

STANDARDISED PRICE LIST – Tom Newing & Sons Limited

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (Funeral Director's charges only)	£1690.00
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	
Taking care of all necessary legal and administrative arrangements	£900.00
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care.	£100.00
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at Hamilton Court Funeral Home, Dartmouth Street, Milford Haven.	£55.00
Providing a suitable coffin – this will be made from Oak Veneer.	435.00
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer)	Inclusive
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£200.00

UNATTENDED FUNERAL

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Burial (funeral director's charges only)	£713.00
Cremation (funeral director's charges plus the cremation fee) ²	£1450.00

FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the burial fee. ¹	£500 - £830
In this local area, the cost of a new Milford Haven Cemetery plot for local residents is:	£778.00
In this local area, the church fee for interment in a churchyard is:	£482.00
For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	
For an Attended cremation funeral, the cremation fee. ²	£710.50
In this local area, the typical cost of a cremation for local residents is:	£710.50

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional mileage (price per mile)	£1.30
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£145.00
Collection and delivery of ashes	Inclusive
Embalming	£100.00
Funeral officiant (eg. celebrant, minister of religion etc.)	£80 - £150
Services supplied outside of normal office hours	Prices on request

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

Tom Newing & Sons Ltd

(Incorporating Neyland Funeral Services)



INDEPENDENT FAMILY FUNERAL DIRECTORS

TERMS OF BUSINESS

We are a member of the National Association of Funeral Directors and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you.

1 Estimates and Expenses

The estimate overleaf sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges. We may not know the amount of third party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charges will be detailed and shown in the final account. If you amend your instructions we will require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list. We will add VAT to our charges, where applicable, and at the rate applicable when we prepare the invoice.

2 Payment Arrangements

The funeral account is due for payment within twenty eight days of our account, unless otherwise agreed by us in writing. If you fail to pay us in full on the due date we may charge you interest: - at a rate of 4% above our bank's Base Rate from time to time in force; - calculated (on a daily basis) from the date of our account until payment; - compounded on the first day of each month; and - before and after any Judgment (unless a Court orders otherwise). We may recover (under Clause 3) the cost of taking legal action to make you pay. Payment by instalments is not an option.

3 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms. This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents we may also recover from you the fees we incur. Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

4 Data Protection

Words shown in italics are defined in the General Data Protection Regulations 2018 ("the Regulations"). We respect the confidential nature of the information given to us, and where you provide us with personal data ("data") we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services unless you give us your express permission for use in our marketing. In order to provide our services we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. We will not pass your details to third parties for marketing purposes whatsoever. Under the Regulations you have the right to know what data we hold on you and you can, by applying to us to in writing and paying a fee, receive copies of that data. When you sign the acceptance you are giving us permission to keep your details on record. Our Privacy Policy can be found at Hamilton Court Funeral Home, Dartmouth Street, Milford Haven.

5 Cooling-Off Period

The Cancellation of Consumer Contracts made in the Consumer's Home or Place of Work etc Regulations 2008 may give you the right to terminate this agreement in the cooling-off period of fourteen days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling-off period, you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

6 Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions. If we or you terminate your instructions you may, depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

7 Standards of Service

The National Association of Funeral Directors' Code of Practice requires that we provide a high quality service in all aspects. If you have any questions or concerns about the service we provide to you, please raise them in the first instance with our designated senior person. If that does not resolve the problem to your satisfaction the National Association of Funeral Directors through the Funeral Arbitration Scheme (FAS) provides a low cost dispute resolution service, as an alternative to legal action. You can contact the FAS at 618 Warwick Road, Solihull, West Midlands B91 1AA. The FAS, and how it can be accessed, is explained in the leaflet entitled "Your Right to Put It Right" made available to you and on display on our premises. The FAS provides independent conciliation and arbitration through IDRS Ltd, a wholly owned subsidiary of the Chartered Institute of Arbitrators. All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed. Although we endeavour to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date or time specified. Where this is the case we will attempt to contact you in advance, using the details overleaf, and advise you of alternative arrangements.

8 Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business. Your instructions will not create any right enforceable (by virtue of the Contracts Rights of Third Parties Act 1999) by any person not identified as our client. If any of these terms are unenforceable as drafted: - it will not affect the enforceability of any other of these Terms; and - if it would be enforceable if amended, it will be treated as so amended. Nothing in these Terms restricts or limits our liability for death or personal injury. This agreement is subject to English Law. If you decide to commence legal action, you may do so, in any appropriate UK Court.

9 Collection of Ashes

9.1 The Client undertakes to arrange for the collection of the ashes of the Deceased within 365 days following cremation of the Deceased.

9.2 In the event that the ashes have not been collected within the time referred to in Clause 9.1 then the Client authorises Tom Newing & Sons Ltd to dispose of the ashes without any further notice to the Client at Parc Gwyn Crematorium, Narberth.

9.3 The Client undertakes to indemnify Tom Newing & Sons Ltd against the claims of any third party which may arise out of the disposal of the ashes as contemplated in Clause 9.2

9.4 Cremated remains will only be released to the Client who applied for the cremation. If the remains are to be collected by a third party written permission must be received before the remains are released.

9.5 Identification will be required before the remains are released to a third party.

10 Simplicity and Direct Transfer Funerals to be paid in full 72 hours before the funeral takes place.

DISCLOSURE OF INTEREST

Tom Newing & Sons Limited is owned and managed by a Limited Company. The Limited Company is made up of two Directors namely Frank GT Newing and Dilys F Newing together with six Shareholders namely Frank GT Newing, Dilys F Newing, Alexander Newing, Helene Glasspool, Ruth Jordan and Shane Morgan.

Tom Newing & Sons Limited does not have any business or material financial interest in price comparison websites that compare Funeral Director Service and/or Crematoria Services and their respective prices.

There have been no charitable donations to third parties connected to the funeral sector in the last 12 months.

There has been no gratuity to a third party connected to the funeral sector in the last 12 months.

There has been no material form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to Tom Newing & Sons Limited

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INDEPENDENT FAMILY FUNERAL DIRECTORS

ADDITIONAL FEES

Evening Reception Into Church up to 4.30pm	from £175.00
Evening Reception Into Church after 4.30pm	from £295.00
Attendance of Funeral Director & Staff for Church service	£100.00
Bearers x 4	from £100.00
Limousines (Local)	from £150.00
Limousine Wait Time (per Hour)	£30.00
Hygienic Treatment (Embalming)	from £100.00
Removal of Memorial	from £25.00
100 Printed Hymn Sheets	from £75.00
100 Printed Hymn Sheets With Colour Image	from £95.00
100 Printed Hymn Sheets With Colour Image & Insert	from £125.00
Attendance Cards (per 100)	£25.00
Book of Condolence	£15.00
Press Notices	From £95.00
Cremated Remains Urn	£45.00
Cremated Remains Casket	from £65.00
Cremated Remains Scatter Tube	£20.00
Ornate Urns	£195.00
Artiste Cremated Remains Casket	£150.00
Attend To Cremated Remains Burial	£100.00
Removal per mile Over 10 Miles	£1.30
Saturday Funeral Surcharge	£350.00
Removal Of Pacemaker	£30.00
Drs Fees 2@ £82.00	£164.00

OUT OF NORMAL WORKING HOURS REMOVAL OF DECEASED

Week Day 5:00pm - 9.00am Weekends & Public Holidays	£220.00
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COFFINS

The Albion	£435.00
The Greville	£495.00
The Hamilton	£555.00
The Derby	£700.00
The Nelson	£795.00
The Last Supper	£795.00
The Dorchester	£1075.00
The Seagrass	£620.00
The Regal	From £1,995.00 + Delivery Charge
The Royal	£1,160.00 + Delivery Charge
The Dartmouth	£ 895.00 + Delivery Charge
The Colourful Coffin	From £ 850.00 + Delivery Charge
The Britannia	£1450.00 + Delivery Charge
The Artiste Casket	£1450.00 + Delivery Charge
The Artiste Coffin	£ 895.00 + Delivery Charge
The Devotion	P.O.A

MILFORD HAVEN TOWN COUNCIL - MILFORD HAVEN CEMETERY FEES

INTERMENT	
(a) All children up to the age of 16 years	No Charge
(b) A person over the age of 16 years in a purchased, unpurchased or re-opened grave to include turfing of grave.	£822.00

EXCLUSIVE RIGHT OF BURIAL	
(a) For the exclusive right of burial, in an earthen grave 7 ft x 3 ft	£778.00
(b) Pre-purchase of grave over 100 years' old (to include first interment)	£900.00
(c) Interment in unpurchased grave over 100 years' old	£533.00
(d) For the right to construct, and for exclusive right of burial in a walled grave or vault	£778.00

An application to transfer burial rights shall be submitted, in writing, to the Milford Haven Town Council for its consideration.

CHARGES FOR INTERMENT OF CREMATED REMAINS	
(a) In a new standard size grave in the new sections	£767.00
(b) In an existing grave in any section	£289.00
(c) For scattering cremated remains on an existing grave	No Charge
(d) Purchase of a grave space and interment of cremated remains in Sections FCR and JCR	£444.00
(e) Re-opening of graves in cremated remains Sections	£289.00

PEMBROKESHIRE COUNTY COUNCIL - CREMATORIUM & CEMETERY CHARGES INCLUDING NEYLAND & LLANSTADWELL BURIAL BOARD - HONEYBOROUGH CEMETERY

PARC GWYN CREMATORIUM FEES & CHARGES	
Cremation Services - Weekdays (45 minute slot / permitted service time 30 minutes only)	
Single service time 9:15am to 3:15pm start	£710.50
Single service time 4:00pm start (Available 1st February to 31st October only)	£766.50
Extra slot up to and including 3:15pm £110.00	Extra slot at 4:00pm £168.00
Child up to and including 16 years	No charge
NVF Baby / Stillborn Baby (9:15am or 10:00am - single service time to be held on weekdays only)	No charge

Cremation Services - Saturdays (45 minute slot / permitted service time 30 minutes only)	
Single service time 10:45am to 12:15 pm start £934.00	Extra slot £335.00
N.B. Cremation Services include the provision of an Organist, Wesley Music System & Medical Referee's Fee.	
Double Service times (60 minute service time) are available at the discretion of the Superintendent.	
Cremation Only - For When No Service is Required	
Adult (Inclusive of Medical Referee Fee)	£581.50
Child up to and including 16 years (weekdays only)	No charge
NVF Baby (weekdays only)	No charge
N.B. A Deceased for "Cremation Only" must be at the Crematorium before 9:00am on the day that the cremation is to take place, otherwise the charges for the use of the Chapel of Rest, may be incurred as indicated below.	
Remote Viewing & Recording of Cremation Services	
Audio CD Recording of Service £38.00	DVD Video Recording of Service £45.50
Additional Copies Per CD £19.30	Additional Copies Per DVD £23.00
Remote viewing of a Service via Internet for up to 7 days following date of Cremation £45.50	

CEMETERIES FEES AND CHARGES	
Purchase of Exclusive Right of Burial in a grave (EROB) 100 years	
Next in line at time of burial (Full)	£982.50
Reserved in advance (Full)	£1037.00
Next in line at time of burial (Cremated Remains 4' x 4'6")	£491.00
Reserved in advance (Cremated Remains 4' x 4'6")	£518.50

EXCAVATION OF A GRAVE	
Includes re-instatement, levelling and re-turfing in first year following a burial	
Excavation of a grave - 1st Interment Single, Double or Treble	£830.00
Excavation of Grave - Subsequent Interments	£805.50
Vaulted grave per Interment (All Coffin Burials)	£1,092.00
Extra for Saturday (All Coffin Burials)	£273.00
Burial of Cremated Remains (Loose or Casket Burial)	£175.00
Extra for Saturday (Burial of cremated remains)	£136.50

Burial of the body of a child: -
The excavation of an earthen grave to accept the remains of a child under 18 years of age is free of charge. Fees for grave purchase, memorials, additional excavation to permit further burials at a later date still apply.

Miscellaneous	
Transfer of Exclusive Rights of Burial	£28.50