

TOGETHER

ANNUAL REPORT . 2020-2021



1,000+
Volunteers



100+

Community partners



\$700,189

Value of volunteer hours
to local organizations



24,028

Service hours

TOGETHER RESILIENT

Thank you for caring about Madison House, our student leaders and volunteers, and the Central Virginia communities where we have been a trusted partner for over 50 years. We are strong and resilient, but we could not do this work without your support.

Over the past year, we have shown our true mettle as an organization—adapting and innovating in the face of the pandemic and creating new ways to meet community needs. In a year defined by “distancing,” we learned how to work together more closely than ever and how to take care of our communities and one another safely.

I am so proud of our students; they are the heartbeat of our organization. Their impact has been felt in our schools, neighborhoods, and hospitals. They have cared for our communities by tutoring, nourishing, mentoring, and supporting our neighbors, and for all that they have given, they have received much in return: leadership skills, real-world experience, and the wisdom shared by our community leaders and residents. With your support, they are now facing the challenges of the current year with purpose and determination. Thank you!

Whether near or far, virtual or in person, together we will get through these challenging times.



Tim Freilich
Executive Director

25

Volunteer programs

Give now to support
Madison House

2020-2021 | **A year like no other**

In an ordinary year, Madison House sends 2,500+ student volunteers into the community to work alongside 140 partner organizations, with a more than \$2 million estimated value of our volunteers' service to the community. But this was not an ordinary year. In this time of Covid-19, we launched new programs and adapted others, mindful of the need to work together even as we stayed safely apart.

1▼

Hoos Helping, a virtual volunteering initiative, launched in April 2020 to provide volunteer services to educators and families in the Charlottesville community.

2▼

Medical Services Program developed a virtual "rounding" service, to assist with administrative duties for healthcare providers at UVA Health.

3▼

The CASH Program, in partnership with the United Way, prepared tax returns for 500+ households, returning more than \$1 million to the community.

4▼

HELP Line continued to run their empathetic listening hotline throughout the course of the pandemic. The hotline fielded hundreds of calls and trained 80 new volunteers.

5▼

Youth Mentoring supported the PB&J Fund in delivering nearly 10,000 bags of groceries to families in need during the first year of the pandemic.

6▼

Educational Equity Program launched in partnership with the UVA Equity Center. 175 trained tutors gave 3,600 hours to public schools.

This was a year of devastating illness; of masks and viral loads and hearing that a neighbor had gone to the food bank for the first time. In March 2020, as doors began closing, Madison House staff worried about reductions—in the numbers of volunteers, in the quality of virtual programming we could create alongside our partners, and in the value these efforts could bring to our struggling community.

We sent out a virtual volunteering interest form to our student volunteers and crossed our fingers. Three hours later, 600 UVA students had said yes with more replies coming in. Just weeks later, we launched **Hoos Helping**, a flexible, virtual volunteering initiative designed to support program leaders as they adapted existing programs and created new ones for a changed world.

Nine new program partnerships

UVA College and Graduate School of Arts and Sciences

UVA Office of Diversity and Inclusion

UVA Center for Teaching Excellence

UVA Office of Vice Provost for Academic Outreach

UVA Equity Center

Youth-Nex, the UVA Center to Promote Effective Youth Development

Virginia Department of Health Blue Ridge Health District

Westhaven Nursing Clinic

UVA School of Education Youth and Social Innovation Program

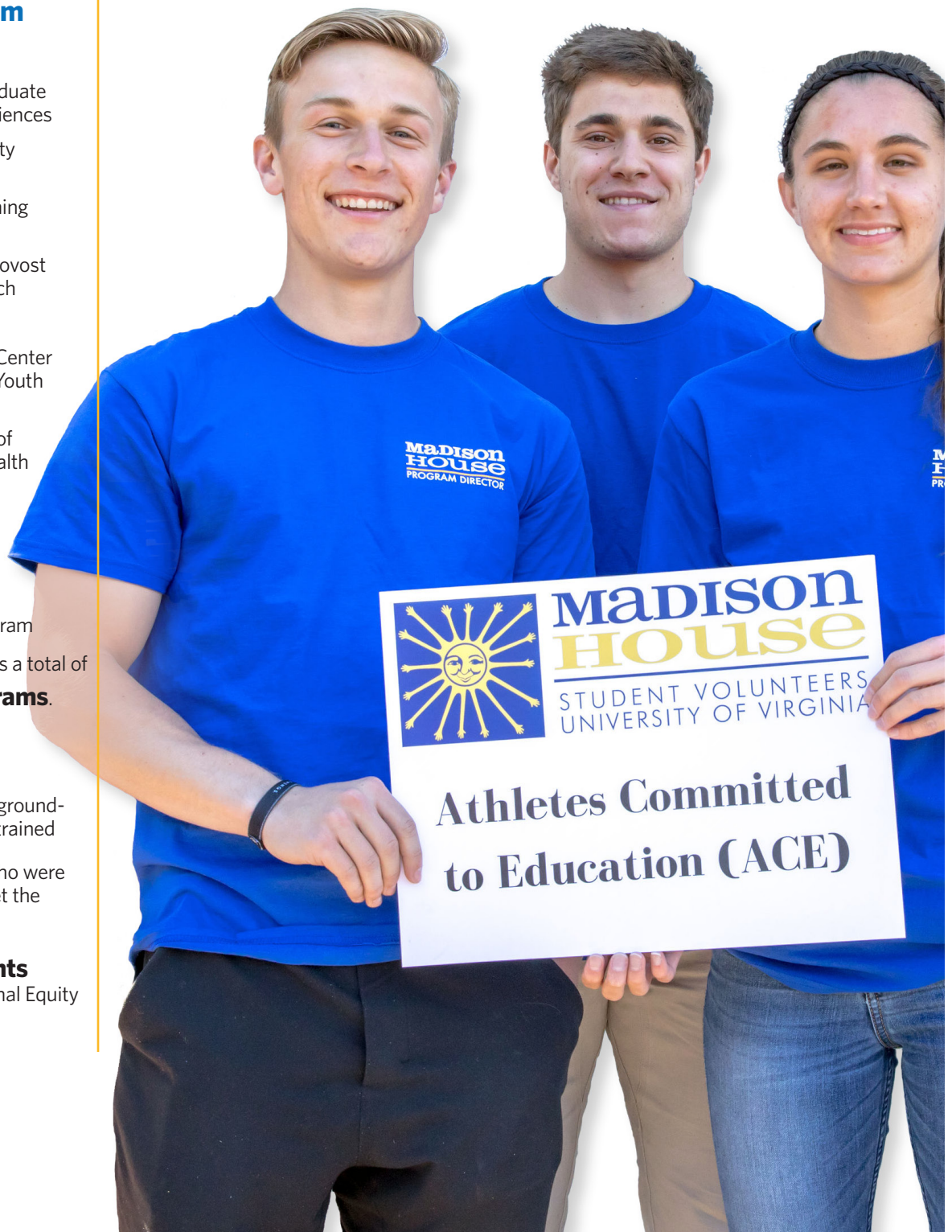
Madison House now has a total of **25 volunteer programs.**

Hoos Helping

Madison House background-checked, vetted, and trained

175 volunteers who were then deployed to meet the educational needs of

115 at risk students through our Educational Equity Program.



In-person volunteering was suspended but...

Our staff and volunteers never stopped working. With the support of generous donors and friends, we were able to continue safely providing targeted support to our Charlottesville/Albemarle communities while also working together to build something bigger.



1

• March 11

UVA announces it will not be holding classes on Grounds for the “foreseeable future.” President Jim Ryan says online classes will begin on March 19.

• March 12

Madison House suspends all volunteer activity and reaches out to each of our 140 community partners.

• March 23

Madison House sends a virtual volunteering interest form to students, receiving **600 responses** within the first few hours; ultimately nearly 1,000 come through.



2

• April 6

Madison House volunteers begin making contactless food deliveries through the PB&J Fund.

Medical Services volunteers offer free virtual tutoring for children of healthcare workers.



3



4

- 1 Social distancing signage on the UVA Lawn
- 2 Madison House
- 3 Volunteers contribute to contactless food delivery
- 4 Madison House Tutoring volunteers in 2019

● **April 13**

New programs commence and existing ones adapt—

○ **Hoos Helping**, a virtual volunteering initiative, is launched to address needs created by the pandemic. Volunteers are trained and paired with local educators and youth workers. The initiative also supports other House programs in adapting to a virtual setting.

○ **Youth Mentoring** leaders in the Student to Scientist program create a free resource book to support parents with kids at home.

○ **Arts Mentors** volunteers create crafting kits so mentees can make art at home.

● **August 24**

Housing Improvement Program

partners with the Virginia Poverty Center’s Eviction Legal Helpline to create a resource website for volunteers helping renters facing eviction.

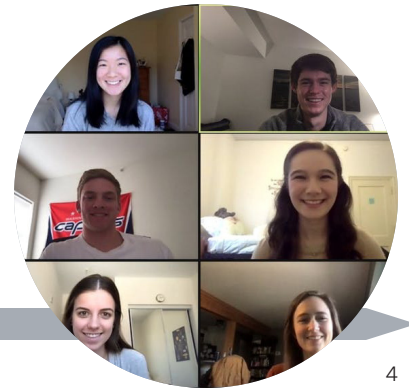
● **September 8**

CVille Educational Equity, in collaboration with the UVA Equity Center, Youth-Nex, and Madison House, launches a website providing antiracist curricula for teachers, virtual education support for families, and resources for those experiencing food insecurity.

The partnership later expands to a tutoring program at Albemarle High School.



3



4



1

○ **Big Sibs** volunteers continue to engage their “Littles” through video chats and phone calls.

○ **VoiceBridge** volunteers assist the International Rescue Committee in helping newly resettled refugees adjust to American life; virtual meetings commence, primarily for English language tutoring.



2

● **September 9**

In the **Medical Services Rounding with Heart Program**, volunteers assist with administrative duties such as virtual scheduling of rounds.

● Madison House is one of the few hospital partners entrusted with access to the scheduling system to ensure that medical personnel meet with their mutual patients together.

1 Big Sibs volunteer with his “Little”

2 The Big Sibs program creates a contactless call for volunteers

3 A volunteer works on a housing improvement project

4 Medical Services volunteers meet virtually over Zoom



1



2

● **October 6**

Hoos Helping continues to support training for virtual tutoring and to connect volunteers with virtual opportunities.

○ **Madison House volunteers** partner with Albemarle County Fire Rescue and JABA to distribute face masks, informational pamphlets, and personal letters from UVA students to senior citizens impacted by Covid-19.

● **November 21**

Madison House's **Holiday Sharing Program** volunteers raise \$2,000 in gift card funds to distribute to all 100 community members who signed up for resources or support for the holidays.



5

● **September 14**

HELP Line resumes taking calls. Adhering to strict safety guidelines, 150+ volunteers handle hundreds of calls from mid-September, 2020 to mid-May, 2021, logging 2,763 hours.



3

● **December 1**

Madison House participates in GivingTuesday with our first text-to-give initiative, "**Text MHSERVES to 4144.**"

In spite of the pandemic, this year proves to be our most successful GivingTuesday yet, with \$49,110 raised from 178 generous donors.



4

- 1 HELP Line Volunteers paint Beta Bridge
- 2 Volunteers support distribution of face masks
- 3 Head Program Directors discuss their plans for the year
- 4 GivingTuesday logo
- 5 Holiday Sharing volunteers from 2018

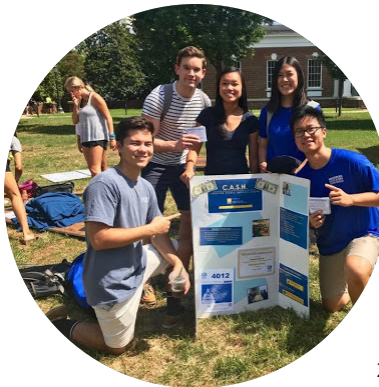
January 22

Madison House partners with the **Blue Ridge Health District**, supporting their outreach efforts. Volunteers organize and update data on regional businesses and organizations and conduct Covid-19 vaccine outreach calls.

February 1

Madison House's **CASH Program**, Creating Assets, Savings, and Hope, trains 268 students as certified tax preparers.

In partnership with the United Way of Greater Charlottesville, they help more than 500 households prepare their taxes and return more than \$1 million to the region's economy.



2



3

May 7

Madison House hosts a lunch to say goodbye to **Head Program Directors** as they depart for the summer, and to welcome David Aaron Roth, our first **Madison House Fellow**, a position created in partnership with the UVA Equity Center.

May 28

Madison House resumes **in-person volunteering** and programming. All students and interns who volunteer in person are required to be fully vaccinated.

Virtual volunteer opportunities remain available.



4



1

March 30

Madison House volunteers support Blue Ridge Health District and UVA **vaccination clinics**.

April 20

Madison House launches our first annual solo giving day, the **BIG GIVE**, with UVA Prof. Erin Hall to provide her 19 students with hands-on experience creating and executing a large fundraising event.

Hall's students coordinate and host the **BIG GIVE LIVE**, a forum featuring Dr. Rose Cole, Tim Freilich, and Dr. Jamie Jirout discussing how the House adapted to the pandemic year.

With matching contributions from generous donors, we raised \$70,864 surpassing our goal by almost 20%.



4

- 1 Volunteers assist vaccination efforts
- 2 Creating Assets, Savings and Hope (CASH) volunteers in 2019
- 3 CASH volunteers in 2019
- 4 Head Program directors prepare for the coming year
- 5 UVA Students support Madison House's BIG GIVE

BUILDING TOGETHER



Barbara J. Fried

President of Fried Companies, Inc. and a long-time community partner through her Charlottesville Area Riding Therapy (C.A.R.T) Program

Barbara J. Fried is no stranger to Madison House. Student volunteers have been dedicating their time to help run Charlottesville Area Riding Therapy at her farm for decades. In the absence of these volunteers and the children with whom they work, Fried had the forethought to imagine that there must be something else she could do to support the community during the pandemic. “I was especially sensitive to the school children in Charlottesville and Albemarle who had nothing.”

After hearing about the pressing need for volunteer tutors who could address the challenges of online learning, Fried decided to make a transformational gift to the Campaign for Madison House. Madison House staff and student leaders seized the chance to expand equitable virtual tutoring programs that would prevent those most in need from falling behind.

“There was such a crying need out there.” Fried explained. “Here you, at Madison House, were meeting that need—especially in your own community with your own neighbors.”

Thanks to her generosity, we increased key staff to include an education and youth partnerships coordinator, Andrea Brown, whose talents are helping to channel our volunteers’ good intentions into real-world solutions. Fried’s gift has allowed us to implement innovative, focused educational services that will help to close the opportunity gap for years to come.

Fried understands that her investment in Madison House stretches well beyond the house itself. “If you think about it, suppose there were no Madison House? Look at all the organizations that might not even survive without it.” Her contribution supports our goals to develop student leaders, strengthen community partnerships, and transform the lives of the families and children we serve.

“It’s one thing to talk philosophically about doing good, it’s another thing on a day-by-day basis to practice it,” Fried shared. “I think that’s what Madison House is. Madison House also enables students to become leaders.”

“We are so excited to be able to leverage this gift in a way that supports equity in our educational programs and underpins the broader goals of our strategic plan to be more accessible to students, partners, and the communities we serve.”

— Andrea Brown, *Education and Youth Partnerships Coordinator*



The impact of Barbara J. Fried’s transformational gift to Madison House:

- ▶ A 197% increase in the number of volunteers in our tutoring programs;
- ▶ A 260% increase in total hours volunteered;
- ▶ A dramatic increase in the number of tutoring sessions during the pandemic—from 480 sessions before her gift, to 2,462 tutoring sessions following the gift;
- ▶ Expansion of our tutoring program beyond Charlottesville/Albemarle to include weekly office hours for students at Hidden Valley High School in Roanoke. In its inaugural semester, these student volunteers facilitated 100 drop-ins related to the STEM curriculum;
- ▶ Partnerships with 35 teachers at Albemarle High School who welcomed volunteers to virtually join classes to support the education of English language learners.

UVA third-years Sonya Shafqat and Reilly Krannitz both participated in the Educational Equity Program.

Sonya and Reilly met regularly with **Nilar Thein***, a student whose family are refugees who have recently resettled in Charlottesville. Over Zoom, Nilar, Sonya, and Reilly spent time reading and writing stories, playing games, and reinforcing Nilar’s English.

“We’ve all gotten so close, despite never meeting in person. Nilar will often tell us that she loves us, or she’ll want to give us hugs through the camera. It’s just tutoring, but when she says things like that, it makes it feel really meaningful. I think just having more people in her corner is important, and I’m glad we can contribute to that, even just a little bit.”

— Sonya Shafqat



Above, top to bottom
Reilly Krannitz and Sonya Shafqat

* This student’s name has been changed to protect her privacy.

LEAD. SERVE. become.

THE CAMPAIGN FOR MADISON HOUSE

Campaign Committee

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Wayne Cozart
Sarah Gaines
Roger George
Shandon Gunter
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Justine Lee
Declan Mawer
Leigh Middleditch
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Bo Swindell
Natalie Tallis
Doug Trout
Leigh Webb

Volunteering was virtual, but the need is real...

Over the last 50 years, more than 35,000 UVA students have donated their time through Madison House's volunteer programs. Our students provide critical support to area hospitals, help close the opportunity gap in local schools, secure food and housing for those in need, help migrant workers succeed, and develop nurturing relationships with area youth and the elderly.

More than 140 community organizations now partner with Madison House because of the unique resources we offer. We ignite remarkable growth in students, whose work to meet the pressing needs of our community has in turn created untold positive change in Charlottesville and Albemarle County. Madison House is making a quantifiable difference in the lives of UVA students and community members.

It is time to tell the story of Madison House, and to grow our resources so that both our students and our local communities thrive. I invite you to join me in supporting *The Campaign for Madison House* as we endeavor to lead, serve, and become.



Edward R. Parrish, '95
Chair, Madison House Campaign Committee



“My aspirations are to be as strong a neighbor to Charlottesville and the surrounding communities as we can possibly be... To be one of—if not the best—places that prepares students for a life of public service, regardless of what they do. And in my mind, there is no stronger partner than Madison House, which for nearly 50 years has been a beacon for this kind of effort.”

— University of Virginia President James E. Ryan

Harnessing the Great and Good

Through *The Campaign for Madison House*, we will empower student volunteers to lead and learn through real-life lessons that can't be taught in the classroom. We will grow our capacity so that every interested student has the chance to serve our communities. We will equip students to become leaders who transform their Madison House experiences into lives of public service.

To realize our vision, Madison House will raise \$10 million in philanthropic support in collaboration with the University of Virginia's Honor the Future Campaign. All gifts to Madison House count toward UVA giving.

Opportunities to Lead and Serve

When you become part of *The Campaign for Madison House*, your support reinforces the University's strategic efforts to partner with local communities and strengthens Madison House's ability to be innovative, responsive, and ultimately transformational for students and the community members we serve. There are many ways to support the House, including:

- ▶ Unrestricted gifts
- ▶ Fellowships
- ▶ Leadership positions
- ▶ Program support
- ▶ Endowments
- ▶ Interior spaces
- ▶ Gardens
- ▶ Bequests

Find out how you can make a difference; contact Lisa Perl binder at lisa@madisonhouse.org.



Madison House Head Program Directors

2020 - 2021

Athletes Committed to Education

Maggie Taylor
UVA Fourth-Year, College of Arts and Sciences

Adopt-A-Grandparent

Laken Ayers
UVA Third-Year, Curry School of Education

Animals & Environment

Leo Yang
UVA Fourth-Year, College of Arts and Sciences

Arts Mentors

Maeve Winter
UVA Fourth-Year, College of Arts and Sciences

Malvika Kuncham
UVA Fourth-Year, College of Arts and Sciences

Athletics

Abriana Weissman
UVA Fourth-Year, McIntire School of Commerce

Big Siblings

Hannah Schrock
UVA Fourth-Year, College of Arts and Sciences

Bridging the Gap

Maisha Alam
UVA Fourth-Year, College of Arts and Sciences

Creating Assets, Savings, and Hope

Myles McPartland
UVA Fourth-Year, McIntire School of Commerce

Cavs in the Classroom

Dorothy Castelly
UVA Fourth-Year, College of Arts and Sciences

Hannah Phillips
UVA Fourth-Year, College of Arts and Sciences

Creative Learning After School and Summer

Kirsty Thompson
UVA Fourth-Year, College of Arts and Sciences

Child Care

Charlotte Creedon
UVA Third-Year, College of Arts and Sciences

English for Speakers of Other Languages

Emma Xu
UVA Third-Year, McIntire School of Commerce

Hoos Assisting with Life Obstacles

Trevor Doiron
UVA Third-Year, Frank Batten School of Leadership and Public Policy

Hoos Helping, Virtual Volunteering

Caroline Hallowell
UVA Fourth-Year, Curry School of Education

Mikaela Richardson
UVA Third-Year, College of Arts and Sciences

HELP Line

Daniel Shapiro
UVA Third-Year, College of Arts and Sciences

Holiday Sharing

Maggie Matthews
UVA Fourth-Year, Frank Batten School of Leadership and Public Policy

Housing Improvement

Page Murray
UVA Fourth-Year, School of Engineering and Applied Science

Latinx and Migrant Aid

Ryan Keane
UVA Fourth-Year, Frank Batten School of Leadership and Public Policy

Medical Services, University of Virginia (UVA)

Graham Quinn
UVA Fourth-Year, College of Arts and Sciences

Medical Services, Martha Jefferson (MJ)

Emma Walker
UVA Fourth-Year, College of Arts and Sciences

Recreational Therapy

Jacob Kaminer
UVA Fourth-Year, College of Arts and Sciences

Summer and Special Programs

Caroline Hallowell
UVA Fourth-Year, Curry School of Education

Mikaela Richardson
UVA Third-Year, College of Arts and Sciences

The BIG Event

Paige Kobza
UVA Fourth-Year, Frank Batten School of Leadership and Public Policy

Tutoring

Joshua Blair
UVA Fourth-Year, School of Engineering and Applied Science

Youth Mentoring

Madison Smither
UVA Fourth-Year, College of Arts and Sciences

Raeann Giannattasio
UVA Fourth-Year, School of Engineering and Applied Science

Emily Kruse
UVA Third-Year, College of Arts and Sciences

Sophie Gibson
UVA Third-Year, College of Arts and Sciences



“I think the pandemic has underscored the purpose of our work. We are here to serve and meet the moment together.”

—Trevor Doiron
Head Program Director of HALO



Financials

2020 - 2021

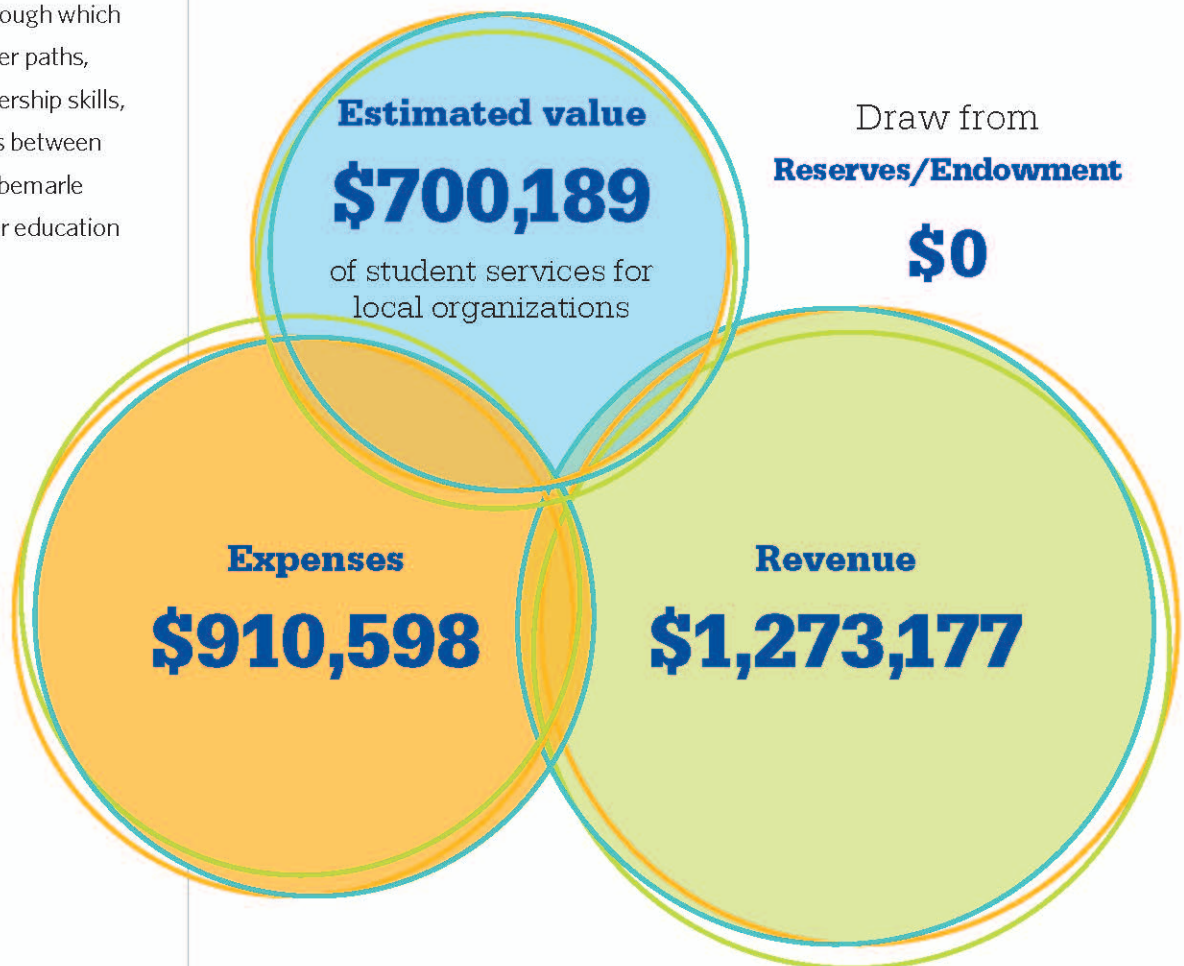
We thrive on the generous support of our extended family of volunteers, alumni, community members, and friends—all of whom appreciate the importance and impact of our work.

Madison House is an independent, nonprofit organization with roots dating back to 1856, when the first collegiate chapter of the YMCA was established at UVA.

Since 1969, our reimagined service model—seeking to inspire students to lead, serve, and become their best possible selves—has been a central part of the student experience at the University. Our volunteer programs provide unmatched real-world experiences through which students explore career paths, develop valuable leadership skills, and forge connections between the Charlottesville/Albemarle communities and their education

Financially, this past year was Madison House's best fiscal year in over a decade despite the challenges facing our organization and community. Our revenue exceeded our expenses, and no monies were drawn from our endowment.

Further, Madison House benefitted from a 49% return on our endowment and reserve funds, boosting their total to \$2,736,311 as of June 30, 2021. These funds were invested through the University of Virginia Investment Management Company.



Bequests

What will your legacy be?

A bequest is an easy yet impactful way to support Madison House for generations to come.

Victoria Gilman benefitted from the services of Madison House volunteers during her lifetime.

Her final wish was to ensure that those who were working hard to make ends meet—much as she had done throughout her life—would also have access to the Madison House programs she so enjoyed. Her residuary bequest to Madison House, she said, made her feel that her life had purpose.



Ms. Gilman's bequest served as a life raft for Madison House; it was realized in 2009, right after the markets crashed and Madison House's endowment dropped significantly. Now, thanks to the careful management of these funds by UVIMCO, her legacy continues to grow, as do the peonies that were planted in her honor.

Madison House is deeply grateful to members of our family who have included the House in their estate plans.

- ▶ To make a bequest, simply include a provision in your will or living trust by which you give Madison House a specific amount or asset, or a percentage of your residuary estate. We would be happy to provide sample bequest language.
- ▶ Another way to easily provide future support to Madison House is through a beneficiary designation, in which you name Madison House as a beneficiary of your life insurance or retirement plan. The designations are made with your policy or plan provider.

To establish your legacy, or to inform us of your estate plans, please contact:

- ▶ **Lisa Perl binder**
Director of Advancement
lisa@madisonhouse.org

Board of Directors

Gib Staunton

Co-Chair, Programs Committee Chair
Community Member

Justine Lee

Co-Chair
UVA Third-Year, Youth Mentoring Volunteer

Sherri B. Moore

Vice Chair
UVA Member

Douglas F. Trout

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Tim Freilich

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Monique Bautista

UVA Fourth-Year

Julie Caruccio

UVA Member

David Ern

Community Member

Roger George

Community Member

Caroline Hatley

UVA Fourth-Year

Katherine Kovatch

UVA Third-Year

Nora Surbey

Community Member

Leigh Webb, MD

Development Vice Chair
Community Member

Laura Visser Weis, Esq.,

Programs Committee Vice Chair
Community Member

**GIVE
NOW**

Madison House Staff

2020 - 2021



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Rollin Johnson Jr.
Director of Program Management
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Sophia Sjolinder
Manager of Annual Giving
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Donor Roll

July 1, 2020 – June 30, 2021

Thank you for your financial support of Madison House during 2020–2021.

\$100,000+

Commonwealth of Virginia
Barbara J. Fried
The Jefferson Trust, an initiative of
the U.Va. Alumni Association
UVA Parents Fund

\$25,000–\$99,999

Vicki Louk Balint and Francis J. Balint, Jr.
County of Albemarle
The Hilltop Foundation
Christine Van Rooy Keppel and
Robert Keppel
Betty Lou Middleditch and
Leigh B. Middleditch, Jr.†
Claude Moore Charitable Foundation
Lynne Steyer Noble and
Frederick A. Noble
Sarah Smith Parrish and
Edward R. Parrish
Schwab Fund for Charitable Giving
UVA Student Council
United Way

\$10,000–\$24,999

Bartee Family Foundation
Susan E. Bartee and Kenneth R. Bartee
Zachary J. Bartee
Mary Kate Cary and Robert M. Cary
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Fidelity Charitable Gift Fund
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Natalie A. Tallis and Hans C. Tallis
Virginia Kincaid Charitable Trust
Sheila McCarthy Weschler and
R. Ted Weschler
Edith B. Witchger

\$5,000–\$9,999

Benevity/American Endowment
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Janine Hackett
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Laura P. Burrows
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Robert G. Byron
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East Tennessee Foundation
Irma L. Garcia and Eric S. Fromer, MD
Ashley George Gill and Scott A. Gill
Lewis G. Schaeneman, Jr. Foundation

† Deceased

McKay N. Mills and Jason R. Mills
Susan Wiggins Moore and
Jeffrey L. Moore
National Philanthropic Trust
Lisa B. Perlbinde and
Thomas A. Porter

\$2,500–\$4,999

Amazon.com
Better Living Foundation
Eileen M. Cole
Community Foundation of Greater
Richmond
Eric B. Johnson
Judith M. Moses and James W. Moses
Julia Graves Nunley and
Richard L. Nunley
Karla Sadler and Brian G. Sadler
Diane McQuade Strickland
Christine Joy Anderson and
David J. Tate, MD
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Laura Yamhure Thompson and
Trevor Thompson
Vanguard Charitable Endowment
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\$1,000–\$2,499

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James A. Ackelson
Anne B. Altizer and Stephen B. Altizer
David S. Birdsell
Blackbaud Giving Fund
Kelli Sutton Block and
Andrew K. Block, Jr.
Hanna Casper
Millie A. Cathcart and Rip Cathcart
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Michael N. Connors
Stacy Fleck Cunningham and
Kevin J. Cunningham
Joshua I. Dornfeld
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Marybeth Eilerson and
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Harry C. Elkins
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Robert L. Emery
Sheila L. Flanagan and
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Anthony R. Ignaczak
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Morgan C. Smith and Michael A. Smith
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Emily E. Wampler and
Richard D. Wampler
Wells Fargo Matching Gifts Program
Freddie Maxine Williams, MD, and
Farah E. Williams

\$500–\$999

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Tonia Sanborn Anderson and
Scott R. Anderson
Desha A. Armengol and
Carlos E. Armengol, Jr., MD
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Mary P. Blaylock and
Stanley B. Blaylock
Erin F. Bond and William O. Bond
Seeley A. Brooks and
Preston W. Brooks
Emily Miller Brown
Melanie C. Bryan and Joel N. Bryan
Carolyn M. Callahan
Brenda Erin Castaneda
Kathryn Elizabeth Stallings and
Stanley R. Chiu
Scott R. Cohen
Kerry Lynn Crosby and
Alfred J. Crosby
Tracy Meade Delgado and
Joseph R. Delgado
Kimberly A. Dobzyniak and
Matthew A. Dobzyniak
Kristin Rae Jensen and Mina C. Faltas

Regina Healy Foran and Jack J. Foran, Jr.
Mary Nora Ford
Frederick W. Gaertner
Jack Good
Kevin B. Graney
Lucia P. Greenhouse and
David M. Greenhouse
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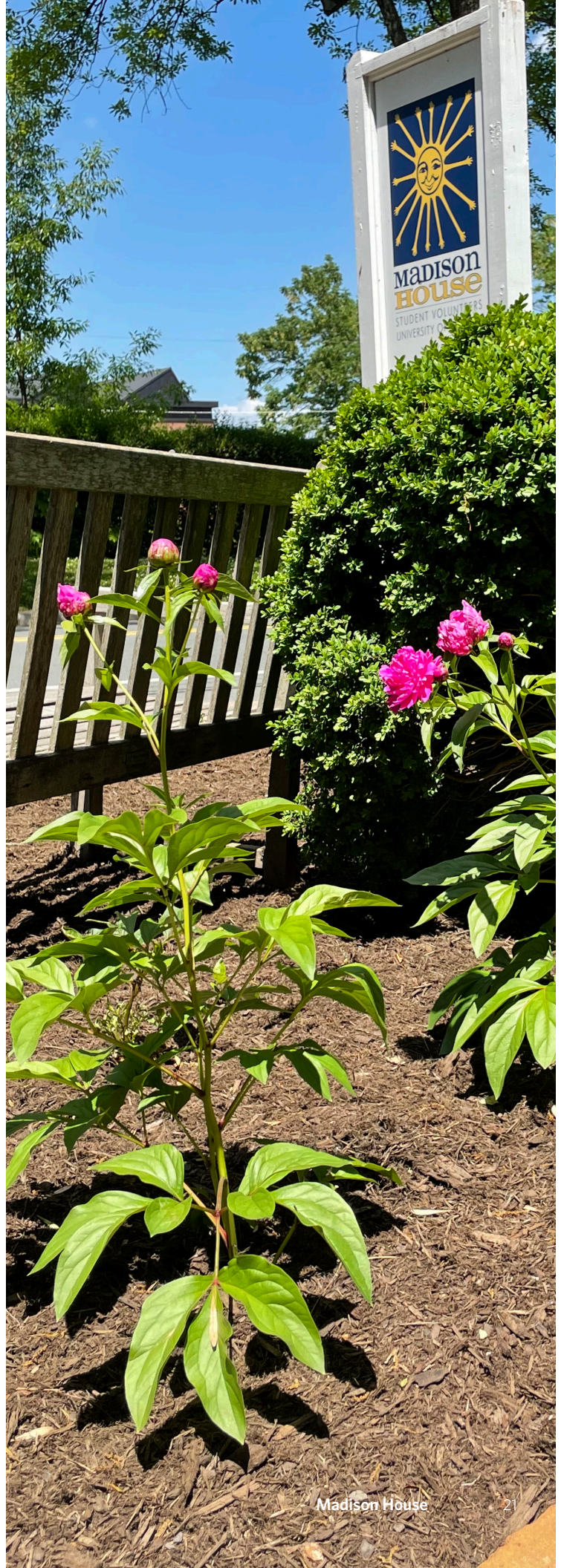
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