



Billing Guidance Exceptions for Non-Enrolled Prescribers and Pharmacies

The New York State (NYS) Medicaid program requires enrollment of all licensed prescribers and pharmacies who serve Medicaid members, including prescribing practitioners identified on pharmacy claims per the Centers for Medicare and Medicaid Services (CMS) and federal regulations. This is applicable to all Fidelis Managed Medicaid members.

Prescriptions written by non-enrolled prescribers **or** filled at non-enrolled pharmacies will **REJECT** at the pharmacy, resulting in one of the two following scenarios:

- **Reject 889: Prescriber** not enrolled in the State Medicaid Program **or**
- **Reject 890: Pharmacy** not enrolled in State Medicaid Program

Exception Submission Clarification Codes are available for:

- Unmet needs/services that are unavailable by another enrolled provider **or**
- One-time Emergency Medical Care and Services (Per [Appendix G of the Model Contract](#)) **or**
- A prescriber who is an intern, resident, or foreign physician who participates in any medical training

If one of the above situations applies, the pharmacy may utilize:

- Submission Clarification Code **55** for Reject 889 (Prescriber)
- Submission Clarification Code **56** for Reject 890 (Pharmacy)

Pharmacists should use their professional judgement when using the override according to the above policy, prescriber's information at hand, and member history available.

Please visit the link below for additional guidance:

[Reminder: Pharmacy Billing Guidance Exceptions for Non-Enrolled Prescribers](#)