

This is a Year 2000 Readiness Disclosure pursuant to the Year 2000 Information and Readiness Disclosure Act of 1998. Any information provided herewith is intended for informational purposes only and is not a representation or warranty of any kind and does not create a legal obligation to recipient on the part of Epson or its affiliates.

3840 Kilroy Airport Way
Long Beach, CA 90806

Dear Epson Customer,

All of the **EPSON** digital cameras are *Year 2000 Ready*. Epson digital camera models include:

PHOTOPC
PHOTOPC 500
PHOTOPC 550

PHOTOPC 600
PHOTOPC 650
PHOTOPC 700

PHOTOPC 750Z
PHOTOPC 800
PHOTOPC 850Z

We have been advised by one of our vendors, Sierra Imaging, Inc. (Sierra) that version 1.1.2 of its Image Expert software which was bundled with certain Epson PhotoPC 600 Digital Cameras is not Year 2000 Ready. According to Sierra, the only Year 2000 compliance issue is the way the display (month/date/year) appears in the Camera Settings Dialog. The Camera Setting dialog function will display two other non-numeric characters instead of two digits that should appear to represent the year. This, however, will not prevent the Image Expert software or the digital camera from performing any other function. If you wish to obtain upgraded Image Expert software to replace a copy of Image Expert version 1.1.2 you can obtain a software download replacement from Sierra at support@Sierraimaging.com or 1-831-461-2070 (ask for Support). If you are unable to download the software and require a CD replacement, contact Epson support at 310-974-1983 (U.S.) or 905-709-3839 (Canada). Sierra advises that its Image Expert versions 1.1.4 and above are Year 2000 Ready.

This information applies to the Epson hardware and firmware, along with the Epson drivers and Epson utility programs. While your Epson product is ready for the Year 2000, other parts of the computer system which support your Epson product, such as computer hardware, firmware, operating systems, and bundled non-Epson software applications, may not be Year 2000 ready. Users need to test this other equipment and contact the respective manufacturers of those products for more information. Epson expressly disclaims any warranty of non-Epson products used in conjunction with your Epson product.

If you have any other Year 2000 concerns, please contact Epson's Year 2000 Administrator via fax at 562-997-5799 or via mail at: Year 2000 Administrator, **Epson America, Inc.**, 3840 Kilroy Airport Way, Long Beach, CA 90806

Thank you for your interest in Epson products.

Very truly yours,

Richard D. Bulot

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Vice President, Service & Support