



## *User's Guide*

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### A NOTE CONCERNING RESPONSIBLE USE OF COPYRIGHTED MATERIALS

Digital cameras and scanners, like photocopiers and conventional cameras, can be misused by improper copying of copyrighted material. While some countries' laws permit limited copying of copyrighted material in certain circumstances, those circumstances may not be as broad as some people assume. EPSON encourages each user to be responsible and respectful of the copyright laws when using digital cameras and scanners.

**FCC COMPLIANCE STATEMENT  
FOR AMERICAN USERS**

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio and television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ Reorient or relocate the receiving antenna
- ▶ Increase the separation between the equipment and receiver
- ▶ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- ▶ Consult an experienced radio/TV technician for help.

**WARNING**

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels that exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces.

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

**FOR CANADIAN USERS**

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.



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# Introduction



Your new EPSON® PhotoPC™ 550 is a high-quality, easy-to-use digital camera. PhotoPC 550 captures brilliant pictures in 24-bit color at true VGA resolution (640 × 480 pixels). Your PhotoPC 550 comes complete with a cable, batteries, software, and utilities for downloading, editing, organizing, and printing your pictures. You can even expand the camera's capacity with optional 3.3V SSFDC (solid state floppy disc card) or SmartMedia storage cards.

Use PhotoPC 550 to add pictures to your documents, flyers, and presentations to increase their visual impact. Create personalized greeting cards. Share pictures with business colleagues or friends over the Internet. Add pictures to your web page.

PhotoPC 550 also has a built-in microphone so you can annotate your pictures with sound or add a voice message, allowing you to send multimedia e-mail.

## PhotoPC 550 Features

PhotoPC 550 comes with everything you need to capture digital images and includes the following:

- ▶ Resolutions up to 640 × 480 pixels
- ▶ 24-bit color images in more than 16 million colors
- ▶ 1MB internal flash memory that holds 24 standard resolution images
- ▶ Macro mode (close-up) picture taking
- ▶ Highly light sensitive CCD (charge coupled device) sensor (no need for flash)
- ▶ Automatic shut-off to save batteries
- ▶ Date and time information saved with each picture
- ▶ Serial cable for transferring pictures to your Windows® PC
- ▶ Built-in microphone to record a message for each picture
- ▶ EPSON's exclusive ColorTrue™ advanced in-camera processing system for brilliant, vivid pictures

Your camera comes with the PhotoPC 550 software suite, which includes the following applications:

- ▶ Sierra Imaging® Image Expert™ software for transferring, organizing, editing, and printing your pictures. You can also use it to play back your recorded messages and record new messages for your pictures.
- ▶ TWAIN driver for downloading your pictures into TWAIN compliant applications such as Adobe Photoshop® or CorelDraw®

## Optional Accessories

EPSON offers several options for the PhotoPC 550.

- ▶ PhotoPC AC adapter (B867038) for use with any 110/120V electrical outlet
- ▶ PhotoPC NiMH power pack (B818051)
- ▶ PhotoPC NiMH battery pack (B818061)
- ▶ 3.3V SSFDC or SmartMedia storage cards for expanding your camera's memory

You can contact EPSON Accessories at **(800) 873-7766** (U.S. sales only). In Canada, please call **(800) 873-7766** for dealer referral. SmartMedia storage cards and adapters are also available from Simple Technology® at **(800) 4-SIMPLE**.



## System Requirements

To transfer pictures and sounds to your computer and edit them, make sure your system meets these minimum requirements:

- ▶ IBM®-compatible PC with 486/66 or higher processor
- ▶ Microsoft® Windows 95, Windows 3.1 or later, Windows for Workgroups 3.11 or later, or Windows NT® 3.5 or later
- ▶ Serial port with standard RS-232C interface
- ▶ At least 16MB RAM (32MB for Windows NT)
- ▶ Double-speed CD-ROM drive
- ▶ Hard disk drive with at least 30MB free space
- ▶ VGA monitor with at least 256-color display (for higher quality viewing, a 16 million-color display is recommended)
- ▶ Mouse or other pointing device

If you want to play back or record new messages for your pictures, your system must also have at least a 16-bit sound card, speaker, and microphone.

## Where To Get Help

EPSON provides customer support through the following services:

### *Electronic support services*

Service	Access
World Wide Web	From the Internet, you can reach EPSON's Home Page at <a href="http://www.epson.com">http://www.epson.com</a> .
EPSON Internet FTP Site	If you have Internet FTP capability, use your Web browser (or other software for FTP downloading) to log onto <a href="ftp.epson.com">ftp.epson.com</a> with the user name <b>anonymous</b> and your e-mail address as the password.
EPSON Download Service	You can call the EPSON Download Service at <b>(800) 442-2007</b> . Set your communications software to 8 data bits, 1 stop bit, no parity. Modem speed can be up to 28.8 Kbps.
EPSON Forum on CompuServe®	Members of CompuServe can type <b>GO EPSON</b> at the menu prompt to reach the Epson America Forum. For a free introductory CompuServe membership, call (800) 848-8199 and ask for representative #529.

### *Automated telephone services*

<b>Service</b>	<b>Access</b>
EPSON SoundAdvice™	For pre-recorded answers to commonly asked questions about EPSON products 24 hours a day, seven days a week, call <b>(800) 442-2110</b> .
EPSON FaxAdvice™	Access EPSON's technical information library by calling <b>(800) 442-2110</b> . You must provide a return fax number to use this service.
EPSON Referral Service	For the location of your nearest Authorized EPSON Reseller call <b>(800) 442-2110</b> .

EPSON also provides technical support and information on the installation, configuration, and operation of EPSON products. Dial **(800) 922-8911**, **(310) 782-2600** (U.S.), or **(905) 709-9475** (Canada), 6 A.M. to 6 P.M., Pacific Time, Monday through Friday.

Before you call, please have the following information ready:

- ▶ Product name
- ▶ Product serial number
- ▶ Computer configuration
- ▶ Description of the problem

You can purchase manuals, accessories, and parts from EPSON Accessories at **(800) 873-7766** (U.S. sales only). In Canada, please call **(800) 873-7766** for dealer referral.

## **Software Support**

If you've tried Image Expert's on-screen help and you still have questions, contact Sierra Imaging on the Internet at <http://www.sierraimaging.com> or call **(800) 501-8902** for technical support (for Windows 95 and Windows NT users, make sure you check the Quick Tour first).

## **Registration**

Please take a minute to fill out the registration card for the PhotoPC 550 digital camera and mail it back to us. This enables you to receive special information on accessories, new products, and software upgrades. You'll get immediate attention if you have a problem with your PhotoPC 550.

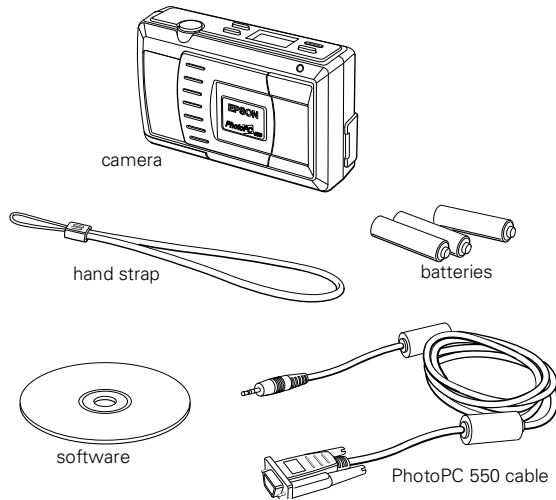
## **Safety Instructions**

Read all of these instructions before using your camera. Also follow all warnings and instructions marked on the camera and batteries.

- ▶ To reduce the risk of electric shock, do not remove the camera's cover or open any of the compartments except as instructed in this *User's Guide*.
- ▶ To prevent fire or electric shock, do not insert objects into any openings in the camera.
- ▶ To prevent fire or electric shock, do not expose the camera to rain or moisture and do not use the camera where inflammable or volatile gas is stored.
- ▶ Do not use the camera outdoors during adverse weather conditions.
- ▶ If the camera shows unusual signs such as noise, odor, or smoke, turn it off immediately. Remove the batteries and/or disconnect the AC adapter, and unplug the AC adapter from the electrical outlet.
- ▶ To avoid damage to the optics of the camera, do not expose the lens to direct sunlight for extended periods of time.
- ▶ Avoid sudden temperature changes, which can cause moisture to condense on the camera. Keep the camera in a case or bag if you need to move it from a cold environment to a warm one. Allow time for the camera and its optional accessories to adjust to temperature changes before using them.
- ▶ Use only the types of power sources listed in this *User's Guide*.
- ▶ Do not use a frayed or damaged power cord with the AC adapter.
- ▶ If you use an extension cord with the optional AC adapter, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- ▶ Remove batteries and/or unplug the camera and the AC adapter and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the camera; if the camera has been dropped or its exterior has been damaged; if the camera or its optional accessories do not operate normally or exhibit a distinct change in performance.

- ▶ Adjust only those controls that are covered by the operating instructions.
- ▶ Do not attempt to service the camera yourself. Refer all servicing to qualified service personnel.
- ▶ If the liquid crystal solution contained in the display panel leaks out and gets on your hands, wash them thoroughly with soap and water. If it gets in your eyes, flush them immediately with water.

# 1 Getting Started



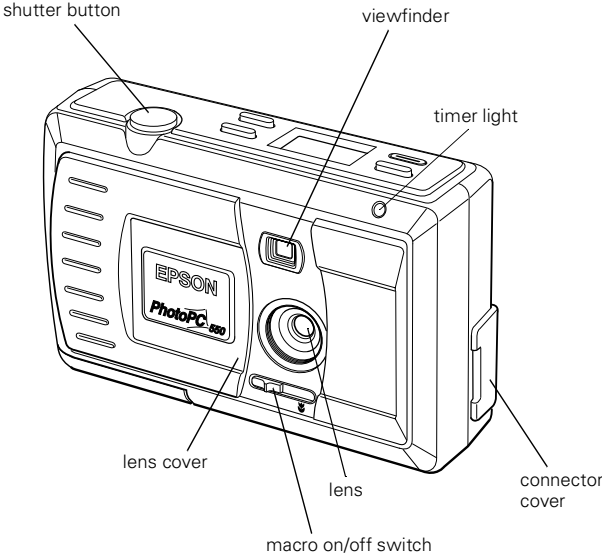
This chapter helps you get ready to use your new PhotoPC 550. It covers the following:

- Unpacking your PhotoPC 550
- Identifying camera parts
- Using batteries
- Using the optional AC adapter
- Attaching the hand strap
- Installing your PhotoPC 550 software

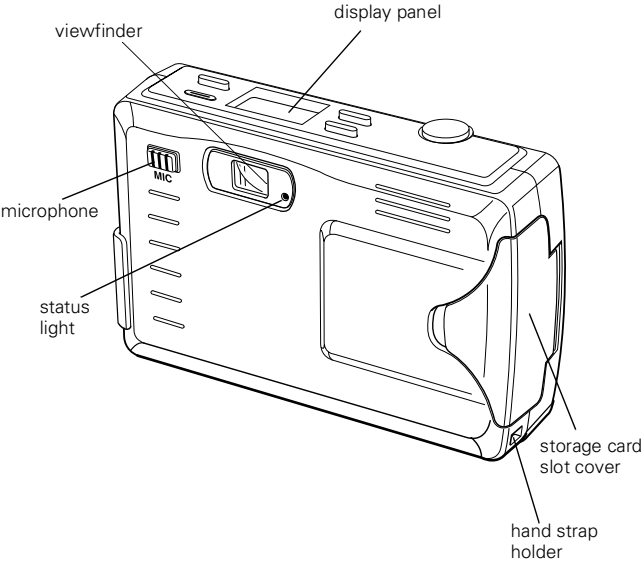
## Unpacking Your PhotoPC 550

Your PhotoPC 550 includes all the parts shown to the left.

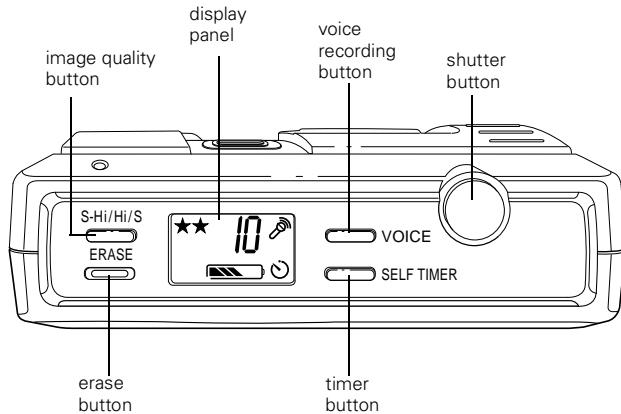
# Identifying Camera Parts



**front view  
(lens cover is open)**



**back view**



**top view**

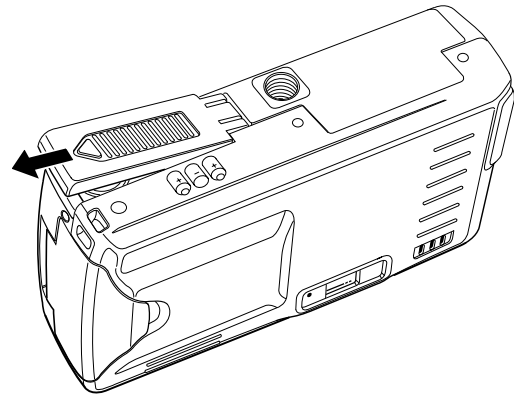
## Using Batteries

The instructions in the following sections tell you how to install and handle batteries.

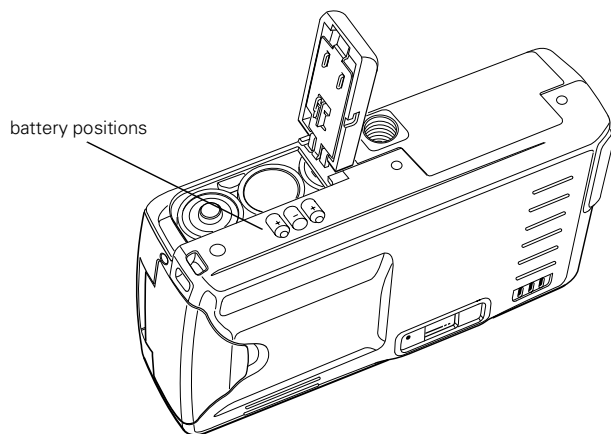
## Installing Batteries

Before you install the batteries, make sure the camera is turned off (the lens cover is closed, see “Turning the Camera On and Off” on page 2-2). Then follow these steps:

- 1 Turn the camera upside down with the back facing you.
- 2 Open the battery cover by sliding it in the direction of the arrow, as shown below:



- 3 Insert all three batteries into the compartment, positioning the + and - ends as shown below:



- 4 Close the battery cover and slide it to the right until it snaps into place.

## Handling Batteries

When your PhotoPC 550 batteries wear out, you can replace them with any of the following:

- ▶ Single-use AA alkaline batteries (Energizer® brand recommended)
- ▶ Single-use AA lithium batteries (longer life)
- ▶ Rechargeable AA NiCd batteries
- ▶ Rechargeable AA NiMH batteries

---

### WARNING

*To avoid the danger of fire or explosion, do not mix different types of batteries. Do not allow the battery contacts to touch metal objects such as coins or keys, which could short out the battery's circuits. Read all safety and handling instructions before using batteries.*

---

Note the following when handling batteries:

- ▶ Use the batteries that came with your camera only in EPSON digital cameras.
- ▶ Do not use manganese batteries.



- ▶ Replace all three batteries at the same time.
- ▶ If you use rechargeable NiCd batteries, replace them with three fully charged batteries. If you find that your batteries run out faster after you recharge them a number of times, make sure you discharge them completely before recharging.
- ▶ If the rechargeable batteries are charged in a hot environment, or if they are charged repeatedly without being fully discharged, they will wear out more quickly.
- ▶ Do not drop, puncture, disassemble, or mutilate batteries. Do not get them wet or expose them to fire.
- ▶ When the camera is not used for long periods of time, remove the batteries and store them at a low temperature in a dry location. Store away from the reach of children.
- ▶ To avoid fire or electric shock, do not use batteries that are leaking or damaged in any way.
- ▶ If battery acid gets in your eyes or on your skin, immediately rinse the area with water and seek medical treatment. If a battery is swallowed, seek medical treatment immediately.

- ▶ Dispose of used batteries according to the manufacturer's instructions and in compliance with all applicable laws. Contact your local government agency for information about battery recycling and disposal.
- ▶ Battery life varies depending on the battery type and the manufacturer.

## Using the Optional AC Adapter

To save battery power, you can use the optional AC adapter. This is especially useful when you are transferring pictures and operating the camera from your computer (see Chapter 3).

The AC adapter allows you to connect your PhotoPC 550 to any standard 110/120V electrical outlet. The adapter powers the camera but does not charge the batteries.

The AC adapter (product code B867038) should be available where you bought your PhotoPC 550. You can also order it from EPSON Accessories at (800) 873-7766 (U.S. sales only). In Canada, call (800) 873-7766 for dealer referral.

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**WARNING**

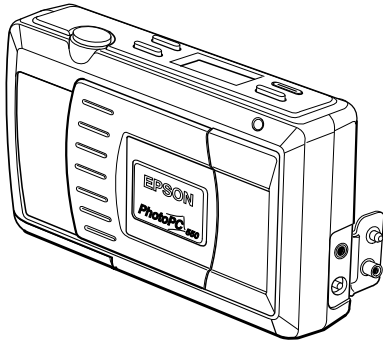
Use only the adapter designed for the PhotoPC 550. Using any other adapter may cause fire, electrical shock, or injury.

Do not alter the plug on the power cable, and do not use the adapter for any other purpose than powering your PhotoPC 550.

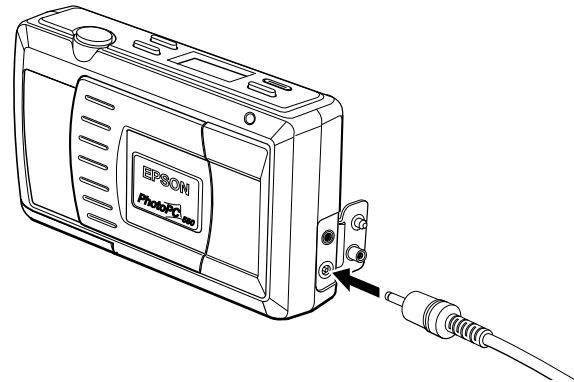
---

To avoid losing any images or settings, make sure the camera has finished processing the images. Turn the camera off before you connect or disconnect the AC adapter. Then follow these steps:

- 1 Open the connector cover on the side of the camera.



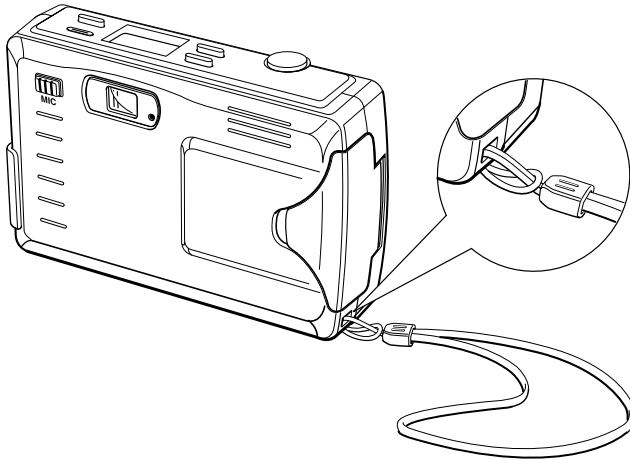
- 2 Plug the adapter cable into the DC port on the camera.



- 3 Plug the AC adapter into an electrical outlet.

## Attaching the Hand Strap

To attach the hand strap, loop the strap around the holder on the bottom of the camera as shown below. You may need to use the point of paper clip or similar object to push the strap through the holder.



## Installing Your PhotoPC 550 Software

PhotoPC 550 comes with everything you need to transfer your pictures from the camera to your computer, organize and enhance your images, and insert them into documents. You can also record and play back messages for each picture. The included CD-ROM has this software for your Windows PC:

- ▶ Sierra Imaging Image Expert
- ▶ PhotoPC 550 TWAIN driver

All programs will be installed in the PhotoPC 550 folder or directory.

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### NOTE

*If you don't have a CD-ROM drive, see page 1-9.*

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## Installing for Windows 95 or Windows NT 4.0

Follow these steps:

- 1 Insert the CD-ROM in your drive. The install program starts automatically.

If it doesn't start automatically, double-click **My Computer**. Then double-click your CD-ROM icon.

- 2 Follow the instructions on the screen.

---

*NOTE for Windows 95 users*

To view the readme file, see *C:\Program Files\Sierra Imaging\PhotoPC 550\Image Expert\readme.wri*. If you did a custom installation, the readme files may be located in a different directory.

To uninstall Image Expert, use the *Add/Remove Programs* option in the Control Panel.

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## Installing for Windows 3.1x or Windows NT 3.51

Follow these steps:

- 1 Insert the CD-ROM in your drive.
- 2 In the Program Manager, select **Run** from the File menu.
- 3 Type *D:\SETUP*. If your CD-ROM drive is not drive D, substitute the correct letter.
- 4 Click **OK** and follow the instructions on the screen.

---

*NOTE for Windows 95 and Windows NT users*

After you install your software, you can run the *Image Expert Quick Tour* to learn more about your camera. See page 3-6 for instructions.

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## Making Software Installation Diskettes

If you don't have a CD-ROM drive on your computer, you can create Image Expert installation diskettes from the CD-ROM using another computer that has a CD-ROM drive.

Before you start, make sure you have five blank, formatted diskettes for Windows 3.1 or eight for Windows 95 and Windows NT. Then follow these steps:

- 1 Use the Windows Explorer (or File Manager) to access your CD-ROM drive. (You may have to exit the Setup program first.)
- 2 Double-click `mkfloppy.exe`.
- 3 Depending on which version of Windows you're using, select **Windows 95/Windows NT** or **Windows 3.1**. Then select your diskette drive and click **OK**. Follow the instructions on the screen to create the installation diskettes.

Now you can install the PhotoPC 550 software on your computer.



## **2** *Taking Pictures*



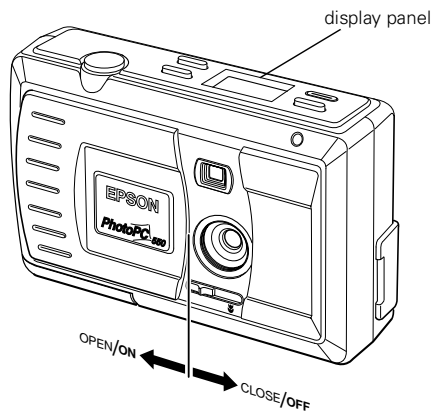
Taking pictures with PhotoPC 550 is similar to using a traditional “point and shoot” camera. This chapter tells you everything you need to know, including:

- ▶ Turning the camera on and off
- ▶ Checking the display panel
- ▶ Setting image quality
- ▶ Taking a picture
- ▶ Recording messages with the microphone
- ▶ Using macro mode to take close-ups
- ▶ Taking pictures in low light conditions
- ▶ Taking pictures with the timer
- ▶ Using a tripod
- ▶ Erasing pictures

## Turning the Camera On and Off

Before you can take pictures with PhotoPC 550, you need to turn on the camera and check the display panel. It's important to be aware of the camera's power-saving features and the status of your batteries.

To turn the camera on, slide the lens cover open.



The display panel on the top of the camera lights up and the status light on the back of the camera turns green, which indicates the camera is ready to take pictures.

To turn off the camera, slide the lens cover shut. The display panel turns off.

### 2-2 Taking Pictures

## Saving Power With Auto Shut-off

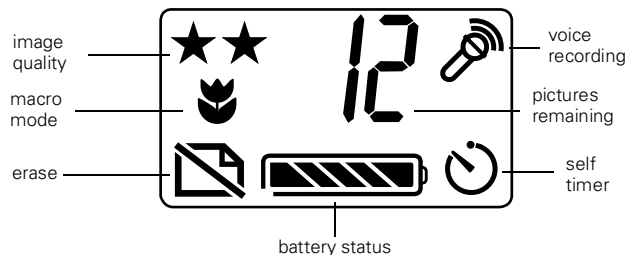
If you wait more than 60 seconds before taking a picture, the camera turns off automatically to save battery power. There are two ways to turn the camera back on:

- ▶ Close the lens cover and then open it again.
- ▶ Press the shutter button halfway down.

You can change the auto shut-off time when the camera is connected to your computer (see page 7-4).

## Checking the Display Panel


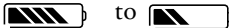


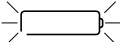
The display panel shows the camera's current settings, number of pictures remaining, and status of your batteries.





## Checking the Battery

Before you take pictures, check the battery icon on the control panel. The icon shows how much battery power you have left, in the following stages.

-  Full battery power (or AC adapter in use)
-  Battery power is decreasing
-  Battery power low (time to buy new batteries)
-  Battery power is almost out
-  Change batteries

The battery icon flashes when your battery power is completely out. At this point, you can't take pictures until you replace the batteries or use the AC adapter.

---

### NOTE

*When the battery power is low, image processing is less reliable.*

---

You should use the battery icon only as a guide to estimate remaining power. Several factors can affect battery life, including the surrounding temperature and the type of

batteries you use. Low temperatures—especially below 50 °F (10 °C)—drain your batteries faster. See page 1-3 for battery use instructions.

## Checking the Picture Counter

The large number in the center of the display panel shows how many additional pictures you can take. This number depends on your image quality settings. If you change this setting, the number will change.

When the camera's memory is full, the number of pictures remaining is 0. The status light on the back of the camera turns red, and you can't press the shutter button.

To free up some of the camera's memory, you can erase the pictures you don't want to save. See page 2-10 for information on erasing pictures using the **ERASE** button. See Chapter 3 for instructions on erasing pictures in the camera when it is connected to your computer.

## Setting Image Quality

PhotoPC 550 has three image quality (resolution) settings: Standard, High, and Super High.

Press the image quality button on top of the camera to cycle from one setting to the other. The image quality icons (shown below) appear on the display panel.

### Standard (S)

★ Produces color images at  $320 \times 240$  pixels, with moderate compression. The image size is smaller and includes less detail when enlarged. This is ideal for web pages and wallet-size pictures (the picture size is approximately  $1.7 \times 2.2$  inches [ $43.2 \times 55.8$  mm]). The camera holds at least 24 pictures in this mode.

### High (Hi)

★★ Produces color images at  $640 \times 480$  pixels with standard compression. Your pictures include greater detail and are snapshot size (approximately  $3.3 \times 4.4$  inches [ $83.8 \times 111.8$  mm]). The camera holds at least 12 pictures in this mode.

### Super High (S-Hi)

★★★ Produces color images at  $640 \times 480$  pixels with low compression. The camera holds at least 6 snapshot size (approximately  $3.3 \times 4.4$  inches [ $83.8 \times 111.8$  mm]) pictures in this mode. With less compression, Super High images are better for pictures that will be enlarged.

---

#### NOTE

*When you turn the camera off and back on or replace the batteries, the image quality setting is the last setting used. When you replace the batteries, the image quality setting defaults to High.*

---

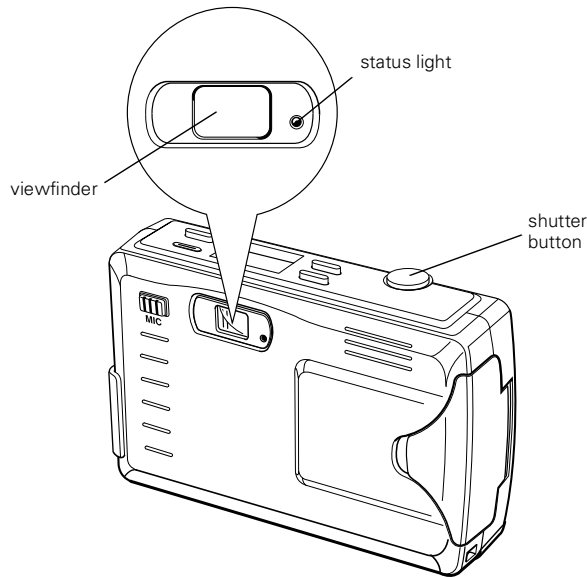
High quality is sufficient for most purposes. Use Super High quality if you plan to enlarge your pictures. High and Super High resolution pictures take longer to process and will drain batteries faster than standard images.

You can switch between the settings and mix pictures of varying quality in the camera. The camera's capacity for storing images will vary accordingly. Depending on the content of your pictures, your camera may hold more than the numbers shown. As long as the display panel shows a number other than zero, you can continue taking pictures.

## Taking a Picture

Follow these steps to take a picture:

- 1 Make sure you are at least 23.6 inches (60 cm) away from your subject.
- 2 Turn the camera on and wait until the status light turns green.



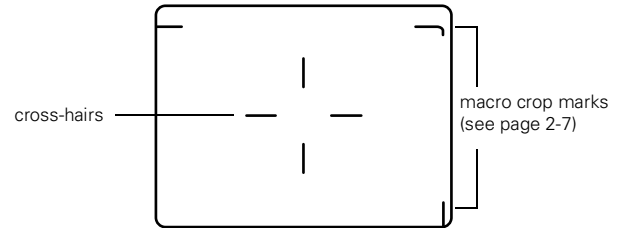
---

### NOTE

Remember that the camera shuts off automatically after 60 seconds. To turn the camera back on, close the lens cover and then open it or press the shutter button halfway down.

---

- 3 Look straight through the viewfinder and center your subject within the cross-hairs.



- 4 Hold the shutter button halfway down to lock the focus. The status light changes from green to orange.

---

### NOTE

If you do not lock the focus, your pictures may be blurry.

---

- 5 Press the shutter button the rest of the way down to take the picture.

Hold the camera still until it beeps and the status light starts flashing red. The flashing red light indicates that the camera has captured the image and is processing it. Processing takes approximately eight seconds.

---

*CAUTION*

*If you set the camera down while it is processing a picture, make sure you handle it carefully. The camera may lose your image if you set it down too hard.*

---

When the light stops flashing and turns green, the image is saved and you can take another picture. Saved images remain in memory for at least a year, even when the camera is turned off and the batteries are removed.

---

*TIP*

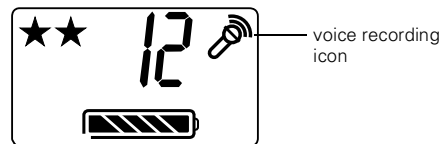
*When you're taking pictures outdoors, make sure the sun is at your back. In very bright light (at the beach or in snow, for example), your pictures may come out too light. You can use Image Expert or other image editing software to correct most over-exposure problems.*

---

## Recording Messages With the Microphone

You can use the built-in microphone to annotate a picture with sound or record a voice message. After you take a picture, follow these steps to add sound to it:

- 1 Press the **VOICE** button until you hear the camera beep. The voice icon appears on the display panel and the status light flashes red.



- 2 Hold the camera 4 to 6 inches (10.2 to 15.2 cm) away and speak into the microphone. You can record a message up to six seconds long. When the recording time is up, the camera beeps twice.

After you record your message, the picture counter decreases by one. The message is “attached” to the last picture taken. Each message uses the same amount of memory as a high-resolution picture and is stored as a .wav file.

If you don’t like the message you recorded, you can record a new message by pressing the **VOICE** button again. PhotoPC 550 automatically records over the last message.

---

**NOTE**

*You cannot erase a message only; you can only record over it. If you press the ERASE button, you erase both the image and the attached message.*

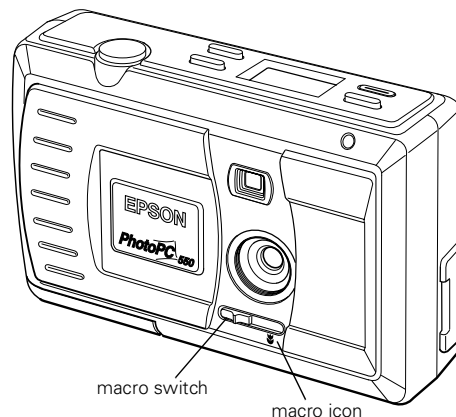
*If your camera is connected to your computer, you must use the computer’s microphone to record messages. See “Connecting the Camera” on page 3-2 and “Recording New Sounds” on page 5-9.*

---

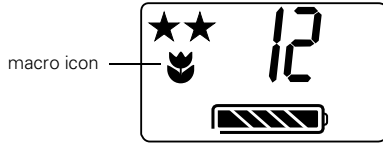
## Using Macro Mode to Take Close-ups

You can use the camera’s macro mode to take pictures as close as 3.9 inches (10 cm). The macro range is from 3.9 to 21.7 inches (10 to 55 cm). Follow these steps:

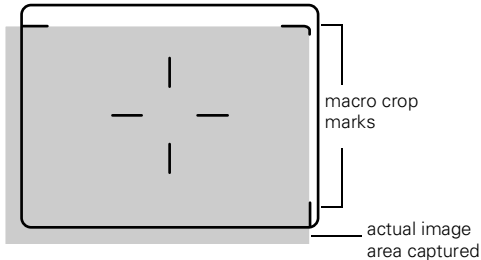
- 1 Turn the camera on.
- 2 Slide the macro switch so it is above the macro icon.



- 3 The macro icon appears on the display panel.



- 4 Center the image in the viewfinder and press the shutter button to capture it.



---

*TIP*

*When centering your image in macro mode, be sure to allow space around the image to compensate for any parallax shift (the difference between what you see in the viewfinder and the actual image captured).*

---

- 5 To turn off macro mode, slide the macro switch to the left. The macro icon disappears from the display panel.

## Taking Pictures in Low Light Conditions

You can use PhotoPC 550 in most indoor or low light settings. There is no need for a flash because of the camera's highly light sensitive CCD sensor. A good rule of thumb is if you can read a book in the available light, you can take a picture with PhotoPC 550.

When taking pictures in low light conditions, be sure to hold the camera still until you hear it beep. The shutter speed may be as slow as 1/4 of a second in low light conditions. You also can use a tripod to hold the camera steady. See "Using a Tripod" on page 2-9.

---

*TIP*

*If you take pictures under fluorescent lights, you may need to adjust the color, contrast/brightness, or hue/saturation using Image Expert. See Chapter 7 for instructions.*

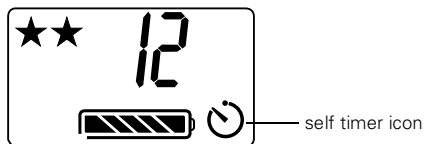
---

## Taking Pictures With the Self Timer

Setting the timer adds about a 10-second delay between the time you press the shutter button and the time the picture is taken. This allows you to take a picture of yourself.

Follow these steps to take a picture with the timer:

- 1 Secure the camera on a flat surface or on a tripod. (See the next section for information on attaching the camera to a tripod.)
- 2 Turn on the camera and wait until the status light turns green.
- 3 Press the **SELF TIMER** button. The self timer icon appears on the display panel.



- 4 Press the shutter button. The timer icon on the display panel flashes slowly for about 8 seconds. Then the icon and the status light (on the front of the camera) flash rapidly for about 2 seconds before the shutter is released.

The camera beeps when the image is captured. The status light continues to flash red as PhotoPC 550 processes the image. When the status light stops flashing and turns green, you can take another picture.

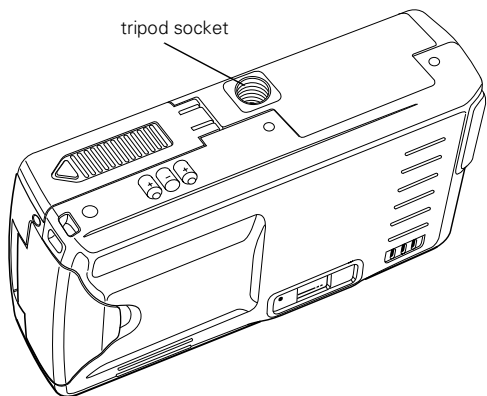
The timer automatically turns off after the image is processed or if you turn the camera off and back on.

## Using a Tripod

For portraits or other studio pictures, you can attach your PhotoPC 550 to a tripod. Follow these steps:

- 1 Assemble and set up the tripod by following the manufacturer's instructions. Make sure the tripod is well-balanced on a flat surface.

- 2 Find the opening for the tripod screw on the bottom of your camera. Carefully place the camera on the tripod. Screw the camera on until it is firmly in place.



- 3 Adjust the tripod to view your subject as desired.

## Erasing Pictures

You can erase the last picture taken (along with any accompanying audio message) or you can erase all the pictures in the camera at once.

---

### NOTE

You cannot erase a message only. You must erase both the message and the picture.

---

To erase the last picture taken, down the **ERASE** button for two seconds until you see the erase icon on the display panel.

---

### TIP

Be sure to press the indentation in the center of the **ERASE** button. You may need to press it with your fingernail instead of your finger.

---

The icon flashes and the status light on the back of the camera is red while the picture is erased.



To erase all the pictures in the camera, hold down the **ERASE** button and then press the **SELF TIMER** button until you see the erase icon.



## **3** *Getting Pictures Into Your Computer*



When you're finished taking pictures, you can connect the camera to your computer and download the images. If you're using Windows 95 or Windows NT 4.0, you can use the Camio™ Viewer to drag a picture directly from the camera and drop it into your project. Then you can add the pictures to your letters, presentations, or just about anything you create on your computer. This chapter describes the following:

- ▶ Connecting the camera
- ▶ Getting images and sound with the Camio Viewer (Windows 95 and Windows NT 4.0 only)
- ▶ Getting images and sound with Image Expert
- ▶ Getting images into TWAIN applications

## Connecting the Camera

Note the following before you start:

- ▶ If you have the optional AC adapter, you can conserve battery life by using it when you connect the camera to your computer. See page 1-5 for instructions.
- ▶ The camera's auto shut-off feature takes place after 5 minutes of inactivity when the camera is connected to your computer. (If you are using the optional AC adapter, the camera remains on.) To turn the camera back on, close the lens cover and then open it again. (You can change the auto shut-off time period if you want. See page 7-4 for instructions.)
- ▶ When you connect the camera, make sure your system is not exposed to sources of electromagnetic interference, such as stereo speakers or the base units of cordless telephones.

Make sure you have the serial cable that came with your camera. Then follow these steps:

- 1 Turn off the camera and your computer.

- 2 Locate a serial port on the back of your computer. You may have two serial ports labeled COM1 and COM2, or the ports may be labeled with icons. If you have two serial ports available, use COM1 (port 1) to connect your camera.

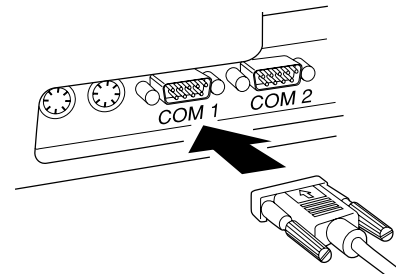
---

### NOTE

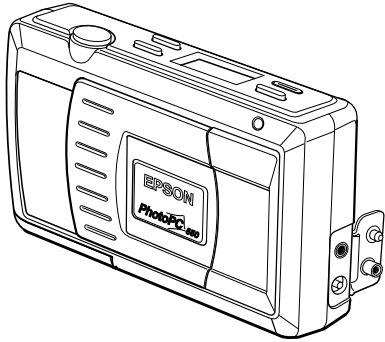
*If you have a 25-pin serial port, you can use a 9- to 25-pin adapter.*

---

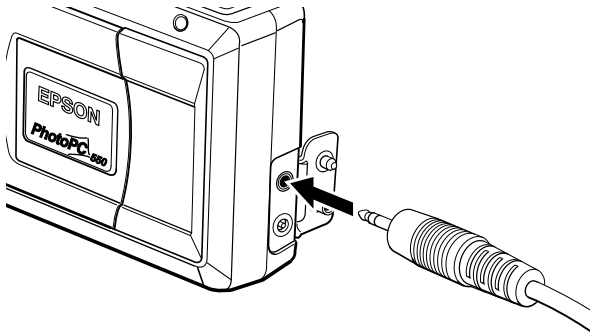
- 3 Line up the serial connector on the cable with one of the serial ports on your computer, and insert the connector. Then tighten the screws.



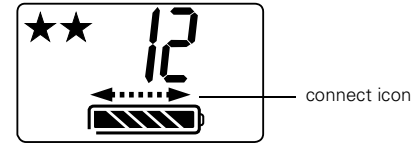
- 4 Open the connector cover on the side of the camera.



- 5 Insert the other end of the cable into the camera's serial port.



- 6 Turn on the camera and your computer. The connect icon appears on the display panel.




## Getting Images and Sounds With the Camio Viewer

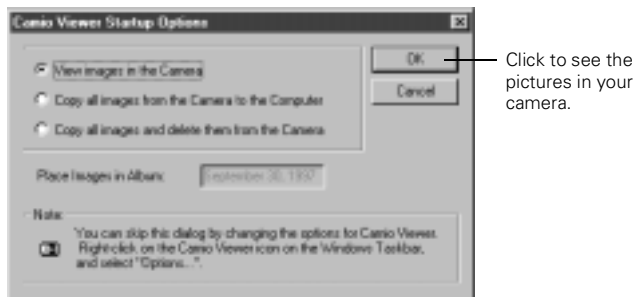
PhotoPC 550 provides several different ways to transfer your pictures from the camera to your computer. The Camio Viewer, which runs only under Windows 95 and Windows NT 4.0, is a quick and easy way to get pictures from the camera. You can transfer all images and sounds to your computer, or just display the pictures in the camera. Then you can drag a picture directly into a presentation or document.

If you haven't installed your software, do it now, following the instructions on page 1-7.

First you need to connect the camera to your computer as described in the previous section. Then follow these steps:


- 1 Double-click the camera icon  on the right end of your Windows 95 Taskbar.

You see the Camio Viewer Startup Options dialog box:



---

#### NOTE

If you clicked the sound icon  instead (available if your system is configured for sound), see page 5-6 for information.

---

- 2 Choose one of the following options:

- ▶ **View images in the Camera**

Displays a filmstrip of your pictures. You can then select an image to drag and drop into a document or presentation.

- ▶ **Copy all images from the Camera to the Computer**

Transfers your pictures and sounds to an album (folder) on your hard disk drive. You can then select an image to drag and drop.

- ▶ **Copy all images and delete them from the Camera**

Transfers your pictures and sounds to an album (folder) on your hard disk drive and deletes them from the camera. You can then select an image to drag and drop.

---

*NOTE*

*Dragging and dropping an image with the Camio Viewer works only with OLE 2.0-compliant applications running under Windows 95 and Windows NT 4.0.*

*You cannot drag and drop sound into your document.*

---

- 3 Continue with the steps in one of the following sections, depending on the option you chose in step 2.

### **Transferring Images Before Placing Them**

Follow these steps if you chose **Copy all images**:

- 1 Click **OK** to copy your pictures to an album named with the current date. Or, type a new name for the album and click **OK**. Your pictures are transferred one by one. They appear in a strip of thumbnail images, as shown on the previous page.
- 2 Follow steps 2 and 3 in the next section to drag and drop a picture into a document or other project.

### **Dragging and Dropping a Picture Into a Document**

Follow these steps if you chose **View images in the Camera**:

- 1 Click **OK**. Your pictures appear in a strip of thumbnail images:



indicates audio

- 2 Open the application and document where you want to use the picture.

- 3 Click the picture you want to use. Without releasing the mouse button, drag the picture to your document. When your pointer is over the location where you want the picture to appear, release the mouse button. The picture is downloaded from the camera, and it appears in your document.

If you want to edit or modify the picture, just double-click it to bring up the Image Expert menus and toolbar. For more information about the Camio Viewer, choose **Quick Tour** from the Image Expert Help menu in Window 95 or Windows NT.

---

*NOTE*

*When you drag and drop with the Camio Viewer, your picture is embedded into your document and also automatically saved to the default Image Expert directory under the current date.*

---

## Getting Images and Sound With Image Expert

Image Expert lets you view small thumbnail images of your pictures, and then quickly transfer them to an album (folder) on your hard disk drive.

### 3-6 Getting Pictures Into Your Computer

---

*NOTE*

*Although these instructions and the accompanying illustrations show Image Expert running under Windows 95, you can follow the same steps on a Windows 3.1 or Windows NT system.*

---

- 1 Start Image Expert. Under Windows 95, click **Start**, and then point to **Programs, PhotoPC 550, Image Expert**.

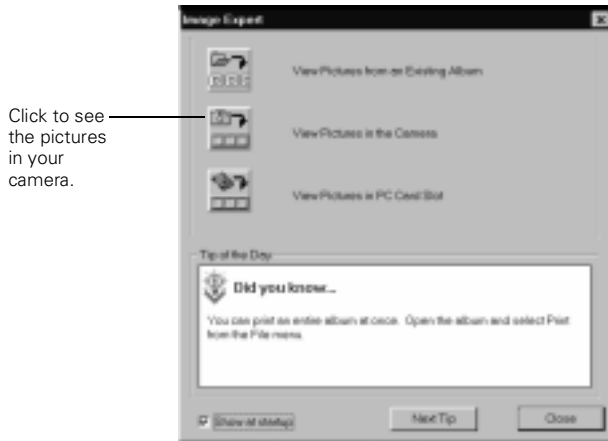
If you're using Windows 95 and Windows NT, you see a Quick Tour screen like the following:



If you're using Windows 3.1, skip to step 3.

- 2 Click on any of the topics for an animated demonstration of what you can do with PhotoPC 550 and Image Expert.

To skip the tour and download your pictures and sound, click **Close**. You see a window like the following:



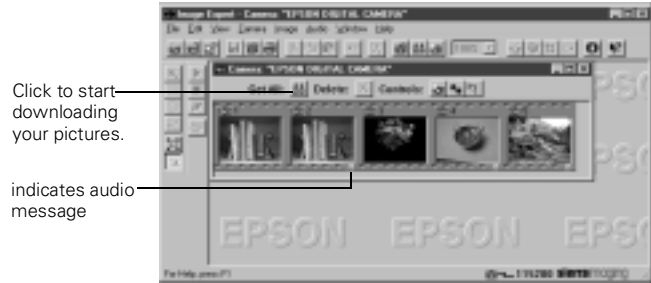
---

**NOTE**

To open Quick Tour again, select Quick Tour from the Help menu.

---

- 3 Click **View Pictures in the Camera**. You see a window displaying “filmstrips” of your images. (If you see an error message instead, follow the instructions on page 3-9.)



- 4 Click **Get All** to transfer all the images. You can also click an individual image to select it. The **Get All** button changes to **Get Selected**.

---

**NOTE**

To select a range of images, hold down the Shift key while you click.

To select several images individually, hold down the Ctrl key while you click on the images.

---

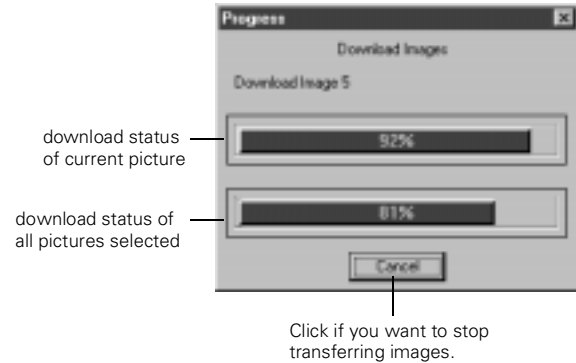
You see a Select Album window like the following:



Type here if you want to rename your album.

Image Expert will automatically create an album (folder) for your pictures with the current date as its name. You can type your own name for the album if you want, or choose an existing album.

- 5 Click **Open** to begin transferring your pictures. A window like the following appears to show you the progress of each image.



---

*NOTE*

*If you select only one picture to download, there is only one status bar.*

---

- 6 When you're finished, close the filmstrip window. You see a message asking if you want to delete all the files in the camera.



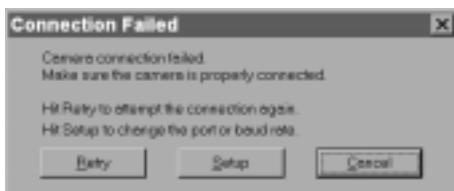
- 7 If you want to make room for more pictures in your camera, click **Yes**.

Your pictures are displayed in an album of thumbnails. You can double-click an image to open it in Image Expert. You can display your images one by one; edit, print, and copy them to diskettes; or place them in your documents and presentations. See the following chapters for instructions.

You can also use the Help menu for more information.

## What To Do if You See an Error Message

When you click the button to view images in the camera, you may see a message like the following:



Follow these steps to make sure your camera is connected correctly:

- 1 Make sure the camera is turned on and has not shut off automatically. If it has, turn it off and then back on again by closing and opening the lens cover.
- 2 Check the cable and make sure the connections to the camera and computer are secure.
- 3 Make sure your batteries have enough power or your AC adapter is connected.
- 4 Click **Retry**. If you see the Connection Failed message again, click **Setup**.

You see the following dialog box:



- 5 Select another port if necessary. In most cases, it is best to leave the **Port** setting at **Auto** because Image Expert can detect the camera connection automatically.

If you have a serial device connected to one port and an internal modem on the other, you can try setting the **Port** to COM3 or COM4.

- 6 Select a slower speed. Image Expert automatically chooses the fastest speed that works with your system, but this may actually be too fast for the configuration of your port. If you are using Windows 95 or Windows NT, try lowering the speed to 57600. If you are using Windows 3.1, try lowering the speed to 57600 or 38400. You may need to experiment to choose the best speed for your system.
- 7 When you are finished, click **OK**.

## Getting Images Into TWAIN Applications

If you use Photoshop or other TWAIN-compliant applications, you can transfer your pictures directly into your program from the camera. Follow the steps below.

---

### NOTE

*If your images have audio messages attached to them, you must use Image Expert to download them. TWAIN does not support audio transfer.*

---

- 1 Start your application.
- 2 From the File menu, choose **Import**, then **Select TWAIN\_32 Source** (or **Acquire**, then **TWAIN\_32 Select Source**).

---

### NOTE

*You may need to select TWAIN instead of TWAIN\_32 in some applications, especially those in Windows 3.1.*

---

- 3 Choose **PhotoPC 550** as the TWAIN source.

- 4 From the File menu, choose **Import**, then **TWAIN\_32** (or **Acquire**, then **TWAIN\_32 Acquire**).
- 5 The PhotoPC 550 Twain Driver window appears, with “thumbnail” images of your pictures, as shown below. (If you do not see the Twain Driver window, it may be in the background. Minimize your application window to see the Twain Driver window. If you see a message that says **The camera is not responding**, see the following section.)

Click to transfer  
your picture(s).




- 6 Select the picture you want and click **Get Selected** to transfer the picture. Or, click **Get All** to transfer all the pictures.

---

#### NOTE

*Some applications import only one picture at a time.*

---

- 7 If you want to delete images from your camera, select the image and then click **Delete** .
- 8 If necessary, click **Close** to exit and return to your application.

You see the imported picture or pictures in the work area.

## What To Do if the Camera Is Not Responding

When you try to acquire pictures from the camera, you may see a screen like the following:



Follow these steps to fix your camera connection:

- 1** Make sure the camera is turned on and has not shut off automatically. If it has, turn it off and then back on again by closing and opening the lens cover.
- 2** Check the cable and make sure the connections to the camera and computer are secure.
- 3** Make sure your batteries have enough power, or your AC adapter is connected.
- 4** Click **Test Connection**. If you see the same screen, continue with step 5.
- 5** Select another port if necessary. In most cases, it is best to leave the **Port** setting at **Auto**.

If you have a serial device connected to one port and an internal modem on the other, you can try COM3 or COM4.

- 6** Select a slower speed. You may need to experiment to choose the best speed.
- 7** Click **Test Connection** again. If you still don't see your pictures, see Chapter 9 for more troubleshooting tips.

# 4 Getting Pictures Into Your Documents



PhotoPC 550 provides several methods for getting your pictures into presentations, letters, and other projects. You can drag and drop a picture from an Image Expert album into a document or presentation. You can also import an image into your application, or copy and paste it. This chapter describes the following:

- ▶ Importing images into documents
- ▶ Using drag and drop from an album (Windows 95 and Windows NT 4.0 only)
- ▶ Getting images with copy and paste
- ▶ Converting file formats (Windows 95 and Windows NT 4.0 only)

---

**NOTE**

*Although most of the instructions and illustrations in this chapter apply to Windows 95, you can follow the same steps on a different version of Windows.*

---

## Using Drag and Drop From an Album

Once you have transferred your pictures into albums, you can easily drag and drop them into documents or other projects if you are using Windows 95 or Windows NT 4.0. If you want to drag and drop from the Camio Viewer instead of Image Expert, see page 3-5.

---

**NOTE**


*Dragging and dropping an image into a document works only with OLE 2.0-compliant applications, such as later versions of Microsoft Word® or PowerPoint.® Depending on how well your application supports OLE 2.0, your images may not look as good when you drag and drop them as when you import them.*

*You cannot drag and drop sound into your document.*

---

Follow these steps:

- 1 Start Image Expert as described in Chapter 3.
- 2 Click View Pictures from an Existing Album.

Or, from the Image Expert screen, click the Open Album button  or select Open Album from the File menu. You see a dialog box like the following.



- 3 Locate the album you want and double-click the album name to open it.

- 4 Start your word processor or other application.
- 5 Open the document where you want to use the picture. You should have both the Image Expert album and the document displayed on your screen, as shown:



- 6 Click the image you want.
- 7 While holding down the mouse button, drag the image to the location where you want it in your document.

- 8 Release the mouse button. The picture appears in your project or document.

If you want to edit or modify the picture, just double-click on it to bring up the Image Expert menus and toolbar.

## Importing Images and Sound Into Documents

Once your pictures are transferred and saved on your hard drive, you can import them into your applications. You may need to convert your images if your application can't import JPEG files. See "Converting File Formats" on page 4-5.

---

### NOTE

*Your picture may display poor image quality after you import it if your computer doesn't support more than 256 colors. However, in most cases it will print correctly.*

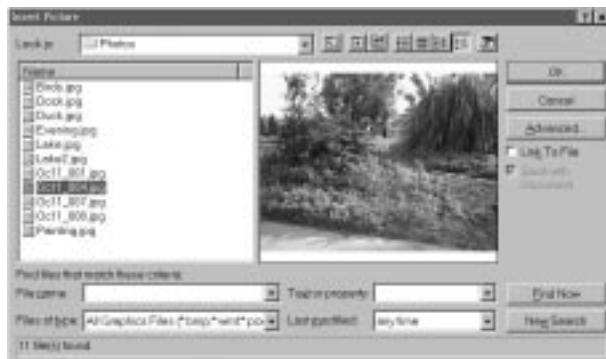
---

Follow these steps to import a PhotoPC 550 picture into your document:

- 1 Start your application.
- 2 Open the document where you want to use the picture.

- 3 Select the point where you want to place your picture.
- 4 Select **Picture** from the **Insert** menu. (In some applications you may need to select a different command, such as **Import Picture**, which is usually in the **File** menu.)
- 6 Click **OK** (or **Insert**, **Import**, or whatever command your application uses) to insert your picture. The picture appears in your document.

An Insert Picture dialog box appears:



- 5 Locate and select the image you want to insert. In some applications you can see a preview of your picture. (If you have sound attached to your image, you may need to import it separately, depending on your application.)



---

#### NOTE

*In some applications, you can add a frame around the picture if you want to move it around on the page or resize it. In other applications, you create a frame first, and then place the picture in it. For instructions, see your application's online help or documentation.*

---



## Getting Images With Copy and Paste

You can use this method to place a picture in just about any type of document or project. Follow these steps:

- 1 Open your picture in Image Expert.
- 2 Click the **Copy** button or select **Copy** from the Edit menu.
- 3 Start your word processor or other application.
- 4 Open the document where you want to use the picture.
- 5 Choose **Paste** (or **Paste Special**) from the Edit menu. A copy of the picture appears in your document.

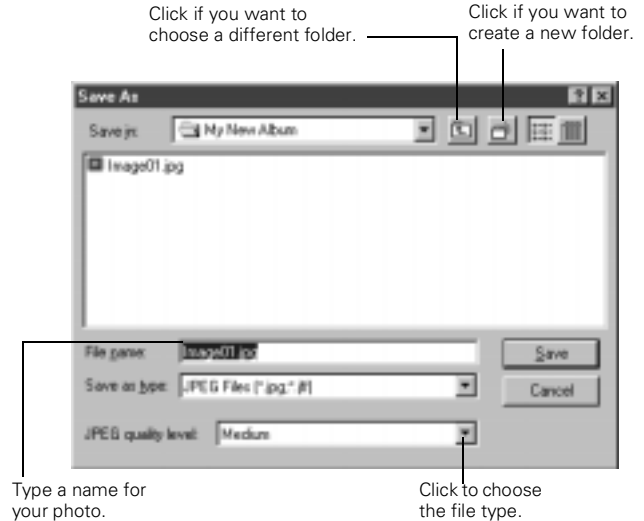
## Converting File Formats

PhotoPC 550 pictures are JPEG files. If your word processor or other application doesn't support the JPEG format, you can use the Save As feature of Image Expert to convert your files.

Follow these steps:

- 1 Start Image Expert.

- 2 Open the image you want to convert.
- 3 From the File menu, select **Save As**. The Save As dialog box appears:



- 4 Type a new file name, if you want.

- 5 Select the file type from the pull-down menu. You can choose any of the following formats:
  - ▶ JPEG
  - ▶ Bitmap (BMP)
  - ▶ TIFF
  - ▶ Targa (TGA)
  - ▶ PC Paintbrush (PCX)
- 6 Click **Save**.

# **5** *Working With Pictures and Sounds in Albums*

You can use Image Expert albums to organize your pictures and display or print them in various ways. You can also copy an album to diskette, and use your own pictures as your screen saver or desktop wallpaper. If your computer is configured for sound, you can listen to the messages you recorded with PhotoPC 550 or record new messages. You may even be able to e-mail a picture directly from Image Expert. This chapter covers the following:

- ◆ Using albums to display and organize pictures and sounds
- ◆ Viewing picture information
- ◆ Printing pictures and albums
- ◆ Playing back sounds
- ◆ Adding new sounds to a downloaded image
- ◆ Displaying albums as slide shows
- ◆ Copying an album or image to diskette (Windows 95 and Windows NT only)
- ◆ Setting an album as your screen saver (Windows 95 and Windows NT 4.0 only)
- ◆ Setting an image as your desktop wallpaper (Windows 95 and Windows NT only)
- ◆ Sending pictures and sound by e-mail (Windows 95 only)

## Using Albums

Image Expert albums provide a convenient way to access and view your pictures.




Here are some of the things you can do with albums:

- ▶ Use the Edit menu to rename or delete an album.
- ▶ Add or remove pictures by moving them to or from another album.
- ▶ Add sounds to or remove sounds from existing images.
- ▶ Change a picture's name by clicking on it and typing a new name.
- ▶ Rearrange an album by selecting **Sort By Name** or **Sort By Date** from the View menu.

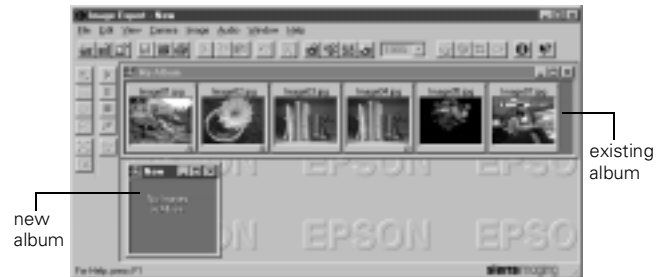
## Organizing Pictures in Albums

Although Image Expert initially sorts your pictures by date, you can easily drag and drop images between albums to organize them by subject matter or in any way you want.

Follow these steps to copy or move images from one album to another:

- 1 Open the album where the pictures are located and the album you want to copy the images to. If you want to create a new album, click the **New Album** button  or select **New Album** from the File menu.

If you selected New Album, enter a name in the **New Album** box. The new album opens, but is empty.



- 2 Select the image or images you want to move or copy. Hold down the **Ctrl** or **Shift** key to select multiple images.
- 3 To copy images, click inside one of the selected images and hold down the mouse button.


To move images, click inside one of the selected images, hold down the mouse button, and hold down the **Shift** key.

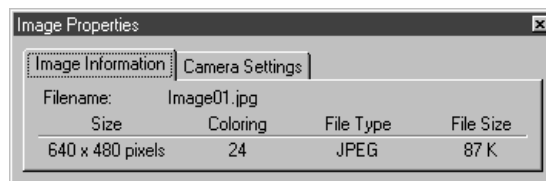
- 4 While holding down the mouse (and **Shift** key), drag the image(s) to the other album until it is highlighted.
- 5 Let go of the mouse button (and key).

The images are copied or moved to the album. You can sort the pictures and save or rename the new album.

## Viewing Picture Information

You can display information about any image file and the camera settings that were used to capture it. Follow these steps:

- 1 Click the picture to select it or open the image by double-clicking it.
- 2 Click the **Properties** button  or select **Properties** from the Image menu. You see information like the following:



All PhotoPC 550 images are captured as 24-bit JPEG files.

- 3 Click the **Camera Settings** tab to display information like the following:



---

**NOTE**

*If you are viewing an image from another application, the camera settings tab may not be available.*


---

- 4 Click another image to view its information, or close the Properties box.

If you want to listen to the sound attached to your image, see “Playing Back Sounds” on page 5-6.

## Printing an Image

You can print your picture actual size or enlarged, and add a title or footer to the page. Follow these steps:

- 1 Open the image you want to print.
- 2 Click the **Page Setup** button  or choose **Page Setup** from the file menu.

The Page Setup dialog box appears:



Click to see how your page will look.

3 Set any of the following options and click OK:


- Click **Actual Size** to keep your picture the same size or click **Fit to Page** to stretch your picture to fill the page.

---

*NOTE*


*If you click Fit to Page, your picture loses detail because it is being enlarged.*

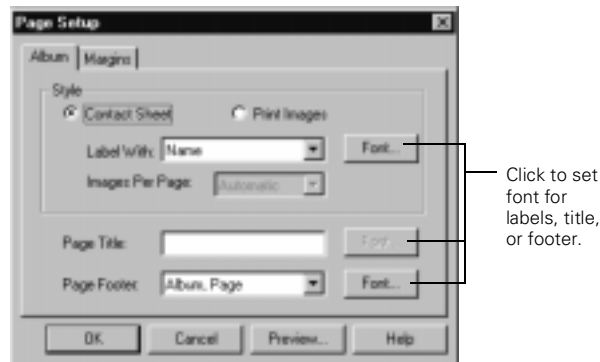
---

- Type in a title for the top of the page. Click the **Font** button to change the font properties.
  - Choose what you want to appear at the bottom of the page from the **Page Footer** list.
  - If you want to change the position of your picture on the page, click the **Margins** tab and enter new values for the margins.
  - Click **Preview** to see what your printout will look like.
- 4 Click the **Print** button  or choose **Print** from the File menu to print your picture.

## Printing an Album or Selected Images

You can print a contact sheet containing thumbnail images of all the pictures in your album, or you can set the number of pictures printed on each page. You can also add a page title or footer, and print identifying information for each picture. Follow these steps:

- Open the album you want to print. Select individual images if you don't want to print the whole album.
- Click the **Page Setup** button  or choose **Page Setup** from the file menu. The album Page Setup dialog box appears:



3 Set any of the following options and click OK:

- ▶ Choose **Print Contact Sheet** or **Print Images**.

For a Contact Sheet, Image Expert prints your pictures at thumbnail size and fits as many as possible on the page.

If you choose Print Images, you can set the number of images you want printed on each page.


- ▶ Select a label for the images. You can select from combinations of **name**, **date**, and **time**, or select **none**.

- ▶ Type in a title for the top of the page.

- ▶ Choose what you want to appear at the bottom of the page from the Page Footer list.

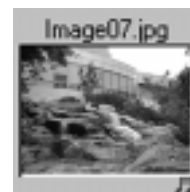
- ▶ If you want to change the position of your picture on the page, click the **Margins** tab and enter new values for the margins.

- ▶ Click **Preview** to see what your printout will look like.

4 Click the **Print** button  or choose **Print** from the File menu to print out your album or selected pictures.

## Playing Back Sounds

When you open an image that has audio attached to it (indicated by a musical note), the audio clip automatically plays if your system is configured for sound.



indicates audio message

You can also select the image with sound and use the Audio menu buttons to listen to it.



play or restart

pause


stop

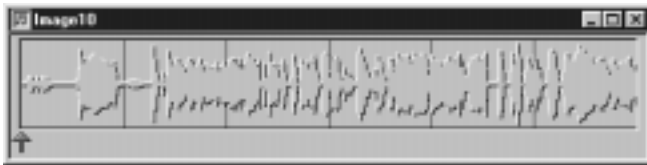
record

edit



Follow these steps to see a sound wave of your audio clip:

- 1 Select an image that has an audio clip.
- 2 Click the **Audio Edit** button , or choose **Edit** from the Audio menu. The sound wave window opens.




- 3 Click the **Play** button , or select **Play** from the Audio menu.

## Replaying a Section of an Audio Clip

There are two ways to select a part of the audio clip to replay:

- Click the bottom of the sound wave at the beginning of the part you want to hear. When you click the Play button, you hear the audio clip from the arrow to the end of the clip.
- Click your mouse and drag the cursor over the section you want to hear. The selected section is highlighted. Click the **Play** button to hear the highlighted section.

## Changing the Volume

To change the volume of your audio play back, you can access the audio controls of your system by double clicking the sound icon  on the right end of your Windows 95 Taskbar. The Volume Control dialog box appears. Use the slide bars to adjust the sound levels.




---

### NOTE

The controls available in the Volume Control dialog box depend on your system configuration. For more information on Volume Controls, see your computer documentation.

---

To change the playback or recording volume, right click the sound icon . The Audio Properties dialog box opens:



Move the sliders left or right to change the volume.

---

#### NOTE

The Preferred device is set by your system. For more information, see your computer documentation.

You can also access this dialog box by selecting System Properties from the Image Expert Audio menu.

---


If you want to add sound to your downloaded images, see the following sections.

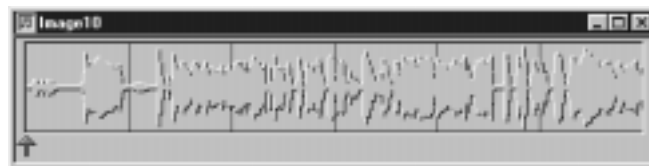
## Adding and Modifying Sounds in a Downloaded Image

After you download your image, you can add an audio clip to it. You can also edit, erase, or add to an existing message.

## Cutting and Pasting Sounds

Follow these steps:

- 1 Select the image that has the sound you want to edit.
- 2 Click the Audio Edit button , or choose Edit from the Audio menu. The sound wave window opens.



- 3 Click your mouse and drag the cursor over the section you want to cut or copy. The selected section is highlighted.



- 4 Select **Cut** or **Copy** from the Edit menu.
- 5 Select the image that you want to attach the audio to and paste in the selected audio clip.

---

**NOTE**

*When you paste an audio clip, it replaces the current sound. If you want to add to an existing sound, use the Record Additional option in the Audio Record dialog box.*

---

## Recording New Sounds


You can add sounds to an image that doesn't have it or you can add sounds to an existing audio image. Follow the steps below.

---

**NOTE**

*Your computer must have a microphone and 16-bit sound card to add sounds to a downloaded image.*

---

- 1 Select the image that you want to add sound to.
- 2 Click the **Record** button  or select **Record** from the Audio menu to open the Record dialog box:



- 3 Select the option you want:
  - ▶ To add sound to an image that doesn't have sound or to replace the current sound, choose **Record New**.
  - ▶ To add additional sound to an existing audio clip, choose **Record Additional**.
  - ▶ To end your recording, choose **Stop**.
  - ▶ To listen to your new recording, choose **Play New**.
  - ▶ To listen to your original recording, choose **Play Original**.
- 4 If you like your new recording, click **OK**. Otherwise, click **Cancel** to delete the new recording and exit the Record window.

## Deleting Sounds

To delete an audio clip, follow these steps:


- 1 Select the image with the sound you want to delete.
- 2 Select **Delete** from the Edit menu or press the Delete key on your keyboard. The following screen appears:



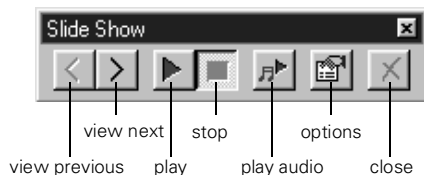
- 3 Check the **Only delete the audio** box, then click **Yes**.

## Displaying Albums as Slide Shows

When you display an album as a slide show, you can have it play automatically with various transition effects between images. Follow these steps:

- 1 Open your album.
- 2 Click the **Slide Show** button  or select **Slide Show** from the View menu.

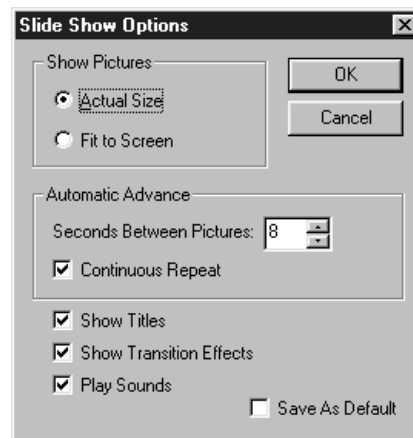
The first image appears on your screen with the slide show controls, as shown:



- 3 Click the **Play** button to see the slide show. If your images have sound attached to them and your computer is configured for sound, you will also hear the audio portion of the slide show.

To hear the audio for a selected image, click the **Play Audio** button (this option is not available if the slide show is currently running).

- 4 If you want to change the appearance of your slide show, click the **Options** button. The Slide Show Options dialog box appears:



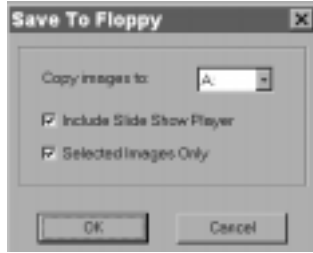
- 5 Set any of the following options and click OK:
- ▶ To stretch your pictures across the whole screen, click **Fit to Screen**.
  - ▶ To change the display period for each picture, change the number in the **Seconds Between Pictures** box.
  - ▶ To play the slide show only once, click **Continuous Repeat** to deselect it.
  - ▶ To hide the titles of your pictures, click **Show Titles** to deselect it.
  - ▶ To turn off the fades and dissolves that play between pictures, click **Show Transition Effects** to deselect it.
  - ▶ To turn off the audio portion of the slide show, click **Play Sounds** to deselect it.
- 6 Click the **Exit** button to stop the slide show.

## Copying to Diskette

If you are using Windows 95 or Windows NT, you can copy whole albums or individual images with sound to diskettes. You can also include a multimedia player, so your friends and business associates can view your pictures on their computers. This makes your images and albums completely portable. Follow these steps:

- 1 Insert a diskette into your diskette drive.
- 2 Open the album you want to copy.
- 3 If you only want to include some of your images, select the images you want to add. To select more than one image, hold down the **Ctrl** or **Shift** key while selecting your image.

- 4 Select **Save to Floppy** from the File menu. You see the following dialog box:



- 5 Make sure your diskette drive appears in the **Copy images to:** box.
- 6 If you want to include a slide show player to view the pictures, make sure **Include Slide Show Player** is checked.
- 7 If you want to copy the whole album, click **Selected Images Only** to deselect it.

---

*NOTE*

*If your album is too large for one diskette, you can copy it to multiple diskettes. When you copy the files to another computer, the album will be in one piece again. You can also use Zip™ disks or other large-format storage media. Make sure your diskette is not write-protected before you try to copy.*

---

- 8 Click **OK** to copy your files.

## **Viewing the Pictures on Diskette**

You can run the slide show from the diskette or install the slide show player on another computer.

- ▶ To run the slide show, double-click the player. The pictures appear on your screen with the slide show controls. See page 5-11 for instructions on setting slide show options.
- ▶ To install the player, double-click the installer icon and follow the instructions on the screen.

## Using an Album as a Screen Saver

It's easy to make your own screen saver with your favorite pictures. This option is available only if you are using Windows 95 or Windows NT. Follow these steps:

- 1 Open the album you want to use.
- 2 Choose **Set Screen Saver** from the File menu. Image Expert asks you to confirm your choice.
- 3 Click **Yes**.

Windows will play a slide show of your album whenever your system is idle.

---

### NOTE

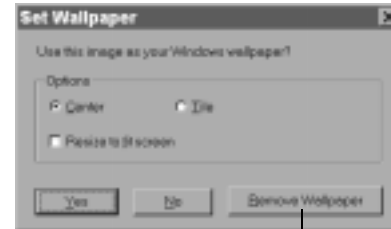
*The screen saver slide show doesn't include controls. If you want to change the way your pictures are displayed, you have to use the screen saver settings in your Control Panel. See your Windows documentation or help system for more information.*

---

## Setting an Image as Wallpaper

You can use one of your own pictures as the background for your desktop. This option is available only if you are using Windows 95 or Windows NT. Follow these steps:

- 1 Open the image you want to use, or select it in an album.
- 2 Choose **Set As Wallpaper** from the File menu. The following dialog box appears.



Click to remove existing wallpaper.

- 3 Choose **Center** to place your picture in the middle of the screen or **Tile** to fill the screen with copies of your picture.



- 4 If you want the image to be stretched across the whole screen, click **Resize to fit screen**.
- 5 Click **Yes**. (If you change your mind, click **Remove Wallpaper**.)

You can minimize Image Expert to see your new wallpaper.

## Sending Pictures and Sound by E-mail

If you are using Windows 95 or Windows NT 4.0, you can send a picture directly from Image Expert if your e-mail application complies with the MAPI (messaging application programming interface) standard. For example, you can use Inbox or Microsoft Exchange. You need to set up Microsoft Exchange to work with your Internet service.

---

### NOTE

*If you can't e-mail pictures directly from Image Expert, you can always send an e-mail message as you do normally and attach one or more image and sound files.*

---

Before you start, make sure your modem and Internet service are working correctly and your e-mail application is configured. Then follow these steps:

- 1 Select or open the image(s) you want to send. Some e-mail systems may limit the number of images you can send in a single message.
- 2 Choose **Send** from the file menu. You see the Choose Profile dialog box on the right.



Click to configure your Internet service for Microsoft Exchange.

- 3 Choose the profile you want to use.

Click **New** if your Internet service has not been set up to work with Microsoft Exchange. For more information about setting up Microsoft Exchange, see your Windows documentation or help system.

- 4 Click **OK**. Your e-mail application opens, and the images you selected appear as attachments.
- 5 Type the e-mail address where you're sending the picture(s). You can also type in a subject heading and message if you want.
- 6 When your e-mail is ready, click whatever button your application uses to send. The picture(s) are mailed, your e-mail application closes, and Image Expert becomes active again.

# 6 *Editing Images*



original image

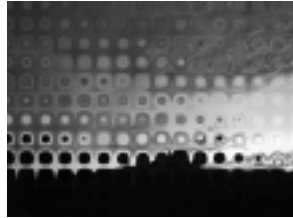


image with glass  
blocks effect applied



image with ripple  
effect applied



image with invert  
effect applied

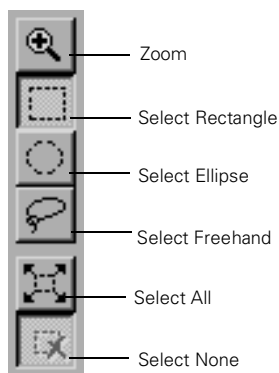
You can edit your images to enhance their appearance; crop, rotate, and resize them; or create special effects. This chapter describes the following Image Expert features you can use to modify your images:

- ▶ Viewing and selecting
- ▶ Applying Quick Fix
- ▶ Correcting
- ▶ Cropping
- ▶ Resizing and changing resolution
- ▶ Rotating
- ▶ Flipping
- ▶ Applying special effects
- ▶ Changing the number of colors

## Viewing and Selecting

When your image is displayed in an album, you can rotate it or do a quick fix. However, to use any other editing features, you need to open the image by double-clicking it or selecting **Open Image** from the File menu.

Before you edit your image, you may want to use the Zoom and selection tools on the left side of your screen.



- ▶ Click the Zoom tool, and then click anywhere on your image to enlarge your view. Hold down the **Ctrl** key and click to zoom out.

- ▶ Use one of the three selection tools to isolate a part of your image before you edit it. Click the tool, then click and drag on your image to select the portion you want to work on.
- ▶ Click **Select All** to select your entire image or all the images in an album.
- ▶ Click **Select None** to deselect your image or images.


---

### NOTE

*For more information about any of the editing tools described in this chapter, use the Help menu.*


---

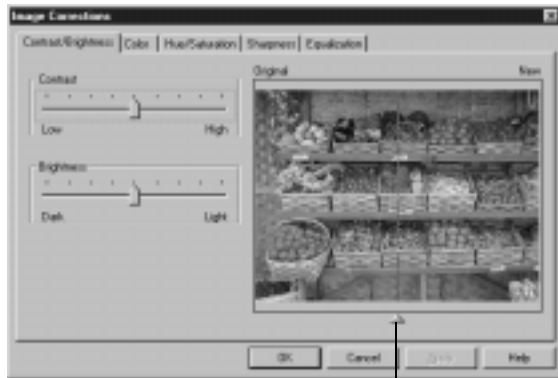
## Applying Quick Fix

The easiest way to improve your image is to have Image Expert automatically “correct” it with the Quick Fix command. You can click the Quick Fix tool  or select **Quick Fix** from the Image menu.

If you don’t like the results, simply select **Undo Quick Fix** from the Edit menu. (If you Quick Fix an image displayed in an album, you can’t undo it.)

## Correcting

To fine-tune an image, click the Corrections tool  or choose **Corrections** from the Image menu. You see a dialog box like the following:



Click and drag to adjust the division between the original and edited preview.

Click the tabs at the top of the screen to make these kinds of corrections:

- ▶ **Brightness and Contrast**  
For adjusting the amount of light in your image and the difference between light and dark areas.
- ▶ **Color**  
For correcting color casts and adjusting the balance of cyan (blue), magenta (red), and yellow in your picture.
- ▶ **Hue/Saturation**  
For adjusting colors around the “color wheel,” the strength or purity of color, and the brightness of your image.
- ▶ **Sharpness**  
For emphasizing or de-emphasizing edges.
- ▶ **Equalization**  
For increasing detail in dark areas of your image.

Each dialog box “tab” includes sliders for quickly and easily correcting your image. Simply move the slide indicator left or right to make your edit.

The preview window shows your image with the original view on the left and the corrected image on the right. If you want to adjust the division between the original and edited image, click and drag the triangle below the image. You can also zoom in on your image to see more detail.

- ▶ Click **Apply** to make your changes on the current “tab.” Your edited image becomes your new original and the slide indicators move to the center of the range.
- ▶ Click **OK** to save the changes you made on all the Corrections tabs and return to the main screen.
- ▶ Click **Cancel** to cancel the changes on the current tab and return to the main screen.

## Cropping


If you want to save only part of your image, use the crop function to cut out the rest of the image. Follow these steps:

- 1 Open the image you want to modify.
- 2 Click one of the selection tools on the left side of your screen.

- 3 Click and drag the mouse over the area you want to save. A dashed border indicates the area you selected.



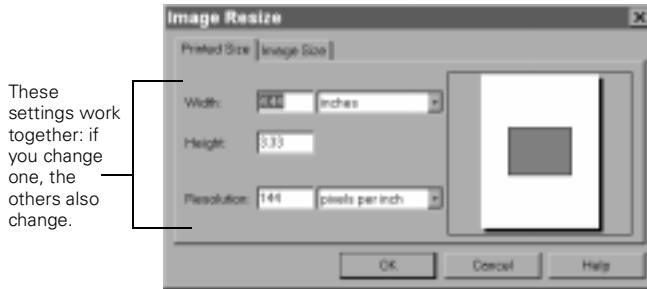
selected area

- 4 If you change your mind about which part of the image to crop, simply click anywhere in the image and repeat step 3.
- 5 Click the Crop tool  or choose **Crop** from the Image menu. The part of the image that was outside the dashed line disappears.

## Resizing and Changing Resolution

You can resize your image in two ways: changing the printed size, or changing the image size in pixels. You can also change the resolution or image quality.

Choose **Resize** from the Image menu. You see a dialog box like the following:



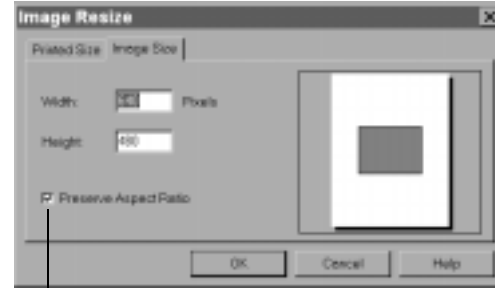
---

### NOTE

*High and Super High images from your PhotoPC 550 have a resolution of 144 pixels per inch.*

---

Click the tab if you want to change the image size in pixels. You see a dialog box like the following:




Uncheck if you want to distort your image.

If you change the size of the image in pixels, the physical size of the image also changes, but not the resolution. Follow these guidelines when you resize:

- To enlarge your picture and retain its quality, increase the image size in pixels until the rectangle in the preview window looks the right size. The file size of your image will increase at the same time.
- To make an image smaller, you can simply change its physical size. The resolution automatically increases.

## Rotating

You can click the Rotate tool  to quickly rotate a picture to the right. (If you rotate an image displayed in an album, you can't undo it.)

For more options, select **Rotate** from the Image menu. You can choose one of the following:

- ▶ Left (90 degrees counterclockwise)
- ▶ Right (90 degrees clockwise)
- ▶ Exact (specify the degree of rotation)
- ▶ Free (interactive rotation, as described below)

If you want to experiment with rotation, choose **Free** and follow these steps:

- 1 Click on your image and hold down the mouse. Your pointer turns into the rotation tool.

A rectangular outline of your image and an arrow appear, as shown:



- 2 Move the pointer to rotate your image.
- 3 Release the mouse when your picture is at the angle you want.

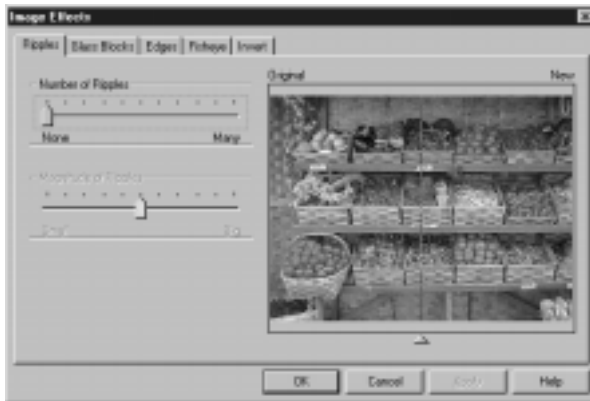


## Flipping

You can reverse your image by selecting **Flip Horizontal** from the Image menu. This is useful for printing iron-on transfers. Select **Flip Vertical** to turn your image upside down.

## Applying Special Effects

To transform or distort your images in interesting ways, choose **Effects** from the Image menu. You see a dialog box like the following:



Click the tabs at the top of the screen to add these effects:

- ▶ **Ripples**  
For an underwater effect. You can create whirlpool effects or just a slight distortion.
- ▶ **Glass blocks**  
You can change the number and size of the blocks.
- ▶ **Edges**  
To soften outlines and decrease the amount of details. You can also blend the image into a light or dark background.
- ▶ **Fisheye**  
To distort the center of the image, as if looking through a glass ball.
- ▶ **Invert**  
To create a negative of your image.

Each dialog box “tab” includes sliders for applying the effect. Slide the indicator to the right to increase the distortion. You can combine several filters for even more unusual effects.

The preview window shows your image with the original view on the left and the distorted image on the right. If you want to adjust the division between the original and filtered image, click and drag the triangle below the image. You can also zoom in on your image to see more detail.

- ▶ Click **Apply** to make your changes on the current “tab.” Your distorted image becomes your new original and the slide indicators move to the center of the range.
- ▶ Click **OK** to save the changes you made on all the Effects tabs and return to the main workspace.
- ▶ Click **Cancel** to cancel the changes on the current tab and return to the main workspace.

## Changing the Number of Colors

To convert the color format of your image, select **Number of Colors** from the Image menu. You can choose from the following:

- ▶ **24 Bit (Millions of Colors)**  
The way your images are originally captured.
- ▶ **8 Bit (256 Colors)**  
For low-resolution display systems or certain types of software.
- ▶ **Grayscale (256 Shades of Gray)**  
For printing in black and white.

---

### NOTE

*JPEG files are 24-bit images and cannot be saved as 8 bit.*

---

If you save your image as 8 Bit or Grayscale, you cannot switch back to 24 Bit color.

Unlike the other editing options, changing the number of colors applies to the whole image. You can't change the number of colors for a selected area only.

# **7** *Managing the Camera From the Computer*

When the camera is connected to your computer, you can take pictures with a live preview on your computer screen to help you frame each shot. You can also set the camera's clock.

This chapter covers the following:

- ▶ Taking pictures from your computer
- ▶ Adjusting camera settings from your computer

## **Taking Pictures From Your Computer**

When you connect the camera and take pictures from your computer, you see a live preview of each shot before you capture it. You can control all the camera settings from your computer, and even set the shutter speed.

---


### *NOTE*

*If you have the optional AC adapter, you can save battery power by using it when you connect the camera to your computer. The AC adapter should be available where you bought your PhotoPC 550, or you can order it from EPSON. See page 1-5 for more information.*

---

Follow these steps to take pictures from your computer:

- 1** Connect the camera to your computer as described in Chapter 3.
- 2** Position the camera facing the subject. Using a tripod will give you the most control when setting up your shots. See page 2-9 for instructions.

- 3 Turn on both your camera and your computer system.
- 4 Start Image Expert as described on page 3-6.
- 5 Click the **Camera Controls** button  or choose **Controls** from the Camera menu.

You see a dialog box like the following:



---

*NOTE*

*The camera's auto shut-off feature takes place after 5 minutes of inactivity when the camera is connected to your computer and you are not using the optional AC adapter. To turn the camera back on, close the lens cover and then open it again.*

---

- 6 Click **Continuous Update** to activate the live preview feature. The image you see is updated every 8 to 10 seconds, depending on your connection speed. You may need to move the camera or your subject until you see the image you want to capture.

The colors in your live preview image may appear pale and washed-out. This will not affect the colors in your actual picture.

---

*NOTE*

*You can also update the preview window by clicking on it.*

---

---

*NOTE*

*When the camera is connected to your computer, you can't use the shutter or control buttons on the camera. You must operate these features through your computer.*

*The only feature you can control through the camera is macro mode. If you switch to or from macro mode, the mode automatically changes, but you must close and reopen the Camera Controls window to update the window.*

---

- 7 When your shot is ready, click **Take Picture**. The image is captured and processed.
- 8 Click **Close** when you're finished taking pictures from your computer.

---

*NOTE*

*The live preview feature will quickly drain your batteries. Make sure you turn it off as soon as you're finished or use the optional AC adapter.*

---

## Using the Self Timer

You can use this feature to have your computer take a picture automatically, after a delay period that you can set. This allows you to take self-portraits and other special shots.

Follow these steps:

- 1 Open the Camera Controls dialog box.
- 2 Click **Self Timer**. You see the following dialog box:



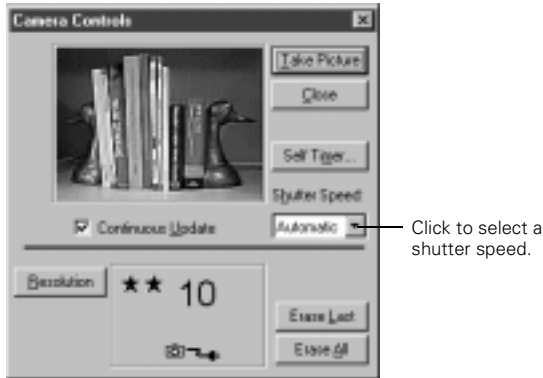
- 3 Enter a number for the delay period you want to use. You can set up to a 99-second delay.
- 4 Click **Start/Stop** to start the countdown and take the picture. The red timer light on the camera remains on for the delay period you entered. Then the light flashes rapidly for 2 seconds and the shutter is released.

The camera beeps and processes your picture.

## Setting the Shutter Speed

Most of the time, PhotoPC 550 adjusts the shutter speed automatically. However, when you take pictures from your computer, you can adjust the speed manually. This lets you use special lighting effects and even take “stop-action” pictures.

On the Camera Controls window, click the arrow and select the speed you want from the pull-down list.



## Adjusting Camera Settings From Your Computer

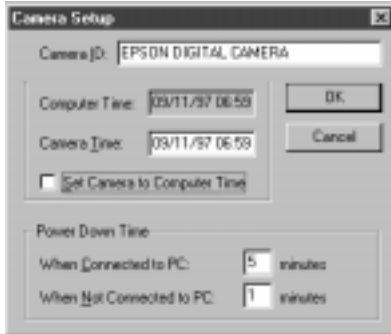
You can use Image Expert to change the following camera settings:

- ▶ Time
- ▶ Date
- ▶ Power down time (Auto Shutoff)
- ▶ Camera ID
- ▶ Connection Port
- ▶ Connection Speed

Follow these steps:

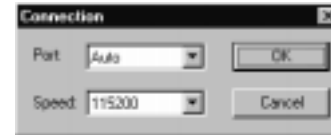
- 1 Connect the camera to your computer as described in Chapter 3.
- 2 Turn on your camera and computer.
- 3 Start Image Expert as described on page 3-6.

- 4 Click the **Camera Setup** button to display the Camera Setup dialog box:



- Enter a new Camera ID if you want to change the default. This might be useful if you have more than one camera and you want to be able to have its ID recorded in your picture data.
- Type the correct time or date in the **Computer Time** and **Camera Time** boxes if you need to change them. Or, click **Set Camera to Computer Time** to have your camera automatically synchronized to your computer.

- Enter new values in either of the **Power Down Time** boxes if you want to change the camera's automatic shut-off period.
- If you want to adjust your port settings, click the **Camera Connection** button. You see the Connection dialog box:



- Select another port if you want to change your connection. In most cases, it is best to leave the **Port** setting at **Auto** because Image Expert can detect the camera connection automatically.
- Select a different communication speed. Image Expert automatically chooses the fastest speed that works with your system. This may actually be too fast for the configuration of your port. You may need to experiment to choose the best speed.





# 8 Using SmartMedia Cards

You can use 3.3V SSFDC or SmartMedia removable storage cards (2MB and up) to increase the storage capacity of your PhotoPC 550 camera. They are easy to install and remove, and you can easily download the images to your computer.

---

## NOTE

*When you install a storage card, the camera stores and displays pictures on the card, rather than in its internal memory.*

---

3.3V SmartMedia removable storage cards and adapters should be available where you bought your PhotoPC 550 camera. You also can purchase them from EPSON Accessories at (800) 873-7766 or Simple Technology at (800) 4-SIMPLE.

This chapter covers the following:

- Installing a storage card
- Removing a storage card
- Getting images from a card to your computer
- Formatting a storage card

SmartMedia cards increase the camera's picture storage capacity as shown in the following table.

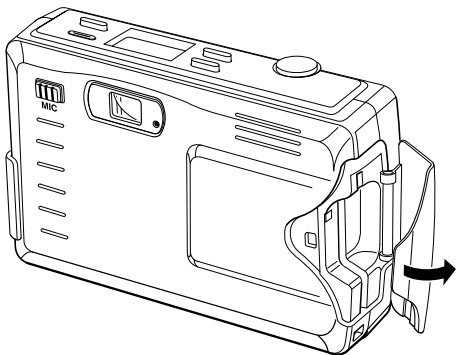
*Number of pictures (minimum capacity)*

<b>Image Quality</b>	<b>Internal Memory</b>	<b>2MB Card</b>	<b>4MB Card</b>
Standard	24	73	147
High	12	36	73
Super High	6	18	36

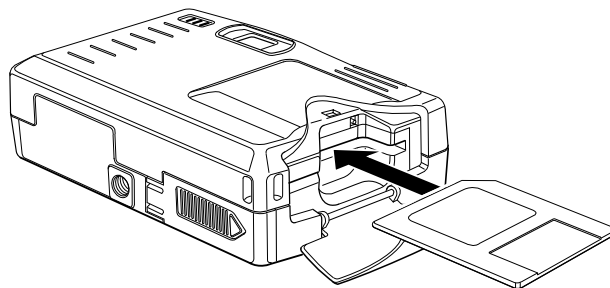
## Installing a Storage Card

Before you start, make sure the camera is turned off. Then follow these steps:

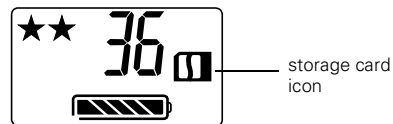
- 1 Open the storage card slot cover on the side of the camera.



- 2 Insert the card all the way into the storage card slot.



- 3 Close the storage card slot cover.
- 4 Turn the camera on. The card icon and the number of pictures you can store in the storage card appears on the camera's display panel.



---

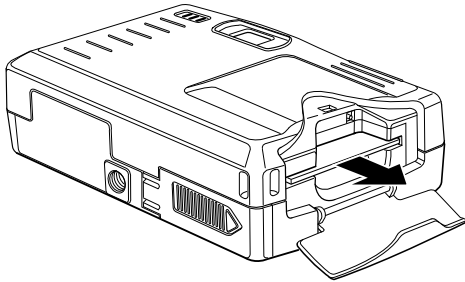
**NOTE**

*When a storage card is installed, you may notice a delay between the time you press the shutter button and when the camera beeps. To avoid blurring, hold the camera still until it beeps.*

---

## Removing a Storage Card

Make sure the camera is turned off. Then open the cover to the storage card slot and gently pull out the storage card.



When you are not using your SmartMedia card, always store it in its case or inside the camera to avoid damaging it.

---

**CAUTION**

*Never remove the card while the camera is accessing it. Data in the card may be lost or damaged. Avoid using or storing the card in dusty places, in direct sunlight, or in hot or humid places.*

---

## Transferring Images and Sound to Your Computer

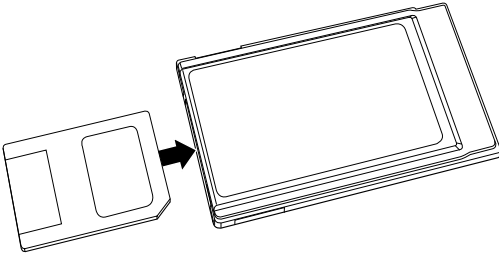
There are two ways you can transfer the pictures and sound on a SmartMedia card to your computer:

- ▶ Use the serial port on your computer. This is the same method as transferring pictures stored in the camera's memory; see "Getting Images and Sound With Image Expert" on page 3-6.
- ▶ Use a PCMCIA adapter, which allows you to access the images on SmartMedia cards directly from your computer.

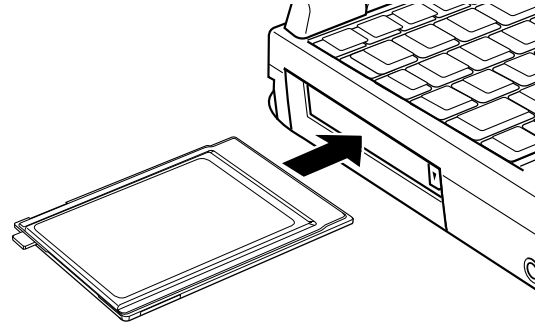
## Using a PCMCIA Adapter

To use the PCMCIA adapter, your computer must have a PCMCIA slot. Refer to the instructions that came with your adapter or follow these steps to use an adapter:

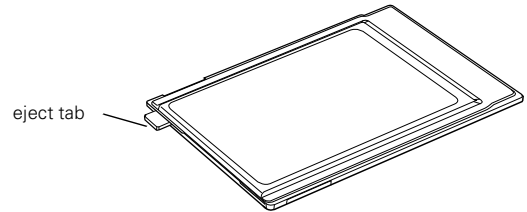
- 1 Insert the storage card all the way into the adapter, as shown below:



- 2 Insert the adapter into your computer's PCMCIA slot.



To remove the storage card from the adapter, press the eject tab at the end of the card.



## Transferring Pictures

Once the adapter and card are installed in your computer's PCMCIA slot, you can transfer pictures by simply copying them to your hard drive. This is the fastest way to get pictures into your computer.

- ▶ In Windows 95, use My Computer or the Windows Explorer to drag and drop image files to your hard drive.
- ▶ In Windows 3.1, use the Windows File Manager to copy image files to your hard drive.

You can also download the pictures using Image Expert.

## Formatting a Storage Card

Most SmartMedia cards are already formatted when you buy them. If you are unable to add images to your SmartMedia card, you may need to format the card. Follow these steps:

- 1 Install the storage card in the camera.
- 2 Hold down the ERASE button and then press the S-Hi/Hi/S button for 2 seconds or until the “pictures remaining” number changes.

---

### NOTE

*Be sure to press the indentation in the center of the ERASE button. You may need to press it with your fingernail instead of your finger.*

*If you are unable to format a Simple Technology card, contact the Technical Support Department at (800) 4-SIMPLE.*

---



# 9 Maintenance and Troubleshooting

Your PhotoPC 550 camera is easy to take care of, and any problems you may have are easy to solve. This chapter includes the following sections:

- ▶ Cleaning the camera
- ▶ Storing the camera
- ▶ Solving camera problems
- ▶ Solving picture problems
- ▶ Solving sound problems

---

## NOTE

*Before you perform any maintenance procedures, be sure to read the Safety Instructions in the Introduction.*

---

## Cleaning the Camera

- ▶ Use a clean, dry cloth to wipe the camera free of dust.
- ▶ Don't use harsh or abrasive cleaners. Don't use liquid or aerosol cleaners.
- ▶ To clean the lens, first blow off any loose dust or dirt. Then breathe on the lens and wipe off all moisture with a soft, lint-free cloth or lens cleaning tissue. To avoid scratching the lens, don't press too hard.
- ▶ If necessary, clean the battery contacts with a dry cloth.

## Storing the Camera

- ▶ Keep the lens covered (power turned off) and store the camera in a carrying case or bag when you're not using it.

- ▶ Avoid sudden temperature changes, which can cause moisture to condense on the camera. Keep the camera in a case or bag if you need to move it from a cold environment to a warm one. Allow time for the camera and its optional accessories to adjust to temperature changes before using them.
- ▶ When the camera is not used for long periods of time, remove the batteries and store them at a low temperature in a dry location. This prevents camera damage from battery leaks or corrosion.

Do not store the camera in the following locations:

- ▶ Where it will be exposed to direct sunlight, for example, on a car dashboard
- ▶ Near bright sources of light or high humidity
- ▶ Near heat sources or in a closed car or trunk
- ▶ In areas of excessive dirt or dust
- ▶ Where it will be exposed to strong vibrations or magnetic fields

## Solving Camera Problems

Before you call for help, check this list of problems and possible solutions:

### **The camera has no power.**

- ▶ Make sure the lens cover is open all the way.
- ▶ Make sure the storage card slot cover is closed.
- ▶ The camera may have shut off automatically. Close and open the lens cover to turn the power back on.
- ▶ Check the batteries and make sure they are installed correctly. If the batteries no longer have a charge, recharge or replace them.
- ▶ If you are using the AC adapter, make sure it is plugged into the camera and into a working outlet.

### **You can't take a picture with the camera.**

- ▶ The camera may be full. Check the picture counter on the display panel. Erase some pictures (see page 2-10), or transfer the pictures to your computer and then erase them (see Chapter 3). Or, install a SmartMedia card to store more pictures (see Chapter 8).



- ▶ The camera may be connected to your computer. When it's connected, you can't use any of the controls on the camera itself. See Chapter 7 for instructions on taking pictures from your computer.

**The “pictures remaining” number on the display panel doesn't decrease after you take a picture or record a message.**

- ▶ Your camera is operating correctly. The total number of pictures you can store depends on your pictures' content and messages' length. So the number doesn't always change, especially when you're using standard image quality.

**You get an error message when you try to transfer your pictures to the computer.**

- ▶ Make sure the cable is connected correctly as described in Chapter 3.
- ▶ Make sure your camera is turned on and the batteries have enough power.

- ▶ Check the serial port settings in your Image Expert software. You may need to change the Port and Speed serial connection settings to Auto. On some older computers, you may need to lower the baud rate. Try setting the baud rate to 38,400 or lower.
- ▶ Make sure the port to which your camera is connected is properly configured and that the Base I/O port address and the Interrupt Request Number (IRQ) assigned to the port are not in conflict with any other devices.
- ▶ Check the port setting in your Windows Control panel. You may need to set your port to a faster speed, lower the FIFO buffer size (advanced serial port configuration), or adjust the speed in your software. See Chapter 7 for more information.
- ▶ Avoid opening or working with other software applications while the camera and computer are communicating.

**You can't install an album from a diskette to your Windows NT 3.51 system.**

- ▶ Try copying the album to your computer instead.

**You are unable to drag and drop pictures into a document.**

- ▶ If you're using Windows 3.1, this method of getting pictures into your documents may not be reliable. Try inserting, importing or using copy and paste.
- ▶ If you are using Excel® or PowerPoint®, you may need to upgrade the version of your software.
- ▶ If your system has less than 16MB RAM, you may not be able to use drag and drop. Make sure you don't run too many applications at the same time. You may need to add memory to your system or use another method of getting pictures into your documents.

**The pictures transfer to your computer too slowly.**

- ▶ If your system has less than 16MB RAM, the transfer speed may be slow. Try using virtual memory. See your computer documentation or help system for more information.
- ▶ Check the port setting in your Windows Control panel. You may need to set your port to a faster speed. See your Windows documentation or help system for more information.

**You get an error message when you use the Image Expert Save to Floppy feature.**

- ▶ Make sure the diskette you're using is not write-protected.

**You get a TWAIN error message when you try to transfer images with Adobe Photoshop.**

- ▶ If you're using Windows 3.1, make sure you select TWAIN (not TWAIN\_32) as your source.
- ▶ If you're using Windows NT 4.0, you may need to upgrade your software to Photoshop 4.0. Earlier versions of Photoshop do not support Windows NT 4.0. Or you may need to upgrade your computer if it is slower than 100 MHz or if you have less than 32MB of RAM.

**You are unable to format or use a SmartMedia storage card with your camera.**

- ▶ Make sure you're using a 3.3V SSFDC or SmartMedia card. Other cards will not work with PhotoPC 550. If you're using a Simple Technology card, call the Technical Support Department at (800) 4-SIMPLE.

**Your notebook computer can't access a SmartMedia storage card.**

- ▶ If you're using an IBM Thinkpad<sup>®</sup>, you need to adjust the configuration of your PCMCIA port. Change the Global Settings to Auto. For more information, contact the manufacturer of your notebook computer.

## **Solving Picture Problems**

If you're not satisfied with some of the pictures you get from the PhotoPC 550, you may need to adjust some of the camera settings. Read the suggestions below.

**Your pictures display poor image quality on the screen or when you print them out.**

- ▶ PhotoPC 550 captures images in 24-bit color (16.7 million colors). Your pictures will not display maximum image quality if your monitor or computer's video controller doesn't support this color depth. You may need to upgrade your system to achieve the best possible image quality.

- ▶ If your pictures look better on the screen than when you print them out, you may need to upgrade your printer. EPSON Stylus<sup>®</sup> color ink jet printers, for example, provide excellent image quality.
- ▶ If you used drag and drop to insert your pictures, they may appear grainy. Try importing them into your documents instead.

**The colors in your picture don't look right.**

- ▶ When you take pictures under certain artificial lighting conditions, the colors may be slightly distorted. You can use your Image Expert software to adjust the colors, as described in Chapter 7.

**Your picture is blurry or out of focus.**

- ▶ Make sure your subject is within the camera's range. You should be at least 2 feet (61 cm) away for most pictures. You can take a picture as close as 4 inches (10.2 cm) in macro mode.
- ▶ Make sure you press the shutter button halfway down to lock the focus and then press down completely to take the picture.

- ▶ Make sure you hold the camera steady and your subject isn't moving.
- ▶ In low lighting conditions, try using a tripod to hold the camera steady. See page 2-9 for instructions.
- ▶ If you want to take a picture of a moving subject, you can increase the shutter speed while the camera is connected to your computer. For more information, see Chapter 7.

#### **Your picture is too dark (underexposed).**

- ▶ Lighting conditions may be too dark for the camera's range.
- ▶ Use Image Expert to adjust the picture's brightness and contrast as described in Chapter 7.
- ▶ If you're using the macro mode to take a close-up picture, be sure to provide adequate lighting for your subject, since the camera's smallest aperture setting (F8) is automatically selected in this mode.

#### **Your picture is too light (overexposed).**

- ▶ If you're facing a bright light source, you may need to shoot your picture from a different angle.
- ▶ Use Image Expert to adjust the picture's brightness as described in Chapter 7.

#### **Part of your picture is missing.**

- ▶ Make sure you're not blocking the lens with your finger, hand strap, clothing, or other object.

#### **A horizontal or vertical red line appears on your picture.**

- ▶ Red lines are caused by glare. Avoid photographing shiny surfaces that reflect excessive amounts of light into your lens.

#### **The wrong date and/or time are displayed on your pictures.**

- ▶ Whenever you change the batteries in your camera you need to reset the clock. You can set the camera's clock from your computer. See Chapter 7 for more information.

**Your pictures don't look as good as they used to.**

- ▶ Your camera's lens may be dirty or dusty. Try cleaning it by following the instructions on page 9-1.

**The area captured in the picture is different from what you saw in the viewfinder.**

- ▶ Make sure you look straight through the viewfinder.
- ▶ You may get parallax error when using macro mode due to the offset between the viewfinder and lens. Use the macro frame marks as a guideline to center close-up pictures.

## **Solving Sound Problems**

**When you cut and paste in a new sound, your old sound disappeared.**

- ▶ The paste option replaces the current sound; it is not an "insert" option. See page 5-9 for instructions on adding sound to an existing audio clip.



# **A** *Specifications*

## **Camera**

### **Physical Dimensions**

Width	4.2 in (106.5 mm)
Height	2.6 in (66.8 mm)
Depth	1.5 in (37.2 mm)
Weight	5.4 oz (153 g), without batteries

### **Safety Specifications**

Conforms to FCC specifications.  
FCC Declaration of Conformity on file.

## **Power**

Sources	3 AA batteries (single-use alkaline, lithium or rechargeable NiCd or NiMH) Optional AC adapter (B867038)
Battery life	At least 300 pictures including download time.

## **Technical**

Product type	CCD (charged coupled device) still frame fixed focus camera
Image size	Super high, 640 × 480 pixels (low compression) High, 640 × 480 pixels (standard compression) Standard, 320 × 240 pixels

DPI	144 pixels per inch
Bit depth	16 million colors, 24-bit
CCD	1/3 inch progressive scan 640 × 480 pixels
Serial interface	2.5 mm mini terminal (to camera) RS-232C compatible (to computer)
Serial communication speed	Up to 115Kbps
Internal memory	1MB flash memory
Optional expansion memory	3.3V SSFDC or SmartMedia cards

## Environmental

Temperature	Operating: 32 to 104°F (0 to 40°C) Non-operating: -4 to 140°F (-20 to 60°C)
Humidity	Operating: 30 to 90% (non-condensing) Non-operating: 10 to 90% (non-condensing)

## Photographic

Lens	f = 6 mm F2.8/8 (equivalent to a 43 mm lens on a 35 mm camera)
Range	23.6 inches (60 cm) to infinity (normal mode) 3.9 to 21.7 inches (10 to 55 cm, macro mode)
Sensitivity	Equivalent to ISO 100
Exposure control	Program auto exposure
White balance	TTL automatic white balance
Shutter	Automatic electric iris with mechanical shutter, 1/4 second to 1/1000 second
Viewfinder	Optical, with centering crosshair and edge border
Focus	Fixed focus
Aperture	F2.8/8.0



## Microphone

Frequency response 200Hz to 2.3Hz at -30DB  
400Hz to 1.3Hz at -20DB

## Optional AC Adapter

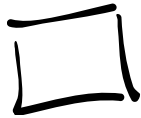
### Physical Dimensions

Width 1.97 inches (50 mm)  
Height 1.18 inches (30 mm)  
1.85 inches (47 mm) including pins  
Depth 3.74 inches (95 mm)

### Technical

Output DC 7V/2.0A  
Input 110 to 120V AC, 50 to 60Hz





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