Question 90

VIQ Report refers to VIQ as Variation in Quantity. Chapter 2 definition refers to VIQ as Variable Indefinite Quantity. Confirm these references should be interpreted as Variation in Quantity as it pertains to the EQ's for FF line items. Please clarify.

Answer 90

Canada confirms that these references should be interpreted as Variable Indefinite Quantity.

Question 91

The RFP does not call for certification to the latest standards ISO 9001 (Quality Management Systems) or 14001 (Environmental Management Systems). Please confirm the requirement for these Management Systems to be certified to the latest version of the ISO Standards.

Also the references to the 9001 and 14001 reference obsolete versions of the standards. RFP pages 46;47:206;224 all reference obsolete versions. All references should read ISO 9001:2015 and ISO 14001:2015

Answer 91

There is no requirement for certification to the ISO 9001 or 14001 standards.

Ouestion 92

Please provide level of effort for Targets is required. (i.e. hours to produce one target)

Answer 92

Varies by target type. See TSR list for available configurations.

Question 93

No qualification requirements noted for electrician. However in the SOW there is a clear requirement for this position.

Answer 93

Interprovincial Red Seal CoQ for Electrician – Construction & Maintenance (309A).

Question 94

Chapter 3 should have a large IQ requirement. Will Canada be including an IQ line to the RFP?

Answer 94

No. As stated in Annex A, Chapter 3 para 1.a. "If a job will exceed the job limit value, it will be negotiated in accordance with the Indefinite Quantity Requirements; however, the Contractor will only invoice for the difference between the Indefinite Quantity negotiated amount and \$7,500. For the purposes of reporting for Variations in Quantity, each job that exceeds the job limit and is negotiated as an Indefinite Quantity Requirement"

Question 95

Please provide qualifications requirements for POL technician.

As per TSSA standards. Person(s) must be trained IAW the Liquid Fuels Handling Code (as adopted by TSSA) and the associated TSSA Checklist for Gas Station Attendants and Operators, 2017.

Question 96

Once bedding/linens are exchanged who is responsible for cleaning of the linens? There is no line for capturing this requirement.

Answer 96

Contractor is responsible for cleaning of linens. This service is a requirement of Chapter 4 Supply

Question 97

Limited Janitorial Requirements provided. No performance standards, building listing, square footage, etc. are provided for this requirement.

Please provide areas to be cleaned per building, list and description of all buildings, number of buildings, frequencies, performance standards.

Answer 97

The square footage that requires cleaning is contained in Table 15-1

Question 98

Please provide level of effort and estimated quantity to Perform PM on the base satellite / cable TV systems

Answer 98

See VIQ report that was provided for year 12 which shows all EQ's.

Ouestion 99

It was indicated at the industry engagement that back up documentation would not be required for Food Services labour. This line item indicates otherwise.

Since Food Services labour has been deemed a Firm Fixed element this requirement should be removed.

Answer 99

Food Svcs labour costs are FF, food, consumables and other expenses are Cost Reimbursable.

Question 100

Please provide the IQ requirement for Food Services.

Answer 100

Canada will provide this information when it becomes available.

Ouestion 101

Please provide Estimated Quantity for Meals. If Canada intends for Industry to use the Historical information provided, which year and estimated quantity numbers will act as the base line for VIQ.

Answer 101

See VIQ report that was provided for year 12 which shows all EQ's.

Question 102

Please provide level of effort per inspection work order in Chapter 8.

Answer 102

LoE varies by type, nature and frequency of inspection.

Question 103

In Chapter 8, what is the value of the "DND fund"? Please define interval for reconciliation it should be no less than once per month. Will the contractor be permitted to markup such purchases?

Answer 103

\$150K

Ouestion 104

There are 2 Watchkeeping sections within Chapter 8. We believe the one here was moved from Ch.9 with the intent to move to Ch.4. Can Canada please confirm the Watchkeeping requirements?

Answer 104

There is only one requirement for watchkeeping in SOW Chap. 8. The resource that will be identified for "after hours" is a requirement.

- a. The Contractor must staff and manage the **Control Office** from 0730-1600hours Monday through Friday.
- b. The Contractor must provide a single Point of Contact to cover the time periods not covered under hours of operation requirements for the provision of special requests (Contractor Duty Manager after 1600 hrs daily)

Ouestion 105

Chapter 8 has no IQ Requirement, but TA noted in its place. Is there a reason this chapter has a Task Authorization Line Item vs Indefinite Quantity? Should this not be consistent with other chapters?

Answer 105

Any additional IQ requirement above and beyond scope of SOW will be addressed with a Task Authorization.

Question 106

Numbering seems to go out of sync after 13.2.c.2. Rather than numbers it seems to have shifted to letters.

Answer 106

The numbering in the version posted is not out of sync.

Question 107

Can Canada confirm that the Contractor must supply a Triple Combination Pumper?

Answer 107

Canada cannot confirm at this time if contractor must supply this equipment.

Question 108

This particular line item relates to GFM or materials as referenced at 5.a(1)iii(a). GFE is addressed at 5.a(2)i. We believe 5.a(1)i should read "inventory and accept and/or dispose of Government Furnished Material (GFM). Please confirm.

Answer 108

Clarification required. Sect 5 of SOW is "Front Desk and Accommodations". There are no requirements of Sect 5 in regard to "inventory and accept and/or dispose of Government Furnished Material (GFM)." Acceptance or disposal of all GGE is covered in Chapter 4, Supply.

Question 109

Are the Firm Hourly rates intended to be IQ labour rates and will these rates be escalated with CPI in the same manner as the balance of the contract?

Answer 109

Yes, the firm hourly rates are the IQ labour rates, these will be escalated with CPI in the same manner as the balance of the Contract.

Ouestion 110

The note "(excluding the resources evaluated in 2.4a)" within the submission requirement would indicate that we cannot use the same resources as used in 2.4a.

Can you advise whether or not that key personnel can be used as key resources for 2.2d. i.e. CSM cannot be used for Ch.2 Management and Administration and CPM cannot be used for Ch. 15 Transition In/Out.

Answer 110

The Key Personnel are as proscribed in Annex J 2.4a are the 5 pers (Contractor Site Mgr, Contract Program Mgr, QA Mgr, Enviro Mgr and Health and Safety Mgr). The Key Resources are the 14 section managers of each of the SOW sections. The contractor may combine roles of section manager(s), provided the Key Resource meets the proscribed

requirements. i.e. The Facilities Section Mgr may also take on the responsibilities and duties of the Roads and Grounds Mgr, providing they meet both requirements. The QA Mgr and Enviro Mgr may be combined providing they meet the proscribed Key Resource requirements for both positions. The contractor is required to identify and demonstrate how potential Key Resource / Section Mgrs may be combined to fulfill the SOW / RFP requirements.

Question 111

The Contractor must provide BMA in accordance with the Between Meal Food Entitlement Table at Appendix 8. Please provide Appendix 8.

Answer 111

See CF Food Services Manual for BMA entitlement items. Chapter 2, para 32 - 35.

Question 112

Are the monthly pricing summary tables shown in Appendix 1 (pages 182 through 189) for each chapter and the yearly hourly rates table (pages 191 and 192) to be filled in and submitted along with Annex I as part of the Financial Submission bid?

Answer 112

Yes, the monthly pricing summary

Question 113

Canada is soliciting over 750 pages of documentation and the current Closing Date does not allow Bidder reasonable time to produce a proposal. Bidder respectfully requests that the Government extend the Closing Date by an additional forty-five (45) days to 30 September 2019.

Answer 113

It is the Bidders responsibility to determine how many pages of information they would like to submit. For instance for some chapters 10 pages of a technical plan is required, for other chapters only 2 may be required. It is the Bidders responsibility to determine how many pages are to be submitted.

Canada will grant a 30 day extension, closing the solicitation on September 16, 2019.

Question 114

Will Canada provide a list of current building services employees (food, security, cleaning) that fall under Ontario Labour Legislation (Employment Standards Act sect.77 (1).

Answer 114

No. Current ASD contractor will provide as detailed under section 7 Ontario Labour code and successor rights.

Ouestion 115

In relation to the GFE and GFF, is the Contractor exempt from reimbursement of loss/damage that results from events or circumstances beyond the Contractor's control?

Contractor will not be held accountable for loss/damages to GFE, GFF due to events or circumstances beyond its control.

Question 116

Is the Contractor responsible for equipment maintenance, repair and pest control for the Canex, HSC, MFRC, Messes, Gym, and other NPF clubs/activities?

Answer 116

Yes

Question 117

Is the Contractor responsible for equipment maintenance, repair of the SAT, Shoot House, Ortona monitoring system?

Answer 117

Yes

Question 118

Is the Contractor responsible for equipment maintenance, repair of the security monitoring system?40

Answer 118

Contractor required to maintain monitoring cameras only. All else by DND.

Question 119

What Comms facilities and equipment are not included in the Contractor's scope for maintenance and repairs?

Answer 119

Security system alarms, radio, cell tower maintenance.

Question 120

Is the Contractor responsible for repairs to damaged GFE/GFF caused by client neglect, vandalism, or negligence?

Answer 120

Contractor will not be held responsible for repairs to damaged GFE/GFF caused by client neglect, vandalism, or negligence.

Question 121

Are minor construction projects classified as IQ work?

Answer 121

Yes

Question 122

What is the breakdown of range targets by type and quantity? Please provide the design specifications for all targets. Are any GFM provided for target construction and repair?

Answer 122

See TSR list

Question 123

The General Engineering requirement has no reasonable basis for costing. The scope is entirely open-ended "...as directed by the PA". Will Canada provide a clearer definition or cap to the requirement?

Answer 123

Canada has provided estimates for the LoE based on historical data. LoE will vary as it is largely affected by the Government of Canada's and the Department of National Defence's priorities and funding. The contractor must remain flexible.

Question 124

Where is current warranty information catalogued or held?

Answer 124

This information is held by Facilities Maintenance section

Question 125

The contractor is asked to maintain an Asbestos Management Plan. Is asbestos present?

Answer 125

Asbestos is not present in any buildings at this site.

Ouestion 126

Can Canada provide the current FCA indicated as "...completed in 201X?"?

Answer 126

Canada cannot confirm at this time if a current FCA will be available. All efforts are being made to collect, consolidate and disseminate the information in the shortest time possible.

Question 127

Is any weekend staffing required in Supply?

Answer 127

On call duty manager only available by cell or pager

Ouestion 128

Can Canada provide a list of all Contractor SCAs?

Yes – Canada will provide a list of SCA's held by the contractor on behalf of DND

Question 129

What is the stocktaking frequency requirement?

Answer 129

Stocktaking frequency and reporting requirements for all materiel can be found in the Supply Administration Manual (SAM).

Ouestion 130

Please confirm if staffing requirement is 0800-1600 hrs or 0700-1600 hrs for SOW 5.1.3.d. and SOW 5.1.f. (2).

Answer 130

Canada will amend the RFP to state staffing requirements for MP Orderly room is 0730 – 1600 hrs daily, Mon – Fri.

Question 131

Is para 8.3.a. A duplicate of the Supply section?

Answer 131

Transport service desk has the same daily requirements as Supply service desk. 0730 - 1600 hrs, Mon – Fri.

Question 132

What funding is Canada providing for spare parts for SOW 8.7.b.?

Answer 132

\$150k

Question 133

Is Canada providing funding for taxi hiring for SOW 9.4.g.?

Answer 133

Yes. Billed as monthly, actual incurred cost for taxi services to max yearly value of \$5.0 K.

Question 134

Can Canada provide a map of the Garrison areas where grass is to be cut?

Answer 134

Yes

Question 135

Does Canada require a fully staffed DND-equivalent fire response team for Meaford when neither the equipment or facilities or incident history supports such a large cost expansion?

Yes. As per SOW section 14 Fire Services

Question 136

With reference to "using the approved QA system" and "Document the results within the Quality Control software", is Canada mandating use of a specific software product, or may the Contractor select the software tool? If mandated, please identify the software product and define associated lifecycle costs.

Answer 136

Contractor selects QA software product

Question 137

Can Canada please specify the estimated LOE for the two ablution buildings (M-151 and M-212) during the summer period, expected from the contractor?

Answer 137

Yes. As per building summer period cleaning schedule

Ouestion 138

Can Canada specify the actual LOE for the gym expected from the contractor (M-208)?

Answer 138

Yes. As per housekeeping cleaning schedule

Question 139

Will the government provide historical (last two years) information on the (1) number of TAs executed on the current contract, (2) the general scope areas of the TAs (examples: IT, snow removal, road repairs, etc.), and (3) the total number and value of the TAs so that bidders can gain an appreciation for Meaford's use of TAs and a better understanding of staffing requirements?

Answer 139

Canada has made every effort to provide the information. Reconciling many years' worth of data will take a considerable amount of time so it is suggested that the data already provided be used to help forecast the LoE that may be required.

Ouestion 140

Please define in detail what services are included in: "commensurate to any other member of the municipality" as per chapter 14.1.3.c

Answer 140

Town of Meaford Fire Department provides 4 CDTC and DND the same level of service, support and response that other citizens and business entities are entitled to via taxes or transfer payments. These include, structural, vehicle, hazmat fire response, fire and water

rescue.

Ouestion 141

Is the contractor required to provide staffing levels for 24 hour 7 days a week coverage? or will the Meaford Fire Dept. provide coverage outside normal working hours and the contractor to provide staffing to meet the normal operating hours? i.e. Contractor during normal working hours (0730hrs to 1600hrs weekdays) Meaford Fire outside of normal working hours as per DAOD 4007-5, clause 4.8?

Answer 141

No. As per SOW section 14 Fire Services.

Question 142

As per DOAD 4007, PSPC has responded to a previous question stating that the contractor is to staff as per the DOAD. 5 personnel are required, 1 Supervisor, 2 Journeymen, 2 apprentices. Can any of these positions have other responsibilities/ double hatted? i.e. For example can apprentices also be vehicle mechanics? Or Can the supervisor also be one of the 2 journeyman?

Answer 142

Canada requires the contractor to provide Fire Services as stated in the SOW and all personnel will possess all the required certifications and training as found in the references.