

# TransDirect®

*Helping You Manage Your Retirement Savings Account Anytime, Anywhere*

Your **Retirement Savings Account** is one of the most powerful ways you can invest for a secure future. Here at **Transamerica Retirement Services**<sup>1</sup> we're committed to providing you anytime, anywhere access to your account, along with the prompt, personalized service you deserve.

**TransDirect**® is just one toll-free call or click away, allowing you to manage your account from any touch-tone phone and via the Internet—24 hours a day, 7 days a week.

In addition, our **Service Specialists** are here to guide you through the features and options of your retirement plan, while also helping you with account information, statement ordering, account rebalancing, and investment option information.

Need help accessing your account online? Our Service Specialists stand ready to help you with resetting your password, providing you a personalized tour of the site, and much more. Here is just a sample of features available:

**Phone Online**

- ✓ ✓ Enroll in your plan (if applicable)
- ✓ ✓ Access your account balance
- ✓ ✓ Adjust your allocations
- ✓ ✓ Modify your deferral amount (if applicable)
- ✓ ✓ Order statements
- ✓ ✓ Obtain forms
- ✓ ✓ Request and track distributions (if applicable)
- ✓ ✓ Initiate a loan request (if applicable)
- ✓ ✓ Change your online or phone password
- ✓ ✓ Obtain e-mail service support at: [employeesolutions@transamerica.com](mailto:employeesolutions@transamerica.com)
- ✓ Speak to a Specialist 8 a.m. to 8 p.m., Eastern Time, Monday–Friday
- ✓ Get multilingual assistance through our Language Line

***So next time you need to manage your Transamerica Retirement Savings Account—give TransDirect® a call or click***

<sup>1</sup>Transamerica Retirement Services ("Transamerica"), a marketing unit of Transamerica Financial Life Insurance Company ("TFLIC"), 4 Manhattanville Road, Purchase, New York 10577, and Transamerica Life Insurance Company ("TLIC"), 4333 Edgewood Road NE, Cedar Rapids, Iowa 52499, and other TFLIC and TLIC affiliates, specializes in the promotion of retirement plan products and services. TFLIC is not authorized and does not do business in the following jurisdictions: Guam, Puerto Rico, and the U.S. Virgin Islands. TLIC is not an authorized insurer in New York and does not do business in New York.

**800-401-8726**

[www.TA-Retirement.com](http://www.TA-Retirement.com)

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