



GPS IMPLEMENTATION SPECIALIST

WHY WORK WITH EDULOG?

As an employee at EDULOG you will have the opportunity to gain invaluable experience in the software industry while helping improve the student transportation system through our leading edge technology nationally and internationally. EDULOG is a great company to expand on your existing knowledge and provides you with opportunities to grow professionally and move interdepartmentally as your skills develop. EDULOG is a collaborative and creative atmosphere where employee ideas are encouraged and appreciated.

SUMMARY & OBJECTIVE

As a member of the Specialty Services Team under the Client Services Department, you will be responsible for setting up, configuring and troubleshooting of a wide range of our unique and highly customizable hardware and software solutions.

PRIMARY FUNCTIONS

- Respond, troubleshoot, and resolve issues and problems discovered while installing and configuring EDULOG applications and hardware remotely at customer locations, escalating issues to more experienced specialists when appropriate.
- Suggest potential solutions to developing problems, and recommend modifications that may result in permanent fixes.
- Provide customer-focused technical assistance and communicate outcomes / issues with management and customers during the implementation process.
- Follow and abide by installation and implementation procedures, project plans, and related documentation to ensure a high level of success during the implementation process.
- Evaluate and report on project outcomes, customer satisfaction, and customer concerns for follow up.

SKILLS & QUALIFICATIONS

- GPS/LMU configuration and implementation experience
- Mobile computing configuration and implementation experience
- Proficiency with various server technologies
- SQL database experience
- VPN solutions experience
- Previous technical/software implementation experience preferred
- Understanding of new system implementation and installation processes
- Ability to work in a team and maintain a pleasant manner in stressful situations

Smarter Transportation.

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TO APPLY: Please visit our website at <https://www.edulog.com/employment/> to complete an application, and submit your cover letter and resume.

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