KO BU DV CH

Special equipment by the Business Unit Special Vehicles.

The Crafter can, on request, be adapted to suit your specific requirements. The special equipment pictured here, such as the emergency exit, retarder brake and automatic step, can be ordered by contacting the following address:

Customer Services Special Vehicles
+49 (0)1803 - 798 798¹⁾
kundenbetreuung.spezialfahrzeuge@volkswagen.de

Service hours
Mon. – Fri. 08.00 – 20.00
Sat. 08.00 – 14.00



Emergency exit²⁾. A 530 mm x 970 mm hatch made of safety glass is fitted in the roof of the passenger compartment and can easily be opened in case of an emergency. It can also be tilted at the front or back for ventilation.

May result in longer delivery periods.

V KO BU



Tarpaulin and frame. The robust frame complete with boards and a high-quality tarpaulin is available in various heights and in the colours pure white, dark orange, ultramarine blue, opal green and white aluminium. A translucent section integrated in the tarpaulin ensures that it is light enough for you to get your bearings on the load platform. You can decide whether the various parts are assembled directly or supplied together with the vehicle. The heights available, measured from the load platform are: 1,400 mm, 1,600 mm, 1,800 mm, 2,000 and 2,200 mm.

May result in longer delivery periods.

DV

□ standard
□ optional extra

V Delivery Van
KO Kombi

BU Bus “Hannover”
DV Dropside Van (single/double cab)

CH Chassis (single/double cab)
BM BlueMotion

1) €0.09 per minute when calling from German landline numbers; max. €0.42 per minute when calling from a mobile phone in Germany. 2) This illustration does not show the original. It illustrates a similar emergency exit and is merely intended as a point of reference. Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.



The **interchangeable tow bar** is designed for a trailer weight of up to 2 t. Thanks to a bayonet coupling, the tow bar can be converted from ball-type to pin-type or completely detached in just a few easy steps. It is supplied together with the vehicle. The illustration shows this feature when converted to a pin-type tow bar.

May result in longer delivery periods.

V **KO** **BU** **DV** **CH**



Intercom system with microphone. Announcements can be made during the journey using a flexible gooseneck microphone. It is connected to an amplifier and four loudspeakers fitted in the side panel trim of the passenger compartment.

May result in longer delivery periods.

BU



Electric step. It is made of hot-dip galvanised sheet steel and is extended and retracted automatically when the sliding door is opened and closed. Size: 1,200 mm x 280 mm x 40 mm.

May result in longer delivery periods.

V **KO**



Automatic front step. The electric step is made of galvanised sheet steel and is below the front passenger door. It measures 630 mm x 310 mm x 50 mm and extends automatically when the door is opened.

May result in longer delivery periods.

V **KO** **BU**



Ladder holder. The galvanised ladder holder is designed to securely transport ladders and other long objects on the load platform of the Crafter Dropside Van. The cab is optimally protected by the bulkhead protection grille.

May result in longer delivery periods.

DV



Retarder brake. An additional eddy current brake is available for 3.5 and 5.0 t models. It relieves strain on the disc brakes when driving down steep slopes and lowers the risk of overheating. Safe, controlled descents are therefore possible even when driving with a full load. When needed, the retarder brake can be activated by using the brake lever.

May result in longer delivery periods.

V **KO** **CH**



Aluminium grid floor system with wheelchair ramp. The anti-slip aluminium floor has grid rails and an integrated ramp for wheelchairs. The ramp has a damper and two handles so that it can easily be folded and unfolded by one person. The rail system makes the interior extremely versatile: up to two wheelchairs or three optional single seats can be fitted per row of seats. This provides space for up to six single seats in the passenger compartment. After installation, they can be adjusted longitudinally.

May result in longer delivery periods.

KO

- standard
- Delivery Van
- Bus "Hannover"
- optional extra
- Kombi
- Dropside Van (single/double cab)

- Chassis (single/double cab)
- BlueMotion

Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

Volkswagen Genuine Accessories.

The Crafter is a reliable all-rounder that leaves nothing to be desired. However, if you would like a few extras, Volkswagen Genuine Accessories offers many additional equipment options. These are developed in close cooperation with our Development and Design Department and are available only at your Volkswagen Commercial Vehicles dealer – to ensure top quality and a good fit.



Cool box. The insulated box has a capacity of 25 litres and keeps everything at the right temperature – either cool or warm. 2 litre bottles can stand upright in the box. Current is supplied by the vehicle battery or a fixed electrical connection.

V KO BU DV CH BM



Basic carrier. The three carrier bars mounted on the C rails are made of aluminium and galvanised sheet steel. The system has theft-deterrent fasteners and a maximum carrying capacity of 300 kg (normal roof) or 150 kg (high roof).

V KO



Ladder holder. Ladders can be transported conveniently and safely on the roof with the ladder holder. The adjustable holder is easy to use, and easy to fit on the basic carrier or on a luggage basket.

V KO



Angle brackets. Long items can be transported on the roof with the help of individually adjustable angle brackets made of fully galvanised steel strips. Height without basic carrier: 180 mm.

V KO



Bluetooth hands-free "Music Touch Phone Kit". The user-friendly Bluetooth hands-free "Music Touch Phone Kit" with voice control and a high-resolution touch screen enables you to conveniently access your entire music library via USB or audio adapter in conjunction with the "RCD 2001" radio system. Includes administration and control – from your iPhone, for example.

V KO BU DV CH BM



Truck sun visor. The acrylic glass visor offers protection from bright sunlight, reduces glare and therefore assures more safety. It also gives the Crafter a more striking and impressive appearance.

It is approved for a maximum speed of 130 km/h and is not available for models with marker lights on the roof.

V KO DV



Wind and rain deflector. This helps reduce road spray and annoying wind noise when the windows are slightly open. When the sun shines from the side, the deflector also protects against glare. It has an exact fit and can be mounted easily without drilling or adhesives. It comes as a two-piece set consisting of one wind deflector each for the side windows on the left and right.

V KO DV



Loading roller. This helps you to slide bulky or heavy items such as ladders or furniture along the roof and therefore makes loading and unloading much easier.

V KO



Telescopic ladder. The light, robust aluminium ladder can be unfolded into a lean-to ladder thanks to its bolt-release mechanism. After use, the ladder can be safely secured to the side panel using the bracket supplied with it.

V KO



Load securing set. The silver-grey hard-top case contains ratchet and securing straps, edge protection tubing and non-slip mats. It is supplied with a brochure giving advice on how to secure loads and gives practical examples for the Crafter. A load distribution plan shows how you can easily determine the load's centre of gravity prior to every journey and fulfil legal requirements for load security.

V KO DV



Front mudflaps. The robust mudflaps protect the underbody, bumpers, side sills and doors from dirt and stones from the road. They also help to reduce road spray.

V KO BU DV CH BM



Protective seat covers. The protective seat covers are made of robust Grey leatherette. They are easy to clean and protect the single seats or double bench seat from wear and tear.

V KO BU DV CH BM



Rubber floor mats with Crafter lettering. The made-to-measure, black, textured mats pick up dirt and moisture. They can easily be wiped clean.

V KO BU DV CH BM

standard Delivery Van

optional extra

Kombi

Bus "Hannover"

Dropside Van (single/double cab)

Chassis (single/double cab)

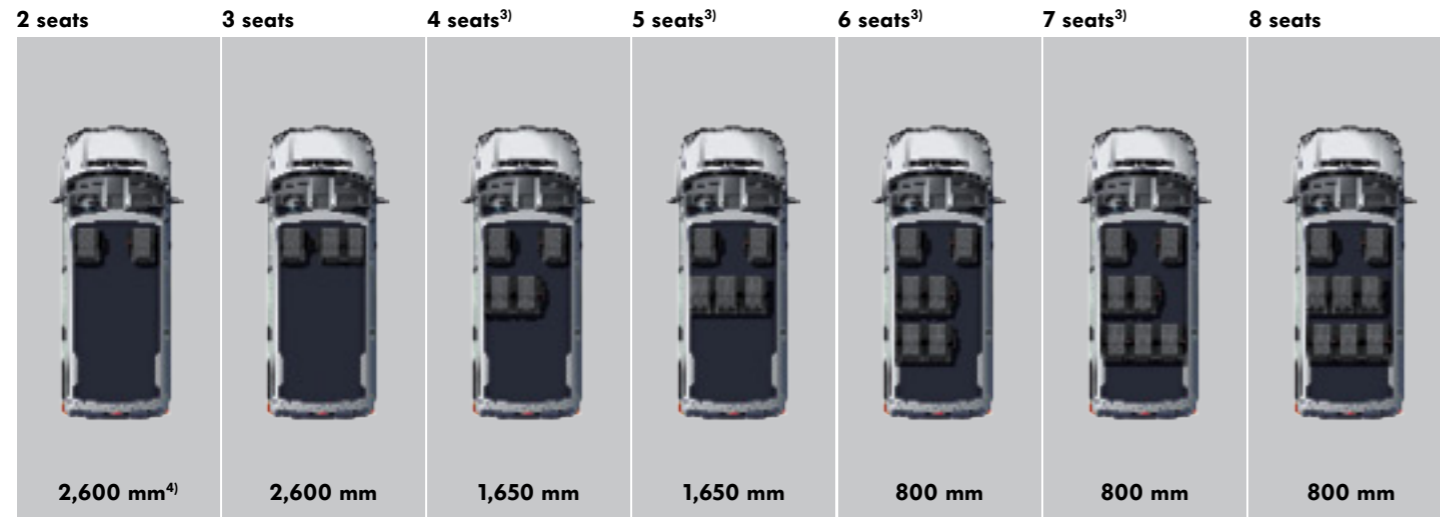
BlueMotion

Volkswagen Genuine Accessories are offered by Volkswagen Zubehör GmbH, An der Trift 67, 63303 Dreieich, www.volkswagen-zubehoer.de, and are available only at your Volkswagen dealer. Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

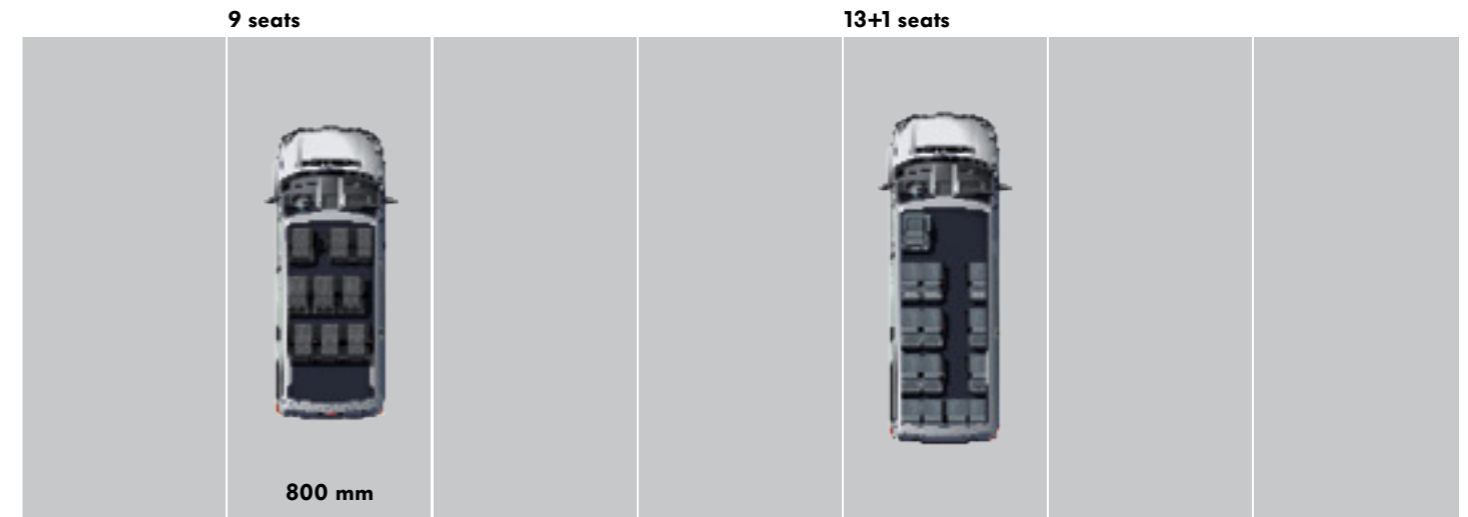
Seat configurations.

Please take a seat. The Crafter Kombi can be fitted with up to nine¹⁾, and the “Hannover” Bus with as many as 19 comfortable seats as an option – to suit your individual requirements. Each seat is equipped with a 3-point seat belt and a 4-way head restraint²⁾ as a matter of course, and there is still ample space for luggage.

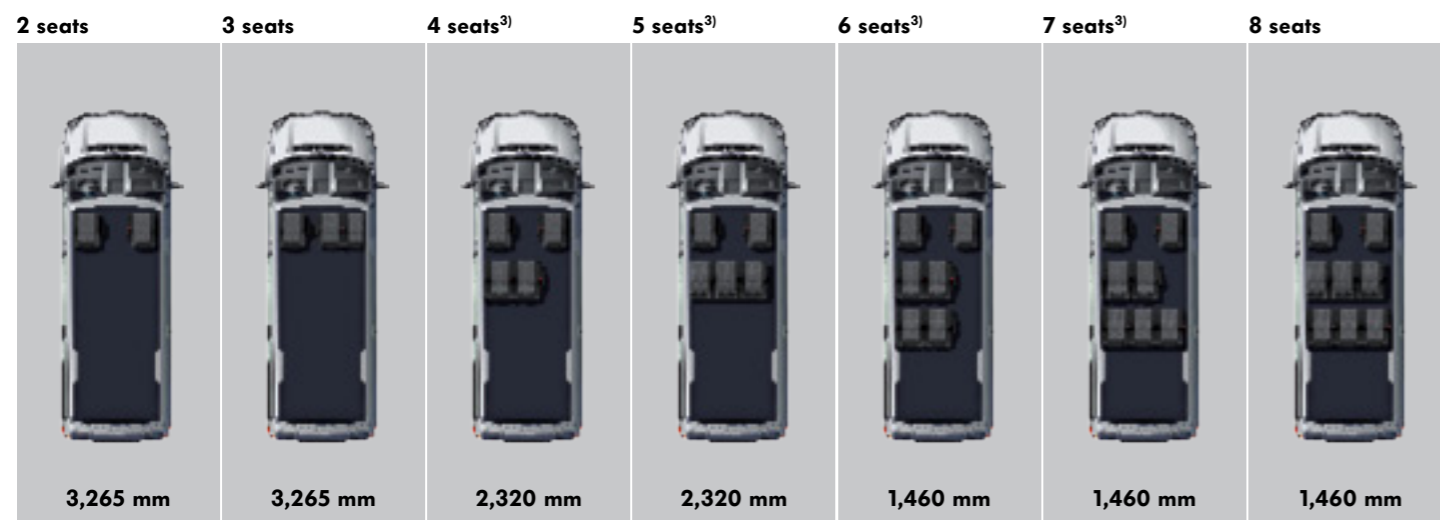
Kombi. Short wheelbase.



Kombi. Short wheelbase.



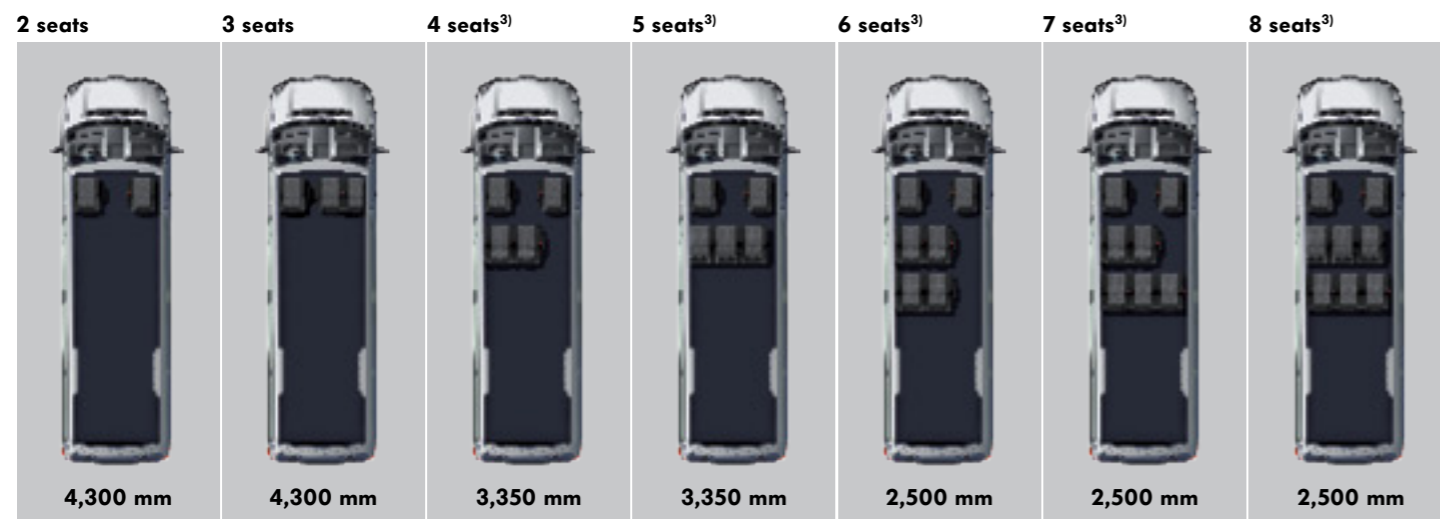
Kombi. Medium wheelbase.



Kombi. Medium wheelbase.



Kombi. Long wheelbase.



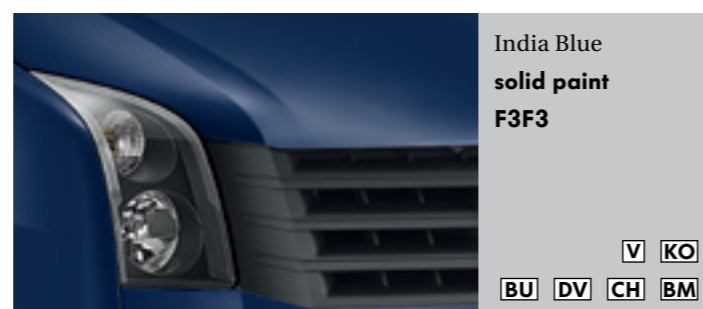
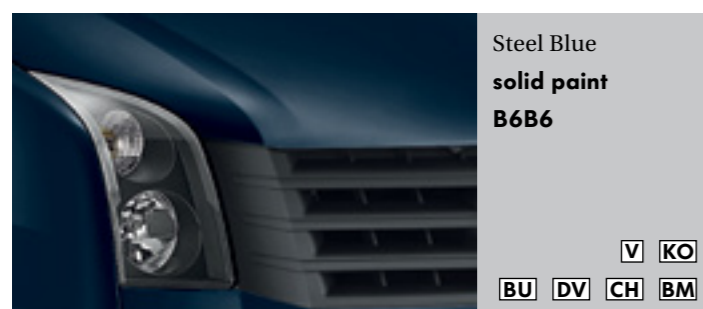
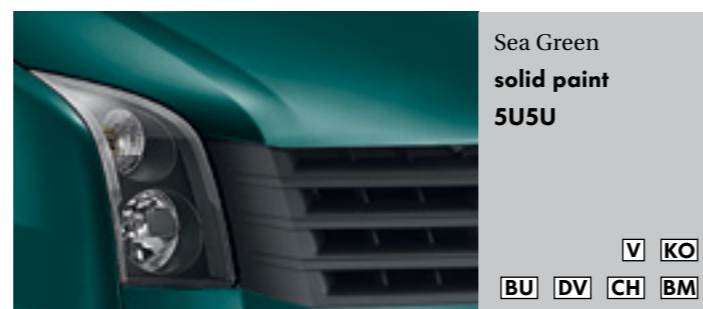
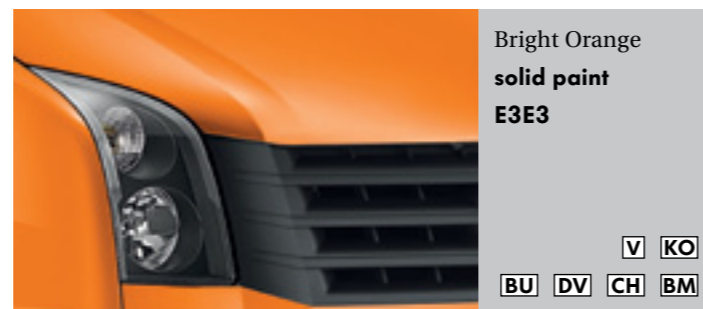
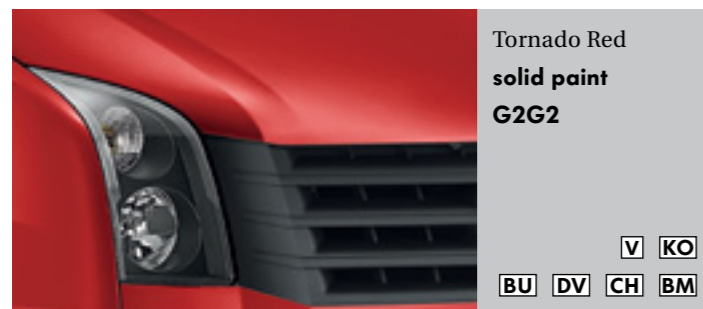
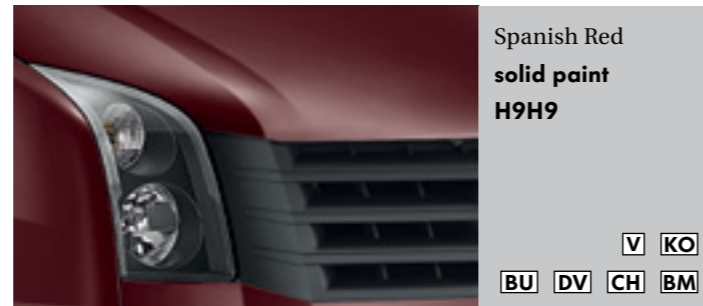
Kombi. Long wheelbase.



Only a selection of seat configurations is shown on this page. Your Volkswagen dealer will be pleased to advise you concerning other possible combinations. 1) The number of seats is restricted to seven on the Crafter Kombi with a GVW of 3t. 2) Not available for the “Hannover” Bus. 3) Also available with 2-seater front passenger bench seat. The number of seats is increased by one accordingly. 4) Gives the distance between the last row of seats and the tailgate. Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

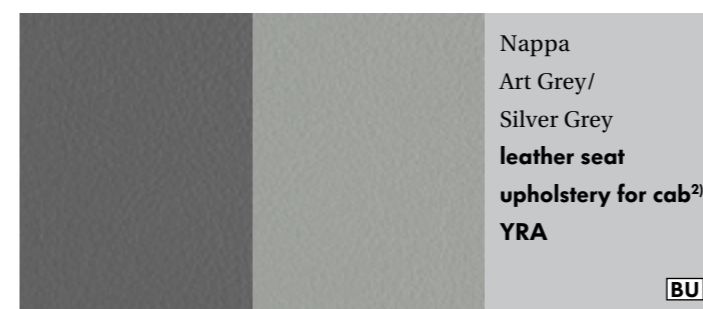
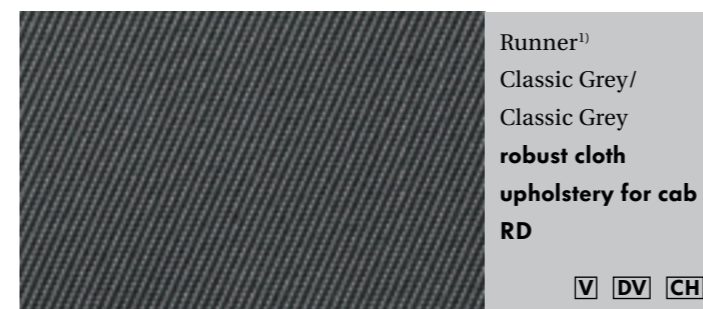
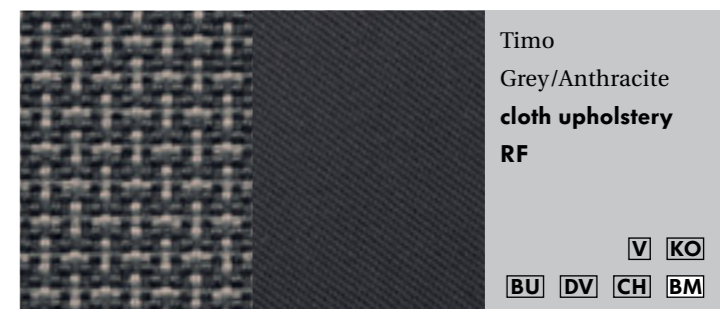
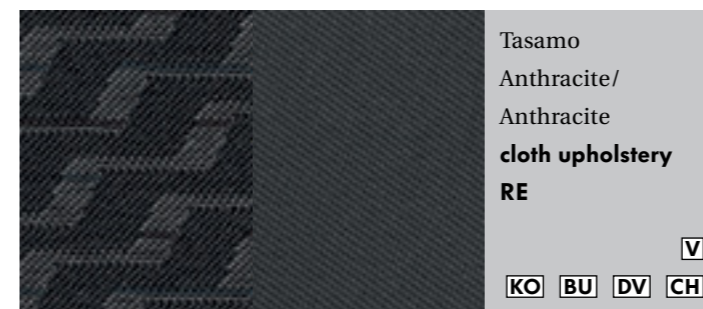
Paint finishes.

The paint finish is applied in several layers to give your Volkswagen commercial vehicle optimum protection against mechanical and chemical influences, and corrosion – so that you always leave a brilliant impression.



Seat upholstery.




















High-quality, robust materials and skilled workmanship are essential in the manufacture of hard-wearing seat upholstery. The colours and patterns for the upholstery are painstakingly matched to the interior trim and paint finishes.





































- standard
- Delivery Van
- Bus "Hannover"
- Chassis (single/double cab)
- optional extra
- Kombi
- Dropside Van (single/double cab)
- BlueMotion

1) Only for the Crafter Dropside Van and Chassis when combined with single cab; and for the first row of seats in the Crafter Delivery Van. The illustrations on these pages can only be regarded as a general guide as the printing process cannot render the colours with absolute accuracy. 2) The seat upholstery "Nappa" is leather upholstery with leatherette sections. The upholstery illustration on the left shows the centre seat panel, and the illustration on the right shows the seat sides. Crafter (Delivery Van, Kombi, Dropside Van), fuel consumption in l/100 km: combined, from 9.7 to 7.0. CO₂ emissions in g/km: combined, from 255 to 184; efficiency class E to B. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras applicable in your country.

Model range.

Model/ gross vehicle weight (kg)	Wheel- base (mm)	Passenger cars		Trucks	
		Kombi and Kombi BlueMotion Technology, with normal roof	Kombi and Kombi BlueMotion Technology, with high roof	Delivery Van, Delivery Van BlueMotion ¹⁾ and Delivery Van BlueMotion Technology, with normal roof	Delivery Van and Delivery Van BlueMotion Technology, with high roof
Crafter 30/ 3,190 for passenger cars 3,000 for trucks	3,250	payload 1,214 – 451 kg 		payload 1,096 – 681 kg 	
	3,665	payload 1,185 – 451 kg 	payload 1,149 – 451 kg 	payload 1,028 – 681 kg 	payload 992 – 681 kg 
Crafter 35/ 3,500	3,250	payload 1,524 – 717 kg 		payload 1,583 – 1,015 kg 	
	3,665	payload 1,472 – 699 kg 	payload 1,436 – 685 kg 	payload 1,515 – 926 kg 	payload 1,479 – 890 kg 
	4,325		payload 1,281 – 685 kg 		payload 1,345 – 728 kg 
	4,325 with over- hang				payload 1,293 – 681 kg 
Crafter 50/ 5,000	3,665			payload 2,735 – 2,046 kg 	payload 2,699 – 2,010 kg 
	4,325				payload 2,533 – 1,816 kg 
	4,325 with over- hang				payload 2,486 – 1,741 kg 

Delivery Van and Delivery Van BlueMotion Technology, with super-high roof	Chassis and Chassis BlueMotion Technology, with single cab	Chassis and Chassis BlueMotion Technology, with double cab	Dropside Van and Dropside Van BlueMotion Technology, with single cab ²⁾	Dropside Van and Dropside Van BlueMotion Technology, with double cab ²⁾
	payload 1,349 – 934 kg 	payload 1,151 – 808 kg 	payload 1,151 – 736 kg 	payload 993 – 650 kg 
	payload 1,332 – 916 kg 	payload 1,129 – 840 kg 	payload 1,102 – 686 kg 	payload 939 – 650 kg 
	payload 1,836 – 1,421 kg 	payload 1,638 – 1,223 kg 	payload 1,638 – 1,223 kg 	payload 1,480 – 1,065 kg 
payload 1,443 – 854 kg 	payload 1,819 – 1,403 kg 	payload 1,616 – 1,200 kg 	payload 1,589 – 1,173 kg 	payload 1,426 – 1,010 kg 
payload 1,318 – 701 kg 	payload 1,789 – 1,371 kg 	payload 1,588 – 1,170 kg 	payload 1,510 – 1,092 kg 	payload 1,355 – 937 kg 
payload 1,265 – 681 kg 				
payload 2,663 – 1,974 kg 	payload 3,094 – 2,578 kg 	payload 2,873 – 2,367 kg 	payload 2,793 – 2,277 kg 	payload 2,642 – 2,136 kg 
payload 2,506 – 1,789 kg 	payload 3,056 – 2,538 kg 	payload 2,859 – 2,424 kg 	payload 2,709 – 2,191 kg 	payload 2,566 – 2,131 kg 
payload 2,458 – 1,713 kg 				

1) Only for Crafter 30 with short wheelbase. 2) Online configurator: Step 1 for the Dropside Van is to select the Chassis. Equipment can result in an increase/decrease in the unladen weight and consequently affect the payload. Please contact your local Volkswagen dealer for the appropriate information. The payload ranges illustrated here have been established bearing in mind equipment that can be selected or omitted, and other features which do not belong to the standard scope of delivery or standard specifications. A vehicle's actual payload, which results from calculating the difference between the gross vehicle weight and the unladen weight, can only be determined by weighing the individual vehicle. Further details of the vehicles and information on the availability of individual combinations of gross vehicle weight, engine, gearbox and body versions are given in the price list and technical data, and on the Internet at www.volkswagen-commercial-vehicles.com.

**Fuel consumption and CO₂ emissions for models with EEV emission standard¹⁾
(stricter than EURO V).**

Diesel engines with manual gearbox	Fuel tank capacity	
	approx. 75 l	2.0 l TDI (80 kW/300 Nm)
Crafter 30/35 Delivery Van		
Crafter 35 Delivery Van/Kombi 4MOTION with four-wheel drive by Achleitner (both only with 120 kW TDI and final drive ratio 4.111:1)		
final drive ratio		3.923:1 4.182:1³⁾ 4.364:1
fuel consumption, l/100 km²⁾:	with manual gearbox:	6-speed 6-speed 6-speed
– Crafter	urban	9.4 – 9.4 10.1 – 10.6 10.8 – 11.3
	extra-urban	7.7 – 8.1 7.8 – 7.9 8.1 – 8.3
	combined	8.3 – 8.6 8.6 – 8.9 9.1 – 9.4
– Crafter with start/stop system⁴⁾	urban	– 9.6 – 10.0 10.3 – 10.7
	extra-urban	– 7.6 – 7.9 7.9 – 8.1
	combined	– 8.3 – 8.6 8.8 – 9.1
– Crafter with BlueMotion Technology	urban	8.6 – 8.9 – –
	extra-urban	7.7 – 7.9 – –
	combined	8.0 – 8.3 – –
CO₂ emission combined, g/km²⁾:	with manual gearbox:	
– Crafter		218 – 226 226 – 234 239 – 247
– Crafter with start/stop system⁴⁾		– 218 – 227 231 – 239
– Crafter with BlueMotion Technology		210 – 218 – –
efficiency class²⁾ for Crafter Kombi 4MOTION with normal roof, short wheelbase/medium wheelbase/–	with manual gearbox:	
efficiency class²⁾ for Crafter Kombi 4MOTION with high roof, –/medium wheelbase/long wheelbase	with manual gearbox:	

2.0 l TDI (105 kW/340 Nm)			2.0 l TDI (120 kW/400 Nm)			
3.923:1	4.182:1³⁾	4.364:1	3.692:1	3.923:1³⁾	4.182:1	4.111:1⁵⁾
6-speed	6-speed	6-speed	6-speed	6-speed	6-speed	6-speed
9.2 – 9.2	9.9 – 10.2	10.6 – 11.1	8.9 – 9.0	9.2 – 9.2	9.9 – 10.2	10.2
7.5 – 7.9	7.6 – 7.8	7.9 – 8.1	7.3 – 7.7	7.5 – 7.9	7.6 – 7.8	7.8
8.1 – 8.4	8.4 – 8.7	8.9 – 9.2	7.9 – 8.2	8.1 – 8.4	8.4 – 8.7	8.7
–	9.2 – 9.5	10.1 – 10.5	–	8.7 – 8.7	9.2 – 9.5	–
–	7.5 – 7.8	7.7 – 8.1	–	7.3 – 7.7	7.5 – 7.8	–
–	8.1 – 8.4	8.6 – 8.9	–	7.8 – 8.1	8.1 – 8.4	–
8.7 – 8.7	–	–	8.2 – 8.5	–	–	–
7.3 – 7.7	–	–	7.3 – 7.5	–	–	–
7.8 – 8.1	–	–	7.6 – 7.9	–	–	–
213 – 221	221 – 229	234 – 242	208 – 216	213 – 221	221 – 229	229
–	213 – 221	226 – 234	–	205 – 213	213 – 221	–
205 – 213	–	–	200 – 208	–	–	–
						C/C/–
						–/C/C

1) "Enhanced Environmentally Friendly Vehicle", the figures established are below the limits set by the EURO V exhaust emission standard. 2) The fuel consumption and emission figures listed here have been determined in accordance with the measuring method stipulated (ECE-R 101). When determining CO₂ emissions in accordance with directive 1999/94/EC, the CO₂ emissions incurred during the production and supply process of the fuel or other energy sources are not taken into account. These figures do not refer to a particular vehicle and do not constitute part of the offer but are purely for comparison purposes between the various types of vehicle. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming. Note in accordance with the version of directive 1999/94/EC currently valid: further information on the official fuel consumption and official specific CO₂ emissions of new passenger cars is given in a guide containing data on fuel consumption, CO₂ emissions and power consumption for new passenger car models. It is available free of charge at every point of sale in the European Union or, for prospective buyers in Germany, at DAT Deutsche Automobil Treuhand GmbH, Hellmuth-Hirth-Strasse 1, 73760 Ostfildern, and at www.dat.de. Efficiency classes evaluate vehicles on the basis of CO₂ emissions, taking into account the vehicle's unladen weight. Vehicles corresponding with the average are given a D rating. A+, A, B or C ratings are given to vehicles which are better than the present-day average, and E, F or G to those below this average. 3) Standard final drive ratio. 4) Start/stop system available as an optional extra. 5) The standard final drive ratio of 4.182:1 is changed to the Achleitner final drive ratio of 4.111:1.

**Fuel consumption and CO₂ emissions for models with EEV emission standard¹⁾
(stricter than EURO V).**

Diesel engines with manual gearbox	Fuel tank capacity	
	approx. 75 l	2.0 l TDI (80 kW/300 Nm)
Crafter 30/35 Dropside Van		
Crafter 35 Dropside Van 4MOTION with four-wheel drive by Achleitner (only for 120 kW TDI with final drive ratio 4.111:1)		
final drive ratio		4.182:1 4.364:1³⁾ 4.727:1
fuel consumption, l/100 km²⁾:	with manual gearbox:	6-speed 6-speed 6-speed
– Crafter	urban	10.4 – 10.6 10.3 – 11.3 11.5
	extra-urban	6.9 – 7.9 7.8 – 8.3 8.7
	combined	8.2 – 8.9 8.7 – 9.4 9.7
– Crafter with start/stop system⁴⁾	urban	– 9.8 – 10.7 11.0
	extra-urban	– 7.7 – 8.1 8.5
	combined	– 8.4 – 9.1 9.4
– Crafter with BlueMotion Technology	urban	9.4 – 10.0 – –
	extra-urban	7.0 – 7.9 – –
	combined	7.9 – 8.6 – –
CO₂ emission combined, g/km²⁾:	with manual gearbox:	
– Crafter		216 – 234 229 – 247 255
– Crafter with start/stop system⁴⁾		– 221 – 239 247
– Crafter with BlueMotion Technology		208 – 227 – –

2.0 l TDI (105 kW/340 Nm)			2.0 l TDI (120 kW/400 Nm)			
4.182:1	4.364:1³⁾	4.727:1	3.692:1	3.923:1³⁾	4.182:1	4.111:1⁵⁾
6-speed	6-speed	6-speed	6-speed	6-speed	6-speed	6-speed
9.5 – 10.2	10.1 – 11.1	11.5	8.6 – 9.0	9.0 – 9.2	9.5 – 10.2	10.2
7.2 – 7.8	7.6 – 8.1	8.7	6.9 – 7.7	7.0 – 7.9	7.2 – 7.8	7.8
8.0 – 8.7	8.5 – 9.2	9.7	7.5 – 8.2	7.7 – 8.4	8.0 – 8.7	8.7
–	9.6 – 10.5	11.0	–	8.6 – 8.7	8.9 – 9.5	–
–	7.5 – 8.1	8.5	–	6.8 – 7.7	7.0 – 7.8	–
–	8.2 – 8.9	9.4	–	7.4 – 8.1	7.7 – 8.4	–
8.9 – 9.5	–	–	7.8 – 8.5	–	–	–
7.0 – 7.8	–	–	6.9 – 7.5	–	–	–
7.7 – 8.4	–	–	7.2 – 7.9	–	–	–
210 – 229	224 – 242	255	197 – 216	203 – 221	210 – 229	229
–	216 – 234	247	–	195 – 213	203 – 221	–
203 – 221	–	–	189 – 208	–	–	–

1) "Enhanced Environmentally Friendly Vehicle", the figures established are below the limits set by the EURO V exhaust emission standard. 2) The fuel consumption and emission figures listed here have been determined in accordance with the measuring method stipulated (ECE-R 101). When determining CO₂ emissions in accordance with directive 1999/94/EC, the CO₂ emissions incurred during the production and supply process of the fuel or other energy sources are not taken into account. These figures do not refer to a particular vehicle and do not constitute part of the offer but are purely for comparison purposes between the various types of vehicle. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming. 3) Standard final drive ratio. 4) Start/stop system available as an optional extra. 5) The standard final drive ratio of 4.182:1 is changed to the Achleitner final drive ratio of 4.111:1.

Fuel consumption and CO₂ emissions for models with Euro 5 emission standard.

Diesel engines with manual gearbox	Fuel tank capacity				
	approx. 75 l	2.0 l TDI (80 kW/300 Nm)			
Crafter 30 Delivery Van BlueMotion (with short wheelbase and normal roof)					
final drive ratio		3.923:1			
fuel consumption, l/100 km ¹⁾ :	with manual gearbox:	6-speed			
	urban	7.9 – 8.0			
	extra-urban	6.5 – 6.6			
	combined	7.0 – 7.1			
CO ₂ emission combined, g/km ¹⁾ :	with manual gearbox:	184 – 187			
Crafter 30/35 Delivery Van (only vehicles with a maximum unladen weight of 2,815 kg including conversions)					
final drive ratio		3.923:1	4.182:1²⁾	4.364:1	
fuel consumption, l/100 km ¹⁾ :	with manual gearbox:	6-speed	6-speed	6-speed	
	– Crafter	urban	9.1 – 9.4	10.1 – 10.7	10.5 – 10.8
		extra-urban	7.9 – 8.1	7.8 – 7.9	8.4 – 8.6
		combined	8.3 – 8.6	8.6 – 8.9	9.1 – 9.4
– Crafter with start/stop system³⁾	urban	–	9.6 – 10.0	10.0 – 10.3	
	extra-urban	–	7.6 – 7.7	8.2 – 8.4	
	combined	–	8.3 – 8.6	8.8 – 9.1	
– Crafter with BlueMotion Technology	urban	8.6 – 8.9	–	–	
	extra-urban	7.7 – 7.9	–	–	
	combined	8.0 – 8.3	–	–	
CO ₂ emission combined, g/km ¹⁾ :	with manual gearbox:				
	– Crafter	218 – 226	226 – 234	239 – 247	
	– Crafter with start/stop system³⁾	–	218 – 226	231 – 239	
	– Crafter with BlueMotion Technology	210 – 218	–	–	

2.0 l TDI (100 kW/340 Nm)			2.0 l TDI (120 kW/400 Nm)		
3.923:1					
6-speed					
7.9 – 8.0					
6.5 – 6.6					
7.0 – 7.1					
184 – 187					
3.923:1	4.182:1²⁾	4.364:1	3.692:1	3.923:1²⁾	4.182:1
6-speed	6-speed	6-speed	6-speed	6-speed	6-speed
9.1 – 9.4	10.1 – 10.7	10.5 – 10.8	8.7 – 9.0	9.0 – 9.2	9.9 – 10.3
7.9 – 8.1	7.8 – 7.9	8.4 – 8.6	7.5 – 7.7	7.6 – 7.9	7.6 – 7.8
8.3 – 8.6	8.6 – 8.9	9.1 – 9.4	7.9 – 8.2	8.1 – 8.4	8.4 – 8.7
–	9.6 – 10.0	10.0 – 10.3	–	8.4 – 8.7	9.4 – 9.6
–	7.6 – 7.7	8.2 – 8.4	–	7.5 – 7.7	7.4 – 7.7
–	8.3 – 8.6	8.8 – 9.1	–	7.8 – 8.1	8.1 – 8.4
8.6 – 8.9	–	–	8.2 – 8.5	–	–
7.7 – 7.9	–	–	7.3 – 7.5	–	–
8.0 – 8.3	–	–	7.6 – 7.9	–	–
218 – 226	226 – 234	239 – 247	208 – 216	213 – 221	221 – 229
–	218 – 226	231 – 239	–	205 – 213	213 – 221
210 – 218	–	–	199 – 208	–	–

1) The fuel consumption and emission figures listed here have been determined in accordance with the measuring method stipulated (the version of EC regulation 715/2007 currently valid). When determining CO₂ emissions in accordance with directive 1999/94/EC, the CO₂ emissions incurred during the production and supply process of the fuel or other energy sources are not taken into account. These figures do not refer to a particular vehicle and do not constitute part of the offer but are purely for comparison purposes between the various types of vehicle. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming. 2) Standard final drive ratio. 3) Start/stop system available as an optional extra.

Fuel consumption, CO₂ emissions and efficiency classes for models with Euro 5 emission standard.

Diesel engines with manual gearbox	Fuel tank capacity approx. 75 l						
	2.0 l TDI (80 kW/300 Nm)						
Crafter 30/35 Kombi							
final drive ratio		3.923:1	4.182:1²⁾	4.364:1			
fuel consumption, l/100 km¹⁾:	with manual gearbox:	6-speed	6-speed	6-speed			
– Crafter	urban	9.0	9.9	10.2			
	extra-urban	7.3	7.2	7.9			
	combined	7.9	8.2	8.7			
– Crafter with start/stop system³⁾	urban	–	9.4	9.7			
	extra-urban	–	7.0	7.7			
	combined	–	7.9	8.4			
– Crafter with BlueMotion Technology	urban	8.3	–	–			
	extra-urban	7.1	–	–			
	combined	7.6	–	–			
CO₂ emission combined, g/km¹⁾:	with manual gearbox:						
– Crafter		208	216	229			
– Crafter with start/stop system³⁾		–	208	221			
– Crafter with BlueMotion Technology		199	–	–			
efficiency class¹⁾:	with manual gearbox:						
Crafter		30	35	30	35	30	35
– with normal roof, short wheelbase/medium wheelbase/–		D/D/–	D/D/–	E/E/–	E/D/–	E/E/–	E/E/–
– with normal roof and BlueMotion Technology, short wheelbase/medium wheelbase/–		D/D/–	D/D/–	D/D/–	D/D/–	E/E/–	E/E/–
– with high roof, –/medium wheelbase/long wheelbase		–/D/–	–/D/C	–/D/–	–/D/D	–/E/–	–/E/D
– with high roof and BlueMotion Technology, –/medium wheelbase/long wheelbase		–/D/–	–/C/C	–/D/–	–/D/C	–/E/–	–/E/D

2.0 l TDI (100 kW/340 Nm)						2.0 l TDI (120 kW/400 Nm)					
3.923:1	4.182:1²⁾	4.364:1	3.692:1	3.923:1²⁾	4.182:1						
6-speed	6-speed	6-speed	6-speed	6-speed	6-speed						
9.0	9.9	10.2	8.5	8.9	9.4						
7.3	7.2	7.9	6.9	7.0	7.2						
7.9	8.2	8.7	7.5	7.7	8.0						
–	9.4	9.7	–	8.3	8.7						
–	7.0	7.7	–	6.9	7.2						
–	7.9	8.4	–	7.4	7.7						
8.3	–	–	8.0	–	–						
7.1	–	–	6.7	–	–						
7.6	–	–	7.2	–	–						
208	216	229	197	203	210						
–	208	221	–	195	203						
199	–	–	189	–	–						
30	35	30	35	30	35	30	35	30	35	30	35
D/D/–	D/D/–	E/E/–	E/D/–	E/E/–	E/E/–	D/D/–	D/D/–	D/D/–	D/D/–	D/D/–	D/D/–
D/D/–	D/D/–	D/D/–	D/D/–	E/E/–	E/E/–	C/C/–	C/C/–	D/C/–	D/C/–	D/D/–	D/D/–
–/D/–	–/D/C	–/D/–	–/D/D	–/E/–	–/E/D	–/C/–	–/C/C	–/D/–	–/D/C	–/D/–	–/D/C
–/D/–	–/C/C	–/D/–	–/D/C	–/E/–	–/E/D	–/C/–	–/C/B	–/C/–	–/C/C	–/D/–	–/D/C

1) The figures listed have been determined in accordance with the measuring method stipulated (the version of § 2 Nos. 5, 6, 6a Pkw-EnVKV currently valid). When determining CO₂ emissions in accordance with directive 1999/94/EC, the CO₂ emissions incurred during the production and supply process of the fuel or other energy sources are not taken into account. These figures do not refer to a particular vehicle and do not constitute part of the offer but are purely for comparison purposes between the various types of vehicle. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming. Note in accordance with the version of directive 1999/94/EC currently valid: further information on the official fuel consumption and official specific CO₂ emissions of new passenger cars is given in a guide containing data on fuel consumption, CO₂ emissions and power consumption for new passenger car models. It is available free of charge at every point of sale in the European Union or, for prospective buyers in Germany, at DAT Deutsche Automobil Treuhand GmbH, Hellmuth-Hirth-Strasse 1, 73760 Ostfildern, and at www.dat.de. Efficiency classes evaluate vehicles on the basis of CO₂ emissions, taking into account the vehicle's unladen weight. Vehicles corresponding with the average are given a D rating. A+, A, B or C ratings are given to vehicles which are better than the present-day average, and E, F or G to those below this average. 2) Standard final drive ratio. 3) Start/stop system available as an optional extra.

Fuel consumption and CO₂ emissions for models with Euro 5 emission standard.

Diesel engines with manual gearbox	Fuel tank capacity	
	approx. 75 l	2.0 l TDI (80 kW/300 Nm)
Crafter 30/35 Dropside Van (only vehicles with a maximum unladen weight of 2,815 kg including conversions)		
final drive ratio		4.182:1 4.364:1²⁾ 4.727:1
fuel consumption, l/100 km¹⁾:	with manual gearbox:	6-speed 6-speed 6-speed
– Crafter	urban	9.8 – 10.7 10.2 – 10.8 11.5
	extra-urban	7.3 – 7.9 7.9 – 8.6 8.7
	combined	8.2 – 8.9 8.7 – 9.4 9.7
– Crafter with start/stop system³⁾	urban	– 9.7 – 10.3 11.0
	extra-urban	– 7.7 – 8.4 8.5
	combined	– 8.4 – 9.1 9.4
– Crafter with BlueMotion Technology	urban	9.5 – 10.0 – –
	extra-urban	7.1 – 7.7 – –
	combined	7.9 – 8.6 – –
CO₂ emission combined, g/km¹⁾:	with manual gearbox:	
– Crafter		216 – 234 229 – 247 255
– Crafter with start/stop system³⁾		– 221 – 239 247
– Crafter with BlueMotion Technology		208 – 226 – –

2.0 l TDI (100 kW/340 Nm)			2.0 l TDI (120 kW/400 Nm)		
4.182:1	4.364:1²⁾	4.727:1	3.692:1	3.923:1²⁾	4.182:1
6-speed	6-speed	6-speed	6-speed	6-speed	6-speed
9.8 – 10.7	10.2 – 10.8	11.5	8.4 – 9.0	8.8 – 9.2	9.6 – 10.3
7.3 – 7.9	7.9 – 8.6	8.7	7.0 – 7.7	7.1 – 7.9	7.1 – 7.8
8.2 – 8.9	8.7 – 9.4	9.7	7.5 – 8.2	7.7 – 8.4	8.0 – 8.7
–	9.7 – 10.3	11.0	–	8.2 – 8.7	9.2 – 9.6
–	7.7 – 8.4	8.5	–	7.0 – 7.7	6.8 – 7.7
–	8.4 – 9.1	9.4	–	7.4 – 8.1	7.7 – 8.4
9.5 – 10.0	–	–	7.8 – 8.5	–	–
7.1 – 7.7	–	–	6.8 – 7.5	–	–
7.9 – 8.6	–	–	7.2 – 7.9	–	–
216 – 234	229 – 247	255	197 – 216	203 – 221	210 – 229
–	221 – 239	247	–	195 – 213	203 – 221
208 – 226	–	–	189 – 208	–	–

1) The fuel consumption and emission figures listed here have been determined in accordance with the measuring method stipulated (the version of EC regulation 715/2007 currently valid). When determining CO₂ emissions in accordance with directive 1999/94/EC, the CO₂ emissions incurred during the production and supply process of the fuel or other energy sources are not taken into account. These figures do not refer to a particular vehicle and do not constitute part of the offer but are purely for comparison purposes between the various types of vehicle. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming. 2) Standard final drive ratio. 3) Start/stop system available as an optional extra.

Fuel consumption and CO₂ emissions for models with EEV emission standard¹⁾ (stricter than EURO V).

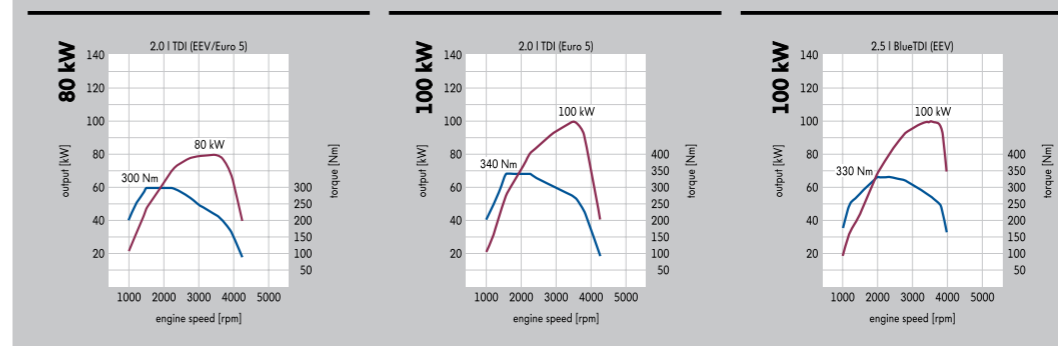
Diesel engine with Shiftmatic	Fuel tank capacity approx. 75 l	2.5 l BlueTDI (100 kW/330 Nm)	
Crafter 30/35 Delivery Van			
final drive ratio		4.182:1³⁾	4.364:1
fuel consumption, l/100 km²⁾:	with Shiftmatic:	6-speed	6-speed
– Crafter	urban	10.3	10.6
	extra-urban	8.5	8.7
	combined	9.1	9.4
CO₂ emission combined, g/km²⁾:	with Shiftmatic:		
– Crafter		240	247

Diesel engine with Shiftmatic	Fuel tank capacity approx. 75 l	2.5 l BlueTDI (100 kW/330 Nm)	
Crafter 30/35 Dropside Van (except for double cab with short wheelbase)			
final drive ratio		4.364:1³⁾	4.727:1
fuel consumption, l/100 km²⁾:	with Shiftmatic:	6-speed	6-speed
– Crafter	urban	10.6	10.9
	extra-urban	8.7	8.9
	combined	9.4	9.6
CO₂ emission combined, g/km²⁾:	with Shiftmatic:		
– Crafter		247	253

Engines.

Diesel engines	2.0 l TDI engine (80 kW)	2.0 l TDI engine (100 kW)
mixture preparation/injection method	common rail direct injection	common rail direct injection
No. of cylinders	4	4
cubic capacity, cm ³	1,968	1,968
output, kW at rpm	80 at 3,500	100 at 3,500
max. torque, Nm/rpm	300/1,500 – 2,250	340/1,575 – 2,250
EU exhaust emission ruling	EEV ¹⁾ in accordance with directive 2005/55/EC, version 2008/74/EC or with EC regulation 715/2007 Euro 5 ²⁾	in accordance with EC regulation 715/2007 Euro 5 ²⁾
diesel particulate filter (DPF)	standard	standard
6-speed manual gearbox	standard	standard
rear-wheel drive	standard	standard
type of fuel	diesel, in accordance with DIN EN 590	diesel, in accordance with DIN EN 590

Diesel engines	2.5 l BlueTDI engine (100 kW) ³⁾
mixture preparation/injection method	common rail direct injection
No. of cylinders	5
cubic capacity, cm ³	2,461
output, kW at rpm	100 at 3,500
max. torque, Nm/rpm	330/2,000
EU exhaust emission ruling	EEV ¹⁾ in accordance with directive 2005/55/EC, version 2008/74/EC
diesel particulate filter (DPF)	standard
6-speed Shiftmatic	standard
rear-wheel drive	standard
type of fuel	diesel, in accordance with DIN EN 590

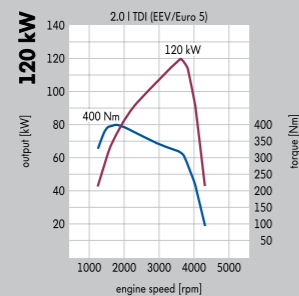
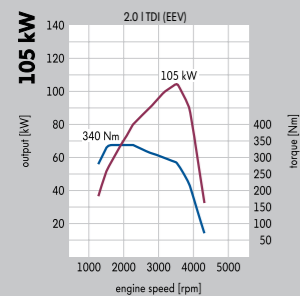


1) "Enhanced Environmentally Friendly Vehicle", the figures established are below the limits set by the EURO V exhaust emission standard. 2) The fuel consumption and emission figures listed here have been determined in accordance with the measuring method stipulated (ECE-R 101). When determining CO₂ emissions in accordance with directive 1999/94/EC, the CO₂ emissions incurred during the production and supply process of the fuel or other energy sources are not taken into account. These figures do not refer to a particular vehicle and do not constitute part of the offer but are purely for comparison purposes between the various types of vehicle. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming. 3) Standard final drive ratio.

1) "Enhanced Environmentally Friendly Vehicle", the figures established are below the limits set by the EURO V exhaust emission standard. 2) Taxation is in accordance with the code numbers laid down by the German Federal Motor Transport Authority. 3) Not available for Crafter Kombi or Crafter Chassis/Dropside Van with double cab and short wheelbase.

Engines.

Diesel engines	2.0 TDI engine (105 kW)	2.0 TDI engine (120 kW)
mixture preparation/injection method	BiTurbo common rail direct injection	BiTurbo common rail direct injection
No. of cylinders	4	4
cubic capacity, cm ³	1,968	1,968
output, kW at rpm	105 at 3,500	120 at 3,600
max. torque, Nm/rpm	340/1,575 – 2,250	400/1,800
EU exhaust emission ruling	EEV ¹⁾ in accordance with directive 2005/55/EC, version 2008/74/EC	EEV ¹⁾ in accordance with directive 2005/55/EC, version 2008/74/EC or with EC regulation 715/2007 Euro 5 ²⁾
diesel particulate filter (DPF)	standard	standard
6-speed manual gearbox	standard	standard
rear-wheel drive	standard	standard
type of fuel	diesel, in accordance with DIN EN 590	diesel, in accordance with DIN EN 590



1) "Enhanced Environmentally Friendly Vehicle", the figures established are below the limits set by the EURO V exhaust emission standard. 2) Taxation is in accordance with the code numbers laid down by the German Federal Motor Transport Authority.

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The Crafter

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