Module 6: Fare Display

For many travelers, the main factor influencing the decision of which flights to book will be the fare charged for the journey. This is particularly so for leisure travelers who are paying for the ticket themselves, but also increasingly important for business travelers as many companies are trying to reduce travel costs.

When checking availability, each booking code represents a different cabin class or fare type. On all flights a variety of fares are offered. Highest fares that are flexible are termed normal fares. Those that are lower and less flexible are special fares.

Within each of these categories, there are different types of fares. The general features of the most commonly used fare types are listed below.

These are general guidelines, and restrictions of each fare may vary, depending on the route flown. The rules of each fare should be checked and passengers advised of any restrictions.

Module Objectives

Upon completion of this module, you will be able to:

- Identify different classes of service
- Identify different fare types
- Use basic International Fare Display formats
- Display fare rules
- Fare display using additional search qualifiers
- Use follow-up entries to update a fare display
- Display historical fares

Identifying Classes of Service

Generally, airlines offer three main classes of service:

- Economy class
- Business class
- First class

Some airlines may differentiate within a class, and in addition to the standard service may offer a superior service within the same cabin.

However, not all airlines offer three classes - some have two and others may only have one, and the classes offered may vary on different routes with varying aircraft types.

Economy Class

This is the main class of service offered and the service provided at the airport and on board may vary from airline to airline.

Business Class

For most airlines, this class is a superior economy class, offering speedier airport check-in, airport lounge facilities, more comfortable on-board seating, superior meal service and in-flight entertainment.

First Class

This is the premier class offered by airlines, and they usually provide individual check-in facilities, airport lounge facilities, superior seating and meal service and individual in-flight entertainment.

Identifying Fare Types

Generally there are two categories of airfares, normal fares and special fares.

Normal fares are available for all classes of service and are flexible and therefore more expensive. Generally normal fares are valid for one year. Special fares have many restrictions attached to them, such as minimum stay restrictions or advanced purchase requirements. In general they are less expensive.

Different fare types apply in different markets, but they typically fall into the following categories:

- Normal fares
- Point to point fares
- Excursion fares
- APEX fares
- PEX and Super-PEX fares

Normal Fares

Normal fares are flexible, and there are no routing, stopover, advance purchase or refund restrictions. They may be re-routed without restriction and purchased on a one way or round trip basis. Generally normal fares are valid for one year.

The class of service normally appears on its own as the fare basis, e.g. Y, C, F, R, although Y1 or J1 may be used to indicate the highest fare level, and YOW or YRT to identify one way or round trip fares.

Note: The class of service may be followed by a seasonal indicator, e.g. YL (economy low season)

Point to Point Fares

Point to point fares may be seen in any class and allow the passenger who wishes to travel directly from point A to B to do so. There are usually no advanced booking requirements, or refund restrictions. Routing is usually limited to direct flights, although connecting flights may be available, providing no stopovers are made.

Fares may be sold on a one way or round trip basis. Round trip fares are normally valid for a year provided there are no seasonal restrictions.

The code 2 or 3 may appear at the end of the fare basis, e.g. Y2, C3, and SLX2.

Excursion Fares

Reservations for excursion fares may normally be changed, subject to minimum and maximum stay requirements. They may normally be purchased at any time, and sold on a return basis. Routing and stopover requirements are generally flexible, and there are usually no refund restrictions.

The code E or EE is found at the end of the fare basis followed by the maximum stay in terms of days or months, e.g. YLEE14 or BEE3M.

APEX Fares

Reservations for Advance Purchase Excursion (APEX) fares usually may not be changed without a penalty, and there is often some type of refund restriction. Usually no stopovers are allowed and direct flights are used. They are normally sold on a return basis, and have a minimum and maximum stay requirement.

The codes AP, AN or AB are normally included in the fare basis.

PEX and Super-PEX Fares

These are Public Excursion fares and have the same restrictions as APEX fares but may be purchased at any time. Usually no stopovers are allowed and direct flights are used. There are minimum and maximum stay requirements, and they are normally sold on a return basis.

The codes PX or SX are included in the fare basis.

International Fare Display

H/FARES ASK ANSWER ID 8598

A basic fare display entry returns *all* published fares between two cities. The Galileo fare display defaults to show both return and one way adult fares for participating airlines.

Fares are displayed in low-to-high order, with round trips assessed at their half-value. When one carrier's fare is identical to another, the displays will be randomized on subsequent entries.

The basic input to display fares from one city to another is **FD** followed by the city pair and date of travel, which may be entered in any order.

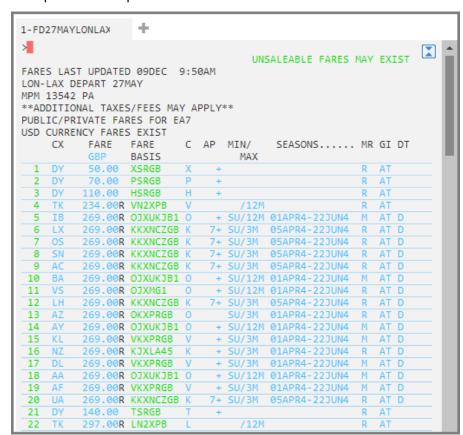
Example entries:

FDLONLAX27MAY

FD27MAYLONLAX

Either of these inputs will display the same list of fares in fare display.

Example screen response:



Note: Scroll down using the scroll bar to display additional fare options.

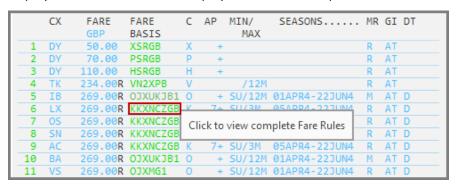
The following table lists the components of the fare display.

Component	Description
FD27MAYLONLAX	Tab displays the fare display format.
FARES LAST UPDATED 09 DEC 09:50AM	Date and time of most recent fares update.
LON - LAX DEPART 27MAY	Details of tariff display response. Repeat of particulars.
MPM 6544 AT	Maximum permitted mileage and global indicator.
PUBLIC/PRIVATE FARES FOR EA7	Public and private fares for PCC EA7.
USD CURRENCY FARES EXIST	Alert that USD fares exist for this city pair
	Column headers:
CX	Carrier
FARE GBP	Fare and currency code
FARE BASIS	Fare basis code
С	Booking class code
AP	Advance purchase requirement
MIN/MAX	Minimum and maximum stay requirements
SEASONS	Seasonal restrictions
MR	Mileage/routing indicator
GI	Global indicator
DT	Day/time flight restrictions

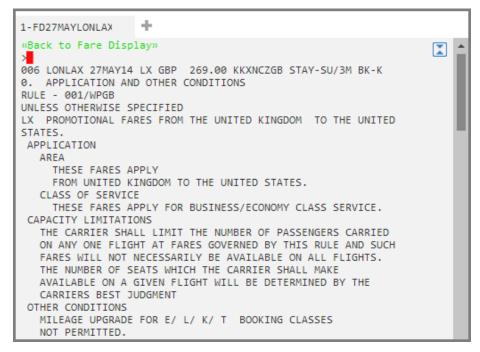
Fare Rules

H/NOTES H/FUFN

To display the fare rules from the fare display, click on the relevant fare basis code displayed on screen. This will display all rules for the specified fare.



Example screen display:



Note: Click <<Back to Fare Display>> to return to the fare display.

Displaying the Penalties Rule

Click on the fare to display the penalties that apply to that fare.

Example screen response:

```
6 LX 269.00R KKXNCZGB K 7+ SU/3M 05APR4-22JUN4 R AT D
                 Click to view Penalties info
                                                     «Close»
16. PENALTIES
FOR -NC TYPE FARES
  CANCELLATIONS
   ANY TIME
      TICKET IS NON-REFUNDABLE.
      WAIVED FOR DEATH OF PASSENGER OR FAMILY MEMBER.
         NOTE
         WAIVERS MUST BE EVIDENCED BY DEATH CERTIFICATE.
          THE FOLLOWING RULES APPLY PER PRICING UNIT.
          WHEN COMBINING FARES THE MOST RESTRICTIVE
          CANCELLATION CONDITIONS APPLY FOR THE ENTIRE
          PRICING UNIT.
          FULL REFUND PERMITTED BEFORE DEPARTURE IN CASE OF
          REJECTION OF VISA. EMBASSY STATEMENT REQUIRED.
          REFUND OF UNUSED FEES AND TAXES PERMITTED.
          UNLESS APPLICABLE OW/RT FARE PLUS TAXES FOR
          ACTUAL TRAVEL IS HIGHER THAN WHOLE ORIGINAL
          TICKET. IN THIS CASE NO TAX OR FEE REFUND WILL BE
          PERMITTED.
          EXCEPTION-
```

To view more penalty information, use the scroll bar to scroll down.

Note: Click <<Close>> to close the rule display.

Advance Purchase Information

To view the Advanced Purchase information, click the relevant Advance Purchase column.

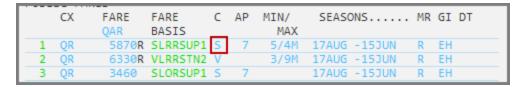
Example screen display:

```
269.00R KKXNCZGB K
     ΙX
                                   Click to view Advance Purchase info
  ADVANCE RES/TICKETING
FOR K- TYPE FARES WITH FOOTNOTE 8Q
 RESERVATIONS FOR ALL SECTORS ARE REQUIRED AT LEAST 7 DAYS
 BEFORE DEPARTURE.
 WAITLIST NOT PERMITTED.
  TICKETING MUST BE COMPLETED WITHIN 72 HOURS AFTER
  RESERVATIONS ARE MADE OR AT LEAST 7 DAYS BEFORE DEPARTURE
 WHICHEVER IS EARLIER.
         NOTE
         WAITLIST NOT PERMITTED AT TIME OF TICKETING.
          TIME OF TICKETING IS DEFINED ACCORDING TO TICKET
          TIME LIMIT.
          IF TTL IS NOT RESPECTED ALL SEGMENTS WILL BE
```

Booking Class Information

Check the booking class when different carriers are participating in an international itinerary.

Refer to the following fare display for primary carrier QR, for fares between DOH and SYD. The passenger wishes to travel via PER. To check which class of service to book for the fare on line 1, with secondary carrier QF for the PER to SYD sector, click the Class.



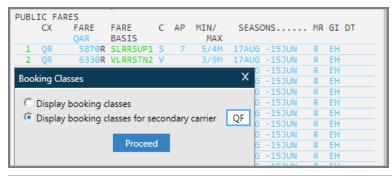
A 'Booking Classes' dialog box will open offering the options to display booking classes or display booking classes for secondary carrier.

Display booking classes - displays the booking code for the selected fare.

Display booking classes for secondary carrier - displays booking codes for the secondary carrier QF, from the primary carriers' (QR) fare display.

Select Display booking classes for secondary carrier and enter the secondary carrier's two-character airline code. Then click 'proceed'.

Example screen display:





Example itinerary:

```
1. QR 900 S 10MAY DOHPER HS1 0150 1755 0 E SA
2. QF 568 S 14MAY PERSYD HS1 0005 0620 0 E WE
3. QF 491 S 25MAY SYDMEL HS1 1945 2120 0 E SU
4. QR 905 S 25MAY MELDOH HS1 2255 #0610 0 E SU/MO

*ALL *RV *PI
```

Routing and Mileage Information

If a routing fare is identified in fare display, it is possible to display the applicable routing for that fare.

Refer to the fare display below, for fares between London and Melbourne on BA. Fares displayed on lines 1-14 are route fares, indicated by the **R** in the MR column.

Example screen display:

	CX	FARE	FARE	С	AP	MIN/	SEASONS	MR	GI DT
		GBP	BASIS			MAX			ı
1	VN	100.00R	TL1YEU	Т		6/	01JAN -25JUN	R	EH
2	VN	190.00R	RL1YEU	R		6/	01JAN -25JUN	R	EH
3	PR	238.00R	TWBLASIA	Т		/1M	18NOV3-31MAY4	R	EH
4	05	246.00R	LBUYGB02	L		V/12M		R	TS
5	05	246.00R	LBUYGB02	L		V/12M		R	EH
6	ΒI	275.00R	SLE3MGBG	S			15APR4-19JUN4	R	EH
7	05	290.00R	EBUYGB02	Е		V/12M		R	TS
8	05	290.00R	EBUYGB02	Е		V/12M		R	EH
9	MU		Q3MUBZ					R	EH
10	QF		OLUK				20APR4-30JUN4	R	EH
11	EK		TEQFPGB1		+			R	EH
12	BI		QLE6MGBG				15APR4-19JUN4	R	EH
13	CA		SPX6MGB1					М	EH
14	SQ		V34GB3M				27APR4-20JUN4	R	EH
15	SQ		V34GB3M		+		27APR4-20JUN4	R	EH
16	PR			U		/6M		R	EH
17	PR			U				R	EH
18	CA		GPX6MGB1			/6M		М	EH
19	QF		QLUK				20APR4-30JUN4	R	EH
20	EK		LEQFPGB1			3/12M		R	EH
21	QR		OPE6MGB				21APR4-19JUN4	R	EH
22	BI		XLE6MGBG				15APR4-19JUN4	R	EH
23	VN	390.00 R				6/	01JAN -25JUN	R	EH
24	05			Т		V/12M		R	TS
25	05			Т		V/12M		R	EH
26	MU	400.00R		Q		/6M		R	EH
27	SQ			٧	+	/3M		R	EH
28	AY			R		V/		R	TS
29	AY		RLBA2GB	R		V/	01APR -30JUN	R	EH
30	QF	419.00 R	NLUK	N	+	3/12M	20APR4-30JUN4	R	EH

To display the permitted routing for the fare on line 1, click the R in the MR column.

Example screen display:



Note: Where no carrier code is shown between two city codes on the routing the primary carrier is required for that part of the journey.

Any carrier code or city code separated by a / indicates alternatives, e.g. LON-TYO (QF/JL) SIN-SYD (BA/QF) MEL

```
>FR*1
LON-MEL SAT-10MAY14 BA
ADULT FARES
CX FARE FARE C AP MIN/ SEASONS..... MR GI DT
GBP BASIS MAX
1 BA 470.00R SLBBGB S + SU/12M 21APR4-29JUN4 R TS

SPECIFIED ROUTE: 0410
LON-TYO(QF/JL)SYD(BA/QF)MEL
LON-TYO(BA/JL)SIN-SYD(BA/QF)MEL
```

If a mileage fare is identified in the MR column of the fare display, it is possible to display the maximum permitted mileage and mileage surcharges by selecting **M**.

Example screen display:

```
>FM*15
TAXES/FEES NOT INCLUDED
ADULT FARES

CX FARE FARE C AP MIN/ SEASONS..... MR GI DT
GBP BASIS MAX

15 BA 1063.00 Y2EHOW Y /12M M EH
GI M 5M 10M 15M 20M 25M
MPM EH 12910 13555 14201 14846 15492 16137
GBP 1063.00 1116.15 1169.30 1222.45 1275.60 1328.75
```

Note: Min / Max stay may also be displayed if applicable, along with seasonality, global indicator information and date/time restrictions.

Fare rules may also be accessed from fare display using Galileo command entries. The table below lists some of the most frequently used formats.

Explanation:	Format:
Display the menu of paragraph headings for the fare on line 5 of the fare display.	FN*5
Display paragraphs 0, 6, 15, 16 and 17 from the paragraph menu.	FN*P0.6.15-17
Return to the menu of paragraph headings.	FN*5
Display all rule paragraphs for the fare on line 5 of the fare display.	FN*5/ALL
Return to fare display screen.	FD*
Display the routing options for the fare on line 1 of the fare display.	FR*1
Display the maximum permitted mileage and mileage surcharge information for the fare on line 8 of a fare display.	FM*8
Check which booking class is required for the fare on line 1, for secondary carrier QF.	FDC*1//QF
Display a rule summary for city-pairs where ATPCO is the fare supplier.	FN*2/S

Fare Display Search Qualifiers

H/FD

A more appropriate fare display may be obtained by using search qualifiers.

Search qualifiers may be input in any order, and may be used in two ways:

- As part of the initial fare display input
- To update an existing display
- Carrier Qualifier

The system default is to display fares for all carriers. The carrier qualifier may be used to limit the display to that of a specified carrier.

Example entry: FD10JUNLONHKG/CX

Example screen response:

	CX	FARE GBP	FARE BASIS	С	AP	MIN/ MAX	SEASONS	MR	GI	DT
1	CX	371.00R	VLXRT	٧	+	SU/6M	24DEC3-19JUN4	М	EH	D
2	CX	392.00R	VLWRT	٧	+	SU/6M	24DEC3-19JUN4	М	EH	D
3	CX	424.00R	LLXRT	L	+	SU/6M	24DEC3-19JUN4	М	EH	D
4	CX	445.00R	LLWRT	L	+	SU/6M	24DEC3-19JUN4	М	EΗ	D
5	CX	519.00R	MLXRT	М	+	SU/6M	24DEC3-19JUN4	М	EΗ	D
6	CX	541.00R	MLWRT	М	+	SU/6M	24DEC3-19JUN4	М	EH	D
7	CX	625.00R	KLXRT	K	+	/12M	24DEC3-19JUN4	М	EΗ	D
8	CX	647.00R	KLWRT	K	+	/12M	24DEC3-19JUN4	М	EΗ	D
9	CX	739.00 R		М		/12M	01MAY -24JUN	М	EH	
10	CX	763.00R	HLXRT	Н	+	/12M	24DEC3-19JUN4	М	EH	_
11	CX	784.00 R	HLWRT	Н	+	/12M	24DEC3-19JUN4	М	EH	D
12	CX	837.00R		Е	7+	/12M	24DEC3-19JUN4	М	EH	
13	CX	880.00R		Е	7+	/12M	24DEC3-19JUN4	М	EH	
14	CX	901.00R		В	+	/12M	24DEC3-19JUN4	М	EH	
15	CX	922.00 R		В	+	/12M	24DEC3-19JUN4	М	EH	
16	CX	1092.00R		R	+		24DEC3-19JUN4	М	EH	
_17	CX	1134.00R		R	+		24DEC3-19JUN4	М	EH	D
18	CX		BEE12MCX	В		/12M		М	EH	
19	CX	2074.00R		В		/6M		М	EH	
20	CX	2131.00R		Υ		/12M		М	EH	
21	CX	1082.00	BEEOWCX	В		/12M		М	EH	
22	CX	2178.00R		W		/12M		М	EH	
23	CX		Y20W1	Υ		/12M		М	EH	
24	CX	1525.00	W2OW1	W		/12M		М	EH	
25	CX	3708.00R		I	14+	SU/6M		М	EH	
26	YY	4275.00R		Υ				М	EH	
27	CX	4926.00R		Υ		/12M		М	EH	
_28	CX	5258.00R	RRT	R		/12M		М	EH	

Points to note:

- Only fares for CX are displayed. A maximum of three carriers may be specified in a fare display entry.
- Specified carriers may be added to an existing fare display with a follow up entry: FD/CX/BA/SQ
- Carriers may choose to have IATA fares suppressed when their fares are displayed.
- Carrier coded fares show their correct booking class code, but IATA fares show only a generic booking class code. The display must always be changed to that of the required carrier to obtain the correct booking class code.

Journey Type Qualifier

The system default displays both one way and round trip fares. The journey type qualifier may be used to limit the display to either a one way or round trip fare display.

Example entry: FD22MARPERSYD-OW

Example screen response:

PUBL	IC F	ARES							
AED	CHF	CZK DKK E	UR GBP	NZD P	LN SE	K CURR	ENCY FARES EXIS	T	
	CX	FARE	FARE	C	AP	MIN/	SEASONS	MR	GI DT
		AUD	BASIS			MAX			
1	VA	143.41	SZDAS	S	+			R	EH
2	VA	156.14	TZDAS	T	+			R	EH
3	JQ	172.93	HLOW	Н	+			R	EH
4	JQ	182.02	KLOW	K	+			R	EH
5	VA	210.68	SZDA	S	+			R	EH
6	JQ	213.84	LLOW	L	+			R	EH
7	VA	228.87	TZDA	Т	+			R	EH
8	JQ	232.02	MLOW	М	+			R	EH
9	VA	247.05	QZDA	Q	+			R	EH
10	JQ	250.20	NLOW	N	+			R	EH
11	QF	250.66	OSXI	0				R	EH
12	JQ	268.38	OLOW	0	+			R	EH
13	VA	274.32	VZDA	٧	+			R	EH

Points to note:

- Only one-way fares are displayed.
- Round trip fares may be displayed by using the qualifier -RT
- The journey type qualifier may be added to an existing fare display with a follow up entry: FD–RT or FD–OW
- The warning UNSALEABLE FARES at the top of the screen indicates that additional fares exist, which may not be sold at your agency location

Passenger Type Code Qualifiers

H/PTC

Adult fares are displayed as the system default. When a fare is required, *other* than an adult fare, a passenger type code must be used.

3-character standard passenger type codes and descriptions defined by ATPCO are available. Passenger type codes and descriptions may be displayed using the following entries.

Explanation:	Format:
Display a complete list of codes and descriptions	PTC
Display a list of codes and descriptions beginning with the letter U	PTC/U
Search for a code by description.	PTD/STANDBY
Note: All passenger type codes/descriptions that match the word are displayed.	

Passenger type codes with age requirements

When requesting fares for some passenger types you may need to specify the age of the passenger within the passenger type code. The input will vary depending on the way the airline has filed the fare.

For example:

Explanation:	Passenger Type Code:
Accompanied child	CNN <i>or</i> C08 (age 8)
Senior citizen with age requirement	SNN <i>or</i> S65 (age 65)
Military child	MNN or M05 (age 5)

Example entry: FD14JUNLONKUL/MH*CNN

Example screen response:



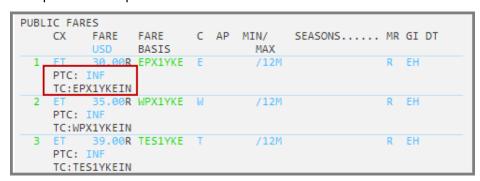
Note: Only child fares are displayed. The passenger type code CNN appears below the fare amount along with the ticket code TC:NLBC6GBCH.

A ticket code will replace the Fare Basis Code when printed on the ticket.

A maximum of six passenger description codes may be used in one entry.

Example entry: FD30MAYNBOLOS/ET*ADT*CNN*INF

Example screen response:



Note that fares are displayed for all three passenger types. However as fares are displayed in low-to-high order, the infant fares generally appear first.

Use the scroll bar to scroll down and view more fare options.

Fare Basis Code Qualifier

Infant fares are shown at the top of the screen, as they are the lowest fares. It is possible to move down (MD) through the list to find the corresponding child and adult fares, but time-consuming.

An easy way to find the adult and child fares corresponding to the infant fare is to use a follow-up entry to modify the fare display using the selected infant fare basis code.

Example entry: FD@EPX1YKE

Screen Response:



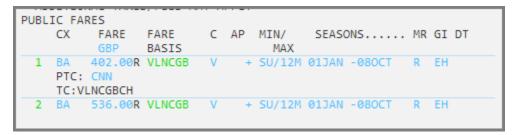
Note: Infant, child and adult fares are displayed for the specified fare basis code.

Combining Search Qualifiers

Search qualifiers may be used to display a more appropriate choice of fares. Multiple search qualifiers may be used in combination, and may be used in any order.

Example entry: FD12JUNLONJNB-RT*ADT*CNN/BA@VLNCGB

Example screen response:



Fare Display Search Qualifiers Formats

The following fare display qualifiers may be used to request a more specific display.

Format:	Explanation:
/QF	Specified carrier
-OW	Type of fares – one way and round trip
-RT	
*ADT	Passenger type – adult, child and infant
*CNN (or) C08 *INF	
-В	Fares with booking class B (carrier required)
@C	Business class fares only (@F for First class)
@YPX3M	Specified fare basis only
.EH	Travel via eastern hemisphere
:P	Private fares only
:C	Net fares only
-PRI-ACCT	With specified account code
/X	High to low order
.T29JUN13	Specify a ticketed date in the fare display entry, to check historical fare information

Fare Display Follow-up Entries

Once a Fare Display has been requested, follow-up inputs can be made to update the initial request, rather than inputting the whole entry again.

The use of follow-up inputs results in a new Fare Display, reflecting the new requirements.

Format:	Explanation:
FD-OW	Updates the previous fare display to show one way fares only.
FD29MAY	Updates the specified date of the previous fare display.
FD/TG/SQ	Updates the previous fare display to show fares for Thai Airways (TG) and Singapore Airlines (SQ).
FD-RT*CNN (or C08)	Updates the previous fare display to show round trip fares for a child.
FDOSYD	Updates the origin city of the previous fare display to show Perth.
FDDSIN	Updates the destination city of the previous fare display to show Singapore.
FD@YEE6M	Updates the previous fare display to show the YEE6M fare only
FD@C	Updates the previous fare display to show business class fares only

Note: FD* redisplays the active fare display.

Historical Fare Display

ASK ANSER ID 1069

There may be instances when you need to confirm what the fare rules were on that date that a ticket was issued. For example before exchanging or refunding a ticket.

A historical fare display entry must be used, in which the airline, the travel date and the ticketed date must be specified.

Example entry: FD20MAR13LONBKK/TG.T25MAY14

Example screen response:



Once historical fares have been displayed, the fare information can be viewed by clicking on the fare basis or using the standard Galileo entries.

Note: Historical fares can be displayed for up to one year prior to the current day.

Summary

In this module, you learned how to:

- Identify different classes of service
- Identify different fare types
- Use basic International Fare Display formats
- Display fare rules
- Fare display using additional search qualifiers
- Use follow-up entries to update a fare display
- Display historical fares

Module Review

1.	Wł	nat is the maximum number of passenger type codes that can be used in a fare display entry?
2.		nich search qualifier should be used as part of a fare display entry when searching for Net res?
3.	Wh	nat is the entry to update the fare display to show only business class fares?
4.	Wł	nat would the following entry be used for? FDDSFO
5.	wa	. Beckett calls to inquire about the roundtrip airfares from London to Toronto. His family nts to depart on the 10^{th} of next month and return three weeks later. What is the format to juest a fare for those dates?
	а.	Mr. Beckett indicates that he prefers to fly on Air Canada. What is the format to update the fare display to show Air Canada fares only?
	b.	What is the fare basis code for the lowest published Air Canada fare?
	с.	What is the penalty for changes on this fare?
	d.	What discount do children and infants receive on this fare?