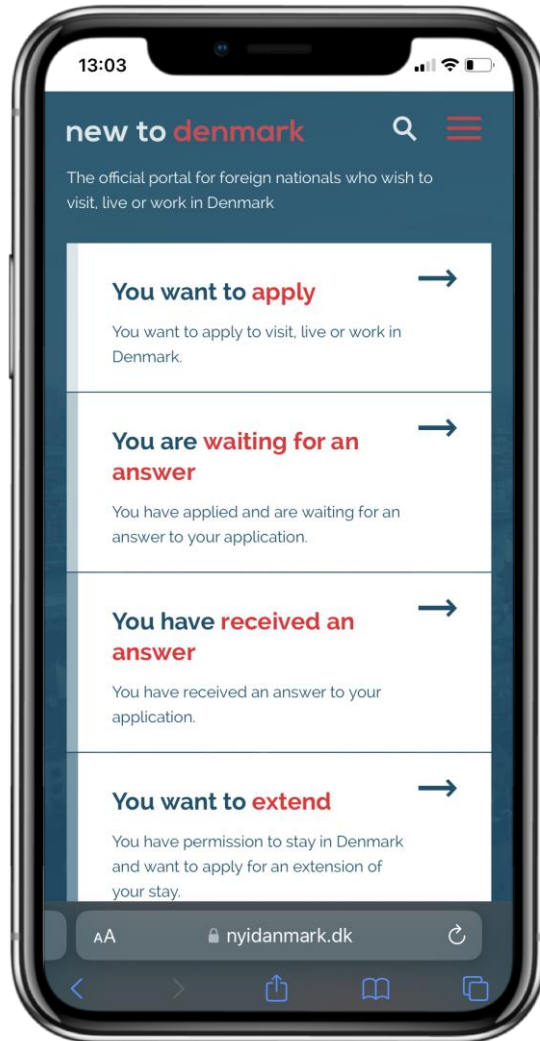


1 New to Denmark

www.nyidanmark.dk



A. Function category



engager



router



informer



explainer



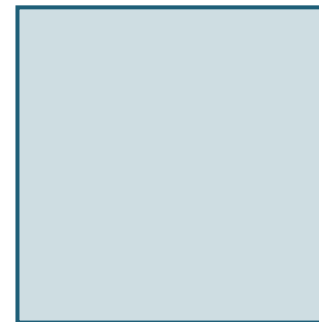
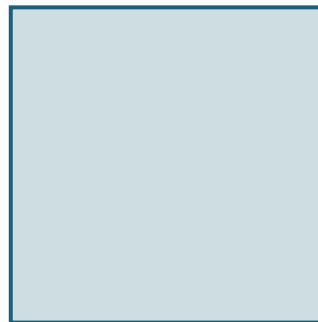
call to action



transaction



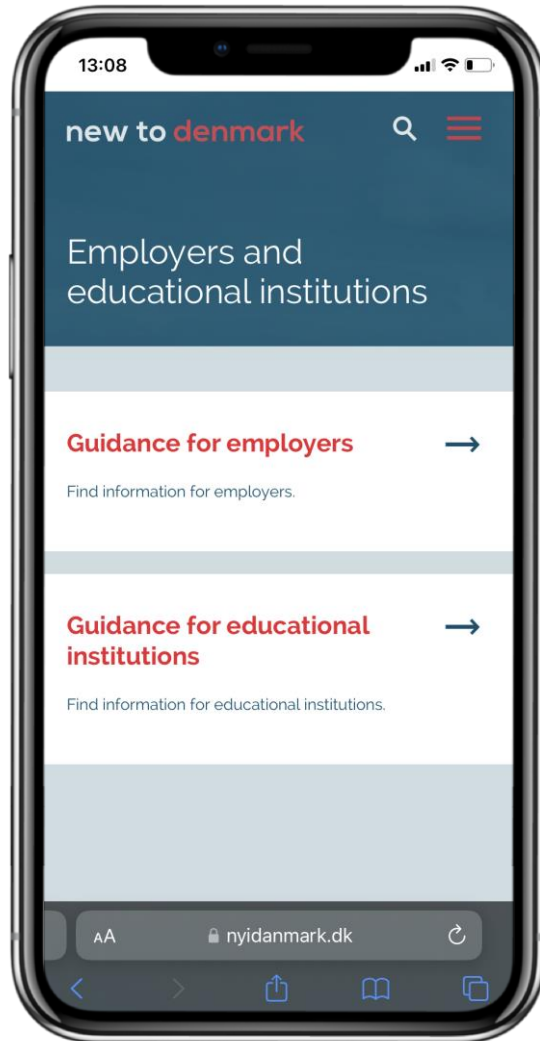
B. Key Performance Indicators



link to page

2 Employers and educational institutions

www.nyidanmark.dk/en-GB/Employers-and-educational-institutions



A. Function category



engager



router



informer



explainer



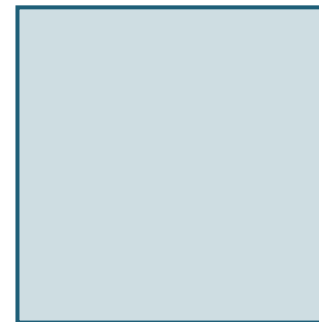
call to action



transaction



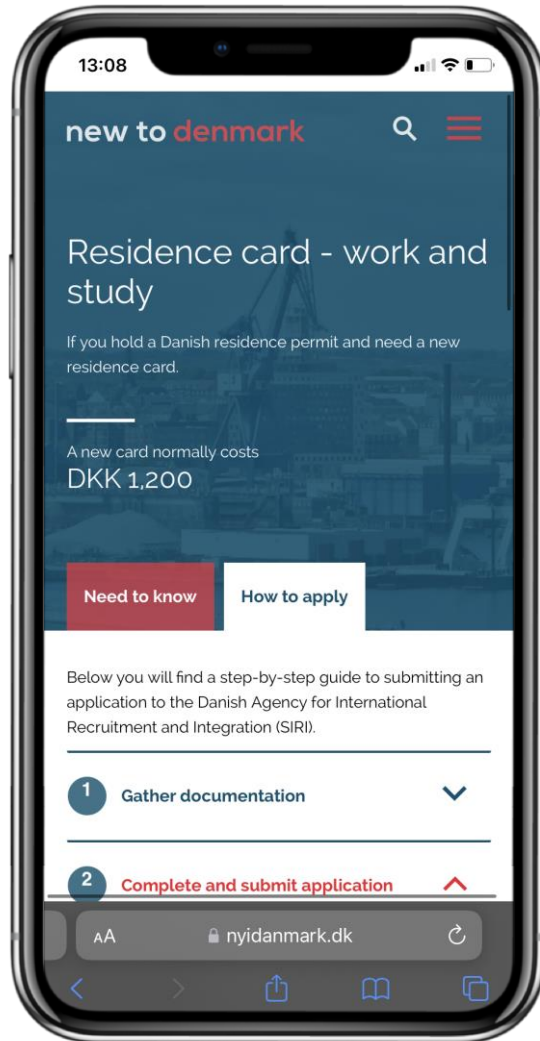
B. Key Performance Indicators



link to page

3 Residence card – work and study

www.nyidanmark.dk/en-GB/Your-situation-is-changing/Work/Residence-card?anchor=howtoapply



A. Function category



engager



router



informer



explainer



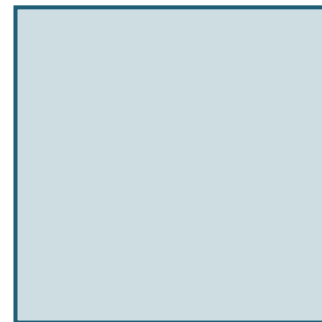
call to action



transaction



B. Key Performance Indicators



link to page

4 News

www.nyidanmark.dk/en-GB/News-Front-Page/2022/08/Certain-cases-on-family-reunification-will-be-put-on-hold



A. Function category



engager



router



informer



explainer



call to action



transaction



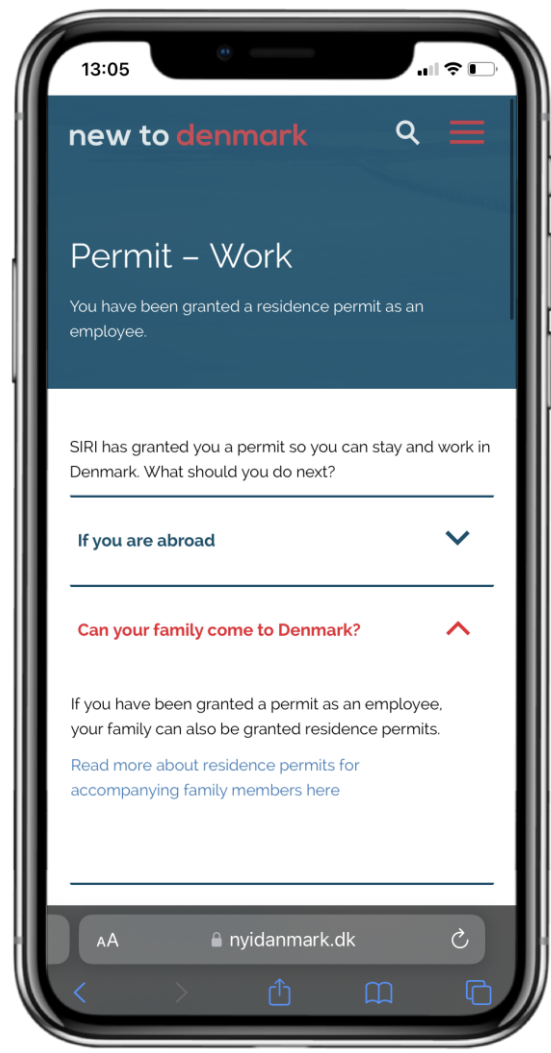
B. Key Performance Indicators









link to page

5 Permit - Work

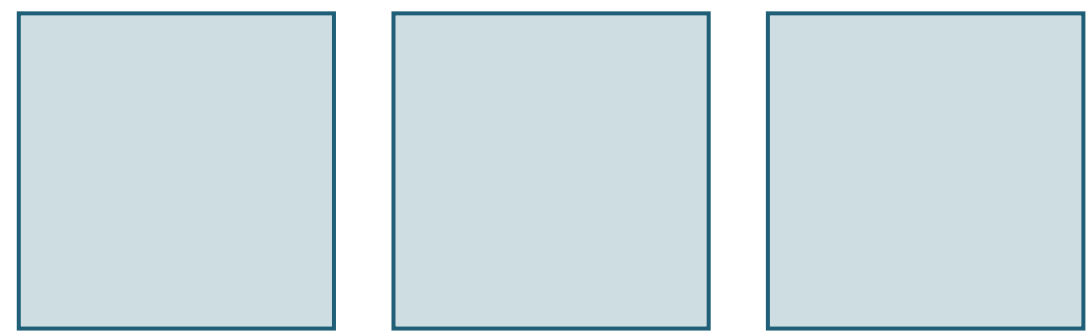
<https://www.nyidanmark.dk/en-GB/You-have-received-an-answer/Work/Yes>



A. Function category

-  engager
-  router
-  informer
-  explainer
-  call to action
-  transaction

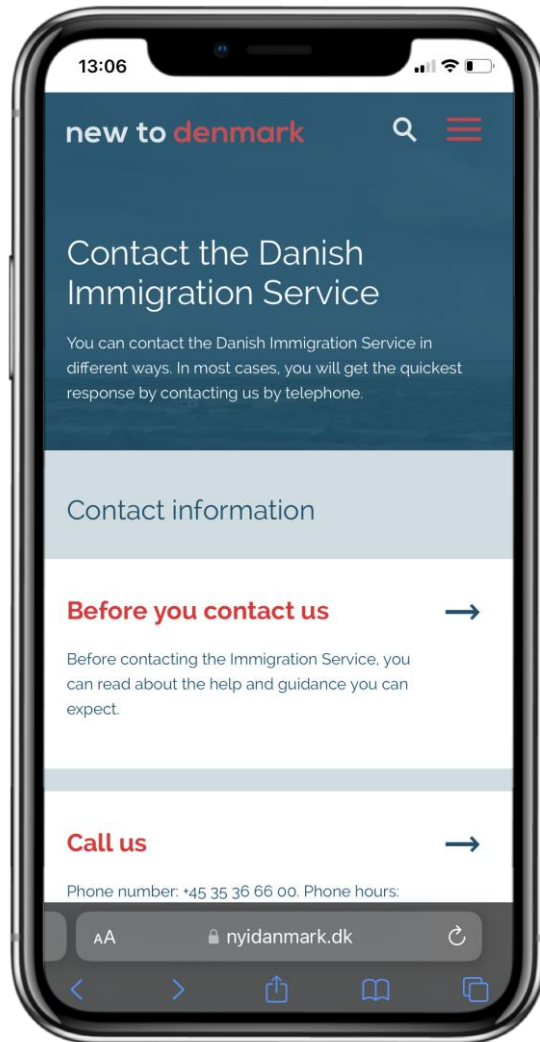
B. Key Performance Indicators



link to page

6 Contact the Danish Immigration Service

www.nyidanmark.dk/en-GB/Contact-us/Contact-the-Danish-Immigration-Service



A. Function category



engager



router



informer



explainer



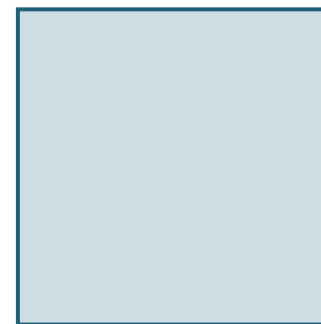
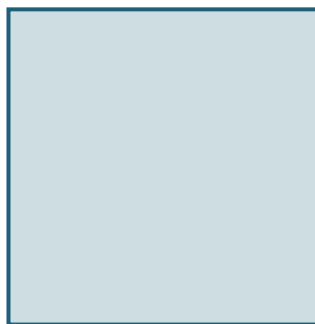
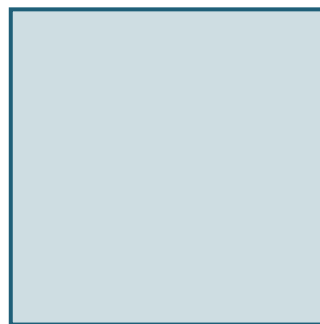
call to action



transaction



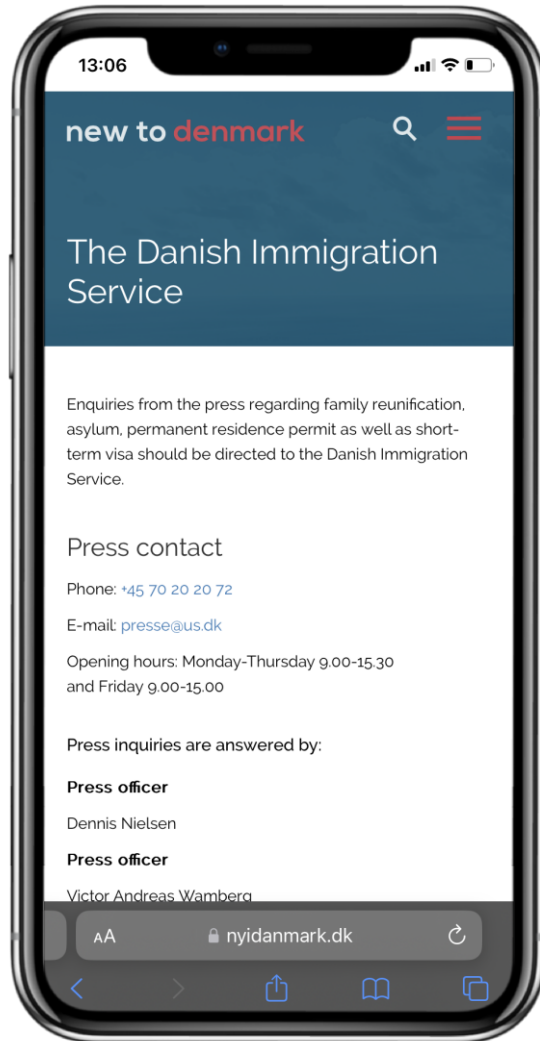
B. Key Performance Indicators



link to page

7 The Danish Immigration Service

www.nyidanmark.dk/en-GB/Press/The-Danish-Immigration-Service



A. Function category



engager



router



informer



explainer



call to action



transaction



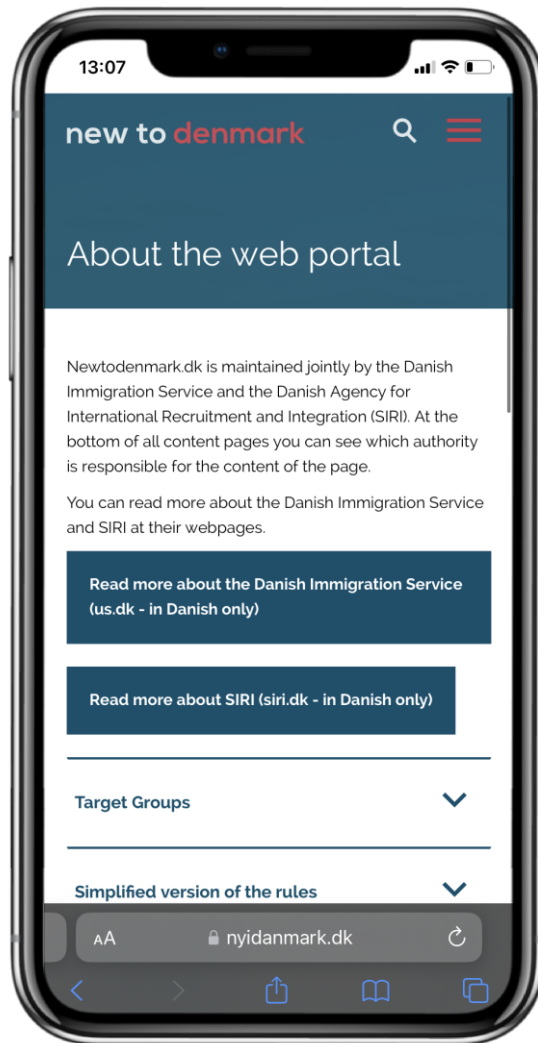
B. Key Performance Indicators



link to page

8 About the web portal

www.nyidanmark.dk/en-GB/About-newtodenmark/About-the-web-portal



A. Function category



engager



router



informer



explainer



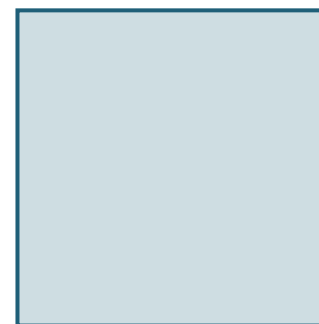
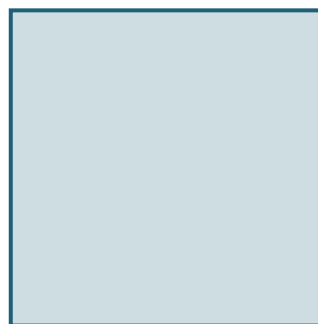
call to action



transaction



B. Key Performance Indicators



link to page

9 OD1 Application for EU-residence document

www.nyidanmark.dk/en-GB/About-newtodenmark/About-the-web-portal



A. Function category



engager



router



informer



explainer



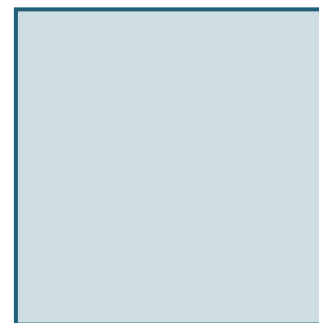
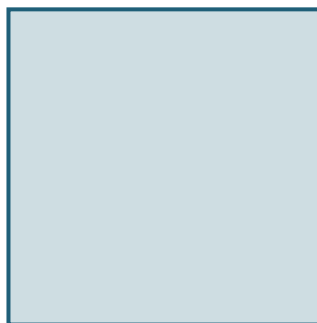
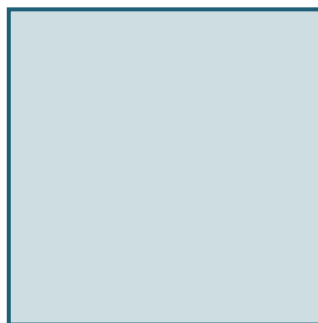
call to action



transaction



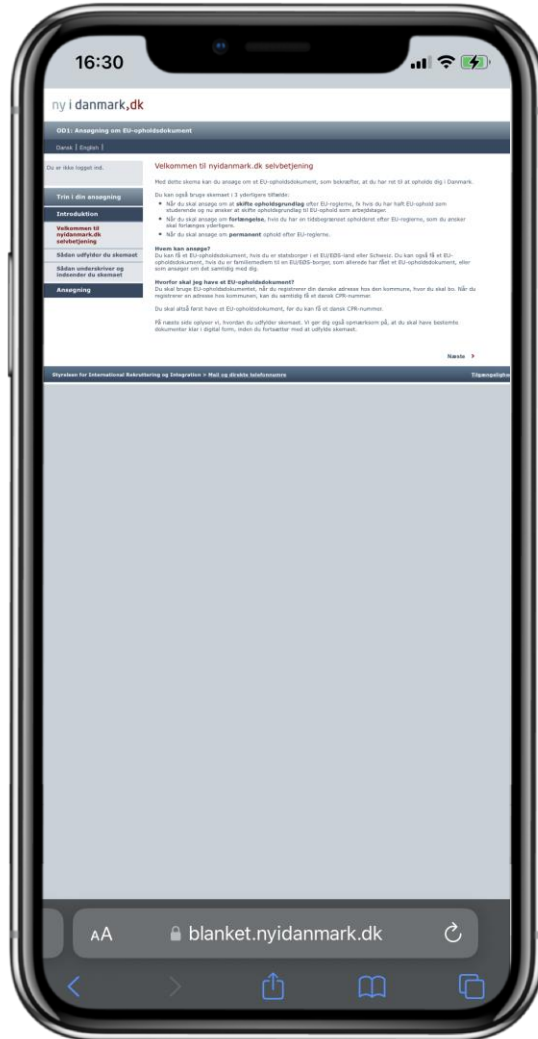
B. Key Performance Indicators



link to page

10 Nydanmark selvbetjening

blanket.nyidanmark.dk/xform/formularer/OD1.form.aspx



A. Function category



engager



router



inform



explainer



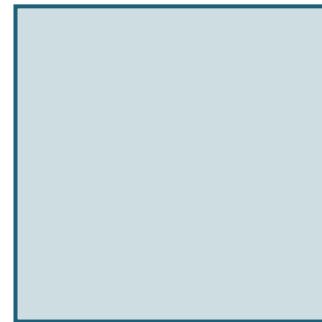
call to action



transaction



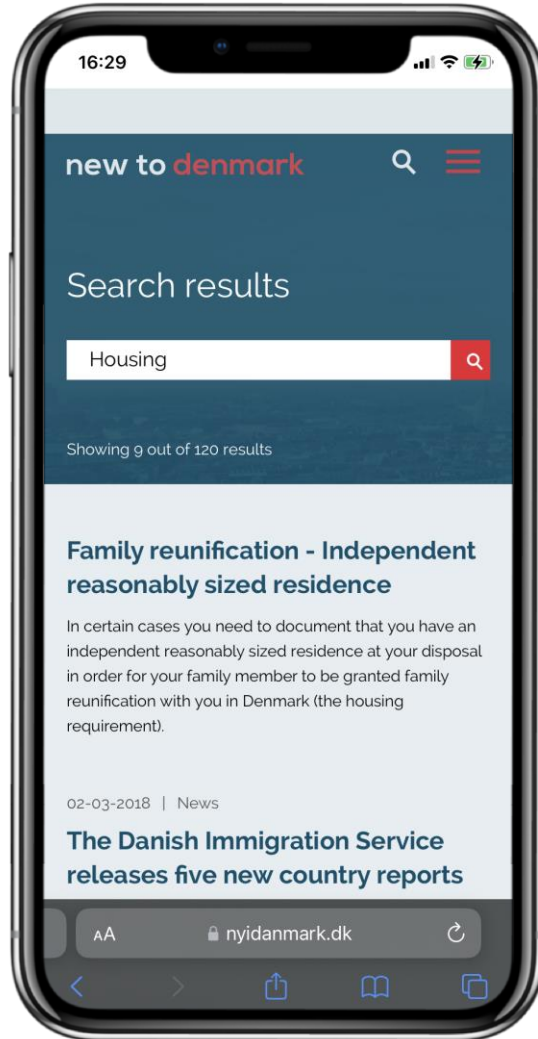
B. Key Performance Indicators



link to page

11 Search results

www.nyidanmark.dk/-/media/Files/SIRI/Application-forms/EU/OD1.pdf



A. Function category



engager



router



informer



explainer



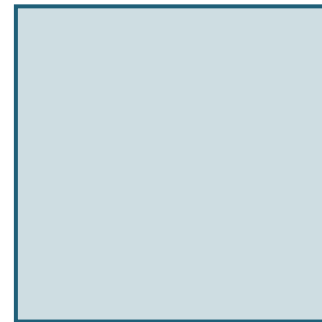
call to action



transaction



B. Key Performance Indicators



link to page

Example metrics and KPIs for webpages

properties	quantities	referrals	interactions	click path		lost	speed	channels	feedback
P1 % of visits on a smartphone	Q1 number of unique visitors that viewed the page	R1 % of visits with Google as referral	I1 average number of interaction clicks on page	C1 % visits that clicked on an external link	C2 % of visits that entered and directly exited (bounced)	L1 % of visitors that typed a search query	S1 average number of seconds on page	CH1 number of calls and e-mails on page subject in call center	F1 % of visits with positive feedback on page from a survey
P2 % visits that originate from Denmark	Q2 number of sessions where the page was viewed	R2 average position of page url in Google search results page	I2 % visitors that scrolled to the bottom of page	C3 % visitors that clicked an internal link	C4 % of visits where the page is the entry point of the session	L2 % of visitors that navigated to /contact	S2 average page loading speed (milliseconds)	CH2 average cost per campaign advertising click	
P3 average number of views of this page in a session	Q3 % change in pageviews compared to same month last year	R3 number of mentions of page url in social media	I3 % visits that started a transaction / application	C5 % of click back pageviews	C6 % of visits where the page is the exit point of the session	L3 % of pageviews of 300+ seconds	S3 average number of seconds before next click		
	Q4 % of returning visitors within one week		I4 % visits that completed a transaction / application			L4 % of pageviews of 0-5 seconds			